

**Refrigerator**  
**冰箱**

**GNE 114610 X**

**BEKO**

## Please read this manual first!

Dear Customer,

We hope that your product, which has been produced in modern plants and checked under the most meticulous quality control procedures, will provide you an effective service.

For this, we recommend you to carefully read the entire manual of your product before using it and keep it at hand for future references.




## This manual

- Will help you use your appliance in a fast and safe way.
- Read the manual before installing and operating your product.
- Follow the instructions, especially those for safety.
- Keep the manual in an easily accessible place as you may need it later.
- Besides, read also the other documents provided with your product.

Please note that this manual may be valid for other models as well.

## Symbols and their descriptions

This instruction manual contains the following symbols:

-  Important information or useful usage tips.
-  Warning against dangerous conditions for life and property.
-  Warning against electric voltage.



This product bears the selective sorting symbol for waste electrical and electronic equipment (WEEE).

This means that this product must be handled pursuant to European Directive 2002/96/EC in order to be recycled or dismantled to minimize its impact on the environment. For further information, please contact your local or regional authorities.

Electronic products not included in the selective sorting process are potentially dangerous for the environment and human health due to the presence of hazardous substances.

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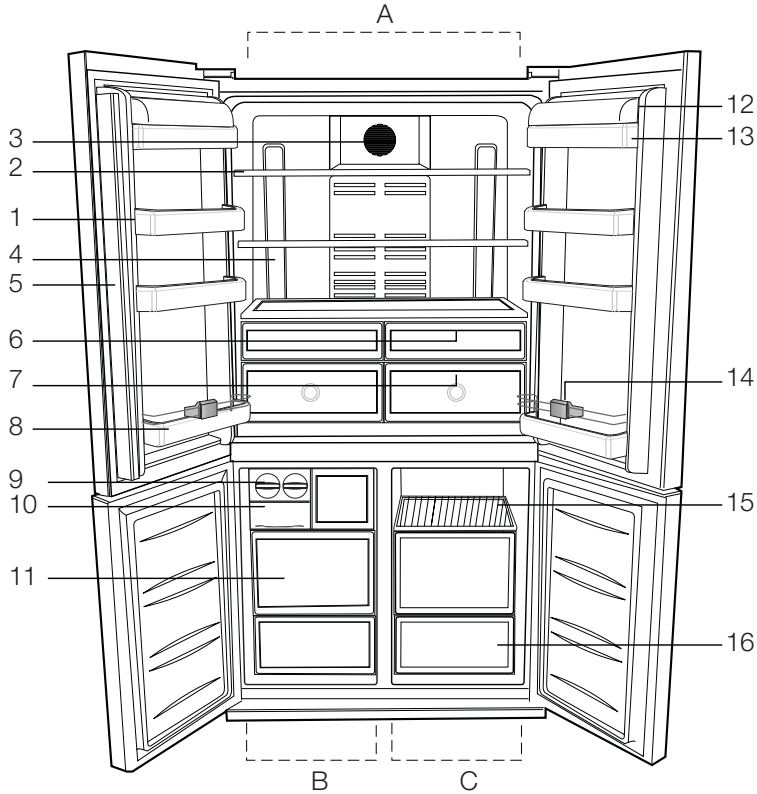
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# 1 Your refrigerator




- A- Fridge compartment
- B- Freezer compartment
- C- Multi Zone

- |  |                                      |
|--|--------------------------------------|
| 1- Fridge compartment door shelves               | 8- Bottle shelf                      |
| 2- Fridge compartment adjustable cabinet shelves | 9- Icematic                          |
| 3- Diffuser cover                                | 10- Icebox                           |
| 4- Illumination lens                             | 11- Frozen food storage compartments |
| 5- Rotating middle section                       | 12- Butter & Cheese shelf cover      |
| 6- Chiller compartment                           | 13- Butter & Cheese shelf            |
| 7- Crisper                                       | 14- Bottle holder                    |
|  | 15- Multi Zone compartment shelves   |
|  | 16- Multi Zone compartment           |

**i** Figures that take place in this instruction manual are schematic and may not correspond exactly with your product. If the subject parts are not included in the product you have purchased, then it is valid for other models.

## Technical specifications of your refrigerator

Energy Class	A
Annual Energy Consumption (kWh/year)*	528
Fridge Compartment Volume (Net-lt)	385
Total Frozen Food Compartment Volume (Net-lt)	155
Multi Zone Volume (Net-lt)	77
Star Class	
Temperature Increasing Time (hours)**	15
Freezing Capacity (kg/24 hours)	13
Climate Class	SN-T
Noise Level (dB(A))	43
Total Net Volume (lt)	540
(H) Height (cm)	182
(W) Width (cm)	92
(D) Depth (cm)	72
Weight (kg)	120
Total Power (W)	200
Electric Supply (V/Hz)	220-240/50
Coolant Type	R600a

\* (Actual consumption varies depending on where and how the appliance is used)

\*\* (Power failure safety; it is recommended not to consume the food in freezer compartment after this period.)

- i** Technical specifications can be changed to increase the product quality without being subject to prior notice.
- i** Values stated on the markings on the product or in the printed materials supplied with the product are the values obtained in laboratory in accordance with relevant standards. Such values may vary depending on the usage of the product and the ambient conditions.
- i** The dimensions given on the table describe the minimum required space to place the unit with doors closed.

## 2 Warnings

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Please review the following information. If these are not followed, personal injury or material damage may occur. Otherwise, all warranty and reliability commitments will become invalid.

The usage life of the unit you purchased is 10 years. This is the period for keeping the spare parts required for the unit to operate as described.

### General safety

- When you want to dispose/scrap the product, we recommend you to consult the authorized service in order to learn the required information and authorized bodies.
- Consult your authorized service for all your questions and problems related to the refrigerator. Do not intervene or let someone intervene to the refrigerator without notifying the authorized services.
- Do not eat cone ice cream and ice cubes immediately after you take them out of the freezer compartment! (This may cause frostbite in your mouth.)
- Do not put bottled and canned liquid beverages in the freezer compartment. Otherwise, these may burst.
- Do not touch frozen food by hand; they may stick to your hand.
- Vapor and vaporized cleaning materials should never be used in cleaning and defrosting processes of your refrigerator. In such cases, the vapor might get in contact with the electrical parts and cause short circuit or electric shock.
- Never use the parts on your refrigerator such as the door as a means of support or step.
- Do not use electrical devices inside the refrigerator.
- Do not damage the cooling circuit, where the refrigerant is circulating, with drilling or cutting tools. The refrigerant that might blow out when the gas channels of the evaporator, pipe extensions or surface coatings are punctured may cause skin irritations and eye injuries.
- Do not cover or block the ventilation holes on your refrigerator with any material.
- Repairs of the electrical appliances must only be made by qualified persons. Repairs performed by incompetent persons may create a risk for the user.
- In case of any failure or during a maintenance or repair work, disconnect your refrigerator's mains supply by either turning off the relevant fuse or unplugging your appliance.
- Do not pull by the cable when pulling off the plug.
- Place the beverage with higher proofs tightly closed and vertically.
- Flammable items or products that contain flammable gases (e.g. spray) as well as the explosive materials should never be kept in the appliance.
- Do not use mechanical devices or other means to accelerate the defrosting process, others than those recommended by the manufacturer.

- This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.
- Children should be supervised to ensure that they do not play with the appliance
- **Caution:** Never plug the refrigerator into the wall outlet during installation. Otherwise, risk of death or serious injury may arise.

## Things to be done for energy saving

- ⓘ Do not leave the doors of your refrigerator open for a long time.
- ⓘ Do not put hot food or drinks in your refrigerator.
- ⓘ Do not overload your refrigerator so that the air circulation inside of it is not prevented.
- ⓘ Do not install your refrigerator under direct sunlight or near heat emitting appliances such as ovens, dishwashers or radiators.
- ⓘ Pay attention to keep your food in closed containers.

## Starting Up

- Do not operate a damaged refrigerator. Consult your service if you have any doubts.
- Electrical safety of your refrigerator shall be guaranteed only if the earth system in your house complies with standards.

## Intended use

- This product is designed for domestic use.
- It should not be used outdoors. It is not appropriate to use it outdoor even if the place is covered with a roof.

## Safety instructions

- Exposing the product to rain, snow, sun and wind is dangerous with respect to electrical safety.
- If there is any problem with the power cable or the plug, they must be replaced by the authorised service in order to avoid any accidents.

- ⚠ Your product is equipped with a natural cooling system (R600a) which does not contain CFC and HFC gases. This gas is flammable. Therefore, pay attention to not damaging the cooling system and piping during usage and transportation. In the event of damage, do not dispose the product in fire; keep your product away from potential fire sources that can cause the product catch a fire and ventilate the room in which the unit is placed.

### 3 Installation

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- ⚠ Please remember that the manufacturer shall not be held liable if the information given in the instruction manual is not observed.

#### Preparation

- Your refrigerator should be installed at least 30 cm away from heat sources such as hobs, ovens, central heater and stoves and at least 5 cm away from electrical ovens and should not be located under direct sunlight.
- The ambient temperature of the room where you install your refrigerator should at least be 10°C. Operating your refrigerator under cooler conditions than this is not recommended with regard to its efficiency.
- Please make sure that the interior of your refrigerator is cleaned thoroughly.
- If two refrigerators are to be installed side by side, there should be at least 2 cm distance between them.
- When you operate your refrigerator for the first time, please observe the following instructions during the initial six hours.
  - The door should not be opened frequently.
  - It must be operated empty without any food in it.
  - Do not unplug your refrigerator. If a power failure occurs out of your control, please see the warnings in the "Recommended solutions for the problems" section.

- Original packaging and foam materials should be kept for future transportations or moving.

#### Points to be considered when re-transporting your refrigerator

1. Your refrigerator must be emptied and cleaned prior to any transportation.
2. Shelves, accessories, crisper and etc. in your refrigerator must be fastened securely by adhesive tape against any jolt before repackaging.
3. Packaging must be tied with thick tapes and strong ropes and the rules of transportation printed on the package must be followed.

#### Please do not forget...

Every recycled material is an indispensable source for the nature and for our national resources.

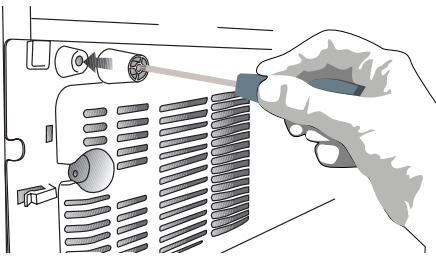
If you wish to contribute to recycling the packaging materials, you can get further information from the environmental bodies or local authorities.



## Before operating your refrigerator

Before starting to use your refrigerator check the following:

1. Is the interior of the refrigerator dry and can the air circulate freely in the rear of it?
2. Insert the 2 plastic wedges onto the rear ventilation as illustrated in the following figure. Unscrew the existing ones and use the screws given in the same bag of wedges. Plastic wedges will provide the required



distance between your refrigerator and the wall in order to allow the air circulation.

3. Clean the interior of the refrigerator as recommended in the “Maintenance and cleaning” section.
4. Plug the refrigerator into the wall outlet. When the door is open the respective interior light will come on.
5. You will hear a noise as the compressor starts up. The liquid and gases sealed within the refrigeration system may also give rise to noise, even if the compressor is not running and this is quite normal.
6. Front edges of the refrigerator may feel warm. This is normal. These areas are designed to be warm to avoid condensation.

## Electric connection

Connect your refrigerator to a grounded socket which is being protected by a fuse with the appropriate capacity.

Important:

- The connection must be in compliance with national regulations.
  - The power cable plug must be easily accessible after installation.
  - Voltage and allowable fuse protection are specified in the “Technical Specifications” section.
  - The specified voltage must be equal to your mains voltage.
  - Extension cables and multiway plugs must not be used for connection.
- ⚠ A damaged power cable must be replaced by a qualified electrician.
- ⚠ The appliance must not be operated before it is repaired! There is danger of electric shock!

## Disposing of the packaging

The packing materials may be dangerous for children. Keep the packing materials out of the reach of children or dispose them of by classifying them in accordance with the waste instructions. Do not dispose them of along with the normal household waste.

The packing of your refrigerator is produced from recyclable materials.

## Disposing of your old refrigerator

Dispose of your old machine without giving any harm to the environment.

- You may consult your authorized dealer or waste collection center of your municipality about the disposal of your refrigerator.

Before disposing of your refrigerator, cut out the electric plug and, if there are any locks on the door, make them inoperable in order to protect children against any danger.

## Placing and Installation

Caution: Never plug the refrigerator into the wall outlet during installation. Otherwise, risk of death or serious injury may arise.

If the entrance door of the room where the refrigerator will be installed is not wide enough for the refrigerator to pass through, than call the authorized service to have them remove the doors of your refrigerator and pass it sideways through the door.

1. Install your refrigerator to a place that allows ease of use.
2. Keep your refrigerator away from heat sources, humid places and direct sunlight.
3. There must be appropriate air ventilation around your refrigerator in order to achieve an efficient operation. If the refrigerator is to be placed in a recess in the wall, there must be at least 5 cm distance with the ceiling and at least 5 cm with the wall.

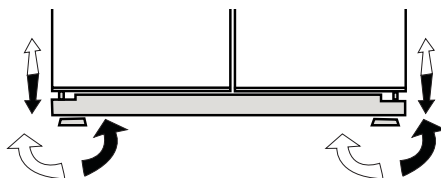
If the floor is covered with a carpet, your product must be elevated 2.5 cm from the floor.

4. Place your refrigerator on an even floor surface to prevent jolts.
5. Do not keep your refrigerator in ambient temperatures under 10°C.

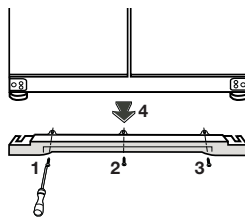
## Floor balance adjustment

If your refrigerator is unbalanced;

1- Ventilation cover is removed by unscrewing its screws as illustrated in the figure before the procedure. You can balance your refrigerator by turning the front legs of it as illustrated in the figure. The corner where the leg exists is lowered when you turn in the direction of black arrow and raised when you turn in the opposite direction. Taking help from someone to slightly lift the refrigerator will facilitate this process.

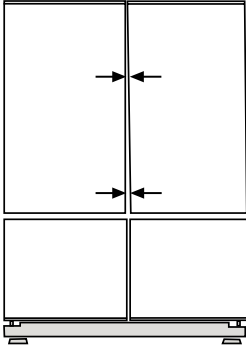


2. After the balance issue is remedied, install back the ventilation cover and fasten the screws.



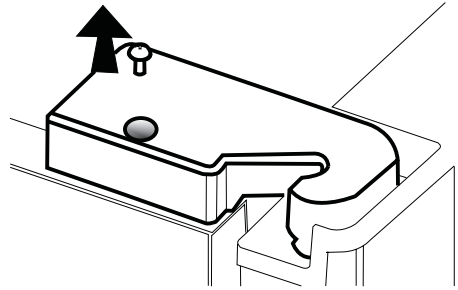
3. Remove the screws fastening the lower ventilation cover using a Phillips screwdriver.

## Adjusting the gap between the upper door

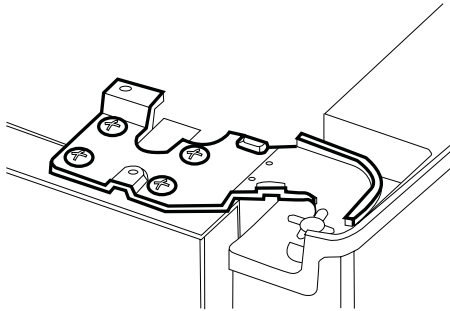


- You can adjust the gap between the fridge compartment doors as illustrated in the figures.

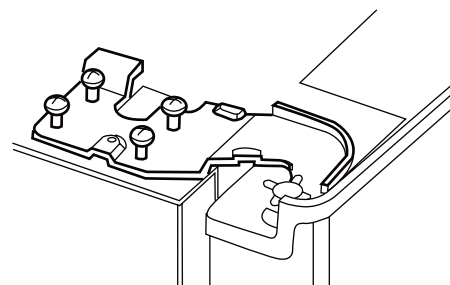
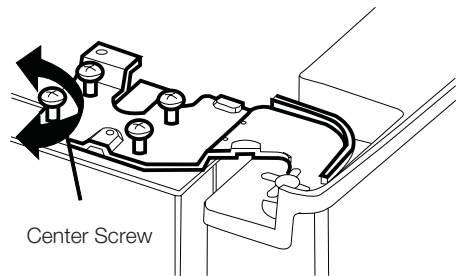
Door shelves should be empty when adjusting the door height.



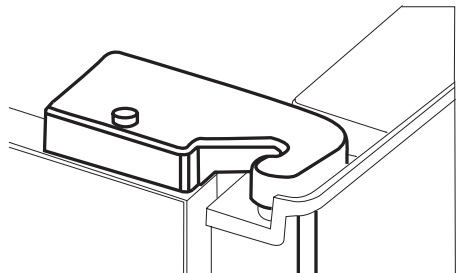
- Using a screwdriver, remove the screw of upper hinge cover of the door you want to adjust.



- Adjust the door as you desire by loosening the screws.



- Fix the door you have adjusted by tightening the screws without changing the position of the door.

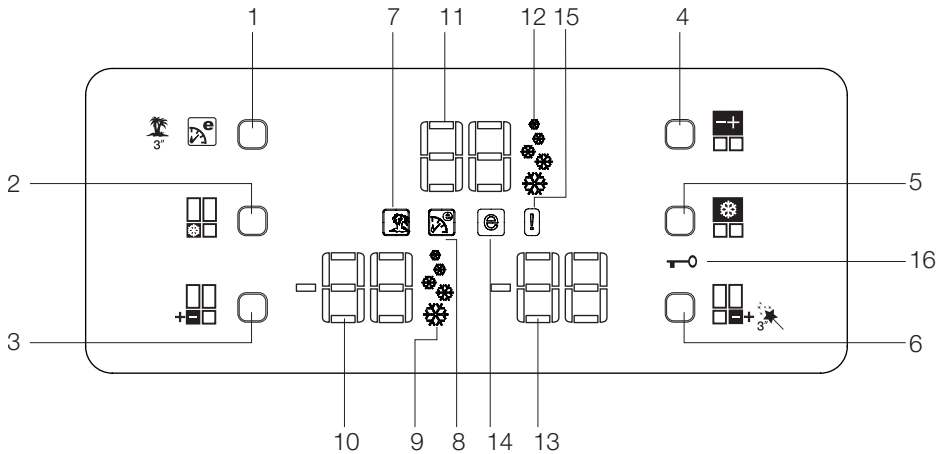


- Replace the hinge cover and fix with the screw.

## 4 Using your refrigerator

### Indicator Panel

This touch-control indicator panel allows you to set the temperature without opening the door of your refrigerator. Just touch the relevant button with your finger to set the temperature.



1. Eco Extra/Vacation Button
2. Fast Freeze Button
3. Freezer Compartment Temperature Setting Button
4. Fridge Compartment Temperature Setting Button
5. Quick Cool Button
6. Multi Zone Storage Compartment Temperature Setting Button
7. Vacation Function Indicator
8. Eco Extra Function Indicator

9. Quick Freeze Function Indicator
10. Freezer Compartment Temperature Indicator
11. Fridge Compartment Temperature Indicator
12. Quick Cool Function Indicator
13. Multi Zone Storage Compartment Temperature Indicator
14. Economy Mode Indicator
15. Error Status Indicator
16. Key Lock Indicator

### **1. Eco Extra/Vacation Button**

Press this button briefly to activate the Eco Extra function. Press and hold this button for 3 sec. to activate the Vacation function. Press this button again to deactivate the selected function.

### **2. Fast Freeze Button**

Press this button briefly to activate the Fast Freeze function. Press this button again to deactivate the selected function.

### **3. Freezer Compartment Temperature Setting Button**

Press this button to set the temperature of the freezer compartment to -18, -20, -22, -24, -18... respectively. Press this button to set the desired temperature for the Freezer Compartment.

### **4. Fridge Compartment Temperature Setting Button**

Press this button to set the temperature of the fridge compartment to 8, 6, 4, 2, 8... respectively. Press this button to set the desired temperature for the Fridge Compartment.

### **5. Quick Cool Button**

Press this button briefly to activate the Quick Cool function. Press this button again to deactivate the selected function.

### **6. Multi Zone Storage Compartment Temperature Setting Button**

You can set the Multi Zone Storage

Compartment either as a Freezer or a Cooler. Press and hold this button for 3 sec. to set the Multi Zone Storage Compartment either as a Freezer or a Cooler. This compartment is set as a Freezer Compartment at factory.

If the Multi Zone Storage Compartment is set as a Freezer, then the temperature of the Multi Zone Storage Compartment will change as -18, -20, -22, -24, -18... respectively each time you press this button. If the Multi Zone Storage Compartment is set as a Cooler, then the temperature of the Multi Zone Storage Compartment will change as 10, 8, 6, 4, 2, 0, -6,... respectively each time you press this button.

### **7. Vacation Function Indicator**

Indicates that the vacation function is active. If this function is active,  $\bar{v}$  appears on the indicator of the fridge compartment and no cooling is performed in the fridge compartment. Other compartments will be cooled in accordance with the temperature set for them.

Press the relevant button again to deactivate this function.

### **8. Eco Extra Function Indicator**

Indicates that the Eco Extra function is active. If this function is active, your refrigerator will automatically detect the least usage periods and energy-efficient cooling will be performed during those times. Economy indicator will be active while energy-efficient cooling is performed.

Press the relevant button again to deactivate this function.

### **9. Quick Freeze Function Indicator**

Indicates that the Quick Freezer function is active. Use this function when you place fresh food into the freezer compartment or when you need ice. When this function is active, your refrigerator will run for 6 hours without stopping.

Press the relevant button again to deactivate this function.

### **10. Freezer Compartment Temperature Indicator**

Indicates the temperature set for Freezer Compartment.

### **11. Fridge Compartment Temperature Indicator**

Indicates the temperature set for Fridge Compartment.

### **12. Quick Cool Function Indicator**

Indicates that the Quick Cool function is active. Use this function when you place fresh food into the fridge compartment or when you need to cool your food quickly. When this function is active, your refrigerator will run for 2 hours without stopping.

Press the relevant button again to deactivate this function.

### **13. Multi Zone Storage Compartment Temperature Indicator**

Indicates the temperature set for Multi Zone storage compartment.

### **14. Economy Mode Indicator**

Indicates that the refrigerator is running in energy-efficient mode. Freezer Compartment temperature

This indicator will be active if the function is set to -18 or the energy efficient cooling is being performed due to Eco-Extra function.

### **15. Error Status Indicator**

If your refrigerator does not cool adequately or if there is a sensor failure, this indicator will be activated. When this indicator is active, Freezer Compartment Temperature indicator will display "E" and Fridge Compartment Temperature Indicator will display numbers such as "1,2,3Ö". These numbers on the indicator provides information about the error to the service personnel.

### **16. Key Lock Indicator**

Use this function if you do not want your refrigerator temperature setting changed. Press Quick Cool Button and Multi Zone Storage Compartment Temperature Setting Button simultaneously for 3 sec. to activate this feature.

Press the relevant buttons again to deactivate this function.

### **Door Open Alarm:**

If the either of the fridge compartment door or **Multi Zone** Storage Compartment door remains open for minimum 1 minutes, audio Door Open Alarm will be activated. Just press any button on the indicator or close the open door to silence the alarm.

## Egg tray

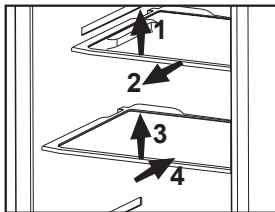
- You can install the egg holder to the desired door or body shelf.
- Never store the egg holder in the freezer compartment.

## Sliding Body Shelves

- Sliding body shelves can be pulled by slightly lifting up from the front and moved back and forth. They come to a stop point when pulled towards front to allow you reach the foods placed at the back of the shelf; when it is pulled after slightly lifted upwards at the second stop point, the body shelf will be released.

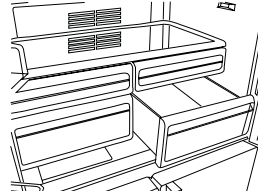
The shelf should be hold tightly from the bottom as well in order to prevent it from tipping over. The body shelf is placed on the rails at the sides of the refrigerator body by bringing it to one lower or one upper level.

The body shelf should be pushed backwards to seat it completely.



## Crisper

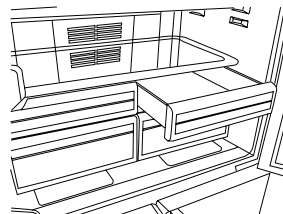
Crisper of your refrigerator is designed specially to keep your vegetables freshly without loosing their humidity. For this purpose, cool air circulation occurs around the crisper in general.



## Chiller compartment

Chiller compartments enable the foods to be frozen become ready for freezing. You can also use these compartments to store your food at a temperature a few degrees below the fridge compartment.

You can increase the inner volume of your refrigerator by removing any of the snack compartments. To do this, pull the compartment towards yourself; the compartment will lean against the stopper and stop. This compartment will be released when you lift it about 1 cm and pull it towards yourself.

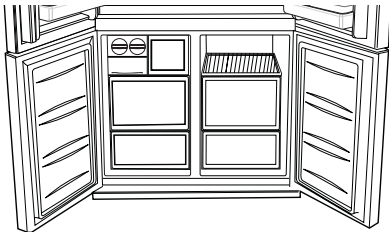


## Rotating Middle Section

Rotating middle section is intended to prevent the cold air inside your refrigerator from escaping outside. Rotating middle section aids in sealing since the gaskets on the door presses on the surface of the Rotating middle section when the doors of the fridge compartment are closed. Another reason that your refrigerator is equipped with a rotating middle section is that it increases the net volume of the fridge compartment. Standard middle sections occupy some non-usable volume in the refrigerator.

## Multi Zone Storage Compartment

The Multi Zone storage compartment of your refrigerator may be used in any desired mode by adjusting it to cooler or freezer temperatures. You can keep the compartment in the desired temperature with the “Multi Zone Compartment Temperature Setting Button”. The temperature of the Multi Zone storage compartment may be set to 0 and 10 degrees as to be different from the fridge compartment and to

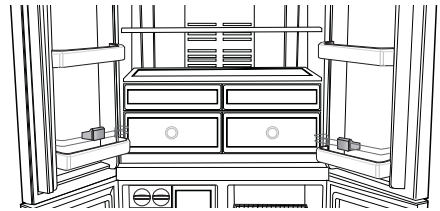


-6 degrees as to be different from the freezer compartment. 0 degree is used to store the deli products longer, and -6 degrees is used to keep the meats up to 2 weeks in an easily cuttable condition. The rotating middle section must be closed while the left door of the fridge compartment is open. It must not be opened manually, it is rotating by means of a plastic part mounted on the cabinet.

**i** There is a noise like the noise of the seconds of an analogue clock. This is noise because of the working valve which is used for the temperature control of the special Fridge or Freezer zone. It is normal and not a fault.

## Blue light

Foodstuff stored in the crispers that are enlightened with a blue light continue their photosynthesis by means of the wavelength effect of blue light and thus, preserve their freshness and increase their vitamin content.





## 5 Maintenance and cleaning

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- ⚠ Never use gasoline, benzene or similar substances for cleaning purposes.
- ⚠ We recommend that you unplug the appliance before cleaning.
- Never use any sharp abrasive instrument, soap, household cleaner, detergent and wax polish for cleaning.
- Use lukewarm water to clean the cabinet of your refrigerator and wipe it dry.
- Use a damp cloth wrung out in a solution of one teaspoon of bicarbonate of soda to one pint of water to clean the interior and wipe it dry.
- Make sure that no water enters the lamp housing and other electrical items.
- If your refrigerator is not going to be used for a long period of time, unplug the power cable, remove all food, clean it and leave the door ajar.
- Check door seals regularly to ensure they are clean and free from food particles.
- To remove door racks, remove all the contents and then simply push the door rack upwards from the base.

### Protection of plastic surfaces

- Do not put the liquid oils or oil-cooked meals in your refrigerator in unsealed containers as they damage the plastic surfaces of your refrigerator. In case of spilling or smearing oil on the plastic surfaces, clean and rinse the relevant part of the surface at once with warm water.

## 6 Recommended solutions for the problems

Please review this list before calling the service. It might save you time and money. This list includes frequent complaints that are not arising from defective workmanship or material usage. Some of the features described here may not exist in your product.

Complaint	Possible Reason	Solution
<b>The refrigerator does not operate</b>	Is the refrigerator properly plugged in?	Insert the plug to the wall socket.
	Is the fuse of the socket which your refrigerator is connected to or the main fuse blown out?	Check the fuse.
<b>Condensation on the side wall of the fridge compartment.</b>	Very cold ambient conditions. Frequent opening and closing of the door. Highly humid ambient conditions. Storage of food containing liquid in open containers. Leaving the door ajar.	Switching the thermostat to a colder degree. Decreasing the time the door left open or using it less frequently. Covering the food stored in open containers with a suitable material. Wipe the condensation using a dry cloth and check if it persists.
<b>Compressor is not running</b>	Protective thermic of the compressor will blow out during sudden power failures or plug-out plug-ins as the refrigerant pressure in the cooling system of the refrigerator has not been balanced yet.	Your refrigerator will start running approximately after 6 minutes. Please call the service if your refrigerator does not startup at the end of this period.
	The fridge is in defrost cycle.	This is normal for a full-automatically defrosting refrigerator. Defrosting cycle occurs periodically.
	Your refrigerator is not plugged into the socket.	Make sure that the plug is inserted tightly to the wall socket.
	Are the temperature adjustments correctly made?	
	There is a power failure.	Call your electricity supplier.
<b>The fridge is running frequently or for a long time.</b>	Your new refrigerator may be wider than the previous one.	This is quite normal. Large refrigerators operate for a longer period of time.
	The ambient room temperature may be high.	This is quite normal.
	The refrigerator might have been plugged in recently or might have been loaded with food.	Cooling down of the refrigerator completely may last for a couple of hours longer.
	Large amounts of hot food might have been put in the refrigerator recently.	Hot food causes longer running of the refrigerator until they reach the safe storage temperature.
	Doors might have been opened frequently or left ajar for a long time.	The warm air that has entered into the refrigerator causes the refrigerator to run for longer periods. Open the doors less frequently.
	Freezer or fridge compartment door might have been left ajar.	Check if the doors are tightly closed.

<b>Complaint</b>	<b>Possible Reason</b>	<b>Solution</b>
<b>The fridge is running frequently or for a long time.</b>	The refrigerator is adjusted to a very low temperature.	Adjust the refrigerator temperature to a warmer degree and wait until the temperature is achieved.
	Door seal of the fridge or freezer may be soiled, worn out, broken or not properly seated.	Clean or replace the seal. Damaged/ broken seal causes the refrigerator to run for a longer period of time in order to maintain the current temperature.
<b>The temperatures are too low</b>		
<b>Freezer temperature is very low while the fridge temperature is sufficient.</b>	The freezer temperature is adjusted to a very low temperature.	Adjust the freezer temperature to a warmer degree and check.
<b>Fridge temperature is very low while the freezer temperature is sufficient.</b>	The fridge temperature is adjusted to a very low temperature.	Adjust the fridge temperature to a warmer degree and check.
<b>Food kept in the fridge compartment drawers are freezing.</b>	The fridge temperature is adjusted to a very low temperature.	Adjust the fridge temperature to a warmer degree and check.
<b>The temperatures are too high.</b>		
<b>Temperature in the fridge or freezer is very high.</b>	The fridge temperature is adjusted to a very high degree. Fridge adjustment has an effect on the temperature of the freezer.	Change the temperature of the fridge or freezer until the fridge or freezer temperature reaches to a sufficient level.
	Doors might have been opened frequently or left ajar for a long time.	Warm air rushes into the fridge or freezer when the doors are opened. Open the doors less frequently.
	The door might be left ajar.	Close the door completely.
	Large amounts of hot food might have been put in the refrigerator recently.	Wait until the fridge or freezer reaches the desired temperature.
	The refrigerator might have been plugged in recently.	Cooling down of the refrigerator completely takes time because of the size.

<b>Complaint</b>	<b>Possible Reason</b>	<b>Solution</b>
<b>Noise</b>		
<b>There is a noise like the noise of the seconds of an analogue clock.</b>	This is noise because of the working valve which is used for the temperature control of the special Fridge or Freezer zone.	It is normal and not a fault.
<b>The operation noise increases when the refrigerator is running.</b>	The operating performance characteristics of the refrigerator may change according to the changes in the ambient temperature.	It is normal and not a fault.
<b>Vibrations or noise.</b>	The floor is not even or it is weak. The refrigerator rocks when moved slowly.	Make sure that the floor is level, strong and capable to carry the refrigerator.
	The noise may be caused by the items put onto the refrigerator.	Such items should be removed from the top of the refrigerator.
<b>There are noises like liquid spilling or spraying.</b>	Liquid and gas flows happen in accordance with the operating principles of your refrigerator.	It is normal and not a fault.
<b>There is a noise like wind blowing.</b>	Air activators (fans) are used in order to allow the refrigerator to cool efficiently.	It is normal and not a fault.
<b>Water/condensation/ice in the refrigerator.</b>		
<b>Condensation on the inner walls of refrigerator.</b>	Hot and humid weather increases icing and condensation.	It is normal and not a fault.
	The doors are ajar.	Make sure that the doors are closed completely.
	Doors might have been opened very frequently or they might have been left open for a long time.	Open the door less frequently.
<b>Water/condensation/ice on the outside of the refrigerator.</b>		
<b>Humidity occurs on the outside of the refrigerator or between the doors.</b>	The weather may be humid.	This is quite normal in humid weather. When the humidity is less, condensation will disappear.
<b>Bad odor inside the refrigerator.</b>	Inside of the refrigerator must be cleaned.	Clean the inside of the refrigerator with a sponge, warm water or carbonated water.
	Some containers or packaging materials might be causing the smell.	Use a different container or different brand packaging material.

<b>Complaint</b>	<b>Possible Reason</b>	<b>Solution</b>
<b>Opening and closing of the doors</b>		
<b>The door(s) is (are) not closing.</b>	Food packages may prevent the door's closing.	Replace the packages that are obstructing the door.
	The refrigerator is probably not completely vertical on the floor and it might be rocking when slightly moved.	Adjust the elevation screws.
	The floor is not level or strong.	Make sure that the floor is level and capable to carry the refrigerator.
<b>Crispers are stuck.</b>	The food might be touching the ceiling of the drawer.	Rearrange food in the drawer.

## 请首先阅读本手册!!

亲爱的顾客，

我们的产品使用先进设备生产，并通过严格的质量控制步骤检测，希望为您提供高效的服务。

因此，建议您在使用本产品前仔细阅读本手册，并妥善保管，以备日后参考。

## 本手册

ⓘ

⚠

⚠

⚠

⚠

请注意，本手册可能也适用于其它型号。

## 符号及其说明

本手册包含下列符号：

- ⓘ 重要信息或者有用的使用提示。
- ⚠ 防止生命和财产危险的警告。
- ⚠ 电压警告。

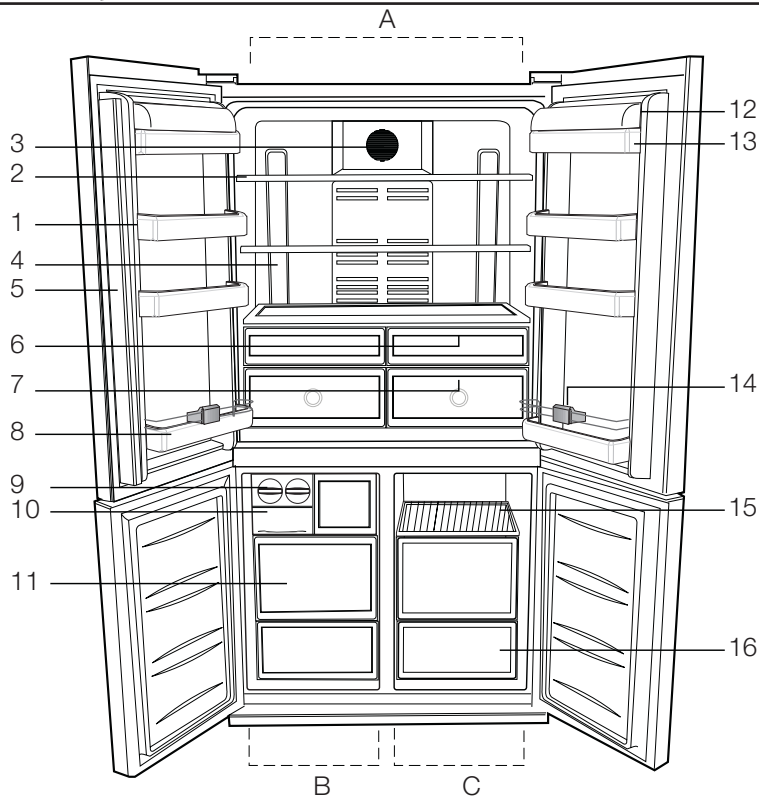
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# 1 您的冰箱



- A- 冷藏室
- B- 冷冻室
- C- 变温室

- 1- 冷藏室门搁架
- 2- 冷藏室可调隔间搁架
- 3- 扩散器盖
- 4- 照明灯罩
- 5- 可旋转中间部分
- 6- 制冷室
- 7- 新鲜蔬菜保存盒
- 8- 瓶架

- 9- 制冰盒
- 10- 冷品盒
- 11- 冷冻食品储藏室
- 12- 黄油和干酪搁架盖
- 13- 黄油和干酪搁架
- 14- 扶瓶托
- 15- 变温室搁架
- 16- 变温室

① 本手册中的图片仅为示意性质，可能与您的产品不完全相符。如果主体零件没有包含在您购买的产品当中，表明其适用于其它型号。



## 冰箱的技术规格

能源等级	A
每年能耗 (kWh/年) *	528
冷藏室容量 (净值, 升)	385
冷冻食品室总容量 (净值, 升)	155
变温室容量 (净值, 升)	77
星级	
温升时间 (小时) **	15
制冷能力 (kg/24 小时)	13
气候等级	SN-T
噪声级 (dB (A) )	43
净容量总计 (升)	540
(H) 高 (cm)	182
(W) 宽 (cm)	92
(D) 深 (cm)	72
重量 (kg)	120
总功率 (W)	200
电源 (V/Hz)	220-240/50
制冷剂类型	R600a

\* (实际的能耗取决于本装置的使用地点和使用方式)

\*\* (电源故障安全；建议在该期间过后，不要食用冷冻室中的食物。)

- ⓘ 技术规格可能因改善产品质量而有所变更，恕不另行通知。
- ⓘ 产品标识或者产品附带之印刷材料上注明的数值是根据相关标准，在实验室中获得的。此类数值可能因产品使用和环境条件之不同而异。
- ⓘ 表格中给出的尺寸描述了在关闭冰箱门后放置其所需的最小空间。

## 2 警告

请遵循下列信息。否则，可能发生人身伤害或财产损失。且所有的保修和可靠性承诺将失效。

本装置的使用寿命为 10 年。这是保留本装置正常操作所需备件的期限。

### 一般安全性

- ☐ #  
请您咨询授权服务机构，以便了解必要的信息和授权机构。
- ☐ 问，请咨询授权服务机构。在没有通知授权服务机构前，请勿自行干预或者让他人干预冰箱。
- ☐ 形冰淇淋和方块冰。（这可能导致您的口腔冻伤。）
- ☐ 冻室。否则，其可能爆裂。
- ☐ 到您的手上。
- ☐ 蒸汽和气化清洁材料。此类情况下，蒸汽可能与电气零件接触，导致短路或触电。

- ☐ 冰箱门作为支撑或梯子。
- ☐
- ☐ 回路，制冷剂在这里循环。在蒸发器的气体通道、管道扩充件或者表面涂层被刺穿后，制冷剂可能流出，导致皮肤受到刺激和眼睛受伤。
- ☐ 箱的通风孔。
- ☐ 人员实施。无资质人员实施的维修可能给用户带来危险。
- ☐ 护或维修作业的过程中，应当通过关闭相关保险丝或者拔下插头，断开冰箱的电源。
- ☐
- ☐ 直放置。
- ☐ （例如，喷雾）以及爆炸性材料的易燃物品或产品。
- ☐ 加速解冻过程，除非制造商建议这样做。

ⓘ 脑力下降或经验和知识缺乏的人士（包括孩子）使用，除非有负责他们安全的人员给出有关装置之使用的监督或指导。

ⓘ 本装置。

## 启动

ⓘ 何疑问，请咨询服务机构。

ⓘ 时，才能担保冰箱的电气安全。

## 指定使用

ⓘ 顶，也不适合在户外使用。

## 安全须知

ⓘ 和风吹在电气安全方面是危险的。

ⓘ 由授权服务机构更换，以免发生任何意外。

ⓘ **小心**：安装过程中，切勿将冰箱的插头插入壁式插座。否则，可能出现严重的人身伤亡。

## 节能措施

ⓘ 请勿长时间敞开冰箱门。

ⓘ 请勿在冰箱内放置灼热的食物或饮料。

ⓘ 冰箱不可过载，以致妨碍内部的空气循环。

ⓘ 请勿在受到阳光直射或者靠近发热装置（例如，烤箱、洗碗机或暖气）的位置安装冰箱。

ⓘ 注意将食品保存在封闭的容器内。

⚠ 本产品配备有自然冷却系统（R600a），其不含 CFC 和 HFC 气体。此气体易燃。因此，在使用和运输过程中，注意不要损坏制冷系统和管道。如果发生损坏，请勿在火中处置本产品；其应远离可能导致着火的潜在火源，并给本装置所在的房间通风。

## 3 安装

- △ 请注意，如果没有遵循本手册中的信息，制造商对于发生的损害不承担任何责任。

### 准备

- ⊕ 炉圈、烤箱、中央加热器和炉灶 ) 至少 30 cm，距离电烤箱至少 5 cm，且不得受到阳光直射。
- ⊕ 10 ° C。考虑到冰箱的效率，不建议在比这凉爽的条件下操作冰箱。
- ⊕ 间隔 2 cm。
- ⊕ 时内，请遵循下列说明。
  - 不应经常打开冰箱门。
  - 必须在里面没有任何食物时空置操作。
  - 请勿拔下冰箱的插头。如果发生在您控制范围内的电源故障，请参见“问题解决建议”章节中的警告。
- ⊕ 料，以备日后运输或移动。

### 再次运输冰箱时考虑的事项

1. 在任何运输前，冰箱必须清空和保持清洁。
2. 重新包装前，冰箱内的搁板、附件、新鲜蔬菜保存盒等必须用胶带牢牢固定，防止摇晃。
3. 包装必须使用厚胶带和粗大的绳子扎紧，并遵循包装上印刷的运输规则。

#### 请牢记.....

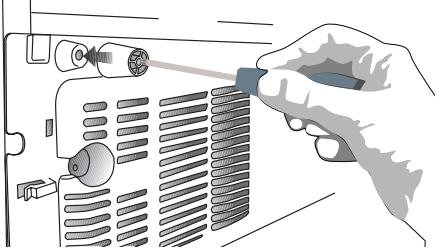
每种回收材料对于大自然和我们国家的资源而言都是不可缺少的。

如果您希望对回收包装材料有所作为，可以从环境机构或者当地权力部门获取详细信息。

## 操作冰箱前

开始使用冰箱前，检查下列内容：

1. 冰箱内部是否干燥，和空气能否在冰箱后面自由流通？
2. 如下图所示，在后部通风口插入2个塑料楔子。松开现有螺丝，并使用与楔子同一袋子内提供的螺丝。塑料楔子将在冰箱与墙壁之间提供必要的距离，以允许空气流通。



3. 按照“维护和清洁”章节中的建议，清洁冰箱内部。
4. 将冰箱插头插入壁式插座。冰箱门打开时，内部相关的灯会亮起。
5. 在压缩机启动时，您将听到一个声音。即使压缩机没有运转，制冷系统中密封的液体和气体也可能产生噪声，这是正常的。
6. 可能感觉到冰箱的前边温度升高。这是正常的。这些区域设计保持温暖，以免发生冷凝。

## 电气连接

将冰箱连接至由适当容量之保险丝保护的接地插座。

重要信息：

☐

☐

及。

☐

规格”章节中指定。

☐

☐

插头。

⚠ 受损的电源线必须由具备资格的电工更换。

⚠ 本装置在维修受当前，切勿操作！有触电的危险！

## 处置包装

包装材料可能给儿童带来危险。将包装材料置于儿童不可及之处，或者根据垃圾说明进行分类和处置。请勿随日常生活垃圾一起处置。

冰箱的包装使用可回收材料制成。

## 处置旧冰箱

处置旧冰箱时，请不要给环境带来任何危害。

☐

经销商或者市政部门的垃圾收集中心。

处置冰箱前，请切断电源插头，而且，如果门上有锁的话，请务必使之不可用，以免儿童有任何危险。

## 放置和安装

小心：安装过程中，切勿将冰箱的插头插入壁式插座。否则，可能出现严重的人身伤亡。

如果安装冰箱之房间的房门不够宽，以致冰箱无法通过，可以致电授权服务机构，请他们拆下冰箱门，并侧着穿过房门。

1. 将冰箱安装在方便使用的位置。
2. 冰箱应远离热源和潮湿的场所并避免受到阳光直射。
3. 在冰箱周围必须有适当的通风，以便获得高效的操作。

如果冰箱放置在墙壁内的凹口，距离天花板和墙壁必须至少 5 cm。

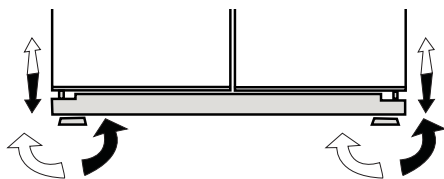
如果地板上覆盖有地毯，本产品必须从地面升高 2.5 cm。

4. 将冰箱放置在平坦的地板表面，防止晃动。
5. 请勿将冰箱置于低于 10 ° C 的环境温度。

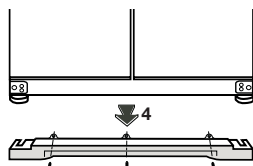
## 地板平衡调整

如果冰箱失衡：

1. 实施这一步骤前，如图所示，通过松开螺丝，拆下通风罩。您可以如图所示，转动其前部的支腿，使冰箱平衡。在黑色箭头的方向转动时，支腿所在的一角降低，在相反的方向转动时，其升高。由他人协助您轻微抬高冰箱将方便这一过程的实施。

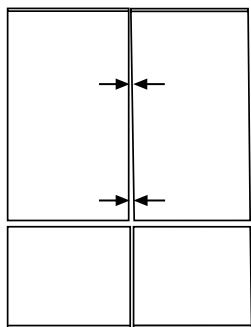


2. 纠正了平衡问题后，放回通风罩，并上紧螺丝。

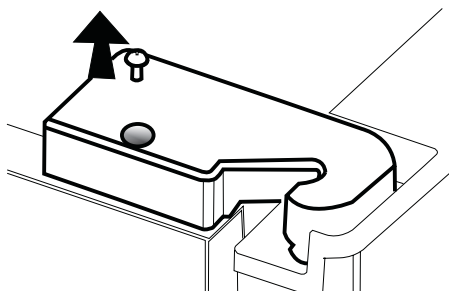


3. 使用菲利普螺丝刀，拆下固定下方通风罩的螺丝。

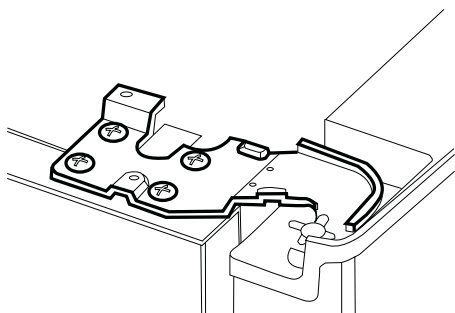
## 调整上方门之间的间隙



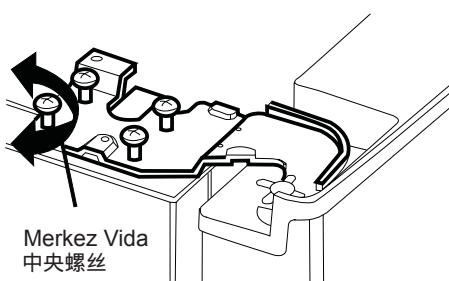
☪  
间隙。  
调整门高度时，门上的搁架应当空置。



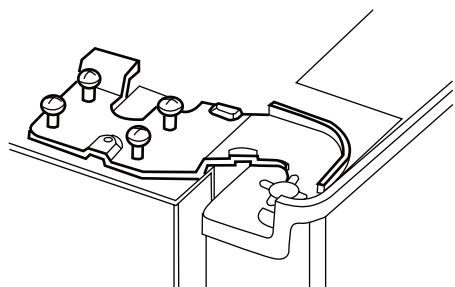
☪  
上方铰链盖的螺丝。



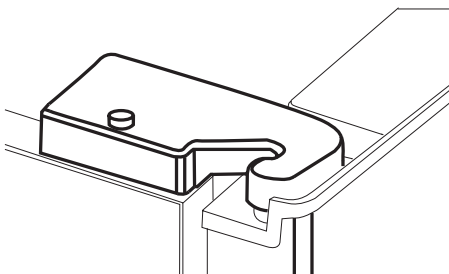
☪  
箱门。



Merkez Vida  
中央螺丝



☪  
而不变换门的位置。

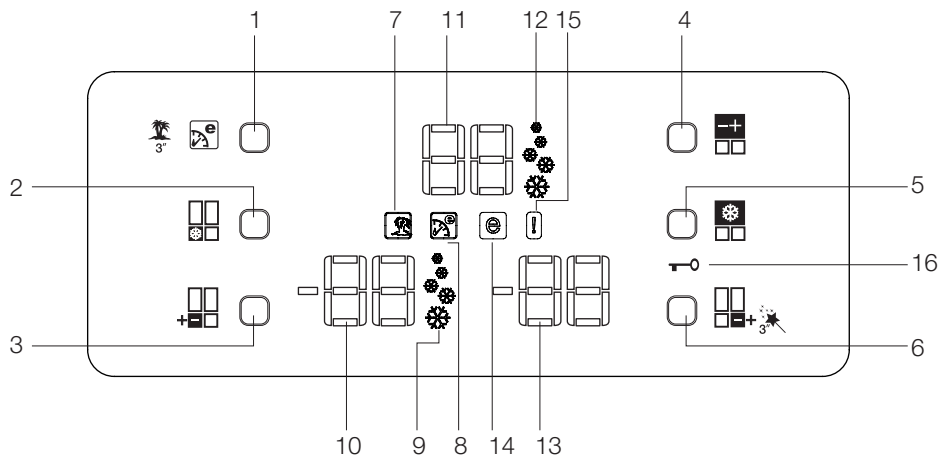


☪

## 4 使用冰箱

### 指示灯面板

使用触控指示器面板在不打开冰箱门的情况下，即可设置温度。设置温度时，只需使用手指触碰相关按钮。



- |    |           |     |           |
|----|-----------|-----|-----------|
| 1. | 经济辅助/空置按钮 | 9.  | 快速冷冻功能指示灯 |
| 2. | 快速冷冻按钮    | 10. | 冷冻室温度指示灯  |
| 3. | 冷冻室温度设置按钮 | 11. | 冷藏室温度指示灯  |
| 4. | 冷藏室温度设置按钮 | 12. | 快速制冷功能指示灯 |
| 5. | 快速制冷按钮    | 13. | 变温区温度指示灯  |
| 6. | 变温室温度设置按钮 | 14. | 经济模式指示灯   |
| 7. | 闲置功能指示灯   | 15. | 错误状态指示灯   |
| 8. | 经济辅助功能指示灯 | 16. | 键锁指示灯     |



### 1. 经济辅助/空置按钮

快速按下此按钮，激活“经济辅助”功能。按住此按钮3秒钟，激活“控制”功能。再次按下此按钮，解除所选功能。

### 2. 快速冷冻按钮

快速按下此按钮，激活“快速冷冻”功能。再次按下此按钮，解除所选功能。

### 3. 冷冻室温度设置按钮

按下此按钮，将冷冻室的温度分别设置为-18, -20, -22, -24, -18.....。按下此按钮，将冷冻室设置为所需温度。

### 4. 冷藏室温度设置按钮

按下此按钮，将冷藏室的温度分别设置为8, 6, 4, 2, 8.....。按下次按钮，将冷藏室设置为所需温度。

### 5. 快速制冷按钮

快速按下此按钮，激活“快速制冷”功能。再次按下此按钮，解除所选功能。

### 6. 变温室温度设置按钮

您可以将多功能储藏室设置为冷冻室或冷藏室。按住此按钮3秒钟，将多功能储藏室设置为冷冻室或冷藏室。出厂时，这里设置为冷冻室。

如果多功能储藏室设置为冷冻室，那么，每次您按下此按钮时，多功能储藏室的温度将分别变化为-18, -20, -22, -24, -18...。如果多功能储藏室设置为冷藏室，那么，每次您按下此按钮时，多功能储藏室的温度将分别变化为-6, 0, 2, 4, 6, 8, 10.....。

### 7. 闲置功能指示灯

显示控制功能活动。如果此功能活动，冷藏室的显示灯上出现“- -”，且冷藏室不执行制冷。其它隔间将根据各自设置的温度制冷。再次按下相关按钮，解除此功能。

### 8. 经济辅助功能指示灯

显示“经济辅助”功能活动。如果此功能活动，冰箱将自动检测最少使用的时间，并在该时间内，执行高能源效率的制冷。在执行高能源效率的制冷时，经济指示灯将活动。再次按下相关按钮，解除此功能。

### 9. 快速冷冻功能指示灯

显示“快速冷冻”功能活动。您将新鲜食物放入冷冻室，或者需要冰块时，可以使用该功能。此功能活动时，冰箱将连续运转 6 小时。再次按下相关按钮，解除此功能。

### 10. 冷冻室温度指示灯

显示冷冻室的温度设置。

### 11. 冷藏室温度指示灯

显示冷藏室的温度设置。

### 12. 快速制冷功能指示灯

显示“快速制冷”功能活动。您将新鲜食物放入冷藏室，或者需要快速冷却食物时，可以使用该功能。此功能活动时，冰箱将连续运转 2 小时。再次按下相关按钮，解除此功能。

### 13. 变温区温度指示灯

显示变温室的温度设置。

### 14. 经济模式指示灯

显示冰箱在高能源效率运转。冷冻室温度  
如果功能设置为 -18，或者由于“经济辅助”功能执行高能源效率的制冷，该指示灯活动。

### 15. 错误状态指示灯

如果冰箱没有充分制冷，或者传感器有故障，该指示灯将激活。该指示灯活动时，冷冻室指示灯将显示“E”，且冷藏室温度指示灯将显示诸如“1, 2, 3.....”等数字。指示灯上的这些数字向服务人员提供有关错误的信息。

### 16. 键锁指示灯

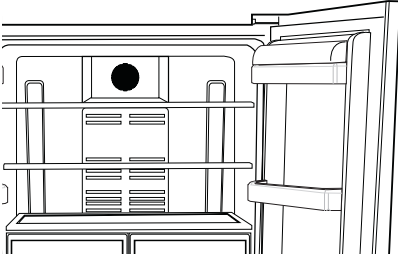
如果您不希望变更冰箱的温度设置，可以使用此功能。同时按下“快速制冷”按钮和“变温区温度设置”按钮 3 秒钟，即可激活该功能。再次按下相关按钮，解除此功能。

### 冰箱门打开警报：

如果冷藏室门或变温区储藏室门打开至少 1 分钟，将激活“冰箱门打开警报”。只需按下指示灯上的任何按钮或者关闭打开的冰箱门即可取消警报。

## 蛋托

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### 滑动搁架

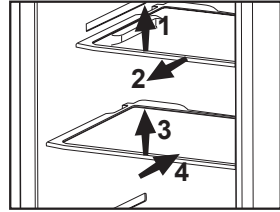
☐  
拉动，和前后移动。在向前拉动至允许您触及放在搁架后部的食物时，其达到一个停止点；在第二个停止点略微向上抬起进行拉动时，搁架将被释放。

搁架应当牢牢地从底部固定，并防止其翻倒。搁架放置在冰箱侧面的导轨上，可以前进到上方或下方的不同高度。

应当向后推搁架，使之完全固定。

## 新鲜蔬菜保存盒

冰箱的新鲜蔬菜保存盒专门设计保持蔬菜的新鲜度，而不会失去水分。对此，一般情况下，在新鲜蔬菜保存盒周围发生冷空气流通。



### 制冷室

制冷室使食物做好冷冻准备。您也可以使用这些空间以比冷藏室低的温度存放食物。

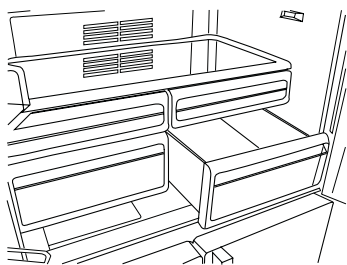
您可以通过取出任何点心隔间，增大冰箱内的容量。方法是，向外拉这些隔间；隔间将在止动器处倾斜，并停止移动。在您抬高大约 1 cm，就可以释放之，并向外拉出。

## 可旋转中间部分

可转动的中间部分作用是为了防止冰箱内的冷空气逸出。由于在关闭冷藏室的门之后，冰箱门上的垫圈挤压可旋转中间部分的表面，所以，可以帮助密封。冰箱配备有可旋转中间部分的另一个原因是，其可以增加冷藏室的净容量。标准的中间部分占据冰箱某些无用的空间。

## 变温储藏室

冰箱的变温储藏室可以通过将其调整为更低的温度，在任何所需的模式使用。您可以使用“变温室温度设置按钮”，使这里保持所需的温度。变温储藏室的温度可以设置为 0 和 10 度，以便与冷藏室不同，也可以设置为 -6 度，从而与冷冻室不同。0 度用于将熟食保存更长的时间，-6 度以容易切割的状态，使肉类最多保存 2 星期。

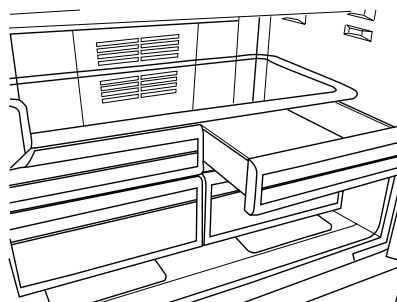


在冷藏室的左门打开时，可转动的中间部分必须关闭。切勿手动打开，其透过安装在柜子上的塑料件转动。

① 有类似模拟时钟秒针走动的噪声。这种噪声是由特殊冷藏区或者冷冻区使用之工作阀门造成的。属于正常现象，并非故障。

## 蓝色光

在新鲜蔬菜保存盒中储存的食物使用蓝色光照射，通过蓝色光的波长效应，继续它们的光合作用，从而保持其新鲜度和增加维生素含量。



## 5 维护和清洁

- △ 清洁时，切勿使用汽油、苯或类似物质。
- △ 我们建议您在清洁前，拔下本装置的插头。
- ⊕ 器具，肥皂、家用清洁剂、洗涤剂  
和蜡光剂。
- ⊕ 干。
- ⊕ 使用这一溶液清洗抹布，用绞干的  
抹布清洁冰箱内部，并擦干。
- ⊕ 件。
- ⊕ 线，取出所有食物，清洁之，并使  
冰箱门微开。
- ⊕ 洁，和没有食品颗粒。
- ⊕ 然后简单地从底部向上推门架即  
可。

### 保护塑料表面

- ⊕ 或者用油烹饪的食物放入冰箱，这  
类食物可能损坏冰箱的塑料表面。  
如果食用油喷溅或者涂抹在塑料表  
面上，立即用温水，清洁和洗涤表  
面的相关部分。

## 6 问题解决建议

致电服务机构前，请审核该清单。其可能节约您的时间和资金。该清单包含经常出现的，并非工艺和材料使用缺陷导致之投诉。这里描述的某些特点可能不会在您的产品中出现。

投诉	可能的原因	解决方案
冰箱不工作	冰箱插头是否适当插入	在壁式插座插入插头。
	冰箱连接的插座之保险丝或者主保险丝是否熔断？	检查保险丝。
冷藏室的侧壁出现冷凝水。	环境条件很冷。经常打开和关闭冰箱门。环境条件高度潮湿。在敞开的容器中存放含有液体的食物。冰箱门未关严。	将自动调温器切换为更冷的程度。减少冰箱门打开的时间，或者减少使用频率。使用合适的材料，覆盖保存在开口容器中的食物。使用干抹布擦拭冷凝水，请检查冷凝水是否再次出现。
压缩机不工作	在突然断电或者拔下和插入接头时，由于冰箱制冷系统中的冷没压力尚未平衡，所以，压缩机的保护热将会吹出。	冰箱大约在 6 分钟后开始运行。在该时间结束后，如果冰箱仍未启动，请致电服务机构。
	冰箱处于解冻循环。	对于全自动解冻冰箱而言，这是正常的。定期发生解冻循环。
	冰箱插头没有插入插座。	确保插头牢牢插入壁式插座。
	是否正确调整了温度？	
	有电力故障。	请致电电力供应商。
冰箱经常运行或者运行较长时间。	您的冰箱可能比之前的冰箱宽。	这是很正常的。较大的冰箱需要工作较长的时间。
	环境温度可能很高。	这是很正常的。
	冰箱插头可能插入不久，或者新近装入了食物。	冰箱完全制冷可能需要多花费数小时时间。
	最近可能在冰箱中放入了大量灼热食物。	灼热的食物导致冰箱运行较长时间，直至达到安全的储存温度。
	冰箱门可能经常打开，或者长时间未关严。	进入冰箱的热空气导致冰箱运行较长时间。减少打开冰箱门的次数。
	冷冻室或者冷藏室的门可能没有关严。	检查门是否牢牢关闭。

投诉	可能的原因	解决方案
<b>冰箱经常运行或者运行较长时间。</b>	冰箱调整为很低的温度。	调高冰箱的温度，并等待直至达到这一温度。
	冷藏室或冷冻室的门密封可能脏污、磨损，断裂或者没有适当固定好。	清洁或更换密封。损坏/断裂的密封导致冰箱运行较长的时间，才能保持当前的温度。
<b>温度太低</b>		
<b>冷冻室温度很低，而冷藏室温度足够。</b>	冷冻室调整为很低的温度。	调高冷冻室的温度，并检查。
<b>冷藏室温度很低，而冷冻室温度足够。</b>	冷藏室调整为很低的温度。	调高冷藏室的温度，并检查。
<b>在冷藏室保存的食物上冻。</b>	冷藏室调整为很低的温度。	调高冷藏室的温度，并检查。
<b>温度太高</b>		
<b>冷藏室或者冷冻室的温度很高。</b>	冷藏室调整为很高的温度。冷藏室调整对冷冻室的温度有影响。	变更冷藏室或冷冻室的温度，直至冷藏室或冷冻室的温度达到充分的水平。
	冰箱门可能经常打开，或者长时间未关严。	在冰箱门打开时，热空气进入冷藏室或冷冻室。减少打开冰箱门的次数。
	冰箱门可能未关严。	完全关闭冰箱门。
	最近可能在冰箱中放入了大量灼热食物。	等待直至冷藏室或冷冻室达到必要的温度。
	冰箱可能插入插头不久。	由于尺寸庞大，所以，冰箱完全制冷需要一些时间。

投诉	可能的原因	解决方案
噪声		
有类似模拟时钟秒针走动的噪声。	这种噪声是由特殊冷藏区或者冷冻区使用之工作阀门造成的。	这是正常的，并非故障。
冰箱工作时，噪声增加。	冰箱的操作性能特征可能会视环境温度的变化而有所不同。	这是正常的，并非故障。
振动或噪声。	地面不平坦或者不牢固。冰箱在缓慢移动时，会摇晃。	确保地面水平、牢固，并能够承载冰箱。
	噪声可能是由于放在冰箱上的物品导致的。	应当从冰箱顶部取下此类物品。
有类似液体喷溅或者喷射的噪音。	根据冰箱的操作原理，发生了液体和气体流动。	这是正常的，并非故障。
有类似风吹的噪声。	为了使冰箱高效制冷，使用了气动执行器件（风机）。	这是正常的，并非故障。
冰箱内出现水/冷凝水/冰。		
冰箱内壁出现冷凝水。	炎热和潮湿的天气增加了结冰和冷凝情况。	这是正常的，并非故障。
	冰箱门未关严。	确保冰箱门完全关闭。
	冰箱门可能打开次数过多，或者长时间没有关闭。	减少打开冰箱门的次数。
冰箱外面出现水/冷凝水/冰。		
冰箱外面或者冰箱门之间有湿气。	天气可能很潮湿。	在潮湿的天气中，这是很正常的。在湿度下降时，冷凝水会消失。
冰箱内出现异味。	必须清洁冰箱内部。	用海绵蘸取温水或者苏打水，清洁冰箱内部。
	某些容器或者包装材料可能导致出现异味。	使用不同的容器或者不同品牌的包装材料。



投诉	可能的原因	解决方案
打开和关闭冰箱门		
冰箱门未关闭。	食品包装可能妨碍关闭冰箱门。	更换妨碍关闭冰箱门的包装。
	冰箱可能没有完全在地面上直立，在轻微移动时，其可能晃动。	调整升降螺丝。
	地面不水平或者不够牢固。	确保地面水平，并能够承载冰箱。
新鲜蔬菜保存盒卡住	食物可能接触到了抽屉顶板。	重新摆放抽屉中的食物。

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