



OUR IDEAS. YOUR HOME.

Instructions for Installation and Use

6kg Vented Dryer
Aquarius

VTD20

VTD00

To the Installer:

Before installation, fill in the product details on the back cover of this book. The information can be found on the rating plate.

To the User:

You must read these instructions prior to installing and using the appliance and then retain them for future reference.

Important Information

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For your Venting dryer to operate efficiently, you must follow the regular maintenance schedule shown below:

Fluff filter..

! You **MUST** clean the fluff filter after **EVERY** drying cycle.

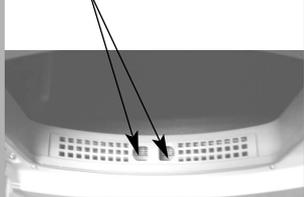
STEP 1.

Open the door of your dryer.



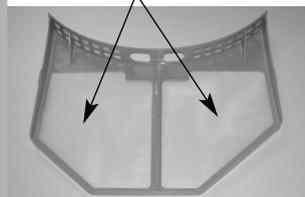
STEP 2.

Pull out the filter (using the two finger grips).



STEP 3.

Clean any fluff deposits from the filter mesh.



STEP 4.

Refit the filter.
- Make sure the arrows are facing you.



STEP 5.

Make sure the filter is pushed fully home - **NEVER** run the dryer without the filter in position.



! Failure to clean the filter after **EVERY** drying cycle will affect the drying performance of your machine.
- It will take longer to dry and as a result will use more electricity during drying.

! You **MUST** clean fluff build up around the filter housing and the vent tube periodically, **EVERY** two or three months:
- Check the vent tube and any permanent venting fixture to make sure that there has been no accumulation of fluff or lint, and remove it.
- Remove lint that collects around the filter and the outlet vents.

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English

VTD20

VTD00

GB

Contents

Installation, 2-3

- Where to put your dryer
- Ventilation
- Electrical connection
- Before you start using your dryer

Dryer description, 4

- The front
- The back
- Control panel

Start and programmes, 5-6

- Choosing a programme
- Table of programmes

Laundry, 7-8

- Sorting your laundry
- Wash care labels
- Special clothing items
- Drying times

Warnings and Suggestions, 9

- General safety
- Disposal
- Saving energy and respecting the environment

Maintenance and Care, 10

- Switching off the electricity
- Cleaning the filter after each cycle
- Check the drum after each cycle
- Cleaning the dryer

Troubleshooting, 11

Service, 12

- Spare parts

! Keep this instruction booklet on hand in order to refer to it when necessary. Take it with you when you move, and should you sell this appliance or pass it on to another party, make sure that this booklet is supplied along with the dryer so that the new owner may be informed about warnings and suggestions on how the appliance works.

! Read these instructions carefully; the following pages contain important information on installation and suggestions on how the appliance works.

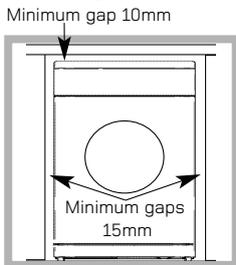
 **Hotpoint**

Installation

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Where to put your dryer

- Place your dryer at a distance from gas ranges, stoves, heaters, or cook tops because flames can damage the appliance.
- If you are going to install the appliance under a work counter, be sure to leave a 10mm space between the top and any other objects on or above the machine and a 15mm space between the sides and lateral furnishings or walls. This is to ensure proper air circulation. Make sure that the back vents are not obstructed.
- Make sure you put your dryer in an environment that is not damp and has proper air circulation throughout. The dryer will not operate efficiently in an enclosed space or cupboard.



! We do not recommend that the dryer is installed in a cupboard but the dryer must never be installed behind a lockable door, a sliding door or a door with a hinge on the opposite side to that of the dryer door.

Ventilation

The Dryer dries your laundry by drawing in cool, clean and relatively dry air, heating it, and then distributing it through the clothes as they are gently tumbled. For optimum performance, the moist air is then blown out through a vent tube at the back of the dryer. When the dryer is in use, there has to be adequate ventilation to avoid the back flow of gases into the room from appliances burning other fuels, including open fires.

Mobile venting

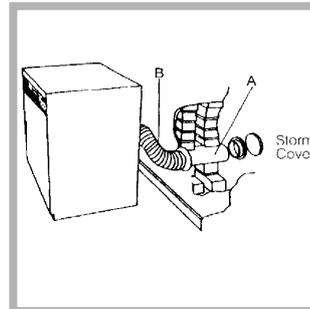
A vent tube must always be fitted when the dryer is used in conjunction with Mobile Venting. The tube must be fitted securely into the back of the dryer (see *Dryer Description*). If possible, it is always best to connect the tube to a permanent outlet close to the dryer. If permanent installation is not possible, the dryer will work just as well with the tube passing through a partly-opened window.

! Ensure that the end of the tube is not directed toward the air intake vent at the rear of the dryer.

! The vent tube should not exceed 2.4 metres in length and should be kept free of any possible accumulation of fluff, lint and water by shaking it out frequently. Always ensure that the tube is not squashed.

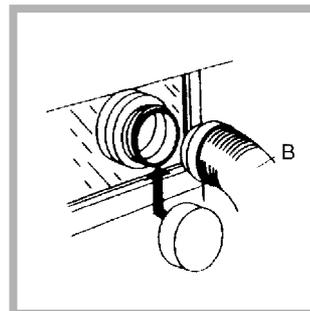
Permanent venting

In conjunction with the vent tube we recommend using a Wall/Window Vent Kit, available at a retail location or the nearest Spare Parts Dealer.



Wall mounting

- Leave an opening in the wall to the left of the dryers proposed position.
- Keep the tube as short and straight as possible to prevent condensed moisture from backing up into the dryer.
- Similarly, the duct in the wall should slope downwards towards the outside.



Window mounting

- With a stacked dryer the hole in the window should ideally be made below the vent.
- The tube should be kept as short as possible.

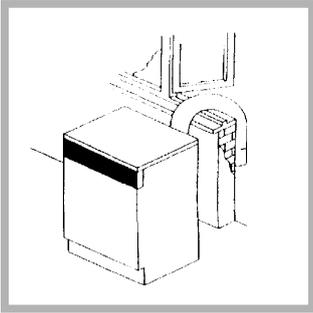
Depending on how often you use your dryer, it is essential that areas A and B are checked periodically to remove lint or debris.

The vent tube adaptor must be fitted securely thus preventing any humid air from being emitted back into the room.

! The Dryer should not be pushed so far back that the tube adaptor is pulled out of position or the tube is squashed or bent.

! The tube should be kept clear of the air intake vent and kinks or 'U' bends must be avoided as these will obstruct the tube or trap condensation.

Open window venting



The end of the tube should be directed downwards, to prevent warm moist air from condensing in the room or in the dryer.

- ! Ensure that the dryer is adequately ventilated and that the end of the vent tube is not directed towards the air intake duct.
- ! The vent tube must always be fitted for optimum performance.
- ! Make sure that the vent tube and air intake vents are not obstructed or blocked.
- ! The dryer must not recycle exhaust air.
- ! Misusing a tumble dryer may create a fire hazard.
- ! Do not discharge exhaust air into a flue which is used for exhaust fumes from other appliances that burn gas or other fuels.

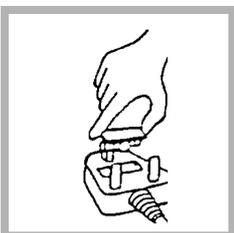
Electrical connections

Make sure of the following before you insert the plug into the the electrical socket:

- The socket must be grounded.
- The socket must be able to sustain the machines maximum power, which is indicated on the rating label (*see Dryer Description*).
- Power voltage must be within the values indicated on the rating label (*see Dryer Description*).
- The socket must be compatible with the dryers plug. Should this not be the case, replace the plug or the socket.

- ! The dryer must not be installed outdoors, even if the space is sheltered. It can be very dangerous if it is exposed to rain or storms.
- ! Once installed, the dryers electrical wire and plug must be within easy reach.
- ! Do not use extension cords.
- ! The power cord must not be bent or squashed.
- ! The power cord supplied is fitted with a BS1363 plug and a 13 amp BS1362 fuse. If you need to replace the fuse, use only those rated at 13 amp (13A) and ASTA approved to BS1362.

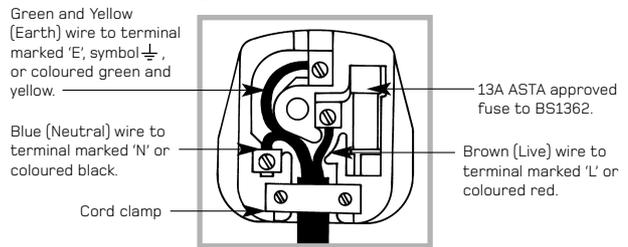
Moulded plug



! The plug must not be used without the fuse cover in place. If a replacement fuse holder/cover is required, it must be of the same colour coding or wording as shown on the base of the plug. Replacements are available from authorised dealers.

Changing the plug

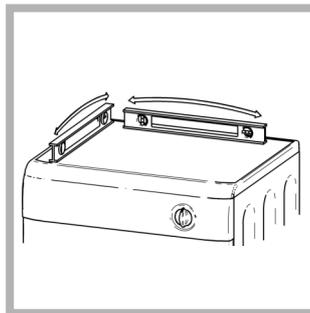
The wires in the power cord are coloured in accordance with the following:



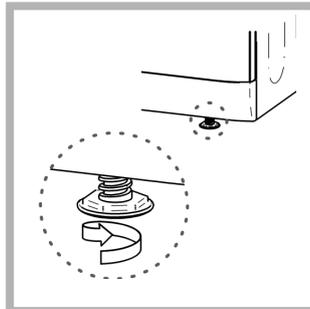
- ! If the plug being replaced is a non-rewirable type, then the cut-off plug must be disposed of safely. DO NOT leave it where it can be inserted into a socket and create a shock hazard.
- ! The power supply cord should be checked periodically and replaced by a cord specially prepared for this dryer and fitted only by authorised technicians (*see Service*). New or longer power cords are supplied at an extra charge by authorised dealers.
- ! The manufacturer denies any responsibility should any of these rules not be followed.
- ! If in doubt about any of the above consult a qualified electrician.

Levelling your dryer

The dryer must be installed level for correct operation.



When you have installed your dryer in its final location check that it is level first side to side, then front to back.



If the dryer is not level, use a wooden block to support it while adjusting the two front legs up or down, until your dryer is level.

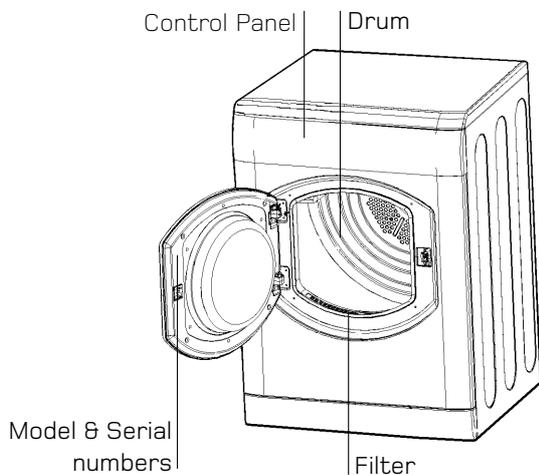
Before you start using your dryer

Once you have installed your dryer and before you use it, clean the inside of the drum to remove any dust that could have accumulated during transport.

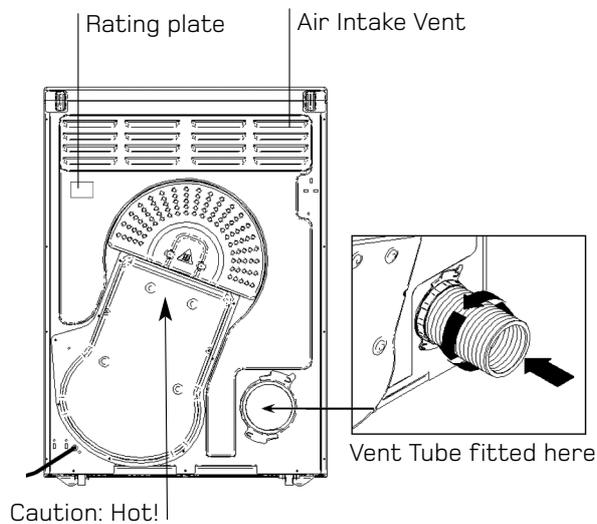
Dryer Description

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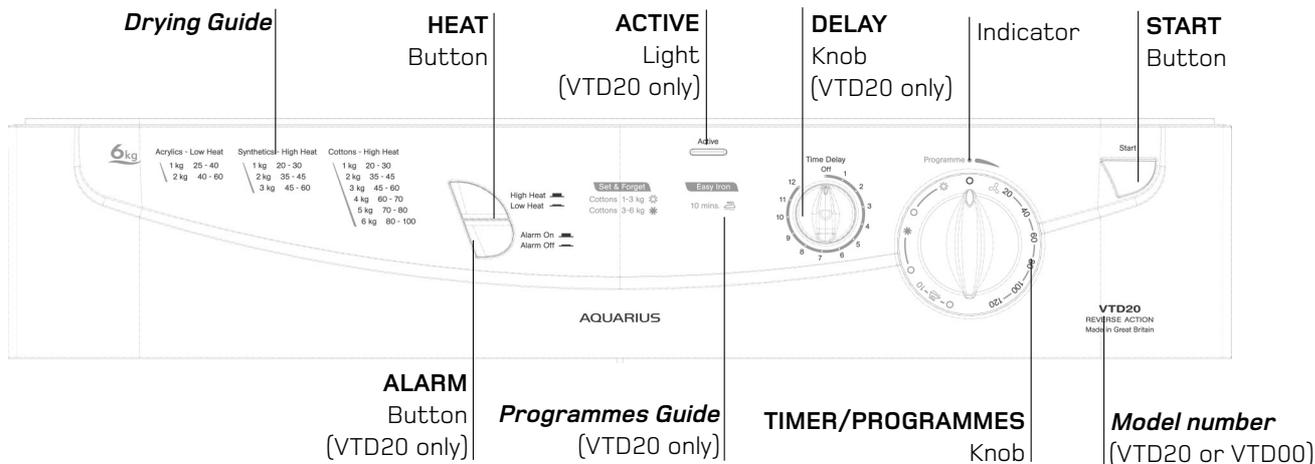
The front



The back



Control panel



The **START** button begins drying a selected programme (see *Start and Programmes*).

The **HEAT** button selects drying temperature (see *Start and Programmes*).

OUT: HIGH heat. IN: LOW heat.

The **ALARM** buzzer signals the end of a drying cycle (VTD20 only).

OUT: Buzzer ON. IN: Buzzer OFF.

The **ACTIVE** indicator light signals that your dryer is in use (VTD20 only). This light will glow when the **START** button is pressed. It will remain on until the door is opened or the power is turned off. This light will be on during a delayed start programme.

The **Drying Guide** allows you to consult a user friendly table of fabric types and load capacities.

The VTD20 also has a guide to the programmes available.

The **DELAY** knob sets a delay on the dryer's start time (VTD20 only): rotate it clockwise until you reach the number of hours you want to delay the start time. If you have gone too far, turn the knob counter-clockwise (see *Start and Programmes*).

The **TIMER/PROGRAMMES** knob sets the drying time or programme: rotate it clockwise, **never counter-clockwise**, until the indicator is pointing to the time or programme you want to select (see *Start and Programmes*).

Start and Programmes



Choosing a programme

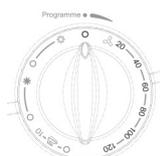
1. Plug the dryer into the electrical socket.
2. Sort your laundry according to fabric type (*see Laundry*).
3. Open the door and make sure the filter is clean and in place (*see Maintenance*).
4. Load the machine and make sure items are not in the way of the door seal. Close the door.
5. Choose a drying time or programme, the way you do this depends on the type of dryer you have:

Model VTD00



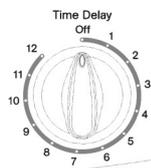
- choose a drying time by checking the Drying Guide table for the type of fabric you are drying (*see Laundry*).
- set the temperature with the HEAT button.
- select a drying time by rotating the TIMER knob clockwise, **never counter-clockwise**, until the indicator is pointing to the drying time you want.

Model VTD20



- choose a drying programme by checking the Programmes table (*see Programmes*) as well as the indications for each type of fabric (*see Laundry*).
- set the temperature with the HEAT button.
- select a programme or drying time by rotating the PROGRAMME knob clockwise, **never counter-clockwise**, until the indicator is pointing to the drying time or programme you want.

6. (VTD20 only):



- Set a delay time by using the DELAY knob if necessary. : rotate it clockwise until you reach the number of hours you want to delay the start time. If you have gone too far, turn the knob counter-clockwise.

7. (VTD20 only) If you wish to eliminate the buzzer sound at the end of the programme, press the ALARM button.
8. Press the START button to begin. The ACTIVE indicator light (VTD20 only) will turn on and will stay on, even during the delay. The indicator light will remain on until you open the door. During the drying programme, you can check on your laundry and take out the items that are dry, while the others continue drying. When you close the door again, press START in order to resume drying.
9. About 10 minutes before drying is completed, it enters the final COOL TUMBLE phase (fabrics are cooled), which should always be allowed to be completed.
10. (VTD20 only) The buzzer, if ALARM was selected, will warn you when drying is complete.
11. Open the door, take the laundry out, clean the filter and replace it (*see Maintenance*).
12. Unplug the dryer.

GB

Important Information

Installation

Description

Start and Programmes

Laundry

Warnings and Suggestions

Maintenance and Care

Troubleshooting

Service

Start and Programmes

GB

Programmes table (VTD20 only)

Programme	What it does...	How to set it...	Note:
 Automatic Drying (average loads)	Dries completely: your clothes are ready to be worn. For average loads (from 1 to 3kg) of Cotton, polycotton or synthetics.	1. Select HIGH HEAT by pressing the HEAT button. 2. Position the PROGRAMMES knob on  . 3. Press the START button, the ACTIVE light will turn on.	! If you select LOW HEAT, this programme will not dry your clothes. For Acrylic fibres or small loads select Timed Drying. This programme can also be used for large loads if you require a slightly drier result.
 Automatic Drying (large loads)	Dries completely: your clothes are ready to be worn. For large loads (from 3 to 6kg) of Cotton.	1. Select HIGH HEAT by pressing the HEAT button. 2. Position the PROGRAMMES knob on  . 3. Press the START button, the ACTIVE light will turn on.	! If you select LOW HEAT, this programme will not dry your clothes. For Acrylic fibres or small loads select Timed Drying. This programme can also be used for average loads if you prefer a damper result.
 Easy Iron	Brief programme (approximately 10 minutes) that softens fibres of clothing that is ready for ironing.	1. Select HIGH HEAT by pressing the HEAT button. 2. Position the PROGRAMMES knob on  . 3. Press the START button, the ACTIVE light will turn on.	! This is not a drying programme (<i>see below</i>).
Timed Drying up to 120 minutes	Dries wet clothes that will be ironed, Acrylic fibres, or small loads (less than 1kg).	1. Select required heat setting HIGH HEAT or LOW HEAT by pressing the HEAT button. 2. Position the PROGRAMMES knob on the desired time. 3. Press the START button, the ACTIVE light will turn on.	Consult suggested drying times (<i>see Laundry</i>).
 Cool Tumble Phase	Heating elements turn themselves off and clothing is cooled down.	This is the programmes final phase. Approximately 10 minutes before the finish, the knob advances automatically to the Cool Tumble Phase. After this, the Buzzer will sound (if selected) and the clothing is ready to be taken out.	Always allow the dryer to complete this phase.

Easy Iron Programme

'Easy Iron' is a short 10 minute programme (8 minutes of heat followed by a 2 minute cool tumble period) which fluffs the fibres of clothing that have been left in the same position/location for an extended period of time. The cycle relaxes the fibres and makes them easier to iron and fold.

! 'Easy Iron' is **not a drying programme** and should not be used for wet articles of clothing.

For best results:

1. Do not load more than the maximum capacity.

These numbers refer to the dry weight:

Fabric	Maximum load
Cotton and Cotton mixtures	2.5kg
Synthetics	2kg
Denim	2kg

2. Unload the dryer immediately after the end of the programme, hang, fold or iron the articles and put them away in the closet. Should this not be possible repeat the programme.

The 'Easy Iron' effect varies from one fabric to the next. It works well on traditional fabrics like Cotton or Cotton mix, and less well on acrylic fibres and on materials such as TENCEL®.

Sorting your laundry

- Check symbols on clothing labels to make sure that the articles can be tumble dried.
 - Sort laundry by fabric type.
 - Empty pockets and check buttons.
 - Close zippers and hooks and tie loose belts and strings.
 - Wring out each item in order to eliminate as much excess water as possible.
- ! Do not load dripping wet clothes into the dryer.

Maximum load size

Do not load more than maximum capacity.

These numbers refer to dry weight:

Natural fibres:	6kg max (13lb)
Synthetic fibres:	3kg max (6.6lb)

! DO NOT overload the dryer as this could result in reduced drying performance.

Typical weights

Note: 1kg = 1000g 1lb = 16oz

Clothes			
Blouse	Cotton	150g	5oz
	Other	100g	3oz
Dress	Cotton	500g	1lb 2oz
	Other	350g	12oz
Jeans		700g	1lb 6oz
10 nappies		1000g	2lb 3oz
Shirt	Cotton	300g	10oz
	Other	200g	7oz
T-Shirt		125g	4oz

Household Items			
Duvet cover (Double)	Cotton	1500g	3lb 5oz
	Other	1000g	2lb 3oz
Large Tablecloth		700g	1lb 6oz
Small Tablecloth		250g	9oz
Tea Towel		100g	3oz
Bath Towel		700g	1lb 6oz
Hand Towel		350g	12oz
Double Sheet		500g	1lb 2oz
Single Sheet		350g	12oz

At the end of a drying cycle, cottons could still be damp if you grouped cottons and synthetics together. If this happens simply give them an additional short period of drying.

• Note

The last 10 minutes of any time set is the Cool Tumble so allow for this when setting the time, as this period will not dry your laundry.

Wash Care Labels

Look at the labels on your garments, especially when tumble drying for the first time. The following symbols are the most common:

-  May be tumble dried
-  Do **not** tumble dry
-  Tumble dry at high heat setting
-  Tumble dry at low heat setting

What not to tumble dry in your dryer:

- Articles that containing rubber or rubber-like materials or plastic film (pillows, cushions, or PVC rainwear), any other flammable articles or objects that contain flammable substances (towels soiled with hair spray).
- Glass fibres (certain types of draperies).
- Items which have been dry cleaned.
- Items with the ITCL Code  (see *Special clothing items*). These can be cleaned with special at-home dry cleaning products. Follow instructions carefully.
- Large bulky items (quilts, sleeping bags, pillows, cushions, large bedspreads etc). These expand when drying and would prevent airflow through the dryer.

GB

Important Information

Installation

Description

Start and Programmes

Laundry

Warnings and Suggestions

Maintenance and Care

Troubleshooting

Service

Laundry

GB

Special clothing items

Blankets and Bedspreads: acrylic items (Acilan, Courtelle, Orion, Dralon) **must be dried** with special care on LOW heat setting. Avoid drying for a long period of time.

Pleated or creased garments: read the manufacturer's drying instructions on the garment.

Starched articles: do not dry these with non-starched items. Make sure that as much of the starch solution is removed from the load as possible before placing it in the dryer. Do not over-dry: the starch will become powdery and leave your clothing limp, which defeats the purpose of starch.

Drying times

The table below presents APPROXIMATE drying times in minutes. Weights refer to dry garments:

Cottons 					
High (full) Heat 					
Drying times 800-1000rpm in washing machine					
		Half Load			Full Load
1kg	2kg	3kg	4kg	5kg	6kg
20-30	35-45	45-60	60-70	70-80	80-100
Synthetics 					
High (full) Heat 					
Drying times on reduced spin in washing machine					
	Half Load		Full Load		
1kg	2kg		3kg		
20-30	35-45		45-60		
Acrylics  					
Low (gentle) Heat 					
Drying times on reduced spin in washing machine					
Half Load				Full Load	
1kg				2kg	
25-40				40-60	

Times are approximate and can vary depending upon:

- Amount of water retained in clothes after spin cycle: towels and delicates retain a lot of water.
- Fabrics: items that are the same type of fabric but different textures and thicknesses may not have the same drying time.
- Quantity of laundry: single items or small loads may take longer to dry.
- Dryness: If you are going to iron some of your clothes, they can be taken out while still a bit damp. Others can be left longer if you need them to be completely dry.
- Heat setting.
- Room temperature: if the room where the dryer is located is cold, it will take longer for the dryer to dry your clothes.
- Bulk: some bulky items can be tumble dried with care. We suggest that you remove these items several times, shake them out, and return them to the dryer until finished.

! Do not over-dry your clothes.

All fabrics contain a little natural moisture, which keeps them soft and fluffy.

Warnings and Suggestions



! The appliance has been designed and built according to international safety standards. These warnings are given for safety reasons and must be read carefully.

CE This appliance conforms to the following EEC Directives:
 - 73/23/EEC and 93/68/EEC (Low Voltage Equipment)
 - 89/336/EEC, 92/31/EEC and 93/68/EEC (Electromagnetic Compatibility)

General safety

- This tumble dryer has been designed for home, and not professional use.
- This dryer must be used by adults, and the instructions in this booklet should be followed carefully.
- Do not touch the appliance while barefoot or with wet hands or feet.
- Unplug the machine by pulling on the plug, not the cord.
- Children must not be in proximity of the dryer when in use. After using the dryer, turn it off and unplug it. Keep the door closed to make sure that children do not use it as a toy.
- The appliance must be installed correctly and have proper ventilation. The air intake vents behind the machine, the outlet vents and the vent tube should never be obstructed (*see Installation*).
- Never direct the vent tube outlet towards the air intake at the back of the machine.
- Never allow the tumble dryer to recycle exhaust air.
- Never use the dryer on carpeting where the pile height would prevent air from entering the dryer from the base.
- Check to see if the dryer is empty before loading it.
-  The back of the dryer could become very hot. Never touch it while in use.
- Do not use the dryer unless the filter is securely in place (*see Maintenance*).
- Do not use liquid fabric softeners in the dryer, add it to the final rinse of your wash.
- Do not overload the dryer (*see Laundry*) for maximum loads.
- Do not load items that are dripping wet.
- Tumble dry items only if they have been washed with detergent and water, rinsed and been through the spin cycle. It is a fire hazard to dry items that HAVE NOT been washed with water.
- Carefully check all instructions on clothing labels (*see Laundry*).
- Do not dry garments that have been treated with chemical products.
- Never dry articles that are contaminated with flammable substances (petrol, oil, paint, hair spray, creams, cooking fat or oils).
- Do not tumble dry rubber, foam rubber, plastic, plastic foam, nappy pants or liners, polythene or paper.

- Do not tumble dry large, very bulky items.
- Do not tumble dry acrylic fibres at high temperatures.
- Complete each programme with its Cool Tumble Phase.
- Do not turn off the dryer when there are still warm items inside.
- Clean the filter after each use (*see Maintenance*).
- Do not allow lint to collect around the dryer.
- Never climb on top of the dryer. It could result in damage.
- Always follow electrical standards and requirements (*see Installation*).
- Always buy original spare parts and accessories (*see Service*).

Recycling and disposal information



As part of our continued commitment to helping the environment, we reserve the right to use quality recycled components to keep down customer costs and minimise material wastage.

- Disposing of the packaging material: follow local regulations, so the packaging can be recycled.
- To minimise risk of injury to children, remove the door and plug - then cut off mains cable, flush with the appliance. Dispose of these parts separately to ensure that the appliance can no longer be plugged into a mains socket.

Disposal of old electrical appliances

The European Directive 2002/96/EC on Waste Electrical and Electronic Equipment (WEEE), requires that old household electrical appliances must not be disposed of in the normal unsorted municipal waste stream. Old appliances must be collected separately in order to optimise the recovery and recycling of the materials they contain and reduce the impact on human health and the environment.



The crossed out "wheeled bin" symbol on the product reminds you of your obligation, that when you dispose of the appliance it must be separately collected.

Consumers should contact their local authority or retailer for information concerning the correct disposal of their old appliance.

Saving energy and respecting the environment

- Wring out items to eliminate excess water before tumble drying (if you use a washing machine first, select a high spin cycle). Doing this will save time and energy during drying.
- Always dry full loads - you save energy: single items or small loads take longer to dry.
- Clean the filter after each use to contain energy consumption costs (*see Maintenance*).

GB

Important Information

Installation

Description

Start and Programmes

Laundry

Warnings and Suggestions

Maintenance and Care

Troubleshooting

Service

Maintenance and Care

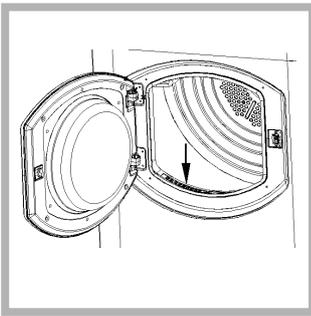
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Switching off the electricity

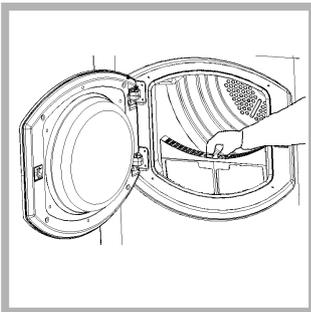
Unplug your dryer when not using it, when cleaning it and during all maintenance operations.

Clean the filter after each cycle

The filter is an important part of your dryer: it accumulates lint and fluff that is formed while drying. Small items could also become trapped in the filter. When finished drying, therefore, clean the filter by rinsing it under running water or with your vacuum cleaner. Should the filter become clogged up, the airflow inside the dryer will be seriously compromised: drying times lengthen and you will consume more energy. It may also damage your dryer.



The filter is found in front of the dryer trim (see *diagram*).



Removing the filter:
1. Pull the plastic grip of the filter upwards (see *diagram*).
2. Clean the filter and replace it correctly. Ensure the filter is fully located flush into the tumble dryer trim.

! Do not use the dryer without replacing the filter.

Check the drum after each cycle

Turn the drum manually in order to remove small items (handkerchiefs) that could have been left behind.

Cleaning the drum

! Do not use abrasives, steel wool or stainless steel cleaning agents to clean the drum.

A coloured film may start to appear on the stainless steel drum, this may be caused by a combination of water and, or cleaning agents such as fabric conditioner from the wash. This coloured film will not affect the dryer performance.

Cleaning

- External parts in metal or plastic and rubber parts can be cleaned with a damp cloth.
- Periodically check the vent tube and any permanent venting fixture to make sure that there has been no accumulation of fluff or lint, and remove it.
- Remove lint that collects around the filter and the outlet vents.

! Do not use solvents or abrasives.

! Your dryer uses special bearing components which do not need lubrication.

! Have your dryer checked regularly by authorised technicians to ensure electrical and mechanical safety (see *Service*).

One day your dryer seems not to be working. Before you call your Service Centre (see *Service*), go through the following troubleshooting suggestions:

Problem:

Possible causes / Solution:

The dryer won't start.

- The plug is not plugged into the socket, or not making contact.
- There has been a power failure.
- The fuse has blown. Try to plug another appliance into the socket.
- You are using an extension cord? Try to plug the dryer's power cord directly into the socket.
- The PROGRAMMES knob has not been set properly (see *Start and Programmes*).
- The START button has not been pressed (see *Start and Programmes*).
- The START button was pressed with the door open. Make sure the door is closed before pressing the START button (see *Start and Programmes*).
! If the START button is pressed with the door open the dryer will not start. Close the door, wait for a few seconds and then press the START button again (see *Start and Programmes*).

Drying cycle will not begin.

- You have set a delayed time (see *Start and Programmes*).

Its taking a long time to dry.

- The filter has not been cleaned (see *Maintenance*).
- The temperature setting is not ideal for the type of fabric you are drying (see *Start and Programmes*).
- Auto Programmes require a HIGH temperature setting (see *Start and Programmes*).
- The correct programme has not been selected for the load (see *Start and Programmes*).
- The flexible vent tube is obstructed (see *Installation*).
- The air intake vent is obstructed (see *Installation*).
- The permanent ventilation flap on the storm cover is obstructed (see *Installation*).
- The items were too wet (see *Laundry*).
- The dryer was overloaded (see *Laundry*).

GB
Important Information
Installation
Description
Start and Programmes
Laundry
Warnings and Suggestions
Maintenance and Care
Troubleshooting
Service

Before calling the Service Centre:

- Use the troubleshooting guide to see if you can solve the problem yourself (*see Troubleshooting*).
- If not, turn off the dryer and call the Service Centre closest to you.

What to tell the Service Centre:

- name, address and post code.
- telephone number.
- the type of problem.
- the date of purchase.
- the appliance model (Mod.).
- the serial number (S/N).

This information can be found on the data label inside the door of the machine.

Spare Parts

This dryer is a complex machine. Repairing it yourself or having a non-authorized person try to repair it could cause harm to one or more persons, could damage the machine and could invalidate the spare parts warranty.

Call an authorised technician if you experience problems while using the machine.

The spare parts have been designed exclusively for this appliance and not for other uses.



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08/2006 - SIMLEX . Four Ashes, Wolverhampton



Key Contacts

After Sales Service

Over 1100 trained specialists, directly employed by us, ensure that you can have complete confidence in both the appliances and services we offer.

Repair Service and Information Help Desk

UK: 08709 066 066

Monday to Friday, 8am to 7.30pm

Saturday, 8.30am to 5.30pm

Sunday, 9.30am to 3.30pm

www.hotpointservice.co.uk

Republic of Ireland: 0818 313 413

Note: Our operators will require the following information:

Model number

Serial number

Extended Warranties

UK: 08709 088 088

Monday to Sunday, 8am to 8pm

www.hotpointservice.co.uk

Republic of Ireland: 0123 002 333

Genuine Parts and Accessories

UK: 08709 077 077

Monday to Friday, 8.30am to 5pm

Saturday, 8.30am to 12noon

www.hotpointservice.co.uk

Republic of Ireland: 0818 313 413

www.hotpoint.co.uk