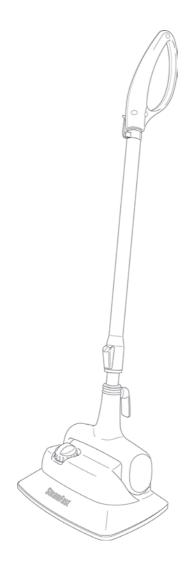


Steam Mop



by Top Innovations

Please read all instructions before use.

Mail in your warranty registration card.

KEEP YOUR RECEIPT FOR WARRANTY PURPOSES.



LETTER FROM THE CEO

Dear Valued Customer,

Congratulations on purchasing your new *SF-140 Steam Mop*. This product is designed to effectively replace the messy old mop and bucket as a simple, natural, and effective floor cleaning solution.

Just add water and turn on your *Steam Mop* – in minutes you are ready to clean your hard surface floors, without the mess and hassle of conventional mopping. Use it on all types of hard floors – tile, marble, linoleum, sealed hardwood and more. High temperature steam, combined with the absorbing technology of the included Microfiber Cloths, help to ensure that your floors quickly dry to a streak-free shine.

Then, when the job is done, the *Steam Mop* is quick and easy to store – no need to struggle with a dirty mop and sloppy water bucket. Additionally, using steam provides a variety of other unique benefits. It's natural and environmentally friendly, eliminating the need for potentially harmful cleaning chemicals. It also helps to neutralize smoke and other unpleasant odors, rather than covering them up with artificial scents.

Top Innovations would like to invite you to visit our Customer Support Web site at:

www.steamfast.com

On this Web site you will find helpful tips on ways in which you can utilize your *Steam Mop*, along with other general guidelines to assist you in maximizing the power of steam. You will also find additional information about many other exciting products that are available for your home, automotive and fabric care needs.

Enjoy your new SF-140 Steam Mop!

Benny Lee President

Top Innovations

IMPORTANT SAFETY INSTRUCTIONS



WARNING: To reduce risk of fire, electrical shock or injury, the following basic safety precautions should always be followed when using an electrical appliance.

WARNING: To reduce risk of electrical shock, this appliance has a two-pronged electrical plug with one prong that is larger than the other. This plug will fit into a wall outlet only one way. If the plug does not fit fully in the outlet, contact a licensed electrician to install a proper outlet. DO NOT attempt to modify the plug or force it in any way.

READ ALL INSTRUCTIONS BEFORE USE



DANGER

Any appliance is electrically live even when switch is off. To reduce risk of electrical shock:

- 1. Always unplug power cord immediately after using.
- 2. Do not place or store unit where it can fall or be pulled into a sink or tub.
- 3. Do not place in, or drop into water or other liquid.
- **4.** If unit falls into water, immediately unplug power cord. Do not reach into the water.



WARNING

To reduce risk of burns, electrocution, fire, or injury to persons:

- 1. Use Steam Mop only for its intended purpose as indicated in this manual.
- 2. When using an extension cord to operate this unit, use a properly rated cord. Use care to position extension cord where it is least likely to be damaged or tripped over during use.
- **3.** Before plugging power cord into electrical outlet, be sure that all electrical information on rating label agrees with your power supply.
- **4.** To reduce likelihood of circuit overload, DO NOT operate another high wattage appliance on the same circuit as this unit.
- **5.** To protect against risk of electrical shock, do not immerse unit in water or other liquids. Do not use power cord as handle, allow it to hang over edge of counters, or be crimped or closed in doors.
- 6. Never yank power cord to disconnect from outlet; instead, grasp plug and pull to disconnect.
- 7. Do not operate unit with a damaged power cord or if the unit has been dropped or damaged. To avoid risk of electrical shock, do not disassemble unit; contact Top Innovations Customer Support for examination and repair. Incorrect reassembly can cause a risk of electrical shock when unit is used.
- **8.** Close supervision is required for any appliance being used near children, pets and plants. Do not leave unit unattended while plugged in.
- **9.** This unit is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the unit by a person responsible for their safety.

IMPORTANT SAFETY INSTRUCTIONS

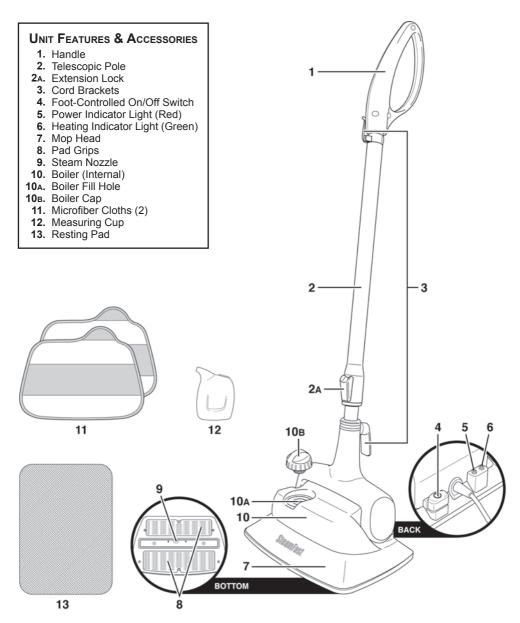
- 10. If red Power Indicator Light does not illuminate when unit is plugged in and Foot-Controlled On/Off Switch is pressed, unit is not operating normally. Immediately disconnect cord from power supply, then refer to troubleshooting guide on Page 13 of this manual for assistance.
- 11. Turn unit off and unplug power cord before filling Boiler with water.
- 12. Do not use unit where aerosol-based products are being used, or where oxygen is being administered
- **13.** Unit is only meant to be used with recommended SF-140 accessories. Using other types of attachments may cause damage to unit or injury.
- 14. When filling Boiler, only water should be used in unit other cleaning agents could damage unit or cause injury. Distilled or de-mineralized water is highly recommended, in order to minimize potential build-up of mineral deposits. Do not overfill unit.
- **15.** Do not attempt to use unit without properly filling Boiler with water.
- 16. To reduce risk of contact with hot water emitting from Steam Nozzle, check appliance before each use by positioning it away from body and turning it on. Do not operate unit if Steam Nozzle is blocked.
- 17. Burns can occur from touching hot metal parts, hot water, or steam. Do not touch bottom of Mop Head or attempt to attach a Microfiber Cloth while unit is in use. Use caution when you turn unit upside-down there may be hot water in Boiler.
- **18.** When steaming any surface for the first time, it is recommended that you consult the manufacturer's guidelines for material being steamed. For items in question, test on an inconspicuous area before proceeding.
- 19. Steaming unsealed floor surfaces, or exposing a single spot of a sealed surface to continuous steam, is not recommended. This may result in warping or damage to the surface.
- **20.** Do not allow power cord to touch hot surfaces during use. Wrap cord loosely around Cord Brackets when storing.
- **21.** Always allow *Steam Mop* to cool completely (at least 30 minutes) and empty Boiler before storing.

SAVE THESE INSTRUCTIONS!FOR HOUSEHOLD USE ONLY

PRODUCT INFORMATION



The following features and accessories are included with your *Steam Mop*. Carefully inspect the packing material for all parts listed below. To obtain possible missing parts, refer to the **Customer Support** section on Page 14 of this manual.



Steam Fast.

PRODUCT INFORMATION

- The *Handle* (1) connects to the top of the *Telescopic Pole*, and is designed for maximum grip and user comfort.
- The *Telescopic Pole* (2) connects the *Mop Head* to the *Handle*, and can be extended and retracted for comfortable use and quick storage.
- The Extension Lock (2A) is used to adjust the length of the Telescopic Pole.
- The Cord Brackets (3) provide a convenient way to neatly wrap the power cord for storage.
- The Foot-Controlled On/Off Switch (4), located on the back side of the Mop Head, is the foot operated button that activates and deactivates the unit. The Foot-Controlled On/Off Switch is pressed to turn the unit on (the red Power Indicator Light will illuminate), then pressed again to turn the unit off (the red Power Indicator Light will turn off).
- The red *Power Indicator Light* (5) illuminates whenever the power cord is plugged into an electrical outlet and the *Foot-Controlled On/Off Switch* is pressed, to indicate that unit is receiving power.
- The green *Heating Indicator Light* (6) illuminates while the *Boiler* is actively heating water. When the *Boiler* is empty, the *Light* will turn off.

NOTE: The *Boiler* will continuously cycle on and off so long as it remains empty, to keep the temperature regulated and prevent overheating.

- The *Mop Head* (7) is the main body of the unit, housing the *Boiler* and producing steam through the *Steam Nozzle*.
- The *Pad Grips* (8), located on the bottom of the *Mop Head*, are designed to adhere to velcro strips on the *Microfiber Cloths*.
- The *Steam Nozzle* (9), located on the bottom of the *Mop Head*, emits the flow of hot steam produced by the *Boiler*.
- The *Boiler* (10) is the internal reservoir where water is held and converted into steam. For optimal steam production, the *Boiler* should be filled with no more than 10 oz. (300 ml.) of water.
- The *Boiler Fill Hole* (10A) is the opening through which water is poured into the *Boiler*. The *Boiler Cap* must be removed in order to access the *Fill Hole*.
- The *Boiler Cap* (10B) is designed to safely contain steam inside the *Boiler*, while providing easy access to the *Boiler Fill Hole*. The *Cap* must be unscrewed and removed in order to fill the *Boiler* with water.
- The *Microfiber Cloths* (11) each attach to the *Pad Grips* on the bottom of the *Mop Head*. The *Cloths* are specially designed to absorb dirt and moisture, and are machine-washable for easy cleaning and re-use. Two *Cloths* are included.
- The *Measuring Cup* (12) provides an easy and convenient way to consistently fill the *Boiler* with the optimum amount of water (10 oz. / 300 ml.).
- The *Resting Pad* (13) serves as a base for the unit, providing a convenient place for it to rest as the *Boiler* heats and cools without risk of damage to delicate floor surfaces. The *Pad* has a smooth side and a textured side the textured side is designed to capture excess moisture and should face upward, so that *Mop Head* rests on top of it.

Assembling the Steam Mop



TELESCOPIC POLE

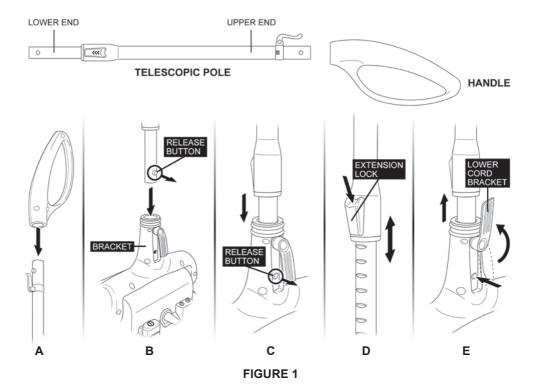
1. Connect Handle to thicker (upper) end of Telescopic Pole. To do this, simply slide Handle onto Pole until it *snaps* in place (FIGURE 1-A).

NOTE: Once connected, the Handle cannot be removed from Telescopic Pole.

- 2. Insert thinner (lower) end of Telescopic Pole into bracket on top side of Mop Head. When inserting, make sure release button located on Pole faces towards back side of bracket as illustrated (FIGURE 1-B). Note small indention along edge of bracket hole, which is designed for release button to pass.
- **3.** Press Telescopic Pole into bracket until release button snaps through small hole on back side of bracket (FIGURE 1-C). Pole should now be secured to Mop Head.

NOTE: In order to coax the release button through the hole, it may be necessary to rotate and adjust the Telescopic Pole until button aligns properly with hole.

- **4.** To adjust length of Telescopic Pole, press Extension Lock downward. While holding the Lock down, move the upper section of the Pole until it is at the desired length (FIGURE 1-D). Release Lock, then adjust upper section of Pole again until it "clicks" securely into place.
- 5. To disconnect Telescopic Pole, swivel lower Cord Bracket 180° upward, then press firmly on release button while simultaneously pulling Pole away from Mop Head bracket (FIGURE 1-E).





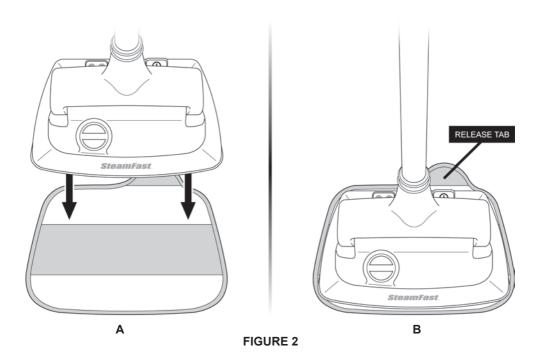
Assembling the STEAM MOP

MICROFIBER CLOTHS

- 1. Lay one Microfiber Cloth on flat surface, with two velcro strips facing upward.
- 2. Align Mop Head above Microfiber Cloth. Make sure Mop is oriented with Cloth as shown, and centered as best as possible (FIGURE 2-A).
- **3.** Press Mop Head firmly down onto Microfiber Cloth. Velcro strips will adhere to Pad Grips on underside of Mop. Cloth should now be attached and ready for use (FIGURE 2-B).
- **4.** To remove, use your foot to press down on Microfiber Cloth release tab while simultaneously pulling Mop Head up off of Cloth.

CAUTION: Use care when handling a recently used Microfiber Cloth, as it may still be hot.

NOTE: Dirty Cloths may be washed and re-used. They are machine washable, and should be allowed to air dry before use. Additional Microfiber Cloths may also be purchased through the Top Innovations Web site (www.steamfast.com), or by contacting Customer Service directly (refer to Page 14 for details).



USING THE STEAM MOP



FILLING WITH WATER

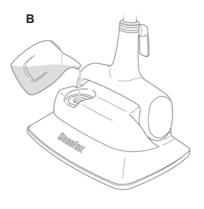
- 1. Make sure Foot-Controlled On/Off Switch is set to "Off" position (red Power Indicator Light will not be illuminated) and power cord is unplugged. If unit has been in use, allow a minimum of 5 minutes cooling time.
- 2. Carefully remove Boiler Cap by unscrewing it in a counter-clockwise direction (FIGURE 3-A).
- **3.** Fill included Measuring Cup with 8.5 oz. (250 ml.) water, and pour into Boiler through Boiler Fill Hole (FIGURE 3-B).

NOTE: In order to minimize potential mineral build-up and prolong the life of your *Steam Mop*, it is recommended that distilled or de-mineralized water be used in the Boiler.

If distilled water is not available, then Boiler should be cleaned frequently in order to remove mineral build-up. Refer to Page 12 for details.

- **4.** For maximum usable water (10 oz. / 300 ml.), fill Measuring Cup with another 1.5 oz. (50 ml.) of water, and add into Boiler.
- Replace Boiler Cap by screwing it into Boiler Fill
 Hole in a clockwise direction until tight (FIGURE
 3-C). Unit is now ready to begin steaming refer to
 Page 10 for operating instructions.





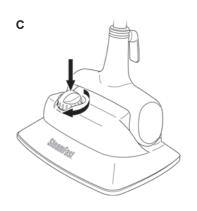


FIGURE 3



USING THE

OPERATING THE STEAM MOP

Before operating, make sure Microfiber Cloth is properly attached (Page 8) and Boiler is filled with water (Page 9).

- 1. For first-time use, remove protective plastic cover that is shipped on electrical plug. Plug power cord into a convenient electrical outlet.
- 2. Place Resting Pad on floor, so that textured side faces upward. Rest Mop Head on top of Pad, in order to help protect floor surface from excess heat and moisture during heat-up period.
- **3.** Gently press down on Foot-Controlled On/Off Switch until you hear it *click*. Red Power Indicator Light will illuminate to show that unit is receiving power. At the same time, green Heating Indicator Light will illuminate to show that Boiler is heating.
- **4.** After approximately 3 minutes of heating time, unit will begin emitting steam.
- **5.** Remove unit from Resting Pad, and begin mopping.

Refer to Page 11 for a listing of hard floor surfaces that are recommended for cleaning with the *Steam Mop*.

- **6.** For best results, use a steady back-and-forth motion over floor surface, pushing *Steam Mop* away and pulling it back towards you. Work your way backwards over the floor, in order to avoid walking over freshly mopped areas.
- **7.** To effectively kill bacteria and microorganisms, repeatedly mop a single small area (approximately 3' x 3' for best results) for at least 2 minutes.
- 8. Once all water has been used, green Heating Indicator Light will turn off to show that Boiler is empty. If you wish to continue mopping, first turn unit off by pressing down gently on Foot-Controlled On/Off Switch until it *clicks*, then unplug power cord from outlet. Refer to Filling with Water procedure on Page 9 to add water to Boiler.
- 9. The Microfiber Cloth will absorb dirt and moisture during mopping. However, when you are finished you may find some residual moisture has been left behind. In this case, it is recommended to allow floor time to air-dry. A fan may be directed towards mopped area to facilitate drying.
- 10. Once your mopping tasks are completed, immediately turn unit off by pressing down gently on Foot-Controlled On/Off Switch until it *clicks*, then unplug power cord from outlet. Place unit back onto Resting Pad, then refer to procedures on Page 12 for propercleaning and storage of your *Steam Mop*.

USING THE STEAM MOP



FLOOR SURFACES

Below is a listing of some of the most common floor surfaces that the *Steam Mop* is ideal for cleaning. If you have a question about a floor surface that isn't listed below, please contact our Customer Service Department:

customerservice@topinnovations.com or (800) 711-6617 or (816) 584-9700, ext. 130 or 131.

The Steam Mop is perfect for these hard floor surfaces:

- · Sealed Hardwood
- · Sealed Laminate
- Linoleum
- Ceramic
- Granite
- Marble
- Slate
- Tile

IMPORTANT: Use of the *Steam Mop* on <u>unsealed</u> hard floor surfaces is not recommended. Surfaces such as hardwood that are not properly sealed may be warped or damaged by exposure to heat and moisture.

Care should also be taken when steaming <u>sealed</u> hardwood floors, as prolonged exposure to steam in a single spot may cause damage and discoloration. To avoid this, keep the *Steam Mop* in constant motion on these surfaces, and place it back on Resting Pad when idle.

NOTE: Extremely rough textured floors may tear or damage Microfiber Cloths.



CARE & STORAGE GUIDELINES

PROPER STORAGE

Preparing your *Steam Mop* for storage is quick and simple. When you have finished your mopping tasks, follow the steps listed below.

- **1.** Gently press down on Foot-Controlled On/Off Switch until it *clicks* Power Indicator Light will turn off. Unplug power cord from electrical outlet.
- 2. Allow unit to cool for 30 minutes.
- **3.** Remove Microfiber Cloth from Mop Head. If Cloth is dirty you may wash it, either by hand or in a washing machine. Allow to air-dry.
- **4.** Unscrew and remove Boiler Cap. Drain any water remaining in Boiler into a sink or tub, to minimize potential mineral build-up and prevent overfilling during next use. Replace Cap.
- **5.** For storage purposes, you may wish to collapse Telescopic Pole to its shortest length. Refer to Page 7 for details.
- 6. Wrap power cord around Cord Brackets.
- 7. Store Steam Mop in a cool, dry location, along with all included accessories.

MINERAL BUILD-UP

A common maintenance need for steam appliances is the removal of build-up caused by high mineral content in many municipal water supplies. This mineral build-up may limit the effectiveness and reduce the life of your *Steam Mop*.

The best way to minimize mineral build-up is to use distilled or de-mineralized water when using your *Steam Mop*. In addition, it is recommended that the Boiler be cleaned at least once a month in order to remove any deposits that form. This will help to extend the life of your *Steam Mop* and keep it functioning at its maximum potential.

To remove mineral build-up:

1. Gently press down on Foot-Controlled On/Off Switch until it *clicks* – Power Indicator Light will turn off. Unplug power cord from electrical outlet.

IMPORTANT: Unit should remain off and unplugged during cleaning procedure.

- **2.** Allow unit to cool for a minimum of 5 minutes.
- **3.** Disconnect Telescopic Pole, and if attached, remove Microfiber Cloth. Leaving them off during cleaning will make process easier.
- **4.** Remove Boiler Cap and drain any water remaining in Boiler into a sink or tub.
- 5. Using Measuring Cup, make a mixture of 3.4 oz. (100 ml.) water and 3.4 oz. (100 ml.) vinegar.
- **6.** Pour water/vinegar solution into Boiler.
- 7. Allow water/vinegar solution to soak in boiler for 30-40 minutes.
- **8.** Drain water/vinegar solution from Boiler into a sink or tub. Refill Boiler with fresh water, drain and repeat until vinegar odor dissipates.
- 9. Replace Boiler Cap, reconnect Telescopic Pole, and store your Steam Mop as usual.

TROUBLESHOOTING GUIDE



PROBLEM	POSSIBLE CAUSE	SOLUTION
Unit fails to heat up. Red Power Indicator Light DOES NOT illuminate.	Unit is not plugged in.	Plug power cord into electrical outlet.
	Foot-Controlled On/Off Switch has not been pressed.	Press down on Foot-Controlled On/ Off Switch until it <i>clicks</i> .
	Household circuit breaker / ground fault interrupter has tripped or blown a fuse.	Reset circuit breaker / ground fault interrupter, or replace fuse. If you need assistance, contact a licensed electrician.
	Unit is damaged or otherwise in need of repair.	Immediately cease usage and unplug. Contact Customer Support for further assistance (see Page 14 for details.
Unit fails to heat up. Red Power Indicator Light DOES illuminate; green Heating Indicator Light DOES NOT illuminate.	No water in Boiler.	Fill Boiler using procedure on Page 9.
Unit heats up, but fails to steam. Both Power Indicator Light and Heating Indicator Light DO illuminate. NOTE: Always allow sufficient time for unit to heat up and begin producing steam.	Mineral build-up in unit.	Refer to Mineral Build-up section on Page 12 for cleaning procedure.
	Unit is damaged or otherwise in need of repair.	Immediately cease usage and unplug. Contact Customer Support for further assistance (see Page 14 for details.
Steam output is weak or intermittent.	Water level in Water Tank is running low.	Refill Water Tank with water, referring to procedure on Page 9.
	Mineral build-up in unit.	Refer to Mineral Build-up section on Page 12 for cleaning procedure.
Excessive moisture left on floor during mopping. NOTE: It is normal for some amount of moisture to be left behind. Allow floor some time to air-dry once mopping is complete.	Microfiber Cloth has become saturated with moisture.	Remove Cloth and replace with a fresh dry one. To purchase additional Cloths, contact Customer Support (see Page 14 for details).
	Boiler has been overfilled.	Filling Boiler with more than 10 oz. (300 ml.) of water interferes with steam production, resulting in water condensation in steam.
		Drain some water out of Boiler. Always use included Measuring Cup to fill Boiler with correct amount of water. Refer to Page 9 for details.



CUSTOMER SUPPORT / PRODUCT SPECIFICATIONS

CUSTOMER SUPPORT

For problems with your *Steam Mop*, please refer to the troubleshooting guide located on Page 13 of this manual. Additional inquiries should be directed to our customer support services through our Web site, *www.steamfast.com*, on the *Contact Us* Web page.

If you do not have internet access, you may also contact our Customer Service Department by telephone, at (800) 711-6617 or (816) 584-9700, ext. 130 or 131.

NOTE: In order for our Customer Service representatives to help you as quickly and efficiently as possible, please have the following information ready before calling:

- Purchase information (where and when you purchased this product)
- Copy of purchase receipt / proof of purchase
- Product serial number

For your convenience, space has been provided below for you to record the serial number of your unit (located on the back or bottom of the unit) for easy reference when contacting our Customer Service Department.

PRODUCT SPECIFICATIONS

MODEL: SF-140

VOLTAGE: 120V

WATTAGE: 1000W

AMPERAGE: 8.3A

WATER CAPACITY: 10 OZ. (300 ML.)

HEATING TIME: 3 MIN. (APPROXIMATE)

CONTINUOUS STEAM TIME: 12 MIN. (APPROXIMATE)

POWER CORD LENGTH: 19.0' (575.0 CM.)

WARRANTY INFORMATION



Before returning any product for any reason, you <u>MUST</u> call or e-mail Top Innovations Warranty Service at (800) 711-6617 or *customerservice@topinnovations.com* to obtain a Return Authorization Number.

30-DAY MONEY BACK POLICY

If any item purchased directly from Top Innovations does not meet your expectations, it may be returned within 30 days of the date of purchase for either a replacement or full refund of the purchase price less any shipping charges. In some circumstances, an additional restocking fee will apply.

ONE YEAR LIMITED WARRANTY

(If outside USA, additional shipping charges may apply)

Top Innovations warrants this product to be free from defects in material and workmanship for a period of one (1) year from the date of purchase. This warranty does not cover damage caused by misuse, negligence, use by improper current or voltage, commercial use, use contrary to operating instructions or disassembly, repair or alteration by any person other than Top Innovations Warranty Service Department.

Top Innovations will repair or replace at its option. This warranty gives you specific legal rights and may have other rights, which may vary from state to state.

Should there be any missing or defective parts or accessories, please contact Customer Support. In most cases, it is not necessary to return the entire unit. We can ship most replacement parts directly to your home.

Upon expiration of your one (1) year limited warranty, you will be advised of the cost of repair before any servicing is done. For non-warranty service, please enclose a check for the amount required. Or, you may pay by money order, Visa, MasterCard, AmEx or Discover credit card. You must have a Return Authorization Number before returning unit.

If you need to request warranty service, or have any questions about coverage under this warranty, please visit the Warranty Service Request page on our Web site, www.steamfast.com. You may also e-mail customerservice@topinnovations.com, or phone (800) 711-6617 or (816) 584-9700, ext 130 or 131.

Please have your product serial number ready before contacting Warranty Service Department. The serial number is located on the back or bottom of your unit.

Performance of any obligation of this Warranty, or 30-Day Money Back Policy, may be obtained by:

- 1. Call (800) 711-6617 or e-mail customerservice@topinnovations.com for a Return Authorization Number before returning your unit. Failure to obtain a Return Authorization Number will cause a delay in service.
- 2. Include a copy of purchase receipt.
- 3. Box the item securely, in its original packaging if available. Include original packing materials and accessories unless advised otherwise by a Customer Service agent.
- 4. Include your name, address, telephone number, and Return Authorization Number on outside of return package.

Send unit postage/freight-prepaid (Top Innovations does not accept "collect" or COD returns) to:

Top Innovations
Warranty Service Department
6655 Troost Ave.
Kansas City, MO 64131

Call Top Innovations, Customer Service at (800) 711-6617 or (816) 584-9700 if you have any questions about the procedures described above.



Top Innovations

6655 Troost Ave. • Kansas City, MO 64131

TEL: (800) 711-6617 / (816) 584-9700

FAX: (816) 584-9066

www.steamfast.com

customerservice@topinnovations.com

