

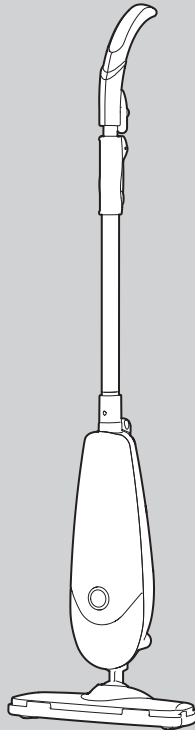
VC70465MUK Rev2

morphy richards®



Multi Floors Upright Steam Cleaner

Please read and keep these instructions for future use



For all your replacement cloths, please contact our spares helpline on:
0844 873 0726



IMPORTANT: To prevent limescale build-up in the water tank, never fill the steam cleaner's tank with anything other than deionised, demineralised or distilled water (available from most leading supermarkets).

For competitions, product hints and tips and more join us at



www.morphyrichards.co.uk/blog



www.facebook.com/morphyrichardsuk



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www.morphyrichards.com

* Register online for your 2 year guarantee. See back of this instruction book for details. (UK and Ireland customers only)

Health and Safety

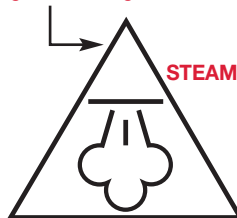
The use of any electrical appliance requires the following common sense safety rules.

Please read these instructions carefully before using the product.

- **WARNING: Disconnect from the mains supply before carrying out any routine maintenance.**
- This appliance can be used by children aged from 8 years and above and persons with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, if they have been given supervision or instruction concerning the use of the appliance in a safe way and understand the hazards involved.
- Children shall not play with the appliance.
- Cleaning and user maintenance shall not be undertaken by children without supervision.

Personal safety

- **WARNING: Never direct steam at electrical components or fittings. If in doubt about the suitability of steam for cleaning an appliance, contact the appliance manufacturer for advice prior to cleaning.**
- **WARNING: Never touch the plug or cable with wet hands.**
- **WARNING: The nozzle will be hot after use. Allow to cool before attempting to remove.**
- **WARNING: Do not discharge the steam towards people or animals. Danger of scalding.**



- **WARNING: Do not use the appliance without the filler cap in place.**
- To protect against fire, electric shock and personal injury, do not immerse cord, plug or cleaner in water or other liquid.
- The plug should be removed from the wall socket after use, before cleaning, filling or changing the accessories, or carrying out user maintenance.

Location

- Do not use or keep this product outside.
- Do not store the appliance near hot surfaces eg. ovens or heating appliances.

Mains cable

- **WARNING: A damaged or severed mains cable fitted with a plug should never be connected to the mains supply. It must be destroyed, as a damaged cable becomes hazardous if connected to a power socket.**
- If the supply cord is damaged, it must be replaced by the manufacturer, its service agent, or similarly qualified person to avoid a hazard.
- Do not allow the mains lead to become strained.

Product safety

- **WARNING: Always test on an inconspicuous area first. Never use on materials that can not resist high temperature, such as dralon, natural fur etc.**
- Never modify the steam cleaner in any way.
- Never operate the steam cleaner without water in the tank. Always top-up with water during extended periods of use.
- Never fill the steam cleaner's tank with anything other than deionised, demineralised or distilled water.

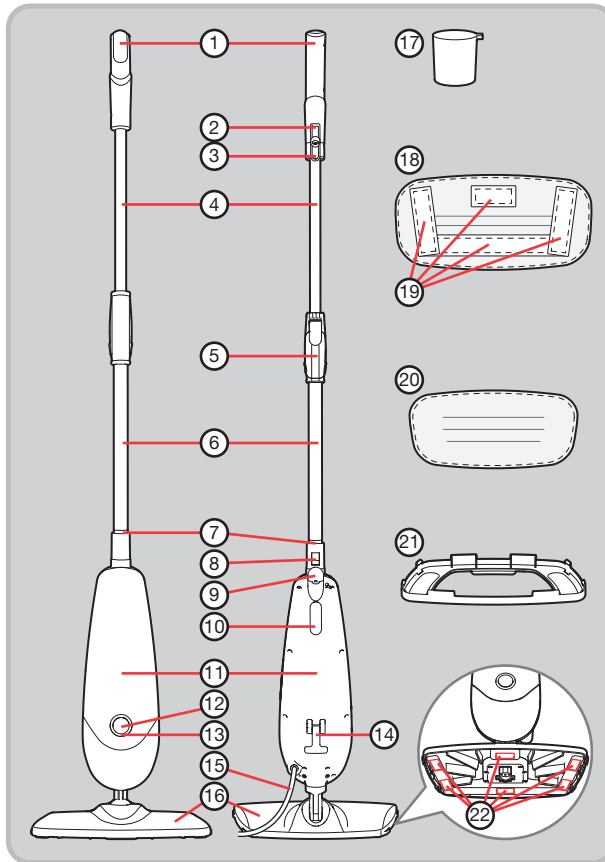
Other safety considerations

- Do not use any chemical detergents, perfumes, alcohol or descaler etc in water.
- Repairs to electrical appliances are only to be undertaken by trained personnel.
- Unprofessional repairs can be dangerous for users.
- Use only genuine Morphy Richards spare parts and accessories.
- The appliance must never be left running when unsupervised.
- This steam cleaner is intended for domestic use only. Misuse or use for commercial or any other purpose will render the guarantee invalid.

Electrical requirements

- Check that the voltage on the rating plate of your appliance corresponds with your house electricity supply which must be A.C. (Alternating Current).
- If the socket outlets in your home are not suitable for the plug supplied with this appliance the plug should be removed and the appropriate one fitted.
- **WARNING: This appliance must be earthed.**
- Should the fuse in the mains plug require changing, a 13 amp BS1362 fuse must be fitted.

Product overview



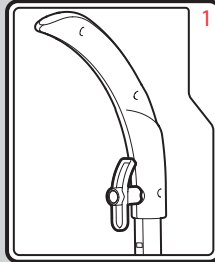
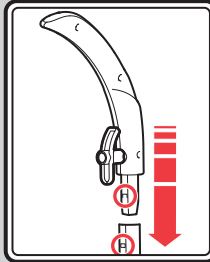
Features

- (1) Handle
- (2) Upper cord storage hook (rotatable)
- (3) Cord holder (rotatable)
- (4) Upper handle tube
- (5) Tube extension clip
- (6) Lower handle tube
- (7) Handle slot
- (8) Handle release button
- (9) Filler cap
- (10) Water gauge
- (11) Water tank
- (12) On/Off power switch
- (13) Power indicator light
- (14) Lower cord storage hook (fold-away)
- (15) Power cord
- (16) Floorhead
- (17) Filler jug
- (18) Hard floor micro-fibre cloth
- (19) White fastening strips (on upperside of hard floor micro-fibre cloth)
- (20) Carpet micro-fibre cloth
- (21) Carpet glider
- (22) Fastening pads (on underside on floorhead)

Operating the appliance

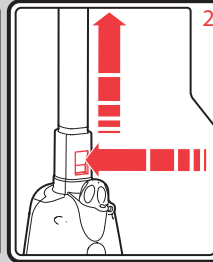
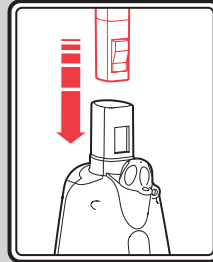
IMPORTANT: Please remember that the steam cleaner operates by emitting steam at an increased temperature of 115°C. Always test on an inconspicuous area first. Never use it on objects or surfaces which cannot resist this temperature, or on delicate materials such as dralon, plastic, natural fur etc. If in doubt, check carefully on a part of the material where minor marks will not matter.

Assembling the handle



Insert the handle (1) into the top of the upper handle tube (4) (with the small clip on the handle below the upper cord storage hook (2) aligned with the small rectangular hole towards the top of the tube) until the handle clicks into place.

If you wish to remove the handle (1), press the metal clip at the top of the tube and lift out the handle.



Insert the lower handle tube (6) into the handle slot (7) until it clicks into place.

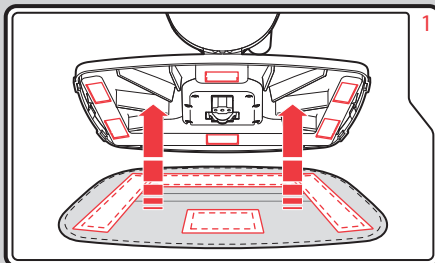
If you wish to remove the handle (1) (with the upper (4) and lower (6) handle tubes) when emptying the water tank (11), press the handle release button (8) and lift the handle and tubes out.

Steam cleaning floors

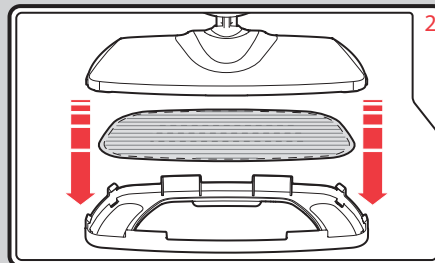
IMPORTANT: Before use, hardfloors should be thoroughly swept and carpets should be thoroughly dry vacuumed. However, we recommend that the steam cleaner is not used on:

- bare wooden floors or any surfaces where wood is exposed (as it will absorb moisture and may distort).
- damaged hardfloors or hardfloors with gaps present (as it will absorb moisture and may distort).

Also, do not keep the mop in one place for an extended period, because the continual heat may cause damage to carpets and laminate flooring.



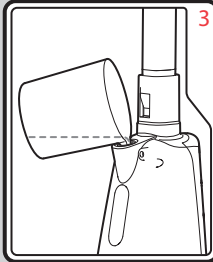
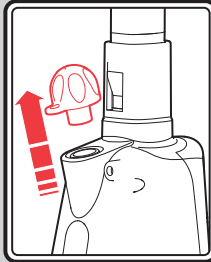
If cleaning hard floors, attach the hard-floor micro fibre cloth (18) to the fastening pads (22) on the underside of the floorhead (16). The hard-floor cloth has white fastening strips (19) on its upper side to be aligned with the fastening pads on the floorhead.



If cleaning carpet, place the carpet micro-fibre cloth (20) into the carpet glider (21) (either side up), then attach the carpet glider to the underside of the floorhead (16).

The carpet glider is designed make it easier to move the floorhead across the carpet.

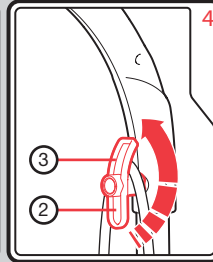
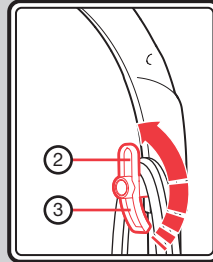
Steam cleaning floors (continued)



Remove the filler cap (9) by pulling it upwards, then lift it out. Insert the spout of the filler jug (17) into the water tank opening. Fill the water tank (11) to the MAX line on the water gauge (10).

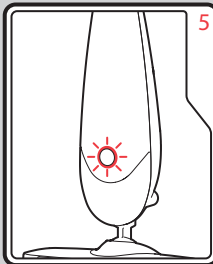
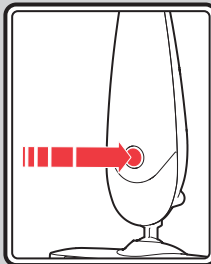
IMPORTANT: To prevent limescale build-up in the water tank, never fill the steam cleaner's tank with anything other than deionised, demineralised or distilled water (available from most leading supermarkets). Any problems arising from limescale will invalidate the product guarantee.

Replace the filler cap firmly.



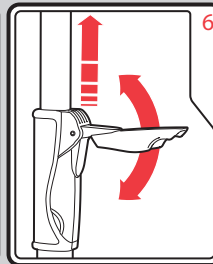
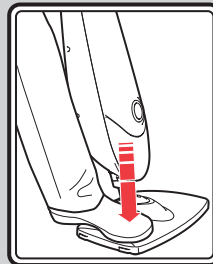
Rotate the upper cord storage hook (2) to quickly release the power cord (15).

Secure the power cord in the cord holder (3) by rotating it to the uppermost position, and drape the cord over the holder.



WARNING: Before switching ON, ensure the floorhead is located safely away from persons or animals.

Plug in at the mains outlet and switch on the steamer at the On/Off power switch (12). The power indicator light (13) will illuminate and steam will be emitted from the floorhead after around 30 seconds.



Hold the floorhead (16) to the floor with your foot and tilt the cleaner back.

If additional height is required, the handle can be extended. Lift the tube extension clip (5) to extend the handle (1). Push the clip down to lock the handle.

After use

Follow the two maintenance steps below after every use.

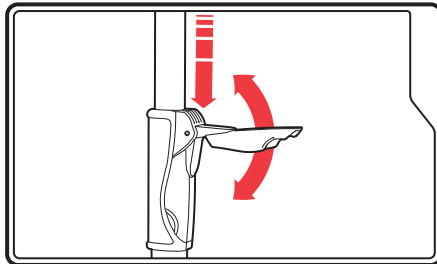
1. Switch the cleaner off and unplug from the socket. Place immediately on a suitable surface (eg. tiled floor) where the residual heat/moisture in the floor nozzle/cloth will not affect the surface. Wait until the cleaner has cooled down completely.
2. Remove the cloths to either air dry or wash.
3. Empty the water tank (11) by removing the filler cap (9) and pouring out the water. To facilitate this, we recommend removing the handle and tubes by pressing the handle release button (8) (see point 2 of 'Assembling the handle', page 4).

Allow the inside of the water tank to dry out before replacing the filler cap.

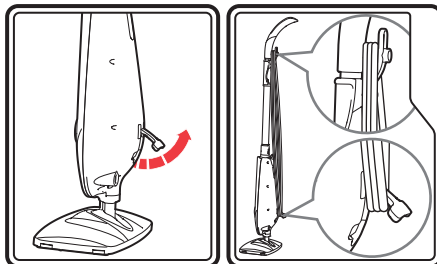
Storage

We recommend storing the steam cleaner with the carpet glider (21) attached, but the cloths removed.

Lower the handle by lifting the tube extension clip (5). Push down on the handle (1) to push the upper handle tube (4) down into the lower handle tube (6). Push the tube clip back down to lock.



Fold out the lower cord storage hook (14). Wrap the cord around the two cord storage hooks (2/14), rotating the upper cord storage hook (2) upwards to secure the power cord (15) in place.



Maintenance

WARNING: Always unplug the steam cleaner from the mains supply before undertaking any maintenance procedures.

Overall maintenance

Your cleaner is manufactured to withstand normal day-to-day use, but an occasional wipe over with a damp cloth will help maintain it. Abrasive cleaners should not be used.

Cleaning the cloths

The micro-fibre hard-floor and carpet floor cloths (18/20) can be machine washed (30°C max). For heavy soiling, soak the cloths in warm water and detergent or a mild stain remover.

IMPORTANT: Do not use bleach or fabric softener.

Allow to completely dry before storing.

Contact our helpline to purchase replacement cloths.

Contact us

Helpline

If you are having a problem with your appliance, please call our Helpline, as we are more likely to be able to help than the store you purchased the item from.

Please have the product name, model number and serial number to hand when you call to help us deal with your enquiry quicker.

UK Helpline: 0844 871 0960

IRE Helpline: 1800 409 119

Spares: 0844 873 0726

Talk To Us

If you have any questions or comments, or want some great tips to help you get the most out of your products, join us online:

Blog: www.morphyrichards.co.uk/blog

Facebook: www.facebook.com/morphyrichardsuk

Twitter: www.twitter.com/loveyourmorphy

Website: www.morphyrichards.com

VC70465MUK Rev2 09/12

Registering your 2 year guarantee

Your standard 1 year guarantee is extended for an additional 12 months when you register the product within 28 days of purchase with Morphy Richards. If you do not register the product with Morphy Richards within 28 days, your product is guaranteed for 1 year. To validate your 2 year guarantee, register with us online at

www.morphyrichards.co.uk

Or call our customer registration line

UK 0844 871 0962

IRE 1800 409 119

N.B. Each qualifying product needs to be registered with Morphy Richards individually.

Please note that the 2 year guarantee is only available in the UK and Ireland. Please refer to the 1 year guarantee for more information.

Your 1 year guarantee

To qualify for the 1 year guarantee, the appliance must have been used according to the instructions supplied.

It is important to retain the retailer's receipt as proof of purchase. Staple your receipt to this back cover for future reference.

Please quote the following information if the product develops a fault. These numbers can be found on the base of the product.

Model no.

Serial no.

All Morphy Richards products are individually tested before leaving the factory. In the unlikely event of any appliance proving to be faulty within 28 days of purchase, it should be returned to the place of purchase for it to be replaced.

If the fault develops after 28 days and within 12 months (2 years if registered) of original purchase, you should contact the Helpline number quoting Model number and Serial number on the product, or write to Morphy Richards at the address shown.

You may be asked to return a copy of proof of purchase.

Subject to the exclusions set out below (see Exclusions), the faulty appliance will then be repaired or replaced and dispatched usually within 7 working days of receipt.

If you suspect a fault, follow the simple checks detailed below before retrying the appliance or calling the helpline.

- Check the steam outlet is not blocked.
- Check the plug is firmly in the socket.
- Check the socket is working by trying another appliance.
- Check the fuse in the plug.

If, for any reason, this item is replaced during the 1 year guarantee period, the guarantee on the new item will be calculated from original purchase date. Therefore it is vital to retain your original till receipt or invoice to indicate the date of initial purchase.

This appliance is intended for domestic use only. Misuse or use for commercial or any other purpose will render the guarantee invalid.

Exclusions

Morphy Richards shall not be liable to replace or repair the goods under the terms of the guarantee where:

- 1 The fault has been caused or is attributable to accidental use, misuse, negligent use or used contrary to the manufacturer's recommendations or where the fault has been caused by power surges or damage caused in transit.
 - 2 The appliance has been used on a voltage supply other than that stamped on the products.
 - 3 Repairs have been attempted by persons other than our service staff (or authorised dealer).
 - 4 The appliance has been used for hire purposes or non domestic use.
 - 5 The appliance is second hand.
 - 6 Morphy Richards reserves the right not to carry out any type of servicing under the guarantee at its discretion.
 - 7 The guarantee excludes consumables such as cloths.
 - 8 Any problems arise as a result of limescale build-up.
- This guarantee does not confer any rights other than those expressly set out above and does not cover any claims for consequential loss or damage. This guarantee is offered as an additional benefit and does not affect your statutory rights as a consumer. Morphy Richards products are intended for household use only. See usage limitations within the location safety instructions.

Disclaimer

Morphy Richards has a policy of continuous improvement in product quality and design. The company, therefore reserves the right to change the specification of its models at any time.



For electrical products sold within the European Community. At the end of the electrical products useful life, it should not be disposed of with household waste. Please recycle where facilities exist. Check with your Local Authority or retailer for recycling advice in your country.

**IF YOU ARE HAVING A PROBLEM
WITH ONE OF OUR PRODUCTS,
CALL OUR HELPLINE:**

**UK: 0844 871 0960
EIRE: 1800 409 119
SPARES: 0844 873 0726**

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