

This limited warranty gives you specific legal rights. You may also have other rights that vary from state to state.

## **RICOH CL1000N COLOR LASER PRINTER LIMITED WARRANTY – FOR U.S. ONLY**

Ricoh Corporation (Ricoh) gives the limited warranty set forth below to the original purchaser of a Ricoh CL1000N Printer product that was purchased in and is used within the United States of America (including Alaska and Hawaii).

The Ricoh CL1000N Printer, when delivered to you in new condition in the original packaging, is warranted against defects in materials and workmanship for a period of ONE (1) YEAR from the date of original purchase. The Toner Cartridges, consumable items, and maintenance kits are warranted for a period of ninety (90) days from the date of purchase or until depleted, whichever comes first. Ricoh agrees, at its option and discretion, according to the ON-SITE SERVICE procedure set forth below, to either repair the defect, (with new or comparable rebuilt parts) or to replace, the Ricoh CL1000N Printer that is proven defective during the Warranty Period.

**This limited warranty shall only apply if the Ricoh CL1000N Printer is used in conjunction with compatible software and computer equipment. Ricoh is not responsible for compatibility or usability with non-Ricoh Software or components.**

Non-Ricoh brand equipment and/or software which may be distributed with the Ricoh CL1000N Printer is sold "AS IS" without warranty of any kind by Ricoh and expressly excludes any implied warranty of merchantability or fitness for a particular purpose, and all such warranties are hereby disclaimed by Ricoh. The only warranty, if any, applicable to such Non-Ricoh brand equipment and/or software is that which may be given by the manufacturer or producer of such equipment and/or software.

This limited warranty covers all defects in material and workmanship encountered in normal use of the Ricoh CL1000N Printer and **does not apply in the following cases:**

**Loss or damage to the Ricoh CL1000N Printer due to abuse, mishandling, neglect, improper packaging, alteration, accident, electric current fluctuations or operating the equipment outside the manufacturers recommended specifications.**

**The failure to follow the operating, maintenance or environmental instructions prescribed in the Ricoh CL1000N Printer Operations Manual or service performed by anyone other than a Ricoh Authorized Service Facility.**

**The use of non-genuine Ricoh replacement parts or consumable supplies (item(s) purchased from other than Ricoh or an Authorized Ricoh Reseller) that cause damage to the Ricoh CL1000N Printer, abnormally frequent service calls or service problems.**

**The alteration of any serial number plate or date, included on any serial number plate, affixed to the Ricoh CL1000N Printer.**

THE LIMITED WARRANTY SET FORTH ABOVE IS THE SOLE and EXCLUSIVE WARRANTY OF RICOH TO YOU, THE CONSUMER. NO OTHER WARRANTY, INCLUDING WITHOUT LIMITATION, ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, IS INCLUDED OR SHALL APPLY and EACH IS SPECIFICALLY DISCLAIMED BY RICOH. (Some states do not allow limitations on an implied warranty, so the above limitation may not apply to you). RICOH SHALL NOT BE LIABLE FOR ANY LOSS OF REVENUES OR PROFITS, INCONVENIENCE, EXPENSE FOR SUBSTITUTE EQUIPMENT OR SERVICE, STORAGE CHARGES, LOSS OR CORRUPTION OF DATA, OR ANY **SPECIAL, INCIDENTAL OR CONSEQUENTIAL DAMAGES** CAUSED BY THE USE OF OR MISUSE OF, OR THE INABILITY TO USE, THE RICOH PRINTER, REGARDLESS OF THE LEGAL THEORY ON WHICH THE CLAIM IS BASED, EVEN IF RICOH HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES. IN NO EVENT SHALL THE RECOVERY OF ANY KIND OR NATURE EXCEED THE PURCHASE PRICE PAID BY YOU TO RICOH OR AN AUTHORIZED RICOH RESELLER FOR THE RICOH PRINTER CAUSING THE ALLEGED DAMAGE. WITHOUT LIMITING THIS PARAGRAPH, YOU ASSUME ALL RISK and LIABILITY FOR LOSS, DAMAGE OR INJURY TO YOU and YOUR PROPERTY OR TO OTHERS and THEIR PROPERTY ARISING OUT OF THE USE OR MISUSE OF OR INABILITY TO USE THE RICOH PRINTER NOT CAUSED BY OR A DIRECT RESULT OF THE NEGLIGENCE OR WILLFUL MISCONDUCT OF THE AUTHORIZED RICOH SERVICE FACILITY. (Some states do not allow the exclusion or limitation of special, incidental or consequential damages, so the above exclusion or limitation may not apply to you). **THIS LIMITED WARRANTY SHALL NOT EXTEND TO ANYONE OTHER THAN THE ORIGINAL PURCHASER OF THE RICOH CL1000N PRINTER, OR THE PERSON FOR WHOM IT WAS PURCHASED AS A GIFT, and STATES YOUR EXCLUSIVE REMEDY.**

### **HOW TO GET SERVICE**

If you purchased your Printer from a Ricoh Authorized Dealer or Ricoh Reseller, WARRANTY SERVICE should be obtained by calling your Dealer or Reseller directly. If you do not know of a Dealer or Reseller in your area, you may contact the Ricoh National Communication Center at 1-800-RICOH 38 (7am to 7pm CST). You will be asked to provide the Ricoh representative with the product serial number, the date of purchase, a description of the problem and location information. The Ricoh representative will attempt to diagnose and solve the problem over the telephone, during the warranty period. If the problem cannot be resolved over the phone, you will be advised of the nearest authorized Ricoh service location. You will need to contact the authorized service location to provide On-Site service which will be provided during the hours of 8am - 5pm (local), Monday to Friday (excluding Holidays).

NOTE: A dated proof of purchase is required at the time of service. This requirement can be satisfied by providing a copy of your dated bill of sale at the time of service.

**RICOH®**