

# **HP SureStore Fibre Channel SCSI Bridge 2100 ER**

## **User Guide**

**Edition 3**



**Part Number C6340-90003**

**February 2000**

Printed in: Greeley, CO USA

© Copyright 2000 Hewlett-Packard Company

---

## Notice

This document contains information that is protected by copyright. All rights are reserved. No part of this document may be photocopied, reproduced, or translated to another language. The information contained in this document is subject to change without notice.

See Appendix C for important safety and regulatory information.

---

## Warranty

HP PRODUCT: HP SureStore 2100 ER SCSI Fibre Channel Bridge C6340F

DURATION OF LIMITED WARRANTY: Two Years

1. HP warrants HP hardware, accessories, and supplies against defects in materials and workmanship for the period specified above. If Hewlett-Packard receives notice of such defects during the warranty period, Hewlett-Packard will, at its option, either repair or replace products which prove to be defective. Replacement products may be either new or like-new.
2. HP warrants that HP software will not fail to execute its programming instructions, for the period specified above, due to defects in material and workmanship when properly installed and used. If HP receives notice of such defects during the warranty period, HP will replace software media that does not execute its programming instructions due to such defects.
3. HP does not warrant that the operation of HP products will be uninterrupted or error free. If HP is unable, within a reasonable time, to repair or replace any product to a condition as warranted, customer will be entitled to a refund of the purchase price upon prompt return of the product.
4. HP products may contain remanufactured parts equivalent to new in performance or may be been subject to incidental use.

5. The warranty period begins on the date of delivery or on the date of installation if installed by HP. If customer schedules or delays HP installation more than 30 days after delivery, warranty begins on the 31st day from delivery.
6. Warranty does not apply to defects resulting from (a) improper or inadequate maintenance or calibration, (b) software, interfacing, parts or supplies not supplied by HP, (c) unauthorized modification or misuse, (d) operation outside of the published environmental specifications for the products, or (e) improper site preparation or maintenance.
7. TO THE EXTENT ALLOWED BY LOCAL LAW, THE ABOVE WARRANTIES ARE EXCLUSIVE AND NO OTHER WARRANTY OR CONDITION, WHETHER WRITTEN OR ORAL, IS EXPRESSED OR IMPLIED AND HP SPECIFICALLY DISCLAIMS ANY IMPLIED WARRANTIES OR CONDITIONS OF MERCHANTABILITY, SATISFACTORY QUALITY, AND FITNESS FOR A PARTICULAR PURPOSE.
8. HP will be liable for damage to tangible property per incident up to the greater of \$300,000 or the actual amount paid for the product that is the subject of the claim, and for damages for bodily injury or death, to the extent that all such damages are determined by a court of competent jurisdiction to have been directly caused by a defective HP product.
9. TO THE EXTENT ALLOWED BY LOCAL LAW, THE REMEDIES IN THIS WARRANTY STATEMENT ARE THE CUSTOMER'S SOLE AND EXCLUSIVE REMEDIES. EXCEPT AS INDICATED ABOVE, IN NO EVENT WILL HP OR ITS SUPPLIERS BE LIABLE FOR LOSS OF DATA OR FOR DIRECT, SPECIAL, INCIDENTAL, CONSEQUENTIAL (INCLUDING LOST PROFIT OR DATA), OR OTHER DAMAGE, WHETHER BASED IN CONTRACT, TORT, OR OTHERWISE.

---

## Printing History

This guide is the first edition of all included material. The guide printing date and part number indicate the current edition. The printing date changes when a new edition is printed. (Minor corrections and updates incorporated at reprint do not change this date.)

- |            |  |
|------------|--|
| Edition 1: | July 1998  |
| Edition 2: | December 1998: Added textual enhancements and revised illustrations                  |
| Edition 3: | February 2000: Added references to magneto-optical devices and revised illustrations |

---

## Typographical Conventions

The following typographical conventions are used in this guide:

*Italic font*: Denotes important information.

**KEYCAP** : Denotes keystrokes.

`Computer Output`: Denotes information displayed in the control panel and screen menu items that you select.

---

### WARNING

**Warnings call attention to a procedure or practice that could result in personal injury if not correctly performed. Do not proceed until you fully understand and meet the required conditions.**

---

### CAUTION

**Cautions call attention to an operating procedure or practice that could damage the product if not correctly performed. Do not proceed until you fully understand and meet the required conditions.**

---

### NOTE

**Notes provide information that can be helpful in understanding the operation of the product.**

---

---

## In This Guide

In this guide, the following areas are described:

Chapter 1	Introduction: Contents of the parts kit, supported products, environmental requirements for the Fibre Bridge, and sample configurations.
Chapter 2	Setting Up the Fibre Bridge: How to install the Fibre Bridge, including rackmounting and cabling.
Chapter 3	Operating the Fibre Bridge: The Fibre Bridge start sequence, default settings (and how to change them), and verification of the system setup.
Chapter 4	Troubleshooting Guide: Possible start sequence errors, instructions for starting diagnostic procedures, and how to proceed.
Appendix A	Fibre Channel Overview: Background information about the Fibre environment, including specifics relating to the Fibre Bridge.
Appendix B	Support and Customer Service: Resource information about access to Hewlett-Packard customer support and service.
Appendix C	Safety and Regulatory Information: Safety and regulatory information for the Fibre Bridge.
Glossary	A list of terms with definitions.

---

# Contents

## 1. Introduction

Chapter Overview .....	1-2
Fibre Bridge Components and Supported Products.....	1-3
Product Components.....	1-3
Supported Products .....	1-5
Choosing a Location .....	1-6
Physical Specifications .....	1-6
Environmental Specifications .....	1-6
Fibre Channel Configurations.....	1-7
Basic Configuration .....	1-7
Expanded Configuration (DLT libraries only) .....	1-8

## 2. Setting Up the Fibre Bridge

Chapter Overview .....	2-2
Mounting the Fibre Bridge in a Rack .....	2-3
Assemble the L-brackets to the Fibre Bridge .....	2-4
Install the Fibre Bridge in the Rack .....	2-5
Installing Cables .....	2-6
Fibre Bridge Connection, Basic Configuration Example (DLT and MO Libraries) .....	2-6
Fibre Bridge Connection, Expanded Configuration Example (DLT libraries only).....	2-8
Optical Fibre Channel Cable Options .....	2-11

## 3. Operating the Fibre Bridge

Chapter Overview .....	3-2
Powering on the System .....	3-3
Changing the Default Settings .....	3-5
Connecting the Serial Cable .....	3-5
Serial Port Setup .....	3-7
Serial Port Operation .....	3-7

---

# Contents

Making Configuration Changes .....	3-9
Reconfigure the Fibre Channel Address .....	3-11
Change the Trace Settings .....	3-13
Fibre Channel to SCSI Mapping Configuration .....	3-14
<b>4. Troubleshooting Guide</b>	
Chapter Overview .....	4-2
Troubleshooting .....	4-3
Problem: Cannot Turn On the DLT Library .....	4-3
Problem: Cannot Turn On the MO Library .....	4-3
Problem: Cannot Turn On the Hub (DLT Only) .....	4-4
Problem: Cannot Turn On the Fibre Bridge .....	4-4
Problem: Cannot Confirm the Library Connection .....	4-4
<b>A. Fibre Channel Overview</b>	
Overview .....	A-2
Defining Fibre Channel .....	A-3
Implementing Fibre Channel .....	A-5
Distributed Devices .....	A-5
Cabling Advantages .....	A-5
Working With Fibre Channel .....	A-6
Problems with Fibre Channel .....	A-9
Physical Connections .....	A-9
Laser Power Control Systems .....	A-11
Device Addressing .....	A-11
<b>B. Support and Customer Service</b>	
Chapter Overview .....	B-2
Supplies and Accessories .....	B-3
Hewlett-Packard Customer Support .....	B-4
Support Pack Service Contract .....	B-5



---

# Contents

HP FIRST/QUICK FAX Faxback Services.....	B-5
Electronic Support Services .....	B-8
Customer Care Centers .....	B-9
Telephone Support After Warranty .....	B-11

## C. Safety and Regulatory Information

Chapter Overview .....	C-2
CDRH Regulations (USA Only).....	C-3
United Kingdom Telecommunications Act 1984 .....	C-3
Herstellerbescheinigung.....	C-5
English Translation of German Sound Emission Directive...	C-5
Turvallisuusyhteenveto .....	C-6
English Translation of Finland Regulatory Information.....	C-7
Japanese VCCI Statement.....	C-8

## Glossary

## Index



---

# Tables

Table 1-1. Supplied Components ..... 1-3

Table 1-2. Supported Products ..... 1-5

Table 1-3. Physical Specifications of the Fibre Bridge ..... 1-6

Table 1-4. Location Criteria ..... 1-6

Table 2-1. Assembly Components ..... 2-3

Table 2-2. Fiber-Optic Cable Options ..... 2-11

Table 3-1. Fibre Bridge Default Configuration Settings ..... 3-8

Table A-1. Fibre Channel Supported Fabric Topologies ..... A-4



# Figures

Figure 1-1. Sample Fibre Channel Configuration—Basic. . . . .	1-7
Figure 1-2. Sample Fibre Channel Configuration— Minimum Expansion . . . . .	1-8
Figure 1-3. Sample Fibre Channel Configuration— Maximum Expansion . . . . .	1-9
Figure 2-1. Assembling L-brackets to the Fibre Bridge . . . . .	2-4
Figure 2-2. Mount the Fibre Bridge in the Rack . . . . .	2-5
Figure 2-3. Fibre Bridge Connection, Basic Configuration (DLT and MO Libraries). . . . .	2-7
Figure 2-4. Fibre Bridge Connection, Expanded Configuration (Minimum) (DLT Only) . . . . .	2-9
Figure 2-5. Fibre Bridge Connection, Expanded Configuration (Maximum) (DLT Only). . . . .	2-10
Figure 3-1. Fibre Bridge, Back View . . . . .	3-4
Figure 3-2. Connecting the Serial Cable . . . . .	3-6
Figure 3-3. Fibre Bridge Configuration, Main Menu . . . . .	3-9
Figure 3-4. Fibre Bridge Configuration Menu . . . . .	3-10
Figure 3-5. Fibre Channel Configuration Menu . . . . .	3-11
Figure 3-6. Fibre Channel Addresses . . . . .	3-12
Figure 3-7. Trace Settings Menu . . . . .	3-13



---

# **1 Introduction**

## **Chapter Overview**

This chapter provides the following information:

- Fibre Bridge Components and Supported Products
- Choosing a Location
- Fibre Channel Configurations



# Fibre Bridge Components and Supported Products

This section includes a list of all parts supplied with the Fibre Bridge, products that Hewlett-Packard supports for use with the Fibre Bridge, environmental considerations, and sample system configurations.

## Product Components

Table 1-1 lists the parts that are supplied with the Fibre Bridge.

Table 1-1  
Supplied Components

Item	Quantity	Description
Feet	4	Rubber pads for bottom of Fibre Bridge. (Not required for rackmount installation.)
Fibre Channel SCSI Bridge 2100 ER User Guide CD-ROM	1	User Guide in English, French, German, and Japanese.  CD also contains a Fibre Share Primer, and Application Notes
Filler Panel Decal	1	Adhesive-backed decal for filler panel, provided by rack manufacturer.
French Statement	1	A French regulatory requirement.
HP SureStore Fibre Channel SCSI Bridge 2100 ER	1	Fibre Bridge.
Rackmount Hardware	2	Two L-brackets that fasten to the Fibre Bridge and mount in a rack.

**Fibre Bridge Components and Supported Products**

<b>Item</b>	<b>Quantity</b>	<b>Description</b>
SCSI Cables (for Digital Linear Tape libraries)	2	Two Single-ended, 2 meter length - 68 pin high density.
SCSI Cable (for Magneto-Optical libraries)	2	Two Single-ended, 2 meter length - 50-to-68 pin, high density.
Serial Cable	1	RJ-11 to RJ-11 cable, included for troubleshooting and reconfiguration purposes only.
SW Optical FC Cable	1	Short Wave Optical Fibre Channel Cable, 16 meter length.
SW Optical GBIC	2	Gigabit Interface Converter.
Terminator	2	Single-ended 68-pin D connector with screws.
User Guide	1	English manual.
Rackmount screws and nuts	1 package (Includes extra parts)	Six (6) 6x32 screws with lock-washers, for mounting the Fibre Bridge to L-brackets.  Six (6) 10x32 screws and six (6) clipnuts for installing the L-brackets with Fibre Bridge into a rack.
RJ-11 to DB9 Adapter	1	Adapter to use with the RJ-11 to RJ-11 Serial Cable.

## Supported Products

Table 1-2 shows the products that Hewlett-Packard supports for connection with the Fibre Bridge:

Table 1-2 Supported Products

Product	Description
HP DLT libraries and autoloaders with single-ended SCSI interfaces	Library models are subject to change. Consult with your sales representative.
HP magneto-optical (MO) libraries with single-ended SCSI interfaces	Library models are subject to change. Consult with your sales representative.
HP Fibre Channel hub	Consult with your sales representative for model of hub.
HP Host bus adapter	HHBA-5101B for NT Systems.

# Choosing a Location

## Physical Specifications

The Fibre Bridge is designed for rackmounting. The unit can be mounted in most standard 19-inch rack configurations. The physical characteristics are as follows:

**Table 1-3      Physical Specifications of the Fibre Bridge**

Height	1.7 inches (4.2 cm)
Width	16.9 inches (42.9 cm)
Depth	9 inches (22.8 cm)
Physical package weight	Approximately 8 pounds (3.6 kg)

## Environmental Specifications

Choose a location that meets the following criteria:

**Table 1-4      Location Criteria**

Room temperature	40–104° F (5–40° C).
Humidity	5% to 80% relative humidity, non-condensing.
Power source	AC power voltage: 100/120V to 220/240 V.
Clearance	Rackmount configuration—requires 1 EIA unit in a rack. 1 EIA = 1.75 inches (44 mm).  Requires 5 inches (125 mm) clearance between the rear edge of the Fibre Bridge and the backplane of the rack, to allow adequate room for cables.

**NOTE**      See Chapter 2 for rackmounting instructions.

# Fibre Channel Configurations

The Fibre Bridge is supported in a basic configuration on Digital Linear Tape (DLT) and Magneto-Optical (MO) libraries. The bridge is support in expanded configurations on DLT libraries. A basic configuration is comprised of only one Fibre Bridge (two SCSI buses available) and a host. Expanded configurations may include multiple hubs and hosts, usually connected to one or more networks.

## Basic Configuration

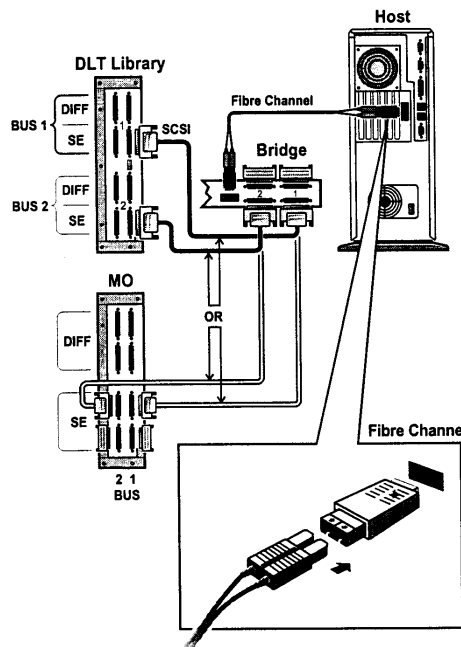
Figure 1-1 shows the Fibre Bridge in a basic configuration, including one host or server, one Fibre Bridge, and one library.

### NOTE

Magneto-optical libraries are supported only on the basic configuration. You may connect a maximum of two MO libraries (one on each SCSI bus from the bridge).

Figure 1-1

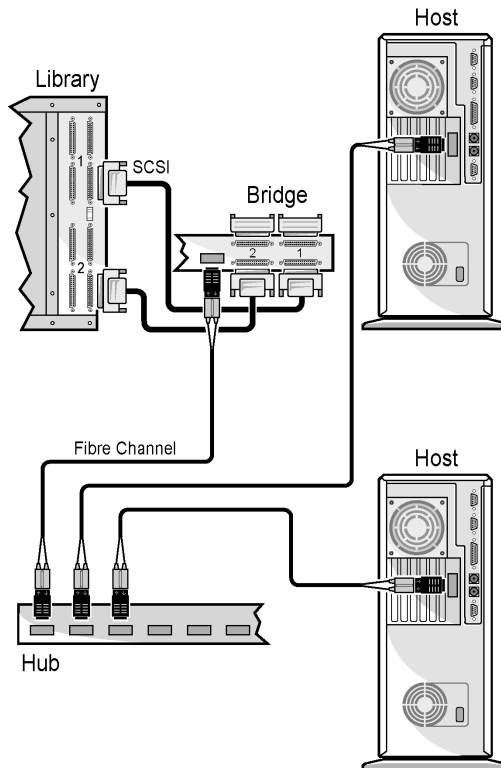
Sample Fibre Channel Configuration—Basic



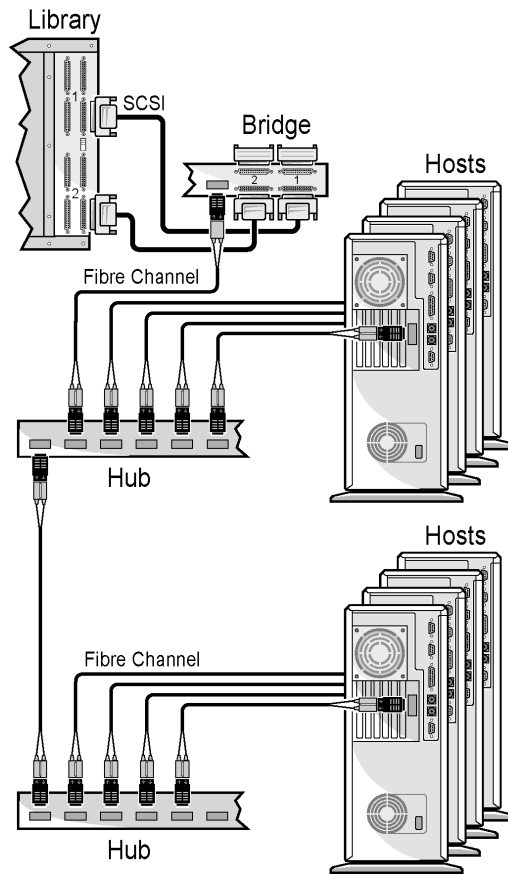
## **Expanded Configuration (DLT libraries only)**

Figure 1-2 and Figure 1-3 shows the Fibre Bridge in two possible expanded configurations . These configurations are supported on DLT libraries only.

**Figure 1-2**      **Sample Fibre Channel Configuration— Minimum Expansion**



**Figure 1-3**      **Sample Fibre Channel Configuration—Maximum Expansion**







---

## **2      Setting Up the Fibre Bridge**

## **Chapter Overview**

This chapter provides instructions on completing the following setup procedures:

- Mounting the Fibre Bridge in a Rack
- Installing Cables

## Mounting the Fibre Bridge in a Rack

Mounting the Fibre Bridge in a rack requires assembling L-brackets to the Fibre Bridge and then mounting the L-brackets to a rack. L-brackets allow the Fibre Bridge to be mounted in a fixed position, near the back of a rack.

NOTE

All connections and user displays are located on the back of the Fibre Bridge. Consequently, mount toward the back of a rack.

Before you begin, verify you have the assembly components listed in Table 2-1.

Table 2-1

Assembly Components

Tool	1	#2 Phillips screwdriver (not supplied).
Mounting brackets	1 pair	L-brackets, for assembly with Fibre Bridge.
Rackmount screws and nuts	1 package (Includes extra parts)	Six (6) 6x32 screws to attach Fibre Bridge to L-brackets.  Six (6) 10x32 screws and six (6) clip nuts for installing the Fibre Bridge (with L-brackets attached) into a rack.
Filler panel decal	1	Decal for filler panel, provided by customer (supplied separately by rack manufacturer).

## Assemble the L-brackets to the Fibre Bridge

1. Facing the back of the Fibre Bridge, position the first L-bracket with the mounting tab toward the back of the rack and pointing away from the unit, as shown in Figure 2-1.
2. Insert 6x32 screws through the first and third holes from the mounting tab and tighten. Use the first and third holes (from the mounting tab end of the bracket) for mounting in a Hewlett-Packard rack. (Non-HP racks may require mounting holes number two and four. See note below.)
3. Follow the same procedure for the second L-bracket.

---

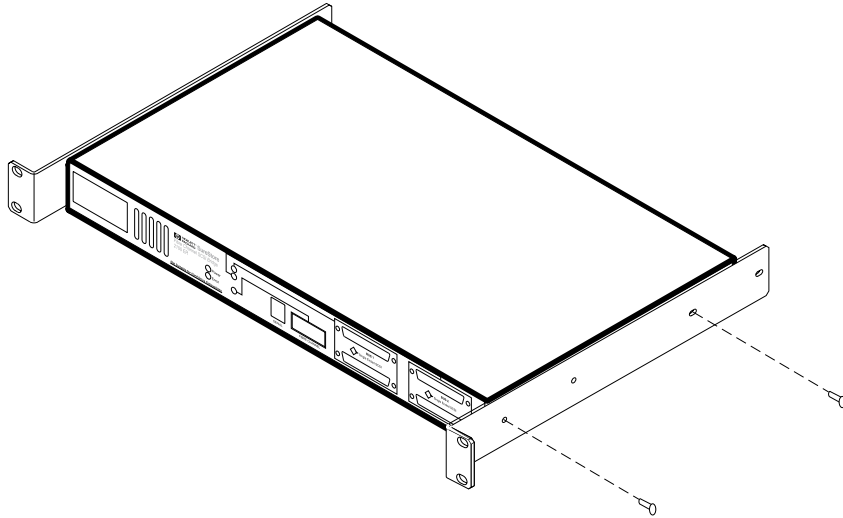
**NOTE**

For non-HP racks, allow for cable turn: A minimum distance of 5 inches (125 mm) is required between the back of the Fibre Bridge and the backplane of the rack. When installing in racks where the mounting holes in step 2 produces a distance less than 5 inches (125 mm), use the second and fourth holes when attaching the mounting bracket to the Fibre Bridge.

---

**Figure 2-1**

**Assembling L-brackets to the Fibre Bridge**



## Install the Fibre Bridge in the Rack

1. Facing the back of the rack, install a total of four clip nuts above any existing product, two into each of the rails. Install the clip nuts so that the top nut aligns with the top hole of the L-bracket and the other with the bottom hole. (Figure 2-2).

To ensure level mounting, verify that the clip nuts are in the same position on the right and left rails.

---

### NOTE

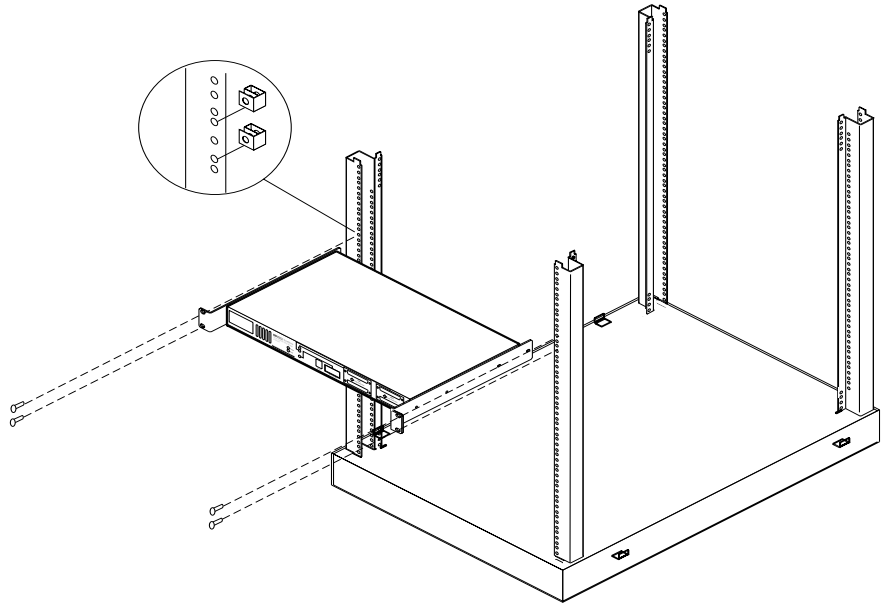
---

The Fibre Bridge mounts from the back of the rack. All user functionality is located on the back of the unit; no access to the front is required.

2. Holding the Fibre Bridge in position, align the holes in the mounting brackets with the holes in the clip nuts.
3. Install four 10x32 screws into the clip nuts and hand-tighten.
4. Tighten all four screws.
5. Install the front filler panel (supplied by the rack vendor) and apply the decal.

**Figure 2-2**

**Mount the Fibre Bridge in the Rack**



## Installing Cables

The Fibre Bridge can be used in either basic or expanded system configurations. This section provides the steps to install cables in both configurations.

---

### NOTE

The following section explains overall configuration cabling. For complete installation procedures, refer to the INSTALL subdirectory on the CD-ROM shipped with the bridge.

---

## Fibre Bridge Connection, Basic Configuration Example (DLT and MO Libraries)

---

### CAUTION

Be sure all devices in the configuration have been turned off and disconnected from the power source before making any connections. Failure to disconnect all power could result in damage to the devices.

---

1. Properly shut down all peripheral devices that will be connected to the Fibre Bridge, including the host. If the host computer is connected to a network, check with the system administrator before switching off power.
2. Connect the SCSI cable from bus 1 on the Fibre Bridge to bus 1 on the library.

For a two-*drive* DLT library, connect a SCSI cable from bus 2 on the Fibre Bridge to bus 2 on the library.

For a two-*bus* MO library, connect a SCSI cable from bus 2 on the Fibre Bridge to bus 2 on the library.

---

### NOTE

A basic, point-to-point configuration is “One HBA to one bridge to one or two SCSI buses.”

A two-drive DLT library uses both SCSI buses, so only one two-drive DLT library may be connected to one HBA.

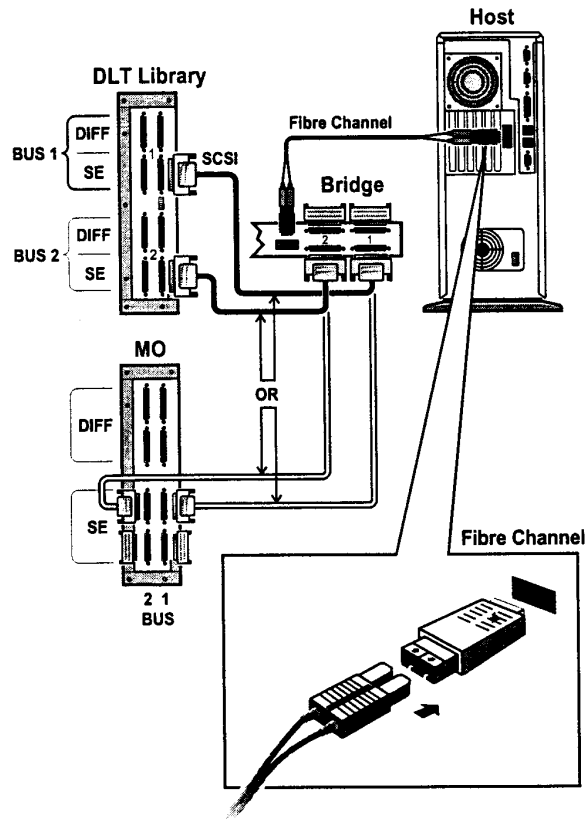
An MO library may be connected to each SCSI bus on a bridge, so two MO libraries (maximum) may be connected to one HBA.

---

3. Connect one end of the optical cable into the GBIC on the Fibre Bridge and the other end into the GBIC on the Fibre Channel HBA in the host.
4. Connect the power cord from the Fibre Bridge to an grounded outlet.
5. Confirm that all cable ends are connected securely and both ends of the SCSI bus are properly terminated, as shown in Figure 2-3 on page 2-7.
6. Go to “Powering on the System” in Chapter 3.

**Figure 2-3**

**Fibre Bridge Connection, Basic Configuration  
(DLT and MO Libraries)**



## **Fibre Bridge Connection, Expanded Configuration Example (DLT Libraries Only)**

1. Properly shut down all peripheral devices that will be connected to the Fibre Bridge, including the hub(s). Check with the system administrator before turning off power to either hubs or libraries.

---

**CAUTION**

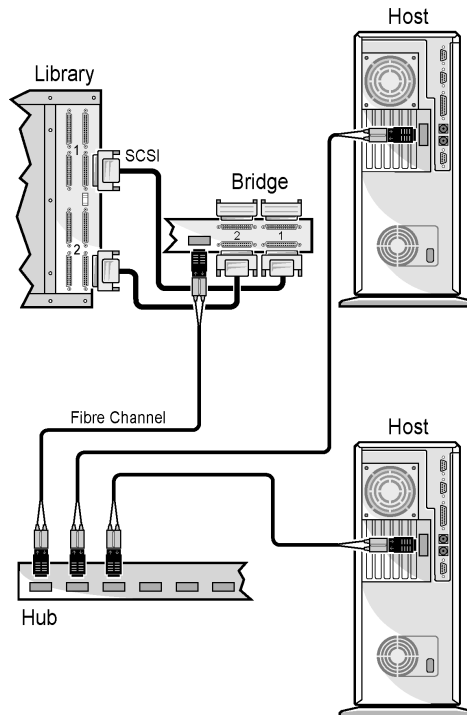
---

Failure to turn off all power could result in damage to the devices.

2. Connect a SCSI cable from bus 1 on the Fibre Bridge to bus 1 on the library one. For a two-drive library, connect a SCSI cable from bus 2 on the Fibre Bridge to bus 2 on the library.
3. Connect the optical cable from the Fibre Bridge to the hub.
4. Connect an optical cable from the hub to each host system.  
If you have a 6-8 host system, you will need an additional hub. (See Figure 2-3 and Figure 2-4 for examples of expanded configurations.)
5. Connect the power cord from Fibre Bridge one to an grounded outlet.
6. Confirm that all cable ends are connected securely and both ends of each SCSI bus are properly terminated, as shown in Figure 2-4 or Figure 2-5 on page 2-10.
7. See poweron instructions in Chapter 3.



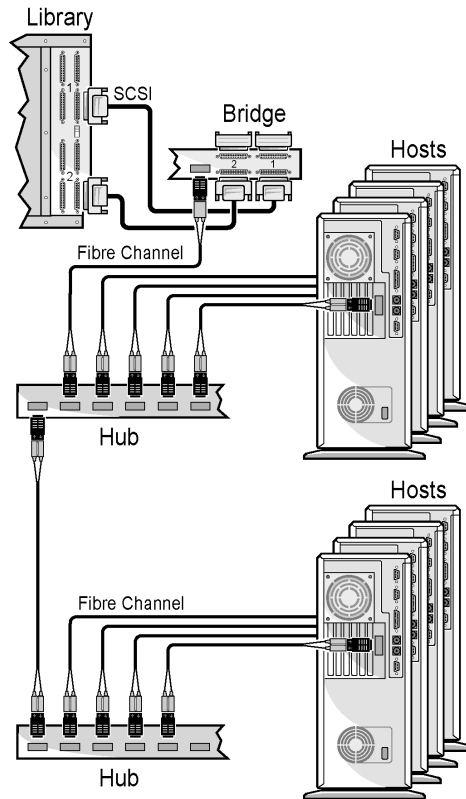
**Figure 2-4**      **Fibre Bridge Connection, Expanded Configuration (Minimum)**  
**(DLT Only)**



Setting Up the Fibre Bridge  
Installing Cables

**Figure 2-5**

**Fibre Bridge Connection, Expanded Configuration (Maximum)  
(DLT Only)**



## Optical Fibre Channel Cable Options

The Fibre Bridge uses fiber-optic cables available in the lengths listed in Figure 2-2:

**Table 2-2**      **Fiber-Optic Cable Options**

Product Number	Length
D6980A	164 ft (50 m)
D6981A	328 ft (100 m)

---

**NOTE**

---

For additional information regarding the Fibre Channel environment, configuration, and other Fibre issues, refer to Appendix A, “Fibre Channel Overview.”



---

## **3      Operating the Fibre Bridge**

## **Chapter Overview**

This chapter provides the following information:

- Powering on the System
- Changing the Default Settings
- Making Configuration Changes

---

## Powering on the System

The HP SureStore Fibre Channel SCSI Bridge 2100 ER is configured for most Fibre Channel installations without intervention. The basic configuration uses one Fibre Bridge connected directly to a Fibre Channel Host Bus Adapter (HBA) within a host computer. In expanded configurations (DLT libraries only), the Fibre Bridge may be connected to *either* a Fibre Channel HBA *or* a Fibre Channel hub. The Fibre Bridge is set up to support an HP single-ended SCSI library on a Fibre Channel arbitrated loop.

Use the following sequence when powering on the system:

---

### NOTE

---

Powering on each device in the proper sequence is important. When devices are turned on out of order, communication failures may result.

1. Power on the library, which allows the Fibre Bridge to connect properly to the library when it scans the SCSI bus.
2. Power on the Fibre Bridge. When you do, notice that the power indicator comes on immediately. The Fault indicator may flash momentarily. After about 30 seconds, the SCSI activity indicator will flash once. The Fibre Channel activity indicator will not flash until other devices have been attached and powered on.
3. Power on the hub, if required.
4. Power on the host.

(If DLT) If there are multiple hosts , power them on sequentially. Order is important. Wait for for each host to finish booting before powering on the next host.

---

### NOTE

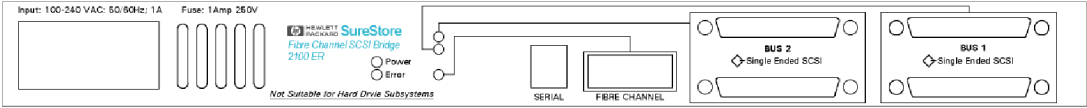
---

If any fault indicators are encountered on the Fibre Bridge or other equipment, consult the appropriate user guide.

5. (If DLT) Install backup software.

Operating the Fibre Bridge  
Powering on the System

**Figure 3-1**      **Fibre Bridge, Back View**





---

## Changing the Default Settings

The basic Fibre Bridge configuration assumes there is only one Fibre Bridge included in the system. If this is a DLT installation and more than one Fibre bridge will be installed, or if there is another Fibre Channel device using the same address, you must change the fibre channel address, using the serial port of the Fibre Bridge.

## Connecting the Serial Cable

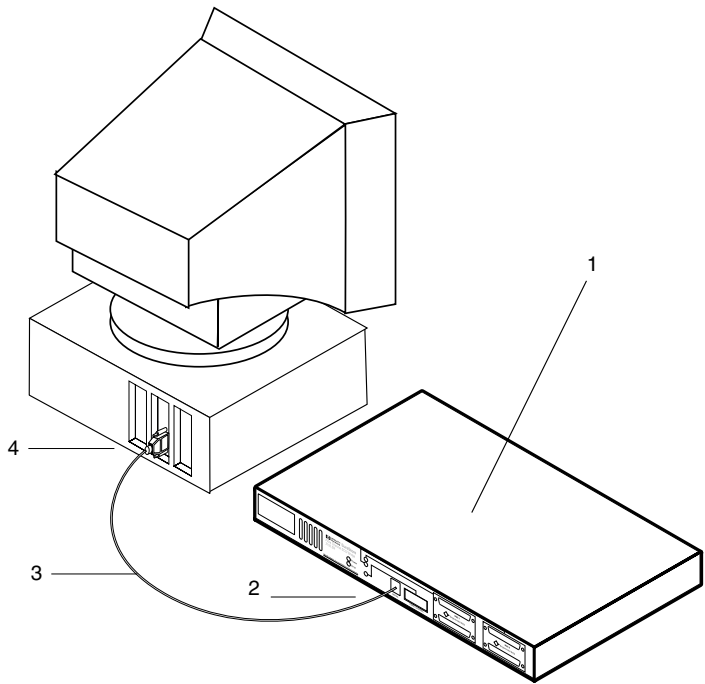
Using the serial cable is not necessary in most installations. The default settings work in most configurations. Use the serial cable only if one of the following situations occurs:

- The default configuration must be changed.
- A failure has occurred that requires diagnostic procedures. See “Chapter 4: Troubleshooting.”

If any of these scenarios occur, attach the serial cable and RJ-11 to DB9 adapter as shown in Figure 3-2 on page 3-6.

1. Plug the RJ-11 connector into the Fibre Bridge.
2. Plug the DB9 adapter into the Com1 or Com2 port of the computer.
3. Verify that the RJ-11 serial cable is properly plugged into the RJ-11 to DB9 adapter.

**Figure 3-2**      **Connecting the Serial Cable**



1	Fibre Bridge
2	RJ-11 connector
3	Serial cable
4	RJ-11 to DB9 adapter

## Serial Port Setup

Before communicating, the PC serial port must be connected to the Fibre Bridge and terminal emulation software (Hyperterminal, or similar) must be installed on the host. Configure the terminal emulation program to use the settings in Table 3-1 on page 3-8 for the PC's serial port.

---

**NOTE**

---

When initially powered on, the Fibre Bridge uses the default (or previously set) baud rate during self-tests. After completing the self-tests, pressing **ENTER** several times causes the Fibre Bridge to reset itself to the baud rate used by the host.

## Serial Port Operation

The serial port on the Fibre Bridge connects to a terminal or computer that is running a terminal emulator such as Hyperterminal on Windows NT. The operator can then perform the following:

- Change the system addresses and address modes
- Check the results of the POST tests
- Change the operating level of diagnostic routines

---

**NOTE**

---

The serial port cannot be used to transfer data to devices on the SCSI buses or on the Fibre Channel loop.

An EEPROM inside the Fibre Bridge stores configuration changes. Because the Fibre Bridge stores its original settings, it can be reset to the original configuration at any time. See Table 3-1 on page 3-8 for the default configuration settings.

---

**NOTE**

---

If there is trouble communicating between the serial port and the Fibre Bridge, contact an HP service representative.

Operating the Fibre Bridge  
**Changing the Default Settings**

**Table 3-1**

**Fibre Bridge Default Configuration Settings**

Serial Port	<ul style="list-style-type: none"><li>• Baud rates: 9600, 19200, 38400, 57600, 115200 (baud rate will auto-configure).</li><li>• No handshake.</li><li>• No parity.</li><li>• 8 data bits.</li><li>• 1 stop bit.</li></ul>
Fibre Channel	<ul style="list-style-type: none"><li>• Hard address mode uses address 0x82.</li><li>• User may change both address mode and hard address.</li></ul>
SCSI	<p>Initiator address 7.</p> <p>Bus automatically negotiates for wide ultra SCSI performance, per ANSI SCSI specifications.</p> <p>Only the initiator addresses may be changed.</p> <p>Each bus can be set to its own initiator address independently of the other bus.</p>
Trace Debug Level	Level 0, 1, 2, and 3.

---

## Making Configuration Changes

To make configuration changes, follow these steps:

1. Start your terminal emulation application software.
2. Press the **ENTER** key. The following menu will display:

---

### NOTE

The user may need to press **ENTER** several times to prompt the Fibre Bridge to recognize the serial port settings.

---

**Figure 3-3**      **Fibre Bridge Configuration, Main Menu**

```
Hewlett Packard 2100 ER Configuration
Version #.#      ####

1) Perform Configuration
2) Display Status of Power-on Self Test
3) Display Trace and Assertion History
4) Reboot
5) Download a New Revision of the Firmware

Command >
```

3. Use the `Perform Configuration` menu option to make changes to the configuration. To select the option, type 1 on the keyboard and press **ENTER** to display the Fibre Bridge configuration menu.

**Figure 3-4      Fibre Bridge Configuration Menu**

```
Configuration Menu
Version #.#    ####

1) Fibre Channel Configuration
2) SCSI Configuration
3) Fibre Channel to SCSI Mapping Configuration
4) Trace Settings Configuration

A) Save Configuration
B) Restore Last Saved Configuration
C) Reset Configuration to Factory Defaults

X) Reset to main menu

4. To initiate a change, enter the number of any item on the list. After
all changes have been completed, save the changes by pressing a on
the keyboard. To make changes take effect, restart the Fibre Bridge.
```

---

**CAUTION**

---

Making changes under options B or C does not change the settings in memory. Before closing the configuration menu and restarting the Fibre Bridge, always select option A, "Save Configuration".

## Reconfigure the Fibre Channel Address

Use the Fibre Channel Configuration menu to change from the hard address mode to the soft address mode.

---

**NOTE**

---

The Fibre Bridge default setting is hard addressing, where the address is preset to 71 (0x82). Use this procedure when an additional bridge is installed in a system or to resolve a Fibre Channel device ID conflict.

1. From the Configuration menu (Figure 3-4 on page 3-10), select option 2, Fibre Channel Configuration.
2. To toggle between hard addressing and soft addressing, select option 1.
3. To choose a new address, select option 2 and enter a new address from the table in Figure 3-6 on page 3-12.

---

**NOTE**

---

The “Change ALPA Value” option is not available when the soft address mode has been selected.

**Figure 3-5**

### Fibre Channel Configuration Menu

```
Fibre Channel Configuration Menu
Version #.#    ####

Current Fibre Channel Configuration:
Use Hard ALPA:  Yes
Hard ALPA Value:  0x82

1) Toggle Hard ALPA Usage
2) Change ALPA Value

X) Return to previous menu
```

## Operating the Fibre Bridge

### Making Configuration Changes

Selecting the “Change ALPA Value (option 2 in the previous menu) produces the following list of addresses:

**Figure 3-6 Fibre Channel Addresses**

Arbitrated Loop Node Number to ALPA Lookup Table							
Version: #.# ####							
0:0x01	16:0x29	32:0x45	48:0x5A	64:0x75	80:0x9E	96:0xB5	112:0xD2
1:0x02	17:0x2A	33:0x46	49:0x5C	65:0x76	81:0x9F	97:0xB6	113:0xD3
2:0x04	18:0x2B	34:0x47	50:0x63	66:0x79	82:0xA3	98:0xB9	114:0xD4
3:0x08	19:0x2C	35:0x49	51:0x65	67:0x7A	83:0xA5	99:0xBA	115:0xD5
4:0x0F	20:0x2D	36:0x4A	52:0x66	68:0x7C	84:0xA6	100:0xBC	116:0xD6
5:0x10	21:0x2E	37:0x4B	53:0x67	69:0x80	85:0xA7	101:0xC3	117:0xD9
6:0x17	22:0x31	38:0x4C	54:0x69	70:0x81	86:0xA9	102:0xC5	118:0xDA
7:0x18	23:0x32	39:0x4D	55:0x6A	71:0x82	87:0xAA	103:0xC6	119:0xDC
8:0x1B	24:0x33	40:0x4E	56:0x6B	72:0x84	88:0xAB	104:0xC7	120:0xE0
9:0x1D	25:0x34	41:0x51	57:0x6C	73:0x88	89:0xAC	105:0xC9	121:0xE1
10:0x1E	26:0x35	42:0x52	58:0x6D	74:0x8F	90:0xAD	106:0xCA	122:0xE2
11:0x1F	27:0x36	43:0x53	59:0x6E	75:0x90	91:0xAE	107:0xCB	123:0xE4
12:0x23	28:0x39	44:0x54	60:0x71	76:0x97	92:0xB1	108:0xCC	124:0xE8
13:0x25	29:0x3A	45:0x55	61:0x72	77:0x98	93:0xB2	109:0xCD	125:0xEF
14:0x26	30:0x3C	46:0x56	62:0x73	78:0x9B	94:0xB3	110:0xCE	
15:0x27	31:0x43	47:0x59	63:0x74	79:0x9D	95:0xB4	111:0xD1	

Enter node number >

4. Select an address by entering the number before the colon.

Pressing any key, except a valid number, will display an invalid entry message. The address will not be changed. The firmware will return to the Fibre Channel Configuration menu.

---

**NOTE**

Confirm that the Fibre Channel device address selected is unique on the FC-AL.

---



## Change the Trace Settings

---

**CAUTION**

---

Changing options in the Trace Settings menu directly affects the current operation of the Fibre Bridge. Pressing **u** changes the current operating parameters without restarting the Fibre Bridge.

The Trace Level menu is included for troubleshooting purposes. The Trace Settings menu enables options in the Fibre Bridge firmware. Changing the trace level does not affect the Fibre Bridge's operation, but can affect the performance.

The HP service technician may require that you change one or more settings. Do not use the Trace Settings menu unless an HP service technician requests that you do so.

**Figure 3-7**

### Trace Settings Menu

```
Trace Settings
Version:  #.#    ####

Level 0 : ON   Level 1 : OFF
Level 2 : OFF  Level 3 : OFF
Level 4 : OFF  Level 5 : OFF
Level 6 : OFF  Level 7 : OFF

U) Update Current Operating Trace Levels
X) Return to previous menu
```

## **Fibre Channel to SCSI Mapping Configuration**

Use the Fibre Channel to SCSI Mapping Configuration menu to display the SCSI devices that are present on the Fibre Bridge.

---

# 4 Troubleshooting Guide

## **Chapter Overview**

This chapter provides the following information:

- Possible problems that a user may encounter when installing the Fibre Bridge.
- Recommended procedures for analyzing and solving problems.
- What to do when problems cannot be resolved using the documented approach.

---

## Troubleshooting

This section describes potential problems and solutions. If you are unable to diagnose and solve a problem using these guidelines, contact an HP service representative or your sales representative. By using these suggested procedures, you can determine in advance some of the information that a service technician will need.

### **Problem: Cannot Turn On the DLT Library**

If the library will not power-up, use the following steps before taking further action:

1. Verify all power connections, breakers, and switch settings are working and correct.
2. Confirm that the indicator is on and green.
3. Check to see that the indicator is not amber, which indicates a self-test failure.
4. Consult the library user guide for additional troubleshooting steps and support options.

### **Problem: Cannot Turn On the MO Library**

If the library will not power-up, use the following steps before taking further action:

1. Verify all power connections, breakers, and switch settings are working and correct.
2. Confirm that **READY** is displayed in the control panel.
3. Consult the library user guide for additional troubleshooting steps and support options.

## **Problem: Cannot Turn On the Hub (DLT Only)**

If the hub will not power-up, use the following steps before taking further action:

1. Verify all power connections, breakers, and switch settings are working and correct.
2. Confirm that the power indicator is illuminated.
3. Verify that the fault indicator is not illuminated.
4. If the fault indicator is illuminated, the hub is inoperable; further diagnostic procedures cannot be performed. Contact the sales representative or an HP service representative.

## **Problem: Cannot Turn On the Fibre Bridge**

If the Fibre Bridge will not power on, use the following procedures to diagnose the problem:

1. Verify that all power connections, breakers, and switch settings are powered on and are set correctly.
2. Confirm that the power indicator is illuminated green.
3. Verify that the fault indicator (amber) is not illuminated.
4. If the fault indicator is illuminated, the unit is inoperable; further diagnostic procedures cannot be performed. Contact the sales representative or an HP service representative.

## **Problem: Cannot Confirm the Library Connection**

1. Confirm the library connection by using the control panel menu on the NT server to review the SCSI device folder.

---

**NOTE**

The NT discovery process is not dynamic. When SCSI devices are powered on after the host, the control panel will not display their connection.

---

2. Make sure the libraries, Fibre Bridge, and hubs (DLT only) are powered on and connected appropriately before powering on workstations. If they were not connected, powered on, and configured properly before the NT workstation was powered on, restart the workstation (and any other on the loop, one at a time) so they can re-discover the library.

---

**NOTE**

(DLT Only) Do not restart multiple NT workstations on a Fibre Channel loop at the same time. Allow each workstation to complete the process and display the NT login prompt before turning on the next computer. If more than one workstation is powered on at the same time, only one will locate devices on the Fibre Channel loop. This sequential process is particularly critical when recovering from a power failure.

---

3. If the workstation does not display the SCSI devices under the Fibre Channel HBA in the control panel, restart the workstation and then recheck for the appearance of the library SCSI devices.
4. (If DLT) Run the tape diagnostic utility from the NT workstation to verify that the library and drives are detected and pass all self-tests.

---

**NOTE**

---

(If DLT) If the tape diagnostic utility has not been installed, install this software from the DIAG subdirectory on the User Guide CD-ROM.

5. Verify SCSI Bus Configuration: Check all appropriate devices for the following conditions:
  - **Termination:** Problems with termination can cause intermittent or hard failure. Two connectors are implemented for each SCSI bus, supporting middle of bus configurations.  
  
Terminate the SCSI bus on both ends, and only at the ends of the bus. Check each terminator and connector for bent pins.
  - **Bus Type:** Single-ended devices cannot be combined with differential devices on the same bus. Similarly, differential terminators cannot be used on the single-ended Fibre Bridge.
  - **Device ID:** Each device on a SCSI bus must have a unique ID. The default SCSI ID of the Fibre Bridge is 7. Make sure that this ID is not in use on the bus. Check the library user guide for the default SCSI IDs. Verify that other IDs on the bus are not in conflict.
  - **Cabling:** Check SCSI cables to verify that they are functional, then perform the following procedures:
    - a. Be sure the maximum cable length on the single-ended SCSI cable connected to the Fibre Bridge does not exceed a total of 3 meters.
    - b. Check all cable connections and pins on the connectors. Reseat the connections if necessary.



6. Verify SCSI bus operation: Use the serial connection between the NT workstation and the Fibre Bridge. See Chapter 3, "Fibre Bridge Default Configuration Settings," on page 3-8 for default settings and for steps to initiate the following procedures:
  - Perform a Fibre Bridge self-test.
  - Verify device locations using the Fibre Channel to SCSI Mapping menu. See Chapter 3, "Fibre Channel to SCSI Mapping Configuration," on page 3-14.

---

**NOTE**

---

If you experience communication difficulty with the Fibre Bridge, confirm that the terminal emulation software (Hyperterminal, or similar) has been configured properly. See Chapter 3, page 6.

7. Verify Fibre Bridge Configuration: Configuration changes may result in an invalid configuration. If you are in doubt about the configuration, refer to "Making Configuration Changes" on page 3-9. If this procedure fails, contact an HP service representative.
8. Verify devices: If the previous diagnostic procedure have not resulted in a functional connection between the Fibre Bridge and each device, use the following steps:
  - a. Connect the library to a SCSI HBA on the host and restart the workstation. Verify functionality with the SCSI connection.
  - b. Confirm that the library is visible in the SCSI devices folder of the control panel.
  - c. (If DLT) Confirm that there are no error indicators illuminated on the front panel of the library.



---

# A Fibre Channel Overview

## **Overview**

In this appendix, we will describe the following:

- Defining Fibre Channel
- Implementing Fibre Channel
- Working With Fibre Channel
- Problems with Fibre Channel

---

## Defining Fibre Channel

This overview of Fibre Channel is intended to briefly explain the technology, its potential uses, and possible problems that a user should consider. Individuals requiring more information should consider additional publications, seminars, and Fibre Channel user groups.

Fibre Channel is an information transport protocol that can be used to send information between computers and computer sub-systems. Defined by the American National Standards Institute (ANSI), Fibre Channel supports the following:

- Internet Protocol (IP)
- Transmission Control Protocol/Internet Protocol (TCP/IP)
- Small Computer System Interface (SCSI)
- High-Performance Parallel Interface (HIPPI)
- Asynchronous Transfer Mode (ATM)
- Other high-level protocols

Using Fibre Channel, these protocols can run at the same time. For example, a host bus adapter (HBA) can simultaneously send Local Area Network (LAN) information to another computer and read or write data to a Redundant Array of Inexpensive Disks (RAID). Fibre Channel was defined with multiple initiators in mind. In addition to supporting a number of protocols on the same connection, Fibre Channel offers users the following advantages:

- High speed data transmission
- Long distance support
- Large address space
- Multiple device configuration opportunities

Fibre Channel Overview  
**Defining Fibre Channel**

A fully implemented Fabric system supports over 16 million device addresses, allowing a user to send data from each device at 100 MB per second. Using fiber optic cable, Fibre Channel devices can be spaced at maximum intervals of 10 km, supporting distributed hosts in a campus environment, with centralized storage systems. Fibre Channel uses three connection topologies, illustrated in the following table:

**Table A-1      Fibre Channel Supported Fabric Topologies**

Topology	Description	Advantages/ Disadvantages
Point to point	Dedicated connection between two devices.	Low cost, high performance.
Fibre Channel Arbitrated Loop (FC-AL)	Supports up to 126 devices, distributing the 100 MBps data bandwidth among all devices on the loop.	Supports more devices.  Increasing the number of devices reduces performance.
Fabric	A switching concept, similar to a telephone system, providing simultaneous data-transmission among multiple devices at 100 MBps.	Supports multiple devices without performance reduction.  Higher cost.

## **Implementing Fibre Channel**

Whether designing a new system or enhancing a system that is in place, Fibre Channel offers significant speed and distance and cost advantages. Fibre Channel works with existing systems and software, with the addition of a Fibre Channel HBA; new systems are not required to take advantage of Fibre Channel technology.

### **Distributed Devices**

Computer and storage systems can be separated and distributed more efficiently because of the distance capability of Fibre Channel. Contrasting with the address range and distance limitations of SCSI, adding storage with a Fibre Channel system does not require adding servers, except when extra performance is needed.

Supporting distributed configurations, Fibre Channel improves disaster recovery planning. Faster speeds and greater transmission distances allow for remotely located backup systems.

### **Cabling Advantages**

Using less cable-associated hardware than a typical SCSI environment, Fibre Channel reduces total system costs and supports greater performance. Easily added, and often using LAN cables, Fibre Channel cable is smaller and lighter than SCSI cable, making it easier to install and manage.

Fibre Channel supports copper and optical cables. Optical cable, while more expensive, will carry data further than copper and is not susceptible to noise interference. Although current HBA drivers use SCSI commands, future driver enhancements will support other protocols specified for Fibre Channel, including LAN. Optical cables, carrying LAN protocols, will be used in place of existing LAN cabling in the future.

## **Working With Fibre Channel**

Fibre Channel is a transport protocol. Differing from protocols such as SCSI, Fibre Channel does not use data manipulation commands. An addressing scheme with advance handshaking requirements verifies that data was transferred correctly.

Fibre Channel specifications are divided into multi-layered, functional levels. The five layers define the physical media and transmission rates, encoding scheme, framing protocol and flow control, common services, and the upper-level protocol interfaces. Each section of the Fibre Channel specification can be changed without affecting other sections. Upper level specifications for Fibre Channel map commands and data from different supported protocols to the Fibre Channel system. The mapped commands and data are then segmented into frame sequences. Each frame is encoded and sent to the desired target device. At the target device, the frames are decoded and reassembled into the original sequence. The data in the sequence is extracted and then processed by the target system. This whole process is done without knowledge of the contents of the information being transferred.

Because Fibre Channel supports many different communication protocols, the highest level of the Fibre Channel specifications identify the type of communication protocol encoded. As information is divided into sequences of frames, Fibre Channel attaches address and sequence information to each packet. This transport protocol is required to reconstruct the original information into its original form.

More complex than simply dividing information up into frames and sending it to an address, Fibre Channel also has special frames to pass the following Fibre Channel-specific information between devices:

- New devices added to the system
- All device addresses
- How and when data can be transferred
- Problem detection



The Fibre Channel protocol will work when devices are connected or disconnected while data is being transferred because of this additional information. Error detection and recovery at all levels of the protocol are also provided.

A *fairness* algorithm is built into the FCAL protocol so that all devices have equal access to the system. To keep the phase lock loops synchronized, Fibre Channel continually communicates, even between frames, supporting device arbitration for access to the loop. Fibre Channel devices also use this communication to report on buffer size available for communication. If there is nothing to report, the Fibre Channel protocol fills up the space between frames with *idle* characters. Characters must be present on the bus at all times to keep the high frequency circuits working correctly, reconstructing data clocks and detecting data on the bus. Even the data encoding is arranged so that there is never a continuous string of ones or zeros.

The lower levels of Fibre Channel protocol is handled in the hardware and, to a minor extent, by the low level HBA drivers. System and application software does not need to be aware of any low level protocol operations. Additional features exist in the protocol that more advanced applications can use.

Fibre Channel addressing introduces three major advantages:

- Provides large number of addresses
- Detects address conflicts
- Automatically reassigns new addresses when conflicts occur

With Fibre Channel, the data network can be distributed and very large. The ANSI Fibre Channel committee developed a method that devices must use to check and report addresses before data can be sent or received. ANSI also added the ability to semi-dynamically assign address devices on the loop. Addresses are only checked and conflicts resolved when a Fibre Channel device is added or removed. During normal operations (i.e. no devices being connected or disconnected), device addresses are not changed. When a Fibre Channel bus configuration changes, each device on the bus verifies and reports its address.

## **Working With Fibre Channel**

Fibre Channel devices may use either of two modes: soft or hard addressing. Hard addressing is similar to the existing SCSI approach. Fibre Channel devices can only use the assigned address. If that address is already being used by another device, the Fibre Channel device will not respond to any bus activity. Soft addressing is similar to LAN addressing, where the system determines device addresses. As part of the addressing protocol, all Fibre Channel devices have one or more unique addresses that are not duplicated anywhere in the world. These addresses are provided by ANSI to manufacturers of Fibre Channel products.

---

## Problems with Fibre Channel

Fibre Channel accommodates many protocols and physical interfaces. Problems result in the attempt to do many things with one solution. Awareness of the potential problems helps users create and maintain reliable systems. This section addresses three of the main problems:

- Physical Connections
- Laser Power Control Systems
- Device Addressing

### Physical Connections

Physical problems arise from connecting devices with different types of cables. Fibre Channel supports copper and optical interfaces.

ANSI specifies types of copper cable. The maximum distance between devices depends on the type of cable being used, but is limited to less than 20 meters. As with all electrical media, Fibre Channel copper media can radiate RF interference and can be affected by external RF noises. Because of the distance limitation and noise problems, copper media should be used only inside a cabinet or rack.

An optical interface should be used to send data farther. ANSI specifies multiple optical interfaces that use lasers, light-emitting diodes (LED's), and different types of optical cable. Generally, cable that supports greater distance transmission commands is more expensive than cables that support shorter distances.

Using a Fibre Channel hub allows multiple cable types within a system. For example, all devices in a rack can be connected to a hub using copper cable. The hub can be connected to a Fibre Channel loop or Fabric using a fiber optic cable.

Fibre Channel Overview  
**Problems with Fibre Channel**

Additional optical cable considerations are as follows:

- Cable between two nodes must use the same core size.

---

**NOTE**

---

The limitation on mixing core sizes applies only to cable between two nodes and is only a concern when splicing or connecting optical cables directly together. Different size optical cable can be used in the same Fabric between different sets of nodes.

- Three core sizes supported by Fibre Channel are: 62.5 micron, 50 micron, and 9 micron.

## Laser Power Control Systems

There are two types of systems approved for use: OFC and non-OFC. These two types of control systems can exist on the same network, but are not optically compatible and cannot be hooked up to the same optical cable.

## Device Addressing

The two modes of addressing used in Fibre Channel, included on page A-7, are hard and soft addressing. In small, controlled environments, hard addressing works well. Also, some operating systems and host bus adapters do not support soft addressing. Large Fabric networks, connecting many devices, require the flexibility of soft addressing; hard addressing is not supported in a Fabric environment.

HBA drivers cannot dynamically track device addresses that can change after the system is turned on. Physical addresses change while the operating system uses the same logical name for the device. Applications that always use the same physical device may use the World-Wide Name (WWN). For example, backup programs must locate the library and all of its drives regardless of the bus address. Fibre Channel resolves these issues.

Proper system planning and research prior to installing a Fibre Channel system will help avoid these problems. Configured properly, Fibre Channel is as reliable and easy to use as current SCSI systems.



---

# **B Support and Customer Service**

## **Chapter Overview**

This chapter contains information to help users obtain supplies and obtain support. In this section you will find the following:

- Supplies and Accessories
- Hewlett-Packard Customer Support



## **Supplies and Accessories**

A full range of supplies may be ordered through a Hewlett-Packard authorized dealer, sales office, or through HP Direct. To contact HP Direct, call 1-800-227-8164.

Call 1-800-752-0900 for the location of the nearest authorized Hewlett-Packard dealer.

## **Hewlett-Packard Customer Support**

If a Fibre Bridge fails during the warranty period, and the troubleshooting guide and user manual do not solve the problem, you can receive support by doing the following:

- Consult HP FIRST or QUICK FAX for faxback services. See “HP FIRST/QUICK FAX Faxback Services” on page B-5.
- Consult one of the computer/modem connectivity services available, such as America Online or CompuServe. See “Electronic Support Services” on page B-8.
- Consult one of the customer support centers in your area for standard or post warranty work. See “Customer Care Centers” on page B-9. If you have upgraded your support to on-site service, call the number listed on the Support Pack or Service Contract.

If the Fibre Bridge fails after the warranty period, contact your authorized HP dealer/distributor or the nearest HP sales and service office. Customers in the US and Europe can also use a credit card for phone assistance.

## **Support Pack Service Contract**

If you purchased a Support Pack from Hewlett-Packard to upgrade the support level, make sure that you immediately send in the registration card. Failure to submit the Support Pack registration card may delay the on-site response time.

---

**NOTE**

---

Registering allows the local repair office to prepare for the proper response level needed.

## **HP FIRST/QUICK FAX Faxback Services**

QUICK FAX and HP FIRST are automated systems that fax requested product information and/or technical support documents to you. These faxback services are available 24 hours/day.

To use this service, dial the appropriate fax number below for your country from a touch-tone phone. Follow the voice prompts to select an index of available support and product documents.

---

**NOTE**

---

Remember to dial the country code before these numbers.

---

**NOTE**

---

HP FIRST/QUICK FAX was discontinued in many countries. To obtain product information and/or technical support documents, go to “[www.hp.com](http://www.hp.com)”. Select “HP Services and Support” and then select your product type.

---

Support and Customer Service  
**Hewlett-Packard Customer Support**

**Asia-Pacific**

Australia	(03) 9272 2627
China	(81610) 65055280
Hong Kong	800-96-7729
India	+91 (0) 11 682 6031
Indonesia	6221-350-3408
Japan	(3) 3335-8622
Korea	(02) 769-0543
Malaysia	800-1611
New Zealand	(09) 356 6642
Philippines	632-867-3551
Singapore	(65) 291-7951
Taiwan	(02) 719 5589
Thailand	(02) 661 4011
Vietnam	001- (84) 823-4530

## **Europe**

Austria	06 60 63 86
Belgium, Dutch	0800 11906
Belgium, French	0800 17043
Denmark	800 10453
Finland	0800 13134
France	05 905900
Germany	0130 810 061
Ireland	01 662 5525
Italy	1678 59020
Netherlands	06 022 2420
Norway	800 11319
Portugal	01 441 7199
Spain	900 993123
Sweden	020 795743
Switzerland, German	0800 55 1527
Switzerland, French	0800 55 1526
United Kingdom	0800 960271
Other locations in Europe	31 20 681 5792

## **North and South America (includes Canada)**

(800) 368-9673 or (970) 635-1510

## **Other Countries**

(970) 635-1510

## **Electronic Support Services**

For 24-hour access to information over your modem:

### **On-line Service Providers**

Technical information is available on CompuServe and America Online.

<b>Service Provider</b>	<b>Description</b>	<b>Address</b>
CompuServe	To download software, firmware, and support documents, and to discuss issues in user forums.	Go HPSYS
America Online	To download software, firmware, and support documents, and to discuss issues in user forums.	Go HPSTOR

### **Hewlett-Packard Web Site**

Product and support information is available on the Hewlett-Packard web site [www.hp.com](http://www.hp.com).

## Customer Care Centers

**NOTE**

Contact the Customer Care Center in your area for technical assistance during the warranty of your product.

### North and South America (includes Canada)

Monday - Friday, 7 am - 5 pm MST

(970) 635-1500

### European Customer Care Centers

Monday - Friday, 8:30 - 18:00 (C.E.T)

**NOTE**

Language or country support might not be available for all products.

Austria	0711 420 1080
Belgium, Dutch	02 626 8806
Belgium, French	02 626 8807
Denmark	3929 4099
Finland	0203 47 288
France	01 43 62 34 34
Germany	0180 52 58 143
Ireland	01 662 5525
Italy	02 264 10350
Netherlands	020 606 8751
Norway	22 11 6299
Portugal	21 317 6333
South Africa	086 000 1030
Spain	902 321 123
Sweden	08 619 2170
Switzerland	0848 80 11 11
United Kingdom	0870 842 2339

Support and Customer Service  
**Hewlett-Packard Customer Support**

Israel	09 952 4848
Russia	095 797 3520
Turkey	0212 221 6969

**Asia-Pacific**

Australia .	+61 (3) 8877 8000
China .	+86 10 656 45959
Hong Kong .	800 96 7729
India .	+ 91 (0) 11 682 6035
Indonesia .	+62 21 350 3408
Japan .	+81 3 3335 8333
Korea .	+82 (0) 2 3270 0700 Outside Seoul: 080 999 0700
Malaysia .	+60 3 295 2566
New Zealand .	+64 (9) 356 6640
Philippines .	+63 2 867 3551
Singapore .	+65 272 5300
Taiwan .	+886 2 2717 0055
Thailand .	+66 2 661 4000

**Elsewhere**

Contact your authorized HP dealer/distributor or the nearest HP sales and service office.



## Telephone Support After Warranty

### Before Calling

Before calling, please complete the following information so that you will have it ready for the support center representative:

- Serial number of product \_\_\_\_\_
- Brand and model of host computer \_\_\_\_\_
- Version of software used; driver selected \_\_\_\_\_

### US and Canada

Using a VISA or MasterCard, call one of the following:

- (800) 810-0130: Per incident fee of \$25.00 will be charged to the credit card.
- (900) 555-1800: \$2.50 per minute with a maximum of \$25.00 will be charged to the credit card.

### Europe

Call the appropriate number listed under “European Customer Care Centers” on page B-9. A per incident fee will be charged for after-warranty support. Please have a credit card, PO number, or billing number address ready.

### Elsewhere

Contact your authorized HP dealer/distributor or the nearest HP sales and service office for after-warranty support.

### HP Reseller Locator Numbers

US	(800) 752-0900
Canada	(800) 387-3867
Mexico and South America	(305) 267-4220



---

# **C Safety and Regulatory Information**

## **Chapter Overview**

This section contains important safety and regulatory information for the United States, Finland, Sweden, Germany, United Kingdom, European Union, and Japan.

## CDRH Regulations (USA Only)

The Center for Devices and Radiological Health (CDRH) of the U.S. Food and Drug Administration implemented regulations for laser products on August 2, 1976. These regulations apply to laser products manufactured from August 1, 1976. Compliance is mandatory for products marketed in the United States. The labels and artwork shown below indicate compliance with CDRH regulations and must be attached to laser products marketed in the United States.

**WARNING**

**Use of controls, adjustments or performing procedures other than those specified in this manual may result in hazardous laser radiation exposure.**

**NOTE**

Complies with 21 CFR Chapter 1 Subchapter J.

Laser Class Information: A label which reads, "Class 1 Laser Product" printed in English, German, Finnish.

## United Kingdom Telecommunications Act 1984

The HP SureStore Fibre Channel SCSI Bridge is approved under Approval Number NS/G/1234/J/100003 for indirect connection to Public Telecommunication Systems within the United Kingdom.

## Safety and Regulatory Information

### Chapter Overview

### Declaration of Conformity

according to ISO/IEC Guide 22 and EN 45014

**Manufacturer's Name:** Hewlett-Packard Co.  
**Manufacturer's Address:** Storage Systems Division  
700 71st Avenue  
Greeley, CO 80634 USA

**declares, that the product**

**Product Name:** HP SureStore Fibre Channel SCSI Bridge

**Model Numbers:** C6340F (with or w/o suffixes)

**Product Options:** All Options

**conforms to the following Product Specifications:**

**Safety:** EN 60950: 1992+A1+A2:1993+A3:1995/IEC950(1991)+A1+A2+A3  
EN 60825-1 (1994) / IEC825-1 (1993), Laser Class 1

**EMC:** EN 55022 (1994) / CISPR 22 (1993), Class A  
EN 50082-1 (1992)  
prEN 55024-2 (1992) / IEC 1000-4-2 (1995), 4 kV CD, 8 kV AD  
prEN 55024-3 (1991) / IEC 1000-4-3 (1995), 3 V/m  
prEN 55024-4 (1993) / IEC 801-4-4 (1988), 1 kV Peak Power Lines  
0,5 kV Signal Lines  
EN 61000-3-2 (1995) / IEC 1000-3-2 (1995), Harmonics  
EN 61000-3-3 (1995) / IEC 1000-3-3 (1994), Flicker

#### Supplementary Information:

The product herewith complies with the requirements of the following Directives and carries the CE marking accordingly:  
the EMC Directive 89/336/EEC -the Low Voltage Directive 73/23/EEC (including 93/68EEC)

The Manufacturer listed above declares that this product has been tested and found to comply with the limits of a Class A digital device, pursuant to Part 15 of FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instruction manual, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:  
a) Reorient or relocate the receiving antenna, b) Increase the separation between the equipment and receiver, c) Connect the equipment into an outlet on a circuit different from that to which the receiver is connected, or d) Consult the dealer or an experienced radio/TV technician for help.

Change or modification of this equipment not expressly approved by Hewlett-Packard could void the user's authority to operate this equipment. Only use the cables, connectors, power cords, and accessories supplied with this equipment or expressly approved by Hewlett-Packard.

**Storage Systems Division July, 1998 Greeley, Colorado, USA**

#### For Regulatory Compliance Information ONLY, contact:

Australian: Product Regulations Manager, Hewlett-Packard, Australia Ltd., 31-41 Joseph Street, Blackburn, Victoria 3130, Australia  
European: Your local Hewlett-Packard Sales and Service Office or Hewlett-Packard GmbH, Department TRE, Herrenberger Strasse 130, D-71304 Boblingen (FAX: +49-7031-14 3143)  
USA: Product Regulations Manager, Hewlett-Packard Company, 700 71st Avenue, Greeley, CO 80634 USA, (Phone: 970-350-5600).

## **Herstellerbescheinigung**

Diese Information steht im Zusammenhang mit den Anforderungen der Maschinenlärn information sverordnung vom 18 Januar 1991.

Schalldruckpegel  $L_p < 70 \text{ dB(A)}$

- am arbeitsplatz
- normaler betrieb
- nach ISO 7779:1988/EN 27779:1991 (Typprüfung)

## **English Translation of German Sound Emission Directive**

This statement is provided to comply with the requirements of the German Sound Emission Directive, from 18 January 1991.

Sound pressure  $L_p < 70 \text{ dB(A)}$

- at operator position
- normal operation
- according to ISO 7779: 1988/EN 27779: 1991 (type test)

## **Turvallisuusyhteenveto**

### **Laserturvallisuus**

LUOKAN 1 LASERLAITE

KLASS 1 LASER APPARAT

**HP SureStore Fibre Channel SCSI Bridge** - laitteeseen on asennettu optista tiedonsiirtoa varten laserlähetin, jokin lähettää signaalit siihen kytketyn optisen kuidun kautta.

Optisessa lähetinmoduulissa ei ole huollettavia kohteita eikä sen tehtaalla tehtyjä säätöjä tule muuttaa.

Lähetinmoduulin turvallisen toiminnan varmistamiseksi on noudatettava tarkoin sen asentamisesta ja toiseen vastaanottavaan laitteistoon kytkemisestä annettuja ohjeita.

Tie-dye optisessa lähetinmoduulissa käytettävien laserdiodien säteilyominaisuuksista:

Aallonpituus	780 - 680 nm
Teho	3 mW
Luokan	3B laser



# English Translation of Finland Regulatory Information

## Laser Safety

### CLASS 1 LASER DEVICE

HP SureStore Fibre Channel SCSI Bridge has a laser transmitter module installed for optical data transmission. Optical fibre connected to the module is used for data transmission.

Under normal operating conditions the transmitter is a safe Class 1 laser device for the user and the user cannot be exposed to the laser radiation it generates. The safety class of the transmitter has been defined according to the EN 60825-1 (1994) standard.

The are no user serviceable parts inside the laser transmitter module and the factory settings should not be adjusted.

In order to ensure safe operation of the transmitter module all the instructions about installing and connecting to receiving equipment should be closely followed.

Information about radiation characteristics of the laser diode used in the transmitter module:

Wavelength	780 - 860 nm
Power	3 mW (Typical)
Class	3B laser

## **Japanese VCCI Statement**

この装置は、情報処理装置等電波障害自主規制協議会（VCCI）の基準に基づくクラスA 情報技術装置です。この装置を家庭環境で使用すると電波妨害を引き起こすことがあります。この場合には使用者が適切な対策を講ずるよう要求されることがあります。

This equipment is in the Class A category information technology equipment based on the rules of Voluntary Control Council For Interference by Information Technology Equipment (VCCI). When used in a residential area, radio interference may be caused. In this case, user may be required to take appropriate corrective actions.

---

# Glossary

## A

**ANSI** An acronym for the American National Standards Institute, the coordinating organization for voluntary standards in the United States.

**Arbitrated loop topology** Fibre Channel topology that provides a low-cost solution to attach multiple communicating ports in a loop without switches.

**Asynchronous** SCSI signals are transmitted one at a time down the SCSI communication path.

**ATM** Asynchronous Transfer Mode

## C

**CDB** An acronym for the Command Descriptor Block.

**CRC** An acronym for Cyclic Redundancy Check. An error-correcting code used in Fibre Channel.

## D

**Differential SCSI** A SCSI implementation that allows a cable length of up to 25 meters.

## F

**Fabric** Fibre Channel-defined interconnection methodology that supports high-speed data routing in Fibre Channel networks.

**FC-AL** An acronym for Fibre Channel Arbitrated Loop topology.

**FC-SW** An acronym for Fibre Channel Switched topology. The highest performance Fibre Channel fabric, providing a choice of multiple path routings between pairs of F-ports.

**FDDI** An acronym for the Fibre Distributed Data Interface. ANSI's architecture for a Metropolitan Area Network; a network based on the use of optical fibre cable to transmit data at 100 MBsc

**Fibre Bridge** Bi-directional connectivity for data transfers between Fibre and SCSI.

---

# Glossary

**Fibre Channel** A switched protocol that allows concurrent communication among workstations, supercomputers, mainframes, data storage devices, and other peripherals. Fibre Channel is capable of transmitting at rates exceeding one gigabit per second in both directions simultaneously.

## G

**GBIC** An acronym for the Gigabit Interface Converter.

**Gigabit** One billion bits, or one thousand megabits.

**GLM** An acronym for the Gigabaud Link Module.

## H

**HBA** Host Bus Adapter.

**HIPPI** High-Performance Parallel Interface.

## I

**IP** Internet Protocol.

## L

**Local Area Network (LAN)** A communications system with dimensions that are typically less than 5 kilometers. Transmissions within a local area network are mostly digital, carrying data among stations at rates usually above one megabit/sec.

## M

**MIA** An acronym for the Media Interface Adapter plug-ins, which allow you to go from copper to optical or visa versa.

**MIM** An acronym for the Media Interface Module.

**Multicast** Refers to delivering a single transmission to multiple destination N\_ports.

**Multimode Fibre** Method by which multiple light waves can travel through multiple paths with wavelike movements down the cable.

## N

**Native Interface** The unconverted interface for a device.

---

# Glossary

**Narrow SCSI** A SCSI implementation that utilizes a 50-pin cable; can be single-ended or differential.

**Non-OFC** An acronym for Non Open-Ended Fibre Control. This approach does not drop the laser power when a cable link is dropped. Non-OFC uses a lower power laser than an OFC system.

## O

**OFC** An acronym for Open-Ended Fibre Control. When a cable link is dropped, the laser drops, to eliminate the potential for eye damage.

**Originator** A Fibre Channel term that refers to the initiating device.

## P

**Port** The hardware entity within a node that performs data communications over the Fibre Channel link.

**PPP** An acronym for Point-to-Point Protocol. A transmission path over which data is transmitted between two Fibre Channel devices.

**Protocol** A data transmission convention encompassing timing, control formatting, and data representation.

## R

**RAID** Redundant Array of Inexpensive Disks.

**Receiver** A terminal device that includes a detector and signal processing.

## S

**SCSI** Small Computer Systems Interface.

**Single-ended SCSI** A SCSI implementation that allows a maximum length of six meters.

**SW Optical GBIC** Short Wave Optical Gigabit Interface Converter.

**SW Optical FC Cable** Short Wave Optical Fibre Channel Cable.

**Synchronous** Simultaneous transmission of multiple transmissions down the SCSI path.

---

# Glossary

## T

**Topology** The logical and/or physical arrangement of stations on a network.

**TCP/IP** Transmission Control Protocol/Internet Protocol.

## W

**Wide SCSI** A SCSI implementation that utilizes a 68-pin cable; can be single-ended or differential.

---

# Index

---

## A

ANSI Glossary1  
Arbitrated loop topology  
Glossary1  
Asynchronous Glossary1

## B

Basic Configuration 1-7, 2-6

## C

Cable installation 2-6–2-11  
CDB Glossary1  
Changing the Default  
Settings 3-5–3-8  
Changing the Trace Settings  
3-13  
Configuration  
Basic 1-7, 2-6  
Expanded 1-8, 2-8  
Making Changes 3-9  
Connecting the Serial Cable 3-5  
conventions  
typographical v  
CRC Glossary1

## D

Default Settings 3-5  
Differential SCSI Glossary1

## E

Environmental Specifications  
1-6  
Expanded Configuration 1-8, 2-8

## F

fault indicator lamp 4-3, 4-4  
FC-AL Glossary1  
FC-SW Glossary1  
FDDI Glossary1  
Fiber Optic Cable 2-11  
Fibre Bridge Glossary1

Assembling brackets to 2-4  
Mounting in a Rack 2-3–2-5  
Fibre Channel Glossary2  
Host Bus Adapter (HBA) 3-3  
Reconfiguring the Address 3-11

## G

Gigabit Glossary2  
Gigabit Interface Converter  
(GBIC) Glossary2  
GLM Glossary2

## H

Host Bus Adapter (HBA)  
Glossary2

## I

Installing Cables 2-6–2-11

## L

Local Area Network (LAN)  
Glossary2

## M

Making Configuration Changes  
3-9  
MIA Glossary2  
MIM Glossary2  
Multicast Glossary2  
Multimode Fibre Glossary2

## N

Narrow SCSI Glossary3  
Native Interface Glossary2  
Non-OFC Glossary3

## O

OFC Glossary3  
Originator Glossary3  
Overview vi

## P

Physical Specifications 1-6  
Port Glossary3  
Powering on 3-3  
PPP Glossary3  
Printing History iv  
Product Components 1-3–1-4  
Protocol Glossary3

## R

Rackmounting 2-3–2-5  
Receiver Glossary3  
Reconfiguring the Fibre Channel  
Address 3-11

## S

SCSI library 3-3  
Serial Cable  
Connecting 3-5  
Serial Port  
Operation 3-7  
Setup 3-7  
Single-ended SCSI Glossary3  
Specifications  
Environmental 1-6  
Physical 1-6  
Supported Products 1-5  
Synchronous Glossary3

## T

Topology Glossary4  
Trace Settings  
Changing 3-13  
Typographical Conventions v

## V

Verifying Device Locations 3-14

## W

Warranty ii  
Wide SCSI Glossary4