

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

Reorient or relocate the receiving antenna.  
Increase the separation between the equipment and receiver.  
Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.  
Consult the dealer or an experienced radio/TV technician for help.  
Mattel Inc. 333 Continental Blvd. El Segundo, CA (310) 252-2400  
NOTE: Changes or modifications not expressly approved by the manufacturer responsible for compliance could void the user's authority to operate the equipment.

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions:  
(1) This device may not cause harmful interference, and  
(2) this device must accept any interference received, including interference that may cause undesired operation.

**IMPORTANT!**

If you continue to experience trouble programming your Knows Your Name doll, DO NOT RETURN THE PRODUCT TO THE STORE. We're just a phone call away. Call our consumer affairs hotline toll free at 1-888-892-6123.

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Mattel East Asia Ltd., Room 1106, South Tower, World Finance Centre, Harbour City, Tsimshatsui, HK, China.  
Diimport & Diedarkan Oleh: Mattel SEA Ptd Ltd. (993532-P)  
Lot 13.5, 13th Floor, Menara Lien Hoe, Persiaran Tropicana Golf Country Resort, 47410 PJ.  
Tel:03-78803817, Fax:03-78803867.  
Mattel, Inc., 333 Continental Blvd., El Segundo, CA 90245 U.S.A.

Questions?  
**service.fisher-price.com**  
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**1-888-892-6123**

K8748



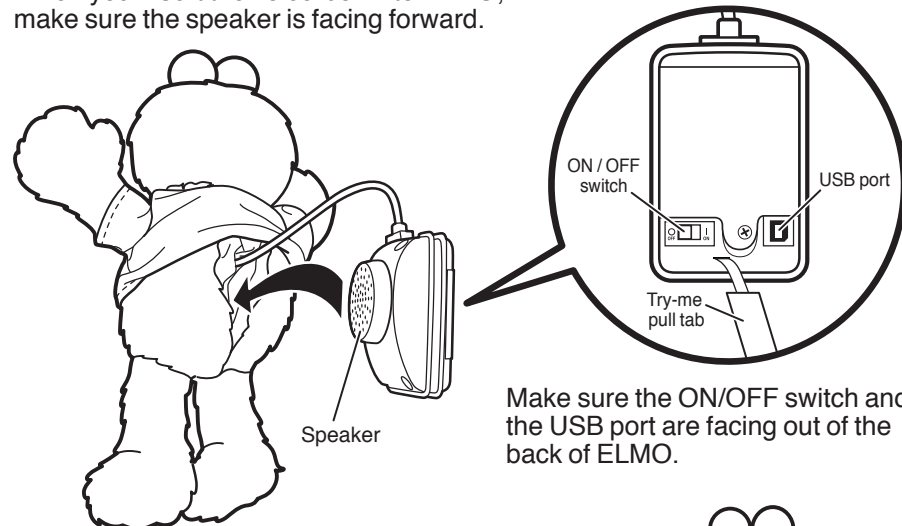
# Elmo Knows Your Name™

**INSTRUCTIONS**

Please keep these instructions for future reference as they contain important information.

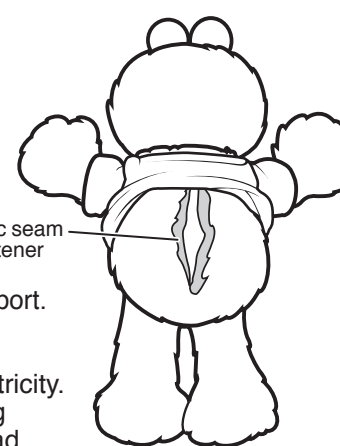
Before programming ELMO KNOWS YOUR NAME, remove the plastic voice-box from the cardboard and twist ties. Remove the try-me pull tab. You can program the voice-box either before or after you insert it into ELMO.

When you insert the voice-box into ELMO, make sure the speaker is facing forward.



Make sure the ON/OFF switch and the USB port are facing out of the back of ELMO.

Once you have inserted the voice-box, tuck the wire securely into the back of ELMO. Once the voice box and wire are in place, close the fabric seam fastener in order to secure the voice box in ELMO.



At any time, you can re-open the fabric seam fastener to gain access to the battery compartment, the ON/OFF switch, and the USB port.

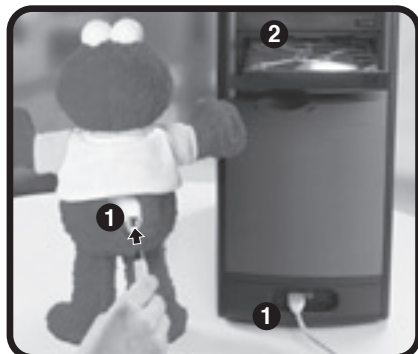
NOTE: Under certain conditions, the doll can malfunction and lose memory due to static electricity. If this occurs, reprogram the doll by re-attaching the USB cable and performing another download.

ID: K8748-0920

**Personalizing your ELMO KNOWS YOUR NAME doll is as simple as three easy steps:**

**i. INSTALL THE PROGRAM**

1. Insert the ELMO KNOWS YOUR NAME CD into your CD-ROM drive.
2. The InstallShield Wizard screen will appear and you will be asked if you want to install. Click NEXT to begin the installation.
3. If the InstallShield Wizard does NOT appear, double-click on the MY COMPUTER icon on your desktop. Next, double-click on your CD-ROM icon (usually drive "D") to open the InstallShield Wizard.
4. Follow the on-screen instructions to complete the installation.  
NOTE: Installation can take up to 15 minutes depending on the computer used – please be patient.
5. Once the installation is complete, you will have an Elmo Knows Your Name icon on your desktop. You can now remove the CD-ROM from your disc drive.



**ii. PERSONALIZE YOUR SETTINGS**

1. Double-click on the ELMO KNOWS YOUR NAME icon on your desktop to start the personalization program.
2. Follow the instructions on the screen to input your information in the following areas:
  - Personalize
  - Songs, Stories & Games
  - Daily Planner

**iii. DOWNLOAD TO THE DOLL**

1. Connect your USB cable to both the Elmo doll and your computer. If this is your first time connecting the doll to your computer, the computer will detect new hardware. Please wait for this process to complete before proceeding with the download.
2. Once you have input all your personal information, click the download button on the main screen.  
NOTE: The download button will not appear until you have gone through all the personalization screens.
3. Wait until the download is complete before disconnecting the USB cable from the doll.  
NOTE: The download can take 2-3 minutes – please be patient.
4. Once the settings are downloaded to the doll, you can disconnect the USB cable.

Your ELMO KNOWS YOUR NAME doll is now ready for play!

**MINIMUM SYSTEM REQUIREMENTS:**

CD-ROM Speed - 4x, 8x recommended • USB - Version 1.1 or higher  
Hard drive space - 250 MB, 500 MB recommended  
Memory - 128 MB, 256 MB recommended  
CPU - 350 Mhz, 800 Mhz or above recommended  
Video Resolution - 800x600, 1024x768 recommended  
Video Color Depth - 256 colors or higher • User Input - keyboard & mouse  
Operating System - Windows 2000, XP or higher

NOTE: Installation time will vary depending on the computer used, but may require up to 15 minutes.

**HOW TO PLAY**

- Be sure the ON/OFF switch is in the ON position. The ON/OFF switch is located on the battery box, under the fabric fastener.
- Press the doll's hand or tummy to activate phrases, songs, stories and games.
- Your ELMO KNOWS YOUR NAME doll will also speak randomly at selected times of the day based on the settings you input.

**CHANGING YOUR SETTINGS**

- To change any of the settings in your doll, simply:
1. Reconnect the doll to the computer using the USB cable.
  2. Double-click on the ELMO KNOWS YOUR NAME icon on your desktop. You do not need to re-insert the CD-ROM into the disc drive.
  3. Follow the instructions on your screen to change any of the settings.
  4. Download the new settings to your doll by clicking the download button.

NOTE: For additional instructions, refer to the HELP section on your KNOWS YOUR NAME software.

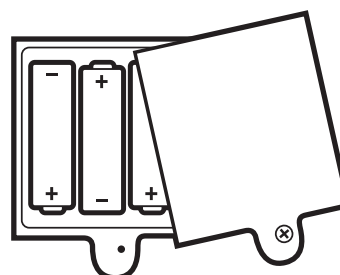
**BATTERY INSTALLATION:**

Open up fabric fastener seam in back of body to expose battery compartment. Unscrew and lift cover away. Replace batteries as shown. Batteries included are for demonstration purposes only. For longer life use only alkaline batteries. Requires 3 "AA" (LR6) batteries.

**BATTERY SAFETY INFORMATION**

In exceptional circumstances batteries may leak fluids that can cause a chemical burn injury or ruin your toy (product). To avoid battery leakage:

- Non-rechargeable batteries are not to be recharged.
- Rechargeable batteries are to be removed from the toy before being charged (if designed to be removable).
- Rechargeable batteries are only to be charged under adult supervision (if designed to be removable).
- Do not mix alkaline, standard (carbon-zinc), or rechargeable (nickel-cadmium) batteries.
- Do not mix old and new batteries.
- Only batteries of the same or equivalent type as recommended are to be used.
- Batteries are to be inserted with the correct polarity.
- Exhausted batteries are to be removed from the toy.
- The supply terminals are not to be short-circuited.
- Dispose of battery(ies) safely.
- Do not dispose of this toy in a fire. The batteries inside may explode or leak.



Protect the environment by not disposing of this product with household waste (2002/96/EC). Check your local authority for recycling advice and facilities (Europe only).

Item : K8748-0920  
Version : English  
Size : 297 x 210 mm  
Paper : Woodfree Paper 80 gsm  
Color : Black