

CARE80

Amplified Phone with direct dial picture buttons



Please keep this user guide for future reference.



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General Information



It is very important that you read the User Guide carefully as it contains detailed information on installation, programming and operational issues which you will need to be aware of to ensure the Care Phone operates properly. Following is a list of **some** of the important issues and important warnings which you need to be aware of.

This is a summary of the important issues you **must** still read the User Guide in full.

- The telephone is designed for indoor use only. Do not install the telephone in areas where there is the risk of an explosion, excessive exposure to smoke, dust, vibrations, chemicals, moisture and heat.
- Do not use your telephone during an electrical thunderstorm as it is possible to get an electric shock. Refer to information contained in Telstra White pages directory.
- The earpiece of the handset may attract small metal objects such as staples and pins. Care should be taken when placing the handset near these items.
- Setting the receiver volume to maximum may, under some situations cause ear damage. We suggest returning the handset volume control to the "0" position after each call.
- Do not install in damp locations such as a bathroom or laundry, do not expose the unit to direct sunlight.

Notes for operation in New Zealand

The grant of a Telepermit for any item of terminal equipment indicates only that Telecom has accepted that the item complies with the minimum conditions for connection to its network. It indicates no endorsement of the product by Telecom, nor does it provide any sort of warranty. Above all, it provides no assurance that any item will work correctly in all respects with another item of Telepermitted equipment of a different make or model, nor does it imply that any product is compatible with all of Telecom's network services.

This equipment shall not be set to make automatic calls to the Telecom "111" Emergency Service.

This equipment may not provide for the effective hand-over of a call to another device connected to the same line.

This equipment should not be used under any circumstances that may constitute a nuisance to other Telecom Customers.

REN (RN for New Zealand)

The REN (Ringer Equivalence Number) or (RN) is of significance only if you wish to connect more than 1 telephone to your telephone line. A standard telephone line has a maximum REN capacity of 3 (RN of 5). It is possible to connect 3 devices with a REN of 1 (RN of 1) with no degradation to the product's performance. Exceeding this limit may cause the volume of the ringer in any phone to decrease or not ring at all.

Installation

Installation

Connecting the telephone

- 1. Plug one end of the telephone cable supplied into the **TEL. LINE** jack at the back of the telephone base.
- 2. Plug the other end of the telephone cable into the wall outlet.
- 3. Plug one end of the curly cord into the socket on the handset.
- 4. Plug the other end of the curly cord into the left side of the telephone.

Wall Mounting

Method A. To fit to an existing telephone wall plate with modular connector simply,

- Press and lift out the handset holder on base. Rotate it 180°, and snap it into place (see Fig A) so it will hold the handset in place when the phone is mounted on the wall.
- Insert the mounting bracket's two tabs into the matching slots on the phone's base. (see Fig B)
- Then press down and slide the bracket Upward until the tabs snap into place.
- Plug the short telephone line cord (supplied) into the base of the phone and plug the other end into the telephone wall plate socket.



5. Position the mounting holes on the base of the phone over the two protruding screws on the wall plate. Gently push the phone flush against the wall plate then slide the phone downwards locking it into place.

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Method B. Attach directly to a wall

- 1. Drill two holes vertically, one above the other, 83mm apart, and leave the screws protruding from the wall by 5mm.
- 2. Follow steps 1 and 2 above.
- 3. Then press down and slide the bracket upward until the tabs snap into place.
- 4. Plug one end of the telephone cable into the **TEL. LINE** jack at the back of the base.
- 5. Plug the other end of the telephone cable into the telephone socket, then align the base's keyhole slots with the screws and slide the phone downward to secure it.



- 1. Hook switch
- 2. Handset holder
- 3. Coil cord socket
- 4. Receiver volume controller
- 5. Store button
- 6. Telephone line socket
- 7. One touch button(M1-M6)
- 8. Ring Hi/Mid/Off switch
- 9. Recall Time Switch

- 10. Memory button
- 11. Recall button
- 12. Tone Hi/Low switch

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- 13. Redial button
- 14. Amplify key
- 15. Ring LED indicator
- 16. Keypad
- 17. Amplify LED indicator

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Operation

Recall switch Setting

For Australia the Recall switch should be set to 100. For New Zealand the Recall switch should be set to 600.

Making a call

- 1. Pick up the handset and wait for a dial tone.
- 2. Dial the number you wish to call.
- 3. When you have completed your call, hang up the handset.

Receiving a Call

When you receive a call, the telephone rings, the Ringer LED flashes.

If you want to talk to the caller:

- 1. Pick up the handset to answer the call.
- 2. At the end of the call, return the handset to the cradle.

Redial function

If a number that you have dialed is engaged or you were unable to get through to anybody. The last number dialed will be saved in the telephone automatically.

To use the redial facility, proceed as follows:

- 1. Lift the handset.
- 2. Press the **REDIAL** button. The last saved redial number will now be dialled.

Pause

If needed for phone banking or behind a PBX system. You can insert a 3.6 seconds pause while dialing or storing a number into MEM. Press **REDIAL** button at the desired point in number to insert a pause.

Operation

Recall and call waiting

Press the **Recall** button followed by the extension number to transfer calls when connected to a PBX.

Access to additional network services can be gained by using the **Recall** button * and # keys. Contact your network operator for more information.

To Turn on Telstra call waiting (Australia)

You can use the recall button to answer a second call while you are on the phone. However this service will need to be turned on. For example to turn on Telstra's Call Waiting service:

- 1. Lift the handset and wait for dial tone then Press *43#.
- 2. You will hear the service message and then hang up.

Take two different calls at the same time

During a call, you will hear two loud beeps periodically to notify you of another incoming call. If you wish to answer this call

- 1. Press **Recall** button **listen for dial tone then Press 2** to put the current call on hold and talk with the second caller.
- Subsequent presses of **Recall** button **listen for dial tone then Press** will toggle you between these 2 callers.

Ringer Volume Control

The ringer sound level can be adjusted by sliding the RINGER switch to select high (**HI**) or soft (**MID**) sound level. When you don't want to be disturbed, slide the **RINGER** switch to the Off position.

The bright Red light (LED) on the base will flash with all incoming calls.

Volume Control

Receiver volume control

The receiver volume control enables you to adjust the receiver volume on the handset. Press the **BOOST** button, the red LED will turn on, now you can increase the receiver volume by rotating the p^{thm} knob (under the receiver) to the desired level (level 1 to level 9).

Warning:

Setting your earpiece volume too high can damage your hearing!!!

Receiver Tone Volume Control

You can use the TONE slide switch to adjust high frequency sounds. Words are clearer and easier to understand. Note: The tone adjustment function will not work if the receiver volume is set to the minimum level.

Hearing Aid Compatibility

This unit is compatible with most inductively coupled hearing aids on the market. However due to the wide range of hearing aids available we cannot guarantee that the unit will function error free with every model.

Memory

Memory

The telephone has 6 one-touch and 10 two-touch memories for frequently dialed telephone numbers.

When a number is stored into Memory you only press one or two buttons dependent on location to make a call.

The one-touch memories are M1-M6, the two-touch memories are accessed using the telephone keypad digits 0-9.

Note:

An alternative to writing the persons name on the memory card insert is to place a picture of the person programmed into that memory location.

Storing One-touch Memories

- 1. Lift the handset.
- 2. Press STORE button.
- 3. Enter the telephone number to be stored (up to 22 digits). Press **STORE** button.
- 4. Press either M1-M6 to store the number.

Dialing using One-touch Memories

- 1. Lift the handset and wait for a dial tone.
- 2. Press either M1-M6, the stored telephone number will now be dialed.

Storing Two-touch Memories

- 1. Lift the handset.
- 2. Press STORE button.
- 3. Enter the telephone number to be stored (up to 22 digits). Press **STORE** button.
- 4. Press either 0-9 to store the number.

Dialing using Two-touch Memories

- 1. Lift the handset and wait for a dialling tone.
- 2. Press MEM button.
- 3. Select a memory location by pressing the relevant keypad digit 0-9.

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Consumer Support and Troubleshooting

If you feel this product is not working correctly please consult this user guide and ensure that you are using the product in accordance with the instructions.

Remove all extra telephone equipment and connect only this telephone directly to the telephone socket. If the fault is still present, connect another telephone to the telephone socket. The results will show you whether the fault lies with this unit or with the telephone line. If the product is working correctly the fault is on the telephone line. Please contact your network operator for assistance.

In the case of technical problems with this product please consult our website for further information or contact us for a prompt response to your enquiry. If our customer support team think the unit may be faulty you will be asked to return it directly to us with a copy of the purchase receipt

Cleaning and care

The surface of the case can be cleaned with a dry, soft, lint-free cloth. Never use cleaning agents, particularly aggressive solvents. Apart from occasional cleaning of the case, no other care is necessary. The rubber feet of the base station are not resistant to all cleaning agents. The telephone feet do not normally leave any marks on the surface. However, on account of the multitude of varnishes and surface finishes used, surface marks caused by the feet of the unit cannot be ruled out, therefore we can not be held responsible for possible damage to furniture or the like.

Warranty Information (Australia)

(a) Warranty

Oricom warrants that the product is free from defects in materials and workmanship for a period of 12 months effective from the date of purchase. This warranty in no way affects your statutory warranty under the Trade Practices Act 1974 or any other similar legislation.

Consumer Support and Troubleshooting

It is important that you read the Warranty Card as it contains full and additional details of the warranty, limitation of warranty and conditions for receiving the warranty services during the warranty period. The Warranty Card is located in the package. If you cannot locate the Warranty Card, please contact our Customer Support Service on (02) 4574 8888.

(b) Exclusion and limitation of liability

Oricom will not be in breach of a warranty or condition expressly stated in this User Guide or the Warranty Card or implied by the Trade Practices Act and excludes any liability arising under any statutory or common law for damages or any other remedy if the damage occurs as a result of:

- (i) Failure by you to follow the instructions in the User Guide for the installation and proper functioning of the product.
- (ii) Negligence on your part or misuse by you of the product;
- (iii) Any un-controlled external cause to the phone not functioning Including but not limited to electricity failure, lighting, over voltage;
- (iv) Non adherence by you to the warnings in the User Guide and the User Guide generally; and (v) modification to the product or services carried out to the product by anyone other than Oricom or on Oricom's behalf.

Oricom will not be liable for consequential losses including loss of profits arising from a cause of action in contract, tort or any other statutory or common law (except where a statute or any law prohibits this exclusion). The warranty does not extend to damage caused by misuse, negligence, excessive voltage, faults on the telephone line or lightning. This warranty in no way affects your statutory rights. Full details of the warranty are contained in the enclosed warranty card.



Australia

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Customer Support

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