V2.10

Addendum

(1725-50248-001)

To

PictureTel 760 and 760XL

Video Conferencing Systems
Version 2.0
Release Bulletin 800-1121-08/B
(09/11/2001)

The two issues resolved with 760 version 2.10:

A PT760 and 760XL using any version between 1.2x and 2.0 would experience an audio artifact (noise) when connecting to an Accord MCU. This artifact is eliminated with 760 version 2.10. Accord bridge versions 2.22.293 and 3.01.337 have been tested.

A PT760 and 760XL using any version between 1.2x and 2.0 would experience audio artifacts – periodic thumping sound – when connected to a Lucent, Avaya or Accord MCU. This artifact is significantly reduced or eliminated with 760 version 2.10.

Download and install Instructions:

Attached are the instructions for downloading the 2.10 build to a PC card for installation into a PT760 or PT760XL.

- CAUTION -
Do not install this software version on a SwiftSite, the PT700.

PT760 or PT760XL
Download and Install instructions for Version 2.10.

The following are instructions are for the download of the software version 2.10 for the PT760 and/or PT760XL, a self-extracting file to a PC Card for product upgrade. Please read the entire instruction document prior to downloading/installing the software. It may also be helpful to print these instructions before downloading the file.

This document will assist you with preparing a PC card for the installation of Version 2.10 into a PT760 or PT760XL system. You will need an ATA PC Card (Type I or II PC Card) with a capacity of 30MB or better to perform this task.

- Download the appropriate self-extracting file to a PC with an available PCMCIA card slot.

- Install a flash PC Card into the PC, using appropriate procedures for the intended PC and operating system. Format the PC card.

- Double-click the downloaded .EXE file to EXTRACT the contained files. (Please note that the PT760 2.10 file was fully checked and was reported to be free from viruses at the time of posting to this ftp/web site.) When the dialog box prompts for the destination folder to UNZIP to, choose the drive name (i.e. D:\, E:\, etc) of the PCMCIA card (Do not enter any subdirectory information other than the drive letter).

- **Prior to installing the PCMCIA card into the PT760 or PT760XL systems**, note all of the ISDN and/or TCP/IP and dialing directory information. Reloading of system software by use of the PCMCIA card will erase all preprogrammed information in the PT760 or PT760XL system, requiring the user to reprogram the aforementioned information after a software reinstall.

- **Power off the PT760 or PT760XL videoconference system.** Install the newly loaded PCMCIA card into the PCMCIA card slot in the rear of the PT760 or PT760XL system and turn the power back on. When prompted, depress the 1 key to initiate installation of the new software.

CAUTION!
Before removing the PC Card from the PC, be sure to follow the operating systems procedures for PC Card removal. Failure to follow such procedures exactly may cause serious damage to the PC Card and/or the PC; Polycom shall not be liable for any damage resulting from your failure to follow your operating system's procedures.

CONTACT SUPPORT

For further Technical Support please contact us at 1-800-Polycom - option 3, then 4