




morphy richards®



Register online for your 2 year guarantee. See back of this instruction book for details.
(UK and Ireland customers only)
www.morphyrichards.co.uk

meno one cup



 Please read and keep these instructions

KT43922 MUK Rev 3



For competitions, product hints and tips and much more, join us online at our blog, Facebook or Twitter pages.



www.homeofthehouseproud.com

www.facebook.com/LoveYourHome

www.twitter.com/LoveYourMorphy

If you have a problem or complaint, please call our dedicated UK based helpline before returning your product to the retailer from where it was purchased.



UK Helpline: 0844 871 0960

Replacement Parts: 0844 873 0726

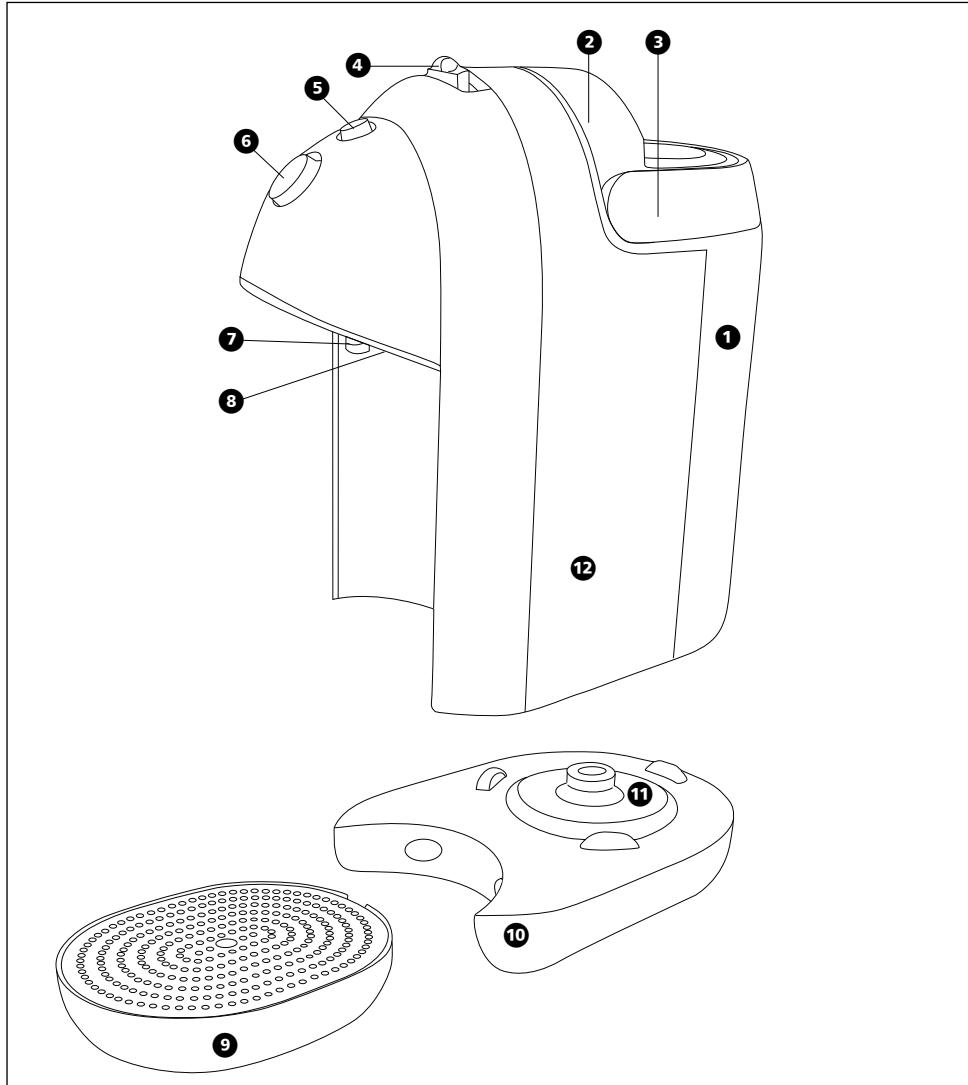
Ireland Helpline: 1800 409 119



For details of other Morphy Richards products, plus replacement parts and accessories, please see our website:

www.morphyrichards.com





Features

- | | |
|---------------------------|--------------------|
| 1 Water reservoir | 7 Spout |
| 2 Reservoir filling point | 8 Lights |
| 3 Handle | 9 Drip tray |
| 4 Cup size selector | 10 Base |
| 5 Stop button | 11 Power connector |
| 6 Start button | 12 Boiling Chamber |

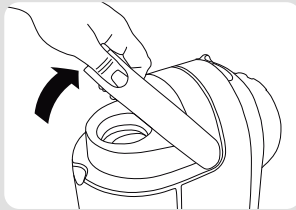


meno one cup

Quick start guide

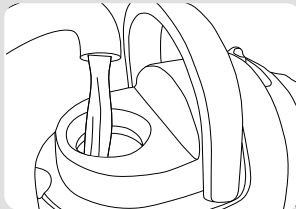
Please also refer to the main instruction booklet, which contains important safety information and more detail on how to use the Meno One Cup.

1



Lift the handle to open the water reservoir filling point.

2



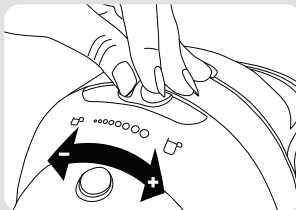
Fill your Meno One Cup with water.

3



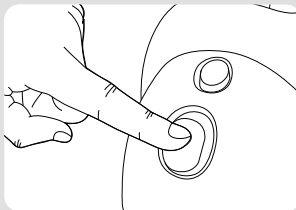
Place your Meno One Cup on the base and slide the drip tray into position. Plug in your Meno One Cup.

4



Place a cup under the spout on the drip tray. Adjust the cup size selector to the amount of water to the amount you require.

5



Press the start button, your hot water will be dispensed shortly.





OPERATING THE APPLIANCE

BEFORE USE

Before using your Meno One Cup for the first time or if you have not used it for some time, rinse the machine by running some water through the machine. Follow the making a drink instructions and dispose of the hot water.

Making a drink

- 1 To fill the water tank, lift the handle **3** to the upright position and carry to a tap to fill or by pouring water in from a jug in position. The water tank flap will open automatically when the handle is raised.

Once you have the required level of water and the unit is back on the base **10** securely, place the handle down. This will close the flap.
- 2 Ensure that the drip tray is attached by sliding it into place. **9**
- 3 Adjust the cup size selector **4** to the correct size for your cup, left being a small cup (150ml), right being a large cup (maximum dispense at one time is 300ml). **4**
- 4 Place a cup to hold the hot water on the drip tray below the spout. **7**
- 5 Press the start button **6**. The unit will become illuminated and will begin to heat and dispense the required amount of water.
- 6 If the unit does not start boiling, check the base is connected correctly.
- 7 If you find the cup is getting too full, or you have not placed your cup in position, the excess water will overflow into the drip tray. Alternatively, press the stop button. **5**

Ensure you empty the drip tray after every use when cooled by removing from the bottom of the unit.
- 8 When dispensed, the illumination will go off and the unit will make a gulping noise which is normal.
- 9 If you require another cup afterwards, ensure enough water is in the tank, and press the start button again to begin.

If you want to empty the water from the unit, take off the base and use the handle to carry to the sink and empty.

When you think it is empty, shake to ensure all the water has been dispensed.
- 3 Set cup size selector **4** to maximum and place suitable vessel under the spout.
- 4 Press the start button **6** and allow the unit to run and dispense the full volume of water.
- 5 Repeat steps 3 and 4.
- 6 Allow unit to stand for 10 minutes.
- 7 Press the start button **6** and allow the unit to run and dispense the full volume of water.
- 8 Repeat step 7 until the tank is empty.
- 9 Tip unit upside down over a sink and shake to remove any water left in the boiling chamber **12**.
- 10 Fill the water reservoir to maximum level with cold water.
- 11 Set cup size selector to maximum and place suitable vessel under the spout.
- 12 Repeat steps 7-10.
- 13 Continue to use as normal.

Descaling

IMPORTANT: As this appliance is fitted with a concealed element it must be descaled regularly. The frequency of descaling depends on usage and the hardness of the water in your area.

Excessive scale can cause the appliance to switch off before boiling and may damage the element invalidating the warranty.

It is essential that regular descaling takes place.

- 1 Fill the water reservoir to maximum level with cold water.
- 2 Add one sachet of proprietary liquid descaler, which is suitable for plastic kettles.

HINTS AND TIPS

Cleaning and maintenance

WARNING: Always disconnect the plug from the mains and allow the appliance to cool before cleaning.

Wipe the outside with a damp cloth.

IMPORTANT: Do not use abrasive cleaners on the outside of the appliance which may scratch the surface.





Troubleshooting

Problem	Reason	Solution
The start button will not work.	The Meno One Cup needs to reset after its last use.	Wait for five seconds and try again.
My Meno One Cup does not dispense a full cup.	<ol style="list-style-type: none"> 1. The cup size selector is not set correctly. 2. There is less than one cup's volume in the water reservoir. 	<ol style="list-style-type: none"> 1. Adjust the cup size selector according to the cup you have placed on the drip tray. 2. Refill your Meno One Cup.
My cup is overflowing.	The cup size selector is not set correctly.	Adjust the cup size selector according to the cup you have placed on the drip tray.
My Meno One Cup makes an unusual noise once boiled.	This is the dispense mechanism resetting so that only one cup is dispensed at a time.	This means it is working correctly.
The temperature of the water seems cooler.	There may be a build up of limescale.	Descale your Meno One Cup (refer to Descaling.)
My Meno One Cup does not boil or illuminate.	<ol style="list-style-type: none"> 1. Your Meno One Cup is not plugged in. 2. The base unit is not attached to the unit. 3. There is no water in the water reservoir. 	<ol style="list-style-type: none"> 1. Plug it in and switch on at the socket. 2. Check the base and unit are connected correctly. 3. Once your Meno One Cup has cooled down, refill with cold water.
Occasionally, water drips from the spout after the unit has dispensed hot water.	There may be a small amount of residual water left in the pump after it has been dispensed.	This is normal. The drip tray will catch any drops that may occur.
There is steam coming through the top of my Meno One Cup.	As with a standard kettle, boiling water will produce steam which needs to be released.	This is normal, your Meno One Cup has been designed to direct steam in this way.





IMPORTANT SAFETY INSTRUCTIONS

The use of any electrical appliance requires the following common sense safety rules.

Primarily there is danger of injury or death and secondly the danger of damage to the appliance. These are indicated in the text by the following two conventions:

WARNING: Danger to the person!

IMPORTANT: Damage to the appliance!

In addition, we offer the following safety advice.

Location

- This appliance is intended to be used in household and similar applications such as:
 - farm houses;
 - by clients in hotels, motels and other residential type environments;
 - bed and breakfast type environments.
- It is not suitable for use in staff kitchen areas in shops, offices and other working environments.
- Remove all the packaging and retain for future reference.
- Ensure the Meno One Cup machine is used on a firm, flat surface.
- Do not use the Meno One Cup machine outdoors or near water.
- Do not place the Meno One Cup on a highly polished wooden surface as damage may occur to the surface.

- Do not place the Meno One Cup on or near hot surfaces such as a hot plate, radiant rings or near a naked flame.
- **WARNING: Do not place the Meno One Cup onto a metal tray or metal surface whilst in use.**

Mains cable

- Do not let the mains cable hang over the edge of the worktop where a child could reach it.
- Do not let the cable run across an open space e.g. between a low socket and table.
- Do not let the cable run across a cooker or other hot area which might damage the cable.
- The mains cable should reach from the socket to the base unit without straining the connections.
- If the supply cable is damaged, it must be replaced by the manufacturer, its service agent or similarly qualified persons in order to avoid a hazard.

Other safety considerations

- Disconnect the Meno One Cup from the mains supply when filling, cleaning or not in use.
- Keep the outside of the Meno One Cup area clean and dry at all times.
- Do not touch hot surfaces. Always use handles or knobs on the Meno One Cup.
- Do not immerse the Meno One Cup itself in water and always ensure the electrical connections are kept dry.

- Do not operate any appliance with a damaged cord or plug or after the appliance malfunctions or has been damaged in any manner. Ring the helpline number for advice on examination and repair.
- The use of attachments or tools not recommended or sold by Morphy Richards may cause fire, electric shock or injury.
- Do not use the Meno One Cup for anything other than its intended purpose.
- Morphy Richards recommends that the mains cable of the base cannot be repaired. If the mains lead is damaged, the base unit base should be discarded and replaced.
- Do not leave the appliance unattended whilst in use.
- Do not attempt to connect any other appliance to the base unit or this appliance to another base unit.
- This machine is only intended to boil hot water, do not put tea or coffee into the machine.

Product safety

- Never use warm or hot water to fill the water reservoir.
- Do not overfill the water reservoir.

Personal safety

- Do not touch metal parts until the unit has cooled.
- **WARNING:** This appliance contains magnets, care must be taken by individuals using pacemakers.





- This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.
- CAUTION: Ensure that the Meno One Cup is switched off before removing it from its base.
- Do not move the Meno One Cup when switched on.

Children

- Children do not understand the dangers associated with operating electrical appliances. Never allow children to use this appliance.
- Children should be supervised to ensure that they do not play with the appliance.

Treating scalds

- Run cold water over the affected area immediately. Do not stop to remove clothing, get medical help quickly.

ELECTRICAL REQUIREMENTS

Check that the voltage on the rating plate of your appliance corresponds with your house electricity supply which must be A.C. (Alternating Current).

If the socket outlets in your home are not suitable for the plug supplied with this appliance the plug should be removed and the appropriate one fitted.

WARNING: The plug removed from the mains lead, if severed, must be destroyed as a plug with a bared flexible cord is hazardous if engaged into a live socket outlet.

Should the fuse in the 13 amp plug require changing, a 13 amp BS1362 fuse must be fitted.

WARNING: This appliance must be earthed.

HELPLINE

If you have any difficulty with your appliance, do not hesitate to call us.

We are more likely to be able to help than the store from where you bought it.

Please have the following information ready to enable our staff to deal with your query quickly.

- Name of the product.
- Model number as shown on the underside of the appliance.
- Serial number as shown on underside of the appliance.

UK Helpline 0844 871 0960

Replacement Parts 0844 873 0726

Ireland Helpline 1800 409 119

WEBSITE

You may also contact us through our website, or visit the site to browse and purchase appliances, spare parts and accessories from the extensive Morphy Richards range.

www.morphyrichards.com





REGISTERING YOUR TWO YEAR GUARANTEE

Your standard one year guarantee is extended for an additional 12 months when you register the product within 28 days of purchase with Morphy Richards. If you do not register the product with Morphy Richards within 28 days, your product is guaranteed for 1 year. To validate your 2 year guarantee register with us online at www.morphyrichards.co.uk

N.B. Each qualifying product needs to be registered with Morphy Richards individually.

Please note that the 2 year guarantee is only available in the UK and Ireland. Please refer to the one year guarantee for more information.

YOUR ONE YEAR GUARANTEE

It is important to retain the retailer's receipt as proof of purchase. Staple your receipt to this back cover for future reference.

Please quote the following information if the product develops a fault. These numbers can be found on the base of the product.

Model no.

Serial no.

All Morphy Richards products are individually tested before leaving the factory. In the unlikely event of any appliance proving to be faulty within 28 days of purchase, it should be returned to the place of purchase for it to be replaced.

Morphy Richards products are intended for household use only. See usage limitations within the location safety instructions.

Morphy Richards has a policy of continuous improvement in product quality and design. The company, therefore reserves the right to change the specification of it's models at any time.

If the fault develops after 28 days and within 12 months of original purchase, you should contact the Helpline number quoting Model number and Serial number on the product, or write to Morphy Richards at the address shown.

You may be asked to return a copy of proof of purchase.

Subject to the exclusions set out below (see Exclusions), the faulty appliance will then be repaired or replaced, as appropriate and dispatched usually within 7 working days of receipt.

If, for any reason, this item is replaced or repaired during the 1 year guarantee period, the guarantee on the new item will be calculated from original purchase date. Therefore it is vital to retain your original till receipt or invoice to indicate the date of initial purchase.

To qualify for the 1 year guarantee, the appliance must have been used according to the instructions supplied. For example, crumb trays should have been emptied regularly.

EXCLUSIONS

Morphy Richards shall not be liable to replace or repair the goods under the terms of the guarantee where:

- 1 The fault has been caused or is attributable to accidental use, misuse, negligent use or used contrary to the manufacturer's recommendations or where the fault has been caused by power surges or damage caused in transit.
- 2 The appliance has been used on a voltage supply other than that stamped on the products.

- 3 Repairs have been attempted by persons other than our service staff (or authorised dealer).
 - 4 The appliance has been used for hire purposes or non domestic use.
 - 5 The appliance is second hand.
 - 6 Morphy Richards reserves the right not to carry out any type of servicing or repair work, under the guarantee, at its discretion.
 - 7 Plastic filters for all Morphy Richards kettles and coffee makers are not covered by the guarantee.
 - 8 Batteries and damage from leakage are not covered by the guarantee.
- This guarantee does not confer any rights other than those expressly set out above and does not cover any claims for consequential loss or damage. This guarantee is offered as an additional benefit and does not affect your statutory rights as a consumer.



For electrical products sold within the European Community. At the end of the electrical products useful life, it should not be disposed of with household waste. Please recycle where facilities exist. Check with your Local Authority or retailer for recycling advice in your country.

morphy richards®

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Helplines (office hours)
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Republic of Ireland 1800 409 119

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