



Getting started with the MCC 3100 for Nokia

The Nortel Mobile Communication Client 3100 (MCC 3100) for Nokia provides enterprise collaboration functionality to a supported mobile device using a data (Internet) connection over the cellular and WiFi network. MCC 3100 for Nokia allows real-time communication with the Nortel Mobile Communication Gateway 3100 (MCG 3100) and Nortel Communication Server. The term Communication Server means all communication servers that MC 3100 supports (see the MC 3100 Product Bulletin). For more information on MCC 3100 for Nokia, see *Nortel Mobile Communication Client 3100 for Nokia User Guide* (NN42030-102).

Important Notice:

Users are advised to select and use headsets which are designed to reduce excessive sound pressure levels or acoustic shocks. Users should check that their headsets do meet their respective National or International Acoustic and Safety requirements.

Starting the MCC 3100 application

1. Press **Menu**.
2. Select **Applications, Nortel MCC 3100**.

The main MCC 3100 pane appears and you can use the application.

Note: On some Nokia devices, the application icon is available under **Menu, Installation**.

| Receiving a call | Placing calls by dialing |
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| <p>Accepting an incoming call with the MCC 3100 for Nokia with Show Client Alert configured: When you have an incoming call, you receive an alert pane:</p> <ol style="list-style-type: none"> 1. Select Answer or Answer <Location>. The call rings on your device or at the selected location. 2. If you do not have Auto Answer configured, press the green CALL button or select Answer. 3. If you have Auto Answer configured, the device answers the call for you. <p>Accepting an incoming call with the MCC 3100 for Nokia with Show Nokia Alert configured: When you have an incoming call, you receive a voice prompt. Press pound (#) to answer the call.</p> <p>Declining an incoming call with the MCC 3100 for Nokia with Show Client Alert configured: Press the red hang-up button or select Reject. The call forwards to voice mail.</p> | <p>Call by dialing:</p> <ol style="list-style-type: none"> 1. Select the Phone pane. 2. Enter the number to be dialed. 3. From the menu, press the green Call button or select Options, Call. <p>Calling an emergency number</p> <ol style="list-style-type: none"> 1. Ensure that the cellular network connection is active. 2. Go to the Phone pane and enter an emergency number. 3. Press the green Call button or select Options, Call <number>. |



| Voice Mail | Calls to friends |
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| <p>Accessing voice mail:</p> <ol style="list-style-type: none"> 1. Go to the Main MCC 3100 pane. 2. From the main pane, select the VoiceMail icon. 3. Select the Call Voice Mail soft key to set up a call to your voice mail. 4. Enter your voice mail mailbox number and password using the Nokia phone application when prompted. <p>Note: You must use the Nokia phone application to generate DTMF tones.</p> | <p>Calling a friend:</p> <ol style="list-style-type: none"> 1. Go to the Main MCC 3100, Phone, Search, or Business Contacts pane. 2. Scroll to a recent call entry or contact. 3. Press the green Call button or select Options, Call <number>. <p>For more information, see <i>Nortel Mobile Communication Client 3100 for Nokia User Guide (NN42030-102)</i>.</p> |
| Logs | |
| <p>The MCC 3100 for Nokia retains a record of your recent communication sessions. View an abbreviated list of log events on the Main pane.</p> <p>Viewing entries on the Main pane:</p> <ol style="list-style-type: none"> 1. From the Main MCC 3100 pane, select the Phone icon. <p>The Recent preview pane displays up to 20 contacts that you recently communicated with.</p> <ol style="list-style-type: none"> 2. Optionally, select an entry and select a menu command such as Options, Call. | |
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