

English

User Guide

NEOVOICE

Bluetooth® Wireless Headset

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Note: Please read the “Safe usage guidelines” on page 15 and “Limited Warranty” on page 17 before using the Headset.

Introduction

Thank you for choosing to buy a Bluetooth®(*) SouthWing Headset. We hope you enjoy using it as much as we did developing it.

This User Guide provides all the information you will need on how to use and look after your product.

* Bluetooth is a trademark owned by Bluetooth SIG, Inc. U.S.A. and licensed to SouthWing.

SouthWing

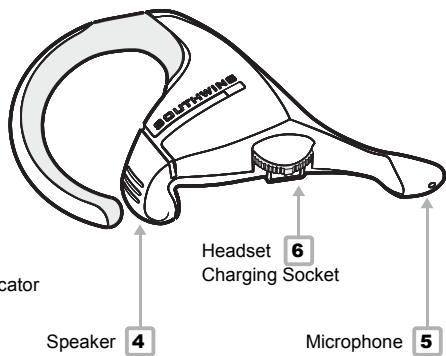
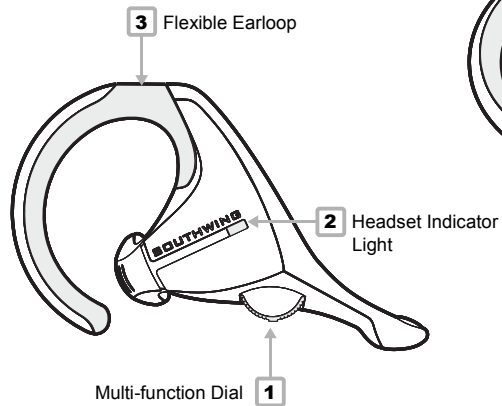
SouthWing was founded in December 2000 and is headquartered in Barcelona, Spain. Our experienced team is focused on developing the future generation of wireless headsets.

Should you wish to learn more about the company, please visit our web site at:

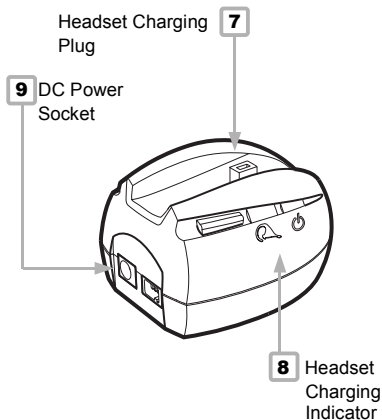
www.south-wing.com

If you have any comments or suggestions on this or any other SouthWing product, we would love to hear from you.

Overview—Headset



Overview—Docking station



What is Bluetooth®?

Bluetooth is a short-range cord replacement technology that allows the seamless interconnection of many different devices such as mobile phones, portable computing devices, and mobile phone headsets without the complication of cables.

Industry collaboration has meant that Bluetooth has become a highly interoperable, affordable, and widely deployed wireless connectivity standard.

What do I need?

As this Bluetooth Headset is a qualified Bluetooth product supporting the Bluetooth Headset profile, it can connect to any other qualified Bluetooth product supporting the same profile. Today, nearly every mobile phone with integrated Bluetooth supports this profile.

As a Bluetooth mobile phone will most commonly be used with your Bluetooth Headset, references to a mobile phone are used throughout this User Guide.

First Steps

When you first receive your SouthWing Bluetooth Wireless Headset you will need to charge the batteries and pair the Headset with your mobile phone.

Charging

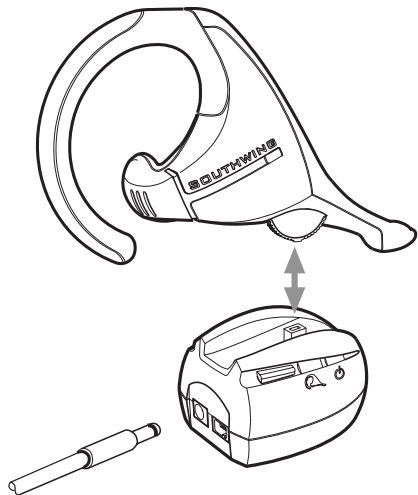
Your Bluetooth Headset has an internal rechargeable battery. To charge this battery, follow these steps:

1. Plug the power supply into a power point.
2. Insert the connector on the power supply into the DC Power Socket [9] of the Docking Station. Both of the indicator lights on the Docking Station should go green.
3. Plug the Headset into the Docking Station. The Headset Charging Indicator [8] will turn red to indicate the Headset battery is charging.

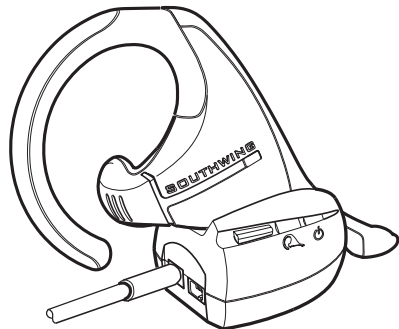
4. Once the Headset Charging Indicator [8] turns green again, the Headset is fully charged and can be removed from the docking station.

Please Note:

- If the Headset Charging Indicator [8] remains green when you plug the Headset into the Docking Station, the battery is already fully charged and does not require further charging.
- To maximise battery life, do not leave the Headset in the docking station for extended periods of time.
- Full battery capacity will be achieved after two or three full charge/discharge cycles.



Connected to power



Charging



Charging completed



Pairing

Before using your Headset you will need to pair it to your Bluetooth mobile phone. You will need to repeat this process if you want to use your Headset with another mobile phone.

Pairing is a feature of your Bluetooth Headset that prevents anyone else eavesdropping on your phone conversations.

1. Ensure the Headset is **off** and that the mobile phone with which you wish to pair are not too far apart (less than 1 meter of separation will ensure most reliable pairing).
2. Put the mobile phone into pairing mode (see the instructions which came with your phone).
3. Press and hold the Multi-function Dial [1] for about 3 seconds until the Headset Indicator Light [2] alternates between red and



green (you will hear first one tone to indicate the headset is on, and then a second tone to indicate that it is now ready for pairing). You now need to wait several seconds while both devices attempt to pair.

4. Follow the menus on your mobile phone to finalise the pairing process. If you are asked for a PIN number, note that the default PIN number for the SouthWing Bluetooth Headset is 1111.

Please Note:



- If pairing is successful, the Headset Indicator Light [2] will begin flashing green. You can now start using your Headset.
- If pairing is unsuccessful, the Headset Indicator Light [2] will turn off and the Headset will return to the off state (ready to re-enter pairing mode).

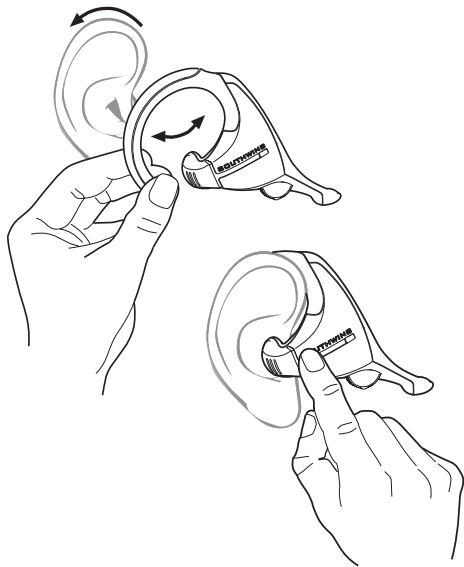
Wearing the Headset

You will find it is easy to place the Headset on your ear (even with just one hand). These directions will help and over time you will find your own way of wearing the Headset.

1. Using two fingers, extend the Flexible Earloop [3] away from the main part of the Headset.
2. Place the Headset around your ear ensuring the Speaker [4] is positioned correctly over your ear canal.
3. Release the Flexible Earloop and allow it to naturally spring back to grip the top of your ear.
4. Gently press the Headset into your ear to ensure that it is correctly positioned.

Please Note:

- To find the most comfortable position for the Headset, try rotating it forwards or backwards once on the ear.



General Usage

Turning the Headset on



Press and hold the Multi-function Dial [1] until a tone is heard.



The Headset Indicator Light [2] will shine green for approximately one second and will start flashing.

Turning the Headset off



With the Headset on, press and hold the Multi-function Dial [1] until a long tone is heard (after a series of short tones).



The Headset Indicator Light will shine red for approximately one second.

Receiving/answering a call



When the phone rings (ring tone can be heard in Headset), press the Multi-function Dial [1] briefly to answer the call.

Ending a call



Press the Multi-function Dial [1] briefly during a call and the call will be ended. The Headset is now ready to receive or initiate another call.

Auto-sleep

To conserve battery life, your Headset features an auto-sleep function. This function switches the Headset off after 4 hours of inaction. Once your Headset has entered auto-sleep, it can be turned on normally.

Changing Volume

The Headset will remember all volume settings even when it is switched off. The method of changing these settings is described below.



To change the sound volume, rotate the Multi-function Dial [1] forwards to increase the volume.



Rotate the Multi-function Dial [1] backwards to decrease the volume.

Please Note:



- If you rotate and hold the dial (either forwards or backwards), the volume will change rapidly until it reaches the maximum or minimum volume. A brief tone will be heard whenever the volume is changed.

Making a call

A call can be initiated by the mobile phone or with the Headset itself (depending on the capabilities of your mobile phone).

Initiating a call from your mobile phone

1. Ensure your Headset is switched on.
2. Ensure that your mobile phone has been correctly paired to your Headset and that the Bluetooth mode has been enabled.
3. Make a call as usual with your phone. Your phone will transfer the call to your Headset.

Initiating a call from your Headset



Depending on your mobile phone, you may be able to initiate phone calls from your Headset (your phone will need to support voice dialling).

To activate, briefly press the Multi-function Dial [1] on the Headset. If supported, you will then be able to speak the name of the person you wish to call, resulting in the call being initiated.

Low Battery Warning



The Headset will produce a warning tone when the battery has only 10% charge remaining.



To visually indicate this, the Headset Indicator Light will flash red rather than green.

Resetting your Headset

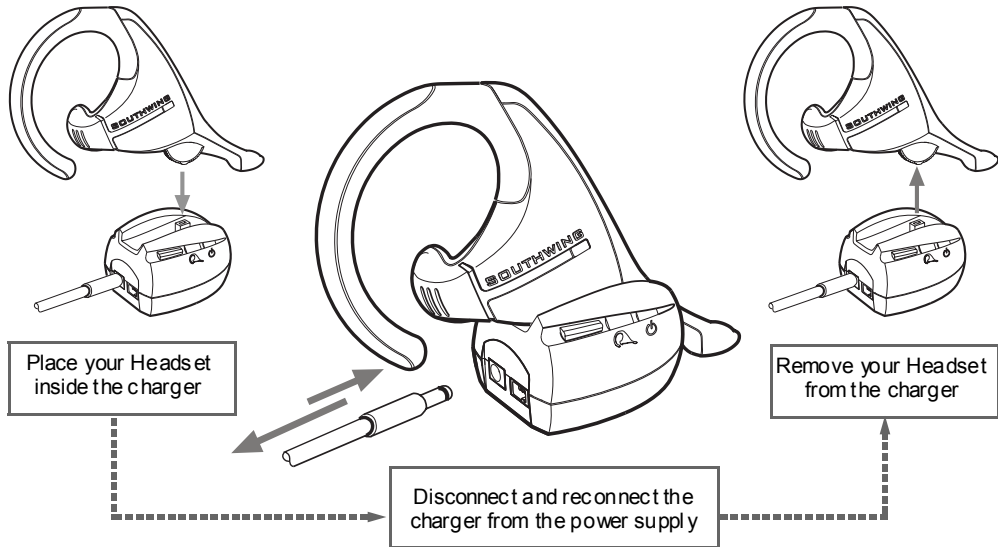
Should your Headset stop responding the battery may require charging. If this fails to reactivate your Headset, try the following steps:

1. Place your Headset inside the charger.
2. Briefly disconnect the power supply from the charger (the power connector to the docking station must be completely removed).
3. Reconnect the power supply to the charger.
4. Remove your Headset from the charger.

Your Headset should now function again as normal.

Please Note:

Volume and pairing settings may be lost during a reset process.



Troubleshooting

<i>Problem</i>	<i>Suggestions</i>
Headset will not turn on	<ul style="list-style-type: none">• The Headset battery may be flat. Try recharging the Headset
Pairing is unsuccessful	<ul style="list-style-type: none">• Try moving the phone and Headset closer together during pairing.• If pairing to a phone, make sure that the mobile phone is in the correct Bluetooth mode and is ready to connect to a Headset.• Some electrical devices such as microwave ovens create a noisy electrical environment away from such devices and try again.
Pairing has succeeded but calls are not heard in Headset	<ul style="list-style-type: none">• Make sure that your phone is switched on and ready to connect to the Headset. Check your phone user manual on how to do this.
My Headset stops responding to button presses	<ul style="list-style-type: none">• Ensure that your Headset battery is charged.• Try resetting your Headset according to the directions given in 'Resetting your Headset'

Contacts

Please contact SouthWing with the following details should you have any questions or suggested improvements.

SouthWing S.L.

Email: customerservice@south-wing.com

Please note: For all warranty related issues, please return the product to the shop from which you purchased your Headset.

Battery Care

Your Headset battery will have a long life provided you follow these guidelines:

- Do not use any charger to charge your Headset other than the SouthWing docking station.
- Only use the power supply delivered with your Headset.

- Do not charge your Headset outdoors.
- Do not charge your Headset if the ambient temperature is above 45 degrees Celsius or below 10 degrees Celsius.
- Do not leave your Headset connected to the charger for extended periods of time, as excessive charging will reduce battery life.

Safe Usage Guidelines

- Only use the product according to the directions within this User Guide. Usage of this product contrary to these directions could cause injury. In addition, any usage of this product contrary to this User Guide will void any warranty.
- Do not use the product in an environment where it may come in contact with liquid, be exposed to high humidity or high or low temperatures.

- Do not place the product in a fire as the product may explode causing injury or death.

- Do not use the product in areas where usage of radio transmitters is prohibited (eg. aircraft and hospitals) or close to sensitive devices that may be affected by a radio transmitter (eg. pacemakers).

- Do not attempt to service this product yourself. If the product requires servicing, this must be performed by an approved service person.

- If the product becomes dirty, it should be cleaned with a soft cloth. Do not use any cleaning agents as these may damage the plastics, electronics or battery.

- Usage of this product while driving, may reduce your ability to react to road conditions.

- Be aware that using a wireless headset while

driving is illegal in certain countries. Therefore, you should check the local laws before using the product while driving.

- As this product contains parts which may cause injury if consumed, keep it out of reach of children.

- During charging, ensure that the docking station and power supply are in close proximity to each other.

- Use only the charger and power supply provided by SouthWing. Usage of a different power supply or charger or modification of either of these devices may damage the product or result in a risk of electrocution.