



# Digital Cordless Phone

Expandable



Speakerphone



Lighted Display



DECT  
6.0



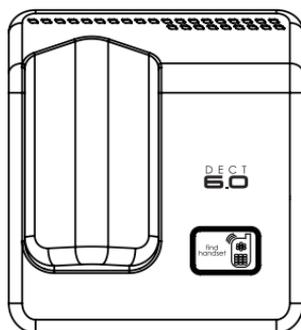
# User Guide

EM6000

# In the box



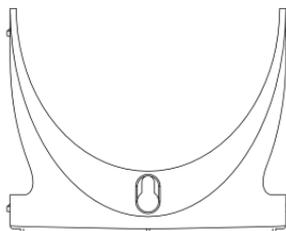
Handset



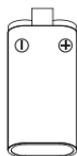
Base



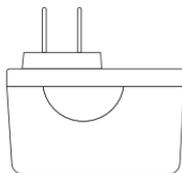
Line Cord



Bracket



Rechargeable  
Battery



AC  
Adapter



User  
Guide

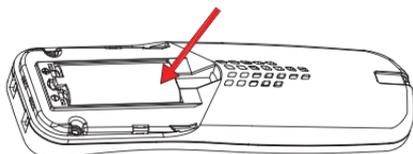
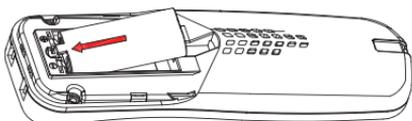
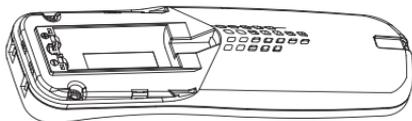
# Getting started

## Installing the battery

1. Open the battery cover.
2. Insert the battery. Be sure to insert exactly as shown.
3. Close the battery cover.
4. Place the handset on the base to charge.



Before using for the first time, charge the handset for 12-16 hours



## Installing the bracket

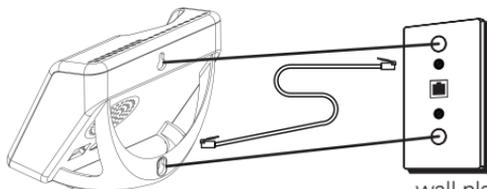
1. Before installing the bracket, connect the line cord and AC adaptor to the back of the base (see "Connecting").
2. Snap the bracket to the back of the base as shown below.
3. Place the base on a flat surface.



## Wall Mounting

To mount your telephone on a wall plate (not included), follow the instructions below:

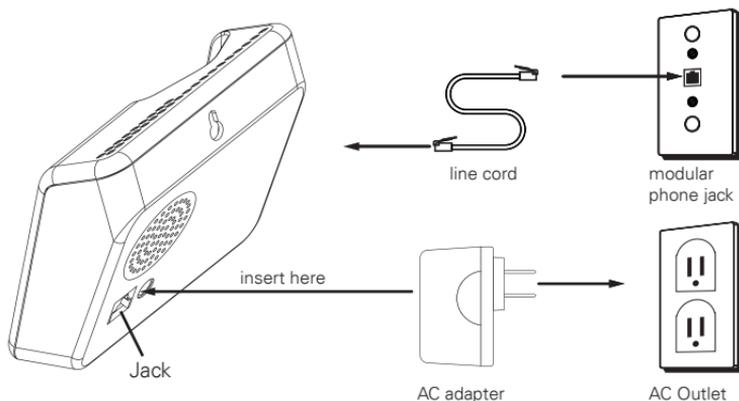
1. Plug the line cord into a modular phone jack.
2. Align the holes on the base with the mounting studs on the wall plate.
3. Pull the base down onto the studs until the telephone is secure.



wall plate

## Connecting

1. Plug one end of the line cord into the jack at the back of the phone's base, and the other end into a modular phone jack.

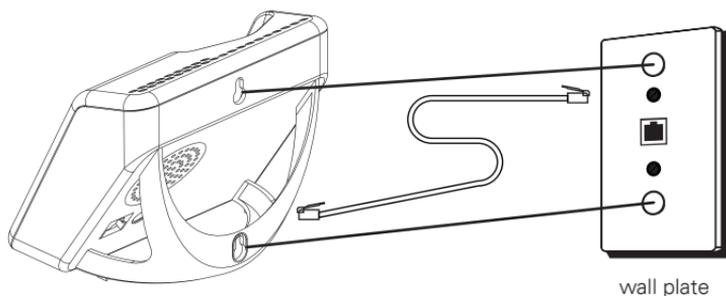


2. Connect the AC adaptor as shown above, and plug into a standard AC outlet.
3. The handset will display "Searching"; wait until "Handset 1" is displayed.
4. Press  on the handset and confirm you hear the dial tone.

## Wall Mounting

To mount your telephone on a wall plate (not included), follow the instructions below:

1. Plug the line cord into a modular phone jack.
2. Align the holes on the base with the mounting studs on the wall plate.
3. Pull the base down onto the studs until the telephone is secure.



# The handset

## Standby Screen



# Using the phone

## Speaker



- to use the speakerphone, press the  button, this can be done before or during a call

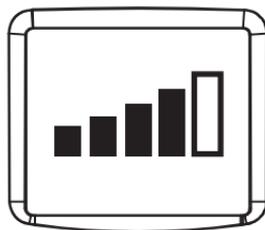


## Volume



- during a call or while using the speakerphone, use the ▲ and ▼ buttons to increase or decrease the volume

### volume screen



## Redial



- to redial a number, press and **HOLD** the  button, then use the ▲ and ▼ buttons to select from a list of recently dialed numbers, and press  to make the call



### redial screen



# Phonebook

The phone can store up to 50 names and numbers in its phonebook. Caller information may be saved from the received calls in the Caller ID memory (see "Reviewing Caller ID information"), or entered manually.



Dialing a number from the phonebook:

1. Press the  button to enter the phonebook.
2. Use the ▲ and ▼ buttons to navigate up or down.
3. Press the  button to dial the selected number.



phonebook screen



Adding numbers to the phonebook:

1. Press the  button to enter the phonebook.
2. Press the **Option** softkey, and select "New Entry" from the phonebook options screen and press the  softkey.
3. Use the handset keypad to enter a name for the entry by multi-pressing a key until the desired letter is displayed.
4. Press  to add a space and the  softkey to go back.
5. When finished entering the name, press the **Save** softkey.
6. Enter the number using the handset keypad.
7. When finished entering the number, press the **Save** softkey.
8. Select a ring tone and press the **Save** softkey to save the number in the phonebook.
9. It is possible to edit and delete numbers in the phonebook from the phonebook options screen.

open phonebook



multi-press for a,b, or c

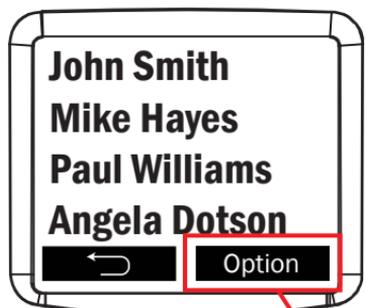


add space



small letters / capital letters

phonebook screen

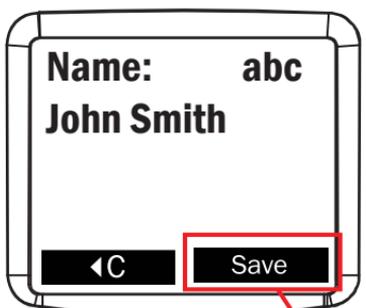


phonebook options screen

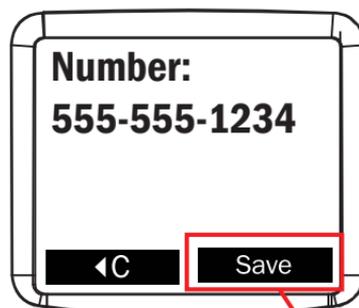


Soft Keys

entry screen (name)



entry screen (number)



Soft Keys

# Menu

Use the menu to customize various settings such as ringer volume, ring tones, language, display settings and more.

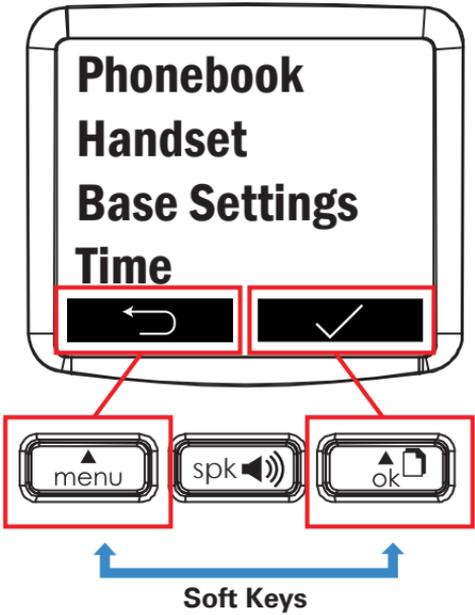


1. Press the  button to enter the menu.
2. use the ▲ and ▼ buttons to navigate from the following selections: Phonebook, Handset, Base Settings, Time, and Tools.



3. Press the  softkey to select an option.
4. Press the  softkey to go back.

## menu screen



## Answer calls



- answer a call
- start a call
- dial a number from the phonebook or Caller ID history

## End calls

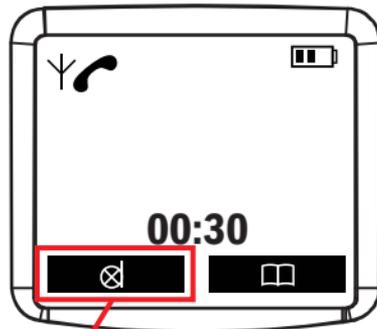


- end a call
- in the menu, escape to the standby screen



Press the  soft key to mute or disable mute

### talk screen



Mute Soft Key



# Caller ID / Call Waiting Caller ID

**IMPORTANT:** In order to use this unit's Caller ID features, you must subscribe to either the standard Name/Number Caller ID Service or Call Waiting Caller ID Service from your local telephone company.

This telephone automatically displays an incoming caller's name and telephone number, as well as the date and time of the call. It can record and store the information of up to 30 calls into the phone's Caller ID memory.



Reviewing Caller ID information:

- In the standby mode, use the ▲ and ▼ buttons to review the Caller ID history

- you can select a number and press  to dial it

- to save a number to the phonebook, press the  softkey and then select "Save Number" and press the

 softkey to confirm and save



Caller ID screen



Caller ID options screen



Soft Keys



You can delete a number, or all numbers from the Caller ID history in the Caller ID options screen

# Call Waiting / Flash

The Flash feature is used to activate calling services available through your local phone company, such as Call Waiting, and Three Way Calling. To use the features below you must subscribe to these services from your local telephone company.



press to  
flash

## To answer an incoming call while having a conversation:

After you hear the Call Waiting tone, press and release the  button. The first call is placed on hold and the second call is answered.

## To return to the first call and put the second call on hold:

Press and release the  button again to return to the first call, the second call will be put on hold.

## To activate Three Way Calling:

Press and release the  button while on the first call, you will hear a dial tone. Dial a second number, and press the  button again to connect the two calls.

# Intercom

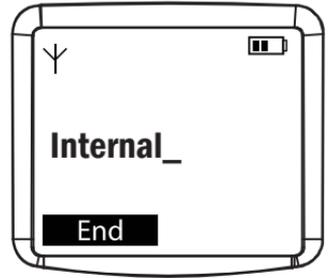
The intercom feature is only available for cordless phone systems with multiple handsets (see "Adding additional handsets" on the reverse side of this user guide).



1. To use the intercom, press and **HOLD** the  button.
2. Dial the number of the handset you would like to call.



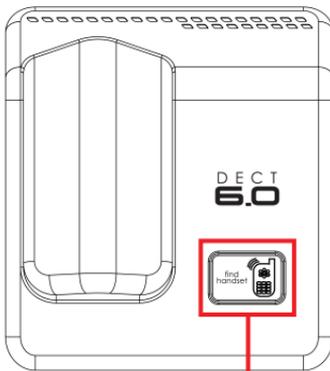
## intercom screen



# Paging



- Press  and the handset will emit an alarm making it easy to find



page handset



# Adding additional handsets

NOTE: It is possible to register up to 4 additional handsets to the base unit for a total of 5 handsets. If you would like to purchase additional handsets, please contact our Customer Service department at:

1-877-768-8483 (Toll Free)

Monday – Thursday: 9AM-5PM (EST)

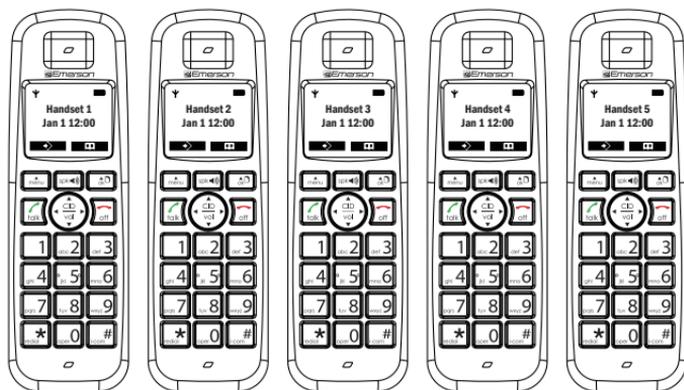
Friday: 9AM – 3PM (EST)

or via e-mail at:

cs@southerntelecom.com

**5x** Up to five handsets\*

\*Includes 1 handset & base in the package, additional handsets sold separately



# Important safety instructions

When using your telephone equipment, basic safety precautions should always be followed to reduce the risk of fire, electric shock and injury to persons, including the following:

1. Do not use this product near water, for example, near a bath tub, wash bowl, kitchen sink or laundry tub, in a wet basement or near a swimming pool.
2. Avoid using a telephone (other than a cordless type) during an electrical storm. There may be a remote risk of electric shock from lightning.
3. Do not use the telephone to report a gas leak in the vicinity of the leak.
4. Use only the power cord and batteries indicated in this manual. Do not dispose of batteries in a fire. They may explode. Check with local codes for possible special disposal instructions.

Warning! The cords on this product and / or accessories contain lead, a chemical known to the State of California to cause birth defects or other reproductive harm. Wash hands after handling.



**CAUTION:**  
**RISK OF EXPLOSION IF BATTERY IS REPLACED BY AN**  
**INCORRECT TYPE. DISPOSE OF USED BATTERIES**  
**ACCORDING TO THE INSTRUCTIONS.**  
**USE ONLY WITH EMERSON MODEL NO.EM6000**

## SAVE THESE INSTRUCTIONS

### WARNING:

TO PREVENT FIRE OR ELECTRICAL SHOCK HAZARD, DO NOT EXPOSE THIS PRODUCT TO RAIN OR MOISTURE.



The lightning flash with arrowhead symbol, within an equilateral triangle, is intended to alert the user to the presence of uninsulated "dangerous voltage" within the product's enclosure that may be of sufficient magnitude to constitute a risk of electric shock to persons.

### CAUTION

**RISK OF ELECTRIC SHOCK**  
**DO NOT OPEN**

WARNING: TO REDUCE THE RISK OF ELECTRIC SHOCK, DO NOT REMOVE COVER (OR BACK). NO USER SERVICEABLE PARTS INSIDE. REFER SERVICING TO QUALIFIED SERVICE PERSONNEL.



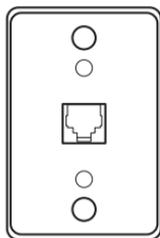
The exclamation point within the equilateral triangle is intended to alert the user to the presence of important operating and maintenance (servicing) instructions in the literature accompanying the product.

See marking on bottom / back of product.

## Rechargeable battery warning

- This equipment contains a rechargeable battery.
- Rechargeable batteries are known to the State of California to cause cancer.
- Do not short-circuit the battery.
- The rechargeable batteries contained in this equipment may explode if disposed of in a fire.
- Do not charge the battery used in this equipment in any charger other than the one designed to charge this battery as specified in the owner's manual. Using another charger may damage the battery or cause it to explode.

## Telephone jack requirements



Modular Telephone  
Line Jack

To use this phone, you must have an RJ11C modular telephone jack. If you do not have a modular jack, please call your local telephone company to find out how to get one installed.

## Important installation information

- Never install telephone wiring during a lightning storm.
- Never touch uninsulated telephone wires or terminals, unless the telephone line has been disconnected at the network interface.
- Use caution when installing or modifying telephone lines.
- Never install telephone jacks in wet locations unless the jack is specifically designed for wet locations.
- Temporarily disconnect any equipment connected to the phone, such as faxes, other phones, or modems.



**CAUTION: Disconnect the phone cord from the wall outlet before installing or replacing the batteries. (Only for telephones which require batteries)**

# Compliance information

Your telephone equipment is approved for connection to the Public Switched Telephone Network and is in compliance with parts 15 and 68, FCC Rules and Regulations and the Technical Requirements for Telephone Terminal Equipment published by ACTA.

## FCC Part 68 information

### 1. Notification to the Local Telephone Company

On the bottom of this equipment is a label indicating, among other information, the US number and Ringer Equivalence Number (REN) for the equipment. You must, upon request, provide this information to your telephone company. The REN is useful in determining the number of devices you may connect to your telephone line and still have all of these devices ring when your telephone number is called. In most (but not all) areas, the sum of the RENs of all devices connected to one line should not exceed 5. To be certain of the number of devices you may connect to your line as determined by the REN, you should contact your local telephone company.

A plug and jack used to connect this equipment to the premises wiring and telephone network must comply with the applicable FCC Part 68 rules and requirements adopted by the ACTA. A compliant telephone cord and modular plug is provided with this product. It is designed to be connected to a compatible modular jack that is also compliant. See installation instructions for details.

### Notes

- This equipment may not be used on coin service provided by the telephone company.
- Party lines are subject to state tariffs, and therefore, you may not be able to use your own telephone equipment if you are on a party line. Check with your local telephone company.
- Notice must be given to the telephone company upon permanent disconnection of your telephone from your line.
- If your home has specially wired alarm equipment connected to the telephone line, ensure the installation of this product does not disable your alarm equipment. If you have questions about what will disable alarm equipment, consult your telephone company or a qualified installer.

**US Number is located on the cabinet bottom.**

**REN Number is located on the cabinet bottom.**

### 2. Rights of the Telephone Company

Should your equipment cause trouble on your line which may harm the telephone network, the telephone company shall, where practicable, notify you that temporary discontinuance of service may be required. Where prior notice is not practicable and the circumstances warrant such action, the telephone company may temporarily discontinue service immediately. In case of such temporary discontinuance, the telephone company must: (1) promptly notify you of such temporary discontinuance; (2) afford you the opportunity to correct the situation; and (3) inform you of your right to bring a complaint to the Commission pursuant to procedures set forth in Subpart E of Part 68, FCC Rules and Regulations.

The telephone company may make changes in its communications facilities, equipment, operations or procedures where such action is required in the operation of its business and not inconsistent with FCC Rules and Regulations. If these changes are expected to affect the use or performance of your telephone equipment, the telephone company must give you adequate notice, in writing, to allow you to maintain uninterrupted service.

## **FCC Part 15 information**

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference; and (2) This device must accept any interference received, including interference that may cause undesired operation.

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation.

Privacy of Communications may not be ensured when using this product.

This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna (that is, the antenna for radio or television that is "receiving" the interference).
- Reorient or relocate and increase the separation between the telecommunications equipment and receiving antenna.
- Connect the telecommunications equipment into an outlet on a circuit different from that to which the receiving antenna is connected.

If these measures do not eliminate the interference, please consult your dealer or an experienced radio/television technician for additional suggestions. Also, the Federal Communications Commission has prepared a helpful booklet, "How To Identify and Resolve Radio/TV Interference Problems." This booklet is available from the U.S. Government Printing Office, Washington, D.C. 20402. Please specify stock number 004-000-00345-4 when ordering copies.

Notice: The changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

## **FCC RF exposure information**

This product complies with FCC radiation exposure limits under the following conditions:

- The base must be placed to allow a minimum of 20cm (8 inches) between the antenna and all persons during normal operation.
- The base must not be collocated or operated in conjunction with any other antenna or transmitter.
- The handset is designed for body-worn operation and meets FCC RF exposure guidelines when used with any belt clip, carrying case, or other accessory supplied with this product. (All necessary accessories are included in the package; any additional or optional accessories are not required for compliance with the guidelines.) Third party accessories (unless approved by the manufacturer) should be avoided as these might not comply with FCC RF exposure guidelines.

## **Hearing Aid Compatibility**

This telephone meets FCC standards for Hearing Aid Compatibility.

## **Information for DECT products**



This telephone is compliant with the DECT 6.0 standard which operates in the 1.92GHz to 1.93GHz frequency range.

Installation of this equipment is subject to notification and coordination with UTAM.

Any relocation of this equipment must be coordinated through and approved by UTAM.

UTAM may be contacted at 1-800-429-8826.

# Limited Warranty

## 90 Days Limited Warranty

In the unlikely event that this product is defective, or does not perform properly, you may within ninety (90) days from your original date of purchase return it to the authorized service center for repair or exchange.

### **TO OBTAIN WARRANTY SERVICE:**

- Provide proof of the date of purchase within the package (Dated bill of sale).
- Prepay all shipping costs to the authorized service center, and remember to insure your return.
- Include a return shipping address (no P.O. Boxes), a telephone contact number, and the defective unit within the package.
- Describe the defect or reason you are returning the product.

Your product will be repaired or replaced, at our option, for the same or similar model of equal value if examination by the service center determines this product is defective. Products received damaged as a result of shipping will require you to file a claim with the carrier.



The shipping address of the authorized service center is:

**Southern Telecom Inc.**  
**Attention: Returns Department**  
**14-C 53rd Street**  
**Brooklyn, NY 11232**

Should you have any questions or problems concerning this product, please contact our customer service department at:



**1-877-768-8483 (Toll Free)**

Monday - Thursday: 9AM - 5PM (EST)

Friday: 9AM - 3PM (EST)

or via e-mail at:

 **cs@southerntelecom.com**

## **Warranty service not provided**

This warranty does not cover damage resulting from accident, misuse, abuse, improper installation or operation, lack of reasonable care, and unauthorized modification. This warranty is voided in the event any unauthorized person opens, alters or repairs this product. All products being returned to the authorized service center for repair must be suitably packaged.

## **Limitation of Warranty:**

- THE WARRANTY STATED ABOVE IS THE ONLY WARRANTY APPLICABLE TO THIS PRODUCT. ALL OTHER WARRANTIES, EXPRESS OR IMPLIED (INCLUDING ALL IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE) ARE HEREBY DISCLAIMED.
- REPAIR OR REPLACEMENT AS PROVIDED UNDER THIS WARRANTY IS THE EXCLUSIVE REMEDY OF THE CONSUMER. SOUTHERN TELECOM INC. SHALL NOT BE LIABLE FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES RESULTING FROM THE USE OF THIS PRODUCT OR ARISING OUT OF ANY BREACH OF ANY EXPRESS OR IMPLIED WARRANTY ON THIS PRODUCT. THIS DISCLAIMER OF WARRANTIES AND LIMITED WARRANTY ARE GOVERNED BY THE LAWS OF THE STATE OF NEW YORK. EXCEPT TO THE EXTENT PROHIBITED BY APPLICABLE LAW, ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE ON THIS PRODUCT IS LIMITED TO THE APPLICABLE WARRANTY PERIOD SET FORTH ABOVE.

Some states do not allow the exclusion nor limitation of incidental or consequential damages, or limitations on how long an implied warranty lasts so the above limitations or exclusions may not apply to you. This warranty gives you specific legal rights, and you also may have other rights that vary from state to state.



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