

# USER HANDBOOK

## MODELS

*TDL14*

*TDL15*



You must read these instructions prior to using the appliance and retain them for future reference.

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## Retention of this Instruction Book

This Instruction Book must be kept handy for reference as it contains important details on the safe and proper use of the appliance.

If you sell or pass the appliance to someone else, or move house and leave it behind, make sure this Book is also provided so the new owner can become familiar with the appliance and safety warnings.

If the Book is lost or damaged a copy may be obtained from Hotpoint Ltd., Celta Road, Peterborough, PE2 9JB.

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# For your safety

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## IMPORTANT

Using your Tumble Dryer is easy.

Nevertheless, for your own safety and to get the best results it is important to know your Dryer by reading right through this handbook **before** using your dryer for the first time.

- NEVER** ● Allow children to play with or otherwise interfere with the dryer.
- NEVER** ● Allow the air inlet at the back of the dryer, the air outlet or vent hose to be obstructed.
- NEVER** ● Direct the vent hose outlet towards the air intake at the back of the machine.
- NEVER** ● Allow the tumble dryer to recycle exhaust air.
- NEVER** ● Switch the machine off leaving a hot load in the drum.
- NEVER** ● Tumble dry without the filter in position.
- NEVER** ● Exceed the maximum load capacity recommended or place dripping wet items in the drum.
- NEVER** ● Use the dryer on a carpeted floor where the pile height would prevent air from entering the dryer from the base.
- NEVER** ● Allow lint to collect around the dryer.
- NEVER** ● Add liquid or sheet fabric conditioner to the dryer, use liquid conditioner in the final rinse of your wash.
- NEVER** ● Use the dryer for commercial drying, the dryer is only suitable for domestic use.
- NEVER** ● Dry Acrylics on the high heat setting.
- NEVER** ● Tumble dry articles that have **NOT** been well washed in water and detergent then well rinsed and spun.
- NEVER** ● Tumble dry articles that have had chemicals used for cleaning.
- NEVER** ● Dry articles that are contaminated with flammable substances such as: petrol, oil, paint, hair lacquer, creams, cooking fat or oil.
- NEVER** ● Tumble dry: rubber, foam rubber, plastic, plastic foam, nappy pants or liners, polythene or paper.  
Large, very bulky items including duvets and sleeping bags.
- NEVER** ● Never attempt to stand on top of your dryer, it is not designed for such use and you could injure yourself or damage the dryer by such abuse.
- NEVER** ● Switch electricity On or Off with wet hands.

## IMPORTANT

**A CHILD COULD CLIMB INTO OR TAMPER WITH AN UNATTENDED TUMBLE DRYER.  
WHEN THE MACHINE IS NOT IN USE SWITCH OFF, REMOVE THE PLUG AND CLOSE THE DOOR.**

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# For your safety

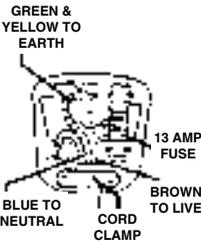
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- ALWAYS** ● When the dryer is not in use, switch off at the wall, remove plug and close the door.
- ALWAYS** ● Comply with the specified electrical requirements.
- ALWAYS** ● Ensure that your dryer is installed correctly and has adequate ventilation. (see, "Where to put and vent your dryer.")
- ALWAYS** ● Use the vent hose for optimum drying performance.
- ALWAYS** ● **Finish** every programme with the cool tumble cycle provided on the control.
- ALWAYS** ● **Clean the filter**, it is essential that the filter is kept clear of fluff after **EACH** drying cycle.
- ALWAYS** ● Observe the rules for drying garments:  
**In particular woollen articles should not be dried in a tumble dryer unless they are labelled 'Superwash', 'Machine washable' or have the 'May be tumble dried' symbol: **  
**If in any doubt do not dry wool in the machine.**  
**Unlike other materials, the mechanism of wool shrinkage is irreversible, i.e. it will not stretch back to the original size and shape.**
- ALWAYS** ● Buy genuine accessories and spares.



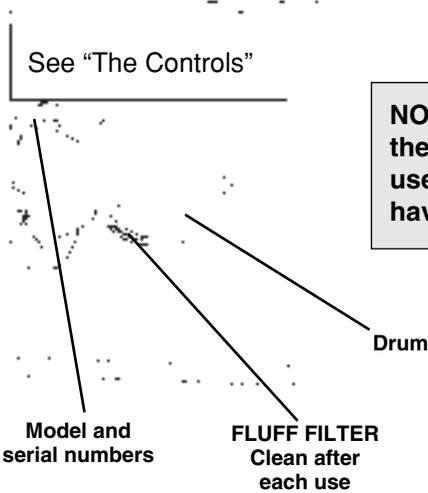
**CAUTION: WHEN THE DRYER IS IN USE AVOID TOUCHING THE REAR OF THE DRYER AS IT MAY BE HOT.**

# Electrical Requirements

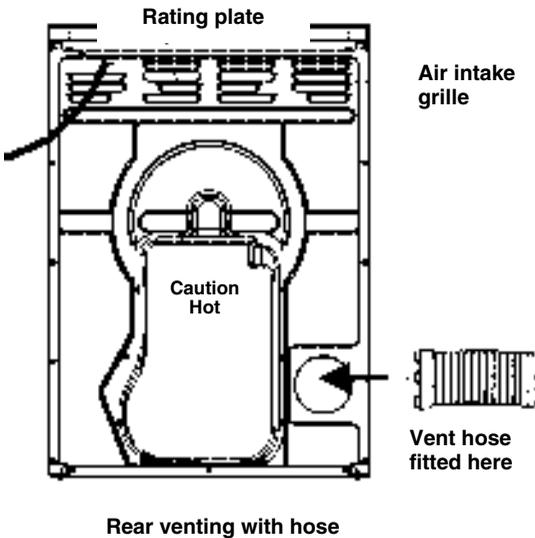
<p>Supply</p>	<p style="text-align: center;"><b>WARNING: This appliance must be earthed!</b></p> <p><b>REFER TO THE RATING PLATE FOR VOLTAGE AND CURRENT REQUIREMENTS. (see diagram for location.)</b></p> <p>The flexible mains lead is supplied fitted with a BS1363 plug and with a 13 amp BS1362 fuse.</p> <p>The plug should be connected to the mains supply via a suitable switched socket which is accessible after installing your dryer.</p>
<p>Changing the fuse</p> <p>Moulded plug</p> 	<p>If it is necessary to fit a replacement fuse, it must be a 13 amp ASTA approved to BS1362 type.</p> <p style="text-align: center;"><b>WARNING: The plug must not be used without a fuse cover.</b></p> <p>If a replacement fuse holder/cover is required, it must be of the same colour coding or wording as shown on the base of the plug. Replacements are available from your Spares stockist.</p>
<p>Changing the plug</p> <p>Rewirable plug</p> 	<p>The wires in the mains lead are coloured in accordance with the following:</p> <p>GREEN/YELLOW - EARTH          BLUE - NEUTRAL          BROWN - LIVE</p> <p>If a replacement plug is to be fitted, the appropriate wire must be connected to the correct terminal, as follows:</p> <p>Connect:</p> <p>Green/Yellow to terminal marked Earth or Green or </p> <p>Blue to terminal marked Neutral or N or Black</p> <p>Brown to terminal marked Live or L or Red.</p> <p>If the plug being replaced is a non-rewirable type then the cut-off plug must be disposed of safely. <b>DO NOT</b> leave where it can be inserted into a socket and create a shock hazard.</p>
<p>Changing the mains cable</p>	<p>Should the mains lead ever require replacing at any time please contact your nearest Service Centre. A charge will be made for the replacement of the mains lead or if you require a longer lead.</p> <p><b>The mains lead must only be replaced by a specially prepared cable obtainable from your Spares Stockist and fitted by a qualified electrician.</b></p>

**NOTE: IF IN DOUBT ABOUT ANY OF THE ABOVE CONSULT A QUALIFIED ELECTRICIAN.**

# Features - Get to know the main parts of your dryer



**NOTE: if your dryer is new wipe out the inside of the drum before you first use it to remove any dust which may have accumulated during transit.**



**NOTE: When the dryer is in use, avoid touching the back of the machine as it may be hot.**

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# Where to put and vent your dryer

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Your Tumble Dryer should **NOT** be located adjacent to a gas hob cooker, heater, or eye level grill as flames from the burners could cause damage to your machine. When the dryer is fitted under a work surface allow space for air to enter the rear grille, 10mm above the dryer minimum.

If you are using this Dryer adjacent or stacked on top of a washing machine **SEPARATE** mains plugs and sockets must be used for each appliance. **DO NOT** use 2-way adaptors or extension leads.

## Stack it on your Washing Machine

Both your Tumble Dryer and front loading washing machine are similar in design allowing the Tumble Dryer to be permanently stacked on top saving you valuable floor space. A special stacking kit complete with instructions is available from your retailer or nearest Spares Centre.

**IMPORTANT: Only use genuine stacking kits. When ordering you must state the model numbers of both your Washing Machine and your Tumble Dryer. Unsuitable kits may result in a potential hazard and will invalidate your warranty rights.**

**Unless the Dryer, when stacked, is directly in front of a window, we strongly recommend the use of a Vent Hose Kit. (If this is not supplied it can be obtained from your retailer or Spares Centre).**

## Ventilation

The Dryer dries your washing by drawing in air that is cool, clean and relatively dry, heating it and then blowing it through the clothes as they are gently tumbled. The moisture laden air is then blown out at the back of the dryer through the vent hose which is recommended for optimum performance.

When operating the dryer, there has to be adequate ventilation to avoid the back flow of gases into the room from appliances burning other fuels, including open fires.

## Mobile Venting

A vent hose must always be fitted when the dryer is used in conjunction with Mobile Venting.

The hose must be fitted securely into the back of the dryer (see diagram on previous page). If possible, it is always best to connect the hose to a permanent outlet close to the dryer (see instructions below).

**Ensure that the end of the hose is not directed towards the air intake grille at the rear of the dryer.**

If permanent installation is not possible, the dryer will work just as well with the hose passed through a partly-opened window.

**NOTE: The vent hose should not exceed 2.4 metres in length and should be kept free of any possible accumulation of fluff, lint (and water) by frequently shaking it out. Always ensure that the hose is not squashed.**

## Fitting the Vent Hose Kit

See diagram on previous page.

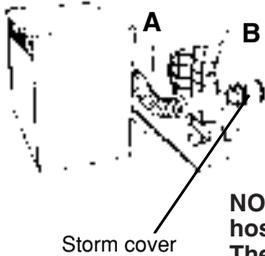
# Where to put and vent your dryer

## Permanent Venting

In conjunction with the vent hose we recommend the use of a Wall/Window Vent Kit. These are available from your retailer or nearest Spares Centre.

## Wall/Window Venting

Fitting instructions are supplied with the kits, which can be mounted through a wall or window. Details of positioning for **wall mounting** are as follows:- Break a hole through the wall to the left of the proposed position for the dryer. Keep the hose as short and straight as possible to prevent condensed moisture running back into the dryer. Similarly the duct inserted into the wall should slope downwards to the outside. For **window venting** with stacked dryer, the hole in the window should ideally be made below the outlet and the hose should be kept as short as possible.



**B** Depending on the frequency of use, it is essential that the areas A and B in the illustrations are checked periodically and any fluff or debris removed.

It is particularly important that the vent hose adaptor is fitted securely thus preventing any moisture laden air from being emitted back into the room.

**NOTE: The dryer should not be pushed so far back that the hose adaptor is pulled out of position or the hose squashed. The hose should be kept clear of the air intake grille and kinks or 'U' bends avoided as these will obstruct the hose or trap condensation.**

### WARNING:

1. ENSURE THAT THE DRYER IS ADEQUATELY VENTILATED AND THAT THE END OF THE VENT HOSE IS NOT DIRECTED TOWARDS THE AIR INTAKE DUCT.
2. THE DRYER MUST NOT RECYCLE EXHAUST AIR.
3. THE VENT HOSE MUST ALWAYS BE FITTED FOR OPTIMUM PERFORMANCE.
4. MAKE SURE THAT THE VENT HOSE AND AIR INTAKE GRILLES ARE NOT OBSTRUCTED OR BLOCKED.
5. MISUSE OF A TUMBLE DRYER MAY CREATE A FIRE HAZARD.
6. DO NOT DISCHARGE THE EXHAUST AIR INTO A FLUE WHICH IS USED FOR EXHAUSTING FUMES FROM OTHER APPLIANCES BURNING GAS OR OTHER FUELS.

For open window venting it must be possible for the end of the hose to be directed **downwards** to prevent warm, moist air condensing in the room or in the dryer.

# How to use your dryer

1. Plug in, switch on electricity.

**WARNING:**  
WHEN SWITCHING  
electricity ON OR  
OFF, PLEASE  
ENSURE THAT  
YOUR HANDS ARE  
DRY.

2. Sort your laundry (see section “Sorting Your Laundry”)



3. Open the door. Check that the fluff filter is clean (see section “How to remove and clean the fluff filter”).



4. Load the dryer, placing the clothes carefully in the drum pushing them well towards the back and away from the door seal. Close the door.

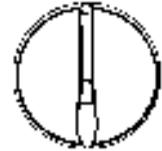


5. Select the relevant heat setting (see section “The Controls”).

**Button OUT  
LOW HEAT**

**Button IN  
HIGH HEAT**

6. Select the required programme/drying time (See section “The Controls”). The dryer will start.



7. When finished, unlock and open the door and take out the laundry. Clean and replace the fluff filter.



8. Switch off electricity and remove plug from socket.

**WARNING:**  
WHEN SWITCHING  
ELECTRICITY ON  
OR OFF, PLEASE  
ENSURE THAT  
YOUR HANDS ARE  
DRY.

## Door Release

To open the door, grip the handle and pull towards you. If the door is opened while the Dryer is in use, the drying programme cuts out automatically and the machine stops. When the door is closed the Dryer will restart but you will not need to reset the Timer Control. You can however reset the Timer Control at any stage, should you wish.

**WARNING: CHILDREN HAVE BEEN KNOWN TO CLIMB INTO TUMBLE DRYERS AND INJURE THEMSELVES. ALWAYS ENSURE THAT THE MACHINE IS SWITCHED OFF AT THE MAINS WHEN THE DRYER IS NOT BEING USED.**

# Sorting your laundry

1. Always separate laundry into the correct fabric groups before washing and drying.
2. See that all zips are closed, hooks and eyes are fastened and belt, strings etc. are tied loosely in bows, you will normally have done this for each item before the washing stage.
3. It is important to extract as much water as possible from each item before drying. This saves you time and money.

**WARNING: CLOTHES SHOULD NEVER BE LOADED DRIPPING WET**

4. Make sure that the items to be dried are suitable for tumble drying, or are not of a type requiring 'special attention' (see "Wash Care Labels" section).

## Maximum load size

Your dryer will hold a load of 5kg (11lb) dry weight of natural fabrics. If you are drying items of man-made fibres (synthetic or acrylics), the maximum load should not exceed 3kg (6.6lb) dry weight. This difference is that man-made fibres require more space to tumble-dry without creasing.

**WARNING: DO NOT OVERLOAD AS THIS COULD RESULT IN REDUCED DRYING PERFORMANCE AND A POSSIBLE FIRE HAZARD.**

## Typical load

To help you estimate how many items it takes to make up a drying load, the charts below show the approximate weights of some everyday washing items.

Clothes			
Blouse	Cotton	150g	5oz
	Other	100g	3½oz
Dress	Cotton	500g	1lb 2oz
	Other	350g	12oz
Jeans		700g	1lb 6oz
10 Nappies		1000g	2lb 3oz
Shirt	Cotton	300g	10½oz
	Other	200g	7oz
T-Shirt		125g	4½oz

Household Items			
Duvet cover (Double)	Cotton	1500g	3lb 5oz
	Other	1000g	2lb 3oz
Large Tablecloth		700g	1lb 6oz
Small Tablecloth		250g	9oz
Tea Towel		100g	3½oz
Bath Towel		700g	1lb 8oz
Hand Towel		350g	12oz
Double Sheet		500g	1lb 2oz
Single Sheet		350g	12oz

If you group small cotton or terry-towelling items with a synthetic fabric load they could be damp at the end of the drying cycle. If this happens simply give them an additional short period of drying to finish them off.

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# Wash Care Labels

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Most of today's fabrics can be tumble dried in your Dryer with no trouble at all, but there are certain fabric finishes which should be dried away from direct heat.

The majority of garments now have wash-care labels on them, giving full washing and drying instructions. These should always be followed carefully especially when you are drying something for the first time.

Typical symbols are:



May be tumble dried



Do **not** tumble dry

Or:



Tumble dry at high heat setting



Tumble dry at low heat setting

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## Items not suitable for tumble drying

- Those containing foam rubber or rubber-like materials or plastic film (e.g. pillows, cushions, PVC rainwear), or any other articles which are inflammable or contain inflammable substances (e.g. towels contaminated with hair lacquer)
- Fibreglass (e.g. some types of curtains)
- Items which have been dry cleaned
- Woollens. Woollen items need as much care in drying as they do in washing. The movement of the tumble-drying action causes the woollen fibre to shrink and distort.
- Garments with the ITCL Code (see 'Items Requiring Special Attention').



Do **not** tumble dry.

- Large bulky items e.g. continental quilts, sleeping bags, pillows, cushions, double blankets and large bedspreads. These expand when drying and would prevent airflow through the Dryer.

**WARNING: THE DRYER IS INTENDED FOR USE ONLY WHERE WATER SOLUTION IS USED FOR THE CLEANING PROCESS. MISUSE OF A TUMBLE DRYER MAY CREATE A FIRE HAZARD.**

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# Items requiring special attention

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## Blankets and Bedspreads

The drying requirements of blankets and bedspreads will, of course, vary tremendously according to size and weight. Some, however are simply too big. If you have difficulty getting them into the Dryer, the machine will have difficulty drying them properly. Blankets (and Garments) made from Acrylic fibres (e.g. Acilan, Courtelle, Orion and Dralon) **must be dried** with special care on Low heat setting. Overdrying should be avoided to ensure heat creasing does not occur.

## Permanently pleated or creased garments

Your dryer will cope with such clothes very well, but you should always read the manufacturer's drying instructions attached to the garment before you begin.

## Starched articles

Starched articles should be dried together in the same load to avoid the distribution of starch to non-starched items. You should use a slightly heavier starch solution than you would when drying the items on the washing line. Make sure that as much of the solution is removed from the load as possible before placing it in the Dryer. Remove the items from the dryer as soon as they reach ironing dampness. If they are overdried the starch will powder, leaving the fabric limp - which rather defeats the purpose of the exercise!

## Fabric conditioner

To make sure all your tumble dried clothes come out really fresh and soft we recommend you use a liquid fabric conditioner in the final rinse of your **wash**. A liquid fabric conditioner restores bounce and softness and helps eliminate static cling.

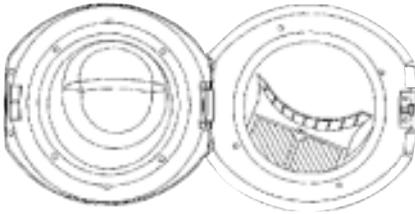
**WARNING: ON NO ACCOUNT SHOULD LIQUID OR SHEET FABRIC CONDITIONER BE ADDED TO THE DRYER ITSELF.**

## Home dry cleaning

Garments with the ITCL code ☒ may be cleaned using one of the Home Dry Cleaning Kits available. The instructions supplied with the Home Dry Cleaning Kit must be strictly followed.

# How to remove and clean the fluff filter

## Position of filter

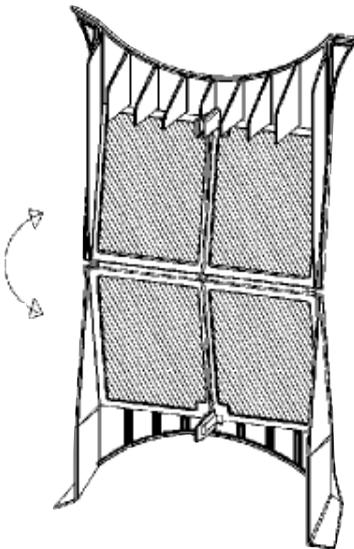


**WARNING: NEVER USE SHEET FABRIC CONDITIONER. IT MAY FALL INTO THE FILTER AND RESTRICT THE AIRFLOW THROUGH THE DRYER**

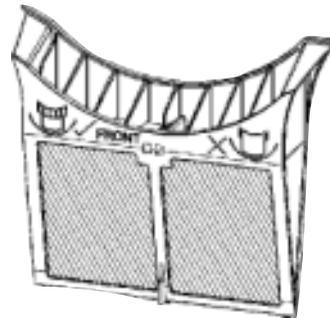
A very important part of your dryer is the fluff filter at the front edge of the drum. It's there to trap the particles of lint and fluff which are normally blown away when clothes are dried on the washing-line. If the filter is allowed to become blocked, the passage of warm air through the drum will be severely restricted. This means your clothes will take much longer than normal to dry and the cost of drying them will be increased. It may also damage your dryer. Small items, e.g. babies socks, may fall onto the filter. These should be removed so that the filter is not restricted.

**WARNING: DO NOT OPERATE THE DRYER WITHOUT CLEANING THE FILTER AFTER EACH DRYING CYCLE. FAILURE TO CLEAN THE FILTER MAY RESULT IN A FIRE HAZARD.**

## To remove the filter



Grip the centre rib and pull the filter upwards and forwards through the door seal (see diagram). Open the filter, and remove the fluff that has collected on the inside.



Wash or vacuum clean the filter occasionally. Don't be alarmed by the amount of fluff you may find on the filter. It's part of the wearing, washing and drying process.

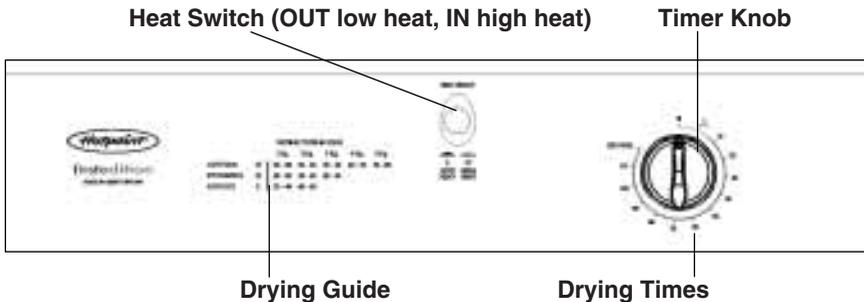
**WARNING: DO NOT OPERATE THE DRYER WITHOUT THE FILTER IN POSITION.**

It is essential that the filter is replaced correctly. It must be fitted so that the symbols, shown on the filter above, face towards the front of the dryer. **Ensure the filter is fully located into the tumble dryer duct.**

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# The Controls - TDL14 and TDL15

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## TDL14

Turn the timer clockwise to select the required drying time.

The timer controls the drying time for both heat settings. All you have to do is turn the Timer Knob clockwise slightly past the required time and then back to the required time.

**Do not** rotate the knob beyond 120 (maximum drying time), or past the zero stop. If you have selected more time than you required, turn the knob anti-clockwise, to select the correct time required.

This operation also starts the dryer, provided the door is closed and the machine is plugged in. The "Guide To Drying Times" section will tell you how much time you'll need for various loads.

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## TDL15

Turn the timer clockwise to select the required drying time.

The timer controls the drying time for both heat settings. All you have to do is turn the Timer Knob clockwise until it lines up with the required time.

**Never wind the timer control anti-clockwise.**

This operation also starts the dryer, provided the door is closed and the machine is plugged in. The "Guide To Drying Times" section will tell you how much time you'll need for various loads.

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## Heat Selection

The button is 'OUT' for LOW heat and 'IN' for HIGH heat.

The choice of FULL HEAT or LOW HEAT depends upon the fabric you wish to dry (see section, 'Sorting your Laundry')

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## The 'Cool Tumble' phase



About 10 minutes before the programme is completed, the heating elements will be switched off, and the programme enters the final 'Cool Tumble' phase. During this phase, the fabric is cooled. You should always allow the dryer to complete this phase.

By opening the door, the dryer will stop and you can check the dryness of the load as often as you wish and, if you want to remove (or add) some items before they are fully dry. (This is particularly useful for a mixed load where you want to iron some items, but others to be fully dried).

We recommend that the clothes are removed immediately the programme is finished to minimise creasing.

**NEVER SWITCH THE DRYER 'OFF' WITH A HOT LOAD IN THE DRUM. YOU MUST TERMINATE EVERY PROGRAMME WITH THE COOL TUMBLE PHASE.**

# Guide to Drying Times

Please note that the Drying Times stated below and on appliance control panel are a GUIDE only and drying times are affected by:

**The amount of water remaining in the clothes after spinning**

Items such as towelling retain a lot of water after spinning, also the suggested wash programme for small items such as T-Shirts may sometimes incorporate a low spin speed which has the same effect.

**The type of fabric**

Your drying load may contain the same type of fabric but of different thicknesses. Thinner items will take less time to dry. Some fabrics, such as those used for jeans are of closer texture than others and although light when dry will be heavy after washing and spinning.

**The quantity of clothes to be dried**

Single items of clothes or small loads may take disproportionately longer to dry. It is more energy efficient to dry larger loads.

**How dry you want the clothes**

As it takes longer to fully dry clothes than to have them ready for ironing, you may wish to remove some clothes when they are slightly damp, ready for ironing and then continue to dry the remainder until they are fully dry.

**The heat setting you have selected**

The label on the garment should tell you the correct heat setting to select. See 'Wash Care Labels'.

**The temperature of the room**

If the room in which the dryer is situated is cold, your clothes will take longer to dry than if the room is warm.

**Bulky items**

Some bulky items such as padded jackets can be dried, with care, and we do advise that you remove these items several times, shake them and return them to the dryer. **THERE ARE HOWEVER SOME ITEMS THAT WE DO NOT ADVISE YOU TO DRY. SEE 'ITEMS NOT SUITABLE FOR TUMBLE DRYING'**

**Drying Guide** - approximate drying time in minutes (weights specified are when dry)

COTTONS					SYNTHETICS			ACRYLICS	
High Heat					High Heat			Gentle Heat	
Drying times 800 - 1000rpm in washing machine					Drying times on reduced spin in washing machine			Drying times on reduced spin in washing machine	
		Half load		Full load		Half load	Full load	Half load	Full load
1 kg	2 kg	3 kg	4 kg	5 kg	1 kg	2 kg	3 kg	1 kg	2 kg
20 - 30	35 - 45	45 - 60	60 - 70	70 - 80	20 - 30	35 - 45	45 - 60	25 - 40	40 - 60

**Be careful not to overdry**

All fabrics contain a little natural moisture even when 'dry' and this natural moisture should not be lost if the clothes are to remain soft and fluffy. Clothes that are dried for too long tend to wrinkle and will need more ironing than usual giving you extra work that the dryer was designed to remove.

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# Caring for your Dryer

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Your tumble dryer needs very little attention. The following simple steps will keep it performing well.

## **When finished**

**Switch off electricity and remove plug.**

## **After each load**

Always clean the filter and turn the drum by hand to check that small items like handkerchiefs do not get missed.

## **As necessary**

Clean exterior metal and plastic surfaces with a damp cloth or silicon polish only. Regularly check and clean if necessary, the vent hose and any permanent venting fixture to ensure that there has been no accumulation of fluff or lint during the drying process.

Clean fluff from the area below the fluff filter and the rear vent tube.

**Do not use** abrasive cleaners, scouring agents, acids, chlorine bleach or metal polish to clean any part of the machine. These could damage the machine.

## **Lubrication**

Your tumble dryer uses special bearing components. Lubrication by the user is not necessary and must not be attempted.

We strongly recommend that all appliances are regularly checked for electrical and mechanical safety.

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# If something goes wrong

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First, don't panic! There may be nothing wrong at all. Look for your problem below, then check the things we suggest. More often than not, this will give you the answer to your problem, and you'll be able to carry on without having to telephone your Service Office.

If after this you still cannot get your machine to work, follow the advice given on the next page.

<b>Problem</b>	<b>Check these things first</b>
<b>'It won't start'</b>	<ol style="list-style-type: none"><li>1. Is the machine plugged in and switched on at the socket?</li><li>2. Is the Timer Control set to required time?</li><li>3. Is the door securely closed?</li><li>4. Has the fuse blown? (Try plugging in another appliance to check)</li><li>5. Have you used an extension lead? Many are not suitable. Try plugging the dryer directly into a socket to check.</li></ol>
<b>'It is taking a long time to dry'</b>	<ol style="list-style-type: none"><li>1. Have you forgotten to clean the filter? It should be cleaned after each load.</li><li>2. Have you selected the correct Heat setting for the type of fabric you are drying?</li><li>3. Is the flexible Vent Hose blocked or kinked? Check it for foreign objects or condensate (water).</li><li>4. Is the air inlet obstructed in any way?</li><li>5. Permanent venting - is flap on the storm cover obstructed?</li><li>6. Were the clothes 'excessively wet' when they were put in?</li><li>7. Was the correct time selected?</li><li>8. Have you overloaded the dryer?</li></ol>
<b>Any other problem</b>	Have you re-read this instruction book?

# If it still won't work...

## Contact the Service Office

if something is still wrong with your machine after you've been through the check-list on the previous page:

1. Switch off and unplug your machine from the mains.
2. Call your nearest Service Office or local importer (outside the UK).

When you contact us we will want to know the following:

1. Your name, address and postcode.
2. Your telephone number.
3. Clear and concise details of the fault.
4. The model number and the serial number of your dryer.
5. The date of purchase enter the date here.

Please make sure you have all these details ready when you call.

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## Spare parts

Please remember your new appliance is a complex piece of equipment.

'DIY' repairs or unqualified and untrained service people may put you in danger, could damage the appliance, and might mean you lose cover under the Parts Guarantee.

If you do experience a problem with the appliance don't take risks, call in our Service Engineer. Our Spare Parts are designed exclusively to fit your appliance. Do not use them for any other purpose as you may create a safety hazard.

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## Disposal of your product

To minimise the risk of injury to children please dispose of your product safely. The door and lid should be removed and mains cable cut off flush with the appliance ensuring that the mains plug can no longer be plugged into a mains socket. The items must then be disposed of safely.

This appliance conforms to the following EEC Directives.

Low Voltage Equipment

72/23/EEC

93/68/EEC

Electromagnetic Compatibility

89/336/EEC

92/31/EEC

93/68/EEC





# Key Contacts

## Service

Hotpoint has the largest appliance manufacturer's service team in Europe, trained specialists directly employed by us to ensure your complete confidence.

## Repair Service

**UK: 08709 066 066**

**Republic of Ireland: 1850 302 200**

You will be asked for the following information:-

Name, address and postcode.

Telephone number

Model / Serial number of the appliance

Clear and concise details of the query or fault

Place and Date of purchase

(Please keep the receipt as evidence will be required when the engineer calls).

## Extended Warranty

**To join: UK 08709 088 088**

**Republic of Ireland: 1850 502 200**

## Genuine Parts & Accessories Mail Order Hotline

**UK: 08709 077 077**

**Republic of Ireland: (01) 842 6836**

For further product information 08701 506070

All Hotpoint Services are offered as an extra benefit and do not affect your statutory rights.



**General Domestic Appliances Ltd, Peterborough, PE2 9JB.**