VC100BK-GB: User Guide

SiMPLEFLiX™ | digital video camera

User Guide

slicK

VC100BK-GB

In the box

Digital Video Camera

User Guide

USB Extender Cable

CD

BONUS

Pouch   Tripod

A/V Cable (Connect to TV)
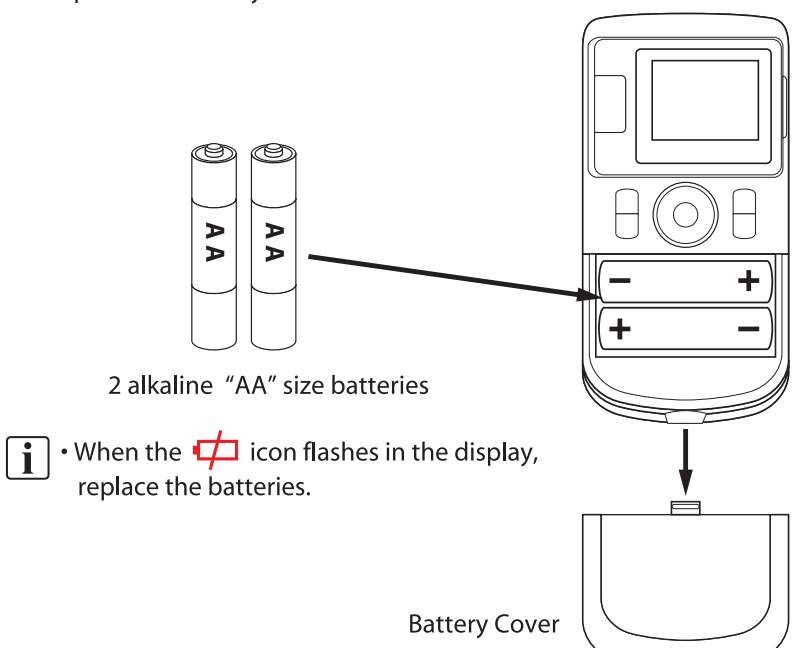
Setting up your camera
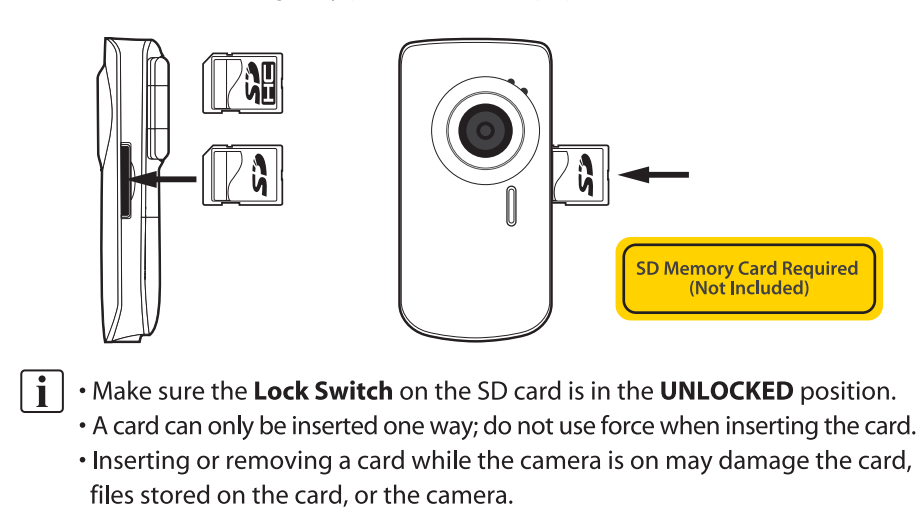
Battery Installation
1. Open the battery cover by sliding it in the direction of the arrow.
2. Insert 2 alkaline "AA" size batteries (not included) into the compartment.
3. Replace the battery cover.

2 alkaline "AA" size batteries

ℹ️ • When the 🔋 icon flashes in the display, replace the batteries.

Battery Cover

SD card Installation
This camera has no internal memory and requires an **SD / SDHC** card (not included) to record videos or take pictures. The camera can support **SD / SDHC** cards up to **4 GB**. To install the SD card into the camera , follow the steps below:

1. Turn off the camera.
2. Insert the SD card into the card slot (as shown below) until it clicks and locks into place.
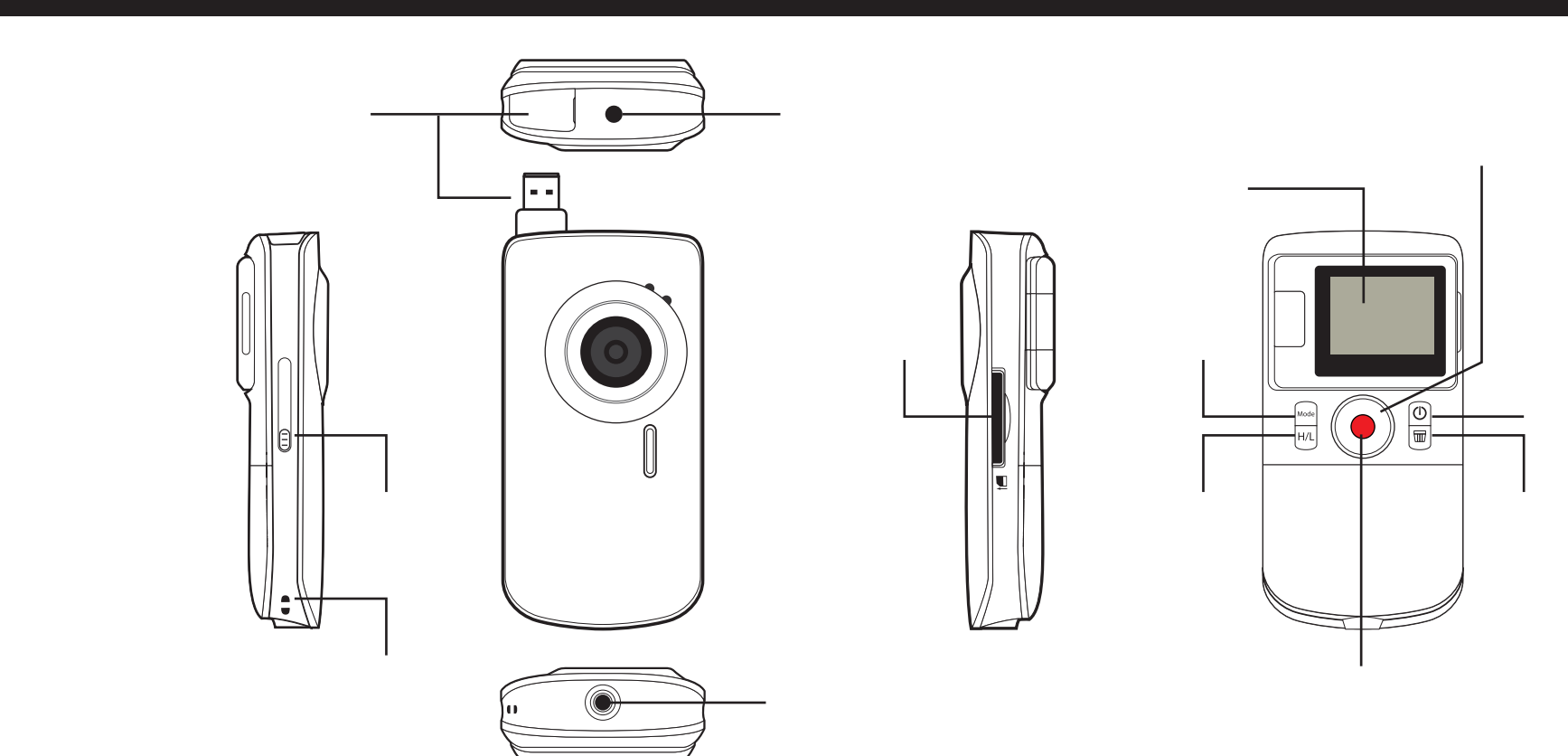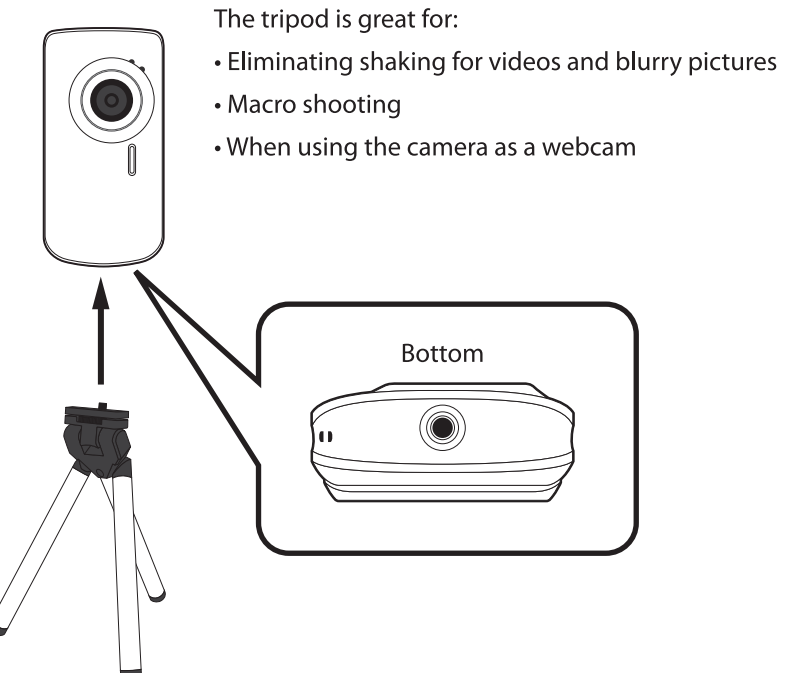3. To remove the card, gently push it in until it pops out.

SD Memory Card Required (Not Included)

ℹ️ • Make sure the **Lock Switch** on the SD card is in the **UNLOCKED** position.
• A card can only be inserted one way; do not use force when inserting the card.
• Inserting or removing a card while the camera is on may damage the card, files stored on the card, or the camera.
• This camera supports SD or SDHC cards up to 4GB.

Locations of controls

Connecting the tripod
Screw in and secure the included tripod to the bottom of the video camera as shown in the diagram.

The tripod is great for:
• Eliminating shaking for videos and blurry pictures
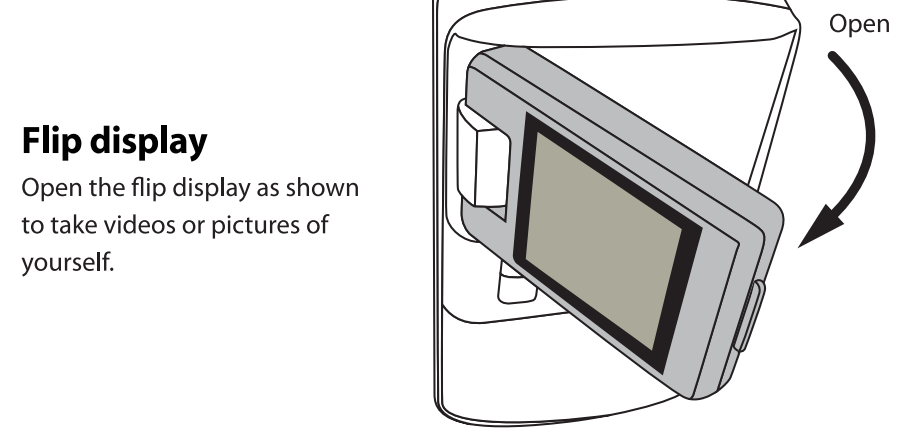• Macro shooting
• When using the camera as a webcam

Bottom

Using your camera

Turning the camera ON/OFF
1. To turn on the camera, press and **HOLD** the [⏻] button until the display turns on.
2. To turn the camera off, press and **HOLD** the [⏻] button until the display turns off.

ℹ️ • To conserve battery power, the camera automatically shuts off after 1 minute of inactivity.
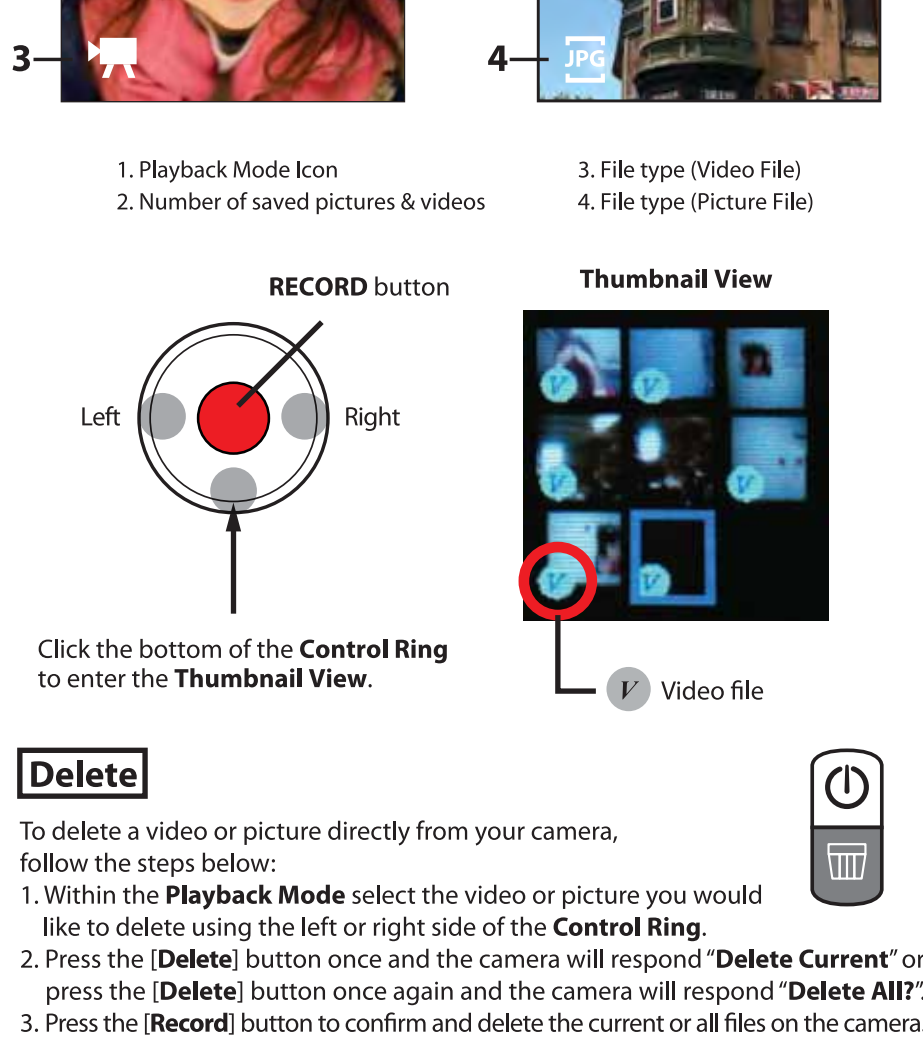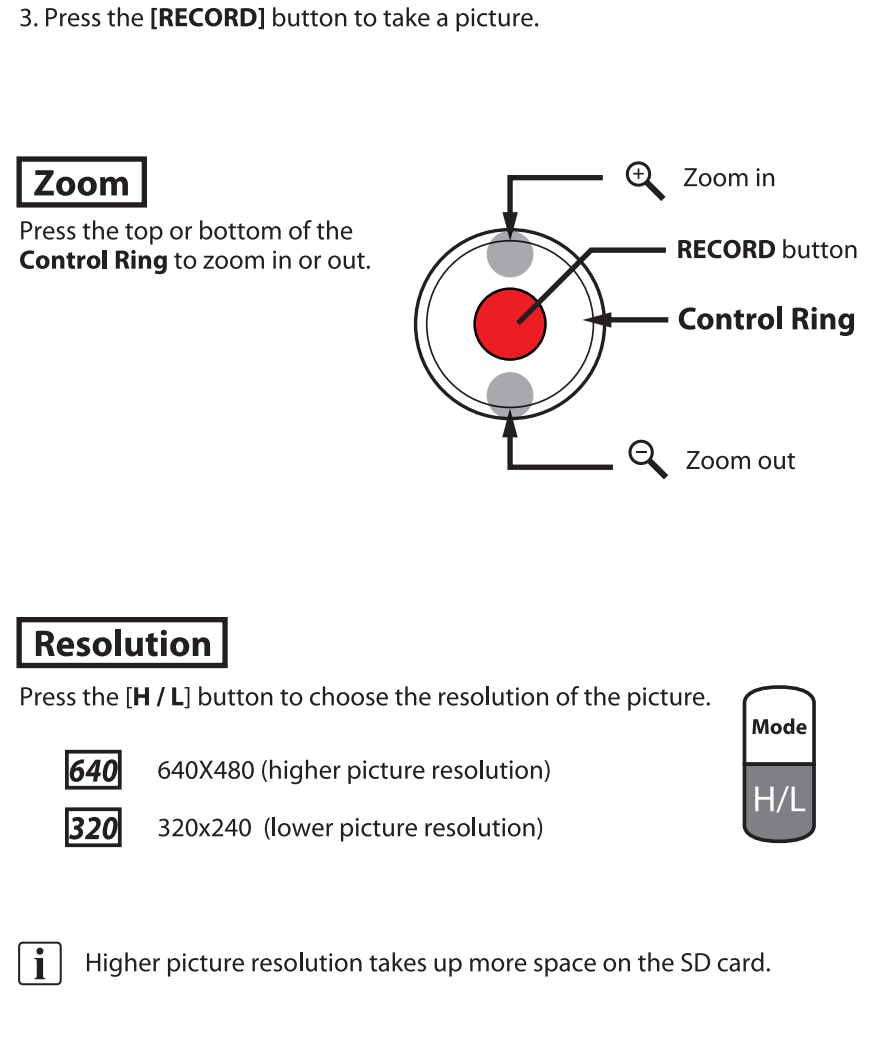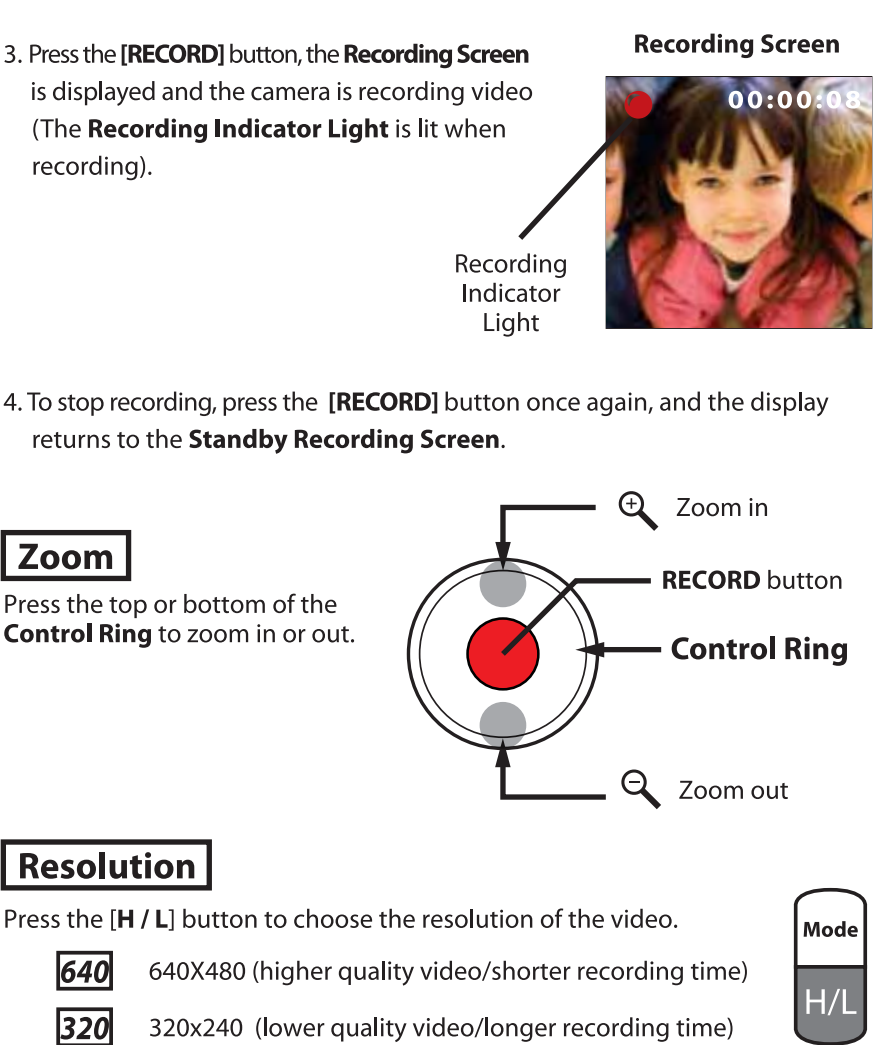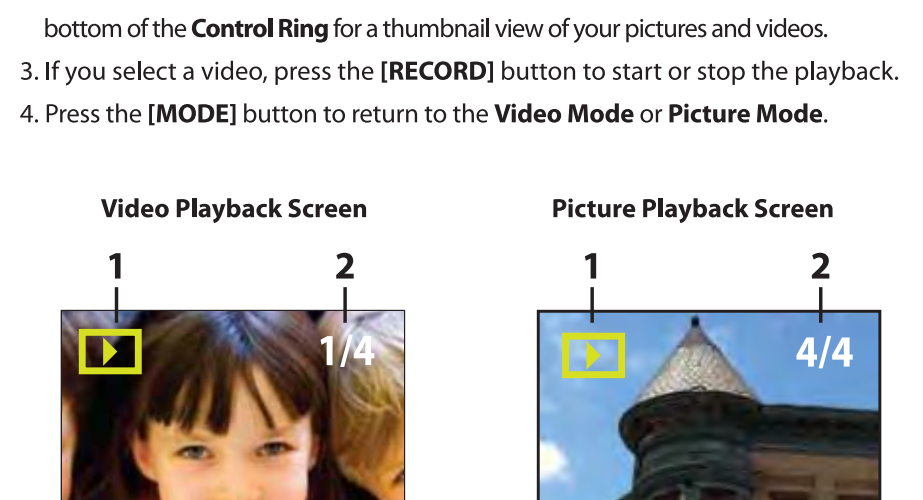
Flip display
Open the flip display as shown to take videos or pictures of yourself.

Open

ArcSoft® Media Impression

Installing
Install the included ArcSoft® Media Impression software before connecting the camera to your computer. With this software you will be able to manage, view, edit, transfer, and easily upload / share your videos and pictures. Follow the instructions below to install the Media Impression software onto your computer.

Installation CD   Computer

ArcSoft® Media Impression

1. Insert the provided CD into the CD-ROM drive of your computer, and click on "**ArcSoft® Media Impression**".
2. Click "**Install**".
3. Click "**Next**" when prompted and "**Finish**".
4. To open Media Impression, click on the **Media Impression** icon on your **Desktop**.

Transferring videos and pictures from the camera to your computer
1. Open Media Impression.
2. Click "**Import**".

3. In the "**Get Media from**" drop down window, find your camera. (Usually displayed as "**Removable Disk**")

Removable Disk

4. Select a destination on your computer where you would like to transfer the videos or pictures by clicking on the "**Destination Folder**" drop down window. We recommend transferring the files to either your computer's **Desktop**, or the "**My Videos**" or "**My Pictures**" folders, where you can easily access and find your videos and pictures.

Destination Folder   Browse a destination

5. Click "**Import**".

Import

6. If you wish to delete the original files from the camera select "**Delete Original Files**", otherwise just click "**Done**".

Done

Viewing videos on your computer
1. From the Main Screen click on "**Video**".

Video

Main Screen

2. Select a video and click on the Media Player icon.   Select a video.

Media Player

3. The video will load and begin to play.

Uploading videos to YouTube™
1. From the Main Screen click on "**Video**".

2. Select a video.

3. Click on the YouTube™ icon.

Upload to YouTube

4. Enter your YouTube™ username and password (mark the checkboxes to save the username and password for future uploads), and click "**Login**".

Main Screen

5. Enter the required information and click "**Upload**".

Upload Window

6. If the video successfully uploaded, you will see the message below.

Upload

Viewing pictures on your computer
1. From the **Main Screen** select "**Pictures**".

Main Screen

2. Select a picture, and click on the "**Photo Viewer**" icon.

Photo Viewer

Photo Viewer Screen

3. Within the **Photo Viewer Screen** you can:
• Zoom in or out of a picture
• Start or pause a slide show
• Move to the previous or next picture
• Adjust the slide show settings
• Rotate a picture
• Eliminate Red Eye
• Delete

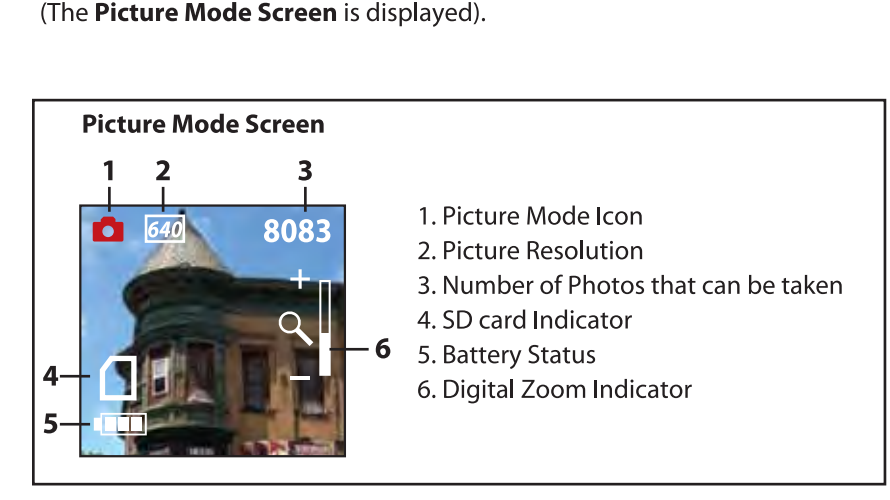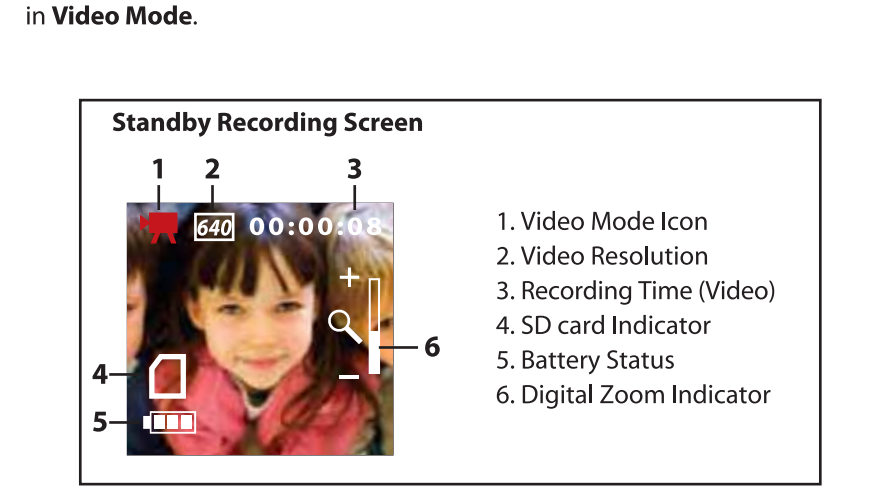## Camera modes

When you turn on the camera, the default mode is **Video Mode**. To scroll through and select one of the three camera modes below, press the [**MODE**] button until the desired mode is displayed.

Mode Button

Press the [**MODE**] button to scroll through:

• 🎥 **Video Mode** (default mode) – Record videos
• 📷 **Picture Mode** – Take pictures
• ▶ **Playback Mode** – Playback videos or view pictures

Video Mode

1. Make sure that an SD card is inserted into the camera.

2. Turn on the camera, the **Standby Recording Screen** is displayed and camera is in **Video Mode**.

Standby Recording Screen
1. Video Mode Icon
2. Video Resolution
3. Recording Time (Video)
4. SD card Indicator
5. Battery Status
6. Digital Zoom Indicator

3. Press the [**RECORD**] button, the **Recording Screen** is displayed and the camera is recording video (The **Recording Indicator Light** is lit when recording).

Recording Screen

Recording Indicator Light

4. To stop recording, press the [**RECORD**] button once again, and the display returns to the **Standby Recording Screen**.

Zoom
Press the top or bottom of the **Control Ring** to zoom in or out.

Zoom in
RECORD button
Control Ring
Zoom out

Resolution
Press the [**H / L**] button to choose the resolution of the video.

640 640X480 (higher quality video/shorter recording time)
320 320x240 (lower quality video/longer recording time)

Picture Mode

1. Make sure that an SD card is inserted into the camera.

2. Turn on the camera, and press the [**MODE**] button once to enter the **Picture Mode** (The **Picture Mode Screen** is displayed).

Picture Mode Screen
1. Picture Mode Icon
2. Picture Resolution
3. Number of Photos that can be taken
4. SD card Indicator
5. Battery Status
6. Digital Zoom Indicator

3. Press the [**RECORD**] button to take a picture.

Zoom
Press the top or bottom of the **Control Ring** to zoom in or out.

Zoom in
RECORD button
Control Ring
Zoom out

Resolution
Press the [**H / L**] button to choose the resolution of the picture.

640 640X480 (higher picture resolution)
320 320x240 (lower picture resolution)

ℹ️ Higher picture resolution takes up more space on the SD card.

Playback Mode

1. Turn on the camera, and press the [**MODE**] button twice to enter the **Playback Mode** (Make sure an SD card is inserted into the camera).
2. Press the left or right side of the **Control Ring** to select a video or picture, or press the bottom of the **Control Ring** for a thumbnail view of your pictures and videos.
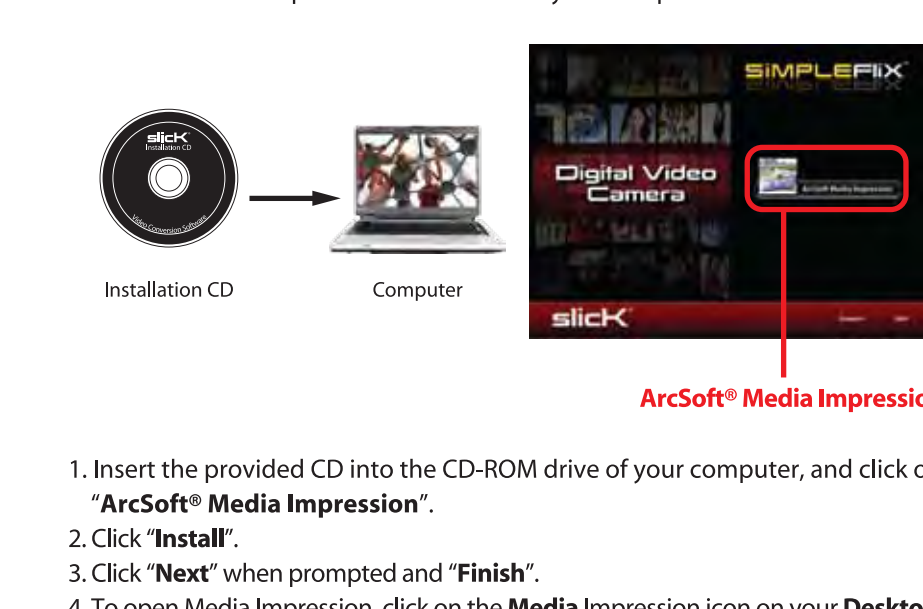3. If you select a video, press the [**RECORD**] button to start or stop the playback.
4. Press the [**MODE**] button to return to the **Video Mode** or **Picture Mode**.

Video Playback Screen   **Picture Playback Screen**

1. Playback Mode Icon
2. Number of saved pictures & videos
3. File type (Video File)
4. File type (Picture File)

RECORD button

Left   Right

Control Ring

Thumbnail View

Click the bottom of the **Control Ring** to enter the **Thumbnail View**.

📹 Video file

Delete
To delete a video or picture directly from your camera, follow the steps below:
1. Within the **Playback Mode** select the video or picture you would like to delete using the left or right side of the **Control Ring**.
2. Press the [**Delete**] button once and the camera will respond "**Delete Current**" or press the [**Delete**] button once again and the camera will respond "**Delete All?**".
3. Press the [**Record**] button to confirm and delete the current or all files on the camera.

Troubleshooting

Emailing Pictures
1. Select a picture, and click on the "**Easy Email**" icon.

Easy Email

Select a picture

2. Adjust the settings according to your preference, and click "**Attach to Email**".

Adjust settings   **Attach to Email**

• For more information regarding ArcSoft's Media Impression software, click "**Extras**" (located on the upper right hand corner) and then click "Help".

Camera will not turn on
• Check that the batteries are properly inserted.
• Try replacing the batteries.

The display does not light up, or the message "No Card!" is displayed
• Check that the SD card is properly inserted into the card slot.

When I try to record, "Card Locked!" is displayed
• Check your SD card, and make sure the **Lock Switch** is in the **UNLOCKED** position.

The camera can not be directly connected to my computer's USB port
• Use the included **USB Extender Cable** to connect to hard to reach USB ports.

My videos / pictures are fuzzy or poor quality
• Try adjusting the resolution using the H / L button. Remember that choosing higher quality setting will take up more space on the memory card.
• Make sure to keep the camera steady when filming, and be aware of the lighting environment (the more light the better your pictures and videos will turn out).
• Avoid using the zoom too much, as it will affect the quality of your video and pictures.
• Clean the lens of your camera, and make sure it is free of fingerprints (Clean only with a non abrasive dry cloth and make sure the player is turned off before cleaning).

My videos are jumpy or shaky
• Try using a tripod.
• Adjust the video / picture quality to a higher setting.

Videos do not play on my TV
• Check that you have properly connected the A / V cable to the camera and TV inputs.
• Make sure that the camera is turned on (the Red LED indicator light will be lit, but the display will be off when you connect the A / V cable to the A / V OUT jack of the camera).
• Most televisions have several inputs, check on the TV or your TV's remote for the button that controls the inputs on your TV. Scroll through the different inputs until you see the live feed from the video camera.

My computer does not recognize the camera when I connect it to the USB port
• Make sure that the camera is turned on, and that the SD / SDHC card is inserted before connecting to your computer.
• Check the connection of the USB cable, make sure it is properly connected.

Still having trouble with your camera? Please call or email customer support:

📞 **1-877-768-8483 (Toll Free)**
Monday - Thursday: 9AM - 5PM (EST)
Friday: 9AM - 3PM (EST)
or
✉️ **via e-mail at cs@southerntelecom.com**

FCC information

FCC Part 15
This equipment has been tested and found to comply with the requirements for a Class B digital device under Part 15 of the Federal Communications Commission (FCC) rules. These requirements are intended to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:
● Re-orient or relocate the receiving antenna.
● Increase the separation between the equipment and receiver.
● Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
● Consult the dealer or an experienced radio/TV technician for help.
Do not attempt to repair or modify this equipment.
Warning: Changes or modifications to this equipment not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

Safety Precautions

Always follow these basic safety precautions when using your camera. This will reduce the risk of product damage and personal injury.
• Do not disassemble, repair or modify the camera by yourself. Refer servicing to qualified personnel.
• If the LCD display breaks, do not touch the glass or liquid, and contact customer support.
• The use of a NON- RECOMMENDED accessory may cause fire, electric shock, or injury. For approved accessories, please contact customer support.
• Keep the camera away from direct sunlight and any direct heat source.
• Do not expose the camera to rain or moisture.
• Avoid using the camera in dry environments to avoid static.
• Never apply heavy impact on the camera, or place it on a magnet.
• When connecting the camera to a computer or TV, route the cable so that people and pets are not likely to trip over it.
• Clean only with a dry cloth. Make sure the camera is turned off before cleaning. Do not use a liquid cleanser.

Important Battery Precautions
• Use only the type of battery specified in this user manual.
• Batteries may present a risk of fire, explosion, or chemical burn if abused. Do not try to charge a battery that is not intended to be recharged.
• Do not dispose of the battery (ies) in a fire. They may explode. Check with local codes for disposal instructions.
• Non-rechargeable batteries, such as alkaline batteries, may leak if left in your product for a long period of time. Remove the batteries from the product if you are not going to use it for a month or longer.
• If your product uses more than one battery, do not mix different types of batteries. Make sure you replace the old, with all new batteries. Mixing different types of batteries or inserting them incorrectly, may cause them to leak.
• In the event that the battery is leaking, do not handle the device with your bare hands. Contact the service center for help since the liquid may remain in the player. If your body or clothes had contact with the battery liquid, wash it off thoroughly with water. Also, if some liquid gets into your eyes, do not rub your eyes but immediately wash them with clean water and consult a doctor.
• Please help to protect the environment by recycling or disposing of batteries according to federal, state, and local regulations.

Warranty information

Limited Warranty
In the unlikely event that this product is defective, or does not perform properly, you may within **90** days from your original date of purchase return it to the authorized service center for repair or exchange.

TO OBTAIN WARRANTY SERVICE:
• **Provide proof of the date of purchase within the package (Dated bill of sale).**
• **Prepay all shipping costs to the authorized service center, and remember to insure your return.**
• **Include a return shipping address (no P.O. Boxes), a telephone contact number, and the defective unit within the package.**
• **Describe the defect or reason you are returning the product.**

Your product will be repaired or replaced, at our option, for the same or similar model of equal value if examination by the service center determines this product is defective. Products received damaged as a result of shipping will require you to file a claim with the carrier.

The shipping address of the authorized service center is:

📦 **Southern Telecom, Inc.**
ATTN: Returns Department
14-C 53rd Street
Brooklyn, NY 11232

Warranty service not provided
This warranty does not cover damage resulting from accident, misuse, abuse, improper installation or operation, lack of reasonable care, and unauthorized modification. This warranty is voided in the event any unauthorized person opens, alters or repairs this product. All products being returned to the authorized service center for repair must be suitably packaged.

Limitation of Warranty:
• THE WARRANTY STATED ABOVE IS THE ONLY WARRANTY APPLICABLE TO THIS PRODUCT. ALL OTHER WARRANTIES, EXPRESS OR IMPLIED (INCLUDING ALL IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE) ARE HEREBY DISCLAIMED. NO VERBAL OR WRITTEN INFORMATION GIVEN BY SOUTHERN TELECOM INC. IT'S AGENTS, OR EMPLOYEES SHALL CREATE A GUARANTY OR IN ANY WAY INCREASE THE SCOPE OF THIS WARRANTY.
• REPAIR OR REPLACEMENT AS PROVIDED UNDER THIS WARRANTY IS THE EXCLUSIVE REMEDY OF THE CONSUMER. SOUTHERN TELECOM INC. SHALL NOT BE LIABLE FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES RESULTING FROM THE USE OF THIS PRODUCT OR ARISING OUT OF ANY BREACH OF ANY EXPRESS OR IMPLIED WARRANTY ON THIS PRODUCT. THIS DISCLAIMER OF WARRANTIES AND LIMITED WARRANTY ARE GOVERNED BY THE LAWS OF THE STATE OF NEW YORK. EXCEPT TO THE EXTENT PROHIBITED BY APPLICABLE LAW, ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE ON THIS PRODUCT IS LIMITED TO THE APPLICABLE WARRANTY PERIOD SET FORTH ABOVE.

Some states do not allow the exclusion nor limitation of incidental or consequential damages, or limitations on how long an implied warranty lasts so the above limitations or exclusions may not apply to you. This warranty gives you specific legal rights, and you also may have other rights that vary from state to state.

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Connecting the camera

Connecting your camera to a TV

To enjoy and watch or view your videos and pictures on a television, please follow the instructions below:

1. Connect the black plug of the provided **A / V Cable** to your camera's **A / V OUT** jack.
2. Connect the Red and Yellow plugs to your television's matching video (yellow) and audio (red or white) inputs.
3. Turn on the camera, the display will turn on briefly and shut, while the red LED indicator light will remain lit.
4. Click on your television's "**Input**" button until you see the live feed from the camera.
5. Press the [**Mode**] button twice to enter the **Playback Mode**.
6. Press the left or right side of the **Control Ring** to select a video or picture, or press the bottom of the **Control Ring** for a thumbnail view of your pictures and videos.
7. If you select a video, press the [**RECORD**] button to start or stop the playback.

TV

AUDIO
VIDEO
A / V Cable

RECORD button

Left   Right

Control Ring

AUDIO
VIDEO

A / V OUT

Connect your camera to a computer

Directly connect to PC's USB port

OR

Use the USB Extender Cable for hard to reach USB ports

PC

USB Pop Up Slider

To edit or upload and share your videos and pictures, you must first transfer them to your computer. Follow the steps below to connect the camera to your computer, and use the provided **Media Impression** software to manage, view, edit and share your videos and pictures.

1. Turn on the camera, and make sure that an SD / SDHC card is inserted before connecting to your computer.
2. Pop up the USB connector using the slider, and insert directly into your computer's USB port.
3. Look for your camera by clicking on **My Computer**, it should usually appear as "**Removable Disk**". Select a file on your camera, and simply move it into your computer (we recommend copying the files into the "**My Videos**" or "**My Pictures**" folder of your computer) in the usual way (drag-and-drop, copy-and-paste). Or open the **Media Impression** software, to easily locate your camera and transfer, view, edit , and upload your video and picture files (See "**ArcSoft® Media Impression**").
4. Before disconnecting the camera, click on the "**Safely Remove Hardware**" icon usually located on the lower right corner of your **Desktop**.

ℹ️ Please do not disconnect the camera from your computer's USB port during loading, as it may cause damage to the camera and the files on the SD card.