

TEC Electronic Computing Scale

SL-9000-ESB SERIES

Owner's Manual



TOSHIBA TEC CORPORATION

Safety Summary

Personal safety in handling or maintaining the equipment is extremely important. Warnings and Cautions necessary for safe handling are included in this manual. All warnings and cautions contained in this manual should be read and understood before handling or maintaining the equipment. Do not attempt to effect repairs or modifications to this equipment. If a fault occurs that cannot be rectified using the procedures described in this manual, turn off the power, unplug the machine, then contact your authorized TOSHIBA TEC representative for assistance.

Meanings of Each Symbol

VARNING

electric shock.



This symbol indicates warning items (including cautions). Specific warning contents are drawn inside the \triangle symbol. (The symbol on the left indicates a general caution.)



This symbol indicates prohibited actions (prohibited items). Specific prohibited contents are drawn inside or near the \bigcirc symbol. (The symbol on the left indicates "no disassembling".)



This symbol indicates actions which must be performed. Specific instructions are drawn inside or near the ● symbol. (The symbol on the left indicates "disconnect the power cord plug from the outlet".)

Prohibited Prohibited fluctuate amounts fluctuate of amounts fl

Prohibited

Any other than the

prohibited.

specified AC voltage

■ If the machines share the same outlet with any other electrical appliances which consume large amounts of power, the voltage will fluctuate widely each time these appliances operate. Be sure to provide an exclusive outlet for the machine as this may cause the machines to **malfunction**.

Do not use voltages other than the

voltage (AC) specified on the rating

plate, as this may cause fire or

■ Do not insert or drop metal, flammable or other foreign objects into the machines through the ventilation slits, as this may cause **fire** or **electric shock**.



Prohibited

This indicates that there is the risk of **death** or **serious injury** if the

machines are improperly handled contrary to this indication.

Prohibited

Do not place metal objects or water-filled containers such as flower vases, flower pots or mugs, etc. on top of the machines. If metal objects or spilled liquid enter the machines.

Do not plug in or unplug the power

cord plug with wet hands as this may

cause electric shock.

or spilled liquid enter the machines, this may cause **fire** or **electric shock**.

■ Do not scratch, damage or modify the power cords. Also, do not place heavy objects on, pull on, or excessively bend the cords, as this may cause **fire** or **electrical shock**.



■ If the machines are dropped or their cabinets damaged, first turn off the power switches and disconnect the power cord plugs from the outlet, and then contact your authorized TOSHIBA TEC representative for assistance. Continued use of the machine in that condition may cause fire or electric shock.



■ Continued use of the machines in an abnormal condition such as when the machines are producing smoke or strange smells may cause **fire** or **electric shock**. In these cases, immediately turn off the power switches and disconnect the power cord plugs from the outlet. Then, contact your authorized TOSHIBA TEC representative for assistance.



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CAUTION:

- 1. This manual may not be copied in whole or in part without prior written permission of TOSHIBA TEC.
- 2. The contents of this manual may be changed without notification.
- 3. Please refer to your local Authorized Service representative with regard to any queries you may have in this manual.

1. INTRODUCTION

1. INTRODUCTION

Thank you for purchasing the TEC SL-9000-ESB Series electronic computing scale. As you will discover, the TEC SL-9000-ESB series has many features and functions designed for user friendliness as well as complete customer satisfaction.

The 7-segment fluorescent display which indicates transaction information such as weights, unit prices, total prices, etc. and the liquid crystal display used to display commodity names and programming messages are provided with the scale. The 140 speed keys realize a higher degree of operability, and the 3 inch/sec. print speed ensures fast and clear printing.

Password security prevents unauthorized access to the PROG., M.DOWN, REWRAP, READ and RESET mode.

We believe that your needs will now be fully satisfied, and you will have total reliability in price calculations. Should you have any questions concerning the scale, please refer to this manual. Be sure to keep this manual for future reference.

This equipment has been tested and found to comply with the limits for a Class A digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference when the equipment is operated in a commercial environment. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instruction manual, may cause harmful interference to radio communications. Operations of this equipment in a residential area is likely to cause harmful interference in which case the user will be required to correct the interference at his own expense. (for USA only)

Changes or modifications not expressly approved by manufacturer for compliance could void the user's authority to operate the equipment.

"This Class A digital apparatus meets all requirements of the Canadian Interference-Causing Equipment Regulations."

"Cet appareil numéique de la classe A respecte toutes les exigences du Rèlement sur le matériel brouilleur du Canada."

(for CANADA only)

Some procedures described in this manual may be illegal in various state jurisdictions. When there are optional settings to enable various functions or to disable functions. Please ensure that the optional settings for scale operation meet the local requirements of weights and measures. If you are uncertain of specific items, contact the state or county office of weights and measures for clarification.

1.1 APPLICABLE MODEL

- SL-9000-30M-ESB-US
- SL-9000-15M-ESB-CA
- SL-9000-15M-ESB-QR

The description of the model number is as follows.



1.2 ACCESSORIES



NOTE: Check that there are no missing or incorrect parts in the accessories.

2. SPECIFICATION

2.1 SCALE

Item	US	CA	QR	
Maximum Capacity	30 lb	15 Kg (30 lb)	15 Kg	
Minimum Scale Division	0.005 lb (0~15 lb)	0.002 Kg (0 ~ 6 Kg)	0.002 Kg (0~6 Kg)	
		0.005 Kg (6 ~ 15 Kg)	0.005 Kg (6~15 kg)	
	0.01 lb (15~30 lb)	0.005 lb (0 ~ 15 lb) 0.01 lb (15 ~ 30 lb)		
Maximum Tare	2.000 lb	1.000 Kg (2.205 lb)	1.000 Kg	
Display Range	0 ~ 30.05 lb	0 ~ 15.025 Kg	0~15.000 Kg	
		(0 ~ 30.05 lb)	e leidee rig	
Unit Price Presettable	\$0.01 ~ 99.99	\$0.01 ~ 99.99	0~99999	
Minimum Price Display	\$0.01	\$0.01	1	
Power Requirement	AC 120 V ± 10%, 60 Hz	(US/CA type)		
	AC 220 V ± 10%, 50/60	,		
Power Consumption	US/CA: 70 W, 1 A (Stand	dby: 25 W, 0.4 A)		
	QR: 70 W, 0.66 A (Stand	-		
Temperature Limits	32°F ~ 104°F (0°C ~ 40°			
Relative Humidity	35% ~ 85% (No condens			
Message Display		s 7 segments Fluorescent		
	Liquid Crystal Display: 5x7 dots 16 characters 1 line LCD			
Weight	5 digits (US/CA type), 5 digits (QR type)			
Unit Price	4 digits (US/CA type), 5 digits (QR type)			
Total Price	5 digits(US/CA type), 6 digits (QR type)			
Remote Display Mode	Dual sides			
Capacity of PLU Memory		0 PLUs when LOGO is av	vailable.	
Print Head	Thermal Print Head (2 in	ch wide)		
Media Issue Method	On-demand/Batch			
Dot Density	193 dots/inch (7.6 dots/n			
Print Speed	3 inch/sec. (76.2 mm/sec			
Available Printing Width	1.89 inch (48 mm), 2.24	inch (57 mm)		
Recommended Media				
Thermal Label		er diameter: Ø93 mm (Ma	,	
Variable Length Label		er diameter: Ø90 mm (Ma	x.)	
Thermal Receipt	· · · · · · · · · · · · · · · · · · ·	liameter: Ø81 mm (Max.)		
Interface	CMT/PL-3 interface (Pro	gram Loader)		
	Drawer Interface			
Dimensions (approx.)	· · · · ·	ch (depth) x 18.7 inch (he		
	436 mm (width)x426 mm (depth) x 474 mm (height)			
Weight	33 lb (15 Kg)			

2.2 OPTION

Option Name	Model No. or Part No.	Description	Source
Label Cassette	OP-9000- CASSETTE	It is covenient to change several kinds of labels.	See Note 1

NOTE: Contact TOSHIBA TEC H.Q. or your nearest TOSHIBA TEC representative.

3. APPEARANCE



4. DISPLAY

4.1 US TYPE

• US (UNITED STATES)

TEC SL-9000	CAPACITY WEIGHT 0 ~ 15 lb 15 ~ 30 lb	0.005 lb	
WEIGHT	lb PRICE/lb	\$ TOTAL PI	RICE \$
%/T NET	REG. M/D R/W F	PREPACK X Z	ERROR

4.2 CA TYPE

Since the following two remote display sheets are enclosed with the CA machine, select one and affix it to the remote display. (Refer to Section 7 How to affix the remote display sheet.)

• CA (CANADA)

TEC SL-9000	CAPACITY WEIGHT e=d WEIGHT e=d 0 ~ 6 Kg 0.002 Kg 0 ~ 15 lbs 0.005 lbs 6 ~ 15 Kg 0.005 Kg 15 ~ 30 lbs 0.01 lbs	
WEIGHT/POIDS	PRICE/PRIX \$ TOTAL	\$
ZERO/ %/T NET kg ZERO	lb REG. M/D R/W 100g PREPACK/ X Z PRÉ-EMBALLÉ	ERROR/ ERREUR

• MX (MEXICO)



4.3 QR TYPE



For the QR machine, the following multi-linqual display stickers are provided to adapt machines to use in various countries. Select one of them and affix it to positions A and B on the remote display. (Refer to Section 7 How to affix the remote display sheet.)

• AG/CL (ARGENTINA/CHILE)

	PESO	kg) (PRECIO UNITARIO \$/kg) (PRECIO TOTAL \$)	—Affix to position (A)
	CERO NETO	REG. M/D R/W 100g FIJO X Z LON LINEA ERROR	—Affix to position (B)
•	BN/SG (BRUNEI/	SINGAPORE)	
	WEIGHT	kg) UNIT PRICE \$/kg) (TOTAL PRICE \$)	-(A)
	ZERO NET	REG. M/D R/W 100g FIX X Z LON INLINE ERROR	$-\mathbf{B}$
•	IN (INDONESIA)		
	WEIGHT	kg) UNIT PRICE Rp/kg) (TOTAL PRICE Rp)	-(A)
	ZERO NET	REG. M/D R/W 100g FIX X Z LON INLINE ERROR	$-\mathbf{B}$
٠	MY (MALAYSIA)		
	WEIGHT	kg) UNIT PRICE RM/kg) (TOTAL PRICE RM)	-A
	ZERO NET	REG. M/D R/W 100g FIX X Z LON INLINE ERROR	$-\mathbf{B}$
٠	PH (PHILIPPINES	5)	
	WEIGHT	kg) (UNIT PRICE PHP/kg) (TOTAL PRICE PHP)	-A
	ZERO NET	REG. M/D R/W 100g FIX X Z LON INLINE ERROR	$-\mathbb{B}$
•	SD (SAUDI ARAE	BIA)	
	WEIGHT	kg) UNIT PRICE S.R./kg) (TOTAL PRICE S.R.)	-A
	ZERO NET	REG. M/D R/W 100g FIX X Z LON INLINE ERROR	$-\mathbf{B}$
٠	TH (THAILAND)		
	WEIGHT	kg) (UNIT PRICE BT/kg) (TOTAL PRICE BT)	-A
	ZERO NET	REG. M/D R/W 100g FIX X Z LON INLINE ERROR	$-\mathbf{B}$
٠	ZA (SOUTH AFR	ICA)	
	WEIGHT	kg) UNIT PRICE R/kg) (TOTAL PRICE R)	- (A)
	ZERO NET	REG. M/D R/W 100g FIX X Z LON INLINE ERROR	-B

5. KEY LAYOUT

5.1 PROGRAMMING KEYBOARD

0				($\mathbf{)}$				0
					CLEAR	SHIFT	SET NEXT	NEXT PLU	AUTO CODE
			SEND	RECEIVE	←	\downarrow	CHANGE PLU	DELETE PLU	RETURN 1/4
PROG.	\diamond	ENTER	-	TEST	Ļ	\rightarrow	DELETE (A) 1/2	INSERT 1	DELETE (B)
! 1	" 2	# 3	\$ 4	% 5	& 6	7	` 8	? 9	@ 0
* Q	+ W	(E) R	/ T	: Y	; U	× –	= 0	> P
] A	\ S] D	^ F	- G	{ H	: J	} K	ĩ	⊿ -
È Z	É X	Â C	Ê V	→ B	↓ Z	↓ M	↑ SPACE	▼ ,	^
							ZERO		FEED

NOTE: Blank keys have no function.

Programming Keyboard Function

Name of Key	Function
CLEAR	 Clears preceding numeric data. Releases the scale from the error mode.
SHIFT	Toggles between the upper characters or lower characters.
SET NEXT	Calls the next PLU data item. Sets the media transarency on the sensor.
NEXT PLU	 Calls the next PLU #. Selects a programming item.
AUTO CODE	Sets "AUTO CODE."
CHANGE PLU	Changes the PLU # currently called.
DELETE PLU	Deletes PLU.
TEST	Prints data set in the currently called PLU.
ENTER	Inputs data to the SL-9000 system during programming.

5. KEY LAYOUT

Name of Key	Function
-	 Displays the preceding PLU data. Used to set an auto code. Calls the preceding label format # when setting the print position. Selects a prgramming item.
	Moves the cursor to the left.
\rightarrow	Moves the cursor to the right.
DELETE 1/2	 Deletes a selected character. Sets a unit price per 1/2 lb.
INSERT 1	 Inserts a space when entering characters. Toggles between 100 g and Kg, or used to select Lb when setting unit price.
DELETE (B)	Deletes all characters on the selected line.
RETURN 1/4	 Displays the next line. Sets a unit price per 1/4 lb.
↑ SPACE	Inserts a blank space in descriptors.
SEND	Stores "Ingredient data" in the temporaty memory.
RECEIVE	Calls "ingredient data" from the temporaty memory.
\uparrow	Sets the preceding item.
\downarrow	Sets the following item.
PROG.	Returns to the programming menu.
\Diamond	 Selects programming menu group. Toggles between capitals and small letters. Sorts the file when setting PLU data, ingredient data and nutrition data. Sets a block PLU # using the confirmation label procedure. Toggles between the scrolling message and fixed message. Calls the second half of the speed keys and sets a department #.
Other Keys	The other 39 keys are used to set the character.

5.2 OPERATION KEYBOARD AND SPEED KEY BOARD



NOTES: 1. The numbers 1~70 indicate the speed key layout, but the actual keys have no number. Pressing the key enables another 70 PLUs assignment.

2. The functions of the 3 and 4 keys can be changed according to the initial settings as follows.

Initial Setting #		Speed	key #
8-7	12-8	69 (④)	70 (③)
0	0	Speed key #69	Speed key #70
0	1	Speed key #69	AUTO/MANUAL key
1	0	Speed key #69	Tare % key
1	1	AUTO/MANUAL key	Tare % key

Operation Keyboard Function

Name of Key	Function
0 _{to} 9	Enters numeric data such as PLU #, unit price and tare.
С	 Clears numeric entries. Releases the scale from error mode. Releases the scale from SAVE mode.
Т	Subtracts tare.
PLU	Calls a PLU or clears displayed PLU.

5. KEY LAYOUT

Name of Key	Function					
PRT/*	Prints the customer label.					
SAVE SAVE						
FOR	Sets the quantity of commodity in "BY COUNT" mode.					
DT/TM	Displays the date.					
NEXT PLU	 Selects the item for change Print/OFF. Selects a programming item and a main menu. 					
VOID	 Cancels preceding data. Selects a programming item and a main menu. 					
 Enables calling the other 70 speed keys. Selects the function for change Print/OFF. Selects a menu group. 						
ESC. Returns to the main menu.						
PROG. Accesses print item, auto message timer, print format and issue n selection mode.						
POWER Turns the display on/off when the scale power is on.						
1/2 1/4 Changes between 1/2 lb and 1/4 lb (US type only).						
100g Changes the unit of measure to 100g (CA/QR type only).						
LB/kg Changes the unit of measure between lb and kg (CA type only).						
PRESET COUNT Sets the number of labels to print.						
GRADE LINE Prints a grade line.						
LOGO	Calls a logo.					
GROUP # No function						

5. KEY LAYOUT

5.2 OPERATION KEYBOARD AND SPEED KEYBOARD

Name of Key	Function
ST	Displays a total amount.
%	This key is used for item or subtotal discount by entering a percentage. (Optional key by initial setting)
FEED Feeds the label.	
TEST Issues a test label.	
ZERO	Adjusts the zero point.
AUTO/ MANUAL	Changes the label issue mode between Automatic issue and manual issue. (Optional key by initial setting)
1 to 70	Calls the PLU frequently used.

NOTE: In ESB limited specification mode

Speed key (70 keys with no shift function)

- " \diamond " key is no-function as following mode.
- 1) Page change in speed-key program mode
- 2) Page change in unit-price-change mode at PLU DATA EDIT
- 3) Second page print in speed-key report at read mode
- 4) Page change in PLU calling by speed-key at Reg. mode

6. PROCEDURE BEFORE OPERATION

- 1. Unpack the accessories and scale from the carton.
- 2. Install the remote display on the scale. (See Page 7-1.)
- 3. Refer to safety Precautions in this manual and set up the scale in a proper location.
- 4. Load the label or receipt. (See Page 9-1.)
- 5. Be sure to insert the power cord plug into an AC outlet.
- 6. Adjust the level gauge. (See page 8-1.)
- 7. Turn the power on and then press the power key. (See page10-1.)
- 8. Set the following program menus:

Menu Group	ITEM No.	Programming Name
2	0	PRINT FORMAT
2	1	DATE/TIME SETTING
1	1	PLU DATA SETTING

If necessary, set the following program menus:

Menu Group	ITEM No. Programming Name	
1	2	INGREDIENT MESSAGE
1	3	NUTRITION SETTING
1	5	ADDRESS SETTING
1	7	SPECIAL INFORMATION
1	8	GRADE LINE
1	9	SPEED KEY SET

- 9. Call a PLU to be sold in weighing mode, and place a weight on the platter to check a correct price is displayed.
- 10. The scale is ready to issue labels.

7. INSTALLATION PROCEDURE

Remote Display

WARNING!

Be sure to cover the connectors with the connector cover because of high voltage and current. If the connectors are exposed to water, a leakage may result.

CAUTION: Never place the scale upside down. Doing so will cause a malfusction.

- 1. To install the remote display, insert the two screws on the bottom of the remote pipe into the holes provided on the scale base.
- 2. Connect the connectors, pull down the connector cover, and install the remote blind plate. Then tighten the screws to secure the remote display.
- 3. Remove the tape from the remote packing and remote cap and lower to fit them to the scale.



7. INSTALLATION PROCEDURE

- 4. For the CA type, affix the remote display sheets to the remote display. Be sure to wipe the remote display surface clean before affixing the sheet or sticker.
 - CA Type



Affix the remote display sheets to the depressed area of the remote display on both sides. (Operator side and customer side)



Affix the remote display stickers to the inner edge of the remote display sheet. (The sticker should be affixed on both the operator side and customer side)

8. LEVEL ADJUSTMENT

1. Level Gauge

Set the scale on a stable and level surface. Level the scale by turning the adjustable legs so that the air bubble is inside the center circle.



2. Adjustment Procedure

① When the air bubble moves toward the left side, turn the right adjustable legs clockwise.



② When the air bubble moves toward rear, turn the front adjustable legs clockwise.



9. REMOVAL AND REPLACEMENT OF MEDIA

WARNING!

Since there is a cutter at the paper outlet, be careful not to injure your fingers when replacing media.

CAUTION:

Do not hold the label cassette by the portion A. Doing so may deform the label cassette, causing damage when setting it in position. Please be sure to hold the label cassette as the following figure shows.



1. Open the right cover. Then push the head-up lever in the direction indicated by the arrow.



- 2. Pull out the label cassette.
- 3. Pull out the roll stopper and the backing paper stopper, and remove the media core with backing paper.



NOTE: When removing the backing paper, loosen the paper by turning the paper winding shaft counterclockwise.

- 4. Loosen the P-2.6x6 screw and move the label guide plate according to the media width.
- 5. Secure the label guide plate with the P-2.6x6 screw.



NOTE: Ensure that the label guide plate aligns with the dowel.

- 6. Refer to the figure below and set the media on the label cassette.
- 7. Insert the roll stopper into the media core fully.
- 8. Set the backing paper stopper in the proper orientation.



Backing Paper Stopper

9. Assemble the label cassette to the scale and remove slack of the media. Push down the print head, and close the right cover.



NOTE: After replacing the media, press the feed key to confirm that the media is issued correctly. *Use of other model's label cassette in the SL-9000 may cause a label skew.

10. OUTLINE OF OPERATION

Since there is a cutter at the paper outlet, be careful not to injure your fingers when issuing labels.

WARNING!



NOTES:

- 1. You can register a password to prohibit unauthorized access to each menu expect for REG. menu.
- 2. To avoid wasteful use of the display, press the POWER key to turn the display off while being unused. Pressing the POWER key again allows you to enter REG. mode without scanning.
- 3. Refer to respective sections for explanation each menu enclosed by a double rectangle.

Item # selection Increment Decrement

11. PROGRAMMING PROCEDURES

(1) Normal Mode

■ How to access the Programming Menu



- **NOTES:** 1. When the selected menu (0) is protected from an access, refer to Section 13.2 and enter the password.
 - 2. In Sections 11.1, 11.2 and 11.3, items which have been sold on that day cannot be called unless they are reset or the Initial Setting #1-4 is set to 1.

How to Select Menu and Item No.



(2) ESB Limited Specification

(2) ESB Limited Specification

How to access the Programming Menu



- **NOTES:** 1. When the selected menu (0) is protected from an access, refer to Section 13.2 and enter the password.
 - 2. In Sections 11.1, 11.2 and 11.3, items which have been sold on that day cannot be called unless they are reset or the Initial Setting #1-4 is set to 1.
 - 3. Select the programming menu by referring to the following item numbers.

<Item No.>

PLU DATA EDIT	0	СМТ	5
PLU DATA	1	INITIAL SET	6
ADDRESS	2	BAR CODE FORM.	7
PRT LOCATION	3	SPEED KEY SET	8
DATE TIME	4	INGREDIENT	11
		CONF. LABEL	12
		ON-LINE/LOCAL	13

NO.	TITLE	MENU GROUP	ITEM No. NOTE 2	ITEM No. NOTE 3	CONTENTS	Page
1	PLU DATA EDIT	1	0	0	CHANGE UNIT PRICE	11-5
2	PLU DATA	1	1	1	PROGRAM/CHANGE/DELETE PLU	11-6
3	INGREDIENT MESSAGE	1	2	11	PROGRAM/CHANGE INGREDIENT	11-9
4	NUTRITION FACTS	1	3	-	PROGRAM/CHANGE NUTRITION FACTS TABLE	11-10
5	CONFIRMATION LABEL	1	4	12	VERIFY THE PROGRAMMING DATA OF PLU	11-14
6	ADDRESS SETTING	1	5	2	PROGRAM ADDRESS	11-15
7	SPECIAL INFO.	1	7	-	PROGRAM SPECIAL INFORMATION	11-16
8	GRADE LINE	1	8	-	PROGRAM GRADE LINE	11-16
9	SPEED KEY SETTING	1	9	8	ASSIGN COMMON PLU TO SPECIFIC SPEED KEY	11-17
10	PRT LOCATION	2	0	3	SELECT LABEL FORMAT AND ADJUST	11-18
11	DATE/TIME SETTING	2	1	4	PROGRAM DATE/TIME/MACHINE #/STORE CODE	11-20
12	CMT/PL-3	2	2	5	BACK-UP /LOAD DATA OF PLU/ING/NUTRI./SPEED KEY	11-20
13	ON-LINE/LOCAL	2	3	13	SET PARAMETERS FOR TMCC	11-24
15	INITIAL SET	2	5	6	SET INITIAL PARAMETERS	-
16	BAR CODE FORMAT	2	6	7	PROGRAM BARCODE FORMAT	11-25
17	TITLE	2	7	-	PROGRAM/CHANGE TITLE ON DISPLAY/PRINT	11-27
18	LOGO	2	8	-	SEND/RECIEVE LOGO DATA	11-28
19	IDIOM	2	9	-	PROGRAM IDIOM	11-29
20	VENDOR	3	0	-	VENDOR NAME	11-29
21	FREE FORMAT	3	1	-	PROGRAM FREE FORMAT	11-30

■ Table 1: Title and Contents of Programming Menu

- **NOTES:** 1. Menu No. 15 is program for use of dealers. Connect a TOSHIBA TEC representative if you desire to use them. When you enter one of these menus by mistake, press ESC. key to return to Main Menu.
 - 2. Nornal Mode (Initial Setting #13-8 is 0)
 - 3. ESB Limited Specification Mode (Initial Setting #13-8 is 1)
 - 4. If you would like to switch the Initial Setting #13-8 please contact your authorized TOSHIBA TEC representative.

The default initial setting #13-8 for each model is as follows. US model: 1 CA/QR/MX model: 0

How to enter characters

Use the following procedure to enter a commodity name, address and ingredient message.



NOTES: 1. \leftarrow and \rightarrow keys are the cursor keys.

- 2. To insert a space, move the cursor to the next character to the space to be inserted, and press INSERT key.
- 3. To delete a line, press DELETE (B) key.
- 4. To move the cursor to the preceding line, press key, or \uparrow key.
- 5. Pressing the 🚫 key toggles between capitals and small letters.
- 6. When entering a commodity name, press ENTER or ↓ key instead of the RETURN 1/4 key to return.
- 7. Pressing the CHANGE PLU key toggles the type font between normal and boldface.
- 8. To call a preset ingredient message idiom, follow the procedure below:



9. To skip a line when entering an ingredient message, follow the procedure below:



11.1 UNIT PRICE CHANGE

Normal Mode	ESB Limited Spec. Mode	
Menu Group: 1	Item No.: 0	
Item No.: 0		

Unit prices stored in PLU can be changed under this menu.

In this procedure, use the operation keys (except when calling a PLU by using a speed key).



- **NOTES:** 1. Calling a PLU# that has not been stored in the PLU file results in an error.
 - 2. Under this Menu (Menu No. 0), "open-price" PLU's price cannot be changed.

11.2 PLU DATA SETTING

Normal Mode	ESB Limited Spec. Mode
Menu Group: 1	Item No.: 1
Item No.: 1	

Setting or changing the contents of PLU (PLU#, UPC#, Commodity Name, etc.).



Pressing the \downarrow key instead of the ENTER key proceeds to the next menu. Pressing the \uparrow key returns to the preceding menu.

Verification label of PLU data



NOTES:

1. A UPC code is made up of a combination of an entered code and an AUTO CODE. Be sure to add some - characters to the end of the AUTO CODE, or all entered codes will be ignored and an AUTO CODE will become an UPC code (see ex. 1).

ex. 1) enter code: 456	ex. 2) enter code 4567	ex. 3) enter code: 123456
AUTO CODE: 123	AUTO CODE: 123	AUTO CODE: 987
\downarrow	\downarrow	\downarrow
code#: 123456	code#: 123567	code#: 987

- 2. When there is no area to store PLU data, an error occurs when pressing the ENTER key.
- 3. Changing a PLU# to number to which other PLU data is set will result in an error.
- 4. Unit price flag may be selected as follows:
 - 1) In case of lb scale
 - a. INSERT1 key : \$ per lb
 - b. DELETE (A) 1/2 key : \$ per 1/2 lb
 - c. RETURN 1/4 key : \$ per 1/4 lb
 - 2) In case of kg scale
 - a. INSERT 1 key : \$ per 100 g or Kg (CA/QR type only)
- 5. Tare limit should be a multiple of 5 (5, 10, 15...), up to 2.000 lb for US type and a multiple of 2 (2, 4, 6, 8...), up to 1.000 Kg for CA/QR type.
- 6. Safe handing instructions can be printed on 57-mm wide labels only. Safe handing instructions are printed on labels formatted for ingredient messages. Only ingredient message labels with 13 or more lines can be used to print safe handling instructions. Available print formats are as follows:

13 (63), 15 (65), 16 (66), 23 (73), 25 (75), 26 (76), 33 (83), 35 (85), 36 (86), 41, 42, 43, 48 and 49.

- 7. Tare % indicates a percentage of tare in gross weight, which is available when the Initial Setting #8-7 is set to 1.
- 8. When setting open price in the count mode (Initial Setting #1-6: 1), set zeros as quantity and unit price.

- 9. In ESB limited specification mode Open PLU
 - (1) "OPEN PLU" (PLU#.999999) is created automatically when RAM clear is performed.
 - (2) "OPEN PLU" (PLU#.999999) is called automatically with U.P = \$0.00 when registration mode is selected.
 - (3) Memory addition for "OPEN PLU" is same as normal PLU.
 - (4) Key operation is as following.



11.3 INGREDIENT MESSAGE

Normal Mode	ESB Limited Spec. Mode
Menu Group: 1	Item No.: 11
Item No.: 2	

Ingredient messages can be printed on a label with a maximum of 54 characters per line in small letters or 32 characters per line in boldfaced small letters, by up to 38 lines.



- **NOTES:** 1. When no data is programmed for the PLU, ingredient cannot be set.
 - 2. When a selected PLU is not stored in the PLU file, a "PLU NOT FOUND" error occurs.
 - 3. Once you exit this menu and enter again, data stored in the work buffer is cleared.
 - 4. When there is no area to store ingredient data, a "MEMORY FULL" error occurs.
 - 5. PLUs cannot share ingredient data. (PLU and ingredient data are in pairs.)

11.4 NUTRITION FACTS

In ESB Limited specification mode, this programming is unavailable.

Menu Group: 1

Item No.:3

Using the following procedure, nutrition information and caloric intake can be set. Serving Size and Servings Per Container consist must of maximum of a 18 characters. However, total number of characters including title characters must not exceed 30.


11. PROGRAMMING PROCEDURES



Pressing the \downarrow key instead of the ENTER key proceeds to the next menu. Pressing the \uparrow returns to the preceding menu.

NOTES: 1. When a selected PLU# is not stored in the PLU file, an error occurs.

- 2. Nutrition file is input each time the ENTER key is pressed. Thus, if you quit the procedure on the way, data entered without pressing ENTER key is not stored.
- 3. The additional information can be used only when its title has been registered in Section 11.14.

• Set the Daily Value Table



NOTES:

DAILY VALUE (Max. 8 digits) The contents of daily value

Ĺ.	· · · · · · · · · · · · · · · · · · ·	
Contents	upper 4 digits	lower 4 digits
No. 1	Percentage of necessary daily intake of Calories	Necessary daily intake of Calories
No. 2	Percentage of necessary daily intake of Total Fat	Necessary daily intake of Total Fat
No. 3	Percentage of necessary daily intake of Saturated Fat	Necessary daily intake of Saturated Fat
No. 4	Percentage of necessary daily intake of Cholesterol	Necessary daily intake of Cholesterol
No. 5	Percentage of necessary daily intake of Sodium	Necessary daily intake of Sodium
No. 6	Percentage of necessary daily intake of Total Carbohydrate	Necessary daily intake of Total Carbohydrate
No. 7	Percentage of necessary daily intake of Dietary Fiber	Necessary daily intake of Dietary Fiber

2) The necessary daily intake of calories can be changed by changing the above table data, and percentage will be changed accordingly.

2. Percentage of daily intake

- 1) Percentage data are printed in right justified 3 digits with zero suppression.
- 2) On the following conditions, an error occurs and data will be printed as '--- %'.
 - ① Percentage data exceeds 3 digits (999%).
 - 2 Data is entered improperly.

Other than xxxxx or xxx.x

Other than numberals (0 to 9) and a point '.'

3. Calculation

(input data) / (necessary daily intake) x 100 = Percentage of daily value (round the obtained data to one decimal place)

11.4 INUTRITION FACTS

Deleting Nutrition Data



Memory file sort

The memory file is sorted when a memory full error occurs.







Area for titles

Area for data:

Area for entry data: Set in this menu (Nutrition Setting procedure.)

Calculated on the basis of the entered data in Menu Page 1/Item No. 3

11.5 PLU VERIFYING LABEL

Normal Mode	ESB Limited Spec. Mode
Menu Group: 1	Item No.: 12
Item No.: 4	

PLU data stored in the scale are verified in the following procedure.



NOTES:

- 1. Labels are printed in both batch mode and on-demand mode.
- 2. When no PLU is stored in the selected range, an error occurs when the ENTER key is pressed.
- 3. Pressing the CLEAR key releases the scale from the error mode and returns to the initial status of this menu.
- 4. After clearing a paper jam error, the scale will wait for an entry of PLU# again.

11.6 ADDRESS SETTING

Normal Mode	ESB Limited Spec. Mode
Menu Group: 1	Item No.: 2
Item No.: 5	

Store addresses and receipt header printed on label can be set within the following character limits.Address:32 characters x 2 lines

Receipt Header: 24 characters on the 1st/2nd line and 48 characters in the 3rd line



11.7 SPECIAL INFORMATION

In ESB Limited Spec. mode, this programming is unavailable.

Menu Group: 1

Item No.:7

When the Net Weight Statement label is selected, 3 lines (32 characters/line) of special information can be printed on the label position where the net weight data is to be printed. The special information can be printed in the weigh and By Count mode. In the Fix mode, the net weight data is printed.



11.8 Grade Line

In ESB Limited Spec. mode, this programming is unavailable.

Menu Group: 1

Item No.:8

You can set the maximum 49 kinds of grade lines (max. 32 characters/line), and call one of them to print it on the label.



NOTES: 1. Print position of grade line can be changed by initial setting.

2. Refer to page 11-4, for information regarding how to enter the Grade Line.

11.9 SPEED KEY SETTING

Normal Mode	ESB Limited Spec. Mode
Menu Group: 1	Item No.: 8
Item No.: 9	

The SL-9000 has a maximum of 70x2 speed keys which are very convenient to call PLUs quickly. (Refer to page 5-3 regarding the Key Layout.)



Department Number

When initial set #10-6 is set to "1", the six-digit PLU# is divided into two; the upper two digits are assigned to department #, and the lower four digits to PLU.

The department # is automatically added in front of four-digit PLU# and treated as a six-digit PLU#.

In case of "PROG.", "Report", and "Reset" modes, PLU# is treated as a six-digit number. So the upper two digits are not treated as department #. Consequently the four-digit PLU# is available only in "REG.", "M.DOWM", and "REWRAP" modes.

NOTE: The default Dept. No. is two-digit serial number ranging from 0 to 99. Entering a "0" clears a Dept. No.

• Vendor Number

Vendor numbers can be set when the Initial Setting #11-1 is set to 1.

Vendor numbers are assigned to the speed keys in two ways:

- Individual vendor number: 00-39
 - Vendor# is assigned to the speed keys one by one.
- (2) Group vendor number: 0-, 1-, 2- and 3-

Maximum 10 vendor numbers can be assigned to one speed key, resulting in 4 speed keys in total. When assigning group vendor numbers to the speed keys, enter the first digit of the vendor key (0, 1, 2 or 3) plus a bar (-).

Vendor numbers can be called whichever half of the speed keys are selected.

11.10 PRINT FORMAT

Normal Mode	ESB Limited Spec. Mode
Menu Group: 2	Item No.: 3
Item No.: 0	

The SL-9000 can memorize 5 different print formats. After print formats are set, you can call them by entering the print format number.



NOTES:

- 1. When a commodity name position is adjusted, an address position will move automatically.
- 2. When entering the other label format #, fine adjust values are initialized.
- 3. Selecting label format numbers other than those provided in Table 2 results in an error.
- 4. When selecting a variable length label format, rectangles are printed instead of print items when test printing.
- 5. Pressing the \bigotimes key allows you to select a print format number from 1 to 5.
- 6. Be sure to press the SET NEXT key when a label format for batch printing with backing paper is selected.

11. PROGRAMMING PROCEDURES

Table 2: Label Format Number Table

Select the format # for the label to be used by referring to the table below.

\square	Item Ingredient		Label ler	ngth (mm)	gth (mm) Nutrition		ind of la	abel	Print of the NET WT. statement	
Labe Form	el nat #	Line	48 mm width	57 mm width	Printing	NON- POS label	POS label	Bar code change label	Impossible	Possible
00	(50)	0	30.0		_	0	0		0	—
10	(60)	0	40.0	49.2	_	_	0	—	0	—
11	(61)	6	54.0	63.5	—	_	0		0	—
12	(62)	12	68.8		—		0		0	—
13	(63)	18	82.6	92.8			0		0	—
14	(64)	22	92.0				0		0	
15	(65)	38		138.1			0		0	—
16	(66)	37		138.1	0		0		0	—
21	(71)	6	69.9	85.7			0			0
22	(72)	12	84.1				0			0
23	(73)	18		112.7			0			0
24	(74)	22	106.4				0			0
25	(75)	38		158.7			0			0
26	(76)	38		158.7	0		0			0
31	(81)	6	76.2	96.8				0		0
32	(82)	12	90.5					0		0
33	(83)	18	104.8	123.8				0	_	0
34	(84)	22	112.7		—			0	—	0
35	(85)	38		171.4			—	0		0
36	(86)	22/38	112.7	171.4	0			0		0
41	(91)	Programmable		Programmable		Free Format (Refer to section 11.18)				
42	(92)	Programmable		Programmable		Free F	ormat	(Refer to s	ection 11.18)	
43	(93)	Programmable		Programmable		Free Format (Refer to section 11.18)				
48		VARIABLE	Variable Length	Variable Length	0			0		0
49		21 (ROTATION)		Variable Length	0			0		0
\uparrow	batch printing method O: possible									

on-demand printing method

....: impossible

1) The width of label is selected by INITIAL SETTING.

2) The number of commodity lines depends on label width.

48 mm width: 2 lines

57 mm width: 4 lines

Label format

In ESB limited specification mode, it is possible to print it is possible to print following labels. (New label format is not added.)

	Non-POS	POS	Ing. 6line	V. Length	Format No.
57 mm width label	Х	0	0	0	10,11,48,60,61
48 mm width label	0	0	0	0	00,10,11,48,50,60,61

X: Not possible O: Possible

11.11 DATE/TIME SETTING

Normal Mode	ESB Limited Spec. Mode
Menu Group: 2	Item No.: 4
Item No.: 1	

Date, time, machine number, and store code are set in this procedure.



1. Express the time in a 24-hour military format.

- 2. The SL-9000 will check details of date (time) input, and any wrong date (time) will result in an error. Then the correct date (time) should be re-entered and press the CLEAR key.
- 3. Even when the initial Setting # 8-4, 8-5 or 8-6 is set to the "Julian Date" the way to enter the date in the date setting operation is the same in the ordinary case.
- 4. The date display method can be changed by the initial setting.

11.12 CMT/PL-3

Normal Mode	ESB Limited Spec. Mode
Menu Group: 2	Item No.: 5
Item No.: 2	

CMT OPERATIONS

SL-9000 is designed to interface with a Cassette Magnetic Tape loader. This loader allows the transfer of the entire PLU file, ingredient file and other data from the SL-9000 to tapes. This can be accomplished in number of operation steps.

In turn, information from the tape can also be transferred to another SL-9000 scale.



NOTES:

- 1. The error mode can be released by pressing the CLEAR key, and operated again through the above steps.
- 2. Use the metal cassette tape which is commercially available and has a capacity of 45 or 60 minutes recording.
- 3. For operations of the CMT loader, refer to the instruction manual provided with the CMT loader.

11. PROGRAMMING PROCEDURES

Connect the PL-3 to the SL-9000 by using RS-232C Cable, then turn on the power of the SL-9000 and the PL-3.

Insert a data disc into the PL-3 and adjust the transmission rate to the SL-9000 ($\begin{bmatrix} 7 & 2 \end{bmatrix}$: 4800 BPS or $\begin{bmatrix} 7 & 3 \end{bmatrix}$: 2400 BPS) by using the rotary switch.

Press the SAVE key of the PL-3, then check whether the SAVE LED is on.

Program the file number of the data disc by using the rotary switch.

(4 1 : File No. 1, 4 2 : File No. 2, 4 8 : File No. 8, 4 9 : File No. 9)



NOTES: 1. Press SAVE or LOAD key on the PL-3.

- 2. If the ENTER Key is not pressed within 10 seconds after SAVE or LOAD key is pressed, a time out error will occur.
- 3. After pressing the ENTER key, the operation ends when "00" appears in the 7 seg. display and LAMP goes off. Remove the data disc and turn the power off.
- 4. Be sure to start the PL-3 before the main operation.

Table 3: Error code during PL-3 operation

Error Code Er		Error Message	Error	Code	Error Message
	0 FDC ERROR		3	7	FRAMING ERROR
	1	FDK MISINSERTION ERROR	3	8	PARITY ERROR
	2	UNAVAILABLE FDK INSERTION		0	DATA ERROR
1		ERROR		1	STATUS ERROR
	3	VOL. LABEL UNMATCH ERROR	E	2	TIME OUT ERROR
	4	FDK MEMORY FULL ERROR		3	FDK READ/WRITE ERROR
	5	WRITE PROTECT ERROR		5	
	6	NO SEARCH FILE ERROR		F	DESIGNATED SELECT KEY ERROR
	1	TIME OUT ERROR		0	RAM READ/WRITE ERROR
	2	LOAD ERROR		1	ROM CRC ERROR
3	3	FDK ERROR	F	2	RAM BACK UP BATTERY ERROR
	4	BUSY STATUS		3	FDC DIAG LEVEL 0 ERROR
	5	POWER FAIL ERROR		Е	SYSTEM FDK LOADING ERROR
	6	OVERRUN ERROR		F	SYSTEM ERROR

1) When the error code in FF, this system enters stop status. (Turn the power off/on for release.)

2) When the error code is F2 or FE, perform the status clear (9 9 9).

3) If an error occurs, refer to the PL-3 Owner's Manual and solve the problem.

11.12 CMT/PL-3

	Title on the Display		Contonto of Transmission	CNAT	
ITEM #	Liquid Crystal Display	7 seg.	Contents of Transmission	CMT	PL-3
2	VERIFY PLU & ING	2	COMPARE PLU & ING. IN OLD FORMAT	0	0
3	READ PLU & ING	3	READ PLU & ING. IN OLD FORMAT	0	0
4	WRITE PLU TO CMT	4	SAVE PLU IN NEW FORMAT	0	0
5	VERIFY PLU = CMT	5	COMPARE PLU IN NEW FORMAT	0	0
6	READ PLU FM CMT	6	READ PLU IN NEW FORMAT	0	0
7	WRITE ING TO CMT	7	SAVE ING. IN NEW FORMAT	×	0
8	VERIFY ING = CMT	8	COMPARE ING. IN NEW FORMAT	×	0
9	READ ING FM CMT	9	READ ING. IN NEW FORMAT	×	0
10	WRITE NUTRITION	10	SAVE NUTRITION IN NEW FORMAT	0	0
11	VERIFY NUTRITION	11	COMPARE NUTRITION IN NEW FORMAT	0	0
12	READ NUTRITION	12	READ NUTRITION IN NEW FORMAT	0	0
13	WRITE SPEED KEY	13	SAVE SPEED KEY IN NEW FORMAT	0	0
14	VERIFY SPEED KEY	14	COMPARE SPEED KEY IN NEW FORMAT	0	0
15	READ SPEED KEY	15	READ SPEED KEY IN NEW FORMAT	0	0

■ Table4 : Transmission Item List

 \odot : operable, \times : inoperable

NOTE: When transferring data with the PL-3, required FDK varies depending on the amount of ING. Be careful of the following when changing a FDK.

- a: During write operation, replace the FDK with a formatted one.
- b: Verify and read data in the same order as write.

To cancel FDK change, press the CLEAR key.

11.13 ON-LINE/LOCAL

Menu Group: 2 Item No.: 3

When the SL-9000 is used as a satellite in an on-line system, the "ID #" and "Transmission delay time" can be set by the following procedure.



NOTES: 1. The TMCC baud rate is fixed to 9600 BPS.

2. After setting the ID #, turn the power switch OFF and ON again.

■ Table 5: Transmission Delay Time Table

	TR-Time (ms)		TR-Time (ms)
1	20~39	6	120~139
2	40~59	7	140~159
3	60~79	8	160~179
4	80~99	9	180~199
5	100~119		

The default is 3.

11.14 BAR CODE FORMAT



With the SL-9000 scale, four kinds of bar code formats are available. These formats can be changed freely.



NOTES: 1. In this printer, the previously set bar code format is initialized to the following default by RAM clear.

Default Bar Code Format:

1 Weight or Fix Price Format C4 Ρ4 0 2 C2 C3 C5 C6 PC/D P1 P2 P3 C/D ⁽²⁾Bar Count Format 0 0 0 C2 C3 C4 C5 0 0 0 0 C6 C/D ③Receipt Format 0 2 0 0 0 0 PC/D P1 P2 P3 P4 P5 C/D

11. PROGRAMMING PROCEDURES

- 2. When the ENTER key is passed, bar code format is checked. An error occurs in the following cases.
 - (1) Check digit (C/D) is at other than digit-13.
 - (2) Price check digit (PC/D) cannot be calculated. (Price is other than 4 or 5 digits.)
 - ③ Price is not set serially beginning from P1 to P4, or P1 to P5).
 - ④ Weight is not set serially beginning from W1 (W1 to W5).
- 3. The usable keys to set the column are as follows:



4. Digits and display of PLU#



6. Digits and display of price



7. Display of weight Digits

8. Setting Items

1

Flag

C/D

7







Price

5

2

PLU#

Weight

6

11.15 TITLES

In ESB Limited Spec. Mode, this programming is unavailable.

Menu Group: 2 Item No.:7

You can register and change displayed/printed titles of the additional information area for nutrition facts using the following procedure. Registered or changed title are stored in the RAM. When ALL clear or RAM clear is executed, these titles will be cleared and the initial titles will resume. Before starting this operation, set the initial setting #7-3 to 1.



NOTE: Title No. and format of the additional information area

Item	Title No.	Format
Additional 1	221	
		Max. 22-character title
Additional 2	231	
Additional 3	232	:mg or g
Additional 4	233	Max. 19-character title
Additional 5	234	
Additional 6	235	
Additional 7,8	238	
Additional 9,10	239	Max. 10-character title Max. 10-character title
		Space
Additional 11,12	240	(Two different titles can be set in one area)

11.16 TRANSFERRING LOGO DATA

In ESB Limited Spec. Mode, this programming is unavailable.

Menu Group: 2 Item No.:8

Logo data is created on a PC and stored into RAM through the CMT interface. Two different sizes of logos, 320x118 dots and 256x64 dots, are available on the SL-9000 series. 64KB of RAM area is secured for logo data, in which the maximum of 13 logos (320x118 dots) or 26 logos (256x64 dots) can be stored. Before starting the following operation, set the initial setting #10-7 to 1.



Table 6:	Error message	during data	transmission
----------	---------------	-------------	--------------

F	Course	Error position			
Error message	Cause	Header text	Data text		
TIME OUT ERROR	Timeout	\bigcirc	\bigcirc		
	Incorrect segment	\bigcirc	\bigcirc		
	Incorrect logo size	\bigcirc			
	Incorrect number of logos	\bigcirc			
DATA ERROR	Incorrect logo number		\bigcirc		
	Incorrect number of dots to be printed.		\bigcirc		
	Parity error	\bigcirc	0		
Framing error		\bigcirc	0		
	Overrun error		\bigcirc		

11.17 IDIOM SETTING

In ESB Limited Spec. Mode, this programming is unavailable.

Menu Group: 2

Item No.:9

Up to 50 terms frequently appearing in ingredient messages can be preset using the following procedure. The idiom number must be set from 1 to 50 in order. One idiom can contain a maximum of 20 characters.



11.18 VENDOR SETTING

In ESB Limited Spec. Mode, this programming is unavailable.

Menu Group: 3

Item No.:0

Up to 40 vendors can be registered using the following procedure. The vendor number must be set from 0 to 39 in order. One vendor name can contain a maximum of 12 characters.



11.19 FREE FORMAT

In ESB Limited Spec. Mode, this programming is unavailable.

Menu Group: 3 Item No.:1

When using 57-mm wide labels, up to three print formats can be changed freely. Moreover, characters can be rotated and magnified, and print items are salectable.

Enter the coordinate of each print item's lower left corner using the lower left corner of a label as the origin. When a print item is located beyond the label width, an error will occur.

Key functions



11. PROGRAMMING PROCEDURES

- **NOTES:** 1. The following print items cannot be magnified.
 - 1 LOGOs
 - ② Safe handing precautions
 - ③ Ingredient messages
 - ④ Bar code
 - 2. The following items cannot be rotated.
 - 1 LOGO
 - ② Safe handling precautions
 - ③ Bar code
 - 3. Base label format numeric data is shown automatically.
 - *X* coordinate: 0-383 dots (1 dot = 0.132 mm)
 - Y coordinate: 0-1300 dots (1 dot = 0.154 mm)

Format data beyond the effective print area results in an error.

- 4. Each format data must be set in the following range:
 - (1) Free Format# (FREE FMT#): 1-3 (Free format# 1-3 correspond to the label format 41-43 or #91-93.)
 - 2 Base label format (BASE LBL#): 57-mm wide label
 - On-demand: 10, 11, 13, 15, 16, 21, 23, 25, 26, 31, 33, 35 and 36
 - ③ Length: 30-200 mm
 - ④ Number of ingredient message lines: 0-38 lines
 - 5 Bar code height: 0-39 mm
- 5. Each print item should be printed in the following range.

		F	Print are	ea size	;	
No.	Print Item	No	rmal	Rot	ation	Note
		X	Y	Х	Υ	
1	Commodity name (4 line)	384	94	94	416	
2	Ingredient	384	*1	*1	438	*1. Line count x 15 dots
3	Packed ON	84	20	20	92	
4	Packed ON (title)	70	13	13	78	
5	Sell BY	84	20	20	92	
6	Sell BY (title)	70	13	13	78	
7	Weight	106	20	20	112	
8	Weight (title)	105	13	13	112	
9	Unit price	140	20	20	147	
10	Unit price (title)	105	13	13	112	
11	Price	138	32	32	147	
12	Price (title)	105	13	13	112	
13	Barcode	212	*2			*2. height/0.154 (dot)
14	Mark (M/R)	12	20	20	12	
15	Tare	100	20	20	107	
16	Tare (title)	34	13	13	38	
17	SP-INFO/NET WT	384	48	48	416	
18	Relish	84	20	20	92	
19	Relish (title)	232	14	14	252	
20	LOGO	320	118			
21	Safe Handling	384	194			
22	Address	384	32	32	416	

11. PROGRAMMING PROCEDURES

		F	Print are	ea size		
No.	Print Item	Normal		Rotation		Note
		Х	Υ	Х	Y	
23	(F) Prince	138	32	32	146	
24	(F) Price (title)	105	13	13	120	
25	(F) Unit price	140	20	20	147	
26	(F) Unit price (title)	105	13	13	120	
27	(F) Weight	106	20	20	112	
28	(F) Weight (title)	105	13	13	120	
29	(F) Price	138	32	32	146	
30	(F) Price (title)	105	13	13	120	
31	(F) LOGO	320	118			

When setting the print item positions (X and Y), an error will occur in the following cases.

Entered "X" point + Print size "X" > 384 dots.
Entered "Y" point + Print size "Y" > 1301 dots.

Magnified print items become double in size.

- 6. When pressing the TEST key, the printer issues a test label.
- 7. Rotated data will be printed so that the lower left corner is positioned at the designated coordinate.



The points indicates by the arrows are the designated coordinates.



Address are printed together with the previous label's data. To print addresses, use normal labels.

POS (Format #10-16): 10.0 mm NET (Format #21-26): 10.0 mm Bar code (Format #31-36): 8.5 mm

Free format area

Print Item	Print Item Format Data					Description			
FREE FMT#							FRE	E FORMAT NUMBER	
BASE LBL#							BAS	SE LABEL NUMBER	
LENGTH /mm		Re	Refer to NOTE 4, page 11-31				LABEL LENGTH		
CT. LINE/ING							NUMBER OF INGREDIENT LINES		
H. BCODE /mr	n						BAF	RCODE HEIGHT	
	Pri	nt Ar	rea Size						
Print Item	×		Y	ROT (Rotation)	MAG (Magnification)		PRT Print)	Description	
COMMODITY)	0	\bigcirc	\bigcirc		0	COMMODITY NAME	
INGREDIENT)	0	0	Х		0	INGREDIENT MESSAGE	
PACKED ON)	0	0	\bigcirc		\bigcirc	PACKED ON DATE	
(T) PACKED		$\mathbf{)}$	\bigcirc	0	0		0	TITLE OF PACKED ON DATE	
SELL BY)	0	\bigcirc	\bigcirc		0	SELL BY DATE	
(T) SELL BY)	0	0	\bigcirc		0	TITLE OF SELL BY DATE	
WEIGHT		$\mathbf{)}$	0	0	0		\bigcirc	WEIGHT	
(T) WEIGHT)	0	\bigcirc	\bigcirc		0	TITLE OF WEIGHT	
U. PRICE		\bigcirc	\bigcirc	\bigcirc	\bigcirc		\bigcirc	UNIT PRICE	
(T) U. PRICE		\bigcirc	0	\bigcirc	\bigcirc		\bigcirc	TITLE OF UNIT PRICE	
PRICE		$\mathbf{)}$	0	0	0		0	TOTAL PRICE	
(T) PRICE	()	0	0	0		0	TITLE OF TOTAL PRICE	
BARCODE)	0	Х	Х		0	BARCODE	
ADDRESS		$\mathbf{)}$	0	0	0		\bigcirc	ADDRESS	
TARE)	\bigcirc	0	\bigcirc		0	TARE	
(T) TARE)	0	0	0		0	TITLE OF TARE	
RELISH)	0	\bigcirc	\bigcirc		0	COOKED BY DATE	
(T) RELISH)	\bigcirc	0	\bigcirc		0	TITLE OF COOKED BY DATE	
S. INF/N. WT	C	$\mathbf{)}$	0	0	0		\bigcirc	SPECIAL INFORMATION or NET WEIGHT STATEMENT	
MARK (M/R)	C	\supset	0	\bigcirc	0		O MARK OF MARK DOWN or REWRAP		
LOGO		$\mathbf{)}$	\bigcirc	Х	Х		O LOGO		
S. HANDLING)	0	Х	Х		\bigcirc	SAFE HANDLING INSTRUCTION	
			•	-	-				

C : AvailableX : Not available

For the print area size, refer to NOTE 5 on page 11-31.

12. PROGRAMMED DATA VERIFICATION REPORTS

12. PROGRAMMED DATA VERIFICATION REPORTS

Та	bl	е	7
I U			

	i	
Menu #	Report Name	Contents
50	PLU programmed data report	All the preset PLU data are listed in the PLU # order (from small to large #).
51	Commodity description report	All the preset commodity names are listed in the PLU # order (from small to large #).
52	Speed key programmed data report	The PLU # and the commodity name preset on each speed key is listed.
53	Commodity and ingredient description report	All the presets commodity names and ingredient messages are listed in the PLU # order (from small to large #).
54	Grade line report	All the preset grade line contents are listed.
55	Vender name report	All preset vendor names are listed.
56	Idiom report	All preset idioms are listed.

• Set the data range of each programmed data verification report



13. PASSWORD SECURITY

You can protect all menus (except REG. menu) and set two step passwords for access to protected menus.

13.1 SETTING PASSWORD AND PROTECT MENU

Liquid Crystal Display



13. PASSWORD SECURITY



- **NOTES:** 1. Select validity of the password by pressing the \diamondsuit key.
 - 2. When the same password is entered for password A and B, password A has priority over the password B.
 - *3.* Be careful if you exclude the same menu from the accessible menus with both password A and B, as you will not be able access the menu.

13.2 CALLING MENU BY ENTERING PASSWORD



NOTE: When the password is unknown, enter "HELP" instead, and you can access only security menu.

14. OPERATING PROCEDURES

NOTES BEFORE STARTING OPERATION

- (1) Insert the power plug into the AC outlet and turn the power ON.
- (2) A sixteen-second scanning will be performed after pressing the POWER key.
- (3) Do not move the scale while it is in operation. Should it become necessary to move it at any time, turn the power switch to the OFF position and be sure to reajust the level indicator after relocating the scale.
- (4) Should a power failure occur during operation, remove the commodity from the platter and insert the power plug into an AC outlet again when power is restored.
- (5) If the scale is used with an unrated power source, inaccurate scaling or other errors may occur.
- (6) If the zero point has shifted during scaling, and no tare is displayed, adjust the zero point by depressing the ZERO key.
- (7) Check the date of the scale before operation every day.
- (8) Make a test print before operation every day. Press the TEST key, and the test label is issued.

■ How to access the REG., M.DOWN, or REWRAP menu

The following display is the REG. menu display. When this display is shown after pressing the POWER key, you can start the REG. operation right away.

Domoto Dioplay	WEIGHT	UNIT PRICE	TOTAL PRICE				
Remote Display	0.000	Р	000000				
REG							
Liquid Crystal Disp	olay ENTER	THE PLU #					

To access a menu from other menus, press the ESC. key to show the Main menu and enter the menu No. When the M.DOWN and REWRAP menus are protected, enter the menu No. and then the password.

Liquid Crystal Display	REG.	1
	MARK DOWN	2
	REWRAP	3

14.1 WEIGHING OPERATION

Menu: REG., M. DOWN, or REWRAP Mode: WEIGH

The weigh mode is used to weigh a commodity and to issue the label. The label contains data such as a weigh, unit price (price per weight) and total price (calculated as a result of the weighing operation). The following is a basic operation seen at the sales floor of a store or at a back room where different kinds and weights of commodities are repacked. Pressing the VOID key subtracts the last entry from the memory.



- **NOTES:** 1. Pressing a speed key to which no PLU data has been assigned will result in an error. In this case, press the \boxed{C} key, then press a speed key to which PLU data has been assigned.
 - 2. To change between AUTO and MANUAL, follow the procedure provided in section 14.9.
 - 3. If a unit price exceeding 4 digits is obtained by multiplying by 2 or 4 (when pressing the 1/2 lb key or 1/4 lb key), the unit price will be 0.
 - 4. 100 g key is available only when the scale is a kg scale or operated on kg base.
 - 5. When the 1/2 lb, 1/4 lb or 100 g key is pressed, the unit price will change on the display.
 - 6. When the "compulsory tare" is selected, a tare must be subtracted in a weighing operation, otherwise an error message "TARE REQUIRED" will be displayed when the following operation has been done:
 - ① Manual mode: Pressing the PRT/* key
 - ② Auto mode: Placing a commodity on the platter.
 - ③ Floating vendor mode: Pressing the Vendor key.

When a "TARE REQUIRED" is displayed, refer to Section 14.6 to follow the proper weighing procedure.

14.2 FIX PRICE OPERATION (FOR US TYPE ONLY)

The FIX mode (Fix Price Mode) is used to issue a label for a commodity of a fixed price PLU (i.e. the price determined by the store), the weight of which may vary from commodity to commodity. In this mode, the Unit Price of the commodity looked up from the PLU file will be printed as the Total Price regardless of its actual weight, and the weight is also printed on the label.

Menu: REG., M.DOWN, or REWRAP Mode: FIX

Example) In the case of PLU #636 of fixed price \$3.80 which is assigned to speed key #7.



(Sample label)

14.3 BY COUNT OPERATION

The BY-COUNT mode is used to issue the label of commodities of the same kind in a package (or may not be packed). The whole package quantity (or a certain quantity) and the whole package price (or the price per the quantity) are usually preset. Thus, it is not necessary to weigh the commodities by the scale in such cases.

Menu: REG., M.DOWN, or REWRAP Mode: BY-COUNT

Example) In case of purchasing 10 DONUTS for \$1.50 of price for 4 DONUTS. (When a price of \$1.50/ 4 DONUTS is set for PLU #33.)



14. OPERATING PROCEDURES

Example) An open price item can be sold as below:

- 1 piece at 15 dollars
- (2) 15 pieces at 10 dollars
- (3) 15 pieces sold at 0.5 dollars per 10 pieces



14.4 PRINT COUNT OPERATION

With this procedure, a specified number of the same labels can be issued.

Menu: REG., M.DOWN, or REWRAP Mode: WEIGH, FIX or BY-COUNT





NOTES: 1. A batch issue means to print labels continuously with the backing paper attached. On-demand issue means to print label one by one.

2. To check the remaining number, press the PLU and the PRESET COUNT keys.



Example B) When operating in Fix or By Count mode.

Example C) When issuing only the nutrition information label. Note that nutrition information can be printed only on several types of label. Refer to page 11-22.



Table 8

The nutrition information labels are issued in the following methods.

		Manua	al issue		Auto issue			
Issue mode	On-demand		Batch		On-demand		Batch	
	Pre=0	Pre>=1	Pre=0	Pre>=1	Pre=0	Pre>=1	Pre=0	Pre>=1
Weigh	1	1	1	1	1	1	1	1
Fix (Weight/price)	1	1	1	1	1	1	1	1
Fix (Net weight)	1	1	1	1	1	1	1	2
By count	1	1	1	1	1	1	1	2

Pre : Preset count

1 : Issue method (1)

After a basic data label is issued, a nutrition information label will be issued.

2 : Issue method 2

After the specified number of basic data labels are continuously issued, the same number of nutrition information labels will be issued. The number of labels can be specified with the preset count setting.

14.5 ISSUING LABELS WITH NET WEIGHT STATEMENT (FOR US TYPE ONLY)

Menu: REG., M.DOWN, or REWRAP Mode: FIX

When the initial settings #1-7 and #1-8 are set to 1, a Net Weight Statement is printed on the label. A unit price and a tare registered in each PLU are printed as a price and a net weight.

Example) The preset Price is \$2.10 and the preset Net Weight is 12 oz. The store knows that the actual Net Weight of this commodity is 19 oz. and decides to sell it at \$2.00.


14.5 ISSUING LABELS WITH NET WEIGHT STATEMENT (FOR US TYPE ONLY)

- **NOTES:** 1. To print NET WT. data. from the FIX mode, load a label which has an area to print a NET WT Statement.
 - 2. The quantity sold number and price data in NET WT. statement operation will be accumulated in the memory. No weight data will be accumulated.
 - 3. The position of the decimal point is adjustable and a comma or period is selectable by the initial setting.
 - 4. Weight data is shifted to the left.
 - 5. Weight data exceeding 480 oz results in an error.
 - 6. Unit price calculation system
 - (Step 1) Weight data is calculated from royal lb into decimal lb. (Round off the data to two decimal places.) ex.) 21 oz \rightarrow 1.3125 lb \rightarrow round \rightarrow 1.31 lb
 - (Step 2) Price is divided by the value obtained above. (Round off the data to two decimal places.) ex.) 1.5\$/1.31 lb = $1.145 \rightarrow$ round \rightarrow \$1.15/lbThis data is printed.
 - 7. When the unit price is less than \$0.01/lb or either the weight or price is 0, the unit price will not be printed.
 - 8. Multiplication registration of NET WT statement The maximum quantity, of a commodity is 99. In the following cases, an error occurs when pressing the PRT/* key to issue the label. (1) Quantity = 0
 - (2) Price x quantity > max. price

Weight x pieces > max. tare (30 lb scale: 480 oz, 15 Kg scale: 9.995 Kg)

LEMON MERINGUE PIE		
PACKED ON JUN 04	SELL BY JUN 09	
1 PIECES	\$2.00 TOTAL \$	
NET WT. 1902	(1LB 30Z)	
20000	2 "202000"	

(Sample label)

14.6 TARE/SAVE FUNCTION PROCEDURES

Menu: REG., M.DOWN, or REWRAP

Mode: WEIGH or FIX (Tare % function is available in WEIGH mode only.)

There are two kinds of tare subtraction procedures, one is "Direct tare", the other is "Preset tare". The SAVE key is used to save the tare, unit price, and PLU data after taking a commodity from the platter.



- **NOTES:** 1. Tare subtraction is available up to 2.000 lb. for US type, and up to 1.000kg (2.205lb) for the CA type. When tare subtraction is in operation, however, the scalable range for net weight becomes less by the amount of the tare. **(Net weight = Gross weight-Tare)**
 - 2. Preset tare must be a multiple of 2 g for CA/QR type (Kg scale) and a multiple of 0.005 lb for US/CA type (Lb scale).
 - 3. The tare % function is available when the Initial Setting #8-7 is set to 1. The speed key #70 will function as the % key (Refer to page 5-3). Set a tare % within the range from 0.0 to 99.9.
 - 4. When a commodity is placed on the platter and the calculated tare exceeds the maximum, a "TARE WEIGH OVER" error will occur.

14.7 CALLING AND PRINTING GRADE LINES

A grade line is a short message added to a commodity name. A grade line can be selected from maximum of 49 programmed grade lines and printed on the label.

Menu: REG., M.DOWN, or REWRAP Mode: WEIGH or FIX, or BY COUNT





(Sample label)

14.8 CALLING AND PRINTING LOGOS

When the initial setting #10-7 is set to "1", a logo containing a picture, a mark, a POP message etc., can be printed on the ingredient label having 12 lines or more for printing ingredient message. Logo data is created on the PC and stored into the memory through the CMT/PL-3 interface.

Menu: REG., M.DOWN, or REWRAP Mode: WEIGH, FIX, or BY COUNT



- **NOTES:** 1. The logo # will be effective until it is changed or deleted. (Logo # is still effective after turning power off and/or changing mode.)
 - 2. Pressing the PRT/* key returns the display to the initial display of Weight mode. This clears the unit price and tare data.
 - 3. LOGOs will not be printed together with a safe handling instruction on a label.
 - 4. LOGOs will be printed in the center of a label.

14.9 SELECTING PRINT ITEM AND ADJUSTING THE LCD BRIGHTNESS

Menu: REG, M.DOWN, or REWRAP Mode: WEIGH, FIX, or BY COUNT



Table 9

Entry	Item		Entry	Item	
1	Packed on date	Print/Non Print	9	Piece count	Print/Non Print
2	Sell by date	Print/Non Print	10	Cooked by date	Print/Non Print
3	Commodity name	Print/Non Print	11	SP/Info./Net Wt.	Print/Non Print
4	Weight	Print/Non Print	19	LCD brightness a	adjustment
5	Unit price	Print/Non Print	27	Media selection	Label/Receipt
6	Total price	Print/Non Print	28	Print format	Format No. Selection
7	Barcode	Print/Non Print	29	Mode (2)	Weigh/Fix/By count
8	Ingredient	Print/Non Print	30	Mode (1)	Auto/Manual

- **NOTES:** 1. A store code can be printed in place of a 'packed on date' and 'sell by date' by changing the initial settings #6-5 and #6-6. To print a store code, select 'packed on date' or 'sell by date' as a print item using the above procedure.
 - 2. Setting data will not be changed by turning the power off, changing the mode or calling a PLU.
 - 3. The 0 key has no function.
 - 4. Pressing the C key allows you to return to the step of selecting the 'packed on date'.
 - 5. The range of idle time = 0 to 99 seconds. A setting '0' prohibits display of an auto message.
 - 6. Item 29 is operable only when the initial setting #1-5 is set to '0'.
 - 7. Be sure to press the FEED key after the PRT/* key when changing the label format.

14.10 DATE CHANGE

The date can be changed temporarily.

```
Menu: REG., M.DOWN, or REWRAP
Mode: WEIGH, FIX, or BY COUNT
```





14.11 BATCH PRINT MODE (with 30 Items Run Assignment)

Menu: REG., M.DOWN, or REWRAP Mode: FIX, or BY COUNT

Up to 99 label per PLU can be issued in non-scale mode. Up to 30 items can be preset. (However, 0 is preset, issuing will be canceled.)





• Changing a Unit Price and Calling G.Line/LOGO

*1 By calling the PLU designation LOGO, the LOGO can be designated per PLU and printed. When the PLU does not designate the LOGO, the LOGO programmed before entering Batch Print Mode is printed.



• Stopping or Canceling Label Issue

- **NOTES:** 1. When the label for NET. WT statement is not selected, pressing the PRESET COUNT key in FIX mode results in an error.
 - 2. Programmed items are reset when:
 - 1 the power is off.
 - $\overbrace{(2)}$ changing the menu. (PROG./REG)
 - (3) changing the mode. (weigh/by count/fix)
 - $\overbrace{4}^{\smile}$ batch printing has been finished.
 - *3. Pressing the* **PRESET COUNT** *key to preset the 31st item results in an error.*
 - 4. The LOGO and Grade Line called per PLU cannot be changed.
 - 5. The label issued in Batch Print Mode cannot be corrected using the VOID key.
 - 6. "TOTALS OVERFLOW" error occurs when the PRINT key is pressed to issue each PLU label.

14.12 FLOATING VENDOR

Menu: REG

Mode: WEIGH, FIX, or BY COUNT

Floating vendor function allows you to register different commodities sales together. This function is available when the Initial Setting #11-1 is set to 1 and using a receipt.

Maximum number of registerable commodities



NOTE: Print format varies depending on the settings of the Initial Setting #11-2, 11-3, 11-4 and 11-7.

Price deletion

Prices already registered can be deleted in the following procedure.



Subtotal

The following procedure will sum up all of the registered items.



()

15. TOTAL OPERATION

In Read or Reset mode you can issue a sales report or reset report with either label or journal paper.

Menu: READ or RESET

READ

The totals will not be cleared after they are printed on labels or journal paper.

RESET

The totals will be cleared after they are printed on labels or journal paper.



How to access the READ or RESET menu

VENDOR TOTAL

The following main menu is displayed after pressing the ESC. key. Enter '5' to enter the READ menu or '6' to enter the RESET menu. When those menus are protected, enter the menu No. and the password.

 \bigcirc

()

()

Liquid Crystal Display

3

У	READ	5
	RESET	6

15.1 HOURLY TOTAL REPORT

Ex.) REPORT Menu



- **NOTES:** 1. When issuing an hourly report, hours with no sales are not printed.
 - 2. An hourly report is printed as follows:
 - 1) Label: Issued sequentially in on-demand mode.
 - 2) Journal paper: Issued with journal paper.
 - *3)* Label with backing paper: Issued sequentially in batch mode.
 - 3. If the C key is pressed during issuance, the hourly report being printed will complete, then the total report will be issued. If this is done in Reset mode, the print data is cleared to zero.

15.2 GRAND TOTAL REPORT



15.3 PLU TOTAL REPORT



- (A) Individual Total
 - Ex.) Individual PLU Total (PLU #100)



- (B) Block Total
 - Ex.) UPC Block Total (UPC #100100~100199)



- **NOTE:** The \bigcirc key represents 0 through 9. The most significant digit in the starting number is followed by an appropriate number of \bigcirc keys.
 - C Zone Total
 - Ex.) PLU Zone Total (PLU #100~107)



D Entire PLU Total



- **NOTES:** 1. When setting the PLU zone, it is not necessary to enter a beginning number which is smaller than an end number.
 - 2. When issuing a block or a zone total report, a PLU with no sales record is not printed. If all PLUs of the block or zone have no sales record, only the total is printed.
 - *3.* Pressing the C key in the middle of issuing a reset report stops printing and data is not cleared.

15.4 VENDOR TOTAL REPORT



16. ERROR MESSAGE TABLE

Take the following action if an error message has appeared on the commodity name display along with the buzzer sounding.

WARNING!

If you cannot solve the problem with the following solution instruction, do not attempt further trouble shooting, by yourself. Turn the power off, unplug the printer, then contact TOSHIBA TEC Authorized Service representative for assistance.

Do not attempt to repair or adjust alone, because electrical equipment is dangerous

• Programming Mode

Message	Cause	Solution
DATA ENTRY ERROR	Error in key input.	Press the CLEAR key, and re- input the right data.
MEMORY FULL	No memory space to set PLU.	Press the CLEAR key, and delete unnecessary PLUs.
DUPLICATE PLU	The PLU # being changed is already registered.	Press the CLEAR key, and check the PLU.
PLU NOT FOUND	The PLU # being called is not registered.	Press the CLEAR key, and set the data to free PLU#.
CHAR. OVERRUN	Attempt is made to set more than max. allowed number of characters.	Press the CLEAR key, and re- input the right data.
PRT FAILURE	Printer trouble.	 Check that the label and print head are set correctly. If the label home position is misaligned, press the FEED key.
LABEL OVERRUN	Label overruns.	Press the FEED key.
RESTORE THE PLUS	The capacity of RAM was changed with the ingredient data stored.	Press the CLEAR key and save the ingredient data. Then delete the data from the memory of the unit. After that change the capacity of RAM and load the data to the unit.

• Label Issue Mode

Message	Cause	Solution
DATA ENTRY ERROR	Error in key input.	Press the C key, and re-input the right data.
PLU NOT FOUND	The PLU # being called is not registered.	Press the C key, and check the PLU #.
TOTALS OVERFLOW	GRAND TOTAL or PLU TO- TAL memory has been ex- ceeded at the time of issuing a label.	Press the C key, then the ESC. key and select 'RESET'. Then sum up the exceeded memory.
MEMORY WILL FULL	The machine judges the memory is full before desig- nated number of media are printed in Batch mode.	Press the C key, then the ESC. key and select 'RESET'. Then sum up the exceeded memory.
PLU DATA ERROR	Error in the PLU data.	Press the C key, and reprogram PLU data.
PRT FAILURE	Printer trouble. Media end.	 Check that the label and print head are set correctly. If the label home position is misaligned, press the FEED
LABEL OVER RUN	Label overruns.	key. Press the FEED key.

• Read and Reset Mode

Message	Cause	Solution
PLU NOT FOUND	Corresponding PLU # is not registered.	Press the C key, and enter the correct PLU #.
PRT FAILURE	Printer trouble.	Same as in the label issue mode.
LABEL OVER RUN	Label overruns.	Press the FEED key.

• CMT Operation Mode

Message	Cause	Solution
	Mismatch of the model type.	
	Mismatch of the base unit.	
MISMATCH SPEC.	Mismatch of the VERSION.	Press the CLEAR key.
	Mismatch of the TRANS- MITTING DATA.	
	Mismatch of the scale capacity.	
	Parity error	
	Framing error	
BAD TAPE OR CMT	Overrun error	Press the CLEAR key.
	Data error	
	Two or More Hardware error	
TIME OUT ERROR	Time out error	Press the CLEAR key.

17. CLEANING THE PRINT HEAD

WARNING!

Since there is a cutter at the paper outlet, be careful not to injure your fingers when cleaning the print head and cutter.

If the print head is dirty, printing will not be clear. The print head should be cleaned with a print head cleaner everyday before use, according to the following procedure:

- 1. Open the label cover and remove the label cassette. (See page 9-1)
- 2. Clean the print head element with the print head cleaner.



Clean the print head element with the print head cleaner.
 NOTE: Be careful not to damage the print head when cleaning.

4. If any label paste is found on the label on the cutter, wipe off paste with alcohol.

After removing the label cutter, reattach it using the following procedure.

- 1. Install an unloaded label cassette on the scale.
- 2. Install the label cutter, aligning the cutter notches with the screw holes.
- 3. Secure the cutter with the screw (FL-3x6) so the bottom of the cutter is 0.5~0.8 mm above the peeloff plate.



NOTE: If the cutter is scratching labels during printing, increase the clearance between the cutter and peel-off plate.

18. TROUBLESHOOTING

WARNING!

This scale has been manufactured under strict quality control. If you have any trouble, however, DO NOT ATTEMPT TO FIX IT BY YOURSELF. Pull the power plug out of the outlet, and contact the TOSHIBA TEC Authorized Service representative.

Problems	Solution	
"" is displayed at power on.	 Was the power turned ON when something was on the platter? → Make sure nothing is on the platter and turn the power on again. Is the platter mounted correctly? → Mount the platter correctly and turn the power on again. 	
Display unstable.	 Is anything touching the platter? → If so, remove it. Is the machine in a windy location? → Avoid locations subject to the wind. 	
No print.	 Check that the media is loaded correctly. Check whether the print head is set correctly or not. 	
Dots missing in the print.	Dirty print head. \rightarrow Clean the print head. Call the TOSHIBA TEC Authorized Service representative if necessary.	
Unclear (or blurred) printing.	 Dirty print head. → Clean the print head. Poor media quality. → Change media type. 	
Power does not come on.	 Plug power cord into an AC socket. Check the circuit breakers or fuses. Plug another appliance into the AC socket to check if there is power supplied. Call the TOSHIBA TEC Authorized Service representative if necessary. 	
You see a raised nap where the media has been cut.	 Clean the cutter blades. The blades are worn. → Call the TOSHIBA TEC Authorized Service representative. 	

Before You Call for Service

It is our primary concern to give you full satisfaction and better service. If, however, any problem arises in connection with the operation of this scale, please check the following points before calling for service:

- A) Is the power plug fully plugged into an AC outlet?
- B) Is the power turned ON?
- C) Is AC power being properly supplied to the outlet? (Check it using another electric appliance.)
- D) Check the circuit breaker.
- E) Has there been a power failure of any sort?
- F) Has the operation been carried out in the correct order?



