

2-920SST



**Digital Spread Spectrum 900MHz  
Cordless Telephone  
User's Guide**

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*We bring good things to life.*

## IMPORTANT INFORMATION

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**NOTICE:** The Industry Canada label identifies certified equipment. This certification means that the equipment meets certain telecommunications network protective, operational and safety requirements. The Industry Canada does not guarantee the equipment will operate to the user's satisfaction.

Before installing this equipment, users should ensure that it is permissible to be connected to the facilities of the local telecommunications company. The equipment must also be installed using an acceptable method of connection. The customer should be aware that compliance with the above conditions may not prevent degradation of service in some situations.

Repairs to certified equipment should be made by an authorized Canadian maintenance facility designated by the supplier. Any repairs or alterations made by the user to this equipment, or equipment malfunctions, may give the telecommunications company cause to request the user to disconnect the equipment.

Users should ensure for their own protection that the electrical ground connections of the power utility, telephone lines and internal metallic water pipe systems, if present, are connected together. This precaution may be particularly important in rural areas.

**CAUTION:** Users should not attempt to make such connections themselves, but should contact the appropriate electric inspection authority, or electrician, as appropriate.

**NOTES:** This equipment may not be used on coin service provided by the telephone company.

Party lines are subject to telephone company tariffs and, therefore, you may not be able to use your own telephone equipment if you are on a party line. Check with your local telephone company.

## INTERFERENCE INFORMATION

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This equipment generates and uses radio frequency energy which may interfere with residential radio and television reception if not properly installed and used in accordance with instructions contained in this manual. Reasonable protection against such interference is ensured, although there is no guarantee this will not occur in a given installation. If interference is suspected and verified by switching this equipment on and off, the user is encouraged to try to correct the interference by one or more of the following measures: Reorient the radio/television receiver's antenna, relocate the equipment with respect to the receiver, plug the equipment and receiver into separate circuit outlets. The user may also wish to consult a qualified radio/television technician for additional suggestions. This equipment has been fully tested and complies with all limits for Class B computing devices pursuant to part 15 FCC Rules and Regulations. This device complies with RSS-210 of Industry Canada. Operation is subject to the following two conditions: (1) This device may not cause interference, and (2) This device must accept any interference, including interference that may cause undesired operation of the device.

## HEARING AID COMPATIBILITY

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This telephone system meets FCC/Industry Canada standards for Hearing Aid Compatibility.

Your GE cordless telephone is designed to give you flexibility in use and high quality performance. To get the most from your new cordless telephone, we suggest that you take a few minutes right now to read through this instruction manual:

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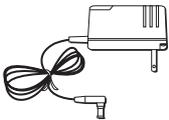
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**WARNING: TO PREVENT FIRE OR ELECTRICAL SHOCK HAZARD, DO NOT EXPOSE THIS PRODUCT TO RAIN OR MOISTURE.**



# GETTING STARTED

Make sure your package includes the items shown below.



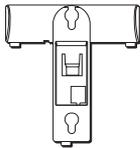
AC power adapter



Telephone line cord



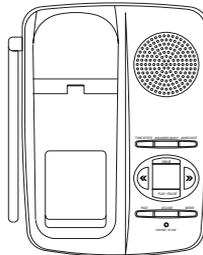
Short telephone line cord



base plate



BT-12 battery



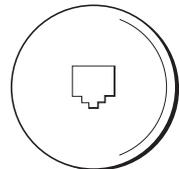
Base



Handset

## MODULAR JACK REQUIREMENTS

You need an RJ11C(CA11A), type modular jack, which is the most common type of phone jack and might look like the one pictured here. If you don't have a modular jack, call your local phone company to find out how to get one installed.



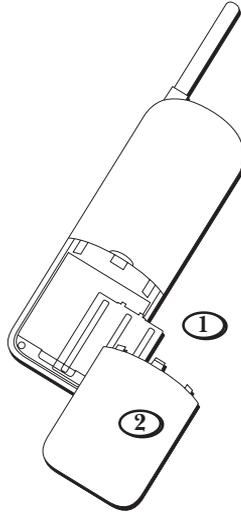
**INSTALLATION NOTE:** Some cordless telephones operate at frequencies that may cause interference to nearby TVs and VCRs. To minimize or prevent such interference, the base of the cordless telephone should not be placed near or on top of a TV or VCR. If interference continues, moving the cordless telephone farther away from the TV or VCR will often reduce or eliminate the interference.

## HANDSET SETUP

1. Remove the battery compartment door.
2. Insert the battery into the compartment.
3. Install the battery compartment door.

**IMPORTANT:** If you do not charge the handset battery properly (for 12 hours) when you first set up the phone, the battery's long-term performance will be compromised.

**IMPORTANT:** Return the handset to the base unit for at least 3 minutes once a week to reestablish the phone's communication link. This procedure is also useful if you find it difficult getting the phone to go off hook.



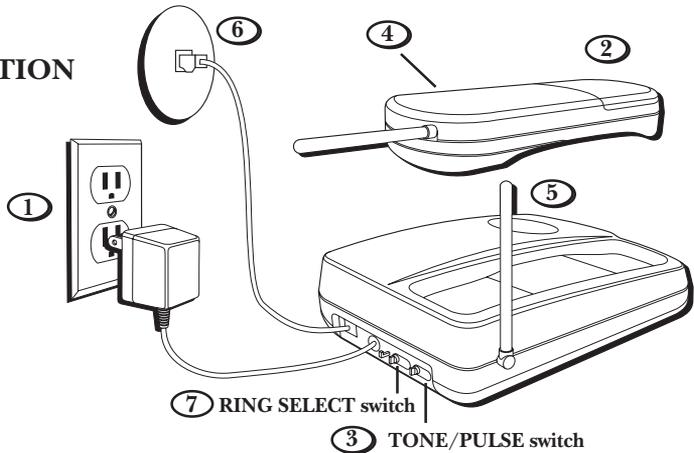
**IMPORTANT:** Because cordless phones operate on electricity, you should have at least one phone in your home that isn't cordless in case the power goes out.

## DIGITAL SECURITY SYSTEM

When you place the handset in the base, the unit verifies its security code which prevents false ringing from other cordless telephones.

After a power outage or battery replacement, you should place the handset in the base for about 20 seconds to reset the code.

## DESKTOP INSTALLATION



1. Plug the power supply cord into the 9V DC jack on the base and into an AC outlet.
2. Place handset in the base to charge for 12 hours. The CHARGE/IN USE light comes to indicate that the battery is charging.

**If you don't charge the handset battery properly (for 12 hours) when you first set up the phone, the battery's long-term performance will be compromised.**

3. Set the TONE/PULSE switch to TONE for touch-tone service, or PULSE for rotary service. If you don't know which type of service you have, check with the phone company.
4. Select RINGER ON or OFF (on the side of handset). When you select OFF, the handset doesn't ring.
5. Raise the base antenna.
6. Plug the telephone line cord into the PHONE LINE jack on the back of the base and into a modular jack.
7. Set RING SELECT switch to 3 rings, 5 rings or TS (Toll Saver) according to your requirement.

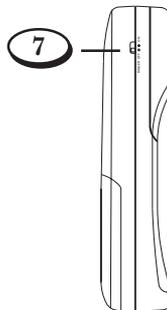
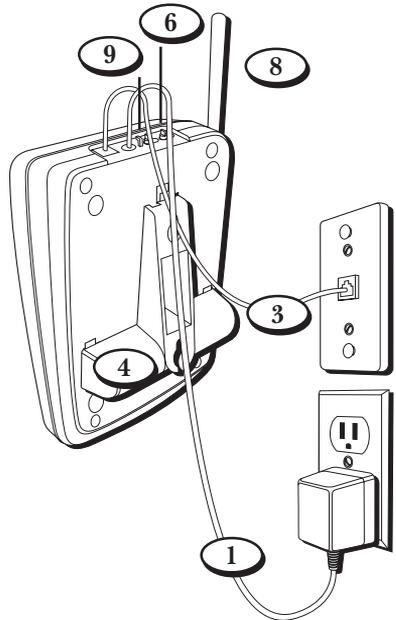
**NOTE:** Use only the Thomson AC power adapter that came with this unit (5-4083). Using other adapters may damage the unit.

# WALL MOUNT INSTALLATION

1. Plug the power supply cord into the 9V DC jack on the base and into an AC outlet.
2. Place handset in the base to charge for 12 hours. The CHARGE/IN USE light comes on indicating that the battery is charging.

**If you don't charge the battery properly (for 12 hours) when you first set up the phone, the battery's long-term performance will be compromised.**

3. Plug the short telephone line cord into the PHONE LINE jack on the back of the base and into a modular jack.
4. Install the base plate by putting the tabs into the slots on the bottom of the unit and then slide the base plate toward the back of the unit to snap into place.
5. Slip the mounting holes over the wall plate posts and slide the unit down firmly into place. (Wall plate not included.)
6. Set the TONE/PULSE switch to TONE for touch-tone service, or PULSE for rotary service. If you don't know which type of service you have, check with the phone company.
7. Select RINGER ON or OFF (on the side of handset). When you select OFF, the handset doesn't ring.
8. Raise the base antenna.
9. Set RING SELECT switch to 3 rings, 5 rings or TS (Toll Saver) according to your requirement.



# CORDLESS PHONE BASICS

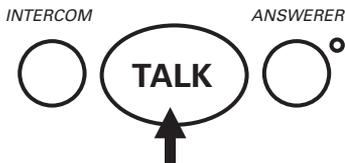
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## MAKING A CALL

After initial set up, the handset battery should be charged for at least 12 hours.

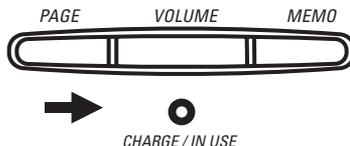
The only two things you need to know to make a call are:

- Press the TALK button before you dial. If you try to make a call when you're too far away from the base, the handset beeps.
- Press TALK or place the handset in the base to hang up.



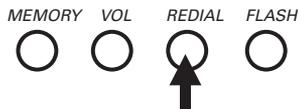
## IN USE LIGHT

You know the phone is on when you see the TALK button on the handset light. The CHARGE/IN USE light on the base blinks.



## REDIAL

Press the TALK button, then press the REDIAL button to redial the last number (up to 32 digits) you called.



## RECEIVING A CALL

To answer a call, press the TALK button before you can talk.



## FLASH BUTTON

Use the FLASH button to activate custom calling services such as call waiting or call transfer, which are available through your local phone company.

## ADJUSTING THE VOLUME

The VOL button on the handset to control the volume of the handset's earpiece and the ringer volume.

### HANDSET EARPIECE VOLUME

To change the volume of the handset's earpiece, press VOL while you are talking on the phone.

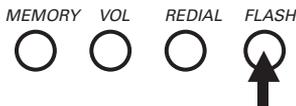
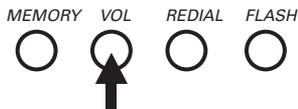
### RINGER VOLUME

To adjust the ringer volume, press the VOL button when the phone is on-hook (phone is inactive, TALK light is off).

## SELECTING A RING TONE

There are 4 ring tones built into your phone. To choose a ring tone, press FLASH followed by either 1, 2, 3, or 4 when the phone is on-hook (phone is inactive, TALK light is off).

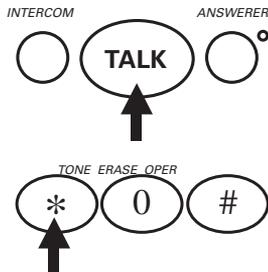
**IMPORTANT:** Don't use the TALK button to activate custom calling services such as call waiting, or you'll hang up the phone.



## TEMPORARY TONE

This feature enables people who have pulse (rotary) service to access touch-tone services offered by banks, credit card companies, etc., by pressing the tone button to temporarily make the phone touch-tone compatible. To get information about your bank account, for example, you would:

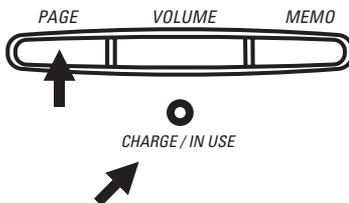
1. Press the TALK button.
2. Call the bank's information line.
3. Press the TONE button after your call is answered.
4. Follow the bank's voice instructions to complete your transaction.
5. Hang up when finished. The phone returns to pulse (rotary) service.



## PAGING THE HANDSET

Press the PAGE button on the base to get the attention of somebody who is using the handset or to locate a misplaced handset.

When you press PAGE on the base, the handset beeps (the CHARGE/IN USE light on the base blinks).



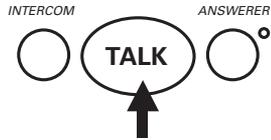
To stop paging, do one of the following:

1. Press Page button on base during beeping.
2. Place the handset on base cradle.
3. Press TALK button on handset.  
Unit goes to TALK mode and you will hear dial tone.
4. Press INTERCOM button on handset. You can communicate with base.

Remember that the RINGER switch on the side of the handset must be ON in order for the handset to beep.

## INTERCOM

The INTERCOM button allows you to communicate between the handset and base unit.



# THE MEMORY FEATURE

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Store up to 20 numbers in memory for quick dialing.

## STORING A NUMBER IN MEMORY

The phone must be OFF and base must be properly installed when you store numbers.

1. Press the MEMORY button.
2. Dial the number (up to 16 digits).
3. Press MEMORY.
4. Use the keypad to enter a 2-digit number (01-20) to store the number in that memory location (the phone beeps).

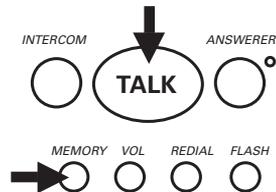
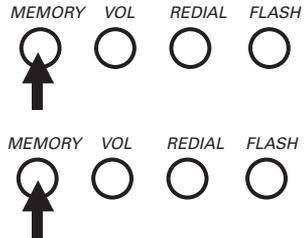
You'll hear an error tone if you have made a mistake in procedure or if you have tried to store more than 16 digits.

## CHANGING A STORED NUMBER

Use the same procedure to change a stored number as you do to store a number – in a sense, you're just moving the phone number to a different memory location.

## DIALING A STORED NUMBER

1. Press the TALK button to get a dial tone.
2. Press MEMORY.
3. Press any (2 digit) number (01-20) to dial the number stored in that location.

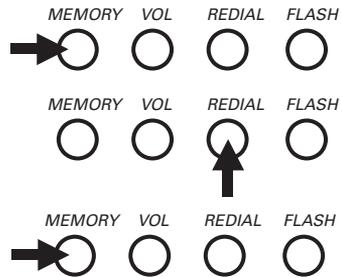


## ADDING A PAUSE WHEN YOU STORE A NUMBER IN MEMORY

Use the REDIAL button to insert a pause in the dialing sequence when you store a number (for example, when you must dial 9 to get an outside line or enter codes to access your bank's information line).

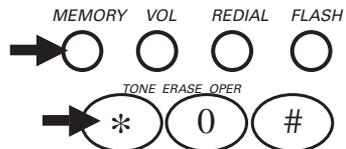
To add a pause because you must dial 9 to get an outside line:

1. Press MEMORY.
2. Press 9.
3. Press REDIAL button.
4. Dial the phone number.
5. Press MEMORY.
6. Use the keypad to enter a 2-digit number (01-20) to store the number in that memory location (the phone beeps).



## STORING A TEMPORARY TONE NUMBER IN MEMORY

1. Press the MEMORY button.
2. Dial the number (up to 16 digits).
3. Press the TONE button to switch to tone dialing. (The TONE counts as one digit.)
4. Enter authorization code/access numbers.



5. Press MEMORY.
6. Press any (2 digit) number (01-20) to store the dialed number in that memory location.

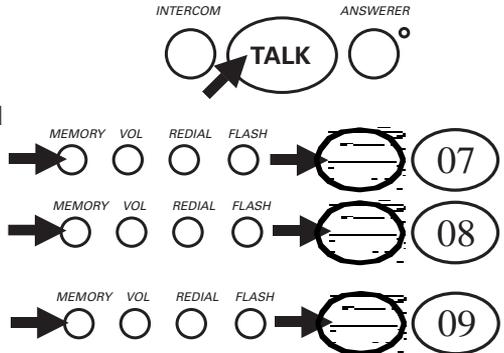


### CHAIN DIALING FROM MEMORY

Use this feature to make calls which require a sequence of numbers, for instance if you use a calling card for a frequently called long distance number. Basically, you dial each part of the sequence from memory. The following example shows how you can use chain dialing to make a call through a long distance service:

<i>The Number For</i>	<i>Memory Location</i>
Long distance access number	07
Authorization code	08
Frequently called long distance number	09

1. Press the TALK button to get a dial tone.
2. Press the MEMORY button and then press 07.
3. When you hear the access tone, press MEMORY and then press 08.
4. At the next access tone, press MEMORY and then 09.

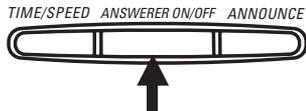


# DIGITAL ANSWERING OPERATION

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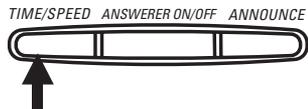
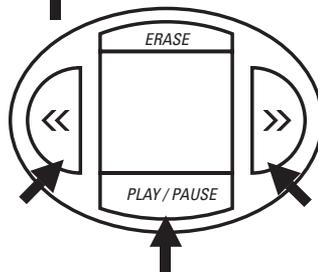
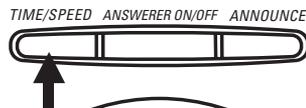
This section shows you how to set up your answering machine to receive incoming calls.

- Press the ANSWERER ON/OFF button to turn the answering machine on and off. The message count window lights when the answering machine is on. The window blinks when you have new messages. The message count and a broken line are alternatively displayed when Answerer is OFF.



## SETTING THE VOICE TIME/DAY STAMP

1. Press and hold the TIME/SPEED button until a beep is heard. Unit announces "Enter the day of week followed by hour and miute."
2. Press >> or << to set the day.
3. Press TIME/SPEED to confirm. The unit will announce the hour.
4. Press >> or << to set the hour (a.m. or p.m.).
5. Press TIME/SPEED to confirm your choice. The unit will announce the minute.
6. Press >> or << to set the minute.
7. Press TIME/SPEED to confirm your choice. The day and time that you set is announced
8. Press and release TIME/SPEED button to review the day and time settings.



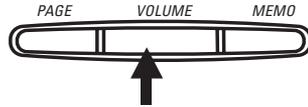
## SPEED CHANGING

During message playback, press TIME/SPEED button to change playback speed.

## SETTING THE SPEAKER VOLUME

Use the VOLUME button to adjust speaker volume to a comfortable level.

- Press VOLUME button during standby mode to set the base ringer OFF or to switch between high and low volumes.
- Press VOLUME button during answerer playback to set answerer volume.



## RECORDING OUTGOING ANNOUNCEMENT

For best results when recording, you should be about 9 inches from the microphone, and eliminate as much background noise as possible.

1. Press and hold the ANNOUNCE button until you hear a beep.
2. Release the button and begin talking after you hear the beep.
3. Press the announce button again when you finish your announcement.

If you choose not to record an outgoing announcement, a default announcement



### Sample Outgoing Announcement

*Hi, this is (use your name here), I can't answer the phone right now, so please leave your name, number and a brief message after the tone, and I'll get back to you. Thanks.*

will play. To return to the default announcement after you have recorded your own outgoing announcement, press the ANNOUNCE button followed by ERASE button.

### TO CHECK ANNOUNCEMENT

- Press and release ANNOUNCE button to review your outgoing announcement.

## MESSAGES INDICATOR

The message window shows number of messages and blinks to show that there are new messages.

## SCREENING CALLS

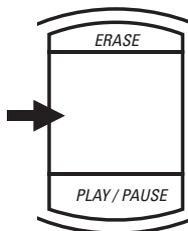
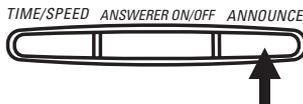
You can screen incoming calls by waiting for the caller to begin leaving a message (to hear who it is), then pick up the handset, and press TALK to talk to the caller. The answering machine automatically stops recording when you activate the handset or pick up an extension phone.

## MESSAGE PLAYBACK

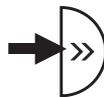
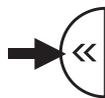
The messages indicator lets you know when you have messages. To play messages, press PLAY/PAUSE.

While a message is playing, you can do the following:

- Press PLAY/ PAUSE to pause the message playback.
- Press PLAY/PAUSE again to resume playback.



- Press and release REVIEW to restart the current message; Press repeatedly to go to previous messages; Press and hold until a beep is heard to go to the first message.
- Press and release SKIP to go to the next message. Press and hold to go to the last message.
- Press ANSWERER ON/OFF to stop message playback.
- Press TIME/SPEED button to change playback speed.
- Press VOLUME button to set answerer volume.



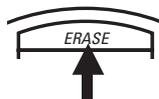
## MEMORY FULL

When the memory is full, the system answers after 10 rings and announces “Memory is full. Please enter the code.” You need to erase some messages so the answerer can record new messages.

## ERASING MESSAGES

You can erase messages three ways: one message at a time using the ERASE button on the base; all messages using the ERASE button on the base; or one message at a time using the ERASE button (number ‘0’ button) on the local handset, or remote phone.

- **To erase a message**, press PLAY/PAUSE on the base and press and release ERASE button on the base to erase the message that is playing.



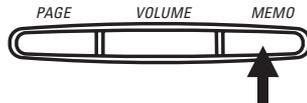
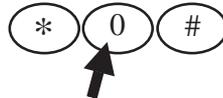
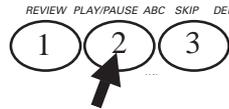
- **To erase all messages**, press and hold the ERASE button on the base when messages have stopped playing.
- **To erase a message from the local handset:**
  1. Press ANSWERER button on the handset.
  2. Press PLAY/PAUSE on the handset (the 2 button).
  3. Press ERASE on the handset (the 0 button) to erase the message that is playing.
- **To erase a message from a remote phone:**
  1. Dial '#' key followed by 4-digit security code (default 1234) after OGA announcement to go to remote access mode.
  2. Press number 2 button of the remote phone to play messages.
  3. Press number 0 button (ERASE) to erase the message being played.

**NOTE:** Erased messages cannot be restored. Also, be careful you don't press ERASE button as the next unheard message is playing because that message will also be erased.

## LEAVING A MEMO

Use the Memo feature to leave a message .

1. Press the MEMO button.
2. Begin talking after you hear the beep.
3. Press the MEMO button again when you finish.



## REMOTE ACCESS

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This section explains two types of remote access: using the handset to access the answering machine and accessing the answering machine from another phone.

The handset contains integrated buttons that enable you access the answering machine with the handset.

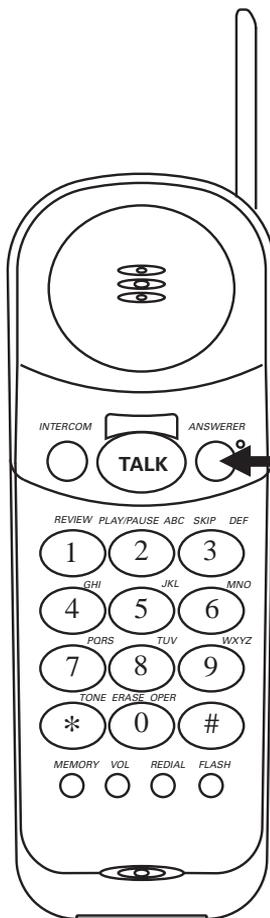
You can also access your answering machine from any phone that is tone-dial compatible by entering # key followed by a 4-digit security code after you hear the outgoing announcement. A voice menu system guides you through all of the procedures.

### USING THE HANDSET

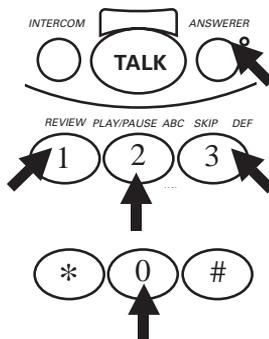
Press the ANSWERER button to access the answering machine from the cordless handset.

After you access the answerer, use the marked handset keys just as if you were pressing the corresponding buttons on the base. To make it easy for you, the functions are listed on the handset above each number. For example, to play messages:

1. Press the ANSWERER button for entering answerer mode.



2. Press 2 (PLAY/PAUSE) to begin playback and press 2 again to pause playback.
3. Press 1 (REVIEW) to review back through the message(s) or 3 (SKIP) to advance to the next message.
4. Press 0 (ERASE) during playback to delete the current message.
5. When you are finished listening to your messages, press ANSWERER again to exit.



### ANSWERER-IN-USE LIGHT

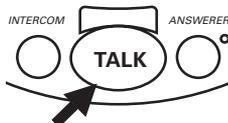
You know the answerer is active when you see the Answerer-in-Use light on the handset come on.

## SCREENING CALLS FROM THE HANDSET

Use the handset to screen calls even when you cannot hear the answering machine.

When the phone rings:

1. Press the ANSWERER button to gain access to the answering machine.
2. Listen to the caller leaving a message.
3. Press the TALK button to talk to the person.



## RECORDING FROM HANDSET

- **Memo recording:**

1. Press the ANSWERER button to gain access to answering machine.
2. Press number 5 to record memo and 5 again to stop.



- **Outgoing Announcement (OGA) Recording**

1. Press ANSWERER button to gain access to the answering machine.
2. Press 8 to record OGA and 8 again to stop.

- **Conversation Recording**

1. Press ANSWERER button during OFF-HOOK to access answering machine.
2. Announce to the party on the line, that you are going to record the conversation.
3. Press 5 to record conversation and 5 again to stop.

## MEMORY FULL

When the memory is full, the system answers after 10 rings, beeps and waits for the caller to enter the 4-digit security code. If you don't enter the security code within 30 seconds after the unit beeps, the phone hangs up. You need to erase some of the messages in order for the system to record new incoming messages.

## ACCESSING THE ANSWERER FROM ANOTHER PHONE

You can access your answering machine from a tone-dial phone by entering #key followed by the default, four-digit security code 1234 after you hear the outgoing announcement.

1. Dial the phone number for the answering machine.

2. Enter # key followed by the security code after you hear the tone.
3. Follow the voice menu to use the answerer's remote functions or follow the table below.

The remote feature enables you to perform the following functions:

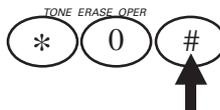
To	Press this Button
Review voice menu options	1
Review message	1(during message playback)
Play back messages	2
Pause message playback	2 (during message playback)
Erase message	0 (during message playback)
Skip message	3 (during message playback)
Stop message playback	4
Turn off answerer	4
Memo Recording	5 (Refer to page 22 for instructions)
Room Monitoring	7
Announcement Record	8
Announcement Playback	9
Playback Speed	6 (during message playback)
Exit remote access mode	*

## CHANGING THE SECURITY CODE

The default security code for accessing the answerer from another location is **1234**. You must use the handset to change the security code. With the phone off, follow these steps:

1. Press ANSWERER.
2. Press # key.
3. Enter 4 numbers to be used as the new security code.
4. Press ANSWERER again.

**NOTE :** Set 0000 to disable remote access.



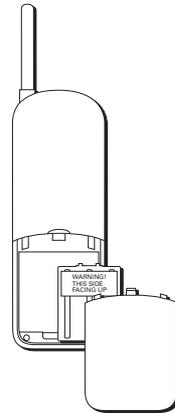
# CHANGING THE BATTERY

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Your cordless handset is powered by a nickel cadmium battery pack (BT-12). The battery pack needs to be recharged periodically. A fully charged battery gives you approximately 4 hours of talk time or 7 days of stand-by time. Return the handset to the base whenever possible to keep the battery adequately charged.

The handset runs on a consumer-replaceable, nickel-cadmium battery pack. If you experience any of the following problems, you may need to replace the battery pack: short talk time, poor sound quality, limited range, CHARGE/IN USE light fails to light. Make sure phone is OFF before you replace battery.

1. Remove the battery compartment door.
2. Remove the battery pack.
3. Insert the new battery into the compartment on the back of the handset.
4. Replace the battery compartment door.
5. Return the handset to the base unit for at least 12 hours to adequately charge a new battery pack.



## BATTERY SAFETY PRECAUTIONS

- Don't disassemble, mutilate, puncture, wet, or dispose of battery in fire. Like other batteries of this type, if it is burned or punctured, it could release toxic materials which can cause injury.
- Keep batteries out of the reach of children.

**NOTE:** The RBRC seal on the battery used in your Thomson Consumer Electronics product indicates that we are participating in a program to collect and recycle Nickel Cadmium batteries throughout the United States of America. Please call 1-800-8-BATTERY for information or contact your local recycling center.



## ANSWERING MACHINE SOLUTIONS

<i>Problem</i>	<i>Solution</i>
Can't hear messages, beep, etc.	<ul style="list-style-type: none"><li>• Adjust speaker volume (p. 16).</li></ul>
Time/Day setting stuck at 12 a.m Mon.	<ul style="list-style-type: none"><li>• Set the time clock (p. 15).</li></ul>
Answers on 10th ring	<ul style="list-style-type: none"><li>• Make sure answerer is turned on.</li><li>• Memory is full. See p. 18.</li></ul>
Incoming messages are incomplete	<ul style="list-style-type: none"><li>• Was an extension phone picked up?</li><li>• Memory is full.</li><li>• Accidentally pressed PLAY button during playback and stopped message.</li></ul>
Won't respond to remote commands	<ul style="list-style-type: none"><li>• Must use tone-dial phone.</li><li>• Must enter correct security code. See pp. 22, 23.</li><li>• Did unit hang up? If you take no action for a period of time, it automatically hangs up.</li></ul>
Answer function operates erroneously or not at all.	<ul style="list-style-type: none"><li>• Press the RESET button on the back of the base to reset unit.</li></ul>

## HANDSET SOUND SIGNALS

<i>Signal</i>	<i>Meaning</i>
Three long beeps or continuous beeps	Page signal
A long warbling tone (with ringer on)	Incoming call signal

# TROUBLESHOOTING GUIDE

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In case of difficulty, please check the following Troubleshooting Guide before seeking service.

<i>Problem</i>	<i>Solution</i>
No dial tone	<ul style="list-style-type: none"><li>• Check installation:<ul style="list-style-type: none"><li>– Is the base power cord connected to a working outlet?</li><li>– Is the telephone line cord connected to the base unit and the wall jack?</li><li>– Is TALK light on?</li></ul></li><li>• Disconnect the base from the wall jack and connect another phone to the same jack. If there is no dial tone in the second phone, the problem might be your wiring or local service.</li><li>• Is the battery pack installed correctly?</li><li>• Did the handset beep when you pressed the TALK button? Did the TALK light come on? The battery may need to be charged.</li><li>• Make sure the battery is properly charged (12 hours).</li><li>• Is the handset out of range of the base? Move closer to the base unit.</li><li>• Place handset in base for 10 seconds to reset the phone.</li><li>• If the phone still does not work, disconnect the power cord and remove the battery pack. Then reconnect the power cord and reinstall the battery pack. Place handset in the base for 10 seconds to allow it to reinitialize.</li></ul>
Dial tone is OK, but can't dial out	<ul style="list-style-type: none"><li>• Make sure the TONE/PULSE switch on the base is set correctly.</li></ul>
Handset does not ring	<ul style="list-style-type: none"><li>• Make sure the RINGER ON/OFF switch on the handset is turned to ON for handset to ring and base ringer level is not set to OFF (for base to ring).</li><li>• You may have too many extension phones on your line. Try unplugging some phones.</li><li>• See solutions for "No dial tone."</li></ul>
Cannot hear phone	<ul style="list-style-type: none"><li>• Press VOL button on the handset.</li></ul>
You experience noise, or fading in and out	<ul style="list-style-type: none"><li>• Charge battery.</li><li>• Is handset out of range? Move closer to the base.</li><li>• Relocate the base unit away from TV's computers, micro-waves or any other appliances or electronic devices that may cause interference.</li><li>• Make sure base is not plugged into an outlet with another household appliance.</li></ul>

<i>Problem</i>	<i>Solution</i>
Unit beeps	<ul style="list-style-type: none"> <li>• You may be receiving an out-of-range alert, move closer to the base.</li> <li>• Place handset in base for 10 seconds to reset the phone. The CHARGE/IN USE comes on when reset is successful.</li> <li>• Put handset in base for 12 hours to recharge battery.</li> <li>• Clean charging contacts on handset and base with a soft cloth or an eraser.</li> <li>• See solutions for "No dial tone."</li> <li>• Replace battery.</li> </ul>
TALK light keeps flashing	<ul style="list-style-type: none"> <li>• The base unit and the handset aren't connecting with each other. Place the handset in the base for 10-15 seconds (the CHARGE/IN USE light on the base blinks one time).</li> </ul>
Cannot hear the PAGE/FIND tone	<ul style="list-style-type: none"> <li>• Set the RINGER to ON.</li> </ul>
Range is shorter than normal	<ul style="list-style-type: none"> <li>• Position the base antenna upward.</li> </ul>
Battery will not hold a charge	<ul style="list-style-type: none"> <li>• Be sure you are sufficiently charging the battery. The battery should be charged for 12 hours.</li> <li>• Make sure battery contacts on both the handset and the base are making contact and are clean; free of dirt or lint.</li> <li>• When the handset is placed in the base, make sure that the base CHARGE/IN USE light is on.</li> </ul>

## **GENERAL PRODUCT CARE**

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To keep your telephone working and looking good, follow these guidelines:

- Avoid putting the phone near heating appliances and devices that generate electrical noise (for example, motors or fluorescent lamps).
- DO NOT expose to direct sunlight or moisture.
- Avoid dropping the handset, as well as other rough treatment to the phone.
- Clean the phone with a soft cloth.
- Never use a strong cleaning agent or abrasive powder because this will damage the finish.
- Retain the original packaging in case you need to ship the phone at a later date.
- Periodically clean the charge contacts on the handset and base with a soft cloth.

## **CAUSES OF POOR RECEPTION**

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- Aluminum siding.
- Foil backing on insulation.
- Heating ducts and other metal construction can shield radio signals.
- You're too close to appliances such as microwaves, stoves, computers, etc.
- Atmospheric conditions, such as strong storms.
- Base is installed in the basement or lower floor of the house.
- Base is plugged into an AC outlet with other electronic devices.
- Handset battery is low.
- You're out of range of the base.

## **TELEPHONE NETWORK INFORMATION**

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Should your equipment cause trouble on your line which may harm the telephone network, the telephone company, where practicable, may notify you that temporary discontinuance of service may be required. Where prior notice is not practicable and the circumstances warrant such action, the telephone company may temporarily discontinue service immediately.

The telephone company may make changes in its communications facilities, equipment, operations or procedures where such action is required in the operation of its business. If these changes are expected to affect the use or performance of your telephone equipment, the telephone company will likely give you adequate notice to allow you to maintain uninterrupted service.

Notice must be given to the telephone company upon termination of your telephone from your line.

## **REN NUMBER**

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On the bottom of this equipment is a label indicating, among other information, the FCC Registration number and Ringer Equivalence Number (REN) for the equipment. You must, upon request, provide this information to your telephone company.

The REN is useful in determining the number of devices you may connect to your telephone line and still have all of these devices ring when your telephone number is called. In most (but not all) areas, the sum of the RENs of all devices connected to one line should not exceed 5. To be certain of the number of devices you may connect to your line as determined by the REN, you should contact your local telephone company.

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# ACCESSORY ORDER FORM

\*Prices are subject to change without notice.

DESCRIPTION	CATALOG NUMBER	PRICE*	QUANTITY	TOTAL
Replacement handset battery	BT-12	\$18.35		
AC power adapter (black)	5-4083A	\$9.95		

Total Merchandise.....\$ \_\_\_\_\_

We are required by law to collect the appropriate sales tax for each individual state, county, and locality to which the merchandise is being sent.

Sales Tax.....\$ \_\_\_\_\_

Money order or check must be in U.S. currency only. No COD or Cash.

All accessories are subject to availability. Where applicable, we will ship a superseding model.

Shipping, Handling, and Insurance.....\$ **\$5.00**

Total Amount Enclosed.....\$ \_\_\_\_\_

Mail order form and money order or check (in U.S. currency) made payable to Thomson Consumer Electronics, Inc. to:

**Consumer Electronics, Mail Order Department**  
**P.O. Box 8419**  
**Ronks, PA 17573-8419**

This is your return label. Please print clearly.

Name: \_\_\_\_\_

Street: \_\_\_\_\_ Apt: \_\_\_\_\_

City: \_\_\_\_\_

State: \_\_\_\_\_ Zip: \_\_\_\_\_

**MAKE SURE YOU FILL OUT THIS FORM COMPLETELY.**

- Allow 4 weeks for delivery.
- All accessories are subject to availability.

Charge your order on your **VISA**, **MasterCard**, or **Discover Card** by filling in below

**USE YOUR CREDIT CARD**

**IMPORTANT:** Copy complete account number from your **VISA** card

Expiration date:

**IMPORTANT:** Copy complete account number from your **MasterCard**

Copy Number above your name on MasterCard  Expiration date:

**IMPORTANT:** Copy complete account number from your **Discover Card**

Expiration date:

\_\_\_\_\_

**AUTHORIZED SIGNATURE**

Prices are subject to change without notice.

# SERVICE

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Thomson Consumer Electronics Canada, Inc. warrants to the purchaser or gift recipient that if any manufacturing defect becomes apparent in this product within 1 year from the original date of purchase, it will be replaced free of charge, including return transportation.

This warranty does not include damage to the product resulting from accidents, misuse or leaking batteries.

Should your product not perform properly during the warranty period, either:

1. Return it to the selling dealer with proof of purchase for replacement,  
OR
2. Remove the batteries (where applicable), and pack product complete with accessories in the original carton (or equivalent).
  - Mail prepaid (with proof of purchase) and insured to:  
Thomson Consumer Electronics Canada, Inc.  
Distribution Centre  
7400 A Bramalea Road  
Mississauga, Ontario L5S 1X1

The provisions of this written warranty are in addition to and not a modification of or subtraction from the statutory warranties and other rights and remedies contained in any applicable legislation, and to the extent that any such provisions purport to disclaim, exclude or limit any such statutory warranties and other rights and remedies, such provisions shall be deemed to be amended to the extent necessary to comply therewith.

If you are unable to find a qualified servicer for out of warranty service, you may write to:

Thomson Consumer Electronics Canada, Inc.  
P.O. Box 0944  
Indianapolis, Indiana, U.S.A., 46206-0944

Attach your sales receipt to this booklet for future reference. This information is required if service is needed during the warranty period.

PURCHASE DATE \_\_\_\_\_

NAME OF STORE \_\_\_\_\_