Friedrich.

Service Manual 2006

Room Air Conditioners

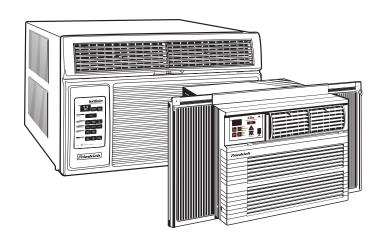


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The information contained in this manual is intended for use by a qualified service technician who is familiar with the safety procedures required in installation and repair, and who is equipped with the proper tools and test instruments.

Installation or repairs made by unqualified persons can result in hazards subjecting the unqualified person making such repairs to the risk of injury or electrical shock which can be serious or even fatal not only to them, but also to persons being served by the equipment.

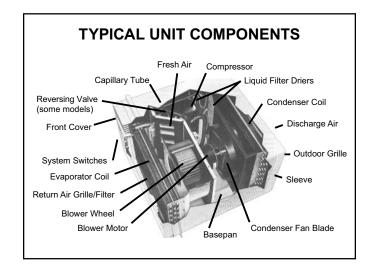
If you install or perform service on equipment, you must assume responsibility for any bodily injury or property damage which may result to you or others. Friedrich Air Conditioning Company will not be responsible for any injury or property damage arising from improper installation, service, and/or service procedures.

INTRODUCTION

This service manual is designed to be used in conjunction with the installation manuals provided with each air conditioning system component.

This service manual was written to assist the professional RAC service technician to quickly and accurately diagnose and repair malfunctions.

This manual will deal with subjects in a general nature. (i.e. all text will not pertain to all models).



IMPORTANT: It will be necessary for you to accurately identify the unit you are servicing, so you can be certain of a proper diagnosis and repair (See Unit Identification).



Friedrich Air Conditioning Company
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www.friedrich.com

ROOM AIR CONDITIONERS LIMITED WARRANTY

FIRST YEAR

ANY PART: If any part supplied by FRIEDRICH fails because of a defect in workmanship or material within twelve months from date of original purchase, FRIEDRICH will repair the product at no charge, provided room air conditioner is reasonably accessible for service. Any additional labor cost for removing inaccessible units and/or charges for mileage related to travel by a Service Agency that exceeds 25 miles one way will be the responsibility of the owner. This remedy is expressly agreed to be the exclusive remedy within twelve months from the date of the original purchase.

SECOND THROUGH FIFTH YEAR

SEALED REFRIGERANT SYSTEM: If the Sealed Refrigeration System (defined for this purpose as the compressor, condenser coil, evaporator coil, reversing valve, check valve, capillary, filter drier, and all interconnecting tubing) supplied by FRIEDRICH in your Room Air Conditioner fails because of a defect in workmanship or material within sixty months from date of purchase, FRIEDRICH will pay a labor allowance and parts necessary to repair the Sealed Refrigeration System; **PROVIDED** FRIEDRICH will not pay the cost of diagnosis of the problem, removal, freight charges, and transportation of the air conditioner to and from the sole responsibility of the owner. This remedy is expressly agreed to be the exclusive remedy within sixty months from the date of the original purchase.

APPLICABILITY AND LIMITATIONS: This warranty is applicable only to units retained within the Fifty States of the U.S.A., District of Columbia, and Canada. This warranty is not applicable to:

- 1. Air filters or fuses.
- 2. Products on which the model and serial numbers have been removed.
- 3. Products which have defects or damage which results from improper installation, wiring, electrical current characteristics, or maintenance; or caused by accident, misuse or abuse, fire, flood, alterations and/or misapplication of the product and/or units installed in a corrosive atmosphere, default or delay in performance caused by war, government restrictions or restraints, strikes, material shortages beyond the control of FRIEDRICH, or acts of God.

OBTAINING WARRANTY PERFORMANCE: Service will be provided by the **FRIEDRICH Authorized Dealer or Service Organization** in your area. They are listed in the Yellow Pages. If assistance is required in obtaining warranty performance, write to: Room Air Conditioner Service Manager, Friedrich Air Conditioning Co., P.O. Box 1540, San Antonio, TX 78295-1540.

LIMITATIONS: THIS WARRANTY IS GIVEN IN LIEU OF ALL OTHER WARRANTIES. Anything in the warranty notwithstanding, any implied warranties of fitness for particular purpose and/or merchantability shall be limited to the duration of this express warranty. Manufacturer expressly disclaims and excludes any liability for consequential or incidental damage for breach of any expressed or implied warranty.

NOTE: Some states do not allow limitations on how long an implied warranty lasts, or do not allow the limitation or exclusion of consequential or incidental damages, so the foregoing exclusions and limitations may not apply to you.

OTHER: This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

PROOF OF PURCHASE: Owner must provide proof of purchase in order to receive any warranty related services.

All service calls for explaining the operation of this product will be the sole responsibility of the consumer.

All warranty service must be provided by an **Authorized FRIEDRICH Service Agency**, unless authorized by FRIEDRICH prior to repairs being made.

(10-04)

ROUTINE MAINTENANCE

NOTE: Units are to be inspected and serviced by qualified service personnel only.

Routine maintenance is required annually or semi-annually, depending upon annual usage.

- 1. Clean the unit air intake filter at least every 250 to 300 fan hours of operation or when the unit's indicator light is on if so equipped. Clean the filters with a mild detergent in warm water and allow to dry thoroughly before reinstalling.
- 2. The indoor coil (evaporator coil), the outdoor coil (condenser coil) and base pan should be inspected periodically (yearly or bi-yearly) and cleaned of all debris (lint, dirt, leaves, paper, etc.). Clean the coils and base pan with a soft brush and compressed air or vacuum. If using a pressure washer, be careful not to bend the aluminium fin pack. Use a sweeping up and down motion in the direction of the vertical aluminum fin pack when pressure cleaning coils. Cover all electrical components to protect them from water or spray. Allow the unit to dry thoroughly before reinstalling it in the sleeve.

NOTE: Do not use a caustic coil cleaning agent on coils or base pan. Use a biodegradable cleaning agent and degreaser.

Inspect the indoor blower housing, evaporator blade, condenser fan blade, and condenser shroud periodically (yearly or bi-yearly) and clean of all debris (lint, dirt, mold, fungus, etc.) Clean the blower housing area and blower wheel with an antibacterial / antifungal cleaner. Use a biodegradable cleaning agent and degreaser on condenser fan and condenser shroud. Use warm or cold water when rinsing these items. Allow all items to dry thoroughly before reinstalling them.

- 3. Periodically (at least yearly or bi-yearly): inspect all control components, both electrical and mechanical, as well as the power supply. Use proper testing instruments (voltmeter, ohmmeter, ammeter, wattmeter, etc.) to perform electrical tests. Use an air conditioning or refrigeration thermometer to check room, outdoor and coil operating temperatures. Use a sling psychrometer to measure wet bulb temperatures indoors and outdoors.
- 4. Inspect the surrounding area (inside and outside) to ensure that the units' clearances have not been compromised or altered.
- 5. Inspect the sleeve and drain system periodically (at least yearly or bi-yearly) and clean of all obstructions and debris. Clean both areas with an antibacterial and antifungal cleaner. Rinse both items thoroughly with water and ensure that the drain outlets are operating correctly. Check the sealant around the sleeve and reseal areas as needed.
- 6. Clean the front cover when needed. Use a mild detergent. Wash and rinse with warm water. Allow it to dry thoroughly before reinstalling it in the chassis.

Model Number Code S S 08 L 1 0 Α 8th Digit – Engineering 1st Digit – Function Major change S = Straight Cool, Value Series Y = Heat Pump E = Electric Heat K = Straight Cool 7th Digit – Options R = Straight Cool 0 = Straight Cool & X = Straight Cool **Heat Pump Models** W = Thru-the Wall. 1 = 1 KW Heat Strip, Normal WallMaster Series 3 = 3 KW Heat Strip, Normal 4 = 4 KW Heat Strip, Normal 5 = 5 KW Heat Strip, Normal 2nd Digit C = Casement Q = Q-Star 6th Digit - Voltage S = Small Chassis 1 = 115 Volts M = Medium Chassis 3 = 230-208 VoltsL = Large Chassis H = HazardGard 5th Digit 3rd and 4th Digit - Approximate Alphabetical Modifier BTU/HR (Cooling) Heating BTU/Hr capacity listed in the

UNIT IDENTIFICATION

RAC Serial Number Identification Guide

Specification/Performance Data Section

| | Number e Manufa C=3 | ctured F=6 | J=9 | L | С | G | R | 00001 |
|----------------------|---------------------------|-------------------|-------|---|---|---|---|-------------------------------------|
| A=1 | D=4 | G=7 | 0-0 | | | | | Production Run Number |
| B=2 | E=5 | H=8 | | | | | | |
| Year M A=1 B=2 | anufactu D=4 E=5 | red G=7 H=8 | K=0 | | • | | | Product Line R = RAC P = PTAC |
| C=3 | F=6 | J=9 | | | | | | E = EAC |
| | Manufac D=Apr | | K=Oct | | | | | V = VPAK H = Split |
| | E=May F=Jun | _ | | | | | | |

PERFORMANCE DATA

| | EVAPOR AIR TEN | | CONDENSER TEMP °F | DISCHARGE TEMP | SUCTION TEMP | SUPER Heat | SUB- COOLING | - | RATING SSURES | ELE | CTRICAL RATI | INGS | R-22 REF. | | BREAKER FUSE |
|------------------------|-------------------|----------------|----------------------|-------------------|-----------------|---------------|-----------------|----------|------------------|--------------|--------------|-------------------------|---------------|------------------------|------------------|
| Model | Discharge Air | Temp Drop°F | | | | | | Suction | Discharge | Amps Cool | Amps Heat | Locked Rotor Amps | Charge in OZ. | Voltage | 60 Hertz Amps |
| Q-Chassis | | | | | | | | | | | | | | | |
| XQ05L10-A | 54 | 27 | 120 | 150 | 68 | 17 | 19 | 85 | 256 | 4.8 | I _ | 28.0 | 18.3 | 115 | 15 |
| XQ06L10-A | 55 | 26 | 121 | 157 | 65 | 13 | 27 | 87 | 261 | 5.0 | _ | 24.0 | 21.0 | 115 | 15 |
| XQ08L10-A | 52 | 29 | 128 | 167 | 60 | 13 | 33 | 81 | 283 | 6.8 | _ | 36.2 | 22.1 | 115 | 15 |
| XQ10L10-A | 50 | 31 | 130 | 176 | 65 | 20 | 29 | 75 | 287 | 9.2 | _ | 44.0 | 19.2 | 115 | 15 |
| XQ12L10-A | 51 | 29 | 126 | 166 | 51 | 6 | 30 | 75 | 271 | 11.0 | - | 56.0 | 31.0 | 115 | 15 |
| EQ08L11-A | 52 | 29 | 124 | 173 | 69 | 21 | 29 | 82 | 283 | 6.5 | 10.7 | 36.2 | 20.0 | 115 | 15 |
| S-Chassis | | | | | | | | | | | | | | | - |
| SS08L10-B | 56 | 24 | 119 | 154 | 68 | 13 | 26 | 85 | 252 | 6.6 | _ | 36.2 | 23.0 | 115 | 15 |
| KS10L10-A | 52 | 29 | 117 | 162 | 64 | 15 | 21 | 83 | 244 | 8.0 | _ | 42.0 | 26.0 | 115 | 15 |
| RS10L10-A | 58 | 23 | 117 | 166 | 68 | 15 | 21 | 83 | 244 | 8.0 | _ | 42.0 | 26.0 | 115 | 15 |
| SS10L10-B | 57 | 23 | 117 | 166 | 65 | 16 | 23 | 82 | 243 | 7.5 | _ | 42.0 | 26.0 | 115 | 15 |
| KS12L10-A | 52 | 29 | 122 | 169 | 61 | 13 | 24 | 82 | 266 | 9.0 | - | 44.0 | 26.5 | 115 | 15 |
| RS12L10-A | 53 | 27 | 124 | 169 | 62 | 13 | 30 | 82 | 266 | 9.3 | - | 44.0 | 32.0 | 115 | 15 |
| SS12L10-B | 53 | 27 | 124 | 169 | 62 | 13 | 30 | 82 | 266 | 9.3 | - | 44.0 | 32.0 | 115 | 15 |
| KS15L10-A | 51 | 30 | 125 | 182 | 62 | 16 | 29 | 77 | 278 | 12.2 | _ | 61.0 | 29.0 | 115 | 15 |
| RS15L10-A | 53 | 27 | 125 | 184 | 62 | 16 | 27 | 77 | 278 | 12.3 | - | 61.0 | 29.0 | 115 | 15 |
| SS14L10-B | 53 | 27 | 125 | 184 | 62 | 15 | 27 | 78 | 268 | 12.3 | - | 61.0 | 29.2 | 115 | 15 |
| KS12L30-A | 48 | 32 | 129 | 176 | 48 | 34 | 36 | 76 | 287 | 12.3 | _ | 24.0 | 31.0 | 208 / 230 | 15 |
| SS12L30-B | 57 | 24 | 121 | 170 | 67 | 17 | 27 | 83 | 258 | 5.4 | _ | 21.0 | 28.0 | 208 / 230 | 15 |
| SS16L30-B | 50 | 31 | 130 | 176 | 53 | 8 | 35 | 77 | 279 | 7.9 | _ | 35.0 | 32.1 | 208 / 230 | 15 |
| RS16L30-A | 50 | 31 | 130 | 176 | 53 | 8 | 35 | 77 | 279 | 7.4 | - | 35.0 | 32.0 | 208 / 230 | 15 |
| ES12L33-A | 56 | 25 | 121 | 167 | 65 | 15 | 28 | 83 | 256 | 4.8 | 15.1 | 21.0 | 28.0 | 208 / 230 | 20 |
| ES16L33-A | 49 | 32 | 130 | 179 | 50 | 8 | 34 | 75 | 279 | 7.4 | 15.1 | 35.0 | 32.0 | 208 / 230 | 20 |
| YS09L10-A | 60 | 20 | 116 | 164 | 71 | 18 | 17 | 89 | 239 | 7.1 | 8.5 | 44.0 | 25.1 | 115 | 15 |
| YS09L10-B | 60 | 20 | 116 | 164 | 71 | 18 | 17 | 89 | 239 | 7.1 | 8.5 | 44.0 | 25.1 | 115 | 15 |
| YS09L10A-A | 60 | 20 | 116 | 164 | 71 | 18 | 17 | 89 | 239 | 7.1 | 8.5 | 44.0 | 25.1 | 115 | 15 |
| YS13L33-A | 58 | 23 | 123 | 175 | 69 | 22 | 29 | 79 | 266 | 5.2 | 5.3 / 15.1 | 24.0 | 30.0 | 208 / 230 | 20 |
| M-Chassis | | | | | | | | | | | | | 1 | | |
| KM24L30-A | 50 | 31 | 132 | 187 | 56 | 14 | 37 | 70 | 287 | 11.2 | - | 68.0 | 53.0 | 208 / 230 | 20 |
| RM24L30-A | 50 | 31 | 132 | 187 | 56 | 14 | 37 | 70 | 287 | 11.2 | - | 68.0 | 53.0 | 208 / 230 | 20 |
| YM18L34-A | 49 | 31 | 125 | 182 | 64 | 22 | 27 | 72 | 271 | 8.5 | 8.7 / 18.6 | 41.0 | 43.0 | 208 / 230 | 30 |
| RM18L30-A | 49 | 31 | 125 | 175 | 63 | 21 | 31 | 72 | 271 | 8.7 | 10.0 | 42.0 | 39.5 | 208 / 230 | 15 |
| EM18L34-A | 49 | 31 | 125 | 175 | 63 | 21 | 31 | 72 | 271 | 8.1 | 18.9 | 42.0 | 39.5 | 208 / 230 | 15 |
| KM18L30-A | 49 | 31 | 125 | 175 | 63 | 21 | 31 | 72 | 271 | 8.1 | _ | 42.0 | 39.5 | 208 / 230 | 15 |
| SM18L30-A KM21L30-A | 53 50 | 28 31 | 122 127 | 175 185 | 66 57 | 13 15 | 25 34 | 82 73 | 255 274 | 7.3 9.4 | = | 37.0 43.0 | 44.0 45.0 | 208 / 230 | 15 15 |
| SM21L30-A | 50 | 31 | 127 | 185 | 57 | 15 | 34 | 73 | 274 | 9.4 | - | 43.0 | 45.0 | 208 / 230 | 15 |
| EM24L35 | 50 | 31 | 132 | 187 | 56 | 14 | 37 | 70 | 287 | 11.2 | 25.0 | 68.0 | 53.0 | 208 / 230 | 30 |
| SM24L30 | 50 | 31 | 132 | 187 | 56 | 14 | 37 | 70 | 287 | 11.2 | 23.0 | 68.0 | 53.0 | 208 / 230 | 20 |
| L-Chassis | 00 | 01 | 102 | 107 | 00 | 14 | 07 | 70 | 207 | 11.2 | | 00.0 | 00.0 | 200 / 200 | 20 |
| | F2 | 00 | 100 | 170 | F.C. | 10 | 1 00 | 70 | 050 | 10.0 | 1 | 00.0 | F0.1 | 000 / 000 | |
| SL28L30-A | 53 | 28 | 128 | 172 | 56 52 | 13 | 29 | 73 | 259 | 13.0 | _ | 68.0 | 50.1 | 208 / 230 208 / 230 | 20 |
| SL36L30-A SL36L30-B | 49 | 31 | 133 | 192 | 53 | 12 | 37 | 70 70 | 287 | 17.2 | _ | 91.0 | 57.6 | · · | 30 |
| EL36L35-A | 49 | 31 32 | 133 133 | 192 194 | 53 53 | 12 13 | 37 | 70 70 | 287 302 | 17.2 18.0 | 25.0 | 91.0 91.0 | 57.6 60.0 | 208 / 230 | 30 |
| YL24L35-A | 52 | 29 | 122 | 175 | 65 | 23 | 29 | 70 | 262 | 10.9 | 11.2 / 24.6 | 68.0 | 74.0 | 208 / 230 | 30 |
| | JL | | 122 | 1/3 | 00 | ۷۵ | L 2 | 12 | 202 | 10.3 | 11.4 / 24.0 | 00.0 | /4.0 | 200/230 | |
| Casement | A 7 | 22 | 100 | 100 | 17 | 1.0 | 00 | 71 | 200 | r 7 | ı | 40.0 | 20.0 | 115 | 1.5 |
| SC06L10-A | 47 | 33 | 128 | 166 | 47 | 14 | 23 | 74 | 290 | 6.7 | l | 40.0 | 20.0 | 115 | 15 |
| HazardGard | | | | | | | 1 | | | | | | 1 | | |
| SH15L30-A | 54 | 26 | 206 | 129 | 61 | 16 | 98 | 76 | 258 | 8.2 | | | 28.5 | 208 / 230 | 15 |
| SH20L30-A | 46 | 34 | 125 | 196 | 52 | 8 | 28 | 75 | 271 | 10.1 | | | 39.0 | 208 / 230 | 20 |

ELECTRICAL DATA

Wire Size Use ONLY wiring size recommended for

single outlet branch circuit.

Fuse/Circuit Use ONLY type and size fuse or HACR

Breaker circuit breaker indicated on unit's rating plate. Proper current protection to the unit

is the responsibility of the owner.

Grounding Unit MUST be grounded from branch

circuit through service cord to unit, or through separate ground wire provided on permanently connected units. Be sure that branch circuit or general purpose outlet is

grounded.

Receptacle The field supplied outlet must match plug on

service cord and be within reach of service cord. Do NOT alter the service cord or plug. Do NOT use an extension cord. Refer to the table above for proper receptacle and

fuse type.



ELECTRIC SHOCK HAZARD.

Turn off electric power before service or installation.

All electrical connections and wiring MUST be installed by a qualified electrician and conform to the National Electrical Code and all local codes which have jurisdiction.

Failure to do so can result in property damage, personal injury and/or death.



The consumer - through the AHAM Room Air Conditioner Certification Program - can be certain that the AHAM Certification Seal accurately states the unit's cooling and heating capacity rating, the amperes and the energy efficiency ratio.





FUNCTIONAL COMPONENT DEFINITIONS

MECHANICAL COMPONENTS

Bellows condensate valve Temperature-sensitive valve that opens up to drain off condensate water when the outside temperature falls below 40°F and closes when the outside temperature reaches 58°F.

<u>Vent door</u> Allows introduction of fresh air into the room and/or exhausts stale room air outside (on select models.)

<u>Plenum assembly</u> Diffuser with directional louvers used to direct the conditioned airflow.

Blower wheel Attaches to the indoor side of the fan motor shaft and is used for distributing unconditioned, room side air though the heat exchanger and delivering conditioned air into the room.

<u>Slinger fan blade</u> Attaches to the outdoor side of the fan motor shaft and is used to move outside air through the condenser coil, while slinging condensate water out of the base pan and onto the condenser coil, thus lowering the temperature and pressures within the coil.

ELECTRICAL COMPONENTS

<u>Thermostat</u> Used to maintain the specified room side comfort level

System switch Used to regulate the operation of the fan motor, the compressor or to turn the unit off. For troubleshooting, refer to the wiring diagrams and schematics in the back of this service manual.

<u>Capacitor</u> Reduces line current and steadies the voltage supply, while greatly improving the torque characteristics of the fan motor and compressor motor.

ELECTRICAL COMPONENTS cont'd

<u>MoneySaver</u>® <u>switch</u> When engaged, it sends the power supply to the fan motor through the thermostat, which allows for a cycle-fan operation.

Fan Motor Dual-shafted fan motor operates the indoor blower wheel and the condenser fan blade simultaneously.

Solenoid Used to energize the reversing valve on all heat pump units.

Heating element Electric resistance heater, available in 3.3, 4.0 or 5.2 kW on select TwinTemp® models.

<u>Heat anticipator</u> Used to provide better thermostat and room air temperature control.

HERMETIC COMPONENTS

<u>Compressor</u> Motorized device used to compress refrigerant through the sealed system.

Reversing valve A four-way switching device used on all heat pump models to change the flow of refrigerant to permit heating or cooling.

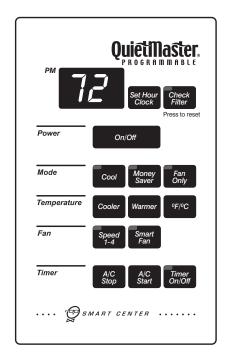
<u>Check valve</u> A pressure-operated device used to direct the flow of refrigerant to the proper capillary tube, during either the heating or cooling cycle.

<u>Capillary tube</u> A cylindrical meter device used to evenly distribute the flow of refrigerant to the heat exchangers (coils.)

ELECTRONIC CONTROLS

TESTING THE ELECTRONIC CONTROLS

CHECK FILTER light will come on after 250 hours of use. Touch **CHECK FILTER** to reset.



Electronic Control

ELECTRONIC CONTROLS

TESTING THE ELECTRONIC CONTROL XQ/WS BOARDS & QME BOARDS

Activating Test Mode: Activate test mode by pressing at the same time the "MODE" button and the temperature "DOWN" button on XQ & WS models. LEDs for Hour, Start, and Stop will blink 1 bps while Test Mode is active.

Activate test mode by pressing at the same time the "MONEY SAVER" button and the "CHECK FILTER" button on QME models. LED for the Filter Alert will blink 1 bps while Test Mode is active.

Test Mode has duration of 90 minutes. Test Mode can be activated under any conditions, including Off. Test Mode is cancelled by pressing the On/Off button, unplugging the unit, or when the 90 minutes is timed out. All settings revert to the factory default settings of Cool, 75° F, Timer and Set Hour features are nonfunctional.

Test Mode overrides the three-minute lockout, all delays for compressor and fan motor start / speed change, and no delay when switching modes.

Test Mode default settings are ON, Money Saver, 60° F, and High fan speed.

Activating Error Code Mode: (Submode of Test Mode) Unit must be in Test Mode to enter Error Code Mode

Activate Error Code Mode by pressing the "TIMER ON/OFF" button on XQ & WS models. LED for the "TIMER ON/OFF" will flash 1 bps while Error Code Mode is active. Pressing the "TEMP/HR + " button will display 00. Consecutive presses will scroll through all error codes logged. Press the "TEMP/HR - " button to see the reverse order of all error codes logged. When the end of logged error codes is reached the temperature set point will appear.

Activate Error Code Mode by pressing at the same time the "A/C START" button and the "ON/OFF" button on QME models. LED for the "TIMER ON/OFF" will flash 1 bps while Error Code Mode is active. Pressing the "WARMER" button will display 00. Consecutive presses will scroll through all error codes logged. Press the "COOLER" button to see the reverse order of all error codes logged. When the end of logged error codes is reached the temperature set point will appear.

TESTING THE ELECTRONIC CONTROL ERROR CODE LISTINGS

IMPORTANT: Error Codes are cleared from the log by exiting from Error Code Mode. To exit on XQ models, press Timer On/Off button. To exit QME models, press A/C Start and On/Off buttons. Or unplug unit to exit Error Code Mode. Plug unit in after 5 seconds to resume normal operation of unit.

TESTING THE ELECTRONIC CONTROL ERROR CODE LISTINGS

E1 SHORT CYCLE SITUATION: Keyboard is fine. Investigate and define short cycling problem.

E2 KEYBOARD STUCK ERROR: If key button(s) are pressed continuously for twenty seconds or more. If MODE key is stuck, unit will default to cool. Exit Error Code Mode to see if error "E2" is no longer displayed and unit is functioning. Replace board if "E2" still displays after exiting Error Code Mode.

E3 FROST PROBE OPEN: If ohm value is present, replace board.

E4 FROST PROBE SHORT: Replace board.
E5 INDOOR PROBE OPEN: Replace board.
E6 INDOOR PROBE SHORT: Replace board.

NOTE: All Error Code displays for Frost & Indoor Probe will allow unit to operate. Unit may or will ice up if faulty components not replaced.

FROST PROBE SENSOR: disables compressor at 35° F. **INDOOR PROBE SENSOR:** Control range is 60° F to 90° F +/- 2° F.

Indoor temperature will be displayed by pressing:

(QME units) The Fan Speed button and the Warmer button. (XQ units) The Fan Speed button and the Temp Up button.

The indoor temperature will be displayed for 10 seconds. The display will change back to the Set Point temperature by pressing any key button except for the On/Off button. The indoor temperature can be viewed in all modes, including test mode.

Check Filter: The Check Filter indicator turns on after the fan motor has been operating for 250 hours. The Check Filter indicator is reset by pressing the Check Filter button one time only,. Power failures will not reset the 250 hour timer. All time elapsed is stored in memory and resumes counting after power is restored.

Keep Alive: The electronic control has a memory to retain all functions and status as set up by the user in the event of a power failure. Once power is restored to the unit there is a two second delay before the fan comes on and approximately three minutes delay before the compressor is activated, providing that the mode was set for cooling and the set point temperature has not been met in the room.

REFRIGERATION SYSTEM SEQUENCE OF OPERATION

A good understanding of the basic operation of the refrigeration system is essential for the service technician. Without this understanding, accurate troubleshooting of refrigeration system problems will be more difficult and time consuming, if not (in some cases) entirely impossible. The refrigeration system uses four basic principles (laws) in its operation they are as follows:

- 1. "Heat always flows from a warmer body to a cooler body."
- 2. "Heat must be added to or removed from a substance before a change in state can occur"
- "Flow is always from a higher pressure area to a lower pressure area."
- 4. "The temperature at which a liquid or gas changes state is dependent upon the pressure."

The refrigeration cycle begins at the compressor. Starting the compressor creates a low pressure in the suction line which draws refrigerant gas (vapor) into the compressor. The compressor then "compresses" this refrigerant, raising its pressure and its (heat intensity) Temperature.

The refrigerant leaves the compressor through the discharge line as a hot high pressure gas (vapor). The refrigerant enters the condenser coil where it gives up some of its heat. The condenser fan moving air across the coil's finned surface facilitates the transfer of heat from the refrigerant to the relatively cooler outdoor air.

When a sufficient quantity of heat has been removed from the refrigerant gas (vapor), the refrigerant will "condense" (i.e. change to a liquid). Once the refrigerant has been condensed (changed) to a liquid it is cooled even further by the air that continues to flow across the condenser coil.

The RAC design determines at exactly what point (in the condenser) the change of state (i.e. gas to a liquid) takes place. In all cases, however, the refrigerant must be totally condensed (changed) to a liquid before leaving the condenser coil.

The refrigerant leaves the condenser coil through the liquid line as a warm high pressure liquid. It next will pass through the refrigerant drier (if so equipped). It is the function of the drier to trap any moisture present in the system, contaminants, and large particulate matter.

The liquid refrigerant next enters the metering device. The metering device is a capillary tube. The purpose of the metering device is to "meter" (i.e. control or measure) the quantity of refrigerant entering the evaporator coil.

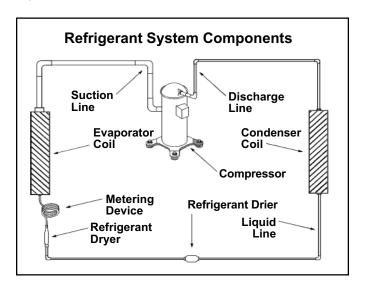
In the case of the capillary tube this is accomplished (by design) through size (and length) of device, and the pressure difference present across the device.

Since the evaporator coil is under a lower pressure (due to the suction created by the compressor) than the liquid line, the liquid refrigerant leaves the metering device entering the evaporator coil. As it enters the evaporator coil, the larger area and lower pressure allows the refrigerant to expand and lower its temperature (heat intensity). This expansion is often referred to as "boiling". Since the unit's blower is moving Indoor air across the finned surface of the evaporator coil, the expanding refrigerant absorbs some of that heat. This results in a lowering of the indoor air temperature, hence the "cooling" effect.

The expansion and absorbing of heat cause the liquid refrigerant to evaporate (i.e. change to a gas). Once the refrigerant has been evaporated (changed to a gas), it is heated even further by the air that continues to flow across the evaporator coil.

The particular system design determines at exactly what point (in the evaporator) the change of state (i.e. liquid to a gas) takes place. In all cases, however, the refrigerant must be totally evaporated (changed) to a gas before leaving the evaporator coil.

The low pressure (suction) created by the compressor causes the refrigerant to leave the evaporator through the suction line as a cool low pressure vapor. The refrigerant then returns to the compressor, where the cycle is repeated.



SEALED REFRIGERATION SYSTEM REPAIRS

IMPORTANT -

ANY SEALED SYSTEM REPAIRS TO COOL-ONLY MODELS REQUIRE THE INSTALLATION OF A LIQUID LINE DRIER. ALSO, ANY SEALED SYSTEM REPAIRS TO HEAT PUMP MODELS REQUIRE THE INSTALLATION OF A SUCTION LINE DRIER.

EQUIPMENT REQUIRED

- 1. Voltmeter
- 2. Ammeter
- 3. Ohmmeter
- 4. E.P.A. Approved Refrigerant Recovery System.
- 5. Vacuum Pump (capable of 200 microns or less vacuum.)
- 6. Acetylene Welder
- 7. Electronic Halogen Leak Detector (G.E. Type H-6 or equivalent.)
- Accurate refrigerant charge measuring device such as:
 a. Balance Scales 1/2 oz. accuracy
 b. Charging Board 1/2 oz. accuracy
- 9. High Pressure Gauge (0 400 lbs.)
- 10. Low Pressure Gauge (30 150 lbs.)
- 11. Vacuum Gauge (0 1000 microns)

EQUIPMENT MUST BE CAPABLE OF:

- 1. Recovery CFC's as low as 5%.
- 2. Evacuation from both the high side and low side of the system simultaneously.
- 3. Introducing refrigerant charge into high side of the system.
- 4. Accurately weighing the refrigerant charge actually introduced into the system.
- 5. Facilities for flowing nitrogen through refrigeration tubing during all brazing processes.

HERMETIC COMPONENT REPLACEMENT

The following procedure applies when replacing components in the sealed refrigeration circuit or repairing refrigerant leaks. (Compressor, condenser, evaporator, capillary tube, refrigerant leaks, etc.)

- Recover the refrigerant from the system at the process tube located on the high side of the system by installing a line tap on the process tube. Apply gauge from process tube to EPA approved gauges from process tube to EPA approved recovery system. Recover CFC's in system to at least 5%.
- 2. Cut the process tube below pinch off on the suction side of the compressor.
- 3. Connect the line from the nitrogen tank to the suction process tube.
- 4. Drift dry nitrogen through the system and un-solder the more distant connection first. (Filter drier, high side process tube, etc.)
- Replace inoperative component, and always install a new filter drier. Drift dry nitrogen through the system when making these connections.

HERMETIC COMPONENT REPLACEMENT cont'd

- Pressurize system to 30 PSIG with proper refrigerant and boost refrigerant pressure to 150 PSIG with dry nitrogen.
- 7. Leak test complete system with electric halogen leak detector, correcting any leaks found.
- 8. Reduce the system to zero gauge pressure.
- Connect vacuum pump to high side and low side of system with deep vacuum hoses, or copper tubing. (Do not use regular hoses.)
- 10. Evacuate system to maximum absolute holding pressure of 200 microns or less. NOTE: This process can be accelerated by use of heat lamps, or by breaking the vacuum with refrigerant or dry nitrogen at 5,000 microns. Pressure system to 5 PSIG and leave in system a minimum of 10 minutes. Release refrigerant, and proceed with evacuation of a pressure of 200 microns or less.
- Break vacuum by charging system from the high side with the correct amount of liquid refrigerant specified. This will prevent boiling the oil out of the crankcase, and damage to the compressor due to over heating.

NOTE: If the entire charge will not enter the high side, allow the remainder to enter the low side in small increments while operating the unit.

 Restart unit several times after allowing pressures to stabilize. Pinch off process tubes, cut and solder the ends. Remove pinch off tool, and leak check the process tube ends.

SPECIAL PROCEDURE IN THE CASE OF COMPRESSOR MOTOR BURNOUT

- 1. Recover all refrigerant and oil from the system.
- 2. Remove compressor, capillary tube and filter drier from the system.
- Flush evaporator condenser and all connecting tubing with dry nitrogen or equivalent, to remove all contamination from system. Inspect suction and discharge line for carbon deposits. Remove and clean if necessary.
- 4. Reassemble the system, including new drier strainer and capillary tube.
- 5. Proceed with processing as outlined under hermetic component replacement.

ROTARY COMPRESSOR SPECIAL TROUBLESHOOTING AND SERVICE

Basically, troubleshooting and servicing rotary compressors is the same as on the reciprocating compressor with only one main exception:

NEVER, under any circumstances, charge a rotary compressor through the LOW side. Doing so would cause permanent damage to the new compressor.

REFRIGERANT CHARGING

NOTE: BECAUSE THE RAC SYSTEM IS A SEALED SYSTEM, SERVICE PROCESS TUBES WILL HAVE TO BE INSTALLED. FIRST INSTALL A LINE TAP AND REMOVE REFRIGERANT FROM SYSTEM. MAKE NECESSARY SEALED SYSTEM REPAIRS AND VACUUM SYSTEM. CRIMP PROCESS TUBE LINE AND SOLDER END SHUT. DO NOT LEAVE A SERVICE VALVE IN THE SEALED SYSTEM.

Proper refrigerant charge is essential to proper unit operation. Operating a unit with an improper refrigerant charge will result in reduced performance (capacity) and/or efficiency. Accordingly, the use of proper charging methods during servicing will insure that the unit is functioning as designed and that its compressor will not be damaged.

Too much refrigerant (overcharge) in the system is just as bad (if not worse) than not enough refrigerant (undercharge). They both can be the source of certain compressor failures if they remain uncorrected for any period of time. Quite often, other problems (such as low air flow across evaporator, etc.) are misdiagnosed as refrigerant charge problems. The refrigerant circuit diagnosis chart will assist you in properly diagnosing these systems.

An overcharged unit will at times return liquid refrigerant (slugging) back to the suction side of the compressor eventually causing a mechanical failure within the compressor. This mechanical failure can manifest itself as valve failure, bearing failure, and/or other mechanical failure. The specific type of failure will be influenced by the amount of liquid being returned, and the length of time the slugging continues.

Not enough refrigerant (Undercharge) on the other hand, will cause the temperature of the suction gas to increase to the point where it does not provide sufficient cooling for the

compressor motor. When this occurs, the motor winding temperature will increase causing the motor to overheat and possibly cycle open the compressor overload protector. Continued overheating of the motor windings and/or cycling of the overload will eventually lead to compressor motor or overload failure.

METHOD OF CHARGING

The acceptable method for charging the RAC system is the Weighed in Charge Method. The weighed in charge method is applicable to all units. It is the preferred method to use, as it is the most accurate.

The weighed in method should always be used whenever a charge is removed from a unit such as for a leak repair, compressor replacement, or when there is no refrigerant charge left in the unit. To charge by this method, requires the following steps:

- Install a piercing valve to remove refrigerant from the sealed system. (Piercing valve must be removed from the system before recharging.)
- Recover Refrigerant in accordance with EPA regulations.
- Install a process tube to sealed system.
- 4. Make necessary repairs to system.
- 5. Evacuate system to 250 300 microns or less.
- Weigh in refrigerant with the property quantity of R-22 refrigerant.
- 7. Start unit, and verify performance.
- 8. Crimp the process tube and solder the end shut.

NOTE: In order to access the sealed system it will be necessary to install Schrader type fittings to the process tubes on the discharge and suction of the compressor. Proper refrigerant recovery procedures need to be adhered to as outlined in EPA Regulations. THIS SHOULD ONLY BE ATTEMPTED BY QUALIFIED SERVICE PERSONNEL.

REFRIGERANT CHARGING cont'd

UNDERCHARGED REFRIGERANT SYSTEMS

An undercharged system will result in poor performance (low pressures, etc.) in both the heating and cooling cycle.

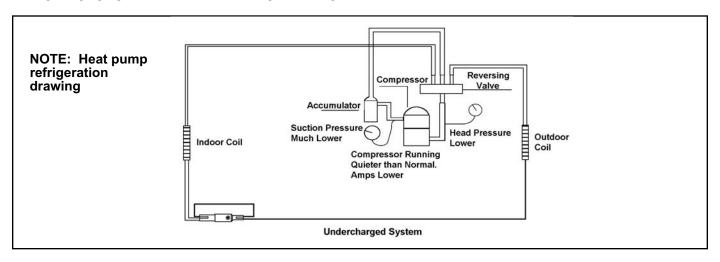
Whenever you service a unit with an undercharge of refrigerant, always suspect a leak. The leak must be repaired before charging the unit.

To check for an undercharged system, turn the unit on, allow the compressor to run long enough to establish working pressures in the system (15 to 20 minutes).

During the cooling cycle you can listen carefully at the exit of the metering device into the evaporator; an intermittent hissing and gurgling sound indicates a low refrigerant charge. Intermittent frosting and thawing of the evaporator is another indication of a low charge, however, frosting and thawing can also be caused by insufficient air over the evaporator.

Checks for an undercharged system can be made at the compressor . If the compressor seems quieter than normal, it is an indication of a low refrigerant charge. A check of the amperage drawn by the compressor motor should show a lower reading. (Check the Unit Specification.) After the unit has run 10 to 15 minutes, check the gauge pressures.

Gauges connected to system with an undercharge will have low head pressures and substantially low suction pressures.

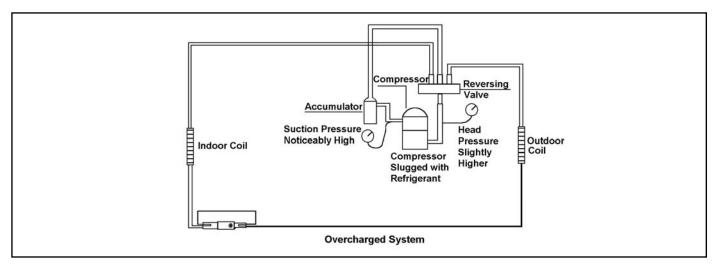


OVERCHARGED REFRIGERANT SYSTEMS

Compressor amps will be near normal or higher. Noncondensables can also cause these symptoms. To confirm, remove some of the charge, if conditions improve, system may be overcharged. If conditions don't improve, Noncondensables are indicated.

Whenever an overcharged system is indicated, always make sure that the problem is not caused by air flow problems. Improper air flow over the evaporator coil may indicate some of the same symptoms as an overcharged system. An over charge can cause the compressor to fail, since it would be "slugged" with liquid refrigerant.

The charge for any system is critical. When the compressor is noisy, suspect an overcharge, when you are sure that the air quantity over the evaporator coil is correct. Icing of the evaporator will not be encountered because the refrigerant will boil later if at all. Gauges connected to system will usually have higher head pressure (depending upon amount of overcharge). Suction pressure should be slightly higher.



REFRIGERANT CHARGING cont'd

RESTRICTED REFRIGERANT SYSTEM

A quick check for either condition begins at the evaporator. With a partial restriction, there may be gurgling sounds at the metering device entrance to the evaporator. The evaporator in a partial restriction could be partially frosted or have an ice ball close to the entrance of the metering device. Frost may continue on the suction line back to the compressor.

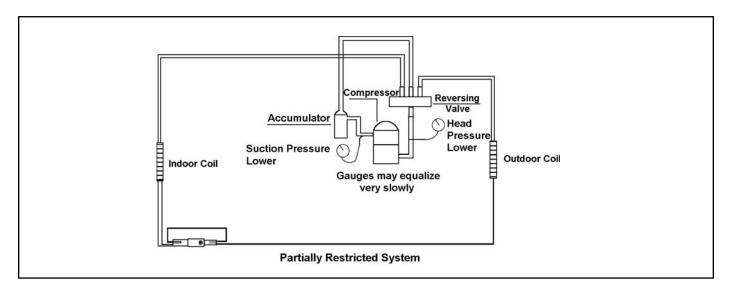
Often a partial restriction of any type can be found by feel, as there is a temperature difference from one side of the restriction to the other.

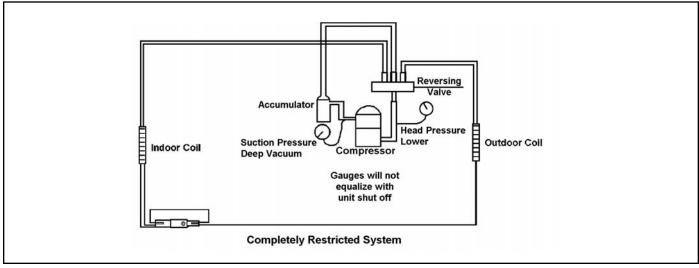
With a complete restriction, there will be no sound at the metering device entrance. An amperage check of the compressor with a partial restriction may show normal current when compared to the unit specification. With a complete restriction the current drawn may be considerably less than normal, as the compressor is running in a deep vacuum (no load). Much of the area of the condenser will be relatively cool since most or all of the liquid refrigerant will be stored there.

The following conditions are based primarily on a system in the cooling mode.

Troubleshooting a restricted refrigerant system can be difficult. The following procedures are the more common problems and solutions to these problems. There are two types of refrigerant restrictions: Partial restrictions and complete restrictions.

- A partial restriction allows some of the refrigerant to circulate through the system.
- With a complete restriction there is no circulation of refrigerant in the system.
- Restricted refrigerant systems display the same symptoms as a "low-charge condition."
- When the unit is shut off, the gauges may equalize very slowly.
- Gauges connected to a completely restricted system will run in a deep vacuum. When the unit is shut off, the gauges will not equalize at all.





TROUBLESHOOTING TOUCH TEST CHART: TO SERVICE REVERSING VALVES

| NORMAL FUNCTION OF VALVE | | | | | | | NCTION OF VALVE | |
|---|--------------------------------|-------------------------------|------------------------|----------------------|------------------------------|-------------------------------|---|--|
| VALVE OPERATING CONDITION | DISCHARGE TUBE from Compressor | SUCTION TUBE to Compressor | Tube to INSIDE COIL | Tube to OUTSIDE COIL | LEFT Pilot Capillary Tube | RIGHT Pilot Capillary Tube | NOTES: * TEMPERATURE OF VALVE BODY ** WARMER THAN VALVE BODY | |
| | 1 | 2 | 3 | 4 | 5 | 6 | POSSIBLE CAUSES | CORRECTIONS |
| Normal Cooling | Hot | Cool | Cool as (2) | Hot as (1) | *TVB | TVB | | |
| Normal Heating | Hot | Cool | Hot | Cool | *TVB | TVB | | |
| | | | as (1) | as (2) | MAL | FUNC | TION OF VALVE | L |
| | Check E | lectrical c | ircuit and co | il | | | No voltage to coil. Defective coil. | Repair electrical circuit. Replace coil. |
| | Chook r | ofrigoration | a chargo | | | | Low charge. | Repair leak, recharge system. |
| | | efrigeration | | | | | Pressure differential too high. | Recheck system. |
| Valve will not shift from cool to heat. | Hot | Cool | Cool, as (2) | Hot, as (1) | *TVB | Hot | Pilot valve okay. Dirt in one bleeder hole. | De-energize solenoid, raise head pres- sure, reenergize solenoid to break dirt loose. If unsuccessful, remove valve, wash out. Check on air before installing. If no movement, replace valve, add strainer to discharge tube, mount valve horizontally. |
| | | | | | | | Piston cup leak | Stop unit. After pressures equalize, restart with solenoid energized. If valve shifts, reattempt with compressor running. If still no shift, replace valve. |
| | Hot | Cool | Cool, as (2) | Hot, as (1) | *TVB | *TVB | Clogged pilot tubes. | Raise head pressure, operate solenoid to free. If still no shift, replace valve. |
| Valve will not shift from cool to heat. | Hot | Cool | Cool, as (2) | Hot, as (1) | Hot | Hot | Both ports of pilot open. (Back seat port did not close). | Raise head pressure, operate solenoid to free partially clogged port. If still no shift, replace valve. |
| to nout. | Warm | Cool | Cool, as (2) | Hot, as (1) | *TVB | Warm | Defective Compressor. | Replace compressor |
| | Hot | Warm | Warm | Hot | *TVB | Hot | Not enough pressure differential at start of stroke or not enough flow to maintain pressure differential. | Check unit for correct operating pressures and charge. Raise head pressure. If no shift, use valve with smaller port. |
| Ctouto to obiff | | | | | | | Body damage. | Replace valve |
| Starts to shift but does not | Hot | Warm | Warm | Hot | Hot | Hot | Both ports of pilot open. | Raise head pressure, operate solenoid. If no shift, use valve with smaller ports. |
| complete | Hot | Hot | Hot | Hot | *TVB | Hot | Body damage. | Replace valve |
| reversal. | | | | | | | Valve hung up at mid-stroke. Pumping vol- ume of compressor not sufficient to maintain reversal. | Raise head pressure, operate solenoid. If no shift, use valve with smaller ports. |
| | Hot | Hot | Hot | Hot | Hot | Hot | Both ports of pilot open. | Raise head pressure, operate solenoid. If no shift, replace valve. |
| Apparent | Hot | Cool | Hot, as (1) | Cool, as (2) | *TVB | *TVB | Piston needle on end of slide leaking. | Operate valve several times, then recheck. If excessive leak, replace valve. |
| leap in heating. | Hot | Cool | Hot, as (1) | Cool, as (2) | ** WVB | ** WVB | Pilot needle and piston needle leaking. | Operate valve several times, then recheck. If excessive leak, replace valve. |
| | Hot | Cool | Hot, as (1) | Cool, as (2) | *TVB | *TVB | Pressure differential too high. | Stop unit. Will reverse during equalization period. Recheck system |
| | | | | | | | Clogged pilot tube. | Raise head pressure, operate solenoid to free dirt. If still no shift, replace valve. |
| Will not shift from heat to | Hot | Cool | Hot, as (1) | Cool, as (2) | Hot | *TVB | Dirt in bleeder hole. | Raise head pressure, operate solenoid. Remove valve and wash out. Check on air before reinstalling, if no movement, replace valve. Add strainer to discharge tube. Mount valve horizontally. |
| cool. | Hot | Cool | Hot, as (1) | Cool, as (2) | Hot | *TVB | Piston cup leak. | Stop unit. After pressures equalize, restart with solenoid de-energized. If valve shifts, reattempt with compressor running. If it still will not reverse while running, replace the valve. |
| | Hot | Cool | Hot, as (1) | Cool, as (2) | Hot | Hot | Defective pilot. | Replace valve. |
| | Warm | Cool | Warm, as (1) | Cool, as (2) | Warm | *TVB | Defective compressor. | Replace compressor |

COOLING ONLY ROOM AIR CONDITIONERS: TROUBLESHOOTING TIPS

| Problem | Possible Cause | Action | | |
|---|--|--|--|--|
| | Low voltage | Check voltage at compressor. 115V & 230V units will operate at 10% voltage variance | | |
| | T-stat not set cold enough or inoperative | Set t-stat to coldest position. Test t-stat & replace if inoperative | | |
| 0.0000000000000000000000000000000000000 | Compressor hums but cuts off on B10 overload | Hard start compressor. Direct test compressor. If compressor starts, add starting components | | |
| Compressor does not run | Open or shorted compressor windings | Check for continuity & resistance | | |
| | Open overload | Test overload protector & replace if inoperative | | |
| | Open capacitor | Test capacitor & replace if inoperative | | |
| | Inoperative system switch | Test for continuity in all positions. Replace if inoperative | | |
| | Broken, loose or incorrect wiring | Refer to appropriate wiring diagrams to check wiring | | |

| Problem | Possible Cause | Action | |
|--------------|-----------------------------------|---|--|
| | Inoperative system switch | Test switch & replace if inoperative | |
| | Broken, loose or incorrect wiring | Refer to applicable wiring diagram | |
| Fan motor | Open capacitor | Test capacitor & replace if inoperative | |
| does not run | Fan speed switch open | Test switch & replace if inoperative | |
| | Inoperative fan motor | Test fan motor & replace if inoperative (be sure internal overload has had time to reset) | |

| Problem | Possible Cause | Action |
|---------------------|---|--|
| | Undersized unit | Refer to industry standard sizing chart |
| | T-stat open or inoperative | Set to coldest position. Test t-stat & replace if necessary |
| | Dirty filter | Clean as recommended in Owner's Manual |
| Does not cool or | Dirty or restricted condenser or evaporator coil | Use pressure wash or biodegradable cleaning agent to clean |
| only cools slightly | Poor air circulation | Adjust discharge louvers. Use high fan speed |
| | Fresh air or exhaust air door open on applicable models | Close doors. Instruct customer on use of this feature |
| | Low capacity - undercharge | Check for leak & make repair |
| | Compressor not pumping properly | Check amperage draw against nameplate. If not conclusive, make pressure test |

| Problem | Possible Cause | Action | |
|-------------------|--|---|--|
| | Fuse blown or circuit tripped | Replace fuse, reset breaker. If repeats, check fuse or breaker size. Check for shorts in unit wiring & components | |
| 11.26 1 | Power cord not plugged in | Plug it in | |
| Unit does not run | System switch in "OFF" position | Set switch correctly | |
| | Inoperative system switch | Test for continuity in each switch position | |
| | Loose or disconnected wiring at switch or other components | Check wiring & connections. Reconnect per wiring diagram | |

| Problem | Possible Cause | Action | | |
|-----------------|-------------------------------------|---|--|--|
| | Dirty filter | Clean as recommended in Owner's Manual | | |
| | Restricted airflow | Check for dirty or obstructed coil. Use pressure wash or biodegradable cleaning agent to clean | | |
| Evaporator coil | Inoperative t-stat | Test for shorted t-stat or stuck contacts | | |
| freezes up | Short of refrigerant | De-ice coil & check for leak | | |
| | Inoperative fan motor | Test fan motor & replace if inoperative | | |
| | Partially restricted capillary tube | De-ice coil. Check temp. differential (delta T) across coil. Touch test coil return bends for same temp. Test for low running current | | |

| Problem | Possible Cause | Action |
|--|--------------------------|--|
| | Excessive heat load | Unit undersized. Test cooling performance & replace with larger unit if needed |
| | Restriction in line | Check for partially iced coil & check temperature split across coil |
| Compressor runs continually & does not cycle off | Refrigerant leak | Check for oil at silver soldered connections. Check for partially iced coil. Check split across coil. Check for low running amperage |
| | T-stat contacts stuck | Check operation of t-stat. Replace if contacts remain closed. |
| | T-stat incorrectly wired | Refer to appropriate wiring diagram |

| Problem | Possible Cause | Action | |
|-------------------------------|---------------------------------------|---|--|
| | T-stat contacts stuck | Disconnect power to unit. Remove cover of t-stat & check if contacts are stuck. If so, replace t-stat | |
| T-stat does not turn unit off | T-stat set at coldest point | Turn to higher temp. setting to see if unit cycles off | |
| | Incorrect wiring | Refer to appropriate wiring diagrams | |
| | Unit undersized for area to be cooled | Refer to industry standard sizing chart | |

| Problem | Possible Cause | Action |
|---|--|---|
| | Overload inoperative. Opens too soon | Check operation of unit. Replace overload if system operation is satisfactory |
| | Compressor restarted before system pressures equalized | Allow a minimum of 2 minutes to allow pressures to equalize before attempting to restart. Instruct customer of waiting period |
| Compressor runs for short periods only. Cycles on | Low or fluctuating voltage | Check voltage with unit operating. Check for other appliances on circuit. Air conditioner should be in separate circuit for proper voltage & fused separately |
| overload | Incorrect wiring | Refer to appropriate wiring diagram |
| | Shorted or incorrect capacitor | Check by substituting a known good capacitor of correct rating |
| | Restricted or low air flow through condenser coil | Check for proper fan speed or blocked condenser |
| | Compressor running abnormally hot | Check for kinked discharge line or restricted condenser. Check amperage |

| Problem | Possible Cause | Action |
|---------------------------------|---------------------------------|---|
| T-stat does not turn unit on | Loss of charge in t-stat bulb | Place jumper across t-stat terminals to check if unit operates. If unit operates, replace t-stat. |
| | Loose or broken parts in t-stat | Check as above |
| | Incorrect wiring | Refer to appropriate wiring diagram |

| Problem | Possible Cause | Action |
|-----------------|---|--|
| | Poorly installed | Refer to Installation Manual for proper installation |
| | Fan blade striking chassis | Reposition - adjust motor mount |
| Noisy operation | Compressor vibrating | Check that compressor grommets have not deteriorated. Check that compressor mounting parts are not missing |
| | Improperly mounted or loose cabinet parts | Check assembly & parts for looseness, rubbing & rattling |

| Problem | Possible Cause | Action |
|------------------------------|---|---|
| Water leaks into the room | Evaporator drain pan overflowing | Clean obstructed drain trough |
| | Condensation forming on base pan | Evaporator drain pan broken or cracked. Reseal or replace |
| | Poor installation resulting in rain entering the room | Check installation instructions. Reseal as required |
| | Condensation on discharge grille louvers | Clean the dirty evaporator coil. Use pressure wash or biodegradable cleaning agent to clean |
| | Chassis gasket not installed | Install gasket, per Installation manual |
| | Downward slope of unit is too steep | Refer to installation manual for proper installation |

| Problem | Possible Cause | Action |
|-------------------------------|--|--|
| Water "spitting" into room | Sublimation: When unconditioned saturated, outside air mixes with conditioned air, condensation forms on the cooler surfaces | Ensure that foam gaskets are installed in between window panes & in between the unit & the sleeve. Also, ensure that fresh air/exhaust vents (on applicable models) are in the closed position & are in tact |
| | Downward pitch of installation is too steep | Follow installation instructions to ensure that downward pitch of installed unit is no less than 1/4" & no more than 3/8" |
| | Restricted coil or dirty filter | Clean & advise customer of periodic cleaning & maintenance needs of entire unit |

| Problem | Possible Cause | Action |
|--------------------|---|--|
| | Insufficient air circulation thru area to be air conditioned | Adjust louvers for best possible air circulation |
| Excessive moisture | Oversized unit | Operate in "MoneySaver" position |
| Excessive moisture | Inadequate vapor barrier in building structure, particularly floors | Advise customer |

| Problem | Possible Cause | Action |
|---------------------|---|---|
| T-stat short cycles | T-stat differential too narrow | Replace t-stat |
| | Plenum gasket not sealing, allowing discharge air to short cycle t-stat | Check gasket. Reposition or replace as needed |
| | Restricted coil or dirty filter | Clean & advise customer of periodic cleaning & maintenance needs of entire unit |

| Problem | Possible Cause | Action |
|--|---|---|
| Prolonged off cycles (automatic operation) | Anticipator (resistor) wire disconnected at t-stat or system switch | Refer to appropriate wiring diagram |
| | Anticipator (resistor) shorted or open | Disconnect plus from outlet. Remove resistor from bracket. Insert plug & depress "COOL" & "FAN AUTOMATIC" buttons. Place t-stat to warmest setting. Feel resistor for temperature. If no heat, replace resistor |
| | Partial loss of charge in t-stat bulb causing a wide differential | Replace t-stat |

| Problem | Possible Cause | Action |
|------------------------|--|---|
| Outside water leaks | Evaporator drain pan cracked or obstructed | Repair, clean or replace as required |
| | Water in compressor area | Detach shroud from pan & coil. Clean & remove old sealer. Reseal, reinstall & check |
| | Obstructed condenser coil | Use pressure wash or biodegradable cleaning agent to clean |
| | Fan blade/slinger ring improperly positioned | Adjust fan blade to 1/2" of condenser coil |

HEAT / COOL ROOM AIR CONDITIONERS: TROUBLESHOOTING TIPS

| Problem | Possible Cause | Action |
|---|--|--|
| Room temperature uneven (Heating cycle) | Heat anticipator (resistor) shorted (on applicable models) | Disconnect power to unit. Remove resistor from t-stat bulb block. Plus in unit & allow to operate. Feel resistor for heat. If not heat, replace resistor |
| | Wide differential - partial loss of t-stat bulb charge | Replace t-stat & check |
| | Incorrect wiring | Refer to appropriate wiring diagram. Resistor is energized during "ON" cycle of compressor or fan. |

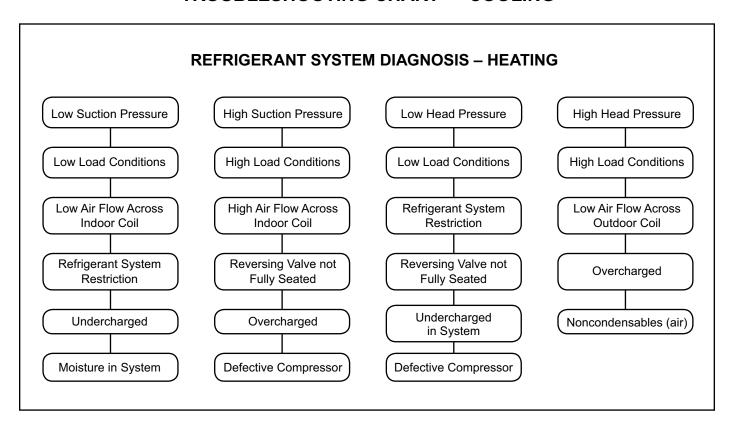
| Problem | Possible Cause | Action |
|-----------------------|---|--|
| Unit will not defrost | Incorrect wiring | Refer to appropriate wiring diagram |
| | Defrost control timer motor not advancing (applicable models) | Check for voltage at "TM" & "TM1" on timer. If no voltage, replace control |
| | Defrost control out of calibration (applicable models) | If outside coil temperature is 25F or below, & preselected time limit has elapsed, replace defrost control |
| | Defrost control contacts stuck | If contacts remain closed between terminals "2" & "3" of the defrost control after preselected time interval has passed, replace control |
| | Defrost control bulb removed from or not making good coil contact | Reinstall & be assured that good bulb to coil contact is made |

| Problem | Possible Cause | Action |
|-----------------------------|--|---|
| | Exhaust or fresh air door open | Check if operating properly. Instruct customer on proper use of control |
| | Dirty filter | Clean as recommended in Owner's Manual |
| Does not heat adequately | Unit undersized | Check heat rise across coil. If unit operates efficiently, check if insulation can be added to attic or walls. If insulation is adequate, recommend additional unit or larger one |
| | Outdoor t-stat open (applicable models) | T-stat should close at 38°F. Check continuity of control. If temperature is below 38°F, replace control |
| | Heater hi-limit control cycling on & off | Check for adequate fan air across heater. Check control for open at 160°F & close at 150°F |
| | Shorted supplementary heater | Ohmmeter check, approx. 32-35 ohms |
| | Incorrect wiring | Check applicable wiring diagram |

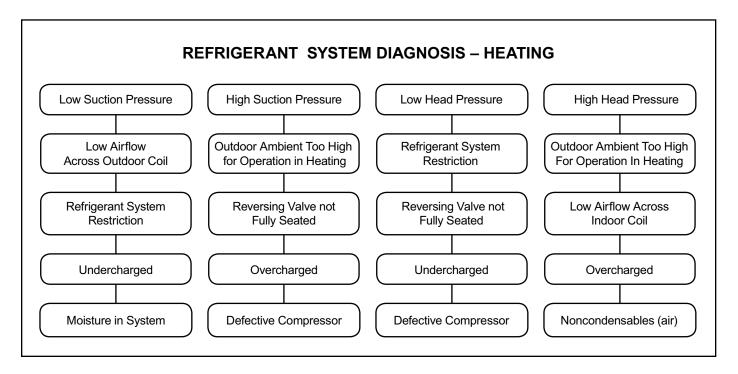
| Problem | Possible Cause | Action |
|---------------------------------------|--------------------------------|--|
| Unit cools when heat is called for | Incorrect wiring | Refer to applicable wiring diagram |
| | Defective solenoid coil | Check for continuity of coil |
| | Reversing valve fails to shift | Block condenser coil & switch unit to cooling. Allow pressure to build up in system, then switch to heating. If valve fails to shift, replace valve. |
| | Inoperative system switch | Check for continuity of system switch |

| Problem | Possible Cause | Action |
|--|--|--|
| Cooling adequate, but heating insufficient | Heating capillary tube partially restricted | Check for partially starved outer coil. Replace heating capillary tube |
| | Check valve leaking internally | Switch unit several times from heating to cooling. Check temperature rise across coil. Refer to specification sheet for correct temperature rise |
| | Reversing valve failing to shift completely; bypassing hot gas | De-energize solenoid coil, raise head pressure, energize solenoid to break loose. If valve fails to make complete shift, replace valve. |

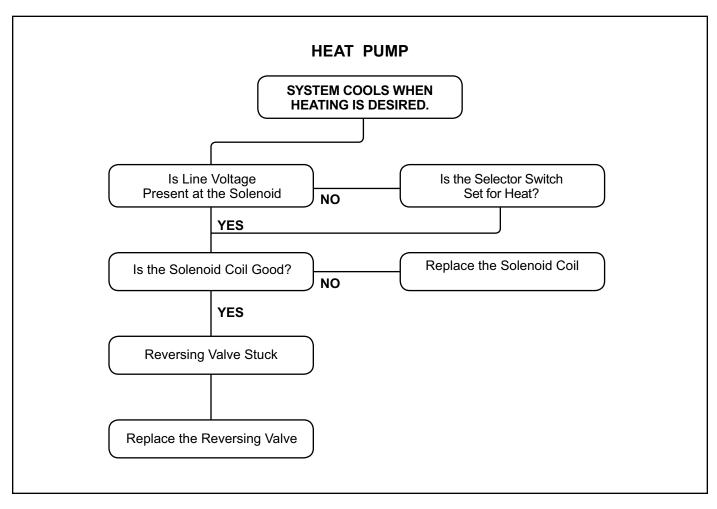
TROUBLESHOOTING CHART — COOLING



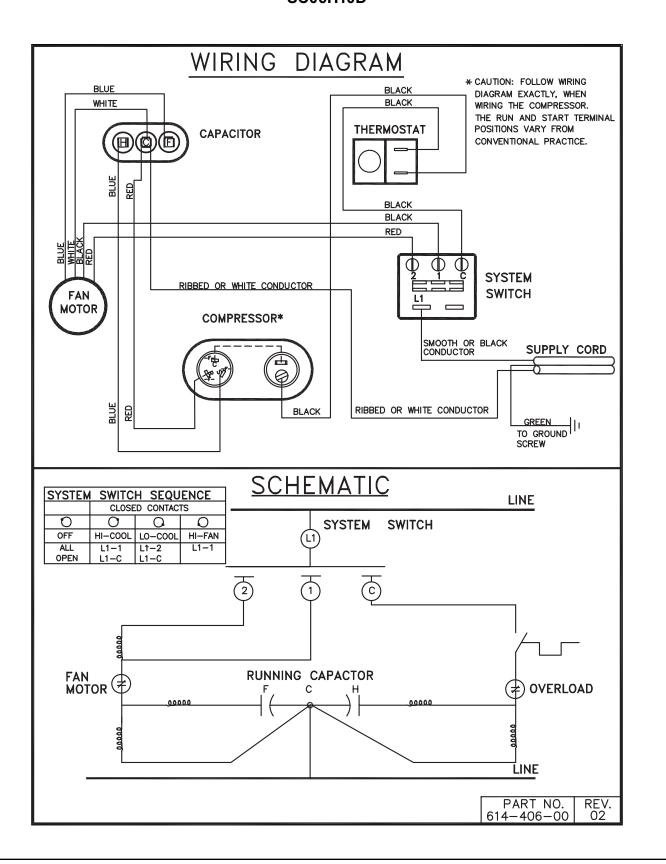
TROUBLESHOOTING CHART — HEATING



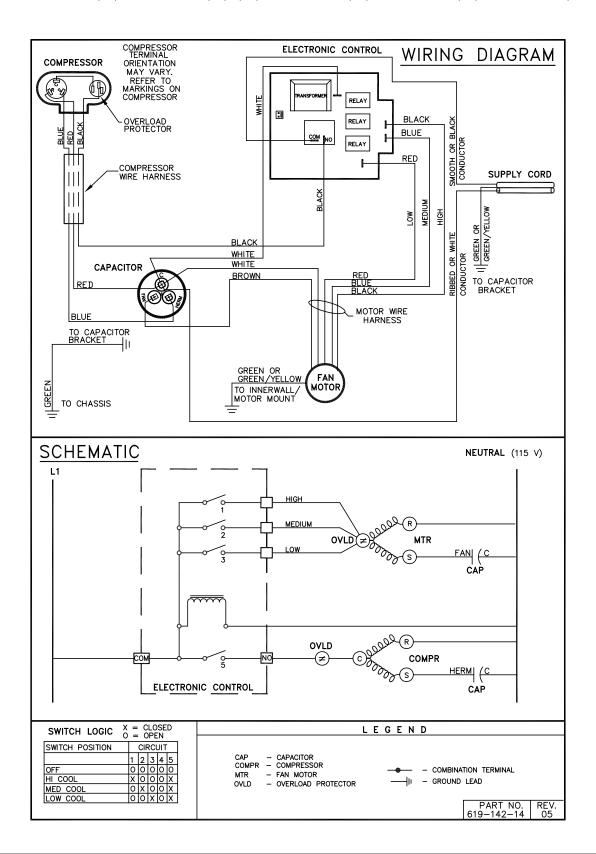
ELECTRICAL TROUBLESHOOTING CHART — HEAT PUMP



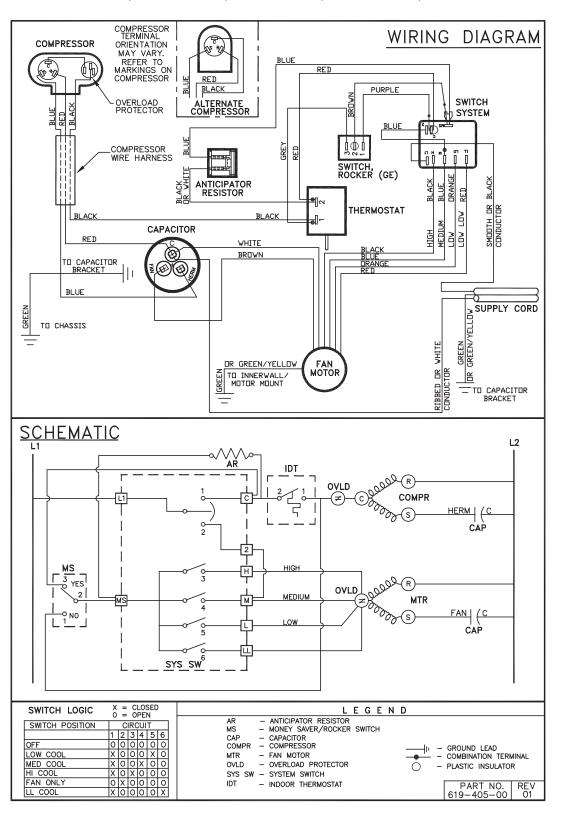
MODEL SC06H10D



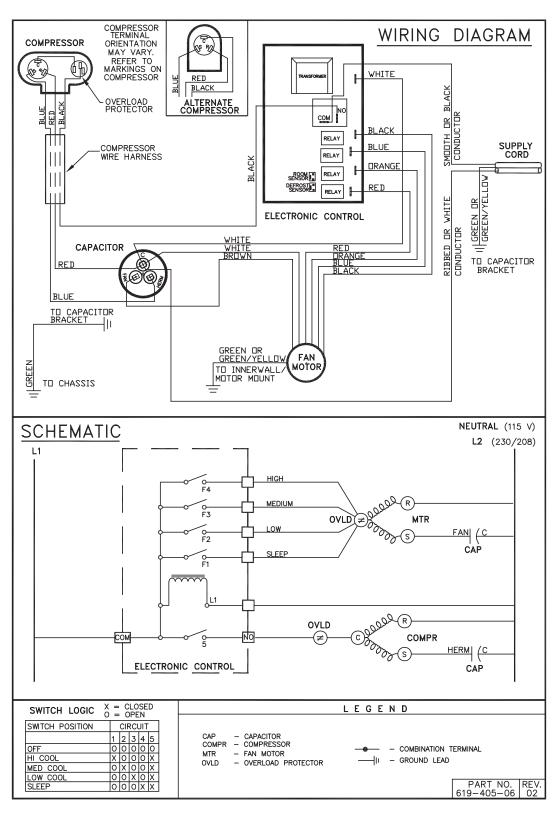
MODELS XQ05L10-A,B; XQ06L10-A,B,C,D; XQ08L10-A,B; XQ10L10-A,B; XQ12L10-A,B



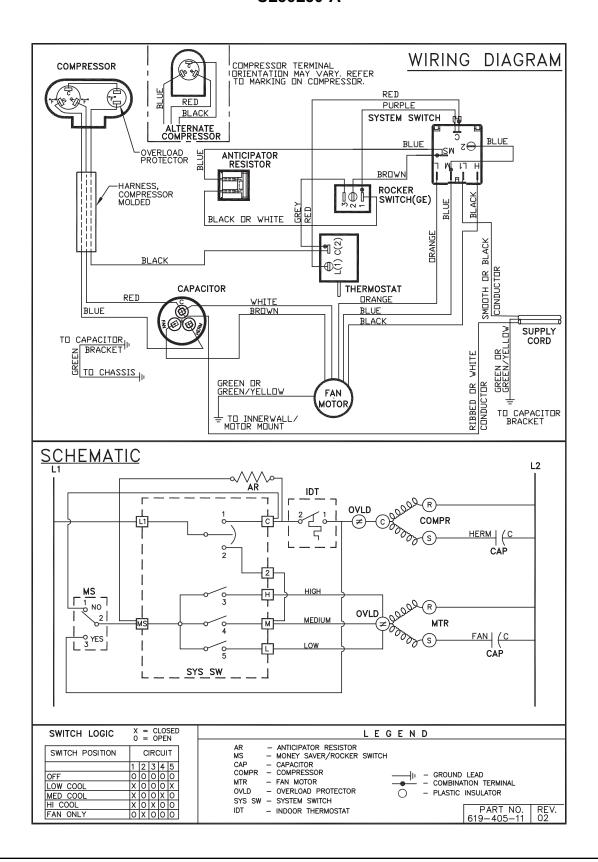
MODELS KS10L10-A, RS10L10-A, KS12L10-A, KS12L30-A, KS15L10-A, RS15L10-A, RS16L30-A, RM18L30-A, KM18L30-A, KM21L30-A, RM24L30-A, KM24L30-A



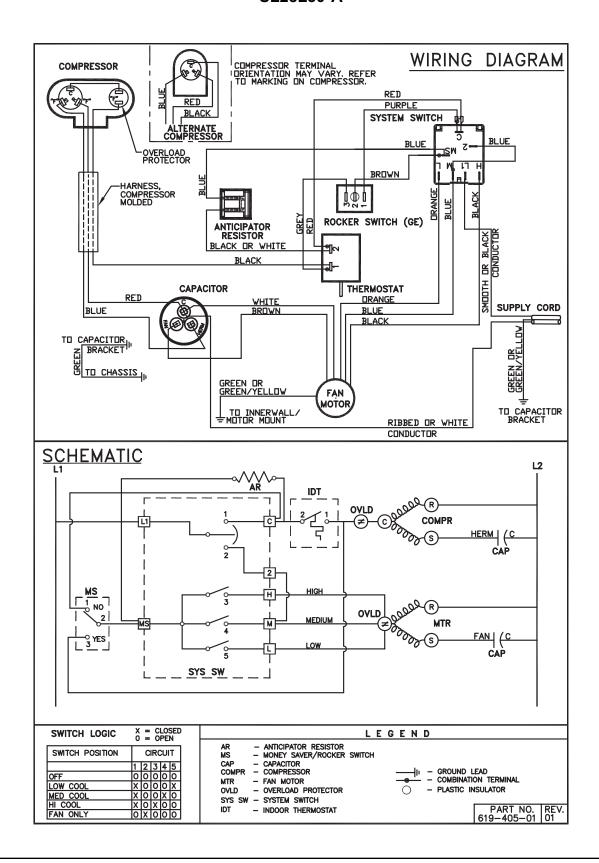
MODELS SS08L10-A/B, SS10L10-A/B, SS12L10-A/B; SS12L30-A/B, SS14L10-A/B, SS16L30-A/B, SM18L30-A/B, SM21L30-A/B, SM24L30-A/B



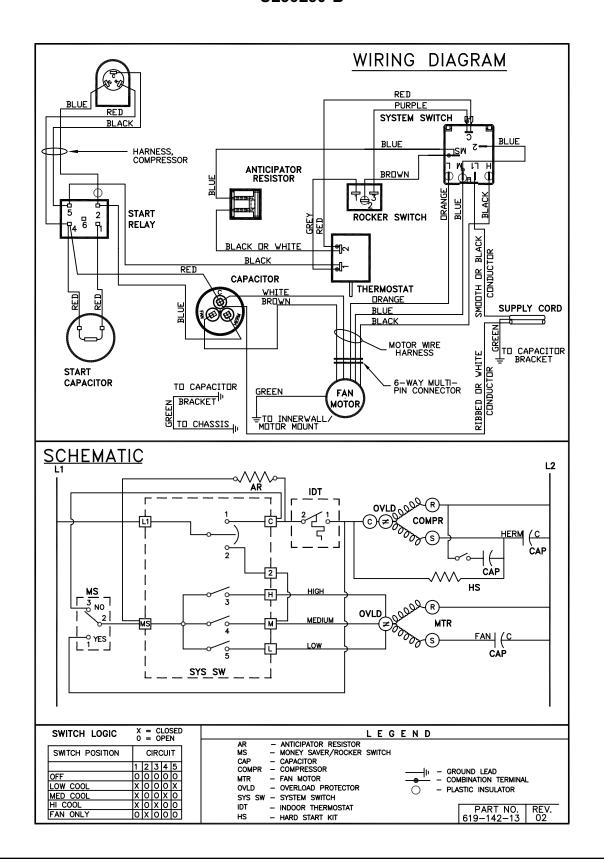
MODEL SL36L30-A



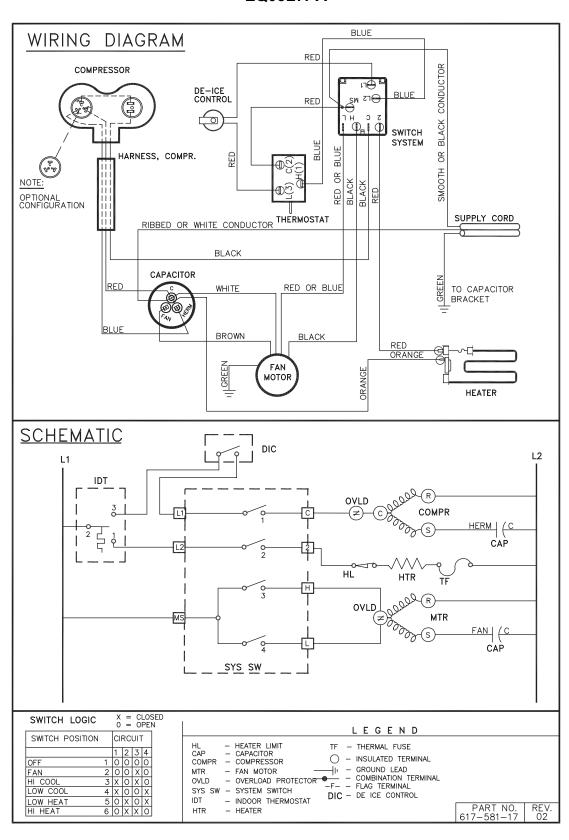
MODEL SL28L30-A



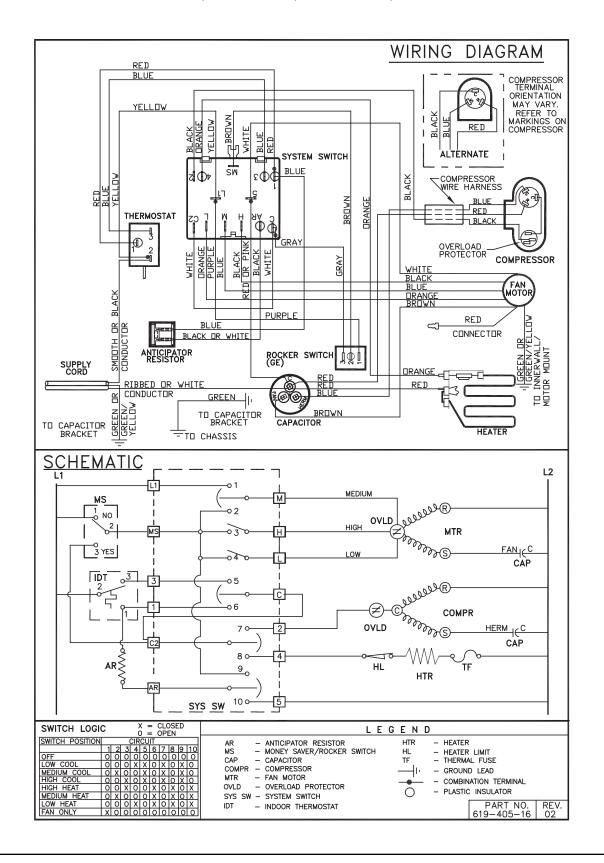
MODELS SL36L30-B



MODEL EQ08L11-A



MODELS ES12L33-A, ES16L33-A, EM18L34-A, EM24L35-A



MODEL EL36L35-A WIRING DIAGRAM RED COMPRESSOR TERMINAL ORIENTATION MAY VARY. REFER TO MARKINGS ON COMPRESSOR BLUE YELLOW ACK YELLOW BLACK DRANGE RED VHITE 페페 BLUE RED ALTERNATE SYSTEM SWITCH BLUE Σ COMPRESSOR WIRE HARNESS BLACK RED BROWN DRANGE RED THERMOSTAT **₽** BLACK ①L(3) (1) (1) BLACK OR PINK BLACK WHITE OVERLOAD _ PROTECTOR WHITE COMPRESSOR (1)C(2) GRAY WHITE BLACK FAN MOTOR BLUE DRANG BROWN ANTICIPATOR RESISTOR **PURPLE** BLACK OR WHITE ROCKER SWITCH SMOOTH OR BLACK INGREEN OR INGREEN/YELL TO INNERWALL/MOTOR MOUNT SUPPLY CONDUCTOR DRANGE RIBBED OR WHITE RED E CONDUCTOR GREEN GREEN DI GREEN/ YELLOW TO CAPACITOR BRACKET BROWN CAPACITOR TO CAPACITOR BRACKET HEATER TO CHASSIS **SCHEMATIC** L2 MEDIUM MS Peeeeee 1 NO OVLD HIGH MTR Stologo -0 3 YES FAN_IC LOW CAP IDT Peoples o 6 COMPR Dologoog OVLD HERM C CAP 8 0 AR⋛ HL TF 90 HTR 10 o SYS SW X = CLOSED 0 = OPEN SWITCH LOGIC LEGEND ANTICIPATOR RESISTOR MONEY SAVER/ROCKER SWITCH AR MS SWITCH POSITION HEATER HL TF HEATER LIMIT THERMAL FUSE CAP - CAPACITOR COMPR - COMPRESSOR GROUND LEAD MEDIUM COOL HIGH COOL HIGH HEAT - FAN MOTOR - OVERLOAD PROTECTOR MTR - COMBINATION TERMINAL OVLD - PLASTIC INSULATOR

SYS SW - SYSTEM SWITCH

- INDOOR THERMOSTAT

PART NO. 619-405-12

MEDIUM HEAT LOW HEAT FAN ONLY

MODEL YS09L10-A, YS09L10-B RED WIRING DIAGRAM BLUE COMPRESSOR TERMINAL ORIENTATION (F) MAY VARY. REFER TO MARKINGS ON COMPRESSOR REVERSING VALVE WHITE BLACK BLUE RED RED BLUE ACK SYSTEM BLUE RED **THERMOSTAT** SWITCH 届 ALTERNATE **D** 뭂 /ELLOW BRDWN COMPRESSOR WIRE HARNESS . Pa⊃ WHITE GRAY RED BLACK BLUE BLACK OR PIN GRAY RED CONDUCTOR OVERLOAD PROTECTOR COMPRESSOR DEFROST THERMOSTAT YELLOW RED WHITE BLACK FAN MOTOR BLUE DRANG BROWN BLACK , D RED OR PINK PURPLE RED 絽 BLUE CONNECTOR SUPPLY CORD BLACK OR WHITE ROCKER SWITCH ANTICIPATOR RESISTOR ||GREEN OR ||GREEN/YELL INNERWALL/ TOR MOUNT RIBBED OR WHITE CONDUCTOR - BRACKET BRACKET BLUE TO CAPACITOR BRACKET BROWN CAPACITOR 무 -TO CHASSIS **SCHEMATIC** L2 MEDIUM <u>MS</u> Peeleele 1 NO OVLD HIGH Stolologo, FAN C LOW CAP Peleele LIDI OVLD COMPR Sleeded of HERM_{IC}C RV لمقققه LODI 3 ر. د کا ا LSYSTEM SWITCH 100 X = CLOSED 0 = OPEN SWITCH LOGIC LEGEND 0 = OPEN | CONTROL | CONTR ANTICIPATOR RESISTOR SWITCH POSITION MS CAP MONEY SAVER CAPACITOR - GROUND LEAD OFF LOW COOL MEDIUM COOL HIGH COOL HIGH HEAT MEDIUM HEAT LOW HEAT FAN ONLY - COMBINATION TERMINAL COMPR COMPRESSOR - PLASTIC INSULATOR MTR FAN MOTOR OVERLOAD PROTECTOR OVLD

REVERSING VALVE

INDOOR THERMOSTATOUTDOOR THERMOSTAT

IDT ODT

PART NO. 619-405-17

MODELS YS13L33-A, YM18L34-A RED WIRING DIAGRAM BLUE REVERSING VALVE ASY COMPRESSOR TERMINAL ORIENTATION MAY VARY. (S. S.) WHITE BE DE BLUE RED REFER TO MARKINGS ON COMPRESSOR **THERMOSTAT** RED 뾔쁴 **D** ALTERNATE LOW COMPRESSOR WHITE C AR RED GRAY BLACK OR PINK BLACK BLACK BLACK OVERLOAD _ PROTECTOR DEFROST COMPRESSOR THERMOSTAT WHITE BLACK BLACK BLUE 3 DRANGE FAN MOTOR BLACK PURPLE RED 出 CONNECTOR BLACK OR WHITE SUPPLY & ROCKER SWITCH ANTICIPATOR RESISTOR ORANGE -I GREEN OF TO INNERWALL MOTOR MOUNT CORD RIBBED OR WHITE CONDUCTOR RED <u>‡@@</u> TO CAPACITOR BRACKET BROWN CAPACITOR +TO CHASSIS SCHEMATIC L2 MEDIUM <u>MS</u> Pleelele. 3 YES OVLD HIGH MTR Steeding ____ | __1_NO__ FAN_I(C -04 CAP -Peologe, LIDI FODT OVLD COMPR Second S HERM_{IC}C CAP HL RV HTR boood 90 LSYSTEM SWITCH 100 X = CLOSED 0 = OPEN SWITCH LOGIC LEGEND SWITCH POSITION ANTICIPATOR RESISTOR HEATER MONEY SAVER CAPACITOR MS - HEATER LIMIT - THERMAL FUSE HL CAP LOW COOL COMPR COMPRESSOR - GROUND LEAD MEDIUM COOL HIGH COOL HIGH HEAT MTR FAN MOTOR COMBINATION TERMINAL OVLD OVERLOAD - PLASTIC INSULATOR REVERSING VALVE MEDIUM HEAT LOW HEAT FAN ONLY RV INDOOR THERMOSTAT OUTDOOR THERMOSTAT PART NO. 619-405-15

MODELS YL24L35-A RED WIRING DIAGRAM BLUE COMPRESSOR TERMINAL ORIENTATION REVERSING BROWN MAY VARY. WHITE REFER TO MARKINGS ON COMPRESSOR BLACK BLUE RED RED E E E RED **THERMOSTAT** SYSTEM SWITCH 쀠 BLUE ALTERNATE Œ, 2 LDW. COMPRESSOR COMPRESSOR WHITE Q Q Q WIRE HARNESS BRDWN RED GRAY BLACK OR PINK BLACK BLACK BLACK GRAY E CE Œ OVERLOAD PROTECTOR YELLO. DEFROST RED **THERMOSTAT** WHITE BLACK BLUE BLACK FAN MOTOR DRANGE **(II)** DRANG BROWN BLACK PURPLE 쏨 BLACK OR WHITE SMDDTH ROCKER SWITCH ANTICIPATOR RESISTOR DRANGE -SUPPLY CORD RIBBED OR WHITE CONDUCTOR RED D CAPACITOR BRACKET BRACKET GREEN **OO** BROWN CAPACITOR TO CAPACITOR BRACKET 무 TO CHASSIS **SCHEMATIC** L2 MEDIUM MS 3 YES М Plebelle, OVLD HIGH Seelean ____, | __1_NO__ FANICE LOW o 4 CAP -Peologo LIDI TODT OVLD COMPR 500000 ი 6 HERM_{IC}C CAP HL RV HTR poor 90 LSYSTEM SWITCH 100 = CLOSED = OPEN SWITCH LOGIC LEGEND ANTICIPATOR RESISTOR MONEY SAVER CAPACITOR SWITCH POSITION AR MS CAP HTR HEATER HL TF HEATER LIMIT THERMAL FUSE LOW COOL MEDIUM COOL HIGH COOL HIGH HEAT COMPR COMPRESSOR FAN MOTOR GROUND LEAD MTR COMBINATION TERMINAL OVERLOAD OVLD PLASTIC INSULATOR RV REVERSING VALVE MEDIUM HEAT LOW HEAT FAN ONLY PART NO. 619-405-04 IDT INDOOR THERMOSTAT OUTDOOR THERMOSTAT REV. 03



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