



# User Guide

ThinkPad GOBI 4000 Mobile Broadband

 <http://www.lenovo.com/safety>

**Note:** Before installing the product, be sure to read the warranty information in Appendix B “Lenovo Limited Warranty” on page 9.

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## Chapter 1. About the wireless WAN adapter

This manual provides general information about the following two cards:

- ThinkPad® GOBI 4000 Mobile Broadband (Verizon)
- ThinkPad GOBI 4000 Mobile Broadband (AT&T)

Hereafter referred to as the wireless WAN adapter.

This chapter provides general information about the wireless WAN adapter.

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### Product description

If you are using a ThinkPad computer that supports the wireless WAN adapter, you can install the wireless WAN adapter into a Peripheral Component Interconnect (PCI) Express Mini Card slot in your computer.

The option package includes:

- ThinkPad GOBI 4000 Mobile Broadband
- A Subscriber Identity Module (SIM) card
- Warranty poster
- Setup posters



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## Chapter 2. Installing and configuring the wireless WAN adapter

This chapter provides instructions on installing and configuring the wireless WAN adapter.

This chapter also provides instructions on installing the device drivers on the following operating systems:

- Microsoft® Windows® XP
- Windows Vista®
- Windows 7

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### Before you begin

Before installing the wireless WAN adapter, carefully read the following information.

**Attention:** The wireless WAN adapter is shipped with an antistatic bag. When handling, take the following precautions to prevent static electricity from damaging the electronic parts:

- Do not open the static-protective bag until you are ready to install the wireless WAN adapter into the PCI Express Mini Card slot in your computer.
- Before removing the wireless WAN adapter from the antistatic bag, drain static electricity from the bag and from your body by touching the bag to a metal table or a grounded metal object.

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### Installing the wireless WAN adapter

When installing or replacing the wireless WAN adapter, be sure to follow the precautions below.



**During electrical storms, do not connect the cable to or disconnect it from the telephone outlet on the wall.**



**Electric current from power, telephone, and communication cables is hazardous. To avoid shock hazard, disconnect the cables before opening the cover of the PCI Express Mini Card slot.**

To install the wireless WAN adapter, do the following:

1. Turn off the computer.
2. Install the wireless WAN adapter following the step-by-step instructions on the setup posters.

**Note:** If your Service Provider requires a SIM card, install the SIM card provided in the option package following the instructions in the user guide for your ThinkPad computer.

3. Restart your computer.
4. Download and install the device drivers for the wireless WAN adapter and the Lenovo® Mobile Broadband Activation (LMBA) program by doing one of the following:
  - Go to <http://www.lenovo.com/support/wireless>, and then follow the instructions on the screen.
  - Start the ThinkVantage® System Update program by doing one of the following:

- **For Windows XP or Windows Vista:**  
Click **Start → All Programs → ThinkVantage → System Update.**
- **For Windows 7:**
  - a. Click **Start → All Programs → Lenovo ThinkVantage Tools.**
  - b. Double-click **Update and Drivers.**

Then, follow the instructions on the screen.

5. Start the LMBA program to activate the wireless WAN adapter. An account with a mobile broadband Service Provider is required.
6. Start the ThinkVantage Access Connections program to confirm your wireless connection or to assist in resolving any connection problems. For detailed configuration instructions, refer to the Access Connections help information system.

To open the Access Connections help information system, depending on the operating system you are using, do one of the following:

- **For Windows XP or Windows Vista:**
  - a. Click **Start → All Programs → ThinkVantage → Access Connections.** The ThinkVantage Access Connections window opens.
  - b. Click the question mark (?), and then click **Access Connections Help.**
- **For Windows 7:**
  - a. Click **Start → All Programs → Lenovo ThinkVantage Tools.**
  - b. Double-click **Internet Connection.** The Access Connections window opens.
  - c. Click the question mark (?), and then click **Access Connections Help.**



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## Chapter 3. Troubleshooting

If you experience the following problem with the wireless WAN adapter, try the solution provided to solve the problem.

**Problem:** I have correctly installed the wireless WAN adapter on my computer, but the computer fails to recognize the wireless WAN adapter.

**Solution:** Reset the Unified Extensible Firmware Interface (UEFI) Basic Input/Output System (BIOS) configuration of your computer to the default settings by doing the following:

1. Turn on the computer.
2. When you see the ThinkPad logo screen, press F1 to enter the BIOS.
3. Press F9, and then select **Yes** to load the default configuration.
4. Press F10 to save configuration changes and exit by selecting **Yes**. The computer restarts.

**Note:** After the computer restarts, the BIOS changes are automatically saved. There is no need to reset the BIOS configuration again the next time you start your computer.



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## Appendix A. Service and Support

The following information describes the technical support that is available for your product, during the warranty period or throughout the life of your product. Refer to the Lenovo Limited Warranty for a full explanation of Lenovo warranty terms.

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### Online technical support

Online technical support is available during the lifetime of a product at:  
<http://www.lenovo.com/support>

Product replacement assistance or exchange of defective components also is available during the warranty period. A Lenovo technical support representative can help you determine the best alternative. In addition, if your Lenovo option is installed into a Lenovo computer, the option takes on the warranty of the computer in which it is installed. For many Lenovo computers, this can entitle the Lenovo option for warranty service up to three years.

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### Telephone technical support

Installation and configuration support through the Customer Support Center will be available until 90 days after the option has been withdrawn from marketing. After that time, the support is cancelled, or made available for a fee, at Lenovo's discretion. Additional support is also available for a nominal fee.

Before contacting a Lenovo technical support representative, please have the following information available: option name and number, proof of purchase, computer manufacturer, model, serial number and manual, the exact wording of any error message, description of the problem, and the hardware and software configuration information for your system.

Your technical support representative might want to walk you through the problem while you are at your computer during the call.

Telephone numbers are subject to change without notice. The most up-to-date telephone list for Lenovo Support is always available at <http://www.lenovo.com/support/phone>. If the telephone number for your country or region is not listed, contact your Lenovo reseller or Lenovo marketing representative.



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## Appendix B. Lenovo Limited Warranty

L505-0010-02 08/2011

This Lenovo Limited Warranty consists of the following parts:

**Part 1 - General Terms**

**Part 2 - Country-specific Terms**

**Part 3 - Warranty Service Information**

The terms of **Part 2** replace or modify terms of **Part 1** as specified for a particular country.

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### Part 1 - General Terms

This Lenovo Limited Warranty applies only to Lenovo hardware products you purchased for your own use and not for resale. This Lenovo Limited Warranty is available in other languages at [www.lenovo.com/warranty](http://www.lenovo.com/warranty).

#### What this Warranty Covers

Lenovo warrants that each Lenovo hardware product that you purchase is free from defects in materials and workmanship under normal use during the warranty period. The warranty period for the product starts on the original date of purchase as shown on your sales receipt or invoice or as may be otherwise specified by Lenovo. The warranty period and type of warranty service that apply to your product are as specified in "**Part 3 - Warranty Service Information**" below. This warranty only applies to products in the country or region of purchase.

**THIS WARRANTY IS YOUR EXCLUSIVE WARRANTY AND REPLACES ALL OTHER WARRANTIES OR CONDITIONS, EXPRESS OR IMPLIED, INCLUDING, BUT NOT LIMITED TO, ANY IMPLIED WARRANTIES OR CONDITIONS OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. AS SOME STATES OR JURISDICTIONS DO NOT ALLOW THE EXCLUSION OF EXPRESS OR IMPLIED WARRANTIES, THE ABOVE EXCLUSION MAY NOT APPLY TO YOU. IN THAT EVENT, SUCH WARRANTIES APPLY ONLY TO THE EXTENT AND FOR SUCH DURATION AS REQUIRED BY LAW AND ARE LIMITED IN DURATION TO THE WARRANTY PERIOD. AS SOME STATES OR JURISDICTIONS DO NOT ALLOW LIMITATIONS ON THE DURATION OF AN IMPLIED WARRANTY, THE ABOVE LIMITATION ON DURATION MAY NOT APPLY TO YOU.**

#### How to Obtain Warranty Service

If the product does not function as warranted during the warranty period, you may obtain warranty service by contacting Lenovo or a Lenovo approved Service Provider. A list of approved Service Providers and their telephone numbers is available at: [www.lenovo.com/support/phone](http://www.lenovo.com/support/phone).

Warranty service may not be available in all locations and may differ from location to location. Charges may apply outside a Service Provider's normal service area. Contact a local Service Provider for information specific to your location.

#### Customer Responsibilities for Warranty Service

Before warranty service is provided, you must take the following steps:

- follow the service request procedures specified by the Service Provider;

- backup or secure all programs and data contained in the product;
- provide the Service Provider with all system keys or passwords;
- provide the Service Provider with sufficient, free, and safe access to your facilities to perform service;
- remove all data, including confidential information, proprietary information and personal information, from the product or, if you are unable to remove any such information, modify the information to prevent its access by another party or so that it is not personal data under applicable law. The Service Provider shall not be responsible for the loss or disclosure of any data, including confidential information, proprietary information, or personal information, on a product returned or accessed for warranty service;
- remove all features, parts, options, alterations, and attachments not covered by the warranty;
- ensure that the product or part is free of any legal restrictions that prevent its replacement;
- if you are not the owner of a product or part, obtain authorization from the owner for the Service Provider to provide warranty service.

### **What Your Service Provider Will Do to Correct Problems**

When you contact a Service Provider, you must follow the specified problem determination and resolution procedures.

The Service Provider will attempt to diagnose and resolve your problem by telephone, e-mail or remote assistance. The Service Provider may direct you to download and install designated software updates.

Some problems may be resolved with a replacement part that you install yourself called a “Customer Replaceable Unit” or “CRU.” If so, the Service Provider will ship the CRU to you for you to install.

If your problem cannot be resolved over the telephone; through the application of software updates or the installation of a CRU, the Service Provider will arrange for service under the type of warranty service designated for the product under “**Part 3 - Warranty Service Information**” below.

If the Service Provider determines that it is unable to repair your product, the Service Provider will replace it with one that is at least functionally equivalent.

If the Service Provider determines that it is unable to either repair or replace your product, your sole remedy under this Limited Warranty is to return the product to your place of purchase or to Lenovo for a refund of your purchase price.

### **Replacement Products and Parts**

When warranty service involves the replacement of a product or part, the replaced product or part becomes Lenovo’s property and the replacement product or part becomes your property. Only unaltered Lenovo products and parts are eligible for replacement. The replacement product or part provided by Lenovo may not be new, but it will be in good working order and at least functionally equivalent to the original product or part. The replacement product or part shall be warranted for the balance of the period remaining on the original product.

### **Use of Personal Contact Information**

If you obtain service under this warranty, you authorize Lenovo to store, use and process information about your warranty service and your contact information, including name, phone numbers, address, and e-mail address. Lenovo may use this information to perform service under this warranty. We may contact you to inquire about your satisfaction with our warranty service or to notify you about any product recalls or safety issues. In accomplishing these purposes, you authorize Lenovo to transfer your information to any country where we do business and to provide it to entities acting on our behalf. We may also disclose it where required by law. Lenovo’s privacy policy is available at [www.lenovo.com/](http://www.lenovo.com/).

### **What this Warranty Does not Cover**

This warranty does not cover the following:

- uninterrupted or error-free operation of a product;
- loss of, or damage to, your data by a product;
- any software programs, whether provided with the product or installed subsequently;
- failure or damage resulting from misuse, abuse, accident, modification, unsuitable physical or operating environment, natural disasters, power surges, improper maintenance, or use not in accordance with product information materials;
- damage caused by a non-authorized service provider;
- failure of, or damage caused by, any third party products, including those that Lenovo may provide or integrate into the Lenovo product at your request;
- any technical or other support, such as assistance with “how-to” questions and those regarding product set-up and installation;
- products or parts with an altered identification label or from which the identification label has been removed.

### **Limitation of Liability**

Lenovo is responsible for loss or damage to your product only while it is in the Service Provider’s possession or in transit, if the Service Provider is responsible for the transportation.

Neither Lenovo nor the Service Provider is responsible for loss or disclosure of any data, including confidential information, proprietary information, or personal information, contained in a product.

**UNDER NO CIRCUMSTANCES, AND NOTWITHSTANDING THE FAILURE OF ESSENTIAL PURPOSE OF ANY REMEDY SET FORTH HEREIN, SHALL LENOVO, ITS AFFILIATES, SUPPLIERS, RESELLERS, OR SERVICE PROVIDERS BE LIABLE FOR ANY OF THE FOLLOWING EVEN IF INFORMED OF THEIR POSSIBILITY AND REGARDLESS OF WHETHER THE CLAIM IS BASED IN CONTRACT, WARRANTY, NEGLIGENCE, STRICT LIABILITY OR OTHER THEORY OF LIABILITY: 1) THIRD PARTY CLAIMS AGAINST YOU FOR DAMAGES; 2) LOSS, DAMAGE OR DISCLOSURE OF YOUR DATA; 3) SPECIAL, INCIDENTAL, PUNITIVE, INDIRECT OR CONSEQUENTIAL DAMAGES, INCLUDING BUT NOT LIMITED TO LOST PROFITS, BUSINESS REVENUE, GOODWILL OR ANTICIPATED SAVINGS. IN NO CASE SHALL THE TOTAL LIABILITY OF LENOVO, ITS AFFILIATES, SUPPLIERS, RESELLERS OR SERVICE PROVIDERS FOR DAMAGES FROM ANY CAUSE EXCEED THE AMOUNT OF ACTUAL DIRECT DAMAGES, NOT TO EXCEED THE AMOUNT PAID FOR THE PRODUCT.**

**THE FOREGOING LIMITATIONS DO NOT APPLY TO DAMAGES FOR BODILY INJURY (INCLUDING DEATH), DAMAGE TO REAL PROPERTY OR DAMAGE TO TANGIBLE PERSONAL PROPERTY FOR WHICH LENOVO IS LIABLE UNDER LAW. AS SOME STATES OR JURISDICTIONS DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, THE ABOVE LIMITATION OR EXCLUSION MAY NOT APPLY TO YOU.**

### **Your Other Rights**

**THIS WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS. YOU MAY HAVE OTHER RIGHTS ACCORDING TO THE APPLICABLE LAWS OF YOUR STATE OR JURISDICTION. YOU MAY ALSO HAVE OTHER RIGHTS UNDER A WRITTEN AGREEMENT WITH LENOVO. NOTHING IN THIS WARRANTY AFFECTS STATUTORY RIGHTS, INCLUDING RIGHTS OF CONSUMERS UNDER LAWS OR REGULATIONS GOVERNING THE SALE OF CONSUMER GOODS THAT CANNOT BE WAIVED OR LIMITED BY CONTRACT.**

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## **Part 2 - Country-specific Terms**

### **Australia**

“Lenovo” means Lenovo (Australia & New Zealand) Pty Limited ABN 70 112 394 411. Address: Level 10, North Tower, 1-5 Railway Street, Chatswood, NSW, 2067. Telephone: +61 2 8003 8200. Email: lenosyd\_au@lenovo.com

*The following replaces the same section in Part 1:*

### **What this Warranty Covers:**

Lenovo warrants that each hardware product that you purchase is free from defects in materials and workmanship under normal use and conditions during the warranty period. If the product fails due to a covered defect during the warranty period, Lenovo will provide you a remedy under this Limited Warranty. The warranty period for the product starts on the original date of purchase specified on your sales receipt or invoice unless Lenovo informs you otherwise in writing. The warranty period and type of warranty service that apply to your product are set forth below in **Part 3 - Warranty Service Information**.

**THE BENEFITS GIVEN BY THIS WARRANTY ARE IN ADDITION TO YOUR RIGHTS AND REMEDIES AT LAW, INCLUDING THOSE UNDER THE AUSTRALIAN CONSUMER LAW.**

*The following replaces the same section in Part 1:*

### **Replacement Products and Parts:**

When warranty service involves the replacement of a product or part, the replaced product or part becomes Lenovo’s property and the replacement product or part becomes your property. Only unaltered Lenovo products and parts are eligible for replacement. The replacement product or part provided by Lenovo may not be new, but it will be in good working order and at least functionally equivalent to the original product or part. The replacement product or part shall be warranted for the balance of the period remaining on the original product. Products and parts presented for repair may be replaced by refurbished products or parts of the same type rather than being repaired. Refurbished parts may be used to repair the product; and repair of the product may result in loss of data, if the product is capable of retaining user-generated data.

*The following is added to the same section in Part 1:*

### **Use of Personal Contact Information:**

Lenovo will not be able to perform our service under this warranty if you refuse to provide your information or do not wish us to transfer your information to our agent or contractor. You have the right to access your personal contact information and request correction of any errors in it pursuant to the Privacy Act 1988 by contacting Lenovo.

*The following replaces the same section in Part 1:*

### **Limitation of Liability:**

Lenovo is responsible for loss or damage to your product only while it is in the Service Provider’s possession or in transit, if the Service Provider is responsible for the transportation.

Neither Lenovo nor the Service Provider is responsible for loss or disclosure of any data, including confidential information, proprietary information, or personal information, contained in a product.

**TO THE EXTENT PERMITTED BY LAW, UNDER NO CIRCUMSTANCES AND NOTWITHSTANDING THE FAILURE OF ESSENTIAL PURPOSE OF ANY REMEDY SET FORTH HEREIN, SHALL LENOVO, ITS AFFILIATES, SUPPLIERS, RESELLERS, OR SERVICE PROVIDERS BE LIABLE FOR ANY OF THE FOLLOWING EVEN IF INFORMED OF THEIR POSSIBILITY AND REGARDLESS OF WHETHER THE CLAIM IS BASED IN CONTRACT, WARRANTY, NEGLIGENCE, STRICT LIABILITY OR OTHER THEORY**



**OF LIABILITY: 1) THIRD PARTY CLAIMS AGAINST YOU FOR DAMAGES; 2) LOSS, DAMAGE OR DISCLOSURE OF YOUR DATA; 3) SPECIAL, INCIDENTAL, PUNITIVE, INDIRECT OR CONSEQUENTIAL DAMAGES, INCLUDING BUT NOT LIMITED TO LOST PROFITS, BUSINESS REVENUE, GOODWILL OR ANTICIPATED SAVINGS. IN NO CASE SHALL THE TOTAL LIABILITY OF LENOVO, ITS AFFILIATES, SUPPLIERS, RESELLERS OR SERVICE PROVIDERS FOR DAMAGES FROM ANY CAUSE EXCEED THE AMOUNT OF ACTUAL DIRECT DAMAGES, NOT TO EXCEED THE AMOUNT PAID FOR THE PRODUCT.**

**THE FOREGOING LIMITATIONS DO NOT APPLY TO DAMAGES FOR BODILY INJURY (INCLUDING DEATH), DAMAGE TO REAL PROPERTY OR DAMAGE TO TANGIBLE PERSONAL PROPERTY FOR WHICH LENOVO IS LIABLE UNDER LAW.**

*The following replaces the same section in Part 1:*

**Your Other Rights:**

**THIS WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS. YOU ALSO HAVE OTHER RIGHTS AT LAW, INCLUDING UNDER THE AUSTRALIAN CONSUMER LAW. NOTHING IN THIS WARRANTY AFFECTS STATUTORY RIGHTS OR RIGHTS AT LAW, INCLUDING RIGHTS THAT CANNOT BE WAIVED OR LIMITED BY CONTRACT.**

For example, our products come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the products repaired or replaced if the products fail to be of acceptable quality and the failure does not amount to a major failure.

**New Zealand**

*The following is added to the same section in Part 1:*

**Use of Personal Information:**

Lenovo will not be able to perform our service under this warranty if you refuse to provide your information or do not wish us to transfer your information to our agent or contractor. You have the right to access your personal information and request correction of any errors in it pursuant to the Privacy Act 1993 by contacting Lenovo (Australia & New Zealand) Pty Limited ABN 70 112 394 411. Address: Level 10, North Tower, 1-5 Railway Street, Chatswood, NSW, 2067. Telephone: 61 2 8003 8200. Email: lensyd\_au@lenovo.com

**Bangladesh, Cambodia, India, Indonesia, Nepal, Philippines, Vietnam and Sri Lanka**

*The following is added to Part 1:*

**Dispute Resolution**

Disputes arising out of or in connection with this warranty shall be finally settled by arbitration held in Singapore. This warranty shall be governed, construed and enforced in accordance with the laws of Singapore, without regard to conflict of laws. If you acquired the product in **India**, disputes arising out of or in connection with this warranty shall be finally settled by arbitration held in Bangalore, India. Arbitration in Singapore shall be held in accordance with the Arbitration Rules of Singapore International Arbitration Center ("SIAC Rules") then in effect. Arbitration in India shall be held in accordance with the laws of India then in effect. The arbitration award shall be final and binding on the parties without appeal. Any award shall be in writing and set forth the findings of fact and the conclusions of law. All arbitration proceedings, including all documents presented in such proceedings shall be conducted in the English language. The English language version of this warranty prevails over any other language version in such proceedings.

**European Economic Area (EEA)**

The following is added to Part 1:

Customers in the EEA may contact Lenovo at the following address: EMEA Service Organisation, Lenovo (International) B.V., Floor 2, Einsteinova 21, 851 01, Bratislava, Slovakia. Service under this warranty for Lenovo hardware products purchased in EEA countries may be obtained in any EEA country in which the product has been announced and made available by Lenovo.

## Russia

The following is added to Part 1:

### Product Service Life

The product service life is four (4) years from the original date of purchase.

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## Part 3 - Warranty Service Information

Product Type	Country or Region of Purchase	Warranty Period	Type of Warranty Service
ThinkPad GOBI 4000 Mobile Broadband	Worldwide	1 year	1, 4

If required, your Service Provider will provide repair or exchange service depending on the type of warranty service specified for your product and the available service. Scheduling of service will depend upon the time of your call, parts availability, and other factors.

### Types of Warranty Service

#### 1. Customer Replaceable Unit (“CRU”) Service

Under CRU Service, the Service Provider will ship CRUs to you at its cost for installation by you. CRU information and replacement instructions are shipped with your product and are available from Lenovo at any time upon request. CRUs that are easily installed by you are called “Self-service CRUs”. “Optional-service CRUs” are CRUs that may require some technical skill and tools. Installation of Self-service CRUs is your responsibility. You may request that a Service Provider install Optional-service CRUs under one of the other types of warranty service designated for your product. An optional service offering may be available for purchase from a Service Provider or Lenovo under which Self-service CRUs would be installed for you. You may find a list of CRUs and their designation in the publication that was shipped with your product or at [www.lenovo.com/CRUs](http://www.lenovo.com/CRUs). The requirement to return a defective CRU, if any, will be specified in the instructions shipped with a replacement CRU. When return is required: 1) return instructions, a prepaid return shipping label, and a container will be included with the replacement CRU; and 2) you may be charged for the replacement CRU if the Service Provider does not receive the defective CRU from you within thirty (30) days of your receipt of the replacement CRU.

#### 2. On-site Service

Under On-Site Service, a Service Provider will either repair or exchange the product at your location. You must provide a suitable working area to allow disassembly and reassembly of the product. Some repairs may need to be completed at a service center. If so, the Service Provider will send the product to the service center at its expense.

#### 3. Courier or Depot Service

Under Courier or Depot Service, your product will be repaired or exchanged at a designated service center, with shipping at the expense of the Service Provider. You are responsible for disconnecting the product and

packing it in a shipping container provided to you to return your product to a designated service center. A courier will pick up your product and deliver it to the designated service center. The service center will return the product to you at its expense.

#### **4. Customer Carry-In Service**

Under Customer Carry-In Service, your product will be repaired or exchanged after you deliver it to a designated service center at your risk and expense. After the product has been repaired or exchanged, it will be made available to you for collection. If you fail to collect the product, the Service Provider may dispose of the product as it sees fit, with no liability to you.

#### **5. Mail-In Service**

Under Mail-In Service, your product will be repaired or exchanged at a designated service center after you deliver it at your risk and expense. After the product has been repaired or exchanged, it will be returned to you at Lenovo's risk and expense, unless the Service Provider specifies otherwise.

#### **6. Customer Two-Way Mail-In Service**

Under Customer Two-Way Mail-In Service, your product will be repaired or exchanged after you deliver it to a designated service center at your risk and expense. After the product has been repaired or exchanged, it will be made available to you for return shipping at your risk and expense. If you fail to arrange return shipment, the Service Provider may dispose of the product as it sees fit, with no liability to you.

#### **7. Product Exchange Service**

Under Product Exchange Service, Lenovo will ship a replacement product to your location. You are responsible for its installation and verification of its operation. The replacement product becomes your property in exchange for the failed product, which becomes the property of Lenovo. You must pack the failed product in the shipping carton in which you received the replacement product and return it to Lenovo. Transportation charges, both ways, shall be at Lenovo's expense. If you fail to use the carton in which the replacement product was received, you may be responsible for any damage to the failed product occurring during shipment. You may be charged for the replacement product if Lenovo does not receive the failed product within thirty (30) days of your receipt of the replacement product.

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## **Suplemento de Garantía para México**

Este Suplemento se considera parte integrante de la Garantía Limitada de Lenovo y será efectivo única y exclusivamente para los productos distribuidos y comercializados dentro del Territorio de los Estados Unidos Mexicanos. En caso de conflicto, se aplicarán los términos de este Suplemento.

Todos los programas de software precargados en el equipo sólo tendrán una garantía de treinta (30) días por defectos de instalación desde la fecha de compra. Lenovo no es responsable de la información incluida en dichos programas de software y/o cualquier programa de software adicional instalado por Usted o instalado después de la compra del producto.

Los servicios no cubiertos por la garantía se cargarán al usuario final, previa obtención de una autorización.

En el caso de que se precise una reparación cubierta por la garantía, por favor, llame al Centro de soporte al cliente al 001-866-434-2080, donde le dirigirán al Centro de servicio autorizado más cercano. Si no existiese ningún Centro de servicio autorizado en su ciudad, población o en un radio de 70 kilómetros de su ciudad o población, la garantía incluirá cualquier gasto de entrega razonable relacionado con el transporte del producto a su Centro de servicio autorizado más cercano. Por favor, llame al Centro de servicio autorizado más cercano para obtener las aprobaciones necesarias o la información relacionada con el envío del producto y la dirección de envío.

Para obtener una lista de los Centros de servicio autorizados, por favor, visite:  
<http://www.lenovo.com/mx/es/servicios>

**Importado por:**  
**Lenovo México S. de R.L. de C.V.**  
**Av. Santa Fe 505, Piso 15**  
**Col. Cruz Manca**  
**Cuajimalpa, D.F., México**  
**C.P. 05349**  
**Tel. (55) 5000 8500**

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## Appendix C. Wireless related information

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### Usage environment and your health

The wireless WAN adapter emits radio frequency electromagnetic energy similar to other radio devices. However, the level of energy emitted is much less than the electromagnetic energy emitted by wireless devices such as a cell phone.

Because the wireless WAN adapter operates within the guidelines found in radio frequency safety standards and recommendations, Lenovo believes that the integrated wireless WAN adapter is safe for use by consumers. These standards and recommendations reflect the consensus of the scientific community and result from deliberations of panels and committees of scientists who continually review and interpret the extensive research literature.

In some situations or environments, the use of the wireless WAN adapter may be restricted by the proprietor of the building or responsible representatives of the organization. These situations and areas may include:

- Using the integrated wireless WAN adapter in an airplane, in a hospital, near petrol stations, blasting areas (with electro-explosive devices), medical implants, or body-worn electronic medical devices such as pace makers.
- In any other environment where the risk of interference to other devices or services is perceived or identified as harmful.

If you are uncertain of the policy that applies on the use of wireless devices in a specific organization like an airport or a hospital, you are encouraged to ask for authorization to use the wireless WAN adapter prior to turning on the ThinkPad computer.



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## Appendix D. Electronic emission notices

The following information refers to the ThinkPad GOBI 4000 Mobile Broadband.

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### Federal Communications Commission Declaration of Conformity

**ThinkPad GOBI 4000 Mobile Broadband (Verizon) - 0B42397 Model: MC7750**

**ThinkPad GOBI 4000 Mobile Broadband (AT&T) - 0B42398 Model: MC7700**

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult an authorized dealer or service representative for help.

Lenovo is not responsible for any radio or television interference caused by using other than specified or recommended cables and connectors or by unauthorized changes or modifications to this equipment. Unauthorized changes or modifications could void the user's authority to operate the equipment.

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Responsible Party:  
Lenovo (United States) Incorporated  
1009 Think Place - Building One  
Morrisville, NC 27560  
Phone Number: 919-294-5900



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### USA - Federal Communications Commission (FCC)

If your computer integrates the wireless WAN adapter, you may connect it to the radiocommunication Public Network in the USA.

#### FCC ID of the wireless module

The ThinkPad GOBI 4000 Mobile Broadband (Verizon) and ThinkPad GOBI 4000 Mobile Broadband (AT&T) were respectively certified under the FCC ID: N7NMC7750 and FCC ID: N7NMC7700, but there is no FCC ID for each card shown on the enclosure of your ThinkPad computer. Instead you will find an indicator pointing to the location of the FCC ID on the bottom side of your computer. For the location of the FCC ID indicator, see the "FCC ID and IC Certification number label" section in the user guide for your computer. The FCC ID

is affixed on the approved module installed in the PCI Express Mini Card slot and the FCC ID is visible prior to installation. For the location of the slot, see the “Front view” section in the user guide for your computer.

## Installation of the approved wireless module

If no integrated wireless WAN PCI Express Mini Card has been preinstalled in your ThinkPad computer, you can install one, provided by Lenovo as an option. Plug the wireless card option into the PCI Express Mini Card slot. For the installation procedure, see the “Installing and replacing the PCI Express Mini Card for wireless WAN connection” section in the user guide for your computer.

**Attention:** The ThinkPad computers contain an authentication mechanism. If you install an unauthorized wireless WAN PCI Express Mini Card that is not approved for use in your ThinkPad computer, the computer will not start, but only displays an error message and emits beeps.

## RF safety compliance

The radiated energy from the antenna connected to the wireless WAN adapter conforms to the FCC limit of the SAR (Specific Absorption Rate) requirement regarding 47 CFR Part 2 section 1093, when the computer was tested in the conventional orientation.

The transmission antenna for the PCI Express Mini Card is located in the LCD cover. See “Location of the UltraConnect™ wireless antennas” in the user guide for your computer.

## Emergency calls

The wireless WAN adapters embedded in the ThinkPad computer do not support voice calls, hence their use for essential communication is not possible, including emergency calls regarding the E911 rule.

## Simultaneous use of RF transmitters

The wireless WAN adapter is approved for simultaneous use with certain wireless transmitters. For a list of those transmitters, refer to the latest ThinkPad Regulatory Notice, which has been uploaded on the Web site at:

<http://www.lenovo.com/think/support>

Make sure of the following conditions when you use any other external RF option device:

1. When you use any other RF option device, you are requested to confirm that the device conforms to the RF Safety requirement and is approved to use for your computer.
2. You must follow the RF Safety instructions of the RF option device that are included in the user manual of the RF option device.
3. If the RF option device is prohibited to use in conjunction with another transmitters, you must turn off all other wireless features in your computer.



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## Appendix E. Notices

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## Recycling information

Lenovo encourages owners of information technology (IT) equipment to responsibly recycle their equipment when it is no longer needed. Lenovo offers a variety of programs and services to assist equipment owners in recycling their IT products. For information on recycling Lenovo products, go to:  
<http://www.lenovo.com/recycling>

Recycling and disposal information for Japan is available at:  
<http://www.lenovo.com/recycling/japan>





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