

SONY

Monitor Family Pocket Guide



SONY

You make it a Sony

CONFIGURATION

SPECIFICATIONS

1 Series

and alone and typical
configurations



Control Unit
to 20-inch monitor

Silver Support

5 additional reasons to choose PVM Series and LMD Series



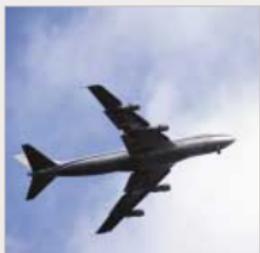
2 Years Support

The Silver Support Pack extends the support period from the standard 1-year warranty to two years. Not only that, but extra features and services are also included.



Operational Phone Call Centre

Operational phone support is provided to give advice and help so that the user can get the most out of their equipment and maximise its performance. Our telephone support is available from Monday to Friday and in 5 languages: English, French, German, Italian and Spanish.



Collection Anywhere

In the event of equipment failure, Sony will arrange collection of the faulty unit directly from, and delivery of the repaired unit directly to the customer's location - anywhere in mainland EU, Norway or Switzerland. That makes it simpler, quicker and even more convenient for the customer.



Repair within 7 days

Sony will collect, repair and return the unit to the customer's preferred location within 7 working days. So, minimum downtime, increased confidence and the ability to plan your business are guaranteed.



Loan

If the faulty equipment cannot be repaired in time, the hotline will contact the customer and arrange to have a loan unit delivered. Arrangements will be made to collect the loan unit as soon as confirmation is received that the repair has been carried out satisfactorily.

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SONY EUROPE

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