2-9398

Caller ID Telephone
User's Guide

We bring good things to life.

FCC REGISTRATION INFORMATION

Your GE telephone equipment is registered with the Federal Communications Commission and is in compliance with parts 15 and 68, FCC Rules and Regulations.

1   **Notification to the Local Telephone Company**

On the bottom of this equipment is a label indicating, among other information, the FCC Registration number and Ringer Equivalence Number (REN) for the equipment. You must, upon request, provide this information to your telephone company.

The REN is useful in determining the number of devices you may connect to your telephone line and still have all of these devices ring when your telephone number is called. In most (but not all) areas, the sum of the RENs of all devices connected to one line should not exceed 5. To be certain of the number of devices you may connect to your line as determined by the REN, you should contact your local telephone company.

Notes
- This equipment may not be used on coin service provided by the telephone company.
- Party lines are subject to state tariffs, and therefore, you may not be able to use your own telephone equipment if you are on a party line. Check with your local telephone company.
- Notice must be given to the telephone company upon permanent disconnection of your telephone from your line.

2   **Rights of the Telephone Company**

Should your equipment cause trouble on your line which may harm the telephone network, the telephone company shall, where practicable, notify you that temporary discontinuance of service may be required. Where prior notice is not practicable and the circumstances warrant such action, the telephone company may temporarily discontinue service immediately. In case of such temporary discontinuance, the telephone company must: (1) promptly notify you of such temporary discontinuance; (2) afford you the opportunity to correct the situation; and (3) inform you of your right to bring a complaint to the Commission pursuant to procedures set forth in Subpart E of Part 68, FCC Rules and Regulations.

The telephone company may make changes in its communications facilities, equipment, operations of procedures where such action is required in the operation
of its business and not inconsistent with FCC Rules and Regulations.
If these changes are expected to affect the use or performance of your telephone equipment, the telephone company must give you adequate notice, in writing, to allow you to maintain uninterrupted service.

INTERFERENCE INFORMATION

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference; and (2) This device must accept any interference received, including interference that may cause undesired operation.

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation.

This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation.

If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna (that is, the antenna for radio or television that is "receiving" the interference).
- Reorient or relocate and increase the separation between the telecommunications equipment and receiving antenna.
- Connect the telecommunications equipment into an outlet on a circuit different from that to which the receiving antenna is connected.
- Consult the dealer or an experienced radio/TV technician for help.

If these measures do not eliminate the interference, please consult your dealer or an experienced radio/ television technician for additional suggestions. Also, the Federal Communications Commission has prepared a helpful booklet, "How To Identify and Resolve Radio/TV Interference Problems." This booklet is available from the U.S. Government Printing Office, Washington, D.C. 20402. Please specify stock number 004-000-00345-4 when ordering copies.

Hearing Aid Compatibility

This telephone is judged to be hearing aid compatible per FCC standards

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FCC NUMBER IS LOCATED ON THE CABINET BOTTOM
REN NUMBER IS LOCATED ON THE CABINET BOTTOM

INTRODUCTION

Your GE Caller ID Telephone is designed to give you flexibility in use and high quality performance. To get the most from your new Caller ID Telephone, we suggest that you take a few minutes right now to read through this instruction manual.

TABLE OF CONTENTS

VERY IMPORTANT: The Caller ID feature of this product requires a subscription to Caller ID service from your telephone company.

THE LIGHTNING FLASH AND ARROW-HEAD WITHIN THE TRIANGLE IS A WARNING SIGN ALERTING YOU OF "DANGEROUS VOLTAGE" INSIDE THE PRODUCT.

CAUTION
RISK OF ELECTRIC SHOCK
DO NOT OPEN

CAUTION: TO REDUCE THE RISK OF ELECTRIC SHOCK, DO NOT REMOVE COVER (OR BACK). NO USER-SERVICEABLE PARTS IN-SIDE. REFER SERVICING TO QUALIFIED SERVICE PERSONNEL.

THE EXCLAMATION POINT WITHIN THE TRIANGLE IS A WARNING SIGN ALERTING YOU OF IMPORTANT INSTRUCTIONS ACCOMPANYING THE PRODUCT.

SEE MARKING ON BOTTOM / BACK OF PRODUCT

WARNING: TO PREVENT FIRE OR ELECTRICAL SHOCK HAZARD, DO NOT EXPOSE THIS PRODUCT TO RAIN OR MOISTURE.

GETTING STARTED

This section shows you how to install and setup your Caller ID Telephone. It's important that you follow the instructions in this section in order to get your new phone correctly installed and set up.

BEFORE YOU BEGIN

PARTS CHECKLIST
Your package should contain the following items:

| Base unit | Handset | AC power supply (# 5-2381) | Handset cord | Line cord |

MODULAR JACK REQUIREMENTS
You need an RJ11 type modular jack, which is the most common type of phone jack and might look like the one pictured here. If you don't have a modular jack, call your local phone company to find out how to get one installed.
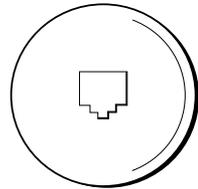

POWERING THE CALLER ID TELEPHONE
This unit is designed to be powered by the AC adapter. When using AC power, a 9-volt battery acts as a backup, enabling continuous operation of full telephone and Caller ID features for up to 4 hours and 30 hours of only Caller ID signal reception in the event of power failure.

If you are planning to use both the AC adapter and battery, you should install the 9-volt battery before you begin the telephone installation procedure.
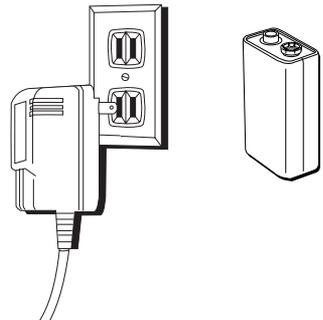
INSTALLING THE BATTERY

If you are replacing the battery, be sure to disconnect the line cords from the back of the unit.

1. Remove the base plate by pressing down the tabs and lifting it from the base.

2. Loosen the screw on the battery compartment door and open the door.

3. Insert the battery as shown in the diagram inside the battery compartment.

4. Close the battery door, tighten the screw, and then replace the base plate.
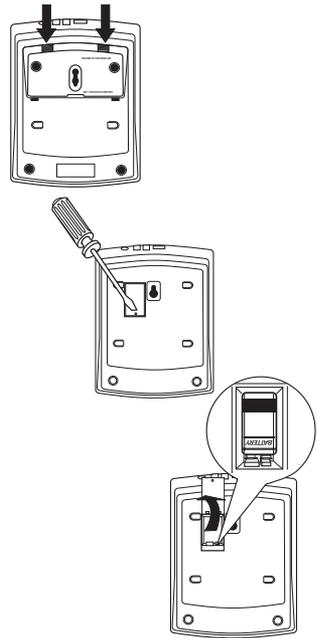
LOW BATTERY INDICATORS

When the battery begins getting to a low level, the battery symbol in the display flashes indicating that you need to replace the battery.

> **NOTE:** When the battery is low, AC power must be connected in order to edit, delete, or input Caller ID information.

When battery power reaches a critically low level, REPLACE BATTERY appears in the display.

> **NOTE:** If the REPLACE BATTERY message appears in the display, you need to replace the 9-volt battery. It is important that you replace the battery as soon as possible in order to retain the information in the Caller ID memory.

10/22   07:15ᴬᴹ
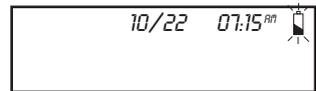
Low Battery indicator flashes when battery power is low.

10/22   07:15ᴬᴹ

REPLACE BATTERY

REPLACE BATTERY appears when the battery power is critically low.

TELEPHONE INSTALLATION

DESK OR TABLETOP INSTALLATION

NOTE: Be sure to read the preceding pages for information about using the 9-volt battery backup before you begin the telephone installation.
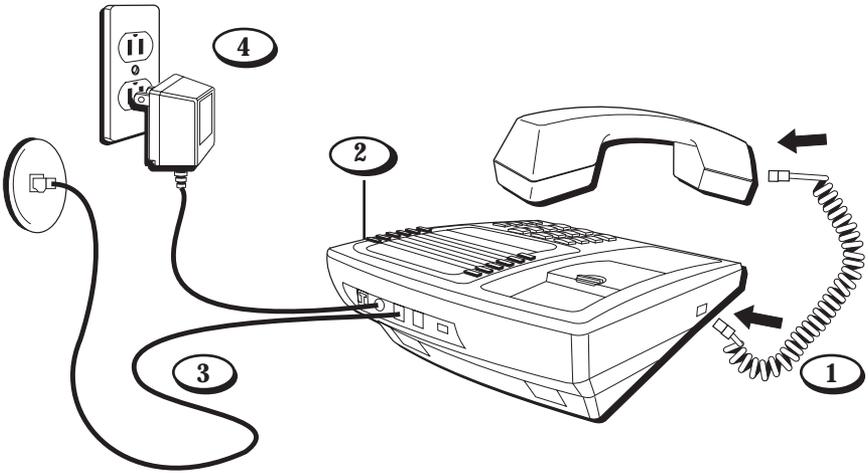

1. Plug the handset cord into the handset and into the telephone jack on the left side of the unit.

2. Set the PULSE/TONE switch (located on the side of the unit) to TONE if you have touch-tone service; set it to PULSE if you have rotary service.

3. Plug the telephone line cord into a modular jack and into the PHONE LINE jack on the back of the unit.

4. Plug the power supply cord into the POWER 9V AC jack on the back of the unit, thread it through the strain relief, and then plug the adapter into an AC power outlet.

CAUTION: Use only the Thomson 5-2381 power supply that came with this unit. Using other adapters may seriously damage the unit.

WALL MOUNT INSTALLATION

1. Rotate the handset hook.

2. Remove the base plate from the back by pressing down on the snap tabs located at the top, and then lifting the base plate off.

3. Plug the phone line cord into the phone jack on the back of the unit, wrap the extra line cord around the cord wrap on the bottom of the base, and then thread it through the bottom of the base plate.

4. Plug the power supply adapter into the POWER 9V AC jack on the back of the unit, and then thread it through the bottom of the base.

5. Reverse the direction of the base plate and replace it by putting the tabs into bottom slots in the middle of the unit first, and then snapping the bottom tabs into place.

6. Set the PULSE/TONE switch (located on the side of the unit) to TONE if you have touch-tone service; set it to PULSE if you have rotary service.

7. Connect the phone cord to the modular jack on the wall.

8. Slip the mounting holes over the wall plate posts and slide the unit down firmly into place. (Wall plate not included.)

9. Plug the handset cord into the handset and into the unit, and then hang up the handset.

10. Connect the AC Power supply adapter to an AC outlet.
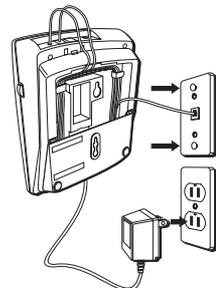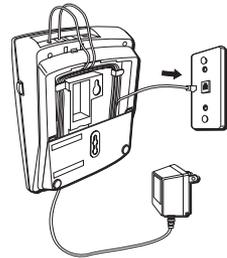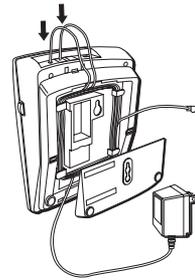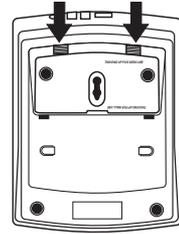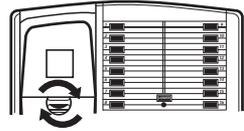
SETUP

The telephone will prompt the initial setup after the 9V battery or AC power supply is connected. The initial setup procedure needs to be completed with the phone "on-hook", which means that the phone line is inactive (the handset in the cradle and the SPEAKER function off). **Do not pick up the handset or press the SPEAKER button during the setup.**

After the initial setup, you can use these same procedures to adjust any of the menu settings by first pressing the MENU button and then using the REVIEW buttons to select the menu item you want to adjust. (During the initial setup you are automatically taken to the next step.)

STEP 1: SETTING THE TIME

1. Press the MENU button.

   After the initial setup, the display will show the current time.

2. Press the STORE button.
   STORE appears in the display.

3. Use the keypad to enter the correct hour (it must be a two-digit entry, i.e. 07).

4. Use the keypad to enter the correct minutes (it must be a two-digit entry).

5. Press **1** for AM, or **2** for PM.

6. Press STORE within 15 seconds to save the time and go to the next step.

SET TIME
↓
STORE   __:__   ENTER HOUR
↓
STORE   07:__   ENTER MINUTE
↓
STORE   07:15   ENTER AM=1 PM=2
↓
STORE   07:15 AM   SAVE TIME
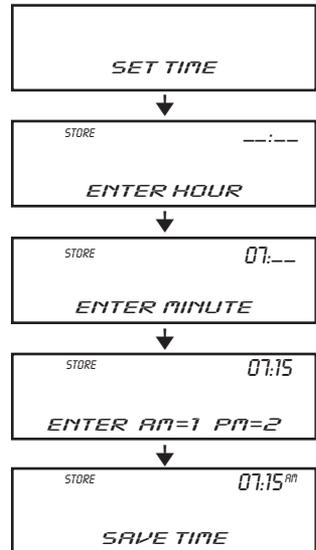
STEP 2: SETTING THE DATE

1. Press the STORE button.

2. Use the keypad to enter the month (it must be a two-digit entry).

3. Use the keypad to enter the date (it must be a two-digit entry).

4. Press STORE within 15 seconds to save the date and go to the next step.

07:15 AM   SET DATE
↓
STORE   10/__   07:15 AM   ENTER MONTH
↓
STORE   10/22   07:15 AM   ENTER DATE
↓
STORE   10/22   07:15 AM   SAVE DATE
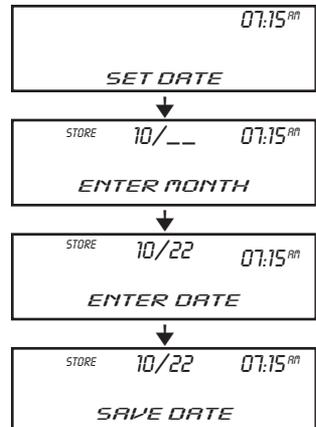
STEP 3: SETTING THE RINGER TONE

1. Press the STORE button.

2. Press REVIEW (up) or REVIEW (down) to sample each of the available settings.

3. Press STORE within 15 seconds to save the desired ringer tone and go to the next step.

```
              10/22      07:15 AM

         SET RINGER TONE
                  ↓
STORE         10/22      07:15 AM

      ↑   RINGER=1   ↓
                  ↓
STORE         10/22      07:15 AM

      ↑   RINGER=2   ↓
```
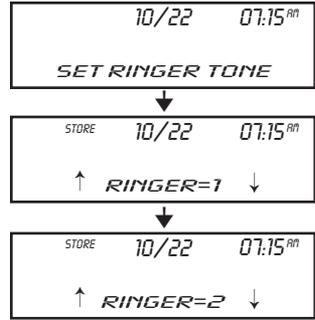
STEP 4: SETTING THE AREA CODE

1. Press the STORE button.

2. Enter your area code.

3. Press STORE within 15 seconds to save the desired area code and go to the next step.

```
STORE         10/22      07:15 AM
              ___
         SET AREA CODE

STORE         10/22      07:15 AM
         5 55-
         ENTER DIGITS
```
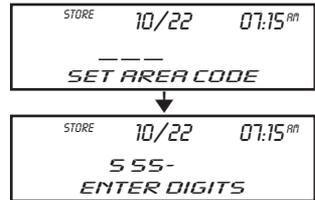
## STEP 5: SETTING THE LIQUID CRYSTAL DISPLAY (LCD) CONTRAST

1. Press the STORE button.

2. Press REVIEW (up) or REVIEW (down) to scroll through each of the four settings. Note that 2 is the default setting.

3. Press STORE within 15 seconds to save the desired LCD contrast and go to the next step.

```
              10/22      07:15 AM

         LCD CONTRAST
                  ↓
STORE         10/22      07:15 AM

      ↑ CONTRAST=2 ↓
```
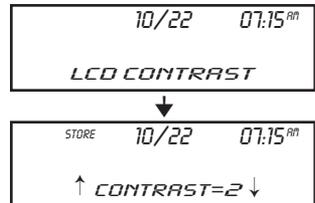
STEP 6: SETTING THE LANGUAGE

1. Press the STORE button.

2. Press REVIEW (up) or REVIEW (down) to scroll through the available languages (English, French and Spanish).

3. Press STORE within 15 seconds to save the desired language. At this point, the phone is ready for use. See "Telephone Operation" on the next page.

```
              10/22      07:15 AM

         SET LANGUAGE
                  ↓
STORE         10/22      07:15 AM

      ↑   ENGLISH   ↓
```

TELEPHONE OPERATION

SPEAKERPHONE LOCATION & USE GUIDELINES

For best speakerphone performance, avoid the following:

- Areas with high background noise. (The microphone might pick up these sounds and prevent the speakerphone from going into the receiving mode when you finish talking.)

- Surfaces affected by vibration.

- Recessed areas such as in a corner, under a cupboard, or next to a cabinet, which can generate an echo effect.

Note the following guidelines when you use the speakerphone:

- The speakerphone works similar to a two-way radio in that you can only listen or talk at one time.

- Stay reasonably close to the phone so that you can be clearly heard by the person to whom you are talking.

UNDERSTANDING THE LCD (LIQUID CRYSTAL DISPLAY) AND MENU SYSTEM

Your Caller ID Telephone has a menu-driven display which not only gives you Caller ID information, but also is used to set up the phone and make adjustments to many of the features.

The following illustration shows you the general components of the display.

Caller ID record information

Active button indicators

Time and date

Low battery indicator

#05 NEW STORE 10/23 11:30 AM
     RPT SHIFT   PM

1-234-555-6789

ABCDEFGHIJKLMNO

Caller ID telephone number
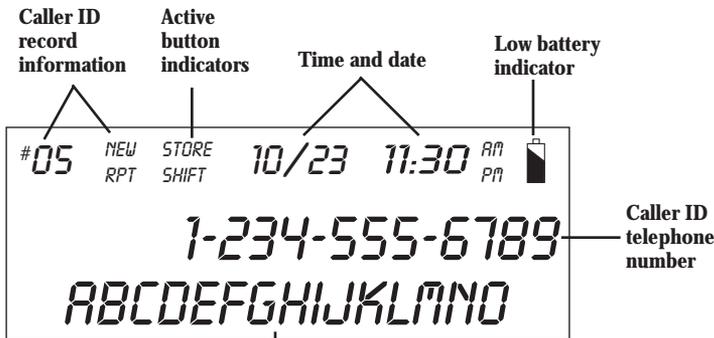
The Alpha line is used for:
• Caller ID Name
• Caller ID Messages
• Menu Information

8

The Display

The LCD also gives you visual feedback as you use the phone. The preceding illustration shows you the various elements of the display. In order to help you to better understand the role of the display, this User's Guide also shows you some of the specific screens you will encounter as you use your phone.

Using the Menu Button

You already may have used the menu system to set up the phone. If not, you should go back to the preceding section and set up the phone.

After the initial setup, you need to use the MENU button to access the menu in order to make changes to the telephone setup.

After you get into the menu, you can use the REVIEW arrows to scroll through the menus. (See "Setup" for information on how to change the menu settings.)

Placing a Call

1. Press the SPEAKER button or pick up the handset.

2. Dial the phone number you want to call.

3. Press SPEAKER or replace the handset to hang up.

The Call Timer

Whenever you make a call, the elapsed time appears in the display to show you the duration of the call.

```
10/22    07:15 AM
      00-00-10
   CALL TIMER
```
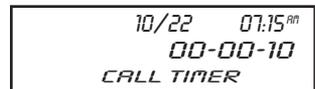
When you hang up the call timer is reset.

Receiving a Call

1. Check the display to see who is calling.

2. Press the SPEAKER button or pick up the handset to answer.

3. Press SPEAKER or replace the handset to hang up.

Switching between Speaker and Handset

You can switch between speakerphone and handset after dialing a number, or anytime during a conversation.

*   **Speaker to Handset —** Pick up the handset.

*   **Handset to Speaker —** Press SPEAKER; then hang up the handset.

ADJUSTING VOLUMES

Use the VOLUME ▼ and ▲ buttons to adjust the volume of the ringer, the speaker, and the handset. You can fast forward or rewind through volume level choices by pressing and holding the VOLUME ▼ or ▲ button. To return to the normal volume settings, press both volume arrows at the same time.

ADJUSTING THE RINGER VOLUME

1. With the phone on-hook, press VOLUME ▼ or ▲ button to adjust volume. During the adjusting, the phone will provide a sample of the programmed ringer tones and the volume level. (The display shows the current setting.) Note that 00 is the Ringer OFF position.

```
    10/22      07:15ᴬᴹ

RINGER - 06 - NORM
```
06 is the normal volume setting

ADJUSTING THE SPEAKER VOLUME

1. Press SPEAKER.

2. Press the VOLUME ▼ or ▲ button to adjust volume. (The display shows the current setting.)

```
    10/22      07:15ᴬᴹ

SPEAKER - 08 - NORM
```
08 is the normal volume setting

```
    10/22      07:15ᴬᴹ

HANDSET - 04 - NORM
```
04 is the normal volume setting

ADJUSTING THE HANDSET VOLUME:

1. Pick up the handset.

2. Press the VOLUME ▼ or ▲ button to adjust volume. (The display shows the current setting.) The handset volume returns to the normal setting when you hang up the handset.

REDIAL AND BUSY REDIAL FEATURE

The BUSY/REDIAL button does two things; redials the last number you called or automatically redials a busy number up to 10 times until the line is free.

REDIALING THE LAST NUMBER CALLED

1. Press SPEAKER or pick up the handset.

2. Press the BUSY/REDIAL button.

ENHANCED REDIAL

The phone will remember the last 3 numbers dialed out.

1. Press the BUSY/REDIAL button, with the phone on-hook. The last number dialed will be displayed.

2. Press REVIEW ▼ to scroll to the 2 older calls.

3. Press DIAL to redial the number displayed. The phone enters speaker mode and dials the number.

BUSY REDIAL

When you call and get a busy signal, press the BUSY/REDIAL button and then replace the handset to hang up. (If you're using the speakerphone, the unit will automatically hang up.) The phone automatically redials the number (up to 10 times). When it autodials and does not get a busy signal, the phone beeps to let you know that your call has gone through. Then, you can pick up the handset or continue to use the speaker mode.

CANCELLING BUSY REDIAL

There are three ways to cancel Busy Redial: you can pick up the handset; press SPEAKER; or press BUSY/REDIAL.
Note that an incoming call will automatically cancel the busy redial.

ADJUSTING THE DELAY TIME BETWEEN REDIAL ATTEMPTS

The default setting for the amount of time between redials is 30 seconds, but you can adjust the redial delay time to "immediate" up to 90 seconds (in 10 second increments).

1. Press the STORE button.

2. Press a number key (0-9) to choose the amount of time between redials.

> 0=immediate; 1=10 seconds; 2=20 seconds; 3=30 seconds; 4=40 seconds;
> 5=50 seconds; 6=60 seconds; 7=70 seconds; 8=80 seconds; and 9=90 seconds

3. Press the STORE button again.

4. Press the BUSY/REDIAL button.

ADJUSTING THE LINE SIGNAL DETECTION DELAY TIME

This adjustment may be needed if the phone company presents a network signal (such a mirrored dialing) before Busy or Ringback signal is presented to the phone that interferes with the BUSY REDIAL. The default delay time for signal detection is .5 seconds.

1. Press the STORE button.

2. Press a number key (0-9) to choose the amount of time for the detection delay. Adjust the detection delay timing at 1 second intervals only until you find the time required for repeatable operation.

> 0=.5 seconds; 1=1.5 seconds; 2=2.5 seconds; 3=3.5 seconds; 4=4.5 seconds;
> 5=5.5 seconds; 6=6.5 seconds; 7=7.5 seconds; 8=8.5 seconds; and 9=9.5 seconds

3. Press the STORE button again.

4. Press the SHIFT button.

5. Then press the BUSY/REDIAL button.

HOLD

Use the HOLD button to interrupt a phone conversation without hanging up; then resume the conversation on the same phone or an extension.

> **NOTE:** While a call is on hold, the HOLD indicator will flash, and the phone will beep about every 15 seconds to remind you that the line is on hold.

1. Press HOLD to place a call on hold. If you're using the handset, you can put it back in the cradle.
2. Press the SPEAKER button, pick up the handset, or press HOLD (if the handset is not in the cradle) to resume the conversation.

MUTE

The MUTE button deactivates the microphone for both the speakerphone and the handset, so that anything you say cannot be heard by the caller on the other end of the line.

- Press MUTE once to turn on the feature.
- Press MUTE again to continue the phone conversation.
- Picking up the handset while the speakerphone is muted automatically turns off the mute function.

DO NOT DISTURB

The Do Not Disturb feature lets you mute the ringer volume for a predetermined amount of time so that you are not interrupted by incoming phone calls.

USING DO NOT DISTURB

- Press the NO DISTURB button (the indicator starts blinking). The Do Not Disturb feature is automatically activated for one hour.
- To turn off the feature, you can press the NO DISTURB button again, pick up the handset, or press SPEAKER (the indicator turns off).

PROGRAMMING THE DO NOT DISTURB TIME

You can adjust the amount of time it is active by following these steps:

```
10/22      07:15ᴬᴹ

DND - 2 HOURS
```

1. Press the STORE button.
2. Press a number key (0-9) to choose the number of hours you want the feature to remain active from unlimited duration to nine hours (0 = unlimited duration).
3. Press the STORE button again.
4. Press the NO DISTURB button.

TEMPORARY TONE

If you have Pulse (rotary) service, and want to access customer calling services that require Tone dialing (such as getting information from a local bank), you can use this feature.

1. Press the TONE button (*) after you have connected to the customer calling service to enable Tone dialing.
2. When you hang up, the phone automatically resumes Pulse dialing.

FLASH BUTTON

Press the FLASH button to activate customer calling services such as call waiting or call transfer, which are provided by your local phone company. Do not use the hook switch or the speaker button because you might hang up the phone.

ADJUSTING THE FLASH BUTTON TIMING

```
10/22      07:15ᴬᴹ

FLASH = .6
```

If you have trouble getting the FLASH button to work properly, you might need to adjust the amount of time that the FLASH button is active. The FLASH default time is .6 seconds. To adjust the time:

1. Press the STORE button.
2. Press a number key (1-9) to adjust the length of time that the FLASH button is active (from .1 to .9 seconds).
3. Press the STORE button.
4. Press the FLASH button.

PAUSE BUTTON

```
10/22      07:15ᴬᴹ

PAUSE = 2
```

When you store phone numbers in memory, you might need to insert a delay in the dialing, for example when you must dial 9 to get an outside line. Press the PAUSE button at the point in the dialing sequence that requires the delay.

ADJUSTING THE PAUSE BUTTON TIMING

If you have trouble getting the PAUSE button to work properly, you might need to adjust the amount of time that the PAUSE button is active. The pause default time is AUTO TONE DETECT. To adjust the time:

1. Press the STORE button.
2. Press a number key (0-9) to adjust the length of the delay caused by the PAUSE button (AUTO TONE DETECT to 9 seconds.)
3. Press the STORE button.
4. Press the PAUSE button.

Using the Alarm

This phone has a built-in alarm feature that you can use as an alarm clock.

Setting the Alarm

1. Press the ALARM button.
2. Press the STORE button.
3. Use the number keys to enter the alarm set hour (it must be a 2-digit entry).
4. Use the number keys to enter the alarm set minutes (it must be a 2-digit entry).
5. Press **1** for AM or **2** for PM.
6. Press the STORE button to set the alarm.

Changing the Alarm Setting

Use the same steps outlined above to change the current alarm setting.

Cancelling the Alarm

To cancel the alarm setting before it sounds:

1. Press the ALARM button.
2. Press the DELETE button.

Shutting off the Alarm

When the alarm sounds, you can turn it off by pressing the ALARM button, picking up the handset, or pressing the SPEAKER button.

After you turn off the alarm, it automatically goes into "Alarm Off" mode.

```
                        __:__
        ENT ALARM HOUR
                ↓
STORE
                        11:__
        ENT ALARM MIN
                ↓
STORE
                        11:30
        ENTER AM=1 PM=2
                ↓
STORE                      PM
                        11:30
        SAVE ALARM
                ↓
                           PM
                        11:30
        ALARM ON
```
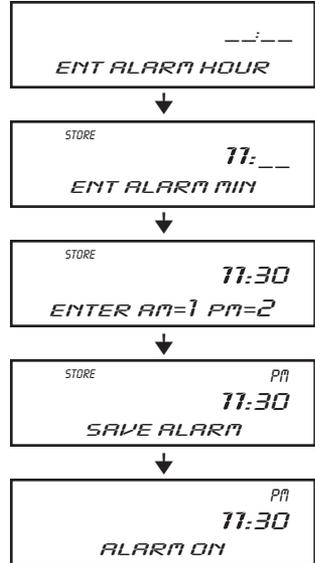
MEMORY DIALING

Each of the 10 memory buttons is capable of storing two separate phone numbers that are up to 31 digits. Each MEMORY button accesses an upper and a lower memory position. You can dial the phone numbers stored in the upper position with one touch (press the MEMORY location button). You can dial the phone numbers in the lower memory position by pressing two buttons (SHIFT and the MEMORY location button).

Note that if no keys are pressed for 15 seconds, the Memory feature automatically turns off.

STORING A NUMBER IN MEMORY

1. Press the STORE button.

2. Dial the number to be stored (up to 31 digits).

   The number digits scroll from right to left across the display.

3. Press the STORE button again.

4. Press a MEMORY location button

                 or

   Press SHIFT and then a MEMORY location button to store the number.

5. Remove the memory directory from underneath its plastic cover and record the name of the person whose number you stored.
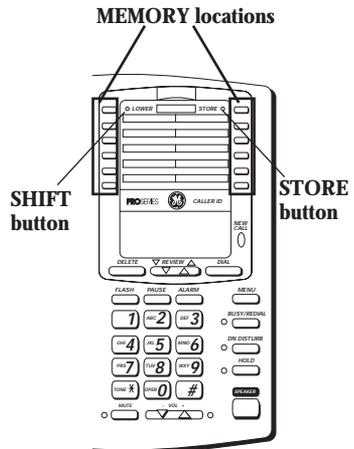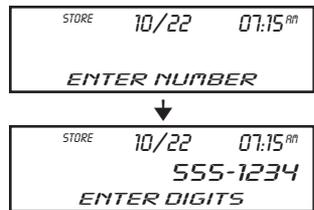
INSERTING A PAUSE IN THE DIALING SEQUENCE

Press the PAUSE button to insert a delay in the dialing sequence of a stored telephone number when a pause is needed to wait for a dial tone (for example after you dial 9 for an outside line, or to wait for a computer access tone). Each pause counts as 1 digit in the dialing sequence.

MEMORY locations

SHIFT button

STORE button

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Storing the Last Number Dialed

1. Press the STORE button.
2. Press BUSY/REDIAL.
3. Press the STORE button again.
4. Press a MEMORY location button, or press SHIFT and then a MEMORY location button to store the number.

Storing a Caller ID Number

```
STORE      10/22      07:15ᴬᴹ
           555-6789
         JANE DOE
```

1. Press the STORE button.
2. Use the REVIEW ▼ or ▲ button to select a Caller ID record.
3. Press the STORE button again.
4. Press a MEMORY location button, or press SHIFT and then a MEMORY location button to store the number.

Note: If name information is in the caller ID record, the name will not be stored in the memory location.

Important Call Indicator

```
# 3ᴺᴱᵂ     10/22      07:15ᴬᴹ
           555-6789
       IMPORTANT CALL
```

The IMPORTANT CALL indicator appears in the display when someone calls from a phone number that you have designated as an "important call" number.

You can designate a number as an "important call" number, when you store it in memory using the telephone's Memory feature.

Designating Important Call Status

```
           10/22      07:15ᴬᴹ
           555-6789
```

1. Press the MEMORY location button, or SHIFT and the MEMORY location button to bring up the entry.

2. Press the # button to mark the MEMORY location number as an important call number.

```
           10/22      07:15ᴬᴹ
           555-6789
       IMPORTANT CALL
```

    IMPORTANT CALL appears at the bottom of the display.

3. Press the MEMORY location button, or SHIFT and the MEMORY location button to confirm the change.

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REMOVING IMPORTANT CALL STATUS

```
   10/22      07:15 AM
      555-6789
   IMPORTANT CALL
```

1. Press the MEMORY location button, or SHIFT and the memory location button to bring up the entry.

```
   10/22      07:15 AM
      555-6789
```

2. Press the # button to remove the important call status from the memory location.

   IMPORTANT CALL is removed from the display.

3. Press the MEMORY location button, or SHIFT and the MEMORY location button to confirm the change.

REVIEWING AND DELETING STORED NUMBERS

In order to view or delete a stored number, the phone must be "on-hook," (handset in the cradle and SPEAKER off).

```
   10/22      07:15 AM

      EMPTY
```

1. Press the MEMORY location button or SHIFT and then the MEMORY location button to view the entry. If location doesn't contain a number, EMPTY appears in the display.

```
   10/22      07:15 AM
      555-6789
      DELETE?
```

2. While the entry is displayed, press the DELETE key to delete the entry.

   The display asks you to confirm that you want to delete the entry.

3. Press DELETE a second time to delete the entry.

To exit the MEMORY review mode:

• Press the memory location button again.

                    - or -

• Wait about 15 seconds.

                    - or -

• Pick up the handset or press SPEAKER.

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CHANGING A STORED NUMBER

To change a stored number, you just replace it with a different number using the procedure for storing a number.

DIALING A STORED NUMBER

METHOD 1

1. Pick up the handset or press SPEAKER.

2. Press the MEMORY location button
   or
   Press SHIFT and then the MEMORY location button.

METHOD 2

Press the DIAL button while viewing a memory location number. (See "Reviewing and Deleting Stored Number" for information on viewing a stored number.)

> **CAUTION:** If you make test calls to emergency numbers, remain on the line and explain the reason for the call to the dispatcher. Also, make these calls in off-peak hours, such as early morning or late evening.

DIALING LONGER NUMBERS FROM MEMORY

With 20 memory locations available, you might want to store frequently used calling card numbers or access codes for frequently used voice menu services such as a local bank's information line. Then, you can use the Chain or Link dialing feature to quickly dial those numbers.

The following examples assume that you have already stored the access code number in one memory location and the security/personal code in another.

CHAIN DIALING

Follow these steps to chain dial the numbers you stored:

1. Press SPEAKER or pick up the handset.

2. Press the access code memory location.

3. Dial the phone number (or press the number's MEMORY location button).

4. Press the security/personal code memory location.

LINK DIALING

Having stored the necessary numbers in separate memory locations, follow these steps to store a link dial number:

1. Press STORE.

2. Press the access code's MEMORY location button.

3. Press PAUSE (if needed).

4. Dial the phone number (or press the number's MEMORY location button).

5. Press PAUSE (if needed).

6. Press the security/personal code's MEMORY location button.

7. Press STORE, followed by the MEMORY location in which you want to store the linked number.

To dial the linked number, press the MEMORY location button in which you stored the linked phone numbers.

CALLER ID OPERATION

Your Caller ID Telephone receives and displays information transmitted by your local phone company. This information can include the phone number, date, and time; *or* the name, phone number, date, and time.

VERY IMPORTANT:
The Caller ID feature of this product requires a subscription to Caller ID service from your telephone company.

RECEIVING AND STORING CALLS

When you receive a call, the information is transmitted by the phone company to your Caller ID Telephone.

• You can monitor the information as it is displayed and decide whether or not to answer the call.

• If you are not at home, the telephone stores the information so that you can see who called while you were out.

REVIEWING MESSAGES

As calls are received and stored, the display is updated to let you know how many calls have been received and how many have been reviewed.

Use the REVIEW buttons to scroll through the list of received calls.

- Press REVIEW ▲ to scroll toward more recent calls (higher numbers).

- Press REVIEW ▼ to scroll toward older calls (lower numbers).

As you review calls, the display shows you the following information:

- The number of the call (with regard to the order received), whether it is a new call, and if a call has been received more than once from the same number.

- The telephone number of the caller (including area code if different than the one you entered during phone setup).

- The name of the caller (if this service is available in your area).

MESSAGE ERRORS

If there is an error in the transmission of information to your caller ID phone; DATA ERROR appears in the display while the phone is ringing. The call won't be recorded as a new call and the erroneous data won't be stored in memory.

Total number of calls in memory
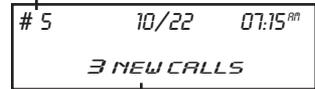
```
# 5        10/22      07:15ᴬᴹ
         3 NEW CALLS
```

Number of new calls

NOTE: Check with your local phone company regarding name service availability.

Indicates that this is the 3rd call in memory and is a "new" call. RPT stands for "repeat call" and indicates that a new call from the same number was received more than once.

```
# 3ᴺᴱᵂ     10/22      07:15ᴬᴹ
   ᴿᴾᵀ
      1-234-555-6789
         JANE DOE
```

Caller's name and number is displayed
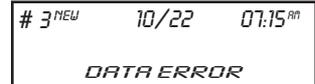
```
# 3ᴺᴱᵂ     10/22      07:15ᴬᴹ

         DATA ERROR
```

DELETING RECORDS

Use the DELETE button to delete the record currently shown in the display, or all records.

DELETING THE CURRENT RECORD

1. Press DELETE. The selected record is immediately deleted.

DELETING ALL RECORDS

1. Press and hold DELETE (for approximately 3 seconds).

    The display asks you to confirm that you want to delete all records.

2. Press DELETE again to delete all records.

```
# 3          10/22     07:15ᴬᴹ
             555-6789
          ALL DELETE ?
```

Display asks you to confirm that you want to delete all messages.

DIALING A CALLER ID NUMBER

CALLING WITHIN YOUR AREA CODE

Press the DIAL button while the number is displayed to dial that number.

If the number is a "local long distance" number (meaning that it is within the area code, but still needs 1+Area Code to connect), press SHIFT and then press DIAL.

```
# 3ᴺᴱᵂ       10/22     07:15ᴬᴹ
             555-6789
            JANE DOE
```

Press the DIAL button to call the number shown in the display.

CALLING OUTSIDE YOUR AREA CODE

The unit automatically displays "1" plus the area code of the caller when it is different than the area code you entered during setup.

To call someone from a different area code, press the DIAL button.

If you have trouble dialing a number from outside your area code, try one of the following methods:

- Hang up the phone.
  Press SHIFT.
  Press 1.
  Press DIAL.

  This removes the "1" from the dialing sequence.

- Hang up the phone.
  Press SHIFT.
  Press DIAL.

  This removes the "1+Area Code" from the dialing sequence.

See your telephone directory for long distance dialing information.

```
# 3ᴺᴱᵂ      10/22      07:15ᴬᴹ
       1-234-555-6789
         JANE DOE
```

1+Area Code+Number is displayed when a call is received from an area code that is different from the one entered during setup.

NOTE: In order for the Caller ID dialing feature to work, it is important that you entered the correct area code during the setup procedure. If you have not completed the Setup procedure, do so now (see page 6).

Message Indicators

The following indicators show the status of a message or the unit:

BLOCKED CALL
BLOCKED NAME
BLOCKED NUMBER
Caller ID information is withheld.

END OF LIST
In REVIEW mode indicates that there is no additional information in caller ID memory.

DATA ERROR
Caller information has been interrupted during transmission or the telephone is excessively noisy.

MESSAGE WAITING
There is a voice-mail message waiting in your mailbox. Note that voice mail is a subscription service; check with your local telephone company for availability.

NEW
Number of unread calls.

RPT
Repeat call message. Indicates that a new call from the same number was received more than once.

REPLACE BATTERY
Indicates low battery voltage.

START OF LIST
In REVIEW mode indicates that you are at the top of the call log.

UNKNOWN CALLER
UNKNOWN NAME
UNKNOWN NUMBER
The incoming call is from an area not serviced by caller ID, or the information was not sent.

TROUBLESHOOTING TIPS

CALLER ID

Problem	Solution
No Display	• If you are using battery power, try replacing the battery. • If you are using AC power, make sure that the unit is connected to a non-switched electrical outlet. Disconnect the unit from the plug and plug it in again. Either the message WAITING or the most recent record is displayed. • Did you order Caller ID service from your local telephone company? This unit requires that you subscribe to Caller ID service in order to work.
Data Error Message	• The unit displays this message if it detects anything other than valid Caller ID information during the silent period after the first ring. This message indicates either the presence of noises on the line, or that an invalid message has been sent from the telephone company.

TROUBLESHOOTING TIPS

TELEPHONE

Problem	Solution
No dial tone. Won't dial out	• Check hook switch to make sure it pops up. • Make sure TONE/PULSE is set to correct position. • Unplug the phone, wait 30 seconds and plug the phone back in.
Phone doesn't ring	• Check RINGER VOLUME. • Could have too many phones on one line.
Low handset volume	• Check the volume settings.
Light and tone feedback flutter when dialing in PULSE mode.	• This is normal as power is fluctuating with phone outpulsing.
Can't be heard by other party	• Make sure phone cord is securely plugged in. • Make sure other phones are not OFF hook at the same time. If so, this is normal condition as volume drops when additional phones are used at once.
Memory dialing	• Make sure you entered numbers correctly. (See "Memory Dialing.")

GENERAL PRODUCT CARE

To keep your Caller ID phone working and looking good, follow these guidelines:

- Avoid putting it near heating appliances and devices that generate electrical noise (for example, motors or fluorescent lamps).
- DO NOT expose to direct sunlight or moisture.
- Avoid dropping the unit and/or other rough treatment.
- Clean with a soft cloth.
- Never use a strong cleaning agent or abrasive powder because this will damage the finish.
- Retain the original packaging in case you need to ship it at a later date.

SERVICE

The FCC requires this product be serviced only by the manufacturer or its authorized service agents. In accordance with FCC requirements, changes or modifications not expressly approved by Thomson Consumer Electronics could void the user's authority to operate this product. For instructions on how to obtain service, refer to the warranty included in this guide or call customer service, telephone number: 800-448-0329.

Attach your sales receipt to the booklet for future reference or jot down the date this product was purchased or received as a gift. This information will be valuable if service should be required during the warranty period.

Purchase date _____

Name of store _____

INDEX

LIMITED WARRANTY

What your warranty covers:

• Any defect in materials or workmanship.

For how long after your purchase:

• One year.

  (The warranty period for rental units begins with the first rental or 45 days from date of shipment to the rental firm, whichever comes first.)

What we will do:

• Provide you with a new, or at our option, a refurbished unit.

• The exchange unit is under warranty for the remainder of the original product's warranty period.

How to make a warranty claim:

• Properly pack your unit. Include any cables, etc., which were originally provided with the product. We recommend using the original carton and packing materials.

• Include in the package evidence of purchase date such as the bill of sale. Also print your name and address and a description of the defect. Send standard UPS or its equivalent to:

  Thomson Consumer Electronics, Inc.

  Product Exchange Center

  32 Spur Drive

  El Paso, Texas 79906

• Pay any charges billed to you by the Exchange Center for service not covered by the warranty.

• A new or refurbished unit will be shipped to you prepaid freight.

What your warranty *does not* cover:

• Customer instruction. (Your Owner's Manual provides information regarding operating instructions and user controls. For additional information, ask your dealer.)

• Installation and set-up service adjustments.

• Batteries.

• Damage from misuse or neglect.

• Products which have been modified or incorporated into other products.

• Products purchased or serviced outside the USA.

• Acts of God, such as but not limited to lightning damage.

Product Registration:

• Please complete and mail the Product Registration Card packed with your unit. It will make it easier to contact you should it ever be necessary. The return of the card is not required for warranty coverage.

How state law relates to this warranty:

• This warranty gives you specific legal rights, and you may have other rights which vary from state to state.

If you purchased your product outside the USA:

• This warranty does not apply. Contact your dealer for warranty information.