Always there to help you

S10
S10A

Question?
Contact
Philips

2 missed calls

30 1 new event

1 voice message

Grandparents   Susanne   Mom

Dial pad   Contacts   Call log

User manual

PHILIPS

Contents

1 Important safety instructions

Power requirements

- This product requires an electrical supply of 100-240 volts AC. In case of power failure, the communication can be lost.
- The voltage on the network is classified as TNV-3 (Telecommunication Network Voltages), as defined in the standard EN 60950.

⚠️ **Warning**

- The Electrical network is classified as hazardous. The only way to power down the charger is to unplug the power supply from the electrical outlet. Ensure that the electrical outlet is always easily accessible.

To avoid damage or malfunction

❗ **Caution**

- Use only the power supply listed in the user instructions.
- Use only the batteries listed in the user instructions.
- Risk of explosion if battery is replaced by an incorrect type.
- Dispose of used batteries according to the instructions.
- Do not dispose of batteries in fire.
- Always use the cables provided with the product.
- Do not allow the charging contacts or the battery to come into contact with metal objects.
- Do not let small metal objects come into contact with the product. This can deteriorate audio quality and damage the product.
- Metallic objects may be retained if placed near or on the handset receiver.
- Do not use the product in places where there are explosive hazards.
- Do not open the handset, base station or charger as you could be exposed to high voltages.
- For pluggable equipment, the socket-outlet shall be installed near the equipment and shall be easily accessible.
- Handsfree activation could suddenly increase the volume in the earpiece to a very high level: make sure the handset is not too close to your ear.
- This equipment is not designed to make emergency calls when the power fails. An alternative has to be made available to allow emergency calls.

- Do not allow the product to come into contact with liquids.
- Do not use any cleaning agents containing alcohol, ammonia, benzene, or abrasives as these may harm the set.
- Do not expose the phone to excessive heat caused by heating equipment or direct sunlight.
- Do not drop your phone or allow objects to fall on your phone.

When using the phone as a baby monitor

❗ **Caution**

- Children should be supervised to ensure that they do not play with the appliance.
- Make sure the baby unit and the cord are always out of reach of the baby (at least 1 metre/3 feet away).
- Keep the parent unit at least 1.5 metres/5 feet away from the baby unit to prevent acoustic feedback.
- Never place the baby unit inside the baby's bed or playpen.
- Never cover the parent unit and the baby unit with anything (e.g. a towel or blanket). Always make sure the cooling vents of the baby unit are free.
- Take every precaution to make sure that your baby can sleep safely .
- This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.
- If you place the parent unit next to a transmitter or other DECT appliance (e.g. a DECT telephone or wireless router for the internet), the connection with the baby unit may be lost. Move the baby monitor further away from the other wireless appliances until the connection is restored.
- This baby monitor is intended as an aid. It is not a substitute for responsible and proper adult supervision and should not be used as such.

About operating and storage temperatures

- Operate in a place where temperature is always between 0°C to +40°C (up to 90% relative humidity).
- Store in a place where temperature is always between -20°C and +45°C (up to 95% relative humidity).
- Battery life may be shorter in low temperature conditions.

2 Your phone

Congratulations on your purchase and welcome to Philips!

The Philips S10/S10A brings you the convenience of **MobileLink** to make and receive all calls - both landline and mobile - on your home phone and easily download your mobile's contacts. It features a large touchscreen for easy access to all its features.

To fully benefit from the support that Philips offers, including latest software updates, register your product at **www.philips.com/welcome**.

What is in the box
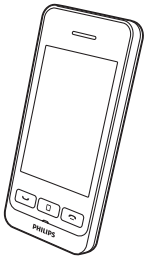
Handset
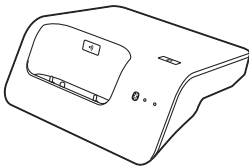
Base station

Power adapter

Line cord*

User manual

Quick start guide

Note

- * In some countries, you have to connect the line adapter to the line cord, then plug the line cord to the telephone socket.

Overview of the phone

(1) **Earpiece**

(2) **LCD touch screen**

(3) ☎
- End a call.
- Switch off the screen.
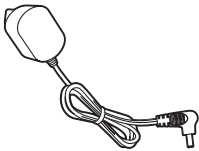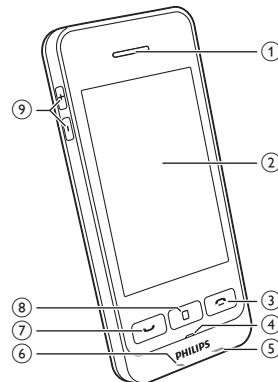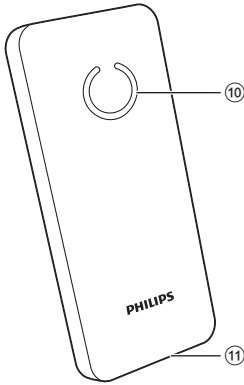- Press to power on the handset.
- Press and hold to power off the handset.

(4) **Microphone**

(5) **Micro USB socket (bottom of the handset)**

(6) **Headset jack (bottom of the handset, compatible with mobile headset with microphone)**

(7) ☎
- Make and receive calls.
- Show the dial pad.

(8) **Center key**
- Enter the main menu in standby mode.
- Press and hold to lock/unlock the keypad.

(9) **+/-**
Increase/decrease the volume.

(10) **Loudspeaker**

(11) **Battery door opening**

Overview of the base station
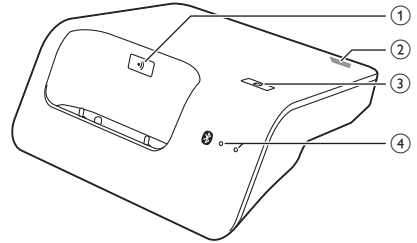
(1) •))
- Press to find handsets.
- Press and hold for approximately 5 seconds to enter registration mode.

(2) **Micro USB socket (back of the base station)**

(3) ✹
Press and hold until both LEDs start flashing, then start pairing the landline phone with your mobile phone through Bluetooth.

(4) **Bluetooth LEDs**
- Single LED flashing: the corresponding device is connected and in use through Bluetooth connection.
- Single LED lit: the corresponding device is connected.
- Both LEDs flashing alternately: the base station is ready for pairing/registration.
- Off: No Bluetooth connection.

3 Get started

Connect the base station

▬ Note

• If you subscribe to the digital subscriber line (DSL) high speed internet service through your telephone line, ensure you install a DSL filter between the telephone line cord and the power socket. The filter prevents noise and caller ID problems caused by DSL interference. For further information on DSL filters, contact your DSL service provider.
• The type plate is located on the bottom of the base station.

1 Connect the power adapter to:
   • the DC input jack at the bottom of the base station;
   • the power socket on the wall.
2 Connect the line cord to:
   • the telephone socket at the bottom of the base station;
   • the telephone socket on the wall.
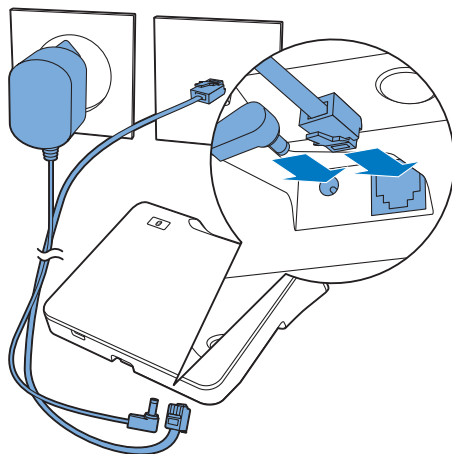
3 Connect the power adapter to (for extra handset versions only):
   • the DC input jack at the back of the extra handset charger.
   • the power socket on the wall.
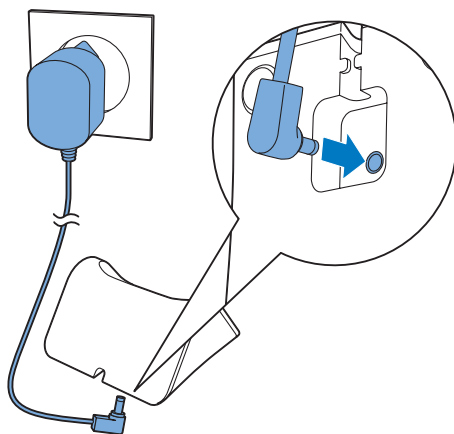
Install the handset

Your handset comes with a high quality Lithium Ion Polymer battery to maximize battery lifetime. However, over time the capacity of the battery will decrease. You can order

replacement batteries through the Philips website or Philips service.

> **! Caution**
>
> - Risk of explosion! Keep batteries away from heat, sunshine or fire. Never discard batteries in fire.
> - Use only the supplied battery.

> **≡ Note**
>
> - Charge the battery for 6.5 hours before first use.

> **⚠ Warning**
>
> - Check the battery polarity when inserting in the battery compartment. Incorrect polarity may damage the product.

Check your phone's software version

Before setting up your phone, make sure you have the latest software available for your phone.

1 Install the **[Philips Phone Manager]**available for free at **www.philips.com/support** (see chapter 8).

2 Connect the phone through a micro USB cable (available at most electronics stores or through Philips service network).

3 If a new software is available, the **[Philips Phone Manager]** will display a message.

You can also check the current software version in ⚙ > **[Firmware version]** and compare it with the software version displayed at **www. philips.com/support**.

Configure your phone (country dependent)

Turn your phone on/off

Press 📞 until you see the Philips wordmark.

Set the country/language

Select your country/language, then tap **[Apply]**to confirm.

» The country/language setting is saved.

> **≡ Note**
>
> - The country/language setting option is country dependent. If no welcome message is displayed, it means the country/language setting is preset for your country. Then you can set the date and time.

To re-set the language, see the chapter 'Settings', section 'Phone settings'.

Set the date and time

Set your date, date format, time and time format, then tap **[Apply]**to confirm.

Advanced settings

You can tap **[Advanced setup]** to set the **[Eco mode]**, **[ECO+ mode]** or **[Silent mode]**. For information, refer to the chapter on **[Phone settings]**.

> **✳ Tip**
>
> - To set the menu under **[Advanced setup]** later, press **[OK]** to skip this setting.

Change the remote access PIN code

> **Note**
>
> • The default answering machine remote access PIN code is 0000 and it is important to change it to ensure the security.

1 Tap 🖭 from the main menu screen.
2 Select **[Remote access]** > **[Change PIN]**.
3 Enter the old remote access PIN/passcode, then tap **[OK]** to confirm.
4 Enter the new remote access PIN/passcode, then tap **[OK]** to confirm.
5 Enter the new remote access PIN/passcode again, then tap **[OK]** to confirm.
   ↳ The setting is saved.

Charge the handset

Place the handset on the base station to charge the handset. When the handset is placed correctly on the base station, you hear a docking tone (see 'Set the docking tone' on page 40).
   ↳ The handset starts charging.

> **Note**
>
> • Charge the battery for 6 hours before first use.
> • It is normal for the handset to become warm during charging.
> • Over time, capacity of batteries decreases. This is a normal battery behavior.
> • You can order replacement batteries through **www.philips.com** or the Philips Service organization.
> • When the phone is not in use, place the handset to the base station or charging cradle.

Your phone is now ready to use.

Check the battery level
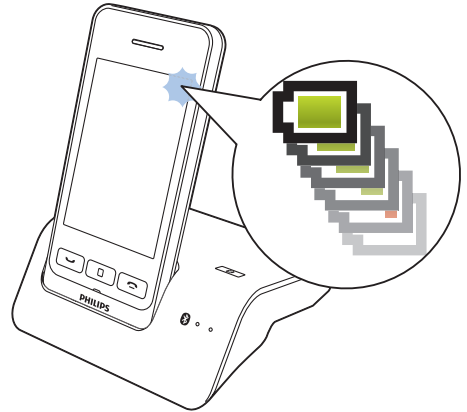
The battery icon displays the current battery level.

▣	When the handset is off the base station/charger, the bars indicate the battery level (from full to low). When the handset is on the base station/charger, the bars keep scrolling until charging is complete.
▢	When the battery is empty, this icon flashes. If you are in a call you hear an alert tone. The battery is low and needs recharging.

If you are on the phone, you hear warning tones when the battery is almost empty. The handset turns off when the battery is completely empty.

What is standby mode?

Your phone is in standby mode when it is idle. In standby mode the screen will display the time and date and notifications of missed calls or messages. Depending on your settings, a screensaver will also be displayed in standby mode (see 'Screen saver' on page 42). The

screen will dim or turn off if the handset is not on the base station or charging cradle.

Check the signal strength

	The number of bars indicates the connection status between the handset and base station. The more bars are shown, the better the connection is.

- Make sure the handset is connected to the base station before you make or receive calls and carry out the functions and features.
- If you hear warning tones when you are on the phone, the handset is almost out of battery or the handset is out of range. Charge the battery or move the handset close to the base station.

4 Overview of the home screens

Center home screen

A The pull-down menu
   Pull down to quickly activate/deactivate
   [Alarm] and [Silent mode].

B Notifications/date and time
   In this area, notifications of missing
   calls, messages etc. are displayed. If no
   notification is available, the time and date
   will be displayed.

C Favorite contacts
   Select your most favorite contacts (see
   'Add your three favorite contacts on the
   center home screen' on page 25).

D Main menu icons
   Your most favorite main menu icons are
   displayed.
   Press and hold an icon on the main menu
   screen to drag it to this location to replace
   an existing icon.
You can access the dial pad by swiping the
screen to the right and the main menu screen
by swiping the screen to the left.

Main menu screen

It is an overview of the menu options that
are available in your S10/S10A. For detailed
explanation of the menu options, see the
corresponding sections in this user manual.
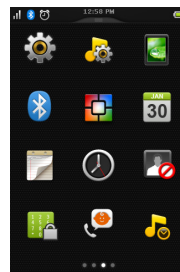
Icon	Descriptions
⚙	[Settings] - Set date and time, ECO mode, phone name, display, calls, etc. Services are network and country dependent.
📇	[Contacts] - Add, edit, manage contact lists, download the mobile phone's contacts, block specific number.
➡	[Call log] - Displays the call history of all missed, received or outgoing calls.
ᛒ	[Bluetooth] - Pair mobile phones, computers and headsets, download the mobile's contacts.
📱	[Dial pad] - Displays the dial pad.

📼	**[Answer machine]** - Setup, listen to, delete phone messages, etc. This icon is only available on S10A.
📇	**[Call barring]** - bar outgoing calls to selected numbers.
🖼	**[Screen saver]** - Select your favorite pictures as screen savers.
🎵	**[Silent mode]** - Disable ringtones for times during which you do not want to be disturbed.
30	**[Calendar]** - Create new, view and delete reminder events.
📝	**[Family note]** - Leave messages on your phone.
🕐	**[Clock]** - Set the alarm, alarm name, alarm tone etc.
🎵	**[Sounds]** - Set the ringtone, ring volume, key tone and docking tone.
🔲	**[MySound Pro]** - Set the sound profile.
📇	**[Blacklist]** - Contains all contacts whom you block from calling.
📷	**[Baby monitor]** - Set sensitivity level and numbers to be alerted.
📞	**[Intercom]** - Make a call to another handset

Note

- The main menu screen and icons are only for reference and are subject to change.

5 Display icons

In standby mode, the icons shown on top of the main screen inform you about the status of your phone.

Icon	Descriptions
	When the handset is off the base station/charger, the bars indicate the battery level (from full to low). When the handset is on the base station/charger, the bars keep scrolling until charging is complete.
	When the battery is empty, this icon flashes. If you are in a call you hear an alert tone. The battery is low and needs recharging.
	The number of bars indicates the connection status between the handset and base station. The more bars are shown, the better the signal strength is.
	Bluetooth is activated.
$\$_{12}$ $\$_{12}$	The Bluetooth function is activated. A white number means that this mobile phone (or computer) is active, i.e. connected and within range. A grey number indicates a device that has been previously paired but is not active. If you do not see a number, it means no device is currently paired with the phone.
	It remains steadily on when a Bluetooth headset is paired and activated. It is grey when a Bluetooth headset is paired but deactivated.
	It flashes when there is a new missed call. It disappears after all missed calls have been viewed.
	The silent mode is set, but is outside of active period.
	The silent mode is set and within active period (the phone does not ring). It is also visible if the ringer volume is set to off.
	The alarm is activated.
	Answering machine: it flashes when there is a new message. It is displayed when the telephone answering machine is turned on.
	It flashes when there is a new voice message. The icon is not shown when there is no voice message.
	The **ECO** mode is activated.
	The **ECO+** mode is activated.

6 Bluetooth

The **MobileLink** features of S10/S10A are enabled by Bluetooth wireless technology. With **MobileLink**, you can connect your phone to a compatible mobile phone to make and receive mobile calls on your S10/S10A handset, or you can download the contacts from your mobile phone or computer. You can also connect a Bluetooth headset to your phone's base station.

Note

- Make sure that the other Bluetooth devices with which you establish a connection support Bluetooth. See the user manual of other devices for information.
- The Bluetooth connection offers a typical range of 10 meters (without obstruction between the base station and Bluetooth devices), and is subject to interference from obstructions such as walls or other electronic devices.

Pair your Bluetooth headset

You can pair your Bluetooth headset with your phone. Make sure that you turn the headset on before you can start pairing.

1 Tap from the main menu screen.
2 Select **[Headset]** and tap to search the Bluetooth headset.
   » The available Bluetooth headset devices are displayed.

3 Select a device, then tap **[Connect device]** to start pairing.
   » Pairing is done. is displayed.

Delete a Bluetooth headset/ Disconnect Bluetooth headset pairing

1 Tap from the main menu screen.
2 Select **[Headset]**.

» The available headset devices are displayed.

3 Select a device, then select **[Delete device]**.
   » The selected headset is deleted.

Pair S10/S10A with your mobile phones

Make sure the Bluetooth function of the mobile phones is activated and in searching status. Then you can do the pairing in this way:

From the base

1 Make sure your mobile phone is within a 10-meter range of the base station.
2 Press and hold on the base station until the Bluetooth LEDs on the base station flash alternately.
3 On the mobile phone, select **Philips S10** and connect.
4 Enter the PIN code (0000) on the mobile phone, if necessary.
   » When S10/S10A and the mobile phone are paired, or is displayed on the handset screen, the corresponding LED on the base station remains steadily on.

From the handset

1 Tap from the main menu screen.
2 Place the mobile phone close to the base station, then tap **[Find Me]** on the handset.
   » The mobile phone name is displayed on the handset screen.
3 On the mobile phone, select **Philips S10** and connect.
4 Enter the Bluetooth PIN/passcode on the mobile phone, if necessary.

» When S10/S10A and the mobile phone are paired, ✳12 or ✳12 is displayed on the handset screen.

✳ Tip

• The default Bluetooth PIN/passcode is 0000.

Note

• The phone can be connected up to 2 Bluetooth devices simultaneously.
• The phone can store up to 8 devices, to which it will reconnect automatically if they are in range, and less than 2 devices are connected. If more than 8 devices have been paired, delete some devices from the list before pairing another one. See 'Manage your mobile phone's connection' in this chapter for information.
• If the name of S10/S10A exists in your mobile phone, you have to remove it from your mobile phone. Then you can do the pairing again.

Manage your mobile phone's connection

You can manage your mobile phones list in this way:

1 Tap ✿ from the main menu screen.

2 Select **[Mobile/Computer]**.
» The mobile phones and computers list are displayed.

3 Select a mobile phone, then select **[Privacy mode]**/**[Disconnect device]**/**[Delete device]**.

Note

• If 2 devices are connected, you have to disconnect a device before connecting another one.
• You can see **[Disconnect device]** in the option list only when the mobile phone is connected; and **[Connect device]** only when the mobile phone is disconnected.
• For information on **[Privacy mode]**, refer to the next section.

Mobile settings

You can set the privacy mode or change the PIN/passcode through **[Mobile settings]**.

Privacy mode

You can select this option to set whether the mobile's contacts are available for viewing.
To access this menu, press the PIN/passcode (0000). Select among 2 options: **[Auto range]** and **[Change PIN]**.

From **[Auto range]**, you can set whether the mobile's contacts are available for viewing.
You can select among these 3 options:

• **[Off]** : no PIN/passcode is required to access the mobile's contacts which are always available for viewing.

• **[Auto range]** : no PIN/passcode is required to access the mobile's contacts which are available for viewing only when the mobile phone is within the Bluetooth range.

• **[PIN]** : follow the on-screen instruction to activate or change the PIN/passcode. If you choose this option, your mobile's contacts are always available on your S10/S10A, but a PIN/passcode is required anytime you want to access them.

From **[Change PIN]**, you can change your PIN/passcode for the privacy mode.

Delete a device

You can select this option to delete your device.

Disconnect a device

You can select this option to disconnect your device.

Note

• If 2 devices are connected, you have to disconnect a device, before connecting another one.
• You can see **[Disconnect device]** in the option list only when the mobile phone is connected; and **[Connect device]** only when the mobile phone is disconnected.

Change the Bluetooth PIN/ passcode

1 Tap ⑧ from the main menu screen.
2 Select **[My Bluetooth info]** > **[My Passkey:]**.
3 Tap **[Delete]** to remove the current PIN/ passcode.
4 Enter the new Bluetooth PIN/passcode.
   » The new Bluetooth PIN/passcode is saved.

Note

• If you forget the Bluetooth PIN/passcode, you have to reset your phone (see 'Restore default settings' on page 34). By doing this, all mobile's records are removed from your S10/S10A.

Set your phone's Bluetooth device name

The Bluetooth device name of your phone is **Philips S10** by default. This name will be shown in the Bluetooth device list of your mobile phone or computer. You can rename it in this way:

1 Tab ⑧ from the main menu screen.
2 Select **[My Bluetooth info]** > **[My Bluetooth name:]**.
3 Enter/edit the name.
   » The setting is saved.

Philips phone manager

You can download the free **[Philips Phone Manager]** software from **www.philips.com/ support** to:
• transfer contacts, ringtones and pictures from your computer to your phone.

• update the software on your phone to the latest available version.

After downloading and installing the software, connect your S10/S10A through a micro USB cable (available in most electronics, phone stores or through Philips service network) to your computer and you will be asked automatically if you would like to upgrade to the latest software version for your phone, in case a new version is available.
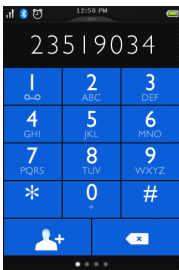
7 Calls

Note

- When the power fails, the phone cannot access emergency services.

Tip

- Check the signal strength before you make a call or when you are in a call (see 'Check the signal strength' on page 9).

Make a call

1 Press 📞.
  » The virtual keypad is displayed.

2 Dial the phone number, then press 📞.
3 Select the landline or mobile line from which you want to make an outgoing call.

Note

- The call timer displays the talk time of your current call.
- If you hear warning tones, the phone is almost out of battery or out of range. Charge the battery or move the phone close to the base station.

Tip

- You can also make a call from the contact list (see 'Make a call from the contacts' on page 22), call log (see 'Return a call' on page 28) and your favourite list (see 'Make a call from the favorite list' on page 25).
- You can make a call using a certain line (see 'Line settings' on page 36), but make sure this line is available.
- You can select from the landline or one of the mobile lines for an outgoing call. If a mobile line is selected and it is busy, the landline will be selected automatically.

Answer a call

When there is an incoming call from the mobile line, you will see if the call is from the landline or mobile lines:

- press 📞 to answer the call.
- select **[Divert to answering machine]** to send incoming call to the answering machine (available for calls made to the landline of S10A only).
- select **[Silence]** to turn off the ringer of the current incoming call.

When there are incoming calls from the landline and mobile line at the same time, tap to select a call, then, press 📞 to answer the call.

Warning

- When the handset rings or when the handsfree is activated, keep the handset away from your ear to avoid ear damage.

Tip

- When there is a missed call, a notification message is displayed.
- If a Bluetooth headset is connected, you can pick up the call by accepting the call from that headset (see 'Pair your Bluetooth headset' on page 13).
- Once a call has been accepted from the headset, it cannot be transferred to the phone.
- If you have subscribed for a caller ID service with the service provider, you will see the caller number displayed on the handset. If the number is saved in the contact list, the name will be displayed.

End a call

Press 📞.

Adjust the earpiece/speaker volume

Press **+/-** on the left side of the handset to adjust the volume during a call.

    » The earpiece/speaker volume is adjusted and the phone is back to the call screen.

Mute the microphone

1 Tap 📋 to access the options menu during a call.

2 Tap 🎤.

    » The caller cannot hear you, but you can still hear his voice.

3 Tap 🎤 again to unmute the microphone.
    » 🎤 becomes white.

    » You can now communicate with the caller.

Turn the handsfree speaker on or off

1 Tap 📋 to access the options menu during a call.

2 Tap 🔊 / 🔇.

Make a second call

> **Note**
>
> • This service is network dependent.

1 Press 📞 during a call.
    » The first call is put on hold.

2 Tap 📋 to access the options menu.

3 Tap ▦.

4 Dial the second number, then press 📞.
    » The number displayed on the screen is dialed out.

Answer a second call with the landline or mobile line

When you are in a call with the landline/mobile line, you can also answer a second call through the other line (mobile line/landline). You will see a screen displaying the options. Select an option to answer/reject the second incoming call. The first call is put on hold.

Answer a second call

> **Note**
>
> • This service is network dependent.

1 Press 📞 to answer the call.
    » The first call is put on hold, and you are now connected to the second call.

2 Press 📞 to end the current call and answer the first call.

Answer a second call with the landline or mobile line

When you are in a call with the landline/mobile line, you can also answer a second call through the other line (mobile line/landline). You will see a screen displaying the options. Select an option to answer/reject the second incoming call. The first call is put on hold.

Switch between two calls

Press ⌣ during a call.

» The current call is put on hold, and you are now connected to the other call.

Switch between two calls on the landline and mobile line

You can switch the calls between the landline and mobile line.

1 Make an outgoing call with the landline.

2 When there is an incoming call from the mobile line, a screen is displayed. Select an option to answer/reject the second incoming call.

» The call from the landline is on hold.

3 To switch the call, tap 目 to access the options menu, then tap ↰ to switch between calls.

8 Intercom and conference calls

> **Note**
>
> • This feature is available for multi- handset versions only.

An intercom call is a call to another handset that shares the same base station. A conference call involves a conversation between you, another handset user and the outside callers.

Make a call to another handset

> **Note**
>
> • If the base station only has 2 registered handsets, tap ✆ to make a call to another handset directly.

1 Tap ✆ .
» For multi-handset versions, The handsets available for intercom are displayed. Then go to step 2.
» For two-handset versions, the other handset rings. Then go to step 3.

2 Select a handset.
» The selected handset rings and answers the call.
» The intercom is established.

3 Press **[Cancel]** or ☎ to cancel or end the intercom call.

> **Note**
>
> • If the selected handset is busy, **[Busy]** is displayed on the handset screen.

While you are on the phone

You can go from one handset to another during a call:

1 Tap ▤ to access the options menu.

2 Tap ↩.
» The current caller is put on hold.
» For multi-handset versions, The handsets available for intercom are displayed. Then go to step 3.
» For two-handset versions, the other handset rings. Then go to step 4.

3 Select a handset.

4 Wait for the other side to answer your call.

Switch between calls

Tap ⭢ / ⭠ to switch between the outside call and the intercom call.

Make a conference call

A 3-way conference call is between you, another handset user and the outside callers. It requires two handsets to share the same base station.

During an external call

1 Tap ▤ to access the options menu.

2 Tap ⭢ to initiate an internal call.
» The external caller is put on hold.
» For multi-handset versions, The handsets available for intercom are displayed. Then go to step 3.
» For two-handset versions, the other handset rings. Then go to step 4.

3 Select a handset.
» The selected handset rings.

4 Press ☎ on the selected handset.
» The intercom is established.

5 Tap ⚇.

    ↳ You are now in a 3-way conference call with an external call and a selected handset.

6 Press ☎ to end the conference call.

> **Note**
>
> • Press ☎ to join an ongoing conference with another handset if ⚙ > **[Call settings]** > **[Conference]** is set to **[Auto join on]**.

During the conference call

- Tap ⮌ to put the external call on hold and go back to the internal call.
  - ↳ The external call is put on hold.
- Tap ⚇ to establish the conference call again.

> **Note**
>
> • If a handset hangs up during the conference call, the other handset remains connected to the external call.

9 Text and numbers

Your phone has a virtual keypad with which you can enter text and numbers for handset name, contact records, and other menu items.

10 Contacts

This phone has a contact list that stores up to 1000 entries entered on the phone or downloaded from a computer. You can download up to 500 entries each for up to 2 mobile phones. Each record can store up to 3 numbers. You can access any entry in the contact list and use that entry to make a call using the landline or the mobile network of a connected mobile phone.

View contacts

1 Tap 📇 from the main menu screen to access the contact lists.

2 Tap the drop-down menu (▼) on top of the screen to select a contact list from the landline/mobile line.
  » The contact list is displayed.

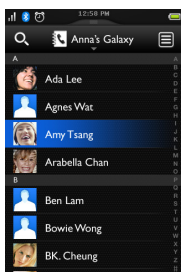**3** Select a contact, then tap ● to view the contact's information.

✱ **Tip**

• For information on how to set privacy options for mobile phone contacts available for viewing, see the chapter 'Bluetooth', section 'Manage your mobile's connection'.

Update the mobile's contact

You can select this option to download/update the mobile's contacts through the Bluetooth connection.

1 Tap 📇 from the main menu screen to access the contact lists.

2 Tap on the drop-down menu on the top of the screen (▼) and select a mobile phone.

3 Tap **[Update]**.
  » The contact list from the mobile phone is downloaded/updated.

Make a call from the contacts

1 Tap 📇 from the main menu screen to access the contact lists.

2 Tap the drop-down menu to select a contact list from the landline/mobile line.
  » The contact list is displayed.

3 Select a contact, then tap ●.

4 Select a number.

5 Select an outgoing line.
  » The number is dialed.

✱ **Tip**

• You can set the phone to automatically select a line for you, or to always make a call using a certain line (see 'Line settings' on page 36). If you force the phone to use a certain line, make sure this line is available.

Access contacts during a call

1 Tap 🗐 to access the options menu.

2 Select 📇 .

3 Select a contact, then tap ● to view the number.

Add a record

1 Tap ▨ from the main menu screen to access the contact lists.

2 Tap the drop-down menu (▼) to select a contact list from the landline/the mobile line.
   » The contact list is displayed.

3 Tap ▤ to access the options menu.

4 Select **[Add new contact]**.

5 Enter the information, then tap **[OK]**.

6 Tap ☝ to add the contact's picture.

✳ **Tip**

- If multiple numbers are stored in a contact, you can specify one of them as a default number by highlighting the checkbox next to that number. If you do so, you will not be asked which number to choose when calling this contact.

▤ **Note**

- If the contact memory is full, a notification message is displayed on the handset. Delete some records to add new ones.

Edit a record

1 Tap ▨ from the main menu screen to access the contact lists.

2 Tap the drop-down menu (▼) to select a contact list from the landline/mobile line.
   » The contact list is displayed.

3 Select a contact, then tap ▤ to access the options menu.

4 Select **[Edit contact]**.

5 Edit the information and/or update the contact's picture, then tap **[OK]**.

Silent mode exception

You can select a contact to be excluded them from silent mode. When a contact, who has been added to the silent mode exception list, calls you, the phone will ring, even while silent mode is active.

1 Tap ▨ from the main menu screen to access the contact lists.

2 Tap the drop-down menu (▼) to select a contact list from the landline/mobile line.
   » The contact list is displayed.

3 Select a contact, then tap ▤ to access the options menu.

4 Select **[Silent mode except.]**

5 Tap on the switch to turn it off.
   » Grey is displayed.

✳ **Tip**

- For further information on how to set the silent mode, see the chapter 'Silent mode'.

Set the personalized ringtone

You can personalize the ringtone played when someone in the contact list calls you.

▤ **Note**

- Make sure you have subscribed to caller identification before you use this feature.

---

1 Tap the drop-down menu (▼) to select a contact list from the landline/mobile line.
   » The contact list is displayed.

2 Select a contact, then tap ▤ to access the options menu.

3 Select **[Select ringtone]**, then select a melody.
   » The ringtone is set.

Block a caller from the contact list

You can choose to block a contact. When this contact calls you, the phone does not ring. However, you will still see the call notification on the handset screen.

1 Tap ▣ from the main menu screen to access the contact lists.
2 Tap the drop-down menu (▼) to select a contact list from the landline/mobile line.
   ↪ The contact list is displayed.
3 Select a contact, then tap ▤ to access the options menu.
4 Select **[Block caller]**.
5 Tap on the switch to turn it on.
   ↪ Blue is displayed.

Sort the contact list

You can sort your contact list by first name or last name.

1 Tap ▣ from the main menu screen to access the contact lists.
2 Tap the drop-down menu (▼) to select a contact list from the landline/mobile line.
   ↪ The contact list is displayed.
3 Tap ▤ to access the options menu.
4 Select **[Sort by: first name]**/**[Sort by: last name]**.
   ↪ The setting is saved.

Note

• If your current contact list is already sorted by first name, then you can see only the option to sort the contact list by last name, and vice versa.

Delete a contact

1 Tap ▣ from the main menu screen to access the contact lists.
2 Tap the drop-down menu (▼) to select a contact list from the landline/mobile line.
   ↪ The contact list is displayed.
3 Select a contact, Tap ▤ to access the options menu.
4 Select one or multiple contacts, then tap **[Delete]** to confirm.
   ↪ The selected contact are deleted.

Tip

• If you select **[Delete all]**, a confirmation request is displayed. Tap **[Yes]** to delete all records.

My favorites

If you have contacts to whom you need to access more often, you can add up to 1000 records to the favorite list so that you have quick access to their information.

Add a contact to your favorite list

You can add your contact to your favorite list so that you can access the contact's information quickly.

1 Tap ▣ from the main menu screen to access the contact lists.
2 Tap the drop-down menu (▼) to select a contact list from the landline/mobile line.
   ↪ The contact list is displayed.
3 Select a contact, tap ◐ .
4 Tap ★ to add the contact to the favorite list.

View the favorite list

1 Tap ▣ from the main menu screen to access the contact lists.

2 Tap the drop-down menu (▼) and select **[Favorites]**.
→ The favorite list is displayed.

Add your three favorite contacts on the center home screen

1 Press and hold one of the three favorite contacts (✆) from the center home screen.

2 Select a contact.
→ The contact's name and/or picture will be displayed on the center home screen.

Make a call from the favorite list

1 Tap ▣ from the main menu screen to access the contact lists.

2 Tap the drop-down menu (▼) to select a contact list from the landline.
→ The contact list is displayed.

3 Select **[Favorites]**.
→ The favorite list is displayed.

4 Select a contact, then tap ❍.

5 Select a number.

6 Select an outgoing line.

→ The number is dialed.

Sort the favorite list

1 Tap ▣ from the main menu screen to access the contact lists.

2 Tap the drop-down menu (▼) to select a contact list from the landline.
→ The contact list is displayed.

3 Select **[Favorites]**.
→ The favorite list is displayed.

4 Tap ▤ to access the options menu.

5 Select **[Sort by: first name]**/**[Sort by: last name]**.
→ The setting is saved.

Delete a record

1 Tap ▣ from the main menu screen to access the contact lists.

2 Tap the drop-down menu (▼) to select a contact list from the landline.
→ The contact list is displayed.

3 Select **[Favorites]**.
→ The favorite list is displayed.

4 Tap ▤ to access the options menu.

5 Select **[Delete]**, then select one or multiple contacts to delete.

» The selected records are deleted.

11 Call log

The call log stores the call history of all incoming, outgoing, or missed calls. The incoming call history includes the name and number of the caller, call time, and date. This feature is available if you have subscribed to the caller ID service with your service provider.

Your phone can store up to 50 call records. If the caller allows the display of his identity, you can view his name or number. The call records are displayed in chronological order with the most recent call at the top of the list.

> **Note**
>
> - Make sure that the number in the call list is valid before you can call back directly from the call list.
> - If you enable privacy protection for your contacts (see 'Privacy mode' on page 14), these settings will also apply to your call log.

The icons shown next to a call log entry indicate whether the entry is a missed/incoming/outgoing call.

Icons	Description
←	It is displayed beside the missed call records when browsing the call log.
→	It is displayed beside the outgoing call records when browsing the call log.
←	It is displayed beside the incoming call records when browsing the call log.

View call records

1 Tap 🖼 from the main menu screen to access the call log lists.
   » The call log list from the landline is displayed.
2 Tap 🔅 to select a type of call log you want to view.

3 Select a contact, then tap ● to view the call record's information.

Call log options

You can sort your call log by missed calls, incoming calls, outgoing calls or all calls.

1 Tap 🖼 from the main menu screen to access the call log lists.
   » The call log list from the landline is displayed.
2 Tap 🔅 to access the options menu.
3 Select an option.
   » The setting is saved.

Block a caller from the call log

1 Tap 🖼 from the main menu screen to access the call log lists.
   » The call log list from the landline is displayed.
2 Select a call record, then select **[Block caller]**.
3 Select **[Yes]**.
   » The setting is saved.

Save a call record to the contacts

1 Tap 🖼 from the main menu screen to access the call log lists.
   » The call log list from the landline is displayed.
2 Select a record, then tap ●.
3 Enter the information, then tap **[OK]** to confirm.
   » The record is saved.

Return a call

1 Tap ■➤ from the main menu screen to access the call log.
» The call log from the landline is displayed.

2 Select a call record.

3 Select an outgoing line.
» The number is dialed.

✳ Tip

- You can set the phone to automatically select a line for you, or to always make a call using a certain line (see 'Line settings' on page 36). If you force the phone to use a certain line, make sure this line is available.

Delete a call record

1 Tap ■➤ from the main menu screen to access the call log lists.
» The call log list from the landline is displayed.

2 Tap ▤ to access the options menu.

3 Select **[Delete]**.

4 Select one or multiple call records, then tap **[Delete]** to confirm.
» The selected records are deleted.

✳ Tip

- If you select **[Delete all]**, a confirmation request is displayed. Tap **[Yes]** to delete all records.

12 Telephone answering machine

Your phone includes a telephone answering machine that records unanswered calls when it is on. By default, the answering machine is set to the **[Answer & rec.]** mode. You can also access the answering machine remotely and change the settings through the answering machine menu on the handset.

Turn the answering machine on or off

1 Tap 📠 from the main menu screen.

2 Select **[Answer mode]**.

3 Select **[Answer only]**/**[Answer & rec.]**/**[Off]**.
- ↳ The setting is saved.

Set the answer mode

You can set the answering machine and select if the callers can leave messages. Select **[Answer & rec.]** if you allow the callers to leave messages. Select **[Answer only]** to prevent callers from leaving messages.

1 Tap 📠 from the main menu screen.

2 Select **[Answer mode]**.

3 Select an answer mode.
- ↳ The setting is saved.

Announcements

The announcement is the message your caller hears when the answering machine picks up the call. The answering machine has 2 default pre-recorded announcements: the **[Answer & rec.]** mode and **[Answer only]** mode.

Record an announcement

The maximum length of the announcement you can record is 3 minutes. The newly recorded announcement automatically replaces the old one.

1 Tap 📠 from the main menu screen.

2 Select **[Announcement]** > **[Answer & rec.]** > **[Record new]**.
- ↳ Recording starts after the beep.

3 Tap ⦿ to stop recording or the recording stops after 3 minutes.

4 Tap **[Play]** listen to the newly recorded announcement on the handset.

Listen to the announcement

1 Tap 📠 from the main menu screen.

2 Select **[Announcement]** > **[Answer & rec.]** or **[Answer only]** > **[Play]**.
- ↳ You can listen to the current announcement.

Restore the default announcement

1 Tap 📟 from the main menu screen.
2 Select **[Announcement]** > **[Answer & rec.]** or **[Answer only]** > **[Use default]**.
   » A confirmation request is displayed on the handset.
3 Tap **[Yes]** to confirm.
   » The default announcement is restored.

Set the answering machine language

You can change the language used for the pre-recorded default announcements.

1 Tap 📟 from the main menu screen.
2 Select **[Announcement]** > **[Voice language]**.
3 Select a language.
   » The setting is saved.

Incoming messages

Each message can be up to 3 minutes long. When you receive new messages, the new message indicator flashes on the answering machine and a confirmation request is displayed on the handset.

Note

• If you pick up the phone when the caller leaves a message, the recording stops and you can talk to the caller directly.

Note

• If the memory is full, the answering machine switches to **[Answer only]** automatically. Delete old messages to receive new ones.

Listen to the incoming messages

You can listen to the incoming messages in the sequence they are recorded.

1 Tap 📟 from the main menu screen.
2 Select **[Play]**.
   » New messages start playing. Old messages start playing if there is no new message.
• Tap **[Back]** to stop listening..
• Press **+/-** on the left side of the handset to increase/decrease the volume.

Delete an incoming message

1 When you listen to the message, tap 🗑.
   » The current message is deleted.

Delete all old incoming messages

1 Tap 📟 from the main menu screen.
2 Select **[Delete all]**.
   » The handset displays a confirmation request.
3 Select **[Yes]** to confirm.
   » All old messages are permanently deleted.

Note

• You can only delete the read messages. No deleted messages can be recovered.

Call screening

You can hear the caller while he is leaving a message. Press 📞 to answer the call.

Set the ring delay

You can set the number of times the phone rings before the call goes to the answering machine.

1 Tap 📼 from the main menu screen.

2 Select **[Ring delay]**.

3 Select a new setting.
  » The setting is saved.

Note

- The answering machine needs to be switched on before applying this setting.

Set the sound quality of the message

You can adjust the sound quality of the messages received from the answering machine.

1 Tap 📼 from the main menu screen.

2 Select **[Message quality]**.

3 Select the new setting.
  » The setting is saved.

Note

- The sound quality can only be adjusted before recording starts.
- Depending on the sound quality, the maximum number/length of recorded messages changes. In high quality setting, a maximum of 15 mins of messages can be stored. In the low quality setting, approximately 60 minutes can be stored.

Remote access

You can operate your answering machine when you are away from home. Simply make a call to your phone with a touch tone phone and enter your 4-digit PIN code.

Note

- The remote access PIN code is the same as your system PIN. The preset PIN is 0000.

Activate/deactivate the remote access

You can allow or block remote access to the answering machine.

1 Tap 📼 from the main menu screen.

2 Select **[Remote access]**.

3 Tap the switch to turn it on or off.
  » The setting is saved.

Tip

- When you access the answering machine remotely, you are recommended to set the ring delay to **[Toll saver]** mode. This is a cost effective way to manage your messages. When there are new messages, the answering machine picks up the call after 3 rings. When there is no messages, it picks up the call after 5 rings, giving you the opportunity to hang up before a connection is established in case there are no new message.

Change the PIN/passcode

1 Tap 📼 from the main menu screen.

2 Select **[Remote access]** > **[Change PIN]**.

3 Enter the old remote access PIN/passcode, then tap **[OK]** to confirm.

4 Enter the new remote access PIN/ passcode, then tap **[OK]** to confirm.

5 Enter the new remote access PIN/ passcode again, then tap **[OK]** to confirm.
  » The setting is saved.

Access the answering machine remotely

1 Make a call to your home number with a touch tone phone.

2 Enter # when you hear the announcement.

3 Enter your PIN code.
  » You now have access to your answering machine, and you can listen to the new messages.

Note

- You have 2 chances to enter the correct PIN code before your phone hangs up.

---

4 Press a key to carry out a function. See the Remote access commands table below for a list of available functions.

Remote access commands

Key	Function
1	Repeat the current or listen to the previous message.
2	Listen to messages.
3	Skip to the next message.
6	Delete the current message.
7	Switch the answering machine on. (not available when you listen to the messages).
8	Stop listening to the message.
9	Switch the answering machine off. (not available when you listen to the messages).

13 Settings

In **[Settings]** menu, you can customize the phone to your preferences.

Phone settings

Set the display language

1 Tap ✿ from the main menu screen.
2 Select **[Phone settings]** > **[Language]**.
3 Select a language.
   ↳ The setting is saved.

ECO mode

The **ECO** mode reduces the transmission power and radiation of the handset and base station when you are on a call or when the phone is in standby mode.

1 Tap ✿ from the main menu screen.
2 Select **[Phone settings]** > **[Eco mode]**.
3 Select **[On]/[Off]**.
   ↳ The setting is saved.
   ↳ ᴇᴄᴏ is displayed in standby mode.

> **Note**
>
> • When **ECO** mode is set to **[On]**, the connection range between the handset and the base station can be reduced.

ECO+ mode

When the **ECO+** mode is activated, it eliminates the radiation of the handset and base station in standby mode.

1 Tap ✿ from the main menu screen.
2 Select **[Phone settings]** > **[ECO+ mode]**.
3 Select **[On]/[Off]**.

↳ The setting is saved.

> **Note**
>
> • Make sure that all the handsets registered to the base station are S9 series or S10 series in order to have the **ECO+** feature functioning properly.
> • When **ECO+** is activated, the standby time is reduced. This is because in **ECO+** mode the base station is not transmitting any signal in standby mode; therefore the handset needs to "listen" more frequently for signals from the base station to detect incoming calls or other requests from the base station. The time it takes for the handset to access features like call setup, call log, paging, and contact browsing is also delayed. The handset will not alert you to link loss in case of power loss or moving out of range.

The following table shows you the current status of the handset screen with different **ECO** mode and **ECO+** mode settings.

ECO mode	ECO+ mode	Handset icon display
[Off]	**[Off]**	ᴇᴄᴏ and ᴱᶜᴼ are off.
[Off]	**[On]**	ᴱᶜᴼ is displayed only after the **ECO+** mode is activated during standby mode .
[On]	**[Off]**	ᴇᴄᴏ is displayed.
[On]	**[On]**	ᴇᴄᴏ is displayed and changed to ᴱᶜᴼ when the **ECO+** mode is activated in standby mode.

Name the handset

The name of the handset can be up to 16 characters. It helps to identify a handset for conference calls if multiple handsets are connected to the base.

1 Tap ✿ from the main menu screen.
2 Select **[Phone settings]** > **[Phone name]**.
3 Enter or edit the name with the keyboard.
   ↳ The setting is saved.

Display settings

You can change the display of the phone during standby mode.

Set the brightness, wallpaper and backlight

You can change the display properties during standby mode, such as display brightness, backlight behaviour and wallpaper.

1 Tap 🌼 from the main menu screen.
2 Select **[Phone settings]** > **[Display]** > **[Brightness]**/**[Wallpaper]**/**[Backlight]**.
3 Select an option.
   ↳ The setting is saved.

Restore default settings

You can reset your phone settings to the original factory settings.

1 Tap 🌼 from the main menu screen.
2 Select **[Phone settings]** > **[Factory settings]**.
3 Select if you want to remove the data.
4 Tap **[OK]** to confirm.
   ↳ All settings are reset.

> **Note**
>
> • If you select to keep the data when restoring default settings, the contacts, call logs and answering machine messages will be retained.

Demo mode

Demo mode shows key features of the product. You can exit demo mode by tapping on the screen.

Call settings

Auto conference

To join an external call with another handset, press ☎.

> **Note**
>
> • This feature is available only if at least two compatible handsets (S9/S10 series) are connected.

Activate/Deactivate auto conference

1 Tap 🌼 from the main menu screen.
2 Select **[Call settings]** > **[Conference]**, then press **[OK]** to confirm.
3 Select **[Auto join on]**/**[Auto join on]**, then press **[OK]** to confirm.
   ↳ The setting is saved.

Call rules

You can use call rules to define which line your phone uses to make outgoing calls, in case mobile phones are connected. This can help you to automatically use the preferred or cheapest method of calling based on time of day or a number prefix.

Line settings

1 Tap 🌼 from the main menu screen.
2 Select **[Call settings]** > **[Call rules]** > **[Line settings]**, then tap **[OK]**.
3 Select **[On]**/**[Off]** to activate/deactivate the setting, then press **[OK]**.
   ↳ The setting is saved.

Set the prefix number

1 Tap 🌼 from the main menu screen.
2 Select **[Call settings]** > **[Call rules]** > **[Number based]**, then press **[OK]** to confirm.
3 Select a prefix option and enter the prefix number, then press **[OK]** to confirm.

4 Select an outgoing line, then press **[OK]** to confirm.
   » The setting is saved.
   » When you make an outgoing call starting with the prefix number, the pre-selected outgoing line is used.

Set the time
1 Tap ⚙ from the main menu screen.
2 Select **[Call settings]** > **[Call rules]** > **[Time based]**, then press **[OK]** to confirm.
3 Select a time segment.
   • from **[Recurrence]**, select an option, then press **[OK]** to confirm;
   • from **[Start & end]**, enter the time duration, press **[OK]** to confirm.
   • from **[Select line]**, select an outgoing line, press **[OK]** to confirm.
   » The setting is saved.
   » When you make an outgoing call during the time segment defined, the pre-selected line will be used.

> **Note**
>
> • If you have set both the prefix number and time, the prefix number setting will override the time setting.

Auto prefix

This feature checks and formats your outgoing call number before it is dialed out. The prefix number can replace the detect number you set in the menu. For example, you set 604 as the detect number and 1250 as the prefix. When you have dialed out a number such as 6043338888, your phone changes the number to 12503338888 when it dials out.

> **Note**
>
> • The maximum length of a detect number is 5 digits. The maximum length of an auto prefix number is 10 digits.

Set auto prefix
1 Tap ⚙ from the main menu screen.
2 Select **[Call settings]** > **[Auto prefix]**.
3 Enter the detect number, then tap **[OK]** to confirm.
4 Enter the prefix number, then tap **[OK]** to confirm.
   » The setting is saved.

> **Note**
>
> • This is a country dependent feature.
> • To enter a pause, press and hold **#**.
> • If the prefix number is set and the detect number is left empty, the prefix number is added to all outgoing calls.
> • The feature is unavailable if the dialed number starts with * and **#**.

Set the carrier code, area code, country code and domestic code

You can enter these values for your phone's current location if you have used them in entering numbers on your computer. In case you transfer a number to your phone, your phone will use this information to remove these codes from local numbers, as they can lead to unsuccessful calls when dialed on a landline. For example if on your computer you have stored the number **+49 40 1234567**, with **+49** being the local country code and **40** being the area code, the phone will save that number in your phone as **040 1234567** (that is, removing the country code and add a **'0'** for local numbers).

1 Tap ⚙ from the main menu screen.
2 Select **[Call settings]** > **[Carrier code]**/**[Area code]**/**[Country code]**/**[Domestic code]**.
3 Enter a code of 4 digits at maximum, then tap **[OK]** to confirm.
   » The setting is saved.

Select the recall duration

Make sure that the recall time is set correctly before you can answer a second call. In normal case, the phone is already preset for the recall duration. You can select among 3 options: **[Short]**, **[Medium]** and **[Long]**. The number of available options varies with different countries. For details, consult your service provider.

1 Tap ❀ from the main menu screen.
2 Select **[Call settings]** > **[Recall time]**.
3 Select an option.
   ↳ The setting is saved.

First ring

If you have subscribed to the caller ID service with your service provider, your phone can cancel the first ring before the caller ID is displayed on the screen. After the phone is reset, it can detect automatically if there is a caller subscription and start to cancel the first ring. You can change this setting to suit your preference. This feature only applies to models with first ring support.

Turn the first ring on/off

1 Tap ❀ from the main menu screen.
2 Select **[Call settings]** > **[First ring]**.
3 Select **[On]**/**[Off]**.
   ↳ The setting is saved.

> **Note**
>
> • To reset the first ring status, go to the reset menu (see 'Restore default settings' on page 34).

Auto clock

> **Note**
>
> • This service is network dependent.
> • Make sure you have subscribed to the caller ID service before you use this feature.

It synchronizes the date and time on your phone with the public switched telephone network (PSTN) automatically. For the date to be synchronized, make sure the current year is set.

1 Tap ❀ from the main menu screen.
2 Select **[Call settings]** > **[Auto clock]**
3 Select **[On]**/**[Off]**.
   ↳ The setting is saved.

Dial mode

> **Note**
>
> • This feature is country dependent and only applies to models that support both tone and pulse dial.

Dial mode is the telephone signal used in your country. The phone supports tone (DTMF) and pulse (rotary) dial. Consult the service provider for detailed information.

1 Tap ❀ from the main menu screen.
2 Select **[Call settings]** > **[Dial mode]**.
3 Select an option, then tap **[OK]** to confirm.
   ↳ The setting is saved.

Line settings

You can select whether to use the landline or a connected mobile phone as the default line for outgoing calls.

1 Tap ❀ from the main menu screen.
2 Select **[Call settings]** > **[Line settings]**.
3 Select a new setting.
   ↳ The setting is saved.

> **Tip**
>
> • You can select from **[Home]**/**[Manual]** or one of the mobile lines for an outgoing call. If a mobile line is selected and it is busy, **[Home]** will be selected automatically.
> • An idle line means a phone line is not busy at the moment.

Voice mail and info service number

You can set the voice mail and info service number.

1   Tap ⚙ from the main menu screen.
2   Select **[Call settings]** > **[Voicemail]**/**[Info service]**
3   Enter the number, then tap **[OK]** to confirm.
    » The setting is saved.

Setup wizard

This option leads you to **[Eco mode]**, **[ECO+ mode]** and **[Silent mode]** settings.

1   Tap ⚙ from the main menu screen.
2   Select **[Setup wizard]**.
    » The setup screens are displayed.

> ✳ Tip
>
> • For information, see the chapters on 'Settings' and 'Silent mode'.

Set the date and time

Set the date and time

1   Tap ⚙ from the main menu screen.
2   Select **[Date & time]** > **[Set date]** or **[Set time]**.
3   Set the date or time, then tap **[OK]** to confirm.
    » The setting is saved.

Set the date and time format

1   Tap ⚙ from the main menu screen.
2   Select **[Date & time]** > **[Date format]** or **[Time format]**.

3   Select an option.
    » The setting is saved.

> ▤ Note
>
> • The date and time format setting is country dependent.

Phone software version

You can check the current software version of your phone.

1   Tap ⚙ from the main menu screen.
2   Select **[Phone settings]** > **[Firmware version]**.
    » The software version is displayed.

> ✳ Tip
>
> • To update your phone's software, download the **[Philips Phone Manager]** software for your computer from **www.philips.com/support**.

Register additional handsets

You can register additional handsets to the base station. The base station can register up to 5 handsets.

1   Tap ⚙ from the main menu screen.
2   Select **[Registration]** > **[Register]**.
3   Press and hold •)) on the base station for 5 seconds.
4   Enter the system PIN/passcode. Tap **[Delete]** to make corrections.
5   Tap **[OK]** to confirm the PIN/passcode.
    » Registration is complete in less than 2 minutes. The base automatically assigns a handset number to the handset.

Unregister handsets

If two handsets share the same base station, you can unregister a handset with another handset.

1 Tap ✿ from the main menu screen.

2 Select **[Registration]** > **[Unregister]**.

3 Enter the system PIN/passcode. Tap **[Delete]** to make corrections.

4 Select the handset number to be unregistered.
   » The handset is unregistered.

14 Blacklist

The blacklist contains all contacts whom you block from calling.

> ✳ **Tip**
>
> • For information on how to add the callers to blacklist, see the chapter 'Contacts', section 'Block a caller from the contact list'.

View the blacklist

Tap ⬛ from the main menu screen.
  ↳ The blacklist is displayed.

Delete a blacklist record

1 Tap ⬛ from the main menu screen.
  ↳ The blacklist is displayed.

2 Tap ▤ to access the options menu.

3 Select **[Delete]**, then select one or multiple records to delele.
  ↳ The selected blacklist records are deleted.

> ✳ **Tip**
>
> • If you select **[Delete all]**, a confirmation request is displayed. Tap **[Yes]** to delete all records.

Block anonymous calls

1 Tap ⬛ from the main menu screen.
  ↳ The blacklist is displayed.

2 Select **[Block anonym.calls]**

3 Select **[On]**/**[Off]** to activate/deactivate the blocking of calls without identity.

15 Sounds

Set the handset's ringtone volume

You can select among 5 ringtone volume levels, (◢) (that is, the ringtone starts soft and gets louder over time if the call is not answered).

1 Tap 🎵 from the main menu screen.
2 Select **[Ring volume]**.
3 Select **[Home]** for the landline or one of the mobile lines.
4 Press **+/-** on the left side of the handset to select a volume level, then tap **[OK]** to confirm.
   ↳ The setting is saved.

> **Note**
>
> • The ringtone volume is off when you set it to the lowest level.

Set the handset's ringtone

You can select from multiple ringtones.

1 Tap 🎵 from the main menu screen.
2 Select **[Ring Tone]**.
3 Select **[Home]** for the landline or one of the mobile lines.
4 Select a ringtone.
   ↳ The setting is saved.

> **Note**
>
> • You can assign ringtones to specific contacts to identify them (see 'Set the personalized ringtone' on page 23).

Set your sound preferences

You can set the sound in the earpiece or handsfree mode among 5 different profiles using the **[MySound Pro]** application.

1 Tap 🎵 from the main menu screen.
2 Select **[MySound Pro]**.
3 Select a profile.
   ↳ The setting is saved.

> **✱ Tip**
>
> • You can also access **[MySound Pro]** directly from the main menu screen (see 'Set your sound preferences' on page 41).

Set the key tone

Key tone is the sound made when you press a key on the handset.

1 Tap 🎵 from the main menu screen.
2 Select **[Key tone]**, then tap on the switch to turn it on/off.
   ↳ The setting is saved.

Set the docking tone

The docking tone is the sound made when you place the handset on the base station or charger.

1 Tab 🎵 from the main menu screen.
2 Select **[Docking tone]**, then then tap on the switch to turn it on/off.
   ↳ The setting is saved.

16 Set your sound preferences

You can set the sound in the earpiece or handsfree mode among 5 different profiles using the **[MySound Pro]** application.

1 Tap ▣ from the main menu screen.

2 Select a profile.
   » The setting is saved.

Set your sound preferences during a call

Tap ▤ to access the options menu, then tap ▣ to change the sound profile during a call.

17 Screen saver

You can select your favorite pictures to be displayed as a screen saver in idle mode.

1 Tap ▣ from the main menu screen.

2 Select one or multiple pictures, then tap [Set] to confirm.

3 Tap ▤ to enter the options menu.

4 Select an option from:
   • [Transition time] to set the time each picture is shown before the next picture is displayed.
   • [Preview] to preview the screensaver.
   • [Screen saver] to activate/deactivate it.

5 Tap [Set] to confirm.
   » The setting is saved.

18 Silent mode

You can set your phone to silent mode and enable it for a specific duration when you do not want to be disturbed. When the silent mode is turned on, your phone does not ring or send any alerts or sound.

Note

- When you press •)) to find your handset, or when you activate the alarm, your phone still sends alert even when the silent mode is activated.

---

1 Tap 🔊 from the main menu screen.
2 Follow the on-screen instruction, tap on the switch to activate **[Status]**.
   » Blue is displayed.
3 Then select an option from **[Status]**/**[Start time]**/**[End time]**/**[Repeat]**.
   » The setting is saved.

Note

- When the silent mode is on, but the current time does not fall within the time for which silent mode has been activated, 🎵 is displayed. 🎵✗ is displayed during the time during which silent mode is active.

Exclude contacts from silent mode

You can set exception to specific contacts from silent mode in the Contacts options menu (see 'Silent mode exception' on page 23).

19 Call barring

You can block outgoing calls to numbers, such as overseas calls or undesirable hotlines by barring calls that start with certain digits. You can create 4 sets of numbers with 4 digits at maximum for each set of numbers. When you make a call that starts with one of these 4 sets of numbers, the outgoing call is then barred.

Activate/deactivate call barring

1 Tap 🔒 from main menu screen.
2 Enter the call barring PIN/passcode. The default PIN/passcode is 0000.
3 From **[Call barring]**, tap on the switch to turn it on/off.
    ↳ The setting is saved.

Change the call barring PIN/ passcode

1 Tap 🔒 from main menu screen.
2 Enter the call barring PIN/passcode. The default PIN/passcode is 0000.
3 Select **[Change PIN]**.
4 Enter the new PIN/passcode, then tap **[OK]** to confirm.
5 Enter the new PIN/passcode again, then tap **[OK]**.
    ↳ The setting is saved.

Add new numbers to the barred list

1 Tap 🔒 from the main menu screen.

2 Enter the call barring PIN/passcode. The default PIN is 0000.
3 Activate **[Call barring]**.
4 Tap **[Enter number]**, then enter/edit the number, then tap **[OK]** to confirm.
    ↳ The setting is saved.

Delete a barred number

1 Tap 🔒 from main menu screen.
2 Enter the call barring PIN/passcode. The default PIN/passcode is 0000.
3 Tap the barred number.
4 Tap **[Delete]** to delete the digits.
    ↳ The selected numbers are deleted.

20 Calendar

By default the monthly view is displayed in the calendar and the current date is highlighted. You can create new, view and delete reminder events.

Create new reminder events

1 Tap 📅 from the main menu screen.
2 Tap +.
3 Select the date and time.
4 Select **[Reminder title]**, enter the text.
5 Select **[Reminder tone]**, select a tone.
6 Select **[Recurrence]**, select an option.
  ↳ The reminder event is set.

> **Note**
>
> • If the memory for events is full, an alert message is displayed on the phone screen.
> • When you switch off the phone, the alert is postponed until you switch on the phone again.
> • If you change the date and time of the phone, the next alert is based on the modified date and time of the phone.

Delete a reminder event

1 Tap 📅 from the main menu screen.
2 Select a reminder event, then tap 📋 to enter the options menu.
3 Select **[Delete]**, then select one or multiple events.
4 Tap **[Delete]** to confirm.
  ↳ The selected events are deleted.

> **Tip**
>
> • If you select **[Delete all]**, a confirmation request is displayed. Tap **[Yes]** to delete all events.
> • Birthdays and anniversaries are also displayed in the calendar but the reminder tone is disabled by default.

21 Alarm clock

Your phone has a built-in alarm clock. Check the information below to set your alarm clock.

Create an alarm

1 Tap ● from the main menu screen.
2 Tap ☺, then +.
3 Follow the on-screen instructions to set the alarm name, alarm time, recurrence options and alarm tones.
   ↳ The alarm is set and ☺ is displayed on the screen.

> ✱ **Tip**
>
> • You can create a maximum of 10 alarms.

Turn off an alarm

Before the alarm rings

1 Tap ● from the main menu screen.
2 Tap ☺, then +.
3 Select an existing alarm.
4 Tap the button on the right side to deactivate the alarm.
   ↳ The button becomes grey.

When the alarm rings

• Tap **[Close]** to turn off the alarm.
• Tap **[Snooze]** to snooze.
   ↳ The alarm rings again after 5 minutes. After you snooze it for 3 times, the snooze function is off.

Edit an alarm

1 Tap ● from the main menu screen.
2 Tap ☺.
   ↳ The existing alarms are displayed.
3 Tap ▤ to enter the options menu.
4 Select **[Edit]**.
5 Select an existing alarm.
6 Follow the screen instructions to edit the alarm name, alarm time, recurrence options and alarm tones.
   ↳ The setting is saved.

Delete an alarm

1 Tap ● from the main menu screen.
2 Tap ☺.
   ↳ The existing alarms are displayed.
3 Tap ▤ to enter the options menu.
4 Select **[Delete]**, then select one or multiple alarms to be removed.
   ↳ The selected alarm are deleted.

> ▤ **Note**
>
> • If you select **[Delete all]**, a confirmation request is displayed. Tap **[Yes]** to delete all alarms.

22 Family notes

You can leave your family a message on the phone screen.

1 Tap ![icon] from the main menu screen.

2 Tap **+** to create a note.

3 Enter the text, then tap **[Done]** to save the message.

4 Tap ![icon] to add the photo.

5 Tap **[Post]** to post the message.
   - To edit, select a message, then edit the text and/or change the photo.
   - To delete/delete all the posted messages, tap ![icon] > **[Delete]**/**[Delete all]**, then select messages to be removed.

23 Baby monitor

Your phone can act as a baby monitor and send an alert if the sound level exceeds a pre-set limit. For this, it needs to be placed as a "baby unit" within the baby's room.

> **! Caution**
>
> - Make sure the baby unit and the cord are always out of reach of the baby.
> - Place the baby unit at least 1 meter/3 feet but not more than 2 meters/6 feet away from the baby.

1-2m
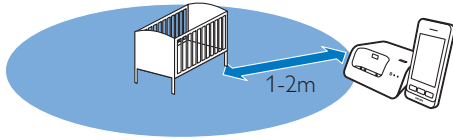
Activate/Deactivate the baby unit

1   Tap 🔘 from the main menu screen.
2   Select **[Activate]** to activate the baby unit. Tap **[Stop]** to deactivate it.

> **❋ Tip**
>
> - If you try to activate the baby monitor function, without having specified where an alert should be sent to, then you will be asked to select to where you send the alert: external lines or other handset number. For information, see the next section.

> **☰ Note**
>
> - When the baby monitor mode is activated, the baby handset does not ring on incoming calls.

Send an alert

You can send an alert to other handsets within the home or an external line. External line can be a mobile phone or another fixed line outside the house.

> **☰ Note**
>
> - Make sure that any prefix digits and/or country code are included when you send an alert.

Send alert to other handsets

1   Tap 🔘 from the main menu screen.
2   Select **[Send alert]** > **[Intercom]**.
3   Select the handset number.

> **☰ Note**
>
> - Make sure that the distance between the baby unit and the parent unit is at least 1.5 meter away from each other to prevent the howling effect.

1.5m
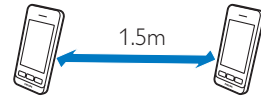
Send alert to an external line

1   Tap 🔘 from the main menu screen.
2   Select **[Send alert]** > **[External line]**.
3   Enter a telephone number, then tap **[Set]**.

> **☰ Note**
>
> - You can still send an alert to the external line even though it is in the barred list.

Send alert to a contact from the contact list

1 Tap ⟳ from the main menu screen.

2 Select **[Send alert]** > **[External line]**, then tap **[OK]** to confirm.

3 Tap **+** to browse and select a contact from the contact list.

Set the sensitivity level of the baby unit

1 Tap ⟳ from the main menu screen.

2 Select **[Noise sensitivity]**.

3 Select a new setting.
   » The setting is saved.

24 Technical data

General specification and features
- 3.5'' capacitive touchscreen with 16 million colors
- Talk time: 14 hours
- Standby time: 170 hours
- Charging time: 6 hours
- Range indoor: 50 meters
- Range outdoor: 300 meters
- Bluetooth range indoor: 12 meters
- Multiple contact lists with up to 3 numbers per contact:
  - Home/computer: 1000 contacts
  - Mobile 1: 500 contacts
  - Mobile 2: 500 contacts
- Call log with 100 entries
- Answering machine with up to 60 minutes recording time
- Caller identification standard support: FSK, DTMF

Connectivity
- Bluetooth
  - Mobile Phone book download
  - Receive and make calls through connected mobile phones
  - Bluetooth headset connection
- Micro USB (using free computer software)
  - Upload contacts, ringtones, screensaver and caller pictures from the computer to handset
  - Phone software updates (requires Internet connection)

Battery
- Philips: Li-ion Polymer (1300 mAh). User replaceable.

Power adapter
Base and charger
- Philips, S003PB0500060, input: 100-240V, 50-60Hz 0.2A, output: 5V 600mA

Power consumption
- Power consumption at standby mode: around 0.75 W

Note

- It only applies when the screen saver is turned off (see 'Screen saver' on page 42).

Weight and dimensions (S10 and S10A)
- Handset: 121 grams
- 131.6 x 61 x 16.5 mm (H x W x D)
- Base: 126.5 grams
- 40.65 x 108 x 121.7 mm (H x W x D)
- Charger: 94 grams
- 41.3 x 80.1 x 75.1 mm (H x W x D)

25 Notice

Declaration of conformity

Hereby, WOOX Innovations declares that this product is in compliance with the essential requirements and other relevant provisions of Directive 1999/5/EC. You can find the Declaration of Conformity on www.p4c.philips. com.

This product has been designed, tested and manufactured according the European R&TTE directive 1999/5/EC.

Use GAP standard compliance

The GAP standard guarantees that all DECT™ GAP handsets and base stations comply with a minimum operating standard irrespective of their make. The handset and base station are GAP compliant, which means they guarantee the minimum functions: register a handset, take the line, make a call and receive a call. The advanced features may not be available if you use them with other makes. To register and use this handset with a GAP compliant base station of different make, first follow the procedure described in the manufacturer's instructions, then follow the procedure described in this manual for registering a handset. To register a handset from different make to the base station, put the base station in registration mode, then follow the procedure described in the handset manufacturer's instructions.

Compliance with EMF

This product complies with all applicable standards and regulations regarding exposure to electromagnetic fields.

Disposal of your old product and battery

Your product is designed and manufactured with high quality materials and components, which can be recycled and reused.

This symbol on a product means that the product is covered by European Directive 2012/19/EU.

This symbol means that the product contains a built-in rechargeable battery covered by European Directive 2013/56/EU which cannot be disposed of with normal household waste. Follow the instructions in section 'Removing the rechargeable battery' to remove the battery. Inform yourself about the local separate collection system for electrical and electronic products and rechargeable batteries. Follow local rules and never dispose of the product and rechargeable batteries with normal household waste. Correct disposal of old products and rechargeable batteries helps prevent negative consequences for the environment and human health.

Remove the integrated battery

If there is no collection/recycling system for electronic products in your country, you can protect the environment by removing and recycling the battery before disposing the phone.
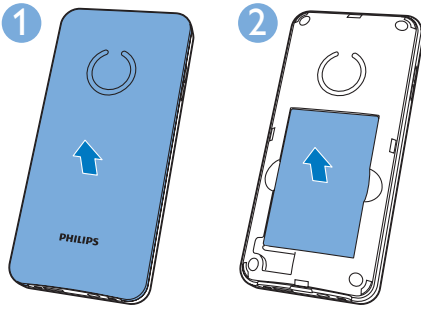
When this logo is attached to a product, it means a financial contribution has been paid to the associated national recovery and recycling system.

Environmental information

All unnecessary packaging has been omitted. We have tried to make the packaging easy to separate into three materials: cardboard (box), polystyrene foam (buffer) and polyethylene (bags, protective foam sheet.)

Your system consists of materials which can be recycled and reused if disassembled by a specialized company. Please observe the local regulations regarding the disposal of packaging materials, exhausted batteries and old equipment.

26 Trademarks

Bluetooth

The Bluetooth word mark and logos are owned by the Bluetooth SIG, Inc. and any use of such marks by WOOX Innovations Limited is under license.

27 Frequently asked questions

No signal bar is displayed on the screen.
- The handset is out of range. Move it closer to the base station.
- If the handset displays **[Register your Handset]**, register your handset.

✳ **Tip**

- For further information, see 'Register additional handsets' on the 'Settings' section.

My handset is in searching status, what do I do?
- Make sure that the base station has power supply.
- Register the handset to the base station.
- Move the handset closer to the base station.

I cannot pair S10/S10A with my mobile, or synchronize the phonebook or call log.
- When the Bluetooth device list is full, remove one of the mobile phone/computer names before trying to pair again.
- If **Philips S10** exists in your mobile phone, remove it from your mobile phone and try to pair again.
- Upgrade the operating system of your mobile phone.
- Your phone could be incompatible. You can find a list of compatible mobile phones at **www.philips.com/support**. However, this just represents a small section of phones compatible with the product.

I cannot switch between two calls on the landline and mobile line.
While most Bluetooth-enabled mobile phones are compatible with your phone, in rare cases the Bluetooth connection might get disconnected due to compatibility issues.

Check at **www.philips.com/support** for a list of compatible phones.

How can I transfer pictures or ringtones to my phone?
Download the free **[Philips Phone Manager]** from **www.philips.com/support** and connect your phone through a micro USB cable to your computer.

My phone does not work and the handset screen is off.
Place the handset on the base station/charging cradle for a few minutes.

My phone is charged, but it still does not work.
Press and hold ☎ for 10-15 seconds until the Philips logo appears to reset the phone.

If I fail to pair (register) additional handsets to the base station, what do I do?
Your base memory is full. Unregister the unused handsets and try again.

I have chosen a wrong language which I cannot read, what do I do?

1 Press ☎ to go back to the standby screen.
2 Press the center key to access the main menu screen.
3 Select ⚙ > **[Phone settings]**, then you see one of the following texts appear on the screen:

Sprache
Language

4 Select it to access the language options.
5 Select your own language.

No dialing tone
- Check your phone connections.
- The handset is out of range. Move it closer to the base station.

No docking tone
- The handset is not placed properly on the base station/charger.
- The charging contacts are dirty. Disconnect the power supply first and clean the contacts with a damp cloth.

I cannot change the settings of my voice mail, what do I do?
The voice mail service is managed by your service provider but not the phone itself. Contact your service provider to change the settings.
The handset is docked, but does not charge.
- Make sure the battery is inserted correctly.
- Make sure the handset is placed properly on the charger. The battery icon animates when charging.
- Make sure the docking tone setting is turned on. When the handset is placed correctly on the charger, you can hear a docking tone.
- The charging contacts are dirty. Disconnect the power supply first and clean the contacts with a damp cloth.
- Batteries are defective. Purchase new ones with the same specifications. You can order replacement batteries through **www.philips.com** or the Philips Service organization.
No display
- Make sure the battery is charged.
- Make sure there is power and the phone is connected.
Bad audio (crackles, echo, etc.)
- The handset is nearly out of range. Move it closer to the base station.
- The phone receives interference from the nearby electrical appliances. Move the base station away from them.
- The phone is at a location with thick walls. Move the base away from them.
The handset does not ring.
Make sure the handset ringtone is turned on.
The caller ID does not display.
- The service is not activated. Check with your service provider.
- The caller's information is withheld or unavailable.
The caller ID is not displayed.
The service is not activated. Check with your service provider. The caller's information is withheld or unavailable.

Note

- If the above solutions do not help, disconnect the power supply from both the handset and base station. Try again after 1 minute.

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