

High Definition Digital Camcorder

www.samsung.com/register

For video recording, use a memory card that supports faster write speeds.

- Memory Card: A Class 6 SDHC card or above.

HMX-Q10BP/HMX-Q11BP/HMX-Q100BP/HMX-Q130BP HMX-Q10TP/HMX-Q11TP/HMX-Q100TP/HMX-Q130TP HMX-Q10UP/HMX-Q11UP/HMX-Q100UP/HMX-Q130UP HMX-Q10PP/HMX-Q11PP/HMX-Q100PP/HMX-Q130PP

Before reading this user manual

SAFETY WARNINGS

What the icons and signs in this user manual mean;

Safety Icon	Meaning
WARNING	There is a potential risk of death or serious injury.
CAUTION	There is a potential risk of personal injury or damage to the product.
	To reduce the risk of fire, explosion, electric shock, or personal injury when using your camcorder, follow these basic safety precautions.
Ø	Here are hints or page number references you will find helpful when you operate the camcorder.
\checkmark	Settings required before using a function.

These warning signs are here to prevent injury to you and others.

Please follow them explicitly. After reading this section, keep it in a safe place for future reference.

PRECAUTIONS

Warning!

- When using the AC power adapter with your camcorder, connect the adapter to an outlet with protective grounding.
- Do not expose the camcorder battery to direct sunlight, heaters, radiators, fire, or any other source of excessive heat.

Caution

If you replace the battery with the wrong battery, you can cause an explosion. Replace only with the same battery or an equivalent type.

To disconnect the apparatus from the mains, the plug must be pulled out from the mains socket, therefore the mains plug shall be readily operable.

IMPORTANT INFORMATION ON USE

About this user manual

Thank you for purchasing this Samsung Camcorder. Please read this user manual carefully before you use the camcorder and keep it handy for future reference. Should your camcorder fail to operate correctly, refer to Troubleshooting.

This User Manual covers HMX-Q10BP, HMX-Q10TP, HMX-Q10UP, HMX-Q10PP, HMX-Q11BP, HMX-Q11TP, HMX-Q11UP, HMX-Q11PP, HMX-Q100BP, HMX-Q100TP, HMX-Q100UP, HMX-Q100PP, HMX-Q130BP, HMX-Q130TP, HMX-Q130UP, HMX-Q130PP models.

- Illustrations of model HMX-Q10BP are used in this user manual.
- The displays in this user manual may not be exactly the same as those you see on the LCD screen.
- Designs and specifications of the camcorder and other accessories are subject to change without any notice.
- In this user manual, the icon or symbol in the parenthesis appearing in a description of a submenu item indicates it will appear on the screen when setting the corresponding item.
 Ex) Submenu item of "Video Resolution" → page 63
 - "Full HD 1080/50i" (m): Records in the Full HD (1920x1080/ 50i) format. (If set, the corresponding icon (m) will appear on the screen.)

The following terms are used in this manual:

- 'Scene' refers to the point where you press the Recording Start/ Stop button to start recording until you press again to stop the recording.
- The terms 'photo' and 'still image' are used interchangeably and have the same meaning.

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Before using this camcorder

- This camcorder records video in H.264 (MPEG4/AVC) format.
- You can play back and edit the video recorded by the camcorder on a personal computer using the internal software of this camcorder.
- Please note that this camcorder is not compatible with other digital video formats.
- Before recording important video, make a trial recording. Play back your trial recording to make sure the video and audio have been recorded properly.
- Recorded contents may be lost due to a mistake when handling the camcorder or memory card, etc. Samsung will not provide compensation for damages due to the loss of recorded contents.
- Make a backup of important recorded data. Protect your important recorded data by copying the files to a PC. We also recommend you copy them from your PC to other recording media for storage. Refer to the software installation and USB connection guide.
- Copyrights: Please note that this camcorder is intended for individual use only.

Data recorded on the storage media in this camcorder using other digital/analogue media or devices is protected by the Copyright Act and cannot be used without permission of the owner of the copyright, except for personal enjoyment. Even if you record an event such as a show, performance, or exhibition for personal enjoyment, we strongly recommend that you obtain permission beforehand.

 For Open Source licenses information, refer to the "Opensource-Q10.pdf" in the provided CD-ROM.

Notes regarding trademarks

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Safety information

The safety precautions illustrated below are to prevent personal injury or material damages. Heed all instructions carefully. Prohibited action



WARNING

There is a potential risk of death or serious injury.



CAUTION

AC power adaptor could cause electric

shock, malfunctions or defects.

There is a potential risk of personal injury or damage to the product.







the sun. Doing so could cause eve

of internal parts of the product.

injuries, as well as lead to malfunctioning

Unplug from the power supply.

WARNING



the AC power adaptor by pressing on it

with a heavy object. There may be a risk

of fire or electric shock

pulling on its power-cord, as this could damage the power-cord.

Do not touch the product.

This precaution must be followed.

Safety information



There is a risk of fire or personal injury.

() CAUTION





Do not leave the camcorder in a closed vehicle for a long time, where the temperature is very high.



Do not expose the camcorder to soot or steam. Thick soot or steam could damage the camcorder case or cause a malfunction.



Do not use the carncorder near dense exhaust gas generated by gasoline or diesel engines, or near a corrosive gas such as hydrogen sulfide. Doing so may corrode the external or internal terminals, disabling normal operation.



Do not expose the camcorder to insecticide. Insecticide entering the camcorder could cause the product to operate abnormally. Turn the camcorder off and cover it with vinyl sheet, etc. before using insecticide.

Safety information



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Quick start guide

This quick start guide introduces the basic operation and features of your camcorder. See the reference pages for more information.

You can record videos in H.264 format!

You can record videos in H.264 format that is convenient to email and share with your friends and family. You can also take photos with your camcorder.

STEP 1: Get ready

- Insert the battery to the camcorder. →page 21
 - Make sure that the SAMSUNG logo is facing down and the battery is placed as shown in the figure.
- 2 Charge the battery fully. →page 22
 - The battery is fully charged when the charging indicator light turns green.
- 3 Insert a memory card. →page 30
 - You can use commercially available SDHC or SD memory cards with this camcorder.



STEP 2: Record with your camcorder



Recording videos

Your camcorder uses advanced H.264 compression technology give you the clearest video quality.

- 1 Open the LCD screen.
- Select the video recording mode by touching the Video recording mode (
) tab.



- 3 Press the Recording start/stop button.
 - To stop recording, press the Recording start/stop button.





The default video resolution setting is "Full HD 1080/50i". You can also record with SD (standard definition) video quality.

Recording photos

Your camcorder can record high quality photos with a 16:9 aspect ratio.

- 1 Open the LCD screen.
- 2 Select the photo recording mode by touching the Photo recording mode (a) tab.



- 3 Press the Recording start/stop button.
 - The shutter sound is heard and the photo is recorded.



Q

Using 'Quick On STBY' by opening/closing the LCD screen.

When you close the LCD screen, your camcorder goes to the Quick On STBY mode (power saving mode). You can start recording quickly when you open the LCD screen. → page 76

STEP3: Play back videos or photos

Viewing videos or photos on the LCD screen

You can find recordings quickly by using the thumbnail index view.

1 Touch the Playback (
) tab on the LCD screen in STBY mode.



2 Touch the thumbnail ($\ensuremath{\left(\ensuremath{\mathbb{N}} \right)}$) tab, then touch the desired image.



Viewing on a high definition TV

You can enjoy HD (high definition) videos on an HDTV. →page 80

You can also play back videos on a SD (standard definition) image quality TV. ⇒page 81

STEP4: Save recorded videos or photos

Simple and fun! Enjoy the various features of the internal Intelli-studio programme on your Windows computer.

Using the Intelli-studio programme built into your camcorder, you can import videos/photos into your computer, and edit or share the videos/photos with your friends and family. For details, see pages 86~90

Importing and viewing videos/photos from the camcorder to your PC

- 1 Start the Intelli-studio programme by connecting the camcorder to your PC with a USB cable.
 - A new file saving screen appears with the Intelli-studio main window. Click "**Yes**", and the uploading procedure starts.



- 2 The new files are saved to your PC and registered to "Contents Manager" on the Intelli-studio programme.
 - You can arrange the files by different criteria such as Face, Date, etc.



Folders directory on your PC

3 Double-click on the file you would like to playback.

Sharing videos/photos on Web sites

Share your contents with the world by uploading videos and photos directly to a web site with a single click. Click "Share" \rightarrow "Upload" on the browser. \rightarrow page 90

Intelli-studio runs automatically after you connect your camcorder to a Windows computer if you have set "PC Software: ON" in the Settings menu. → page 70

STEP5: Delete videos or photos

If the storage media is full, you cannot record new videos or photos. Delete videos or photos that you have saved to a computer from the camcorder's storage media. Then you can record new videos or photos on newly freed up space.

Touch the Playback (\Box) tab \rightarrow Delete (\Box) tab on the LCD screen. \neg page 58



Getting to know the camcorder

WHAT'S INCLUDED WITH YOUR CAMCORDER

Your new camcorder comes with the following accessories. If any of these items is missing from your box, call Samsung's Customer Care centre.



Model name	Colour	Internal memory	Lens
HMX-Q10BP/HMX-Q11BP/ HMX-Q100BP/HMX-Q130BP	Black		
HMX-Q10TP/HMX-Q11TP/ HMX-Q100TP/HMX-Q130TP	Titan Silver	No	X10 (Optical)
HMX-Q10UP/HMX-Q11UP/ HMX-Q100UP/HMX-Q130UP	Blue	NO	X20 (Digital)
HMX-Q10PP/HMX-Q11PP/ HMX-Q100PP/HMX-Q130PP	Pink		

Although some features of the models are different, they operate in the same way.

Checking your accessories



- The exact appearance of each item may vary by model.
 - · The contents may vary depending on the sales region.
- Parts and accessories can be purchased after consulting with your local Samsung dealer. SAMSUNG is not responsible for reduced battery life time or malfunctions caused by any unauthorised use of accessories such as the AC power adaptor or the batteries.
- A memory card is not included. See page 31 for memory cards compatible with your camcorder.
- Your camcorder includes the user manual CD and printed quick start guide.

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LOCATION OF CONTROLS

Front/Left



1	Lens
2	Internal microphone
3	Charging indicator
4	Home (🏠) button
5	LCD screen (Touch screen)
6	Internal speaker
7	Jack cover (AV/HDMI/USB)
8	AV (Audio/Video) jack
9	HDMI jack
10	USB jack

Be careful not to cover the internal microphone and lens during recording.

Rear/Right/Bottom



Lens open/close switch
Grip belt
DC IN jack
Jack cover (DC IN)
Zoom dial
Recording start/stop button
Battery slot
Memory card slot
Battery/Memory card cover
Battery release switch
Tripod receptacle

IDENTIFYING THE SCREEN DISPLAYS

The available functions vary depending on the operation mode you have selected. Different indicators appear depending on the setting values.

- This On Screen Display (OSD) is shown in the video recording mode only.
- ✓ Select the video recording mode. →page 26

Video recording mode



Indicator	Meaning
!! / @ / @	Smart Auto mode/Manual mode /Art Film mode
**	Video/Photo recording mode tab
¢	Zoom tab
	Playback tab

Right of the LCD screen

Indicator	Meaning
<	Storage media (Memory card)
(Battery information (remaining charge level)
	Optical zoom/Digital zoom bar
	Video resolution
Ŷ	Tele Macro
(ing)	OIS Duo

Centre of the LCD screen

Left of the LCD screen

Indicator	Meaning
STBY / • / 11	Operating status (standby/recording /pause)
00;00;00	Time counter (video recording time)
[2330/dbn]]	Remaining recordable time
26	Time Zone (Visit)
01/JAN/2011 00:00	Date/Time

- The on-screen indicators are based on an 32GB SDHC memory card capacity.
 - The screen above is an example and may differ from the actual display.
 - For warning indicators and messages, see pages 93~97
 - The illustrated items above and their positions can be changed without notice to improve performance.

- This On Screen Display (OSD) is shown in the photo recording mode only.
- ✓ Select the photo recording mode. →page 26

Photo recording mode



 Indicator
 Meaning

 Image: Market Auto mode/Manual mode
 Smart Auto mode/Manual mode

 Image: Autor Autor Market Autor Market Autor
 Image: Autor Market Autor

 Image: Autor Autor Market Autor
 Video/Photo recording mode tab

 Image: Autor Autor Autor Autor
 Video/Photo recording mode tab

 Image: Autor Autor Autor
 Video/Photo recording mode tab

 Image: Autor Autor
 Zoom tab

 Image: Autor Autor
 Playback tab

Right of the LCD screen

Indicator	Meaning
	Storage media (Memory card)
(Battery information (remaining charge level)
	Optical zoom/Digital zoom bar
4.9M	Photo resolution
SF	Tele Macro
æ	OIS Duo

Centre of the LCD screen

Left of the LCD screen

Indicator	Meaning
9999	Photo image counter (total number of recordable photos)
26	Time Zone (Visit)
01/JAN/2011 00:00	Date/Time

- The total number of recordable photos is based on available space on the storage media.
 - The largest number the OSD Image Counter can display is "9,999".

- This On Screen Display (OSD) is shown in the video playback mode only.
- Select the video playback mode. →page 41

Video playback mode : Thumbnail view





Video playback mode: Single view



•	
Indicator	Meaning
A start	Video playback mode
$\geq/$	Operating status (playback/pause etc.)
00:00:00/00:00:55	Time code (elapsed time/recorded time)
100_0001	File name (File number)
<	Storage media (memory card)
(IIII)	Battery information (remaining battery level)
-0	Playback progress bar
	Video resolution
AIL	Video playback option
©	Erase protection

Top of the LCD screen

Bottom of the LCD screen

Indicator	Meaning
()	Volume tab
\odot	Thumbnail view tab
MENU	MENU tab
	Playback related function tab (skip/search/pause/playback/ slow playback/frame by frame playback)

- This On Screen Display (OSD) is shown in the photo playback mode only.
 Select the photo playback mode. page 41

Photo playback mode: Thumbnail view





Photo playback mode: Single view



Top of the LCD screen

Indicator	Meaning
	Photo playback mode
1/12	Photo image counter (current image/total number of recorded images)
100_0001	File name (file number)
Image: A start of the start	Storage media (memory card)
(IIII)	Battery information (remaining battery level)
4.9M	Photo resolution
©	Erase protection
Q X1.1	Playback zoom (X1.1 ~ X8.0)

Bottom of the LCD screen

Indicator	Meaning				
	Thumbnail view tab				
MENU	MENU tab				
- Da	Slide show start tab				

Getting started

INSERTING/EJECTING THE BATTERY



To insert the battery

- 1 Slide and open the battery slot cover as shown in the figure.
- 2 Insert the battery into the battery slot until it locks.
 - Make sure that the SAMSUNG logo is facing down and the battery is placed as shown in the figure.
- 3 Close the battery slot cover.

To eject the battery

- 1 Slide and open the battery slot cover as shown in the figure.
- 2 Slide the Battery release switch in the direction as shown in the figure and pull out the battery.
- 3 Close the battery slot cover.
- Samsung is not responsible for problems that are caused by using unapproved batteries. If you use batteries from other manufacturers, there is a danger of overheating, fire, or explosion.
 - Purchase extra batteries to allow continuous use of your camcorder.

CHARGING THE BATTERY

You can charge the battery using the AC power adaptor or the USB cable.

- Insert the battery into the camcorder. →page 21
- To charge, use the supplied AC power adaptor or the USB cable.

Charge the battery using the AC power adaptor or the USB cable.

• The charging indicator lights up and charging starts. After the battery is fully charged, the charging indicator turns green.

Using the AC power adaptor

Connect the AC power adaptor to the camcorder properly, and then plug the AC Power adaptor in the wall outlet.



Using the USB cable

Connect the USB cable to the camcorder properly, and then connect the other end to a USB port of a PC.



- Please make sure that there are no foreign substances on plug and in the socket when you connect the AC power supply to the camcorder.
 - Make sure to turn off the camcorder before disconnecting the AC power adaptor. Otherwise, you can damage the storage media or data.
 - Use a nearby wall outlet when using the AC power adaptor. Disconnect the AC power adaptor from the wall outlet immediately if any malfunction occurs while using your camcorder.
 - Do not place the AC Adaptor in a confined space when you use it, such as between a wall and a piece of furniture.
- When charging, if both the USB cable and AC power adaptor are connected, the AC power adaptor will override the USB.
- You cannot operate the camcorder using USB power only. Use the AC power adaptor or battery to power the camcorder.
- USB charging time may depend on the type of USB host on your PC.
- If you use the camcorder while you are charging the battery, charging may take longer.
- Be sure to use the included AC power adaptor to power the camcorder. Using other AC power adaptors could cause electric shock or result in fire.
- You can use the AC power adaptor around the world. An AC plug adaptor is required in some foreign countries. If you need one, purchase it from your distributor.

CHECKING THE BATTERY STATE

You can check the charging state and remaining battery capacity.

To check the charging state

The colour of the LED indicates the power or charging state.



(Orange)	Charging	
(Green)	Fully charged	

Battery level display

The battery level display shows the amount of battery power remaining in the battery.



Battery level indicator	State	Message
	Fully charged	-
	25~50% used	-
	50~75% used	-
	75~95% used	-
	95~98% used	-
-)	Exhausted (flickers): The camcorder will be forced to turn off after 3 minutes. Change the battery as soon as possible.	-
-	After 3 seconds, the camcorder turns off.	"Low Battery"



The figures above are based on a fully charged battery at a normal temperature. Low ambient temperature may affect the use time.

Available running time for the battery

Battery type	BP125A				
Charging time	Using the AC power adaptor: approx. 120 min. Using the USB cable: approx. 270 min.				
Video resolution	Full HD SD				
Continuous recording time	Approx. 105 min.	Approx. 120 min.			
Playback time	Approx. 140 min.	Approx. 160 min.			

- Charging time: Approximate time in minutes required to fully charge a completely exhausted battery.
- Recording/Playback time: Approximate time available when you have fully charged the battery. 'Full HD' stands for high definition image quality and 'SD' stands for standard image quality.
- Times shown above are measured under Samsung's test conditions. Your times may differ, depending on your usage and conditions.
- The recording and playback times will be shorter when you use your camcorder in low temperatures.
- We recommend using the AC power adaptor when using the Time Lapse REC function.
- The charging time will vary depending on the charge remaining in the battery.
 - The battery is charged over 95% after about 2 hours, and the indicator colour changes to green. It takes about 2 hours and 40 minutes for the battery to charge 100%.

Continuous Recording (without zoom)

The continuous recording time above shows the available recording time when you record without using any other function after recording starts. The battery may discharge 2-3 times faster than this reference if you use the recording start/stop, the zoom, and the playback functions. Prepare additional batteries with the expectation that the actual recording time is about 1/3 to 1/2 of the times listed above.

Using an AC power source

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We recommend that you use the AC power adaptor to power the camcorder from a household AC outlet when recording and playing the camcorder indoors. The connection is the same as that for battery charging. ¬page 22

About the battery

Battery Properties

A lithium-ion battery is small-sized and has a high capacity. Low ambient temperature (below 50°F (10°C)) may shorten its usage time and affect its function. Before recording in low temperatures, put the battery into your pocket to warm it, then install it in the camcorder.

· Make sure to store the battery separately after use.

- A small amount of battery power is consumed when the battery is stored in the camcorder even if the camcorder power is off.
- The battery may be completely discharged, if it has been installed and left in the camcorder for a long period of time. If this occurs, the battery may not fully operate even if you charge it.
- If the battery is not used for a long time, fully charge the battery and then, using your camcorder, drain the charge completely once every 3 months to keep the battery functioning properly. To store the battery, remove it from your camcorder and put it in a cool, dry place.
- Charge an extra battery before using the camcorder outdoors in cold temperatures.
 - The cold temperature may shorten the available recording time.
 - Carry the supplied AC power adaptor to charge the battery while travelling.
- Check whether the battery terminal is damaged if the battery falls or is dropped.
 - If you install a battery with the damaged terminal into the camcorder, you can damage the camcorder.
- Remove the battery and the memory card from the camcorder and disconnect the AC power adaptor after use.
 - Store the battery in a stable, cool and dry place. (Recommended temperature : 59°F ~ 77°F (15°C~ 25°C), recommended humidity: 40%~ 60%)
 - Temperatures that are too high or too low shorten the battery lifetime.
 - The battery terminals can become rusty or malfunction if the battery is stored in a smoky or dusty location.
- · Recycle or dispose of your dead batteries properly.
- · The battery lifetime is limited.
 - Battery capacity decreases over time and through repeated use. If decreased usage time between charges becomes significant, it is probably time to replace the battery with a new one.
 - Each battery's life is affected by storage, operating, and environmental conditions.

Basic operation of the camcorder

TURNING YOUR CAMCORDER ON/OFF



- 1 Turn on the camcorder by opening the LCD screen.
 - Your camcorder turns on automatically when you open the LCD screen.
 - To turn the camcorder on when the LCD screen is already open, close the LCD screen and open it again.
- 2 To turn off the camcorder, press and hold the $\textbf{Home}\left(\clubsuit \right)$ button or close the LCD screen.

- I The camcorder operates the self-diagnosis function when you turn it on. →pages 93~97
 - If the Quick On STBY function is set to 5 Min and you close the LCD screen when the power is on, the power saving mode activates.
 page 76
 - The camcorder turns on automatically if connecting the AC power adaptor or inserting the battery to the camcorder with the LCD screen open.

When using this camcorder for the first time

When you use your camcorder for the first time or reset it, the time zone screen appears at start-up. Select your geographical location and then set the date and time. \neg page 28 If you do not set the date and time, the time zone screen appears every time you turn on the camcorder.

SETTING THE OPERATION MODES

You can easily switch the operating mode by touching the tabs on the LCD screen.

Switching to the recording mode

In STBY mode, touch the Video recording mode (a) or Photo recording mode (b) tab. Touching each tab switches to the respective mode.

- You can also switch directly to the recording mode when pressing the Recording start/stop button in the playback mode.
- You can switch to the desired recording mode by touching "Smart Auto", "Manual", or "Art Film" on the Home menu.



Switching to the playback mode

You can switch to the playback mode by touching "Album" on the Home menu. →page 47

• You can also switch the operation mode directly into the playback thumbnail display by touching the Playback (
) tab in STBY mode.



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USING THE TOUCH SCREEN

The touch screen lets you playback and recording with a simple touch of your finger. Place your hand on the rear side of the LCD screen to support it. Then, touch the items displayed on the screen.



Touch

Slightly touch the items to select or execute with your finger.



Drag

Drag the touch screen to up, down, left, or right to select the desired items or files.





- Do not place any protective film on the LCD screen.
 - If you leave a film attached for a long while, strong adhesion between the film and the surface of the screen may cause a malfunction of the touch screen.
 - Be careful not to accidentally press the button near the LCD screen while using the touch screen.
 - The tabs and indicators that appear on the LCD screen depend on the current recording/playback status of your camcorder.
 - The camcorder does not recognise touches if you touch more than two points on the screen at the same time. Touch one point at a time.

Switching the information display mode

You can switch the on-screen information display mode. Each time you touch the LCD screen, the full and minimum display modes alternate.







Warning indicators and messages may appear, depending on the recording conditions. — pages 93~97

SETTING THE TIME ZONE AND DATE/TIME FOR THE FIRST TIME

Set the date and time of your local area when turning on this camcorder for the first time.

- 1 Open the LCD screen to turn on the camcorder.
 - The time zone ("Home") screen appears based on Lisbon and London (Greenwich Mean Time).
- 2 Select your local area on the map by touching the left (\triangleleft) or right (\triangleleft) tab on the LCD screen, and then press the (\triangleleft) tab.
 - The "Date/Time Set" screen appears.



3 Set the date by touching the corresponding item or dragging it to up or down.



4 Touch the time () tab, and then set the time by touching the corresponding item or dragging it to up or down.



- 5 Make sure the clock is correctly set, and then touch the (OK) tab.
 - The date/time setting finishes.
 - You can set the year up to 2037, based on the "Home" item.
 - Set "Date/Time Display" to On. →page 68
 - Activating the (::) icon moves the time forward by 1 hour.

Internal rechargeable battery

- Your camcorder includes a internal rechargeable battery that retains the date and time settings even after the power is turned off.
- If the battery is depleted, the current date/time values are reset to the default values. If this occurs, you need to recharge the internal rechargeable battery (see below), and then re-set the current date and time.

Charging the internal rechargeable battery

- The internal battery is always recharged while your camcorder is connected to the AC power or while the battery is attached.
- If you have not used the camcorder for about 2 weeks and you
 have not connected the AC power or the battery to it, the internal
 battery fully discharges. If this occurs, charge the internal battery
 by connecting the camcorder to the supplied AC adaptor for 24
 hours.

SELECTING THE OSD LANGUAGE

You can select the language in which the camcorder displays the menu screen or messages. The camcorder retains the language setting even when you turn it off.



- 1 Press the Home (\clubsuit) button \rightarrow touch "Settings" \rightarrow "General".
 - Drag the LCD screen to up or down until "General" appears.
- 2 Touch "Language".
 - Drag the LCD screen to up or down until "Language" appears.



- 3 Touch the desired language.
 - Drag the LCD screen to up or down until the desired language appears.



- 4 Touch the Return () tab to complete the setting.
 - The camcorder displays the menus screen and messages in the language you selected.

Supported languages							
English	한국어	Français	Deutsch	Italiano			
Español	Português	Nederlands	Svenska	Suomi			
Norsk	Dansk	Polski	Čeština	Slovensky			
Magyar	Română	Български	Ελληνικά	Srpski			
Hrvatski	Українська	Русский	中文	日本語			
ไทย	Türkçe	ايرانى	العربية	עברית			



- "Language" options may be changed without prior notice.
- The camcorder retains the language you select even when not connected to the battery or AC power.
- The date and time format may change depending on the language you selected.

Getting ready to start recording

INSERTING/EJECTING A MEMORY CARD (NOT SUPPLIED)



To insert a memory card

- 1 Slide and open the memory card cover as shown in the figure.
- 2 Insert the memory card into the card slot until it softly clicks.
 - Make sure that the terminal portion of the card is facing down and the camcorder is placed as shown in the figure.
- 3 Close the memory card cover.

To eject a memory card

- Slide and open the memory card cover as shown in the figure.
- 2 Gently push the memory card to eject it.
- 3 Close the memory card cover.
- To avoid the data loss, turn off the camcorder by pressing and hold the Home () button before inserting or ejecting the memory card.
 - Be careful not to push the memory card too hard. The memory card may suddenly pop out.



SELECTING A SUITABLE MEMORY CARD (NOT SUPPLIED)

Compatible memory cards

- This camcorder can be used with SD and SDHC cards. We recommend you use an SDHC card. SD cards up to 2GB are supported by this camcorder. Normal operation is not guaranteed with SD cards bigger than 2GB.
- MMC (Multi Media Card) and MMC Plus are not supported.
- Compatible memory card capacity: SD 1GB ~ 2GB, SDHC 4GB ~ 32GB
- For video recording, use a memory card that supports faster write speeds (above SDHC Class 6 card).
- SD/SDHC memory cards have a mechanical write-protection switch. Setting the switch prevents accidental erasure of files recorded on the card. To enable writing, move the switch up in the direction of the terminals. To set write protection, move the switch down.



SDHC (Secure Digital High Capacity) cards

- An SDHC card is a higher version (Ver. 2.00) of the SD card and supports capacities above 4GB.
- SDHC cards cannot be used with current SD enabled host devices.

Common cautions for memory cards

- Damaged data may not be recoverable. We recommend you make a back-up of important data separately on the hard disk of your PC.
- Turning the power off or removing a memory card during an operation such as formatting, deleting, recording, and playback may cause data loss.
- After you modify the name of a file or folder stored in the memory card using your PC, your camcorder may not recognise the modified file.

Handling a memory card

- We recommend that you power off the camcorder before inserting or removing the memory card to avoid data loss.
- Make sure to format the memory card on this camcorder. If the memory card had been formatted by a PC or other device, using it on this camcorder without formatting may find trouble with recording and/or playback. Samsung is not responsible for damage of recorded contents caused by such reasons.
- You have to format newly-purchased memory cards, memory cards with data that your camcorder cannot recognise or with data saved by other devices. Note that formatting erases all data on the memory card and deleted data cannot be recovered.
- A memory card has a certain life span. If you cannot record new data, you have to purchase a new memory card.
- Do not bend, drop, or subject the card to strong impacts.
- Do not place foreign substances on the memory card terminals. Use a soft dry cloth to clean the terminals if required.
- Do not paste anything other than the label provided with the card on the label pasting area of the card.
- Do not use a damaged memory card.
- Be careful to keep the memory card out of the reach of children, who might swallow it.

The camcorder supports SD and SDHC memory cards, giving you a wider choice of cards!

The data storage speed may differ, depending on the manufacturer and production system.

- SLC (Single Level Cell) system: faster write speed enabled.
- MLC (Multi Level Cell) system: only lower write speed is supported.

For best results, we recommend using a memory card that supports a faster write speed.

Using a lower write speed memory card for recording video may cause difficulties when storing.

You may even lose your video data during the recording. In an attempt to preserve every bit of the recorded video, the camcorder forcibly stores the video on the memory card and displays a warning:

"Low speed card. Please record at a lower resolution". If you are unavoidably using a low speed memory card, the resolution of the recording may be lower than the set value.

⇒page 63

The higher the resolution and quality, the more memory the camcorder uses.

- Samsung is not responsible for data loss due to misuse, including loss caused by any PC virus.
 - We recommend using a memory card case to prevent data loss from motion or static electricity.
 - After a period of use, the memory card may get warm. This is normal and is not a malfunction.

RECORDABLE TIME AND CAPACITY

Listed below are the available video recording times and the number of photos the camcorder can take, by card memory size and resolution. Refer to the recordable video time and the number of photos when recording videos or taking photos.

Recording time available for video in minutes

Resolution	Storage media (Capacity)					
	1GB	2GB	4GB	8GB	16GB	32GB
Full HD 1080/50i	8	15	30	61	125	253
HD 720/50p	11	21	42	86	177	357
SD 576/50p	32	63	126	254	521	1051

(Unit: Approximate minutes of recording)

Recordable number of photos

Resolution	Storage media (Capacity)					
	1GB	2GB	4GB	8GB	16GB	32GB
4.9M 2944X1656	931	1861	3721	7440	9999	9999
2M 1920X1080	1173	2346	4654	9402	9999	9999

(Unit: Approximate number of images)

 $1GB \doteq 1,000,000,000$ bytes : Actual formatted capacity may be less as the internal firmware uses a portion of the memory.

- Actual recording times may differ depending on the recording conditions and the subject.
- The higher the quality and resolution, the more memory the camcorder uses.
- Lower resolution and quality increases the recording time, but the image quality may suffer.
- The bit rate automatically adjusts to the image being recorded. Accordingly, the recording time may vary.
- Memory cards bigger than 32GB may not operate normally.
- When a video file exceeds 1.8GB, a new video file is created automatically.
- The maximum number of recordable photo and video files is 9999, respectively.
- The recording length of a Time Lapse REC may vary depending on settings.

USING THE GRIP BELT

Adjust the length of grip belt so that the camcorder is stable when you press the Recording start/stop button with your thumb.









Q

Switch grip (Either handed grip)

The camcorder is designed for you to use conveniently with either your right or left hand. If you want to use this function, set "Switch Grip" to "ON" in the Settings menu. →page 77



<When you hold the camcorder with your left hand>



<When you hold the camcorder with your right hand>



If you make the grip belt too tight and use excessive force to insert your hand, the grip belt hook of the camcorder may be damaged.

ADJUSTING THE LCD SCREEN

The wide LCD screen on your camcorder offers high quality image viewing.



1 Open the LCD screen with your finger.

- The screen opens up to 90°.
- 2 Rotate the LCD screen towards the lens.
 - You can rotate it up to 180° towards the lens and up to 90° backward. To view recordings more conveniently, rotate the screen by 180° towards the lens, then fold it back to the body.

Q

When you reverse and close the LCD screen by rotating it to 180° towards the lens, the camcorder switches to the playback mode automatically.





Excessive rotation may damage the connective hinge between the screen and the camcorder.



Clean fingerprints or dust on the screen with a soft cloth.

Basic recording

RECORDING VIDEOS

This camcorder supports both High Definition (HD) and Standard Definition (SD) image resolutions. Set your desired resolution before recording. →page 63

- Insert a memory card. →page 30
- Select the video recording mode. →page 26
- Open the Lens cover by using the Lens open/close switch. →page 16



- Select a subject to record.
 - Adjust the LCD screen to the best angle for recording.
 - Use the Zoom dial or Zoom (ⓐ) tab on the LCD screen to adjust the size of the subject. →page 40

- 2 Press the Recording start/stop button.
 - The recording (●) indicator appears and recording starts.



3 To stop recording, press the Recording start/stop button again.

To pause recording

The camcorder allows you to pause temporarily while recording a video. With this function, you can record your favourite scenes as a single video.

Touch the Pause (u) tab on the LCD screen to pause while recording. Touch the Recording () tab to resume.


- \wedge
- If the power is interrupted or an error occurs during recording, the video may not be recorded/edited.
- Samsung is not responsible for any damage caused by a failure of normal recording or playback operation because of memory card error.
- · Note that damaged data cannot be recovered.
- Do not turn off the camcorder or remove the memory card while accessing the storage media. Doing so may damage the storage media or the data in the storage media.



- Videos are compressed in the H.264 (MPEG-4.AVC) format.
- Eject the battery when you have finished recording to prevent unnecessary battery power consumption.
- For the on-screen information display, see page 17
- · For approximate recording time, see page 33.
- Sound is recorded by the internal stereo microphone located on the front of the camcorder. Make sure that the microphone is not blocked.
- Before recording an important video, make sure to test the recording function to see if there any problems with the audio or video recording.
- For various functions available during recording, see ⇒pages 50~57
- If the power cable/battery is disconnected or recording is disabled during recording, the system is switched to the data recovery mode. While data is being recovered, no other function is enabled. When the recording time is short, the data recovery might fail.
- You can adjust the brightness of the LCD screen in the menu options. Adjusting the LCD screen does not affect the image being recorded. ⇒page 67
- The menu setting tabs shown on the LCD screen do not affect the image being recorded.
- The Home () button cannot be used during video recording.
- Recording videos in a quiet environment increases microphone sensitivity that may record surrounding ambient noise. The increasing microphone sensitivity can let the camcorder record zoom noises during zooming (the sound of the zoom mechanism etc).
- When you record indoors or in the dark places, ISO sensitivity is automatically adjusted. It can make interference effects on images and you cannot view the images recorded in the dark places correctly. We recommend you to use professional camcorders like a infrared camcorder when recording at night.
- An image can be shaken when the OIS Duo function is enabled if the camcorder is mounted on a tripod or fixed on a place. Release the OIS Duo function when the camcorder is mounted on a tripod.

RECORDING PHOTOS

You can take photos and store them in the storage media. Set the desired resolution before recording. \neg page 63

- Insert a memory card. →page 30
 - Select the photo recording mode. →page 26
 - Open the Lens cover by using the Lens open/close switch. →page 16



- Select a subject to record.
 - · Adjust the LCD screen to the best angle for recording.
 - Use the **Zoom dial** or Zoom (ⓐ) tab on the LCD screen to adjust the size of the subject. →page 40

- 2 Adjust the subject at the centre of the LCD screen, and press the **Recording start/stop** button.
 - The shutter sound is heard and the photo is recorded.



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- Do not turn off the camcorder or remove the memory card when taking photos as it may damage the storage media or data.
- Recordable number of photos varies depending on the photo resolution. → page 33
 - The camcorder does not record audio when you take photos.
 - You can adjust the brightness of the LCD screen in the menu options. Adjusting the LCD screen does not affect the image being recorded.
 —page 67
 - · For on-screen display information, see page 18.
 - For various functions available during recording, see pages 50~57
 - Photo files conform to the DCF (Design rule for Camera File system) standard, established by JEITA (Japan Electronics and Information Technology Industries Association.)

RECORDING WITH EASE FOR BEGINNERS (SMART AUTO)

User-friendly SMART AUTO optimises your camcorder to the recording conditions automatically, providing beginners with the best performance.

- 1 Press the Home (♠) button → touch "Smart Auto".
 - Smart Auto ()) indicator appears on the LCD screen.



- 2 Align your subject in the frame.
 - The camcorder automatically detects the scene (Landscape, etc.) and adjusts the camcorder settings accordingly.
 - The appropriate scene icon appears on the LCD screen.



*)	Appears when recording at night. (Night)
<mark>K₂</mark> ∮	Appears when recording images of landscapes with backlighting. (Backlight)
	Appears when recording people. (Portrait)
WHITE	Appears when recording a very bright scene. (White)
	Appears when recording an outdoor scene. (Landscape)
*	Appears when recording images using close-up. (Macro)
	Appears when recording images of clear skies. (Blue sky)
	Appears when recording images of forested areas. (Natural green)
	Appears when recording images of sunsets. (Sunset)

- 3 To record the video or photo, press the **Recording start/stop** button.
- 4 To cancel the Smart Auto mode, press the **Home** (♠) button → touch **"Manual**".
 - Most settings are automatically adjusted in the Smart Auto mode. To set or adjust functions on your own, select "Manual" on the Home menu.
 - When the camcorder fails to recognise the recording situations, it records in the basic setting ().
 - The camcorder may not select the correct scene depending on shooting conditions, such as camcorder shake, lighting, and distance to the subject.
 - The camcorder may not detect the portrait mode depending on the orientation or the brightness of faces.

ZOOMING

This camcorder allows you to record using optical X10 zoom and digital zoom by rotating the **Zoom dial** or touching the Zoom ((a) tab on the LCD screen.



To zoom in

Rotate the **Zoom dial** towards **T** (telephoto). Or touch the Zoom (Q) tab, and then touch the Telephoto (I) tab.

- The distant subject is gradually magnified.
- The highest zoom magnification ratio is X10 in the normal zoom-in.

To zoom out

Rotate the **Zoom dial** towards **W** (wide-angle). Or touch the Zoom ((\bigcirc) tab, and then touch the Wide-angle (\bigcirc) tab.

- The subject gets smaller and further away.
- The smallest zoom ratio is the subject's original size in the zoom-out.

T: Telephoto



W: Wide-angle

- Using the optical zoom does not degrade the image quality and clarity.
- Use the digital zoom when you want to zoom more than the optical zoom range. ⇒page 65
- Focusing may become unstable when you record with a fast zoom or zoom into a subject standing too far away. If this occurs, use the manual focus function. (Video recording mode only) page 53
- The minimum distance you can have between the camcorder and subject while maintaining sharp focus is about 1 cm (about 0.4 inches) for wide angle and about 1m (about 40 inches) for telephoto. If you want to shoot the subject close to the lens at a wide angle, use the Tele Macro function.

 ¬page 64
- · Frequent use of the zoom function consumes more power.
- The camcorder can record the sound of the zoom mechanism.

40

Basic playback

CHANGING THE PLAYBACK MODE

You can switch to the playback mode by selecting "Album" on the Home menu. You can also switch the operation mode directly into the playback thumbnail display by touching the Playback (
) tab on the LCD screen.

- The most recently created file is highlighted in the thumbnail view.
- The camcorder selects the thumbnail display options based on the standby mode that was last used. However, you can choose the video or photo thumbnail view display options by touching the Video thumbnail view () or Photo thumbnail view () tab on the LCD screen.

Understanding how to change the operation modes

You can easily change the playback mode by touching the LCD screen or using the button as shown in the following figures:



You can choose the thumbnail display type you want by selecting "Thumbnail" in the Settings menu or using the Zoom dial. - page 65

PLAYING VIDEOS

You can preview recorded videos in the thumbnail index view, find and play your desired video directly.

- ✓ Insert a memory card. →page 30
- Select the video playback mode. →page 41
- 1 Touch the thumbnail of the desired video clip.
 - The camcorder plays the video you selected.

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2 To stop playback and return to the thumbnails, touch the Thumbnail view (🖸) tab.





Find videos in various ways

Drag the thumbnails to up or down on the LCD screen to search the thumbnails you want.



When playback is paused, drag the image to left or right on the LCD screen to go to the previous or next file.



Touch a point or drag the pointer to left or right in the playback progress bar on the LCD screen to move directly to the section of the video you want.



Do not power off or eject the memory card during photo playback. Doing so may damage the recorded data.

- It may take some time to start playback, depending on the size and quality of the selected video.
 - The camcorder may not play back the following video files:
 A video recorded on another device.
 - A video whose file format is not supported by the camcorder.
 - You can use various playback options during the video playback.
 page 44
 - You can set playback settings using the "Video Play Option" menu. →page 66
 - You can play back the recorded videos on a TV or PC. →pages 80~82, 86~92
 - If you touch the MENU (Im) tab or press the Home (^A) button during playback, the video playback is paused and the menu screen appears.

To adjust the volume during video playback

You can hear the sound through the internal speaker of the camcorder while the video is playing back on the LCD screen.

Touch the Volume (



2 Touch the (-)/(+) tab to increase or decrease audio volume.



- The sound level is adjusted between "0~19". When the level is at "0", you cannot hear sound.
- When the camcorder is connected to a TV, you will not hear the sound from the speaker on the camcorder.

Various playback operations

Playback / Pause / Stop

- Playback and pause alternate when you touch the Playback
) / Pause (I) tab during playback.
- Touch the Thumbnail view (
) tab to stop playback and return to the thumbnail.



Search playback

During playback, each touch of the Reverse search () / Forward search () tab increases the playback speed:

 RPS (Reverse Playback Search)/FPS (Forward Playback Search) rate: x2 → x4 → x8 → x2



Skip playback

Touch the Reverse skip (iv) / Forward skip (iv) tab during playback.

- Touching the Forward skip (....) tab plays the next video.
- Touching the Reverse skip (ive) plays the beginning of the scene. If reverse skip (ive) is touched within 3 seconds from the start of the file, the previous video plays.
- Place and hold your finger on the Reverse skip (ie) / Forward skip (ie) tab to search for a video quickly. When you lift off your finger, the selected video plays.

Slow playback

When playback is paused, touching the Reverse slow () / Forward slow () tab reduces the playback speed:

Reverse/forward playback slow rate: x1/2 → x1/4 → x1/8 → x1/2



Frame by frame playback

When playback is paused, touching the Reverse frame advance ([]]) / Forward frame advance ([]]) tab makes playback go reverse or forward one frame at a time.

- Touch the Playback () tab to play back in normal speed.
- You can hear sound only when the playback is in normal speed.

VIEWING PHOTOS

You can view recorded photos by using various playback functions.

- ✓ Insert a memory card. →page 30
 - Select the photo playback mode. →page 41
- 1 Touch the thumbnail of the desired photo.
 - The camcorder displays the photo you selected in full screen.

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		-	Ab

2 To return to the thumbnails, touch the Thumbnail view (🖸) tab.



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Find photos in various ways

Drag the thumbnails to up or down on the LCD screen to search the thumbnails you want.



Drag the image to left or right on the LCD screen to go to the previous or next file.





Do not power off or eject the memory card during photo playback. Doing so may damage the recorded data.

- Loading time may vary depending on the size and quality of the photo you selected.
- Your camcorder may not play back the following photo files normally:
 - A photo recorded on another device.
 - A photo with a file format not supported by this camcorder. (One that does not conform to DCF standards.)

Viewing a slide show

You can view a photo slide show with background music.

- Touch the Slide Show () tab during photo playback.
 - The slide show starts from the current selected photo.
 - To pause the slide show, touch the LCD screen anywhere.



2 To stop the slide show, touch the Return (5) tab.



- All photos are played back depending on the slide show options.
 page 66
 - You can adjust the background music's volume level using the Volume (
) tab while playing back the slide show with music.

Zooming during photo playback

You can magnify a playback image.

- 1 Touch the desired photo.
 - The selected photo appears on the full screen.
- 2 Adjust the magnification with the Zoom dial.
 - Magnification starts from the centre of the photo.
 - You can zoom in from X1.1 to X8.0.
- 3 Drag the LCD screen to up/down/left/right to view the area you want on the magnified photo.



- 4 To cancel, touch the Return (5) tab.
 - Photos recorded on other devices or those edited on a PC cannot be magnified.
 - While the playback zoom is in use, the other images cannot be selected.

Using the menu items

HANDLING MENUS

With Home menu, you can use various functions and change their settings according to your preference. The camcorder offers five categories as Home menu and each category has submenu items.



Using the Home (🏠) menu

Press the Home () button to display the Home menu screen.



- 2 Touch one of five categories you want on the Home menu.
 - The items of the selected category appears.
 - If you select "Smart Auto", the Smart Auto mode is switched to.
 - If you select "Album", the thumbnail view of the recorded image is switched to.

- 3 Select the desired item, and then adjust the setting values you want.
 - The White Balance function of "Manual" is used here as an example.



Categories	Functions
Smart Auto	Switches to Smart Auto mode. ⇒page 39
Manual	Items to adjust for scene conditions. →pages 50~53
Control Art Film	Item for a fun and unique look. →pages 54~57
Album	Items for playback and editing. ₩pages 58~62
(Market Settings	Items for other settings (Shooting, Playback, Display, Connectivity, General). ⇒pages 63~79

- When using the Home menu items, some menu items cannot be used at the same time, or may be greyed out. For more information, see Troubleshooting on page 103
 - For easy understanding, the menu setting procedures on this page are explained using the simplest methods. Menu setting methods can differ depending on the menu options you choose.

MENU ITEMS

- The items available in each menu vary depending on the operating mode.
- For item operation details, see the page number listed under Page in the table.

Manual menu items

Operation mode Items	Video	Photo	Default value	Page
White Balance	•	•	Auto	50
EV	•	•	0	51
Back Light	٠	•	Off	51
Self Timer	х	•	Off	52
Super C.Nite	•	х	Normal	52
Cont. Shot	х	•	Off	53
Focus	•	Х	Auto	53

• : Accessible X : Not accessible

Art Film menu items

• : Accessible X : Not accessible

Operation mode Items	Video	Photo	Default value	Page
Fader	•	Х	Off	54
Time Lapse REC	•	Х	Off	55
Digital Effect	•	٠	Off	57

Album menu items

Operation mode	Video		Photo		Default	
Items	Thumbnail view	Single view	Thumbnail view	Single view		Page
Delete	•	•	•	•	-	58
Protect	х	•	Х	•	OFF	59
Divide	х	•	Х	Х	-	60
Combine	•	Х	Х	Х	-	61
File Info	Х	•	Х	•	-	62

Settings menu items

1	tems	Default value	Page
Shooting	Video Resolution	Full HD 1080/50i	63
	Photo Resolution	4.9M 2944X1656	63
	OIS Duo	OFF	64
	Tele Macro	OFF	64
	Digital Zoom	ON	65
Playback	Thumbnail	3X3	65
	Video Play Option	Play All	66
	Slide Show Option	-	66
Display	LCD Brightness	s -	
	Guideline	Off	67
	Date/Time Display	Off	68
	TV Display	ON	68
	HDMI TV Out	Auto	69
	Auto LCD Off	ON	69
Connectivity	PC Software	ON	70
	USB Connect	Mass Storage	70
	TV Connect Guide	-	71
	Anynet+(HDMI-CEC)	ON	71

Items		Default value	Page
General	Card Info	-	72
	File No.	Series	72
	Time Zone	Home	73
	Date/Time Set	01/JAN/2011 00:00	73
	Date Type	01/JAN/2011	73
	Time Type	24 Hr	74
	Beep Sound	ON	74
	Shutter Sound	ON	75
	Auto Power Off	5 Min	75
	Quick On STBY	Off	76
	Switch Grip	ON	77
	Format	-	77
	Default Set	-	78
	Language	English	78
	Demo	ON	79



Menu options and default values may be changed without prior notice.

Advanced recordings

White Balance

The colour of your image depends on the type and quality of the light source. If you want the colour of your image to be realistic, select an appropriate lighting condition to calibrate the white balance.

- Press the Home (♠) button → touch "Manual" → touch the White Balance (□□) tab.
- 2 Touch the desired submenu item.



Submenu items

- Auto (I): Adjusts the white balance automatically according to the recording conditions.
- Daylight (\$): Use outdoors in normal daylight. Adjusts the white balance according to outdoor lighting conditions.
- Cloudy (>): Use when recording in the shade or cloudy weather.
- Fluorescent (): Use when recording under white fluorescent lights.
- Tungsten (2020): Use when recording under halogen lamps and incandescent lights.
- Custom WB (.....): Lets you manually adjust the white balance to match the light source or situation.



Understanding White Balance

White balance (WB) is the process of removing unrealistic colour casts, so that objects which appear white are rendered white in your image. Proper white balance has to take into account the "colour temperature" of a light source, which refers to the relative warmth or coolness of white light.

To set the white balance manually

- Press the Home (♠) button → touch "Manual" → touch the White Balance (■) tab → touch the Custom WB (■) tab.
 - The "(⊕) Set White Balance" indicator appears.
- 2 Fill the screen with a white object, and then touch the (or) tab.
 - The white balance setting is stored.
 - The stored white balance setting will be applied the next time you record.



- When setting the white balance manually, the subject must be white, otherwise, your camcorder may not detect an appropriate setting value.
 - The adjusted setting remains until you set the white balance again.
- During normal outdoor recording, setting to "Auto" may provide better results.
- Cancel the digital zoom function for clear and precise setting. →page 65
- Reset the white balance if light conditions change.

EV (Exposure Value)

Depending on the intensity of the ambient light, your videos and photos may be too bright or dark. In these cases, you can adjust the exposure to get a better videos and photos.

- Press the Home (♠) button → touch "Manual" → touch the EV (☑) tab.
- 2 Touch the decrease (
) or increase (
) tab to adjust the setting values.
 - The setting values range from -2.0 to +2.0



Understanding EV (Exposure Value)

Exposure value is the total amount of light allowed to fall on the photographic medium (Image sensor) during the process of taking photos or videos. The higher the number, the greater the exposure. For example, + 0.3 lets in more light than -0.3.





Back Light

When a subject is lit from behind, this function compensates for back lighting so that the subject does not appear too dark.

- Press the Home (♠) button → touch "Manual" → touch the Back Light (♠) tab.
- 2 Touch the desired submenu item.



Submenu item

- Off (Fur): Disables the function.
- On (?): Backlight compensation brightens the subject.

Back lighting causes the subject to be darker than the background

It typically occurs when:

- The subject is in front of a window.
- The person you want to record is wearing white or shiny clothes and is placed against a bright background.
 The person's face is too dark to distinguish his/her features.



- The subject is outdoors and the background is overcast.
- The light sources are too bright.
- The subject is in front of a snowy background.

Self Timer

When the self-timer is enabled, there is a time delay of 10 seconds before recording starts. You can take photos of yourself.



Select the photo recording mode. →page 26

- Press the Home (♠) button → touch "Manual" → touch the Self Timer (♠) tab.
- 2 Touch the desired submenu item.



Submenu items

- Off (): Disables the function.
- On (Sm): There is a time delay of 10 seconds after you press the Recording Start/Stop button.
- The camcorder automatically turns the Self Timer function off after it has been used once. You must turn it on each time you want to use it.
 - When the camcorder exits from Manual mode, the Self Timer function is automatically set to Off.

Super C.Nite

Use to get better images of slowly moving subjects or subjects in dark places. When you turn the Super C.Nite function on, the camcorder adjusts the shutter speed so that the images are brighter without compromising colour.



Select the video recording mode. →page 26

- 2 Touch the desired submenu item.



Submenu items

- Off (,): Disables the function.
- Normal (D): The shutter opens for 1/50 of a second in the normal mode and automatically switches to open for 1/25 of a second in a dark place. Use this function to get bright images in a dark place.



The images may not seem smoothly because the camcorder has recorded them with the low shutter speed when using Super C.Nite.

Cont. Shot

The Continuous Shot function lets you capture up to eight photos in rapid.



Select the photo recording mode. →page 26

- Press the Home (♠) button → touch "Manual" → touch the Cont. Shot () tab.
- 2 Touch the desired submenu item.



Submenu items

- Off (B): The camcorder records only one photo image.
- On (
): When you press the Recording start/stop button, the camcorder can take up to 8 photos in one second.
- When an error occurs (Card Full, etc.) during continuous shot, the recording stops and an error message appears.
 - When the Cont. Shot is On, the photo resolution is fixed to 1920x1080.
 - When the camcorder exits from Manual mode, the Cont. Shot function is automatically set to Off.

Focus

The camcorder usually focuses on a subject automatically (auto focus). When you turn the camcorder on, focus is always set to automatic. You can also set the focus manually.



Select the video recording mode. →page 26

- Press the Home (♠) button → touch "Manual" → touch the Focus (♠) tab.
- 2 Touch the desired submenu item.



- Auto (finit): In most situations, it is better to use the automatic focus feature, as it lets you concentrate on the creative side of your recording.
- Manual (∰): You may need to focus manually under conditions in which automatic focusing is difficult or unreliable. To adjust the focus, place and hold your finger on the (∞) for a nearer subject, and on the (∞) tab for a farther subject. The nearer or farther icon (⊕ / ∞) appears when focus adjustment reaches the end. The carncorder applies the adjusted value right after you touch the (∞) or (∞) fab.
- The Auto Focus (AF) setting is useful when you operate the zoom function because you might not be able to keep accurate focus after the zoom ratio has been changed.
- In the manual focus setting menu screen, you can access auto focus by touching the AF(m) tab on the screen. You can return to manual focus by touching the manual focusing tabs.
- When the camcorder exits from Manual mode or switch to the photo recording mode, the Focus function is automatically set to Auto.

Special effects for recordings

Fader

You can give your recording a professional look by using special effects such as fade in at the beginning of a sequence or fade out at the end of a sequence.



Select the video recording mode. →page 26

- Press the Home (♠) button → touch "Art Film" → touch the Fader (Im) tab.
- 2 Touch the desired submenu item.



Submenu items

- Off (A): Disables the function.
- On (): When you start or stop recording, the recording fades in or fades out accordingly.



Recording a video with Fade effect

Fade In (Approx.3 seconds)



Fade Out (Approx. 3 seconds)

Fade in

With "Fader" set to On, press the Recording start/stop button. The recording starts with a dark screen, and then the image and sound fade in.

Fade out

With "Fader" set to On, press the Recording start/stop button to stop recording. The image and sound fade out, the screen goes black, and then the recording stops.



- The camcorder automatically turns the Fader function off after it has been used once. You must reset it each time you want to use it.
- When the camcorder sets the Time Lapse REC function to On or exits from the Art Film mode, the Fader function is automatically set to Off.

Time Lapse REC

Using the Time Lapse feature, you can programme your camcorder to create a time lapse video by recording a series of frames over a set period of time with a set time interval between each frame. The Time Lapse feature lets you create time lapse videos of blooming flowers and similar subjects.

- ✓ Select the video recording mode. →page 26
- To record in the Time Lapse REC mode, you must set the recording interval between frames (Interval) using the menu.
- Press the Home () button \rightarrow touch "Art Film" \rightarrow touch the Time Lapse REC () tab.



2 Touch the desired submenu item.



- 3 After setting the Time Lapse REC mode, press the **Recording** start/stop button.
 - The Time Lapse recording starts.
 - Time Lapse REC only supports the 720/50p resolution.



- Off (): Disables the function.
- 0.5 Sec (I): Enables the interval recording function. Images are automatically captured one frame at a time, at 0.5 seconds interval and stored in the storage media.
- 3 Sec (C): Enables the interval recording function. Images are automatically captured one frame at a time, at 3 seconds interval and stored in the storage media.
- 5 Sec (C): Enables the interval recording function. Images are automatically captured one frame at a time, at 5 seconds interval and stored in the storage media.



- Time lapse recording mode is released once recording has been finished. To start another Time Lapse Recording, repeat steps 1 to 3.
- . When the camcorder sets the Fader function to On or exits from the Art Film mode, the Time Lapse REC function is automatically set to Off.
- 50 captured images compose a video of 1 second length. Since the minimum length of a video to be saved by your camcorder is one second, the interval defines how long the time lapse recording should be. For example, if you set the interval to "5 Sec", time lapse recording should be set to at least 9 minutes to record a minimum video length of 2 seconds (100 images).
- · Time lapse REC function lets the camcorder record up to 72 hours until you stop recording or turn the camcorder's power off.
- · Once time lapse recording finishes the camcorder switches to the standby mode.
- · You cannot pause recording during Time lapse recording.
- · Press the Recording start/stop button if you want to stop time lapse recording.
- Audio is not recorded during time lapse recording.
- If a video recording fills up 1.8GB of storage memory, a new recording file is automatically started at that point.
- If the battery charge is exhausted during the time lapse recording, the camcorder saves the recording up to that point and switches to standby mode. After some time, it displays a warning message, then turns off automatically.
- If memory runs out during a Time Lapse REC, the camcorder switches to standby mode after saving what was recorded so far.
- · We recommend using the AC power adaptor for a time lapse recording.

Digital Effect

Using the Digital Effect function gives your recording a creative look.

- Press the Home (♠) button → touch "Art Film" → touch the Digital Effect ()♠) tab.
- 2 Touch the desired submenu item.
 - You can view the hidden items by dragging the LCD screen to left or right.



Submenu items



Off() Without any Digital Effect, a normal, natural image is displayed during recording or playback.



Negative()) This mode reverses the colours, creating a negative image.



Black & White()) This mode changes the image to black and wite.

This mode helps adjust

for facial imperfections.



Sepia(()) This mode gives the image a reddish brown look.



Noir() This mode creates a stronger image by increasing contrast.



Western(()) This mode creates a faded and old film vintage look.



Art(?)

Dazzle(E)) This mode creates a brighter image by increasing colour saturation.



Ghost() This mode creates a drawn out image effect like an apparition or ghost. (Video recording mode only)

Editing videos and photos

Delete

You can erase your recordings one by one or all at once.

- ✓ Insert a memory card. →page 30
- 1 Touch the Delete (
) tab on the thumbnail view display.

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- 2 Touch the files you want to delete. After you have selected all the files you want to delete, touch the (**CK**) tab.
 - The delete (♥) indicator appears on the selected files.
 Whenever you touch the thumbnail file, the selection (♥) and release alternate.

 - To release the delete (✓) indicator all at once, touch the Clear () tab.



- 3 Touch "Yes".
 - The camcorder deletes all the files having the delete (
 indicator.
 - Deleted images cannot be recovered.
 - Do not eject a memory card or power off while deleting videos recorded on the storage media. Doing so may damage the storage media or data.
 - You can also operate this function in the full and single image display mode.
 - To protect important images from accidental erasure, activate the image protection function in advance. →page 59
 - You cannot delete protected files. Cancel the protect function first. →page 59
 - If the write protection tab on the memory card is set to lock, you cannot delete the images. →page 31
 - The delete function does not work if battery charge is insufficient. It is recommended to use AC power to continue power supply during the deletion.

Protect

You can protect important recordings from accidental erasure. The protected videos and photos cannot be deleted unless you format the memory card or cancel the protection.

- Insert a memory card. ⇒page 30
- I Select the video playback mode or photo playback mode. →page 41
- 1 Touch the file you want to protect.



2 Touch the MENU () tab → Touch the desired item next to "Protect".





- OFF: Turns off protection on protected image.
- ON(a): Protects the selected image.
 - You can operate this function in the full and single image display mode only.
 - If the write protection tab on the memory card is set to lock, you cannot apply this function.
 —page 31

Divide

You can divide a video into two, and easily delete a section you no longer need. As this function edits the original file, make sure to back up the original before dividing it.

- ✓ Insert a memory card. →page 30
 - I Select the video playback mode. ⇒page 41
- 1 Touch the video you want to edit.
- 2 Touch the MENU (\mathbb{NN}) tab \rightarrow touch "**Divide**".
 - The selected video appears as paused.



- 3 Find the point of division by touching the playback control tabs.
 - Playback control tabs: >/ II / 4 / >/ 4 / I
 - Drag the playback progress bar to left or right on the LCD screen to move directly to the division point.
- 4 Touch the Pause () tab at the point of division, and then touch the Cutting () tab.
 - A message appears asking for your confirmation.



- 5 Touch "Yes".
 - The video is divided into two video clips.
 - The second portion of the divided video is displayed as the last thumbnail.
 - After the division, you can partially delete unnecessary sections of the divided videos or combine them with other videos.



Do not eject a memory card or power off while editing a video recorded on the storage media. Doing so may damage the storage media or data.

- You can operate this function in the single image display mode only.
- You cannot divide files that display the protect indicator (). Cancel the protect function first. →page 59
- The beginning or end of the divided videos may drift by approx. 2 seconds before or after the division point.
- The Divide function is not available under the following conditions:
 If the total recorded time of the video is less than 6 seconds.
 - If you trying to divide sections without leaving 3 seconds at the beginning and the end.
 - If the remaining section of the memory space is less than 15MB.
 - When the number of files reaches 9999.
- Photos cannot be divided.

Combine

You can combine two different videos. As this function edits the original files, make sure to back up the original files before combining them.

- Insert a memory card. ⇒page 30
- I Select the video playback mode. ⇒page 41
- 1 Touch the Combine (III) tab on the thumbnail view display.

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- 2 Touch the video thumbnails of the videos you want to combine in the order you want them combined.
 - The Combine (
) indicator and the order number appear on the selected videos. Whenever you touch the video thumbnail, the selection (
) and release alternate.
 - The checkbox on the video thumbnail does not appear if the video files have different resolutions.



- 3 Touch the (OK) tab.
 - A message appears asking for your confirmation.
- 4 Touch "Yes".
 - The camcorder combines the video files you selected in the order you designated, and then stores the combined videos as a single video file.

Do not eject a memory card or power off while editing a video recorded on the storage media. Doing so may damage the storage media or data.

- You cannot combine the files that are protected (). Cancel the protect function first. →page 59
 - The original videos are not preserved.
 - The Combine function is not available under the following conditions:
 - If the Videos are in different resolution formats. For example, videos recorded at "Video Resolution: Full HD 1080/50i" and "Video Resolution: HD 720/50p" cannot be combined.
 - If the file size of the combined videos exceeds 1.8 GB.
 - If the remaining memory space on your memory card is less than 15MB.
 - If a video file format is not supported by the camcorder.
 - When the camcorder is playing a video file.

File Info

You can see image information for each image.

- \vee
- Insert a memory card. →page 30 Select the video playback mode. →page 41
- Touch the desired file to view the file information.

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- 2 Touch the MENU (IN) tab → touch "File Info".
 - The information of the selected file appears.



3 To exit the menu, touch the Return () tab.



Other settings

Video Resolution

You can select the resolution of video to be recorded on storage media.

- Press the Home (♠) button → touch "Settings" → "Shooting"
 "Video Resolution".
- 2 Touch the desired submenu item.



3 To exit the menu, touch the Return (5) tab.

Submenu items

- Full HD 1080/50i (I): Records in the Full HD (1920x1080/50i) format.
- HD 720/50p (ID): Records in the HD (1280x720/50p) format.
- SD 576/50p (SD): Records in the SD (720x576/50p) format.
- "50i" indicates the camcorder will record in interlaced scan mode at 50 fields per second.
 - "50p" indicates the camcorder will record in progressive scan mode at 50 frames per second.
 - Recorded files are encoded using Variable Bit Rate (VBR). VBR is an encoding system that automatically adjusts the bit rate in response to the image being recorded.
 - The available video recording time differs according to the video resolution you select. →page 33

Photo Resolution

You can select the resolution of the photo to be recorded.

- Press the Home (♠) button → touch "Settings" → "Shooting"
 → "Photo Resolution".
- 2 Touch the desired submenu item.



3 To exit the menu, touch the Return () tab.

- 4.9M 2944X1656 (49M): Records in the 2944x1656 resolution.
- 2M 1920X1080 ()): Records in the 1920x1080 resolution.
- I The number of recordable images differs according to the photo resolution you select. →page 33
 - Photos that are recorded on your camcorder may not playback properly on other digital devices that do not support these photo sizes.

OIS Duo

Reduce camcorder shake and prevent blurred images with Optical and Digital Image Stabilisation functions.

- 1 Press the Home (\clubsuit) button \rightarrow touch "Settings" \rightarrow "Shooting".
- 2 Touch the desired item next to "OIS Duo".



3 To exit the menu, touch the Return (5) tab.

Submenu items

- OFF: Disables the function.
- ON((): The OIS Duo function is enabled to compensate for shaking.

Tele Macro

Using the Tele Macro function, you can get close up images which are created by focusing on a small portion of a large object at a tele angle. It is useful to get close up images of flowers or insects etc.

- 1 Press the Home (♠) button → touch "Settings" → "Shooting".
- 2 Touch the desired item next to "Tele Macro".



3 To exit the menu, touch the Return (5) tab.

- OFF: Disables the function.
- ON (Sp): You can focus on a small portion of a large object at a tele angle.
 - When recording in Tele Macro mode, the focus speed may be lowered.
 - Use a tripod (not supplied) to prevent camcorder shake in the Tele Macro mode.
 - · Avoid shadows when recording in the Tele Macro mode.
 - As the distance to the subject decreases, focusing area narrows.
 - When the distance between the camcorder and a subject is too close and the camcorder cannot be in the focus, rotate the Zoom dial towards W (wide-angle) a little bit and then adjust the focal distance between them.
 - When the Tele Macro is On and the camcorder magnifies a subject in tele mode, the minimum focal distance between the camcorder and a subject is 50cm.

Digital Zoom

The images optically magnified by the lens can be electronically magnified up to the maximum 200 times.

- 1 Press the Home () button \rightarrow touch "Settings" \rightarrow "Shooting".
- 2 Touch the desired item next to "Digital Zoom".



3 To exit the menu, touch the Return (5) tab.

Submenu items

- OFF: Disables the digital zoom function. Only optical zoom is available.
- ON: Enables higher digital zoom magnification.



When you use the digital zoom, the camcorder processes the image digitally more than in the optical zoom mode. As a result, the image resolution may deteriorate.

The top of the bar shows the digital zooming zone. The zooming zone appears when you rotate the Zoom dial or use the Zoom ((a)) tab.	
Digital range Optical range	

Thumbnail

You can choose the 3x3 or 4x4 type as the thumbnail view display.

- Press the Home (♠) button → touch "Settings" → "Playback"
 → "Thumbnail".
- 2 Touch the desired submenu item.



3 To exit the menu, touch the Return (5) tab.

- 3X3: Displays the 3x3 type as the thumbnail view display.
- 4X4: Displays the 4x4 type as the thumbnail view display.

Video Play Option

You can set a specific playback style according to your preference.

- Press the Home (♠) button → touch "Settings" → "Playback"
 → "Video Play Option".
- 2 Touch the desired submenu item.



3 To exit the menu, touch the Return (5) tab.

Submenu items

- Play All(ALL): Plays video clips in succession starting from the selected video to the last one, then returns to the thumbnail index view.
- Play One(<u>1</u>): Plays the selected video only, and returns to the thumbnail view.
- Repeat All(): Plays all the video clips repeatedly until the Thumbnail view (↔) tab is touched.
- Repeat One(🖾): Plays the selected video only repeatedly until the Thumbnail view (💽) tab is touched.

Slide Show Option

You can set the playback options for the slide show with the slide show setting menus.

- Press the Home (♠) button → touch "Settings" → "Playback"
 → "Slide Show Option".
- 2 Set the slide show options by touching the corresponding item or dragging it to up or down.



3 To exit the menu, touch the Return (5) tab.

- Interval: Continuously plays back photos at the interval you select. You can choose 1 sec. or 3 sec.
- Music: You can turn the internal background music on or off. This camcorder has 7 default background melodies stored in the boot-up flash memory. If the music is on when the slide show starts, the 7 melodies will play back in shuffle mode.
- Effect: Continuously plays back photos using the fade in/out effect to transition between images.

LCD Brightness

This camcorder's LCD brightness is optimised at the factory. However, you can adjust the LCD brightness according to the ambient environment.

- Press the Home (♠) button → touch "Settings" → "Display" → "LCD Brightness".
- 2 Touch the decrease () or increase () tab to adjust the setting values as you want.
 - You can set values for LCD brightness between 0 and 10.



- 3 Touch the (or) tab to complete the setting.
- 4 To exit the menu, touch the Return (5) tab.
- If the surroundings are too bright, adjust the brightness of the LCD screen.
 - Adjusting the LCD screen does not affect the image you are recording.
 - A brighter LCD screen consumes more power.

Guideline

Guideline displays straight line patterns on the LCD screen that can help you set the image composition when recording images. The camcorder provides 3 types of guidelines.

- Press the Home (♠) button → touch "Settings" → "Display" → "Guideline".
- 2 Touch the desired submenu item.



3 To exit the menu, touch the Return (5) tab.

- Off: Disables the function.
- Cross (
 : Placing the subject at the centre cross point puts the subject in the middle of the frame.
- Grid (I): For recording multiple subjects. Putting subjects at or near the grid cross points creates a balanced composition.
- Safety Zone (+): Positioning subjects within the Safety Zone rectangle ensures they will be recorded.
- Positioning a subject at the cross point of a guideline provides a balanced composition.
 - Guidelines are not recorded.

Date/Time Display

You can set the Date/Time Display function so that the date and time appear on the LCD screen.

- Press the Home (♠) button → touch "Settings" → "Display" → "Date/Time Display".
- 2 Touch the desired submenu item.



3 To exit the menu, touch the Return (5) tab.

Submenu items

- · Off: The current date/time information is not displayed.
- Date: Displays the current date.
- Time: Displays the current time.
- Date & Time: Displays the current date and time.
- The date/time will read "01/JAN/2011 00:00" in the following case:
 When the internal rechargeable battery is depleted.
 - The date and time displayed by this function depend on the "Date Type" and "Time Type" settings. →pages 73~74

TV Display

When your camcorder is connected to a TV, you can select whether the camcorder's On Screen Display (OSD) appears on the TV screen.

- 1 Press the Home () button → touch "Settings" → "Display".
- 2 Touch the desired item next to "TV Display".



3 To exit the menu, touch the Return (5) tab.

Submenu items

- OFF: The OSD (On Screen Display) menus are only shown on the LCD screen.
- ON: The OSD menus are shown on the LCD screen and the TV screen as well.



The menu screen, thumbnail display, and demo screens are shown on the TV even if you set "TV Display" to "OFF".

HDMI TV Out

You can set the HDMI video output to match the TV you have connected the camcorder to.

- Press the Home (♠) button → touch "Settings" → "Display" → "HDMI TV Out".
- 2 Touch the desired submenu item.



3 To exit the menu, touch the Return (5) tab.

Submenu items

- Auto: The video signals are output in the same format as the recorded file. Use this setting only when connecting to an HDTV.
- 576p: The recorded file is output in the 720x576p format. Use this setting only when connecting to a standard and analog TV which supports SD (Standard Definition) progressive scan (576p) signals through its HDMI jacks.



- When the "Auto LCD Off" function is enabled, you can press any button on the camcorder to return LCD brightness to normal.
- Auto LCD Off is disabled in the following cases:
 When the camcorder has a cable connection. (USB cable, AC
 - power adaptor, etc.)
 - While the Demo function is in operation.

Auto LCD Off

You can set the LCD screen to darken automatically when there is no user interaction for a period of time to decrease power consumption.

- 1 Press the Home () button → touch "Settings" → "Display".
- 2 Touch the desired item next to "Auto LCD Off".



3 To exit the menu, touch the Return (5) tab.

- OFF: Disables the function.
- ON: When the camcorder is idle for more than 2 minutes in the STBY mode, or for more than 5 minutes when recording a video, the power saving mode starts by dimming the LCD screen.

PC Software

If you set PC Software to On, you can use the built-in video and photo management software by connecting your camcorder to your PC using the camcorder's USB cable. With this software, you can download stored video and photo images from the camcorder to your PC's hard disk and edit the video and photo files right on your PC's screen.

- Press the Home (♠) button → touch "Settings" → "Connectivity".
- 2 Touch the desired item next to "PC Software".



3 To exit the menu, touch the Return (5) tab.

Submenu items

- OFF: Disables the function.
- **ON:** The built-in editing software launches when you connect the camcorder to a PC.



- To enable the PC Software function, set "USB Connect" to "Mass Storage", in the system setting menu option. → page 70
- The PC Software is compatible with the Windows OS's only.

USB Connect

You can transfer data to a PC or print photos directly by establishing the USB connection.

- Press the Home (♠) button → touch "Settings" →
 "Connectivity" → "USB Connect".
- 2 Touch the desired submenu item.



3 To exit the menu, touch the Return (5) tab.

Submenu items

- Mass Storage : Connect to a PC to transfer videos or photos.
- PictBridge : Connect to a PictBridge printer to print photos directly (when using the PictBridge function). → page 84



Before connecting a USB cable, check whether the current USB mode is appropriate for the function you want to use.

TV Connect Guide

You can view the TV Connect Guide for instructions before you connect the camcorder to your TV set.

- 1 Press the Home (♠) button → touch "Settings" → "Connectivity" → "TV Connect Guide".
- 2 Touch the desired submenu item.



3 To exit the menu, touch the Return (5) tab.



Anynet+ (HDMI-CEC)

This camcorder supports Anynet+. Anynet+ is an AV network system that lets you control all connected Samsung AV devices with a Samsung TV remote control that supports Anynet+.

- Press the Home (♠) button → touch "Settings" → "Connectivity".
- 2 Touch the desired item next to "Anynet+ (HDMI-CEC)".



3 To exit the menu, touch the Return (5) tab.

- OFF : Disables the function.
- ON : The Anynet+ function is enabled. When the camcorder is connected to a TV that supports Anynet+, you can operate some functions of the camcorder using the TV's remote control.
 - When you turn on the camcorder and it is connected by an HDMI cable to a TV that supports Anynet+, the TV automatically turns on. If you do not want to use the Anynet+ function, set the "Anynet+ (HDMI-CEC)" to "OFF".
 - For details on the Anynet+ (HDMI-CEC) function, refer to the user manual of Samsung's Anynet+ supported TV.

Card Info

This function shows you the storage information of the selected storage media, such as used memory space and available memory space, etc.



Insert a memory card in the camcorder before viewing the storage information.

- Press the Home (\Uparrow) button \rightarrow touch "Settings" \rightarrow "General" \rightarrow "Card Info".
- Used memory space, available memory space, and the recordable time appear. Available space and recordable time depend on the video resolution you've selected.



- 2 To exit the menu, touch the Return (5) tab.
- The actual capacity may be less than the capacity displayed on the LCD screen as the camcorder's system files occupy a part of the capacity.
 - If there is no storage media inserted, you cannot select the Card Info and it will look dim on the menu.

File No.

File names (numbers) are assigned to recorded images according to the numbering option you select.

- Press the Home (金) button → touch "Settings" → "General" → "File No."
- 2 Touch the desired submenu item.



3 To exit the menu, touch the Return (5) tab.

- Series: Assigns file numbers in sequence even after you replace or format the storage media or delete all files. Each file is given a unique file number that allows convenient image management on a PC.
- Reset: Resets the file number to 0001 after you run format, delete all files or insert a new memory card.
- When you set "File No." to "Series", each file is assigned a different number to avoid duplicating file names. This numbering scheme is very useful when you want to manage your files on a computer.
Time Zone

You can easily set the clock to the local time when using your camcorder while traveling.

Setting the local time

- Press the Home (♠) button → touch "Settings" → "General" → "Time Zone" → "Visit".
- 2 Select the time zone by touching the left (♥)/right (▶) tab on the LCD screen, and then touch the (♥) tab.



3 To exit the menu, touch the Return (5) tab.

Submenu items

- Home: The clock will be used according to your setting on the Date/Time Set menu. Select Home when using your camcorder for the first time or when returning the clock to your hometown date/time settings.
- Visit (%): When you visit a different time zone, the Visit function lets you use the local time without changing your hometown time setting. The clock is adjusted according to the time difference between your home and the location you are visiting.

Date/Time Set

By setting the date and time, you can display the date and time of the recording during playback. →page 28

Date Type

You can set the date display to one of four types.

- Press the Home (^A) button → touch "Settings" → "General" → "Date Type".
- 2 Touch the desired submenu item.



3 To exit the menu, touch the Return (5) tab.

- 2011/01/01: Displays the date in the year/month (two-digit)/day format.
- JAN/01/2011: Displays the date in the month/day/year format.
- 01/JAN/2011: Displays the date in the day/month/year format.
- 01/01/2011: Displays the date in the day/month (two-digit)/year format.



Time Type

You can set the time display type to 12 hour or 24 hour.

- Press the Home (♠) button → touch "Settings" → "General" → "Time Type".
- 2 Touch the desired submenu item.



3 To exit the menu, touch the Return (5) tab.

Submenu items

- 12 Hr: Displays the time information in 12 hour units.
- 24 Hr: Displays the time information in 24 hour units.



This function depends on the "Date/Time Display" setting. \leftrightarrows page 68

Beep Sound

You can turn the beep that sounds when you touch tabs and buttons on the screen on or off.

- Press the Home (\clubsuit) button \rightarrow touch "Settings" \rightarrow "General".
- 2 Touch the desired item next to "Beep Sound".



3 To exit the menu, touch the Return (5) tab.

- OFF: Disables the function.
- ON: You will hear a beep sound when operating buttons or tabs such as Recording start/stop button.
- M The Beep Sound is cancelled in the following cases:
 - During recording and playing
 - When the camcorder has a cable connection. (Audio/Video cable, mini HDMI cable, etc.)

Shutter Sound

You can turn the shutter sound that plays when taking a photo with the **Recording start/stop** button on or off.

- 1 Press the Home (\clubsuit) button \rightarrow touch "Settings" \rightarrow "General".
- 2 Touch the desired item next to "Shutter Sound".



3 To exit the menu, touch the Return(5) tab.

Submenu items

- OFF: Disables the function.
- ON: You will hear the shutter sound when taking a photo with the Recording start/stop button.
 - The camcorder does not make the shutter sound:
 - When the camcorder has a cable connection. (Audio/Video cable, mini HDMI cable, etc.)

Auto Power Off

You can set your camcorder to turn off automatically if it is idle for 5 minutes without performing an operation. This function prevents unnecessary power consumption.

- Press the Home (^A) button → touch "Settings" → "General" → "Auto Power Off".
- 2 Touch the desired submenu item.



3 To exit the menu, touch the Return(-) tab.

- Off: Disables the function.
- 5 Min: The camcorder turns off if idle for 5 minutes without performing an operation.
- Auto Power Off does not work in the following situations:
 - When the camcorder has a cable connection. (USB cable, AC power adaptor, etc.)
 - While the Demo function is in operation.
 - While you are recording (including the recording pause), playing (except pause), or running a photo slide show.
 - To turn the camcorder on again, close the LCD screen and then open it.

Quick On STBY

When you are going to record frequently for an extended time, use the Quick On STBY function to reduce energy consumption and battery drain. With the Quick On STBY function On, closing the LCD screen starts Quick On STBY.

- Press the Home (♠) button → touch "Settings" → "General" → "Quick On STBY".
- 2 Touch the desired submenu item.



3 To exit the menu, touch the Return(-) tab.

- Off: Closing the LCD screen turns off the camcorder.
- 5 Min: Closing the LCD screen starts the Quick On STBY mode after a short period of time. After 5 minutes in Quick On STBY mode, the camcorder turns off.
- We recommend turning off the camcorder after use to reduce energy consumption. However, as an alternative, you can use the Quick On STBY function under most shooting conditions to reduce energy consumption effectively.
 - The charging indicator keeps blinking in Quick On STBY mode.
 - The Quick On STBY mode is not available under the following conditions:
 - When the LCD screen is open.
 - When you operate the buttons on the camcorder.
 - While recording.

Switch Grip

The camcorder is designed for you to use conveniently with either your right or left hand. If the "Switch Grip" sets to "On", you can use the camcorder easily with both your hands.

- 1 Press the Home (\clubsuit) button \rightarrow touch "Settings" \rightarrow "General".
- 2 Touch the desired item next to "Switch Grip".

673	> General		
	Switch Grip		
	Format	2)	
	Default Set	>~	
5	Language	>	

3 To exit the menu, touch the Return (5) tab.

Submenu items

- OFF : Disables the function.
- ON : You can use the camcorder easily with both your hands.

Format

Use this function if you want to delete all files completely or to correct problems on the storage media.

 Press the Home (♠) button → touch "Settings" → "General" → "Format".



- 2 Touch "Yes" → "Yes".
 - · The format is executed with a message.
- 3 To exit the menu, touch the Return() tab.
- Do not remove the storage media or perform any other operation (such as turning off the power) during formatting. Also, be sure to use the provided AC power adapter, as the storage media may be corrupted if the battery becomes exhausted during formatting.
 - · If the storage media becomes corrupted, format it again.
 - Do not format the storage media on a PC or other device. Make sure to format the storage media on this camcorder.
 - You cannot format a memory card with the protection tab set to lock. →page 31
 - If there is no storage media inserted, you cannot select the Format function, and its name will be dimmed on the menu.
 - Formatting completely deletes all files and options on a memory card, including protected files. By deleting all files and options, formatting typically corrects problems, enabling stable read/write speeds and operation.

Default Set

You can restore all menu settings to the default conditions (factory settings).

- Press the Home (♠) button → touch "Settings" → "General" → "Default Set".
 - A message appears asking for your confirmation.



- 2 Touch "Yes" if you want all the settings returned to the default.
 - The Time Zone screen appears after all settings return to the default.
- 3 Set the date and time again. →page 28
 - Do not turn off the power while using this function.
 - Initialising the carncorder settings to factory defaults does not affect recorded images.

Language

You can select the language the camcorder uses to display the menu and messages. →page 29

8	>> Language		
	🖌 English	M	
	한국어	25	
	Français	~	
5	Deutsch		

Supported languages					
English	한국어	Français	Deutsch	Italiano	
Español	Português	Nederlands	Svenska	Suomi	
Norsk	Dansk	Polski	Čeština	Slovensky	
Magyar	Română	Български	Ελληνικά	Srpski	
Hrvatski	Українська	Русский	中文	日本語	
ไทย	Türkçe	ايرانى	العربية	עברית	

Demo

The Demo mode automatically shows you the major functions that are included with your camcorder so that you can use them more easily.

- 1 Press the Home (\clubsuit) button \rightarrow touch "Settings" \rightarrow "General".
- 2 Touch the desired item next to "Demo".



3 To exit the menu, touch the Return (5) tab.

Submenu items

- **OFF**: Disables the function.
- ON: Enables the Demo function.

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Using the Demo function

- The Demo mode is cancelled in the following cases:
- If the LCD screen is touched.
- If you press any button (Recording start/stop, Home (^A), etc.).
 However, the camcorder enters the Demo mode automatically after 5 minutes in STBY mode if it is idle for 5 minutes without an operation. If you don't want the Demo function to start, set "Demo" to "OFF".

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لےگا	

The Demo function does not operate in the following case:

 If you set "Auto Power Off" to "5 Min" and you are using the battery to power the camcorder, the Auto Power Off function turns the camcorder off before Demo runs.



Connecting to a TV

CONNECTING TO A HIGH DEFINITION TV WITH HDMI

You can view High Definition (HD) quality videos recorded in HD resolution on an HDTV using an HDMI connection. This camcorder supports HDMI output to deliver high-definition video transfer.

- Check if there is an HDMI input jack on your TV.
- Use the AC power adaptor to power the camcorder when you attach it to a TV.
- Select "HDMI TV Out". →page 69

Using a mini HDMI cable



- 1 Turn on the camcorder.
 - If you do not turn on the camcorder first, the camcorder may fail to recognise the connected TV.
- 2 Connect the camcorder to the TV with a Mini HDMI cable.
- 3 Set the TV's input or source selector to the HDMI input you've attached the camcorder to.
 - Refer to the TV's instruction manual to see how to select the TV's input or source.
- 4 Select the playback mode on your camcorder, and then start to play back videos or photos. →pages 42~46

Understanding the HDMI

HDMI (High Definition Multimedia Interface) is a compact audio/video interface for transmitting uncompressed digital data.

What is Anynet+ function?

The Anynet+ function lets you control all devices that support the Anynet + function with the same remote. You can use the Anynet + function on the camcorder if the camcorder is connected with an HDMI cable to an Anynet+ supported TV. For more information, refer to the Anynet+ supported TV's user manual.

- This camcorder is provided with the "TV Connect Guide" menu function. If you try to connect the camcorder to a TV and don't have your user's manual, you can use the "TV Connect Guide" menu function to view connection instructions on the camcorder's screen. "page 71
- · You can use only a C to A type Mini HDMI cable with this camcorder.
- The HDMI jack on the camcorder is for output only.
- If an Anynet+ supported TV is connected to the camcorder by an HDMI cable, turning on the camcorder may turn the TV's power on. (an Anynet+ function) If you don't want this to occur, set "Anynet+ (HDMI-CEC)" to "OFF", page 71
- Use only HDMI 1.3 cable when connecting to the HDMI jack of this camcorder. If the camcorder is connected with HDMI cables that are not version 1.3, the screen display may not work.

CONNECTING TO A REGULAR TV

You can view images recorded with your camcorder on a regular TV that supports standard definition. This camcorder supports the composite output for standard definition video transfer.



Use the AC power adaptor to power the camcorder when you attach it to a TV.

Connecting an Audio/Video cable for the composite output



- 1 Connect the camcorder to a TV with an Audio/Video cable.
- 2 Set the TV's input or source selector to the input you've attached the camcorder to.
 - Refer to the TV's instruction manual to see how to select the TV input.
- - Make sure you've connected the camcorder to the correct input jacks. The TV screen may not display the right video information if connected incorrectly.
 - When connecting to a TV using the Audio/Video cable, match the colour of the cables to the colour of the corresponding jacks.
 - Video input may appear green depending on the TV. If this occurs, connect the yellow plug of the Audio/Video cable to the green jack of the TV.
 - When the camcorder is connected to a TV with more than one kind of cable, the camcorder outputs video signals in the following order of priority:
 - HDMI → Audio/Video (composite) output
 - This camcorder is provided with the "TV Connect Guide" menu function. If you try to connect the camcorder to a TV and don't have your user's manual, you can use the "TV Connect Guide" menu function to view connection instructions on the camcorder's screen.
 - If your TV has one audio jack (mono input), connect the yellow plug of the Audio/Video cable to the video jack, the white plug to the audio jack, and leave the red plug unconnected.
 - When you connect the camcorder to a TV using the Audio/Video cable, images recorded in high-definition image quality ("Full HD 1080/50i" or "HD 720/50p") are played back in standard definition image quality.

VIEWING ON A TV SCREEN

Image appearance depends on the TV screen aspect ratio



- Adjust the volume to a moderate level. If the volume is too high, the video information may include noise.
 - If "TV Display" is set "OFF", the TV screen does not display the camcorder's OSD (On Screen Display) menus. →page 68



Dubbing videos

DUBBING TO A VCR OR DVD/HDD RECORDER

Videos recorded in this camcorder can be dubbed to a VCR or DVD/HDD recorders.

- Videos are dubbed to the other recording device via analogue data transfer. (composite connection) Use the supplied Audio/Video cable.
 - Use the AC power adaptor to power the camcorder when you dub to a VCR or DVD/HDD recorder.



- Connect your camcorder to the recording device (VCR or DVD/ HDD recorder) with the Audio/Video cable.
 - Connect your camcorder to the input jacks of the recording device.
 - If your recording device has an input selector, set it to the correct input mode.
- 2 Insert the storage device (tape, disc, etc.) into the recording device.
- 3 Start the playback on your camcorder, and record it on the recording device.
 - Refer to the instruction manuals supplied with your recording device for details.
- 4 When dubbing is finished, stop the recording device, and the your camcorder.
 - Videos recorded on this camcorder can only be dubbed using the Audio/Video cable in SD (standard definition) image quality, regardless of the recording resolution (HD/SD).
 - You cannot dub to a recorder with an HDMI cable.
 - To copy a video recorded in HD (high definition) image quality in HD, use the built-in software of your camcorder, and copy the video to your computer. ⇒page 87
 - Because dubbing is performed via analogue data transfer, the image quality may deteriorate.
 - To hide the screen indicators (such as the counter, etc.) on the screen of the connected monitor device set "TV Display: OFF".
 page 68
 - To record the date/time, display it on the screen. →page 68

Printing photos

DIRECT PRINTING WITH A PICTBRIDGE PRINTER

You can print photos directly by connecting your camcorder to a PictBridge printer (sold separately) using a USB cable.



Insert the memory card. - page 30

Set "USB Connect" to "PictBridge". →page 70



2 Use a USB cable to connect your camcorder to the printer.



- 3 Turn your printer on.
 - The photo thumbnails appear on the LCD screen.
- 4 Touch the photos you want to print, and then touch the Print (🚍) tab.
 - The corresponding message appears.



- 5 Touch "Yes".
 - The selected photo is printed.

To set the number of prints

Touch the decrease (-)/increase (+) tab to set the number of copies to print.

The number of copies is set.

To cancel the print setting

Touch the Thumbnail view () tab on the LCD screen.

To stop printing after printing starts

Touch "Cancel" on the screen.

- If the camcorder fails to recognise the printer, remove the USB cable, and then turn off the printer. Set "USB Connect" to "PictBridge", and then connect the USB cable again.
 - · Use the supplied USB cable.

To set the date/time imprint for Pictbridge printers

In the printer mode, touch the MENU (\mathbb{I}) tab \rightarrow "Date/Time".



- 2 Touch the desired submenu item.
 - The selected date and time display option is set.



- 3 To exit the menu, touch the Return (-) tab.
 - The selected date and time will be printed on photos.

- The date/time imprint option may not be supported by all printers. Check with your printer manufacturer. The date/time imprint option cannot be setup if the printer does not support the option.
 - PictBridge™ is a registered trademark of CIPA (Camera & Imaging Products Association), an image transfer standard developed by Canon, Fuji, HP, Olympus, Seiko Epson, and Sony.
 - Use the AC power adaptor to power the camcorder during PictBridge printing. If the camcorder shuts off during printing, it might damage data on the storage media.
 - · You cannot print video images.
 - · You cannot print photos recorded on other devices.
 - Various printing options are available depending on the printer. Refer to the printer's user manual for details.



Using with a Windows computer

WHAT YOU CAN DO WITH A WINDOWS COMPUTER

You can perform the following functions by connecting your camcorder to your Windows computer with a USB cable and using the Intelli-studio editing software built into your camcorder.

Main function

- Intelli-studio editing software's main functions.
 - Playing back recorded videos or photos.
 - Editing recorded videos or photos.
 - Uploading the recorded videos and photos to YouTube, Flickr, Facebook, etc.
- You can transfer or copy the files (videos and photos) saved on the storage media into your computer. (the mass storage function)



System requirements

The following requirements must be satisfied to use the internal editing software (Intelli-studio):

Items	Requirement	
OS	Microsoft Windows XP SP2, Vista, or Windows 7	
CPU	Intel [®] Core 2 Duo [®] 1.66 GHz or higher is recommended AMD Athlon [™] X2 Dual-Core 2.2 GHz or higher is recommended (Notebook: Intel Core2 Duo 2.2GHz or AMD Athlon X2 Dual-Core 2.6GHz or higher is recommended)	
RAM	1GB or higher is recommended	
Video Card	NVIDIA GeForce 8500 or higher, ATI Radeon HD 2600 series or higher	
Display	1024 x 768, 16-bit colour or higher (1280 x 1024, 32-bit colour recommended)	
USB	USB 2.0	
Direct X	DirectX 9.0c or higher	
Memory Card	A SDHC card of Class 6 or above	

- System requirements mentioned above are recommendations. Even on a system that satisfies the requirements, Intelli-studio may not operate optimally.
 - On a slower computer than recommended, video playback may skip frames or operate unexpectedly.
 - If the version of DirectX on your computer is lower than 9.0c, install DirectX 9.0c or higher.
 - We recommend transferring the recorded videos to a PC before playing back or editing the video data.
 - To run Intelli-studio, a laptop computer requires better and faster components than a desktop PC.
 - Intelli-studio is not Mac OS compliant.

USING THE Intelli-studio PROGRAMME

Intelli-studio is a built-in programme that allows you to play back and edit files. You can upload files to web sites, such as YouTube or Flickr. For details, select "Help" \rightarrow "Help" on the Intelli-studio screen.

Step 1. Connecting the USB cable

- Set "USB Connect: Mass Storage" and "PC Software: ON". →page 70
 - These are the default settings.
- 2 Connect the camcorder to a PC with the USB cable.
 - A new file saving window appears along with the Intelli-studio main window. If your camcorder has no new files, the pop-up window for saving new files will not appear.
 - Depending on your version of Windows, the Windows removable disk window may also appear.



- 3 Click "Yes" in the new file saving window. The uploading procedure starts. Click "Yes" to confirm.
 - If you do not want to save any new files, select "No".

Do you y	vant to save new files in camcorder(HMX-Q10) to the F	202
New Files	: 17 (Total Files: 22)	
Falder	CMD counterts and Settings/MAdministrator/Why Document/Whiteling	Change
E 0001	open this window taday	

To disconnect the USB cable

To disconnect the USB cable after completing the file transfer, you must follow these steps:

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- 1. Click the "Safely Remove Hardware" icon on the taskbar.
- 2. Select "USB Mass Storage Device", and then click "Stop".
- 3. If the "Stop a Hardware device" window appears, click "OK".
- 4. Disconnect the USB cable from the camcorder and PC.
- Use the provided USB cable. (Supplied by Samsung)
- Make sure you insert the USB plug into the USB jack with the plug facing in the correct direction.
- Use the AC power adaptor to power the camcorder when transferring files to your computer.
- When the USB cable is connected, turning the camcorder on or off may cause the PC to malfunction.
- If you disconnect the USB cable from the PC or the camcorder while transferring files, the data transmission will stop and the data may be damaged.
- If you connect the camcorder to a PC via a USB HUB or simultaneously connect the camcorder along with other USB devices, the camcorder may not work properly. If this occurs, remove all USB devices from the PC, and then reconnect the camcorder.
- Intelli-studio may not automatically run. If this occurs, access My Computer or Windows Explorer, open the drive that corresponds to your camcorder, find Intelli-studio, and then run iStudio.exe.

Step 2. About the Intelli-studio main window

When the Intelli-studio starts up, video and photo thumbnails appear in the main window.



- If you install Intelli-studio on your PC, the programme will launch more quickly. To install the programme, select "Tool" → "Install Intelli-studio on PC".
 - If you install the full version of Intelli-studio software, you can use various functions. Start the installation by clicking on "Web Support" → "Update Intelli-studio" → "Start Update".
 - You can update the firmware of this product by selecting "Web Support"
 – "Upgrade firmware for the connected device" from the program toolbar.
 - The carncorder's built-in Intelli-studio software is intended for home use. It is not for precision or industrial productions. For these applications, we recommend an editing software designed for professional use.

No.	Description			
0	Menu items			
2	Display files in the selected folder.			
3	Switch to Photo edit mode.			
4	Switch to Video edit mode.			
6	Switch to Share mode.			
6	Enlarge or reduce the thumbnails in the list.			
0	Select a file type.			
8	View videos and photos of the selected folder on your computer.			
9	Show or hide videos and photos of the connected device.			
0	View videos and photos of the selected folder on the device.			
0	View files as thumbnails or on a map			
12	Browse folders in the connected device.			
13	Browse folders stored on your computer			
(4)	Move to the previous or next folder			
6	Print files, view files on a map, store files in Contents Manager, or register faces.			

Step 3. Playing back videos or photos

You can play back the recordings conveniently using the Intellistudio application.

- With Intelli-studio, click the desired folder to display your recordings.
 - Video or photo thumbnails appear on the screen, depending on the folder you selected.
- 2 Choose the video or photo that you want to play back.
 - You can view the file information by moving the mouse over the file.
 - If you click a video thumbnail once, the video plays back inside the thumbnail frame, allowing you to search for a desired scene with ease.
- 3 After you select the video or photo you want, double-click to play back.
 - · Playback starts and the controls appear.



Step 4. Editing videos or photos

You can edit the videos or photos in various ways with various functions. (Change Size, Fine-Tuning, Image Effect, Insert Frame, etc.) Before editing a video or photo in Intelli-studio, make a backup copy of the video or photo file and store it on your computer for safe-keeping using My Computer or Windows Explorer.

- 1 Choose the videos or photos you want to edit.
- 2 Click "Movie Edit" or "Photo Edit" according to the selected file on the Intelli-studio browser.
 - The selected file appears in the editing window.
- 3 Edit a video or photo with various edit functions.



Intelli-studio supports the following file formats:

- Video formats: MP4 (Video: H.264, Audio: AAC), WMV (WMV 7/8/9)
- Photo formats: JPG, GIF, BMP, PNG, TIFF

Using with a Windows computer

Step 5. Sharing the videos/photos online

Share your contents with the world by uploading photos and videos directly to a web site with one click.

- 1 Choose the videos or photos you want to share.
- 2 Click "Share" on the Intelli-studio browser.
 - The selected file appears in the sharing window.



- 3 Click the web site you would like to upload files to.
 - You can choose "YouTube", "twitter", "Flickr", "Facebook", "Picasa", "Email", or another web site you want to use for your site management.

- 4 Click "Upload" to start uploading.
 - A pop up window appears asking for your ID and password.



- 5 Enter your ID and the password to access.
 - Access to the web site contents can be limited depending on your web access environment.
- The cha

The recording time and capacity available for uploading videos can be changed depending on each web site's policy.

USING AS A REMOVABLE STORAGE DEVICE

You can copy video or photo files recorded by the camcorder to a Windows computer by connecting the camcorder to the computer using a USB cable.

- Viewing the contents of storage media
- 1 Set **"USB Connect"** to **"Mass Storage"**. →page 70
- 2 Set "PC Software" to "OFF". → page 70
- 3 Insert a memory card. →page 30
- 4 Connect the camcorder to the PC with the USB cable. →page 87
 - The "Removable Disk" or "Samsung" window appears on the PC's screen after a moment.
 - Select "Open folders to view files using Windows Explorer", and then click "OK".



- 5 The folders in the storage media appear.
 - · Different file types are stored in different folders.



- 6 Select the desired folder or files to copy, then drag and drop them into the destination folder.
 - The folder or files are copied from the storage media to the PC.
 - If the "Removable Disk" window does not appear, confirm the connection (⇔page 87) or perform steps 1 to 4 again. If the removable disk does not appear automatically, open the removable disk folder in My Computer.
 - If the connected camcorder's disk drive does not open or the context menu that appears when right clicking your mouse (open or browse) appears broken, your computer may be infected by Autorun virus. Please update your anti-virus software to its latest version and scan your disk drives.

Structure of folders and files on the storage media

- The folder and file structure for storage media are below.
- File naming follows DCF (Design rule for Camera File System) rules.

Video file (H.264) 1

- HD-quality videos have an HDV_####.MP4 name format.
- SD-quality videos have a SDV_####.MP4 name format.
- The file number used in the file name automatically increases when you create a new video file.
- A new folder is created when the file number has reached 999~1,000.
- The folder names are given in the following order: 100VIDEO, 101VIDEO, etc. The maximum number of folders is 999.
- The camcorder can create a maximum of 9,999 files in a storage media.

Photo file 2

- As with video files, the file number used in the file name automatically increases when you create a new photo file.
- · Photos have a SAM_####.JPG name format.
- The folder names are given in the following order: 100PHOTO, 101PHOTO, etc.

File format

Video files

- Video files are compressed in H.264 format. The file extension is ".MP4".
- Refer to page 63 for the video resolution.

Photo files

- Photo images are compressed in JPEG (Joint Photographic Experts Group) format. The file extension is ".JPG".
- Refer to page 63 for the photo resolution.
- Ľ
 - Do not modify the name of a video file recorded by the camcorder. For proper playback, the camcorder requires that files have their original folder and file names.



Troubleshooting

Before contacting a Samsung authorised service centre, perform the following simple checks. They may save you the time and expense of an unnecessary call.

WARNING INDICATORS AND MESSAGES

Problems may occur because of the following reasons. Check the information and take corrective action.

Battery

Message	Icon	Informs that	Action
Low Battery	-	The battery is almost discharged.	 Replace with a charged battery or connect the AC power adaptor.
Check authenticity of the battery.	-	The battery cannot pass authenticity check.	 Check whether the battery is authentic. If not, change to an authentic Samsung battery. We recommend you use only genuine Samsung batteries in this camcorder.

Storage media

Message	Icon	Informs that	Action
Insert Card		There is no memory card inserted in the memory card slot.	Insert a memory card.
Card Full		There is not enough space to record on the memory card.	 Delete unnecessary files from the memory card. Back-up files to a PC or another storage media, and then delete unneeded files. Replace the memory card with another card that has enough free space.
Card Locked		The write protection tab on an SD or SDHC card has been set to lock.	Release the write protection tab.
Card Error	CARD	The memory card has a problem and the camcorder cannot recognise it.	Replace the memory card with another card.

Storage media

Message	Icon	Informs that	Action
Not Formatted		The memory card is not formatted in this camcorder.	Format the memory card using this camcorder.
Not Supported Format		The memory card may have been formatted by another device and may still have existing images on it.	 Files cannot be played as the memory card format is not supported by the camcorder. Format the card using the camcorder or replace the card with a card formatted correctly.
Not Supported Card		The memory card is not supported in this camcorder.	Replace the memory card with a recommended card.
Low Speed Card. Please record at a lower resolution.	-	The memory card is not fast enough to record at this resolution.	 Record video at a lower resolution and quality. Replace memory card with a faster card.

Recording

Message	lcon	Informs that	Action
Write Error	-	Some problem occurred while writing data to storage media.	 Turn the camcorder's power off and on for data recovery. If a file is not recovered, use the camcorder to format the storage media after backing up important files to a PC or another storage media.
Recovering Data Don't power off and keep card inside.	-	The file was not created normally.	 Wait until data recovery is finished. Never turn off the power or eject memory card during recording.

Recording

Message	Icon	Informs that	Action
The number of video files is full. Cannot record video.	-	The number of video files that can be stored is 9,999.	 Delete unnecessary files from the storage media. Back up files to your PC or another storage media and delete files. Change to another card which has enough free space. Set "File No." to "Reset". Format the storage media.
The number of photo files is full. Cannot take a photo.	-	The number of photo files that can be stored is 9,999.	 Delete unnecessary files on the storage media. Back up files to your PC or another storage media and delete files. Change to another card which has enough free space. Set "File No." to "Reset". Format the storage media.
File number is full. Cannot record video.	-	Folder and file number have reached the maximum number and you cannot record.	• Set "File No." to "Reset" and format the storage media. Remember to back up important files before formatting.
File number is full. Cannot take a photo.	-	Folder and file number have reached the maximum number and you cannot record.	• Set "File No." to "Reset" and format the storage media. Remember to back up important files before formatting.
Check the lens cover		Lens cover is closed.	Open the lens cover.

Playback

Message	Icon	Informs that	Action
Read Error	-	A problem has occurred while the camcorder was reading data from the storage media.	 Use the camcorder to format the storage media after backing up important files to a PC or another storage device.
Corrupted file	-	This file cannot be read.	• Use the camcorder to format the storage media after backing up important files to a PC or another storage device.

Editing videos

Message	Icon	Informs that	Action
Cannot select different resolution.	-	The files you want to combine have different resolutions.	You cannot combine files that have different resolutions.
Not enough free space in Card.	-	You cannot edit due to insufficient space on memory card.	• Edit after deleting unnecessary files.
Select 2 files for combine.	-	Only two files can be combined.	 Combine two files first, and then combine the resulting file with an additional file. Note that you cannot combine files if the total size of the combined files exceeds 1.8GB.
Total file size is over than 1.8GB.	-	The files whose total size is likely to exceed 1.8GB cannot be combined.	• Perform a divide or partial delete function first to delete unnecessary parts of the files, and then perform the combine function.

USB

Message	Icon	Informs that	Action
Fail Printer Connecting Change 'USB Connect'	-	A problem occurred when connecting the camcorder via USB to a printer.	 Check the USB cable. Try the connection procedure again. Switch "USB connect" function to "PictBridge".
Fail USB Connecting Change 'USB Connect'	-	A problem occurred when connecting the camcorder via USB to a PC.	 Check the USB cable. Try the connection procedure again. Switch "USB connect" function to "Mass Storage".
Ink Error	-	There is a problem with an ink cartridge.	Check the ink cartridge.Put a new ink cartridge into the printer.
Paper Error	-	There is a problem with the paper.	Check the paper in the printer. If there is no paper, insert paper.
File Error	-	There is a problem with the file.	 Your camcorder does not support this file format. Try another file recorded on your camcorder.
Printer Error		There is a problem with the printer.	 Turn the printer's power off and on. Contact the printer manufacturer's service centre.
Print Error	-	A problem occurred during printing.	Do not remove power source or eject memory card during printing.

SYMPTOMS AND SOLUTIONS

If these instructions do not solve your problem, contact your nearest Samsung authorised service centre.

Power

Symptom	Explanation/Solution
The camcorder does not turn on.	 The battery may not be installed in your camcorder. Insert the battery into the camcorder. The inserted battery may be discharged. Charge the battery or replace it with a charged one. If you use the AC power adaptor, make sure it is properly connected to a wall outlet.
The power turns off automatically.	 Is "Auto Power Off" set to "5 Min"? If no button is pressed for about 5 minutes, the camcorder is automatically turned off ("Auto Power Off"). To disable this option, change the setting of "Auto Power Off" to "Off". —page 75 The battery is almost exhausted. Charge the battery or replace it with a charged one.
Power cannot be turned off.	Remove the battery or unplug the AC power adaptor, and connect the power supply to the camcorder again before turning it on.
The battery discharges quickly.	 The temperature is too low. The battery is not fully charged. Charge the battery again. The battery has reached the end of its lifespan and cannot be recharged. Use another battery.

Display

Symptom	Explanation/Solution
The TV screen or LCD display has distorted images or has stripes at the top/bottom or on the left/right.	 This can occur when recording or viewing a 16:9 ratio image on a 4:3 ratio TV, or vice versa. For more details, see the display specification. →page 82
Unknown image appears on the LCD screen.	 The camcorder is in Demo mode. If you do not want to see Demo images, change the setting "Demo" to "OFF". →page 79
Unknown indicator appears on the screen.	 A warning indicator or message appears on the screen. →pages 93~97

Display

Symptom	Explanation/Solution	
An afterimage remains on the LCD screen.	This occurs if you disconnect the AC power adaptor or remove the battery before turning the power off.	
The image on the LCD screen looks dark.	Ambient light is too bright. Adjust the brightness and angle of the LCD.	

Recording

Symptom	Explanation/Solution	
Pressing the Recording start/stop button does not start recording.	 Set your camcorder to the recording mode. →page 26 There is not enough free space to record on the storage media. Check if memory card is not inserted or write-protect tab is set to lock. 	
The actual recording time is less than the estimated recording time.	 The estimated recording time may vary depending on content and features used. When you record an object that moves fast, the actual recording time may be shortened. 	
The recording stops automatically.	 There is no more free space for recording on the storage media. Back up important files on your PC and format the storage media or delete the unnecessary files. If you make recordings or delete files frequently, the performance of the storage media deteriorates. If this occurs, format the storage media again. If you use a memory card with low writing speed, the camcorder automatically stops recording videos and a corresponding message appears on the LCD screen. 	
When recording a subject illuminated by bright light, a vertical line appears.	This is not a malfunction.	
When the screen is exposed to direct sunlight during recording, the screen becomes red or black for an instant.	This is not a malfunction.	
During recording, the date/time does not display.	• "Date/Time Display" is set to "Off". Set the "Date/Time Display" to On. →page 68	
You cannot record a photo image.	 Set your camcorder to the photo recording mode. →page 26 Release the lock on the write-protection tab of the memory card if any. The storage media is full. Use a new memory card or format the storage media. →page 77 Or remove unnecessary images. →page 58 	

Recording

Symptom	Explanation/Solution	
You don't hear the shutter sound when you record a photo image.	 Set "Shutter Sound" to "ON". When the Mini HDMI cable or Audio/Video cable is connected to the camcorder, the Shutter Sound is not available. 	
You don't hear the beep sound.	 Set "Beep Sound" to "ON". Beep sound is temporally off while recording videos. When the Mini HDMI cable or Audio/Video cable is connected to the camcorder, the Beep Sound is not available. 	
There is a time difference between the point where you press the Recording start/stop button and the point where the recorded video starts/stops.	• On your camcorder, there may be a slight time delay between the point when you press the Recording start/stop button and the actual point where the recorded video starts/ stops. This is not an error.	
Horizontal stripes appear on the images.	 This occurs when recording images under a fluorescent lamp, sodium lamp, or mercury lamp. This is not a malfunction. 	

Storage Media

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Symptom	Explanation/Solution
Memory card functions do not operate.	 Insert a memory card into your camcorder properly. →page 30 If you use a memory card formatted on a computer, format it again directly on your camcorder. →page 77
Image cannot be deleted.	 Release the lock on the write-protect tab of the memory card (SDHC/SD memory card), if any. ⇒page 31 You cannot delete a protected images. Release protection of the image using the Protect function. ⇒page 59
You cannot format the memory card.	 Release the lock on the write-protect tab of the memory card (SDHC/SD memory card), if any. ⇒page 31 The memory card is not supported on your camcorder or card has some problems.
The data file name is not indicated correctly.	 The file may be corrupted. The file format is not supported by your camcorder. Only the file name is displayed if the directory structure complies with the international standard.

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Adjusting the image during recording

Symptom	Explanation/Solution
Focus does not adjust automatically.	 Set "Focus" to "Auto". (Video recording mode only) → page 53 The recording conditions are not suitable for auto focus. Adjust the focus manually. (Video recording mode only) → page 53 The lens is dusty on the surface. Clean the lens and check the focus. Recording is being made in a dark location. Use a light to brighten the area.
Image's colour balance is not natural.	• The white balance is incorrect. Set the proper "White Balance". ⇒page 50
A subject passing quickly through the frame appears distorted	• This is called the focal plane phenomenon. This is not a malfunction. Because of the way the image device (CMOS sensor) reads out video signals, a subject passing through a frame rapidly may appear to bend, depending on the recording conditions.

Playback on your camcorder

Symptom	Explanation/Solution	
Playback (playback/pause) function does not work.	 Image files recorded using another device may not play back on your camcorder. Check memory card compatibility. →page 31 	
Photo images stored on a storage media are not displayed in the actual size.	 Photo images recorded on other devices may not appear in their actual size. This is not an error. 	
Playback is interrupted unexpectedly.	Check if the AC power adaptor or battery back is properly connected and secure.	

Playback on other devices (TV, etc.)

Symptom	Explanation/Solution	
You cannot view the image on or hear the sound from the connected device.	Make sure that the connection cable is connected to the proper jack.	
The image appears distorted on a TV.	This phenomenon is caused by connecting to a TV with 4:3 aspect ratio.	
You cannot view the image on or hear the sound from a TV connected using the HDMI cable.		

Connecting/Dubbing with other devices (Recorder, PC, Printer, etc.)

Symptom	Explanation/Solution	
You cannot dub correctly using the HDMI cable.	You cannot dub images using the HDMI cable.	
You cannot dub correctly using the Audio/ Video cable.	 The Audio/Video cable is not connected properly. Make sure that the Audio/Video cable is connected to the proper jack, i.e. to the input jack of the device used for dubbing images from your camcorder. →page 83 	
Your PictBridge printer cannot print photos from your camcorder.	• Your printer may not print images edited on a computer or recorded using other devices. This is not an error.	

Connecting to a computer

Symptom	Explanation/Solution	
Your computer does not recognise your camcorder.	• Disconnect the USB cable from the computer and camcorder, restart the computer, then connect the USB cable again correctly.	
Cannot play back a video file properly on a PC.	 You need a video codec to play back the file recorded on your camcorder. Install the software provided with your camcorder. — page 88 Make sure you insert the connector in the correct direction, and connect the USB cable to the USB jack on your camcorder firmly. Disconnect the cable from the computer and camcorder, restart the computer, and then connect the cable again properly. To play back an HD video file, you need a computer with better specifications. Use a computer with the recommended specifications. — page 86 	
Intelli-studio does not function properly.	• Exit the Intelli-studio application, and restart the Windows computer.	
Intelli-studio does not start.	 Set "PC Software" to "ON" in the Settings menu or install Intelli-studio on the computer →pages 70, 88 	

Connecting to a computer

Symptom	Explanation/Solution	
Your computer is not playing videos, images, or sound located on your camcorder properly.	 Video playback or sound may stop temporarily depending on your computer. The video or sound copied to your computer is not affected. If your camcorder is connected to a computer that does not support Hi-speed USB (USB2.0), the image or sound may not play back correctly. Images, video, and sound copied from the camcorder to your computer are not affected. 	
The playback screen is paused or distorted.	 Check the system requirements to play back a video. Shut down all other applications currently running on the computer. If you play back a video on your camcorder when it is connected to a computer, the video may not play back smoothly on the computer, depending on the transfer speed. Please copy the file to your PC, and then play it back. 	

Overall operations

Symptom	Explanation/Solution
The date and time are incorrect.	 Has the camcorder been left unused for a long period of time? The backup internal rechargeable battery may be discharged. →page 28

Additional information

MAINTENANCE

The suggestions below will help you fulfill any warranty obligations and allow you to enjoy this product for many years.

Cautions when storing

- For safekeeping of the camcorder, turn off the camcorder.
 - Remove the battery.
 - Remove the memory card.

Cleaning the camcorder

Before cleaning, turn off the camcorder and remove the battery.

- · To clean the exterior
 - Wipe gently with a soft dry cloth. Do not apply excessive force when cleaning. Gently rub the surface.
 - Do not use benzene or thinner to clean the camcorder. The exterior coating could peel off or the case could deteriorate.

· To clean the LCD screen

Wipe very gently with a soft dry cloth. Be careful not to damage the screen.



To clean the lens

Use a blower brush to remove dust, and then wipe the lens gently with a soft cloth.

If necessary, wipe gently with lens paper or tissue.

- Mould may form if the lens is left dirty.
- If the lens looks dim, turn off the camcorder and leave it off for about 1 hour.



LCD screen

- To prolong its service life, do not rub the LCD screen with a coarse cloth.
- Be aware of the following LCD screen phenomena. They are not malfunctions.
 - When you use the camcorder, the surface around the LCD screen may heat up.
 - If you leave the power on for a long time, the surface around the LCD screen becomes hot.
 - When using the camcorder in cold conditions, an afterimage may appear on the LCD screen.
- An LCD screen is manufactured using advanced technology which creates screens with pixel failure rates of less than 0.01%. However, a black or bright spot (red, blue, white) may appear in the centre of the LCD screen and up to two spots may appear outside the centre. These spots, which are normally incurred during the manufacturing process, do not affect the recorded images.

When there is dew condensation, put the camcorder aside for a while before using

What is dew condensation?

Dew condensation happens when a camcorder is moved to a location where there is a significant temperature difference from the previous location. The dew condenses on the external or internal parts of the camcorder, and on the reflection lens. If there is dew on or in your camcorder, it may cause the camcorder to malfunction or damage the camcorder when you turn the power on.

Exactly when does dew condensation occur?

When you move the camera to a location with a higher temperature than the previous location, or when you move it to a hot area suddenly. Examples:

- You record outside in cold weather during the winter and then move the camera in indoors.
- You record outside in hot weather after being indoors or inside a car where the A/C was running.
- What can I do?
 - Turn the power off, detach the battery, and leave the camcorder in a dry area for 1~2 hours before using it.
- Use the camcorder only after dew condensation has completely disappeared.
 - · Be sure to use the recommended accessories supplied with the camcorder. For service, contact your nearest Samsung authorized service centre.

USING YOUR CAMCORDER ABROAD

- Each country or region has its own electric and colour systems.
- Before using your camcorder abroad, check the following items.

Power sources

The AC adaptor provided lets you power, recharge, and use your camcorder in any country/region that has AC power in the 100 V to 240 V, 50/60 Hz range. You may need a commercially available AC plug adaptor depending on the design of local wall outlets.

On TV colour systems

Your camcorder is an PAL based camcorder. If you want to view your recordings on a TV or copy them to an external device, it must be an PAL based TV or external device and have the appropriate Audio/Video jacks. Otherwise, you may need to use a separate video format transcoder (For example, an PAL to NTSC format converter).



The format transcoder is not provided by Samsung.

PAL-compatible countries/regions

Australia, Austria, Belgium, Bulgaria, China, CIS, Czech Republic, Denmark, Egypt, Finland, France, Germany, Greece, Great Britain, Holland, Hong Kong, Hungary, India, Iran, Irag, Kuwait, Libya, Malaysia, Mauritius, Norway, Romania, Saudi Arabia, Singapore, Slovak Republic, Spain, Sweden, Switzerland, Syria, Thailand, Tunisia, etc.

NTSC-compatible countries/regions

Bahamas, Canada, Central America, Japan, Korea, Mexico, Philippines, Taiwan, United States of America, etc.



You can make recordings with your camcorder and view pictures on the LCD screen anywhere in the world.

GLOSSARY

AF (Auto Focus)

A system that automatically focuses the camcorder lens on the subject. Your camcorder uses the contrast to focus automatically.

Aperture

The aperture controls the amount of light that reaches the camcorder's sensor.

Camcorder shake (Blur)

If the camcorder is moved while the shutter is open, the entire image may appear blurred. This occurs more often when the shutter speed is slow. Prevent camcorder shake by raising the sensitivity, using a faster shutter speed. Alternately, use a tripod, the DIS or OIS function to stabilise the camcorder.

Composition

Composition in photography means arranging objects in a photo. Usually, abiding by the rule of thirds leads to a good composition.

Complementary Metal-Oxide-Semiconductor (CMOS)

CMOS is an image sensor producing images approaching the quality of CCD (charge coupled device) sensors. It consumes less power, meaning a longer battery life on your camcorder.

Digital zoom

A feature that artificially increases the amount of zoom available with zoom lens (Optical zoom). When using the Digital zoom, the image quality will deteriorate as the magnification increases.

Effective Pixel Count

Unlike the total pixel count, this is the actual number of pixels used to capture an image.

EV (Exposure Value)

All the combinations of the camcorder's shutter speed and lens aperture that result in the same exposure.

Exposure

The amount of light allowed to reach the camcorder's sensor. Exposure is controlled by a combination of the shutter speed, the aperture value, and ISO sensitivity.

Focal length

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The distance from the middle of the lens to its focal point (in millimeters). Longer focal lengths result in narrower angles of view and the subject is magnified. Shorter focal lengths result in wider angles of view.

F. No (F-Number)

The f-number defines the brightness of lens. Smaller number lens has generally brighter image. The f-number is directly proportional to the focal length and inversely proportional to the lens diameter.

*F.No=focal length/diameter of lens aperture

MPEG-4 AVC/H.264

MPEG-4 AVC/H.264 defines the latest video coding format standardized by the ISO-IEC and the ITU-T, in 2003. Compared with the conventional MPEG-2 format, MPEG-4 AVC/H.264 has more than twice the efficiency. Your camcorder employs MPEG-4 AVC/H.264 to encode high definition videos.

Optical zoom

This is a general zoom which can enlarge images with a lens and does not deteriorate quality of images.

Quality

An expression of the rate of compression used in a digital image. Higher quality images have a lower rate of compression, which usually results in a larger file size.

Resolution

The number of pixels present in a digital image. High resolution images contain more pixels and typically show more detail than low resolution images.

Shutter speed

Shutter speed refers to the amount of time it takes to open and close the shutter, and it is an important factor in the brightness of a photo, as it controls the amount of light which pass through the aperture before it reaches the image sensor. A fast shutter speed allows less time to let light in and the photo becomes darker and more easily freazes subjects in motion.

Tele Macro

This feature allows you to capture close-up images of very small objects. When using the Tele Macro feature, the camcorder can maintain a sharp focus on small objects at a near life-size ratio (1:1).

White balance (colour balance)

An adjustment of the intensities of colours (typically the primary colours red, green, and blue), in an image. The goal of adjusting the white balance, or colour balance, is to correctly render the colours in an image.

Specifications

Model name

HMX-Q10BP/HMX-Q10TP/HMX-Q10UP/HMX-Q10PP HMX-Q11BP/HMX-Q11TP/HMX-Q11UP/HMX-Q11PP HMX-Q100BP/HMX-Q100TP/HMX-Q100UP/HMX-Q100PP HMX-Q130BP/HMX-Q130TP/HMX-Q130UP/HMX-Q130PP

	Video signal	PAL
	Picture compression format	H.264 (MPEG-4.AVC)
	Audio compression format	AAC (Advanced Audio Coding)
	Image device	1/4" CMOS
System	Effective pixels	2.07 mega pixels
	Total pixels	5.1 mega pixels
	Lens	F1.8 ~ F2.5, x10 Optical Zoom, x20 Digital Zoom
	Focal length	2.75mm ~ 27.5mm
	Angle of View	57.27°(W) ~ 6.23°(T)
I CD screen	Size/dot number	2.7" Wide Touch LCD / 230k
LOD SCIEEN	LCD screen method	TFT LCD
	Composite output	1Vp-p (75 Ω terminated)
Connectors	HDMI output	C type connector
CONNECTORS	Audio output	-7.5 dBs (600 Ω terminated)
	USB output	USB 2.0
	Power source	DC 5 V, Lithium Ion battery 3.7 V
	Power source type	Lithium Ion battery, Power supply (100 V ~ 240 V) 50/60 Hz
	Power consumption (Recording)	2.5W (LCD on)
	Operating temperature	0 °C ~ 40 °C (32 °F~104 °F)
General	Operating humidity	40% ~ 60%
General	Storage temperature	-20 °C ~ 60 °C (-4 °F ~ 140 °F)
	Storage media	Memory card (SD/SDHC) (not supplied)
	External dimensions (WxHxD)	Approx. 43.7mm (1.72 inches) x 53.3mm (2.1 inches) x119.4mm (4.7 inches)
	Weight	Approx. 185.9g (0.41 lb, 6.56 oz) (Except for Lithium Ion battery)
	Internal MIC	Omni-directional stereo microphone

* The technical specifications and design may be changed without notice.

Contact SAMSUNG WORLD WIDE

If you have any questions or comments relating to Samsung products, please contact the SAMSUNG customer care centre.

Region	Country	Contact Centre 줄	Web Site
	CANADA		www.samsung.com
	MEXICO	01-800-SAMSUNG(726-7864)	www.samsung.com
unonou	U.S.A		www.samsung.com
	ARGENTINE	0800-333-3733	www.samsung.com
	BRAZIL	0800-124-421, 4004-0000	www.samsung.com
	CHILE	800-SAMSUNG(726-7864) 01-8000112112	www.samsung.com
	COLOMBIA COSTA RICA		www.samsung.com www.samsung.com
		0-800-507-7267	
	DOMINICA		www.samsung.com
	ECUADOR		www.samsung.com
1.12.	EL SALVADOR		www.samsung.com
Latin	GUATEMALA		www.samsung.com
America	HONDURAS	800-27919267	www.samsung.com
	JAMAICA	1-800-234-7267	www.samsung.com
	NICARAGUA	00-1800-5077267	www.samsung.com
	PANAMA	800-7267	www.samsung.com
	PERU	0-800-777-08	www.samsung.com
	PUERTO RICO	1-800-682-3180	www.samsung.com
	TRINIDAD & TOBAGO	1-800-SAMSUNG(726-7864)	www.samsung.com
	VENEZUELA	0-800-100-5303	www.samsung.com
	ALBANIA	42 27 5755	
	AUSTRIA	0810 - SAMSUNG (7267864, € 0.07/min)	www.samsung.com
	BELGIUM	02-201-24-18	www.samsung.com/be (Dutch) www.samsung.com/be_fr (French)
	BOSNIA	05 133 1999	
	BULGARIA	07001 33 11	www.samsung.com
	CROATIA	062 SAMSUNG (062 726 7864)	www.samsung.com
	CZECH	800 - SAMSUNG(800-726786)	www.samsung.com
	DENMARK	70 70 19 70	www.samsung.com
	FINLAND	030 - 6227 515	www.samsung.com
	FRANCE	01 48 63 00 00	www.samsung.com
	GERMANY	01805 - SAMSUNG(726-7864 € 0,14/Min)	www.samsung.com
Europe	GREECE	80111-SAMSUNG (80111 7267864) from land line, local charge / 210 6897691 from mobile	www.samsung.com
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	LUXEMBURG	261 03 710	www.samsung.com
	MACEDONIA	023 207 777	
	MONTENEGRO	020 405 888	
	NETHERLANDS	0900-SAMSUNG (0900-7267864) (€ 0,10/Min)	www.samsung.com
	NORWAY	815-56 480	www.samsung.com
	POLAND	0 801 1SAMSUNG(172678), 022-607-93-33	www.samsung.com
	PORTUGAL	80820-SAMSUNG(726-7864)	www.samsung.com
	RUMANIA	08010 SAMSUNG (08010 726 7864) only	www.samsung.com

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	ESTONIA	800-7267	www.samsung.com
	RUSSIA	8-800-555-55-55	www.samsung.com
	GEORGIA	8-800-555-555	www.combonig.com
	ARMENIA	0-800-05-555	
		088-55-55-555	
		8-10-800-500-55-500(GSM: 7799)	www.samsung.com
		8-10-800-500-55-500	www.samsung.com
CIS		00-800-500-55-500	www.samsung.com
		8-10-800-500-55-500	www.samsung.com
	TADJIKISTAN	8-10-800-500-55-500	
	UKRAINE	0-800-502-000	www.samsung.ua www.samsung.com/ua_ru
	BELARUS	810-800-500-55-500	
	MOLDOVA	00-800-500-55-500	
	AUSTRALIA	1300 362 603	www.samsung.com
	NEW ZEALAND	0800 SAMSUNG (0800 726 786)	www.samsung.com
	CHINA	400-810-5858, 010-6475 1880	www.samsung.com
	HONG KONG	(852) 3698-4698	www.samsung.com/hk www.samsung.com/hk_en/
	INDIA	3030 8282, 1800 3000 8282	www.samsung.com
Asia	INDONESIA	0800-112-8888, 021-5699-7777	www.samsung.com
Pacific	JAPAN	0120-327-527	www.samsung.com
i domo	MALAYSIA	1800-88-9999	www.samsung.com
	PHILIPPINES	1-800-10-SAMSUNG(726-7864), 1-800-3- SAMSUNG(726-7864), 1-800-8-SAMSUNG(726-7864), 02-5805777	www.samsung.com
	SINGAPORE	1800-SAMSUNG(726-7864)	www.samsung.com
	THAILAND	1800-29-3232, 02-689-3232	www.samsung.com
	TAIWAN	0800-329-999	www.samsung.com
	VIETNAM	1 800 588 889	www.samsung.com
	IRAN	021-8255	www.samsung.com www.samservice.com
	OMAN	800-SAMSUNG(726-7864)	www.samsung.com
	KUWAIT	183-2255	www.samsung.com
Middle East	BAHRAIN	8000-4726	www.samsung.com
	Egypt	08000-726786	www.samsung.com
	JORDAN	800-22273	www.samsung.com
	Morocco	080 100 2255	www.samsung.com
	Saudi Arabia	9200-21230	www.samsung.com
	Turkey	444 77 11	www.samsung.com
	U.A.E	800-SAMSUNG (726-7864)	www.samsung.com
Africa	NIGERIA	0800 - SAMSUNG (726-7864)	www.samsung.com
	SOUTH AFRICA	0860-SAMSUNG(726-7864)	www.samsung.com



Correct disposal of batteries in this product

(Applicable in the European Union and other European countries with separate battery return systems)

This marking on the battery, manual or packaging indicates that the batteries in this product should

not be disposed of with other household waste at the end of their working life. Where marked, the chemical symbols Hg, Cd or Pb indicate that the battery contains mercury, cadmium or lead above the reference levels in EC Directive 2006/66. If batteries are not properly disposed of, these substances can cause harm to human health or the environment.

To protect natural resources and to promote material reuse, please separate batteries from other types of waste and recycle them through your local, free battery return system.



Correct Disposal of This Product (Waste Electrical & Electronic Equipment)

(Applicable in the European Union and other European countries with separate collection systems)

This marking shown on the product or its literature, indicates that it should not be disposed with other

household wastes at the end of its working life. To prevent possible harm to the environment or human health from uncontrolled waste disposal, please separate this from other types of wastes and recycle it responsibly to promote the sustainable reuse of material resources. Household users should contact either the retailer where they purchased this product, or their local government office, for details of where and how they can take this item for environmentally safe recycling. Business users should contact their supplier and check the terms and conditions of the purchase contract. This product should not be mixed with other commercial wastes for disposal.





RoHS compliant

Our product complies with "The Restriction Of the use of certain Hazardous Substances in electrical and electronic equipment", and we

do not use the 6 hazardous materials- Cadmium(Cd), Lead (Pb), Mercury (Hg), Hexavalent Chromium (Cr +6), Poly Brominated Biphenyls (PBBs), Poly Brominated Diphenyl Ethers(PBDEs)- in our products.