**TOSHIBA** 

# User's Manual A50 B A

A50 TOSHIBA A50 **TOSHIBA A50** TOSHIBA A50

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TOSHIBA A50 Series Portable Personal Computer User's Manual First edition April 2004

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**EU Declaration of Conformity** 



This product is carrying the CE-Mark in accordance with the related European Directives. Responsible for CE-Marking is TOSHIBA Europe, Hammfelddamm 8, 41460 Neuss, Germany.

The complete and official EU Declaration of Conformity can be found on TOSHIBA's web site http://epps.toshiba-teg.com on the Internet.

# **Modem warning notice**

# **Conformity Statement**

The equipment has been approved to [Commission Decision "CTR21"] for pan-European single terminal connection to the Public Switched Telephone Network (PSTN).

However, due to differences between the individual PSTNs provided in different countries/regions the approval does not, of itself, give an unconditional assurance of successful operation on every PSTN network termination point.

In the event of problems, you should contact your equipment supplier in the first instance.

# **Network Compatibility Statement**

This product is designed to work with, and is compatible with the following networks. It has been tested to and found to conform with the additional requirements conditional in EG 201 121.

Germany ATAAB AN005.AN006.AN007.AN009.AN010 and

DE03,04,05,08,09,12,14,17

Greece ATAAB AN005,AN006 and GR01,02,03,04

Portugal ATAAB AN001,005,006,007,011 and P03,04,08,10

Spain ATAAB AN005,007,012, and ES01

Switzerland ATAAB AN002

All other countries

/regions ATAAB AN003,004

Specific switch settings or software setup are required for each network, please refer to the relevant sections of the user guide for more details.

The hookflash (timed break register recall) function is subject to separate national type approvals. It has not been tested for conformity to national type regulations, and no guarantee of successful operation of that specific function on specific national networks can be given.

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# **Optical disc drive safety instructions**



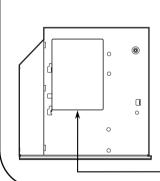
Be sure to check the international precautions at the end of this section.

## **DVD Super Multi DV-W24E**



- The DVD Super Multi drive employs a laser system. To ensure proper use of this product, please read this instruction manual carefully and retain for future reference. Should the unit ever require maintenance, contact an authorized service location.
- Use of controls, adjustments or the performance of procedures other than those specified may result in hazardous radiation exposure.
- To prevent direct exposure to the laser beam, do not try to open the enclosure

# Location of the required label



THIS PRODUCT COMPLIES WITH DHHS RULES 21 CFR CHAPTER 1, SUBCHAPTER J APPLICABLE AT DATE OF MANUFACTURE.

#### MANUFACTURED:

Manufactured by TEAC Corporation 3-7-3 Naka-cho, Musashino-shi, Tokyo, Japan

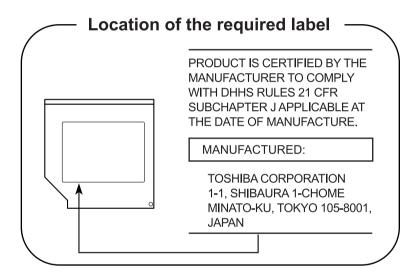
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# **TOSHIBA**

#### **DVD-ROM SD-C2612**



- The DVD-ROM drive employs a laser system. To ensure proper use of this product, please read this instruction manual carefully and retain for future reference. Should the unit ever require maintenance, contact an authorized service location.
- Use of controls, adjustments or the performance of procedures other than those specified may result in hazardous radiation exposure.
- To prevent direct exposure to the laser beam, do not try to open the enclosure

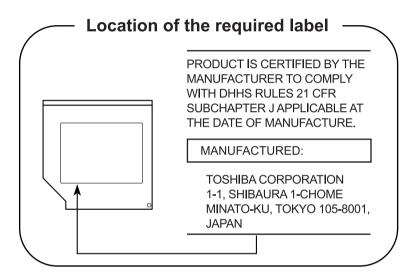


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#### DVD-ROM & CD-R/RW SD-R2512



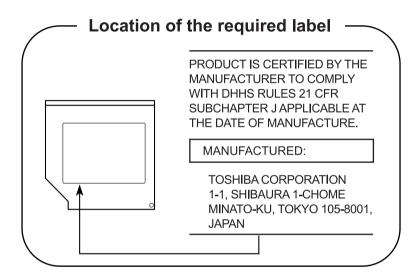
- The DVD-ROM & CD-R/RW drive employs a laser system. To ensure proper use of this product, please read this instruction manual carefully and retain for future reference. Should the unit ever require maintenance, contact an authorized service location.
- Use of controls, adjustments or the performance of procedures other than those specified may result in hazardous radiation exposure.
- To prevent direct exposure to the laser beam, do not try to open the enclosure.



## **DVD-R/-RW SD-R6112, SD-R6332**



- The DVD-R/-RW drive employs a laser system. To ensure proper use of this product, please read this instruction manual carefully and retain for future reference. Should the unit ever require maintenance, contact an authorized service location.
- Use of controls, adjustments or the performance of procedures other than those specified may result in hazardous radiation exposure.
- To prevent direct exposure to the laser beam, do not try to open the enclosure.



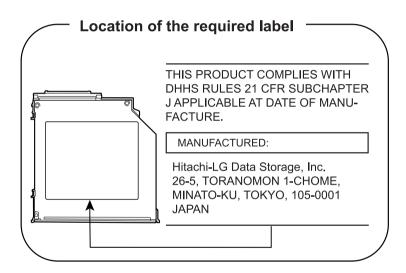
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# **HITACHI LG**

#### **DVD-ROM & CD-R/RW GCC-4241N**



- The DVD-ROM & CD-R/RW drive employs a laser system. To ensure proper use of this product, please read this instruction manual carefully and retain for future reference. Should the unit ever require maintenance, contact an authorized service location.
- Use of controls, adjustments or the performance of procedures other than those specified may result in hazardous radiation exposure.
- To prevent direct exposure to the laser beam, do not try to open the enclosure.



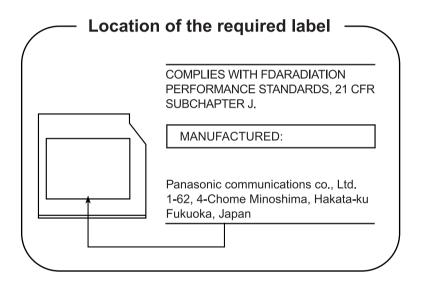
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# **Panasonic**

#### **DVD-ROM & CD-R/RW UJDA750**



- The DVD-ROM & CD-R/RW drive employs a laser system. To ensure proper use of this product, please read this instruction manual carefully and retain for future reference. Should the unit ever require maintenance, contact an authorized service location.
- Use of controls, adjustments or the performance of procedures other than those specified may result in hazardous radiation exposure.
- To prevent direct exposure to the laser beam, do not try to open the enclosure.

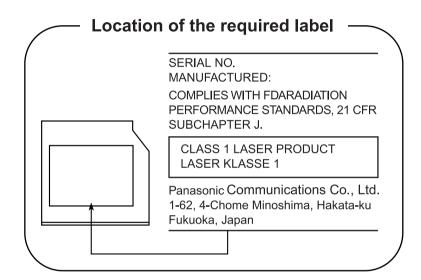


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#### **DVD-R/-RW UJ-811BTJB-A**



- The DVD -R/-RW drive employs a laser system. To ensure proper use of this product, please read this instruction manual carefully and retain for future reference. Should the unit ever require maintenance, contact an authorized service location.
- Use of controls, adjustments or the performance of procedures other than those specified may result in hazardous radiation exposure.
- To prevent direct exposure to the laser beam, do not try to open the enclosure

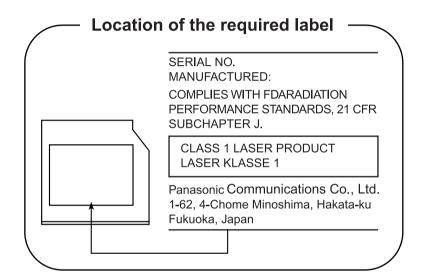


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# **DVD Super Multi UJ-820**



- The DVD Super Multi drive employs a laser system. To ensure proper use of this product, please read this instruction manual carefully and retain for future reference. Should the unit ever require maintenance, contact an authorized service location.
- Use of controls, adjustments or the performance of procedures other than those specified may result in hazardous radiation exposure.
- To prevent direct exposure to the laser beam, do not try to open the enclosure.



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# **International precautions**

CLASS 1 LASER PRODUCT LASER KLASSE 1 PRODUKT TO EN 60825-1 クラス 1 レーザ製品

CLASS 1 LASER PRODUCT LASERSCHUTZKLASSE 1 PRODUKT TOEN60825

ADVERSEL:USYNLIG LASERSTRÅLING VED ÅBNING, NÅR SIKKERHEDSAF-BRYDER ER UDE AF FUNKTION. UNDGÅ UDSÆTTSLSE FOR STRÅLING CAUTION: This appliance contains a laser system and is classified as a "CLASS 1 LASER PRODUCT." To use this model properly, read the instruction manual carefully and keep this manual for your future reference. In case of any trouble with this model, please contact your nearest "AUTHORIZED service station." To prevent direct exposure to the laser beam, do not try to open the enclosure.

VORSICHT: Dieses Gerät enthält ein Laser-System und ist als "LASERSCHUTZKLASSE 1 PRODUKT" klassifiziert. Für den richtigen Gebrauch dieses Modells lesen Sie bitte die Bedienungsanleitung sorgfältig durch und bewahren diese bitte als Referenz auf. Falls Probleme mit diesem Modell auftreten, benachrichtigen Sie bitte die nächste "autorisierte Service-Vertretung". Um einen direkten Kontakt mit dem Laserstrahl zu vermeiden darf das Gerät nicht geöffnet werden.

ADVARSEL: Denne mærking er anbragt udvendigt på apparatet og indikerer, at apparatet arbejder med laserstråler af klasse 1, hviket betyder, at der anvendes laserstrlier af svageste klasse, og at man ikke på apparatets yderside kan bilve udsat for utilladellg kraftig stråling.

APPARATET BOR KUN ÅBNES AF FAGFOLK MED SÆRLIGT KENDSKAB TIL APPARATER MED LASERSTRÅLER!

Indvendigt i apparatet er anbragt den her gengivne advarselsmækning, som advarer imod at foretage sådanne indgreb i apparatet, at man kan komme til at udsatte sig for laserstråling.

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**OBS!** Apparaten innehåller laserkomponent som avger laserstråining överstigande gränsen för laserklass 1.

**VAROITUS.** Suojakoteloa si saa avata. Laite sisältää laserdiodin, joka lähetää näkymätöntä silmilie vaarallista lasersäteilyä.

CAUTION: USE OF CONTROLS OR ADJUSTMENTS OR PERFORMANCE OF PROCEDURES OTHER THAN THOSE SPECIFIED IN THE OWNER'S MANUAL MAY RESULT IN HAZARDOUS RADIATION EXPOSURE.

VORSICHT: DIE VERWENDUNG VON ANDEREN STEURUNGEN ODER EINSTELLUNGEN ODER DAS DURCHFÜHREN VON ANDEREN VORGÄNGEN ALS IN DER BEDIENUNGSANLEITUNG BESCHRIEBEN KÖNNEN GEFÄHRLICHE STRAHLENEXPOSITIONEN ZUR FOI GE HABEN

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# **General Precautions**

TOSHIBA computers are designed to optimize safety, minimize strain and withstand the rigors of portability. However, certain precautions should be observed to further reduce the risk of personal injury or damage to the computer.

Be certain to read the general precautions below and to note the cautions included in the text of the manual. Please also refer to the Safety Instruction Manual

# **Stress injury**

Carefully read the Safety Instruction Manual. It contains information on the prevention of stress injuries to your hands and wrists than can be caused by extensive keyboard use. Chapter 3, *Getting Started*, also includes information on workspace design, posture and lighting that can help reduce physical stress.

# **Heat warning**

- Avoid prolonged physical contact with the computer. If the computer is used for long periods, its surface can become very warm. While the temperature will not feel hot to the touch, if you maintain physical contact with the computer for a long time (if you rest the computer on your lap, or if you keep your hands on the palm rest, for example) your skin might suffer low-heat injury.
- If the computer has been used for a long time, avoid direct contact with the metal plate supporting the I/O ports. It can become hot.
- The surface of the AC adaptor can become hot when in use. This condition does not indicate a malfunction. If you need to transport the AC adaptor, disconnect it and let it cool before moving it.
- Do not lay the AC adaptor on a material that is sensitive to heat. The material could be damaged.

# Pressure or impact damage

Do not apply heavy pressure to the computer or subject it to strong impact. Excessive pressure or impact can cause damage to computer components or otherwise cause malfunctions.

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## **PC Card overheating**

Some PC Cards can become hot with prolonged use. Overheating of a PC Card can result in errors or instability in the PC Card operation. Also be careful when you remove a PC Card that has been used for a long time.

## Mobile phones

Use of mobile phones can interfere with the audio system. Computer operation is not impaired but is recommended that a distance of 30cm be maintained between the computer and a mobile phone in use.

# Central Processing Unit ("CPU") Performance Disclaimer

CPU Performance in your computer product may vary from specifications under the following conditions:

- use of certain peripheral products
- use of battery power instead of AC power
- use of certain multimedia games or videos with special effects
- use of standard telephone lines or low speed network connections
- use of complex modeling software, such as high end computer aided design applications
- use of the computer in areas with low air pressure (high altitude >1,000 meters or >3,280 feet above sea level)
- use of the computer at temperatures outside the range of 5°C to 35°C (41°F to 95°F) or >25°C (77°F) at high altitude (all temperature references are approximate)

CPU Performance may also vary from specifications due to design configuration.

Under some conditions, your computer product may automatically shutdown. This is a normal protective feature designed to reduce the risk of lost data or damage to the product when used outside recommended conditions. To avoid risk of lost data, always make back-up copies of data by periodically storing it on an external storage medium. For optimum performance, use your computer product only under recommended conditions Read additional restrictions under "Environmental Requirements" in appendix A, Specifications. Contact TOSHIBA Technical Service and Support for more information.

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# **RTC** battery

If the following message is Displayed on the LCD:

RTC battery is low or CMOS checksum is inconsistent. Press [F1] key to set Date/Time.

The charge in the RTC battery is getting low or has been exhausted. You will need to set the date and time within the BIOS setup using the following steps:

- 1. Press **F1** key the BIOS setup screen will be displayed.
- 2. Set the date in System Date.
- 3. Set the time in System Time.
- 4. Press End key. Confirmation message will appear.

Press Y key. BIOS setup will terminate and the computer will be rebooted.



After configuring the date and time it is recommended that you switch the computer on and then leave it in this state so that the Real Time Clock battery can be charged.

## **CE** compliance

This product and the original options are designed to observe the related EMC (Electromagnetic Compatibility) and safety standards. However, TOSHIBA cannot guarantee that this product still observes these EMC standards if options or cables not produced by TOSHIBA are connected or implemented. In this case the persons who have connected / implemented those options / cables have to provide assurance that the system (PC plus options / cables) still fulfils the required standards. To avoid general EMC problems, the following guidance should be noted:

- Only CE marked options should be connected / implemented
- Only best shielded cables should be connected

# **Working environment**

This product was designed to fulfil the EMC (Electromagnetic Compatibility) requirements to be observed for so-called "Residential, commercial and light industry environments".

TOSHIBA do not approve the use of this product in working environments other than the above mentioned "Residential, commercial and light industry environments".

For example, the following environments are not approved:

- Industrial Environments (environments with a mains voltage >230V~)
- Medical Environments
- Automotive Environments
- Aircraft Environments



If this product is supplied with a network port, please refer to the paragraph "Network connection".

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Any consequences resulting from the use of this product in working environments that are not approved are not the responsibility of TOSHIBA Europe GmbH.

The consequences of the use of this product in non-approved working environments may be:

- Interference with other devices or machines in the near surrounding area
- Malfunction of, or data loss from, this product caused by disturbances generated by other devices or machines in the near surrounding area

Therefore TOSHIBA strongly recommend that the electromagnetic compatibility of this product should be suitably tested in all non-approved working environments before use. In the case of automobiles or aircraft, the manufacturer or airline respectively should be asked for permission before use of this product.

Furthermore, for general safety reasons, the use of this product in environments with explosive atmospheres is not permitted.

# **Network connection (Class A warning)**

If this product has networking capabilities and will be connected to a network, Class A radiation limits will be observed (in accordance with technical conventions). This means that if the product will be used in a domestic environment, other devices in the near surrounding area may suffer interference. Consequently, please do not use this product in such environments (for example a living room), otherwise you could be held responsible for any ensuing interference.

# Information on the secure use of the CD-RW

Even if your software gives no indication that any problems have occurred, you should always check to ensure that information has been successfully stored on recordable optical media (CD-R, CD-RW and so forth).

# **Wireless LAN and your Health**

Wireless LAN products, like other radio devices, emit radio frequency electromagnetic energy. The level of energy emitted by Wireless LAN devices however is far less than the electromagnetic energy emitted by other wireless devices such as mobile phones.

Because Wireless LAN products operate within the guidelines found in radio frequency safety standards and recommendations, TOSHIBA believes Wireless LAN is safe for use by consumers. These standards and recommendations reflect the consensus of the scientific community and result from deliberations of panels and committees of scientists who continually review and interpret the extensive research literature.

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In some situations or environments, the use of Wireless LAN may be restricted by the proprietor of the building or responsible representatives of the organisation. These situations may for example include:

- Using the Wireless LAN equipment on board of aeroplanes, or
- In any other environment where the risk of interference to other devices or services is perceived or identified as harmful.

If you are uncertain of the policy that applies on the use of wireless devices in a specific organisation or environment (e.g. airports), you are encouraged to ask for authorisation to use the Wireless LAN device prior to turning on the equipment.

# Safety Instruction for Wireless Products

If your computer has a wireless function, all safety instructions must be read carefully and must be fully understood, before you attempt to use it.

This manual contains the safety instructions that must be observed in order to avoid potential hazards that could result in personal injuries or could damage your Wireless Products.

# Limitation of Liability

For damage occurring due to an earthquake or thunder, fire beyond our responsibility, action by third party, other accident, intentional or accidental mistakes by a user, misuse, use under abnormal conditions, we do not take any responsibility.

For incidental damage (loss of business profit, business interruption, etc.) occurring due to use or disability of the product, we do not take any responsibility.

For damage occurring due to non observance of the contents described in the instruction manual, we do not take any responsibility.

For damage occurring due to erroneous operation or hang up caused by use in combination with products not related to our company, we do not take any responsibility.

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#### Usage Restrictions

Do not use the Wireless Products for controlling the following equipment:

- Equipment directly linked with human life corresponding to the following.
  - Medical equipment such as life support systems, equipment used in operations, etc.
  - Exhaust systems for gases such as poisonous gas etc. and exhaust systems for smoke.
  - Equipment that must be set up in compliance with various laws such as the Fire Services Act, the Construction Standard Act, etc.
  - Equipment corresponding to that mentioned above.
- Equipment linked with human safety or having a serious influence on the safe maintenance of public function, etc., because it is not designed or manufactured for this type of use.
  - Traffic control equipment for air, railroad, road, marine transport, etc.
  - Equipment used in atomic power plants etc.
  - Equipment corresponding to that mentioned above.

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#### WARNING



Turn OFF the Wireless Communication switch of Wireless Products in a congested place, such as a crowded commuter train.

Keep this product away from a cardiac pacemaker at least 22cm.

Radio waves can potentially affect cardiac pacemaker operation, thereby causing respiratory troubles.

Turn OFF the Wireless Communication switch inside a medical facility or near medical electric equipment. Do not bring medical electric equipment close to the product.

Radio waves can potentially affect medical electric equipment, thereby causing an accident due to malfunction.

Turn OFF the Wireless Communication switch near an automatic door, fire alarm or other automatic control equipment.

Radio waves can potentially affect automatic control equipment, thereby causing an accident due to malfunction.

Do not turn ON the Wireless Communication switch in aircraft or in places that generate or can generate radio interference.

Radio waves can potentially affect them, causing an accident due to malfunction.

Monitor possible radio interference or other troubles to other equipment while the product is used. If any effect is caused, turn OFF the Wireless Communication switch.

Otherwise, radio waves can potentially affect other equipment, thereby causing an accident due to malfunction.

When using the product in a car, check with the automobile dealer if the car has an adequate electromagnetic compatibility (EMC).

Radio waves of the product can potentially hamper safe driving.

Depending on car model, the product can rarely affect car electronic equipment if it is used in a car.

#### NOTE



Do not use this product in the following places:

Near a microwave oven or other environment which generates a magnetic field.

Near any place or equipment that generates static electricity or radio interference.

Depending on the environment, in a place where radio waves cannot reach the product.

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# **Preface**

Congratulations on your purchase of the TOSHIBA A50 Series computer. This powerful notebook computer provides excellent expansion capability, including multimedia devices, and it is designed to provide years of reliable, high-performance computing.

This manual tells how to set up and begin using your TOSHIBA A50 Series computer. It also provides detailed information on configuring your computer, basic operations and care, using optional devices and troubleshooting.

If you are a new user of computers or if you're new to portable computing, first read over the *Introduction* and *The Grand Tour* chapters to familiarize yourself with the computer's features, components and accessory devices. Then read *Getting Started* for step-by-step instructions on setting up your computer.

If you are an experienced computer user, please continue reading the preface to learn how this manual is organized, then become acquainted with this manual by browsing through its pages. Be sure to look over the *Special features* section of the Introduction, to learn about features that are uncommon or unique to the computer and carefully read *HW Setup and Passwords*. If you are going to install PC Cards or connect external devices such as a monitor, be sure to read Chapter 8, *Optional Devices*.

# **Manual contents**

This manual is composed of the following nine chapters, seven appendixes, a glossary and an index.

Chapter 1, *Introduction*, is an overview of the computer's features, capabilities, and options.

Chapter 2, *The Grand Tour*, identifies the components of the computer and briefly explains how they function.

Chapter 3, *Getting Started*, provides a quick overview of how to begin operating your computer and gives tips on safety and designing your work area

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Chapter 4, *Operating Basics*, includes instructions on using the following devices: Touch pad, optional USB floppy disk drive, Audio/Video controls, Sound System, optical media drives, modem, wireless communication and LAN. It also provides tips on care of the computer, floppy disks and CD/DVDs.

Chapter 5, *The Keyboard*, describes special keyboard functions including the keypad overlay and hot keys.

Chapter 6, *Power and Power-Up Modes*, gives details on the computer's power resources and battery save modes.

Chapter 7, *HW Setup and Passwords* explains how to configure the computer using the HW Setup program.

Chapter 8, Optional Devices, describes the optional hardware available.

Chapter 9, *Troubleshooting*, provides helpful information on how to perform some diagnostic tests, and suggests courses of action if the computer doesn't seem to be working properly.

The Appendices provide technical information about your computer.

The *Glossary* defines general computer terminology and includes a list of acronyms used in the text.

The *Index* quickly directs you to the information contained in this manual.

#### Conventions

This manual uses the following formats to describe, identify, and highlight terms and operating procedures.

#### **Abbreviations**

On first appearance, and whenever necessary for clarity, abbreviations are enclosed in parentheses following their definition. For example: Read Only Memory (ROM). Acronyms are also defined in the Glossary.

#### **Icons**

Icons identify ports, dials, and other parts of your computer. The indicator panel also uses icons to identify the components it is providing information on.

# **Keys**

The keyboard keys are used in the text to describe many computer operations. A distinctive typeface identifies the key top symbols as they appear on the keyboard. For example, **Enter** identifies the Enter key.

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# **Key operation**

Some operations require you to simultaneously use two or more keys. We identify such operations by the key top symbols separated by a plus sign (+). For example, **Ctrl + C** means you must hold down **Ctrl** and at the same time press **C**. If three keys are used, hold down the first two and at the same time press the third.

**ABC** 

When procedures require an action such as clicking an icon or entering text, the icon's name or the text you are to type in is represented in the type face you see to the left.

# **Display**



ABC

Names of windows or icons or text generated by the computer that appears on its display screen is presented in the type face you see to the left.

## Messages

Messages are used in this manual to bring important information to your attention. Each type of message is identified as shown below.



Pay attention! A caution informs you that improper use of equipment or failure to follow instructions may cause data loss or damage your equipment.



Please read. A note is a hint or advice that helps you make best use of your equipment.



Indicates a potentially hazardous situation, which could result in death or serious injury, if you do not follow instructions.

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# **Chapter 1**

# Introduction

This chapter provides an equipment checklist, and it identifies the computer's features, options and accessories.



Some of the features described in this manual may not function properly if you use an operating system that was not preinstalled by TOSHIBA.

# **Equipment checklist**

Carefully unpack your computer. Save the box and packing materials for future use.

#### **Hardware**

Check to make sure you have all the following items:

- TOSHIBA A50 Series Portable Personal Computer
- Universal AC adaptor and power cord
- Modular cable for modem



It is necessary to install the battery to use this computer. Refer to Installing the battery pack section in Chapter 3, Getting Started.

#### **Software**

#### Windows XP Home Edition or Professional

- The following software is preinstalled:
  - Microsoft® Windows XP Home Edition or Professional
  - Modem driver
  - Display Driver for Windows
  - TOSHIBA Utilities
  - Wireless LAN driver (Can be used only for Wireless LAN models)
  - Sound Driver for Windows
  - DVD Video Player
  - LAN Driver
  - Pointing device Driver
  - TOSHIBA Power Saver
  - TOSHIBA User's Manual
  - TOSHIBA Console
  - TOSHIBA Config Free
  - TOSHIBA Touch and Launch
  - TOSHIBA Touch pad On/Off Utility
  - TOSHIBA PC Diagnostic Tool
  - TOSHIBA Zooming Utility
- Documentation:
  - TOSHIBA A50 Series User's Manual
  - TOSHIBA A50 Quickstart
  - Microsoft Windows XP Getting Started booklet
  - Safety Instruction Manual
  - Warranty information
  - TOSHIBA Tools & Utilities CD-ROM
- Product Recovery Disk

# **Features**

The computer uses TOSHIBA's advanced Large Scale Integration (LSI), Complementary Metal-Oxide Semiconductor (CMOS) technology extensively to provide compact size, minimum weight, low power usage, and high reliability. This computer incorporates the following features and benefits:

#### **Processor**

Built-in	The computer is equipped with an Intel® processor.
	Mobile Intel® Celeron® M processor,
	which incorporates a 512 KB level 2 cache memory.
	Mobile Intel® Celeron® M processor 1.2GHz
	Mobile Intel® Celeron® M processor 1.3GHz
	Intel® Pentium® M processor,
	which incorporates a 1MB level 2 cache memory
	It also supports Enhanced IntelR SpeedStepTM technology.
	Intel® Pentium® M processor 1.5 GHz
	Intel® Pentium® M processor 1.6 GHz
	Intel® Pentium® M processor 1.7 GHz
	Other processors may be introduced in the future.



Some models in this series carry Intel® Centrino™ technology, which is based on three separate components, specifically the Intel® Pentium® M, Intel® PRO/Wireless Network Connection, and Intel® 855 Chipset Family.

# Memory

#### Slots

■ For Mobile Intel® Celeron® M processors 256, 512 or 1,024 MB memory modules can be installed in the memory slot for a maximum of 1,024 MB system memory.



Before you install a new 1,024MB memory module (PA3313U-1M1G) you purchased, be sure to remove all memory modules already installed. Moreover, because the memory that is attached ahead exceeds it to capacity, it is not possible to install it.

	■ For Intel® Pentium® M processors 256, 512 or 1,024 MB memory modules can be installed in the two memory slots for a maximum of 2,048 MB system memory.
Video RAM	Maximum 64 MB of RAM is provided for video display.
Power	
Battery pack	Depending on the model purchased, your computer is powered by one of the following rechargeable lithium-ion battery packs.  High Capacity battery pack (8800mAh)  Battery pack (4400mAh)
RTC battery	The internal RTC battery backs up the Real Time Clock and calendar.
AC adaptor	The universal AC adaptor provides power to the system and recharges the batteries when they are low. It comes with a detachable power cord. Because it is universal, it can receive a range of AC voltage from 100 to 240 volts; however, the output current varies among different models. Using the wrong model can damage your computer. Refer to the AC adaptor section in Chapter 2, The Grand Tour.

#### Disks

#### Hard disk drive

Available in four sizes.

- 30.0 billion bytes (27.94 GB)
- 40.0 billion bytes (37.26 GB)
- 60.0 billion bytes (55.88 GB)
- 80.0 billion bytes (74.52 GB)
- Other hard disks may be introduced in the future

# USB floppy disk drive (Optional)

Accommodates either 3 1/2" 1.44-megabyte or 720-kilobyte floppy disks. It connects to a USB port.



Computers in this series can be configured with a fixed optical media drive. The available optical media drives are described below.

#### **DVD-ROM** drive

Some models are equipped with a full-size, DVD-ROM drive module that lets you run either 12 cm (4.72") or 8 cm (3.15") CDs or 12cm(4.72") DVDs without using an adaptor. It runs DVD-ROMs at maximum 8 speed and CD-ROMs at maximum 24 speed. The drive supports the following formats:

- DVD-ROM
- DVD-Video
- CD-DA
- CD-Text
- Photo CD<sup>™</sup> (single/multi-session)
- CD-ROM Mode 1. Mode 2
- CD-ROM XA Mode 2 (Form1, Form2)
- Enhanced CD (CD-EXTRA)
- CD-G (Audio CD only)
- Addressing Method 2

#### DVD-ROM & CD-R/ RW drive

Some models are equipped with a full-size, DVD-ROM and CD-R/RW drive module that lets you run CD/DVDs without using an adaptor. It reads DVD-ROMs at maximum 8 speed and CD-ROMs at maximum 24 speed. It writes CD-R at up to 24 speed and CD-RW at up to 24 speed. This drive supports the following formats in addition to DVD-ROM drive.

- CD-R
- CD-RW

#### DVD-R/-RW drive

Some models are equipped with a full-size DVD-R/-RW drive module that lets you record data to rewritable CD/DVDs as well as run either 12cm (4.72") or 8cm (3.15") CDs/12cm(4.72") DVDs without using an adaptor. It reads DVD-ROMs at maximum 8 speed and CD-ROMs at maximum 24 speed. It writes CD-R at up to 16 speed, CD-RW at up to 10 speed, DVD-R at maximum 2 speed and DVD-RW at single speed. This drive supports the same following formats in addition to DVD-ROM&CD-R/RW drive

- DVD-R
- DVD-RW

# DVD Super Multi drive

Some models are equipped with a full-size DVD Super Multi drive module that lets you record data to rewritable CD/DVDs as well as run either 12cm (4.72") or 8cm (3.15") CD/DVDs without using an adaptor. It reads DVD-ROMs at maximum 8 speed and CD-ROMs at maximum 24 speed. It writes CD-R at up to 16 speed, CD-RW at up to 8 speed, DVD-R at maximum 4 speed, DVD-RW at maximum 2 speed. DVD+R and DVD+RW at maximum 2.4 speed. DVD-RAM at maximum 2 speed. This drive supports the following formats in addition to DVD-R-RW drive.

- DVD+R
- DVD+RW
- DVD-RAM

# Display

The computer's LCD panel supports high-resolution video graphics. The screen can be set at a wide range of viewing angles for maximum comfort and readability.

#### **Built-in**

14.1" XGA TFT screen or 15.0"XGA/SXGA+TFT screen, 16 M colors, with one of the following resolutions:

- XGA, 1024 horizontal × 768 vertical pixels
- SXGA+, 1400 horizontal × 1050 vertical pixels

#### **Graphics controller**

Graphics controller maximizes display performance. Refer to *Display Controller and Modes* section in Appendix B for more information.

# Keyboard

Built-in	85 keys or 86 keys, compatible with IBM enhanced keyboard, embedded numeric overlay,
	dedicated cursor control, 🧨 and 🗟 keys.
	Refer to Chapter 5, <i>The Keyboard</i> , for details.
Pointing Device	
Built-in Touch pad	A Touch pad and control buttons in the palm rest enable control of the on-screen pointer and scrolling of windows.
Ports	
External monitor	15-pin, analog VGA port supports VESA DDC2B compatible functions.
Universal Serial Bus (USB 2.0)	The computer has Universal Serial Bus ports that comply with the USB 2.0 standard, which enables data transfer speeds 40 times faster than the USB 1.1 standard. (The ports also support USB 1.1.)
i.LINK™ (IEEE1394)*	i.LINK is provided with some models.
	This port enables high-speed data transfer directly from external devices such as digital video cameras.

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PC Card	The PC Card slot accommodates a 5 mm Type II card.	
Multimedia		
Sound system  A Windows Sound System compatible sour system provides speakers as well as jacks external microphone and headphone. It also a volume control dial.		
Video-out jack (S-Video)	The video out jack lets you transfer video data to external devices. Data output depends on the type of device connected to the S-Video cable.	
Audio/Video control buttons	Audio/Video control buttons let you use the computer's optical media drive. You can also use the buttons to control the computer's CD audio or DVD video player and Windows Media player when the system is on.	
Headphone jack	This jack outputs analog audio signals.	
Microphone jack	A 3.5 mm mini microphone jack enables connection of a three-conductor mini jack for monaural microphone input.	
Communications		
Modem  An internal modem provides capability for day and fax communication. It supports V.90 (V.9) The speed of data transfer and fax depends analog telephone line conditions. It has a more jack for connecting to a telephone line. Both V.90 and V.92 are supported only in USA, Canada, Australia, UK, France and Germany Only V.90 is available in other regions.		
LAN  The computer has built-in support for Et LAN (10 megabits per second, 10BASE Fast Ethernet LAN (100 megabits per second) 100BASE-Tx).		

#### Wireless LAN

Some computers in this series are equipped with a Wireless LAN mini-PCI card that is compatible with other LAN systems based on Direct Sequence Spread Spectrum / Orthogonal Frequency Division Multiplexing radio technology that complies with the IEEE 802.11 Standard (Revision A, B or G), and Turbo Mode.

- Automatic Transmit Rate Select mechanism in the transmit range of 54, 48, 36, 24, 18, 12, 9 and 6 Mbit/s. (Revision A/B, B/G, A/B/G combo type)
- Automatic Transmit Rate Select mechanism in the transmit range of 11, 5.5, 2 and 1 Mbit/s. (Revision B)
- Automatic Transmit Rate Select mechanism in the transmit range of 108, 96, 72, 48, 36, 24, 18 and 12 Mbit/s. (Turbo Mode, Revision A/B/G combo type)
- Frequency Channel Selection (5 GHz: Revision A / 2.4 GHz: Revision B/G)
- Roaming over multiple channels
- Card Power Management
- Wired Equivalent Privacy (WEP) data encryption, based on 152 bit encryption algorithm. (Atheros module type). Wired Equivalent Privacy (WEP) data encryption, based on 128 bit encryption algorithm. (Intel module type).
- Advanced Encryption Standard (AES) data encryption, based on 256 bit encryption algorithm. (Atheros module type).

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Security lock slot	Connects an optional security lock to anchor the computer to a desk or other large object.
Software	
Operating System	Windows XP Home Edition, or Windows XP Professional Edition operating system and TOSHIBA Utilities and drivers preinstalled on the hard disk. Refer to the <i>Software</i> section at the front of this chapter.
TOSHIBA Utilities	A number of utilities and drivers are preinstalled to make your computer more convenient to use. Refer to the <i>Utilities</i> section in this chapter.
Plug and Play	When you connect an external device to the computer or when you install a component, Plug and Play capability enables the system to recognize the connection and make the necessary configurations automatically.

## **Special features**

The following features are either unique to TOSHIBA computers or are advanced features, which make the computer more convenient to use.

Hot keys	Key combinations let you quickly modify the system configuration directly from the keyboard without running a system configuration program.
Display automatic power off	This feature automatically cuts off power to the internal display when there is no keyboard input for a time specified. Power is restored when any key is pressed. You can specify the time in the <i>Monitor power off</i> item of the <i>Basic Setup</i> tab in TOSHIBA Power Saver.
HDD automatic power off	This feature automatically cuts off power to the hard disk drive when it is not accessed for a time specified. Power is restored when the hard disk is accessed. You can specify the time in the <i>HDD power off</i> item of the <i>Basic Setup</i> tab in TOSHIBA Power Saver.

System automatic Standby/Hibernation	This feature automatically shuts down the system in Standby Mode or Hibernation Mode when there is no input or hardware access for a time specified. You can specify the time and select either System Standby or System Hibernation in the System standby and System item of the Basic Setup tab in TOSHIBA Power Saver.
Keypad overlay	A ten-key pad is integrated into the keyboard. Refer to the <i>Keypad overlay</i> section in Chapter 5, The Keyboard, for instructions on using the keypad overlay.
Power on password	Two levels of password security, supervisor and user, are available to prevent unauthorized access to your computer.
Instant security	A hot key function blanks the screen and disables the computer, providing data security.
Intelligent power supply	A microprocessor in the computer's intelligent power supply detects the battery's charge and calculates the remaining battery capacity. It also protects electronic components from abnormal conditions, such as voltage overload from an AC adaptor. You can monitor remaining battery capacity. Use the <i>Battery remaining</i> item in TOSHIBA Power Saver.
Battery save mode	This feature lets you save battery power. You can specify the Power Save Mode in the <i>Profile</i> item in TOSHIBA Power Saver.
Panel power on/off	This feature turns power to the computer off when the display panel is closed and turns it back on when the panel is opened. You can specify the setting in the <i>When I close the lid</i> item of the <i>Setup Action</i> tab in TOSHIBA Power Saver.
Low battery automatic hibernation	When battery power is exhausted to the point that computer operation cannot be continued, the system automatically enters Hibernation Mode and shuts down. You can specify the setting in the Setup Action tab in TOSHIBA Power Saver.

Heat dispersal	To protect from overheating, the CPU has an internal temperature sensor. If the computer's internal temperature rises to a certain level, the cooling fan is turned on or the processing speed is lowered. Use the <i>Fan</i> item of the <i>Basic Setup</i> tab in TOSHIBA Power Saver.	
	<ul><li>Maximum Performance</li></ul>	Turns on fan first, then if necessary lowers CPU processing speed.
	■ Performance	Uses a combination of fan and lowering the CPU processing speed.
	■ Battery optimized	Lowers the CPU processing speed first, then if necessary turns on the fan.
Hibernation	This feature lets you turn off the power without exiting from your software. The contents of main memory are saved to the hard disk, when you turn on the power again, you can continue working right where you left off. Refer to the <i>Turning off the power</i> section in Chapter 3, Getting Started, for details.	
Standby	If you have to interrupt your work, you can turn off the power without exiting from your software. Data is maintained in the computer's main memory. When you turn on the power again, you can continue working right where you left off.	

## **Utilities**

This section describes preinstalled utilities and tells how to start them. For details on operations, refer to each utility's online manual, help files or readme.txt files.

TOSHIBA Console	TOSHIBA Console is a graphical user interface that provides easy access to help and services.
TOSHIBA Power Saver	To access this power saving and management program, click the Control Panel and select the TOSHIBA Power Saver icon.
HW Setup	This program lets you customize your hardware settings according to the way you work with your computer and the peripherals you use. To start the utility, click the Windows Start button and click Control Panel. In the Control Panel, select the TOSHIBA HW Setup icon.
Fn-esse	This Windows program lets you define your own "shortcut" keys to quickly launch applications and speed your work in Windows. To start the utility, click the Windows Start button, point to All Programs, point to TOSHIBA, point to Utilities and click Fn-esse.
DVD Video Player	The DVD Video Player is used to play DVD-Video. It has an on-screen interface and functions. Click Start, point to All Programs, point to InterVideo WinDVD 5, then click InterVideo WinDVD 5.
TOSHIBA Zooming Utility	This utility allows you to enlarge or reduce the icon size on the desktop or the application window.
RecordNow! Basic for TOSHIBA	You can create CD/DVDs in several formats including audio CDs that can be played on a standard stereo CD player and data CDs to store the files and folders on your hard disk drive. This software can be used on a model with DVD-ROM and CD-R/RW drive, DVD-R/-RW drive and DVD Super Multi drive.
DLA for TOSHIBA	DLA (Drive Letter Access) is the packet writing software which provides the function which writes files and/or folders to DVD+RW, DVD-RW or CD-RW disc via a drive letter like a floppy disk or other removable disks.

# TOSHIBA PC DiagnosticTool

TOSHIBA PC Diagnostic Tool displays the basic information on PC, and the test of built-in devices can also be performed. You can boot TOSHIBA PC Diagnostic Tool from the menu bar as follows [Start] - [All Programs] - [TOSHIBA] -[Utilities] [PC Diagnostic Tool]

#### **TOSHIBA ConfigFree**

ConfigFree is a suite of utilities to allow easy control of communication device and network connections. ConfigFree also allows you to find communication problems and create profiles for easy switching between location and communication networks.

To run ConfigFree, click the Windows Start button, select All Programs followed by TOSHIBA followed by Networking and then click ConfigFree.

# TOSHIBA Touch pad On/Off Utility

Pressing Fn + F9 in a Windows environment enables or disables the Touch pad function. When you press these hot keys, the current setting will change and be displayed as an icon.

## TOSHIBA Touch and Launch

TOSHIBA Touch and Launch is a tool that allows you to perform various tasks easily using the Touch pad. TOSHIBA Touch and Launch is useful in the following conditions.

- To open a file located on the desktop whose icon is obscured by a window.
- To open a page contained in the Internet Explorer Favorites menu.
- To display the list of currently open windows and change the active window.

Also TOSHIBA Touch and Launch provides the following functions by customizing the settings.

- To open a file stored in a predefined folder.
- To quickly launch your frequently used applications which have been registered.

# **Options**

You can add a number of options to make your computer even more powerful and convenient to use. Refer to Chapter 8 Optical Devices, for details. The following options are available:

Memory expansion	A 256, 512 or 1,024 MB memory module (PC2100 / PC2700 DDR) can easily be installed in the computer.
Battery pack	An additional battery pack can be purchased from your TOSHIBA dealer. Use it as a spare or replacement.  High Capacity battery pack (8800mAh)  Battery pack (4400mAh)
AC adaptor	If you use your computer at more than one site frequently, it may be convenient to purchase an additional AC adaptor for each site so you will not have to carry the adaptor with you.
Battery charger	The battery charger lets you charge extra batteries outside the computer.
Security lock	A slot is available to attach a security cable to the computer to deter theft.
USB floppy disk kit	A 3 1/2" floppy disk drive accommodates 1.44-megabyte or 720-kilobyte floppy disk. It connects to a USB port. (You cannot format 720-kilobyte floppy disks on Windows XP, but you can use previously formatted disks.)

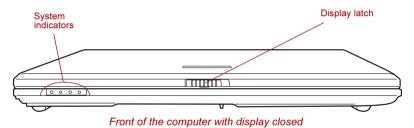
# **Chapter 2**

## **The Grand Tour**

This chapter identifies the various components of your computer. Become familiar with each component before you operate the computer.

## Front with the display closed

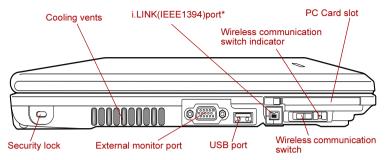
The following figure shows the computer's front with its display panel in the closed position.



System indicators	LEDs let you monitor the status of various computer functions. Details are given in the <i>System indicators</i> section.
Display latch	This latch secures the LCD panel in its closed position. Slide the latch to open the display.

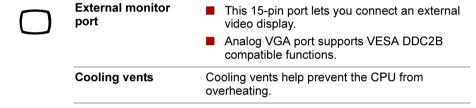
### Left side

The following figure shows the computer's left side.



The left side of the computer

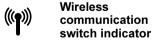
\*i.LINK is provided with some models.





Do not block the cooling vents. Also ensure that foreign objects are kept out of the vents as items such as pins or similar objects can damage the computer's circuitry.

On	Off	Wireless communication switch	Slide this switch to the left to turn off Wireless LAN functions. Slide it to the right to turn on the functions (Some models are not equipped with Wireless LAN).



The **Wireless Communication switch** indicator glows orange when the Wireless LAN function is on (Wireless LAN model or Wireless LAN ready model only).



#### i.LINK (IEEE1394) port\*

Connect an external device, such as a digital video camera to this port for high-speed data transfer. Some models are equipped with a i.LINK port.

\* i.LINK is provided with some models.



# Universal Serial Bus (USB 2.0) port

A Universal Serial Bus port is on the left side. The port complies with the USB 2.0 standard, which enables data transfer speeds 40 times faster than the USB 1.1 standard (The ports also support USB 1.1.).



Keep foreign objects out of the USB connectors. A pin or similar object can damage the computer's circuitry.



Operation of all functions of all USB devices has not been confirmed. Some functions might not execute properly.



#### **PC Card slot**

A PC Card slot can accommodate a 5 mm Type II card. The slot supports 16-bit PC Cards and CardBus PC Cards



Keep foreign objects out of the PC Card slot. A pin or similar object can damage the computer's circuitry.

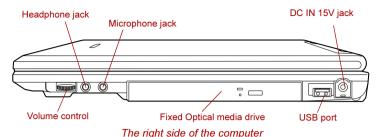


#### **Security lock**

A security cable attaches to this slot. The optional security cable anchors your computer to a desk or other large object to deter theft.

## **Right side**

The following figure shows the computer's right side.





Volume control

Use this dial to adjust the volume of the stereo speakers and the stereo headphones.



Headphone jack

This jack outputs analog audio signals.



#### Microphone jack

A 3.5 mm mini microphone jack enables connection of a three-conductor mini jack for monaural microphone input.

# Fixed Optical media drive

The computer is configured with a full-size optical media drive module that lets you run either 12 cm (4.72") or 8 cm (3.15") disks without using an adaptor. Refer to the Fixed Optical media drive section in this chapter for technical specifications on each drive and to Chapter 4, *Operating Basics*, for information on using the drive and caring for disks.

The following drives are available:

- DVD-ROM drive
- DVD-ROM and CD-R/RW drive
- DVD-R/-RW drive
- DVD Super Multi drive



Universal Serial Bus (USB 2.0) port

A Universal Serial Bus port is on the right side. Refer to the *Left side* section, for details.

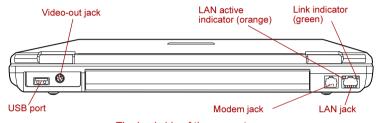


DC IN 15V jack

The AC adaptor connects to this socket. Use only the model of AC adaptor that comes with the computer. Using the wrong adaptor can damage your computer.

### **Backside**

The following figure shows the computer's back panel (It differs depending on the model).



The backside of the computer



Universal Serial Bus (USB 2.0) port

A Universal Serial Bus port is on the back side. Refer to the *Left side* section, for details.



Video-out jack

Plug an S-Video cable into this jack for video-out. The S-Video cable carries video signals.



#### Modem jack

In areas where an internal modem is installed as standard equipment, there is a modem jack that lets you use a modular cable to connect the modem directly to a telephone line.



- In case of a lightning storm, unplug the modem cable from the telephone jack.
- Do not connect the modem to a digital telephone line. A digital line will damage the modem.



#### LAN jack

This jack lets you connect to a LAN. The adaptor has built-in support for Ethernet LAN (10 megabits per second, 10BASE-T), Fast Ethernet LAN (100 megabits per second, 100BASE-Tx). The LAN has two indicators. Refer to Chapter 4, *Operating Basics*, for details.

# Link indicator (green)

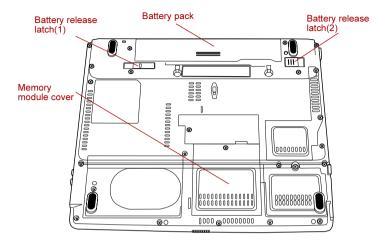
This indicator glows green when the computer is connected to a LAN and the LAN is functioning properly.

# LAN active indicator (orange)

This indicator glows orange when data is being exchanged between the computer and the LAN.

### **Underside**

The following figure shows the underside of the computer. Make sure the display is closed before turning over your computer.

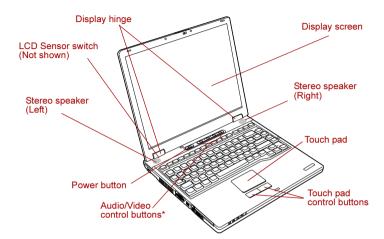


The underside of the computer

	Battery release latch(1)	Slide this lock to release the battery pack for removal.
<b>2</b>	Battery release latch(2)	Slide and hold this latch to release the battery pack for removal.
		For detailed information on removing the battery packs, refer to Chapter 6, <i>Power and Power-Up Modes</i> .
	Battery pack	The battery pack powers the computer when the AC adaptor is not connected. For detailed information on the battery pack, refer to Chapter 6, <i>Power and Power-Up Modes</i> .
Ö	Memory module cover	This cover protects one memory module socket - one or noHibernation Mode module is preinstalled. Refer to the <i>Memory expansion</i> section in Chapter 8, Optional Devices.

## Front with the display open

This section shows the front of the computer with the display open. Refer to the appropriate illustration for details. To open the display, slide the display latch on the front of the display and lift up. Position the display at a comfortable viewing angle.



The front of the computer with the display open

\*Audio/Video control buttons are provided with some models.

Display hinge	The display hinge holds the display screen at easy-to-view angles.
Display screen	The LCD displays high-contrast text and graphics. The computer's LCD consists of up to 1024 × 768 pixels or 1400 × 1050 pixels. Refer to <i>Display Controller and Modes</i> section in Appendix B.
	When the computer operates on the AC adaptor the display screen's image will be somewhat brighter than when it operates on battery power. The lower brightness level is intended to save battery power.
Stereo speakers	The speakers emit sound generated by your software as well as audio alarms, such as low battery condition, generated by the system.
Touch pad control buttons	Control buttons below the Touch pad let you select menu items or manipulate text and graphics designated by the on-screen pointer.

#### Touch pad

A Touch pad located in the center of the palm rest is used to control the on-screen pointer. Refer to the *Using the Touch pad* section in Chapter 4, Operating Basics.

# Audio/Video control buttons\*

Previous I◀◀ button: Plays the previous track/
chapter/data. Play/pause ▶/▮▮ button: Begins
or pauses play. Stop ■ button: Halts play. Next
▶▶↓ button: Plays the next track/chapter/data.
Refer to Chapter 4, *Operating Basics*.



If Random is selected in Windows Media Player, selecting Next or Previous advances to a random selection.



#### Power button

Press the power button to turn the computer's power on and off.

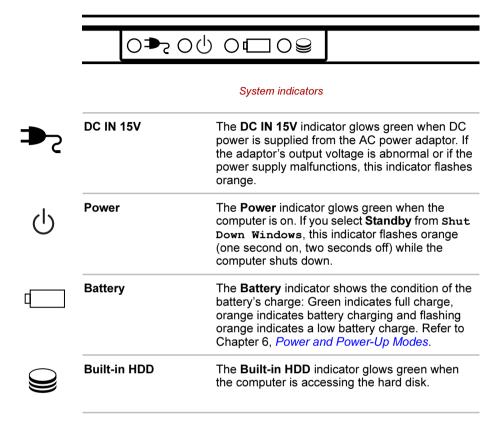
#### LCD Sensor switch

This switch senses when the LCD panel is closed or opened and activates the Panel Power Off/On feature. When you close the panel the computer enters Hibernation Mode and shuts down. When you open the panel the computer starts in Hibernation Mode. Use the TOSHIBA Power Saver Utility to enable or disable this feature. The default is "enabled". Refer to the TOSHIBA Power Saver Utility and Panel Power Off/On items in Chapter 1, *Introduction*, for details on settings.



Do not put a magnetic object close to the switch. The computer will automatically enter Hibernation Mode and shut down even if the Panel Power Off features are disabled.

## **System indicators**

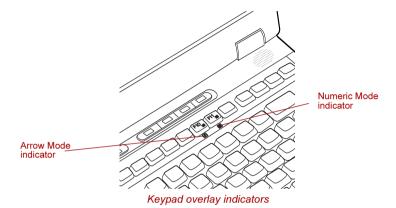


## **Keyboard indicators**

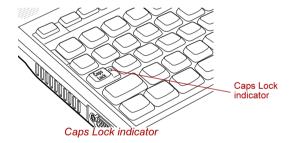
The figures below show the positions of the keypad overlay indicators and the Caps Lock indicator.

When the F10 key indicator glows the keypad overlay lets you control the cursor.

When the F11 key indicator glows the keypad overlay lets you enter numbers.



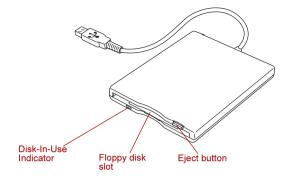
When the Caps Lock indicator glows the keyboard is in all-caps mode.



Caps Lock	This indicator glows green when the alphabet keys are locked in uppercase.	
Arrow mode	When the <b>Arrow mode</b> indicator lights green, you can use the keypad overlay (gray labeled keys) as cursor keys. Refer to the <i>Keypad overlay</i> section in Chapter 5, The Keyboard.	
Numeric mode	You can use the keypad overlay (gray labeled keys) for numeric input when the <b>Numeric mode</b> indicator lights green. Refer to the <i>Keypad overlay</i> section in Chapter 5, The Keyboard.	

### **USB** floppy disk drive (optional)

An optional 3 1/2" floppy disk drive accommodates 1.44-megabyte or 720-kilobyte floppy disks. It connects to the USB port.



USB floppy disk drive

Disk-In-Use Indicator	This indicator lights when the floppy disk is being accessed.
Floppy disk slot	Insert a floppy disk in this slot.
Eject button	When a floppy disk is fully seated in the drive, the eject button pops out. To remove a floppy disk, push in the eject button and the floppy disk pops out partially for removal.



Check the **Disk-In-Use** indicator when you use the floppy disk drive. Do not press the eject button or turn off the computer while the light is glowing. Doing so could destroy data and damage the floppy disk or the drive.



- The external floppy disk drive should be placed on a flat, horizontal surface when in use. Do not set the drive on an incline greater than 20° while it is operating.
- Do not set anything on top of the floppy disk drive.

## **Fixed optical media drives**

One of the following optical media drives is installed in the computer: DVD-ROM, DVD-ROM&CD-R/RW, DVD-R/RW, DVD Super Multi drives. An ATAPI interface controller is used for CD/DVD-ROM operation. When the computer is accessing a CD/DVD, an indicator on the drive glows.

### Region codes for DVD drives and media

DVD-ROM, DVD-ROM and CD-R/RW, DVD-R/-RW, DVD Super Multi drives and media are manufactured according to the specifications of six marketing regions. When you purchase DVD-Video, make sure it matches your drive, otherwise it will not play properly.

America, South America, Caribbean		
<ul> <li>Japan, Europe, South Africa, Middle East</li> <li>Southeast Asia, East Asia</li> <li>Australia, New Zealand, Pacific Islands, Central America, South America, Caribbean</li> <li>Russia, Indian Subcontinent, Africa, North Korea Mongolia</li> </ul>	Code	Region
<ul> <li>Southeast Asia, East Asia</li> <li>Australia, New Zealand, Pacific Islands, Central America, South America, Caribbean</li> <li>Russia, Indian Subcontinent, Africa, North Korea Mongolia</li> </ul>	1	Canada, United States
Australia, New Zealand, Pacific Islands, Central America, South America, Caribbean      Russia, Indian Subcontinent, Africa, North Korea Mongolia	2	Japan, Europe, South Africa, Middle East
America, South America, Caribbean  5 Russia, Indian Subcontinent, Africa, North Korea Mongolia	3	Southeast Asia, East Asia
Mongolia	4	Australia, New Zealand, Pacific Islands, Central America, South America, Caribbean
6 China	5	Russia, Indian Subcontinent, Africa, North Korea, Mongolia
	6	China

#### Writable discs

This section describes the types of writable CD/DVD discs. Check the specifications for your drive for the type of discs it can write. Use RecordNow! to write compact discs. Refer to Chapter 4. *Operating Basics*.

#### **CDs**

- CD-R discs can be written only once. The recorded data cannot be erased or changed.
- CD-RW discs can be recorded more than once. Use either 1, 2, or 4 multi speed CD-RW discs or high-speed 4- to 10-speed discs. The write speed of the ultra-speed CD-RW discs (Ultra-speed is available on the DVD-ROM and CD-R/RW drive only) is a maximum of 24-speed.

#### **DVDs**

- DVD-R discs can be written only once. The recorded data cannot be erased or changed.
- DVD-RW discs can be recorded more than once.
- DVD-RAM discs can be recorded more than once.
- DVD+R discs can be written only once. The recorded data cannot be erased or changed.
- DVD+RW discs can be recorded more than once.

#### **Formats**

The drives support the following formats:

■ DVD-ROM ■ DVD -Video
■ CD-DA ■ CD-Text

Photo CD™ (single/multi-session) ■ CD-ROM Mode 1, Mode 2

CD-ROM XA Mode 2 (Form1, Form2)Enhanced CD (CD-EXTRA)Addressing Method 2

CD-G (Audio CD only)

#### **DVD-ROM** drive

The full-size DVD-ROM drive module lets you run either 12 cm (4.72") or 8 cm (3.15") CD/DVDs without using an adaptor.



The read speed is slower at the center of a disc and faster at the outer edge.

DVD read 8 speed (maximum)
CD read 24 speed (maximum)

#### DVD-ROM and CD-R/RW drive

The full-size DVD-ROM and CD-R/RW drive module lets you record data to rewritable CDs as well as run either 12 cm (4.72") or 8 cm (3.15") CD/DVDs without using an adaptor.



The read speed is slower at the center of a disc and faster at the outer edge.

DVD read 8 speed (maximum)
CD read 24 speed (maximum)
CD-R write 24 speed (maximum)

**CD-RW write** 24 speed (maximum, Ultra speed media)

#### DVD-R/-RW drive

The full- size DVD-R/-RW drive module lets you record data to rewritable CD/DVDs as well as run either 12 cm (4.72") or 8 cm (3.15") CD/DVDs without using an adaptor.



The read speed is slower at the center of a disc and faster at the outer edge.

**DVD read** 8 speed (maximum)

DVD-R write 2 speed DVD-RW write 1 speed

CD read 24 speed (maximum)
CD-R write 16 speed (maximum)

**CD-RW write** 10 speed (maximum, high-speed media)

### **DVD Super Multi drive**

The full-size DVD Super Multi drive module lets you record data to rewritable CD/DVDs as well as run either 12 cm (4.72") or 8 cm (3.15") CD/DVDs without using an adaptor.



The read speed is slower at the center of a disc and faster at the outer edge.

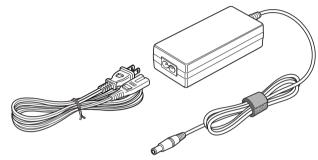
DVD read 8 speed (maximum) **DVD-R** write 4 speed (maximum) **DVD-RW** write 2 speed (maximum) DVD+R write 2.4 speed (maximum) **DVD+RW** write 2.4 speed (maximum) **DVD-RAM** write 2 speed (maximum) CD read 24 speed (maximum) CD-R write 16 speed (maximum)

**CD-RW write** 8 speed (maximum, high-speed media)

## **AC** adaptor

The AC adaptor converts AC power to DC power and reduces the voltage supplied to the computer. It can automatically adjust to any voltage from 100 to 240 volts and to a frequency of either 50 or 60 hertz, enabling you to use the computer in almost any country/region.

To recharge the battery, simply connect the AC adaptor to a power source and the computer. Refer to Chapter 6 *Power and Power-Up Modes* for details.



The AC adaptor



- Use only the AC adaptor that came with the computer or an equivalent optional adaptor. Use of the wrong adaptor could damage your computer. TOSHIBA assumes no liability for any damage in such case.
- Use only the AC Adaptor supplied with your computer or an equivalent adapter that is compatible. Use of any incompatible adaptor or other types of AC Adaptors may have a different voltage which could cause damage to your computer, computer failure and/or possible data loss. Toshiba assumes no liability for any damage, computer failure and/or data loss caused by use of an incompatible adaptor.



Use only the AC adaptor supplied as an accessory. Other AC adaptors have different voltage and terminal polarities and use of them may produce heat and smoke or even result in fire or rupture.

# **Chapter 3**

# **Getting Started**

This chapter provides basic information to get you started using your computer. It covers the following topics:

Setting up your work space — for your health and safety



Be sure also to read Instruction Manual for Safety & Comfort. This guide, which is included with the computer, explains product liability.

- Installing the battery pack
- Connecting the AC adaptor
- Opening the display
- Turning on the power
- Windows XP setup
- Turning off the power
- Restarting the computer
- Restoring the preinstalled software



All users should be sure to read the section Windows XP setup.

### **Setting up your work space**

Establishing a comfortable work site is important for you and your computer. A poor work environment or stressful work habits can result in discomfort or serious injury from repetitive strain to your hands, wrists or other joints. Proper ambient conditions should also be maintained for the computer's operation. This section discusses the following topics:

- General conditions
- Placement of the computer
- Seating and posture
- Lighting
- Work habits

#### **General conditions**

In general, if you are comfortable, so is your computer, but read the following to make sure your work site provides a proper environment.

- Make sure there is adequate space around the computer for proper ventilation.
- Make sure the AC power cord connects to an outlet that is close to the computer and easily accessible.
- The temperature should be 5 to 35 degrees Centigrade (41 to 95 degrees Fahrenheit) and the relative humidity should be 20 to 80 percent.
- Avoid areas where rapid or extreme changes in temperature or humidity may occur.
- Keep the computer free of dust, moisture, and exposure to direct sunlight.
- Keep the computer away from heat sources, such as electric heaters.
- Do not use the computer near liquids or corrosive chemicals.
- Do not place the computer near objects that create strong magnetic fields (e.g., stereo speakers).
- Some components in the computer, including data storage media, can be damaged by magnets. Do not place the computer near magnetic objects or bring magnetic objects close to the computer. Be careful of objects, such as stereo speakers, that produce strong magnetic fields during operation. Also, be careful with metal objects, such as bracelets, which can be inadvertently magnetized.
- Do not operate the computer in close proximity to a mobile phone.
- Leave ample ventilation room for the fan. Do not block the vents.

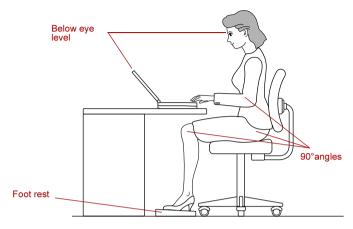
### Placement of the computer

Position the computer and peripheral devices to provide comfort and safety.

- Set the computer on a flat surface at a comfortable height and distance. The display should be no higher than eye level to avoid eyestrain.
- Place the computer so that it is directly in front of you when you work and make sure you have adequate space to easily operate other devices.
- Allow adequate space behind the computer to let you freely adjust the display. The display should be angled to reduce glare and maximize visibility.
- If you use a paper holder, set it at about the same height and distance as the computer.

### **Seating and posture**

The height of your chair in relation to the computer and keyboard as well as the support it gives your body are primary factors in reducing work strain. Refer to the following tips and to the following figure.



Posture and positioning of the computer

- Place your chair so that the keyboard is at or slightly below the level of your elbow. You should be able to type comfortably with your shoulders relaxed.
- Your knees should be slightly higher than your hips. If necessary, use a foot rest to raise the level of your knees to ease pressure on the back of your thighs.
- Adjust the back of your chair so it supports the lower curve of your spine.
- Sit straight so that your knees, hips and elbows form approximately 90 degree angles when you work. Do not slump forward or lean back too far.

### Lighting

Proper lighting can improve legibility of the display and reduce eyestrain.

- Position the computer so that sunlight or bright indoor lighting does not reflect off the screen. Use tinted windows, shades or other screen to eliminate sun glare.
- Avoid placing the computer in front of bright light that could shine directly in your eyes.
- If possible, use soft, indirect lighting in your computer work area. Use a lamp to illuminate your documents or desk, but be sure to position the lamp so that it does not reflect off the display or shine in your eyes.

#### **Work habits**

A key to avoiding discomfort or injury from repetitive strain is to vary your activities. If possible, schedule a variety of tasks into your workday. If you must spend long periods at the computer, finding ways to break up the routine can reduce stress and improve your efficiency.

- Sit in a relaxed posture. Good positioning of your chair and equipment as described earlier can reduce tension in your shoulders or neck and ease back strain.
- Vary your posture frequently.
- Occasionally stand up and stretch or exercise briefly.
- Exercise and stretch your wrists and hands a number of times during the day.
- Frequently, look away from the computer and focus your eyes on a distant object for several seconds, for example 30 seconds every 15 minutes.
- Take frequent short breaks instead of one or two long breaks, for example, two or three minutes every half hour.
- Have your eyes examined regularly and visit a doctor promptly, if you suspect you might be suffering from a repetitive strain injury.

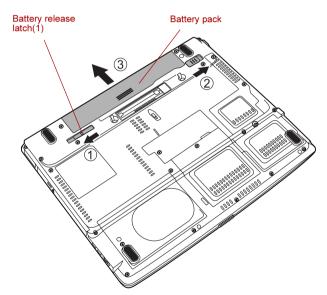
A number of books are available on ergonomics and repetitive strain injury or repetitive stress syndrome. For more information on these topics or for pointers on exercises for such stress points as hands and wrists, please check with your library or book vendor. Also refer to the computer's *Safety Instruction Manual* 

## **Installing the battery pack**

To install a battery, follow the steps below.



- The battery pack is a lithium ion battery, which can explode if not properly replaced, used, handled or disposed of. Dispose of the battery as required by local ordinances or regulations. Use only batteries recommended by TOSHIBA as replacements.
- Do not touch the latch while holding the computer. Or you may get injured by the dropped battery by unintentional release of the latch.
- Please do not push the power button before installing the battery pack.
- 1. Turn the computer's power off.
- 2. Disconnect all cables connected to the computer.
- Insert the battery pack.
- 4. Secure the battery release latch(1). Check the battery release latch was changed to the lock position.



Securing the battery pack



Refer to Removing the battery pack section in Chapter 6, Power and Power-Up Modes for removing the battery pack.

### **Connecting the AC adaptor**

Attach the AC adaptor when you need to charge the battery or you want to operate from AC power. It is also the fastest way to get started, because the battery pack will need to be charged before you can operate from battery power.

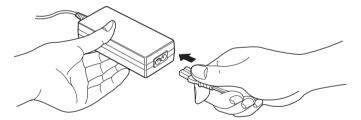
The AC adaptor can be connected to any power source supplying from 100 to 240 volts and 50 or 60 hertz. For details on using the AC adaptor to charge the battery pack, refer to Chapter 6, *Power and Power-Up Modes*.



Use only the AC adaptor supplied as an accessory. Other AC adaptors have different voltage and terminal polarities and use of them may produce heat and smoke or even result in fire or rupture.

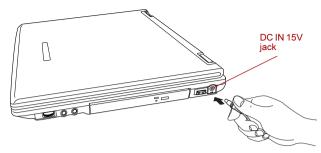


- Use only the AC adaptor supplied with your computer or an equivalent adaptor that is compatible. Use of any incompatible adaptor could damage your computer. TOSHIBA assumes no liability for any damage caused by use of an incompatible adaptor.
- When you connect the AC adaptor to the computer, always follow the steps in the exact order as described in the User's Manual. Connecting the power cable to a live electrical outlet should be the last step otherwise the adaptor DC output plug could hold an electrical change and cause an electrical shock or minor bodily injury when touched. As a general safety precaution, avoid touching any metal parts.
- 1. Connect the power cord to the AC adaptor.



Connecting the power cord to the AC adaptor

Connect the AC adaptor's DC output plug to the DC IN 15V jack on the right of the computer.



Connecting the adaptor to the computer

Plug the power cord into a live wall outlet. The Battery and DC IN 15V indicators on the front of the computer should glow.

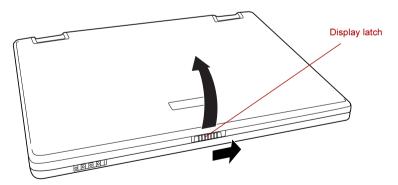
## **Opening the display**

The display panel can be rotated in a wide range of angles for optimal viewing.

- 1. Slide the display latch on the front of the computer to the right.
- 2. Lift the panel up and adjust it to the best viewing angle for you.



Use reasonable care when opening and closing the display panel. Opening it vigorously or slamming it shut could damage the computer.



Opening the display

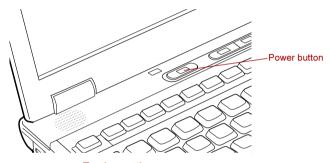
### **Turning on the power**

This section describes how to turn on the power.



After you turn on the power for the first time, do not turn it off until you have set up the operating system. Refer to the section Windows XP setup.

- If an optional external floppy disk drive is connected, make sure it is empty. If a floppy disk is in the drive, press the eject button and remove the floppy disk.
- 2. Open the display.
- 3. Press and hold the computer's power button for two or three seconds.



Turning on the power

### **Windows XP setup**

When you first turn on the power, the computer's initial screen is the Microsoft Windows XP Home Edition or Professional Edition Startup Screen Logo.

Follow the on-screen directions.

## **Turning off the power**

The power can be turned off in one of the following modes: Shut down (Boot), Hibernation or Standby Mode.

### **Shut Down mode (Boot mode)**

When you turn off the power in Shut Down mode no data is saved and the computer will boot to the operating system's main screen.

- 1. If you have entered data, save it to the hard disk or to a diskette.
- Make sure all disk (disc) activity has stopped, then remove the CD/ DVDs or diskette.



Make sure the **Built-in HDD** and **CD/DVD-in-use** indicators are off. If you turn off the power while a disk (disc) is being accessed, you can lose data or damage the disk (disc).

- Click start then click Turn Off Computer. From the Turn Off Computer menu select Turn Off.
- 4. Turn off the power to any peripheral devices.



Do not turn the computer or devices back on immediately. Wait a moment to let all capacitors fully discharge.

#### **Hibernation Mode**

The hibernation feature saves the contents of memory to the hard disk when the computer is turned off. The next time the computer is turned on, the previous state is restored. The hibernation feature does not save the status of peripheral devices.



- Save your data. While entering Hibernation Mode, the computer saves the contents of memory to the HDD. However, for safety sake, it is best to save your data manually.
- Data will be lost if you remove the battery or disconnect the AC adaptor before the save is completed. Wait for the Disk indicator to go out.
- Do not install or remove a memory module while the computer is in Hibernation Mode. Data will be lost.

#### Benefits of hibernation

The hibernation feature provides the following benefits:

Saves data to the hard disk when the computer automatically shuts down because of a low battery.



For the computer to shut down in Hibernation Mode, the hibernation feature must be enabled in two places: the Hibernate tab in Power Options and Setup Action tab in TOSHIBA Power Saver.

Otherwise, the computer will shut down in Standby Mode. If battery power becomes depleted, data saved in Standby Mode will be lost.

- You can return to your previous working environment immediately when you turn on the computer.
- Saves power by shutting down the system when the computer receives no input or hardware access for the duration set by the System hibernate feature.
- You can use the panel power off feature.

#### Starting Hibernation



You can also enable Hibernation by pressing Fn + F4. Refer to Chapter 5, The Keyboard, for details.

To enter Hibernation Mode, follow the steps below.

- 1. Click start.
- 2. Select Turn Off Computer.
- 3. Open the Turn Off Computer dialog box. Hibernate is not displayed.
- 4. Press the **Shift** key. The **Standby** item will change to **Hibernate**.
- Select Hibernate.

#### **Automatic Hibernation**

The computer will enter Hibernate mode automatically when you press the power button or close the lid. First, however, make the appropriate settings according to the steps below.

- 1. Open the Control Panel.
- 2. Open Performance and Maintenance and open Power Options.
- Select the Hibernate window in the Power Options Properties, select the Enable hibernation check box and click the Apply button.
- Open TOSHIBA Power Saver.
- 5. Select the **Setup Action** window.
- 6. Enable the desired Hibernation settings for When I slide the power button and When I close the lid.

Click the **OK** button.

#### Data save in Hibernation Mode

When you turn off the power in Hibernation Mode, the computer takes a moment to save current memory data to the hard disk. During this time, the **Disk** indicator will light.

After you turn off the computer and memory is saved to the hard disk, turn off the power to any peripheral devices.



Do not turn the computer or devices back on immediately. Wait a moment to let all capacitors fully discharge.

### **Standby Mode**

If you have to interrupt your work, you can turn off the power without exiting from your software. Data is maintained in the computer's main memory. When you turn on the power again, you can continue working right where you left off.



- When the AC adaptor is connected, the computer will go into Standby Mode according to the settings in the TOSHIBA Power Saver utility.
- To restore operation from Standby Mode, press the power button or press any key. The latter action works only if Wake-up on Keyboard is enabled in HW Setup.
- If the computer automatically enters Standby Mode while a network application is active, the application might not be restored when the computer wakes up from Standby.
- To prevent the computer from automatically entering Standby Mode, disable Standby in TOSHIBA Power Saver. That action, however, will nullify the computer's Energy Star compliance.



- Before entering Standby Mode, be sure to save your data.
- Do not install or remove a memory module while the computer is in Standby Mode. The computer or the module could be damaged.
- Do not remove the battery pack while the computer is in Standby Mode (unless the computer is connected to an AC power source). Data in memory will be lost.
- If you carry the computer on board an aircraft or into a hospital, be sure to shut down the computer in Hibernation Mode or in shutdown mode to avoid radio signal interference.

### Benefits of Standby Mode

The Standby Mode feature provides the following benefits:

- Restores the previous working environment more rapidly than does Hibernation Mode.
- Saves power by shutting down the system when the computer receives no input or hardware access for the duration set by the System Standby feature.
- You can use the panel power off feature.

### **Executing Standby Mode**



You can also enable Standby by pressing **Fn + F3**. Refer to Chapter 5, The Keyboard, for details.

You can enter Standby Mode in one of three ways:

- 1. Click Start, click Turn Off Computer and click Stand by.
- Close the display panel. This feature must be enabled. Refer to the Setup Action tab in TOSHIBA Power Saver Utility described in the Control Panel.
  - Open Performance and Maintenance and open TOSHIBA Power Saver.
- Press the power button. This feature must be enabled. Refer to the Setup Action tab in TOSHIBA Power Saver Utility described in the Control Panel.

When you turn the power back on, you can continue where you left when you shut down the computer.



- When the computer is shut down in Standby Mode, the power indicator flashes orange.
- If you are operating the computer on battery power, you can lengthen the operating time by shutting down in Hibernation Mode, Standby Mode consumes more power.

#### Standby Mode limitations

Standby Mode will not function under the following conditions:

- Power is turned back on immediately after shutting down.
- Memory circuits are exposed to static electricity or electrical noise.

### **Restarting the computer**

Certain conditions require that you reset the system. For example, if:

- You change certain computer settings.
- An error occurs and the computer does not respond to your keyboard commands.
- There are three ways to reset the computer system:
- Click start then click Turn off computer. From the Turn off computer menu select Restart.
- Press Ctrl + Alt + Del to display the Windows Task Manager, then select Shutdown and Restart.
- 3. Press the power button and hold it down for five seconds. Wait 10 to 15 seconds, then turn the power on again by pressing the power button.

## **Restoring the preinstalled software**

If preinstalled files are damaged, use the Product Recovery Media to restore them.

#### Restoring the complete system

To restore the operating system and all preinstalled software, follow the steps below.



When you reinstall the Windows operating system, the hard disk will be reformatted and all data will be lost

- Load the Product Recovery disk in the optical media drive and turn off the computer's power.
- 2. Hold down the **F12** key and turn on the power. When In Touch with Tomorrow TOSHIBA appears, release the **F12** key.
- Use the left or right cursor key to select the CD-ROM/DVD-ROM icon in the display menu. For details, refer to the *Boot Priority* section in Chapter 7, HW Setup and Passwords.
- 4. Follow the on-screen instructions.
- If your computer came with additional software installed, this software can
  not be recovered from the Product Recovery disk. Re-install these
  applications (e.g. Works Suite, DVD Player, Games, etc.) separately from
  other media.

#### **Restoring TOSHIBA utilities and drivers**

If Windows is working properly, individual drivers or applications can be separately restored. Use the Tools & Utilities CD-ROM according to instructions in the booklet contained in the CD box to reinstall TOSHIBA utilities and drivers.

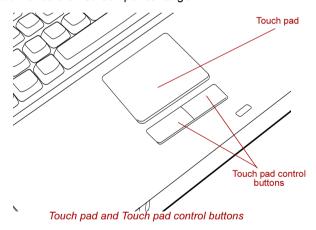
# **Chapter 4**

# **Operating Basics**

This chapter gives information on basic operations including using the Touch pad, the optional USB floppy disk drive, optical media drives, audio/video controls, sound system, modem, the wireless LAN and LAN. It also provides tips on caring for your computer and on heat dispersal.

# **Using the Touch pad**

To use the Touch pad, simply touch and move your finger tip across it in the direction you want the on-screen pointer to go.



Two buttons below the keyboard are used like the buttons on a mouse pointer. Press the left button to select a menu item or to manipulate text or graphics designated by the pointer. Press the right button to display a menu or other function depending on the software you are using.



Do not press on the Touch pad too hard or press a sharp object such as a ball point pen against the Touch pad. The Touch pad could be damaged.

For some functions, you can tap the Touch pad instead of pressing a control button.



Click: Tap the Touch pad once

Double-click: Tap the Touch pad twice

#### Drag and drop:

1. Hold down the left control button and move the cursor to drag the item you want to move.

2. Lift your finger to drop the item where you want it.

#### Scroll:

Vertical: Move your finger up or down the right edge of the Touch pad. Horizontal: Move your finger left or right along the bottom edge of the Touch pad.

## Using the USB floppy disk drive

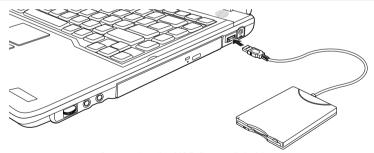
An optional 3 1/2" floppy disk drive connects to the computer's USB port. It accommodates 1.44-megabyte or 720-kilobyte floppy disks. Refer to Chapter 2, *The Grand Tour*, for more information.

## Connecting 3 1/2" floppy disk drive

To connect the drive, plug the floppy disk drive connector into a USB port. Refer to the following figure.



Make sure the connector is right side up and properly aligned with the socket. Do not try to force the connection; doing so can damage the connecting pins.



Connecting the USB floppy disk drive



If you connect the floppy disk drive after turning on the computer, it will take about 10 seconds for the computer to recognize the drive. Do not disconnect and reconnect before 10 seconds has elapsed.

## Disconnecting 3 1/2" floppy disk drive

When you have finished using the floppy disk drive, follow the procedures below to disconnect it:

 Wait for the indicator light to go out to make sure all floppy disk activity has stopped.



If you disconnect the floppy disk drive or turn off the power while the computer is accessing the drive you may lose data or damage the floppy disk or the drive.

- Click the Safety Remove Hardware icon on the Task Bar.
- 3. Click floppy disk drive.
- 4. Pull the floppy disk drive connector out of the USB port.

# **Using optical media drives**

The text and illustrations in this section refer primarily to the optical DVD-ROM drive. However, operation is the same for all other optical media drives. The full-size drive provides high-performance execution of CD/DVD-ROM-based programs. You can run either 12 cm (4.72") or 8 cm (3.15") CD/DVDs without an adaptor. An ATAPI interface controller is used for CD/DVD-ROM operation. When the computer is accessing a CD/DVD-ROM, an indicator on the drive glows.



Use the WinDVD 5 application to view DVD-Video discs.

If you have a DVD-ROM and CD-R/RW drive, refer also to the *Writing CDs* on *DVD-ROM* and *CD-R/RW* drive section for precautions on writing to CDs/DVDs.

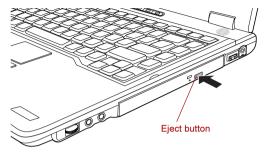
If you have a DVD-R/-RW drive, refer also to the *Writing CD/DVDs on DVD-R/-RW drive* section for precautions on writing to CDs/DVDs.

If you have a DVD Super Multi drive, refer also to the *Writing CD/DVDs on DVD Super Multi drive* section for precautions on writing to CDs/DVDs.

## **Loading discs**

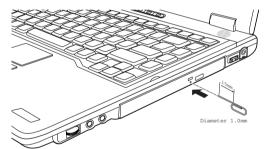
To load CD/DVDs, follow the steps below and refer to the figures.

 a. When the power is on, press the DVD-ROM eject button to open the drawer slightly.



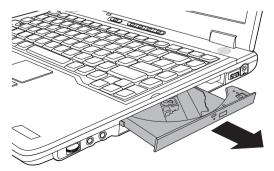
Pressing the DVD-ROM eject button

b. Pressing the eject button will not open the drawer when the DVD-ROM drive's power is off. If the power is off, you can open the drawer by inserting a slender object (about 15 mm) such as a straightened paper clip into the eject hole just to the right of the eject button.



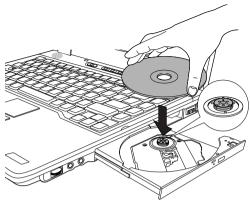
Manual release with the eject hole

2. Grasp the drawer gently and pull until it is fully opened.



Pulling the drawer open

3. Lay the CD/DVD, label side up, in the drawer.



Inserting a CD/DVD



When the drawer is fully opened, the edge of the computer will extend slightly over the CD/DVD tray. Therefore, you will need to turn the CD/DVD at an angle when you place it in the tray. After seating the CD/DVD, however, make sure it lies flat, as shown in the figure above.



- Do not touch the laser lens. Doing so could cause misalignment.
- Keep foreign matter from entering the drive. Check the back edge of the tray to make sure it carries no debris before closing the drive.
- Press gently at the center of the CD/DVD until you feel it click into place. The CD/DVD should lie below the top of the spindle, flush with the spindle base.
- 5. Push the center of the drawer to close it. Press gently until it locks into place.



If the CD/DVD is not seated properly when the drawer is closed, the CD/DVD might be damaged. Also, the drawer might not open fully when you press the eject button.



Closing the DVD-ROM drawer

#### **Removing discs**

To remove the CD/DVD, follow the steps below and refer to the figure.



Do not press the eject button while the computer is accessing the DVD-ROM drive. Wait for the optical media drive indicator to go out before you open the drawer. Also, if the CD/DVD is spinning when you open the drawer, wait for it to stop before you remove it.

1. To pop the drawer partially open, press the eject button. Gently pull the drawer out until it is fully opened.



- When the drawer pops open slightly, wait a moment to make sure the CD/DVD has stopped spinning before pulling the drawer fully open.
- Turn off the power before you use the eject hole. If the CD/DVD is spinning when you open the drawer, the CD/DVD could fly off the spindle and cause injury.
- The CD/DVD extends slightly over the sides of the drawer so you can hold it. Hold the CD/DVD gently and lift it out.



Removing a CD/DVD

3. Push the center of the drawer to close it. Press gently until it locks into place.

### **Audio/Video controls**

This section describes how to use the audio/video control buttons.

#### **Next and Previous buttons**

A single button on a rocker controls the **Next** and **Previous** functions. Press on the icon to select the desired function.

Next Press the ▶►I icon to advance to the next track, chapter

or data.

Previous Press the icon to advance to the previous track,

chapter or data.



If Random is selected in Windows Media Player, selecting Next or Previous advances to a random selection.

## **Play/Pause and Stop buttons**

A single button on a rocker controls the **Play/Pause** and **Stop** functions. Press on the icon to select the desired function.

Play/Pause Press the ▶/▮ icon to begin or pause play.

Stop Press the icon to stop play.

# Writing CDs on DVD-ROM and CD-R/RW drive

Depending on the type of drive installed, you may be able to write CDs. The DVD-ROM and CD-R/RW drive lets you read DVD-ROMs and CDs as well as write CD-R/RW. Observe the precautions in this section to ensure the best performance for writing CDs. For information on loading and unloading CDs refer to the Using optical media drive section.



CD-R discs can be written to only once. CD-RW discs can be rewritten many times.

#### **Before writing or rewriting**

Please observe the following points when you write or rewrite the data.

We recommend the following manufacturers of CD-R and CD-RW media. Media quality can affect write or rewrite success rates.

CD-R: TAIYO YUDEN CO., LTD.

Mitsui Chemicals Inc.

MITSUBISHI CHEMICAL CORPORATION

RICOH Co., Ltd. Hitachi Maxell Ltd.

CD-RW: MITSUBISHI CHEMICAL CORPORATION

RICOH Co., Ltd.

\*For the special media listed below, the following manufacturers are recommended:

- Multi-Speed and High-Speed CD-ROM:
   MITSUBISHI CHEMICAL CORPORATION, RICOH Co., Ltd.
- Ultra-Speed CD-ROM:
  MITSUBISHI CHEMICAL CORPORATION

TOSHIBA has confirmed the operation of CD-R and CD-RW media of the manufacturers above. Operation of other media cannot be guaranteed.

- CD-RW can generally be rewritten about 1,000 times. However, the actual number of rewrites is affected by the quality of the media and the way it is used.
- Be sure to connect the AC adaptor when you write or rewrite.
- Be sure to close all other software programs except the writing software.
- Do not run software such as a screen saver which can put a heavy load on the CPU.
- Operate the computer at full power. Do not use power-saving features.
- Do not write while virus check software is running. Wait for it to finish, then disable virus detection programs including any software that checks files automatically in the background.

- Do not use hard disk utilities, including those intended to enhance HDD access speed. They may cause unstable operation and damage data.
- Write from the computer's HDD to the CD. Do not try to write from shared devices such as a LAN server or any other network device.
- Writing with software other than RecordNow! has not been confirmed. Therefore, operation with other software cannot be guaranteed.

## When writing or rewriting

Note the following when you write or rewrite a CD-R or CD-RW.

- Always copy data from the hard disk drive to the CD. Do not use cutand-paste. The original data will be lost if there is a write error.
- Do not perform any of the following actions:
  - Change users in the Windows XP operating system.
  - Operate the computer for any other function, including use of a mouse or Touch pad, closing/opening the LCD panel.
  - Start a communication application such as a modem.
  - Apply impact or vibration to the PC.
  - Install, remove or connect external devices, including the following: PC Card, USB devices, external display, i.LINK devices, optical digital devices.
  - Open the optical media drive.
- If the media is poor in quality, dirty or damaged, writing or rewriting errors may occur.
- Set the computer on a level surface and avoid places subject to vibration such as airplanes trains, or cars. Do not use an unstable surface such as a stand.
- Keep mobile phones and other wireless communication devices away from the computer.

## Writing CD/DVDs on DVD-R/-RW drive

You can use the DVD-R/-RW drive to write data to either CD-R/-RW or DVD-R/-RW discs. The following applications for writing are supplied on CD-ROM:RecordNow!, licensed by Sonic Solutions.

InterVideo WinDVD Creator 2 Platinum, which is a product of InterVideo, Inc.

# Writing CD/DVDs on DVD Super Multi drive

You can use the DVD Super Multi drive to write data to either CD-R/RW or DVD-R/-RW/+R/+RW/-RAM discs. The following applications for writing are supplied on CD-ROM:RecordNow!, licensed by Sonic Solutions.

InterVideo WinDVD Creator 2 Platinum, which is a product of InterVideo, Inc.

#### Important message (DVD-R/-RW drive)

Before you write or rewrite to CD-R/-RW or DVD-R/-RW discs, read and follow all setup and operating instructions in this section. If you fail to do so, the DVD-R/-RW drive may not function properly, and you may fail to write or rewrite, lose data or incur other damage.

#### Important message (DVD Super Multi drive)

Before you write or rewrite to CD-R/RW or DVD-R/-RW/+R/+RW/-RAM discs, read and follow all setup and operating instructions in this section. If you fail to do so, the DVD Super Multi drive may not function properly, and you may fail to write or rewrite, lose data or incur other damage.

## **Disclaimer (DVD-R/-RW drive)**

TOSHIBA does not bear responsibility for the following:

- Damage to any CD-R/-RW or DVD-R/-RW disc that may be caused by writing or rewriting with this product.
- Any change or loss of the recorded contents of CD-R/-RW or DVD-R/-RW disc that may be caused by writing or rewriting with this product, or for any business profit loss or business interruption that may be caused by the change or loss of the recorded contents.
- Damage that may be caused by using third party equipment or software. Given the technological limitations of current optical disc writing drives, you may experience unexpected writing or rewriting errors due to disc quality or problems with hardware devices. Also, it is a good idea to make two or more copies of important data, in case of undesired change or loss of the recorded contents.

#### **Disclaimer (DVD Super Multi drive)**

TOSHIBA does not bear responsibility for the following:

- Damage to any CD-R/RW or DVD-R/-RW/+R/+RW/-RAM disc that may be caused by writing or rewriting with this product.
- Any change or loss of the recorded contents of CD-R/RW or DVD-R/-RW/+R/+RW/-RAM disc that may be caused by writing or rewriting with this product, or for any business profit loss or business interruption that may be caused by the change or loss of the recorded contents.
- Damage that may be caused by using third party equipment or software. Given the technological limitations of current optical disc writing drives, you may experience unexpected writing or rewriting errors due to disc quality or problems with hardware devices. Also, it is a good idea to make two or more copies of important data, in case of undesired change or loss of the recorded contents.

#### **Before writing or rewriting**

Based on TOSHIBA's limited compatibility testing, we suggest the following manufacturers of CD-R/RW and DVD-R/+R/-RW/+RW/-RAM disc. However, in no event does TOSHIBA guarantee the operation, quality or performance of any disc. Disc quality can affect write or rewrite success rates.

CD-R: TAIYO YUDEN CO., LTD.

Mitsui Chemicals Inc.

MITSUBISHI CHEMICAL CORPORATION

RICOH Co., Ltd. Hitachi Maxell Ltd.

CD-RW: (High-Speed, MITSUBISHI CHEMICAL CORPORATION Multi-Speed) RICOH Co., Ltd.

> DVD-R: DVD Specifications for Recordable Disc for General Version 2.0

TAIYO YUDEN CO., LTD.

PIONEER VIDEO CORPORATION Matsushita Electric Industrial Co., Ltd.

DVD+R: MITSUBISHI CHEMICAL CORPORATION

RICOH Co., Ltd.

DVD-RW: DVD Specifications for Rerecordable Disc for

Version 1.1

VICTOR COMPANY OF JAPAN.LIMITED MITSUBISHI CHEMICAL CORPORATION

DVD+RW: MITSUBISHI CHEMICAL CORPORATION

RICOH Co., Ltd.

DVD-RAM: DVD Specifications for DVD-RAM Disc for Version 2.0 or Version 2.1

Matsushita Electric Industrial Co., Ltd.

Hitachi Maxell Ltd.



This drive cannot use discs that allow writing of 8 speeds or more (DVD-R. DVD+R), or 4 speeds or more (DVD-RW, DVD+RW)

- If the disc is poor in quality, dirty or damaged, writing or rewriting errors may occur. Be careful to check the disc for dirt or damage before you use it.
- The actual number of rewrites to CD-RW, DVD-RW, DVD+RW or DVD-RAM is affected by the quality of the disc and the way it is used.
- There are two types of DVD-R discs: authoring and general use discs. Do not use authoring discs. Only general use discs can be written to by a computer drive.
- You can use DVD-RAM discs that can be removed from a cartridge and DVD-RAM discs designed without a cartridge. You cannot use a disc with a 4.7 GB single-sided capacity or 9.4 GB double-sided capacity.

- Other DVD-ROM drives for computers or other DVD players may not be able to read DVD-R/-RW or DVD+R/+RW discs.
- Data written to a CD-R/DVD-R/DVD+R disc cannot be deleted either in whole or in part.
- Data deleted (erased) from a CD-RW, DVD-RW, DVD+RW and DVD-RAM disc cannot be recovered. Check the content of the disc carefully before you delete it. If multiple drives that can write data to discs are connected, be careful not to delete data from the wrong drive.
- In writing to a DVD-R/-RW, DVD+R/+RW or DVD-RAM disc, some disc space is required for file management, so you may not be able to write the full capacity of the disc.
- Since the disc is based on the DVD standard, it might be filled with dummy data if the written data is less than about 1 GB. Even if you write only a small amount of data, it might take time to fill in the dummy data.
- DVD-RAM formatted by FAT32 cannot be read in Windows 2000 without DVD-RAM Driver Software.
- When multiple drives that can write data to discs are connected, be careful not to write to the wrong drive.
- Be sure to connect the AC adaptor before you write or rewrite.
- Before you enter Standby/Hibernation Mode, be sure to finish DVD-RAM writing. Writing is finished if you can eject DVD-RAM media.
- Be sure to close all other software programs except the writing software.
- Do not run software such as a screen saver, which can put a heavy load on the CPU.
- Operate the computer in the full-power mode. Do not use power-saving features.
- Do not write while virus check software is running. Wait for it to finish and then disable virus detection programs including any software that checks files automatically in the background.
- Do not use hard disk utilities, including those intended to enhance HDD access speed. They may cause unstable operation and data damage.
- Write from the computer's hard disk drive to the CD/DVD. Do not try to write from shared devices such as a LAN server or any other network device.
- Writing with software other than RecordNow! is not recommended.

#### When writing or rewriting

Please observe/consider the following when you write or rewrite to a CD-R/-RW, DVD-R/-RW/-RAM or DVD+R/+RW disc.

- Do not perform any of the following actions when writing or rewriting:
  - Change users in the Windows XP operating system.
  - Operate the computer for any other function, including using a mouse or Touch pad or closing/opening the LCD panel.
  - Start a communication application such as a modem.
  - Apply impact or vibration to the computer.
  - Install, remove or connect external devices, including the following: PC Card, USB devices, external display, i.LINK devices, optical digital devices.
  - Use the audio/video control buttons to reproduce music or voice.
  - Open the DVD-ROM&CD-R/RW, DVD-R/-RW or DVD Super Multi drive.
- Do not use shut down/log off and Standby/Hibernation Mode while writing or rewriting.
- Make sure writing or rewriting is completed before going into Standby/ Hibernation Mode. Writing is completed if you can open the DVD-ROM and CD-R/RW, DVD-R/-RW or DVD Super Multi drive tray.
- Set the computer on a level surface and avoid places subject to vibration such as airplanes, trains, or cars. Do not use an unstable surface such as a stand.
- Keep mobile phones and other wireless communication devices away from the computer.
- Always copy data from the hard disk drive to the DVD-RAM. Do not use cut-and-paste. The original data will be lost if there is a write error.

#### RecordNow! Basic for TOSHIBA

Note the following limitations when you use RecordNow!:

- DVD-Video cannot be created using RecordNow!.
- DVD-Audio cannot be created using RecordNow!.
- You cannot use RecordNow!'s "Audio CD for Car or Home CD Player" function to record music to the DVD-R/-RW or DVD+R/+RW disc.
- Do not use the "Exact Copy" function of RecordNow! to copy DVD-Video and DVD-ROM with copyright protection.
- DVD-RAM disc cannot be backed up with the "Exact Copy" function of RecordNow!
- You cannot back up a CD-ROM or CD-R/RW to DVD-R/-RW or DVD+R/+RW using the "Exact Copy" function of RecordNow!.
- You cannot back up DVD-ROM, DVD-Video or DVD-R/-RW or DVD+R/+RW to CD-R/RW using the "Exact Copy" function of RecordNow!.
- RecordNow! cannot record in packet format.
- You might not be able to use the "Exact Copy" function of RecordNow! to back up a DVD-R/-RW or DVD+R/+RW disc that was made with other software on a different DVD-R/-RW or DVD+R/+RW recorder.
- If you add data to a DVD-R and DVD+R disc that you have already recorded to, you might not be able to read the added data under some circumstances. It cannot be read in 16-bit operating systems, such as Windows 98SE and Windows ME. In Windows NT4, you will need Service Pack 6 or later to read added data. In Windows 2000, you will need Service Pack 2 or later to read it. Some DVD-ROM and DVD-ROM&CD-R/RW drives cannot read added data regardless of the operating system.
- RecordNow! does not support recording to DVD-RAM discs. To record to a DVD-RAM, use Explorer or other utility.
- When you back up a DVD disc, be sure the source drive supports recording to DVD-R/-RW or DVD+R/+RW discs. If the source drive does not support recording to DVD-R/-RW or DVD+R/+RW discs, it might not be backed up correctly.
- When you back up a DVD-R, DVD-RW, DVD+R or DVD+RW, be sure to use the same type of disc.
- You cannot partially delete any data written to a CD-RW, DVD-RW or DVD+RW disc.
- Data written to a CD-R/DVD-R/DVD+R disc cannot be deleted either in whole or in part.

#### **Data Verification**

To verify that data is written or rewritten correctly, follow the steps below before you write or rewrite a data CD/DVD.

- 1. Click the Options button ( ) on the RecordNow! Console to open the Options panels.
- 2. Select the Data in the left-side menu.
- 3. Mark the Verify data written to the disc after burning check box in the Data Options.
- 4. Click the OK button.

#### **DLA for TOSHIBA**

Note the following limitations when you use DLA:

- This software supports only rewritable discs (DVD+RW, DVD-RW, and CD-RW). It does not support DVD+R, DVD-R, and CD-R discs that are not rewritable.
- DLA does not support formatting the DVD-RAM disc and writing to it. They are performed by DVD-RAM Driver Software. The proper software works according to the disc inserted in the drive.
- Do not use any discs that have been formatted with packet writing software other than DLA. Similarly, do not use any discs that have been formatted with DLA with any packet writing software other than DLA. When using a disc you are not familiar with, format it by selecting "Full Format" before using it.
- Do not use the Cut & Paste function for files and folders. A file or folder that has been cut may be lost if writing fails due to an error on the disc.

#### Video

Note the following limitations when you write video to DVD:

- When installing or uninstalling and using InterVideo WinDVD Creator 2 Platinum, the computer should be set to system administrator or equivalent privilege.
- While you are editing DVD-R/-RW/+R/+RW/-RAM, you can display previews. However, if an application other than WinDVD is running, the preview might not display properly. To ensure proper display of previews, do not start other applications while you are editing DVD-R/-RW/+R/+RW/-RAM discs
- Do not change the resolution or the number of screen colors while InterVideo WinDVD Creator 2 Platinum is running.
- Although the online manual and Help files indicate that JPEG files can be used, in fact, they cannot be used.
- InterVideo WinDVD Creator 2 Platinum cannot make DVD-Audio, VideoCD, and miniDVD.
- DVD-R/+R/-RW discs cannot be written in VR format.
- It may take several hours for InterVideo WinDVD Creator 2 Platinum to convert video to MPEG format, and several hours more to save the MPEG file to a DVD Super Multi drive.
- You will need 2 GB of empty hard disk space for every hour to write to a DVD+R/+RW/-R/-RW disc.
- You cannot edit or play copy protected content using InterVideo WinDVD Creator 2 Platinum.

When WinDVD Creator 2 Platinum is used:

You can record video back to your digital camcorder via i.LINK (IEEE1394) using WinDVD Creator 2 Platinum. However, there is a case where its playback sound is choppy.

- Click the Windows Start button and select the Control Panel option.
- 2. Click the Performance and Maintenance icon in the Control Panel.
- 3. Click the System icon in the Performance and Maintenance window.
- 4. Click the Advanced tab in the System Properties window.
- 5. Click the Settings icon in the "Performance" section.
- 6. Click the Advanced tab in the Performance Options window.
- 7. Click the Change icon in the "virtual memory" section.
- 8. Select the Custom size button in the Virtual Memory window.
- 9. Specify much higher values for "Initial size" and "Maximum size."
- 10. Click the Set button in the Virtual Memory window.
- 11. Click the OK button in the Virtual Memory window.

## Media care

This section provides tips on protecting data stored on your CD/DVDs and floppy disks.

Handle your media with care. The following simple precautions will increase the lifetime of your media and protect the data stored on them:

#### CD/DVDs

- Store your CD/DVDs in the container they came in to protect them and keep them clean.
- 2. Do not bend the CD/DVD.
- 3. Do not write on, apply a sticker to, or otherwise mar the surface of the CD/DVD that contains data.
- Hold the CD/DVD by its outside edge or the edge on the center hole.
   Fingerprints on the surface can prevent the drive from properly reading data.
- 5. Do not expose to direct sunlight, extreme heat or cold. Do not place heavy objects on your CD/DVDs.
- If your CD/DVDs become dusty or dirty, wipe them with a clean dry cloth. Wipe from the center out, do not wipe in a circular direction around the CD/DVD. If necessary, use a cloth dampened in water or a neutral cleaner. Do not use benzine, thinner or similar cleaner.

#### Floppy disks

- Store your floppy disks in the container they came in to protect them and keep them clean. If a floppy disk is dirty, do not use cleaning fluid. Clean it with a soft damp cloth.
- 2. Do not slide back the floppy disk's protective metal covering or touch the floppy disk's magnetic surface. Fingerprints may prevent the floppy disk drive from reading data from the floppy disk.
- 3. Data may be lost if the floppy disk is twisted; bent; or exposed to direct sunlight, extreme heat or cold.
- 4. Do not place heavy objects on your floppy disks.
- Do not eat, smoke, or use erasers near your floppy disks. Foreign particles inside the floppy disk's jacket can damage the magnetic surface.
- Magnetic energy can destroy the data on your floppy disks. Keep your floppy disks away from speakers, radios, television sets and other sources of magnetic fields.

## **Sound System**

This section describes audio controls including sound levels and power management.

#### Volume control

The Volume Control utility lets you control the audio volume in Windows for both playback and recording.

- To launch Volume Control for playback, click Start, point to All Programs, point to Accessories, point to Entertainment and click Volume Control.
- To launch Recording Control, click **Options**, point to **Properties**, choose **Recording** and click **OK**.
- To view details of the Volume Control, click **Help** on the Volume Control.

#### Microphone level

The change the microphone gain, follow the steps below.

- Click Start, point to All Programs, point to Accessories, point to Entertainment and click Volume Control.
- Click Options and point to Properties.
- 3. Select Recording and click OK.
- 4. Click Options and select Advanced Controls.
- Click Advanced.
- 6. Check the **Microphone Boost** checkbox.

#### **Audio controller**

The audio controller can be powered down when the audio function is idle. To enable Audio Power Management, follow the steps below.

- Click Start, point to All Programs, point to Accessories, point to Entertainment and click Volume Control.
- Double-click the SigmaTel Audio icon.

#### Power management

- 1. Clicked the **Advanced** tab.
- 2. Select the **Enable Power Management** check box.
- 3. Input a time in **Time to Power Saving State**.



If the Enable Power Management check box is not selected, the audio controller always runs.

## Sound quality

Adjust the equalizer settings to enhance sound quality.

## **Modem**

This section describes how to connect and disconnect the internal modem to and from a telephone jack.



The internal modem does not support voice functions. All data and fax functions are supported.



- In case of a lightning storm, unplug the modem cable from the telephone jack.
- Do not connect the modem to a digital telephone line. A digital line will damage the modem.

#### **Region selection**

Telecommunication regulations vary from one region to another, so you will need to make sure the internal modem's settings are correct for the region in which it will be used.

To select a region, follow the steps below.

 Click start, point to All Programs, point to TOSHIBA Internal Modem and click Region Select Utility.



Do not use the Country/Region Select function in the Modem setup utility in the Control Panel if the function is available. If you change the Country/Region in the Control Panel, the change may not take effect.

- The Region Selection icon will appear in the Windows Task Bar.
   Click the icon with the primary mouse button to display a list of regions
   that the modem supports. A sub menu for telephony location
   information will also be displayed. A check will appear next to the
   currently selected region and telephony location.
- Select a region from the region menu or a telephony location from the sub-menu.
  - When you click a region it becomes the modem's region selection, and the New Location for telephony will be set automatically.
  - When you select a telephony location, the corresponding region is automatically selected and it becomes the modem's current region setting.

#### **Properties menu**

Click the icon with the secondary mouse button to display properties menu on the screen.

## **Setting**

You can enable or disable the following settings:

#### AutoRun Mode

The Region Select utility starts automatically when you start up the operating system.

#### Open the Dialing Properties dialog box after selecting region.

The dialing properties dialog box will be displayed automatically after you select the region.

#### Location list for region selection.

A submenu appears displaying location information for telephony.

# Open dialog box, if the modem and Telephony Current Location region code do not match.

A warning dialog box is displayed if current settings for region code and telephony location are incorrect.

#### **Modem Selection**

If the computer cannot recognize the internal modem, a dialog box is displayed. Select the COM port for your modem to use.

#### **Dialing Properties**

Select this item to display the dialing properties.



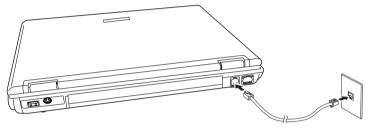
If you are using the computer in Japan, the Telecommunications Business Law requires that you select Japan region mode. It is illegal to use the modem in Japan with any other selection.

#### **Connecting**

To connect the modem cable, follow the steps below.



- The modular cable that comes with the computer must be used to connect a modem. Connect the end of the modular cable with the core to the computer.
- In case of a lightning storm, unplug the modem cable from the telephone jack.
- Do not connect the modem to a digital telephone line. A digital line will damage the modem.
- 1. Plug one end of the modular cable into the modem jack.
- 2. Plug the other end of the modular cable into a telephone jack.



Connecting the internal modem



Do not pull on the cable or move the computer while the cable is connected.



If you use a storage device such as an optical drive or hard disk drive connected to a 16-bit PC Card, you might experience the following modem problems:

- Modem speed is slow or communication is interrupted.
- Skips may occur in sound.

## **Disconnecting**

To disconnect the internal modem cable, follow the steps below.

- Pinch the lever on the connector in the telephone jack and pull out the connector.
- 2. In the same way, pull the cable's other connector out of the computer.

## **Wireless LAN**

The Wireless LAN is compatible with other LAN systems based on Direct Sequence Spread Spectrum/orthogonal Frequency Division Multiplexing radio technology that complies with IEEE802.11 Wireless LAN standard (Revision A, B or G) and Turbo Mode.

- Automatic Transmit Rate Select mechanism in the transmit range of 54, 48, 36, 24, 18, 12, 9 and 6 Mbit/s. (Revision A and G, Revision A/B, B/G, A/B/G combo type)
- Automatic Transmit Rate Select mechanism in the transmit range of 11, 5.5, 2 and 1 Mbit/s. (Revision B)
- Automatic Transmit Rate Select mechanism in the transmit range of 108, 96.72, 48, 36, 24, 18 and 12 Mbit/s. (Turbo Mode, Revision A/B/G combo type)
- Frequency Channel Selection (Revision A/Turbo Mode:5 GHz, Revision B/G: 2.4 GHz)
- Roaming over multiple channels
- Card Power Management
- Wired Equivalent Privacy (WEP) data encryption, based on the 152 bit encryption algorithm.(Atheros module type) Wired Equivalent Privacy (WEP) data encryption, based on the 128 bit encryption algorithm.(Intel module type)
- Advanced Encryption Standard (AES) data encryption, based on 256 bit encryption algorithm.(Atheros module type)



Wake-up on LAN does not function on a Wireless LAN.

## **Security**

- Be sure to enable the WEP encryption function otherwise you may expose your computer to illegal access by an outsider across the Wireless LAN which may cause intrusion, eavesdropping, and the loss or destruction of stored data. TOSHIBA strongly recommend the customer to enable the WEP function.
- TOSHIBA is not liable for the eavesdropping of data due to the use of Wireless LAN and the damage thereof.

#### **Wireless communication switch**

You can enable or disable the Wireless LAN function, with the on/off switch. No transmissions are sent or received when the switch is off. Slide the switch to the right to turn it on and to the left to turn it off.



Set the switch to off in airplanes and hospitals. Check the indicator. It will stop glowing when the wireless communication function is off.

#### Wireless communication indicator

The wireless communication indicator indicates the status of the wireless communication functions

Indicator status	Indication
Indicator off	Wireless communication switch is set to off. Automatic power down because of overheating. Power malfunction
Indicator glows	Wireless communication switch is on. Wireless LAN is turned on by an application.

If you used the Task Bar to disable W-LAN, restart the computer or follow the procedures below to enable the system to recognize W-LAN. Open or click the following: start, Control Panel, System, Hardware Device Manager, Network adapters, Atheros AR5001X+ Wireless Network Adapter or Intel® PRO/Wireless LAN 2100 3B Mini PCI Adapter or Intel® PRO/Wireless 2100A LAN Mini PCI Adapter or Intel® PRO/Wireless 2200BG Network Connection and enable.

#### LAN

The computer has built-in support for Ethernet LAN (10 megabits per second, 10BASE-T), Fast Ethernet LAN (100 megabits per second, 100BASE-Tx). This section describes how to connect/disconnect to a LAN.

### LAN cable types



The computer must be configured properly before connecting to a LAN. Logging onto a LAN using the computer's default settings could cause a malfunction in LAN operation. Check with your LAN administrator regarding set-up procedures.

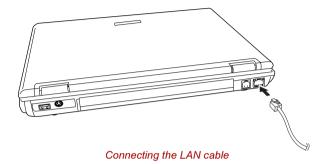
If you are using Fast Ethernet LAN (100 megabits per second, 100BASETX), be sure to connect with a CAT5 cable or higher. You cannot use a CAT3 cable.

If you are using Ethernet LAN (10 megabits per second, 10BASE-T), you can connect with a CAT3 or higher.

## **Connecting LAN cable**

To connect the LAN cable, follow the steps below.

- 1. Turn off the power to the computer and to all external devices connected to the computer.
- Plug one end of the cable into the LAN jack. Press gently until you hear the latch click into place.



3. Plug the other end of the cable into a LAN hub connector. Check with your LAN administrator before connecting to a hub.



When the computer is exchanging data with the LAN, the LAN Active indicator glows orange. When the computer is connected to a LAN hub but is not exchanging data, the Link indicator glows green.

#### **Disconnecting LAN cable**

To disconnect the LAN cable, follow the steps below.



Make sure the LAN Active indicator (orange LED) is out before you disconnect the computer from the LAN.

- Pinch the lever on the connector in the computer's LAN jack and pull out the connector.
- 2. Disconnect the cable from the LAN hub in the same manner. Check with your LAN administrator before disconnecting from the hub.

# **Cleaning the computer**

To help ensure long, trouble-free operation, keep the computer free of dust and use care with liquids around the computer.

- Be careful not to spill liquids into the computer. If the computer does get wet, turn the power off immediately and let the computer dry completely before you turn it on again.
- Clean the computer using a slightly damp (with water) cloth. You can use glass cleaner on the display. Spray a small amount of cleaner on a soft, clean cloth and wipe the screen gently with the cloth.



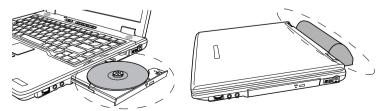
Never spray cleaner directly onto the computer or let liquid run into any part of it. Never use harsh or caustic chemical products to clean the computer.

Remove the dust from the cooling vents on the Left side of the computer regularly with a vacuum cleaner. Refer to Chapter 2, Grand Tour. Left side.

# Moving the computer

The computer is designed for rugged durability. However, a few simple precautions taken when moving the computer will help ensure trouble-free operation.

- Make sure all disk activity has ended before moving the computer. Check the **Disk** indicator on the computer.
- If a CD/DVD is in the drive, remove it. Also make sure the drawer is securely closed.
- Turn off the power to the computer.
- Disconnect the AC adaptor and all peripherals before moving the computer.
- Close the display. Do not pick up the computer by its display panel.
- Close all port covers.
- Use the carrying case when transporting the computer.
- When carrying your computer, be sure to hold it securely so that it does not fall or hit anything.
- Do not carry your computer by holding protruded portions.



Protruded portions

# **Heat dispersal**

To protect from overheating, the CPU has an internal temperature sensor. If the computer's internal temperature rises to a certain level, the cooling fan is turned on or the processing speed is lowered. You can select whether to control the CPU temperature by turning on the fan first, then if necessary, lowering the CPU speed. Or, by lowering the CPU speed first, then if necessary, turning on the fan. Use the *Cooling Method* item of the *Basic Setup* tab in TOSHIBA Power Saver.

Maximum Performance	Turns on the fan first, then if necessary, lowers the CPU processing speed.
Performance	Uses a combination of the fan and lowering the CPU processing speed.
Battery optimized	Lowers the CPU processing speed first, then if necessary turns on the fan.

When the CPU temperature falls to a normal range, the fan is turned off and the CPU operation returns to standard speed.



If the CPU temperature reaches an unacceptably high level with either setting, the system automatically shuts down to prevent damage. Data in memory will be lost.

# **Chapter 5**

# The Keyboard

The computer's keyboard layouts are compatible with a 101/102-key enhanced keyboard. By pressing some keys in combination, all the 101/102-key keyboard functions can be executed on the computer.

The number of keys on your keyboard depends on which country/region's keyboard layout your computer is configured with. Keyboards for numerous languages are available.

There are five types of keys: typewriter keys, keypad overlay, function keys, soft keys and cursor control keys.

# **Typewriter keys**

The typewriter keys produce the upper- and lower-case letters, numbers, punctuation marks, and special symbols that appear on the screen.

There are some differences, however, between using a typewriter and using a computer keyboard:

- Letters and numbers produced in computer text vary in width. Spaces, which are created by a "space character," may also vary depending on line justification and other factors.
- The lowercase I (el) and the number 1 (one) are not interchangeable on computers as they are on a typewriter.
- The uppercase O (oh) and the 0 (zero) are not interchangeable.
- The Caps Lock function key locks only the alphabetic characters in uppercase while the shift lock on a typewriter places all keys in the shifted position.
- The Shift keys, the Tab key, and the BkSp (backspace) key perform the same function as their typewriter counterparts but also have special computer functions.

# F1 ... F12 function keys

The function keys (not to be confused with **Fn**) are the 12 keys at the top of your keyboard. These keys function differently from other keys.



**F1** through **F12** are called function keys because they execute programmed functions when pressed. Used in combination with the **Fn** key, keys marked with icons execute specific functions on the computer. Refer to the section, *Soft keys: Fn key combinations*, in this chapter. The function executed by individual keys depends on the software you are using.

# **Soft keys: Fn key combinations**

The Fn (function) is used in combination with other keys to form soft keys. Soft keys are key combinations that enable, disable or configure specific features.



Some software may disable or interfere with soft-key operations. Soft-key settings are not restored by the Standby Mode feature.

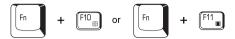
#### **Emulating keys on enhanced keyboard**



A 101-key enhanced keyboard layout

The keyboard is designed to provide all the features of the 101-key enhanced keyboard, shown in figure above. The 101/102-key enhanced keyboard has a numeric keypad and scroll lock key. It also has additional **Enter** and **Ctrl** keys to the right of the main keyboard. Since the keyboard is smaller and has fewer keys, some of the enhanced keyboard functions must be simulated using two keys instead of one on the larger keyboard.

Your software may require you to use keys that the keyboard does not have. Pressing the **Fn** key and one of the following keys simulates the enhanced keyboard's functions.



Press Fn + F10 or Fn + F11 to access the integrated keypad. When activated, the keys with gray markings on the bottom edge become numeric keypad keys (Fn + F11) or cursor control keys (Fn + F10). Refer to the *Keypad overlay* section in this chapter for more information on how to operate these keys. The power on default for both settings is off.

Press Fn + F12 (ScrLock) to lock the cursor on a specific line. The power on default is off



Press **Fn** + **Enter** to simulate **Enter** on the enhanced keyboard's numeric keypad.



Press **Fn** + **Ctrl** to simulate the enhanced keyboard's right **Ctrl** key.

## **Hot keys**

Hot keys (**Fn** + a function or Esc key) let you enable or disable certain features of the computers.



**Sound mute:** Pressing **Fn + Esc** in a Windows environment turns sound on or off. When you press these hot keys, the current setting will change and be displayed as an icon.



**Instant security:** Press Fn+F1 to blank the screen to prevent others from accessing your data. To restore the screen and original settings, press any key or press the Touch pad. If a screensaver password is registered, a dialog box will appear. Enter the screensaver password and click OK. If no password is set, the screen will be restored when you press any key or press the Touch pad.



**Power save mode:** Pressing **Fn + F2** changes the power save mode.

If you press **Fn** + **F2** in a Windows environment, the Power Save Mode is displayed in a dialog box. Continue holding down **Fn** and press **F2** again to change the setting. You can also change this setting through the *profile* item in TOSHIBA Power Saver.



**Standby:** When you press **Fn** + **F3**, the computer enters Standby Mode. To avoid entering Standby unexpectedly, a dialog box appears for verification. However, if you select the check box, it will not appear in the future.



**Hibernation:** When you press **Fn + F4**, the computer enters Hibernation Mode. To avoid entering Hibernation Mode unexpectedly, a dialog box appears for verification. However, if you select the check box, it will not appear in the future.



**Display selection:** Press Fn + F5 to change the active display device. When you press these hot keys, a dialog box appears. Only selectable devices will be displayed. Hold down Fn and press F5 again to change the device. When you release Fn and F5, the selected device will change. If you hold down these hot keys for five seconds the selection will return to **LCD**.



**LCD Display Brightness:** Pressing **Fn** + **F6** decreases the display brightness in decrements. When you press these hot keys, the current setting will be displayed for two seconds by an icon. You can also change this setting through the *Screen brightness* item of the *Basic Setup* tab in TOSHIBA Power Saver



**LCD Display Brightness:** Pressing **Fn** + **F7** increases the display brightness in increments. When you press these hot keys, the current setting will be displayed for two seconds by a pop-up icon. You can also change this setting through the *Screen brightness* item of the *Basic Setup* tab in TOSHIBA Power Saver



- The brightness level is always set at the maximum value for about 18 seconds, when the LCD turns on. After 18 seconds, the brightness level will appear at the Power Save Mode setting or you can change it manually.
- Display clarity increases with the brightness level.



Wireless setting: Fn + F8 are not used.



**Touch pad:** Pressing **Fn + F9** in a Windows environment enables or disables the Touch pad function. When you press these hot keys, the current setting will change and be displayed as an icon.



**Display resolution selection:** Press **Fn + spacebar** to change the display resolution. Each time when you press these hot keys, the display resolution changes as follows: From the current resolution (the original resolution) to 1024×768, from 1024×768 to 800×600, from 800×600 to the original resolution.



**TOSHIBA Zooming Utility(reduce):** To reduce the icon size on the desktop or the application window, press the **1** key while holding down the **Fn** key.



**TOSHIBA Zooming Utility(enlarge):** To enlarge the icon size on the desktop or the application window, press the **2** key while holding down the **Fn** key.

#### **Fn Sticky key**

You can use the TOSHIBA Accessibility Utility to make the **Fn** key sticky, that is, you can press it once, release it, and then press an "**F number**" key. To start the TOSHIBA Accessibility Utility, click **start**, point to **All Programs**, point to **TOSHIBA**, point to **Utilities** and click **Accessibility**.

# **Windows special keys**

The keyboard provides two keys that have special functions in Windows: Windows logo key activates the **start** menu and the other, the application key, has the same function as the secondary mouse button.



This key activates the Windows start menu.



This key has the same function as the secondary mouse button.

# Keypad overlay

Your computer's keyboard does not have an independent numeric keypad, but its numeric keypad overlay functions like one.

The keys in the center of the keyboard with gray letters make up the numeric keypad overlay. The overlay provides the same functions as the numeric keypad on the 101/102-key enhanced keyboard described previously.

## Turning on the overlays

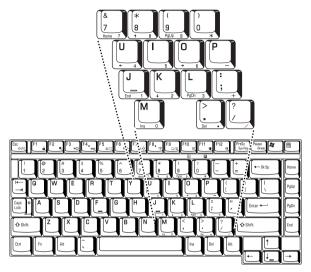
The numeric keypad overlay can be used for numeric data input or cursor and page control.

#### Arrow mode

To turn on the Arrow mode, press **Fn** + **F10**. The Arrow mode **F10** indicator lights. Now try cursor and page control using the keys shown in the following figure. Press **Fn** + **F10** again to turn off the overlay.

#### Numeric mode

To turn on the Numeric mode, press **Fn** + **F11**. The Numeric mode **F11** indicator lights. Now try numeric data entry using the keys in the following figure. Press **Fn** + **F11** again to turn off the overlay.



The numeric keypad overlay

#### **Temporarily using normal keyboard (overlay on)**

While using the overlay, you can temporarily access the normal keyboard without turning off the overlay:

- Hold Fn and press any other key. All keys will operate as if the overlay were off.
- Type upper-case characters by holding Fn + Shift and pressing a character key.
- 3. Release **Fn** to continue using the overlay.

## **Temporarily using overlay (overlay off)**

While using the normal keyboard, you can temporarily use the keypad overlay without turning it on:

- 1. Press and hold down Fn.
- Check the keyboard indicators. Pressing Fn turns on the most recently used overlay. If the Numeric mode indicator lights, you can use the overlay for numeric entry. If the Arrow mode indicator lights, you can use the overlay for cursor and page control.
- 3. Release **Fn** to return to normal keyboard operation.

## **Temporarily changing modes**

If the computer is in **Numeric mode**, you can switch temporarily to **Arrow mode** by pressing a shift key.

If the computer is in **Arrow mode**, you can switch temporarily to **Numeric mode** by pressing a shift key.

# **Generating ASCII characters**

Not all ASCII characters can be generated using normal keyboard operation. But, you can generate these characters using their ASCII codes. With the overlay on:

- Hold down Alt.
- 2. Using the overlay keys, type the ASCII code.
- 3. Release **Alt**, and the ASCII character appears on the display screen. With the overlay off:
- 1. Hold down Alt + Fn.
- Using the overlay keys, type the ASCII code.
- Release Alt + Fn, and the ASCII character appears on the display screen.

# **Chapter 6**

## **Power and Power-Up Modes**

The computer's power resources include the AC adaptor and internal batteries. This chapter gives details on making the most effective use of these resources including charging and changing batteries, tips for saving battery power, and power up modes.

## **Power conditions**

The computer's operating capability and battery charge status are affected by the power conditions: whether an AC adaptor is connected, whether a battery is installed and what the charge level is for the battery.

#### Power conditions

		Power on	Power off (no operation)
Universal AC adaptor connected	Battery fully charged	Operates     LED: Battery green     DC IN 15V green	LED: Battery green     DC IN 15V green
	Battery partially charged or no charge	Operates     Quick Charge     LED: Battery orange     DC IN 15V green	Quick charge     LED: Battery orange     DC IN 15V green
	No battery installed	Operates  No charge LED: Battery off DC IN 15V green	No charge     LED: Battery off     DC IN 15V green

Table 6-1 Power conditions continued

		Power on	Power off (no operation)
adaptor not connected	Battery charge is above low battery trigger point	Operates     LED: Battery off     DC IN 15V off	
	Battery charge is below low battery trigger point	Operates     LED: Battery     flashes orange     DC IN 15V off	
	Battery charge is exhausted	Computer shuts down	
	No battery installed	Cannot operate     LED: Battery off     DC IN 15V off	

## **Power indicators**

As shown in the above table, the **Battery, DC IN 15V** and **Power** indicators on the system indicator alert you to the computer's operating capability and battery charge status.

## **Battery indicator**

Check the **Battery** indicator to determine the status of the battery pack. The following indicator lights indicate the battery status:

Flashing orange	The battery charge is low. The AC adaptor must be connected to recharge the battery.
Orange	Indicates the AC adaptor is connected and charging the battery.
Green	Indicates the AC adaptor is connected and the battery is fully charged.
No light	Under any other conditions, the indicator does not light.



If the battery becomes too hot while it is being charged, the charge will stop and the battery indicator will go out. When the battery's temperature falls to a normal range, charge will resume. This occurs whether the computer's power is on or off.

#### **DC IN 15V indicator**

Check the **DC IN 15V** indicator to determine the power status with the AC adaptor connected:

Green	Indicates the AC adaptor is connected and supplying proper power to the computer.
Flashing orange	Indicates a problem with the power supply. Plug the AC adaptor into another outlet. If it still does not operate properly, contact your dealer.
No light	Under any other conditions, the indicator does not light.

#### **Power indicator**

Check the **Power** indicator to determine the power status:

Green	Indicates power is being supplied to the computer and the computer is turned on.
Blinking orange	Indicates power is being supplied to the computer while the computer is in Standby Mode. The indicator turns on for one second and off for two seconds.
No light	Under any other conditions, the indicator does not light.

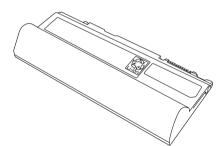
## **Battery types**

The computer has two types of batteries:

- Battery packs
  - High Capacity battery pack (8800mAh)
  - Battery pack (4400mAh)
- Real Time Clock (RTC) battery

## **High Capacity battery pack**

An optional High Capacity battery is installable instead of a main battery. The capacity of High Capacity battery is approximately double the capacity of main battery. The connection method for the High Capacity battery is the same as for the main battery.



High Capacity battery pack



- The battery pack is a lithium ion battery, which can explode if not properly replaced, used, handled or disposed of. Dispose of the battery as required by local ordinances or regulations. Use only batteries recommended by TOSHIBA as replacements.
- Do not remove the battery pack while the computer is in Standby Mode. Data is stored in RAM, so if the computer loses power it will be lost. When the computer is powered off in Standby Mode, and the AC adaptor is not connected, the main battery pack and optional High Capacity battery pack supply power to maintain data and programs in memory. If the battery pack(s) is completely discharged, Standby Mode does not function and the computer loses all data in memory.

## **Battery pack**

When the AC adaptor is not connected, the computer's main power source is a removable lithium ion battery pack, also referred to in this manual as the main battery. You can purchase additional battery packs for extended use of the computer away from an AC power source.

Before you remove the battery pack, set the computer to Hibernation Mode or save your data and shut down the computer. Do not change the battery pack while the AC adaptor is connected.



- The battery pack is a lithium ion battery, which can explode if not properly replaced, used, handled or disposed of. Dispose of the battery as required by local ordinances or regulations. Use only batteries recommended by TOSHIBA as replacements.
- Do not remove the battery pack while the computer is in Standby Mode. Data is stored in RAM, so if the computer loses power it will be lost. When the computer is powered off in Standby Mode, and the AC adaptor is not connected, the main battery pack supplies power to maintain data and programs in memory. If the battery pack(s) is completely discharged, Standby Mode does not function and the computer loses all data in memory.

To ensure that the battery pack maintains its maximum capacity, operate the computer on battery power at least once a month until the battery pack is fully discharged. Refer to *Extending battery life* in this chapter for procedures. If the computer is continuously operated on AC power through an AC adaptor for an extended period, more than a month, the battery may fail to retain a charge. It may not function efficiently over the expected life of the battery and the **Battery** indicator may not indicate a low-battery condition.

## **Real Time Clock battery**

The Real Time Clock (RTC) battery provides power for the internal real time clock and calendar. It also maintains the system configuration.

If the RTC battery becomes completely discharged, the system loses this data and the real time clock and calendar stop working. The following message appears when you turn on the power:



\*\*\*\* RTC battery is low or CMOS checksum is inconsistent \*\*\*\*
Press [F1] key to set Date/Time.



The computer's RTC battery is a Ni-MH battery and should be replaced only by your dealer or by a TOSHIBA service representative. The battery can explode if not properly replaced, used, handled or disposed of. Dispose of the battery as required by local ordinances or regulations.



- You can change the settings of the Real Time Clock by pressing F1 in response to the above prompt.
- After configuring the time and date for the Real Time Clock battery, we recommend that you turn the power status of your computer to "ON" so that the Real Time Clock battery is charged.

Refer to Chapter 9 Troubleshooting for the detail.

## Care and use of the battery pack

The battery pack is a vital component of portable computing. Taking proper care of it will help ensure longer operating time on battery power as well as a longer life for your battery pack. Follow the instructions in this section carefully to ensure safe operation and maximum performance.

#### Safety precautions

Mishandling of batteries can cause death, serious injury or property damage. Carefully observe the following advisories:

**Danger:** Indicates an imminently hazardous situation, which could result in death or serious injury, if you do not follow instructions.

**Warning:** Indicates a potentially hazardous situation, which could result in death or serious injury, if you do not follow instructions.

**Caution:** Indicates a potentially hazardous situation, which if not avoided, may result in moderate or minor injury or property damage.

Note: Provides important information.

#### Danger

- Never try to dispose of the battery pack by burning or expose it to a heating device such as a microwave oven. The battery pack could explode and cause bodily injury.
- Never try to disassemble, repair or otherwise tamper with a battery pack. The battery pack will overheat and ignite. Leakage of caustic alkaline solution or other electrolytic substances will cause fire or injury, possibly resulting in death or serious injury.
- 3. Never short-circuit the battery pack by contacting the terminals with a metal object. A short-circuit can cause fire or otherwise damage the battery pack and possibly cause injury. To avoid accidental short-circuit, always wrap the battery pack in plastic and cover the terminals with electrical tape when storing or disposing of the battery pack.
- 4. Never puncture the battery pack with a nail or other sharp object. Never strike it with a hammer or other object. Never step on it.
- Never try to charge the battery pack in any manner other than that described in the user's manual. Never connect the battery pack to a plug socket or to an automobile's cigarette lighter socket. It may rupture or ignite.
- 6. Use only the battery pack supplied with the computer or other device or a battery pack approved by the computer or device's manufacturer. Battery packs have different voltages and terminal polarities. Use of an improper battery could cause smoke, fire or rupture of the battery pack.
- 7. Never subject a battery pack to heat, such as storage near a heat source. Exposure to heat can cause the battery pack to ignite, explode or leak caustic liquid and cause death or serious injury. It could also fail or malfunction causing data loss.

- 8. Never expose the battery pack to abnormal shock, vibration or pressure. The battery pack's internal protective device will fail, causing it to overheat, explode, ignite or leak caustic liquids possibly resulting in death or serious injury.
- 9. Never let a battery pack become wet. A wet battery pack will overheat, ignite or rupture possibly resulting in death or serious injury.

#### Warning

- 1. Never allow caustic electrolyte fluid leaked from a battery pack to contact your eyes, skin or clothing. If caustic electrolyte fluid should contact your eyes, immediately wash your eyes with large amounts of running water and seek medical attention, to help prevent eye damage. If electrolyte fluid should contact your skin immediately wash it under running water to prevent rash. If it contacts your clothes, promptly remove them to prevent the fluid from contacting your skin or eyes.
- Immediately turn off the power, disconnect the AC adaptor and remove
  the battery if any of the following events are observed in the battery
  pack: offensive or unusual odor, excessive heat, discoloration or
  deformation. Never use the computer again until it has been checked
  by a TOSHIBA service provider. It might generate smoke or fire, or the
  battery pack might rupture.
- Make sure the battery is securely installed in the computer before attempting to charge the battery pack. Improper installation could generate smoke or fire, or cause the battery pack to rupture.
- 4. Keep the battery pack out of reach of infants and children. It can cause injury.

#### Caution

- Never continue to use a battery pack after its recharging capacity has become impaired, or after the display of a warning message indicating that the battery pack's power is exhausted. Continued use of an exhausted or impaired battery pack could cause the loss of data.
- Never dispose of battery packs with normal trash. Bring them to your TOSHIBA dealer or to another recycling center to save resources and prevent environmental damage. Cover the terminals with electrical tape to prevent short-circuits, which could cause the battery pack to ignite or rupture.
- 3. Use only battery packs recommended by TOSHIBA as replacements.
- 4. Always make sure the battery pack is installed correctly and securely. Otherwise, a battery pack could fall out and possibly cause injury.
- Charge the battery pack only in an ambient temperature between 5 and 35 degrees Celsius. Otherwise, the electrolyte solution might leak, battery pack performance might deteriorate and the battery life might be shortened.

- 6. Be sure to monitor the remaining battery power. If the battery pack and real time clock battery discharge completely, Standby and Suspend will not function and data in memory will be lost. Also, the computer might register an incorrect time and date. In this case, connect the AC adaptor to recharge the batteries.
- Never install or remove the battery pack without first turning off the power and disconnecting the AC adaptor. Never remove the battery pack while the computer is in Suspend or Standby Mode. Data will be lost

#### Note

- Never remove the battery pack while the Wake-up on LAN function is enabled. Data will be lost. Before you remove a battery pack, disable the Wake-up on LAN function.
- After the battery pack is charged, avoid leaving the AC adaptor connected and the computer turned off for more than a few hours at a time. Continuing to charge a fully-charged battery pack can damage the battery.

## **Charging the batteries**

When the power in the battery pack becomes low, the **Battery** indicator flashes orange indicating that only a few minutes of battery power remain. If you continue to use the computer while the **Battery** indicator flashes, the computer enables Hibernation Mode (so you don't lose data) and automatically turns off.



The computer enters Hibernate Mode only if Hibernation is enabled in two places: the Hibernate tab in Power Options and Setup Action tab in TOSHIBA Power Saver.

You must recharge a battery pack when it becomes discharged.

#### **Procedures**

To recharge a battery pack while it is installed in the computer, connect the AC adaptor to the **DC IN 15V** jack and plug the other end into a working outlet

The **Battery** indicator glows orange when the battery is being charged.



Use only the computer connected to an AC power source or the optional TOSHIBA Battery charger to charge the battery pack. Never attempt to charge the battery pack with any other charger.

#### Time

The following table shows the approximate time required to fully charge a discharged battery.

#### Charging time (hours)

Battery type	Power on	Power off
High Capacity battery pack (8800mAh)	about 10.5 to 21.5	about 4.5
Battery pack (4400mAh)	about 5.0 to 11.0	about 2.5
RTC battery	8	Doesn't charge



The charging time when the computer is on is affected by ambient temperature, the temperature of the computer and how you use the computer. If you make heavy use of external devices, for example, the battery might scarcely charge at all during operation. Refer also to the section Maximizing battery operating time.

#### Battery charging notice

The battery may not charge right away under the following conditions:

- The battery is extremely hot or cold. If the battery is extremely hot, it might not charge at all. To ensure the battery charges to its full capacity, charge the battery at room temperature of 10° to 30°C (50° to 88°F).
- The battery is nearly completely discharged. Leave the AC adaptor connected for a few minutes and the battery should begin charging.

The **Battery** indicator may show a rapid decrease in battery operating time when you try to charge a battery under the following conditions:

- The battery has not been used for a long time.
- The battery has completely discharged and been left in the computer for a long time.
- A cool battery is installed in a warm computer.

In such case, follow the steps below.

- 1. Fully discharge the battery by leaving it in the computer with the power on until the power automatically shuts off.
- 2. Plug in the AC adaptor.
- Charge the battery until the Battery indicator glows green.

Repeat these steps two or three times until the battery recovers normal capacity.



Leaving the AC adaptor connected will shorten battery life. At least once a month, run the computer on battery power until the battery is fully discharged, then recharge the battery.

## **Monitoring battery capacity**

Remaining battery power can be monitored in TOSHIBA Power Saver.



- Wait at least 16 seconds after turning on the computer before trying to monitor the remaining operating time. The computer needs this time to check the battery's remaining capacity and to calculate the remaining operating time, based on the current power consumption rate and remaining battery capacity. The actual remaining operating time may differ slightly from the calculated time.
- With repeated discharges and recharges, the battery's capacity will gradually decrease. Therefore, an often used, older battery will not operate for as long as a new battery even when both are fully charged. In this case, TOSHIBA Power Saver will indicate a 100% charge for both the old and new battery, but the displayed estimated time remaining will be shorter for the older battery.

## **Maximizing battery operating time**

A battery's usefulness depends on how long it can supply power on a single charge.

How long the charge lasts in a battery depends on:

- How you configure the computer (for example, whether you enable battery-power saving options). The computer provides a battery save mode, which can be set in TOSHIBA Power Saver, to conserve battery power. This mode has the following options:
  - CPU processing speed
  - Screen brightness
  - Cooling method
  - System Standby
  - System Hibernation
  - Monitor power off
- Hard disk drive power offHow often and how long you use the hard disk, optical disc and the floppy disk drive.
- How much charge the battery contained to begin with.
- How you use optional devices, such as a PC Card, to which the battery supplies power.
- Enabling Standby Mode conserves battery power if you are frequently turning the computer off and on.
- Where you store your programs and data.
- Closing the display when you are not using the keyboard saves power.
- Operating time decreases at low temperatures.
- The condition of the battery terminals. Make sure the battery terminals stay clean by wiping them with a clean dry cloth before installing the battery pack.

#### Retaining data with power off

When you turn off your computer with fully charged batteries, the batteries retain data for the following approximate time periods.

High Capacity battery pack (8800mAh)	about 5 days (Standby Mode) about 55 days (Boot mode)
Battery pack (4400mAh)	about 3 days (Standby Mode) about 25 days (Boot mode)
RTC battery	30 days

## **Extending battery life**

To maximize the life of your battery pack:

- At least once a month, disconnect the computer from a power source and operate it on battery power until the battery pack fully discharges. Before doing so, follow the steps below.
  - 1. Turn off the computer's power.
  - Disconnect the AC adaptor and turn on the computer's power. If it does not turn on go to step 4.
  - Operate the computer on battery power for five minutes. If the
    battery pack has at least five minutes of operating time, continue
    operating until the battery pack is fully discharged. If the Battery
    indicator flashes or there is some other warning to indicate a low
    battery, go to step 4.
  - 4. Connect the AC adaptor to the computer and the power cord to a power outlet. The DC IN 15V indicator should glow green, and the Battery indicator should glow orange to indicate that the battery pack is being charged. If the DC IN 15V indicator does not glow, power is not being supplied. Check the connections for the AC adaptor and power cord.
  - 5. Charge the battery pack until the **Battery** indicator glows green.
- If you have extra battery packs, rotate their use.
- If you will not be using the system for an extended period, more than one month, remove the battery pack.
- Disconnect the AC adaptor when the battery is fully charged. Overcharging makes the battery hot and shortens life.
- If you are not going to use the computer for more than eight hours, disconnect the AC adaptor.
- Store spare battery packs in a cool dry place out of direct sunlight.

## Replacing the battery pack

When the battery pack reaches the end of its operating life you will need to install a new one. The life of the battery pack is generally about 500 recharges. If the **Battery** indicator flashes orange shortly after fully recharging the battery, the battery pack needs to be replaced.

You might also replace a discharged battery pack with a charged spare when you are operating your computer away from an AC power source. This section explains how to remove and install the battery pack.

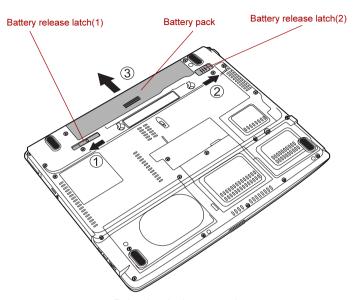
#### Removing the battery pack

To replace a discharged battery, follow the steps below.



- When handling battery packs, do not short-circuit the terminals. Also do not drop, hit or otherwise apply impact; do not scratch or break the casing and do not twist or bend the battery pack.
- Do not remove the battery pack while the computer is in Standby Mode. Data is stored in RAM, so if the computer loses power it will be lost.
- In Hibernation Mode, data will be lost if you remove the battery or disconnect the AC adaptor before the save is completed. Wait for the Built-in HDD indicator to go out.
- Do not touch the latch while holding the computer. Or you may get injured by the dropped battery by unintentional release of the latch.
- 1. Save your work.
- 2. Turn the computer's power off. Make sure the Power indicator is off.
- 3. Remove all cables connected to the computer.
- 4. Turn the computer upside down.

 Slide and hold the battery release latch(2) to free the battery pack after moving the battery release latch(1) into its unlock position - then slide the battery pack out of the computer.



Releasing the battery pack



For environmental reasons, do not throw away a spent battery pack. Please return spent battery packs to your TOSHIBA dealer.

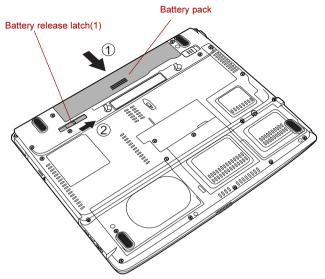
## **Installing the battery pack**

To install a battery, follow the steps below.



- The battery pack is a lithium ion battery, which can explode if not properly replaced, used, handled or disposed of. Dispose of the battery as required by local ordinances or regulations. Use only batteries recommended by TOSHIBA as replacements.
- Do not touch the latch while holding the computer. Or you may get injured by the dropped battery by unintentional release of the latch.
- 1. Turn the computer's power off.
- 2. Disconnect all cables connected to the computer.
- 3. Insert the battery pack.

4. Ensure the battery release latch(1) is moved into its locked position.



Securing the battery pack

## Starting the computer by password

To start up the computer with the user password, follow these steps:

1. Turn on the power as described in Chapter 3, *Getting Started*. The following message appears:



Password =



At this point, the hotkeys **Fn + F1** to **F9** do not work. They will function after you enter the password.

- 2. Enter the password.
- Press Enter.



If you enter the password incorrectly three times in a row, the computer shuts off. In this case, you must turn the computer back on to retry password entry.

## **Power-up modes**

The computer has the following power-up modes:

- Boot: Computer shuts down without saving data. Always save your work before you turn the computer off in boot mode.
- Hibernation: Data in memory is saved to the hard disk.
- Standby: Data is maintained in the computer's main memory.



Refer also to the sections Turning on the power and Turning off the power in Chapter 3, Getting Started.

#### Windows utilities

You can specify the setting in TOSHIBA Power Saver.

#### **Hot keys**

You can use hot keys Fn + F3 to enter Standby Mode and Fn + F4 to enter Hibernation Mode. Refer to Chapter 5, *The Keyboard* for details.

## Panel power on/off

You can set up your computer so that power turns off automatically when you close the display panel. When you open the panel, power turns on in Standby Mode or Hibernation Mode but not in boot mode.



If the panel power off function is enabled and you use Shut down Windows, do not close the display until the shut down function is completed.

## **System Auto Off**

This feature turns the system off automatically if it is not used for a set duration. The system shuts down in Standby Mode or Hibernation Mode in Windows

# **Chapter 7**

## **HW Setup and Passwords**

This chapter explains how to use the TOSHIBA HW Setup program to configure your computer and how to set passwords.

## **HW Setup**

The TOSHIBA HW Setup program allows you to configure settings for various system and hardware functions including those for the parallel printer, display, keyboard and processor.



If the supervisor password is set, access to the TOSHIBA HW Setup program can be prevented when the user password is used to log on to the computer. Please note that some models do not provide a Parallel/Printer tab or a CPU tab for configuration of these respective functions.

## **Accessing HW Setup**

To run HW Setup, click **start**, click **Control Panel** and select **TOSHIBA HW Setup**.

## **HW Setup window**

The HW Setup window contains the following tabs: General, Password, Device Config, Display, CPU, Boot Priority, Keyboard, LAN and USB.

There are also three buttons: **OK**, **Cancel** and **Apply**.

OK	Accepts your changes and closes the HW Setup window.
Cancel	Closes the window without accepting your changes.
Apply	Accepts all your changes without closing the HW Setup window.

#### General

This window displays the BIOS version and contains two buttons: **Default** and **About**.

Default	Return all HW Setup values to the factory settings.
About	Display the HW Setup version.

#### Setup

This field displays BIOS Version and date.

#### **Password**

#### User Password

This option allows you to set or reset the user password for power on.

Not Registered	No password is currently set. (Default)
Registered	Set the password. A dialogue box will appear to let you set the password.

To enter a user password:

1. Select Not Registered to display the following prompt:



Enter Password:

 Enter a password of up to 10 characters. (You cannot use the following characters: - ^ @ [];:,./ space.) The character string you enter is displayed as a string of asterisks. For example, if you enter a password consisting of four characters, the display is shown as:



Enter Password: \*\*\*\*



If you click the **OK** button before entering the password, **Not** Registered will appear on the display.

3. Click the **OK** button. The following message appears, allowing you to verify the password.



Verify Password:

4. If the character strings match, the password is registered and the display changes to:



The password was registered

If they do not match, the following message appears. You must repeat from step 1.



Entry Error!!!

To delete a user password:

1. Select **Registered** to display the following prompt:



Enter Password:

Enter the currently registered password. The character string you enter is displayed as a string of asterisks.



Enter Password: \*\*\*\*



If you click the **OK** button before entering the password, Registered will appear on the display.

Click the **OK** button. If the character string you enter matches the registered password, the password option is reset and the display changes to:



The password was deleted

If they do not match, the following message appears. You must repeat from step 1.



Incorrect Password



If you enter the password incorrectly three times, the screen will display:

Sorry, access denied!!! Powering off your machine then
powering it back on again are required to regain
access.

You will not be able to access the password option in the HW Setup. In this case you must turn the power off and back on to retry the procedure.

4. Follow the same procedures described in the earlier section, to set a new user password.

#### Parallel/Printer

Some models are equipped with a Parallel/Printer tab which lets you set the operating mode for the parallel port. Use the Windows Device Manager to make changes to the configuration of the parallel port.

#### Parallel Port Mode

The options in this tab are ECP and Standard Bi-directional.

ECP	Sets the port type to Extended Capabilities Port (ECP). For most printers, the port should be set to ECP. (Default)
Standard Bi-directional	This setting should be used with some other parallel devices.

#### **Device Config**

#### **Device Configuration**

This option lets you set the device configuration.

All Devices	BIOS sets all devices.
Setup by OS	Operating system sets devices that it can control. (Default)

## Display

This tab lets you customize your computer's display settings for either the internal LCD screen or for an external monitor.

#### Power On Display

Lets you set the display to be used when the computer is booted. (This setting is only available on Standard VGA mode and not available on Windows Desktop)

Auto-Selected	Selects an external monitor if one is connected. Otherwise, it selects the internal LCD. (Default)
LCD + Analog RGB	Selects both the internal LCD and external monitor for simultaneous display.



If the connected external monitor does not support SVGA mode, selecting the LCD + Analog RGB mode will not display the screen on that monitor. At Windows start-up, the screen is displayed on the external monitor if it was connected at the time of the previous power-off, and is found at the start-up. Otherwise, the screen is displayed on the internal LCD.

#### **CPU**

This function lets you set the CPU operating mode.

## Dynamic CPU Frequency Mode

This option lets you choose from the following settings:

CPU power consumption and clock speed automatic switching function is enabled. When the computer is in use, CPU operation is automatically switched when necessary. (Default)
CPU power consumption and clock speed automatic switching function is disabled. The CPU always runs at its fastest speed.
CPU power consumption and clock speed automatic switching function is disabled. The CPU always runs at low power consumption and low speed.

## **Boot Priority**

## **Boot Priority Options**

This option sets the priority for booting the computer. Select from the following settings:

HDD -> FDD -> CD-ROM -> LAN	The computer looks for bootable files in the following order: hard disk drive, diskette drive, CD-ROM and LAN. (Default)
FDD -> HDD -> CD-ROM -> LAN	The computer looks for bootable files in the following order: diskette drive, hard disk drive, CD-ROM and LAN.
HDD -> CD-ROM -> LAN -> FDD	The computer looks for bootable files in the following order: hard disk drive, CD-ROM, LAN and diskette drive.
FDD -> CD-ROM -> LAN -> HDD	The computer looks for bootable files in the following order: diskette drive, CD-ROM, LAN and hard disk drive.
CD-ROM -> LAN -> HDD -> FDD	The computer looks for bootable files in the following order: CD-ROM, LAN, hard disk drive, diskette drive.
CD-ROM -> LAN -> FDD -> HDD	The computer looks for bootable files in the following order: CD-ROM, LAN, diskette drive and hard disk drive.

You can override the settings and manually select a boot device by pressing one of the following keys while the computer is booting:

U	Selects the USB diskette drive.
N	Selects the network.
1	Selects the primary hard disk drive.
Р	Selects the PC Card hard disk drive.
С	Selects the CD-ROM*.

\*In this computer, CD-ROM refers to the fixed optical media drive.



- PC Card hard disk drive boot is supported only by slot 0 on the computer. Support is guaranteed only for TOSHIBA PC Card hard disk drives.
- When you assign a PC Card hard disk drive top priority, "PC" is not displayed. However, the PC Card hard disk drive takes the position of hard disk drive in the Boot Priority Options list above.

To change the boot drive, follow the steps below.

- 1. Hold down F12 and boot the computer.
- The following menu will be displayed with the following icons: Built-in hard disk drive, CD-ROM, FDD, Network (LAN), PC (ATA) card boot.













A bar will appear only under the selected device.

3. Use the left/right cursor keys to highlight the boot device you want and press **Enter**.



- If a Supervisor Password is set please note the following:
  - The menu above appears when you start the computer with a User Password and the Supervisor Password options have been configured for Able to Run HWSetup.
  - The menu above does not appear when you start the computer with a User Password and the Supervisor Password options have been configured for Unable to Run HWSetup.
- If both a Supervisor Password and a User Password are set please note the following:
  - The menu above appears when you start the computer with either a User Password or a Supervisor Password and the Supervisor Password options have been configured for Able to Run HWSetup.
  - The menu above appears when you start the computer with a Supervisor Password.
  - The menu above does not appear when you start the computer with a User Password and the Supervisor Password options have been configured for Unable to Run HWSetup.
- The selection method above does not change the boot priority settings in HWSetup.
- If you press a key other than those listed above or if the selected devices is not installed, the system will boot according to the current setting in HWSetup.
- Boot from PC Card (ATA) drives is only guaranteed for TOSHIBA devices.
- A PC Card (ATA) drive will take the position of the HDD setting within the Boot Priority Options list.

## **HDD Priority Options**

If more than one hard disk drive is installed in the computer, this option lets you set the priority for hard disk drive detection. If the first detected hard disk drive has a boot command, the system will boot from that drive.

Built-in HDD -> PC Card(Default)	Hard disk drives are searched for a boot command in the following order: the built-in hard disk drive, and the PC Card. (Default)
PC Card -> Built- in HDD	Hard disk drives are searched for a boot command in the following order: the PC Card and the built-in hard disk drive



If a boot command is not found on the first detected HDD, the system will not boot from the other HDD. It will search the next device in the boot priority for a boot command.

#### Network Boot Protocol

This feature sets the protocol to remotely boot from the network.

[PXE] Sets PXE as the protocol. (Default)

[RPL] Sets RPL as the protocol.

#### Keyboard

#### Wake-up on Keyboard

When this feature is enabled and the computer is in Standby Mode, you can turn on the computer by pressing any key. It is effective only for the internal keyboard and only when the computer is in Standby Mode.

Enabled	Enables Wake-up on Keyboard.
Disabled	Disables Wake-up on Keyboard. (Default)

#### LAN

#### **Built-in LAN**

This feature enables or disables the Built-in LAN.

Enabled	Enables Built-in LAN functions. (Default)
Disabled	Disables Built-in LAN functions.

#### **USB**

#### USB KB/Mouse Legacy Emulation

Use this option to enable or disable USB KB/Mouse Legacy Emulation. If your operating system does not support USB, you can still use a USB mouse and keyboard by setting the USB KB/Mouse Legacy Emulation item to Enabled.

Enabled	Enables the USB KB/Mouse Legacy Emulation. (Default)
Disabled	Disables the USB KB/Mouse Legacy Emulation.

## USB-FDD Legacy Emulation

Use this option to enable or disable USB-FDD Legacy Emulation.

Enabled	Enables the USB-FDD Legacy Emulation. (Default)
Disabled	Disables the USB-FDD Legacy Emulation.

# **Chapter 8**

## **Optional Devices**

Optional devices can expand the computer's capabilities and its versatility. This chapter describes connection or installation of the following devices, which are available from your TOSHIBA dealer:

#### Cards/memory

- PC Card
- Memory expansion

#### Power devices

- Additional battery pack
- Additional AC adaptor
- Battery charger

## Peripheral devices

- USB floppy disk drive
- External monitor
- TV
- i.LINK (IEEE1394)

#### Other

Security lock

## **PC Card**

The computer is equipped with a PC Card expansion slot that can accommodate one 5 mm Type II card. Any PC Card that meets industry standards (manufactured by TOSHIBA or other vendor) can be installed. The slot supports 16-bit PC Cards, including PC Card 16's multifunction card and CardBus PC Cards.

CardBus supports the new standard of 32-bit PC Cards. The bus provides superior performance for the greater demands of multimedia data transmission.

## **Inserting a PC Card**

The PC Card connector is located on the left side of the computer.

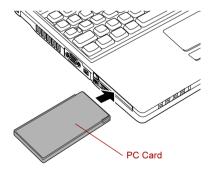
Windows' hot-install feature lets you insert PC Cards while the computer's power is on.



- Do not insert a PC Card while the computer is in standby or Hibernation Mode. Some cards might not work properly.
- A hard disk drives or CD-ROM/DVD-ROM connected to a 16-bit PC Card, might affect the performance of the computer's sound system and data transmission, including slower transmission speeds and dialing errors.

To insert a PC Card, follow the steps below.

- Insert the PC Card.
- 2. Press gently to ensure a firm connection.



Inserting the PC Card

After inserting the card, refer to the card's documentation and check the configuration in Windows to make sure it is appropriate for your card.

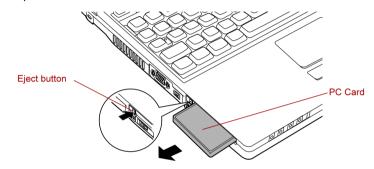
## **Removing a PC Card**



- Before removing a PC Card, make sure that any applications or system services do not use the card.
- Be sure to disable the PC Card prior to removing it. Otherwise, the system may be fatally damaged..

To remove the PC Card, follow the steps below.

- Open the Safety Remove Hardware icon on the System Tray and disable the PC Card.
- 2. Press the PC Card eject button to extend it.
- 3. Press the extended eject button to pop the card out slightly.
- 4. Grasp the PC Card and draw it out.



Removing the PC Card

## **Memory expansion**

You can install additional memory in the computer's memory module socket to increase the amount of RAM. This section describes how to install and remove a memory module.



- Use only memory modules approved by TOSHIBA.
- Do not try to install or remove a memory module under the following conditions. You can damage the computer and the module. Also, data will be lost.
  - a. The computer is turned on.
  - The computer was shut down using the Standby Mode or Hibernation Mode.
- Some memory modules can be physically installed but are not compatible with the computer. In this case the computer will issue a warning. A beep will sound when you turn on the power.
- The beep sound rings when incorrect memory is inserted. Refer to Memory expansion section in Chapter 9 for details.
- Expansion memory is a precision electronic component that may be fatally damaged by static electricity. Since human body has slight static electricity, be sure to discharge static electricity from your body before installing an expansion memory module. To discharge your body's static electricity, simply touch any metal close to you with bare hands.

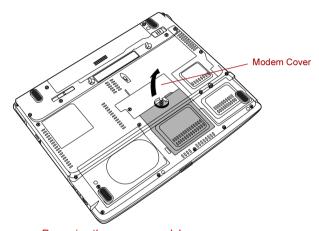


Use a point size 0 Phillips screwdriver to remove and fasten the screws. Use of an incorrect screwdriver can damage the screw heads.

#### **Installing a memory module**

Follow the steps below to install a memory module.

- 1. Set the computer to boot mode and turn off the power.
- 2. Remove all cables connected to the computer.
- 3. Turn the computer upside down and remove the battery pack (refer to Chapter 6, *Power and Power-Up Modes*).
- 4. Remove the modem cover.
- 5. Loosen the screw securing the memory module cover. The screw is attached to the cover to prevent it from being lost.
- 6. Slide your fingernail or a thin object under the cover and lift it off.



Removing the memory module cover

Lift one side of the insulator sheet and fit the module's connectors into the computer's connectors at about a 45 degree angle. Press the module carefully to ensure a firm connection.

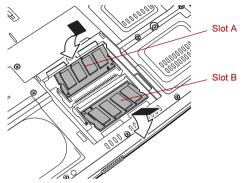


Do not touch the connectors on the memory module or on the computer. Debris on the connectors may cause memory access problems.



You can install the main memory module in either slot.

8. Push the module down so it lies flat. Latches on either side will click into place to secure the module.



Installing the memory module

- 9. Seat the cover and secure it with a screw.
- Replace the battery pack as described in Chapter 6, Power and Power-Up Modes.
- 11. Turn the power on and make sure the added memory is recognized. Open System Properties in the Control Panel and click the General tab.

#### Removing a memory module

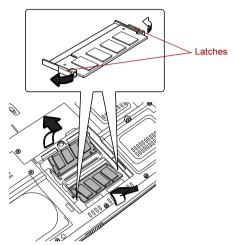
To remove the memory module, make sure the computer is in boot mode then:

- Be sure the power is off and all cables are disconnected from the computer.
- 2. Turn the computer upside down and remove the battery and the screw securing the memory module cover.
- 3. Slide your fingernail or a thin object under the cover and lift it off.
- 4. Lift one side of the insulator and push the latches to the outside to release the module. A spring will force one end of the module up.

5. Grasp the module by the sides and pull it out.



- If you use the computer for a long time, the memory modules will become hot. In this case, let the memory modules cool to room temperature before you replace them. Or you will get burnt if you touch any of them.
- Do not touch the connectors on the memory module or on the computer. Debris on the connectors may cause memory access problems.



Removing the memory module

6. Seat the cover and secure it with a screw and replace the battery pack.

## Additional battery pack

You can increase the portability of the computer with additional battery packs. If you're away from an AC power source and your battery runs low, you can replace it with a freshly charged battery. Refer to Chapter 6, *Power and Power-Up Modes*.

## **Additional AC adaptor**

If you frequently transport the computer between different sites such as your home and office, purchasing an AC adaptor for each location will reduce the weight and bulk of your carrying load.

## **Battery charger**

The battery charger provides a convenient way to charge battery packs without requiring the use of your computer. The battery charger holds up to two lithium ion battery packs.

## **USB** floppy disk drive

The 3 1/2" external floppy disk drive module can be connected to the USB port. For details on connecting the 3 1/2" external floppy disk drive module, refer to Chapter 4, *Operating Basics*.

#### **External monitor**

An external analog monitor can be connected to the external monitor port on the computer. The computer supports several video modes. Refer to Appendix B, *Display Controller and Modes*. To connect a monitor, follow the steps below.

- 1. Turn the computer off.
- 2. Connect the monitor to the external monitor port.
- 3. Turn the monitor's power on.
- 4. Turn the computer on.

When you turn on the power, the Windows Bootup screen (Windows Logo) appears on the display device that is set as the "Power on Display" in HW Setup. (Refer to Chapter 7, *HW Setup and Passwords* for more information)

However, the Windows Desktop appears on a display device that you used last time to shut down your PC, if the display device exists when you turn on the power.

To change the display settings, press Fn+F5. If you disconnect the monitor before you turn the computer off, be sure to press Fn+F5 to switch to the internal display. Refer to Chapter 5, *The Keyboard*, for details on using hot keys to change the display setting.

#### TV

A TV output feature is provided with some models. You can connect a television set to the Video out jack on the computer. Follow the steps below.



If a television is connected to the computer, set the TV type in Display Properties. Follow the steps below.

- TV single
  - 1. Click start and click Control Panel.
  - 2. Double-click the **Display** icon to open the Display Properties window
  - 3. Click the Settings tab and click the Advanced button.
  - 4. Click Intel® Extreme Graphics2 for Mobile, click Graphics Properties, select Device tab and TV icon.
  - 5. Change TV Standard type and Apply and OK.
- LCD/TV Mode (Dual Display Clone / Extended Desktop)
  - 1. Click start and click Control Panel.
  - 2. Double-click the **Display** icon to open the Display Properties window.
  - 3. Click the Settings tab and click the Advanced button.
  - 4. Click Intel® Extreme Graphics2 for Mobile, click Graphics Properties, select Device tab.
  - 5. Select Device Settings.
  - Change TV Standard type and enter OK at Device Settings and Apply and OK at Intel® 82852/82855 GM/GME Graphics Controller Property.
- There are 10 TV standard types in the list, but please select one of following three TV standard types,
  - NTSC-M (for the United States)
  - NTSC-J (for Japan)
  - PAL-B (for Europe)

## **Changing the resolution**

If you want to change the resolution, follow the steps below.

- 1. Open Display properties and select the **Settings** tab.
- Select Advanced.
- 3. Select the **Adapter** tab, then select **List all modes**.
- Select a resolution from the menu.

## **i.LINK (IEEE1394)**

Some models are equipped with an i.LINK connector.

i.LINK (IEEE1394) is used for high-speed data transfer for a range of compatible devices such as

- Digital video cameras
- Hard disk drives
- MO drives
- CD-RW drives



i.LINK uses a four-pin connector, which does not carry power. External devices will need their own power supply.

#### **Precautions**

- Make a back-up of your data before transferring it to the computer. There is a possibility that the original data will be damaged. There is a particular risk that some frames will be deleted in the case of digital video transfer. TOSHIBA assumes no liability for such loss of data.
- Do not transfer data in areas where static electricity is easily generated or in areas subjected to electronic noise. Data can be destroyed.
- If you are transferring data through an IEEE1394 hub, do not connect or disconnect other devices from the hub during data transfer. There is a likelihood that data will be damaged. Connect all devices to the hub before you turn on the computer's power.
- You may not use any copyrighted video or music data copied from a video camera except for your personal enjoyment.
- If you connect/disconnect an i.LINK device to/from another i.LINK device that is currently exchanging data with the computer, data frames might be dropped.
- Make sure data transfer has ended or turn off the computer, before you:
  - Connect/disconnect an i.LINK device to/from the computer.
  - Connect/disconnect an i.LINK device to/from another i.LINK device that is connected to the computer.

#### **Connecting**

- Make sure the connectors are properly aligned and plug the i.LINK (IEEE1394) cable into the computer.
- 2. Plug the other end of the cable into the device.

Note the following when you use i.LINK:

- You may need to install drivers for your i.LINK devices.
- Not all i.LINK devices have been tested. Therefore, compatibility with all i.LINK devices cannot be guaranteed.
- Use S100, S200 or S400 cables no longer than three meters.
- Some devices might not support standby or automatic off functions.
- Do not connect or disconnect an i.LINK device while it is using an application or when the computer is automatically shutting it down to save power. Data might be destroyed.
- When multiple IEEE1394 devices are connected to a PC, the devices may not correctly be identified. This problem may occur when Windows® XP is restarted while the devices are connected or when the power to the IEEE1394 devices is turned on before the PC is turned on. If it occurs, disconnect the IEEE1394 cables and then reconnect them.

#### **Disconnecting**

- 1. Open the Safety Remove Hardware icon on the Task Bar.
- Point to i.LINK (IEEE1394) device and click.
- Disconnect the cable from the computer then from the i.LINK device.



Refer also to the documentation that came with your i.LINK device.

## **Security lock**

Security locks enable you to anchor your computer to a desk or other heavy object to help prevent unauthorized removal of the computer.

The computer has a security lock slot on the left side. Attach one end of a cable to a desk and the other end to the security lock slot.

- 1. Turn the computer so the left side faces you.
- 2. Align the holes for the security lock and attach the lock.



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# **Chapter 9**

## **Troubleshooting**

TOSHIBA designed the computer for durability. However, should problems occur, following the procedures in this chapter can help to determine the cause.

All readers should become familiar with this chapter. Knowing what might go wrong can help prevent problems from occurring.

## **Problem solving process**

Resolving problems will be much easier if you observe the following auidelines:

- Stop immediately when you recognize a problem exists. Further action may result in data loss or damage. You may destroy valuable problemrelated information that can help solve the problem.
- Observe what is happening. Write down what the system is doing and what actions you performed immediately before the problem occurred. If you have a printer attached, print a copy of the screen using PrtSc.

The questions and procedures offered in this chapter are meant as a guide, they are not definitive problem solving techniques. Many problems can be solved simply, but a few may require help from your dealer. If you find you need to consult your dealer or others, be prepared to describe the problem in as much detail as possible.

#### **Preliminary checklist**

Consider the simplest solution first. The items in this checklist are easy to fix and yet can cause what appears to be a serious problem.

- Make sure you turn on all peripheral devices before you turn on the computer. This includes your printer and any other external device you are using.
- Before you attach an external device, turn the computer off. When you turn the computer back on it recognizes the new device.
- Make sure all options are set properly in the setup program.
- Check all cables. Are they correctly and firmly attached? Loose cables can cause signal errors.
- Inspect all connecting cables for loose wires and all connectors for loose pins.
- Check that your floppy disk or CD/DVD-ROM is correctly inserted and that the floppy disk's write protect tab is correctly set.

Make notes of your observations and keep them in a permanent error log. This will help you describe your problems to your dealer. If a problem recurs, the log will help you identify the problem faster.

#### **Analyzing the problem**

Sometimes the system gives clues that can help you identify why it is malfunctioning. Keep the following questions in mind:

- Which part of the system is not operating properly: keyboard, floppy disk drives, hard disk drive, optical media drive, display. Each device produces different symptoms.
- Is the operating system configuration set properly? Check the configuration options.
- What appears on the display screen? Does it display any messages or random characters? Print a copy of the screen if you have a printer attached. Look up the messages in the software and operating system documentation. Check that all connecting cables are correctly and firmly attached. Loose cables can cause erroneous or intermittent signals.
- Do any indicators light? Which ones? What color are they? Do they stay on or blink? Write down what you see.
- Do you hear any beeps? How many? Are they long or short? Are they high pitched or low? Is the computer making any unusual noises? Write down what you hear.

Record your observations so you can describe them to your dealer.

#### Software

The problems may be caused by your software or disk. If you cannot load a software package, the media may be damaged or the program might be corrupted. Try loading another copy of the software.

If an error message appears while you are using a software package, check the software documentation. These documents usually include a problem solving section or a summary of error messages.

Next, check any error messages in the operating system documentation.

#### Hardware

If you cannot find a software problem, check your hardware. First run through the items in the preliminary checklist above. If you still cannot correct the problem, try to identify the source. The next section provides checklists for individual components and peripherals.

## **Hardware and system checklist**

This section discusses problems caused by your computer's hardware or attached peripherals. Basic problems may occur in the following areas:

System start-up

Self test

Power

Password

Keyboard

■ LCD panel

Hard disk drive

DVD-ROM drive

DVD-ROM and CD-R/RW drive

DVD-R/-RW drive

DVD Super Multi drive

Floppy disk drive (optional)

■ PC Card

Pointing device

USB

Memory expansion

Sound system

Monitor

i.LINK (IEEE1394)

■ Modem

IAN

■ Wireless LAN

#### **System start-up**

When the computer does not start properly, check the following items:

- Self Test
- Power Sources
- Power-on Password

#### Self test

When the computer starts up, the self test will be run automatically, and the following will be displayed:



In Touch with Tomorrow
TOSHIBA

This message remains on the screen for a few seconds.

If the self test is successful, the computer tries to load the operating system, depending on how the Boot Priority is set in the TOSHIBA HW Setup program.

If any of the following conditions are present, the self test failed:

- The computer stops and does not proceed to display information or messages except the TOSHIBA logo.
- Random characters appear on the screen, and the system does not function normally.
- The screen displays an error message.

Turn off the computer and check all cable connections. If the test fails again, contact your dealer.

#### **Power**

When the computer is not plugged into an AC outlet, the battery pack is the primary power source. However, your computer has a number of other power resources, including an intelligent power supply and a Real Time Clock battery. These resources are interrelated and any one could affect apparent power problems. This section provides checklists for AC power and the battery. If you cannot resolve a problem after following them, the cause could lie with another power resource. In such a case, contact your dealer

#### Overheating power down

If the computer's internal temperature becomes too high, the computer will automatically enter Hibernation Mode or Standby Mode and shut down.

Problem	Procedure
Computer shuts down and <b>DC IN 15V</b> indicator blinks orange	Leave the computer off until the <b>DC IN 15V</b> indicator stops blinking.



It is recommended to leave the computer off until the its interior reaches room temperature even though the **DC IN 15V** indicator stops blinking.

If the computer has reached room temperature and still does not start, or if it starts but shuts down quickly contact your dealer.

Problem	Procedure
Computer shuts down and its <b>DC IN 15V</b> indicator is flashing green	Indicates a problem with the heat dispersal system. Please contact your dealer.

#### AC power

If you have trouble turning on the computer with the AC adaptor connected, check the **DC IN 15V** indicator. Refer to Chapter 6, *Power and Power-Up Modes* for more information.

Problem	Procedure
AC adaptor doesn't power the computer ( <b>DC IN 15V</b> indicator does not glow green)	Check the connections. Make sure the cord is firmly connected to the computer and a power outlet.
	Check the condition of the cord and terminals. If the cord is frayed or damaged, replace it. If the terminals are soiled, wipe them with cotton or a clean cloth.
	If the AC adaptor still does not power the computer, contact your dealer.

#### **Battery**

If you suspect a problem with the battery, check the **DC IN 15V** indicator as well as the **Battery** indicator. For information on indicators and battery operation refer to Chapter 6, *Power and Power-Up Modes*.

Problem	Procedure
Battery doesn't power the computer	The battery may be discharged. Connect the AC adaptor to charge the battery.
Battery doesn't charge when the AC adaptor is attached ( <b>Battery</b> indicator does not glow orange.)	If the battery is completely discharged, it will not begin charging immediately. Wait a few minutes.
	If the battery still does not charge, make sure the outlet of the AC adaptor is supplying power.
	Test it by plugging in an appliance.
	Check whether the battery is hot or cold to the touch. If the battery is too hot or too cold, it will not charge properly. Let it reach room temperature

Problem	Procedure
	Unplug the AC adaptor and remove the battery to make sure the terminals are clean. If necessary wipe them with a soft dry cloth dipped in alcohol.
	Connect the AC adaptor and replace the battery. Make sure it is securely seated.
	Check the <b>Battery</b> indicator. If it does not glow, let the computer charge the battery for at least 20 minutes. If the <b>Battery</b> indicator glows after 20 minutes, let the battery continue to charge at least another 20 minutes before turning on the computer.
	If the indicator still does not glow, the battery may be at the end of its operating life. Replace it.
	If you do not think the battery is at the end of its operating life, see your dealer.
Battery doesn't power the computer as long as expected	If you frequently recharge a partially charged battery, the battery might not charge to its full potential. Fully discharge the battery, then try to charge it again.
	Check the power consumption settings in the Power Saver utility. Consider using a power saving mode.

#### Real Time Clock

**Problem** 

#### The following Charge in the RTC battery is exhausted or message is Displayed getting low. You will need to set the date and time on the LCD: in the BIOS setup screen using the following procedure RTC battery is low or CMOS 1. Press **F1** key. BIOS setup will boot up. checksum is Set the date in System Date. inconsistent. 3. Set the time in **System Time**. Press [F1] key to 4. Press End key. Confirmation message will set Date/Time. appear. 5. Press Y key. BIOS setup will terminate and the computer will be rebooted.

**Procedure** 



After configuring the time and date for the Real Time Clock battery, we recommend that you turn the power status of your computer to "ON" so that the Real Time Clock battery is charged.

#### **Password**

Problem	Procedure
Cannot enter or forgot password	Contact your dealer.



For information on setting a password, refer to Chapter 7, HW Setup and Passwords.

#### **Keyboard**

Keyboard problems can be caused by your setup configuration. For more information refer to Chapter 5, *The Keyboard*.

Problem	Procedure
Some letter keys produce numbers	Check that the numeric keypad overlay is not selected. Press <b>Fn</b> + <b>F10</b> and try typing again.
Output to screen is garbled	Make sure the software you are using is not remapping the keyboard. Remapping involves reassigning the meaning of each key. Refer to your software's documentation.  If you are still unable to use the keyboard, consult your dealer.

#### **LCD** panel

Apparent LCD problems may be related to the computer's setup. Refer to Chapter 7, *HW Setup and Passwords*, for more information.

Problem	Procedure	
No display	Press hotkeys <b>Fn</b> + <b>F5</b> to change the display priority, to make sure it is not set for an external monitor.	
Problems above remain unresolved or other problems occur	Refer to your software's documentation to determine if the software is causing the difficulty.	
	Run the diagnostic test. Contact your dealer if the problems continue.	

#### **Hard disk drive**

Problem	Procedure	
Computer does not boot from hard disk drive	Check if a floppy disk is in the floppy disk drive. If a floppy disk is inserted, remove it and reboot.	
	There may be a problem with your operating system files. Refer to your operating system documentation.	
Slow performance	Your files may be fragmented. Run SCANDISK and defragmenter to check the condition of your files and disk. Refer to your operating system documentation or online help for information on running SCANDISK and the defragmenter.	
	As a last resort, reformat the hard disk. Then, reload the operating system and other files.  If problems persist, contact your dealer.	

#### **DVD-ROM** drive

For more information, refer to Chapter 4, Operating Basics

Problem	Procedure
You cannot access a CD/DVD in the drive	Make sure the drive's drawer is securely closed. Press gently until it clicks into place.
	Open the drawer and make sure the CD/DVD is properly seated. It should lie flat with the label facing up.
	A foreign object in the drawer could block laser light from reading the CD/DVD. Make sure there is no obstruction. Remove any foreign object.
	Check whether the CD/DVD is dirty. If it is, wipe it with a clean cloth dipped in water or a neutral cleaner. Refer to the <i>Media care</i> section in Chapter 4 for details on cleaning.

Problem	Procedure		
Some CD/DVDs run correctly, but others do not	The software or hardware configuration may be causing a problem. Make sure the hardware configuration matches your software's needs. Check the CD/DVD's documentation.		
	Check the type of CD/DVD you are using. The drive supports:		
	DVD-ROM:	DVD-ROM, DVD-Video	
	CD-ROM:	CD-DA, CD-Text, Photo CD (single/multi-session), CD-ROM Mode 1, Mode 2, CD-ROM XA Mode 2 (Form1, Form2), Enhanced CD (CD-EXTRA), CD-G (Audio CD only), Addressing Method 2	
	Check the region code on the DVD. It must match that on the DVD-ROM drive. Region codes are listed in the <i>Fixed optical media drives</i> section in Chapter 2, The Grand Tour.		
	If problems persist, contact your dealer.		

#### **DVD-ROM and CD-R/RW**

For more information, refer to Chapter 4, Operating Basics.

Problem	Procedure		
You cannot access a CD/DVD in the drive	Make sure the drive's drawer is securely closed. Press gently until it clicks into place.		
	Open the drawer and make sure the CD/DVD is properly seated. It should lie flat with the label facing up.		
	A foreign object in the drawer could block laser light from reading the CD/DVD. Make sure there is no obstruction. Remove any foreign object.		
	Check whether the CD/DVD is dirty. If it is, wipe it with a clean cloth dipped in water or a neutral cleaner. Refer to the <i>Media care</i> section in Chapter 4 for details on cleaning.		
Some CD/DVDs run correctly, but others do not	The software or hardware configuration may be causing a problem. Make sure the hardware configuration matches your software's needs. Check the CD/DVD's documentation.		
	Check the type o drive supports:	f CD/DVD you are using. The	
	DVD-ROM:	DVD-ROM, DVD-Video	
	CD-ROM:	CD-DA, CD-Text, Photo CD (single/multi-session), CD- ROM Mode 1, Mode 2, CD- ROM XA Mode 2 (Form1, Form2), Enhanced CD (CD- EXTRA), CD-G (Audio CD only), Addressing Method 2	
	Recordable CD:	CD-R, CD-RW	
	match that on the drive. Region coo	code on the DVD. It must e DVD-ROM and CD-R/RW des are listed in the <i>Fixed optical</i> tion in Chapter 2, The Grand	

Problem	Procedure
Cannot write correctly	If you have trouble writing, make sure you are observing the following precautions:
	Use only media recommended by TOSHIBA.
	Do not use the mouse or keyboard during writing.
	Use only the software supplied with the computer for recording.
	Do not run or start other software during writing.
	Do not jar the computer during writing.
	Do not connect/disconnect external devices or install/remove internal cards during writing.
	If problems persist, contact your dealer.

#### **DVD-R/-RW** drive

For more information, refer to Chapter 4, Operating Basics.

Problem	Procedure
You cannot access a CD/DVD in the drive	Make sure the drive's drawer is securely closed. Press gently until it clicks into place.
	Open the drawer and make sure the CD/DVD is properly seated. It should lie flat with the label facing up.
	A foreign object in the drawer could block laser light from reading the CD/DVD. Make sure there is no obstruction. Remove any foreign object.
	Check whether the CD/DVD is dirty. If it is, wipe it with a clean cloth dipped in water or a neutral cleaner. Refer to the <i>Media care</i> section in Chapter 4 for details on cleaning.

Problem	Procedure	
Some CD/DVDs run correctly, but others do not	becausing a proble configuration mater	ardware configuration may lem. Make sure the hardware ches your software's CD/DVD's documentation.
	Check the type of drive supports:	CD/DVD you are using. The
	DVD-ROM:	DVD-ROM, DVD-Video, DVD- R,DVD-RW, DVD+R, DVD+RW
	CD-ROM:	CD-DA, CD-Text, Photo CD (single/multi-session), CD-ROM Mode 1, Mode 2, CD-ROM XA Mode 2 (Form1, Form2), Enhanced CD (CD-EXTRA), CD-G (Audio CD only), Addressing Method 2
	Recordable CD:	DVD-R, DVD-RW
	match that on the codes are listed in	code on the DVD. It must DVD-R/-RW drive. Region the <i>Fixed optical media drives</i> r 2, The Grand Tour.
Cannot write correctly	If you have trouble observing the follow	e writing, make sure you are by by ing precautions:
	_	a recommended by TOSHIBA.
	Do not use the writing.	e mouse or keyboard during
	Use only the s computer for r	oftware supplied with the ecording.
	Do not run or swriting.	start other software during
	■ Do not jar the	computer during writing.
		et/disconnect external devices ve internal cards during writing.
	If problems persis	t, contact your dealer.

## **DVD Super Multi drive**

For more information, refer to Chapter 4, Operating Basics.

Problem	Procedure	
You cannot access a CD/DVD in the drive	Make sure the driv Press gently until	ve's drawer is securely closed. it clicks into place.
		and make sure the CD/DVD It should lie flat with the label
	light from reading	the drawer could block laser the CD/DVD. Make sure there Remove any foreign object.
	with a clean cloth	e CD/DVD is dirty. If it is, wipe it dipped in water or a neutral he <i>Media care</i> section in ills on cleaning.
Some CD/DVDs run correctly, but others do not	causing a problem configuration mate	ardware configuration may be n. Make sure the hardware ches your software's CD/DVD's documentation.
	Check the type of drive supports:	CD/DVD you are using. The
	DVD-ROM:	DVD-ROM, DVD-Videol, DVD-R, DVD-RW, DVD+R, DVD+RW, DVD-RAM
	CD-ROM:	CD-DA, CD-Text, Photo CD (single/multi-session), CD-ROM Mode 1, Mode 2, CD-ROM XA Mode 2 (Form1, Form2), Enhanced CD (CD-EXTRA), CD-G (Audio CD only), Addressing Method 2
	Recordable CD:	CD-R, CD-RW, DVD-R, DVD-RW, DVD+R, DVD+RW, DVD-RAM
	match that on the codes are listed in	code on the DVD. It must DVD Super Multi drive. Region the <i>Fixed optical media drives</i> 2, The Grand Tour.

## Floppy disk drive

For more information, refer to Chapter 4, Operating Basics.

Problem	Procedure
Drive does not operate	There may be a faulty cable connection. Check the connection to the computer and to the drive.
Some programs run correctly but others do not	The software or hardware configuration may be causing a problem. Make sure the hardware configuration matches your software needs.
You cannot access the external 3 1/2" floppy disk drive	Try another floppy disk. If you can access the floppy disk, the original floppy disk (not the drive) is probably causing the problem.
	If problems persist, contact your dealer.

#### **PC Card**

Refer also to Chapter 8, Optional Devices.

Problem	Procedure
PC Card error occurs	Reseat the PC Card to make sure it is firmly connected.
	Make sure the connection between the external device and the card is firm.
	Check the card's documentation.  If problems persist, contact your dealer.

### **Pointing device**

If you are using a USB mouse, also refer to the USB section in this chapter and to your mouse documentation.

### Touch pad

Problem	Procedure
On-screen pointer does not respond to Pad operation	The system might be busy. If the pointer is shaped as an hourglass, wait for it to return to its normal shape and try again to move it.
Double-tapping does not work	Try changing the double-click speed setting in the mouse control utility.
	<ol> <li>Open the Control Panel, select the Mouse icon and press Enter.</li> </ol>
	2. Click the <b>Buttons</b> tab.
	3. Set the double-click speed as instructed and click <b>OK</b> .
	If problems persist, contact your dealer.
The mouse pointer moves too fast or too	Try changing the speed setting in the mouse control utility.
slow	<ol> <li>Open the Control Panel, select the Mouse icon and press Enter.</li> </ol>
	2. Click the <b>Pointer Options</b> tab.
	3. Set the speed as instructed and click <b>OK</b> .
The response of the	Adjust the touch sensitivity.
Touch pad is too sensitive	<ol> <li>Open the Control Panel.</li> </ol>
Sensitive	<ol><li>Click the <b>Printers</b> icon and then the <b>Other</b> <b>Hardware</b> icon.</li></ol>
	3. Click the <b>Mouse</b> icon.
	4. Click the <b>Device Setting</b> tab.
	5. Click the <b>Setting</b> button.
	<ol> <li>The Properties for Synaptics Touchpad on PS/2 port screen appears. Double-click Sensitivity in the Select an item section on the left side of the screen.</li> </ol>
	<ol> <li>PalmCheck and Touch Sensitivity are displayed. Click Touch Sensitivity.</li> </ol>
	<ol><li>Move the slide bar for Touch Sensitivity to make an adjustment. Click the <b>OK</b> button.</li></ol>
	<ol><li>Click the <b>OK</b> button on the Device Setting tab.</li></ol>

#### **USB** mouse

Problem	Procedure
On-screen pointer does not respond to mouse operation	The system might be busy. If the pointer is shaped as an hourglass, wait for it to resume its normal shape and try again to move it.
	Make sure the mouse is properly connected to the USB port.
Double-clicking does not work	Try changing the double-click speed setting in the mouse control utility.
	Open the <b>Control Panel</b> , select the <b>Mouse</b> icon and press <b>Enter</b> .
	2. Click the <b>Buttons</b> tab.
	3. Set the double-click speed as instructed and click <b>OK</b> .
The mouse pointer moves too fast or too	Try changing the speed setting in the mouse control utility.
slow	Open the <b>Control Panel</b> , select the <b>Mouse</b> icon and press <b>Enter</b> .
	2. Click the <b>Pointer Options</b> tab.
	3. Set the speed as instructed and click <b>OK</b> .
The mouse pointer moves erratically	The mouse might be dirty. Refer to your mouse documentations for instructions on cleaning.  If problems persist, contact your dealer.

#### **USB**

Refer also to your USB device's documentation.

Problem	Procedure
USB device does not work	Check for a firm cable connection between the USB ports on the computer and the USB device.
	Make sure the USB device drivers are properly installed. Refer to your Windows XP documentation for information on checking the drivers.  If problems persist, contact your dealer.

## **Memory expansion**

Refer also to Chapter 8, *Optional Devices*, for information on installing memory modules.

Problem	Procedure
You hear a pattern of beeps. (Two beeps: a long beep followed by a short beep, indicates there is a defective memory module in slot A. Three beeps: a long beep followed by two short beeps indicates there is a defective memory module in slot B. When both patterns are heard, both memories in slot A and B are defective)	Make sure the memory module installed in the expansion slot is compatible with the computer. If an incompatible module has been installed, follow the steps below.  1. Disconnect the AC adaptor and all peripheral devices.  2. Remove the battery.  3. Remove the memory module.  4. Replace the battery and/or connect the AC adaptor.  5. Turn on the power.  If problems persist, contact your dealer.
The computer will not start and the following sequence of beeps sounds: Long, short, short,	There is a total of 2GB of memory in the memory slots.
The computer will not start and the following sequence of beeps sounds: Long, short,	Unsupported memory (with SPD) is installed in Slot A.
The computer will not start and the following sequence of beeps sounds: Long, short, short,	Unsupported memory (with SPD) is installed in Slot B.
The computer will not start and the following sequence of beeps sounds: Long, short, no sound, long, short, short,	Unsupported memory modules (with SPD) are installed in both Slot A and B.

Problem	Procedure
The computer will not start and no beeps are heard.	One or more unsupported memory modules (without SPD) are installed in the slots.
The computer starts but does not detect memory.	Supported memory is installed in one of the slots but unsupported memory (without SPD) in the other slot. Note that the unsupported memory does not have an adverse effect on the computer.

## **Sound system**

Refer also to documentation for your audio devices.

Problem	Procedure
No sound is heard	Adjust the volume control dial.
	Check the software volume settings.
	Make sure the headphone connection is secure. If problems persist, contact your dealer.

#### Monitor

Refer also to Chapter 8, *Optional Devices*, and to your monitor's documentation.

Problem	Procedure	
Monitor does not turn on	Make sure that the external monitor's power switch is on. Confirm that the external monitor's power cable is plugged into a working power outlet.	
No display	Try adjusting the contrast and brightness controls on the external monitor.	
	Press hot keys <b>Fn + F5</b> to change the display priority and make sure it is not set for the internal display.	
Display error occurs	Check that the cable connecting the external monitor to the computer is attached firmly.  If problems persist, contact your dealer.	

## i.LINK (IEEE1394)

Problem	Procedure
i.LINK device does not function	Make sure the cable is securely connected to the computer and to the device.
	Make sure the device's power is turned on.
	Reinstall the drivers. Open the Windows Control Panel and double-click the Add Hardware icon. Follow the on-screen directions.
	Restart Windows.
	If problems persist, contact your dealer.

### Modem

Problem	Procedure
Communication software can't initialize modem	Make sure the computer's internal modem settings are correct. Refer to <i>Phone and Modem</i> Properties in the Control Panel.
You can hear a dial tone but can't make a call	If the call is going through a PBX machine, make sure the communication application's tone dial detection feature is disabled.  You can also use the ATX command.
You place a call, but a connection can't be made	Make sure the settings are correct in your communications application.
After making a call you can't hear a ring	Make sure the tone or pulse selection in your communications application is set correctly. You can also use the ATD command.
Communication is cut off unexpectedly	The computer will automatically cut off communication when connection with the carrier is not successful for a set time interval. Try lengthening this time interval.
A CONNECT display is quickly replaced by NO CARRIER	Check the error control setting in your communications application. You can also use the AT\N command.
Character display becomes garbled during a communication	In data transmission, make sure the parity bit and stop bit settings correspond with those of the remote computer.  Check the flow control and communication protocol.
You cannot receive an incoming call	Check the rings before auto answer setting in your communications application. You can also use the ATS0 command. If problems persist, contact your dealer.

#### LAN

Problem	Procedure
Cannot access LAN	Check for a firm cable connection between the LAN jack and the LAN hub.  If problems persist, consult your LAN administrator.

#### **Wireless LAN**

If the following procedures do not restore LAN access, consult your LAN administrator. For more information on wireless communication, refer to Chapter 4, *Operating Basics*.

Problem	Procedure
Cannot access Wireless LAN	Make sure the computer's wireless communication switch is set to on. If problems persist, contact your LAN administrator.

#### **Printer**

Problem	Procedure
Printer does not turn on.	Check that the printer is connected to an electric outlet. Make sure the outlet is supplying power by plugging in an appliance.
Computer/printer do not communicate	Make sure the printer is turned on and is online (ready to use).
	Inspect the cable connecting the printer to the computer for damage. Make sure it is securely connected.
	A parallel printer connects to the parallel port.  Make sure the port is configured correctly. Refer to Chapter 7, HW Setup and Passwords
	Make sure your software is configured to recognize the printer. Check your printer and software documentation.
Printer error	Check your printer documentation. If problems persist, contact your dealer.

### **TOSHIBA** support

If you require any additional help using your computer or if you are having problems operating the computer, you may need to contact TOSHIBA for additional technical assistance.

#### Before you call

Some problems you experience may be related to software or the operating system, it is important to investigate other sources of assistance first. Before contacting TOSHIBA, try the following:

- Review troubleshooting sections in the documentation for software and peripheral devices.
- If a problem occurs when you are running software applications, consult the software documentation for troubleshooting suggestions. Call the software company's technical support for assistance.
- Consult the dealer you purchased your computer and/or software from. They are your best sources for current information and support.

#### Where to write

If you are still unable to solve the problem and suspect that it is hardware related, write to TOSHIBA at the location listed in the accompanying warranty booklet or visit www.toshiba-europe.com on the Internet.

# **Appendix A**

# **Specifications**

This appendix summarizes the computer's technical specifications.

## **Physical Dimensions**

Weight (typical)	2.6 kilograms, configured with: 14"XGA, 512MB x 1 RAM, 30GB HDD, CD-ROM drive, modem, LAN (100M Bit), 6cell battery.		
	3.2 kilograms, configured with: 15"XGA, 1GB x 2 RAM, 80GB HDD, DVD Super Multi drive, modem, LAN (100M Bit), Wireless LAN, 6cell battery.		
	Weight will vary with other configurations.		
	Above weights are measured at a specific criteria.		
	They are not guaranteed as the maximum weight of the actual product.		
Size	388 (w) x 274 (d) x 27/38 (h) millimeters (not including parts that extend beyond the main body)		

## **Environmental Requirements**

Conditions	Ambient temperature	Relative humidity			
Operating	5°C (41°F) to 35°C (95°F)	20% to 80%			
Non-operating	-20°C (-4°F) to 65°C (149°F) 10% to 90%				
Thermal Gradient	20°C per hour maximum				
Wet-bulb temperature	26°C maximum				
Conditions	Altitude (from sea level)				
Operating	-60 to 3,000 meters				
Non-operating	-60 to 10,000 meters maximum				

## **Power Requirements**

AC adaptor	100-240 volts AC		
	50 or 60 hertz (cycles per second)		
Computer	15 VDC		
	4.0 amperes		
	5.0 amperes		

#### **Built-in Modem**

Network control unit	(NCU)				
Type of NCU	AA				
Type of line	Telepho	one line (analog only)			
Type of dialing	Pulse Tone				
Control command	AT commands EIA-578 commands				
Monitor function	Computer's speaker				
Communication spe	cifications	\$			
Communication system	Data: Fax:	Full duplex Half duplex			

Communication	Data				
protocol	ITU-T-Rec	V.21/V.22/V.22bis/V.32/			
	(Former CCITT)	V.32bis/V.34/V.90			
	Bell	103/212A			
	Fax				
	ITU-T-Rec	V.17/V.29/V.27ter/V.21 ch2			
	(Former CCITT)				
Communication	Data transmission	and reception			
speed		00/7200/9600/12000/14400/			
		0/24000/26400/28800/31200/			
	33600 bps				
	Data reception only with V.90				
	28000/29333/30666/32000/33333/34666/36000 37333/38666/40000/41333/42666/44000/45333				
	46666/48000/49333/50666/52000/53333/54666/				
	56000 bps				
	Fax				
	2400/4800/7200/96	600/12000/14400 bps			
Transmitting level	-10 dBm	-10 dBm			
Receiving level	-10 to -40 dBm	-10 to -40 dBm			
Input/output	600 ohms ±30%	600 ohms ±30%			
impedance	222 22 200 /0				
Error correcting	MNP class 4 and I	MNP class 4 and ITU-T V.42			
Data compression	MNP class 5 and ITU-T V.42bis				
Power supply	+3.3V (supplied by computer)				

# **Appendix B**

## **Display Controller and Modes**

### **Display controller**

The display controller interprets software commands into hardware commands that turn particular picture elements (pels) on or off.

The controller is an advanced Video Graphics Array (VGA) that provides Extended Graphics Array (XGA) support for the internal LCD and external monitors.

Four models are available:

- 14.1" XGA, 1024 horizontal × 768 vertical pixels
- 15.0" XGA, 1024 horizontal × 768 vertical pixels

A high-resolution external monitor connected to the computer can display up to 1600 horizontal and 1200 vertical pixels at 16 M colors.

The display controller also controls the video mode, which uses industry standard rules to govern the screen resolution and the maximum number of colors that can be displayed on screen.

Software written for a given video mode will run on any computer that supports the mode.

The computer's display controller supports all VGA and SVGA modes, the most widely used industry standards.

#### Video modes

The computer supports video modes defined in the tables below. If your application offers a selection of mode numbers that do not match the numbers on the table, select a mode based on mode type, resolution, character matrix, number of colors and refresh rates. Also, if your software supports both graphics and text modes, the screen display may appear to operate faster using a text mode.

#### Table1 Video modes (VGA)

Video mode	Туре	Resolution	Character matrix (pels)	LCD colors	CRT colors	Scanning frequency Vertical (Hz)
0, 1	VGA Text	40 × 25 Characters	8 × 8	16 of 256K	16 of 256K	70
2, 3	VGA Text	80 × 25 Characters	8 × 8	16 of 256K	16 of 256K	70
0*, 1*	VGA Text	40 × 25 Characters	8 × 14	16 of 256K	16 of 256K	70
2*, 3*	VGA Text	80 × 25 Characters	8 × 14	16 of 256K	16 of 256K	70
0+, 1+	VGA Text	40 × 25 Characters	9 × 16	16 of 256K	16 of 256K	70
2+, 3+	VGA Text	80 × 25 Characters	9 × 16	16 of 256K	16 of 256K	70
4, 5	VGA Grph	320 × 200 Pels	8 × 8	4 of 256K	4 of 256K	70
6	VGA Grph	640 × 200 Pels	8 × 8	2 of 256K	2 of 256K	70
7	VGA Text	80 × 25 Characters	9 × 14	Mono	Mono	70
7+	VGA Text	80 × 25 Characters	9 × 16	Mono	Mono	70

## Table1 Video modes (VGA) continued

Video mode	Туре	Resolution	Character matrix (pels)	LCD colors	CRT colors	Scanning frequency Vertical (Hz)
D	VGA Grph	320 × 200 Pels	8 × 8	16 of 256K	16 of 256K	70
Е	VGA Grph	640 × 200 Pels	8 × 8	16 of 256K	16 of 256K	70
F	VGA Grph	640 × 350 Pels	8 × 14	Mono	Mono	70
10	VGA Grph	640 × 350 Pels	8 × 14	16 of 256K	16 of 256K	70
11	VGA Grph	640 × 480 Pels	8 × 16	2 of 256K	2 of 256K	60
12	VGA Grph	640 × 480 Pels	8 × 16	16 of 256K	16 of 256K	60
13	VGA Grph	320 × 200 Pels	8 × 8	256 of 256K	256 of 256K	70

#### Table 2 Video modes (855GME)

Resolution	LCD colors	CRT colors	Vertical frequency (Hz)
640 × 480	256/256K	256/256K	60 75 85 100
800 × 600	256/256K	256/256K	60 75 85 100
1024 × 768	256/256K	256/256K	60 75 85 100
1280 × 1024	256/256K (Virtual with XGA Panel only)	256/256K	60 75 85 100
1400 × 1050	256/256K (Virtual with XGA Panel only)	256/256K	60 75 85
1600 × 1200	256/256K (Virtual)	256/256K	60 75 85 100
1920 × 1440	256/256K (Virtual)	256/256K	60 75 85
2048 × 1536	256/256K (Virtual)	256/256K	60 75



Some SVGA modes are not supported at LCD+CRT simultaneous mode and LCD+CRT Multi Monitor mode.

#### Table 2 Video modes (855GME) continued

Resolution	LCD colors	CRT colors	Vertical frequency (Hz)
640 × 480	64K/64K	64K/64K	60 75 85 100
800 × 600	64K/64K	64K/64K	60 75 85 100
1024 × 768	64K/64K	64K/64K	60 75 85 100
1280 × 1024	64K/64K (Virtual with XGA Panel only)	64K/64K	60 75 85 100
1400 × 1050	64K/64K (Virtual with XGA Panel only)	64K/64K	60 75 85
1600 × 1200	64K/64K (Virtual)	64K/64K	60 75 85 100
1920 × 1440	64K/64K (Virtual)	64K/64K	60 75 85
2048 × 1536	64K/64K (Virtual)	64K/64K	60 75



Some SVGA modes are not supported at LCD+CRT simultaneous mode and LCD+CRT Multi Monitor mode.

#### Table 2 Video modes (855GME) continued

Resolution	LCD colors	CRT colors	Vertical frequency (Hz)
640 × 480	16M/16M	16M/16M	60 75 85 100
800 × 600	16M/16M	16M/16M	60 75 85 100
1024 × 768	16M/16M	16M/16M	60 75 85 100
1280 × 1024	16M/16M (Virtual with XGA Panel only)	16M/16M	60 75 85 100
1400 × 1050	16M/16M (Virtual with XGA Panel only)	16M/16M	60 75 85
1600 × 1200	16M/16M (Virtual)	16M/16M	60 75 85 100
1920 × 1440	16M/16M (Virtual)	16M/16M	60 75 85
2048 × 1536	16M/16M (Virtual)	16M/16M	60 75



Some SVGA modes are not supported at LCD+CRT simultaneous mode and LCD+CRT Multi Monitor mode.

#### Table 3 Video modes (852GM)

Resolution	LCD colors	CRT colors	Vertical frequency (Hz)
640 × 480	256/256K	256/256K	60 75 85 100
800 × 600	256/256K	256/256K	60 75 85 100
1024 × 768	256/256K	256/256K	60 75 85 100
1280 × 1024	256/256K (Virtual with XGA Panel only)	256/256K	60 75 85 100
1400 × 1050	256/256K (Virtual with XGA Panel only)	256/256K	60 75 85
1600 × 1200	256/256K (Virtual)	256/256K	60 75 85
1920 × 1440	256/256K (Virtual)	256/256K	60



Some SVGA modes are not supported at LCD+CRT simultaneous mode and LCD+CRT Multi Monitor mode.

#### Table 3 Video modes (852GM) continued

Resolution	LCD colors	CRT colors	Vertical frequency (Hz)
640 × 480	64K/64K	64K/64K	60 75 85 100
800 × 600	64K/64K	64K/64K	60 75 85 100
1024 × 768	64K/64K	64K/64K	60 75 85 100
1280 × 1024	64K/64K (Virtual with XGA Panel only)	64K/64K	60 75 85 100
1400 × 1050	64K/64K (Virtual with XGA Panel only)	64K/64K	60 75 85
1600 × 1200	64K/64K (Virtual)	64K/64K	60 75 85
1920 × 1440	64K/64K (Virtual)	64K/64K	60



Some SVGA modes are not supported at LCD+CRT simultaneous mode and LCD+CRT Multi Monitor mode.

#### Table 3 Video modes (852GM) continued

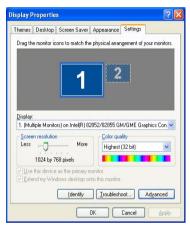
Resolution	LCD colors	CRT colors	Vertical frequency (Hz)
640 × 480	16M/16M	16M/16M	60 75 85 100
800 × 600	16M/16M	16M/16M	60 75 85 100
1024 × 768	16M/16M	16M/16M	60 75 85 100
1280 × 1024	16M/16M (Virtual with XGA Panel only)	16M/16M	60 75 85 100
1400 × 1050	16M/16M (Virtual with XGA Panel only)	16M/16M	60 75 85
1600 × 1200	16M/16M (Virtual)	16M/16M	60 75 85
1920 × 1440	16M/16M (Virtual)	16M/16M	60



Some SVGA modes are not supported at LCD+CRT simultaneous mode and LCD+CRT Multi Monitor mode.

## **Display Settings**

- You cannot move from the [Settings] tab of [Display Properties] to the multi-monitor when you are using the display of the computer and an external CRT display at the same time.
- The [Settings] tab is displayed in the following steps;
  - Open [Control Panel], click [Appearance and Themes]
  - Click [display]
  - Select [Settings] tab

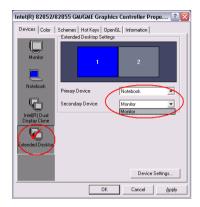


Display Properties

- The way to move to multi-monitor
  - Press [Ctrl] + [Alt] + [F12] keys to make [Intel(R) 82852/82855 GM/GME Graphics Controller Prope...] displayed. (See the figure below)
  - Click in the left of [Devices] tab (See the figure below), then select

[Extended Desktop].

 Check that the Primary Device option is set to Notebook (the internal display) and the Secondary Device is set to Monitor (the external CRT).



Intel® 82852/82855 GM/GME Graphics Controller Properties

- In some cases DVD video playback images may not be displayed when
  the display of the computer and a CRT display are used at the same.
  Reduce the resolution, use the display of the computer only, use the
  CRT display only or set display device in the multi-monitor, then play
  DVD
  - Please refer to External monitor in the online manual of Chapter 8 Optional Devices or the application guide for the setting of each display device.
- 3. The reproduced picture may be up and down slightly in some DVD titles when reproduced by WinDVD 5.0. The swing can be suppressed by the following procedure:
  - Boot up WinDVD 5.0 and click the circled part shown in the following figure, then select [Display] out of the list.



WinDVD 5.0

The following sub-panel is displayed, then click the circled part as shown in the figures below.



WinDVD 5.0 Sub-panel

■ The following [Set up] screen is displayed, then remove the check of [Use Hardware Decode Acceleration]

(The check of [Use Hardware Color Acceleration] is removed automatically).



Setup

- Click [OK] button(The [Set up] tab closes automatically).
- The DVD video overlay is not displayed when the display mode of CRT display is set to high resolution and high refresh rate mode at LCD/CRT simultaneous or multi-monitor.

Please decrease the resolution and refresh rate of CRT display.

5. When the display mode is TV or simultaneous LCD (internal liquid crystal display)/TV and the system goes into Standby or Hibernation Mode, you can switch to the LCD (internal liquid crystal display) display mode by pressing [Fn] + [F5]. Under this environment, however, you may not return to the TV or simultaneous LCD (internal liquid crystal display)/TV display mode.

In these cases, perform the following steps:

Press [Ctrl] + [Alt] + [F12] to select [Intel(R) 82852/82855 GM/GME Graphics Controller Prope...]. Then click the icon indicating a display device (display mode) you want to use in the left pane of the [Devices] tab.

- 6. When the LCD (internal liquid crystal display) display mode is selected, the Virtual (Virtual Screen) display mode can be set as follows. However, afterwards, it may not possible to change the screen resolution to more than 1280 x 1024 pixels in Highest (32bit) mode (for example, when you attempt to set the resolution to 1600 x 1200 using the Screen resolution slide bar and then select Highest (32bit) mode from the Color quality drop-down menu).
  - In these cases, perform the steps below:
  - First, use the Screen resolution slide bar to select the 1024 x 768 resolution, and then change the resolution to more than 1280 x 1024 and select Highest (32bit) from the Color quality drop-down menu.
- 7. With the factory preset settings, when the system is started or resumed from the Hibernation Mode, the Windows desktop screen is displayed on the display device used in the previous session, if it is detected. However, you can specify the CRT (external LCD) as a default display device at a startup or when recovering from Hibernation (sleep) mode, even when the LCD (internal liquid crystal display) was used in the previous session. The Windows desktop screen will appear on the CRT (external LCD). To configure this setting, install "TOSHIBA Display Service for Ext.Monitor" and restart the machine in the following manner.
  - Insert Product Recovery Media into the drive.
  - b. When the Toshiba Recovery and Applications CD window opens, choose the "Install applications and drivers" option and click the Next button.
  - c. Select the Choose "TOSHIBA Display Service for Ext.Monitor" option in the "Choose an item and press the Install button" section, and click the Install button
  - d. Follow the instructions on the screen of the "TOSHIBA Display Service for Ext.Monitor" installer to complete the installation.
  - e. Reboot your machine.

# **Appendix C**

## **Internal Modem Guide**

This appendix describes how to install and the remove the internal modem.



Do not disassemble the computer beyond the steps described in this instruction or touch any components not specifically described.

#### **Installing the internal modem**



The internal modem is preinstalled. The following is for information only.

To install the internal modem, follow the steps below.

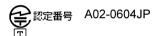
- 1. Save your data and turn off the computer.
- 2. Disconnect the AC adaptor and other peripheral devices.
- 3. Turn the computer upside down and remove the battery pack (refer to Chapter 6, *Power and Power-Up Modes.*)
- 4. Loosen the screw on the memory module cover next to the modem cover to remove the cover.
- 5. Loosen the screw securing the cover.
- Slip your fingernail or a narrow object into a notch under the cover and lift off the cover.
- 7. Remove two screws, which you use later to secure the modem board.
- 8. Connect the modem board cable and seat the modem board.
- 9. Secure the modern board with two screws removed in step 97.
- 10. Secure the cover with one screw.
- 11. Reinstall the memory module cover and tighten the screw.
- 12. Install the battery pack.

#### **Removing the internal modem**

To remove the internal modem, follow the steps below.

- 1. Save your data and turn off the computer.
- 2. Disconnect the AC adaptor and any other peripheral device.
- 3. Turn the computer upside down and remove the battery pack.
- 4. Loosen the screw on the memory module cover next to the modem cover to remove the cover.
- 5. Loosen the screw securing the cover.
- 6. Remove the modem cover.
- 7. Remove two screws and remove the modem board.
- 8. Disconnect the modem cable.
- 9. Secure the modern cover with one screw.
- 10. Reinstall the memory module cover and tighten the screw.
- 11. Install the battery pack.

Refer to the installation procedures for details.



# **Appendix D**

## **Wireless LAN**

## **Card Specifications**

Form Factor	Mini PCI TypeIII	
Compatibility	<ul> <li>IEEE 802.11 Standard for Wireless LANS</li> <li>Wi-Fi (Wireless Fidelity) certified by the Wi-Fi Alliance. The 'Wi-Fi CERTIFIED' logo is a certification mark of the Wi-Fi Alliance.</li> </ul>	
Network Operating System	■ Microsoft Windows® Networking	
Media Access Protocol Data Rate	<ul> <li>CSMA/CA (Collision Avoidance) with Acknowledg ment (ACK)</li> <li>54/48/36/24/18/12/9/6 Mb/s (Revision A and G, Revision A/B, B/G, A/B/G combo type)</li> <li>11/5.5/2/1 Mb/s (Revision B)</li> <li>108/96/72/48/36/24/18/12 Mb/s (Turbo Mode,Revision A/B/G combo type)</li> </ul>	

#### **Radio Characteristics**

Radio Characteristics of Wireless LAN Cards may vary according to:

- Country/region where the product was purchased
- Type of product

Wireless communication is often subject to local radio regulations. Although Wireless LAN wireless networking products have been designed for operation in the license-free 2.4GHz and 5GHz band, local radio regulations may impose a number of limitations to the use of wireless communication equipment.



Refer to the sheet "Information to the User" for regulatory information that may apply in your country/region.

Pand ECUT (E1E0 E9E0 MUT) (Pavision A

R-F Frequency	■ Band 5GHz (5150-5850 MHz) (Revision A, Turbo Mode) ■ Band2.4GHz (2400-2483.5 MHz) (Revision B, G)
Modulation Technique	<ul> <li>DSSS-CCK, DSSS-DQPSK, DSSS-DBPSK (Revision B)</li> <li>OFDM-BPSK, OFDM-QPSK, OFDM-16QAM, OFDM-64QAM (Revision A. G. Turbo Mode)</li> </ul>

The range of the wireless signal is related to the transmit rate of the wireless communication. Communications at lower transmit range may travel larger distances.

- The range of your wireless devices can be affected when the antennas are placed near metal surfaces and solid high-density materials.
- Range is also impacted due to "obstacles" in the signal path of the radio that may either absorb or reflect the radio signal.

#### **Supported Frequency Sub-bands**

Subject to the radio regulations that apply in the countries/regions, your Wireless LAN card may support a different set of 5 GHz/2.4 GHz channels. Consult your Authorized Wireless LAN or TOSHIBA Sales office for information about the radio regulations that apply in the countries/regions.

#### Wireless IEEE 802.11 Channels Sets (Revision B and G)

Frequency Range Channel ID	2400-2483.5 MHz
1	2412
2	2417
3	2422
4	2427
5	2432
6	2437
7	2442
8	2447
9	2452
10	2457*1
11	2462
12	2467*2
13	2472*2

<sup>\*1</sup> Factory-set default channels

<sup>\*2</sup> Refer to the sheet *Approved Countries/Regions for use* for the countries/regions that in which these channels can be used.

When installing Wireless LAN cards, the channel configuration is managed as follows:

- For wireless clients that operate in a Wireless LAN Infrastructure, the Wireless LAN card will automatically start operation at the channel identified by the Wireless LAN Access Point. When roaming between different access points the station can dynamically switch to another channel if required.
- For Wireless LAN cards installed in wireless clients that operating in a peer-to-peer mode, the card will use the default channel 10.
- In a Wireless LAN Access Point, the Wireless LAN card will use the factory-set default channel (printed in bold), unless the LAN Administrator selected a different channel when configuring the Wireless LAN Access Point device.

#### Wireless IEEE 802.11 Channels Sets (Revision A)

Frequency Range Channel ID	5150-5850 MHz	Note
36	5180	
40	5200	
44	5220	
48	5240	
52	5260	
56	5280	
60	5300	
64	5320	
149	5745*3	US only *4
153	5765*3	US only *4
157	5785*3	US only *4
161	5805*3	US only *4

#### Wireless Channels Sets (Turbo Mode)

Frequency Range Channel ID	5150-5850 MHz	Note
42	5210*3	US only *4
50	5250*3	US only *4
58	5290*3	US only *4
152	5760*3	US only *4
160	5800*3	US only *4

<sup>\*3</sup> These channels are available to A/B/G combo type only.

<sup>\*4</sup> Available Area: US (USA, CANADA) only

# **Appendix E**

## **AC Power Cord and Connectors**

The power cord's AC input plug must be compatible with the various international AC power outlets and the cord must meet the standards for the country/region in which it is used. All cords must meet the following specifications:

Length:	Minimum 2 meters	
Wire size:	Minimum 0.75 mm <sup>2</sup>	
Current rating:	Minimum 2.5 amperes	
Voltage rating:	125 or 250 VAC (depending on country/region's power standards)	

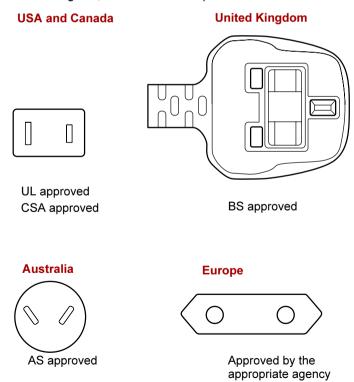
#### **Certification agencies**

U.S. and Canada:	UL listed and CSA certified No. 18 AWG, Type SVT or SPT-2 two conductor
Australia:	AS
Japan:	DENANHO

Europe:			
Austria:	OVE	Italy:	IMQ
Belgium:	CEBEC	The Netherlands:	KEMA
Denmark:	DEMKO	Norway:	NEMKO
Finland:	SETI	Sweden:	SEMKO
France:	UTE	Switzerland:	SEV
Germany:	VDE	United Kingdom:	BSI

In Europe, power cords must be VDE type, H05VVH2-F and two conductor. For the United States and Canada, plug configuration must be a 2-15P (250 V) or 1-15P (125 V) as designated in the U.S. National Electrical code handbook and the Canadian Electrical Code Part II.

The following illustrations show the plug shapes for the U.S.A. and Canada, the United Kingdom, Australia and Europe.



# **Appendix F**

## If your computer is stolen



Always take care of your computer and try to prevent it from being stolen. You are the owner of a valuable technical device, which may be highly attractive to thieves, so please do not leave it unattended in a public place. To further help protect against theft, security cables can be bought for use with your notebook when it is being used at home or in the office.

Make a note of your computer's machine type, model number, and serial number, and put it in a safe place. You will find this information on the underside of your notebook. Please also keep the receipt of the computer you purchased.

**Should your computer be stolen**, however, we'll help you try to find it. Before contacting TOSHIBA, please prepare the following information which is necessary to uniquely identify your computer:

- In which country was your computer stolen?
- What type of machine do you have?
- What was the model number (PA number)?
- What was the serial number (8 digits)?
- When was it stolen, i.e. date?
- What was the warranty seal number (if available)?
- What is your address, phone, and fax number?

#### To register the theft, please follow these procedures:

- Fill in the TOSHIBA Theft Registration form (or a copy of it) below.
- Attach a copy of your receipt showing where your computer was purchased.
- Either fax or send the receipt and registration form to the address below.

Your registration will be entered in a database, which is used to track TOSHIBA computers at our service points around Europe.

#### **TOSHIBA Theft Registration**

Send to: TOSHIBA Europe GmbH Technical Service and Support Leibnizstr. 2 93055 Regensburg Germany +49 (0) 941 7807 925 Fax number: Country stolen: Machine type: (e.g. TOSHIBA A50) Model number: (e.g. PSA50 YXT) Serial number: (e.g. 70123456E) Date stolen: Warranty seal: (e.g. 9813 123456 049) Owner's details Name: Company: Street: Postal Code/City: Country:

User's Manual F-2

Phone: Fax:

## **Glossary**

The terms in this glossary cover topics related to this manual. Alternate naming is included for reference.

#### **Abbreviations**

AC: alternating current

AGP: accelerated graphics port

ANSI: American National Standards Institute

APM: advanced power manager

ASCII: American Standard Code for Information Interchange

BIOS: basic input output system

CD-ROM: Compact Disc-Read Only Memory

CD-RW: Compact Disc-Read/Write

CMOS: complementary metal-oxide semiconductor

CPU: central processing unit

CRT: cathode ray tube

DC: direct current

DDC: display data channel
DMA: direct memory access
DOS: disk operating system
DVD: digital versatile disc

ECP: extended capabilities port

**FDD:** floppy disk drive **FIR:** fast infrared

HDD: hard disk drive

IDE: integrated drive electronics

I/O: input/output

IrDA: Infrared Data Association

IRQ: interrupt request

KB: kilobyte

**LCD:** liquid crystal display

LED: light emitting diode
LSI: large scale integration

**MS-DOS:** Microsoft Disk Operating System **OCR:** optical character recognition (reader)

PCB: printed circuit board

**PCI:** peripheral component interconnect

RAM: random access memory RGB: red, green, and blue ROM: read only memory RTC: real time clock

SCSI: small computer system interface

SIO: serial input/output

**SXGA+:** super extended graphics array plus

TFT: thin-film transistor

**UART:** universal asynchronous receiver/transmitter

USB: Universal Serial Bus

**UXGA:** ultra extended graphics array

VESA: Video Electronic Standards Association

VGA: video graphics array

**VRT:** voltage reduction technology **XGA:** extended graphics array



adaptor: A device that provides an interface between two dissimilar electronic devices. For example, the AC adaptor modifies the power from a wall outlet for use by the computer. This term also refers to the add-in circuit cards that control external devices, such as video monitors and magnetic tape devices.

allocate: To assign a space or function for a specific task.

**alphanumeric:** Keyboard characters including letters, numbers and other symbols, such as punctuation marks or mathematical symbols.

**alternating current (AC):** Electric current that reverses its direction of flow at regular intervals.

analog signal: A signal whose characteristics such as amplitude and frequency vary in proportion to (are an analog of) the value to be transmitted. Voice communications are analog signals.

ANSI: American National Standards Institute. An organization established to adopt and define standards for a variety of technical disciplines. For example, ANSI defined the ASCII standard and other information processing requirements.

antistatic: A material used to prevent the buildup of static electricity.

**application:** A group of programs that together are used for a specific task such as accounting, financial planning, spreadsheets, word processing and games.

**ASCII:** American Standard Code for Information Interchange. ASCII code is a set of 256 binary codes that represent the most commonly used letters, numbers, and symbols.

async: Short for asynchronous.

**asynchronous:** Lacking regular time relationship. As applied to computer communications, asynchronous refers to the method of transmitting data that does not require a steady stream of bits to be transmitted at regular time intervals.

## B

**backup:** A duplicate copy of files kept as a spare in case the original is destroyed.

**batch file:** A file that can be executed from the system prompt containing a sequence of operating system commands or executable files.

binary: The base two number system composed of zeros and ones (off or on), used by most digital computers. The right-most digit of a binary number has a value of 1, the next a value of 2, then 4, 8, 16, and so on. For example, the binary number 101 has a value of 5. See also ASCII.

**BIOS:** Basic Input Output System. The firmware that controls data flow within the computer. *See also* firmware.

**bit:** Derived from "binary digit," the basic unit of information used by the computer. It is either zero or one. Eight bits is one byte. *See also* byte.

**board:** A circuit board. An internal card containing electronic components, called chips, which perform a specific function or increase the capabilities of the system.

**boot:** Short for bootstrap. A program that starts or restarts the computer. The program reads instructions from a storage device into the computer's memory.

**bps**: Bits per second. Typically used to describe the data transmission speed of a modem.

**buffer:** The portion of the computer's memory where data is temporarily stored. Buffers often compensate for differences in the rate of flow from one device to another.

**bus:** An interface for transmission of signals, data or electric power.

**byte**: The representation of a single character. A sequence of eight bits treated as a single unit; also the smallest addressable unit within the system.

#### C

- cache memory: High speed memory which stores data that increases processor speed and data transfer rate. When the CPU reads data from main memory, it stores a copy of this data in cache memory. The next time the CPU needs that same data, it looks for it in the cache memory rather than the main memory, which saves time. The computer has two cache levels. Level one is incorporated into the processor and level two resides in external memory.
- capacity: The amount of data that can be stored on a magnetic storage device such as a floppy disk or hard disk. It is usually described in terms of kilobytes (KB), where one KB = 1024 bytes and megabytes (MB), where one MB = 1024 KB.
- card: Synonym for board. See board.
- CardBus: An industry standard bus for 32-bit PC Cards.
- **CD-ROM:** A Compact Disc-Read Only Memory is a high capacity disc that can be read from but not written to. The CD-ROM drive uses a laser, rather than magnetic heads, to read data from the disc.
- **CD-R:** A Compact Disc-Recordable disc can be written once and read many times. See also CD-ROM.
- **CD-RW:** A Compact Disc-Read/Write disc can be rewritten many times. See also CD-ROM.
- **character:** Any letter, number, punctuation mark, or symbol used by the computer. Also synonymous with byte.
- **chassis:** The frame containing the computer.
- chip: A small semiconductor containing computer logic and circuitry for processing, memory, input/output functions and controlling other chips.
- **CMOS:** Complementary Metal-Oxide Semiconductor. An electronic circuit fabricated on a silicon wafer that requires very little power. Integrated circuits implemented in CMOS technology can be tightly packaged and are highly reliable.
- cold start: Starting a computer that is currently off (turning on the power).
- COM1, COM2, COM3 and COM4: The names assigned to the serial and communication ports.
- **commands:** Instructions you enter at the terminal keyboard that direct the actions of the computer or its peripheral devices.
- **communications:** The means by which a computer transmits and receives data to and from another computer or device. *See* parallel interface; serial interface.
- **compatibility:** 1) The ability of one computer to accept and process data in the same manner as another computer without modifying the data or the media upon which it is being transferred.
  - 2) the ability of one device to connect to or communicate with another system or component.

- **components:** Elements or parts (of a system) which make up the whole (system).
- **computer program:** A set of instructions written for a computer that enable it to achieve a desired result.
- computer system: A combination of hardware, software, firmware, and peripheral components assembled to process data into useful information.
- configuration: The specific components in your system (such as the terminal, printer, and disk drives) and the settings that define how your system works. You use the HW Setup program to control your system configuration.
- **control keys:** A key or sequence of keys you enter from the keyboard to initiate a particular function within a program.
- **controller:** Built-in hardware and software that controls the functions of a specific internal or peripheral device (e.g. keyboard controller).
- **co-processor:** A circuit built into the processor that is dedicated to intensive math calculations.
- **CPS:** Characters Per Second. Typically used to indicate the transmission speed of a printer.
- **CPU:** Central Processing Unit. The portion of the computer that interprets and executes instructions
- **CRT:** Cathode Ray Tube. A vacuum tube in which beams projected on a fluorescent screen-producing luminous spots. An example is the television set.
- **cursor:** A small, blinking rectangle or line that indicates the current position on the display screen.

## D

- **data:** Information that is factual, measurable or statistical that a computer can process, store, or retrieve.
- data bits: A data communications parameter controlling the number of bits (binary digits) used to make up a byte. If data bits = 7 the computer can generate 128 unique characters. If data bits = 8 the computer can generate 256 unique characters.
- **DC:** Direct Current. Electric current that flows in one direction. This type of power is usually supplied by batteries.
- **default:** The parameter value automatically selected by the system when you or the program do not provide instructions. Also called a preset value.
- **delete:** To remove data from a disk or other data storage device. Synonymous with erase.
- **device driver:** A program that controls communication between a specific peripheral device and the computer. The CONFIG.SYS file contains device drivers that MS-DOS loads when you turn the computer on.

- **dialog box:** A window that accepts user input to make system settings or record other information.
- disk drive: The device that randomly accesses information on a disk and copies it to the computer's memory. It also writes data from memory to the disk. To accomplish these tasks, the unit physically rotates the disk at high speed past a read-write head.
- **disk storage:** Storing data on magnetic disk. Data is arranged on concentric tracks much like a phonograph record.
- **display:** A CRT, LCD, or other image producing device used to view computer output.
- documentation: The set of manuals and/or other instructions written for the users of a computer system or application. Computer system documentation typically includes procedural and tutorial information as well as system functions.
- DOS: Disk Operating System. See operating system.
- **driver:** A software program, generally part of the operating system, that controls a specific piece of hardware (frequently a peripheral device such as a printer or mouse).
- **DVD-RAM:** A Digital Versatile Disc Random Access Memory is a high-capacity, high performance disc that lets you store large volumes of data. The DVD-ROM drive uses a laser to read data from the disc.
- **DVD-ROM:** A Digital Versatile Disc Read Only Memory is a high capacity, high performance disc suitable for play back of video and other high-density files. The DVD-ROM drive uses a laser to read data from the disc.

## Ε

echo: To send back a reflection of the transmitted data to the sending device. You can display the information on the screen, or output it to the printer, or both. When a computer receives back data it transmitted to a CRT (or other peripheral device) and then retransmits the data to printer, the printer is said to echo the CRT.

erase: See delete.

- **escape:** 1) A code (ASCII code 27), signaling the computer that what follows are commands; used with peripheral devices such as printers and modems.
  - 2) A means of aborting the task currently in progress.
- **escape guard time:** A time before and after an escape code is sent to the modem which distinguishes between escapes that are part of the transmitted data, and escapes that are intended as a command to the modem.
- **execute:** To interpret and execute an instruction.
- **Extended Capability Port:** An industry standard that provides a data buffer, switchable forward and reverse data transmission, and run length encoding (RLE) support.

#### F

**fast infrared**: An industry standard that enables cableless infrared serial data transfer at speeds of up to 4 Mbps.

**file:** A collection of related information; a file can contain data, programs, or both.

**firmware:** A set of instructions built into the hardware which controls and directs a microprocessor's activities.

floppy disk: A removable disk that stores magnetically encoded data.

floppy disk drive (FDD): An electromechanical device that reads and writes to floppy disks.

Fn-esse: A TOSHIBA utility that lets you assign functions to hot keys.

folder: An icon in Windows used to store documents or other folders.

**format:** The process of readying a blank disk for its first use. Formatting establishes the structure of the disk that the operating system expects before it writes files or programs onto the disk.

**function keys:** The keys labeled **F1** through **F12** that tell the computer to perform certain functions.

## G

**gigabyte (GB):** A unit of data storage equal to 1024 megabytes. See also megabyte.

**graphics:** Drawings, pictures, or other images, such as charts or graphs, to present information.

## H

hard disk: A non-removable disk usually referred to as drive C. The factory installs this disk and only a trained engineer can remove it for servicing. Also called fixed disk.

hard disk drive (HDD): An electromechanical device that reads and writes a hard disk. See also hard disk.

**hardware:** The physical electronic and mechanical components of a computer system: typically, the computer itself, external disk drives, etc. See also software and firmware.

**hertz:** A unit of wave frequency that equals one cycle per second.

**hexadecimal:** The base 16 numbering system composed of the digits 0 through 9 and the letters A, B, C, D, E, and F.

**host computer:** The computer that controls, regulates, and transmits information to a device or another computer.

**hot key:** The computer's feature in which certain keys in combination with the extended function key, **Fn**, can be used to set system parameters, such as speaker volume.

**HW Setup:** A TOSHIBA utility that lets you set the parameters for various hardware components.

- icon: A small graphic image displayed on the screen or in the indicator panel. In Windows, an icon represents an object that the user can manipulate.
- i.LINK (IEEE1394): This port enables high-speed data transfer directly from external devices such as digital video cameras.
- input: The data or instructions you provide to a computer, communication device or other peripheral device from the keyboard or external or internal storage devices. The data sent (or output) by the sending computer is input for the receiving computer.
- **instruction:** Statements or commands that specify how to perform a particular task.
- interface: 1) Hardware and/or software components of a system used specifically to connect one system or device to another.
  - 2) To physically connect one system or device to another to exchange information.
  - 3) The point of contact between user, the computer, and the program, for example, the keyboard or a menu.
- **interrupt request:** A signal that gives a component access to the processor.
- I/O: Input/output. Refers to acceptance and transfer of data to and from a computer.
- I/O devices: Equipment used to communicate with the computer and transfer data to and from it.
- IrDA 1.1: An industry standard that enables cableless infrared serial data transfer at speeds of up to 4 Mbps.

#### J

**jumper:** A small clip or wire that allows you to change the hardware characteristics by electrically connecting two points of a circuit.

#### K

**K:** Taken from the Greek word kilo, meaning 1000; often used as equivalent to 1024, or 2 raised to the 10th power. *See also* byte and kilobyte.

**KB:** See kilobyte.

- **keyboard:** An input device containing switches that are activated by manually pressing marked keys. Each keystroke activates a switch that transmits a specific code to the computer. For each key, the transmitted code is, in turn, representative of the (ASCII) character marked on the key.
- **kilobyte (KB):** A unit of data storage equal to 1024 bytes. See also byte and megabyte.

#### L

level 2 cache: See cache.

**Light Emitting Diode (LED):** A semiconductor device that emits light when a current is applied.

**Liquid Crystal Display (LCD):** Liquid crystal sealed between two sheets of glass coated with transparent conducting material. The viewing-side coating is etched into character forming segments with leads that extend to the edge of the glass. Applying a voltage between the glass sheets alters the brightness of the liquid crystal.

LSI: Large Scale Integration.

1) A technology that allows the inclusion of up to 100,000 simple logic gates on a single chip.

2) An integrated circuit that uses large scale integration.

#### M

main board: See motherboard.

megabyte (MB): A unit of data storage equal to 1024 kilobytes. See also kilobyte.

**megahertz:** A unit of wave frequency that equals 1 million cycles per second. See also hertz.

**menu:** A software interface that displays a list of options on the screen. Also called a screen.

**microprocessor:** A hardware component contained in a single integrated circuit that carries out instructions. Also called the central processing unit (CPU), one of the main parts of the computer.

**mode:** A method of operation, for example, the boot mode, Standby Mode or the Hibernation Mode.

modem: Derived from modulator/demodulator, a device that converts (modulates) digital data for transmission over telephone lines and then converts modulated data (demodulates) to digital format where received

**monitor:** A device that uses rows and columns of pixels to display alphanumeric characters or graphic images. See also CRT.

**motherboard:** A name sometimes used to refer to the main printed circuit board in processing equipment. It usually contains integrated circuits that perform the processor's basic functions and provides connectors for adding other boards that perform special functions. Sometimes called a main board.

**MP3:** An audio compression standard that enables high-quality transmission and real-time playback of sound files.

#### N

- non-system disk: A formatted floppy disk you can use to store programs and data but you cannot use to start the computer. See system disk.
- nonvolatile memory: Memory, usually read-only (ROM), that is capable of permanently storing information. Turning the computer's power off does not alter data stored in nonvolatile memory.
- numeric keypad overlay: A feature that allows you to use certain keys on the keyboard to perform numeric entry, or to control cursor and page movement.

## 0

- **OCR:** Optical Character Recognition (reader). A technique or device that uses laser or visible light to identify characters and input them into a storage device.
- **online state:** A functional state of a peripheral device when it is ready to receive or transmit data.
- operating system: A group of programs that controls the basic operation of a computer. Operating system functions include interpreting programs, creating data files, and controlling the transmission and receipt (input/output) of data to and from memory and peripheral devices.
- **output:** The results of a computer operation. Output commonly indicates data.
  - 1) printed on paper, 2) displayed at a terminal, 3) sent through the serial port of internal modem, or 4) stored on some magnetic media.

## P

- **parity:** 1) The symmetrical relationship between two parameter values (integers) both of which are either on or off; odd or even; 0 or 1.
  - 2) In serial communications, an error detection bit that is added to a group of data bits making the sum of the bits even or odd. Parity can be set to none. odd. or even.
- password: A unique string of characters used to identify a specific user. The computer provides various levels of password protection such as user, supervisor and eject.
- **pel:** The smallest area of the display that can be addressed by software. Equal in size to a pixel or group of pixels. See pixel.
- peripheral component interconnect: An industry standard 32-bit bus.peripheral device: An I/O device that is external to the central processor and/or main memory such as a printer or a mouse.
- **pixel:** A picture element. The smallest dot that can be made on a display or printer. Also called a pel.

- **plug and play:** A capability with Windows that enables the system to automatically recognize connections of external devices and make the necessary configurations in the computer.
- **port:** The electrical connection through which the computer sends and receives data to and from devices or other computers.
- **Power Saver Utility:** A TOSHIBA utility that lets you set the parameters for various power-saving functions.
- printed circuit board (PCB): A hardware component of a processor to which integrated circuits and other components are attached. The board itself is typically flat and rectangular, and constructed of fiberglass, to form the attachment surface.
- **program:** A set of instructions a computer can execute that enables it to achieve a desired result. See also application.
- **prompt:** A message the computer provides indicating it is ready for or requires information or an action from you.

## R

- Radio frequency interference (RFI) shield: A metal shield enclosing the printed circuit boards of the printer or computer to prevent radio and TV interference. All computer equipment generates radio frequency signals. The FCC regulates the amount of signals a computing device can allow past its shielding. A Class A device is sufficient for office use. Class B provides a more stringent classification for home equipment use. TOSHIBA portable computers comply with Class B computing device regulations.
- Random Access Memory (RAM): High speed memory within the computer circuitry that can be read or written to.
- **restart:** Resetting a computer without turning it off (also called "warm boot" or "soft reset"). See also boot.
- **RGB:** Red, green, and blue. A device that uses three input signals, each activating an electron gun for a primary additive color (red, green, and blue) or port for using such a device. See also CRT.
- **RJ11:** A modular telephone jack.
- RJ45: A modular LAN jack.
- **ROM:** Read Only Memory: A nonvolatile memory chip manufactured to contain information that controls the computer's basic operation. You cannot access or change information stored in ROM.

#### S

- **SCSI:** Small Computer System Interface is an industry standard interface for connection of a variety of peripheral devices.
- **serial communications:** A communications technique that uses as few as two interconnecting wires to send bits one after another.
- serial interface: Refers to a type of information exchange that transmits information sequentially, one bit at a time. Contrast: Parallel interface.
- SIO: Serial Input/Output. The electronic methodology used in serial data transmission.
- soft key: Key combinations that emulate keys on the IBM keyboard, change some configuration options, stop program execution, and access the numeric keypad overlay.
- **software:** The set of programs, procedures and related documentation associated with a computer system. Specifically refers to computer programs that direct and control the computer system's activities. See also hardware.
- **stop bit:** One or more bits of a byte that follow the transmitted character or group codes in asynchronous serial communications.
- **subpixel:** Three elements, one red, one green and blue (RGB), that make up a pixel on the color LCD. The computer sets subpixels independently, each may emit a different degree of brightness. See also pixel.
- **synchronous:** Having a constant time interval between successive bits, characters or events.
- system disk: A disk that has been formatted with an operating system. For MS-DOS the operating system is contained in two hidden files and the COMMAND.COM file. You can boot a computer using a system disk. Also called an operating system disk.

#### T

- **terminal:** A typewriter-like keyboard and CRT display screen connected to the computer for data input/output.
- **TFT display:** A liquid crystal display (LCD) made from an array of liquid crystal cells using active-matrix technology with thin film transistor (TFT) to drive each cell.
- **Touch pad:** A pointing device integrated into the TOSHIBA computer palm rest
- **TTL:** Transistor-transistor logic. A logic circuit design that uses switching transistors for gates and storage.



**Universal Serial Bus:** This serial interface lets you communicate with several devices connected in a chain to a single port on the computer.



**VGA:** Video Graphics Array is an industry standard video adaptor that lets you run any popular software.

**volatile memory:** Random access memory (RAM) that stores information as long as power is supplied to the computer.



warm start: Restarting or resetting a computer without turning it off.

window: A portion of the screen that can display its own application, document or dialog box. Often used to mean a Microsoft Windows window.

write protection: A method for protecting a floppy disk from accidental erasure

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