

Honeywell

Dolphin[®] 6500 Mobile Computer

with Windows CE[®] 5.0

Quick Start Guide

Dolphin 6500 Mobile Computer

Out of the Box

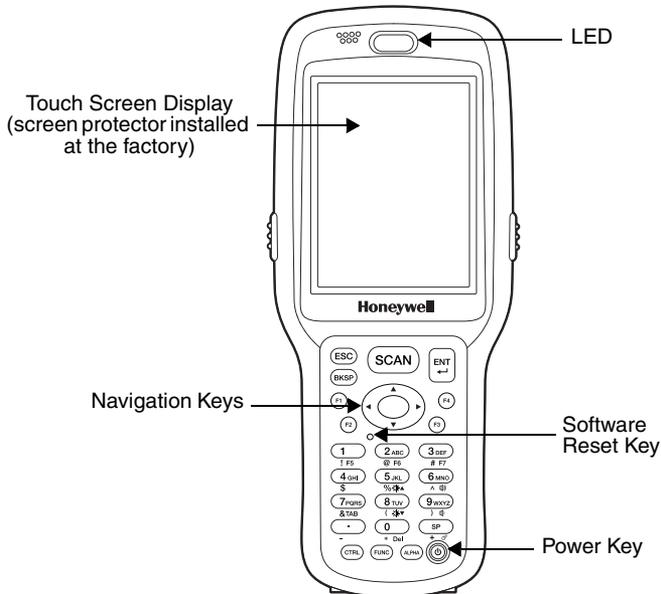
Verify that your carton contains the following items:

- Dolphin 6500 mobile computer (the terminal)
- Main battery pack (3.7v, Li-ion)
- AC power supply
- Localized plug adapters

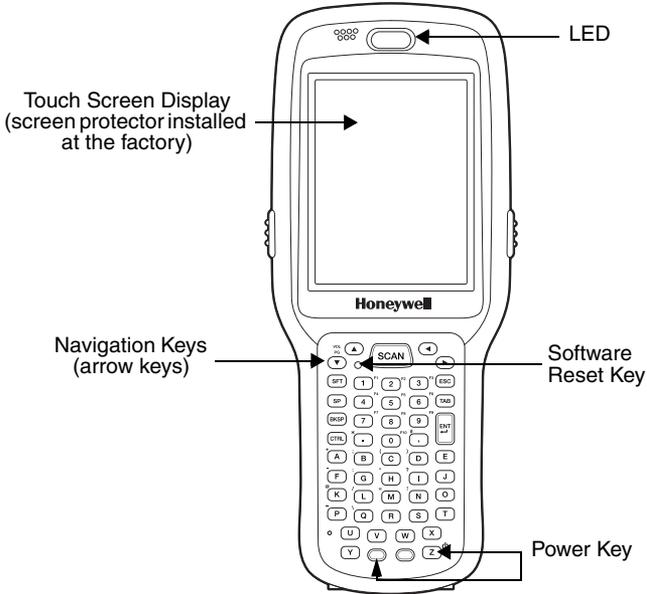
Note: Be sure to keep the original packaging in case you need to return the Dolphin terminal for service; see [page 7](#).

Dolphin 6500 Front Panel

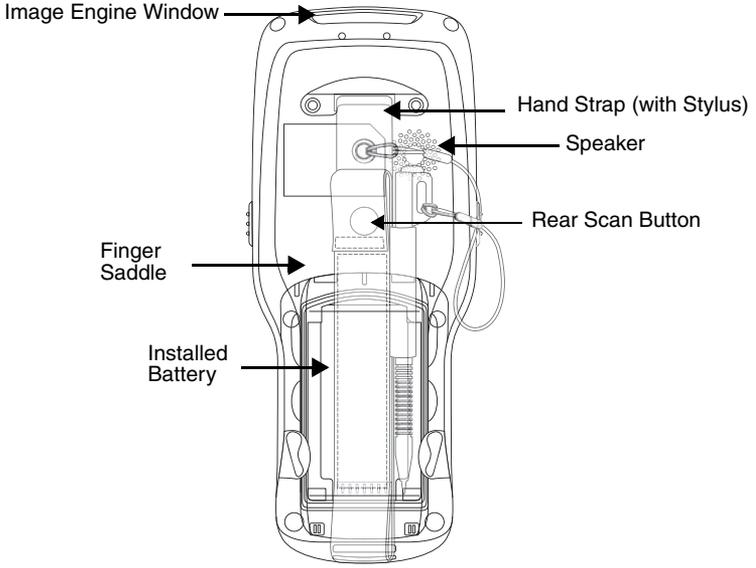
28-key keypad (numeric)



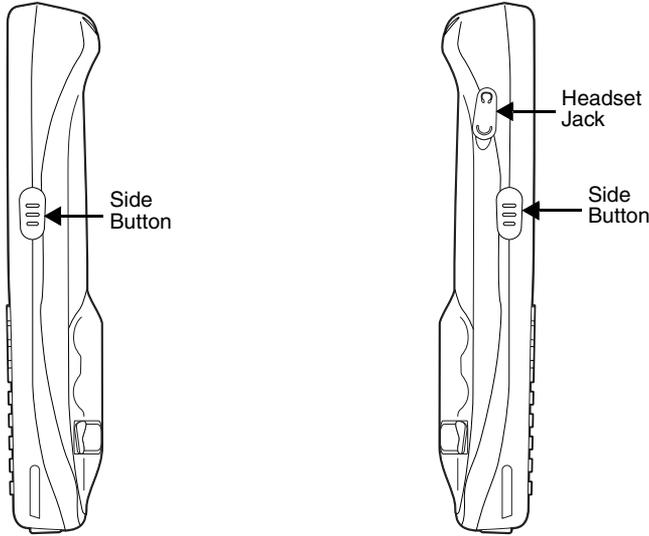
52-key keypad (alphanumeric)



Dolphin 6500 Back Panel



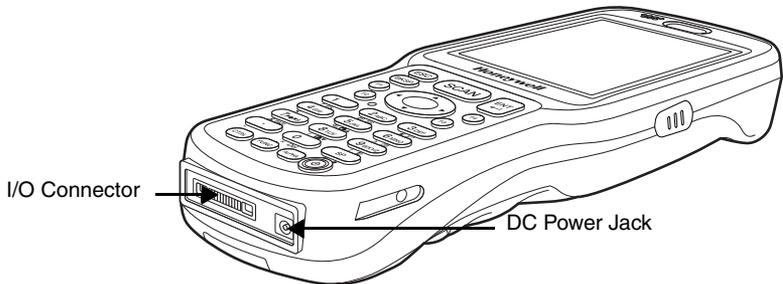
Dolphin 6500 Right and Left-Side Panels



Right Side

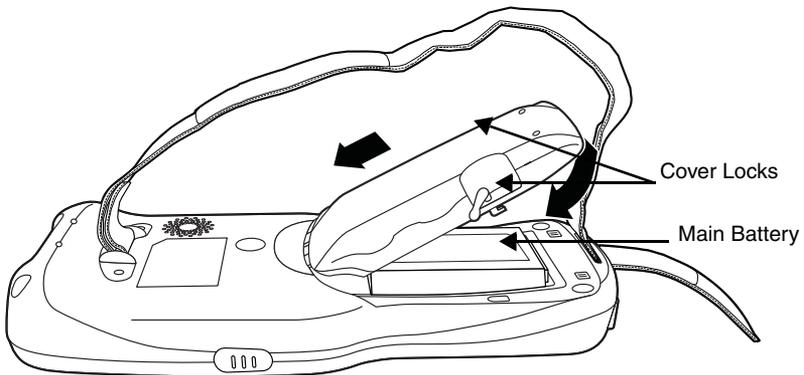
Left Side

Dolphin 6500 Bottom Connectors



Step 1: Install the Main Battery

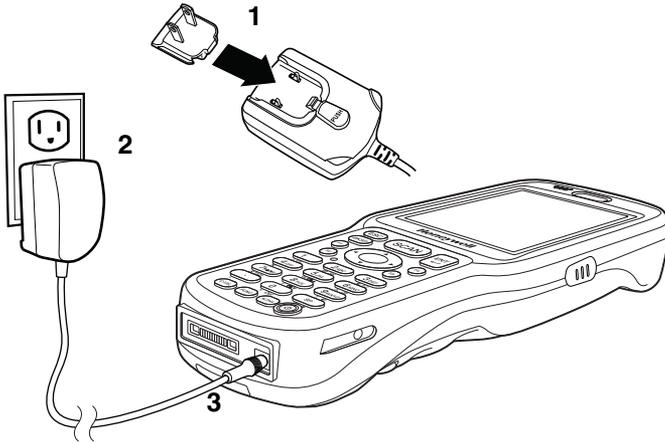
The 6500 is shipped with the battery packaged separately from the unit. To install the battery, release the hand strap, remove the battery door by turning the locks upward, insert the battery with the labels facing upward, and replace the battery door.



We recommend use of Honeywell Li-Ion battery packs. Use of any non-Honeywell battery may result in damage not covered by the warranty.

Step 2: Charge the Batteries

Dolphin terminals ship with both the main battery pack and internal backup battery significantly discharged of power. Charge the main battery pack with the Dolphin charging cable for a **minimum of 5 1/2 hours before initial use.**



We recommend use of Honeywell peripherals, power cables, and power adapters. Use of any non-Honeywell peripherals, cables, or power adapters may cause damage not covered by the warranty.

Step 3: Boot the Terminal

The terminal begins booting as soon as power is applied and runs by itself. Do NOT press any keys or interrupt the boot process.

When the boot process is complete, the Desktop appears and the terminal is ready for use.

Resetting the Device

Soft Reset: Using the stylus, press the **Reset** button. The screen turns white and the decode/scan LED flashes blue for approximately 10 seconds.

Hard Reset:
28-key: Press and hold the **Power** button and then using the stylus, press the **Reset** button.
52-key: Press and hold the **Blue** and **Z (Power)** buttons and then using the stylus, press the **Reset** button. The screen turns white and the decode/scan LED flashes blue for approximately 18 seconds.

User Documentation

Please refer to the Dolphin 6500 User's Guide, which is available for download at www.honeywellaidc.com.

Available Dolphin 6500 Peripherals and Accessories

Dolphin HomeBase™ Device

Dolphin QuadCharger™ Device

Dolphin eBase Device

Dolphin 6500 USB Communication Cable

Technical Assistance

If you need assistance installing or troubleshooting your device, please call your distributor or the nearest technical support office:

North America/Canada

Telephone: (800) 782-4263

E-mail: hsmnasupport@honeywell.com

Latin America

Telephone: (803) 835-8000

Telephone: (800) 782-4263

E-mail: hsmlasupport@honeywell.com

Brazil

Telephone: +55 (21) 3535-9100

Fax: +55 (21) 3535-9105

E-mail: brsuporte@honeywell.com

Mexico

Telephone: (803) 835-8000

E-mail: hsmlasupport@honeywell.com

Europe, Middle East, and Africa

Telephone: +31 (0) 40 7999 393

Fax: +31 (0) 40 2425 672

E-mail: hsmeurosupport@honeywell.com

Hong Kong

Telephone: +852-29536436

Fax: +851-2511-3557

E-mail: aptechsupport@honeywell.com

Singapore

Telephone: +65-6842-7155
Fax: +65-6842-7166
E-mail: aptechsupport@honeywell.com

China

Telephone: +86 800 828 2803
Fax: +86-512-6762-2560
E-mail: aptechsupport@honeywell.com

Japan

Telephone: +81-3-3839-8511
Fax: +81-3-3839-8519
E-mail: aptechsupport@honeywell.com

Online Technical Assistance

You can also access technical assistance online at
www.honeywellaidc.com.

Product Service and Repair

Honeywell International Inc. provides service for all its products through service centers throughout the world. To obtain warranty or non-warranty service, contact the appropriate location below to obtain a Return Material Authorization number (RMA #) before returning the product.

North America

Telephone: (800) 782-4263
E-mail: hsmnaservice@honeywell.com

Latin America

Telephone: (803) 835-8000
Telephone: (800) 782-4263
Fax: (239) 263-9689
E-mail: laservice@honeywell.com

Brazil

Telephone: +55 (21) 3535-9100
Fax: +55 (21) 3535-9105
E-mail: brservice@honeywell.com

Mexico

Telephone: +52 (55) 5203-2100
Fax: +52 (55) 5531-3672
E-mail: mxservice@honeywell.com

Europe, Middle East, and Africa

Telephone: +31 (0) 40 2901 633
Fax: +31 (0) 40 2901 631
E-mail: euroservice@honeywell.com

Hong Kong

Telephone: +852-29536436
Fax: +851-2511-3557
E-mail: apservice@honeywell.com

Singapore

Telephone: +65-6842-7155
Fax: +65-6842-7166
E-mail: apservice@honeywell.com

China

Telephone: +86 800 828 2803
Fax: +86-512-6762-2560
E-mail: apservice@honeywell.com

Japan

Telephone: +81-3-3839-8511
Fax: +81-3-3839-8519
E-mail: apservice@honeywell.com

Online Product Service and Repair Assistance

You can also access product service and repair assistance online at www.honeywellaidc.com.

Limited Warranty

Please refer to www.honeywellaidc.com/warranty_information for the warranty information.

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Patents

Please refer to the product packaging for a list of patents.

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