ART**Dio**

Intelligence Communication

IPS-3101h User Manual V1.1 Version





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1. Welcome

Congratulations on becoming an owner of IPS-3101h. You made an excellent choice and we hope you will enjoy all its capabilities.

ArtDio's award-wining IPS-3101h is an all-in-one VoIP integrated access device that features superb audio quality, rich functionalities, high level of integration, compactness and ultra-affordability. The IPS-3101h is fully compatible with SIP industry standard and can interoperate with many other SIP compliant devices and software on the market.

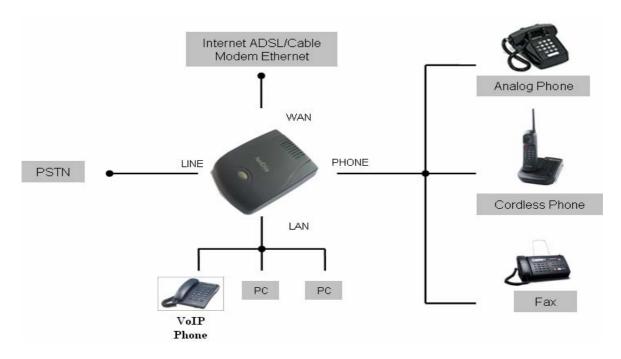


Installation

IPS-3101h VoIP Gateway is an all-in-one VoIP integrated device designed to be a total solution for networks providing VoIP services. The IPS-3101h VoIP functionalities are available via a regular analog telephone. The following photo illustrates the appearance of a IPS-3101h.



Interconnection Diagram of the IPS-3101h:





What is Included in the Package

The IPS-3101h package contains:

- 1) One IPS-3101h
- 2) One universal power adaptor
- 3) One Ethernet cable
- 4) One CD-ROM
- 5) Quick Install Guide

2.1 Safety Compliances

The IPS-3101h is compliant with various safety standards including FCC/CE. Its power adaptor is compliant with UL standard. The IPS-3101h should only operate with the universal power adaptor provided in the package.

Warning: Please do not attempt to use a different power adaptor. Using other power adaptor may damage the IPS-3101h and will void the manufacturer warranty.

Caution: Changes or modifications to this product not expressly approved by ArtDio, or operation of this product in any way other than as detailed by this User Manual, could void your manufacturer warranty.

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Product Overview

2.2 Key Features

- Supports SIP 2.0(RFC 3261), TCP/UDP/IP, RTP/RTCP, HTTP, ICMP, ARP/RARP, DNS, DHCP (both client and server), NTP, PPPoE, STUN, TFTP, etc.
- Built-in router, NAT, Gateway and DMZ port forwarding
- Powerful digital signal processing (DSP) to ensure superb audio quality; advanced adaptive jitter control and packet loss concealment technology
- Support various codec including G.711 (alaw and u-law), G.723.1 (5.3K/6.3K), G.726 (40K/32K/24K/16K), as well as G.728, G.729A/B, and iLBC.
- Support Caller ID/Name display or block, Hold, Call Waiting/Flash, Call Transfer, Call Forward, in-band and out-of-band DTMF, Dial Plans, etc.
- Support fax pass through
- Support Silence Suppression, VAD (Voice Activity Detection), CNG (Comfort Noise Generation), Line Echo Cancellation (G.168), and AGC (Automatic Gain Control)
- Support standard encryption and authentication (DIGEST using MD5 and MD5-sess)
- Support for Layer 2 (802.1Q VLAN, 802.1p) and Layer 3 QoS (ToS, DiffServ, MPLS)
- Support automated NAT traversal without manual manipulation of firewall/NAT
- Support device configuration via built-in IVR, Web browser or central configuration file through TFTP
- Support firmware upgrade via TFTP
- Ultra compact (wallet size) and lightweight design, great companion for travelers
- Compact, lightweight Universal Power adapter.



2.3 Hardware Specification

The table below describes the difference among these models.

<u>Model</u>	<u>IPS-3101h</u>
LAN interface	1xRJ45 10Base-T
WAN interface	1xRJ45 10Base-T
FXS telephone port	1xFXS
PSTN port	1x life line port
Button	1
LED	Green and red color
Universal Switching Power Adaptor	Input: 100-240VAC 50-60 Hz Output: +5VDC, 1200mA, UL certified
Dimension	70mm (W) 130mm (D) 27mm (H)
Weight	0.6lbs (0.3kg)
Temperature	40 - 130°F 5 – 45°C
Humidity	10% - 90% (non-condensing)
Compliance	F© (E

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Basic Operations

2.4 Get Familiar with Key Pad and Voice Prompt

IPS-3101h has stored a voice prompt menu for quick browsing and simple configuration.

To enter this voice prompt menu, simply press the button or "***" from the analog phone.

Menu	Voice Prompt	User's Options
Main Menu	"Enter a Main Option"	Enter '*' to menu_01
		Enter 00-06, 99 menu option
01	"DHCP Mode",	Enter '9' to toggle the selection
	"Static IP Mode"	
02	"IP Address " + IP address	It will prompt you with the current WAN IP
		address.
		Enter 12 digit new IP address if in Static IP
		Mode
03	"Subnet " + IP address	Same as menu 02
04	"Gateway " + IP address	Same as menu 02
05	"DNS Server " + IP address	Same as menu 02
06	"TFTP Server " + IP address	Same as menu 02
47	"Direct IP Calling"	When entered, you will prompt a dial-tone,
		then enter 12 digit IP address
		This menu can be also entered by
		pressing the button again
86	"Voice Messages Pending"	Enter 9 to dial pre-configured phone
	"No Voice Messages"	number to retrieve VM
99	"RESET"	Enter '9' to confirm the RESET
		Enter MAC address to restore factory
		default setting
	"Invalid Entry"	Automatically return to Main Menu

Notes:

- Once the button is pressed, it enters the voice prompt main menu. If the button is pressed again, while it is already in the voice prompt menu state, it jumps to "Direct IP Calling" option and dial tone plays in this state
- '#' returns back to main MENU
- '9' is similar to ENTER key in many cases to confirm an option
- All entered digit sequences have known lengths 2 digits for menu option and 12 digits for IP address. Once all digits are accumulated, it automatically processes them.
- Key entry cannot be deleted but the phone may prompt error once it is detected

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2.5 Make Phone Calls

2.5.1 Calling phone or extension numbers

There are currently two methods to make a extension number call:

- a) Dial the numbers number directly and wait for 4 (default) seconds.
- b) Dial the numbers directly, and press # (assuming that "use #" as dial key is selected in web configuration).

Other functions available during the call are call-waiting/flash, call-transfer, and call-forwarding.

2.5.2 Direct IP calls

Direct IP calling allows 2 phones, that is, a VoIP gateway with a analog phone and another VoIP Device, to talk to each other in an ad hoc fashion without a SIP proxy. VoIP calls can be made between two phones if:

- both IPS-3101h and other VoIP Device(i.e., another IPS-3101h or other IPS-3101h) have public IP addresses, or
- both IPS-3101h and other VoIP Device(i.e., another IPS-3101h or other IPS-3101h) are on the same LAN using private or public IP addresses, or
- both IPS-3101h and other VoIP Device(i.e., another IPS-3101h or other IPS-3101h) can be connected through a router using public or private IP addresses.

To make a direct IP calling, first pick up the analog phone or turn on the speakerphone on the analog phone, then follow Section 4.1 with voice prompt 47, followed by the 12-digit target IP address. Destination ports can also be specified using *4 (encoding for ":") followed by the encoded port number.

2.5.3 Send and Receive PSTN Calls Through PSTN Line Port

Starting with VoIP gateway, user will be able to send and receive calls from PSTN. To receive PSTN calls, simply make phone off hook when the analog phone rings. To make a PSTN call, simply press *00 to get the PSTN line dial tone and dial the PSTN number. The follow is a table of the encoding scheme for the most commonly used characters:

F	
00	0
01	1
02	2
03	3
04	4
05	5
06	6
07	7
08	8



09	9	9
*C		. (dot character)
*4		: (column character)

Examples:

If the target IP address is 192.168.0.160, the dialing convention is

Voice Prompt with option 47, then 192168000160

followed by pressing the "#" key if it is configured as a send key or wait for more than 5 seconds. In this case, the default destination port 5060 is used if no port is specified. If the target IP address/port is 192.168.1.20:5062, then the dialing convention would be:

Voice Prompt with option 47, then 192168001020*45062

followed by pressing the "#" key if it is configured as a send key or wait for 5 seconds.

2.6 Call Features

2.6.1 Call Features Table

Following table shows the call features of IPS-3101h.

Kov	Call Features
Key *20	
*30	Block CallerID (for all-config change)
*31	Send CallerID (for all-config change)
*67	Block CallerID (per call)
*82	Send CallerID (per call)
*50	Disable Call Waiting (for all-config change)
*51	Enable Call Waiting (for all-config change)
*70	Disable Call Waiting. (Per Call)
*71	Enable Call Waiting (Per Call)
*72	Unconditional Call Forward.
	To use this feature, dial "*72" and get the dial tone. Then
	dial the forward number and hang up.
*73	Cancel Unconditional Call Forward
	To cancel "Unconditional Call Forward", dial "*73" and get
	the dial tone, then hang up.
*90	Busy Call Forward
	To use this feature, dial "*90" and get the dial tone. Then
	dial the forward number and hang up.
*91	Cancel Busy Call Forward
	To cancel "Unconditional Call Forward", dial "*91" and get
	the dial tone, then hang up
*92	Delayed Call Forward
	To use this feature, dial "*92" and get the dial tone. Then
	dial the forward number and hang up.
*93	Cancel Delayed Call Forward
	To cancel this Forward, dial "*93" and get the dial tone,
	1 10 carroor and 1 or ward, did 1 co and got the did tone,



	then hang up
Flash/Hook	When in conversation, this action will switch to the new
	incoming call if user heard the call waiting sound.
	When in conversation and no incoming call heard, this
	action will switch to a new channel for a new call.

2.6.2 PSTN Pass Through

When IPS-3101h is out of power, the RJ 11 line jack on the IPS-3101h side will function as a pass through jack, user will be able to use the same analog phone for PSTN calls.

2.7 LED Light Pattern Indication

Following are the LED light pattern indication.

RED LED always indicates not normal status		
DHCP Failed or WAN No Cable	flash every 2 seconds (if DHCP is configured)	
IPS-3101h fails to register	flash every 2 seconds (if SIP server is configured)	

GREEN LED always for normal working status	
Message Waiting Indication	Button flashes every 2 seconds
RINGING	Button flashes at 1/10 second
RINGING INTERVAL	Button flashes every second



Configuration Guide

2.8 Configuring IPS-3101h WAN IP through Voice Prompt

2.8.1 DHCP Mode

Follow section 5.1 with voice menu option 01 to enable IPS-3101h to use DHCP.

2.8.2 STATIC IP Mode

Follow section 5.1 with voice menu option 01 to enable IPS-3101h to use STATIC IP mode, then use option 02, 03, 04 to set up VoIP gateway's IP, Subnet Mask, Gateway respectively.

2.9 Configuring IPS-3101h with Web Browser

IPS-3101h series ATA has an embedded Web server that will respond to HTTP GET/POST requests. It also has embedded HTML pages that allow a user to configure the VoIP gateway through a Web browser such as Microsoft's IE and AOL's Netscape.

2.9.1 Access the Web Configuration Menu

The IPS-3101h HTML configuration menu can be accessed via LAN or WAN port:

From the LAN port use the default LAN gateway IP address:

http:/192.168.2.1

• The WAN port HTML configuration menu option is disabled from factory. To access the HTML configuration menu from the WAN port, first enable the "WAN side HTTP access" option by accessing the configuration via LAN port. With the WAN side HTTP access enable, then get the WAN IP address of the VoIP gateway through section 4.1 with menu option 02. Then the VoIP gateway's Web Configuration Menu can be accessed by the following URI via WAN port:

http://VoIP gateway-IP-Address,

where the VoIP gateway-IP-Address is the WAN IP address of the IPS-3101h.

Once this request is entered and sent from a Web browser, the IPS-3101h will respond with the following login screen:

Welcome to ArtDio IPS-3101h	
Password	
	Login



The password is case sensitive and the factory default password is lower case 'admin'.

2.9.2 Configuration Menu

After the correct password is entered in the login screen, the embedded Web server inside the IPS-3101h will respond with the Configuration Menu screen which is explained in details below.

The definitions for all the configuration parameters in the Configuration Menu are following a sample of the actual configuration page:



MAC Address: 0.0.0B.82.00.XX.XX Product Model: IPS-3101h Software Version: Program1.0.X.X Bootloader—1.0.0.XX HTML1.0.0.XX VOC1.0.0.5 Admin Password: (password to configure this IP phone) WAN IP Address: (password to configure this IP phone) WAN IP Address: (password to configure this IP phone) WAN IP Address: (password to configure this IP phone) Wan IP Address: (password to configure this IP phone) Wan IP Address: (password to configure this IP phone) PPPOE account ID: (password to configure this IP phone) PPPOE account ID: (password to configure this IP phone) PPPOE account ID: (password to configure this IP phone) PPPOE account ID: (password to configure this IP phone) PPOE (will attempt PPPOE if DHCP fails and following is non-blank) PPPOE account ID: (password: password:	ArtDio IPS-3101h Configuration			
Software Version: Program1.0.X.X Bootloader—1.0.0.XX HTML1.0.0.XX VOC-1.0.0.5 Admin Password: WAN IP Address: Use dynamically assigned via DHCP (default) or PPPoE (will attempt PPPoE if DHCP fails and following is non-blank) PPPoE account ID: PPPoE password: Use this DNS server (if specified): IP Address: IP Address: Subnet Mask: Default Router: DNS Server 1: DNS Server 1: DNS Server 1: DNS Server 2: (e.g., sip.mycompany.com, or IP address) Outbound Proxy: (e.g., proxy.myprovider.com, or IP address) Authenticate ID: (can be identical to or different from SIP User ID) Authenticate Password:	MAC Address:	00.0B.82.00.XX.XX		
Admin Password: WAN IP Address: dynamically assigned via DHCP (default) or PPPoE (will attempt PPPoE if DHCP fails and following is non-blank) PPPoE account ID:	Product Model:	IPS-3101h		
WAN IP Address: C dynamically assigned via DHCP (default) or PPPoE (will attempt PPPoE if DHCP fails and following is non-blank) PPPoE account ID:				
dynamically assigned via DHCP (default) or PPPoE (will attempt PPpoE if DHCP fails and following is non-blank) PPPoE account ID: PPPoE password: Use this DNS server (if specified): IP Address: IP	Admin Password:			
PPPoE password: Use this DNS server (if specified): Statically Statically Subnet Mask: Default Router: DNS Server 1: DNS Server 2: (e.g., sip.mycompany.com, or IP address) Outbound Proxy: (e.g., proxy.myprovider.com, or IP address) Authenticate ID: Authenticate Password: Password: Password: Use this DNS server (if specified): Outloud Company configured as: Outloud Company con	WAN IP Address:	dynamically assigned via DHCP (default) or PPPoE		
Use this DNS server (if specified): Statically configured as: IP Address: IP Address: Subnet Mask: Default Router: DNS Server 1: DNS Server 2: (e.g., sip.mycompany.com, or IP address) Outbound Proxy: (e.g., proxy.myprovider.com, or IP address, if any) SIP User ID: (the user part of an SIP address) Authenticate ID: Authenticate Password:		PPPoE account ID:		
Subnet Mask: 192 168 0 160 Subnet Mask: 0 0 0 0 0 Default Router: 0 0 0 0 DNS Server 1: 0 0 0 0 DNS Server 2: 0 0 0 0 SIP Server: (e.g., sip.mycompany.com, or IP address) Outbound Proxy: (e.g., proxy.myprovider.com, or IP address) Authenticate ID: (can be identical to or different from SIP User ID) Authenticate Password:		PPPoE password:		
IP Address: 192 168 0 160 Subnet Mask: 0 0 0 0 0 Default Router: 0 0 0 0 0 DNS Server 1: 0 0 0 0 DNS Server 2: 0 0 0 0 Outbound Proxy: (e.g., sip.mycompany.com, or IP address) Outbound Proxy: (e.g., proxy.myprovider.com, or IP address, if any) SIP User ID: (the user part of an SIP address) Authenticate ID: (can be identical to or different from SIP User ID) Authenticate Password:		Use this DNS server (if specified):		
Subnet Mask: 0 0 0 0 Default Router: 0 0 0 0 DNS Server 1: 0 0 0 0 DNS Server 2: 0 0 0 0 SIP Server: (e.g., sip.mycompany.com, or IP address) Outbound Proxy: (e.g., proxy.myprovider.com, or IP address, if any) SIP User ID: (the user part of an SIP address) Authenticate ID: (can be identical to or different from SIP User ID) Authenticate Password:		statically configured as:		
Default Router: 0 0 0 0 0 DNS Server 1: 0 0 0 0 DNS Server 2: 0 0 0 0 SIP Server: (e.g., sip.mycompany.com, or IP address) Outbound Proxy: (e.g., proxy.myprovider.com, or IP address, if any) SIP User ID: (the user part of an SIP address) Authenticate Password: (can be identical to or different from SIP User ID)		IP Address: 192 . 168 . 0 . 160		
DNS Server 1: 0 0 0 0 DNS Server 2: 0 0 0 0 SIP Server: (e.g., sip.mycompany.com, or IP address) Outbound Proxy: (e.g., proxy.myprovider.com, or IP address, if any) SIP User ID: (the user part of an SIP address) Authenticate ID: (can be identical to or different from SIP User ID) Authenticate Password:		Subnet Mask: 0 0 0		
DNS Server 2: 0 0 0 0 SIP Server: (e.g., sip.mycompany.com, or IP address) Outbound Proxy: (e.g., proxy.myprovider.com, or IP address, if any) SIP User ID: (the user part of an SIP address) Authenticate ID: (can be identical to or different from SIP User ID) Authenticate Password:		Default Router: 0 0 0		
SIP Server: (e.g., sip.mycompany.com, or IP address) Outbound Proxy: (e.g., proxy.myprovider.com, or IP address, if any) SIP User ID: (the user part of an SIP address) Authenticate ID: (can be identical to or different from SIP User ID) Authenticate Password:		DNS Server 1: $\begin{bmatrix} 0 \\ \end{bmatrix}$ $\begin{bmatrix} 0 \\ \end{bmatrix}$ $\begin{bmatrix} 0 \\ \end{bmatrix}$		
Outbound Proxy: (e.g., proxy.myprovider.com, or IP address, if any) SIP User ID: (the user part of an SIP address) Authenticate ID: (can be identical to or different from SIP User ID) Authenticate Password:		DNS Server 2: 0 0 0		
SIP User ID: (the user part of an SIP address) Authenticate ID: (can be identical to or different from SIP User ID) Authenticate Password:	SIP Server:	(e.g., sip.mycompany.com, or IP address)		
Authenticate ID: (can be identical to or different from SIP User ID) Authenticate Password:	Outbound Proxy:	(e.g., proxy.myprovider.com, or IP address, if any)		
Authenticate Password:	SIP User ID:	(the user part of an SIP address)		
Password:	Authenticate ID:	(can be identical to or different from SIP User ID)		
Name: (optional, e.g., John Doe)				
	Name:	(optional, e.g., John Doe)		



Admin Password	This contains the password to access the Web Configuration Menu. This field is case sensitive.
WAN IP Address	There are 2 modes under which the IPS-3101h can operate: - If DHCP mode is enabled, then all the field values for the Static IP mode are not used (even though they are still saved in the Flash memory.) The IPS-3101h will acquire its IP address from the first DHCP server it discovers from the LAN it is connected to. To use the PPPoE feature set the PPPoE account settings. The VoIP gateway will attempt to establish a PPPoE session if any of the PPPoE fieds is set. - If Static IP mode is selected, then the IP address, Subnet Mask, Default Router IP address, DNS Server 1 (primary), DNS Server 2 (secondary) fields will need to be configured. These fields are reset to zero by default.
SIP Server	This field contains the URI string or the IP address (and port, if different from 5060) of the SIP proxy server. e.g., the following are some valid examples: sip.my-voip-provider.com, or sip:my-company-sip-server.com, or 192.168.1.200:5066
Outbound Proxy	This field contains the URI string or the IP address (and port, if different from 5060) of the outbound proxy. If there is no outbound proxy, this field SHOULD be left blank. If not blank, all outgoing requests will be sent to this outbound proxy.
SIP User ID	This field contains the user part of the SIP address for this IPS-3101h. e.g., if the SIP address is: sip:my_user_id@my_provider.com, then the SIP User ID is: my_user_id. Please do NOT include the preceding "sip:" scheme or the host portion of the SIP address in this field.
SIP User ID is Phone Number	If the IPS-3101h has an assigned PSTN telephone number, then this field will be set to "Yes". Otherwise, set it to "No". If "Yes" is set, a "user=phone" parameter will be attached to the "From" header in SIP request.
SIP Login ID	This field contains the login ID used for SIP authentication. Typically, this is the account number on an SIP server for this IPS-3101h. It can be the same as or different from the above SIP User ID, depending on whether a separate account ID is used for authentication.
SIP Password	This field contains the password used for SIP authentication. It is used together with the above SIP Login ID



Advanced Options:	
Advanced Options:	
Preferred Vocoder: (in listed order)	choice 1:
(in tisted order)	choice 2:
	choice 3:
	choice 4:
	choice 5:
	choice 6:
	choice 7:
G722	choice 8:
G723 rate:	6.3kbps encoding rate 5.3kbps encoding rate
iLBC frame size:	08
<i>iLBC payload type:</i>	(between 96 and 127, default is 98)
Silence Suppression:	2
Voice Frames per TX:	(up to 10/20/32/64 for G711/G726/G723/other codecs respectively)
Layer 3 QoS:	(Diff-Serv or Precedence value)
Layer 2 QoS:	802.1Q/VLAN Tag 0 802.1p priority value 0 (0-7)
Use DNS SRV:	E No C Yes
User ID is phone number:	E No E Yes
SIP Registration:	€ Yes □ No
Unregister On Reboot:	C Yes C No
Register Expiration:	(in minutes. default 1 hour, max 45 days)
Early Dial:	☑ No ☐ Yes (use "Yes" only if proxy supports 484 response)
Dial Plan Prefix:	(this prefix string is added to each dialed number)



No Key Entry Timeout:	(in seconds, default is 4 seconds)
Use # as Dial Key:	No Yes (if set to Yes, "#" will function as the "(Re-)Dial" key)
local SIP port:	(default 5060)
Local RTP port:	(1024-65535, default 5004)
Use random port:	E No □ Yes
NAT Traversal:	No
Traversai.	Yes, STUN server is: (URI or IP:port)
keep-alive interval:	(in seconds, default 20 seconds)
Use NAT IP	(if specified, this IP address is used in SIP/SDP message)
TFTP Server:	67 153 142 (for remote software upgrade and configuration)
SUBSCRIBE for MWI:	No, do not send SUBSCRIBE for Message Waiting Indication Yes, send periodical SUBSCRIBE for Message Waiting Indication
Offhook Auto-Dial:	(User ID/extension to dial automatically when offhook)
Enable Call	
Features Disable	No Yes (if Yes, Call Forwarding & Do-Not-Disturb are supported locally)
	E No E Yes
Send DTMF:	in-audio via RTP (RFC2833) via SIP INFO
DTMF Payload Type:	101
Send Flash Event:	No Yes (Flash will be sent as a DTMF event if set to Yes)
FXS Impedance:	•
NTP Server:	time.nist.gov (URI or IP address)
Time Zone:	
Daylight Savings Time:	Yes (if set to Yes, display time will be 1 hour ahead of normal time)
Send Anonymous:	Yes (caller ID will be blocked if set to Yes)
Lock keypad update:	No Yes (configuration update via keypad is disabled if set to Yes)
WAN side http access:	No Yes (WAN side access to http server will be rejected if set to No)





Default is No. If set to Yes the
If the IPS-3101h has an assigned PSTN telephone number, then this field will be set to "Yes". Otherwise, set it to "No". If "Yes" is set, a "user=phone" parameter will be attached to the "From" header in SIP request
This parameter controls whether the IPS-3101h needs to send REGISTER messages to the proxy server. The default setting is "Yes".
Default is No. If set to yes, the SIP user will be unregistered on reboot.
This parameter allows the user to specify the time frequency (in minutes) the IPS-3101h will refresh its registration with the specified registrar. The default interval is 60 minutes (or 1 hour). The maximum interval is 65535 minutes (about 45 days).
Default is No. Use only if proxy supports 484 response
Sets the prefix added to each dialed number
Default is 4 seconds.
This parameter allows the user to configure the "#" key to be used as the "Send"(or "Dial") key. Once set to "Yes", pressing this key will immediately trigger the sending of dialed string collected so far. In this case, this key is essentially equivalent to the "(Re)Dial" key. If set to "No", this # key will then be included as part of the dial string to be sent out.
This parameter defines the local SIP port the IPS-3101h will listen and transmit on. The default value is 5060.
This parameter defines the local RTP-RTCP port pair the IPS-3101h will listen and transmit on. It is the base RTP port for channel 0. When configured, channel 0 will use this port_value for RTP and the port_value+1 for its RTCP; channel 1 will use port_value+2 for RTP and port_value+3 for its RTCP. The default value is 5004.
This parameter, when set to Yes, will force random generation of both the local SIP and RTP ports. This is usually necessary when multiple IPS-3101hs are behind the same NAT.



NAT Traversal	This parameter defines whether the IPS-3101h NAT traversal mechanism will be activated or not. If activated (by choosing "Yes") and a STUN server is also specified, then the IPS-3101h will behave according to the STUN client specification. Under this mode, the embedded STUN client inside the IPS-3101h will attempt to detect if and what type of firewall/NAT it is behind through communication with the specified STUN server. If the detected NAT is a Full Cone, Restricted Cone, or a Port-Restricted Cone, the IPS-3101h will attempt to use its mapped public IP address and port in all the SIP and SDP messages it sends out. If this field is set to "Yes" with no specified STUN server, then the IPS-3101h will periodically (every 10 seconds or so) send a blank UDP packet (with no payload data) to the SIP server to keep the "hole" on the NAT open.
Use NAT IP:	NAT IP address used in SIP/SDP message. Default is blank.
TFTP Server	This is the IP address of the configured tftp server. If it is non-zero or not blank, the IPS-3101h will attempt to retrieve new configuration file or new code image from the specified tftp server at boot time. It will make up to 3 attempts before timeout and then it will start the boot process using the existing code image in the Flash memory. If a tftp server is configured and a new code image is retrieved, the new downloaded image will be verified and then saved into the Flash memory.
Subscribe for MWI:	Default is NO. When set to Yes a SUBSCRIBE for Message Waiting Indication will be sent periodically.
Offhook Auto-Dial	This parameter allows the user to configure a User ID or extension number to be automatically dialed upon offhook. Please note that only the user part of a SIP address needs to be entered here. The IPS-3101h will automatically append the "@" and the host portion of the corresponding SIP address.
Enable Call Features	Default is No. If set to Yes, Call Forwarding & Do-Not-Disturb are supported locally
Disable Call Waiting	Default is Not.
Send DTMF	This parameter controls the way DTMF events are transmitted. There are 3 ways: in audio which means DTMF is combined in audio signal (not very reliable with low-bit-rate codec), via RTP (RFC2833), or via SIP INFO.
DTMF Payload Type	



Send Flash Event	This parameter allows the user to control whether to send an SIP NOTIFY message indicating the Flash event, or just to switch to the voice channel when the user presses the Flash key.
FXS Impedance	Selects the impedance of the analog telephone connected to the Phone port.
NTP server	This parameter defines the URI or IP address of the NTP server which the IPS-3101h will use to display the current date/time.
Time Zone	This parameter controls how the displayed date/time will be adjusted according to the specified time zone.
Daylight Savings Time	This parameter controls whether the displayed time will be daylight savings time or not. If set to Yes, then the displayed time will be 1 hour ahead of normal time.
Send Anonymous	If this parameter is set to "Yes", the "From" header in outgoing INVITE message will be set to anonymous, essentially blocking the Caller ID from displaying.
Lock keypad update	If this parameter is set to "Yes", the configuration update via keypad is disable.
WAN side http access	If this parameter is set to "No", the HTML configuration update via WAN port is disable.



NAT/DHCP Serv	er Co	nfiguration:		
NAT/DHCP Serve WAN IP Address: Cloned WAN MAC Addr: LAN Subnet Mask: LAN DHCP Base IP: DHCP IP Lease	192.	(in hex format) (default is 255.255.255.0) (base IP for the LAN port, default is 192.168.2.1)		
Time: DMZ IP:	0	(in units of hours, default is 120 hours or 5 days)		
Port Forwarding:	WAN I WAN I WAN I WAN I WAN I WAN I	Doort O		
WAN IP Addres	s	Shows the IP address at the WAN side of the IPS-3101h.		
Cloned WAN MA Address:	AC	Allow the user to set a specific MAC address. Set in Hex format		
LAN Subnet Mask		Sets the LAN subnet mask. Default value is 255.255.255.0		
LAN DHCP Base IP:		Base IP for the LAN port, which function as a Gateway for the subnet. Default value is 192.168.2.1		
DHCP IP Lease Time:		Value is set in units of hours. Default value is 120hr (5 Days.) The time IP address are assigned to the LAN clients		
DMZ IP:		Forward all WAN IP traffic to a specific IP address if no matching port is used by IPS-3101h itself or in the defined port forwarding.		



Port Forwarding:

Allow the user to forward a matching (TCP/UDP) port to a specific LAN IP address with a specific (TCP/UDP) port.

2.9.3 Saving the Configuration Changes

Once a change is made, the user should press the "Update" button in the Configuration Menu. The IPS-3101h will then display the following screen to confirm that the changes have been saved.

ArtDio IPS-3101h Configuration Update Status

Your configuration changes have been saved. They will take effect on next reboot.

Click to view your changes

The user is recommended to power cycle the IPS-3101h after seeing the above message.

2.9.4 Rebooting the IPS-3101h from remotely

The administrator of the IPS-3101h can remotely reboot the IPS-3101h by pressing the "Reboot" button at the bottom of the configuration menu. Once done, the following screen will be displayed to indicate that rebooting is underway.

ArtDio IPS-3101h Rebooting Status

The IPS-3101h is rebooting now...
You may relogin by clicking on the link below in 30 seconds.

Click to relogin

At this point, the user can relogin to the IPS-3101h after waiting for about 30 seconds.

2.10 Configuration through a Central Server

ArtDio IPS-3101hs can be automatically configured from a central provisioning system.

The configuration file is downloaded via TFTP from the central server. A service provider or an enterprise with large deployment of IPS-3101hs can easily manage the configuration and service provisioning of individual devices remotely and automatically from a central server. GAPS uses enhanced (NAT friendly) TFTP and other communication protocols to communicate with each individual IPS-3101h even if the IPS-3101h is behind a NAT.



Software Upgrade

2.11 Upgrade with TFTP

To upgrade software, IPS-3101hs can be configured with a TFTP server where the new code image is located. The TFTP upgrade can work in either static IP or DHCP mode using private or public IP address. It is recommended that the TFTP server must have either public IP address or be on the same LAN with the IPS-3101h.

There are 2 ways to set up the TFTP server to upgrade the firmware, namely through voice menu prompt or via the IPS-3101h's Web configuration interface. To configure the TFTP server via voice prompt, follow section 4.1 with option 06, once set up the tftp ip address, power cycle the ATA, the firmware will be fetched once the ATA boot up.

To configure the TFTP server via the Web configuration interface, open up your browser to point at the IP address of the IPS-3101h. Input the admin password to enter the configuration screen. From there, enter the TFTP server address in the designated field towards the bottom of the configuration screen.

Once the TFTP server is configured, power cycle the IPS-3101h.

TFTP checking is only performed during the initial power up. If the configured tftp server is found and a new code image is available, the IPS-3101h will attempt to retrieve the new image files by downloading them into the IPS-3101h's SRAM. During this stage, the IPS-3101h's LEDs will blink until the checking/downloading process is completed. Upon verification of checksum, the new code image will then be saved into the Flash. If TFTP fails for any reason (e.g., TFTP server is not responding, there are no code image files available for upgrade, or checksum test fails, etc), the IPS-3101h will stop the TFTP process and simply boot using the existing code image in the flash.

TFTP may take as long as 1—2 minutes over Internet, or just 20+ seconds if it is performed on a LAN. It is generally recommended to conduct TFTP upgrade in a controlled LAN environment if possible. For users who do not have local TFTP server, ArtDio provides a NAT-friendly TFTP server on the public Internet for users to download the latest firmware upgrade automatically. Please check the Service or Support section of ArtDio's Web site to obtain this TFTP server IP address.



Restore Factory Default Setting

Warning: Restore the Factory Default Setting will delete all configuration information of the device.

- **Step 1.** Find the Mac Address of the device. The Mac address of the device is located on the bottom of the device. It is a 12 digits number.
- Step 2. Encode the Mac address. The encode rule is:

"2" is the first letter on the button "2" so its encoding is "2".

"A" is the second letter on button "2" so its encoding is "22".

"B" is the third letter on button "2" and its encoding is "222".

"C" is the fourth letter on button "2" and its encoding is "2222".

For example, the Mac address is 000b8200e395, User should encode it as "0002228200333395".

- Step 3. Access the voice menu, then dial "99" and get the voice prompt "RESET"
- **Step 4.** Dial in the encode of the MAC address. Once the correct encode Mac address dial in, the device will reboot automatically and restore the factory default setting.