802.11g Wireless Router

Model # AR315W

User's Manual

Ver. 2A

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Chapter 1

Introduction

This chapter provides an overview of the Wireless Router's features and capabilities.

Congratulations on the purchase of your new Wireless Router. The Wireless Router is a multi-function device providing the following services:

- ***Shared Broadband Internet Access*** for all LAN users.
- ***4-Port Switching Hub*** for 10BaseT or 100BaseT connections.
- ***Wireless Router*** for 802.11b and 802.11g Wireless Stations.

Wireless Router Features

The Wireless Router incorporates many advanced features, carefully designed to provide sophisticated functions while being easy to use.

Internet Access Features

- ***Shared Internet Access.*** All users on the LAN or WLAN can access the Internet through the Wireless Router, using only a single external IP Address. The local (invalid) IP Addresses are hidden from external sources. This process is called NAT (Network Address Translation).
- ***DSL & Cable Modem Support.*** The Wireless Router has a 10/100BaseT Ethernet port for connecting a DSL or Cable Modem. All popular DSL and Cable Modems are supported. SingTel RAS and Big Pond (Australia) login support is also included.
- ***PPPoE, PPTP, SingTel RAS and Telstra Big Pond Support.*** The Internet (WAN port) connection supports PPPoE (PPP over Ethernet), PPTP (Peer-to-Peer Tunneling Protocol), SingTel RAS and Telstra Big Pond (Australia), as well as "Direct Connection" type services. Unnumbered IP with PPPoE is also supported.
- ***Fixed or Dynamic IP Address.*** On the Internet (WAN port) connection, the Wireless Router supports both Dynamic IP Address (IP Address is allocated on connection) and Fixed IP Address.

Advanced Internet Functions

- ***Communication Applications.*** Support for Internet communication applications, such as interactive Games, Telephony, and Conferencing applications, which are often difficult to use when behind a Firewall, is included.
- ***Special Internet Applications.*** Applications that use non-standard connections or port numbers are normally blocked by the Firewall. The ability to define and allow such applications is provided, to enable such applications to be used normally.
- ***Virtual Servers.*** This feature allows Internet users to access Internet servers on your LAN. The required setup is quick and easy.
- ***DDNS Support.*** DDNS (Dynamic DNS) allows Internet users to connect to Virtual Servers on your LAN using a domain name, even if your IP address is not fixed.

- ***Multi-DMZ.*** For each WAN (Internet) IP address allocated to you, one (1) PC on your local LAN can be configured to allow unrestricted 2-way communication with Servers or individual users on the Internet. This provides the ability to run programs that are incompatible with Firewalls.
- ***URL Filter.*** Use the URL Filter to block access to undesirable Web sites by LAN users.
- ***Internet Access Log.*** See which Internet connections have been made.
- ***Access Control.*** Using the Access Control feature, you can assign LAN users to different groups, and determine which Internet services are available to each group.
- ***VPN Pass through Support.*** PCs with VPN (Virtual Private Networking) software using PPTP, L2TP and IPSec are transparently supported - no configuration is required.

Wireless Features

- ***Standards Compliant.*** The Wireless Router complies with the IEEE802.11g (DSSS) specifications for Wireless LANs.
- ***Supports both 802.11b and 802.11g Wireless Stations.*** The 802.11g standard provides for backward compatibility with the 802.11b standard, so both 802.11b and 802.11g Wireless stations can be used simultaneously.
- ***Speeds to 54Mbps.*** All speeds up to the 802.11g maximum of 54Mbps are supported.
- ***WEP and WPA support.*** Support for WEP and WPA is included.
- ***Wireless MAC Access Control.*** The Wireless Access Control feature can check the MAC address (hardware address) of Wireless stations to ensure that only trusted Wireless Stations can access your LAN.
- ***Simple Configuration.*** If the default settings are unsuitable, they can be changed quickly and easily.

LAN Features

- ***4-Port Switching Hub.*** The Wireless Router incorporates a 4-port 10/100BaseT switching hub, making it easy to create or extend your LAN.
- ***DHCP Server Support.*** **D**ynamic **H**ost **C**onfiguration **P**rotocol provides a dynamic IP address to PCs and other devices upon request. The Wireless Router can act as a **DHCP Server** for devices on your local LAN and WLAN.
- ***Multi Segment LAN Support.*** LANs containing one or more segments are supported, via the Wireless Router's RIP (Routing Information Protocol) support and built-in static routing table.

Configuration & Management

- ***Easy Setup.*** Use your WEB browser from anywhere on the LAN or WLAN for configuration.
- ***Configuration File Upload/Download.*** Save (download) the configuration data from the Wireless Router to your PC, and restore (upload) a previously saved configuration file to the Wireless Router.
- ***Remote Management.*** The Wireless Router can be managed from any PC on your LAN. And, if the Internet connection exists, it can also (optionally) be configured via the Internet.
- ***Network Diagnostics.*** You can use the Wireless Router to perform a *Ping* or *DNS lookup*.

- ***UPnP Support.*** UPnP (Universal Plug and Play) allows automatic discovery and configuration of the Wireless Router. UPnP is by supported by Windows ME, XP, or later.

Security Features

- ***Password - protected Configuration***. Optional password protection is provided to prevent unauthorized users from modifying the configuration data and settings.
- ***Wireless LAN Security***. WEP and WPA are supported, as well as Wireless access control to prevent unknown wireless stations from accessing your LAN.
- ***NAT Protection.*** An intrinsic side effect of NAT (Network Address Translation) technology is that by allowing all LAN users to share a single IP address, the location and even the existence of each PC is hidden. From the external viewpoint, there is no network, only a single device - the Wireless Router.
- ***Stateful Inspection Firewall.*** All incoming data packets are monitored and all incoming server requests are filtered, thus protecting your network from malicious attacks from external sources.
- ***Protection against DoS attacks.*** DoS (Denial of Service) attacks can flood your Internet connection with invalid packets and connection requests, using so much bandwidth and so many resources that Internet access becomes unavailable. The Wireless Router incorporates protection against DoS attacks.

Package Contents

The following items should be included:

- Wireless Router
- Power Adapter
- Quick Installation Guide
- CD-ROM containing the on-line manual.

If any of the above items are damaged or missing, please contact your dealer immediately.

Physical Details

Front-mounted LEDs

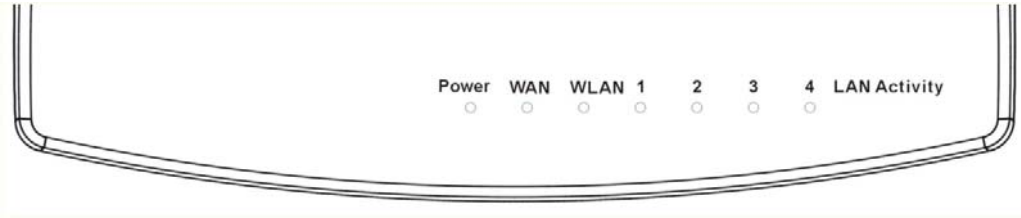


Figure 1: Front Panel

Power LED

On - Power on.

Off - No power.

WAN LED

On - Connection to the Broadband Modem attached to the WAN (Internet) port is established.

Off - No connection to the Broadband Modem.

Flashing - Data is being transmitted or received via the WAN port.

WLAN LED

On - Wireless connection available; Wireless Router is ready for use.

Off - No Wireless connection available.

Flashing - Data is being transmitted or received via the Wireless Router. Data includes "network traffic" as well as user data.

LAN LEDs

Link/Act

- **On** - Corresponding LAN (hub) port is active.
- **Off** - No active connection on the corresponding LAN (hub) port.
- **Flashing** - Data is being transmitted or received via the corresponding LAN (hub) port.

Rear Panel

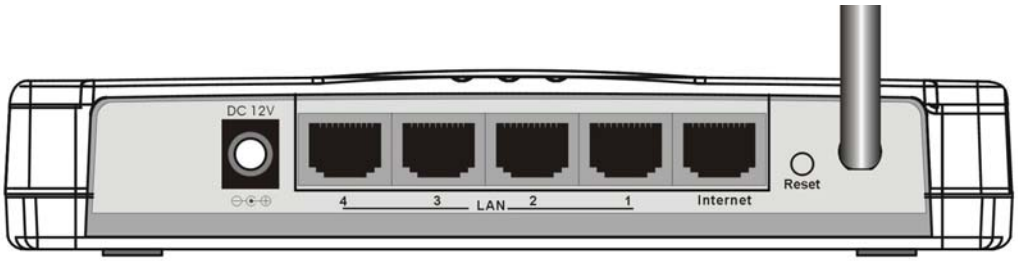


Figure 2: Rear Panel

Power port	Connect the supplied power adapter here.
LAN port **(10/100BaseT)**	Use standard LAN cables (RJ45 connectors) to connect your PCs to these ports. If required, any port can be connected to another hub. Any LAN port will automatically function as an "Uplink" port when necessary.
WAN (Internet) port (10/100BaseT)	Connect the DSL or Cable Modem here. If your modem came with a cable, use the supplied cable. Otherwise, use a standard LAN cable.
Reset Button	This button has two (2) functions: • **Reboot**. When pressed and released, the Wireless Router will reboot (restart). • **Clear All Data**. This button can also be used to clear ALL data and restore ALL settings to the factory default values. To Clear All Data and restore the factory default values: 1. Power Off. 2. Hold the Reset Button down while you Power On. 3. Keep holding the Reset Button for a few seconds, until the Power LED has flashed TWICE. 4. Release the Reset Button. The Wireless Router is now using the factory default values.

Chapter 2

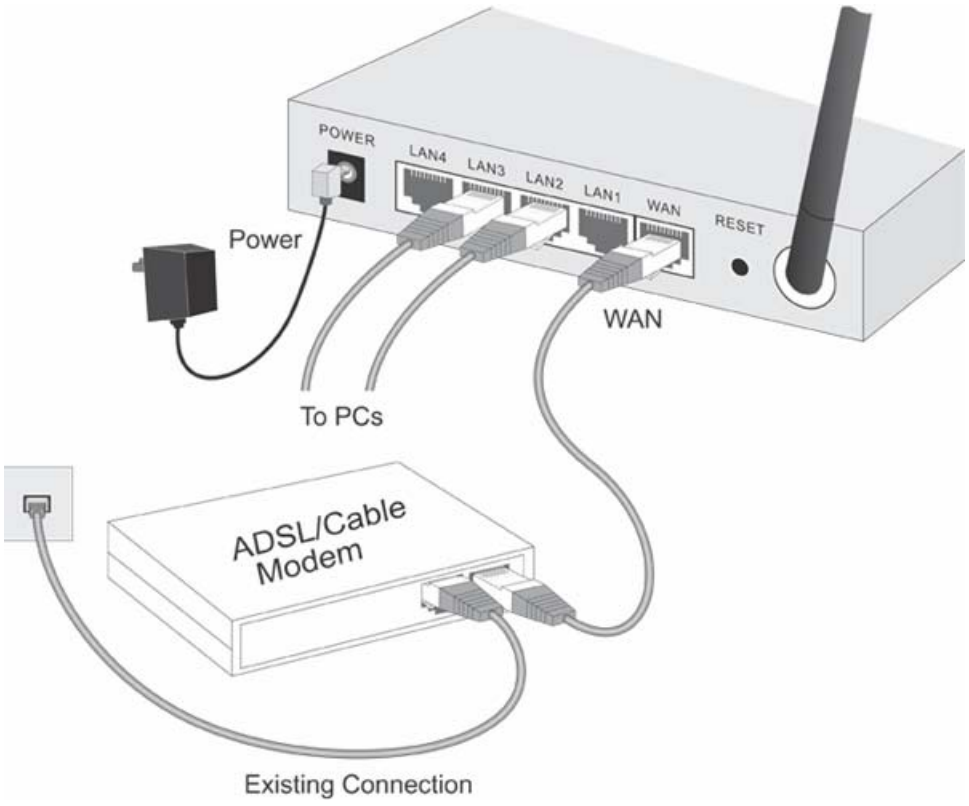
Installation

This chapter covers the physical installation of the Wireless Router.

Requirements

- Network cables. Use standard 10/100BaseT network (UTP) cables with RJ45 connectors.
- TCP/IP protocol must be installed on all PCs.
- For Internet Access, an Internet Access account with an ISP, and either of a DSL or Cable modem (for WAN port usage)
- To use the Wireless Router, all Wireless devices must be compliant with the IEEE802.11b or IEEE802.11g specifications.

Procedure



Note: Prior to connecting the router, be sure to power off your computer, DSL/Cable modem, and the router. You should setup the router with a wired connection first before attempting to setup any wireless connection.

Step 1 Connect one end of a network cable to the **WAN** port of the router and connect the other end of the cable to the DSL/Cable modem.

Step 2 With another network cable, connect one end of the cable to your computer's network card and connect the other end to one of the **LAN** ports of the router.

Step 3 Power on the DSL/Cable modem and wait for the lights on the modem to settle down.

Step 4 Power on the router by connecting one end of the supplied power adapter to the power jack of the router and connecting the other end to an electrical outlet.

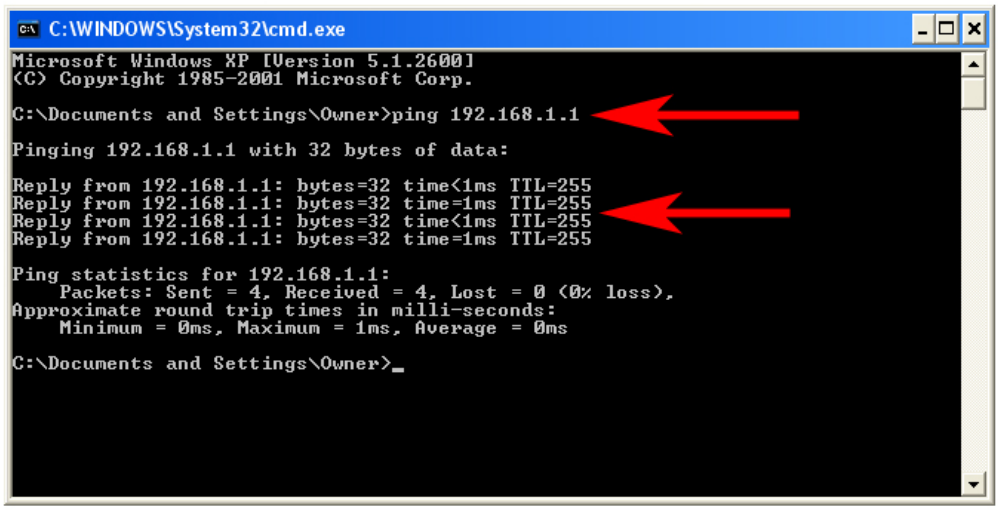
Step 5 Power on your computer.

Step 6 Make sure the **WAN**, **WLAN**, and the **LAN** port that the computer is connected to are lit. If not, try the above steps again.

Verify Connection to Router

Step 1 Go to **Start**, **Run**, type **command** (for Windows 95/98/ME) or **cmd** (for Windows 2000/XP) and click **OK**. You will see the command prompt as below.

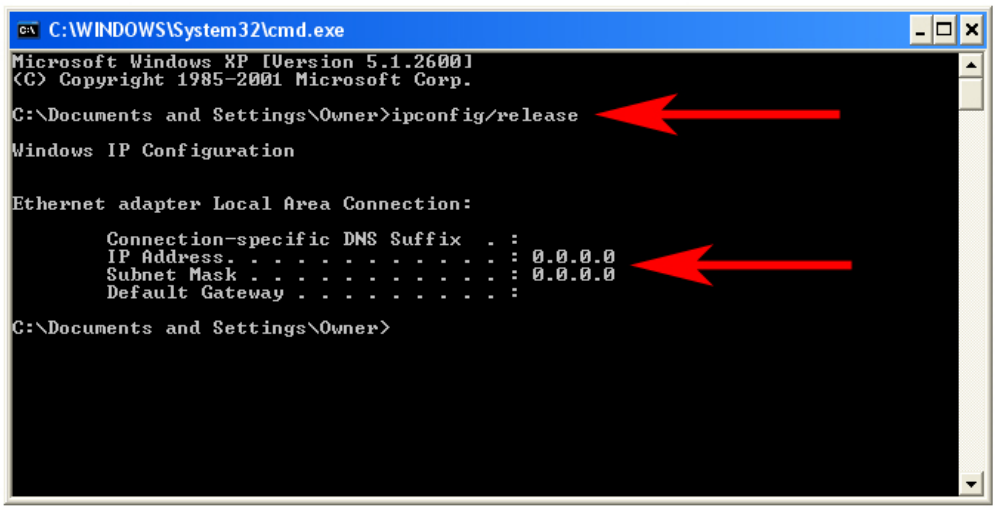
Step 2 Type **ping 192.168.1.1** and press **Enter**. You should get four reply responses back.



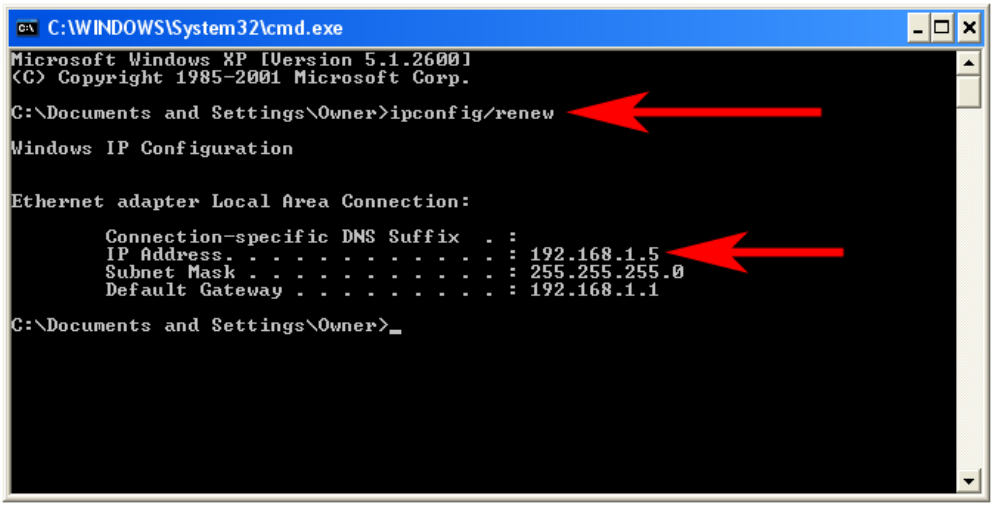
Step 3 If you get **Request timed out**, or **Destination host unreachable**, double-check the network cable connection between the computer and the router and try Step 2 again. If you still encounter problem, go to the next step; otherwise proceed to **Chapter 3 Setup.**

For Windows 2000/XP

Step 4 At the command prompt, type **ipconfig/release** and press **Enter**.



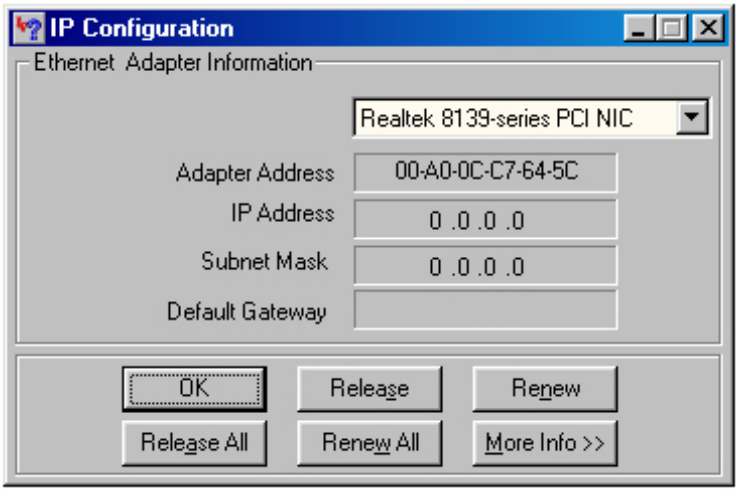
Step 5 After the IP address is released, type **ipconfig/renew** and press **Enter**. You should get an IP address of **192.168.1.x** (where **x** is a number between 2 - 254). Proceed to **Section 3, Configuring the Router.** If you don't get an IP address, reset the router by holding in the reset button at the back of the router for 10 seconds while it is ON and try **ipconfig/renew** again.



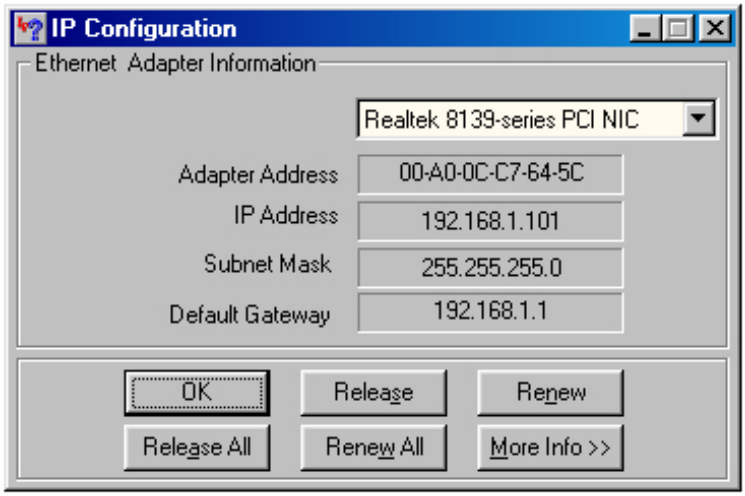
For Windows 95/98/ME

Step 4 Go to **Start**, **Run**, type **winipcfg** and click **OK**.

Step 5 Select your network card from the drop-down menu and click **Release**.



Step 6 After the IP address is released, click **Renew**. You should get an IP address of **192.168.1.x** (where **x** is a number between 2 - 254). If you don't get an IP address, reset the router by holding in the reset button at the back of the router for 10 seconds while it is ON and try **Renew** again.



Chapter 3

Setup

This chapter provides Setup details of the Wireless Router.

Overview

This chapter describes the setup procedure for:

- Internet Access
- LAN configuration
- Wireless setup
- Assigning a Password to protect the configuration data.

PCs on your local LAN may also require configuration. For details, see *Chapter 4 - PC Configuration*.

Other configuration may also be required, depending on which features and functions of the Wireless Router you wish to use. Use the table below to locate detailed instructions for the required functions.

To Do this:	Refer to:
Configure PCs on your LAN.	Chapter 4: PC Configuration
Check Wireless Router operation and Status.	Chapter 5: Operation and Status
Use any of the following Advanced features: • Access Control • Dynamic DNS • Advanced Internet (Special Applications, DMZ, URL Filter) • Virtual Servers (Port Forwarding) • WAN Port Setup	Chapter 6: Advanced Features

Use any of the following Administration Configuration settings or features: • Config File download/upload • Logs • Network Diagnostics (Ping, DNS Lookup) • Options (Backup DNS, TFTP, UPnP, Firewall) • PC Database • Remote Management • Routing (RIP and static Routing) • Security settings • Firmware Upgrade	Chapter 7 Advanced Administration

Configuration Program

The Wireless Router contains an HTTP server. This enables you to connect to it, and configure it, using your Web Browser. **Your Browser must support JavaScript**.

The configuration program has been tested on the following browsers:

- Netscape V4.08 or later
- Internet Explorer V4 or later

Configuring the Router

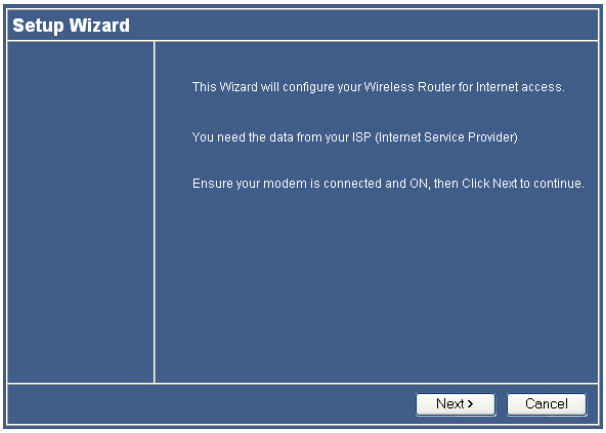
Step 1 Open the web browser and type **192.168.1.1** in the URL Address field.

Step 2 Enter **admin** for both the User name and Password fields and click **OK**.

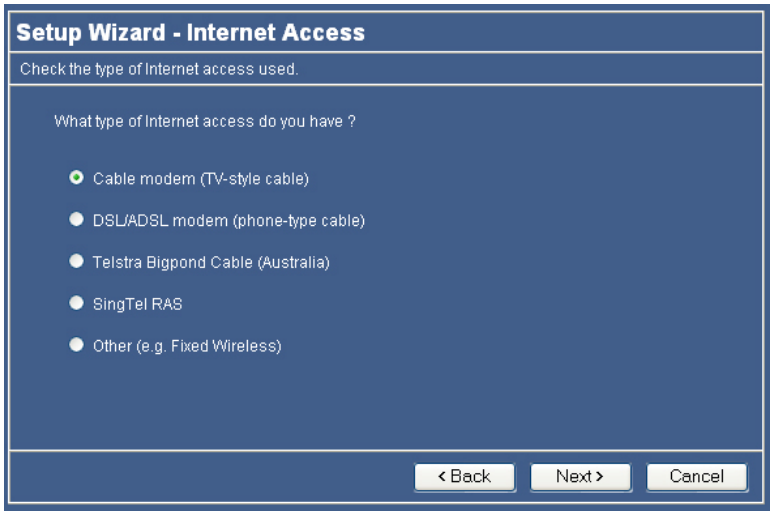
Setup Wizard

Step 1 Click **Setup Wizard** at the router's main screen.

Step 2 Click **Next** at the Setup Wizard.

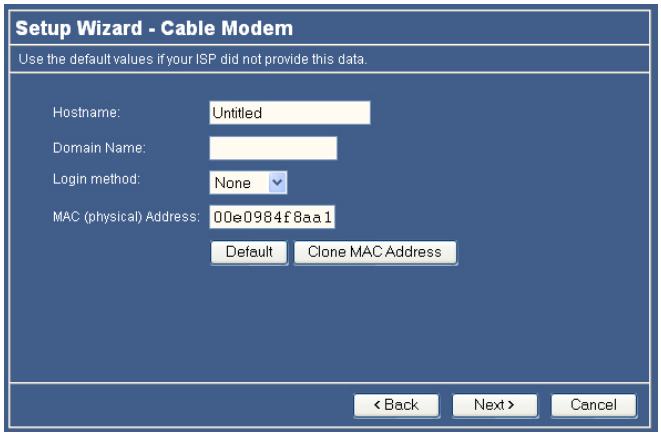


Step 3 Select your type of Internet Access. If you are not sure what type of connection you have, please contact your Internet Service Provider (ISP) for assistance.



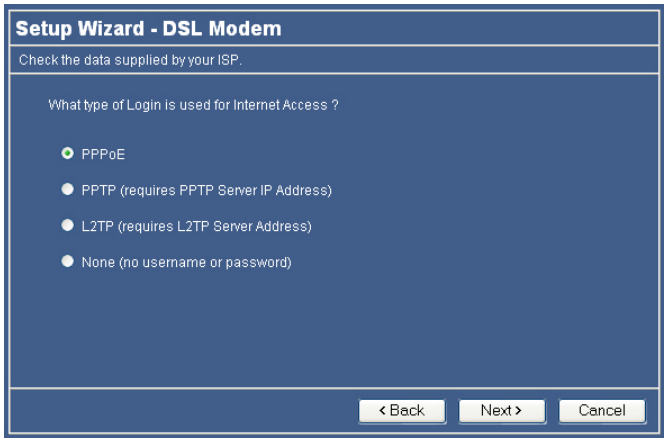
For Cable Modem Users:

Step 4a Click on **Clone MAC Address**, click **OK**, then click **Next**. Proceed to **Step 5**.



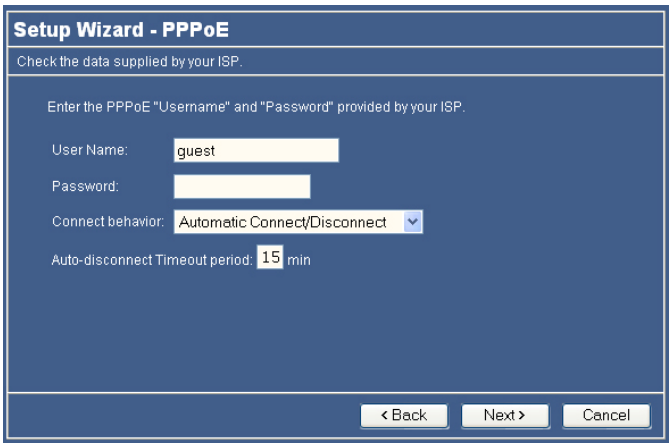
For DSL Users:

Step 4b For most DSL users, select **PPPoE** and click **Next**. Otherwise, choose your Login procedure for connecting to the Internet.



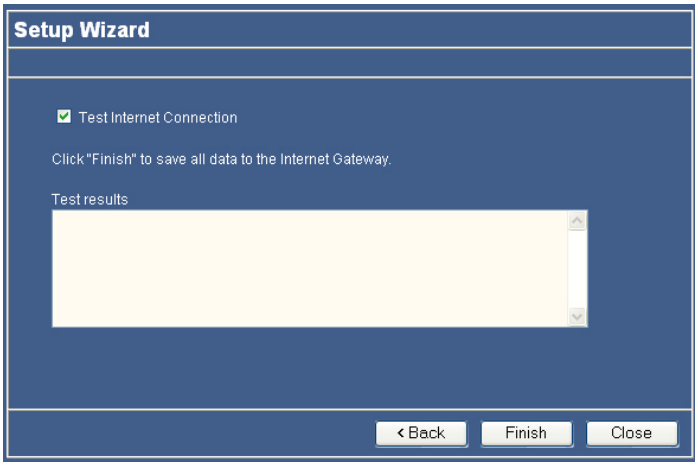
Step 4c For PPPoE users, enter your **Username** and **Password** required to get online and click **Next**. **Note:** some ISP's require the domain name to be included with your username.

Example: username@sbcglobal.net

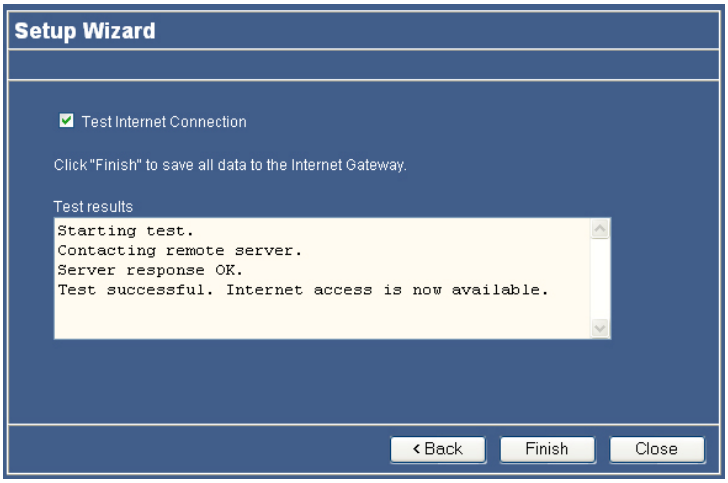


Step 5 Choose your IP Address assignment and click **Next**. For most users, you can use the default settings (**Dynamic IP Address**). If you are using a Static IP assigned by your ISP, select **Specified IP Address** and enter the applicable values.

Step 6 Make sure the **Test Internet Connection** box is checked and click **Finish** then **OK** to begin the Internet Connection Test.

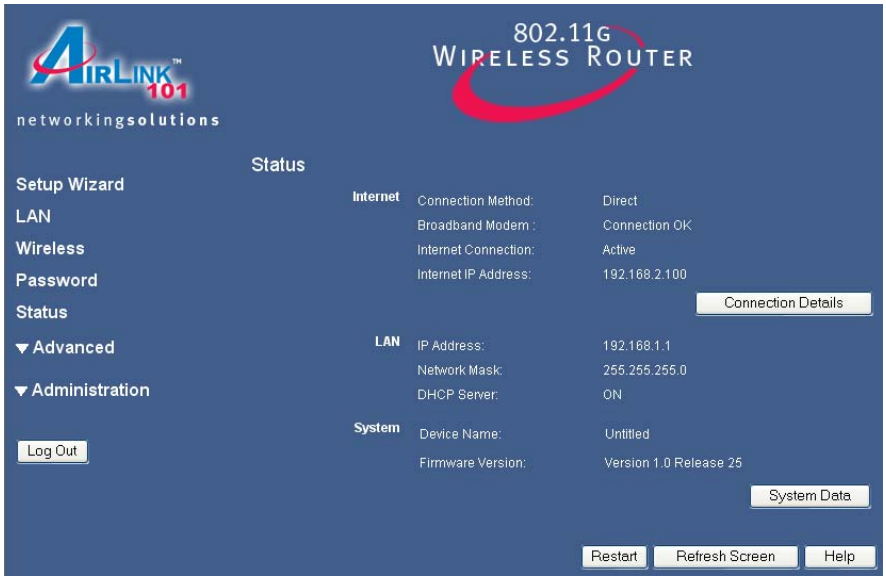


Step 7 Verify that the Internet Connection Test is successful and click **Close**. If the test did not pass, please refer to **Appendix A Troubleshooting**.



Home Screen

After closing the Setup Wizard, you will see the *Home* screen.



Navigation & Data Input

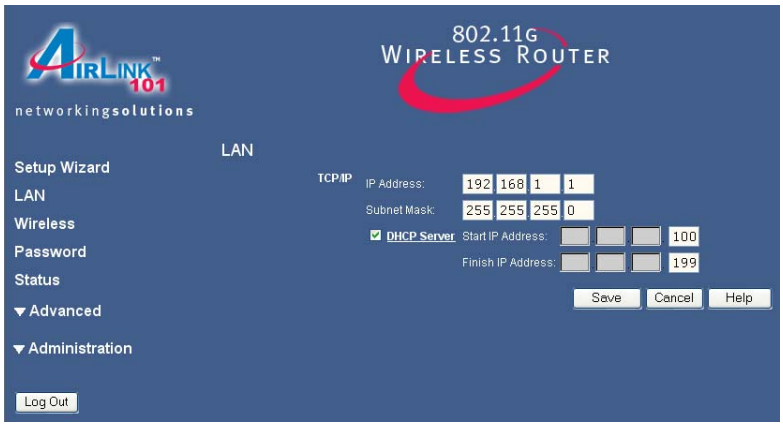
- Use the menu bar on the left of the screen, and the "Back" button on your Browser, for navigation.
- Changing to another screen without clicking "Save" does NOT save any changes you may have made. You must "Save" before changing screens or your data will be ignored.

On each screen, clicking the "Help" button will display help for that screen.

From any help screen, you can access the list of all help files (help index).

LAN Screen

Use the *LAN* link on the main menu to reach the LAN screen. An example screen is shown below.



Data - LAN Screen

TCP/IP	
IP Address	IP address for the Wireless Router, as seen from the local LAN. Use the default value unless the address is already in use or your LAN is using a different IP address range. In the latter case, enter an unused IP Address from within the range used by your LAN.
Subnet Mask	The default value 255.255.255.0 is standard for small (class "C") networks. For other networks, use the Subnet Mask for the LAN segment to which the Wireless Router is attached (the same value as the PCs on that LAN segment).
DHCP Server	• If Enabled, the Wireless Router will allocate IP Addresses to PCs (DHCP clients) on your LAN when they start up. The default (and recommended) value is Enabled. • If you are already using a DHCP Server, this setting must be Disabled, and the existing DHCP server must be re-configured to treat the Wireless Router as the default Gateway. See the following section for further details. • The **Start IP Address** and **Finish IP Address** fields set the values used by the DHCP server when allocating IP Addresses to DHCP clients. This range also determines the number of DHCP clients supported. See the following section for further details on using DHCP.
Buttons	
Save	Save the data on screen.
Cancel	The "Cancel" button will discard any data you have entered and reload the file from the Wireless Router.

DHCP

What DHCP Does

A DHCP (Dynamic Host Configuration Protocol) **Server** allocates a valid IP address to a DHCP **Client** (PC or device) upon request.

- The client request is made when the client device starts up (boots).
- The DHCP Server provides the *Gateway* and *DNS* addresses to the client, as well as allocating an IP Address.
- The Wireless Router can act as a **DHCP server**.
- Windows 95/98/ME and other non-Server versions of Windows will act as a DHCP **client**. This is the default Windows setting for the TCP/IP network protocol. However, Windows uses the term *Obtain an IP Address automatically* instead of "DHCP Client".
- You must NOT have two (2) or more DHCP Servers on the same LAN segment. (If your LAN does not have other Routers, this means there must only be one (1) DHCP Server on your LAN.)

Using the Wireless Router's DHCP Server

This is the default setting. The DHCP Server settings are on the ***LAN*** screen. On this screen, you can:

- Enable or Disable the Wireless Router's *DHCP Server* function.
- Set the range of IP Addresses allocated to PCs by the DHCP Server function.

You can assign Fixed IP Addresses to some devices while using DHCP, provided that the Fixed IP Addresses are NOT within the range used by the DHCP Server.

Using another DHCP Server

You can only use one (1) DHCP Server per LAN segment. If you wish to use another DHCP Server, rather than the Wireless Router's, the following procedure is required.

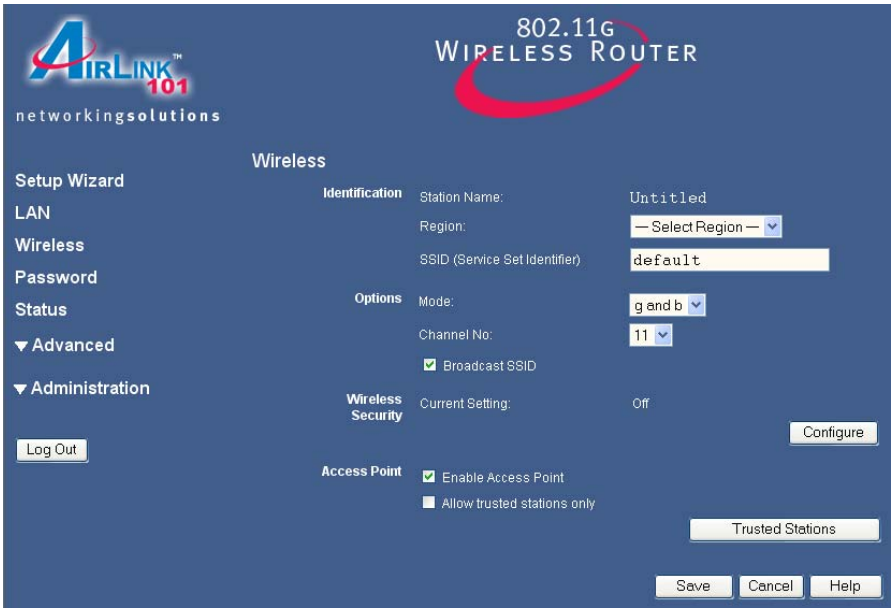
1. Disable the DHCP Server feature in the Wireless Router. This setting is on the LAN screen.
2. Configure the DHCP Server to provide the Wireless Router's IP Address as the *Default Gateway*.

Wireless Screen

The Wireless Router's settings must match the other Wireless stations.

Note that the Wireless Router will automatically accept both 802.11b and 802.11g connections, and no configuration is required for this feature.

To change the Wireless Router's default settings for the Wireless Router feature, use the *Wireless* link on the main menu to reach the ***Wireless*** screen. An example screen is shown below.



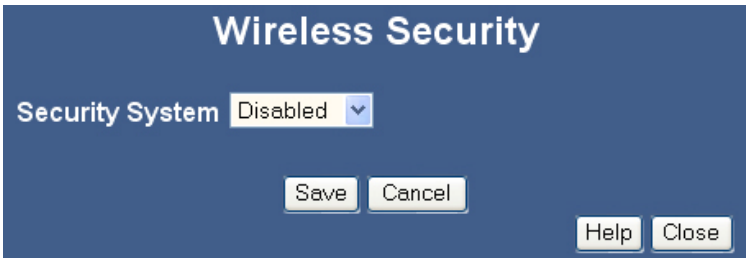
Data - Wireless Screen

Identification	
Station name	On your PC, some Wireless status screens may display this name as the Wireless Router in use.
Region	Select your region from the drop-down list. This field displays the region of operation for which the wireless interface is intended. It may not be legal to operate the router in a region other than the region shown here. If your country or region is not listed, please check with your local government agency for more information on which channels you are allowed to use, and select a region that allows those channels. (The channel list changes according to the selected region.)
SSID	• If using an ESS (Extended Service Set, with multiple Wireless Routers) this ID is called an ESSID (Extended Service Set Identifier). • To communicate, all Wireless stations should use the same SSID/ESSID.

Options	
Mode	Select the desired mode: • **g & b** - Both 802.11.g and 802.11b Wireless stations will be able to use the Wireless Router. • **g only** - Only 802.11g Wireless stations can use the Wireless Router. • **b only** - Only 802.11b connections are available. 802.11g Wireless Stations will only be able to use the Wireless Router if they are fully backward compatible with the 802.11b standard.
Channel No.	This selection determines which operating frequency will be used. The channel list changes according to the selected region. Select the desired channel. Adjacent Wireless Routers should use different channels to avoid interference.
Broadcast SSID	If Enabled, the SSID will broadcast its name to all Wireless Stations. Stations that have no SSID (or a "null" value) can then adopt the correct SSID for connections to this Wireless Router.
Wireless Security	Displays the current security setting **Configure** Click this button to access the WEP and WPA settings.
Wireless Router	
Enable Access Point	• If Enabled, wireless stations will be able to locate and use this Wireless Router. • If Disabled, the wireless interface is disabled, and will neither transmit nor receive wireless data. • The Wireless (WLAN) LED on the front panel will remain OFF if the Wireless Router is disabled.
Allow trusted stations only	• If Enabled, only the wireless stations which are in the "Trusted Stations" list will be allowed to associate with this Wireless Router. Trusted Stations are identified by their MAC address. • If Disabled, the MAC address of the wireless station is not checked. • To manage the "Trusted Stations" list, click the **Trusted Stations** button.
Buttons	
Configure	Click this button to view the WEP and WPA sub-screen.
Select Stations	Click this button to select the required PCs.
Save	Save the data on screen.
Cancel	The "Cancel" button will discard any data you have entered since the last "Save" operation.

Wireless Security Screen

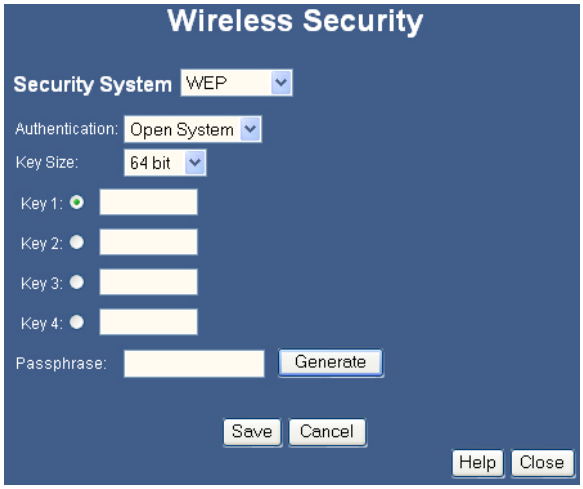
This screen is accessed by clicking the "Configure" button on the *Wireless* screen.



System	
Security System:	Select the desired option, and then enter the settings for the selected method: • Disabled - No security is used. Anyone using the correct SSID can connect to your network. • WEP - The 802.11b standard. Data is encrypted before transmission, but the encryption system is not very strong. • WPA-PSK - Like WEP, data is encrypted before transmission. WPA is more secure than WEP, and should be used if possible. WPA-PSK is the version of WPA that does NOT require a Radius Server on your LAN.

WEP Screen

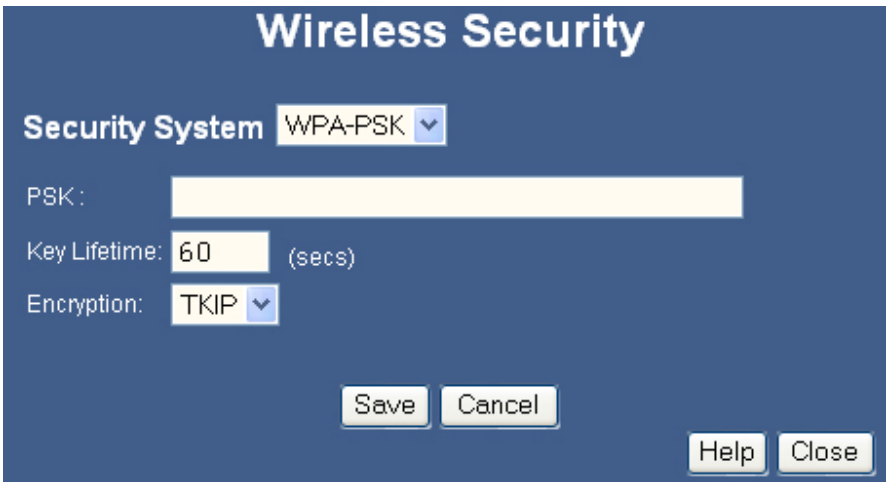
Select WEP from the drop-down menu.



WEP	
Authentication	Select the appropriate value for your wireless network - "Open System," "Shared Key," or "Auto." Default is Open System.
Data Key Size	Select the WEP Encryption level: • 64-bit (sometimes called 40-bit) encryption • 128-bit encryption
Keys	• Use the radio buttons to select the default key. • Enter the key value you wish to use. Other stations must have the same key values. • If you use 64-bit encryption you must use exactly 10 Hex characters. • If you use 128-bit encryption you must use exactly 26 Hex characters. • Hex characters are the digits (0 ~ 9) and the letters A ~ F.
Passphrase	Enter a word or group of printable characters in the Passphrase box and click the "Generate" button to automatically generate the WEP Key(s). If encryption strength is set to 64-bit, then each of the four key fields will be populated with key values. If encryption strength is set to 128-bit, then only the selected WEP key field will be given a key value.

WPA Screen

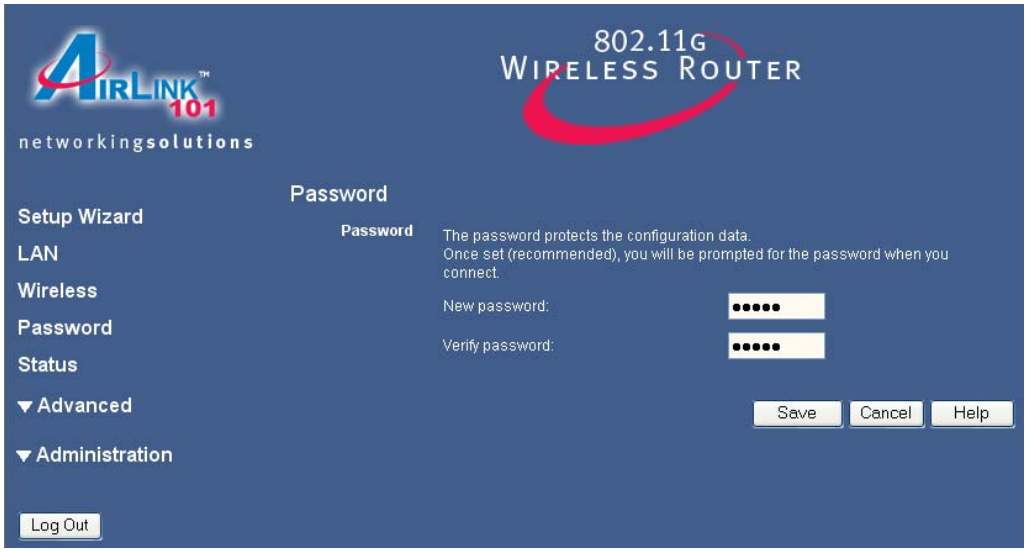
Select WPA-PSK from the drop-down menu.



WPA – PSK	
PSK	Enter the pre-shared key here. Data is encrypted using a key derived from the network key. Other Wireless Stations must use the same network key. The PSK must be from 8 to 63 characters in length.
Key Lifetime	This determines how often the encryption key is changed. Enter the desired value.
WPA Encryp-tion	This router only uses TKIP for encryption.

Password Screen

The password screen allows you to assign a password to the Wireless Router.



Once you have assigned a password to the Wireless Router (on the *Password* screen above) you will be prompted for the password when you connect, as shown below.

Chapter 4

PC Configuration

This chapter details the PC Configuration required on the local ("Internal") LAN.

Overview

For each PC, the following may need to be configured:

- TCP/IP network settings
- Internet Access configuration
- Wireless configuration

Windows Clients

This section describes how to configure Windows clients for Internet access via the Wireless Router.

The first step is to check the PC's TCP/IP settings.

The Wireless Router uses the TCP/IP network protocol for all functions, so it is essential that the TCP/IP protocol be installed and configured on each PC.

TCP/IP Settings - Overview

If you are using the default Wireless Router settings and the default Windows TCP/IP settings, no changes need to be made.

- By default, the Wireless Router will act as a DHCP Server, automatically providing a suitable IP Address (and related information) to each PC when the PC boots up.
- For all non-Server versions of Windows, the default TCP/IP setting is to act as a DHCP client.

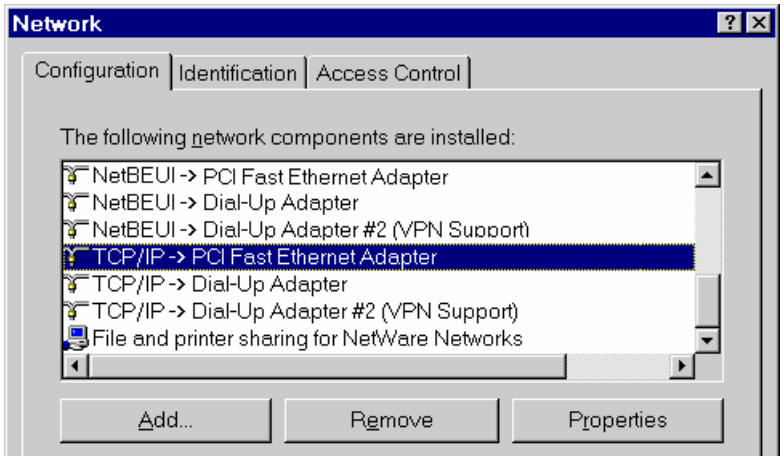
If using a Fixed (specified) IP address, the following changes are required:

- The *Gateway* must be set to the IP address of the Wireless Router
- The *DNS* should be set to the address provided by your ISP.

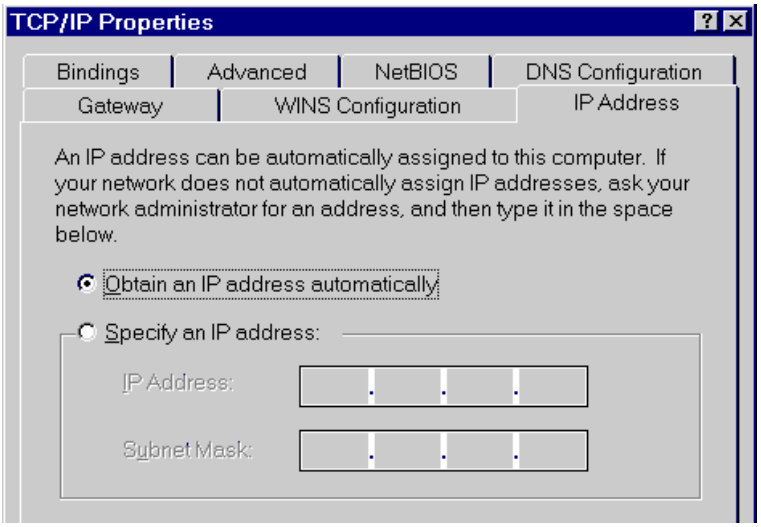
If your LAN has a Router, the LAN Administrator must reconfigure the Router itself. Refer to *Chapter 8 - Advanced Setup* for details.

Checking TCP/IP Settings - Windows 9x/ME:

1. Select *Control Panel - Network*. You should see a screen like the following:



2. Select the *TCP/IP* protocol for your network card.
3. Click on the *Properties* button. You should then see a screen like the following.



Ensure your TCP/IP settings are correct, as follows:

Using DHCP

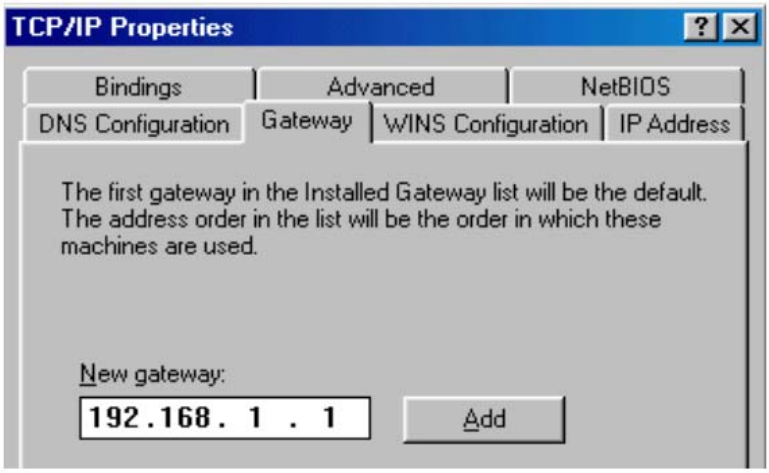
To use DHCP, select the radio button *Obtain an IP Address automatically*. This is the default Windows setting. **Using this is recommended**. By default, the Wireless Router will act as a DHCP Server.

Restart your PC to ensure it obtains an IP Address from the Wireless Router.

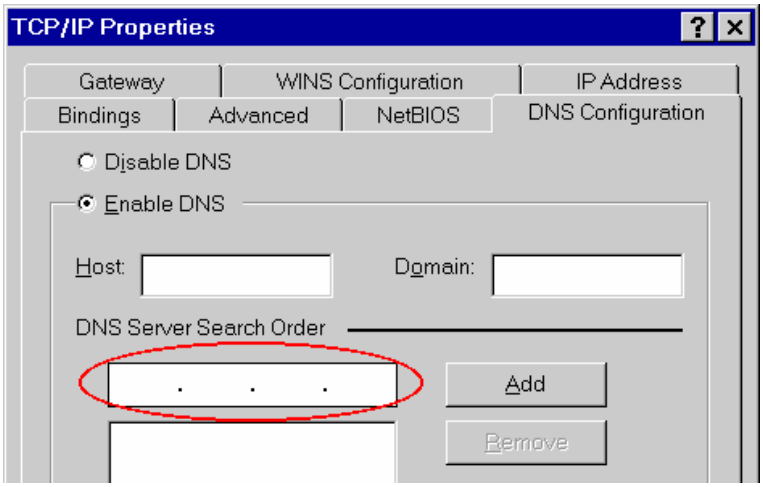
Using "Specify an IP Address"

If your PC is using static IP address, check with your network administrator before making the following changes:

- On the *Gateway* tab, enter the Wireless Router's IP address in the *New Gateway* field and click *Add*, as shown below. Your LAN administrator can advise you of the IP Address they assigned to the Wireless Router.

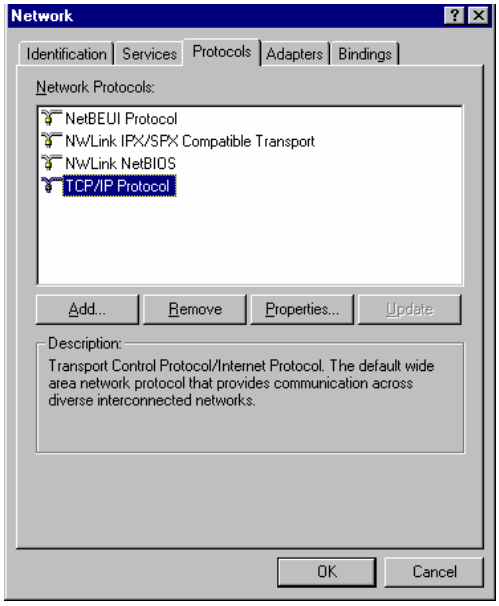


- On the *DNS Configuration* tab, ensure *Enable DNS* is selected. If the *DNS Server Search Order* list is empty, enter the DNS address provided by your ISP in the fields beside the *Add* button, then click *Add*.

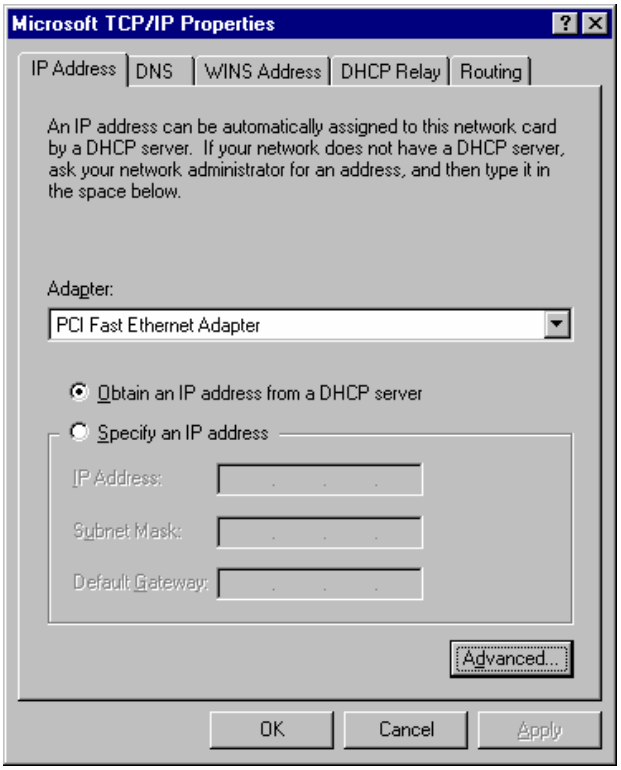


Checking TCP/IP Settings - Windows NT4.0

1. Select *Control Panel - Network*, and, on the *Protocols* tab, select the TCP/IP protocol, as shown below.



2. Click the *Properties* button to see a screen like the one below.



3. Select the network card for your LAN.
4. Select the appropriate radio button - *Obtain an IP address from a DHCP Server* or *Specify an IP Address*, as explained below.

Obtain an IP address from a DHCP Server

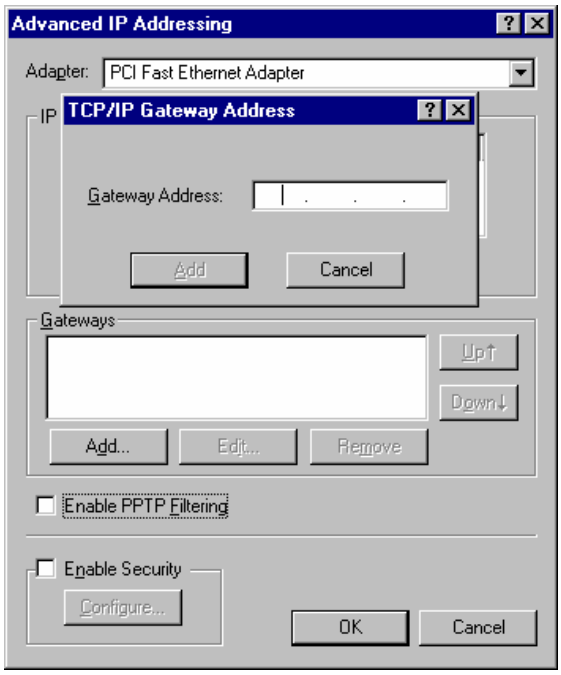
This is the default Windows setting. **Using this is recommended**. By default, the Wireless Router will act as a DHCP Server.

Restart your PC to ensure it obtains an IP Address from the Wireless Router.

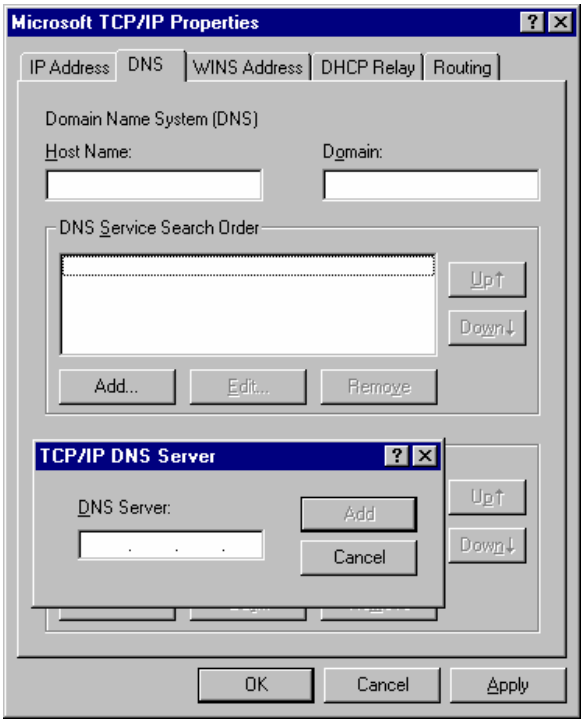
Specify an IP Address

If your PC is using static IP address, check with your network administrator before making the following changes.

1. The *Default Gateway* must be set to the IP address of the Wireless Router. To set this:
   - Click the *Advanced* button on the screen above.
   - On the following screen, click the *Add* button in the *Gateways* panel, and enter the Wireless Router's IP address, as shown below.
   - If necessary, use the *Up* button to make the Wireless Router the first entry in the *Gateways* list.



2. The DNS should be set to the address provided by your ISP, as follows:
   - Click the DNS tab.
   - On the DNS screen, shown below, click the *Add* button (under *DNS Service Search Order*), and enter the DNS provided by your ISP.



Checking TCP/IP Settings - Windows 2000:

1. Select *Control Panel - Network and Dial-up Connection*.
2. Right - click the *Local Area Connection* icon and select *Properties*. You should see a screen like the following:

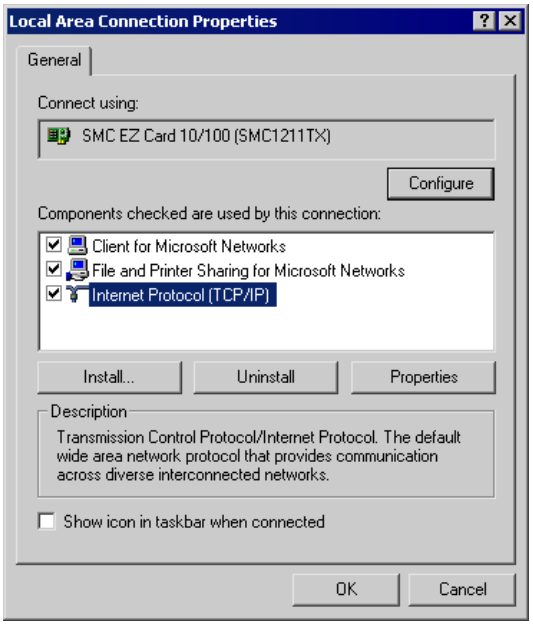
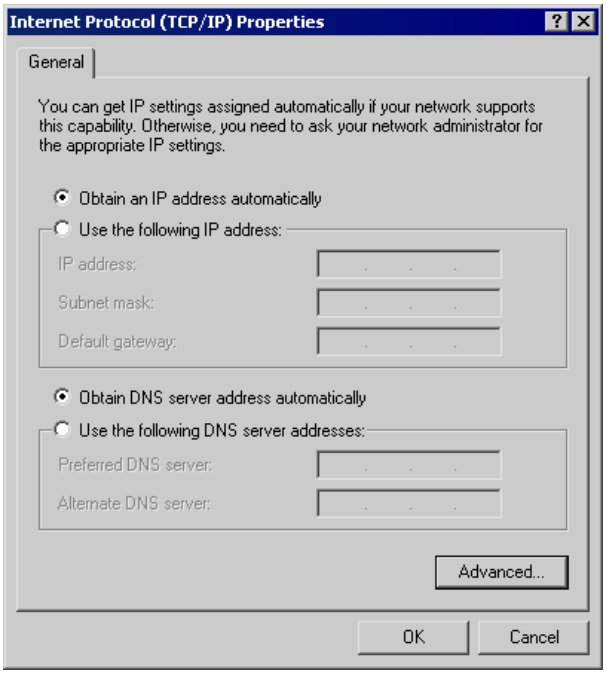


Figure 3: Network Configuration (Win 2000)

3. Select the *TCP/IP* protocol for your network card.
4. Click on the *Properties* button. You should then see a screen like the following.



5. Ensure your TCP/IP settings are correct, as described below.

Using DHCP

To use DHCP, select the radio button *Obtain an IP Address automatically*. This is the default Windows setting. **Using this is recommended**. By default, the Wireless Router will act as a DHCP Server.

Restart your PC to ensure it obtains an IP Address from the Wireless Router.

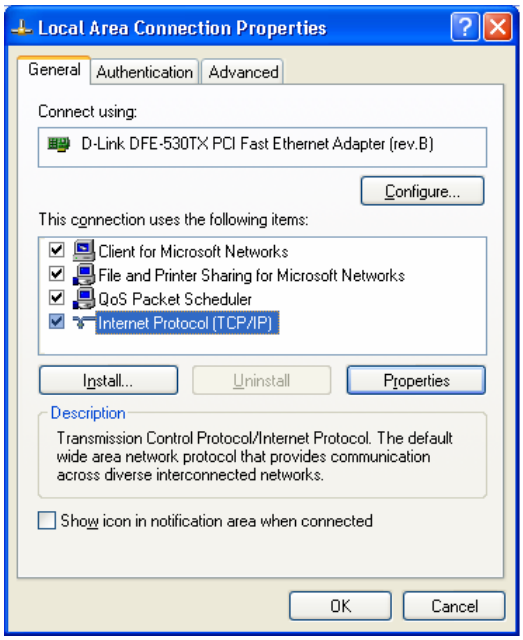
Using a fixed IP Address ("Use the following IP Address")

If your PC is using static IP address, check with your network administrator before making the following changes.

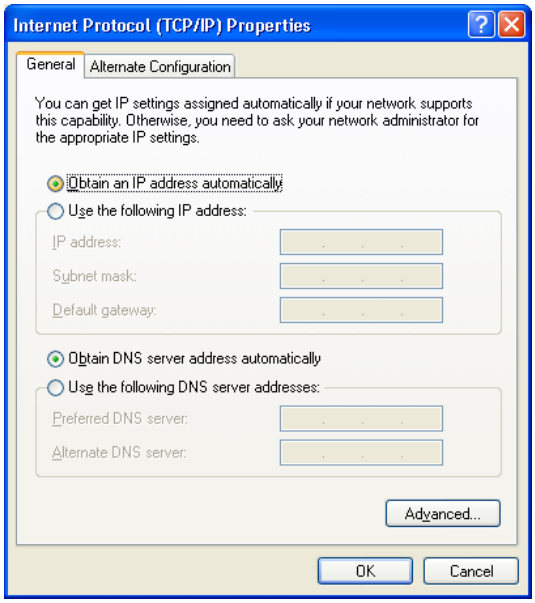
- Enter the Wireless Router's IP address in the *Default gateway* field and click *OK*. (Your LAN administrator can advise you of the IP Address they assigned to the Wireless Router.)
- If the *DNS Server* fields are empty, select *Use the following DNS server addresses*, and enter the DNS address or addresses provided by your ISP, then click *OK*.

Checking TCP/IP Settings - Windows XP

1. Select *Control Panel - Network Connection*.
2. Right click the *Local Area Connection* and choose *Properties*. You should see a screen like the following:



3. Select the *TCP/IP* protocol for your network card.
4. Click on the *Properties* button. You should then see a screen like the following.



5. Ensure your TCP/IP settings are correct.

Using DHCP

To use DHCP, select the radio button *Obtain an IP Address automatically*. This is the default Windows setting. **Using this is recommended**. By default, the Wireless Router will act as a DHCP Server.

Restart your PC to ensure it obtains an IP Address from the Wireless Router.

Using a fixed IP Address ("Use the following IP Address")

If your PC is using static IP address, check with your network administrator before making the following changes.

- In the *Default gateway* field, enter the Wireless Router's IP address and click *OK*. Your LAN administrator can advise you of the IP Address they assigned to the Wireless Router.
- If the *DNS Server* fields are empty, select *Use the following DNS server addresses*, and enter the DNS address or addresses provided by your ISP, then click *OK*.

Internet Access

To configure your PCs to use the Wireless Router for Internet access:

- Ensure that the DSL modem, Cable modem, or other permanent connection is functional.
- Use the following procedure to configure your Browser to access the Internet via the LAN, rather than by a Dial-up connection.

For Windows 9x/ME/2000

1. Select *Start Menu - Settings - Control Panel - Internet Options*.
2. Select the Connection tab, and click the *Setup* button.
3. Select "I want to set up my Internet connection manually, or I want to connect through a local area network (LAN)" and click *Next*.
4. Select "I connect through a local area network (LAN)" and click *Next*.
5. Ensure all of the boxes on the following Local area network Internet Configuration screen are **unchecked**.
6. Check the "No" option when prompted "Do you want to set up an Internet mail account now?"
7. Click *Finish* to close the Internet Connection Wizard.
   Setup is now completed.

For Windows XP

1. Select *Start Menu - Control Panel - Network and Internet Connections*.
2. Select *Set up or change your Internet Connection*.
3. Select the *Connection* tab, and click the *Setup* button.
4. Cancel the pop-up "Location Information" screen.
5. Click *Next* on the "New Connection Wizard" screen.
6. Select "Connect to the Internet" and click *Next*.
7. Select "Set up my connection manually" and click *Next*.
8. Check "Connect using a broadband connection that is always on" and click *Next*.
9. Click *Finish* to close the New Connection Wizard.
   Setup is now completed.

Accessing AOL

To access AOL (America On Line) through the Wireless Router, the *AOL for Windows* software must be configured to use TCP/IP network access, rather than a dial-up connection. The configuration process is as follows:

- Start the *AOL for Windows* communication software. Ensure that it is Version 2.5, 3.0 or later. This procedure will not work with earlier versions.
- Click the *Setup* button.
- Select *Create Location*, and change the location name from "New Locality" to "Wireless Router".
- Click *Edit Location*. Select *TCP/IP* for the *Network* field. (Leave the *Phone Number* blank.)
- Click *Save*, then *OK*.
  Configuration is now complete.
- Before clicking "Sign On", always ensure that you are using the "Wireless Router" location.

Macintosh Clients

From your Macintosh, you can access the Internet via the Wireless Router. The procedure is as follows.

1. Open the TCP/IP Control Panel.
2. Select *Ethernet* from the *Connect via* pop-up menu.
3. Select *Using DHCP Server* from the *Configure* pop-up menu. The DHCP Client ID field can be left blank.
4. Close the TCP/IP panel, saving your settings.

Note:

If using manually assigned IP addresses instead of DHCP, the required changes are:

- Set the *Router Address* field to the Wireless Router's IP Address.
- Ensure your DNS settings are correct.

Linux Clients

To access the Internet via the Wireless Router, it is only necessary to set the Wireless Router as the "Gateway".

Ensure you are logged in as "root" before attempting any changes.

Fixed IP Address

By default, most Unix installations use a fixed IP Address. If you wish to continue using a fixed IP Address, make the following changes to your configuration.

- Set your "Default Gateway" to the IP Address of the Wireless Router.
- Ensure your DNS (Name server) settings are correct.

To act as a DHCP Client (recommended)

The procedure below may vary according to your version of Linux and X -windows shell.

1. Start your X Windows client.
2. Select *Control Panel - Network*
3. Select the "Interface" entry for your Network card. Normally, this will be called "eth0".
4. Click the *Edit* button, set the "protocol" to "DHCP", and save this data.
5. To apply your changes
    - Use the "Deactivate" and "Activate" buttons, if available.
    - OR, restart your system.

Other Unix Systems

To access the Internet via the Wireless Router:

- Ensure the "Gateway" field for your network card is set to the IP Address of the Wireless Router.
- Ensure your DNS (Name Server) settings are correct.

Wireless Station Configuration

This section applies to all Wireless stations wishing to use the Wireless Router's Access Point, regardless of the operating system that is used on the client.

To use the Wireless Access Point in the Wireless Router, each Wireless Station must have compatible settings, as follows:

Mode	The mode must be set to ***Infrastructure***.
SSID (ESSID)	This must match the value used on the Wireless Router. The default value is **`default`** **Note! The SSID is case sensitive.**
WEP and WPA	By default, WEP and WPA on the Wireless Router is **disabled**. • If WEP and WPA remain disabled on the Wireless Router, all stations must have WEP and WPA disabled. • If WEP or WPA is enabled on the Wireless Router, each station must use the same settings as the Wireless Router.

Note:

By default, the Wireless Router will allow both 802.11b and 802.11g connections.

Chapter 5

Operation and Status

This chapter details the operation of the Wireless Router and the status screens.

Operation

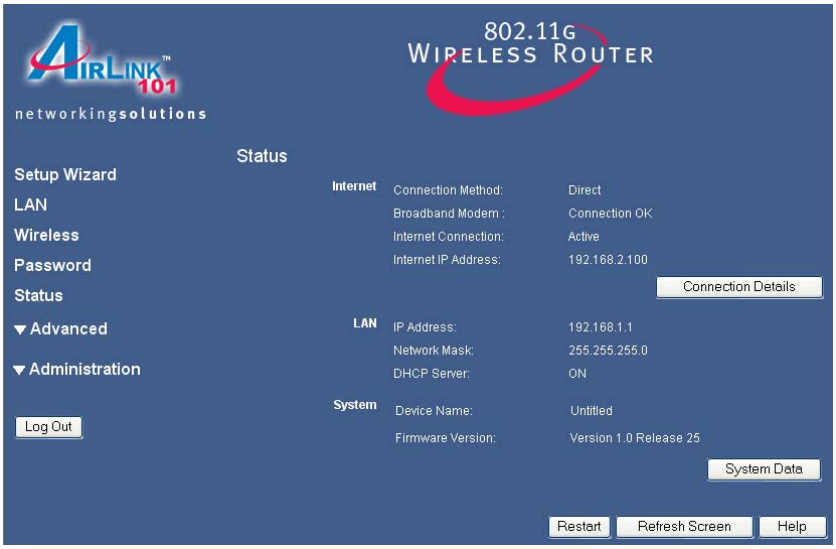
Once both the Wireless Router and the PCs are configured, operation is automatic.

However, there are some situations where additional Internet configuration may be required:

- If using Internet-based ***Communication Applications***, it may be necessary to specify which PC receives an incoming connection. Refer to *Chapter 6 - Advanced Features* for further details.
- Applications that use non-standard connections or port numbers may be blocked by the Wireless Router's built-in firewall. You can define such applications as ***Special Applications*** to allow them to function normally. Refer to *Chapter 6 - Advanced Features* for further details.
- Some non-standard applications may require the use of ***DMZ***. Refer to *Chapter 6 - Advanced Features* for further details.

Status Screen

Use the ***Status*** link on the main menu to view this screen.



Data - Status Screen

Internet	
Connection Method	This indicates the current connection method, as set in the *Setup Wizard* or *WAN Port* screen.
Broadband Modem	This shows the status of the connection from the Wireless Router to the Broadband Modem.
Internet Connection	Current connection status: • Active • Idle • Unknown • Failed If there is an error, you can click the "Connection Details" button to find out more information.
Internet IP Address	This IP Address is allocated by the ISP (Internet Service Provider). If there is no current connection, this will be blank or 0.0.0.0.
"Connection Details" Button	Click this button to open a sub-window and view a detailed description of the current connection. Depending on the type of connection, a "Connection Log" may also be available.
LAN	
IP Address	The IP Address of the Wireless Router.
Network Mask	The Network Mask (Subnet Mask) for the IP Address above.
DHCP Server	This shows the status of the DHCP Server function - either "Enabled" or "Disabled". For additional information about the PCs on your LAN, and the IP addresses allocated to them, use the *PC Database* option on the *Administration* menu.
System	
Device Name	This displays the current name of the Wireless Router.
Firmware Version	The current version of the firmware installed in the Wireless Router.
Buttons	
Connection Details	View the details of the current Internet connection. The sub-screen displayed will depend on the connection method used. See the following sections for details of each sub-screen.
System Data	Display all system information in a sub-window.
Restart	Clicking this button will restart (reboot) the Wireless Router. All existing connections through the Wireless Router will be terminated, but will usually re-connect automatically.
Refresh Screen	Update the data displayed on screen.

Chapter 6

Advanced Features

This chapter explains when and how to use the Wireless Router's "Advanced" Features.

Overview

The following advanced features are provided.

- Access Control
- Dynamic DNS
- Advanced Internet
  - Communication Applications
  - Special Applications
  - Multi-DMZ
  - URL filter
- Virtual Servers
- WAN Port

Access Control

This feature is accessed by the *Access Control* link on the Advanced menu.

Overview

The Access Control feature allows administrators to restrict the level of Internet Access available to PCs on your LAN. With the default settings, everyone has unrestricted Internet access.

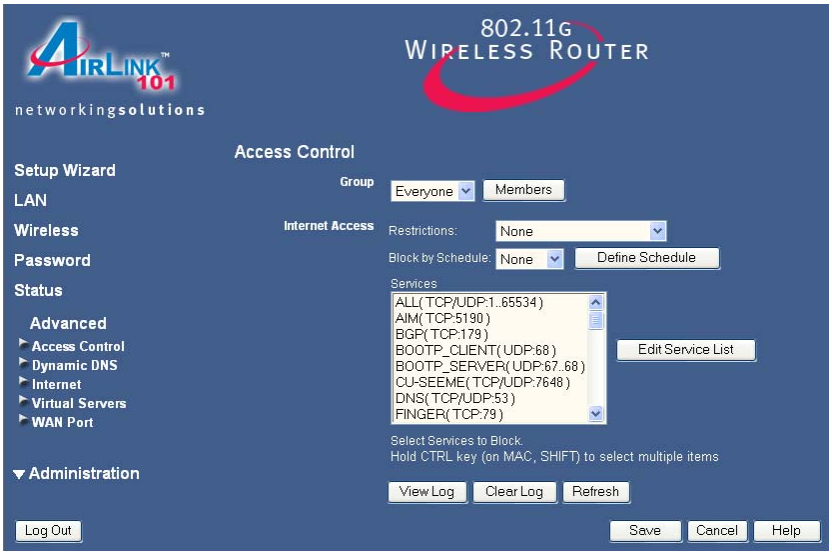
To use this feature:

1. Set the desired restrictions on the "Default" group. All PCs are in the "Default" group unless explicitly moved to another group.
2. Set the desired restrictions on the other groups ("Group 1", "Group 2", "Group 3" and "Group 4") as needed.
3. Assign PC to the groups as required.

Restrictions are imposed by blocking "Services", or types of connections. All common Services are pre-defined.
If required, you can also define your own Services.

Access Control Screen

To view this screen, select the *Access Control* link on the Advanced menu.



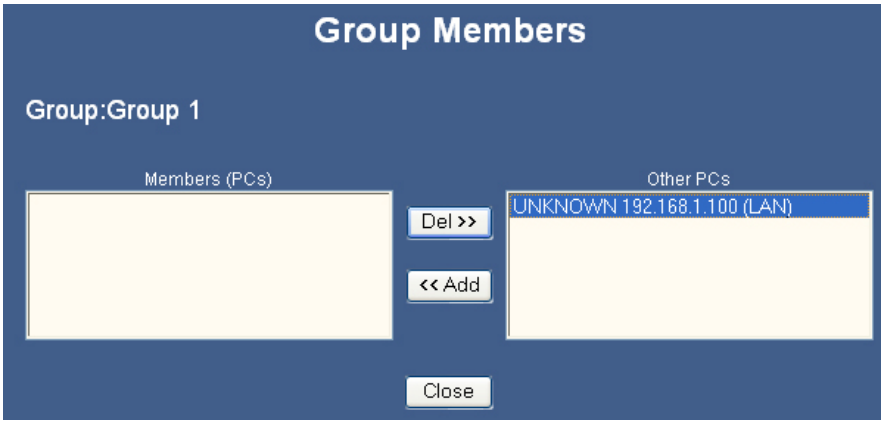
Data - Access Control Screen

Group	
Group	Select the desired Group. The screen will update to display the settings for the selected Group. Groups are named "Everyone", "Group 1", "Group 2", "Group 3" and "Group 4", and cannot be renamed.
"Members" Button	Click this button to add or remove members from the current Group. • If the current group is "Default", then members cannot be added or deleted. This group contains PCs not allocated to any other group. • To remove PCs from the Default Group, assign them to another Group. • To assign PCs to the Default Group, delete them from the Group they are currently in. See the following section for details of the *Group Members* screen.
Internet Access	
Restrictions	Select the desired options for the current group: • **None** - Nothing is blocked. Use this to create the least restrictive group. • **Block all Internet access** - All traffic via the WAN port is blocked. Use this to create the most restrictive group. • **Block selected Services** - You can select which Services are to block. Use this to gain fine control over the Internet access for a group.

Block by Schedule	If Internet access is being blocked, you can choose to apply the blocking only during scheduled times. (If access is not blocked, no Scheduling is possible, and this setting has no effect.)
Define Schedule Button	Clicking this will open a sub-window where you can define or modify the Schedule.
Services	This lists all defined Services. Select the Services you wish to block. To select multiple services, hold the CTRL key while selecting. (On the Macintosh, hold the SHIFT key rather than CTRL.)
Edit Service List Button	If you wish to define additional Services, or manage the Service list, click this button to open the "Services" screen.
Buttons	
Members	Click this button to add or remove members from the current Group. If the current group is "Everyone", then members cannot be added or deleted. This group contains PCs not allocated to any other group. See the following section for details of the *Group Members* screen.
Define Schedule	Click this to open a sub-window where you can define or modify the Schedule.
Edit Service List	If you wish to define additional Services, or manage the Service list, click this button to open the "Services" screen.
Save	Save the data on screen.
Cancel	Reverse any changes made since the last "Save".
View Log	Click this to open a sub-window where you can view the "Access Control" log. This log shows attempted Internet accesses that have been blocked by the Access Control feature.
Clear Log	Click this to clear and restart the "Access Control" log, making new entries easier to read.
Refresh	Update the data on screen.

Group Members Screen

This screen is displayed when the *Members* button on the *Access Control* screen is clicked.



Use this screen to add or remove members (PCs) from the current group.

- The "Del >>" button will remove the selected PC (in the *Members* list) from the current group.
- The "<< Add" button will add the selected PC (in the *Other PCs* list) to the current group.

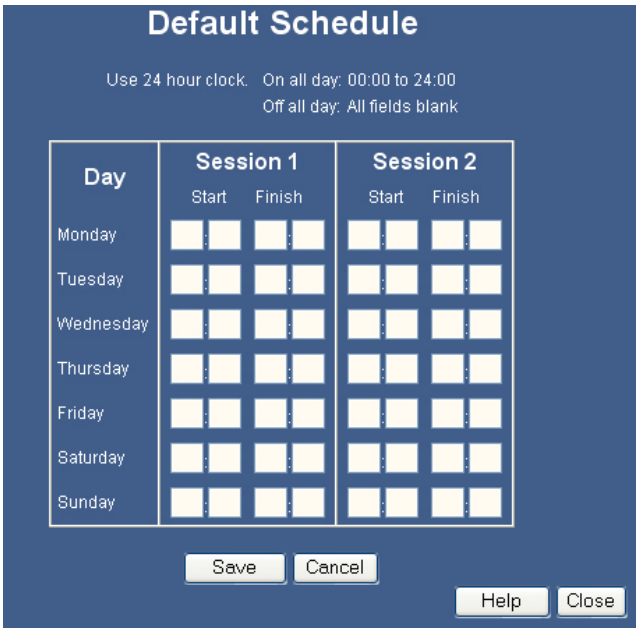
Note!

PCs not assigned to any group will be in the "Everyone" group.
PCs deleted from any other Group will be added to the "Everyone" group.

Default Schedule Screen

This screen is displayed when the *Define Schedule* button on the *Access Control* screen is clicked.

- This schedule can be (optionally) applied to any Access Control Group.
- Blocking will be performed during the scheduled time (between the "Start" and "Finish" times.)
- Two (2) separate sessions or periods can be defined.
- Times must be entered using a 24 hr clock.
- If the time for a particular day is blank, no action will be performed.

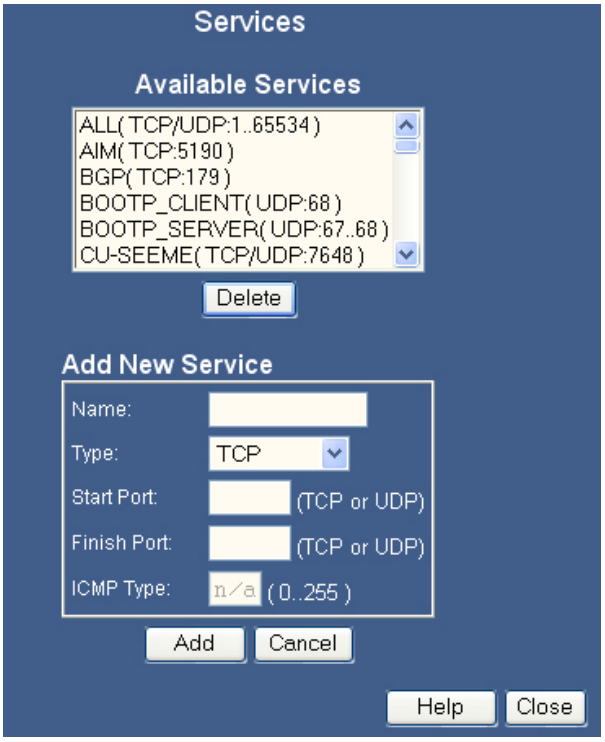


Data - Default Schedule Screen

Day	Each day of the week can be scheduled independently.
Session 1 **Session 2**	Two (2) separate sessions or periods can be defined. Session 2 can be left blank if not required.
Start Time	Enter the start using a 24 hr clock.
Finish Time	Enter the finish time using a 24 hr clock.

Services Screen

This screen is displayed when the *Edit Service List* button on the *Access Control* screen is clicked.



Data - Services Screen

Available Services	
Available Services	This lists all the available services.
"Delete" button	Use this to delete any Service you have added. Pre-defined Services cannot be deleted.
Add New Service	
Name	Enter a descriptive name to identify this service.
Type	Select the protocol (TCP, UDP, ICMP) used to the remote system or service.
Start Port	For TCP and UDP Services, enter the beginning of the range of port numbers used by the service. If the service uses a single port number, enter it in both the "Start" and "Finish" fields.
Finish Port	For TCP and UDP Services, enter the end of the range of port numbers used by the service. If the service uses a single port number, enter it in both the "Start" and "Finish" fields.
ICMP Type	For ICMP Services, enter the type number of the required service.
Buttons	
Delete	Delete the selected service from the list.

Save	Add a new entry to the Service list, using the data shown in the "Add New Service" area on screen.
Cancel	Clear the " Add New Service " area, ready for entering data for a new Service.

Access Control Log

To check the operation of the Access Control feature, an *Access Control Log* is provided. Click the *View Log* button on the *Access Control* screen to view this log.

This log shows attempted Internet accesses that have been **blocked** by the *Access Control* function.

Data shown in this log is as follows:

Date/Time	Date and Time of the attempted access.
Name	If known, the name of the PC whose access was blocked.
Source IP address	The IP Address of the PC or device whose access request was blocked
MAC address	The hardware or physical address of the PC or device whose access request was blocked
Destination	The destination URL or IP address

Dynamic DNS (Domain Name Server)

This free service is very useful when combined with the *Virtual Server* feature. It allows Internet users to connect to your Virtual Servers using an URL, rather than an IP Address.

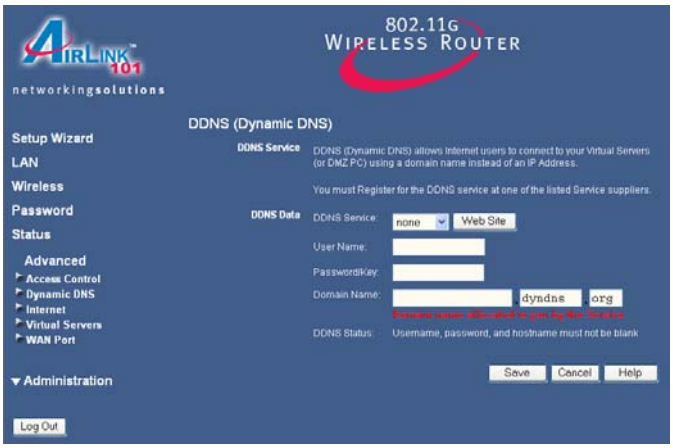
This also solves the problem of having a dynamic IP address. With a dynamic IP address, your IP address may change whenever you connect, which makes it difficult to connect to your server.

The Service works as follows:

1. You must register for the service at one of the listed DDNS Service Providers.
2. After registration, follow the service provider's procedure to request a Domain Name and have it allocated to you.
3. Enter your DDNS data on the Wireless Router's DDNS screen.
4. The Wireless Router will then automatically ensure that your current IP Address is recorded at the DDNS server.
   If the DDNS Service provides software to perform this "IP address update"; you should disable the "Update" function, or not use the software at all.
5. From the Internet, users will be able to connect to your Virtual Servers (or DMZ PC) using your Domain Name.

Dynamic DNS Screen

Select *Advanced* on the main menu, then *Dynamic DNS*, to see a screen like the following:



Data - Dynamic DNS Screen

DDNS Service	
DDNS Service	• Select the desired DDNS Service Provider from the list. You must register for the service at one of the listed Service Providers. You can reach the Service provider's Web Site by selecting them in the list and clicking the "Web Site" button. • Apply for a Domain Name, and ensure it is allocated to you. • Details of your DDNS account (Name, password, Domain name) must then be entered and saved on this screen. • This device will then automatically ensure that your current IP

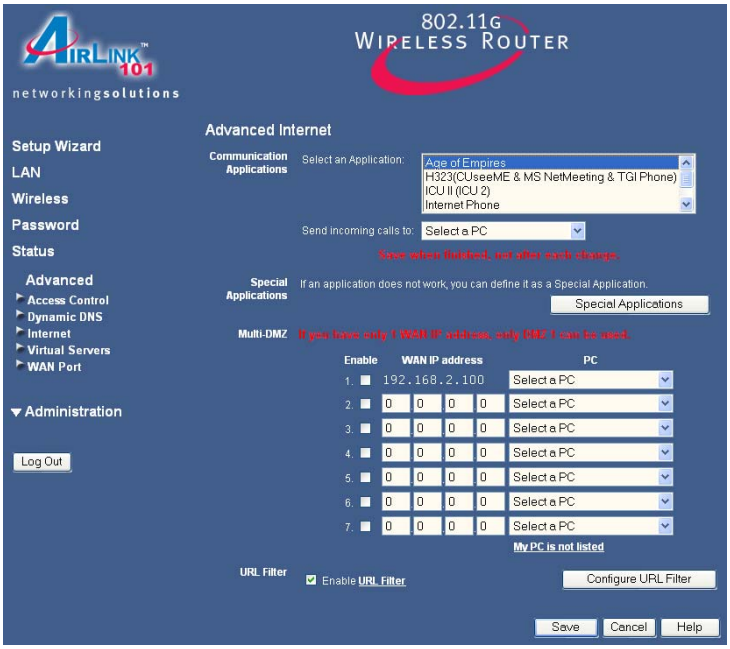
	Address is recorded by the DDNS Service Provider. (You do NOT need to use the "Client" program provided by some DDNS Service providers.) • From the Internet, users will now be able to connect to your Virtual Servers (or DMZ PC) using your Domain name.
DDNS Data	
User Name	Enter your Username for the DDNS Service.
Password/Key	Enter your current password for the DDNS Service.
Domain Name	Enter the domain name allocated to you by the DDNS Service. If you have more than one name, enter the name you wish to use.
DDNS Status	• This message is returned by the DDNS Server • Normally, this message should be "Update successful" • If the message is "No host" or some other error message, you need to contact the DDNS Service provider and correct the problem.

Advanced Internet Screen

This screen allows configuration of all advanced features relating to Internet access.

- Communication Applications
- Special Applications
- Multi-DMZ
- URL filter

An example screen is shown below.



Communication Applications

The Wireless Router supports most applications transparently. But sometimes it is not clear which PC should receive an incoming connection. This problem could arise with the Communication ***Applications*** listed on this screen.

If this problem arises, you can use this screen to set which PC should receive an incoming connection, as described below.

Communication Applications	
Select an Application	This lists applications that may generate incoming connections, where the destination PC (on your local LAN) is unknown.

Send incoming calls to	This lists the PCs on your LAN. • If necessary, you can add PCs manually, using the "PC Database" option on the advanced menu. • For each application listed above, you can choose a destination PC. • There is no need to "Save" after each change; you can set the destination PC for each application, then click "Save".

Special Applications

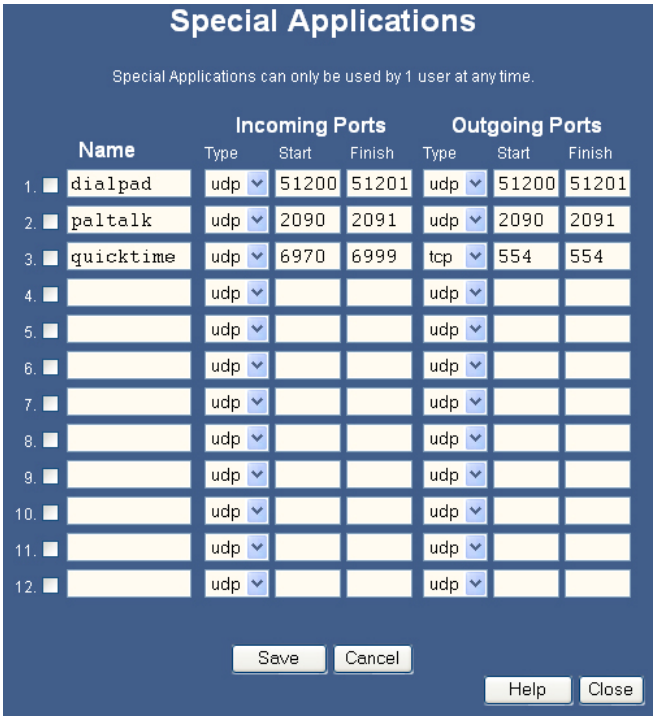
If you use Internet applications that use non-standard connections or port numbers, you may find that they do not function correctly because they are blocked by the Wireless Router's firewall. In this case, you can define the application as a "Special Application".

Special Applications Screen

This screen can be reached by clicking the *Special Applications* button on the *Internet* screen.

You can then define your Special Applications. You will need detailed information about the application; this is normally available from the supplier of the application.

Also, note that the terms "Incoming" and "Outgoing" on this screen refer to traffic from the client (PC) viewpoint



Data - Special Applications Screen

Checkbox	Use this to Enable or Disable this Special Application as required.
Name	Enter a descriptive name to identify this Special Application.
Incoming Ports	• **Type** - Select the protocol (TCP or UDP) used when you receive data from the special application or service. (Note: Some applications use different protocols for outgoing and incoming data). • **Start** - Enter the beginning of the range of port numbers used by the application server, for data you receive. If the application uses a single port number, enter it in both the "Start" and "Finish" fields. • **Finish** - Enter the end of the range of port numbers used by the application server, for data you receive.
Outgoing Ports	• **Type** - Select the protocol (TCP or UDP) used when you send data to the remote system or service. • **Start** - Enter the beginning of the range of port numbers used by the application server, for data you send to it. If the application uses a single port number, enter it in both the "Start" and "Finish" fields. • **Finish** - Enter the end of the range of port numbers used by the application server, for data you send to it. If the application uses a single port number, enter it in both the "Start" and "Finish" fields.

Using a Special Application

- Configure the *Special Applications* screen as required.
- On your PC, use the application normally. Remember that only one (1) PC can use each Special application at any time. Also, when 1 PC is finished using a particular Special Application, there may need to be a "Time-out" before another PC can use the same Special Application. The "Time-out" period may be up to 3 minutes.

If an application still cannot function correctly, try using the "DMZ" feature.

Multi-DMZ

This feature, if enabled, allows the DMZ computer or computers on your LAN to be exposed to all users on the Internet.

- This allows almost any application to be used on the "DMZ PC".
- The "DMZ PC" will receive all "Unknown" connections and data.
- If the DMZ feature is enabled, you must select the PC to be used as the "DMZ PC".

If you have multiple Internet IP addresses, you can assign one DMZ PC for each Internet IP address.

If you only have 1 WAN IP address, only "DMZ 1" can be used, and only one (1) PC can be the DMZ PC. The current WAN IP address is displayed. If this address is assigned upon connection, and no connection currently exists, then this address will be blank or 0.0.0.0.

The "DMZ PC" is effectively outside the Firewall, making it more vulnerable to attacks. For this reason, you should only enable the DMZ feature when required.

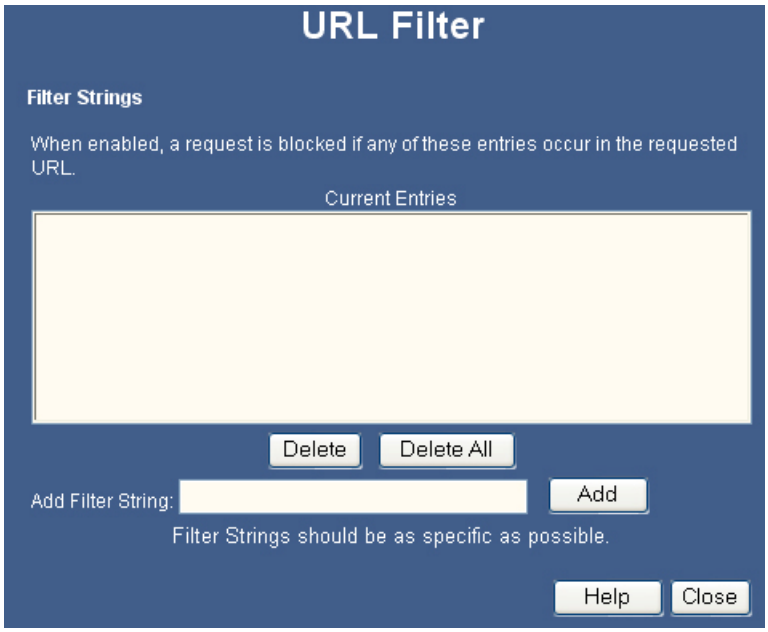
URL Filter

The URL Filter allows you to block access to undesirable Web site

- To use this feature, you must define "filter strings". If the "filter string" appears in a requested URL, the request is blocked.
- Enabling the *URL Filter* also affects the Internet *Access Log*. If Enabled, the "Destination" field in the log will display the URL. Otherwise, it will display the IP Address.

URL Filter Screen

Click the "Configure URL Filter" button on the *Internet* screen to access the *URL Filter* screen. An example screen is shown below.



Data - URL Filter Screen

Filter Strings	
Current Entries	This lists any existing entries. If you have not entered any values, this list will be empty.
Add Filter String	To add an entry to the list, enter it here, and click the "Add" button. An entry may be a Domain name (e.g. www.trash.com) or simply a string. (e.g. ads/) Any URL that contains ANY entry ANYWHERE in the URL will be blocked.

Buttons	
Delete/Delete All	Use these buttons to delete the selected entry or all entries, as required. Multiple entries can be selected by holding down the CTRL key while selecting. (On the Macintosh, hold the SHIFT key while selecting.)
Add	Use this to add the current Filter String to the site list.

Virtual Servers

This feature, sometimes called *Port Forwarding*, allows you to make Servers on your LAN accessible to Internet users. Normally, Internet users would not be able to access a server on your LAN because:

- Your Server does not have a valid external IP Address.
- Attempts to connect to devices on your LAN are blocked by the firewall in this device.

The "Virtual Server" feature solves these problems and allows Internet users to connect to your servers, as illustrated below.

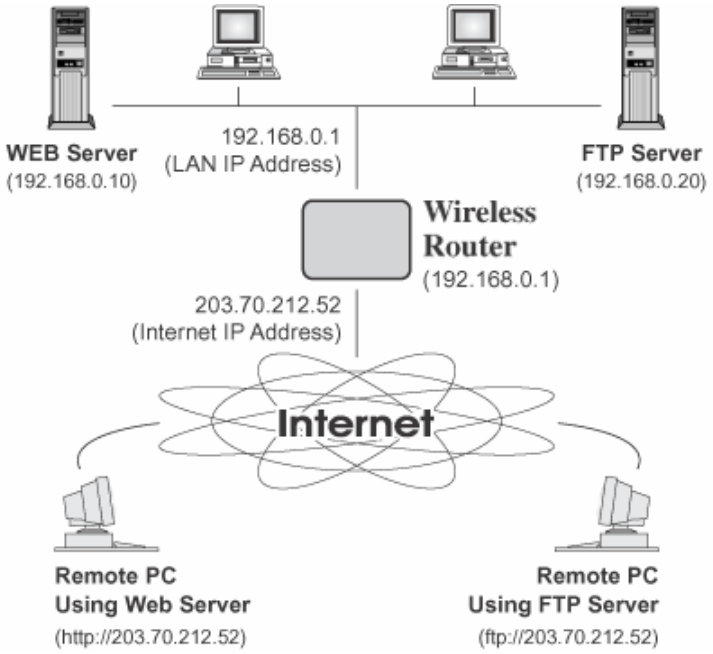


Figure 4: Virtual Servers

IP Address seen by Internet Users

Note that, in this illustration, both Internet users are connecting to the same IP Address, but using different protocols.

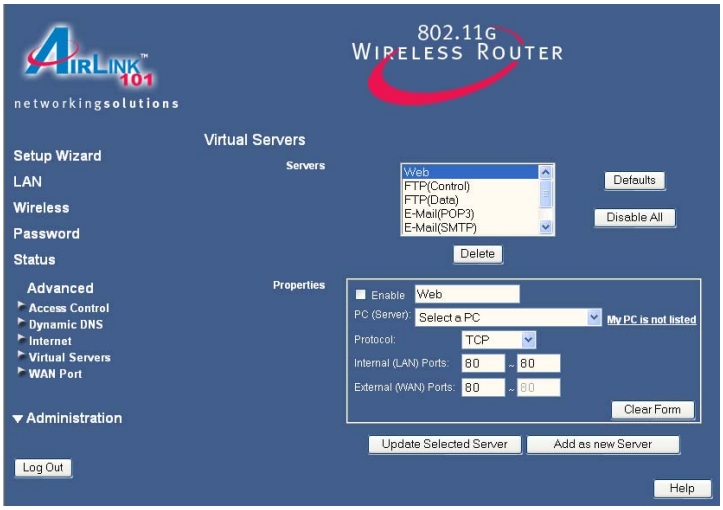
To Internet users, all virtual Servers on your LAN have the same IP Address. This IP Address is allocated by your ISP.

This address should be static, rather than dynamic, to make it easier for Internet users to connect to your Servers.

However, you can use the *DDNS (Dynamic DNS)* feature to allow users to connect to your Virtual Servers using a URL, instead of an IP Address.

Virtual Servers Screen

The *Virtual Servers* screen is reached by the *Virtual Servers* link on the *Advanced* screen. An example screen is shown below.



This screen lists a number of pre-defined Servers, and allows you to define your own Servers. Details of the selected Server are shown in the "Properties" area.

Data - Virtual Servers Screen

Servers	
Servers	This lists a number of pre-defined Servers, plus any Servers you have defined. Details of the selected Server are shown in the "Properties" area.
Properties	
Enable	Use this to Enable or Disable support for this Server, as required. • If Enabled, any incoming connections will be forwarded to the selected PC. • If Disabled, any incoming connection attempts will be blocked.
PC (Server)	Select the PC for this Server. The PC must be running the appropriate Server software.
Protocol	Select the protocol (TCP or UDP) used by the Server.
Internal Port No.	Enter the port number that the Server software is configured to use.
External Port No.	The port number used by Internet users when connecting to the Server. This is normally the same as the Internal Port Number. If it is different, this device will perform a "mapping" or "translation" function, allowing the server to use one port address, while clients use a different port address.
Buttons	
Defaults	This will delete any Servers you have defined, and set the pre-defined Servers to use their default port numbers.

Disable All	This will cause the "Enable" setting of all Virtual Servers to be set OFF.
Update Selected Server	Update the current Virtual Server entry, using the data shown in the "Properties" area on screen.
Add as new Server	Add as a new entry to the Virtual Server list, using the data shown in the "Properties" area on screen. The entry selected in the list is ignored, and has no effect.
Delete	Delete the current Virtual Server entry. Note that the pre-defined Servers cannot be deleted. Only Servers you have defined yourself can be deleted.
Clear Form	Clear all data from the "Properties" area, ready for input of a new Virtual Server entry.

For each entry, the PC must be running the appropriate Server software.

Defining your own Virtual Servers

If the type of Server you wish to use is not listed on the *Virtual Servers* screen, you can define and manage your own Servers:

Create a new Server:

1. Click "Clear Form"
2. Enter the required data, as described above.
3. Click "Add".
4. The new Server will now appear in the list.

Modify (Edit) a Server:

1. Select the desired Server from the list
2. Make any desired changes (for example, change the Enable/Disable setting).
3. Click "Update" to save changes to the selected Server.

Delete a Server:

1. Select the entry from the list.
2. Click "Delete".

Note: You can only delete Servers you have defined. Pre-defined Server cannot be deleted.

From the Internet, ALL Virtual Servers have the IP Address allocated by your ISP.

Connecting to the Virtual Servers

Once configured, anyone on the Internet can connect to your Virtual Servers. They must use the Internet IP Address (the IP Address allocated to you by your ISP).
e.g.

```
http://203.70.212.52
ftp://203.70.212.52
```

It is more convenient if you are using a Fixed IP Address from your ISP, rather than Dynamic. However, you can use the *Dynamic DNS* feature, described in the previous section, to allow users to connect to your Virtual Servers using a URL, rather than an IP Address.

WAN Port Configuration

The *WAN Port* option is on the *Advanced* menu.

Data – WAN Port Screen

Identification	
Hostname	Normally, there is no need to change the default name, but if your ISP requests that you use a particular Hostname, enter it here.
Domain Name	If your ISP provided a domain name, enter it here. Otherwise, this may be left blank.
WAN Port MAC Address	Also called *Network Adapter Address* or *Physical Address*. This is a low-level identifier, as seen from the WAN port. Normally there is no need to change this, but some ISPs require a particular value, often that of the PC initially used for Internet access. You can use the *Copy from PC* button to copy your PC's address into this field, the *Default* button to insert the default value, or enter a value directly.
IP Address	
Automatic	Also called Dynamic IP Address. This is the default, and the most common. Leave this selected if your ISP allocates an IP Address to the Wireless Router upon connection.

Specified IP Address	Also called Static IP Address. Select this if your ISP has allocated you a fixed IP Address. If this option is selected, the following data must be entered. • IP Address The IP Address allocated by the ISP. • Network Mask (Not required for PPPoE) This is also supplied by your ISP. It must be compatible with the IP Address above. • Gateway IP Address (Not required for PPPoE) The address of the router or gateway, as supplied by your ISP.
DNS	
Automatically obtain from Server	The DNS (Domain Name Server) address will be obtained automatically from your ISP's server. Note that if using a fixed IP address, with no login (login is set to "None"), then no Server is used, so this option cannot be used.
Use this DNS	If this option is selected, you must enter the IP address of the DNS (Domain Name Server) you wish to use. Note: If the DNS is unavailable, the "Backup DNS", entered on the "Options" screen, will be used
Login	
Login Method	If your ISP does not use a login method (username, password) for Internet access, leave this at the default value **None (Direct connection)**. Otherwise, check the documentation from your ISP, select the login method used, and enter the required data. • **PPPoE** - this is the most common login method, widely used with DSL modems. Normally, your ISP will have provided some software to connect and login. This software is no longer required, and should not be used. • **PPPoE (Unnumbered IP)** - this can only be used if your ISP supports this system, and has allocated you multiple IP addresses. If selected, you must also select "Specified IP Address" above and enter one of the IP addresses allocated to you by your ISP. • **PPTP** - this is mainly used in Europe. You need to know the PPTP Server address as well as your name and password. • **L2TP** - this is not widely used. You need to know the L2TP Server address as well as your name and password. • **Big Pond Cable** - for Australia only. • **SingTel RAS** - for Singapore only.
Login User Name	The User Name (or account name) provided by your ISP.
Login Password	Enter the password for the login name above.
RAS Plan	For SingTel customers only, select the RAS plan you are on.
Server Address	This is not required for PPPoE or SingTel RAS. For PPTP, L2TP and BPA, enter the Server address as provided by your ISP.

Connection Behavior	Select the desired option: • **Automatic Connect/Disconnect** An Internet connection is automatically made when required, and disconnected when idle for the time period specified by the "Auto-disconnect Idle Time-out". • **Manual Connect/Disconnect** You must manually establish and terminate the connection. • **Keep alive (maintain connection)** The connection will never be disconnected by this device. If disconnected by your ISP, the connection will be re-established immediately. (However, this does not ensure that your Internet IP address will remain unchanged.)
Auto-disconnect Idle Time-out	This field has no effect unless using the **Automatic Connect/Disconnect** setting. If using this setting, enter the desired idle time-out period (in minutes). After the connection to your ISP has been idle for this time period, the connection will be terminated.
Buttons	
Default	Inserts the default MAC address into the MAC address field. You must click "Save" to actually change the address used.
Copy from PC	Inserts the MAC address from your PC into the MAC address field. You must click "Save" to actually change the address used.
Save	Save your changes to the Wireless Router.
Cancel	Reverse any changes made since the last "Save".

Chapter 7

Advanced Administration

This chapter explains the settings available via the "Administration" section of the menu.

Overview

Normally, it is not necessary to use these screens, or change any settings. These screens and settings are provided to deal with non-standard situations, or to provide additional options for advanced users.

The available settings and features are:

Config File	Backup or restore the configuration file for the Wireless Router. This file contains all the configuration data.
Logs	View or clear all logs, set E-Mailing of log files.
Network Diagnostics	Ping, DNS Lookup.
Options	Various options, such as backup DNS, UPnP, and enable TFTP firmware upgrade option.
PC Database	This is the list of PCs shown when you select the "DMZ PC" or a "Virtual Server". This database is maintained automatically, but you can add and delete entries for PCs that use a Fixed (Static) IP Address.
Remote Administration	Allow settings to be changed from the Internet.
Routing	Only required if your LAN has other Routers or Gateways.
Security	Firewall and other security-related settings. Normally, the default settings do not need to be changed.
Firmware Upgrade	Upgrade the Firmware (software) installed in your Wireless Router.

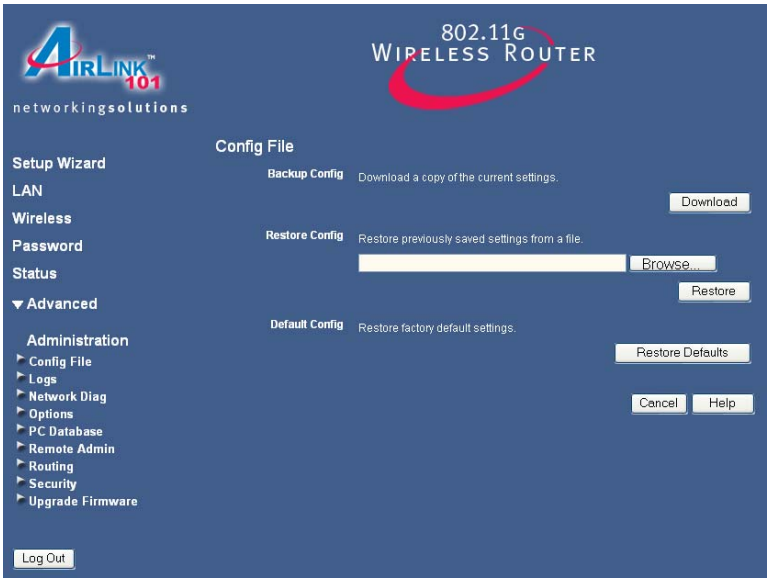
Config File

This feature allows you to download the current settings from the Wireless Router, and save them to a file on your PC.

You can restore a previously downloaded configuration file to the Wireless Router, by uploading it to the Wireless Router.

This screen also allows you to set the Wireless Router back to its factory default configuration. Any existing settings will be deleted.

An example ***Config File*** screen is shown below.



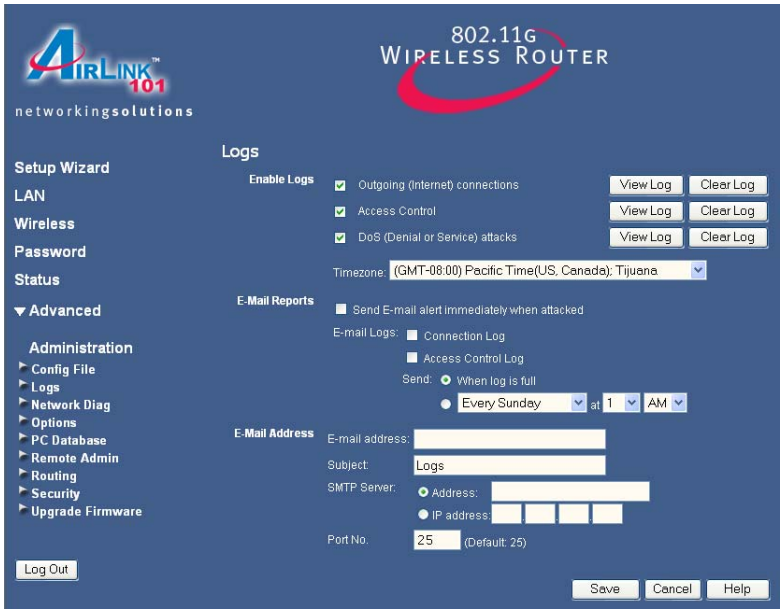
Data - Config File Screen

Backup Config	Use this to download a copy of the current configuration, and store the file on your PC. Click *Download* to start the download.
Restore Config	This allows you to restore a previously saved configuration file back to the Wireless Router. Click *Browse* to select the configuration file, then click *Restore* to upload the configuration file. **WARNING!** Uploading a configuration file will destroy (overwrite) ALL of the existing settings.
Default Config	Clicking the *Restore Defaults* button will reset the Wireless Router to its factory default settings. **WARNING!** This will delete ALL of the existing settings.

Logs

The Logs record various types of activity on the Wireless Router. This data is useful for troubleshooting, but enabling all logs will generate a large amount of data and adversely affect performance.

Since only a limited amount of log data can be stored in the Wireless Router, log data can also be E-mailed to your PC.



Data - Logs Screen

Enable Logs	
Outgoing Connections	If selected, Outgoing Internet connections are logged. Normally, the (Internet) "Destination" will be shown as an IP address. But if the "URL Filter" is enabled, the "Destination" will be shown as a URL.
Access Control	If enabled, the log will include attempted outgoing connections that have been blocked by the "Access Control" feature.
DoS Attacks	If enabled, this log will show details of DoS (Denial of Service) attacks that have been blocked by the built-in Firewall.
Time zone	Select the correct Time zone for your location. This is required for the date/time shown on the logs to be correct.
E-Mail Reports	
Send E-mail alert	If enabled, an E-mail will be sent immediately if a DoS (Denial of Service) attack is detected. If enabled, the E-mail address information must be provided.
E-mail Logs	You can choose to have the logs E-mailed to you, by enabling either or both checkboxes. If enabled, the Log will be sent to the specified E-mail address. The interval between E-mails is determined by the "Send" setting.

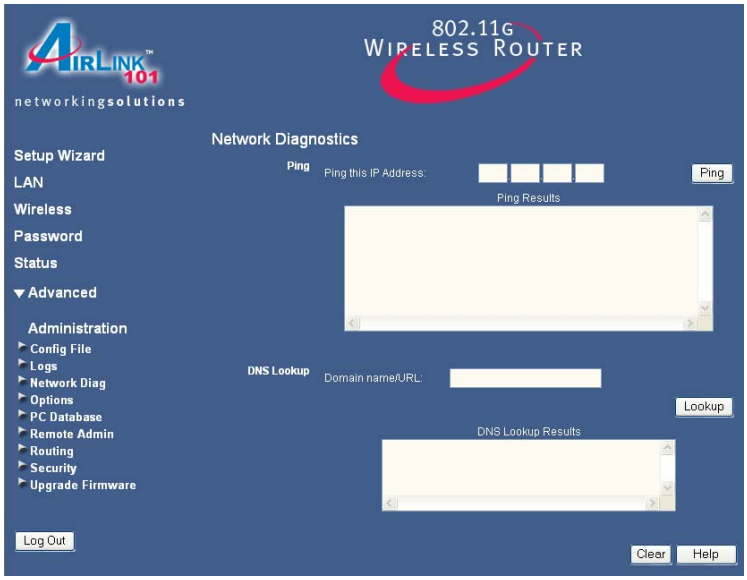
Send	Select the desired option for sending the log by E-mail.
	• **When log is full** - The time is not fixed. The log will be sent when the log is full, which will depend on the volume of traffic.
	• **Every day, Every Monday ...** - The log is sent on the interval specified.
	  • If "Every day" is selected, the log is sent at the time specified.
	  • If the day is specified, the log is sent once per week, on the specified day.
	  • Select the time of day you wish the E-mail to be sent.
	  • If the log is full before the time specified to send it, it will be sent regardless.

E-Mail Address	
E-mail Address	Enter the E-mail address the Log is to be sent to. The E-mail will also show this address as the Sender's address.
Subject	Enter the text string to be shown in the "Subject" field for the E-mail.
SMTP Server	Enter the address or IP address of the SMTP (Simple Mail Transport Protocol) Server you use for outgoing E-mail.
Port No.	Enter the port number used to connect to the SMTP Server. The default value is 25.

Network Diagnostics

This screen allows you to perform a "Ping" or a "DNS lookup". These activities can be useful in solving network problems.

An example ***Network Diagnostics*** screen is shown below.



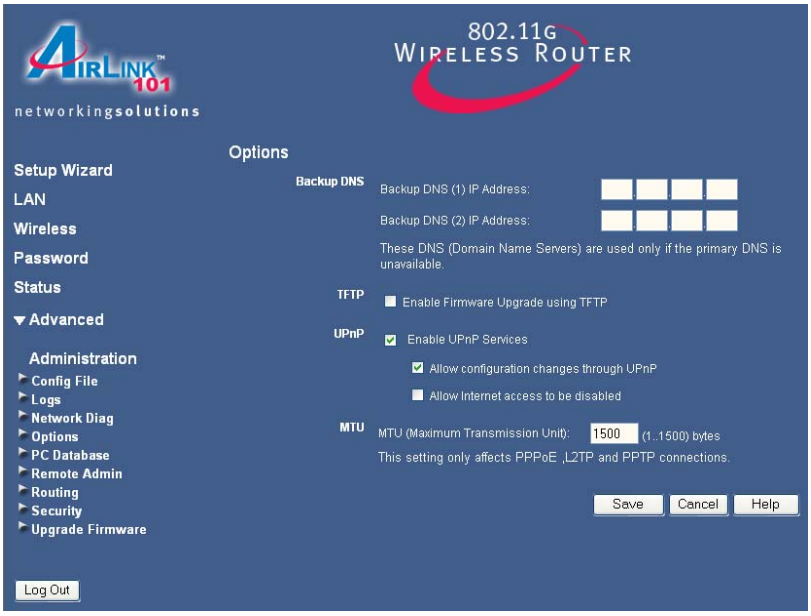
Data - Network Diagnostics Screen

Ping	
Ping this IP Address	Enter the IP address you wish to ping. The IP address can be on your LAN, or on the Internet. Note that if the address is on the Internet, and no connection currently exists, you could get a "Timeout" error. In that case, wait a few seconds and try again.
Ping Button	After entering the IP address, click this button to start the "Ping" procedure. The results will be displayed in the *Ping Results* pane.
DNS Lookup	
Domain name/URL	Enter the Domain name or URL for which you want a DNS (Domain Name Server) lookup. Note that if the address in on the Internet, and no connection currently exists, you could get a "Timeout" error. In that case, wait a few seconds and try again.
Lookup Button	After entering the Domain name/URL, click this button to start the "DNS Lookup" procedure. The results will be displayed in the *DNS Lookup Results* pane.

Options

This screen allows advanced users to enter or change a number of settings. For normal operation, there is no need to use this screen or change any settings.

An example ***Options*** screen is shown below.



Data - Options Screen

Backup DNS	
IP Address	Enter the IP Address of the Backup DNS (Domain Name Servers) here. These DNS will be used only if the primary DNS is unavailable.
TFTP	
Enable Firmware Upgrade using TFTP	• If enabled, TFTP (Trivial FTP) can be used to upgrade the firmware in this device. This is normally not required.
UPnP	
Enable UPnP Services	• UPnP (Universal Plug and Play) allows automatic discovery and configuration of equipment attached to your LAN. UPnP is supported by Windows ME, XP, or later. • If Enabled, this device will be visible via UPnP. • If Disabled, this device will not be visible via UPnP.
Allow Configuration...	• If checked, then UPnP users can change the configuration. • If Disabled, UPnP users can only view the configuration. But currently, this restriction only applies to users running Windows XP, who access the *Properties* via UPnP. (e.g. Right - click the Wireless Router in *My Network Places*, and select *Properties*)

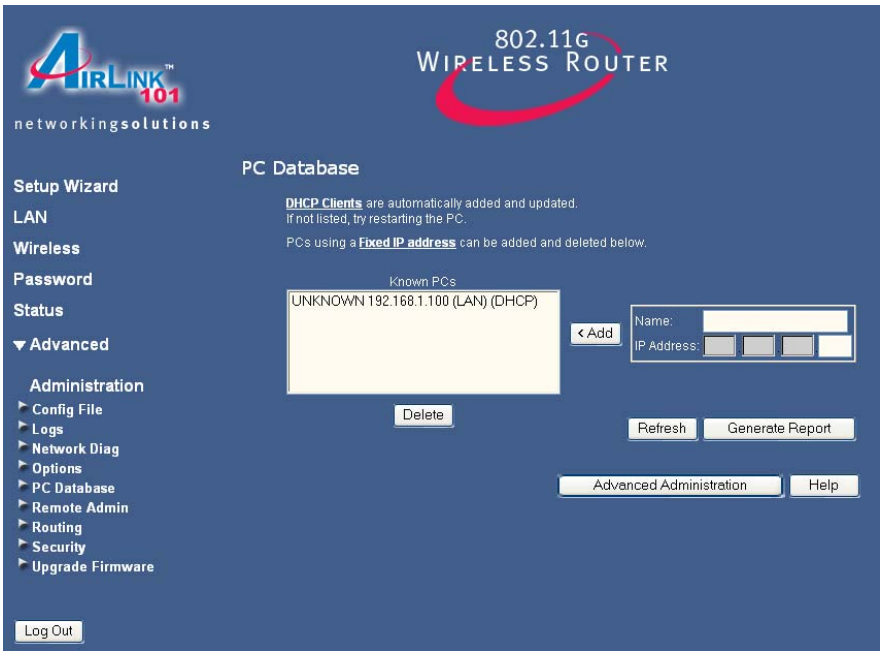
Allow Internet access to be disabled	• If checked, then UPnP users can disable Internet access via this device. • If Disabled, UPnP users cannot disable Internet access via this device. But currently, this restriction only applies to users running Windows XP, who access the *Properties* via UPnP. (e.g. Right - click the Wireless Router in *My Network Places*, and select *Properties*)
MTU	
MTU size	MTU (Maximum Transmission Unit) value should only be changed if advised to do so by Technical Support. • Enter a value between 1 and 1500. • This device will still auto-negotiate with the remote server, to set the MTU size. The smaller of the 2 values (auto-negotiated, or entered here) will be used. • For direct connections (not PPPoE or PPTP), the MTU used is always 1500.

PC Database

The PC Database is used whenever you need to select a PC (e.g. for the "DMZ" PC). It eliminates the need to enter IP addresses. Also, you do not need to use fixed IP addresses on your LAN.

PC Database Screen

An example ***PC Database*** screen is shown below.



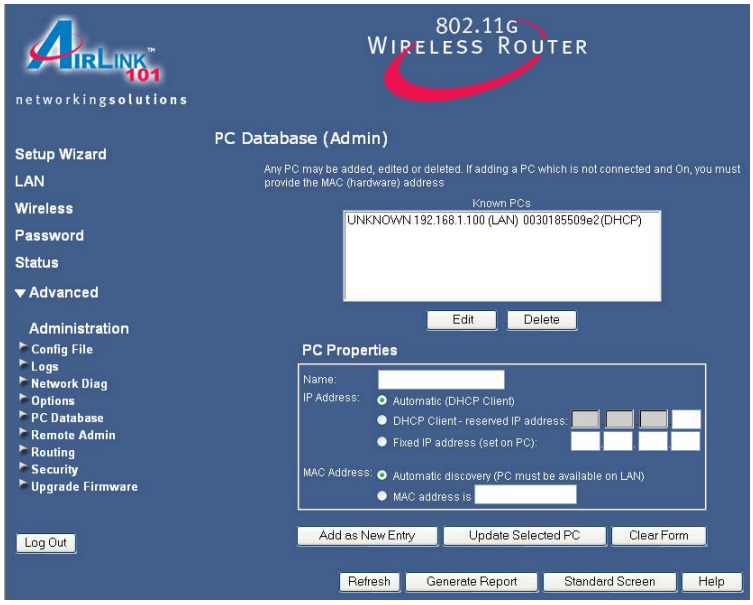
- PCs that are "DHCP Clients" are automatically added to the database, and updated as required.
- By default, non-Server versions of Windows act as "DHCP Clients"; this setting is called "Obtain an IP Address automatically".
- The Wireless Router uses the "Hardware Address" to identify each PC, not the name or IP address. The "Hardware Address" can only change if you change the PC's network card or adapter.
- This system means you do NOT need to use Fixed (static) IP addresses on your LAN. However, you can add PCs using Fixed (static) IP Addresses to the PC database if required.

Data - PC Database Screen

Known PCs	This lists all current entries. Data displayed is *name (IP Address) type*. The "type" indicates whether the PC is connected to the LAN.
Name	If adding a new PC to the list, enter its name here. It is best if this matches the PC's "hostname".
IP Address	Enter the IP Address of the PC. The PC will be sent a "ping" to determine its hardware address. If the PC is not available (not connected, or not powered On) you will not be able to add it.
Buttons	
Add	This will add the new PC to the list. The PC will be sent a "ping" to determine its hardware address. If the PC is not available (not connected, or not powered On) you will not be able to add it.
Delete	Delete the selected PC from the list. This should be done in 2 situations: • The PC has been removed from your LAN. • The entry is incorrect.
Refresh	Update the data on screen.
Generate Report	Display a read-only list showing full details of all entries in the PC database.
Advanced Administration	View the Advanced version of the PC database screen - ***PC Database (Admin)***. See below for details.

PC Database (Admin)

This screen is displayed if the "Advanced Administration" button on the ***PC Database*** is clicked. It provides more control than the standard ***PC Database*** screen.



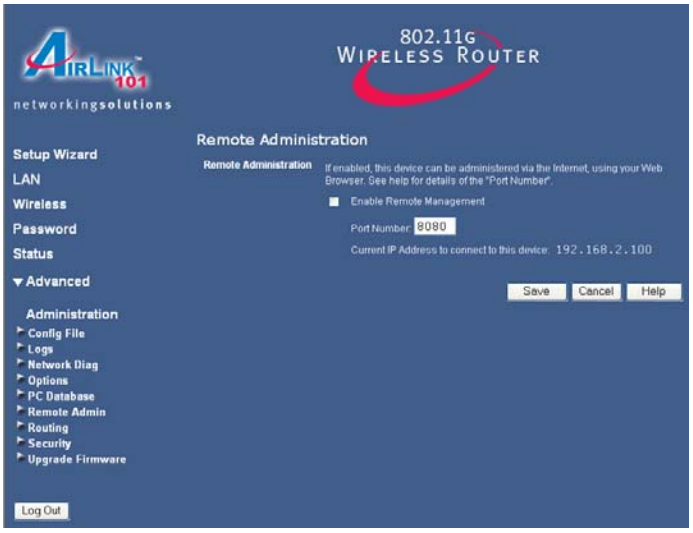
Data - PC Database (Admin) Screen

Known PCs	This lists all current entries. Data displayed is *name (IP Address) type*. The "type" indicates whether the PC is connected to the LAN.
PC Properties	
Name	If adding a new PC to the list, enter its name here. It is best if this matches the PC's "hostname".
IP Address	Select the appropriate option: • **Automatic** - The PC is set to be a DHCP client (Windows: "Obtain an IP address automatically"). The Wireless Router will allocate an IP address to this PC when requested to do so. The IP address could change, but normally won't. • **DCHP Client - Reserved IP Address** - Select this if the PC is set to be a DCHP client, and you wish to guarantee that the Wireless Router will always allocate the same IP Address to this PC. Enter the required IP address. Only the last field is required; the other fields must match the Wireless Router's IP address. • **Fixed IP Address** - Select this if the PC is using a Fixed (Static) IP address. Enter the IP address allocated to the PC. (The PC must be configured to use this IP address.)

MAC Address	Select the appropriate option • **Automatic discovery** - Select this to have the Wireless Router contact the PC and find its MAC address. This is only possible if the PC is connected to the LAN and powered On. • **MAC is** - Enter the MAC address on the PC. The MAC address is also called the "Hardware Address", "Physical Address", or "Network Adapter Address". The Wireless Router uses this to provide a unique identifier for each PC. Because of this, the MAC address cannot be left blank.
Buttons	
Add as New Entry	Add a new PC to the list, using the data in the "Properties" box. If "Automatic discovery" (for MAC address) is selected, the PC will be sent a "ping" to determine its hardware address. This will fail unless the PC is connected to the LAN, and powered on.
Update Selected PC	Update (modify) the selected PC, using the data in the "Properties" box.
Clear Form	Clear the "Properties" box, ready for entering data for a new PC.
Refresh	Update the data on screen.
Generate Report	Display a read-only list showing full details of all entries in the PC database.
Standard Screen	Click this to view the standard ***PC Database*** screen.

Remote Admin

If enabled, this feature allows you to manage the Wireless Router via the Internet.



Data - Remote Administration Screen

Remote Administration	
Enable Remote Management	Enable to allow management via the Internet. If Disabled, this device will ignore management connection attempts from the Internet.
Port Number	Enter a port number between 1024 and 65535 (8080 is recommended). This port number must be specified when you connect (see below). **Note:** The default port number for HTTP (Web) connections is port 80, but using port 80 here will prevent the use of a Web "Virtual Server" on your LAN. (See *Advanced Internet - Virtual Servers*)
Current IP Address	You must use this IP Address to connect (see below). This IP Address is allocated by your ISP. But if using a Dynamic IP Address, this value can change each time you connect to your ISP. So it is better if your ISP allocates you a Fixed IP Address.

To connect from a remote PC via the Internet

1. Ensure your Internet connection is established, and start your Web Browser.
2. In the "Address" bar, enter "HTTP://" followed by the Internet IP Address of the Wireless Router. If the port number is not 80, the port number is also required. (After the IP Address, enter ":" followed by the port number.)
   e.g.

   `HTTP://123.123.123.123:8080`

This example assumes the WAN IP Address is 123.123.123.123, and the port number is 8080.

Routing

Overview

- If you don't have other Routers or Gateways on your LAN, you can ignore the "Routing" page completely.
- If the Wireless Router is only acting as a Gateway for the local LAN segment, ignore the "Routing" page even if your LAN has other Routers.
- If your LAN has a standard Router (e.g. Cisco) on your LAN, and the Wireless Router is to act as a Gateway for all LAN segments, enable RIP (Routing Information Protocol) and ignore the Static Routing table.
- If your LAN has other Gateways and Routers, and you wish to control which LAN segments use each Gateway, do NOT enable RIP (Routing Information Protocol). Configure the Static Routing table instead. (You also need to configure the other Routers.)
- If using Windows 2000 Data center Server as a software Router, enable RIP on the Wireless Router, and ensure the following Windows 2000 settings are correct:
    - Open *Routing and Remote Access*
    - In the console tree, select *Routing and Remote Access, [server name], IP Routing, RIP*
    - In the "Details" pane, right-click the interface you want to configure for RIP version 2, and then click "Properties".
    - On the "General" tab, set *Outgoing packet protocol* to "RIP version 2 broadcast", and Incoming *packet protocol* to "RIP version 1 and 2".

Routing Screen

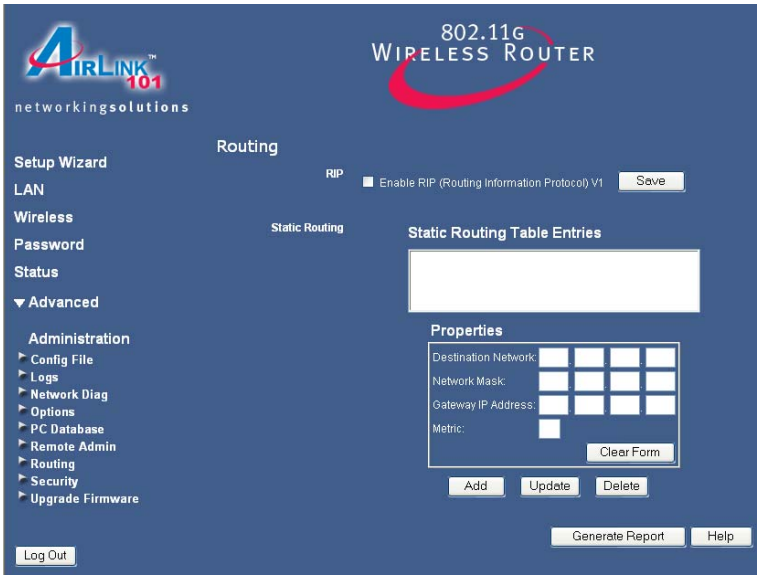
The routing table is accessed by the *Routing* link on the *Administration* menu.

Using this Screen

Generally, you will use either RIP (Routing Information Protocol) OR the Static Routing Table, as explained above, although is it possible to use both methods simultaneously.

Static Routing Table

- If RIP is not used, an entry in the routing table is required for each LAN segment on your Network, other than the segment to which this device is attached.
- The other Routers must also be configured. See *Configuring Other Routers on your LAN* later in this chapter for further details and an example.



Data - Routing Screen

RIP	
Enable RIP	Check this to enable the RIP (Routing Information Protocol) feature of the Wireless Router. The Wireless Router supports RIP 1 only.
Static Routing	
Static Routing Table Entries	This list shows all entries in the Routing Table. • The "Properties" area shows details of the selected item in the list. • Change any the properties as required, then click the "Update" button to save the changes to the selected entry.
Properties	• **Destination Network** - The network address of the remote LAN segment. For standard class "C" LANs, the network address is the first 3 fields of the Destination IP Address. The 4th (last) field can be left at 0. • **Network Mask** - The Network Mask for the remote LAN segment. For class "C" networks, the default mask is 255.255.255.0 • **Gateway IP Address** - The IP Address of the Gateway or Router that the Wireless Router must use to communicate with the destination above. (NOT the router attached to the remote segment.) • **Metric** - The number of "hops" (routers) to pass through to reach the remote LAN segment. The shortest path will be used. The default value is 1.
Buttons	
Save	Save the RIP setting. This has no effect on the Static Routing Table.

Add	Add a new entry to the Static Routing table, using the data shown in the "Properties" area on screen. The entry selected in the list is ignored, and has no effect.
Update	Update the current Static Routing Table entry, using the data shown in the "Properties" area on screen.
Delete	Delete the current Static Routing Table entry.
Clear Form	Clear all data from the "Properties" area, ready for input of a new entry for the Static Routing table.
Generate Report	Generate a read-only list of all entries in the Static Routing table.

Configuring Other Routers on your LAN

It is essential that all IP packets for devices not on the local LAN be passed to the Wireless Router, so that they can be forwarded to the external LAN, WAN, or Internet. To achieve this, the local LAN must be configured to use the Wireless Router as the *Default Router* or *Default Gateway*.

Local Router

The local router is the Router installed on the same LAN segment as the Wireless Router. This router requires that the *Default Router* is the Wireless Router itself. Typically, routers have a special entry for the *Default Router*. It should be configured as follows.

Destination IP Address	Normally 0.0.0.0, but check your router documentation.
Network Mask	Normally 0.0.0.0, but check your router documentation.
Gateway IP Address	The IP Address of the Wireless Router.
Metric	1

Other Routers on the Local LAN

Other routers on the local LAN must use the Wireless Router's *Local Router* as the *Default Router*. The entries will be the same as the Wireless Router's local router, with the exception of the *Gateway IP Address*.

- For a router with a direct connection to the Wireless Router's local Router, the *Gateway IP Address* is the address of the Wireless Router's local router.
- For routers that must forward packets to another router before reaching the Wireless Router's local router, the *Gateway IP Address* is the address of the intermediate router.

Static Routing - Example

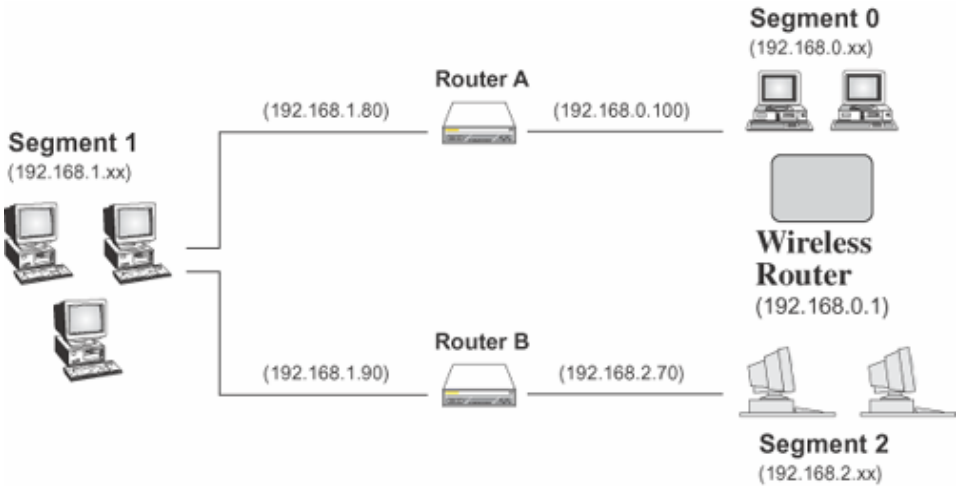


Figure 5: Routing Example

For the Wireless Router's Routing Table

For the LAN shown above, with 2 routers and 3 LAN segments, the Wireless Router requires 2 entries as follows.

Entry 1 (Segment 1)	
Destination IP Address	192.168.1.0
Network Mask	255.255.255.0 (Standard Class C)
Gateway IP Address	192.168.0.100 (Wireless Router's local Router)
Metric	2
Entry 2 (Segment 2)	
Destination IP Address	192.168.2.0
Network Mask	255.255.255.0 (Standard Class C)
Gateway IP Address	192.168.0.100
Metric	3

For Router A's Default Route

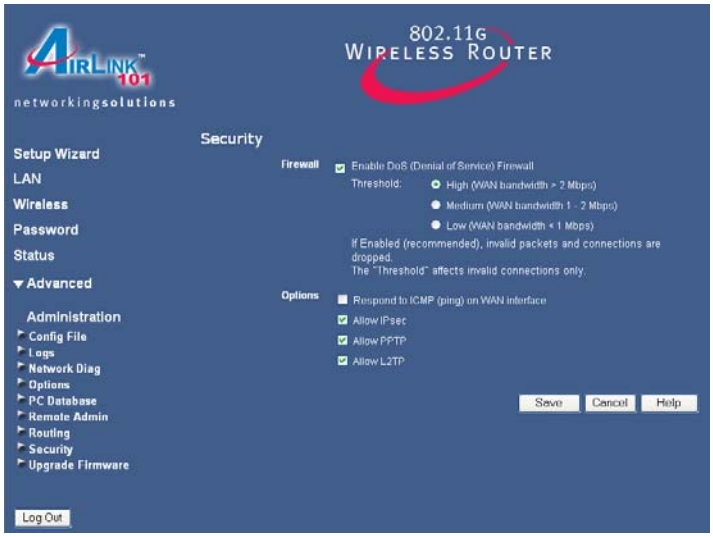
Destination IP Address	0.0.0.0
Network Mask	0.0.0.0
Gateway IP Address	192.168.0.1 (Wireless Router's IP Address)

For Router B's Default Route

Destination IP Address	0.0.0.0
Network Mask	0.0.0.0
Gateway IP Address	192.168.1.80 (Wireless Router's local router)

Security

This screen allows you to set Firewall and other security-related options.



Data - Security Screen

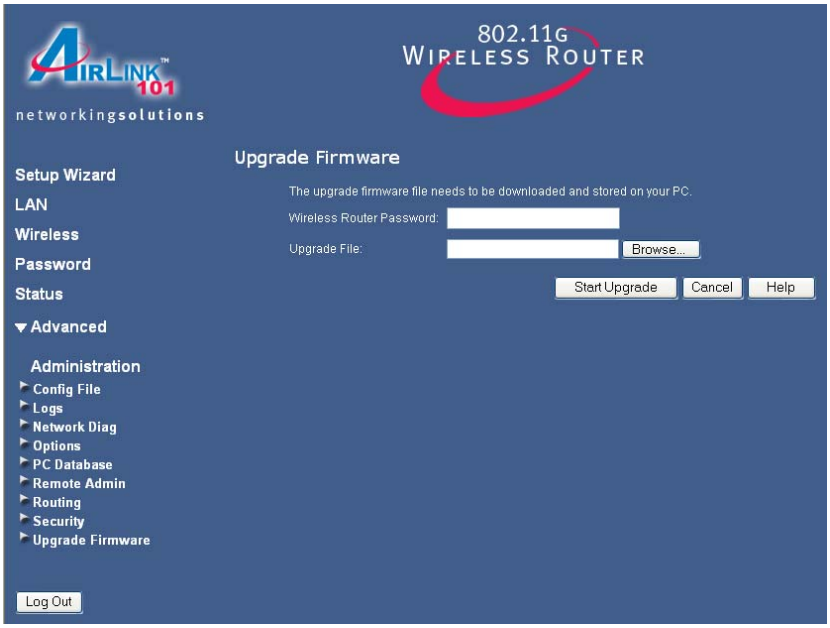
Firewall	
Enable DoS Firewall	If enabled, DoS (Denial of Service) attacks will be detected and blocked. The default is enabled. It is strongly recommended that this setting be left enabled. **Note:** • A DoS attack does not attempt to steal data or damage your PCs, but overloads your Internet connection so you cannot use it - the service is unavailable. • This device uses "Stateful Inspection" technology. This system can detect situations where individual TCP/IP packets are valid, but collectively they become a DoS attack.
Threshold	This setting affects the number of "half-open" connections allowed. • A "half-open" connection arises when a remote client contacts the Server with a connection request, but then does not reply to the Server's response. • While the optimum number of "half-open" connections allowed (the "Threshold") depends on many factors, the most important factor is the available bandwidth of your Internet connection. • Select the setting to match the bandwidth of your Internet connection.

Options	
Respond to ICMP	The ICMP protocol is used by the "ping" and "traceroute" programs, and by network monitoring and diagnostic programs. • If checked, the Wireless Router will respond to ICMP packets received from the Internet. • If not checked, ICMP packets from the Internet will be ignored. Disabling this option provides a slight increase in security.
Allow IPSec	The IPSec protocol is used to establish a secure connection, and is widely used by VPN (Virtual Private Networking) programs. • If checked, IPSec connections are allowed. • If not checked, IPSec connections are blocked.
Allow PPTP	PPTP (Point to Point Tunneling Protocol) is widely used by VPN (Virtual Private Networking) programs. • If checked, PPTP connections are allowed. • If not checked, PPTP connections are blocked.
Allow L2TP	L2TP is a protocol developed by Cisco for VPNs (Virtual Private Networks). • If checked, L2TP connections are allowed. • If not checked, L2TP connections are blocked.

Upgrade Firmware

The firmware (software) in the Wireless Router can be upgraded using your Web Browser.

You must first download the upgrade file, then select *Upgrade* on the *Administration* menu. You will see a screen like the following.



To perform the Firmware Upgrade:

1. Download the firmware from the manufacturer's web site.
2. Unzip the file to a folder in your computer.
3. Log in to the router's web configuration and go to Administration, Upgrade Firmware.
4. Click the "Browse" button and navigate to the location of the new firmware file.
5. Select the new firmware file.
6. Click the "Start Upgrade" button to commence the firmware upgrade.

The Wireless Router is unavailable during the upgrade process, and must restart when the upgrade is completed. Any connections to or through the Wireless Router will be lost.

Appendix A

Troubleshooting

This Appendix covers the most likely problems and their solutions.

Overview

This chapter covers some common problems that may be encountered while using the Wireless Router and some possible solutions to them. If you follow the suggested steps and the Wireless Router still does not function properly, contact your dealer for further advice.

General Problems

Problem 1: **Can't connect to the Wireless Router to configure it.**

Solution 1: Check the following:

- The Wireless Router is properly installed, LAN connections are OK, and it is powered ON.
- Ensure that your PC and the Wireless Router are on the same network segment. (If you don't have a router, this must be the case.)
- If your PC is set to "Obtain an IP Address automatically" (DHCP client), restart it.
- If your PC uses a Fixed (Static) IP address, ensure that it is using an IP Address within the range 192.168.1.2 to 192.168.1.254 and thus compatible with the Wireless Router's default IP Address of 192.168.1.1. Also, the Network Mask should be set to 255.255.255.0 to match the Wireless Router.
  In Windows, you can check these settings by using *Control Panel-Network* to check the *Properties* for the TCP/IP protocol.

Internet Access

Problem 1: **When I enter a URL or IP address I get a time out error.**

Solution 1: A number of things could be causing this. Try the following troubleshooting steps.

- Check if other PCs work. If they do, ensure that your PCs IP settings are correct. If using a Fixed (Static) IP Address, check the Network Mask, Default gateway and DNS as well as the IP Address.
- If the PCs are configured correctly, but still not working, check the Wireless Router. Ensure that it is connected and ON. Connect to it and check its settings. (If you can't connect to it, check the LAN and power connections.)
- If the Wireless Router is configured correctly, check your Internet connection (DSL/Cable modem etc) to see that it is working correctly.

Problem 2: **Some applications do not run properly when using the Wireless Router.**

Solution 2: The Wireless Router processes the data passing through it, so it is not transparent.

Use the *Special Applications* feature to allow the use of Internet applications that do not function correctly.

If this does solve the problem you can use the *DMZ* function. This should work with almost every application, but:

- It is a security risk, since the firewall is disabled.
- Only one (1) PC can use this feature.

Wireless Access

Problem 1: **My PC can't locate the Wireless Router.**

Solution 1: Check the following.

- Your PC is set to *Infrastructure Mode*. (Routers are always in *Infrastructure Mode*)
- The SSID on your PC and the Wireless Router are the same. Remember that the SSID is case-sensitive. So, for example "Workgroup" does NOT match "workgroup".
- Both your PC and the Wireless Router must have the same setting for WEP. The default setting for the Wireless Router is disabled, so your wireless station should also have WEP disabled.
- If WEP is enabled on the Wireless Router, your PC must have WEP enabled, and the key must match.
- If the Wireless Router's *Wireless* screen is set to *Allow LAN access to selected Wireless Stations only*, then each of your Wireless stations must have been selected, or access will be blocked.
- To see if radio interference is causing a problem, see if connection is possible when close to the Wireless Router. Remember that the connection range can be as little as 100 feet in poor environments.

Problem 2: **Wireless connection speed is very slow.**

Solution 2: The wireless system will connect at the highest possible speed, depending on the distance and the environment. To obtain the highest possible connection speed, you can experiment with the following:

- Wireless Router location.
  Try adjusting the location and orientation of the Wireless Router.
- Wireless Channel
  If interference is the problem, changing to another channel may show a marked improvement.
- Radio Interference
  Other devices may be causing interference. You can experiment by switching other devices Off, and see if this helps. Any "noisy" devices should be shielded or relocated.
- RF Shielding
  Your environment may tend to block transmission between the wireless stations. This will mean high access speed is only possible when close

to the Wireless Router.

Appendix B

About Wireless LANs

This Appendix provides some background information about using Wireless LANs (WLANs).

Modes

Wireless LANs can work in either of two (2) modes:

- Ad-hoc
- Infrastructure

Ad-hoc Mode

Ad-hoc mode does not require a Wireless Router or a wired (Ethernet) LAN. Wireless Stations (e.g. notebook PCs with wireless cards) communicate directly with each other.

Infrastructure Mode

In Infrastructure Mode, one or more Wireless Routers are used to connect Wireless Stations (e.g. Notebook PCs with wireless cards) to a wired (Ethernet) LAN. The Wireless Stations can then access all LAN resources.

Wireless Routers can only function in "Infrastructure" mode, and can communicate only with Wireless Stations that are set to "Infrastructure" mode.

BSS/ESS

BSS

A group of Wireless Stations and a single Wireless Router, all using the same ID (SSID), form a Basic Service Set (BSS).

Using the same SSID is essential. Devices with different SSIDs are unable to communicate with each other.

ESS

A group of Wireless Stations, and multiple Access Points, all using the same ID (ESSID), form an Extended Service Set (ESS).

Different Access Points within an ESS can use different Channels. In fact, to reduce interference, it is recommended that adjacent Access Points SHOULD use different channels.

As Wireless Stations are physically moved through the area covered by an ESS, they will automatically change to the Access Point that has the least interference or best performance. This capability is called **Roaming**. (Access Points do not have or require Roaming capabilities.)

Channels

The Wireless Channel sets the radio frequency used for communication.

- Wireless Routers use a fixed Channel. You can select the Channel used. This allows you to choose a Channel which provides the least interference and best performance. In the USA and Canada, 11 channels are available. If using multiple Access Points, it is better if adjacent Access Points use different Channels to reduce interference.
- In "Infrastructure" mode, Wireless Stations normally scan all Channels, looking for a Wireless Router. If more than one Wireless Router can be used, the one with the strongest signal is used. (This can only happen within an ESS.)
- If using "Ad-hoc" mode (no Wireless Router), all Wireless stations should be set to use the same Channel. However, most Wireless stations will still scan all Channels to see if there is an existing "Ad-hoc" group they can join.

WEP

WEP (Wired Equivalent Privacy) is a standard for encrypting data before it is transmitted.

This is desirable because it is impossible to prevent snoopers from receiving any data that is transmitted by your Wireless Stations. But if the data is encrypted, then it is meaningless unless the receiver can decrypt it.

If WEP is used, the Wireless Stations and the Wireless Router must have the same settings for each of the following:

WEP	Off, 64 Bit, 128 Bit
Key	For 64 Bit encryption, the Key value must match. For 128 Bit encryption, the Key value must match
WEP Authentication	Open System or Shared Key.

Wireless LAN Configuration

To allow Wireless Stations to use the Wireless Router, the Wireless Stations and the Wireless Router must use the same settings, as follows:

Mode	On client Wireless Stations, the mode must be set to "Infrastructure". (The Wireless Router is always in "Infrastructure" mode.)
SSID (ESSID)	Wireless Stations should use the same SSID (ESSID) as the Wireless Router they wish to connect to. Alternatively, the SSID can be set to "any" or null (blank) to allow connection to any Wireless Router.
WEP	The Wireless Stations and the Wireless Router must use the same settings for WEP (Off, 64 Bit, 128 Bit). **WEP Key:** If WEP is enabled, the Key must be the same on the Wireless Stations and the Wireless Router. **WEP Authentication:** If WEP is enabled, all Wireless Stations must use the same setting as the Wireless Router (either "Open System" or "Shared Key").

Appendix C

Specifications

Multi-Function Wireless Router

Model	Wireless Router
Dimensions	141mm(W) * 100mm(D) * 27mm(H)
Operating Temperature	0° C to 40° C
Storage Temperature	-10° C to 70° C
Network Protocol:	TCP/IP
Network Interface:	5 Ethernet: 4 * 10/100BaseT (RJ45) LAN connection 1 * 10/100BaseT (RJ45) for WAN
LEDs	12
Power Adapter	12 V DC External

Wireless Interface

Standards	IEEE802.11g WLAN, JEIDA 4.2, roaming support
Frequency	2.4 to 2.4835GHz (Industrial Scientific Medical Band)
Channels	Maximum 14 Channels, depending on regulatory authorities
Modulation	DSSS BPSK/QPSK/CCK, OFDM/CCK
Data Rate	Up to 54 Mbps
Coverage Area	Indoors: 15m @54Mbps, 120m @6Mbps or lower Outdoors: 40m @54Mbps, 300m @6Mbps or lower
WEP	64Bit, 128Bit
Output Power	13dBm (typical)
Receiver Sensitivity	-80dBm Min.

Regulatory Approvals

CE Standards

This product complies with the 99/5/EEC directives, including the following safety and EMC standards:

- EN300328-2
- EN301489-1/-17
- EN60950

CE Marking Warning

This is a Class B product. In a domestic environment this product may cause radio interference in which case the user may be required to take adequate measures.

Appendix D

Technical Support

E-mail: support@airlink101.com

Toll Free: 1-888-746-3238

Web Site: www.airlink101.com

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