



Connectware™

Digi One/PortServer TS 2/4
Configuration and Administration
Guide

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In This Chapter

This chapter provides a brief introduction on setting up your Digi device. It discusses the following topics:

- Setup Overview 1-2
- About This Guide 1-3
- About Entering Commands on the Command Line..... 1-3
- Supported Devices 1-3
- Other Documents in the Library 1-4
- About Configuration Methods 1-5
- Configuration Prerequisites 1-6

Setup Overview

This section provides an overview of the setup process.

Step A: Plan

Before beginning setup, consider the following:

- How to assign an IP address to the Digi device's Ethernet interface, which can be accomplished in a number of ways. See "Configuring the IP Address" on page 2-1.
- How to configure serial ports. A key consideration is whether to use RealPort. Other considerations include the type of peripheral that will connect to the port and the peripheral's cabling requirements. See "Configuring Ports for RealPort" on page 3-1 and the online RealPort driver documentation and Cable Guide, both of which are on the Access Resource CD.
- The various ways that your Digi device can be configured. See "About Configuration Methods" on page 1-5 and "Configuration Prerequisites" on page 1-6 for more information.

Step B: Set Up the Hardware

1. If the Digi device, supports multiple serial port interfaces (EIA-232, EIA-422/485), set the interface with the dip switches on the device.
2. Connect the device to power and to the network.
3. Connect peripherals to serial ports. See the Cable Guide on the Access Resource CD.

Step C: Install and Setup DPA-Remote

DPA-Remote is a utility that provides one of the ways to configure an IP address and also provides port monitoring. See the *Digi Port Authority Remote Device Monitor Setup Guide*, which is on the Access Resource CD.

Step D: Configure an IP Address

There are a number of ways to configure an IP address. See "Configuring the IP Address" on page 2-1 for more information.

Step E: Configure Ports

See the following for more information:

- "Configuring Ports for RealPort" on page 3-1
- "Configuring Ports for Printers" on page 4-1
- "Configuring Ports for Terminals and Computers" on page 6-1
- "Configuring Ports for Modems" on page 5-1

Step F: Configure Other Features as Required

See the following for information on setting up other features:

- "Configuring PPP" on page 8-1
- "Configuring IP Routing" on page 9-1
- "Configuring Autoconnection" on page 7-1
- "Configuring Console Management" on page 10-1
- "Configuring Security Features" on page 12-1
- "Configuring DNS" on page 13-1

Step G: Troubleshoot Setup Problems

Troubleshoot problems as required. . See "Digi One/PortServer TS 2/4 Troubleshooting" on page 18-1.

About This Guide

Purpose

This guide provides the following:

- Configuration and administration procedures
- Configuration examples

Audience

This manual is intended for the person responsible for configuring and administering Digi One/PortServer TS 2/4. It assumes that this person has experience configuring network devices and is familiar with networking concepts.

Scope

This manual provides step-by-step instructions for configuring and administering Digi One/PortServer TS 2/4's main features. It does not address how to configure every option, provide complete information on commands, or discuss hardware installation. These topics are covered in other documents in the Digi One/PortServer TS 2/4 library.

About Command Line Examples

In this manual, many command examples are broken up and placed on two lines of the manual. This is done to control where the line breaks, making it as easy to read as possible. When this is done, the second line of the command will be indented slightly, as shown below.

```
set menu range=6 t1="Console Management Menu" name="Console Management
  Menu" m3="Connect to System 1" c3="connect 1" m4="Connect to System 2"
  c4="connect 2"
```

About Entering Commands on the Command Line

On the Digi One/PortServer TS 2/4 command line, do not force a line break (by pressing Enter or Return). This will commit the command before you finish adding all command fields. If your terminal does not support wrapping to the next line and long commands scroll out of sight, the easiest way to enter long commands is by breaking the command into multiple commands as shown below. If you use this method, however, you must let the Digi One/PortServer TS 2/4 know that you are configuring the same entity, such as the same port, menu, or line. This is done by repeating the range or name field in each command.

```
set menu t1="Console Management Menu" range=6
set menu range=6 name="Console Management Menu" m3="Connect to System 1"
set menu range=6 c3="connect 1" m4="Connect to System 2"
set menu range=6 c4="connect 2"
```

Supported Devices

This manual provides information on the following Digi devices:

- Digi One RealPort
- Digi One IA RealPort
- PortServer TS 2
- PortServer TS 4

Other Documents in the Library

Here is a list of the other documents in the library:

Access Resource CD Card

This card provides information on the contents of the Access Resource CD. It includes the CD mounting instructions required to access the CD on many Unix systems.

Digi One/PortServer TS 2/4 Setup Card

This card, which comes in the Digi One/PortServer TS 2/4 package, provides a brief overview on the setup process.

Digi One/PortServer TS Command Reference

This online manual, available on the Access Resource CD, provides complete information on commands.

RealPort Setup Guides

These online manuals provide information on setting up servers for RealPort software.

Digi Port Authority - Remote Device Monitor Setup Guide

This online manual provides information on installing and using Digi Port Authority - Remote software.

About Configuration Methods

Use this section to learn about configuration methods.

Configuring the Digi One/PortServer TS 2/4 from an Attached Terminal

With this method, you cable a terminal or PC running terminal emulation software to a Digi One/PortServer TS 2/4 port and then use the command line to enter commands. This method allows you to configure all features. It requires, however, that you and the Digi One/PortServer TS 2/4 be in the same location. Some users find it advantageous to configure the Digi One/PortServer TS 2/4 IP address this way and then use one of the other methods for the rest of the configuration.

Configuring the Digi One/PortServer TS 2/4 from a Telnet Session

With this method, you Telnet to the Digi One/PortServer TS 2/4 and use the command line to complete configuration tasks. The only disadvantage to this method is that you have to configure the Digi One/PortServer TS 2/4 with an IP address before you can Telnet to it.

Configuring the Digi One/PortServer TS 2/4 from the Web Interface

The great advantage to this method is ease of use. This method does, however, require that you configure the IP address before you can access the configuration from the web interface, and some features cannot be configured this way.

Downloading a Configuration File

With this method, you configure a Digi device and then do the following:

1. Download an existing configuration file to a host system.
2. Edit the file with specific configuration using a text editor.
3. Upload the file to the the Digi Digi One/PortServer TS 2/4.

This an excellent method for maintaining highly similar configuration files for multiple Digi devices. The disadvantage is that the Digi One/PortServer TS 2/4 requires some configuration steps, such as the IP address, to be completed before it can be used.

Configuration Prerequisites

Accessing the Command Line from a Locally-Connected Terminal

Use this procedure to access the command line and the configuration from a terminal connected to one of the Digi One/PortServer TS 2/4's serial ports.

1. Connect a terminal or PC to a serial port on the Digi One/PortServer TS 2/4.
 - For a terminal, use the cable that came with your package.
 - For a Windows Hyperterminal connection, use the cable that came in the package, a straight-through DB25-to-DB9 modem cable, and gender changers as required.
2. Configure the parameters of the terminal or terminal emulation software to work with the Digi serial port. The default port settings are:
 - VT 100 emulation
 - 9600 baud
 - 8-bit character
 - 1 stop bit
 - No parity
3. Log in as the root user. The default password is dbps.

Logging On As Root from the Command Line

1. At the login prompt, enter the following: `root`
2. At the password prompt, supply the root password. The default is dbps.

Accessing the Command Line from a Telnet Session

Use this procedure to access the command line and the configuration from a Telnet session. This procedure assumes that you have configured the Digi device with an IP address already. See "Configuring the IP Address" on page 2-1.

1. To Telnet to the Digi One/PortServer TS 2/4, enter the following command from a command prompt on another networked device, such as a server:

```
telnet ip-address
```

where *ip-address* is the Digi One/PortServer TS 2/4's IP address

Example: `telnet 192.3.23.5`

2. Log in as the root user. The default password is dbps.

Accessing the Configuration from the Web Interface

Use this procedure to access the configuration from the web interface. This procedure assumes that you have configured the Digi device with an IP address already. See "Configuring the IP Address" on page 2-1.

1. Access the Digi One/PortServer TS 2/4 from a web browser by specifying the Digi One/PortServer TS 2/4's IP address in the URL window.
2. Log on as root. The default password is dbps.

Configuring the IP Address

In This Chapter

This chapter discusses how to configure Digi One/PortServer TS 2/4's IP address and other features associated with its Ethernet interface. It discusses the following topics:

- Options for Configuring the IP Address and Mask 2-2
- Configuring the Ethernet Interface with DPA-Remote 2-3
- Configuring the IP Address Using Ping-ARP 2-4
- Configuring the Ethernet Interface from the Command Line 2-5
- Configuring an IP Address using DHCP and RARP 2-5

Options for Configuring the IP Address and Mask

Options

The Digi One/PortServer TS 2/4 IP address can be configured using the following methods:

- With Digi Port Authority-Remote, a Digi utility
- By updating the ARP table on a server and then pinging the Digi device (called Ping-ARP)
- From the command line using the set config command
- Using a RARP server
- Using a DHCP server

The IP address and mask can also be changed using the web interface. This method, however, does not work for the initial IP address configuration.

Devices That Support DPA-Remote and Ping-ARP for IP Address Configuration

Not all Digi devices can use DPA-Remote and Ping-ARP for IP address configuration. To determine if you can use these features, find the hardware label on your Digi device and then use the table below to determine whether this feature is available:

Device	Part Number	Revision Required
Digi One IA RealPort	50000764-01	F or higher
Digi One RealPort	50000723-01	J or higher
PortServer TS 2	50000723-02	J or higher
PortServer TS 4	50000723-03	G or higher

Configuring the Ethernet Interface with DPA-Remote

Use this section to configure an initial IP address, subnet mask, and default gateway using DPA-Remote. This procedure cannot be used to change the IP address, but only to assign the initial IP address. It also cannot be used if a DHCP server is active.

Starting Point

This procedure assumes the following:

- That your Digi device supports this feature. See "Devices That Support DPA-Remote and Ping-ARP for IP Address Configuration" on page 2-2.
- That your Digi device is connected to the Ethernet network
- That the Digi device has DHCP client turned on. This is the default setting, so it will be on unless it was turned off.
- That you do **not** have a DHCP server to serve IP address. If you do, use the DHCP procedure. See "Configuring an IP Address using DHCP and RARP" on page 2-5.
- That you have installed DPA-Remote version 2.01.11 or later. For information on installing DPA-Remote, see the *Digi Port Authority Remote Device Monitor Setup Guide*, which is on the Access Resource CD.

Procedure

1. Run DPA-Remote.
2. If DPA-Remote is not set for ADDP, choose ADDP as the Discovery Protocol.
3. Choose Discover.

A list of Digi devices appears. Systems with IP addresses of 0.0.0.0 need IP addresses.

4. Select a device from the list and then choose Configure.
5. Supply an IP address, subnet mask and default gateway and then choose OK.

DPA-Remote configures the IP address, subnet mask and default gateway.

Configuring the IP Address Using Ping-ARP

Use this section to configure an IP address by manually updating a server's ARP table and then pinging the Digi device.

Starting Point

This procedure assumes the following:

- That your Digi device supports this feature. See "Devices That Support DPA-Remote and Ping-ARP for IP Address Configuration" on page 2-2.
- That your Digi device is connected to the Ethernet network

Procedure

1. Record the MAC address of the Digi device. It's on the back of the unit.
2. Access a server on the same subnet as the Digi device.
3. Manually update the server's ARP table using the Digi device's MAC address and the IP address you want assigned to the Digi device. The following is an example of how this is done on a Windows NT 4.0 system:

```
arp -s 143.191.2.1 00-40-9d-22-23-60
```

4. Ping the Digi device using the IP address just assigned. The following is an example:

```
ping 143.191.2.1
```

The ping will probably time out before there is a response from the Digi device.

5. Wait a few seconds and then ping the Digi device again.

The Digi device replies to the ping, indicating that the IP address has been configured.

Configuring the Ethernet Interface from the Command Line

This section discusses how use the command line to configure an IP address, mask, and default gateway for Digi One/PortServer TS 2/4's Ethernet interface.

Manual Configuration Procedure

1. To configure an IP address for the Ethernet interface, enter the following command:

```
set config ip=ip-address
```

where *ip-address* is the IP address for the Ethernet interface
Example:

```
set config ip=191.143.2.154
```
2. To configure a subnetmask, enter the following command:

```
set config submask=mask
```

where *mask* is the subnet mask for this subnetwork
Example:

```
set config submask=255.255.255.0
```
3. To ensure that this address is permanent, turn DHCP off by entering the following command:

```
set config dhcp=off
```
4. To configure a default gateway, enter the following command:

```
set config gateway=ip-address
```

where *ip-address* is the IP address of the default gateway
Example

```
set config gateway=191.143.2.46
```
5. Reboot the Digi device at the prompt using the following command:

```
boot action=reset
```

Manual Configuration Example

In this example set config commands configure the Ethernet interface and the boot command reboot the Digi device, which is required for the address change to take affect.

```
set config ip=192.150.150.10 submask=255.255.255.0 dhcp=off
set config gateway=192.150.150.11
boot action=reset
```

Configuring an IP Address using DHCP and RARP

About DHCP and RARP

When the Digi One/PortServer TS 2/4 boots, it transmits a DHCP request and a RARP request. This continues until an address is assigned.

Procedure

To use RARP or DHCP follow these steps:

1. Set up an entry for an address on a DHCP or RARP server. If you intend to use RealPort, do the following:
 - Reserve a permanent IP address.
 - Record the IP address. You will need it when you configure the RealPort driver.
2. Power on the Digi One/PortServer TS 2/4.
The DHCP or RARP server assigns the Digi One/PortServer TS 2/4 an IP address.

In This Chapter

This chapter describes how to configure Dig One/PortServer TS 2/4 for RealPort connections. It discusses the following topics:

- About RealPort. 3-2
- Configuring Ports: Web Interface 3-3
- Configuring Ports for RealPort: Command Line 3-4
- Example 3-4

About RealPort

This section provides a brief introduction to RealPort.

What is RealPort?

RealPort is a feature that allows network-based host systems to use the ports of the Dig One/PortServer TS 2/4 as though they were the host system's own ports, appearing and behaving as local ports to the network-based host.

RealPort Advantages

RealPort provides the following advantages:

- It expands the number of ports available to the host system.
- It enables Dig One/PortServer TS 2/4 ports to be treated as if they were directly connected to the host, which means they use all standard operating system interfaces that control baud rate, parity, stop bits, and flow control.
- It enables host administrators to do most of the required configuration on the host, the system with which the administrator is most familiar.
- It dramatically reduces host CPU overhead because multiple terminal or printer sessions are multiplexed over the same TCP/IP connection.

Configuring the RealPort Software

You must install and configure RealPort software on each host that will use RealPort ports. See the RealPort documentation for more information.

Configuration Options

You can configure Dig One/PortServer TS 2/4 for RealPort from the command line or using the web interface. For information on using the web interface, see "Configuring Ports: Web Interface" on page 3-3.

Configuring Ports: Web Interface

Use this procedure to configure a port from the web interface.

1. Access the web interface by entering the Dig One/PortServer TS 2/4 IP address in a browser's URL window.
2. Log in to the Dig One/PortServer TS 2/4 as root.
The default password is dbps.
3. From the main menu, select Configure > RealPort.
A screen similar to the following appears.



4. To complete configuration, choose Next and then follow the prompts.
5. To return to the main Ports menu, choose Ports from the Menu again.
6. To complete RealPort setup, install and configure the RealPort driver. See the appropriate RealPort setup guide on the Access Resource CD.

Configuring Ports for RealPort: Command Line

This section describes how to configure RealPort ports from the command line.

Procedure

Use this procedure to use the command line to configure Dig One/PortServer TS 2/4 for RealPort.

This procedure assumes that you have signed on as root and have or will

- Install RealPort software on each RealPort host. See the appropriate RealPort documentation for more information.
- Properly cabled Dig One/PortServer TS 2/4 ports and devices.
- Set up the devices connected to Dig One/PortServer TS 2/4 ports

1. Configure the RealPort TCP port by entering the following command:

```
set tcp realport=771
```

2. Configure Dig One/PortServer TS 2/4 ports by entering the following command:

```
set ports range=range dev=rp
```

where *range* is the range of ports to which this command applies

Example: `set ports range=2 dev=rp`

Example

In this example, all ports are configured for RealPort.

```
set tcp realport=771
```

```
set ports range=* dev=rp
```

In This Chapter

This chapter describes how to configure Dig One/PortServer TS 2/4 ports for printer connections. It discusses the following topics:

- Configuration Considerations 4-2
- Configuring Ports for Printers: Web Interface 4-3
- Configuring Printer Connections: Command Line 4-3
- Configuring a Port for Direct-Access Printing. 4-5

Configuration Considerations

You should be aware of the following considerations if you intend to configure Dig One/PortServer TS 2/4 to handle printers.

Using RealPort

RealPort, a feature that allows network-based host systems to use the ports of the Dig One/PortServer TS 2/4 as though they were the host system's own ports, is an easy and efficient way for printers to use Dig One/PortServer TS 2/4 ports. For information on this option, see "Configuring Ports for RealPort" on page 3-1.

Determining Your Printer's Flow Control Requirements

If you set the Dig One/PortServer TS 2/4 flow control parameters incorrectly, the printer may not print all data sent to it. Consequently, before you configure a Dig One/PortServer TS 2/4 port for a printer, check the printer's documentation to determine if it uses hardware flow control, software flow control, or no flow control at all.

Flow Control Tips

Here are some tips to ensure that your printer performs as expected:

- If flow control is necessary, ensure that the printer and Dig One/PortServer TS 2/4 use the same flow control scheme.
- Most printers that use hardware flow control issue the DTR (data terminal ready) signal when they are ready for data. If so, the DTR pin on the cable from the printer must be wired to an input on the Dig One/PortServer TS 2/4 port (usually CTS or DCD) that can be used for flow control.

Printing with AIX Systems

Digi does not recommend using lpd to print multiple jobs to a Dig One/PortServer TS 2/4-attached printer from an AIX print spooler because this may cause the print job to time out.

Using the lpd Protocol

Here are some tips for configuring the print spooler on your UNIX system when you intend to print using the lpd protocol to a printer attached to Dig One/PortServer TS 2/4:

1. The number of copies option with lpr is not supported.
2. Banner pages are not supported.
3. Give the Dig One/PortServer TS 2/4's DNS name or IP address as the remote system's name.
4. Specify a queue name that conforms to the following conventions:
 - Begin the queue name with one of the following character strings: (a) Use `ascii` if you want Dig One/PortServer TS 2/4 to substitute carriage return and line feed characters for each line feed the system sends. (b) Use `raw` if no substitution should be performed.
 - After the queue name, insert an underscore character and the number of the Dig One/PortServer TS 2/4 port to which the printer is attached.
 - If you want to use either of the following options, specify an additional underscore and then the letter that identifies the option: (a) Use `f` to append a form feed character to the end of each file in a print job (b) Use `d` to add a Ctrl-d to the end of each file in a print job. (This is often required by PostScript printers.)

Examples

String	Result
<code>ascii_1</code>	Prints to port 1 and translates CR to CR/LF.
<code>ascii_8_f</code>	Prints to port 8, translates CR to CR/LF and prints a form feed at the end of the job.
<code>raw_1_d</code>	Prints to port 1 with no translation and appends a Ctrl-d to the end of the print job.

Tips for telnet and rsh Printing

Here are some tips for handling telnet and rsh printing:

- If line feed and carriage return problems occur, try supplying a set line command that specifies `onlcr=on`. This converts carriage returns to carriage return/line feeds.
- If you want tab characters (ASCII character 9) converted to 8 spaces, use a set line command that specifies `otab=on`.

Configuring Ports for Printers: Web Interface

Use this procedure to configure a port from the web interface.

1. Access the web interface by entering the Dig One/PortServer TS 2/4 IP address in a browser's URL window.
2. Log in to the Dig One/PortServer TS 2/4 as root.
The default password is dbps.
3. From the main menu, choose Configure > Ports.
4. To configure a port, do the following:
 - a. Choose the port from the port column.
 - b. Ensure that the Device Type is Printer.
 - c. Make other changes to the configuration as required. Use the online help for information.
 - d. If you want to apply this configuration to multiple ports, choose Clone, select the ports for this configuration, and then choose Continue.
 - e. Choose Submit.
5. To return to the main Ports menu, choose Ports from the menu again.

Configuring Printer Connections: Command Line

This section describes how to configure Dig One/PortServer TS 2/4 for printer connections.

Related Information

See the set ports, set line, and set flow commands in the *Digi One/PortServer TS Command Reference*.

Procedure

This procedure assumes the following:

- That you are logged in as root
- That you know printer attributes, such as baud rate and parity

1. Configure the port for a printer by supplying the following command:

```
set ports dev=prn range=range
```

where *range* is a range of ports

Example: `set ports dev=prn range=1-2`

2. Configure line attributes with a set line command. The attributes you configure depend on printer requirements. See the set line command in the *Digi One/PortServer TS Command Reference* to determine which set line command fields you require.
3. Configure flow control attributes with the set flow command. The attributes you configure depend on printer requirements. See the set flow command in the *Digi One/PortServer TS Command Reference* for more information.

Example

In this example, port 2 is configured for a printer that uses hardware flow control.

```
set ports range=2 dev=prn
```

```
set line range=2 baud=9600 csize=8 stopb=1 parity=n  
set flow range=2 cts=on ixon=off ixoff=off
```

Configuring a Port for Direct-Access Printing

Direct access printing allows Telnet users on the LAN to access a port and to issue print commands directly to the printer. This section describes the two ways users can access a printer directly and explains how to configure the port to support each method.

Method 1: Specifying Port Numbers in the Telnet Command

This method allows users to issue telnet commands that identify the correct port by using TCP port numbers. Users identify the type of connection and port number by specifying one of the following:

For this connection type...	Identify the port by specifying...
Telnet	2000 plus the number of the port. Example: 2002 for port 2.
Raw	2100 plus the number of the port. Example: 2102 for port 2.

User Command Example 1

In this example, a user specifies a standard telnet connection on port 2 of a Dig One/PortServer TS 2/4 using IP address 199.250.38.15.

```
cat myfile | telnet 199.250.38.15 2002
```

User Command Example 2

In this example, a user specifies a raw telnet connection on port 2 of a Dig One/PortServer TS 2/4 using IP address 199.250.38.15.

```
cat myfile | telnet 199.250.38.15 2102
```

Method 1 Configuration

There is no special configuration required to set up a port for this type of direct access. Simply configure the port for a printer. See "Configuring Printer Connections: Command Line" on page 4-3 for more information.

Method 2: Using Alternate IP Addresses

This method provides similar functions to method 1, except alternate IP addresses allow users to identify a specific port by simply specifying an IP address.

Method 2 Configuration

To configure an alternate IP address, do the following:

- Configure the port for a printer. See *Configuring Printer Connections: Command Line* on page 4-3 for more information.
- Supply a set altip command that specifies the following:

```
set altip group=port-number ip=ip-address
```

where

— *port-number* is the number of a Dig One/PortServer TS 2/4 port

— *ip-address* is the IP address of the Dig One/PortServer TS 2/4

Command Line Example

```
set ports range=2 dev=prn
set line range=2 baud=9600 csize=8 stopb=1 parity=n
set flow range=2 cts=on rts=on ixon=off ixoff=off
set altip group=2 ip=199.250.38.17
```


In This Chapter

This chapter describes how to configure Digi One/PortServer TS 2/4 ports for modem connections. It discusses the following topics:

- Tips on Configuring A Modem 5-2
- Configuring Ports for Modems: Web Interface 5-3
- Configuring Ports for Incoming Modem Connections: Command Line 5-3
- Configuring Ports for Outgoing/Bi-Directional Connections: Command Line 5-4

Tips on Configuring A Modem

Here are some tips on configuring modems to work with Digi One/PortServer TS 2/4:

- Configure the modem so that DCD goes high when it receives an incoming connection request.
- Configure the modem to answer an incoming call only when DTR is high, and to drop the line when DTR goes low.
- For bidirectional connections, it is advisable to configure the non-volatile parameters in the modem for incoming calls. Also configure the modem to reset to these parameters when DTR is dropped.
- Configure the modem to lock the serial line speed at the highest baud rate the modem will accept for reliable data transfer because Digi One/PortServer TS 2/4 cannot switch the baud rate of the serial line on a per call basis without reconfiguration.

Note: You may want to consider connecting modems using RealPort, a feature that allows network-based host systems to use the ports of the Digi One/PortServer TS 2/4 as though they were the host system's own ports. It is an easy and efficient way for modems to use Digi One/PortServer TS 2/4 ports. For information on this option, see "Configuring Ports for RealPort" on page 3-1.

Configuring Ports for Modems: Web Interface

Use this procedure to configure a port for a modem from the web interface.

1. Access the web interface by entering the Digi One/PortServer TS 2/4 IP address in a browser's URL window.
2. Log in to the Digi One/PortServer TS 2/4 as root.
The default password is dbps.
3. From the main menu, choose Configure > Ports.
4. To configure a port, do the following:
 - a. Choose the port from the port column.
 - b. Configure the correct device type. Choose Modem in for inbound modem connections, Modem out for outbound connections, and Modem for bidirectional connections.
 - c. Make other changes to the configuration as required. Use the online help for information.
 - d. If you want to apply this configuration to multiple ports, choose Clone, select the ports for this configuration, and then choose Continue.
 - e. Choose Submit.
5. To return to the main Ports menu, choose Ports from the menu again.

Configuring Ports for Incoming Modem Connections: Command Line

This section describes how to configure incoming-only modem connections, that is, connections that are initiated by a device across the telephone network.

Related Information

- If you intend to run PPP traffic over this modem connection, see "Configuring PPP" on page 8-1.
- For more information on setting the port's flow control attributes see the set flow command in the *Digi One/PortServer TS Command Reference*.
- For information on setting up the port for autoconnection, see "Configuring Autoconnection" on page 7-1 of this manual and the set ports command in the *Digi One/PortServer TS Command Reference*.
- For information on setting serial line operating parameters such as character size, the number of stop bits, and parity, see the set line command in the *Digi One/PortServer TS Command Reference*.

Procedure

This procedure assumes that you

- Know the operating parameters required by the modem. If you do not, see the modem documentation.
 - Have or will correctly cable the connection between the Digi One/PortServer TS 2/4 serial ports and modems. See the *Digi One/PortServer Cable Guide* for more information.
 - Have logged in as root
1. Supply a set ports command that specifies the following:

```
set ports range=range dev=min
```

where *range* is a Digi One/PortServer TS 2/4 port or range of ports.
Example:

```
set ports range=2 dev=min
```
 2. Supply a set line command that specifies the following:

```
set line range=range baud=bps
```

where *range* is a port or range of ports and *bps* is the line speed for this port.
Example:

```
set line range=2 baud=115200
```
 3. Supply a set flow command that defines the flow control scheme required by the modem.

Example

In this example, ports 1 and 2 are set up for incoming modem connections using RTS/CTS flow control.

```
set ports range=1-2 dev=min
set line range=1-2 baud=115200
set flow range=1-2 ixon=off ixoff=off cts=on rts=on
```

Configuring Ports for Outgoing/Bi-Directional Connections: Command Line

This section describes how to configure outgoing and bidirectional modem connections from the command line.

Related Information

- For more information on setting the port's flow control attributes see the set flow command in the *Digi One/PortServer TS Command Reference*.
- For information on setting serial line operating parameters such as character size, the number of stop bits, and parity, see the set line command in the *Digi One/PortServer TS Command Reference*.
- For more information on configuring dialer and login scripts, see the set script command in the *Digi One/PortServer TS Command Reference*.

Before You Begin

This procedure assumes that you

- Know the operating parameters required by the modem. If you do not, see the modem documentation.
- Have or will correctly cable the connection between the Digi One/PortServer TS 2/4 serial ports and modems. See the *Digi One/PortServer Cable Guide* for more information.
- Logged in as root

Procedure

1. Supply a set ports command that specifies the following:

```
set ports range=range dev=dev
```

where *range* is a serial port or range of serial ports and *dev* is one of the following:

- dev=mout for outgoing-only connections
- dev=mio for bidirectional connections

Note: Use a group number (on the group field), if you intend to create a hunt group of ports that can access a pool of modems. Make sure this group number is greater than 65.

Example: `set ports range=2 dev=mio`

2. Supply a set line command that specifies the following:

```
set line range=range baud=bps
```

where *range* is a serial port or range of ports and *bps* is the line speed of the connection

Example: `set line range=2 baud=115200`

3. Supply a set flow command that defines the flow control scheme required by the modem.

Example

In this example, ports 1 and 2 are configured for bidirectional modems.

```
set ports range=1-2 dev=mio
set line range=1-2 baud=115200
set flow range=1-2 ixon=off ixoff=off rts=on cts=on
```


In This Chapter

This chapter describes how to configure Digi One/PortServer TS 2/4 ports for terminal and computer connections. It discusses the following topics:

- Configuring Ports for Terminals: Web Interface 6-2
- Configuring Ports for Terminals: Command Line 6-2
- About Computer Connections 6-3

Configuring Ports for Terminals: Web Interface

Use this procedure to configure a port from the web interface.

1. Access the web interface by entering the Digi One/PortServer TS 2/4 IP address in a browser's URL window.
2. Log in to the Digi One/PortServer TS 2/4 as root.
The default password is dbps.
3. From the main menu, choose Configure > Ports.
4. To configure a port, do the following:
 - a. Choose the port from the port column.
 - b. Ensure that the Device type is set to Terminal.
 - c. Make changes to the configuration as required. Use the online help for information.
 - d. If you want to apply this configuration to multiple ports, choose Clone, select the ports for this configuration, and then choose Continue.
 - e. Choose Submit.
5. To return to the main Ports menu, choose Ports from the Menu again.

Configuring Ports for Terminals: Command Line

This section describes how to configure Digi One/PortServer TS 2/4 ports for terminal connections.

Port Defaults

Here is the default configuration for Digi One/PortServer TS 2/4 ports:

- VT-100 emulation
- 9600 baud
- 8-bit characters
- 1 stop bit
- No parity
- Software flow control

Related Information

- For information on the set line, set ports, and set flow commands, see the *Digi One/PortServer TS Command Reference*.
- For information on configuring terminal ports for autoconnections, see, "Configuring Autoconnection" on page 7-1.

Procedure

This procedure assumes the following:

- That you are logged in as root
- That you know the attributes, such as baud rate and parity, of the terminal that will be connected to this port

1. Supply a set ports command that specifies the following:

```
set ports range=range dev=term sess=num-of-sess
```

where *range* is a port or range of ports and *num-of-sess* is the number of simultaneous sessions the port user can maintain

2. Supply a set line command that specifies the following:

```
set line range=range baud=bps csize=characters parity=parity  
stopb=num-bits
```

where

- *range* is a port or range of ports

- *bps* is the line speed
 - *characters* is the character size
 - *parity* is the parity scheme to use on this line
 - *num-bits* is the number of stop bits to use
3. If your terminal uses hardware flow control, supply a set flow command that specifies the following (software flow control is the default, so a set flow command is not required in that case):

```
set flow range=range ixoff=off ixon=off cts=on rts=on
```

where *range* is a port or range of ports

Note: You may need to use additional set flow command fields, depending on the flow control scheme required by your terminal. See the set flow command in the *Digi One/PortServer TS Command Reference* for more information.

Example

In this example, port 1 and 2 are configured for connection to terminals using hardware flow control. The connection uses default for character size (8 bits), parity (no parity), and stop bits (1).

```
set ports range=1-2 sess=3 dev=term termttype=wy60
set line range=1-2 baud=19200
set flow range=1-2 ixon=off ixoff=off rts=on cts=on
```

About Computer Connections

Configuring computer connections is very similar to configuring terminal connections, which is discussed on page 6-2. Consequently, this section simply discusses the differences between these connection types.

Starting Point

This section assumes that

- You are logged in as root
- You know the attributes, such as baud rate and parity, of the PC that will be connected to this port

Configuring Typical PC Connections

To configure a port for a directly-connected PC, where the PC always initiates the connection, configure the connection as you would a terminal connection, except on the set ports command do the following:

- Specify *dev=min* if you have a 10-pin null modem cable to support this type of connection.
- Specify *dev=term* if you do not have a 10-pin null modem cable

Consider defining the serial connection as a PPP link. See "Configuring PPP" on page 8-1 for more information.

Command Line Example

In this example, ports 1-2 are set up for a BBS host.

```
set ports range=1-2 dev=prn group=70
set line range=1-2 baud=19200
set flow range=1-2 ixon=off ixoff=off rts=on cts=on
set altip group=70 ip=199.179.23.10
```


In This Chapter

This Chapter discusses how to configure the autoconnection feature. It covers the following topics:

- About Autoconnection 7-2
- Configuring a Port for Autoconnection: Web Interface 7-2
- Configuring Autoconnection By Port: Command Line 7-2
- Configuring a User for Autoconnection: Web Interface 7-3
- Configuring a User for Autoconnection: Command Line 7-3

About Autoconnection

The autoconnection feature allows you to configure a user to access the Digi One/PortServer TS 2/4 and then be automatically connected to a host on the LAN. You can implement autoconnection in the following ways:

- By port. In this case, all port users are automatically connected to the same host. The Digi One/PortServer TS 2/4 is completely transparent to them.
- By user. In this case, a user is required to login and may be required to supply a password, but once the user is authenticated, an automatic connection to a host is made.

Configuring a Port for Autoconnection: Web Interface

This section describes how to configure a port for autoconnection from the web interface.

1. Access the web interface by entering the Digi One/PortServer TS 2/4 IP address in a browser's URL window.
2. Log in to the Digi One/PortServer TS 2/4 as root.
The default password is dbps.
3. Select Configure and then Autoconnect from the menu.
4. Configure the port as required. Use the online help for more information.
5. To return to the main Ports menu, choose Ports from the Menu again.

Configuring Autoconnection By Port: Command Line

This section describes how to configure a port for autoconnection from the command line.

Procedure

This procedure describes how to set up a port for autoconnection only. It assumes that you have or will configure the port appropriately for a modem connection (see Chapter 5) or terminal connection (see Chapter 6).

To configure a port to provide automatic connections for all port users, supply a set ports command that specifies the following:

```
set ports range=range auto=on dest=ip-address dport=tcp=port
```

where

- *range* is a port or range of ports
- *ip-address* is the IP address of the host to which the autoconnection should be made
- *tcp-port* is a TCP port to use for this connection

Example

In this example, port 2 is configured for automatic Telnet connections to a host.

```
set ports range=2 auto=on dest=199.125.123.10 dev=min dport=23
```

Configuring a User for Autoconnection: Web Interface

1. Access the web interface by entering the Digi One/PortServer TS 2/4 IP address in a browser's URL window.
2. Log in to the Digi One/PortServer TS 2/4 as root.
The default password is dbps.
3. Select Configure and then Users from the menu.
4. To add an autoconnect user, do the following:
 - a. Choose Add User.
 - b. Enter a name and then choose Submit
 - c. Choose the new user from the Name column.
 - d. Configure the user. Be sure to specify the following: (1) Default Access: Autoconnect (2) Enable Autoconnect (3) The IP address that will be the destination for the autoconnect user (4) A Destination TCP port number, which determines the type of connection for this user (such as 23 for Telnet).
 - e. Choose Submit.
5. To return to the main User menu, choose User from the Menu again.

Configuring a User for Autoconnection: Command Line

This section describes how to configure a user for autoconnection.

Procedure

This procedure deals with autoconnection features only. It assumes that you have or will configure

- The port for modem connections (see Chapter 5) or terminal connections (see Chapter 6)
- Other user attributes (see the set user command in the *Digi One/PortServer TS Command Reference*)

To configure a user to automatically connect to a host, supply a set user command that specifies the following:

```
set user name=user-name ports=ports autoconnect=on autohost=ip-address  
    autoport=tcp-port defaultaccess=autoconnect
```

where

- *user-name* is the name of the user
- *ports* is the ports this user can use
- *ip-address* is the IP address of the host to which the user will be connected
- *tcp-port* is the TCP port to use for connections

Example

In this example, a user is configured for autoconnection using telnet to the host specified. Because the password field is not specified, the default (password=on) requires that the user supply a password before the connection is made.

```
set user name=user4 autoconnect=on autohost=199.193.150.10 autoport=23  
    defaultaccess=autoconnect
```


In This Chapter

This chapter discusses how to configure PPP connections. It covers the following topics:

- Configuring PPP Connections: Web Interface 8-2
- Configuring Inbound PPP Connections: Command Line 8-3
- Configuring Outbound PPP Connections: Command Line 8-5

Configuring PPP Connections: Web Interface

Use this procedure to configure PPP connections from the web interface.

1. Access the web interface by placing the IP address of the Digi device in the URL window of a browser.
2. Log in as the root user. The default password is dbps.
3. Navigate to the PPP configuration screen, by choosing PPP from the Configure menu.

A screen similar to the following appears.

Status: Forwarding is off.

***If state is in transition, it will take a period of time to reflect your changes.*

Forwarding:

Proxy ARP

IP Pool Enabled

IP pool status: IP pool ok

IP pool IP address:

IP pool count:

IP Pool Disabled

Inbound PPP

1. Configure the port for a modem with the [Ports menu](#).
2. Configure a PPP user with the [User Menu](#).

Use the context-sensitive online help for information on configuration fields.

Outbound PPP

1. Configure the port for a modem with the [Ports menu](#).
2. If you do **not** want to use the Digi-supplied dialer script (called `genmdm`) and login script (called `loginscript`), which work for most applications, use the [Script Menu](#) to create a new script. **Note:** Login scripts are seldom required. Use them when you are configuring Digi-device-to-Digi Device connections and the Digi device that is to be accessed requires the user to supply a password and does **not** use RADIUS.
3. If you do not want to use the Digi-supplied dialer device (called `gendialer`), which works for most applications, use the [Device Menu](#) to configure a device.
4. Configure a PPP user with the [User Menu](#).

Use the context-sensitive online help for information on configuration fields.

Submit



4. Use the web interface and the online help to complete configuration tasks.

Configuring Inbound PPP Connections: Command Line

Use this section to configure simple inbound PPP connections from the command line. For information on fine-tuning PPP connections, see the set user command in the *Digi One/PortServer TS Command Reference*.

Note: CHAP authentication works between two Digi devices. CHAP will be negotiated to PAP for all other connections

Procedure

1. To configure the port for a modem, enter the following command:

```
set ports range=range dev=device
```

where *range* is the port or ports and *device* is one of the following:

- min for inbound only modem connections
- mio for bidirectional modem connections.

See the set ports command in the *Digi One/PortServer TS Command Reference* for more information.

Example: `set ports range=3 device=min`

2. To configure flow control for the ports, enter the following command:

```
set flow range=range flow-control=scheme
```

where *range* is the port or ports and *flow-control=scheme* is the flow control required for this connection. Typically, for modem connections RTS and CTS are on.

Example: `set flow range=3 ixon=off ixoff=off rts=on cts=on`

See the set flow command in the *Digi One/PortServer TS Command Reference* for more information.

3. To configure the baud rate for this connection, enter the following command:

```
set line range=range baud=bps
```

where *range* is the port or ports to configure and *bps* is the line speed in bits-per-second. Typically, you can set this to 115000 bps for modem connections.

Example: `set line range=3 baud=115000`

4. To create an inbound PPP user, enter the following command:

```
set user name=name protocol=ppp netservice=on defaultaccess=netservice
```

where *name* is a name to assign the PPP user

Example:

```
set user name=pppin protocol=ppp netservice=on defaultaccess=netservice
```

5. To configure an IP address for the remote PPP user, enter the following command:

```
set user name=name ipaddr=ip-address
```

where

- *name* is the user's name
- *ip-address* is one of the following: (a) A standard IP address in dotted decimal format. (b) 0.0.0.0, which means the remote user will supply the IP address (c) ippool, which means that the user will be assigned an IP address from an IP address pool. See the set ippool command in the *Digi One/PortServer TS Command Reference*.

Example: `set user name=pppin ipaddr=ippool`

6. If you used the IP address pool option in the previous step, specify the following subnet mask using the following command: (a mask of 255.255.255.255 is required)

```
set user ipmask=255.255.255.255
```

7. To configure an IP address for the local end of the PPP connection, enter the following command:

```
set user name=name localipaddr=ip-address
```

where *name* is the user's name and *ip-address* is the IP address to assign to the local end of the PPP connection. This address must be unique. That is, no other user can be assigned this address and it cannot be the IP address for the Ethernet interface.

Example: `set user name=pppin localipadr=199.1.1.2`

Configuring Inbound PPP Connections: Example

This example shows a very simple PPP inbound configuration. Here are some points on this configuration:

- The port is set up for inbound connections (`dev=min`).
- RTS and CTS are used for flow control.
- The baud rate has been set to 115000 bps.
- The user has been configured to use an IP address pool

```
set ports range=3 device=min
```

```
set flow range=3 ixon=off ixoff=off rts=on cts=on
```

```
set line range=3 baud=115000
```

```
set user name=pppin protocol=ppp netservice=on defaultaccess=netservice
```

```
set user name=pppin ipaddr=ippool
```

```
set user name=pppin localipadr=199.1.1.2
```

Configuring Outbound PPP Connections: Command Line

This section describes how to configure outbound PPP connections. Use it to configure outbound only connections or to configure the outbound portion of bidirectional connections.

Note: CHAP authentication works between two Digi devices. CHAP will be negotiated to PAP for all other connections

Procedure

1. To configure the port for a modem, enter the following command:

```
set ports range=range dev=device
```

where *range* is the port or ports and *device* is one of the following:

- mout for outbound only modem connections
- mio for bidirectional modem connections.

See the set ports command in the *Digi One/PortServer TS Command Reference* for more information.

Example: `set ports range=3 device=mout`

2. To configure flow control for the ports, enter the following command:

```
set flow range=range flow-control=scheme
```

where *range* is the port or ports and *flow-control=scheme* is the flow control required for this connection. Typically, for modem connections RTS and CTS are on.

Example: `set flow range=3 ixon=off ixoff=off rts=on cts=on`

See the set flow command in the *Digi One/PortServer TS Command Reference* for more information.

3. To configure baud rate for this connection to the modem, enter the following command:

```
set line range=range baud=bps
```

where *range* is the port or ports to configure and *bps* is the line speed in bits-per-second. Typically, you can set this to 115000 bps for modem connections.

Example: `set line range=3 baud=115000`

4. If you do not want to use the Digi-supplied dialer script (genmdm) and login script (loginscript), which work for most applications, use the set script command to create your own scripts.

See the set script command in the *Digi One/PortServer TS Command Reference* for more information.

5. If you do not want to use the Digi-supplied outbound device (gendialer), which works for most applications, enter the following command:

```
set device name=name ports=ports dialer=name
```

where

- *name=name* is the name for this device
- *ports* are the ports to associate with this device
- *dialer=name* is the name of a dialer script, either the Digi-supplied script or a user-created one

6. To create a PPP user, enter the following command:

```
set user name=name protocol=ppp
```

where *name* is the name of the PPP user

Example

```
set user name=pppout protocol=ppp
```

7. To configure this user for outbound connections, enter the following command:

```
set user name=name outgoing=on device=device
```

where *device* is either the Digi-supplied device or the outbound device created earlier in this procedure

Example:

```
set user name=pppout outgoing=on device=gendialer
```

8. To configure an IP address for the local end of the PPP connection, enter the following command:

```
set user name=name localipaddr=ip-address
```

where *name* is the user's name and *ip-address* is one of the following:

- 0.0.0.0, which means that the user will request an IP address from the remote server.
- A specific IP address, which means that the Digi device will attempt to use this IP address. The remote server must agree to this request.

Example: `set user name=pppout localipadr=0.0.0.0`

9. To configure a telephone number to dial to reach the outbound user, enter the following command:

```
set user name=name n1=telephone-number
```

where *name* is the user's name and *telephone-number* is the number to dial to reach the user. You can enter this number as digits only, with dashes (-) separating digits, or with commas.

Example: `set user name=pppout n1=4452624`

Example

This example shows a very simple outbound PPP configuration. Here are some points on this configuration:

- The port is set up for outbound connections (`dev=mout`).
- Hardware flow control is used.
- Default device and scripts are used

```
set ports range=3 device=mout
```

```
set flow range=3 ixon=off ixoff=off rts=on cts=on
```

```
set line range=3 baud=115000
```

```
set user name=pppout protocol=ppp
```

```
set user name=pppout dialout=on outgoing=on device=gendialer
```

```
set user name=pppout localipadr=0.0.0.0
```

```
set user name=pppout n1=4452624
```

In This Chapter

This chapter describes how to configure IP routing. It discusses the following topics:

- Introduction to Routing 9-2
- About RIP Routing Updates..... 9-3
- Configuring Static Routes 9-5
- Configuring Dynamic Routes Using RIP..... 9-6
- Configuring Proxy ARP..... 9-7

Introduction to Routing

This section provides some introductory information on routing.

What is Routing

Routing is the method, employed by IP software, of choosing a path over which to send packets between systems on different physical networks. When Digi One/PortServer TS 2/4 is configured as a router, it performs this service.

Types of Routing

Digi One/PortServer TS 2/4 can be configured to perform the following types of routing:

- **Static routing.** When you use static routing, you manually configure routes to other networks for Digi One/PortServer TS 2/4. Static routing works fine for small, stable networks. Maintaining static routes is difficult on larger networks and on networks that experience a lot of changes.
- **Dynamic routing.** When you use dynamic routing, routes are not manually configured but are automatically established and maintained using information provided by routing information protocol (RIP). Route maintenance is obviously easier using RIP, but RIP has some shortcomings that are discussed later in this chapter. Digi One/PortServer TS 2/4 supports the RIP 1 standard.
- **Proxy ARP,** which is a technique in which a router answers ARP requests intended for another system. Typically, you use proxy ARP to move packets between physical networks that use the same IP network address. By pretending to be the other system, the Digi One/PortServer TS 2/4 accepts responsibility for forwarding packets to that system. Proxy ARP makes routing decisions based on either static routes or on routing information provided by RIP.

About RIP Routing Updates

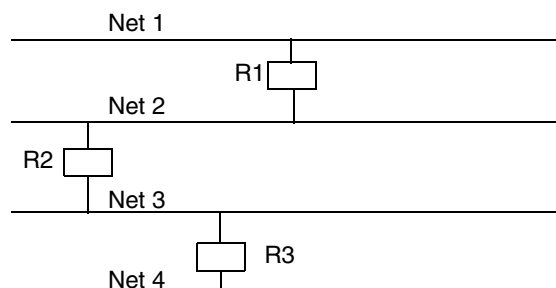
Introduction

RIP defines a method for propagating routing information among routers. It provides IP software with the information needed to make intelligent routing decisions.

The information, passed in RIP updates packets from router-to-router, consists of two items, a network ID and a hop count. A hop count is the number of routers through which a packet must pass on its way from a source to a destination network.

RIP Example

In the example that follows, Router R1 “advertises” (using RIP) that it can reach Net 1 in one hop. When Router R2 receives this advertisement, it then knows that since it is on a common network with R1 that it can reach Net 1 in two hops. It advertises this fact to other routers in the network, who use this information to calculate their own routes to Net 1.



Problem with RIP: Sending Updates Across a WAN

RIP can be an expensive way to handle routing if RIP updates are regularly sent across lines that charge by traffic volume or usage time. Neither of these, of course, applies to LANs or leased lines. Because of these cost considerations, Digi One/PortServer TS 2/4 lets you turn RIP off on some or all serial links.

Problem with RIP: Slow Convergence

Slow convergence is a problem that can arise from the method RIP uses to disseminate routing information. In the preceding figure,

1. R1 advertises that it can reach Net 1 in one hop.
2. R2 then advertises that it can reach Net 1 in two hops
3. R3 then advertises that it can reach Net 1 in three hops.

What happens if R1’s link to Net 1 goes down? First it realizes that its one-hop route to Net 1 is no longer available. But it hears that R2 can reach Net 1 in two hops, so it updates its routing table to say it can reach Net 1 in three hops, the one hop to R2 and the two hops R2 says it needs to reach Net 1.

R1 then advertises that it can reach Net 1 in three hops. R2 hears the advertisement and realizes that if R1 needs three hops to get to Net 1 then it needs to update its own routing tables to reflect that fact, because it knows that its route to Net 1 is always one more hop than R1 requires. Consequently, it updates its routing tables to say that it can reach Net 1 in four hops. This can go on until the hop count to Net 1 reaches 16, which RIP defines as an unreachable destination.

Combating RIP’s Slow Convergence Problem

There are two methods to combat RIP’s slow convergence problem, both of which Digi One/PortServer TS 2/4 implements.

The first is called “split horizon,” which stipulates that learned routes are **not** propagated from the interface on which they are learned. Had split horizon been used in the preceding example, R2 would not have advertised to R1 that it could reach Net 1. Consequently, R1 would never have

regarded R2 as an alternate path to Net 1.

The second is called “poison reverse,” which stipulates that routes are advertised as unreachable on the interface on which the route is learned. Had poison reverse been used in the preceding example, R2 would have advertised Net 1 as unreachable in its RIP updates to R1. Again R1 would never have regarded R2 as an alternate path to Net 1.

Digi One/PortServer TS 2/4 Participation in RIP Updates

Digi One/PortServer TS 2/4's participation in the exchange of RIP updates can be configured on the set forwarding command. This command allows you to configure Digi One/PortServer TS 2/4

- To neither receive nor propagate RIP updates (state=off), which means it must be configured for static routes (set route command) if it is to do any routing at all.
- To receive RIP updates but not advertise its own routes using RIP (state=passive)
- To both receive and pass RIP updates (state=active)

Configuring Static Routes

This section describes how to configure Digi One/PortServer TS 2/4 for static routes.

Related Information

See the set route command in the *Digi One/PortServer TS Command Reference*.

Procedure

To configure a static route over a PPP link, enter the following command:

```
set route net=addr mask=mask metric=hops wanname=interface gateway=gateway
```

where

- *addr* is either the IP address of a system to be reached over this route or the network address of the subnet that is to be reached on this route
- *mask* is the mask to use for interpreting the IP address.
- *metric* is the number of hop to the destination
- *interface* is either `ether` if this route is over the Ethernet interface or the name of a user if the route is over a PPP link
- *gateway* is the IP address of the device that is the next hop to the destination

Example: Route Using the Ethernet Interface

In this example, a route to a subnet is created over the Ethernet interface. Key features include the following:

- The address on the net field is a subnetwork address, not the IP address of a specific device
- The wanname=`ether`, indicating that this route is over the Ethernet interface
- The metric field indicates that packets to this subnet will pass through two routers
- The gateway field indicates that all packets using this route are to be forwarded to the device at IP address 191.21.21.2.

```
set route net=199.21.33.0 mask=255.255.255.0 metric=2 wannname=ether gateway=199.21.21.2
```

Example: Route Using a PPP Link

In this example, a route to a subnet is created over the Ethernet interface. Key features include the following:

- The address on the net field is IP address of a specific device, not a subnetwork address
- The wanname is the name of a PPP user.
- The metric field indicates that packets to this subnet will pass through two routers
- The gateway field indicates that all packets using this route are to be forwarded to the device at IP address 191.21.21.2.

```
set route net=199.21.33.44 mask=255.255.255.255 metric=2 wannname=ppp1 gateway=199.21.21.2
```

Configuring Dynamic Routes Using RIP

This section describes how to configure Digi One/PortServer TS 2/4 for dynamic routing.

Related Information

See the set forwarding command in the *Digi One/PortServer TS Command Reference*.

Starting Point

This procedure assumes that you have sign on as root and have or will configure modems, modem scripts, devices, and filters for routes that use serial lines.

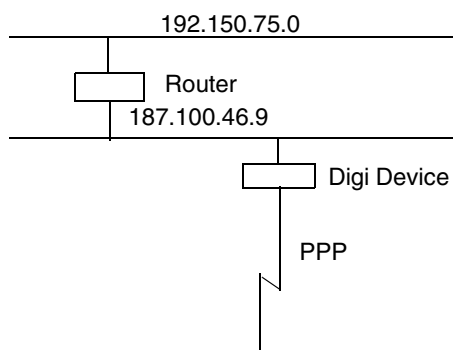
Procedure

1. Configure the links over which routed packets and RIP updates will be sent.
 - To enable routing over the LAN to which Digi One/PortServer TS 2/4 is attached, no routing-specific configuration is required.
 - To enable routing over PPP, links be sure to use the netrouting field on the set user command to configure how Digi One/PortServer TS 2/4 handles RIP updates. You can configure the link so that Digi One/PortServer TS 2/4 does any of the following with RIP updates:
 - Both sends and receives them (netrouting=both)
 - Sends them only (netrouting=send)
 - Receives them only (netrouting=receive)
 - Neither sends nor receives them (netrouting=off)
2. Configure the Digi One/PortServer TS 2/4 for dynamic routing with a set forwarding command that specifies state=active.

You may also want to turn on the poisonreverse and splithorizon fields to prevent the RIP slow convergence problem discussed on page 9-3. See the discussion on the set forwarding command provided in the *Digi One/PortServer TS Command Reference* for more information.

Example: Dynamic Routes

In this example, which shows only those commands and command fields pertinent to routing, Digi One/PortServer TS 2/4 is configured for dynamic routing using RIP. But to prevent RIP updates from being sent across the PPP link, the set user command that defines the link specifies netrouting=off.



```
set forwarding state=active poisonreverse=on splithorizon=on
set user name=link1...netrouting=off
```

Configuring Proxy ARP

This section describes how to configure Digi One/PortServer TS 2/4 for Proxy ARP.

Related Information

See the set forwarding command in the *Digi One/PortServer TS Command Reference*.

Starting Point

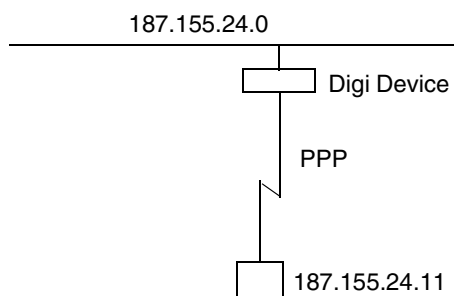
This procedure assumes that you have signed on as root and have or will configure modems, modem scripts, devices, and filters for routes that use serial lines.

Procedure

1. Configure the links over which packets will be routed using a set user command. This command must specify (on the ipaddr field) a specific IP address for the remote system using the Proxy ARP service.
2. Configure Digi One/PortServer TS 2/4 for Proxy ARP by supplying a set forwarding command that specifies the following:
 - state=passive
 - proxyarp=on

Example

In this example, Digi One/PortServer TS 2/4 provides Proxy ARP services to a remote host.



```
set user name=link1...ipaddr=187.155.24.11
set forwarding state=passive proxyarp=on
```


In This Chapter

- About Console Management 10-2
- Configuring Console Management: Web Interface 10-2
- Configuring Console Management: Command Line 10-2

About Console Management

Digi One/PortServer TS 2/4 can be configured to remotely manage network devices, such as routers, switches, and servers, which usually provide EIA-232 serial ports for management. Using the Digi One/PortServer TS 2/4 and TCP/IP utilities like reverse Telnet and SSH2, network administrators can access consoled serial ports from a single station over the LAN.

Configuring Console Management: Web Interface

1. Access the web interface by entering the Digi One/PortServer TS 2/4 IP address in a browser's URL window.
2. Log in to the Digi One/PortServer TS 2/4 as root.
The default password is dbps.
3. Select Configure and then Console Management from the menu.
4. Follow the prompts to complete configuration.

Configuring Console Management: Command Line

This procedure describes how to configure Digi One/PortServer TS 2/4 to handle console management.

Procedure

1. For each port connected to a device that will be managed, specify the following:

```
set ports dev=prn range=range
```

where *range* is the port or range of ports to be set up for console management
2. Ensure that the port and the device to be managed are using the same flow control scheme.
 - See the device's documentation for information on flow control requirements.
 - To check the Digi One/PortServer TS 2/4 current settings and to change them, see description of the set flow command in the *Digi One/PortServer TS Command Reference*.
3. Ensure that the port and the device are using the same baud rate.
 - See the device's documentation for information on baud rate requirements.
 - To check the Digi One/PortServer TS 2/4 current settings and to change them, see set line description in the *Digi One/PortServer TS Command Reference*.
4. If you want to simplify access to the ports, do one of the following:
 - If the administrator will access the port from a station on the LAN, you can assign IP addresses to each port that will be connected to a managed device, which will allow the administrator to Telnet directly to the port without specifying a port number. See set altip command in the *Digi One/PortServer TS Command Reference* for more information.
 - If you want to use a menu to simplify access, see the examples that follow and the set menu command in the *Digi One/PortServer TS Command Reference* for more information.
5. If you want to use SSH2 connections and use a public key for authentication, do the following:
 - Ensure that you have supported hardware and firmware. This feature works on the devices specified in the following table. To determine the hardware level of your device, see the label on the bottom of the unit. To determine the firmware level, use the set config command.

Device	Required Hardware	Required Firmware
Digi One TS	50000771-01A or higher	82000747a or higher
PortServer TS 2	50000771-02A or higher	
PortServer TS 4	50000771-03A or higher	

- If you have a supported device, enter the following command

```
set user name=name loadkey=host:key
```


where

- *name* is the name of a user
- *host* is either an IP address or DNS name of a host running TFTP
- *key* is the name of a file that contains the DSA public key. If your host's implementation requires a complete path to the file, specify the path here as well.

```
Example: set user name=secure loadkey=143.191.2.34:ssh-file
```

Example: SSH2 and Menu Access

In this example, a Digi device is configured to use an SSH2 public key, and it presents a menu to the administrator, from which he or she will select a device to manage.

Key aspects of this configuration include the following:

- Two ports to which the managed devices are connected specify `dev=prn`, a device type that does not spawn a login from the Digi device.
- A menu specifies connect commands, which when selected provide connections to ports 1 and 2 and the managed systems. The menu also specifies a menu table index number of 6 (on the range parameter), which is then linked to a user with the `set user` command

```
set ports dev=prn range=1-2
set line baud=19200 range=1-2
set menu name=menu1 t1="Console Management Menu" range=6
set menu name=menu1 range=6 name="Console Management Menu" m1="Connect to
System 1"
set menu name=menu1 range=6 c1="connect 1" m2="Connect to System 2"
set menu name=menu1 range=6 c2="connect 2"
set user name=admin1 defaultaccess=menu menu=6 password=on outgoing=on
set user name=admin1 loadkey=142.191.2.34:ssh-file1
```

Example: Alternate IP Addresses

Configuration

In this example, the Digi One/PortServer TS 2/4 is configured with

- Alternate IP addresses using `set altip` commands, which assign IP addresses to ports 1 and 2. This enables direct access to one of these ports with a Telnet command that specifies one of the IP addresses.
- Password protection on ports 1 and 2. This is done with the `set auth` command.

```
set ports dev=prn range=1-2
set line baud=19200 range=1-2
set auth login=1-2 range=2
set altip group=1 ip=119.180.33.50
set altip group=2 ip=119.180.33.51
```

User Command

In this example, a user Telnets to port 1 using an IP address. He/she will be required to log in before access to the port is granted.

```
telnet 119.180.33.50
```


In This Chapter

- About Modbus11-2
- Configuring Modbus Using the Web Interface11-3
- Configuring Modbus from the Command Line11-4
- Examples11-6

About Modbus

What Is Modbus

Modbus is a protocol that defines a method for devices in an industrial automation environment to communicate. It allows a single controlling unit, called a protocol master, to manage one or more units, called protocol slaves. The protocol specifies that only the master may initiate communication. Slaves may only respond.

The protocol defines the structure of Modbus messages, determines how the master requests information from the slave or specifies an action for the slave to take, defines how the slave is to respond, specifies addressing conventions, and deals with many of the other details required for communication to occur.

Modbus and Modbus TCP

There are two forms of the protocol. Modbus, the older of the two, was designed to run over serial connections, such as RS-232 links, and designed to use one of two encoding schemes, ASCII or RTU.

Modbus TCP is simply an adaptation of Modbus that provides for Modbus message encapsulation within IP datagrams, enabling Modbus messages to run over TCP/IP networks.

Digi's Support for Modbus and Modbus TCP

Digi provides an extremely flexible implementation, offering support for Modbus TCP, Modbus with RTU encoding, and Modbus with ASCII encoding. The implementation allows any combination of these transport mechanisms.

Here are some examples of the configurations supported:

- A master (or multiple masters) using Modbus TCP communicates through the Digi device with a port-attached slave or group of slaves using Modbus RTU. A similar configuration allows the master to use Modbus TCP to communicate with a port-attached slave using Modbus ASCII.
- A port-connected master using Modbus RTU communicates with multiple network-connected slaves, each using Modbus TCP.

Configuration Methods

Modbus can be configured using the web interface or the command line. The web interface is extremely easy to use and works for many configurations. More complex configurations may require the flexibility provided by the command line interface.

Key Modbus Configuration Considerations

A key to ensuring that your Modbus configuration works as intended is matching masters with the slaves they control. So, here are some things to keep in mind:

- The default configuration allows any Modbus TCP master to communicate with any port-attached slave using RTU encoding. Consequently, if there are no security considerations, that is, if you are not concerned about restricting access to slaves to particular masters, and the slaves use RTU encoding, no Modbus configuration is required. (There are still, however, some non-Modbus configuration tasks that must be completed, such as assigning the Digi device an IP address and configuring ports.)
- If you use the command line, you must match masters to slaves in the following way:
 - The set modbus slave command has a range field that requires you to assign an index number to identify the slave.
 - The set modbus master command has a slave field that requires you to list the index numbers of slaves that are to be controlled by that master. The examples that follow will clarify this relationship.

Configuring Modbus Using the Web Interface

1. Access the Digi One/PortServer TS 2/4 from a web browser by entering the Digi One/PortServer TS 2/4 IP address in the URL window.
2. Sign on to the Digi One/PortServer TS 2/4.
3. Choose Modbus from the menu.
4. Fill in fields as required. Use the context-sensitive help for guidance.
5. Configure ports for modbus, by doing the following:
 - a. Select Ports.
 - b. Specify Modbus as the device type.
 - c. Configure other port attributes as required by the attached device.
6. Exit to the main menu when you finish.

Configuring Modbus from the Command Line

Use this procedure to configure a Digi device for Modbus.

Starting Point

This procedure assumes that you have logged on to the Digi device as root.

Procedure

1. To ensure that the line speed for the port is configured to match the speed required by the attached device, issue the following command:

```
set line range=range baud=bps csize={5|6|7|8} parity={o|e|n}
      stopb={1|2}
```

where

- *range* is a port or ports
- *bps* is the line speed required
- *csize* is the character size, 5, 6, 7, or 8 bits
- *parity* is odd (o), even (e), or none (n)

2. Configure the port for Modbus by specifying the following command:

```
set ports range=range dev=modbus
```

where *range* is a port or ports

3. Configure a Modbus master by issuing a set modbus master command that specifies the following:

- An index number on the range field to identify this master or set of masters. Use an integer between 1 and 16. Example: `range=3`
- If the master or masters are located on the network, an IP address or range of IP addresses
Example of single IP address: `ip=143.191.3.117`
Example of a range of addresses: `ip=143.191.3.117-143.191.3.122`
- If the master or masters are connected to a port or range of ports, a port number or numbers on the port field:
Example of a single port: `port=1`
Example of range of ports: `ports=1-2`
- The index number of the slave or slaves that this master will control on the slaves field.
Example of a single slave: `slave=17`
Example of a range of slaves: `slave=17-22`
- If this master is connected to a serial port, an encoding scheme (ASCII or RTU) on the format field. Specify the encoding scheme required by the master.
Example: `format=ascii`
- Timers as required. Typically the defaults work. If you require additional information, see the set modbus command in the *Digi One/PortServer TS 2/4 Command Reference*.

4. Configure the Modbus slave by issuing a set modbus slave command that specifies the following:

- An index number on the range field to identify this slave. Use an integer between 1 and 32. This number must be included in the range of slave index numbers specified on the slave field of the set modbus master command.
Example: `range=15`
- If this slave is located on the network, an IP address
Example: `ip=143.191.3.117`
- If this slave is connected to a port, a port number on the port field:
Example: `port=1`
- If this slave is connected to a serial port, an encoding scheme (ASCII or RTU) on the format field. Specify the encoding scheme required by the slave.
Example: `format=ascii`

- A Modbus protocol unit number for each slave. This can be specifies in any of the following ways: (a) An individual unit number. (b) A range of unit numbers. (c) All, which means accept messages carrying any Modbus protocol unit number.
- Timers as required. Typically the defaults work. If you require additional information, see the set modbus command in the *Digi One/PortServer TS 2/4 Command Reference*.

Examples

Configuring Network-Connected Masters

Introduction

Here are a few points regarding this configuration:

- All timers for both masters and slaves are using defaults.
- The range field on the set modbus master command is an index number that Digi One IA identifies these masters. The range fields on each of the set modbus slave commands identify the individual slaves.
- The slaves field on the set modbus master command then identifies the slaves that belong to this master.
- The value on the unit fields of the set modbus slave commands are hardware addresses for the slaves.
- The format=rtu option on the set modbus slave command is optional, since rtu is the default for Modbus communication over the serial port.

Configuration

```
set line range=1 baud=14400
set ports range=1 dev=modbus
set modbus master range=1 ip=143.191.2.100-143.191.2.102 slaves=2-3
set modbus slave range=2 port=1 format=rtu unit=100
set modbus slave range=3 port=1 format=rtu unit=101
```

Configuring a Port-Connected Master

Introduction

Take special note of the following attributes of this configuration:

- All timers for both masters and slaves are using defaults.
- The range field on the set modbus master command is an index number that Digi One IA uses to identify this master. The range fields on each of the set modbus slave commands identify the individual slaves.
- The slaves field on the set modbus master command then identifies the slaves that belong to this master.
- The value on the unit fields of the set modbus slave commands are hardware addresses for the slaves.
- The format=rtu option on the set modbus master command is optional, since rtu is the default for Modbus communication over the serial port.

Configuration

```
set line range=1 baud=14400
set ports range=1 dev=modbus
set modbus master port=1 slaves=2,5 ra=4 format=rtu
set modbus slave ip=143.191.2.100 range=2 unit=200
set modbus slave ip=143.191.2.155 range=5 unit=100
```


In This Chapter

This chapter describes Digi One/PortServer TS 2/4 security features and discusses how to configure them. It presents the following topics:

- Controlling Access to the Digi One/PortServer TS 2/4 Configuration 12-2
- Controlling Access to Inbound Ports 12-2
- Controlling Access to Outbound Ports 12-3
- Controlling Access to the Digi One/PortServer TS 2/4 Command Line 12-3
- Issuing User Passwords 12-4
- Configuring SSH Version 2 for Secure Communication 12-5

Controlling Access to the Digi One/PortServer TS 2/4 Configuration

Digi One/PortServer TS 2/4 restricts access to the configuration by defining the following types of users:

- The root user, who has unlimited access to Digi One/PortServer TS 2/4 commands. He or she can view any configuration table and change any configuration parameter. The root is identified by the user name root and must supply a password to be authenticated. The default root password is dbps. You should change this password immediately.
- Regular users, who have much more restricted access to Digi One/PortServer TS 2/4 commands. Regular users can view some configuration tables and can change some configuration parameters related to their own sessions and passwords. See the *Digi One/PortServer TS Command Reference* for information on the limitations placed on regular users for each command.

Controlling Access to Inbound Ports

This section describes methods of controlling access to inbound serial ports. An inbound port is one defined on the `dev` field of the `set ports` command for one of the following device types:

- `term` (used to define terminal connections)
- `min` (used to define incoming modem connections)
- `mio` (used to define bi-directional modem connections)
- `hdial`, `hio` (used to define computer connections)

Default Access Restrictions

The default configuration for inbound ports is that a login and password are required to access them.

Options for Removing Access Restriction

The login and password requirement for inbound ports can be changed by configuring

- The port so that it does not require a login and password. In this case, no one is required to supply a login or password.
- Specific users so that they do not require a password. In this case, some users do not supply passwords, and others are required to.

Procedure for Changing a Port's Access Requirements

To configure a port so that no one has to login or specify a password, supply a `set logins` command that specifies the following:

```
set logins range=range login=off passwd=off
```

Example: `set logins range=1-2 login=off passwd=off`

Procedure for Changing a User's Access Requirements

To configure a user so that he or she does not have to specify a password when accessing an inbound port, supply a `set user` command that specifies the following:

```
set user name=name password=off
```

where *name* is a name to identify the user

Example: `set user name=user1 password=off`

Controlling Access to Outbound Ports

This section describes methods for controlling access to outbound serial ports. An outbound port is one defined on the dev field of the set ports command for one of the following device types:

- prn (used to define printer connections)
- mout (used to define outbound modem connections)
- mio (used to define bi-directional modem connections)
- host (used to define host connections)
- modbus

Default Access

The default for outbound ports is unlimited access.

Restricting Access to Outbound Ports

Use the set auth command to restrict access to outbound ports. See the description of the set auth command in the *Digi One/PortServer TS Command Reference* for more information.

Controlling Access to the Digi One/PortServer TS 2/4 Command Line

This section describes how to restrict access to the Digi One/PortServer TS 2/4 command line.

Method 1 Autoconnection

The autoconnection feature allows you to configure a user to access the Digi One/PortServer TS 2/4 but then be automatically connected to a host on the LAN.

You can implement autoconnection in the following ways:

- By port. In this case, all port users are automatically connected to the same host. The Digi One/PortServer TS 2/4 is completely transparent to them.
- By user. In this case, a user is required to login and may be required to supply a password, but once the user is authenticated, an automatic connection to a hosts made.

For information on configuring autoconnection, see "Configuring Autoconnection" on page 7-1.

Method 2: Menus

Menus select destination systems without having to access the Digi One/PortServer TS 2/4 command line. For information on configuring menus, see the description of the set menu command in the *Digi One/PortServer TS Command Reference*.

Issuing User Passwords

This section discusses how to issue user passwords.

Related Information

See the `newpass` and `set user` commands in the *Digi One/PortServer TS Command Reference*.

Starting Point

This procedure assumes that you have signed on as root and already configured the user to whom you will be issuing a password.

Procedure

1. Issue a `newpass` command that identifies the user (on the name field) to whom this password will be issued.
2. When the system prompts you for a new password, type in the password and then press Enter.
3. When the system prompts you to enter the new password again, type it in and then press Enter.

Example

In this example, the `newpass` command initiates a dialog with Digi One/PortServer TS 2/4 that results in the user being assigned a password.

```
newpass name=edm1001
```

Configuring SSH Version 2 for Secure Communication

This section discusses how to configure a user to use SSH version 2 encryption.

This feature is only available for the following devices.

Device	Required Hardware	Required Firmware
Digi One TS	50000771-01A or higher	82000747a or higher
PortServer TS 2	50000771-02A or higher	
PortServer TS 4	50000771-03A or higher	

Password Protection

To configure simple password authentication for an SSH user, no SSH-specific configuration is required. Simply configure a user by entering the following commands:

```
set user name=name password=on
```

```
newpass name=name
```

where *name* is a user name

Example

```
set user name=ssh-user1
```

```
newpass name=ssh-user1
```

Using a Public Key

To enable public key authentication and to associate a public key with a user, enter the following command:

```
set user name=name loadkey=host:key
```

where

- *name* is the name of a user
- *host* is either an IP address or DNS name of a host running TFTP that holds
- *key* is the name of a file that contains the DSA public key. If your host's implementation requires a complete path to the file, specify the path here as well.

Example: `set user name=secure loadkey=143.191.2.34:ssh-file`

In This Chapter

This chapter discusses how to configure Digi One/PortServer TS 2/4 to use DNS. Topics discussed include the following:

- About the Domain Name System. 13-2
- Configuration Procedures. 13-3

About the Domain Name System

This section discusses key concepts of the domain name system.

Purpose of DNS

The domain name system maps domain names to information associated with these names, such as IP addresses.

DNS Components

DNS components include:

- A distributed database consisting of domain names and associated information
- A hierarchical system of domain name servers that maintain the database and use it to respond to requests for information about a particular domain name, such as its IP address
- Domain name resolvers that
 - Accept requests from users
 - Satisfy information requests by building and submitting properly formulated queries to one or more name servers or by retrieving information from a local host file
 - Return information to users
 - Cache information for future use

Types of Name Servers

There are two types of name servers in the domain name system:

- Local servers maintain information for resources within a local zone. It is up to individual network administrators to determine the scope of a local zone.
- Root servers maintain information in higher-level domains than do local servers.

Typically, when a user requires information about a domain name, the resolver queries a local server. If local servers cannot provide the information, root servers are queried next.

Naming Conventions

Each node in the domain name system has a globally unique domain name that consists of its own name, which is called a label, and the labels of all superior nodes.

DNS Name Example

Here is an example of a domain name. Note that labels are separated by periods:

mn07.amalgamated.com

In this example, mn07 is part of the higher-level domain called amalgamated.com.

Configuration Procedures

Procedure for Using a Name Server

To configure a DNS server, enter the following command:

```
set config domain=domain myname=name dns=ip-address
```

where

- *domain* is the domain in which the Digi One/PortServer TS 2/4 will reside
- *name* is a DNS name for Digi One/PortServer TS 2/4
- *ip-address* is the IP address of a name server

Example: `set config domain=digi.com myname=poe dns=204.221.1.4`

Procedure for Using a Host File

Use this section to configure the host table, which maps IP addresses to host names.

Enter the following command

```
set host name=name ip=ip-address
```

where

- *name* is the name the host
- *ip-address* is the IP address of the host

Example

In this example, three IP address-to-name mappings are configured

```
set host name=poe ip=204.221.110.200
set host name=gary ip=204.221.110.202
set host name=toni ip=204.221.110.203
```


In This Chapter

This chapter describes how to configure the Digi One/PortServer TS 2/4 SNMP agent. It discusses the following topics:

- About SNMP and the Digi One/PortServer TS 2/4 Agent 14-2
- Configuration Procedure: Web Interface 14-3
- Configuration Procedure: Command Line 14-3

About SNMP and the Digi One/PortServer TS 2/4 Agent

This section introduces SNMP and network management in TCP/IP networks, and it describes the Digi One/PortServer TS 2/4 agent. It discusses the following:

- Network management components
- The SNMP agent
- SNMP traps
- The Digi One/PortServer TS 2/4 agent's MIB support
- The Digi One/PortServer TS 2/4 agent's supported traps

Network Management Components

The TCP/IP network management architecture contains the following components:

- Managed nodes such as host systems, routers, terminal and communications servers (such as Digi One/PortServer TS 2/4) and other network devices
- One or more network managers (also called network management stations), which are the points from which the network is managed
- Agents that reside on managed nodes and retrieve management information and communicate this information to network managers
- The network management protocol, SNMP, which governs the exchange of information between the nodes and stations
- Management information, which is the database of information about managed objects. This database is called the management information base (MIB).

SNMP Management Agent

Each managed node contains at least one agent—a component that responds to requests from the network manager—that retrieves network management information from its node and notifies the manager when significant events occur.

SNMP Traps

A mechanism defined by SNMP is called a trap, which is a report or “alarm” from a managed node to an SNMP manager that a significant event has occurred.

MIB Support

The agent supports the following MIBs:

- Read-write for MIB II (RFC 1213), which is an Internet-standard MIB, consisting of managed objects from the systems, interfaces, IP, ICMP, TCP, UDP, transmission, and SNMP group
- Read-write for the character-stream devices using SMIV2 MIB (RFC 1658)
- Read-write for the RS-232-like hardware devices MIB (RFC 1659)
- Read-write for the Digi One/PortServer TS 2/4 IP Network Control Protocol of the Point-to-Point Protocol MIB (RFC 1473)

Message Support

The SNMP agent supports the Set, Get, GetNext, and Trap messages as defined in RFC 1157. These messages are used as follows:

- Set, which means set the value of a specific object from one of the supported MIBs
- Get, which means retrieve the value of a specific object from one of the supported MIBs
- GetNext, which means retrieve the value of the next object in the MIB
- Trap, which means send traps to the manager when a particular type of significant event occurs

Supported Traps

The agent can send traps when any of the following occur:

- Cold starts (Digi One/PortServer TS 2/4 initializes)
- Authentication failures

Configuration Procedure: Web Interface

1. Access the web interface by entering the Digi One/PortServer TS 2/4 IP address in a browser's URL window.
2. Log in to the Digi One/PortServer TS 2/4 as root.
The default password is dbps, which should be changed. See the `newpass` command in the *Digi One/PortServer TS Command Reference* for information on changing passwords.
3. Select Configure and then SNMP from the menu.
4. Fill in the configuration fields and then press Submit.

Configuration Procedure: Command Line

This section describes how to configure PortServer's SNMP agent.

Related Information

See the `set snmp` command in the *Digi One/PortServer TS Command Reference*.

Starting Point

This procedure assumes that you have gathered the following information:

- The IP address of the manager to which traps are sent
- The name and location of the SNMP contact person
- The SNMP name of the PortServer you are configuring

Procedure

Issue a `set snmp` command to configure Digi One/PortServer TS 2/4's SNMP agent. Specify the following:

- The ip address of an SNMP management station to which traps are to be sent on the `trap_dest` field
- A name for this Digi One/PortServer TS 2/4 on the `name` field
- A description of where Digi One/PortServer TS 2/4 is located on the `location` field. If there are spaces in this entry, enclose it in quotation marks.
- The name of an SNMP contact person on the `contact` field. If there are spaces in this entry, enclose it in quotation marks.
- Whether authentication traps are generated when an authentication error occurs on the `auth_trap` field
- Whether the SNMP agent should run immediately on the `run` field

Configuration Example

```
set snmp auth_trap=on trap_dest=190.174.150.10 location="Digi Minnesota"  
name=blaze contact="bill jones" run=on
```


In This Chapter

This chapter discusses how to configure users. It covers the following topics:

- About Configuring Users 15-2
- Common User Features 15-2
- Configuring a User: Web Interface 15-3
- Configuring a User: Command Line Examples 15-4

About Configuring Users

Although it is not required, the Digi One/PortServer TS 2/4 is often configured to accommodate the requirements of particular users. Typical configurable user attributes include the following:

- Whether the user is required to supply a password
- Autoconnection attributes, such as the system to which the user should be automatically connected at login
- The interface the device presents the user, such as a menu or command line
- Whether the user has access to outbound ports

Note: For information on configuring PPP users, see "Configuring PPP" on page 8-1.

Configuration Methods

You can configure users in the following ways:

- With the set user command. See the set user command in the *Digi One/PortServer TS Command Reference*.
- With the web interface.

Common User Features

This section discusses common user-related features. For a complete list, see the set user command in the *Digi One/PortServer TS Command Reference*.

Feature	Description	set user Field
autoconnect	Automatically connects the user to the host specified on the autohost field using the service (TCP port) defined on the autoport or autoservice fields. Autoconnection can also be implemented by port instead of by user. This feature is configurable from the web interface.	autoconnect autohost autoport autoservice
Default access type	Defines the type of access the user is restricted to. Menu, command line, autoconnect, and outgoing and netserviceare the types. This feature is configurable from the web interface.	defaultaccess
Menu access	Defines the menu that is to be presented to a user with menu access. This feature is configurable from the web interface.	menu
Port access	Defines the number of outbound ports a user connected over the LAN can access at one time. This feature is not configurable from the web interface.	maxsessions
PPP	Defines PPP-related parameters for the user.	There are too many fields to list here. See the set user command for more information.
Routing updates	Defines whether RIP routing updates are forwarded over the link to this user.	netrouting

Configuring a User: Web Interface

Use this section to configure users with from the web interface.

1. Access the web interface by entering the Digi One/PortServer TS 2/4 IP address in a browser's URL window.
2. Log in to the Digi One/PortServer TS 2/4 as root.
The default password is dbps.
3. Select Configure and then Users from the menu.
4. To add a user, do the following:
 - a. Choose Add User.
 - b. Enter a name and then choose Submit
 - c. Choose the new user from the Name column.
 - d. Configure the user as required.
 - e. Choose Submit.
5. To return to the main User menu, choose User from the Menu again.

Configuring a User: Command Line Examples

This section consists of a set of examples that tell you how to use the set user command to configure various user attributes.

Configuring a User for a Password

In this example, the set user command configures a new user. The newpass command then initiates a dialog with the Digi One/PortServer TS 2/4 to assign a password to the new user.

```
set user name=jsmith
newpass name=jsmith
```

Configuring a User for a Menu

In this example, the user is configured to use a menu, which is identified by a menu-table index number. If the menu has not been configured, the Digi One/PortServer TS 2/4 will generate a warning message, but the user will be configured to use the menu, which can then be created later.

```
set user name=jsmith defaultaccess=menu menu=4
```

Configuring a User for Autoconnect

In this example, the user is configured to do the following

- Automatically connect to the host identified on the autohost field
- Connect using Telnet

```
set user name=jsmith autoconnect=on defaultaccess=autoconnect
autohost=191.143.2.17 autoservice=telnet
```

Displaying an Entry in the User Table

This example assumes that the user named jsmith has already been created, in which case attributes for jsmith are displayed. If the user did not already exist, this command would create a new user named jsmith that uses all default attributes.

```
set user name=jsmith
```

Removing a User from the User Table

In this example, a user is removed from the user table.

```
remove user name=martymertz
```

In This Chapter

This chapter provides information on updating the operating system (OS) and managing the configuration. Topics include the following:

- Upgrading the OS (Firmware): Web Interface 16-2
- Upgrading the OS (Firmware): Command Line 16-3
- Configuring Digi One/PortServer TS 2/4 from a Remote Host. 16-4
- Resetting the Configuration to Defaults. 16-6

Upgrading the OS (Firmware): Web Interface

Use this section to upgrade the firmware using the web interface.

1. Access the web interface by entering the Digi One/PortServer TS 2/4 IP address in a browser's URL window.
2. Log in to the Digi One/PortServer TS 2/4 as root.
The default password is dbps.
3. From the main menu, choose Admin and then either HTTP upgrade or TFTP upgrade.
4. Follow the prompts to complete the upgrade.

Upgrading the OS (Firmware): Command Line

This section describes how to upgrade the Digi One/PortServer TS 2/4 operating system (OS). The OS is stored in flash ROM and can be upgraded without changing the ROM or other hardware.

Related Information

See the boot and set config commands in the *Digi One/PortServer TS Command Reference*.

Prerequisite Task

Note: When upgrading from a firmware release prior to 82000716_B , the POST code must be upgraded first. To determine your current firmware release, issue the set config command. If you need to upgrade the POST code first, here is how you do it:

1. Download the POST code from the Digi web site to a server running TFTP.
2. To load the new POST code, issue the following command:

```
boot load-post=tftp-server-ip:filename
```

where *tftp-server-ip* is the IP address of the TFTP server and *filename* is the POST file.

Example: `boot load-post=143.21.10.5:82000679_C1`

3. Reboot the Digi device.

When the Digi device reboots, it is ready for new firmware.

Procedure

This procedure assumes that you have logged in as root.

1. Download a copy of the latest Digi One/PortServer TS 2/4 firmware from the Digi International web site, digi.com, and copy it to a host running TFTP.
2. Load the new OS into flash ROM by entering the following command:

```
boot load=ip-address:filename
```

where

- *ip-address* is the IP address of the TFTP host
- *filename* is the name of the firmware file.

The following message should appear:

```
The image in flash now appears valid.
```

3. If this message does not appear, do **not** reboot Digi One/PortServer TS 2/4. The unit may become inoperative if you do; call technical support for instruction on what to do next.
4. If you want to confirm this operation, reboot from the OS in flash ROM by entering the following command:

```
boot action=reset
```

Configuring Digi One/PortServer TS 2/4 from a Remote Host

This section discusses remote configuration, that is, configuring Digi One/PortServer TS 2/4 from a remote host and then downloading the configuration file to Digi One/PortServer TS 2/4.

When To Use Remote Configuration

Typically, you use remote configuration when you have several Digi One/PortServer TS 2/4s with similar configurations and want to keep a master configuration on a remote host, from which you can easily create variations for downloading to individual Digi One/PortServer TS 2/4s.

Rules for Editing a Configuration file

Here are some rules for editing a configuration file on a remote host:

- Edit the file with any text editor.
- Each line of the file must start with a set command, such as set user or set line. In other words, do not let commands wrap to the next line if your editor supports this function.

Copying the Configuration File to a Host

This section describes how to copy the Digi One/PortServer TS 2/4 configuration file to a remote host for editing.

Related Information

See the cpconf command in the *Digi One/PortServer TS Command Reference*.

Starting Point

This procedure assumes that you

- Have an existing configuration on the Digi One/PortServer TS 2/4 that you want to copy to a remote host for editing
- Are logged in to Digi One/PortServer TS 2/4 as root, which is a requirement for using the cpconf command to copy the configuration file to a host

Procedure

1. Create a file with appropriate write permissions on the remote host.
2. Ensure that TFTP is running on the remote host.
3. Supply a cpconf command with a tohost field that specifies the following:
 - The IP address of the target host
 - The name of the file that will hold the configuration.

Example

```
cpconf tohost=199.250.121.12:cnfg-file
```

Copying a Configuration File from a Host to Digi One/PortServer TS 2/4

This section describes how to copy the configuration file from a host to Digi One/PortServer TS 2/4 after the file has been edited on the host.

Related Information

See the `cpconf` command in the *Digi One/PortServer TS Command Reference*.

Starting Point

This procedure assumes that you

- Have edited a configuration file on a host and now want to copy it to Digi One/PortServer TS 2/4 for use
- Are logged in to Digi One/PortServer TS 2/4 as root, which is a requirement for using the `cpconf` command to copy the configuration file to a host

Supply a `cpconf` command with a `fromhost` field that specifies the following:

- The IP address of the source host
- The name of the configuration file on the host

Example

```
cpconf fromhost=199.250.121.12:cnfg-file
```

Resetting the Configuration to Defaults

Use this section to learn how to use the revert command to reset the all or some of the configuration factory or to the latest configuration stored in NVRAM.

Note: You can also use the range field on this command to define a range of ports with the serial, port, line, flow, keys and login options.

To Reset the ...	To factory defaults specify ...	To the latest version in NVRAM specify...
Entire configuration	revert all=factory	revert all=nvram
altp configuration	revert altp=factory	revert altp=nvram
arp configuration	revert arp=factory	revert arp=nvram
auth configuration	revert auth=factory	revert auth=nvram
set config configuration	revert config=factory	revert config=nvram
set flow configuration	revert flow=factory	revert flow=nvram
set host configuration	revert host=factory	revert host=nvram
set keysconfiguration	revert keys=factory	revert keys=nvram
set line configuration	revert line=factory	revert line=nvram
set logins configuration	revert login=factory	revert login=nvram
menu configuration	revert menu=factory	revert menu=nvram
Modbus	revert modbus=factory	revert modbus=nvram
altp, arp, host, route, snmp, tcpip, and telnetip	revert network=factory	revert network=nvram
set ports	revert port=factory	revert port=nvram
Routing	revert routed=factory	revert routed=nvram
set auth, set logins, and set radius	revert security=factory	revert security=nvram
set flow, set line, set ports	revert serial=factory	revert serial=nvram
set service	revert service=factory	revert service=nvram
SNMP configuration	revert snmp=factory	revert snmp=nvram
set config, set keys, set menu, set service, set terms, set trace, and set user	revert system=factory	revert system=nvram
set tcpip	revert tcpip=factory	revert tcpip=nvram
set telnetip	revert telnetip=factory	revert telnetip=nvram
set terms	revert terms=factory	revert terms=nvram
Trace settings	revert trace=factory	revert trace=nvram
set user	revert users=factory	revert users=nvram

This chapter provides several simple, but complete, configuration examples. If you find that the examples implement exactly the features needed for your network, simply copy them, making appropriate substitutions for site-specific information such as IP addresses. Quite likely, however, you will be able to use the examples as a starting point only and will need the information provided in other chapters in this manual and in the *Digi One/PortServer TS Command Reference* to complete your configuration.

In This Chapter

This chapter provides the following discussions:

- Terminal Server Configuration Without RealPort 17-2
- Terminal Server Configuration Using Autoconnection 17-3
- Terminal Server Configuration Using RealPort 17-4

Terminal Server Configuration Without RealPort

In this configuration, Digi One/PortServer TS 2/4 functions as a terminal server, providing Telnet and Rlogin access to hosts. This configuration enables the following:

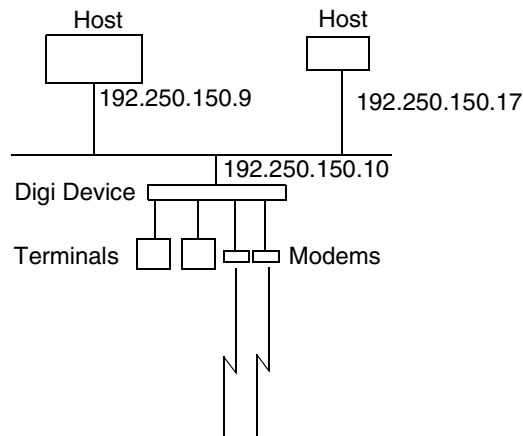
- Telnet or Rlogin access to the LAN-based hosts, both from locally-connected terminals and from devices accessing the LAN from the telephone network.
- Access for the LAN-based hosts to Digi One/PortServer TS 2/4 ports (sometimes called reverse Telnet)

Related Information

For more information on configuring

- The Ethernet interface, see "Configuring the IP Address" on page 2-1.
- Terminal connections, see "Configuring Ports for Terminals and Computers" on page 6-1.
- Modem connections, see "Configuring Ports for Modems" on page 5-1.

Illustration



Configuration

```
set config ip=192.250.150.10 submask=255.255.255.0 (1)
set ports range=1-2 dev=term
set line range=1-2 baud=9600
set flow range=1-2 ixon=on ixoff=on (2)
set ports range=3-4 dev=mio
set line range=3-4 baud=115200
set flow range=3-4 ixon=off ixoff=off rts=on cts=on (3)
set user name=user1 (4)
```

Configuration Notes

1. The set config command configures the IP address and mask for the Digi One/PortServer TS 2/4 Ethernet interface.
2. The first set ports, set line, and set flow commands configure ports 1 and 2 for terminal connections.
3. The next set ports, set line and set flow commands configure the ports for bidirectional modems. Software flow control (the default) is explicitly shut off and hardware flow control turned on using the set flow command.
4. The set user command defines a user, which assigns a user name for login purposes. All Digi One/PortServer TS 2/4 users can login with this name.

Terminal Server Configuration Using Autoconnection

This example shows a Digi One/PortServer TS 2/4 functioning as a terminal server implementing autoconnection.

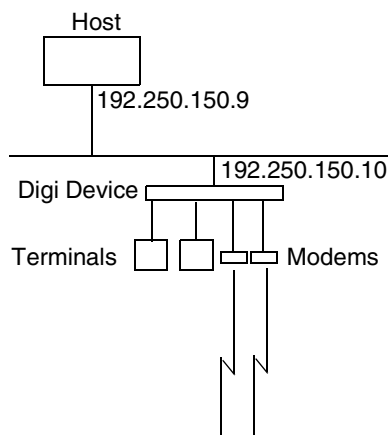
- The terminals are connected to autoconnect ports. Consequently, when a user presses a terminal key, an automatic connection to a host is made.
- The modem ports are not configured for autoconnection, but a port user is, which means that as soon as this particular user supplies a login, an automatic connection to a host is made.

Related Information

For more information on configuring

- The Ethernet interface, see "Configuring the IP Address" on page 2-1.
- Terminal connections, see "Configuring Ports for Terminals and Computers" on page 6-1.
- Modem connections, see "Configuring Ports for Modems" on page 5-1.

Illustration



Configuration

```
set config ip=192.250.150.10 submask=255.255.255.0
set ports range=1-2 dev=term auto=on dest=192.250.150.9 dport=23
set line range=1-2 baud=9600
set flow range=1-2 ixon=on ixoff=on (1)
set ports range=3-4 dev=min
set line range=3-4 baud=115200
set flow range=3-4 ixon=off ixoff=off rts=on cts=on (2)
set user name=user1 autoconnect=on defaultaccess=autoconnect
autohost=192.250.150.9 autoport=23 password=off (3)
```

Configuration Notes

1. The first set of set ports, set line and set flow commands configure ports 1 and 2 for terminals, autoconnection, Telnet (dport=23), and software flow control.
2. The second set ports, set line, and set flow commands set up ports 3 and 4 for incoming modem connections and RTS/CTS flow control.
3. The set user command configures the user for automatic connection to the host specified on the autohost field using Telnet (autoport=23).

Terminal Server Configuration Using RealPort

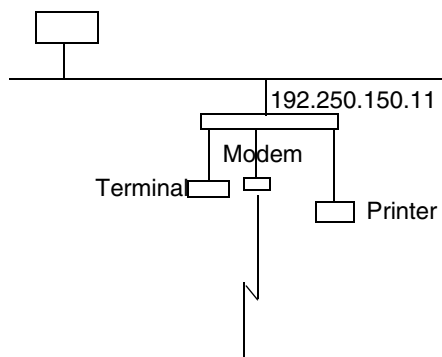
In this example, the Digi One/PortServer TS 2/4 is simply providing ports for the LAN-based host using RealPort. The configuration is exceedingly simple because port attributes are configured on the host itself.

Related Information

For more information on configuring:

- The Ethernet interface, see "Configuring the IP Address" on page 2-1
- RealPort, see "Configuring Ports for RealPort" on page 3-1

Illustration



Configuration

```
set config ip=192.250.150.11 submask=255.255.255.0 (1)
```

```
set ports range=2-4 dev=rp (2)
```

Configuration Notes

1. The set config command configures the internet address and mask for Digi One/PortServer TS 2/4 Ethernet interface.
2. The set ports command configures ports 2, 3, and 4 for Realport. This command specifies dev=rp, which is an appropriate device type for RealPort.

In This Chapter

- Symptom: Digi One/PortServer TS 2/4 Does Not Boot 18-2
- Symptom: Cannot Telnet to the Digi One/PortServer TS 2/4 18-3
- Symptom: Trouble Accessing a Port 18-4
- Running Digi One/PortServer TS 2/4 Customer Diagnostics 18-4
- Key to Interpreting Digi One/PortServer TS 2/4 LEDs 18-5
- Verifying TFTP on a UNIX System 18-5
- Troubleshooting TFTP Problems 18-5
- Resetting Digi One/PortServer TS 2/4 Configuration to Defaults 18-6
- Verifying the Digi One/PortServer TS 2/4 IP Address 18-7
- Checking for Duplicate IP Addresses 18-7
- Pinging an IP Address 18-7
- Verifying the Network Cabling 18-8
- Verifying the RealPort Process 18-9
- Digi Contact Information 18-11

Symptom: Digi One/PortServer TS 2/4 Does Not Boot

Introduction

Use the information provided in this discussion when Digi One/PortServer TS 2/4 will not complete the boot cycle.

Procedures

Things to Try	See ...
Check for hardware problems.	<ul style="list-style-type: none">• "Running Digi One/PortServer TS 2/4 Customer Diagnostics" on page 18-4• "Key to Interpreting Digi One/PortServer TS 2/4 LEDs" on page 18-5
Check for TFTP problems if Digi One/PortServer TS 2/4 is booting from a TFTP host.	<ul style="list-style-type: none">• "Verifying TFTP on a UNIX System" on page 18-5• "Troubleshooting TFTP Problems" on page 18-5
Resetting the device to configuration defaults.	"Resetting Digi One/PortServer TS 2/4 Configuration to Defaults" on page 18-6
If you cannot resolve the problem, contact Digi.	"Digi Contact Information" on page 18-11

Symptom: Cannot Telnet to the Digi One/PortServer TS 2/4

Introduction

Use the information provided in this discussion to troubleshoot network problems.

Assumptions

This discussion assumes that the Digi One/PortServer TS 2/4 itself is working, that is, that it completes the boot cycle.

Procedures

Things to Try	See ...
Verify the IP address. This procedure ensures that you are using the right IP address to Telnet to the Digi One/PortServer TS 2/4.	"Verifying the Digi One/PortServer TS 2/4 IP Address" on page 18-7
Check for duplicate IP address. This procedure ensures that two devices are not using the same IP address.	"Checking for Duplicate IP Addresses" on page 18-7
See if you can ping the IP address. If you can ping the address, but cannot Telnet to it, you probably have a firewall problem. See the Firewall documentation for more information.	"Pinging an IP Address" on page 18-7
Verify the network cabling.	"Verifying the Network Cabling" on page 18-8
If you cannot resolve the problem, contact Digi.	"Digi Contact Information" on page 18-11

Symptom: Trouble Accessing a Port

Introduction

Use this procedure if you are having trouble accessing a Digi One/PortServer TS 2/4 port. The specific problem might be that you cannot logon from a terminal or the printer or modem is not working properly.

Assumptions

This discussion assumes the following:

- That the Digi One/PortServer TS 2/4 itself is working, that is, that it completes the boot cycle. If it is not, see "Symptom: Digi One/PortServer TS 2/4 Does Not Boot" on page 18-2.
- That the network is working. This is a relevant consideration if the ports you are working with are RealPort ports and if all RealPort ports are not working. The discussion in "Symptom: Cannot Telnet to the Digi One/PortServer TS 2/4" on page 18-3 goes through the steps of validating the network connection.

Procedures

Things to Try	See ...
If this is a RealPort port and all ports are not working, ensure that the RealPort process is running.	"Verifying the RealPort Process" on page 18-9
Verify Digi One/PortServer TS 2/4 port settings.	Check the port configuration in the <i>Digi One/PortServer TS 2/4 Command Reference</i> . Look under the set ports, set line, and set flow commands for more information.
Verify the cabling to the peripheral	See the Cable Guide for information.

Running Digi One/PortServer TS 2/4 Customer Diagnostics

Use this topic to run hardware diagnostic procedures to validate the Digi One/PortServer TS 2/4.

1. Connect a terminal to a Digi One/PortServer TS 2/4 port.
2. Configure the terminal to use the following settings:
 - VT-100 emulation
 - 9600 baud
 - 8-bit characters
 - 1 stop bit
 - No parity
3. Reboot the Digi One/PortServer TS 2/4.
4. While the LED is blinking, press the v key.
5. When the Customer Diagnostics Menu appears, select a test to perform.

Key to Interpreting Digi One/PortServer TS 2/4 LEDs

Here is a key to interpreting Digi One/PortServer TS 2/4 LEDs

Procedure

LED Activity	Indication
1-1-1 pattern	Starting the EOS.
1-3-1 pattern	TFTP boot process started
1-5-1 pattern	Tells you that configuration has been return to the factory configuration. See "Resetting Digi One/PortServer TS 2/4 Configuration to Defaults" on page 18-6.
Steady blinking	Device seeking an IP address from DHCP server.
Solid	On Digi One RealPort and PortServer TS 2/4 devices, this means the boot completed successfully. On Digi One IA devices, it indicates a problem.

Verifying TFTP on a UNIX System

Use this procedure to verify that TFTP is working correctly on your UNIX host.

Note: This procedure, which uses a TFTP transfer of the Digi Device's boot image between two UNIX hosts, enables you to compare the size of the boot image before and after it is transferred, enabling you to determine if TFTP is working properly.

Procedure

1. Access a root prompt on the UNIX host.
2. Make sure that you are not in the /tftpboot directory.
3. Enter this command:

```
tftp ipaddress
```

where *ipaddress* is the IP address of the UNIX host.

A TFTP prompt appears.

4. At the prompt, enter the following command:

```
binary
```

5. Enter this command at the TFTP prompt:

```
get tftp_file_name
```

where *tftp_file_name* is the name of the Digi Device's boot image in the /tftpboot directory.

6. Enter this command at the TFTP prompt to exit TFTP:

```
quit
```

7. Compare the size of the original file against the transferred file using this command:

```
cmp -l tftp_file_name /tftpboot/tftp_file_name
```

If the data within the files to see if TFTP is working properly. If they are the same, no message will be generated.

Troubleshooting TFTP Problems

Here are some things to check if you encounter TFTP problems.

- Verify that the /tftpboot directory exists and has read, write and execute (777) permissions with this command:

```
ls -l /tftpboot
```

If necessary, use this command to create the directory:

- ```
mkdir /tftpboot
```
- If necessary, use this command to change permissions of the directory to read, write and execute:
 

```
chmod 777 /tftpboot
```
- Verify that the file `/tftpboot/tftp_file_name` exists and has read and execute permissions with this command:
 

```
ls -l /tftpboot/tftp_file_name
```

where `tftp_file_name` is the name of the firmware boot image specified by the Digi Device.

If necessary, use this command to change permissions of the file to read and execute:

```
chmod 666 /tftpboot/tftp_file_name
```
- Verify that the `inetd.conf` file is properly configured for tftp by displaying the file `/etc/inetd.conf`. An entry similar to this should be uncommented:
 

```
tftp dgram udp something
```

where `something` will vary with each operating system.

For controlled TFTP access, make sure that the file `/etc/tftpaccess.ctl` exists and verify that it only allows access to public directories. If this file is not present, tftp will allow full access. A sample file is located in the directory `/usr/lpp/tcpip/samples`.
- Restart the `inetd` process with these two commands:
 

```
ps -ef | grep inetd
```

This will report back the `inetd` process number.

```
Kill -1 inetd_PID
```

Where `inetd_PID` is the process number for the `inetd` process reported by the previous command.

## Resetting Digi One/PortServer TS 2/4 Configuration to Defaults

Use this topic to reset the Digi One/PortServer TS 2/4 configuration to defaults.

- Note:** This procedure causes the Digi One/PortServer TS 2/4 to lose all configuration changes. If you have a complex configuration, contact Digi before performing for information on saving your configuration. See "Digi Contact Information" on page 18-11 for information.

### Procedure

- Use a pen, the point of a paper clip, or some other device to press the recessed button on the front panel.
  - While holding down the button, power on the Digi One/PortServer TS 2/4.
  - When the 1-5-1 LED pattern is displayed, release the button.
- The device boots up.

## Verifying the Digi One/PortServer TS 2/4 IP Address

Use this procedure to check the IP address on the Digi One/PortServer TS 2/4.

1. Connect a terminal to a Digi One/PortServer TS 2/4 port.
2. If the port is still using the default configuration, configure the terminal to use the following settings (Otherwise, configure the terminal to match the port configuration):
  - VT-100 emulation
  - 9600 baud
  - 8-bit characters
  - 1 stop bit
  - No parity
3. Press Enter to get a logon prompt from the Digi One/PortServer TS 2/4.
4. Log on to the Digi One/PortServer TS 2/4.
5. Use the set config command to verify the Digi One/PortServer TS 2/4 IP address.

## Checking for Duplicate IP Addresses

Use this procedure to ensure that the Digi One/PortServer TS 2/4 and another device are not using the same IP address.

### *Procedure*

1. From another system on the network, use the ping command to determine if the IP address is in use. The following is the command syntax:  

```
ping ip-address
```
2. Do one of the following:
  - If there is no response to the ping, exit this procedure and return to the symptoms section of this section. Two devices using the same IP address is probably not a problem.
  - If there is a response, continue with this procedure.
3. Turn the Digi One/PortServer TS 2/4 off and then ping again.
4. Do one of the following:
  - If there is a response to the ping, there is another device using that IP address, so assign one of the devices a new IP address.
  - If there is no response, turn the Digi One/PortServer TS 2/4 back on. Another device is not using the IP address assigned Digi One/PortServer TS 2/4.

## Pinging an IP Address

Use this procedure to determine if a system can be reached from across a network.

### *Procedure*

Attempt to ping the Digi One/PortServer TS 2/4 from another system on the network. Here is the format of the command:

```
ping ip-address
```

## Verifying the Network Cabling

Use this procedure to troubleshoot network cabling problems.

1. Check the Ethernet cable. Verify the following:
  - The Ethernet cable is connected securely at both ends.
  - The Ethernet cable is pinned correctly.
  - The quality of the cable is sufficient for the cable length and the cable environment. Consult an Ethernet cable manufacturer for a recommended cable for your configuration.
2. Verify your Ethernet hub. See your Ethernet hub manual.

## Verifying the RealPort Process

Use one of these procedures to verify the RealPort process:

### AIX: Verifying the RealPort Process

Use this topic to verify that the RealPort daemon (process) is running on the AIX system.

1. Type the following:  

```
lsdev -Cc nts
```
2. If the sa devices are not in an available state, type the following from the AIX prompt:  

```
mkdev -l sa#
```

```
cfgmgr
```

where # is the number of the Digi Device.

### HP-UX: Verifying the RealPort Process

1. Verify that RealPort is running on the HP-UX operating system by entering:

```
ps ef | grep drp
```

If you see an entry for each Digi Device similar to the following, the RealPort process is running.

```
root 2254 1 0 Dec 13 ? 0:03/sbin/drpd 1 199.86.0.1 root 2049 1 0
Dec 13 ? 0:01/sbin/drpd 1 199.86.5.1
```

2. If the daemon is not running, enter this command at a root prompt:  

```
/usr/sbin/drpadmin
```
3. Answer the prompts as appropriate.

### Linux: Verifying the RealPort Process

The RealPort daemon (process) controls communication between the RealPort driver module and your Digi Devices across the network. One daemon must remain in the background for each Digi Device, maintaining the communication link. You should not need to start the daemon by hand. The `dgrp_cfg_node` program does this automatically.

However, to determine whether any RealPort daemons are currently running on your system, as well as to determine which Digi Device each daemon is communicating with, you can execute the following command:

```
ps ax | grep drpd
```

For more information about the RealPort daemon, see the `drpd` man page that is installed with the driver package.

### SCO: Verifying the RealPort Daemon

Use this topic to verify that the RealPort daemon is running on a SCO Unix or SCO OpenServer operating system.

1. At the root prompt, enter the following command:

```
ps ef | grep ncx
```

If the RealPort Daemon is running, you should see an entry for each Digi Device similar to the following?

```
root 2254 1 0 Dec 13 ? 0:03/etc/nexd -d /dev/cts0 -n
root 2049 1 0 Dec 13 ? 0:01/etc/nexd -d /dev/cts0 -n
```

2. If you do not see this information, restart the daemon by doing the following:
  - a. Modify the `/etc/rc2.d/S86ncxa` file with the appropriate IP addresses.
  - b. Reboot the server.

## **Solaris: Verifying the RealPort Process**

Use this topic for information on verifying that the RealPort process is running on a Solaris system.

1. Type the following command:

```
ps -ef |grep ncxd
```

2. If the information that appears is not correct, do the following:
  - a. Modify the `/etc/rc2.d/S26realport` file with the appropriate IP addresses.
  - b. Reboot the UNIX server.

## **Windows NT: Verifying the RealPort Service**

Use this procedure to verify the RealPort service on Microsoft Windows NT.

1. From the Start menu, choose Settings > Control Panel > Devices > Digi RealPort.
2. If the RealPort service has not been started, choose Start.

## **Windows 2000: Verifying the RealPort Service**

Use this procedure to verify the RealPort service (process) on Microsoft Windows 2000.

1. Right-click on My Computer, choose Properties > Hardware tab > Device Manager.
2. Expand the Multi-port Serial Adapters list if necessary and select Digi PortServer.
3. If the RealPort Service (process) is not enabled, right-click and choose Enable.

## Digi Contact Information

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| <b>Customer Service and Support</b> |                                                               |
|-------------------------------------|---------------------------------------------------------------|
| World Wide Web:                     | <a href="http://support.digi.com">http://support.digi.com</a> |
| email                               | <a href="mailto:support@digi.com">support@digi.com</a>        |
| Telephone (U.S.)                    | 1-800-344-4273                                                |
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