EtherPower II 10/100

10/100 Mbps Fast Ethernet PCI Network Cards

- High performance for instant access to network resources
- Connection options of RJ-45, BNC and SC fiber
- Auto-Negotiation for automatic selection of the highest speed and operating mode
- Support for remote LAN wakeup
- Optional FLASH Boot ROM

SNC

User Guide

SMC9432TX SMC9432BTX SMC9432TX/MP SMC9432FTX

User Guide for SMC's EtherPower II 10/100 PCI Network Cards

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SMC

6 Hughes

Irvine, CA 92618

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TABLE OF CONTENTS

Installing the Network Card	1-1	
Introduction		
Package Contents		
SuperDisk Contents		
System Requirements		
Installing a Flash ROM		
Inserting the Network Card		
PCI Configuration		
Network Cable Connection	2-1	
Connection Guidelines		
Connecting a UTP Cable		
Connecting a Thin Coax Cable		
Connecting a Fiber Cable	2-5	
Installing and Configuring Network Drivers 3-1		
Windows 95/98 Installation		
Windows NT 4.0 Installation		
Windows 3.x Installation		
Novell NetWare Installation		
Other Installations		
Latest Drivers		
Testing the Network Cand		
Testing the Network Card	4-1	
Introduction	 4-1 4-2	
Introduction Basic Adapter Test		
Introduction Basic Adapter Test Two-Node Adapter Test		
	Installing the Network Card Introduction Package Contents SuperDisk Contents System Requirements Installing a Flash ROM Inserting the Network Card PCI Configuration Connection Guidelines Connecting a UTP Cable Connecting a Fiber Cable Connecting a Fiber Cable Installing and Configuring Network Windows 95/98 Installation Windows 3.x Installation Novell NetWare Installation Other Installations Latest Drivers	

TABLE OF CONTENTS

A	Troubleshooting	A-1
	PCI Compatibility	A-2
	Solutions for Common Problems	A-3
	Memory-Management Utilities	A-5
B	Cables	B-1
	Cable Specifications	В-2
	Twisted-Pair Cable and Pin Assignments	В-3
С	Specifications	C-1
	General Specifications	C-2
	SMC9432TX	C-3
	SMC9432BTX	C-3
	SMC9432TX/MP	C-4
	SMC9432FTX	C-4
D	Using EZStart	D-1
	EZStart Navigational Keys	D-2
	Installing EZStart	D-3
	Running EZStart	D-4
	Copying Driver Files	D-5
	Printing Installation Documents	D-6

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Chapter 1

INSTALLING THE NETWORK CARD

Introduction 1-				
Models 1-	2			
LED Indicators 1-	4			
Package Contents 1-	5			
SuperDisk Contents 1-	5			
System Requirements 1-	6			
For Your Network Card 1-	6			
For EZ Start 1-	6			
Installing a Flash ROM 1-	6			
Inserting the Network Card 1-	7			
PCI Configuration 1-	8			

Introduction

The EtherPower[™] II 10/100 network card is based on advanced silicon to maximize throughput and increase the efficiency of your network. It features dual-speeds and bus-master design, and supports Auto-Negotiation and all common networking environments.

Models

The EtherPower II 10/100 network card comes in four models:

- ♦ SMC9432TX—which has an RJ-45 connector.
- ♦ SMC9432BTX—which has RJ-45 and BNC connectors.
- ◆ SMC9432TX/MP—which has an RJ-45 connector and a Wake-on LAN Cable.
- SMC9432FTX—which has RJ-45 and SC fiber connectors as well as a Wake-on LAN Cable.

The RJ-45 connector supports Auto-Negotiation, so the port can configure itself automatically to run at the highest possible performance level—10 or 100 Mbps and half or full duplex—providing the link partner also supports Auto-Negotiation.

The BNC connector enables the SMC9432BTX model to transmit at 10 Mbps over thin coax cable.

The SC fiber connector enables the SMC9432FTX model to support 100 Mbps transmissions at full and half duplex over $62.5/125 \,\mu m$ multimode fiber cable. A fiber cable link operating in full-duplex mode can extend to remote sites up to 2 km away.

The Wake-on LAN (WOL) cable allows a WOL-enabled PC to be managed remotely. Software can be loaded and updated, configurations changed, data backed up, inventory checked, viruses removed, device conflicts eliminated and system crashes repaired from a remote central location. This decreases user downtime and increases overall productivity.



Figure 1-1. EtherPower 10/100 Models

LED Indicators

The EtherPower II 10/100 network card includes four status LED indicators. The "LNK" and "T/R" LEDs are built into the RJ-45 port on all models except the SMC9432FTX, where they are grouped with the "FDX" and "100" LEDs. All the LED indicators are as described in the following figure and table.



Figure 1-2. Status LEDs

LED	Condition	Status
LNK	Green	Indicates a valid 10BASE-T, 100BASE-TX, or 100BASE-FX link.
	Off	Power is off or connection is invalid.
T/R	Flashing Amber	Indicates that the network card is transmitting or receiveing data.
100	Green	Indicates a 100 Mbps connection to the network card.
FDX	Amber	Indicates the network card is operating in full-duplex mode.

Package Contents

- EtherPower II 10/100 network card
- ◆ SuperDisk[™] network drivers diskette
- ◆ Wake-on-LAN Cable (SMC9432TX/MP and SMC9432FTX Models only)
- EtherPower II 10/100 user guide (this manual)
- ♦ SMC Warranty Registration Card

Make sure you have received all of these items. If any item is missing or damaged, contact your place of purchase immediately. Please complete the Warranty Registration Card and return it to SMC or register on SMC's Web site.

SuperDisk Contents

The SuperDisk contains drivers and other files to make network card configuration, testing, and driver installation easy.

- ◆ EZSTART.EXE EZStart[™] utility.
- README.DOC contains instructions for installing and using EZStart, as well as SMC technical support hours and telephone numbers.
- SMCMnn.EXE the compressed driver file contains drivers for all major operating systems.
- Driver-installation files contain installation instructions for a particular driver.
- Driver-release files contain history information for a particular driver.

Installing the Network Card

System Requirements

For your network card

A PC (WOL-enabled for the SMC9432TX/MP and SMC9432FTX) and BIOS that support the PCI Local Bus Specification (v2.0 or later), a bus-mastering PCI slot, and the appropriate type of cable:

- ♦ 10 Mbps operation: UTP Category 3, 4, or 5 cable. For the SMC9432BTX model only, thin coax cable can also be used.
- 100 Mbps operation: UTP Category 5 cable. For the SMC9432FTX model only, 62.5/125 μm fiber cable can also be used.

Refer to the tables in Appendix B.

For EZStart

♦ MS-DOS, PC-DOS, or Windows operating system v3.11 or later.

Installing a Flash ROM

The EtherPower II 10/100 network card has an on-board socket for an optional Flash ROM for remote booting. For information on installing Flash ROMs, refer to the instructions that come with the Flash ROM.

Inserting the Network Card

- 1. Switch off all computer system components, unplug the computer, and remove the computer cover.
- 2. Work in a static-free area and touch the computer chassis often to equalize static charges.
- 3. Install the network card into an available bus-mastering PCI slot.
- 4. Make sure the network card is completely seated so that no "gold fingers" are exposed.



Figure 1-3. Inserting the Network Card

5. For the SMC9432TX/MP and SMC9432FTX, connect one end of the 3-pin WOL cable to J1 on the card, and the other end to the "5V Standby" connector on the computer's motherboard, as shown in Figure 1-3. (Refer to your computer's installation manual to locate the 5V Standby connector.)



Figure 1-4. Attaching the Wake-on-LAN Cable

PCI Configuration

In most cases, your network card is automatically configured when you power-up your computer. In certain computers, however, you must modify your BIOS by entering your CMOS SETUP utility. For more information, refer to "PCI Compatibility" on page A-2.

Chapter 2

NETWORK CABLE CONNECTION

Connection Guidelines	2-2
Connecting a UTP Cable	2-3
Connecting a Thin Coax Cable	2-4
Connecting a Fiber cable	2-5

All four EtherPower II 10/100 network card models have an RJ-45 connector for connection to an Ethernet or Fast Ethernet hub or switch using an unshielded twisted-pair (UTP) cable. In addition, the SMC9432BTX provides a BNC port for thin coax cable, while the SMC9432FTX enables fiber cable connections. This chapter describes all connection methods.

Connection Guidelines

- ◆ To connect to a 10BASE-T device, use the network card's RJ-45 connector and Category 3, 4, or 5 UTP cable (2-wire pairs required).
- ◆ To connect to a 100BASE-TX device, use the network card's RJ-45 connector and Category 5 UTP cable (2-wire pairs required).
- ◆ To connect to a 10BASE2 device, use the BNC connector on the SMC9432BTX network card and thin coax cable.
- To connect to a 100BASE-FX device, use the SC connector on the SMC9432FTX network card and 62.5/125 μ m fiber optic cable.

The attached device must be within the distance limitations specified by the applicable IEEE specification.

Observe the following guidelines for 100BASE-TX/FX operation:

- The maximum length of a twisted-pair segment is 100 meters.
- The maximum length of a fiber segment is 412 meters in half duplex and 2 km in full duplex.
- ◆ For 100 Mbps operation, the EtherPower II 10/100 card must be connected to a 100BASE-TX/100BASE-FX hub or switch.

For additional Fast Ethernet guidelines, refer to SMC's World Wide Web site at the URL shown on the back cover of this user guide.

Connecting a UTP Cable

All four EtherPower II 10/100 network card models have an RJ-45 connector that supports a UTP connection to an Ethernet or Fast Ethernet device (Figure 2-1 shows the RJ-45 connector on the SMC9432BTX). This connection can be made directly to the device, or indirectly via a wall outlet that has the proper wiring for an RJ-45 connector. Refer to Appendix B for RJ-45 pin assignments.

1. Attach the male RJ-45 connector on one end of a UTP cable to the network card's RJ-45 port.



Figure 2-1. RJ-45 Connector Port

2. Attach the male connector on the other end of the UTP cable directly to an Ethernet or Fast Ethernet device.

OR

Attach the male connector on the other end of the UTP cable to a wall outlet with an RJ-45 connector properly wired for 10BASE-T Ethernet or 100BASE-TX Fast Ethernet. Wiring from the wall outlet connection is usually routed to the device through a punch-down block located in a wiring closet.

Connecting a Thin Coax Cable

The SMC9432BTX provides a BNC connector that supports a thin coax cable network connection (see Figure 2-2). Connection to a thin coax cable requires a BNC T-Connector, as shown in Figure 2-3 on the next page.



Figure 2-2. BNC Connector Port (SMC9432BTX)

Use the following procedure to make a BNC connection to the network.

- 1. Align the T-Connector's slots with the pins on the network card's BNC port, push in the T-Connector, and twist the collar clockwise until it is securely in place.
- 2. Attach one end of a thin coax cable to one side of the T-Connector.
- 3. Attach one end of another thin coax cable to the other side of the T-Connector. If the network card is at the end of the cable, attach a 50-ohm terminator to the T-Connector, as shown in Figure 2-3.



Figure 2-3. Connecting a Thin Coax Cable

Connecting a Fiber Cable

The SMC9432FTX comes with an SC connector that supports 100BASE-FX fiber connections using $62.5/125 \,\mu m$ multimode fiber optic cabling. Because SC connectors are keyed, they can only be attached in one manner.

Use the following procedure to make an SC connection to the network.

- 1. Connect one end of the cable to the card's SC connector and the other end of the cable to the fiber connector on the other device (see Figure 2-4 on the following page).
- 2. Make certain that the device you are connecting to is specified for 100 Mbps operation.



Figure 2-4. Connecting Fiber Cable

Chapter 3 Installing and Configuring Network Drivers

Windows 95/98 Installation 3-3
Optional Procedures to Modify Card Settings and Add Network Protocols 3-4
Windows NT 4.0 Installation 3-5
First-Time Installation3-7Secondary Installation3-12
Windows 3.x Installation
Windows for Workgroups v3.1 and v3.113-13
Novell Netware Installation
NetWare v4.x
Other Installations
Latest Drivers

This chapter describes how to install and configure network drivers for the EtherPower II 10/100 network card. The drivers for this EtherPower II 10/100 network card are not compatible with those on previous SuperDisks — even if the previous drivers were designed for other SMC Fast Ethernet network cards (Models SMC9332DST, SMC9332BDT, SMC9332BVT). Therefore, use only the drivers on the SuperDisk supplied with this network card.

Windows 95/98 Installation

- 1. If Windows 95/98 is already installed on your computer, proceed to Step 2. Otherwise, complete a first-time Windows 95/98 installation without the SMC network card installed.
- 2. Shut down your PC, install the SMC network card, and attach network cable.
- 3. Restart Windows 95/98. Make sure you have your Windows 95/98 CD available (or you are aware of the path to those files on your hard drive).
- 4. A "New Hardware Found" window appears and asks you to select a driver to install. Select "Driver from disk provided by manufacturer" and click on "OK".
- **Note:** The installation procedure for users of Windows 95 OEM Service Release 2 and Windows 98 may be slightly different than that described here. Refer to the Windows 95/98 driver installation document on the SMC SuperDisk for more information.
- 5. The "Install From Disk" window appears. Insert the SMC SuperDisk, specify the path to the root of the disk, and click on "OK".

- 6. The message "The file netapi.dll on SMC SuperDisk could not be found" appears. Specify the path to the Windows 95/98 CD (or the Windows 95/98 path you have designated), and click on "OK".
- 6. You may be prompted for Windows 95/98 installation files. If so, click on "OK" and then type the path to your Windows 95/98 CD, or change the path to those files on your hard drive, and click "OK".
- 7. Follow the remaining Windows 95/98 instructions to complete the installation. After all the files have been copied, you are prompted to reboot for the changes to take effect. Select "Yes" when prompted to restart your computer, and remove the SMC SuperDisk.

Optional procedures to modify card settings and add network protocols

- ◆ Double-click on the "My Computer", "Control Panel", and "Network" icons. The "Network" dialog box appears. If the correct network protocols are not installed in the "Primary Network Logon" list box, select the primary network to which you will be attaching. Click on "Add". The "Select Network Component Type" dialog box appears. Follow the on-screen directions to select network protocols.
- ◆ For peer-to-peer networks, you may wish to enable "File and Print Sharing" in the "Network" dialog box.
- To modify other network card properties, select the appropriate tab or click on the "Properties" button from the "Network" dialog box and modify properties as desired.

Windows NT 4.0 Installation

First-time installation

If you've already installed a network card, configured Windows NT Networking, or configured a network driver, refer to the procedure titled "Secondary Installation."

- 1. If Windows NT is already installed on your computer, proceed to Step 2. Otherwise, complete a first-time Windows NT installation without the SMC network card installed.
- 2. Shut down your PC, install the SMC network card, and attach the network cable. Restart Windows NT.
- 3. Double-click on the "My Computer," "Control Panel," and "Network" icons. The "Network Configuration" window appears, prompting you to install Windows NT Networking. Select "Yes." Windows NT invokes the "Network Setup Wizard." Click on "Next."
- 4. When prompted to "Search for a Network Adapter," click on "Select from List."
- 5. When prompted to "Select a Network Adapter," click on "Have Disk." Insert the SuperDisk when prompted and click on "OK."
- 6. You are presented with the "Select OEM Option" window. Highlight "EtherPower II 10/100" and click on "OK."
- 7. When prompted to "Search for an Adapter," click on "Next."
- 8. Select network protocols when prompted and click "Next."
- **Note:** To complete a TCP/IP installation, you will need to know your IP Address and Subnet Mask. For further information, contact your network administrator or Internet service provider.

- 9. Click on "Next" and then "Next" again when prompted to "Install Network Components." When prompted for Windows NT files, type the path to your Windows NT files on CD-ROM (e.g., D:\WINNT), or change the path to those files on your hard drive, and click on "OK."
- 10. You are presented with the "Network Card Setup" window where you can specify the network card data rate."AUTONEGOTIATE" is the recommended setting for the EtherPower II 10/100 network card. Select "Continue" after verifying network card settings.
- 11. Click on "Next" and then "Next" again when prompted to "Start the Network."
- 12. Enter the "Workgroup" or "Domain" names (optional) when prompted and click on "Next."
- 13.Select "Finish" when prompted and click on "Yes" when prompted to reboot. Remove the SuperDisk.

For Further Customization

You can modify card settings via the "Network" applet. Install additional protocols and network components by selecting the appropriate folder (e.g., Customizing Protocols, Services, Identification, or Bindings).

Secondary installation

Follow this procedure if you've already installed another network card, configured Windows NT Networking, or loaded another driver.

1. Install the SMC network card (if not already installed), attach the network cable, and boot Windows NT.

- 2. Double-click on the "My Computer," "Control Panel," and "Network" icons. From the "Network" window, select the Adapter tab.
- 3. Do not select any of the network cards listed. Select "Add."
- 4. You are presented with the "Select Network Adapter" window. Click on "Have Disk."
- 5. You are presented with the "Insert Disk" window. Specify the path to the root directory of the SuperDisk (e.g., A:\) and click on "OK."
- 6. You are presented with the "Select OEM Option" window. Highlight "EtherPower II 10/100" and click on "OK."
- You are presented with the "Network Card Setup" window where you can specify the network card data rate.
 "AUTONEGOTIATE" is the recommended setting for the EtherPower II 10/100 network card. Select "OK" after verifying network card settings.
- 8. You are presented with the "Network" window where the SMC network card is now listed as an installed adapter. At this point you can select "Close" to exit the Network applet and follow the prompts to restart Windows NT.
- 9. Select "Yes" when prompted to reboot for the changes to take effect.

For Further Customization

You can modify card settings via the "Network" applet. Install additional protocols and network components by selecting the appropriate folder (e.g., Customizing Protocols, Services, Identification, or Bindings).

Windows 3.x Installation

Windows for Workgroups v3.1 and v3.11

The following section describes how to install Windows for Workgroups v3.1 or v3.11 along with the SMC driver file. If you already have Windows for Workgroups installed and only want to install the SMC driver, proceed to "Installing the SMC Driver Only."

Installing Windows for Workgroups and the SMC Driver

- 1. Insert the Windows for Workgroups Disk 1 Setup diskette in your computer's disk drive.
- 2. Change to the drive where you inserted the disk in Step 1. Then, at the DOS prompt, type: "SETUP."
- 3. Press the "Enter" key to start the setup procedure. Typically, this procedure takes from 10 to 15 minutes.
- 4. Follow the screen prompts until the "Network Setup" window appears. Select "Networks" and "Install Microsoft Windows Network." Select "No additional network" or "Other," as necessary. Click on "OK." Refer to your Windows for Workgroups manual for information.
- 5. Select "Sharing" and specify whether you want other users to be able to share your files and printer(s). Then select "OK."
- 6. Click on the "Driver" button and then on the "Add Adapter" button.
- 7. Select "Unlisted or Updated Network Adapter" followed by "OK."
- 8. When the "Install Driver" window appears, insert the SuperDisk into your computer's disk drive. Type the path where the driver resides (A:\WFW).

- 9. Select "OK." The "Unlisted or Updated Network Adapter" window appears.
- 10. Select the "EtherPower II 10/100" network card followed by "OK."
- 11. Click on the "Close" button and then on "OK." You will be prompted to update the files. If you select "Yes," Windows will look for files from the Windows install disks and sometimes may ask for the EtherPower II 10/100 driver again.
- 12. You will be notified via the "Windows Setup" screen that certain *.INI files will be modified. Select "OK." Select the "Restart Computer" button to reboot your system and have the changes take effect.

Installing the SMC Driver Only

The following procedure describes how to install the SMC driver only and assumes that Windows for Workgroups v3.11 is already installed.

- 1. Double click on the "Network Setup" icon in the "Network" window.
- 2. When the "Network Setup" dialog box appears, refer to "Installing Windows for Workgroups and the SMC Driver" (Step 4).

The following procedure describes how to install the SMC driver and assumes that Windows for Workgroups v3.1 is already installed.

- 1. Double click on the "Control Panel" icon and then on the "Network" icon.
- 2. Select the "Adapters" option to add the SMC network card.
- 3. Refer to "Installing Windows for Workgroups and the SMC Driver" (Step 6).

Novell NetWare Installation

NetWare v4.x

Server Driver

Installing the LAN driver is part of the NetWare installation process. Use the following instructions with those in the NetWare 386 installation manual to install the driver. You will need the SuperDisk during this procedure.

- 1. Use EZStart to copy the SMC driver to your hard drive. Refer to the EZStart instructions in Appendix C.
- 2. Refer to the "Load LAN driver module" section in the Novell NetWare 386 v4.x installation manual for instructions on installing NetWare.
- 3. Follow the instructions on starting NetWare and configuring the server. Use the "Load" command to load the LAN driver. If the LAN driver is not located in the default directory, specify the path to the file on the command line. The Load command will prompt you for configuration parameters if they are not supplied on the command line.

The Load command line parameters may be saved in an AUTOEXEC.NCF file, so they execute automatically every time the server starts. Refer to the NetWare 386 installation manual for information about how to create an AUTOEXEC.NCF file.

The following steps are specific to loading the SMCPWR2.LAN driver. For examples, please refer to the NetWare v4.x server driver installation document on the SMC SuperDisk.

4. To load the driver, type the following at the NetWare System Console:

LOAD SMCPWR2

Press "Enter" when prompted for a slot number.

5. At this point, a protocol must be bound to the driver. For example:

BIND IPX TO SMCPWR2 NET=XX

where xx is the logical network address for the frame type indicated in your load command.

Driver Command Line Parameters

Optional command line parameters are described in the NetWare 4.x server driver installation document on the SuperDisk.

Note that the network card is preprogrammed with Auto Negotiate on the UTP port as the default configuration. The preprogrammed configuration can be changed by running EZStart. Some command line parameters are used to override the default configuration. In the absence of such parameters, the default configuration will be used by the NetWare driver.

DOS ODI VLM Client Driver

There are three different methods you can use to install the DOS ODI driver and a VLM client:

One Step Installation with EZdosodi

In one simple step EZdosodi[™] will attach your computer to the nearest NetWare server. It will automatically detect your network's frame type and configure your client files accordingly. It will also modify your CONFIG.SYS file to add the LASTDRIVE=Z statement and the AUTOEXEC.BAT file to call STARTNET.BAT which calls the NetWare client files that attach your workstation to the network server. If you do not wish to be automatically connected to a network server at this time, use one of the two installation procedures described on the following pages. Otherwise, refer to the EZSTART.DOC document on the SMC SuperDisk for information about how to use EZdosodi (Exit to a DOS prompt, change to the SuperDisk target drive, type "EZDOSODI," and press "Enter").

Automatic Installation With EZStart

Use EZStart's "Automatic Novell DOS ODI" feature when you require greater customization than offered by EZdosodi (for example, if you wish to specify a server name or a specific Ethernet frame type). You will have the choice of modifying your CONFIG.SYS and AUTOEXEC.BAT files. If you choose this option, the workstation will automatically attach to the server upon reboot.

Custom Installation With EZStart

For a basic NetWare Client installation which will copy the client files and the SMC driver to your hard drive, use EZStart's "Custom Setup" procedure.

- 1. Switch to the drive containing the SuperDisk, type "EZSTART," and press "Enter." You will be presented with the main screen.
- 2. From the main screen, select "Custom."
- 3. From the "Custom Installation" screen, select "Drivers/ Documents."
- 4. From the "Driver Installation" screen, select "Automatic Novell DOS ODI" (customization capability) or "Novell" (will not modify AUTOEXEC.BAT or attach to a server upon reboot, providing a greater capability to customize). After selecting "Novell," select "Novell NetWare DOS Client (DOS ODI)."
- 5. Select "Copy Files" to copy all the files used by this driver from the SuperDisk to the destination directory recommended by EZStart, or to a different directory that you specify.
- 6. Edit the NET.CFG file and check that the first frame type specified is the same as that used by the server. Note that there is no need to specify PCI slot number or Interrupt number.
- 7. Reboot your workstation. The DOS ODI driver will automatically load each time you reboot if you have modified your AUTOEXEC.BAT file to call STARTNET.BAT.

If you installed the driver using EZStart and did not edit your AUTOEXEC.BAT file to call STARTNET.BAT, see "Using STARTNET.BAT" below.

This completes the driver-loading procedure. Refer to the Novell NetWare ODI Shell for DOS manual for further details about running a DOS VLM client.

Using STARTNET.BAT

If you do not use EZdosodi or EZStart's "Automatic Novell DOS ODI" installation procedure to automatically modify your AUTOEXEC.BAT file to call STARTNET.BAT upon reboot, you can modify it yourself, as shown below:

REM	Change directory to DOS ODI driver
REM	files.
CD \NWCLIENT	
REM	Load network software.
STARTNET	
REM	This batch file, STARTNET.BAT, loads
REM	the DOS ODI driver and Novell
REM	network shell program.

If you do not use the STARTNET.BAT file as described above, use the following loading sequence to connect to a server:

LSL.COM SMCPWR2.COM IPXODI.COM VLM.EXE

NET.CFG Keywords

NET.CFG keywords are described in the DOS ODI VLM Client driver installation document on the SMC SuperDisk.
NetWare v3.12

Server Driver

Installing the LAN driver is part of the NetWare installation process. Use the following instructions with those in the NetWare 386 installation manual to install the driver. You will need the SuperDisk during this procedure.

- 1. Use EZStart to copy the SMC driver to your hard drive. Refer to the EZStart instructions in Appendix C.
- 2. Refer to the "Load LAN driver module" section in the Novell NetWare 386 v3.12 installation manual for instructions on installing NetWare.
- 3. Follow the instructions on starting NetWare and configuring the server. Use the "Load" command to load the LAN driver. If the LAN driver is not located in the default directory, specify the path to the file on the command line. The Load command will prompt you for configuration parameters if they are not supplied on the command line.

The Load command line parameters may be saved in an AUTOEXEC.NCF file, so they execute automatically every time the server starts. Refer to the NetWare 386 installation manual on how to create an AUTOEXEC.NCF file.

The following steps are specific to loading the SMCPWR2.LAN driver. For examples, please refer to the INSTALL.DOC for loading the NetWare v3.12 server driver on the SMC SuperDisk.

4. To load the driver, type the following at the NetWare System Console:

LOAD SMCPWR2 Press "Enter" when prompted for a slot number. 5. At this point, a protocol must be bound to the driver. For example:

BIND IPX TO SMCPWR2 NET=XX

where xx is the logical network address for the frame type indicated in your load command.

Driver Command Line Parameters

Optional command line parameters are described in the NetWare v3.12 server driver installation document on the SMC SuperDisk.

Note that the EtherPower II 10/100 network card is preprogrammed with Auto-Negotiate on the UTP port as the default configuration. The preprogrammed configuration can be changed by running EZStart. Some command line parameters are used to override the default configuration. In the absence of such parameters, the default configuration will be used by the NetWare driver.

Other Installations

Refer to the installation documents on SMC's SuperDisk for instructions on installing drivers for use with other operating systems.

Please note that new releases of SMC drivers and operating systems may result in procedures slightly different than those described in this chapter. Run EZStart as described in Appendix D to access installation documents, which may contain more up-todate information.

Latest Drivers

The SuperDisk contains the latest drivers available at shipping time. If more recent versions of these drivers are available, you can download them from SMC's Web site. Refer to the back cover of this user guide. INSTALLING AND CONFIGURING NETWORK DRIVERS

Chapter 4

TESTING THE NETWORK CARD

Introduction	4-2
Basic Adapter Test	4-3
Two-Node Adapter Test	4-3
Setting Up a Responder	4-4
Setting Up an Initiator	4-4
Running the Test	4-5
What to Look For	4-5
Test Paramenters	4-5
Network Card Diagnostic Utility	4-6

Introduction

EZStart is a multi-function Windows-like utility provided on the SuperDisk. EZStart lets you install network drivers, test the EtherPower II 10/100 network card, and display driver installation instructions simply by pointing and clicking your mouse.

EZStart can perform the following tests on the network card to verify its functionality:

- Basic Adapter Test—verifies the operation of the network card's basic functions. See page 4-3.
- Two-Node Adapter Test—verifies the network card's ability to communicate over the network with another card. At least one other computer containing an SMC network card must be connected to the network. As long as the cards are interfaced to an Ethernet (or Fast Ethernet) hub that supports 10/100 Mbps switching capability, the two-node test can be performed with a mixture of 10 Mbps and 100 Mbps cards. See page 4-3.
- Network Card Diagnostic Utility—a Windows-based network card diagnostic utility that provides a quick, convenient way for Windows 95/98 and Windows NT v4.0 and v3.51 users to test the basic functions of their EtherPower II 10/100 network card. See page 4-6.

Basic Adapter Test

This test is actually a series of tests designed to check I/O Port Accessibility, on-board RAM, Network Controller Registers, Interrupt Generation, and Internal Loopback.

- 1. Run EZStart.
- 2. Select "Custom" from the EZStart main screen. The "Custom Installation" screen appears. Select "Basic." The "Basic Adapter Test" screen appears and the test begins. When the test completes, the result (either "Passed" or "Failed") is listed alongside each test.
- **Note:** After running the test, you can select "Repeat" to run the test continuously (such as overnight). To end a continuous test, press any key. If your network card fails any of the individual tests, click on "Help" for suggested remedies.
- 3. Select "Cancel" to return to the Custom Installation screen.

Two-Node Adapter Test

This test verifies that the network cable is connected correctly, so that the network card can transmit and receive data.

The test requires at least two computers. One computer, configured as the Initiator, generates and sends test messages. One of the remaining computers, configured as a Responder, receives messages and transmits them back to the Initiator. Results can be viewed on both the initiating and responding computers.

Note: Run the Basic Adapter Test before running the Two-Node Adapter Test to ensure that the card's basic functions are working properly.

Setting Up a Responder

- 1. Run EZStart.
- 2. Select "Custom" from the EZStart main screen.
- 3. Select "Two Node." The "Two-Node Selection" screen appears.
- 4. Select "Responder." The "Respond To Test Messages" screen appears.

The computer is ready to receive and retransmit messages. The numbers in the "Frames Received" and "Frames Transmitted" fields will be dynamically updated once the "Initiator" begins the test.

Note: Repeat this procedure for all computers you wish to set up as Responders.

Setting Up an Initiator

- 1. Run EZStart.
- 2. Select "Custom" from the EZStart main screen.
- 3. Select "Two Node."
- 4. Select "Initiator." The "Initiate Test Messages" screen appears.
- **Note:** You can configure several Initiators, which can all send frames to a single Responder.

Running the Test

- 1. From the "Initiate Test Messages" screen, use one of the following procedures to select a Responder.
 - Select "Find Responder" to have EZStart choose the first Responder it finds. (Skip ahead to Step 2.)

- Select "Parameters" if a computer has not yet been set up as a Responder, or if you want to select a specific Responder from several you have set up. The "Set Parameters" screen appears. Enter the "Destination Address" (Responder's node address) and click "Ok." You return to the "Initiate Test Messages screen."
- 2. Select "Start." Two messages appear: "INITIATING TEST MESSAGES" and "Press any key to stop Initiator." The "Frames Transmitted" and "Frames Received" fields are dynamically updated during the test.
- 3. Press any key to stop the test.
- 4. Select "Statistics" to view test results. The "LAN Statistics" screen appears, with Transmit statistics on the left and Receive statistics on the right.

What to Look For

An acceptable level of error statistics is impossible to define. This level varies depending on the size and configuration of your network, and the applications being run. For example, collisions naturally occur in Ethernet and Fast Ethernet networks. Acceptable levels vary with the number of nodes on each segment and the applications they are running. We recommend you consult your network administrator when reviewing the LAN Statistics screen.

Test Parameters

To display and/or change Two-Node Adapter Test parameters:

- 1. Select "Parameters" from the "Initiate Test Messages" screen. The "Set Parameters" screen appears.
- 2. Make any required changes.
- 3. Select "OK" to return to the "Initiate Test Messages screen."

Network Card Diagnostic Utility

The SMC SuperDisk contains a Windows-based diagnostic utility that provides a quick, convenient way for Windows 95/98 and Windows NT v4.0 and v3.51 users to test the basic functions of their EtherPower II 10/100 network card. When you install an SMC EtherPower II 10/100 network driver, this utility is automatically created in a new program group on your Windows desktop.

After installing an SMC EtherPower II 10/100 network driver, use the following procedure to run the network card diagnostic utility:

1. **Windows 95/98 and Windows NT v4.0 users:** From the Start bar, click "Programs" and select "SMC" and then "Diag." The main window appears.

Windows NT v3.51 users: From DOS or a DOS window, change to the WINNT\SYSTEM32 subdirectory. Then type "DIAG" and press the Enter key. The main window appears (see Figure 4-1).



Figure 4-1. Main Window

- 2. If your computer has more than one SMC network card installed, use the "Select Adapter" drop-down list at the top of the window to select the card you want to test.
- 3. Click the "Basic tests" button. The basic adapter test consists of individual tests that evaluate the loopback, send, and receive capabilities of the selected SMC network card. When the test starts:

A status bar to the right of the "Basic tests" button shows the percentage of the test completed.

Status messages under "Test Results" show the current test in progress. As each individual test completes, Test Results shows whether the SMC network card passed or failed the test (see Figure 4-2).



Figure 4-2. Testing Status

Note: If the network card diagnostic utility encounters a problem when initiating the test (such as an SMC network card is not found), a message appears, along with "OK" and "Help" buttons, and the test does not run. To identify and resolve the problem, click the "Help" button. To remove the message, click the "OK" button.

The test runs to completion, even if the network card fails one or more of the individual tests. If your network card fails any of the tests, click the "Help" button in the main window for suggested causes and remedies.

APPENDIX A Troubleshooting

PCI Compatibility A-2
Solutions for Common Problems A-3
Basic Troubleshooting A-3
EZStart A-4
Data Rate A-4
Full-Duplex Operation A-4
Cannot Connect to a File Server A-4
SMC Driver-Related Error Messages A-5
Card Problems After Adding a Device
to Computer A-5
Memory-Management Utilities A-5
EMM386 v4.48 or Earlier A-5
EMM386 and HIGHSCAN Option A-5

PCI Compatibility

Early versions of PCI BIOS do not properly support the PCI specification and may "hang" when a LAN driver tries to load. If this occurs, make sure your BIOS correctly supports the PCI Local Bus Specification (v2.0 or later).

Some PCI computers are not self-configuring and force you to perform some or all of the following functions by motherboard jumper changes and/or BIOS commands:

- Verify that the slot is a bus-master and not a slave PCI slot. In some instances, the PCI slot must be configured to support bus mastering.
- Configure the PCI slot to support INTA.
- ♦ Assign INTA to a free IRQ (interrupt) number.

Consult your computer manual for information on changing motherboard jumper settings and BIOS SETUP parameters for use with PCI network cards. If you set a motherboard jumper and modify the computer's BIOS, make sure the jumper and BIOS settings match.

Solutions for Common Problems

Basic Troubleshooting

Network problems are often caused by cabling errors, conflicts with other devices installed in the same computer, or software that has been configured incorrectly. If you encounter a network problem, use the following checklist to identify and correct the problem.

- ♦ Make sure the cable is within ANSI/IEEE 802.3 and ISO/ IEC8802-3 Ethernet, or ANSI/IEEE802.3u Fast Ethernet standards for the type of network you are using. For 10BASE-T and 100BASE-TX operation, the maximum UTP cable length is 100 meters. For 10BASE-T operation (SMC9432BTX model), the maximum thin coax cable length is 185 meters.
- Make sure the card is securely seated in the expansion slot.
- Make sure the network cable is securely attached to the card's connector.
- Make sure the correct network operating system driver is installed.
- Make sure the computer is receiving power. If you suspect the power outlet to be faulty, plug another device into it to verify that it is working. Check to see whether the outlet is controlled by a wall switch.
- If you set your network card's speed manually, be sure the speed selected for the hub and card (10 Mbps or 100 Mbps) match.

EZStart

If you try to load a driver and DOS presents an error, the destination files may have a size of 0 bytes. Increase the value of the "FILES=" statement in your CONFIG.SYS file to at least 20. Then use EZStart to copy the driver files to your computer's hard disk again.

Data Rate

We strongly recommend using the AUTONEGOTIATE keyword (the network card line speed default) when installing the driver. If you must specify the network card line speed, then make sure the speed you specify matches the speed of the attached hub.

Full-Duplex Operation

For your network card to auto-negotiate to full-duplex operation, the network switch with which it communicates must comply with the ANSI/IEEE 802.3u Fast Ethernet standard for Auto-Negotiation (Clause 28). Otherwise, full-duplex operation must be forced at the switch and EtherPower II 10/100 network card. Consult your switch manual for directions about how to configure the switch to operate in full-duplex mode. Refer to the driver installation document for your particular environment on the SMC SuperDisk to determine the appropriate method to force full-duplex operation at the card.

Cannot Connect to a File Server

Verify that the network card is properly installed and that the server is up and connected to the network. Then verify that the frame type the driver is using (e.g., as specified in NET.CFG for Novell environments) is the same as that used by the server. If using multiple frame types, make sure the first one specified is the same as that used by the server.

SMC Driver-Related Error Messages

Refer to the driver installation document on the SMC SuperDisk for your driver. This document describes driver-related error messages.

Card Problems After Adding a Device to Computer

Make sure the SMC network card and the new device have not been assigned identical addresses or interrupts. If necessary, reconfigure one of the devices.

Memory-Management Utilities

EMM386 v4.48 or Earlier

If you use EMM386 v4.48 or earlier (provided with DOS v6.21 and earlier), upgrade to EMM386 v4.49 by obtaining DOS v6.22 or later, or change memory managers. Otherwise, incompatibilities in EMM386 may cause your computer to "hang" when a LAN driver tries to load.

To determine your DOS version, type "VER" and press Enter at the DOS prompt.

EMM386 and HIGHSCAN Option

An incompatibility exists when using the HIGHSCAN option with EMM386 and PCI network cards. This incompatibility may cause your computer to hang or reboot. To resolve it, do not use HIGHSCAN as an option parameter to EMM386 in the CONFIG.SYS file.

Also, note that selecting Memmaker's (DOS v6.21 or v6.22) Aggressive memory scanning option causes Memmaker to specify HIGHSCAN as an option parameter to EMM386. To resolve this problem, do not select the Aggressive memory scan option on Memmaker. TROUBLESHOOTING

Appendix B Cables

Cable Specifications B	-2
Twisted-Pair Cable and Pin Assignments B	-3
10BASE-T/100BASE-TX Pin Assignments B	-4
Straight-Through WiringB	-4
Crossover Wiring B	-4

Cable Specifications

Thin Coax (10BASE2) Cable	
Cable Type	Connector
RG-58A/U or RG-58C/U	BNC

Twisted-Pair (10BASE-T) Cable		
Cable Type	Category	Connector
100 Ohm UTP, 22 - 26 AWG 0.4 - 0.6 mm, 2 pairs	3, 4, 5	male, 8-pin RJ-45

Twisted-Pair (100BASE-TX) Cable		
Cable Type	Category	Connector
100 Ohm UTP, 22 - 26 AWG 0.4 - 0.6 mm, 2 pairs	5	male, 8-pin RJ-45

Duplex Fiber (100BASE-FX) Cable	
Cable Type	Connector
62.5/125 micron core	SC

Twisted-Pair Cable and Pin Assignments

Caution: **DO-NOT** plug a phone jack connector into any RJ-45 port. Use only twisted-pair cables with RJ-45 connectors that conform with FCC standards.

For 10BASE-T/100BASE-TX connections, a twisted-pair cable must have two pairs of wires. Each wire pair is identified by two different colors. For example, one wire might be red and the other, red with white stripes. Also, an RJ-45 connector must be attached to both ends of the cable.

Caution: Each wire pair must be attached to the RJ-45 connectors in a specific orientation.

Figure B-1 illustrates how the pins on the RJ-45 connector are numbered. Be sure to hold the connectors in the same orientation when attaching the wires to the pins.



Figure B-1. RJ-45 Connector Pin Numbers

10BASE-T/100BASE-TX Pin Assignments

With 10BASE-T/100BASE-TX cable, pins 1 and 2 are used for transmitting data, and pins 3 and 6 for receiving data. The "+" and "-" signs in the tables below are used to represent the polarity of the wires that make up each wire pair.

RJ-45 Pin Assignments		
Pin Number	Assignment*	
1	Tx+	
2	Tx-	
3	Rx+	
6	Rx-	

* The "+" and "-" signs are used to represent the polarity of the wires that make up each wire pair.

Straight-Through Wiring

If the twisted-pair cable is to join two ports and only one of the ports has an internal crossover, the two pairs of wires must be straight-through.

Straight-Through RJ-45 Pin Assignments		
End 1	End 2	
1 (Tx+)	1 (Tx+)	
2 (Tx-)	2 (Tx-)	
3 (Rx+)	3 (Rx+)	
6 (Rx-)	6 (Rx-)	

Crossover Wiring

If the twisted-pair cable is to join two ports and either both ports are labeled with an "x" or neither port is labeled with an "x," a crossover must be implemented in the wiring.

Crossover RJ-45 Pin Assignments		
End 1	End 2	
1 (Tx+)	3 (Rx+)	
2 (Tx-)	6 (Rx-)	
3 (Rx+)	1 (Tx+)	
6 (Rx-)	2 (Tx-)	

CABLES

APPENDIX C Specifications

General Specifications A-	3
Model SMC9432TX A-	3
Model SMC9432BTX A-	3
Model SMC9432TX/MP A-	4
Model SMC9432FTX A-	4

General Specifications

Bus Interface:	32-bit PCI Bus Master
PCI Interrupt Channel:	INTA
Temperature:	Operating: 32° to 131° F (0° to 55° C)
	Storage: -4° to 158° F (-20° to 70° C)
Humidity:	Operating: 10% to 90% Storage: 5% to 95%
Standards:	ANSI/IEEE 802.3 Ethernet ANSI/IEEE 802.3u Fast Ethernet ISO/IEC 8802-3 Ethernet PCI v2.0 and v2.1 PC '97
Mean Time Between	
Failures (MTBF):	Over 250 years
Compliances:	CE Mark
Safety:	UL 1950 EN60950 (TÜV) CSA 22.2 No. 950 (UL)
Emissions:	FCC Class B Industry Canada Class B EN55022 (CISPR 22) Class B VCCI Class B
Warranty:	Limited lifetime

SMC9432TX

Network Card Type:	10BASE-T/100BASE-TX
Connectors:	RJ-45 for 10BASE-T/100BASE-TX
Network Interface Cable:	10BASE-T: 2-wire pairs data grade UTP cable; EIA/TIA Categories 3, 4, 5
	100BASE-TX: 2-wire pairs data grade UTP cable; EIA/TIA Category 5
Size (without bracket):	2.125 x 4.750 in. (5.4 x 12.0 cm)
Weight:	1.8 oz. (50 gm)
Operating Voltage:	+5 VDC @ 400 mA (typical), 500 mA (maximum) +12 VDC @ 1.2 mA

SMC9432BTX

Network Card Type:	10BASE-T/100BASE-TX, 10BASE2
Connectors:	RJ-45 for 10BASE-T/100BASE-TX BNC for 10BASE2
Network Interface Cable:	10BASE-T: 2-wire pairs data grade UTP cable; EIA/TIA Categories 3, 4, 5
	100BASE-TX: 2-wire pairs data grade UTP cable; EIA/TIA Category 5
	10BASE2: 50 Ohm coax, RG-58A/U or RG-58C/U
Size (without bracket):	3.605 x 4.750 in. (9.1 x 12.0 cm)
Weight:	2.52 oz. (70 gm)
Operating Voltage:	+5 VDC @ 400 mA (typical), 500 mA (maximum) +12 VDC @ 1.2 mA

SMC9432TX/MP

Network Card Type:	10BASE-T/100BASE-TX
Connectors:	RJ-45 for 10BASE-T/100BASE-TX
	3-pin Wake-on-LAN cable connector
Network Interface Cable:	10BASE-T: 2-wire pairs data grade UTP cable; EIA/TIA Categories 3, 4, 5
	100BASE-TX: 2-wire pairs data grade
	UTP cable; EIA/TIA Category 5
Size (without bracket):	2.125 x 4.750 in. (5.4 x 12.0 cm)
Weight:	1.8 oz. (50 gm)
Operating Voltage:	+5 VDC @ 400 mA (typical),
	500 mA (maximum)
	+12 VDC @ 1.2 mA

SMC9432FTX

Network Card Type:	10BASE-T/100BASE-TX, 100BASE-FX
Connectors:	RJ-45 for 10BASE-T/100BASE-TX SC connectors for 100BASE-FX 3-pin Wake-on-LAN cable connector
Network Interface Cable:	10BASE-T: 2-wire pairs data grade UTP cable; EIA/TIA Categories 3, 4, 5
	100BASE-TX: 2-wire pairs data grade UTP cable; EIA/TIA Category 5
	100BASE-FX: 62.5/125 µm multimode fiber cable
Size (without bracket):	3.605 x 4.750 in. (9.1 x 12.0 cm)
Weight:	2.52 oz. (70 gm)
Operating Voltage:	RJ-45: +5 VDC @ 350 mA (typical) Fiber: +5 VDC @ 1000 mA (typical) +12 VDC @ 1.2 mA

APPENDIX D Using EZStart

EZStart Navigational Keys D-2
Installing EZStart D-3
Windows 95/98, Windows NT, or OS/2 Installation D-3
Hard Disk Installation in a DOS Environment
Installation in a Windows 3.x Environment . D-3
Running EZStart D-4
In a DOS Environment
In a Windows 3.x Environment D-4
Copying Driver Files D-5
Printing Installation Documents D-5

EZStart is a Windows-like utility provided on the SuperDisk. This multi-function utility takes the work out of driver installation and lets you test the network card's basic functions.

EZStart Navigational Keys

EZStart provides a familiar Windows-like interface that can be accessed with a mouse or the keys listed below.

- Use Tab to move to the next field or button.
- Use Shift+Tab to move to the previous field or button.
- Use the Enter key or the Spacebar to select a highlighted function.
- Use the Up and Down arrows to move to selections in a list box. Press F1 for help.
- Use Alt+underscored character to select a function that is not highlighted.
- Use F3 or Alt+F4 to exit.
- **Note:** When you see the "+" symbol between two keys, press and hold the first key while pressing and releasing the second. For example, for Shift+Tab, hold down the Shift key while pressing and releasing the Tab key.

Installing EZStart

The EZStart utility can be run from the SuperDisk or the hard disk. EZStart can also be installed and run using Microsoft Windows for Workgroups 3.x by double-clicking on the EZStart icon.

Windows 95/98, Windows NT, or OS/2 Installation

Exit Windows NT or shut down Windows 95/98 and reboot your computer to the DOS prompt (not a DOS window). Follow the instructions for installing and running EZStart in a DOS environment.

Hard Disk Installation in a DOS Environment

To run EZStart under DOS without using the SuperDisk, or to run EZStart from your Windows desktop, use the following procedure to load EZStart on your hard disk.

- 1. Insert the SuperDisk in a drive.
- 2. Using the DOS COPY command, copy all the files from the SuperDisk to a single directory on the hard disk. For example:

C:\> COPY A:*.* C:\SMC <Enter>

Installation in a Windows 3.x Environment

- 1. Load EZStart on the hard disk as described above.
- 2. Start Microsoft Windows.
- 3. From the Program Manager, select "File," "New," and then "Program Item."
- 5. Select "OK."

6. For the Command Line entry, type the complete path to the SuperDisk files and then type "EZSTART.EXE." For example:

C:\> SMC\EZSTART.EXE

- **Note:** You can use the EZSTART.PIF file instead of EZSTART.EXE for more control over the environment in which EZStart loads. For more information on working with .PIF files, refer to the Microsoft Windows documentation.
- 7. Select "Change Icon."
- 8. Select "OK."
- 9. Select "Browse" and then select the directory containing the EZStart utility.
- 10. Select the "EZSTART.ICO" file to install the icon on your Windows desktop.
- 11. Select "OK" with each window, until you return to your Windows desktop.

Running EZStart

In a DOS Environment

 To run EZStart from the SuperDisk, insert the SuperDisk in a drive, select that drive, type "EZSTART," and press the Enter key. For example:

```
C:\> A: <Enter>
A:\> EZSTART <Enter>
```

 To run EZStart from the hard disk, change to the directory on the hard disk containing the SuperDisk files, type "EZSTART," and press Enter. For example:

```
C:\> CD SMC <Enter>
C:\SMC> EZSTART <Enter>
```

In a Windows 3.x Environment

From your Windows 3.x desktop, double-click the EZStart icon to start EZStart. The EZStart main screen appears. This screen shows the current configuration information for your network card.

Note: If multiple cards have been installed, a screen displays each card with its configuration. Select an individual card by double-clicking on it, or by highlighting it and either choosing "Select" or pressing the Enter key. The EZStart main screen will then appear.

Copying Driver Files

- 1 Run EZStart as previously described.
- 2. Select "Custom" from the EZStart main screen.
- 3. Select "Drivers/Documents" from the "Custom Installation screen."
- 4. There are two "Network Drivers and Documentation Selection" screens. Select the appropriate vendor from the first screen. The screen appears again. Select the appropriate driver that you wish to install (make sure the selection you want is highlighted). Then press the Enter key or select "OK."
- 5. At the "Network Drivers and Documentation" screen, the default destination directory and a list of files to be copied to the default directory are displayed. To accept the default destination directory, select "Copy Files." Otherwise, enter a destination directory at the prompt and select "Copy Files."
- 6. Follow the prompts to continue the installation.
- 7. Select "Exit" to exit EZStart.
- 8. Remove the SuperDisk from the floppy disk drive.

Printing Installation Documents

- 1. Run EZStart.
- 2. Select "Documents" from the EZStart main screen.
- 3. Select your network operating system from the "Network Drivers Documentation Selection" screen.
- 4. Select "Print" from the "Documentation" screen.

A

Auto-Negotiation 1-2, 3-5, A-4

B

basic adapter test 4-3 BNC connector 2-4

С

cable Category 3, 4, 5 1-6 Fast Ethernet 1-6 fiber 1-6, 2-5 guidelines 2-2 requirements 1-6 specifications B-2 UTP 2-3, B-3 Wake-on-LAN 1-2, 1-3, 1-7 Category 3, 4, 5 cable 1-6 compliances iii configuration NetWare v3.12 3-13 NetWare v4.x 3-9 PCI 1-8 Windows 3.x 3-7 Windows 95/98 3-2 Windows NT 4.0 3-4 connecting cable fiber 2-5 thin coax 2-4 UTP 2-3 connection guidelines 2-2 connectors BNC 2-4 RJ-45 2-3, B-3 SC 2-5 T-connector 2-4

contents package 1-5 SuperDisk 1-5 crossover cable B-5

D

data speed A-4 diagnostic tests 4-2 DOS ODI installation 3-10 driver diskette 1-5 driver documents D-6 driver files 1-5, 3-2, 3-15, D-5 driver installation 3-2, D-5

E

EC conformance iv emissions iii, C-2 EMM386 A-5 EZdosodi 3-10 EZStart adapter tests 4-3 copying driver files D-5 custom installation 3-11, D-5 DOS ODI installation 3-11 installing D-3 navigational keys D-2 printing installation documents D-6 using 3-9, 3-13, 3-15, 4-2, 4-3, D-2

F

Fast Ethernet cabling 1-6, 2-2, B-2 fiber cable 1-2, 1-6, 2-5 Flash ROM 1-6 full-duplex operation A-4

INDEX

I

indicators 1-4 installation DOS ODI 3-10 EZStart D-3 NetWare v3.12 3-13 NetWare v4.x 3-9 other 3-15 Windows 3.x 3-7 Windows 95/98 3-2 Windows NT 4.0 3-4 installation documents D-6

L

LAN statistics 4-5 latest drivers 3-15 LEDs 100 Mbps 1-4 activity 1-4 full duplex 1-4 link 1-4 status 1-4

M

models 1-2 MTBF C-2 multimode fiber cable 1-2, 2-5

Ν

NetWare v3.12 installation 3-13 NetWare v4.x installation 3-9 network cable 2-2 network drivers 3-2, D-5 network protocols, adding 3-3

P

package contents 1-5 PCI configuration 1-8, A-2 pin assignments B-3 problems, common A-3

R

regulatory information iii RJ-45 connector 2-3

S

SC connectors 2-5 solutions for common problems A-3 specifications cable B-2 emissions C-2 environmental C-2 general C-2 STARTNET.BAT 3-10, 3-12 straight-through cable B-4 SuperDisk 1-5, 3-2 system requirements 1-6

Т

testing the network card 4-2 troubleshooting basic A-3 error messages A-5 EZStart A-4 full-duplex operation A-4 memory-management utilities A-5 PCI compatibility A-2 twisted-pair cable B-3 two-node adapter test 4-3
U

utility, diagnostic 4-2 UTP cable connections 2-3 pin assignments B-3

W

Wake-on-LAN attaching cable 1-8 cable 1-3 PC 1-3, 1-6 Windows 95/98 installation 3-7 Windows 95/98 installation 3-2 Windows diagnostic utility 4-2, 4-6 Windows NT 4.0 installation 3-4 wiring crossover B-5 straight-through B-4 INDEX

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