



User Guide

BT PRELUDE 20 HEADSET



Welcome...

to your BT Prelude 20 Headset

- Make handsfree phone calls from your BT Prelude Bluetooth phone.
- Light and comfortable to wear.
- Durable construction.
- Battery low warning beep.

This User Guide provides you with all the information you need to get the most from your headset.

You must first set up your headset before you can use it. Just follow the simple instructions on the next few pages.

Got everything?

- BT Prelude 20 Headset
- BT Prelude 20 Earpiece and Microphone
- Charging unit



Getting started

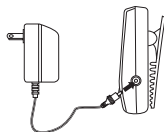
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Range

Once paired with a Bluetooth phone/device, your BT Prelude 20 Headset has a range of 10 metres. If you go outside this range, the signal between the phone and headset will be lost.

Charge the headset battery for 2½ hours

1. Plug the Charger into your BT Prelude 20 Headset. Plug the other end into the mains power and switch on.



2. During charging the red charger light comes on. Charge for at least 2½ hours or until the red charging light goes off.

Talk/Standby time

Under ideal conditions, a fully charged battery will give up to 5 hours talktime or up to 180 hours standby.

Battery low warning

When the battery needs recharging, you will hear a warning beep on the headset every 40 seconds and the indicator light will flash RED.

Battery performance

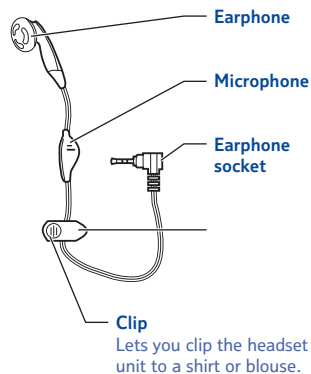
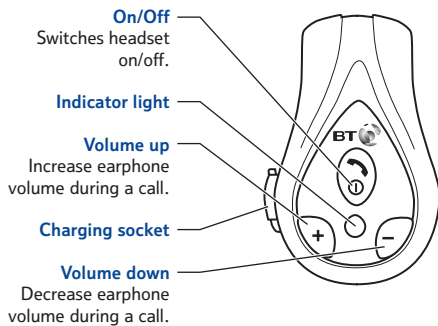
Your headset has a rechargeable Li-Polymer battery.

Running the battery right down at least once a month will help them it as long as possible.

The charge capacity of a rechargeable battery will reduce with time as it wears out, so reducing the talk/standby time of the headset. Eventually it will need to be replaced. New batteries can be obtained from withandwithoutwires.com or call 0870 240 5522.

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Get to know your headset



Indicator light status

Indicator lights	Status
Power off	Off
Standby (ready for use)	Green light, flashes every 3 seconds
Call in progress	Green light, flashes quickly
Battery low	Red light flashes
Charging	Red light on
Charging finished	Off
Pairing	Green and red lights flash alternately

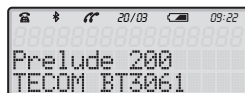
Wearing your BT Prelude headset

Pairing

Before using your BT Prelude Headset, you must 'pair' it to a Bluetooth phone or other compatible device.

1. Make sure your BT Prelude headset battery is fully charged.
2. Make sure your headset is switched off.
3. Press **and hold** the  button until the light flashes green and red alternately (after about 6 seconds). Your headset is now in pairing mode and will remain so for 1 minute.
4. *If pairing with a BT Prelude phone:*

The BT Prelude phone is always in Bluetooth reception mode. The phone's screen should list the BT Prelude 20 Headset as **TECOM BT3061**.



If pairing with another phone:

Follow the steps shown in your Bluetooth phone's user guide to start Bluetooth pairing.
On the phone, confirm pairing.

5. If your phone asks for a passkey or PIN, enter 1111 (this is the default passkey for your BT Prelude 20) and confirm.
6. When pairing is successful, your headset will go to standby and the green standby indicator light will flash every 3 seconds.

Using the headset

Important

Before using your headset, it must be paired with a Bluetooth phone/device.

You must also be within 10 metres of the paired Bluetooth phone/device.

Connecting with other Bluetooth devices

Once paired and switched on, your BT Prelude 20 headset will automatically link with your BT Prelude phone when it is within range. However, with some other phones/devices you may need to establish the link each time.

A link is usually established either by:

Selecting **Establish Bluetooth Connection** (or similar) on your Bluetooth phone/device.

Or

Pressing the headset's  button when it is in standby.

If the link is successful, the green indicator light will flash rapidly every 3 seconds.

Switch headset on

1. Press **and hold**  on the headset until the green light starts flashing quickly and the headset beeps.
The headset is switched on and in standby mode.

Switch headset off

1. Press **and hold**  on the headset until the red light flashes and the headset beeps.

Make a call

1. Use your phone to dial the number as normal. When the line is open, you will hear the call through your headset.

Answer a call

1. When the phone rings: press  on your headset to answer the call.

Adjust volume

1. During a call: press  to increase or  to decrease the earpiece volume.

10 Using the headset

Secrecy

During a call, you can talk to someone nearby without your caller hearing you.

1. *During a call:*

On your BT Prelude phone press .

Or

On the headset press **and hold**  or  for about 6 seconds.

2. To resume your call, press on your BT Prelude phone or on your headset.

End a call

1. Press the button on your headset.

General information

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Important

This equipment is not designed for making emergency telephone call when the power fails. Alternative arrangements should be made for access to emergency services.

This product is intended for connection to analogue public switched telephone networks and private switchboards in the United Kingdom.

Safety

Only use the power supply included with the product. Using an unauthorised power supply will invalidate your guarantee and may damage the telephone.

Use only the approved battery supplied.

Do not open the headset or charger except to replace the battery. This could expose you to high voltages or other risks. Contact the Helpline for all repairs.

It is recommended that advice from a qualified expert be sought before using this product in the vicinity of emergency/intensive care medical equipment.

12 General information

Never dispose of batteries in a fire. There is a serious risk of explosion and/or the release of highly toxic chemicals.

Cleaning

Simply clean the headset and charger with a damp (not wet) cloth, or an anti-static wipe. Never use household polish as this will damage the product. Never use a dry cloth as this may cause a static shock.

Environmental

Do not expose to direct sunlight.

Do not stand your product on carpets or other surfaces which generate fibres, or place it in locations preventing the free flow of air over its surface.

Do not submerge any part of your product in water and do not use it in damp or humid conditions, such as bathrooms.

Do not expose your product to fire, explosive or other hazardous conditions.

There is a slight chance that your phone could be damaged by an electrical storm. We recommend that you unplug the power and telephone line cord from the base for the duration of the storm.

Guarantee

Your BT Prelude 20 Headset is guaranteed for a period of 12 months from the date of purchase.

Subject to the terms listed below, the guarantee will provide for the repair of, or at BT's or its agent's discretion the option to replace the BT Prelude 20 Headset or any component thereof, (other than batteries), which is identified as faulty or below standard, or as a result of inferior workmanship or materials. Products over 28 days old from the date of purchase may be replaced with a refurbished or repaired product.

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The conditions of this guarantee are:

- The guarantee shall only apply to defects that occur within the 12 month guarantee period.
- Proof of purchase is required.
- The equipment is returned to BT or its agent as instructed.
- This guarantee does not cover any faults or defects caused by accidents, misuse, fair wear and tear, neglect, tampering with the equipment, or any attempt at adjustment or repair other than through approved agents.
- This guarantee does not affect your statutory rights.

Within the 12 month guarantee period:

If you experience difficulty using the product, prior to returning it, please read the Help section beginning on page XX.

In the unlikely event of a defect occurring, please follow the Helpline's instructions for replacement or repair.

Outside of the 12 month guarantee period:

If your product needs repair after the guarantee period has ended, the repair must meet the approval requirements for connection to the telephone network. We recommend that you contact BT's approved repair agent, TecLogic on 01672 564444 or a local qualified repairer.

Returning your headset

If the Helpline is unable to remedy your problem they will ask you to return the product. Where possible, pack the product in its original packaging. Please remember to include all parts, including the charger and battery. (Please note that we cannot take responsibility for goods damaged in transit.) Please obtain and keep proof of posting from the Post Office.

Technical information

How many telephones can you have?

All items of telephone equipment have a Ringer Equivalence Number (REN), which is used to calculate the number of items which may be connected to any other telephone line. Your BT Prelude phone has a REN of 1. A total REN of 4 is allowed. If the total REN of 4 is exceeded, the telephone may not ring.

With different telephone types there is not guarantee of ringing, even when the REN is less than 4.

BT accessories and replacement items

For a full range of accessories and replacement items for BT products please call 0870 240 5522, or visit:



For your records

Date of purchase:

Place of purchase:

Serial number:

For guarantee purposes proof of purchase is required so please keep your receipt.

Visit us at www.bt.com



Offices worldwide

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