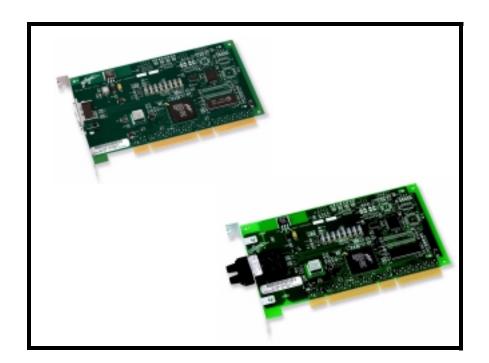




QLA2200/2200F

# **USER'S GUIDE**







QLA2200/2200F

# **USER'S GUIDE**

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September 1999

P/N 5503T

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#### CHAPTER 1

#### Introduction

The following QLogic<sup>TM</sup> host adapter boards are collectively referred to as the QLA2xxx board unless otherwise noted:

- QLA2200 (64-bit PCI to Fibre Channel copper media)
- QLA2200F (64-bit PCI to Fibre Channel optical media)

#### **General Description**

Thank you for selecting the QLA2xxx Fibre Channel (FC) board. The QLA2xxx board is an intelligent, high-performance, Direct Memory Access (DMA) bus master host adapter designed for highend systems. The intelligence and performance are derived from the ISP2xxx chips, making the QLA2xxx board a leading-edge host adapter. The ISP2xxx combines a powerful reduced-instruction Set Computer (RISC) processor, a Fibre Protocol Module (FPM) with gigabit transceivers, and a Peripheral Component Interconnect (PCI) local bus interface in a single-chip solution. The QLA2xxx board supports all FC peripherals that support Private Loop Direct Attach (PLDA) and Fabric Loop Attach (FLA). Installation of the QLA2xxx board is quick and easy.

#### **Features**

- Compliance with Intel® PCI version 2.1 specification
- Compliance with Third Generation Fibre Channel Physical and Signaling Interface (FC-PH-3) standard
- Compliance with Fibre Channel-Arbitrated Loop (FC-AL) standard
- Compliance with U.S. and international safety and emissions standards
- Support for bus master DMA
- Fast/UTIL BIOS utility to customize the configuration parameters on the QLA2xxx board and attached drives

#### **Mixed Peripheral Support**

Simultaneous mixed-peripheral configurations and bootable device support for FC devices that meet the following standards:

- Fibre Channel Private Loop Direct Attach Technical Report (FC-PLDA)
- Fibre Channel Fabric Loop Attachment Technical Report (FC-FLA)

#### CHAPTER 2

#### Hardware Installation

#### Preinstallation Procedures

Before installing your QLA2xxx board, take a moment to read this guide.



CAUTION: The QLA2xxx board contains parts that can be damaged by Electrostatic Discharge (ESD). Before handling the QLA2xxx board, use standard methods to discharge static electricity. Keep the QLA2xxx board in the antistatic bag until you are ready to install it. Place the board on the bag when you examine or configure it. Retain the bag for future use.



Refer to the "Safety Information" section of your system documentation for specific safety guidelines. Some Dell<sup>TM</sup> systems can only be serviced by trained service technicians.

#### What You Need for Installation

Before you install the QLA2xxx board in your computer, you need the following:

- A screwdriver (usually a Phillips #1)
- A High-Speed, Serial Data Connector (HSSDC) cable for the QLA2200 board
- An optical, multimode cable with an SC-style duplex connector for the QLA2200F board

Figure 2-1identifies the QLA2xxx board components referenced throughout this section.

Each QLA2xxx board has a unique serial number; its location on the board is noted in Figure 2-1. Take a minute to write down the serial number of the QLA2xxx board in the unlikely event that the Nonvolatile Random Access Memory (NVRAM) is corrupted. If the NVRAM is corrupted, you will be prompted for the QLA2xxx serial number.

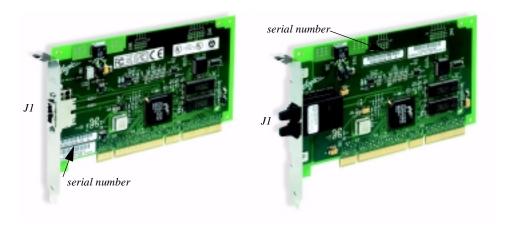


Figure 2-1. QLA2200/2200F Board Layouts

#### **Power Supply**

The QLA2xxx board supplies +5 volts to pin 7 of the HSSDC copper interface to support an external media interface adapter (MIA).

#### Installation in the Computer



NOTE: Due to multiple system configurations, these instructions provide a general description of the installation procedure. Please consult your system's user guide for any specific installation procedures.

- 1. Power down the peripherals, and then turn off the computer.
- 2. Remove the computer cover, if necessary, and slot cover and save the screws (if there are any).
- Unscrew and remove the slot cover. Retain the screw; you will use it when you install the QLA2xxx board.
- 4. Place the QLA2xxx board into the slot. Carefully press the board into the slot until it seats firmly.

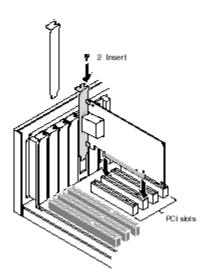


Figure 2-2. Installing the QLA2xxx Boards



NOTE: QLA2xxx boards are designed with the components on the opposite side compared with non-PCI boards.

- 5. Secure the QLA2xxx board with the slot cover screw.
- 6. Carefully reinstall the computer cover. Insert and tighten the computer cover screws.

# APPENDIX A Fast!UTIL

#### Introduction

This appendix provides detailed configuration information for advanced users who want to customize the configuration of the QLA2xxx board and the connected devices.

The board can be configured using Fast/UTIL. Access Fast/UTIL by pressing <ALT>-<Q> during the QLA2xxx board BIOS initialization (it may take a few seconds for the Fast!UTIL menu to appear). If you have more than one QLA2xxx board, Fast!UTIL asks you to select the board you want to configure. After changing the settings, Fast!UTIL reboots your system to load the new parameters.



CAUTION: If the configuration settings are incorrect, your QLA2xxx board will not function properly.

The following sections describe the Fast!UTIL options.

#### **Configuration Settings**

The first selection on the Fast!UTIL Options menu is Configuration Settings. These settings configure the Fibre Channel (FC) devices and the QLA2xxx board to which they are attached.

#### Host Adapter Settings

From the Configuration Settings menu in Fast/UTIL, select Host Adapter Settings. The default settings for the QLA2xxx host adapter board are listed in table A-1 and described in the following paragraphs.

Table A-1. Host Adapter Settings

Setting	Options	Default
Host Adapter BIOS	Enabled or Disabled	Disabled
Frame Size	512, 1024, 2048	2048
Loop Reset Delay	0-15 seconds	5 seconds
Adapter Hard Loop ID	Enabled or Disabled	Enabled

**Table A-1. Host Adapter Settings** (continued)

Setting	Options	Default
Hard Loop ID	0-125	125

- **Host Adapter BIOS.** When this setting is disabled, the ROM BIOS on the QLA2xxx board is disabled, freeing space in upper memory. Do not disable this setting if you are booting from an FC disk drive attached to the QLA2xxx board. The default is **Disabled**.
- Frame Size. This setting specifies the maximum frame length supported by the QLA2xxx board. The default size is 1024.
- **Loop Reset Delay.** After resetting the loops, the firmware refrains from initiating any loop activity for the number of seconds specified in this setting. The default is **5 seconds**.
- Adapter Hard Loop ID. This setting forces the adapter to use the ID specified in the Hard Loop ID setting. The default is **Disabled**.
- Hard Loop ID. If the Adapter Hard Loop ID setting is enabled, the adapter attempts to use the ID specified in this setting. The default ID is 0.

#### Advanced Adapter Settings

From the Configuration Settings menu in *Fast!* UTIL, select **Advanced Adapter Settings**. The default setting for the QLA2xxx host adapter board is listed in table A-2 and described in the following paragraphs.

Table A-2. Advanced Adapter Setting

Setting	Options	Default
>4GByte Addressing	Enabled or Disabled	Disabled

 >4GByte Addressing. This option should be enabled if the system has more than 4 gigabytes (GB) of memory available. The default is Disabled.

#### Scan Fibre Channel Devices

This option scans the FC loop and lists all the connected devices by loop ID. Information about each device is listed, for example, vendor name, product name, and revision. This information is useful when configuring your QLA2xxx board and attached devices.

#### Select Host Adapter

Use this setting to select a specific QLA2xxx board if you have multiple QLA2xxx boards in your system.

## APPENDIX B

# **Specifications**

Table B-1. QLA2xxx Board Operating Environment

Environment	Minimum	Maximum
Operating temperature	0°C/32°F	55°C/131°F
Storage temperature	-20°C/-4°F	70°C/158°F
Relative humidity (noncondensing)	10%	90%
Storage humidity (noncondensing)	5%	95%

Table B-2. QLA2xxx Board Specifications

Туре	Specification	
Host bus	Conforms to PCI Local Bus Specification, revision 2.1	
PCI signaling environment	3.3 V and 5.0 V busses supported	
PCI transfer rate	264 Mbytes/sec maximum burst rate for 33 MHz operation (ISP2200 chip) 528 Mbytes/sec maximum burst rate for 66 MHz operation (ISP2200A chip)	
Fibre Channel specifications	Bus type: copper media, twisted pair (QLA2200) fibre optic media (QLA2200F) Bus transfer rate: 100 Mbytes/sec maximum	
Central processing unit (CPU)	Single-chip design that includes a Reduced Instruction Set Computer (RISC) processor, Fibre Channel protocol manager, Peripheral Component Interconnect Direct Memory Access (PCI DMA) controller, and 1-gigabit transceivers	
Host data trans- fer	64-bit, bus master DMA data transfers to 264 Mbytes/sec	
RAM	128K bytes of something Random Access Memory (SRAM), optionally expandable to 256K bytes	
BIOS ROM	128K bytes of flash Read-Only Memory (ROM) in two 64K-byte, software selectable banks. The flash is field programmable.	

Table B-2. QLA2xxx Board Specifications (continued)

Туре	Specification
NVRAM	256 bytes, field programmable
Onboard DMA	Three independent DMA channels: two data and one command. Integrated 4K-byte frame buffer first-in-first-out (FIFO) for each data channel
Connectors (external)	QLA2200: High-Speed, Serial Data Connector (HSSDC) connector that supports copper cabling. Fibre optic support available using an external MIA. QLA2200F: SC-style connector that supports non-OFC, multimode fibre optic cabling using 1x9 fibre optic transceiver module.
Form factor	17.78cm x 10.67cm (7.0" x 4.2")
Operating power	Less than 15 watts

# APPENDIX C Regulatory Notices

Electromagnetic Interference (EMI) is any signal or emission, radiated in free space or conducted along power or signal leads, that endangers the functioning of a radio navigation or other safety service or seriously degrades, obstructs, or repeatedly interrupts a licensed radio communications service. Radio communications services include but are not limited to AM/FM commercial broadcast, television, cellular services, radar, air-traffic control, pager, and Personal Communication Services (PCS). These licensed services, along with unintentional radiators such as digital devices, including computer systems, contribute to the electromagnetic environment.

Electromagnetic Compatibility (EMC) is the ability of items of electronic equipment to function properly together in the electronic environment. While this computer system has been designed and determined to be compliant with regulatory agency limits for EMI, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause interference with radio communications services, which can be determined by turning the equipment off and on, you are encouraged to try to correct the interference by one or more of the following measures:

- Reorient the receiving antenna.
- Relocate the computer with respect to the receiver.
- Move the computer away from the receiver.
- Plug the computer into a different outlet so that the computer and the receiver are on different branch circuits.

If necessary, consult a Technical Support representative of Dell Computer Corporation or an experienced radio/television technician for additional suggestions. You may find the *FCC Interference Handbook*, *1986*, to be helpful. It is available from the U.S. Government Printing Office, Washington, DC 20402, Stock No. 004-000-00450-7 or on the World Wide Web at http://www.fcc.gov/Bureaus/Compliance/WWW/tvibook.html.

Dell computer systems are designed, tested, and classified for their intended electromagnetic environment. These electromagnetic environment classifications generally refer to the following harmonized definitions:

- Class A is typically for business or industrial environments.
- Class B is typically for residential environments.

Information Technology Equipment (ITE), including peripherals, expansion cards, printers, input/output (I/O) devices, monitors, and so on, that are integrated into or connected to the system should match the electromagnetic environment classification of the computer system.



A Notice About Shielded Signal Cables: Use only shielded cables for connecting peripherals to any Dell device to reduce the possibility of interference with radio communications services. Using shielded cables ensures that you maintain the appropriate EMC classification for the intended environment. For parallel printers, a cable is available from Dell Computer Corporation. If you prefer, you can order a cable from Dell Computer Corporation on the World Wide Web at http://www.dell.com/products/dellware/index.htm.

A Notice About Networked Computer Systems: Some Dell computer systems that are classified for Class B environments may include an on-board network interface controller (NIC). If your Class B system contains a NIC, it may be considered to be a Class A system at the time that the NIC is connected to a network. When the NIC is not connected to a network, your system is considered to be a Class B digital device.

Most Dell computer systems are classified for Class B environments. To determine the electromagnetic classification for your system or device, refer to the following sections specific for each regulatory agency. Each section provides country-specific EMC/EMI or product safety information.

#### FCC Notices (U.S. Only)

Most Dell computer systems are classified by the Federal Communications Commission (FCC) as Class B digital devices. However, the inclusion of certain options can change the rating of some configurations to Class A. To determine which classification applies to your computer system, examine all FCC registration labels located on the bottom or back panel of your computer, on card-mounting brackets, and on the cards themselves. If any one of the labels carries a Class A rating, your entire system is considered to be a Class A digital device. If *all* labels carry an FCC Class B rating as distinguished by either an FCC ID number or the FCC logo, (FC), your system is considered to be a Class B digital device.

Once you have determined your system's FCC classification, read the appropriate FCC notice. Note that FCC regulations provide that changes or modifications not expressly approved by Dell Computer Corporation could void your authority to operate this equipment.

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

- This device may not cause harmful interference.
- This device must accept any interference received, including interference that may cause undesired operation.

#### Class A

This equipment has been tested and found to comply with the limits for a Class A digital device pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference when the equipment is operated in a commercial environment. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the manufacturer's instruction manual, may cause harmful interference with radio communications. Operation of this equipment in a residential area is likely to cause harmful interference, in which case you will be required to correct the interference at your own expense.

#### Class B

This equipment has been tested and found to comply with the limits for a Class B digital device pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the manufacturer's instruction manual, may cause interference with radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, you are encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and the receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/television technician for help.

#### FCC Declaration of Conformity

The following information is provided on the device or devices covered in this document in compliance with FCC regulations:

#### Table C-1. QLA2200

Trade Name: QLogic

Model Number: FC0210406

Compliance Test Report Number B90208A1

Compliance Test Report Date 02/08/99

Responsible Party QLogic Corporation

Address 3545 Harbor Blvd., Costa Mesa, CA 92626

Telephone 714.438.2200

#### Table C-2. QLA2200F

Trade Name: OLogic

Model Number: FC0310406

Compliance Test Report Number B90527A1

Compliance Test Report Date 05/27/99

Responsible Party QLogic Corporation

Address 3545 Harbor Blvd., Costa Mesa, CA 92626

Telephone 714.438.2200

#### IC Notice (Canada Only)

Most Dell computer systems (and other Dell digital apparatus) are classified by the Industry Canada (IC) Interference-Causing Equipment Standard #3 (ICES-003) as Class B digital devices. To determine which classification (Class A or B) applies to your computer system (or other Dell digital apparatus), examine all registration labels located on the bottom or the back panel of your computer (or other digital apparatus). A statement in the form of "IC Class A ICES-3" or "IC Class B ICES-3" will be located on one of these labels. Note that Industry Canada regulations provide that changes or modifications not expressly approved by Dell Computer Corporation could void your authority to operate this equipment.

This Class B (or Class A, if so indicated on the registration label) digital apparatus meets the requirements of the Canadian Interference-Causing Equipment Regulations.

Cet appareil numérique de la Classe B (ou Classe A, si ainsi indiqué sur l'étiquette d'enregistration) respecte toutes les exigences du Reglement sur le Materiel Brouilleur du Canada.

#### CE Notice (European Union)

Marking by the symbol indicates compliance of this Dell system to the EMC Directive and the Low Voltage Directive of the European Union. Such marking is indicative that this Dell system meets the following technical standards:

- EN 55022 "Limits and Methods of Measurement of Radio Interference Characteristics of Information Technology Equipment."
- EN 50082-1: 1992 "Electromagnetic compatibility—Generic immunity standard Part 1: Residential, commercial, and light industry."
- EN 60950 "Safety of Information Technology Equipment."



NOTE: EN 55022 emissions requirements provide for two classifications:

- Class A is for typical commercial areas.
- Class B is for typical domestic areas.

RF INTERFERENCE WARNING: This is a Class A product. In a domestic environment this product may cause radio frequency (RF) interference, in which case the user may be required to take adequate measures.

This Dell device is classified for use in a typical Class B domestic environment.

A "Declaration of Conformity" in accordance with the preceding directives and standards has been made and is on file at Dell Products Europe BV, Limerick, Ireland.



#### **Battery Disposal**

Your computer system uses a XXX battery. The XXX is a long-life battery, and it is very possible that you will never need to replace it. However, should you need to replace it, refer to the section about replacing the battery in your Dell system documentation for instructions.

Do not dispose of the battery along with household waste. Contact your local waste disposal agency for the address of the nearest battery deposit site.



NOTE: Your system may also include circuit cards or other components that contain batteries. These batteries must also be disposed of in a battery deposit site. For information about such batteries, refer to the documentation for the specific card or component.

#### EN 55022 Compliance (Czech Republic Only)

This device belongs to Class B devices as described in EN 55022, unless it is specifically stated that it is a Class A device on the specification label. The following applies to devices in Class A of EN 55022 (radius of protection up to 30 meters). The user of the device is obliged to take all steps necessary to remove sources of interference to telecommunication or other devices.

Pokud nenì na typovèm ötitku poËìtaËe uvedeno, ûe spad· do t'Ìdy A podle EN 55022, spad· automaticky do t'Ìdy B podle EN 55022. Pro za Îzenì za azen· do t'Ìdy A (ochrannè p·smo 30m) podle EN 55022 platì n·sledujìcì. Dojde-li k ruöenì telekomunikaËnìch nebo jinych za Ìzenì, je uûivatel povinen provèst takov· opat enì, aby ruöenì odstranil.

#### VCCI Notice (Japan Only)

Most Dell computer systems are classified by the Voluntary Control Council for Interference (VCCI) as Class B information technology equipment (ITE). However, the inclusion of certain options can change the rating of some configurations to Class A. ITE, including peripherals, expansion cards, printers, input/output (I/O) devices, monitors, and so on, integrated into or connected to the system, should match the electromagnetic environment classification (Class A or B) of the computer system.

To determine which classification applies to your computer system, examine the regulatory labels/markings located on the bottom or back panel of your computer. Once you have determined your system's VCCI classification, read the appropriate VCCI notice.

#### Class A ITE

この装置は、情報処理装置等電波障害自主規制協議会 (VCCI) の基準に基づくクラス A 情報技術装置です。この装置を家庭環境で使用すると電波妨害を引き起こすことがあります。この場合には使用者が適切な対策を講ずるよう要求されることがあります。

This is a Class A product based on the standard of the Voluntary Control Council for Interference (VCCI) for information technology equipment. If this equipment is used in a domestic environment, radio disturbance may arise. When such trouble occurs, the user may be required to take corrective actions.

#### VCCI-A

Figure C-1. VCCI Class A ITE Regulatory Mark

#### Class B ITE

この装置は、情報処理装置等電波障害自主規制協議会(VCCI)の基準に基づく クラス B 情報技術装置です。この装置は家庭環境で使用することを目的としていますが、ラジオやテレビジョン受信機に近接して使用されると、受信障害を引き起こすことがあります。

取扱説明書に従って正しい取り扱いをしてください。

This is a Class B product based on the standard of the Voluntary Control Council for Interference (VCCI) for information technology equipment. If this equipment is used near a radio or television receiver in a domestic environment, it may cause radio interference. Install and use the equipment according to the instruction manual.



Figure C-2. VCCI Class B ITE Regulatory Mark

#### MOC Notice (South Korea Only)

To determine which classification (Class A or B) applies to your computer system (or other Dell digital device), examine the South Korean Ministry of Communications (MOC) registration labels located on your computer (or other Dell digital device). The MOC label may be located separately from the other regulatory marking applied to your product. The English text, "EMI (A)," for Class A products, or "EMI (B)" for Class B products, appears in the center of the MOC label.



NOTE: MOC emissions requirements provide for two classifications:

- Class A devices are for business purposes.
- Class B devices are for nonbusiness purposes.

#### Class A Device

장치 종류	사용자 안내문
A급기기	이 장치는 업무용으로 전자파 적합등록을 한 장치이오니 판매자 또는 사용자는 이 점을 주의하시기 바라며 만약 잘못 판매 또는 구입하였을 때에는 가정용으로 교환하시기 바랍니다.

Please note that this device has been approved for business purposes with regard to electromagnetic interference. If you find that this device is not suitable for your use, you may exchange it for a non-business device.

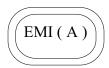


Figure C-3. MOC Class A Regulatory Mark

#### Class B Device

장치 종류	사용자 안내문
B급 기기	이 장치는 가정용으로 전자파 적합등록을 한 장치로서 주거지역 에서는 물론 모든 지역에서 사용할 수 있습니다.

Please note that this device has been approved for nonbusiness purposes and may be used in any environment, including residential areas.

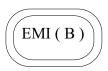


Figure C-4. MOC Class B Regulatory Mark

## Polish Center for Testing and Certification Notice

The equipment should draw power from a socket with an attached protection circuit (a three-prong socket). All equipment that works together (computer, monitor, printer, and so on) should have the same power supply source.

The phasing conductor of the room's electrical installation should have a reserve short-circuit protection device in the form of a fuse with a nominal value no larger than 16 amperes (A).

To completely switch off the equipment, the power supply cable must be removed from the power supply socket, which should be located near the equipment and easily accessible.

A protection mark "B" confirms that the equipment is in compliance with the protection usage requirements of standards PN-93/T-42107 and PN-EN55022:1996.

## Wymagania Polskiego Centrum BadaÒ i Certyfikacji

Urz¼dzenie powinno byÊ zasilane z gniazda z przyмczonym obwodem ochronnym (gniazdo z koŠkiem). WspÛŠpracuj¼ce ze sob¼ urz¼dzenia (komputer, monitor, drukarka) powinny byÊ zasilane z tego samego ürÛdŠa.

Instalacja elektryczna pomieszczenia powinna zawieraÊ w przewodzie fazowym rezerwow¼ ochronĺ przed zwarciami, w postaci bezpiecznika o wartoúci znamionowej nie wiĺkszej niø 16A (amperÛw).

W celu caŠkowitego wyнczenia urz¼dzenia z sieci zasilania, naleøy wyj½Ê wtyczkĺ kabla zasilaj¼cego z gniazdka, ktÛre powinno znajdowaÊ siĺ w pobliøu urz¼dzenia i byÊ Šatwo dostĺpne.

Znak bezpieczeÓstwa "B" potwierdza zgodnoúÊ urz¼dzenia z wymaganiami bezpieczeÓstwa uøytkowania zawartymi w PN-93/T-42107 i PN-EN55022:1966.

# PozostaŠe instrukcje bezpieczeÒstwa

- Nie naleøy uøywaÊ wtyczek adapterowych lub usuwaÊ koŠka obwodu ochronnego z wtyczki. Jeøeli konieczne jest uøycie przedŠuøacza to naleøy uøyÊ przedŠuøacza 3-øyŠowego z prawidŠowo poмczonym przewodem ochronnym.
- System komputerowy naleøy zabezpieczyÊ przed nagŠymi, chwilowymi wzrostami lub spadkami napilcia, uøywaj¼c eliminatora przepilÊ, urz¼dzenia dopasowuj¼cego lub bezzakŠÛceniowego ürÛdŠa zasilania.
- Naleøy upewniÊ siÍ, aby nic nie leøaŠo na kablach systemu komputerowego, oraz aby kable nie byŠy umieszczone w miejscu, gdzie moøna byŠoby na nie nadeptywaÊ lub potykaÊ siÍ o nie.
- Nie naleøy rozlewaÊ napojÛw ani innych pŠynÛw na system komputerowy.
- Nie naleøy wpychaÊ øadnych przedmiotÛw do otworÛw systemu komputerowego, gdyø moøe to spowodowaÊ poøar lub poraøenie pr¼dem, poprzez zwarcie elementÛw wewnÍtrznych.
- System komputerowy powinien znajdowaÊ siĺ z dala od grzejnikÛw i ürÛdeŠ ciepŠa. Ponadto, nie naleøy blokowaÊ otworÛw wentylacyjnych. Naleøy unikaÊ kŠadzenia luünych papierÛw pod komputer oraz umieszczania komputera w ciasnym miejscu bez moøliwoúci cyrkulacji powietrza wokÛŠ niego.

#### NOM Information (Mexico Only)

The following information is provided on the device(s) described in this document in compliance with the requirements of the official Mexican standards (NOM):

Exporter: Dell Computer Corporation

One Dell Way

Round Rock, TX 78682

Importer: Dell Computer de México,

S.A. de C.V.

Rio Lerma No. 302 - 4° Piso

Col. Cuauhtemoc 16500 México, D.F.

Ship to: Dell Computer de México,

S.A. de C.V. al Cuidado de Kuehne

& Nagel de México S. de R.I. Avenida Soles No. 55 Col. Peñon de los Baños 15520 México, D.F.

Supply voltage: 115/230 VAC

Frequency: 60/50 Hz

Input current

rating: DCM and MMP -6.0/3.0 A

DCS — 6.0/3.0 A or 4.0/2.0 A NCS — 6.0/3.0 A, 4.0/2.0 A, or 2.0/

1.0 A

#### Información para NOM (únicamente para México)

La información siguiente se proporciona en el dispositivo o en los dispositivos descritos en este documento, en cumplimiento con los requisitos de la Norma Oficial Mexicana (NOM):

Exportador: Dell Computer Corporation

One Dell Way

Round Rock, TX 78682

Importador: Dell Computer de México,

S.A. de C.V.

Rio Lerma No. 302 - 4° Piso

Col. Cuauhtemoc 16500 México, D.F. Exportador: Dell Computer Corporation

One Dell Way

Round Rock, TX 78682

Embarcar a: Dell Computer de México, S.A. de

C.V. al Cuidado de Kuehne & Nagel de México S. de R.I. Avenida Soles No. 55 Col. Peñon de los Baños

Col. Peñon de los Bar 15520 México, D.F.

Tensión

alimentación: 115/230 VAC

Frecuencia: 60/50 Hz

Consumo de

corriente: DCM and MMP — 6.0/3.0 A

DCS — 6.0/3.0 A or 4.0/2.0 A NCS — 6.0/3.0 A, 4.0/2.0 A, or 2.0/

1.0 A

#### BSMI Notice (Taiwan Only)

#### 警告使用者:

這是甲類的資訊產品,在居住的環境中使用時,可能會造成射頻干擾,在這種情況下,使用者會被要求採取某些適當的對策。



#### APPENDIX D

# Warranty, Return Policy, and Year 2000 Statement of Compliance

#### Limited Three-Year Warranty (U.S. Only)

Dell Computer Corporation ("Dell") manufactures its hardware products from parts and components that are new or equivalent to new in accordance with industry-standard practices. Dell warrants that the hardware products it manufactures will be free from defects in materials and workmanship. The warranty term is three years beginning on the date of invoice, as described in the following text.

Damage due to shipping the products to you is covered under this warranty. Otherwise, this warranty does not cover damage due to external causes, including accident, abuse, misuse, problems with electrical power, servicing not authorized by Dell, usage not in accordance with product instructions, failure to perform required preventive maintenance, and problems caused by use of parts and components not supplied by Dell.

This warranty does not cover any items that are in one or more of the following categories: software; external devices (except as specifically noted); accessories or parts added to a Dell system after the system is shipped from Dell; accessories or parts added to a Dell system through Dell's system integration department; accessories or parts that are not installed in the Dell factory; or DellWare<sup>SM</sup> products. Monitors, keyboards, and mice that are Dell-branded or that are included on Dell's standard price list are covered under this warranty; all other monitors, keyboards, and mice (including those sold through the DellWare program) are not covered. Batteries for portable computers are covered only during the initial one-year period of this warranty.

#### Coverage During Year One

During the one-year period beginning on the invoice date, Dell will repair or replace products covered under this limited warranty that are returned to Dell's facility. To request warranty service, you must call Dell's Customer Technical Support within the warranty period. Refer to the chapter titled "Getting Help" in your system's troubleshooting documentation or, for some systems, the section titled "Contacting Dell" in your system's online guide to find the appropriate telephone number for obtaining customer assistance. If warranty service is required, Dell will issue a Return Material Authorization Number. You must ship the products back to Dell in their original or equivalent packaging, prepay shipping charges, and insure the shipment or accept the risk of loss or damage during shipment. Dell will ship the repaired or replacement products to you freight prepaid if you use an address in the continental U.S., where applicable. Shipments to other locations will be made freight collect.



NOTE: Before you ship the product(s) to Dell, back up the data on the hard-disk drive(s) and any other storage device(s) in the product(s). Remove any removable media, such as diskettes, CDs, or PC Cards. Dell does not accept liability for lost data or software.

Dell owns all parts removed from repaired products. Dell uses new and reconditioned parts made by various manufacturers in performing warranty repairs and building replacement products. If Dell repairs or replaces a product, its warranty term is not extended.

#### Coverage During Years Two and Three

During the second and third years of this limited warranty, Dell will provide, on an exchange basis and subject to Dell's Exchange Policy in effect on the date of the exchange, replacement parts for the Dell hardware product(s) covered under this limited warranty when a part requires replacement. You must report each instance of hardware failure to Dell's Customer Technical Support in advance to obtain Dell's concurrence that a part should be replaced and to have Dell ship the replacement part. Dell will ship parts (freight prepaid) if you use an address in the continental U.S., where applicable. Shipments to other locations will be made freight collect. Dell will include a prepaid shipping container with each replacement part for your use in returning the replaced part to Dell. Replacement parts are new or reconditioned. Dell may provide replacement parts made by various manufacturers when supplying parts to you. The warranty term for a replacement part is the remainder of the limited warranty term.

You will pay Dell for replacement parts if the replaced part is not returned to Dell. The process for returning replaced parts, and your obligation to pay for replacement parts if you do not return the replaced parts to Dell, will be in accordance with Dell's Exchange Policy in effect on the date of the exchange.

You accept full responsibility for your software and data. Dell is not required to advise or remind you of appropriate backup and other procedures.

#### General Provisions

THIS WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS WHICH VARY FROM STATE TO STATE (OR JURISDICTION TO JURISDICTION). DELL'S RESPONSIBILITY FOR MALFUNCTIONS AND DEFECTS IN HARDWARE IS LIMITED TO REPAIR AND REPLACEMENT AS SET FORTH IN THIS WARRANTY STATEMENT. ALL EXPRESS AND IMPLIED WARRANTIES FOR THE PRODUCT, INCLUDING BUT NOT LIMITED TO ANY IMPLIED WARRANTIES OF AND CONDITIONS OF MERCHANTIBILITY AND FITNESS FOR A PARTICULAR PURPOSE, ARE LIMITED IN DURATION TO THE WARRANTY PERIOD SET FORTH ABOVE AND NO WARRANTIES, WHETHER EXPRESS OR IMPLIED, WILL APPLY AFTER SUCH PERIOD.

SOME STATES (OR JURISDICTIONS) DO NOT ALLOW LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY LASTS, SO THE PRECEDING LIMITATION MAY NOT APPLY TO YOU.

DELL DOES NOT ACCEPT LIABILITY BEYOND THE REMEDIES SET FORTH IN THIS WARRANTY STATEMENT OR LIABILITY FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES, INCLUDING WITHOUT LIMITATION ANY LIABILITY FOR PRODUCTS NOT BEING AVAILABLE FOR USE OR FOR LOST DATA OR SOFTWARE.

SOME STATES (OR JURISDICTIONS) DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE PRECEDING EXCLUSION OR LIMITATION MAY NOT APPLY TO YOU.

These provisions apply to Dell's limited three-year warranty only. For provisions of any service contract covering your system, refer to your invoice or the separate service contract that you will receive.

If Dell elects to exchange a system or component, the exchange will be made in accordance with Dell's Exchange Policy in effect on the date of the exchange. In any instance in which Dell issues a Return Material Authorization Number, Dell must receive the product(s) for repair prior to the expiration of the warranty period in order for the repair(s) to be covered by the warranty.



NOTE: If you chose one of the available warranty and service options in place of the standard limited three-year warranty described in the preceding text, the option you chose will be listed on your invoice.

### Limited Three-Year Warranty (Canada Only)

Dell Computer Corporation ("Dell") manufactures its hardware products from parts and components that are new or equivalent to new in accordance with industry-standard practices. Dell warrants that the hardware products it manufactures will be free from defects in materials and workmanship. The warranty term is three years beginning on the date of invoice, as described in the following text.

Damage due to shipping the products to you is covered under this warranty. Otherwise, this warranty does not cover damage due to external causes, including accident, abuse, misuse, problems with electrical power, servicing not authorized by Dell, usage not in accordance with product instructions, failure to perform required preventive maintenance, and problems caused by use of parts and components not supplied by Dell.

This warranty does not cover any items that are in one or more of the following categories: software; external devices (except as specifically noted); accessories or parts added to a Dell system after the system is shipped from Dell; accessories or parts added to a Dell system through Dell's system integration department; accessories or parts that are not installed in the Dell factory; or DellWare products. Monitors, keyboards, and mice that are Dell-branded or that are included on Dell's standard price list are covered under this warranty; all other monitors, keyboards, and mice (including those sold through the DellWare program) are not covered. Batteries for portable computers are covered only during the initial one-year period of this warranty.

#### Coverage During Year One

During the one-year period beginning on the invoice date, Dell will repair or replace products covered under this limited warranty that are returned to Dell's facility. To request warranty service, you must call Dell's Customer Technical Support within the warranty period. Refer to the chapter titled "Getting Help" in your system's troubleshooting documentation or, for some systems, the section titled "Contacting Dell" in your system's online guide to find the appropriate telephone number for obtaining customer assistance. If warranty service is required, Dell will issue a Return Material Authorization Number. You must ship the products back to Dell in their original or equivalent packaging, prepay shipping charges, and insure the shipment or accept the risk of loss or damage during shipment. Dell will ship the repaired or replacement products to you freight prepaid if you use an address in Canada, where applicable. Shipments to other locations will be made freight collect.



NOTE: Before you ship the product(s) to Dell, back up the data on the hard-disk drive(s) and any other storage device(s) in the product(s). Remove any removable media, such as diskettes, CDs, or PC Cards. Dell does not accept liability for lost data or software.

Dell owns all parts removed from repaired products. Dell uses new and reconditioned parts made by various manufacturers in performing warranty repairs and building replacement products. If Dell repairs or replaces a product, its warranty term is not extended.

#### Coverage During Years Two and Three

During the second and third years of this limited warranty, Dell will provide, on an exchange basis and subject to Dell's Exchange Policy in effect on the date of the exchange, replacement parts for the Dell hardware product(s) covered under this limited warranty when a part requires replacement. You must report each instance of hardware failure to Dell's Customer Technical Support in advance to obtain Dell's concurrence that a part should be replaced and to have Dell ship the replacement part. Dell will ship parts (freight prepaid) if you use an address in Canada, where applicable. Shipments to other locations will be made freight collect. Dell will include a prepaid shipping container with each replacement part for your use in returning the replaced part to Dell. Replacement parts are new or reconditioned. Dell may provide replacement parts made by various manufacturers when supplying parts to you. The warranty term for a replacement part is the remainder of the limited warranty term.

You will pay Dell for replacement parts if the replaced part is not returned to Dell. The process for returning replaced parts, and your obligation to pay for replacement parts if you do not return the replaced parts to Dell, will be in accordance with Dell's Exchange Policy in effect on the date of the exchange.

You accept full responsibility for your software and data. Dell is not required to advise or remind you of appropriate backup and other procedures.

#### General Provisions

DELL MAKES NO EXPRESS WARRANTIES OR CONDITIONS BEYOND THOSE STATED IN THIS WARRANTY STATEMENT. DELL DISCLAIMS ALL OTHER WARRANTIES AND CONDITIONS, EXPRESS OR IMPLIED, INCLUDING WITHOUT LIMITATION IMPLIED WARRANTIES AND CONDITIONS OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE. SOME STATES (OR JURISDICTIONS) DO NOT ALLOW LIMITATIONS ON IMPLIED WARRANTIES OR CONDITIONS, SO THIS LIMITATION MAY NOT APPLY TO YOU.

DELL'S RESPONSIBILITY FOR MALFUNCTIONS AND DEFECTS IN HARDWARE IS LIMITED TO REPAIR AND REPLACEMENT AS SET FORTH IN THIS WARRANTY STATEMENT. THESE WARRANTIES GIVE YOU SPECIFIC LEGAL RIGHTS, AND YOU MAY ALSO HAVE OTHER RIGHTS, WHICH VARY FROM STATE TO STATE (OR JURISDICTION TO JURISDICTION).

DELL DOES NOT ACCEPT LIABILITY BEYOND THE REMEDIES SET FORTH IN THIS WARRANTY STATEMENT OR LIABILITY FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES, INCLUDING WITHOUT LIMITATION ANY LIABILITY FOR PRODUCTS NOT BEING AVAILABLE FOR USE OR FOR LOST DATA OR SOFTWARE.

SOME STATES (OR JURISDICTIONS) DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE PRECEDING EXCLUSION OR LIMITATION MAY NOT APPLY TO YOU.

These provisions apply to Dell's limited three-year warranty only. For provisions of any service contract covering your system, refer to your invoice or the separate service contract that you will receive.

If Dell elects to exchange a system or component, the exchange will be made in accordance with Dell's Exchange Policy in effect on the date of the exchange. In any instance in which Dell issues a Return Material Authorization Number, Dell must receive the product(s) for repair prior to the expiration of the warranty period in order for the repair(s) to be covered by the warranty.



NOTE: If you chose one of the available warranty and service options in place of the standard limited three-year warranty described in the preceding text, the option you chose will be listed on your invoice.

#### Intel® Warranty Statement (U.S. and Canada Only)

#### Intel's Three Year Limited Warranty

Limited Warranty
Intel warrants that its family of Pentium® and Celeron™ processors, if properly used and installed, will be free from defects in materials and workmanship and will substantially conform to Intel's publicly available specifications for a period of three (3) years after the date the Pentium or Celeron processor was purchased (whether purchased separately or as part of a computer system).

If the Pentium or Celeron processor, which is the subject of this Limited Warranty, fails during the warranty period for reasons covered by this Limited Warranty, Intel, at its option, will:

- REPAIR the Pentium or Celeron processor by means of hardware and/or software; OR REPLACE the Pentium or Celeron processor with another Pentium or Celeron processor; OR if Intel is unable to repair or replace the particular Pentium or Celeron processor, OR if Intel is unable to repair or replace the particular Pentium or Celeron processor,
- REFUND the then-current value of the Pentium or Celeron proces

THIS LIMITED WARRANTY, AND ANY IMPLIED WARRANTIES THAT MAY EXIST UNDER STATE LAW, APPLY ONLY TO THE ORIGINAL PURCHASER OF THE PENTIUM OR CELERON PROCESSOR, OR PENTIUM OR CELERON PROCESSOR-BASED COMPUTER AND LAST ONLY FOR AS LONG AS SUCH PURCHASER CONTINUES TO OWN THE PROCESSO

#### **Extent of Limited Warranty**

Intel does not warrant that your Pentium or Celeron processor will be free from design defects or errors known as "errata". Current characterized errata are available upon request. This limited warranty is for purchasers in the United States and Canada only. The limited warranty does not cover any costs relating to removal or replacement of any Pentium or Celeron processors that are soldered or otherwise permanently affixed to your system's motherboard.

This limited warranty does not cover damages due to external causes, including accident, problems with electrical power, usage not in accordance with product instructions, misuse, neglect, alteration, repair,

#### How to Obtain Warranty Service

To obtain warranty service for your Pentium or Celeron processor, you may contact your computer system manufacturer in accordance with its instructions, or you may contact Intel.

To request warranty service from Intel, you should call Intel at 1-800-628-8686 during the warranty period during normal business hours (Pacific Time), excluding holidays. Please be prepared to provide:

- (1) your name, address, and telephone numbers;
  (2) proof of purchase;
  (3) this Intel warranty card;
  (4) a description of the computer system including the brand and model; and
- (5) an explanation of the problem

[Note: The Customer Service Representative may need additional information from you depending on the nature of the problem ]

The replacement processor is warranted under this written warranty and is subject to the same limitations and exclusions for the remainder of the original warranty period or one (1) year, whichever is longer.

#### WARRANTY LIMITATIONS AND EXCLUSIONS

THESE WARRANTIES REPLACE ALL OTHER WARRANTIES, EXPRESS OR IMPLIED INCLUDING, BUT NOT LIMITED TO, THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE. INTEL DISCLAIMS ALL OTHER WARRANTIES BY ARRANTIES BY OND THOSE STATED HERE. INTEL DISCLAIMS ALL OTHER WARRANTIES, EXPRESS OR IMPLIED, INCLUDING, WHITHOUT LIMITATION, IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE.

SOME LAWS DO NOT ALLOW THE EXCLUSION OF IMPLIED WARRANTIES SO THIS LIMITATION MAY NOT APPLY TO YOU. IF THESE LAWS APPLY, THEN ALL EXPRESS AND IMPLIED WARRANTIES ARE LIMITED IN DURATION TO THE LIMITED WARRANTY PERIOD. NO WARRANTIES APPLY AFTER THAT PERIOD. SOME LAWS DO NOT ALLOW LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY LASTS, SO THIS LIMITATION MAY NOT APPLY TO YOU.

INTEL'S RESPONSIBILITY UNDER THIS, OR ANY OTHER WARRANTY, IMPLIED OR EXPRESS, IS LIMITED TO REPAIR, REPLACEMENT OR REFUND, AS SET FORTH ABOVE. THESE REMEDIES ARE THE SOLE AND EXCLUSIVE REMEDIES FOR ANY PREACH OF WARRANTY. INTEL IS NOT RESPONSIBLE FOR INDIRECT, SPECIAL, INCIDENTAL, OR CONSEQUENTIAL DAMAGES, RESULTING ROW ANY PREACH OF WARRANTY OR UNDER ANY OTHER LEGAL THEORY INCIDING BUT NOT LIMITED TO, LOST PROFITS, DOWNTHINE, GOODWILL, DAMAGE TO OR REPLACEMENT OF EQUIPMENT AND PROPERTY, AND ANY COSTS OF RECOVERING, REPROGRAMMING, OR REPRODUCING ANY PROGRAM OR DATA STORED IN OR USED WITH A SYSTEM CONTAINING YOUR PERTITUM PROCESSOR. SOME JURISDICTIONS DO NOT ALLOW THE EXCLUSION OR LIMITATIONS OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE LIMITATIONS OR EXCLUSIONS MAY NOT APPLY TO YOU.

THIS LIMITED WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS, AND YOU MAY ALSO HAVE OTHER RIGHTS THAT VARY FROM JURISDICTION TO JURISDICTION.

#### Intel Pentium® and Celeron™ Processors are backed by a three-year limited warranty. Please refer to the reverse side of this card for complete warranty details.

#### Intel's Commitment to Quality

Intel is committed to producing the highest quality processors available. That's why we have hundreds of people dedicated to continuously improve our design, manufacturing, and testing technology.

We put every one of our Pentium® and Celeron™ processors through a rigorous battery of tests during the design and manufacturing processes.

To verify that the new chip will correctly run the software written for Intel Architecture processors, a team of Intel engineers is dedicated to compatibility testing. In a state-of-art lab, this group runs an extensive set of operating systems, applications, network tests and stress tests repeatedly to ensure that the processor is compatible with representative software.

Just as importantly, we work with hardware and software companies in the computer industry to ensure that our processors are compatible with their products.

Additionally, a sampling of Intel processors are subjected to a rigorous "burn-in" test whereby the chip is operated at higher-than-normal temperatures and voltages. During this burn-in period, the processor experiences the equivalent of weeks of normal usage. These units are monitored for failures as part of our ongoing quality assurance process.

As a result, today's microprocessors from Intel are among the most reliable components in computers.

#### What are 'Errata'?

Exhaustive product testing can highlight differences between the actual behavior of the microprocessor and its specifications. Sometimes the discrepancies are caused by a design defect or error, which we call errata. Rigorous validation identifies most errata during the development of the processor, but we do detect additional errata during the life cycle of a microprocessor.

When an erratum is identified, our engineers work to characterize it and find a solution. We work with system designers and software developers to ensure that the discrepancy does not affect their products. If necessary, special software or hardware solutions (sometimes known as "work arounds") are implemented in the system design to prevent computer users from encountering the problem. Errata may then be corrected in future revisions of the

No microprocessor is perfect, and Intel recognizes that some consumers want to know about any errata, whether or not the errata affect them. Intel makes documentation of all characterized Pentium and Celeron processor errata publicly available through our Technical Documentation Service.

At Intel, our goal is to make every computer user satisfied with his or her Pentium or Celeron processor. Should you have any questions, comments or concerns about your Intel microprocessor, please call us at 1-800-628-8686.

91997, 1998 Intel Corporation. All rights reserved.

# "Total Satisfaction" Return Policy (U.S. and Canada Only)

If you are an end-user customer who bought new products directly from a Dell company, you may return them to Dell within 30 days of the date of invoice for a refund or credit of the product purchase price. If you are an end-user customer who bought reconditioned or refurbished products from a Dell company, you may return them to Dell within 14 days of the date of invoice for a refund or credit of the product purchase price. In either case, the refund or credit will not include any shipping and handling charges shown on your invoice. If you are an organization that bought the products under a written agreement with Dell, the agreement may contain different terms for the return of products than specified by this policy.

To return products, you must call Dell Customer Service to receive a Credit Return Authorization Number. Refer to the chapter titled "Getting Help" in your system's troubleshooting documentation or, for some systems, the section titled "Contacting Dell" in your system's online guide to find the appropriate telephone number for obtaining customer assistance. To expedite the processing of your refund or credit, Dell expects you to return the products to Dell in their original packaging within five days of the date that Dell issues the Credit Return Authorization Number. You must also prepay shipping charges and insure the shipment or accept the risk of loss or damage during shipment. You may return software for refund or credit only if the sealed package containing the diskette(s) or CD(s) is unopened. Returned products must be in as-new condition, and all of the manuals, diskette(s), CD(s), power cables, and other items included with a product must be returned with it. For customers who want to return, for refund or credit only, either applications software or an operating system that has been installed by Dell, the whole system must be returned, along with any media and documentation that may have been included in the original shipment.

This "Total Satisfaction" Return Policy does not apply to DellWare products, which may be returned under DellWare's then-current return policy. In addition, reconditioned parts purchased through Dell Spare Parts Sales in Canada are nonreturnable.

# Year 2000 Statement of Compliance for Dell-Branded Hardware Products

Dell-branded hardware products shipped on or after January 1, 1997, are eligible to carry the "NSTL Hardware Tested Year 2000 Compliant" logo by virtue of formal testing with, and successful completion of, the National Software Testing Laboratories (NSTL) YMARK2000 test.\* Dell will treat a failure to pass the YMARK2000 test as a covered event under Dell's warranty for the product, subject to the normal warranty limitations.\*\* For a complete copy of Dell's warranty, see the product's documentation. Dell-branded hardware products will also recognize the year 2000 as a leap year.

\*The YMARK2000 standard tests the ability of system hardware and firmware to support the transition to the year 2000 (and to recognize leap years, when appropriate, for years 2000 through 2009 inclusive) and not that of options, operating systems, or applications software. Dell-branded hardware products that pass the YMARK2000 test conform to BSI-DISC PD 2000-1.

\*\* Except for this clarification of Dell's warranty for NSTL logo hardware, all other warranties, conditions and remedies, express or implied, relating to year 2000 readiness or compliance are disclaimed. To make a claim

under this warranty for NSTL logo hardware, customers must contact Dell prior to January 1, 2001. To make a claim, write to:

Dell Computer Corporation P.O. Box 149258 Austin, Texas 78714-9258 Attention: Year 2000

Despite a system's ability to pass the YMARK2000 test, actual rollover results in specific operating environments may vary depending on other factors including, but not limited to, other hardware, operating systems, and applications software.

#### **Previous Products**

For Dell-branded hardware products shipped prior to January 1, 1997, that have an upgradable basic input/output system (BIOS), Dell makes available a BIOS upgrade. Although these products may not have been tested under the YMARK2000 test, Dell believes that the hardware would pass the YMARK2000 test, provided the appropriate BIOS upgrade is properly loaded.

For Dell-branded hardware products that do not have an upgradable BIOS, Dell has made available, as a convenience to customers, the Dell Program Patch, a software utility designed to assist customers in managing the year 2000 rollover.

#### Software

Dell specifically excludes all non-Dell-developed software from this compliance statement. All software run on Dell-branded hardware products should be independently verified by customers to be year 2000-compliant.

The factory-installed software on your system is the current version provided by the software manufacturer and is validated by Dell for installation. Dell recommends that you check each software manufacturer's year 2000 Web site for updates to their products. Links to a number of these Web sites can be found at the Dell year 2000 Web sites.

#### Additional Information

For additional information on year 2000 compliance of Dell-branded hardware products, refer to the following Dell year 2000 Web sites, or contact a Dell customer service representative in your area:

- http://www.dell.com/year2000 (Americas)
- http://www.dell.com/jp/year2000 (Japan)
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