

SanDisk®

Sansa® c200 MP3 Player



User's Manual

Technical Support
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Worldwide Tech Support numbers: www.sandisk.com/techsupport

For more information on this product, please visit www.sandisk.com/sansa.

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Safety Tips & Cleaning Instructions

Read the safety instructions carefully before using your Sansa player.

1. Read this entire manual to ensure proper usage.
2. Keep this User's Manual for future reference.
3. Do not use Headphones/Earphones while driving, cycling, or operating any motorized vehicle. This may create a traffic hazard and may be illegal in some areas. It can also be dangerous to play your music with Headphones/Earphones at high volume while walking, or engaged in other activities. You should exercise extreme caution and discontinue use in potentially hazardous situations.
4. Avoid using Headphones/Earphones at high volume. Hearing experts advise against continuous loud and extended music play. Keep the volume at a moderate level, so that you are better able to hear outside sound, and to be considerate of the people around you.
5. Keep your player away from sinks, drinks, bathtubs, showers, rain, and other sources of moisture. Moisture can cause electric shocks with any electronic device.
6. Follow these tips to keep your player working well for a long time:
 - Clean your player with a soft lint-free cloth used on glass lenses.
 - Do not allow young children to use your player unsupervised.
 - Never force any connector into the ports of your player or your computer. Make sure your connectors are the identical shape and size before you connect.
7. Do not disassemble, crush, short-circuit or incinerate battery as it May cause fire, injury, burns or other hazards.

Important – Safety Hearing Level Info

YOU MUST READ THIS BEFORE USING YOUR SANSA MP3 PLAYER

Congratulations on the purchase of your Sansa® media player!

Your media player is equipped with a variety of features. To help you maximize your listening pleasure, SanDisk would like to advise you that it is important to use your headphones with your media player at a safe hearing level.

Exposure or repeated exposure for an extended period of time to music and other sounds that are too loud can cause damage to your hearing resulting in temporary or even permanent "noise induced hearing loss".

Symptoms of hearing loss increase gradually with prolonged exposure at high levels of loudness. Initially, you may not even be aware of the loss unless detected with a hearing test.

HEARING LEVELS

To help you understand what may be considered a safe hearing level, the following examples are included for your reference.

Examples of Typical Approximate Sound level:

- Sound Levels in Decibels (dB)*
- Refrigerator humming 40
- Normal conversation 60
- City traffic 80
- Motorcycles and lawnmowers 90#
- Rock concerts 110-120#
- Firearms 120-140#

* A decibel (dB) is a unit of relative measurement of the strength of sound wave. In decibels (dB), a measured signal level doubles with every additional 3 dB.

These sound decibel levels are considered harmful under extended exposure.

Information courtesy of the National Institute of Deafness & Other Communication Disorders (NIDCD) <http://www.nidcd.nih.gov/health/hearing/noise.asp>

FOR YOUR SAFETY!

Your hearing may adapt to higher volumes of sound. In order to prevent any harmful impact to your hearing, you must control the sound emanating from your headphones and set the media player volume to a low setting where you can hear it clearly and comfortably.

Studies, including one from NIDCD indicate that sounds of less than 80 decibels, even after long exposure, are unlikely to cause a hearing loss.

Listen to your media player at such a level that you can still hear conversation and other people in your environment without shouting when you attempt to converse.

It can also be dangerous to play your music with headphones/earphones at high volume while walking, or engaged in other activities. You should exercise extreme caution and discontinue use in potentially hazardous situations.

Do not use headphones/earphones while driving, cycling, or operating any motorized vehicle. This may create a traffic hazard and may be illegal in some areas.

Disposal Instructions

Do not dispose of this device with unsorted waste. Improper disposal may be harmful to the environment and human health. Please refer to your local waste authority for information on return and collection systems in your area.

Introduction

The Sansa® c200 is a high performance portable digital audio player with a photo browser, a FM radio and a voice recorder plus a microSD™ slot. The Sansa c200 player enables users to play MP3, WMA, secure WMA, and audible files. It also shows photo files that are transferred to the player through the Sansa Media Converter (available for download at www.sandisk.com/support/sansa). You can listen to FM radio broadcast (if applicable), and record voice (if applicable). Additionally, you can use the microSD slot to expand your storage and/or move files via microSD and microSDHC™ cards.

Features

- Digital Audio Player – supports MP3, WAV, WMA, secure WMA, and audible files playback.
- Color LCD display.
- Photo Browser – presents pictures and provides slideshow function
- FM Radio (if applicable) – includes an integrated FM radio for listening to live-broadcast FM radio stations.
- Voice Recorder – supports voice recording function with built-in microphone.
- Digital Equalizer – supports 5 equalizer types: Normal, Rock, Jazz, Classic, Pop, and one custom equalizer.
- Internal Memory – allows users to store data on the internal memory as an USB drive.
- microSD™ slot – allows users to expand memory capacity and read microSD and microSDHC cards.

NOTE: For Home and Personal Use

This product is intended to be used for recording and playback for your home and personal enjoyment. Copying and commercial use of copyrighted material without permission of the copyright owner may be prohibited by law. Use of your media player, in compliance with all copyright and applicable intellectual property laws, remains the responsibility of the user of the product.

Package Contents

Please unpack your Sansa c200 player and check that the following were included.

- Sansa c200 digital audio player
- Earphones
- USB Cable
- CD with User's Manual and Software
- Quick Start Guide
- Lanyard
- 1 lithium polymer battery

Minimum System Requirements

- Intel Pentium class PC or higher

- Windows XP SP2
- Windows Media Player v10
- CD-ROM drive
- USB 2.0 port required for hi-speed transfers

Getting Started

Sansa c200 Overview



- | | |
|---|---|
| <p>1 – Record</p> <p>2 – Hold/Lock</p> <p>3 – MIC</p> <p>4 – Strap Eyelet</p> <p>5 – Earphone Port</p> <p>6 – microSD Card Slot</p> <p>7 – Volume Up/Down</p> <p>8 – Dock Connector Port</p> <p>9 – Power/Menu</p> <p>10 – Down/Option Menu</p> <p>11 – Previous/Rewind</p> <p>12 – Display Window</p> <p>13 – Select Button</p> <p>14 – Up/Play/Pause/Resume</p> | <p>Voice Record Button</p> <p>Factory set to locked position (shows Orange color). Slide to unlock controls. When locked all controls are disabled to prevent accidental activation of controls</p> <p>Internal Microphone</p> <p>Lanyard connection</p> <p>Connect earphones here to listen to player</p> <p>Insert microSD™ or Gruvi™ content cards</p> <p>To adjust the volume level</p> <p>Plug the Dock Connector Cable here</p> <p>Press and hold to power on or off; press to enter menu</p> <p>Press to move to next item or to select Option Menu</p> <p>Press for previous track or move left; press and hold for fast rewind</p> <p>Display the status and information</p> <p>Press to select the highlight item</p> <p>Press to move up one item, pause playing</p> |
|---|---|

15 – Next/Forward

track, or resume playing

Press for next track or to move right; press and hold to fast forward

Main Menu Screen



Music – browse and listen to music loaded in the internal library or microSD card.



FM Radio – listen to FM broadcast radio (if applicable).



Voice – enter voice recording mode.



Photo – view photos loaded in the library memory or microSD card.



Settings – view or customize the player's features.

Playback Screen



1 – Submenu

Indicates that there is a Submenu available

2 – Shuffle

Indicates when the Shuffle function is enabled

3 – Repeat

Indicates when the Repeat function is enabled

4 – Track Number

Displays the current track number and the total number of tracks

5 – Battery	Indicates the battery status
6 – Track Length	Displays the elapsed time of currently playing track
7 – Progress Meter	Displays status of the currently playing track
8 – Play/Pause	To play, resume, or pause currently playing track
9 – Track Name	Displays name of currently playing track
10 – Album Name	Displays album name of the currently playing track
11 – Artist Name	Displays artist name of the currently playing track

Li-Polymer Battery

The Sansa c200 player comes with a replaceable and rechargeable lithium polymer battery. Remember to fully charge the battery before using the device for the very first time. It takes approximately 3.5 hours to fully charge the battery. The battery can be charged through the USB port of the computer, the car adapter (not included) USB port, or the USB-AC adapter (not included) port.

Note:

- *Some low-power USB ports may not be able to provide enough charge power.*
- *The Li-polymer rechargeable battery may eventually need to be replaced as they have limited charge cycles.*
- *To purchase a replacement battery, visit your local retailer or www.sandisk.com*

Charging battery over USB

- 1) Connect the larger end of the USB cable into the dock connector of the Sansa player.
- 2) Connect the smaller end of the USB cable to an available USB port on the computer.
- 3) The Sansa c200 display screen will say **Connected**.
- 4) To stop recharging, disconnect the cables.

Note: The computer must be on for most USB ports to charge your battery.

Charging battery with AC power adapter

- 1) Connect the larger end of the USB cable into the dock connector of the Sansa player.
- 2) Connect the smaller end of the USB cable to the AC-USB adapter.
- 3) Plug the AC-USB charger into a power source.
- 4) To stop recharging, disconnect the cables.

How to replace the battery

- 1) Press in on the tab of the battery compartment then slide to the right to remove the cover.

Press in and slide RIGHT to remove cover.



2) Remove the existing battery by lifting the battery removal tab up.



3) Orient and insert the new battery according to the battery icon with the pins inside the compartment.

4) Press down the battery removal tab.



5) Put back the battery compartment cover and slide to the left to lock.

Slide battery cover LEFT to lock.



Hold Switch

The **Hold** Switch is located on the side of the device, and is used to prevent any accidental operation. Once the **Hold** Switch is moved to the lock position, all function keys will be disabled. The buttons on the player will not operate when the **Hold** Switch is active (Orange Color visible).



Unlocked position

Connecting to the computer

Please execute the following steps:

- 1) Connect the larger end of the USB cable into the dock connector of the Sansa player.
- 2) Connect the smaller end of the USB cable to an available USB port on the computer.
- 3) Once connected to computer:
 - a. The Sansa c200 player display screen should say **Connected**.
 - b. The computer's Operating System will detect the player automatically, and prompt user to choose one of the following options.

The player will appear as **Sansa c200** Portable Media Player in **My Computer**.



Loading Photos and Images

You need to use the Sansa Media Converter (available to download at www.sandisk.com/support/sansa) to transfer photos to your Sansa player.

The Sansa Media Converter supports the following import media types:

- Still Image Files: JPEG, TIFF, PNG, BMP, and GIF.

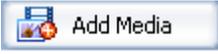
Sansa Media Converter software lets you convert photos as appropriate, and then transfer them to your Sansa player. Sansa Media Converter offers features such as cropping, rotating, and resizing before transferring them to your player as well as the ability to transfer photo files to your microSD card.

To transfer photos to your Sansa c200 player, please execute the following

instructions:

- 1) Connect the player to a computer using the provided USB Sansa cable
- 2) Select **Sansa Media Converter using Sansa Media Converter** on initial connection.

The software will list the available & total space on detected the device. If more than one device is inserted, only the first device will be supported.

- 3) Click  to select files to be converted.
- 4) Sansa Media Converter will place all files in **My Album** by default.
 - a. To place converted files in a different folder, highlight **My Album**,  then type in a new Album Name at the bottom of the screen.
- 5) Click on the **Sansa c200** device from the information pane.
- 6) Select the **Click**  to start the conversion process. A status box will appear showing which files are being converted.

- Do not move your photo files from the location the Sansa Media Converter places them.

Delete Photos

The photos are stored in your Sansa...My Album. The instructions below for deleting photos from your player were created using Windows XP with Windows Media Player 11.

- 1) Connect your Sansa c200 player to your computer.
- 2) Select **Open device to view files using Windows Explorer** on initial connection.
- 3) Double-click the drive containing your photos.
- 4) Double-click on the **Photo** folder.
- 5) Highlight and delete the photos stored in **My Computer\Sansa c200\selected drive\Photo\My Album**.

Transferring Music to Sansa Player

To transfer music to your Sansa player, please execute the following steps:

- 1) Connect your player to your computer.
- 2) Select **Open device to view files using Windows Explorer** on initial connection.
- 3) Double-click on drive that you want to transfer music to.
- 4) Double-click on the **Music** Folder.
- 5) Drag and drop music files from your computer to **My Computer\Sansa c200\Internal memory\MUSIC**. (You can also select from a variety of music software to transfer or synchronize files).
- 6) For correct Album Work functionality, the art and associated music file may need to be located in the same folder.

Creating Playlist

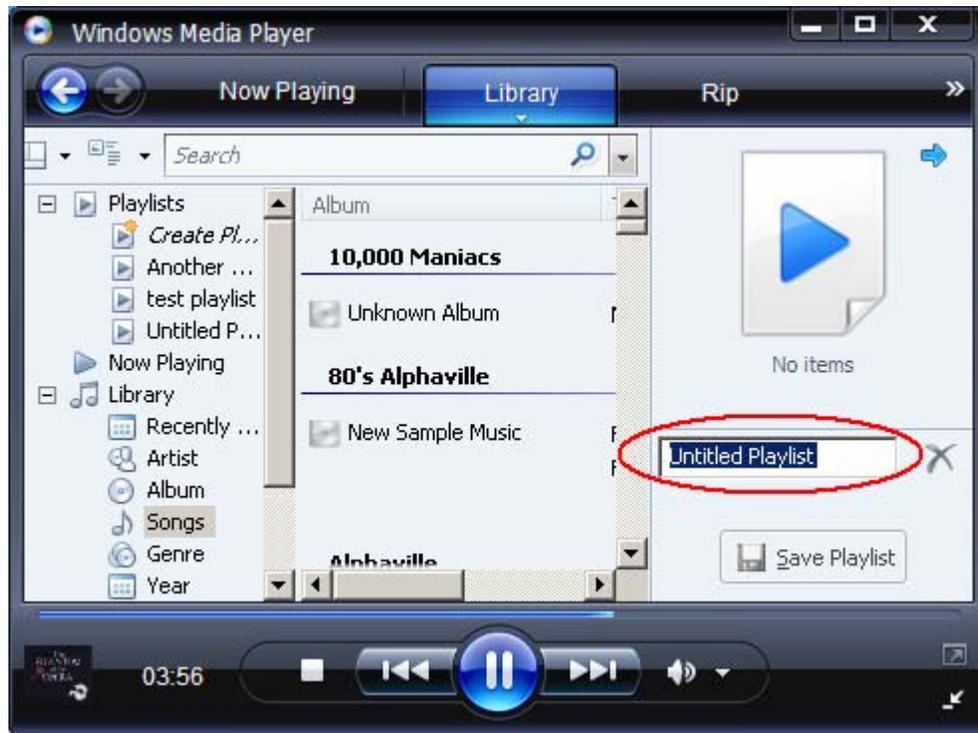
- 1) Launch Windows Media Player 11.
- 2) Clear the List pane by clicking the **Clear List** pane button.



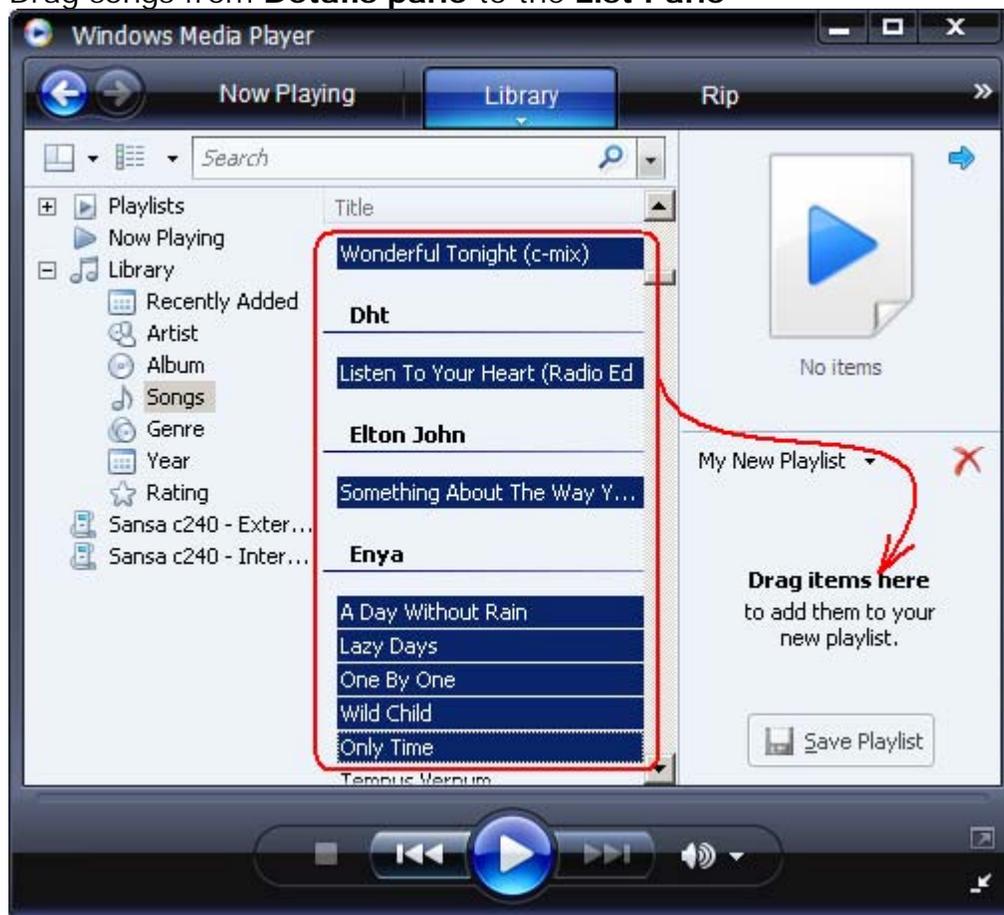
- 3) Click the arrow below the **Library Tab** and select **Create Playlist**.



- 4) Type in the name of your new playlist.

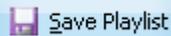


5) Drag songs from **Details pane** to the **List Pane**



6) To re-arrange the songs, drag them up or down in the **List pane**.

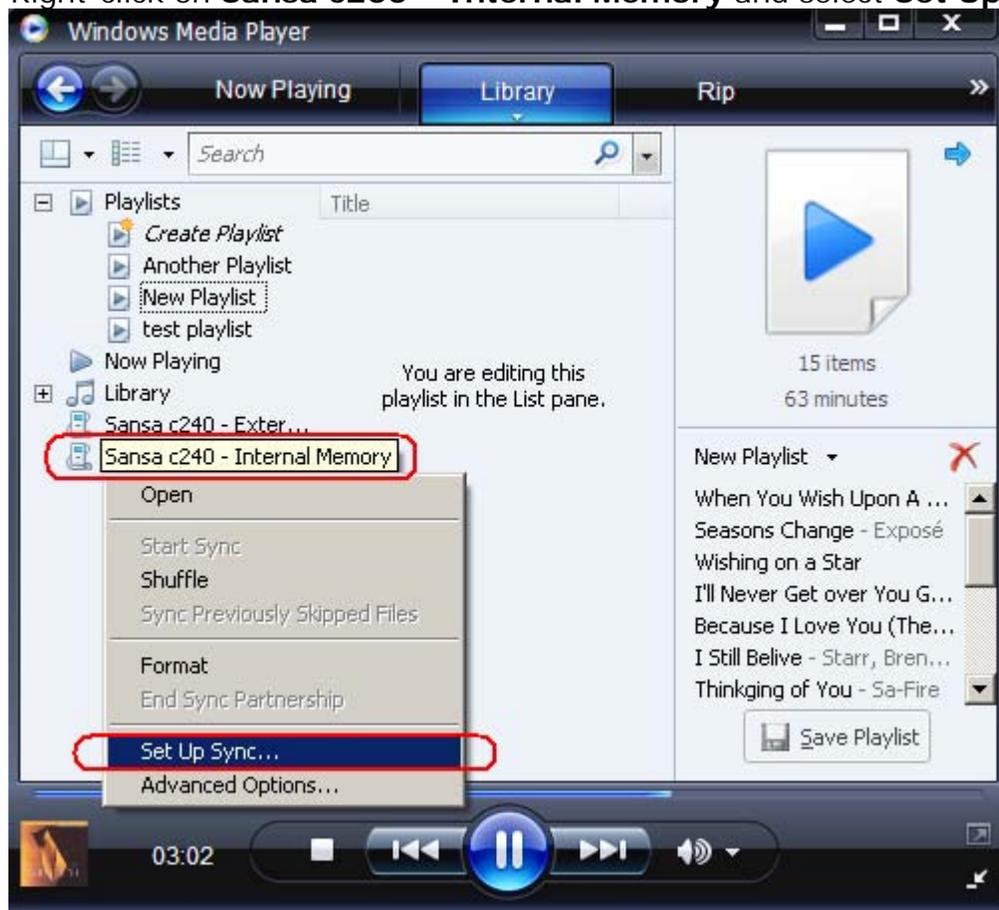
7) Click **Save Playlist**



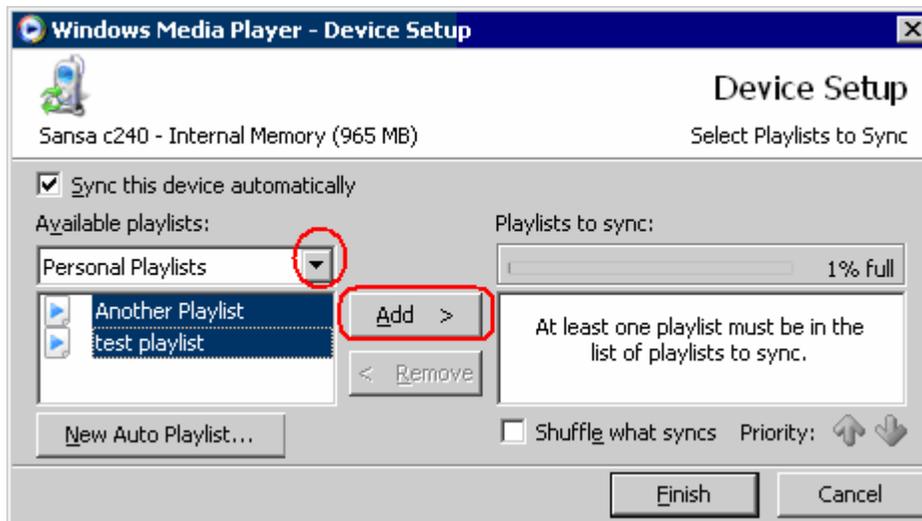
Transfer Playlist

To transfer playlists to the player using Windows Media Player v10 please execute the following steps:

- 1) Create a playlist in Windows Media Player 10.
- 2) Connect your Sansa player to the computer.
- 3) Select **Sync digital media files to this devices using Windows Media Player** on initial connection.
- 4) Right-click on **Sansa c200 – Internal Memory** and select **Set Up Sync**.



- 5) Select **Personal Playlists** from the drop down menu on the left pane.
- 6) Highlight the playlists under **Personal Playlists** you want transfer to the Sansa player, click **Add** then **Finish**.



- 7) Synchronization will start as soon as you click Finish. To see the Sync progress, click on **Sync Results**.



Delete Music Files

When your player is connected to your computer, you can use your operating system file browser to view and files on your player.

- 1) Connect your Sansa player to the computer.
- 2) Select **Open device to view files using Windows Explorer** on initial connection.
- 3) Select the place where you want to delete music files from.
- 4) Highlight and delete the music file/s or folder from **My Computer\Sansa c200\Internal Memory\MUSIC** folder.

Synchronize files

Various software packages are available to synchronize songs on your device. Please refer to the specific software package instructions.

Safely Removing Sansa player from your computer

Simply disconnect the Sansa USB cable from the Sansa player after you have completed charging, transferring, firmware upgrading, or synchronizing files.

WARNING: Do not disconnect the player while it is transferring data.

Disconnecting the Sansa device from the computer while data is being transferred can damage the device.

Basic usage

Power Button



For initial power up, you must unlock the control buttons by moving the **HOLD** switch to the un-lock position (no orange color visible). Press the **Power Button** once to **turn on** the Sansa c200 player. The LCD will light up with the SanDisk screensaver.

To **turn off** the Sansa c200 player, press and hold the **Power Button** for approximately 2 seconds or until the display screen is turned off.

Move the **HOLD** switch to the locked position after the player is turned off to prevent accidental power on.

Using Navigation Buttons

Use Navigation Buttons as described in the [Getting Started](#) section, to navigate through the menus, play music or audio book, listen to FM radio (if applicable), record voice, and browse or view photos.

Music Mode

Music/Voice/FM/Audible Playback

To listen to music, FM radio, audible files, or voice recordings stored on the Sansa c200 player, please execute the following instructions:

- 1) Press the **Menu** button then select **Music**.
 - Voice files are located under **Recordings**.
 - Audible files are located under **Audiobooks**.
- 2) Select **Play All** (to play all music files), **Artists**, **Albums**, **Songs**, **Genres**, **Playlists**, **Recordings** (Voice), **Audiobooks**, or **Music Options**, from the Music Menu.
 - Music will start automatically once **Play All** has been selected
- 3) Browse through the menu selections, highlight the desired track or file, and press Select button to play.
- 4) Press the **Right** (>>|) button to skip to the next song.
 - Press and hold the **Right** (>>|) to fast forward.
- 5) Press the **Left** (|<<) button to go back to the beginning of the song.
 - Press **Left** (|<<) button twice to go back to the previous song.
 - Press and hold the **Left** (|<<) button to fast rewind.
- 6) Press the **Select** (Center) button to display the current track's album art (if available).

Repeat Mode

- 1) In playback mode, press the **Submenu** (Down) button to enter Music Option.
- 2) Press the **Down** button to highlight **Repeat**.
- 3) Press the **Select** or **Right** (>>|) button to choose a repeat mode:
 - Off: No repeat of tracks
 - Song: Repeat the current track
 - All: Repeat all selected tracks
- 4) Press **Left** (|<<) button to return to the Music Playback screen.

Shuffle Mode

- 1) In playback mode, press the **Submenu** (Down) button to enter Music Option.
- 2) Press the **Down** button to highlight **Shuffle**.
- 3) Press the **Select** or **Right** (>>|) button to toggle between. shuffle on and shuffle off (Set the shuffle to On to play songs in the random order).
- 4) Press **Left** (|<<) button to return to the Music Playback screen.

Music EQ

Sansa c200 player provides 6 equalizer types: Normal, Rock, Pop, Jazz, Classic, and Custom, for users to choose as following step to increase the enjoyment of listening to music, and to meet the personal need or habit.

- 1) In playback mode, press **Submenu** (Down) button to enter Music Option.
- 2) Press the **Down** button to highlight and select **Music EQ**.
- 3) Press the **Up** (>||) or **Down** (Submenu) button to select the equalizer type desired then press the **Select** or **Right** (>>|) button to choose.

- 4) For **Custom EQ**, press the **Up** (>||) or **Down** (Submenu) button to adjust parameters of one equalizer band, then use the **Right** (>>|) or **Left** (|<<) button to switch between each equalizer bands.
 - a. Press the **Select** button to save the customer EQ settings
 - b. Press the **Left** (|<<) button to return to Music Option Menu.
- 5) Press **Left** (|<<) button to return to the Music Playback screen.

Add Songs to Go List

- 1) In playback mode, press the **Submenu** (Down) button to enter Music Option.
- 2) Press the **Down** (submenu) button to highlight and select **Add Song to GoList**.
- 3) Press **Left** (|<<) button to return to the Music Playback screen.

Remove Songs from Go List

- 1) Play a song from the Go List.
 - a. Select **Music** from the Main Menu.
 - b. Select **Playlists**.
 - c. Select **GoList**.
 - d. Select a song to play..
- 2) Press the **Submenu** (Down) button to enter Music Option.
- 3) Press the **Down** (submenu) button to highlight and select **Remove Song from GoList**.

*Note: The **Remove Song from GoList** option is available if the current song had already been added to the GoList.*
- 4) Press **Left** (|<<) button to return to the Music Playback screen.

Clear Go List

- 1) In playback mode, press the **Submenu** (Down) button to enter Music Option.
- 2) Press the **Down** (Submenu) button to highlight and select **Clear GoList**.
- 3) Select **Yes** to clear the list.
- 4) Press **Left** (|<<) button to return to the Music Playback screen.

Delete Song

- 1) In playback mode, press the **Submenu** (Down) button to enter Music Option.
- 2) Press the **Down** (Submenu) button to highlight **Delete Song**.
- 3) Press the **Select** or **Right** (>>|) button to delete current song from Sansa c200 player.

Audiobooks Settings

The audiobooks settings are only available while playing audiobooks.

- 1) In playback mode of audible files, press the **Submenu** (Down) button

- to enter Audiobooks Option.
- 2) Press the **Down** (Submenu) button to highlight **Ch. Mode**, **Speed**, or **Delete Book**.
 - a. Select **Ch. Mode On** will enable chapter navigation by pressing the **Select** or **Right** (>>|) buttons.
 - b. Select **Speed** to **Fast**, **Normal**, or **Slow** to control the speed of the current audible playback by pressing the **Select** or **Right** (>>|) buttons.
 - c. Select **Delete Book** will erase the current audiobook from the player pressing the **Select** or **Right** (>>|) buttons.
 - 3) Press **Left** (|<<) button to return to the Audiobook Playback screen.

Photo Mode

View Photos

To view photos stored in your Sansa player, please execute the following instructions.

- 1) Press the **Menu** button and select **Photo** from the Main Menu.
- 2) Select **View All**.
- 3) Select a photo album to view.
- 4) Select a photo to view.
- 5) Press the **Right** (>>|) button to view the next image or **Left** (|<<) button to view the previous image.
- 6) Press the **Menu** button to exit photo viewing.

Slideshow

To play slideshow, please execute the following instructions:

- 1) Press the **Menu** button and select **Photo** from the Main Menu.
- 2) Select **Start Slide Show**.
- 3) Press the >|| button to pause or resume the slide show.
- 4) Press the **Submenu** (Down) button to change the slideshow options:
 - a. Highlight **Random** and press the **Select** or **Right** (>>|) button to select Random **On** or **Off**.
 - b. Highlight **Loop** and press the **Select** or **Right** (>>|) button to select Loop **On** or **Off**.
 - c. Highlight **Duration** and press the **Select** or **Right** (>>|) button to choose duration time (2 seconds, 5 seconds, or 10 seconds) for each slide.
- 5) Press the **Left** (|<<) button to return to the Photo Slide Show.

FM Radio Mode (if applicable)

FM Radio

- 1) To listen to radio broadcast, select **FM Radio** from the Main Menu.
- 2) When the radio frequency appears on the screen, press the **Right** (>>|) or **Left** (|<<) button to search the frequency you want.
- 3) Press and hold the **Left** (<<) or **Right** (>>) button to scan for Radio stations.

FM Presets

- 1) To program the preset Radio stations, press the **Submenu** (Down) button in Radio mode.
- 2) Select **Add this Preset** to save the current frequency into presets.
- 3) Select the **Delete a Preset** to remove the current frequency from the presets.
- 4) Select the **View All Presets** to view all preset frequencies.
 - a. Select **Auto-scan for Presets** to allow the Sansa c200 player to automatically scan and store all available FM radio stations to preset. *You can store up to 20 radio preset stations.*
Note: This action will erase all presets you have set previously
 - b. Press the **Left** (|<<) button to return to the Radio Options.
- 5) Press the **Left** (|<<) button to return to the Radio playback menu.

Recording Mode

NOTE: For Home and Personal Use

This product is intended to be used for recording and playback for your home and personal enjoyment. Copying and commercial use of copyrighted material without permission of the copyright owner may be prohibited by law. Use of your media player, in compliance with all copyright and applicable intellectual property laws, remains the responsibility of the user of the product.

Voice Recording

Sansa player has a built-in microphone allowing you to record your voice, an interview or a speech. The recorded audio files will be saved in the **RECORD** folder. To use the voice recording function, please execute the following instructions.

- 1) Press the **Menu** button to return to the Main Menu.
- 2) Press the **REC** button at the side of the Sansa c200 player for approximately 2 seconds.
 - a. Or, select **Voice** from the Main Menu.
- 3) A Record screen will appear. Press the **Play/Pause** (>||) button to begin recording.
 - a. To pause the recording, press the **Play/Pause** (>||) button.

- b. To resume recording, press **Play/Pause** (> ||) again.
 - c. To stop the recording, press the **Select** button.
 - d. A confirmation message will appear on the screen. Select **Yes** to save the recording.
- 4) Select the **Menu** button to return to Main Menu.

Settings Mode

You can personalize your Sansa c200 player's setting to suit your needs.

Equalizer

Equalizer can be set in the same manner as Music Option. The Equalizer options are: Normal, Rock, Pop, Jazz, Classical, and Custom.

Power

You can set the timer under Auto Power Off setting to turn off Sansa c200 player automatically when it is playing for a certain time. **Auto Power options:** Off, 1 minute, 5 minutes, 10 minutes, 20 minutes, 30 minutes, and 60 minutes. **Sleep options:** Off, 10 minutes, 20 minutes, 30 minutes, 45 minutes, 60 minutes, 90 minutes, and 120 minutes.

- 1) Select **Settings** from the Main Menu.
- 2) Select **Power**.
- 3) Select **Auto Power Off** or **Sleep**.
- 4) Select the setting you want.
- 5) Press **Select** to save the setting.

Display

Adjust display brightness for better viewing in different lighting environment. **Backlight option:** 5 seconds, 10 seconds, 15 seconds, 30 seconds, 45 seconds, 60 seconds, 90 seconds, and always ON.

- 1) Select **Settings** from the Main Menu.
- 2) Select **Display**.
- 3) Select **Backlight** or **Brightness**.
- 4) Press the **Left** (<<) or **Right** (>>) button to set the brightness or backlight level.
- 5) Press **Select** save the setting.

Language

Supported language: English, French, Italian, German, Spanish, Portuguese, Hebrew, Swedish, Finnish, Dutch, Japanese, Traditional Chinese, Simplified Chinese, Korean, and Thai.

- 1) Select **Settings** from the Main Menu.
- 2) Select **Language**.
- 3) Select a language you want to use.

FM Settings (if applicable)

FM Region options: USA, Japan, and World. **FM Mode options:** Stereo and Mono.

- 1) Select **Settings** from the Main Menu.
- 2) Select **FM Settings**.
- 3) Select **FM Region** or **FM Mode**.
- 4) Select the setting you want.

Volume

- 1) Select **Settings** from the Main Menu.
- 2) Select **Volume**.
- 3) Select **Normal** or **High**.

System Info

This displays the information on your Sansa c200 player such as the Firmware revision, total memory, available memory, total songs, and total Voice recordings.

- 1) Select **Settings** from the Main Menu.
- 2) Select **System Info**.
- 3) You can read device information on the display screen.

Reset All

This allows you to reset your Sansa c200 player to the factory settings.

- 1) Select **Settings** from the Main Menu.
- 2) Select **Reset All**.
- 3) Select **Yes** to reset to factory settings or **No** to cancel.

Format

This will format your Sansa c200 player's internal memory.

- 1) Select **Settings** from the Main Menu.
- 2) Select **Format**.
- 3) Select **Yes** to format the internal memory or **No** to cancel.

TIPS, FAQ, AND TROUBLESHOOTING

This chapter provides answers to common questions you may have.

Question: How do I copy files to the Sansa[®] MP3 Player?

Answer: Sansa MP3 player will automatically detect and connect to MTP or MSC mode which is supported by your PC. If Sansa MP3 player is connected to PC, copy files to the Sansa[®] c200 is just like copying files to a Hard Drive.

Question: What file formats does the Sansa[®] c200 support?

Answer: The Sansa[®] MP3 Player will support MP3, WAV, WMA, secure WMA, and audible files.

Question: What is MTP?

Answer: Media Transfer Protocol (MTP) is a new protocol and accompanying set of drivers developed by Microsoft to connect portable devices to a Windows XP PC and synchronize digital media content between those devices and the PC.

Question: Some of my music files are on my player, but cannot be played. When I select them, another song begins to play. What is wrong?

Answer: You may not have purchased the rights to play the song on an additional device. To test this, try to play a song that you have copied from an older CD and converted to MP3 format. If you can play that song, but not the song that will not play, then you need to purchase the rights to play the song.

Question: Why should I update the firmware?

Answer: You should always update the player to the latest firmware to ensure that it functions correctly and has all the latest features.

Question: How can I use non-supported file types with my mp3 player?

Answer: First you must convert the songs to a supported format. Then you can transfer the songs to the player as normal, either by copying and pasting, or transferring.

Question: In MTP mode, how do I drag files to the player?

Answer: As long as the files are wma, wav, or mp3, they can be dragged into the Media folder. Otherwise, they can be dragged into the Data folder (these files will not appear on the player).

Question: Is the player compatible with podcasts?

Answer: As long as the podcasts are in mp3 format and an appropriate bit rate (32-320 kbps), then the player should be capable of playing the files.

Service and Warranty Information

This chapter provides information about how to get support for your player and the terms of your warranty.

Getting Technical Support

Before you contact Technical Support, we encourage you to read the **Tips, FAQ, and Troubleshooting** section.

If you have questions about the use or features of your player, please call the SanDisk Technical Support Center for **US**: 1-866-SanDisk (1-866-726-3475),

Worldwide: see <http://www.sandisk.com/techsupport> for local country phone numbers or fill out an on-line support request at <http://www.sandisk.com/techsupport>

If you have questions about our partner services, please call their Technical Support Center.

When you call or contact us for support, please include as much information as you can from your packaging material. This will allow us to help you more quickly.

Learn More

You also can visit us on the web at <http://www.sandisk.com> to learn more about your player as well as other SanDisk products.

SanDisk Limited Warranty

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To obtain warranty service contact SanDisk at 1-866-SanDisk or send an email to: support@SanDisk.com. You must return the product in tamper resistant packaging, freight prepaid, as instructed by SanDisk. You must obtain a tracking confirmation number, which you may be required to provide to SanDisk. SanDisk will, at its option, repair or replace the product with new or refurbished product of equal or greater capacity and functionality, or refund the purchase price. The warranty duration on replaced product will be that time period remaining on the original product. THIS CONSTITUTES SANDISK'S ENTIRE LIABILITY AND YOUR EXCLUSIVE REMEDY FOR BREACH OF THIS WARRANTY.

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FCC Regulation

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions:

- 1) This device may not cause harmful interference, and
- 2) This device must accept any interference received, including interference that may cause undesired operation.

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause interference to radio or television reception, which can be determined by turning the equipment off and then on, the user is encouraged to try to correct the interference by one or more of the following measures:

- 1) Increase the separation between the equipment and receiver.
- 2) Correct the equipment to a different outlet so that the equipment and receiver are on different branch circuits.
- 3) Consult the dealer or an experienced radio / TV technician for help.