

Register your product and get support at
www.philips.com/welcome

CD191
CD196



Quick start guide

1

Connect

2

Get started

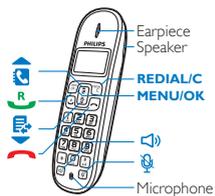
3

Enjoy

PHILIPS

! Important safety instruction

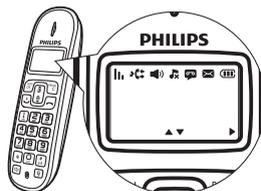
- Use only the power supply listed in the technical data.
- Do not allow the product to come into contact with liquids.
- Risk of explosion if battery is replaced by an incorrect type.
- Dispose of used batteries according to the instructions. (Refer to the user manual online)



Adjust the speaker volume.

- ◀ • Play the previous message.
- ◀ • Replay the current message.
- 🗑️ • Delete the current messages.
- 🗑️ • Delete all messages (press and hold).
- ▶ Skip to next message.
- ⏻ Turn the answering machine on/off.
- ▶ Start/stop listening to the recorded messages.
- 📶 • Find handsets.
- 📶 • Register additional handsets.

	In call	In idle mode	In menu
MENU/OK	Enter the option menu	Enter the option menu	Confirm selection
REDIAL/C	Enter the redial list	Enter the redial list	Cancel operation
🔊	Increase the volume	Access the phonebook	Scroll up
🔊	Decrease the volume	Access the call log	Scroll down
📞	Recall key* *network dependent	Make and receive calls	
📞	End calls	Turn handset on/off (press and hold)	Exit menu/operation
🔇	Mute/unmute the microphone		
🔊	Turn the speaker on/off	Make and receive calls	



▬▬▬ It displays the connection between the handset and the base.
▬▬▬ The more the bars are shown, the better the connection is.

☎️ It remains steadily on when browsing incoming calls in the call log.

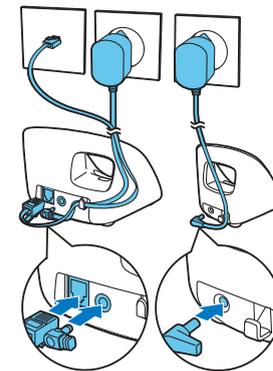
☎️ It indicates an outgoing call in the redial list.

📞 It flashes when there is a new missed call. It remains steadily on when browsing the missed calls in call log.

📞 It flashes when there is a new missed call or when browsing new missed calls. It remains steadily on when browsing the missed calls in call log that are already read.

1 Connect

Connect the base station



- 1 Connect each end of the power adapter to:
 - the DC input jack at the back of the base station;
 - the power socket on the wall.
- 2 Connect each end of the line cord to:
 - the telephone socket at the back of the base station;
 - the telephone socket on the wall.

For multi-handset version only:

- 3 Connect each end of the power adapter to:
 - the DC input jack at the back of the base station;
 - the power socket on the wall.

🔊 The speaker is on.

🔇 The ringer is off.

📞 Answering machine: it flashes when there is a new message. It remains steadily on when the telephone answering machine is turned on.

✉️ If you are using a voice mailbox from your provider; this icon flashes when there is a new message. It remains steadily on when the voice messages are already viewed in the call log. The icon is not shown when there is no voice message. * This is network dependent

▲ It displays when you scroll up/down a list or increase and decrease the volume.

▶ There are more digits on the right. Press **REDIAL/C** to read.

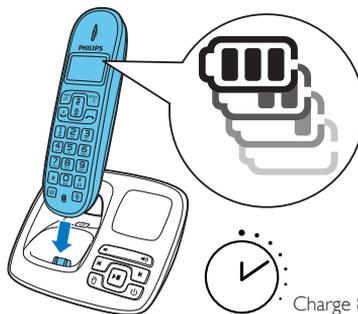
2 Get started

Configure your phone



- 1 The batteries are pre-installed in the handset. Pull the battery tape off from the battery door before charging.
- 2 When using your phone for the first time, you see a welcome message (country dependent).
- 3 Set the country and language if prompted.
- 4 Set the date and time.
 - If the time is in 12-hour format, press  key to select **[am]** or **[pm]**.

Charge your phone



Place the handset on the base station to charge the handset. When the handset is placed correctly on the base station, you hear a docking sound.

→ The handset starts charging.

Note

- Charge the batteries for 8 hours before first use.

Check the battery level

Icon Status



When the handset is off the base station/charger, the bars indicate the battery level (full to low).



When the handset is on the base station/charger, the bars flash until charging is complete.



The empty battery icon flashes and you hear an alert tone.

The battery is low and needs recharging.

3 Enjoy

Call

- To make a call, press  and dial the phone number.
- To answer a call, press  when the phone rings.
- To end a call, press .

Adjust the earpiece volume

Press  or  to adjust the volume during a call.

Phonebook

Add record

- 1 Press **MENU/OK**, then select **[Phonebook]** > **[Add new]**, then press **MENU/OK** to confirm.
- 2 Enter the name, then press **MENU/OK** to confirm.
- 3 Enter the number, then press **MENU/OK** to confirm.

Call from the phonebook

- 1 Press  or press **MENU/OK**, then select **[Phonebook]** > **[View]**, then press **MENU/OK** to confirm.
- 2 Select a contact.
- 3 Press  to make the call.

Direct access memory

You have 2 direct access memories (Keys 1 and 2). To dial the saved phone number automatically, press and hold on the keys in idle mode.

Depending on your country, keys 1 and 2 are preset to **[1_voicemail]** (voice mail number) and **[2_info svc]** (information service number) of your network operator respectively (network dependent).

Call log

- 1 Press  and select a record.

To make a call

- 2 Press .

To view more details

- 2 Press **MENU/OK**.
- 3 Select **[View]**.

To save a call record to the phonebook

- 2 Press **MENU/OK**.
- 3 Select **[Save number]**.
- 4 Press **MENU/OK** to confirm.
- 5 Enter the name.
- 6 Press **MENU/OK** to confirm.
- 7 Press **MENU/OK** to save.

To delete a call record

- 2 Press **MENU/OK**.
- 3 Select **[Delete]** or **[Delete all]**.
- 4 Press **MENU/OK** to confirm.

Redial list

- 1 Press **REDIAL/C** and select a record.

To make a call

- 2 Press .

To save a call record to the phonebook

- 2 Press **MENU/OK**.
- 3 Select **[Save number]**.
- 4 Press **MENU/OK** to confirm.
- 5 Enter the name.
- 6 Press **MENU/OK** to confirm.
- 7 Press **MENU/OK** to save.

To delete a call record

- 2 Press **MENU/OK**.
- 3 Select **[Delete]** or **[Delete all]**.
- 4 Press **MENU/OK** to confirm.

Record an announcement (for CD196 only)

- 1 Press **MENU/OK** > **[Answ. Machine]** > **[Announcement]**, then press **MENU/OK** to confirm.
- 2 Select **[Answer only]** or **[Record also]**, then press **MENU/OK** to confirm.
- 3 Select **[Record]**, then press **MENU/OK** to confirm.
- 4 Start recording close to the microphone after the beep.
- 5 Press **MENU/OK** to stop recording.
 - ↳ You can listen to the newly recorded announcement on the handset.

Register the handsets

You can register additional handsets to the base station. The base station can register up to 4 handsets.

- 1 Press **MENU/OK** on the handset.
- 2 Select **[Services]** > **[Register]**, then press **MENU/OK** to confirm.
- 3 Enter the system PIN (0000).
- 4 Press **MENU/OK** to confirm the PIN.
- 5 Press and hold  on the base station for 5 seconds.
 - ↳ Registration is completed in less than 2 minutes.

Restore default settings

You can reset your phone settings to the original factory settings.

- 1 Press **MENU/OK**.
- 2 Select **[Services]** > **[Reset]**, then press **MENU/OK** to confirm.
 - ↳ The handset displays a confirmation request.
- 3 Press **MENU/OK** to confirm.
 - ↳ All settings are reset.



Technical data

Battery

- HFR:
2 x AAA NiMH 1.2V Rechargeable 650mAh batteries
- SANIK:
2 x AAA NiMH 1.2V Rechargeable 650mAh batteries

Adapter

Base and charger:

- Philips: S003PB0600050:
Input: 100-240V 50/60Hz 0.2A; Output: 6V 500mA
- Philips: SSV-1920UK-2:
Input: 100-240V 50/60Hz 0.2A; Output: 6V 500mA



Note

- You can install a DSL (digital subscriber line) filter to prevent noise and caller ID problems caused by the DSL interference.



Note

- You can find the Declaration of Conformity on www.p4c.philips.com.

? Frequently asked questions

No signal bar displays on the screen.

- The handset is out of range. Move it closer to the base station.
- If the handset displays **[Unregistered]**, register your handset (See the section on Register the handsets).

If I fail to register the additional handsets to the base station, what do I do?

Your base memory is full. Unregister the unused handsets and try again.

No dialing tone

- Check your phone connections.
- The handset is out of range. Move it closer to the base station.

I cannot change the settings of my voice mail, what do I do?

The voice mail service is managed by your service provider but not the phone itself. Contact your service provider to change the settings.

No display

- Ensure the batteries are charged.
- Ensure there are power and phone connections.

The handset on the charger does not charge.

- Ensure the batteries are inserted correctly.
- Ensure the handset is placed properly on the charger. The battery icon animates when charging.
- Ensure the docking tone setting is turned on. When the handset is placed correctly on the charger, you can hear a docking tone.
- The charging contacts are dirty. Disconnect the power supply first and clean the contacts with a damp cloth.
- Batteries are defective. Purchase new ones from your dealer.

Bad audio (crackles, echo, etc.)

- The handset is nearly out of range. Move it closer to the base station.
- The phone receives interference from the nearby electrical appliances. Move the base station away from them.
- The phone is at a location with thick walls. Move the base away from them.

The handset does not ring.

Ensure the handset ringtone is turned on.

The caller ID does not display.

- The service is not activated. Check with your service provider.
- The caller's information is withheld or unavailable.

Welcome to Philips

Register your product at www.philips.com/welcome

Need help?

User manual / online help

www.philips.com/support

CE 0168



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