

***BOSE***<sup>®</sup>

**SOUNDDOCK<sup>®</sup> 10**  
DIGITAL MUSIC SYSTEM  
*Bluetooth<sup>®</sup> Dock*

Owner's Guide



## Safety information

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### Please read this owner's guide

Please take the time to follow the instructions in this owner's guide carefully. It will help you set up and operate your system properly and enjoy its advanced features. Please save this owner's guide for future reference.

### WARNINGS:

- *To reduce the risk of fire or electrical shock, do not expose the product to rain or moisture.*
- *Do not expose this apparatus to dripping or splashing, and do not place objects filled with liquids, such as vases, on or near the apparatus. As with any electronic products, use care not to spill liquids into any part of the system. Liquids can cause a failure and/or a fire hazard.*
- *Do not place any naked flame sources, such as lighted candles, on or near the apparatus.*
- *Contains small parts which may be a choking hazard. Not suitable for children under age 3.*

### Notes:

- *This Class B digital apparatus meets all requirements of the Canadian Interference-Causing Equipment Regulations (Canada only).*
- *If applicable, the radio communication device incorporated into this apparatus meets all requirements of the Industry Canada standard RSS-310 (Canada only).*
- *The product must be used indoors. It is neither designed nor tested for use outdoors, in recreation vehicles, or on boats.*



This product conforms to the EMC Directive 2004/108/EC and to the Low Voltage Directive 2006/95/EC. The complete Declaration of Conformity can be found at [www.Bose.com/static/compliance/index.html](http://www.Bose.com/static/compliance/index.html).

## **Compliance with FCC rules (U.S.A. only)**

This device complies with Part 15 of the FCC rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

## **NOTICE**

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, this is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, you are encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment to an outlet on a different circuit than the one to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

## **FCC WARNING**

- Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate this equipment.
- Proper connections must be used for connection to a host computer and/or peripherals in order to meet FCC emission limits.

## Overview

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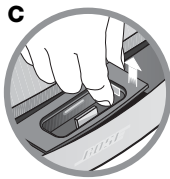
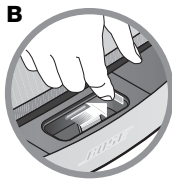
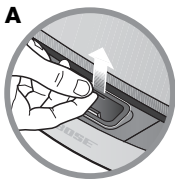
The Bose® SoundDock® 10 *Bluetooth*® dock adds *Bluetooth* wireless technology capability to your SoundDock® 10 digital music system. After installing this accessory, you can listen to your stereo *Bluetooth* music phone with high-quality, room-filling sound.

To experience the intended performance, your stereo *Bluetooth* music phone must support the *Bluetooth* Advanced Audio Distribution Profile (A2DP).

## Installing the *Bluetooth* dock

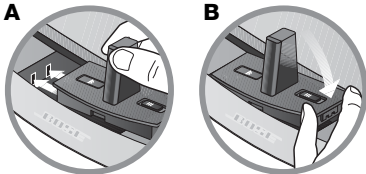
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1. Disconnect the SoundDock 10 power cord from the AC outlet.
2. Lift up the back edge of the universal dock adapter (A) and remove it from the dock. You may need to insert a thin non-metallic utensil into the slot to provide the required leverage to lift the back edge.



3. Press the dock release button (B) on the right and lift up (C) the right side of the dock to remove it.

4. Slide the left end of the *Bluetooth*<sup>®</sup> dock into the dock opening (A).



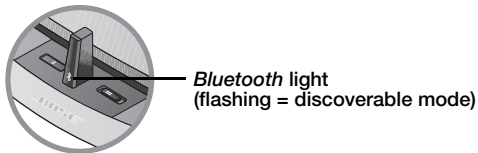
5. Press down on the right side of the dock until it locks in place (B).

## Making the first connection

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1. Plug the power cord of the SoundDock<sup>®</sup> 10 digital music system into an AC receptacle.
2. Wait until the *Bluetooth*<sup>®</sup> light starts flashing, meaning that the *Bluetooth*<sup>®</sup> dock is in discoverable mode.

**NOTE:** The dock stays in discoverable mode (for as long as 30 minutes) until you connect your stereo *Bluetooth* music phone to it.



3. Bring your stereo *Bluetooth* music phone close to the SoundDock 10 system.
4. Turn on the *Bluetooth* feature in your music phone. For details on using this feature, refer to the owner's guide for your phone.
5. In the list of found *Bluetooth* devices, find "Bose SoundDock 10" and select it.
6. If prompted, enter the Bose SoundDock 10 passkey: 0000.
7. When your music phone confirms it is connected, check that the *Bluetooth* light stops flashing and remains on.

**If your stereo *Bluetooth* music phone becomes disconnected** because it is out of range, the dock automatically tries to reconnect with it when you bring it within range again. If the SoundDock 10 system can not restore a connection within five minutes it turns off.

**To disconnect**, press **Off** on the Bose® SoundDock 10 remote or use the disconnect command in your phone.

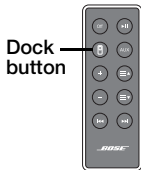
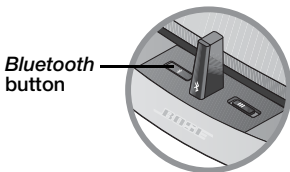
**To reconnect when your system is off**, press any remote key except Off or AUX to turn on the system. The SoundDock 10 system then automatically tries to connect with the most recently-connected phone.

## Connecting with other stereo *Bluetooth* music phones

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After making an initial connection, you can change the connection to another phone by activating the discoverable mode again. However, you can connect to only one phone at a time.

1. Press and hold the *Bluetooth*<sup>®</sup> button on the dock or the dock button on the remote control until the *Bluetooth* light starts flashing.



2. Follow Steps 3-7 on the previous page.

For the purpose of automatic reconnection, the SoundDock<sup>®</sup> 10 system remembers the six most recently-connected music phones.

## Controlling the volume

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Increase the volume of your stereo *Bluetooth* music phone to near maximum. Then use the Bose SoundDock 10 remote to control the system volume.

## Connection quality light

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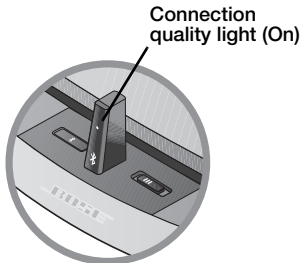
The quality of any wireless connection with the *Bluetooth* dock can vary. This may affect the quality of the audio heard from your SoundDock 10 system.

The connection quality light on the dock tells you the general condition of the wireless connection made between your phone and the *Bluetooth* dock:

- Constantly On ..... No affect on audio quality
- Blinking.....Audio quality may be affected
- Blinking faster .....Audio quality is most likely affected

### If the audio quality is affected:

- Move your phone closer to the system or to a different location.
- Move your phone away from any household device that generates electromagnetic radiation, such as a microwave oven, another *Bluetooth* device, or a wireless computer network router.
- Reduce the number of applications running on your phone.





## Troubleshooting

If you experience difficulty with your *Bluetooth*® dock, use the following table to try and solve the problem. If the problem still persists, see “Contacting customer service” on page 11.

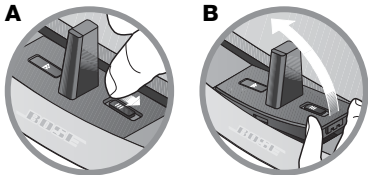
Problem	What to do
Can not connect my phone to the dock	<ul style="list-style-type: none"> <li>• Make sure your SoundDock® 10 is connected to AC power.</li> <li>• Make sure the <i>Bluetooth</i> dock is in discoverable mode (<i>Bluetooth</i> light is flashing). If not, press and hold the <i>Bluetooth</i> button on the dock until the <i>Bluetooth</i> light starts flashing.</li> <li>• Make sure the <i>Bluetooth</i> feature is turned on in your phone. For details, refer to the owner's guide for your phone.</li> <li>• Move your phone closer to the SoundDock 10.</li> <li>• Go to <a href="http://owners.bose.com">http://owners.bose.com</a> on the Internet and find information on updating your SoundDock 10.</li> </ul>
No sound	<ul style="list-style-type: none"> <li>• Make sure the SoundDock 10 and your phone are turned on.</li> <li>• Make sure you have a <i>Bluetooth</i> connection (<i>Bluetooth</i> light is on).</li> <li>• Move your phone closer to the SoundDock 10.</li> <li>• Turn up the phone volume as high as possible.</li> <li>• Turn up the SoundDock 10 volume.</li> </ul>
Sound is dropping out or breaking up	<ul style="list-style-type: none"> <li>• Move your phone or SoundDock 10 away from any device that generates electromagnetic radiation, such another <i>Bluetooth</i> device, a microwave oven, or a wireless computer network router.</li> <li>• Remove any physical obstruction lying between your phone and the SoundDock 10 system.</li> <li>• Reposition your phone and or the SoundDock 10 system.</li> </ul>

Problem	What to do
Poor sound quality	<ul style="list-style-type: none"><li>• Move your phone closer to the system or to a different location.</li><li>• Move your phone away from any household device that generates electromagnetic radiation, such as a microwave oven, another <i>Bluetooth</i> device, or a wireless computer network router.</li><li>• Reduce the number of applications running on your phone.</li><li>• Increase the volume on your phone.</li></ul>

## Removing the *Bluetooth*® dock

To remove the *Bluetooth* dock so that you can put the universal dock back in your system:

1. Slide the release latch (A) to the right.



2. Lift up the right side (B) of the *Bluetooth* dock to remove it.

## Contacting customer service

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For questions about the SoundDock® 10 *Bluetooth*® Dock, contact your local Bose® dealer. To contact Bose directly, see the address list included with your SoundDock 10 or visit <http://owners.Bose.com> on the Internet.

## Limited warranty

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Your SoundDock 10 *Bluetooth*® Dock is covered by a limited transferable warranty. Details of the limited warranty are provided on the product registration card that is included in the carton. Please refer to the card for instructions on how to register. Failure to register will not affect your limited warranty rights.

## What you must do to obtain limited warranty service

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Return product, with proof of purchase from an authorized Bose dealer, using the following procedures:

1. Visit <http://global.Bose.com> or contact your local authorized Bose dealer to identify the location of the nearest authorized Bose service facility.
2. Contact the authorized service facility for specific return and shipping instructions.

3. Label and ship the product, freight prepaid, to the address provided by the authorized service facility.
4. Place any necessary return authorization number prominently on the outside of the carton.

Cartons not bearing a return authorization number, where required, will be refused.

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