

Field Service Bulletin

TurboChef Technologies Inc.

File: FSB10036

Date: SEPT 02

REFERENCE:

TurboChef C-Series ovens operational issue

DISTRIBUTION:

All field support personal

APPLICATION:

C3/C, C3/AB, C3-Multi

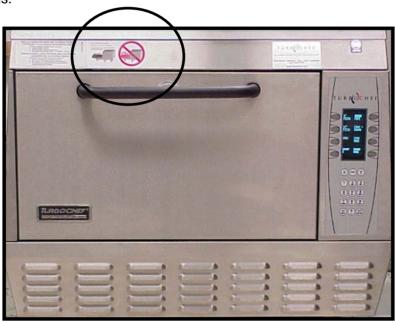
PROBLEM:

Incorrect (backward) installation of cooking platter causing door open and operational issues.

ACTION REQUIRED:

During a service call, start-up or scheduled maintenance to an oven:

- 1. Prepare oven top trim surface next to top left sticker "Exposure to Microwaves" by cleaning and removing grease residue using Oven Cleaner.
- 2. Once you have cleaned the surface, peel back of new sticker and place next to existing sticker with a minimum of ¼" clearance. See Figure 1 for overview and figure 2 for details.



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END OF PROCEDURE