

# Product Notice

Ariens Company 655 W. Ryan St. Brillion, WI 54110 www.ariens.com

#### Product Family: Ariens and Gravely Mowers with Kawasaki Engines

Subject: Potential Fuel Filter Leak

Dealer Action: SALES HOLD - Do not sell units below until repair is complete

## Safety Notice: Sales Hold

Please read and understand the attached Stop Sale Notice (ref: ENG 12-01) from Kawasaki Motors Corp. Ariens Company has been informed by Kawasaki of a potential safety concern on certain Ariens and Gravely products built since October, 2011. Kawasaki has discovered the fuel filter may be faulty and have the potential to leak at the weld seam. As a result, Kawasaki is reporting the issue to the Consumer Product Safety Commission (CPSC).

Because this is a safety issue, Kawasaki is issuing a "Stop Sale" order to the dealer network of any unit with a Kawasaki engine in the model and serial number range listed in Kawasaki's Stop Sale Notice.

Model	Make	Description
915148	Gravely	ZT 42
915150	Gravely	ZT 50
915160	Gravely	ZT XL 42
915162	Gravely	ZT XL 48
915164	Gravely	ZT XL 54
915170	Gravely	ZT 42 – CARB
988150	Gravely	Pro-Walk 32GR
988151	Gravely	Pro-Walk 36GR
988152	Gravely	Pro-Walk 48GR
988153	Gravely	Pro-Walk 36HR PG
988154	Gravely	Pro-Walk 48HE PG
988155	Gravely	Pro-Walk 52HE PG
988156	Gravely	Pro-Walk 36HR PS
988157	Gravely	Pro-Walk 48HE PS
988158	Gravely	Pro-Walk 52HE PS
988159	Gravely	Pro-Walk 61HE PS
988323	Gravely	Pro-Walk 36HR PG (CE)
988324	Gravely	Pro-Walk 48HE PG (CE)
988811	Ariens	APWKA1636S

Below is a list of Ariens and Gravely models that may have affected engines.

988812	Ariens	APWKA1648S
990024	Gravely	PM 320, Kawasaki FX
991079	Gravely	Pro-Turn 148, Kawasaki FX - EPA
991080	Gravely	Pro-Turn 152, Kawasaki FX, EPA
991081	Gravely	Pro-Turn 160, Kawasaki FX, EPA
991082	Gravely	ZT HD 48, Kawasaki FR
991083	Gravely	ZT HD 52, Kawasaki FR
991084	Gravely	ZT HD 60, Kawasaki FR
991088	Gravely	Compact Pro 34, Kawasaki FX
991089	Gravely	Compact Pro 44, Kawasaki FX
991090	Gravely	ZT HD 44, Kawasaki FR
991300	Gravely	PT148 Kawasaki FX Rear Discharge
991301	Gravely	Compact Pro 34 Rear Discharge
991303	Gravely	Pro-Turn 148 Kawasaki FX (SD) - CE
992200	Gravely	Pro-Turn 252 Kawasaki FX
992201	Gravely	Pro-Turn 260, Kawasaki FX
992202	Gravely	Pro-Turn 266, Kawasaki FX
992203	Gravely	Pro-Turn 260, Kawasaki FX

Products shipped from the Ariens Co on or after Monday, August 13, 2012 have been inspected and, if necessary, updated fuel filters have been installed on the engines on these machines. These products are not affected by the Stop Sale and may be retailed immediately. The updated fuel filters on these products can be identified by a black mark on the fuel filter.



Information relating to the repair and warranty of these products is being developed by Kawasaki and will be issued to dealers as soon as possible.

For further information contact Kawasaki Technical Assistance at 877-608-6088 or Ariens Technical Service at 920-756-4688.

REPLACES: Please discard ENG 12-01 Dated August 16, 2012

REF: **ENG 12-01** CODE: National DATE: August 16, 2012 REVISED: August 17, 2012

### **STOP SALE NOTICE**

#### REVISED: Eligible engine serial number ranges have been revised. Please discard bulletin ENG 12-01 dated August 16, 2012

Kawasaki Motors Corp., U.S.A. (KMC) has determined that a substantial product hazard may exist in select Kawasaki FE, FH, FJ, FR, FS and FX series general purpose engines and service parts. Eligible machines to which the following serial number engines have been installed or loose ("replacement") engines between the following serial numbers should not be sold until further notice. Fuel filter service part number 49019-0707 inventory should be destroyed and reported per instructions below. Tune-up kit inventory should be returned to Kawasaki per the instructions below. This bulletin is exclusive to dealer machine, engine and part inventory. A consumer corrective action plan will be published following approval from the Consumer Product Safety Commission.

#### Eligible Engines and Service Parts List

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Eligible Engines Table			
Model	Spec	Engine Serial Number	
FH381V	DS21	FH381VA60977 ~ FH381VA61136	
FH430V	DS02, DS21, DS22	FH430VD07633 ~ FH430VD08080	
FH480V	DS21	FH480VA17627 ~ FH480VA17690	
FH541V	DS01, ES20, ES21, ES22, ES31	FH541VB39703 ~ FH541VB40710	
FH580V	CS33, CS39, DS01, DS37, ES20, ES21, ES22, ES23, ES29, ES35	FH580VC14787 ~ FH580VC15330	
FH601D	AT50, FS01, FS05	FH601DA20574 ~ FH601DA24240	
FH601V	FS29, GS01, GS09, KS06	FH601VC40269 ~ FH601VC40580	
FH641D	FS01	FH641DA02279 ~ FH641DA02326	
FH680D	FS01, FS08	FH680DA39488 ~ FH680DA40134	
FH680V	ES28	FH680VC12339 ~ FH680VC12518	
FH721D	FS01, FS08	FH721DA57235 ~ FH721DA57740	
FH721V	ES24, ES25, ES28, FS01	FH721VA57235 ~ FH721VA67702	
FH770D	FS01, FS04	FH770DA17828 ~ FH770DA17997	
FJ400D	DS04, DS05, ES05	FJ400DB22137 ~ FJ400DB46335	
FR541V	AS50, AS51, AS52, BS04, CS00	FR541VA05747 ~ FR541VA10514	
FR600V	AS50, AS51, BS06, BS08, CS00	FR600VA28739 ~ FR600VA47566	
FR651V	AS18, AS19, BS11, BS12, BS13, BS17, BS52, CS05, CS06, CS08, CS09, CS10, CS50, CS51, ES00	FR651VB13747 ~ FR651VB64183	
FR691V	AS17, AS18, AS19, BS13, BS14, BS50, CS07, CS09, CS12, CS51, CS52, DS05, ES00	FR691VB01958 ~ FR691VB51951	

See reverse side for additional information



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FR730V	AS12, AS13, AS14, AS15, AS16, BS10, CS05, CS07, CS09, DS04, ES00	FR730VA19885 ~ FR730VA61003
FS481V	AE50, AS25, AS26, AS52, AS55, AS56, AS57, BS12, BS13, BS14, BS21, BS22, BS24, BS53, CS04, CS06, CS08, CS14, CS15, CS18, CS19, CS23, CS50, CS51, CT25, DS00, DS01, DS50	FS481VA30837 ~ FS481VA73952
FS541V	AG80, AS23, AS24, AS25, AS26, AS27, AS52, AS53, BS16, BS51, CS05, CS06, CS08, CS10, CS11, CS19, CS21, CS50, DS00, DS01	FS541VA40673 ~ FS541VA74103
FS600V	AE50, AS19, AS22, AS23, AS24, AS25, BS10, BS13, BS14, BS17, BS18, CS07, CS08, CS09, CS11, CS12, CS15, CT25, DS00, DS01	FS600VA08439 ~ FS600VA55651
FS651V	AG80, AG81, AS12, AS13, AS50, BS10, CS07, CS09, CS11, ES00	FS651VA27652 ~ FS651VA48562
FS691V	AS14, BS10, BS12, CS04, CS05, CS08, CS09, DS06, ES00	FS691VA07498 ~ FS691VA13372
FS730V	AS11, AS12, AS14, AS51, BS09, BS10, BS50, CS06, ES00	FS730VA18873 ~ FS730VA36464
FX481V	DS00, DS04	FX481VA00810 ~ FX481VA01191
FX541V	CS05, CS06	FX541VA00980 ~ FX541VA01063
FX600V	AS15, BS14, CS05, CS06, CS09, CS11, CS13, DS00, DS02, DS08	FX600VA14634 ~ FX600VA18373
FX651V	AS11, CS02, CS05, CS08, CS10, DS00, DS02, DS07, DS09	FX651VA16250 ~ FX651VA22022
FX691V	AS19, AS50, BS16, CS06, CS14, CS16, CS17, CS18, DS00, DS04, DS10, DS11, DS12, DS13	FX691VA18538 ~ FX691VA29675
FX730V	AS18, AS19, AS20, BS14, CS03, CS06, CS07, CS08, CS09, CS12, CS13, CS15, CS16, CS17, DS00, DS03, DS04, ES05, FS05	FX730VA13811 ~ FX730VA48607
FX751V	CS04, DS04, DS05, ES00, FS07	FX751VA24127 ~ FX751VA33598
FX801V	AS09, AS11, CS06, CS07, DS06, DS08, ES00, FS04	FX801VA26410 ~ FX801VA35509
FX850V	AS13, AS14, AS15, BS01, CS04, CS11, CS12, DS04, DS07, DS10, ES00, ES09	FX850VA32209 ~ FX850VA42326
FX921V	AS09, AS10, BS07, CS05, CS08, DS04, DS05, DS06, ES00	FX921VA07267 ~ FX921VA13450
FXT00V	AS10, AS12, CS08, CS09, DS01, DS07, ES00, ES01	FXT00VA08783 ~ FXT00VA11119

Eligible Service Parts Table	
Description	Part Number
Fuel Filter	49019-0707
Tune-up Kit	99969-6189
Tune-up Kit	99969-6190
Tune-up Kit	99969-6191
Tune-up Kit	99969-6196
Tune-up Kit	99969-6220

#### Detail

Fuel filter 49019-0707 within a certain date range may be faulty and have the potential to leak from the weld seam. Replacement fuel filters will be available shortly.

#### **Dealer Action**

Dealers should take the following actions for eligible machines, loose engines and service parts inventory:

ELIGIBLE LOOSE MACHINE AND ("replacement") ENGINES should not be sold until further notice. Complete the ENGINE APPLICATIONS and REPLACEMENT ENGINES section of the attached FUEL FILTER EXCHANGE/ PURCHASE ORDER FORM noting inventory of machines and replacement engines within the eligible engine range. Sign the completed FUEL FILTER EXCHANGE/PURCHASE ORDER FORM on the Dealer Signature line and fax to Kawasaki Order Services at 877-892-2700. Your account will be billed for replacement fuel filters upon shipping. Reimbursement will be provided through the warranty process outlined in the Factory Directed Modification (to follow).

**SERVICE FUEL FILTER** part number 49019-0707 inventory should be immediately destroyed and discarded per the following instructions:

Grip one of the fittings with a pair of pliers and twist until the fitting is removed from the filter. The process is shown in Image 1 below.



Complete the REPLACEMENT FUEL FILTER section of the attached FUEL FILTER EXCHANGE/PURCHASE ORDER FORM noting the service part unsold inventory Qty' of fuel filter 49019-0707 that has been destroyed and discarded. Sign the completed FUEL FILTER EXCHANGE/PURCHASE ORDER FORM on the Dealer Signature line and fax to Kawasaki Order Services at 877-892-2700. Your signature acknowledges this service fuel filter has been destroyed and discarded per the above instructions in this Stop Sale Bulletin. Your account will not be credited until the completed FUEL FILTER EXCHANGE/PURCHASE ORDER FORM has been signed and returned. Your account will be billed for replacement service fuel filters upon shipping.

**ELIGIBLE TUNE UP KITS** should be returned to Kawasaki. Complete the TUNE UP KITS section of the attached FUEL FILTER EXCHANGE/ PURCHASE ORDER FORM noting the number of eligible kits. Sign the completed FUEL FILTER EXCHANGE/PURCHASE ORDER FORM in the Dealer Signature line and fax to Kawasaki Order Services at 877-892-2700. Kawasaki Order Services will fax a RFC/Shipping Documents upon receipt and processing of the signed FUEL FILTER EXCHANGE/PURCHASE ORDER FORM. Your account will not be credited until kits have been received by Kawasaki. You will be billed for replacement kits upon shipping.

#### Kawasaki Action

Kawasaki will initiate a Factory Directed Modification (FDM) to replace fuel filters on all eligible unsold engines by August 21, 2012. Currently Kawasaki has a limited supply of fuel filters. Please complete and return the attached form for all eligible unsold units, engines and spare parts inventory by fax (877-892-2700) at your earliest convenience. Kawasaki will ship replacement fuel filters as soon as available. A corrective action plan for consumer units will follow upon the Consumer Product Safety Commission review and approval.

We apologize for any inconvenience this may cause.

Sincerely,

KAWASAKI MOTORS CORP., U.S.A.