# OPERATING AND MAINTENANCE MANUAL FOR COMMERCIAL SOLAR WATER HEATER



BASE MODEL "SLN"



#### HUBBELL ELECTRIC HEATER COMPANY P.O. BOX 288 STRATFORD, CT 06615

#### PHONE: (203) 378-2659 FAX: (203) 378-3593 INTERNET: <u>http://www.hubbellheaters.com/</u>

### -- IMPORTANT --

#### Always reference the full model number and serial number when calling the factory.

## WARNING / CAUTION

- 1. Tank is to be completely filled with water and all air is to be vented before energizing.
- 2. Due to the rigors of transportation, all connections should be checked for tightness before heater is placed in operation.
- 3. Safety relief valve must be installed in tapping provided.
- 4. KEEP AWAY FROM LIVE ELECTRICAL CIRCUITS.

Do not perform any maintenance, make any adjustments, or replace any components inside the control panel with the high voltage power supply turned on. Under certain circumstances, dangerous potentials may exist even when the power supply is off. To avoid casualties, always turn the power supply safety switch to off, turn the charge or ground the circuit before performing any maintenance or adjustment procedure.

- 5. The unit is designed to operate at pressure not more than 150 psi.
- 6. Generalized instructions and procedures cannot anticipate all situations. For this reason, only qualified installers should perform the installations. A qualified installer is a person who has licensed training and a working knowledge of the applicable codes regulation, tools, equipment, and methods necessary for safe installation of an electric resistance water heater. If questions regarding installation arise, check your local plumbing and electrical inspectors for proper procedures and codes. If you cannot obtain the required information, contact the company.

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Base Model	Storage Capacity (Gallons)	Dimensional Data (Inches)						
		Overall Diameter	Overall Height	Inlet "A"	Coil "B"	T&P Valve "C"	Outlet	Shipping Weight (lbs.)
SLN65	65	26	48	8	10	40	Тор	310
SLN80	80	26	58	8	11	51	Тор	340
SLN120	120	28	69.5	8	11	61	Тор	420

## **OUTLINE DIMENSIONS**

## SECTION I - GENERAL DESCRIPTION AND CONSTRUCTION

## **GENERAL DESCRIPTION**

This book describes a packaged solar water heater that is a stationary, self-contained unit. The complete assembly on a standard unit consists of the storage tank, immersion heating coil, and an ASME rated combination temperature and pressure safety relief valve. The water heater heats domestic potable water by transferring heat from the solar loop (typically ethylene glycol) to the domestic water via an immersion heating coil inserted into the water heater tank. Optional equipment may be supplied with your unit. Please consult the product drawing for details specific to your assembly. The unit is factory assembled, insulated, jacketed, wired, and tested.

## CONSTRUCTION

#### <u>TANK</u>

The standard storage tank is constructed of steel and internally lined with specially formulated Hydrastone cement to a  $\frac{1}{2}$ -inch minimum thickness. The tank is designed for a maximum allowable working pressure of 150 psi (300 psi TP).

### TANK CONNECTIONS

The heater is supplied with separate cold water and hot water connections. Water entering the cold water inlet is deflected by means of a baffle within the tank. The hot water outlet includes a built in heat trap to prevent hot water from radiating out from the heater. A <sup>3</sup>/<sub>4</sub>-inch FNPT connection is located on the side of the heater for mounting a combination safety temperature and pressure relief valve. An overflow line should be installed from the relief valve outlet to a floor drain. A <sup>3</sup>/<sub>4</sub>-inch GHT connection is supplied for draining. See drawing for locations and sizes.

### HEATING COIL

The water heater is supplied with a high quality, factory installed, high efficiency, single walled, copper finned heating coil designed for a maximum working pressure of 150 psi. The tubing is installed in a heavy-duty fabricated steel head with threaded NPT connections. Each assembly is fastened to a corresponding tank flange using a gasket and hex head steel bolts and nuts. Double walled tubing may be supplied as an option.



#### **OUTER SHELL AND INSULATION**

The tank is encapsulated in 2-inch thick polyurethane foam insulation. The insulation is protected by a high impact non-corroding colorized composite protective jacket.

### THERMISTOR CLIP

The water heater is supplied with a thermistor clip located just above the heating coil tank flange for attaching a sensing probe to the water heater tank. Temperature sensors and controls are not included with the water heater.

### **OPTIONAL BACK-UP ELECTRIC HEATING SYSTEM**

#### **Back-up Electric Heating Element**

The water heater may be supplied with an electric immersion heating element assembly(s), composed of a copper sheathed element(s) that are brazed into a brass flange. Each assembly is fastened to a corresponding tank flange using a gasket and four (4)  $3/8-16 \times 1$ -inch long hex head steel bolts and nuts. See drawing for voltage and power ratings.



#### **Control Thermostat**

The water heater may be supplied with either a surface mounted or immersion thermostatic switch to control the back-up electric heating system. See drawing for specific details. The surface mounted thermostat can be adjusted through a range of  $110^{\circ} - 170^{\circ}$  F. The immersion thermostat can be adjusted through a range of  $100^{\circ} - 190^{\circ}$  F. Both thermostats are adjustable with a flat tip screwdriver.



Surface Mounted Thermostat



Immersion Thermostat

#### Temperature High Limit Switch

As a safety device, either a surface mounted high temperature cut-off switch with manual reset, factory set at  $190^{\circ}$  F, or an immersion high temperature cut-off switch with manual reset, factory set at  $180^{\circ}$  F, may be provided. In the event of an over-temperature condition, the thermostat will disengage the power from the back-up electric heating system. The high limit must be manually reset thereafter to restart the heater.



Surface Mounted High Temperature Cut-Off Switch

Immersion High Temperature Cut-Off Switch

## SECTION II - INSTALLATION

## WARNING / CAUTION

DO NOT TURN ON THE SOLAR WATER SUPPLY to this equipment until heater is completely filled with water and all air has been released. *If the heater is NOT filled with water when the power is turned on, damage to the heating coil may result.* 

For protection against excessive pressures and temperatures, local codes require the installation of a temperature-and-pressure (T&P) relief valve certified by a nationally recognized laboratory that maintains periodic inspection of production of listed equipment of materials, as meeting the requirements for Relief Valves and Automatic Gas Shutoff for Hot Water Supply Systems. ANSI Z21.22-1971. THE CUSTOMER IS RESPONSIBLE TO PROTECT PROPERTY AND PERSONNEL FROM HARM WHEN THE VALVE FUNCTIONS.

All water heaters have a risk of leakage at some unpredictable time. IT IS THE CUSTOMER'S RESPONSIBILITY TO PROVIDE A CATCH PAN OR OTHER ADEQUATE MEANS, SO THAT THE RESULTANT FLOW OF WATER WILL NOT DAMAGE FURNISHINGS OR PROPERTY.

#### WATER HEATER PLACEMENT

- 1. Place the heater on a solid foundation in a clean, dry location nearest to the point of most frequent hot water use.
- 2. The water heater should be protected from freezing and waterlines insulated to reduce energy and water waste.
- 3. Leave a minimum of 18" clearance for heating coil withdrawal, if necessary.

#### **INSTALL THE HEAT EXCHANGER COIL**

- 1. Remove the access panel. (See diagram below).
- 2. Insert the heat exchanger and align the holes in the cover plate with the slotted holes in the flange. (Note: align heat exchanger pipe connections with the opening in the access panel.)
- 3. WARNING: THE NYLON BUSHINGS MUST BE IN THE OPENINGS BEFORE THE BOLTS ARE INSERTED. FAILURE TO DO THIS WILL VOID THE WARRANTY.
- 4. Insert and secure the bolts to the nuts one at a time in the following manner.
  - a. Place the nut behind the slotted flange opening.
  - b. Hold the nut in place with one hand insert the bolt with the other.
  - c. Thread the bolt into the nut and tighten.
  - d. Proceed to the next opening.
  - e. NOTE: BE SURE TO PLACE BOLTS IN ALL OF THE OPENINGS.



#### **PIPING INSTALLATION**

**<u>NOTE</u>**: The most effective means for preventing deterioration from accelerated corrosion due to galvanic and stray current is the installation of dielectric fittings/unions. The installation of these fittings is the responsibility of the installing contractor.

- 1. All integral components have been properly sized to meet design conditions. Piping to the unit should be sized to meet the design conditions, as dictated by good engineering practices.
- 2. Connect solar water supply and return lines to heating coil assembly.
- 3. Connect the cold water inlet and hot water outlet to the appropriate connections as shown; refer to the drawing for location and sizes.
- 4. Install the combination temperature and pressure safety relief valve in the tapping provided. Note that this is required by law for safety considerations.



Temperature and Pressure Relief Valve

5. Install a relief valve overflow pipe to a nearby floor drain. CAUTION: No valve of any type should be installed between the relief valve and tank or in the drain line.

### **ELECTRICAL INSTALLATION**

- 1. Connect thermistor to thermistor clip.
- 2. If supplied with a back-up electric heating element; enter electric junction box with properly sized feeder leads. Be sure to properly ground the water heater.
- 3. All other electrical connections are made at the factory; therefore, no other electrical connections are necessary.

### FILLING THE HEATER

- 1. Completely close the drain valve.
- 2. Open the highest hot water faucet to allow all air to escape from piping.
- 3. Open the valve to the cold water inlet and allow the heater and piping system to completely fill, as indicated by a steady flow of water from the open faucet.

### FINAL CHECKS

- 1. Check all connections for tightness.
- 2. Ensure that all the above steps are completed
- 3. After the water is heated for the first time, monitor the water temperature as described in Section III, Quarterly Inspection.

## **SECTION III -** SCHEDULED MAINTENANCE AND OPERATION

## WARNING / CAUTION

Before performing any maintenance procedure, make certain solar water and electric supply is OFF and cannot accidentally be turned on.

### **MAINTENANCE AND OPERATION**

The water heater is automatic in its operation. It will maintain a full tank of water at the temperature setting of the thermostat. The water heater should not be turned on without first making sure that the tank is full of water and that all air has been released.

#### **FREEZING**

The tank should be fully drained in the event the solar water supply water has been turned off and if there is danger of freezing.

### **QUARTERLY INSPECTION**

- 1. Monitor thermostat
  - a. Let water heater completely heat to a designated thermostat setting.
  - b. After thermostat satisfies (that is, when the thermostat actually clicks off), draw water from heater.
  - c. Compare water temperature of drawn water to the temperature setting of the thermostat when it satisfies. Normal variation between the two points is approximately  $\pm$  5°F.
  - d. If these two readings do not coincide within acceptable tolerances and verification has been made of the accuracy of the temperature-reading gauge, replace the thermostat.
- 2. Lift test lever on relief valve and let water run through valve for a period of approximately 10 seconds. This will help flush away any sediment that might build up in water passageways.
- 3. Inspect heating coil flange for leakage as follows:
  - a. Remove heating coil housing cover.
  - b. Visually inspect heating coil gasket for evidence of leaks.
  - c. Rub finger around gasket that is between the heating coil and tank flange for any evidence of moisture. If moisture is present or a water drip is observed, follow procedure outlined in Section V.
- 4. Check for loose electrical connections. Tighten as necessary.

### **ANNUAL INSPECTION**

- 1. Flush tank as follows
  - a. Shut off power supply.
  - b. Close valve on hot water outlet piping.
  - c. Open valve on drain piping.
  - d. Cold water inlet line pressure will be strong enough to flush sediment from the bottom of the tank out through the drain. Let water run for 3-4 minutes.
  - e. Close drain valve.
  - f. Open hot water valve.
  - g. Turn power supply ON.
- 2. Units subject to exterior fouling or scaling should be cleaned periodically. A marked increase in pressure drop and/or reduction in performance usually indicates cleaning is necessary.
- 3. To clean the outside of the tubes, remove the heating coil and use either of the following methods.
  - a. Spray heating coil with water hose.
  - b. Consult with manufacturers of cleaning compounds and chemicals. They will check the nature of the deposit, recommend the right cleaning compound, and in many cases provide equipment and personnel for a complete cleaning job.
- 4. Do not tighten bolts until gasket is properly seated.
- 5. When tightening bolts in the element head, tighten the bolts in a criss-cross pattern. This will evenly distribute pressure around the flange, and help prevent warping.

## **SECTION IV – TROUBLESHOOTING**

## SOLAR WATER SYSTEM

Symptom	Probable Cause	Corrective Action / Remedy
Gradual loss of heating	Tubes are fouled.	Clean tubes per Section III, annual
capacity.		scheduled maintenance.
	Excess silt in bottom of tank.	Drain and flush tank per Section III, annual scheduled maintenance.
Overheating.	Ruptured tube(s) in heating	Remove / replace heating coil.
o verneuring.	coil.	remover replace heating com
	Thermostat needs adjusting.	Adjust thermostat
	Circulator not operating.	Repair or replace per separate O&M.
Immediate loss of heating	Blockage in return line.	Clean blockage from return line.
capacity.		
Excessive vibration.	High rate of flow beyond	Consult factory.
	design conditions.	
	Under sized piping to the	Re-pipe lines to unit using proper
	unit.	sized lines.
Water hammer.	Undersized return lines.	Re-pipe return line using proper sized
		lines.
	Insufficient slope on return	Increase slope on return lines.
	lines causing backup.	

\* Red symptom indicates that equipment should be shut down immediately and cause of malfunction corrected before unit is re-started or serious damage may result.

Probable Cause	Corrective Action / Remedy
Circuit breaker tripped at source.	Reset circuit breaker.
High limit switch tripped.	Reset high limit switch.
Loose wires.	Tighten wires. Torque screws per torque
· · · · · · · · · · · · · · · · · · ·	chart included in Section VI.
Heating element inoperable.	Check heating element operation by
	clamping an Amprobe around each wire to
	the element. The ampere reading should agree with the nameplate 'AMP' figure.
Low line voltage.	Have source electrical system checked by
	an electrician.
Faulty thermostat.	Move thermostat dial through full range. A
	definite 'click' should be heard. If not,
	replace thermostat.
Faulty thermostat.	Check thermostat adjustment. Monitor
	thermostat as described in Section III,
	Quarterly Inspection. Replace if necessary.
0	Check to see that heating element is
all phases	working on all phases, by checking the
	resistance (ohms) value for each element
	and comparing with expected rating.
Heater improperly sized	Verify heater is properly sized for the flow rate and temperature rise of your system.
	Replace elements with proper size as
	necessary.
Excessive temperature or	Temperature and pressure relief valves are
-	made to operate if the water temperature
pressure in unix	exceeds 210°F or water pressure exceeds
	the pressure rating of the safety relief valve.
	If trouble is excessive temperature, then
	thermostat is not shutting off at the right
	setting and thermostat must be replaced.
	High limit switch tripped.   Loose wires.   Heating element inoperable.   Low line voltage.   Faulty thermostat.

## **BACK-UP ELECTRCIAL HEATER SYSTEM (if supplied)**

## SECTION V - SERVICING & REPLACEMENT OF PARTS

## WARNING / CAUTION

Before servicing or replacing any part make sure to turn the power supply switch to the OFF position.

#### **RELIEF VALVE**

- 1. Disconnect power from unit.
- 2. Shut off incoming cold and solar water supply.
- 3. Lift test lever on relief valve to relieve pressure in tank.
- 4. Disconnect overflow piping.
- 5. Unscrew relief valve, remove assembly and replace with new one.
- 6. Connect overflow piping.
- 7. Turn on incoming water supply and check for leaks.
- 8. Turn safety switch to ON position.



#### HEATING COIL

- 1. Disconnect power from unit.
- 2. Shut off incoming cold and solar water supply.
- 3. Attach hose to drain connection.
- 4. Lift manual release lever on relief valve to let air into system or break union on outgoing water line.
- 5. Drain water from tank.
- 6. Remove access cover. (See diagram on page 9).
- 7. Disconnect supply and return lines from heating coil.
- 8. Remove bolts securing the heating coil to the tank flange.
- 9. Withdraw heating coil assembly.
- 10. Install insert new heating coil assembly per installation instructions on page 8.
- 11. Reconnect supply and return lines to heating coil.
- 12. Fill tank and check around gasket for any leaks.

#### SURFACE TEMPERATURE HIGH LIMIT CUT-OFF (if supplied)

- 1. Disconnect power from unit.
- 2. Remove access cover.
- 3. Disconnect the four (4) 14 gauge wires or three (3) 14 gauge wires and a jumper, as required.



4. Remove the two (2) mounting screws or disconnect from thermostat, as required.



5. Replace control and install new high limit switch by performing above steps in reverse order.

#### **HEATING ELEMENT (if supplied)**

- 1. Disconnect power from unit.
- 2. Shut off incoming water supply.
- 3. Attach hose to drain connection.
- 4. Lift manual release lever on relief valve to let air into system or break union on outgoing water line.
- 5. Drain water from tank.
- 6. Disconnect the wires from the heating element terminals.



- 9. Install new gasket and insert new heating element.
- 10. Rewire element according to type of unit as shown below.
- 11. Fill tank and check around gasket for any leaks.

Tank Flange



Single Element Operation



3 Ø Open Delta Wiring for Simultaneous Operation





Interlocked for Non-Simultaneous Operation

Non-Interlocked for Simultaneous Operation

### **SURFACE MOUNTED THERMOSTAT (if supplied)**

- 1. Disconnect power from unit.
- 2. Remove access cover and locate thermostat.
- 3. Disconnect the two (2) or three (3) 14 gauge wires and jumpers, as required.



4. Remove two (2) mounting screws and disconnect from high limit cut-off, if required.



5. Replace thermostat using the reverse procedure.





