HP xb4000 Media Notebook Docking Station User Guide

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		ng components	
	(1)	Component Power button	Description Provides hibernation and restores full power to a docked computer. After the computer is docked, the power button on the docking station acts just like the computer power button, utilizing the computer power management settings.
	(2)	Power <mark>status</mark> light	On: The docking station is connected to AC power.
	(3)	Volume mute button	Mutes and restores docking station sound.
	(4)	Volume scroll zone	Adjusts speaker volume. Slide your finger to the left to decrease volume and to the right to increase volume. You can also tap the minus sign on the scroll zone to decrease volume, or tap the plus sign on the scroll zone to increase volume.
	(5)	Speakers (2)	Produce stereo docking station sound.
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	(1)	Power connector 1 light	On: The docking station is on.	
	(2)	Power connector 1	Connects the docking station to a Smart AC adapter.	
	(3)	Power connector 2 light	On: The docking station is on.	
	(4)	Power connector 2	Connects the docking station to a standard AC adapter.	
	(5)	USB ports (4)	Connect optional USB devices.	
			Power is always on to all USB ports when the docking station is connected to AC power.	
			NOTE: There are 2 additional USB ports on the	
			(right panel of the docking station.)	
	(6)	RJ-45 (network) jack	Connects an Ethernet network cable.	
	(7)	External monitor port	Connects an optional external VGA monitor or projector.	
	(8)	S/PDIF (Sony/Philips Digital Interface) digital audio jack	Connects an optional compatible audio/video receiver through a digital coaxial cable (purchased separately).	
	(9)	Hard drive power connector	Connects an optional HP Personal Media Drive to additional external AC power, if desired.	5
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		Component	Description
	(10)	Expansion cable	Docks a computer.
	(10)	Good dock connection light	On: The computer is correctly docked.
	(12)	Security cable slot	Attaches an optional security cable to the docking station.
			NOTE: The security cable is designed to act as a deterrent, but it may not prevent the docking station from being mishandled or stolen.
	(13)	Hard drive carrier screw	Secures the hard drive carrier for the optional internal hard drive.
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		Component	Description	
	(1)	PC port	The (USB type B) PC port connects an optional secondary computer to the docking station.	
			NOTE: Do not use the PC port as a printer connection.	
	(2)	Auxiliary audio jack	Connects an optional MP3 player or other audio device to docking station speakers.	
			NOTE: When an auxiliary audio device is connected, control docking station speakers with the audio device volume controls.	
	(3)	Audio-out (headphone) jack	Produces sound when connected to optional external powered stereo speakers, headphones,	
			ear buds, headset, or television audio.	
	(4)	Audio-in (microphone) jack	when a device is connected to the headphone jack. Connects an optional computer headset	
			microphone, stereo array microphone, or monaural microphone.	
	(5)	USB ports (2)	Connect optional USB devices.	
			Power is always on to all USB ports when the docking station is connected to AC power.	
			NOTE: There are 4 additional USB ports on the rear panel of the docking station.	
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Setting up the docking station

Step 1: Adjusting the docking station

The docking station must be upright before a computer can be docked. To adjust the docking station to an upright position:

Lower the lever (1) located on the left side of the docking station upper panel to the down position.

- 2. Grasp the upper panel (2) with both hands, and tilt the panel toward you.
- 3. Lift the lever (3) to the up position to lock the upper panel position.



To lower the docking station:

- 1. Lower the lever (1) located on the left side of the docking station upper panel to the down position.
- 2. Grasp the upper panel (2) with both hands, and tilt down.



Step 2: Connecting to AC power

▲ WARNING! To reduce the risk of electric shock or damage to your equipment:

Plug the power cord into an AC outlet that is easily accessible at all times.

Disconnect power from the product by unplugging the power cord from the AC outlet.

If provided with a 3-pin attachment plug on the power cord, plug the cord into a grounded (earthed) 3pin outlet. Do not disable the power cord grounding pin, for example, by attaching a 2-pin adapter. The grounding pin is an important safety feature. It is possible to receive an electric shock from a system that is not properly grounded.

NOTE: Both a Smart AC power connector and a standard AC power connector are provided. Choose the connector that corresponds to the computer AC power adaptor being used.

Connect the docking station to an AC power source using the computer AC adapter and power cord:

- 1. Identify the correct power connector on the docking station.
- **NOTE:** Power cords and AC outlets vary in appearance by region and country.

NOTE: The AC adapter is included with the computer or purchased separately.

- Connect the computer AC adapter to the corresponding power connector on the docking station (1).
- 3. Connect the AC power cord to the AC adapter (2).
- 4. Connect the AC power cord to the AC outlet (3).





Slide the computer into the docking station with the keyboard facing you. 2.



NOTE: The computer is held in place by a buffer pad, which prevents the computer from shifting out of position in the docking station.



3. Move the expansion cable to either side of the docking station, depending on where the expansion port on your computer is located.



- **NOTE:** It is important to position the cable correctly, so that the cable can move freely.
- 4. Press and hold the buttons on the sides of the expansion cable connector (1).

- 5. Connect the expansion cable to the expansion port on the computer (2), matching the icon on the computer expansion port with the icon on the end of the expansion cable.
 - \triangle **CAUTION:** To prevent damage to the expansion port, be sure that you correctly align the expansion cable with the expansion port on the computer.

NOTE: The expansion port may also be called "expansion port 3" in the computer documentation.



If the computer is already on, the good dock connection light on the expansion cable turns on.



6. If the computer is off, press the power button on the docked computer.

NOTE: The power button location on the docked computer varies by computer series and model.



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2 Using the docking station

Docking station guidelines

- Operating systems—For optimal performance, use the docking station with HP or Compaq computers running Microsoft® Windows® XP or later.
- **Power**—To use docking station features, AC power must be connected to the docking station. You do not have to connect power to the computer while it is docked.
- **Computer docking and undocking**—The computer can be docked to or undocked from the docking station, regardless of whether they are on or off. The good dock connection light on the expansion cable shows a successful docking connection and turns on only when the computer is turned on. The power status light on the docking station turns on when the docked computer is turned on.
- **External devices**—When the computer is docked, you may attach external devices to the ports on the rear and right panels of the docking station or to the ports on the computer.
- NOTE: When the computer is docked, the external monitor port on the computer is disabled. Use the external monitor port on the docking station instead.

Adjusting the volume

To adjust the volume on the docking station:

Slide your finger to the left to decrease volume and to the right to increase volume. You can also tap the minus sign (1) on the scroll zone to decrease volume, or tap the plus sign (2) on the scroll zone to increase volume.



Connecting to a network

You can connect your docked computer through the docking station to a network using an Ethernet cable (purchased separately).

△ CAUTION: To prevent performance issues, only one network jack (either the network jack on the docked computer or the network jack on the docking station) should be used at any one time.

If you haven't already done so, dock the computer.

2. Connect one end of the Ethernet cable to the RJ-45 jack on the docking station (1) and the other end to an RJ-45 network jack (2).



Connecting video

The external monitor port connects an external VGA display device, such as an external monitor or a projector, to the docking station.

NOTE: The external monitor port on the computer is disabled when the computer is docked.

To connect an external VGA display device:

1. Connect the device cable to the external monitor port on the rear panel of the docking station.



2. Press fn+f4 on the docked computer one or more times to switch the screen image to the external display device.

Connecting analog audio

To connect analog audio:

- Connect the single-connector end of an audio Y-cable (purchased separately) to the headphone jack (1) on the right panel of the docking station.
- Connect the red and white connectors (2) on the other end of the cable into the red and white audioin jacks on your television or stereo equipment.

Refer to your television or stereo equipment user guide for the jack names, colors and locations.

NOTE: The docking station speakers are muted when a device is connected to the headphone jack.

NOTE: Volume is controlled using controls located on the analog audio device.



Connecting S/PDIF digital audio

The docking station provides an S/PDIF digital audio jack for an optional digital audio connection. A coaxial digital audio cable (purchased separately) and an audio receiver (television or stereo) with a coaxial digital audio port is required to fully enable this feature.

To connect digital audio:

- 1. Connect one end of a coaxial digital audio cable (purchased separately) to the orange S/PDIF digital audio jack on the rear panel of the docking station (1).
- Connect the other end of the cable to the digital audio jack on your television or stereo equipment (2).

Refer to your television or stereo equipment user guide for the jack name and location.

NOTE: The docking station speakers are muted when a device is connected to the digital audio jack.

NOTE: Volume is controlled using controls located on the digital audio device.



Connecting auxiliary audio

The docking station provides an auxiliary audio jack for an optional auxiliary audio device connection. This connection allows the device to play through the to docking station speakers.

To connect auxiliary audio:

- Connect one end of the audio-inline cable to the auxiliary audio jack (1) on the right panel of the docking station.
- 2. Connect the other end of the cable to the audio-out (headphone) jack (2) on your auxiliary device.
- NOTE: When an auxiliary audio device is connected, control docking station speakers with the audio device volume controls.



Connecting a wireless mouse and keyboard

If you are connecting a wireless mouse and keyboard to the docking station, use this procedure to establish a wireless mouse and keyboard connection (select models only).





. Locate an open USB port (1) on the docking station and insert the wireless receiver (2).







Connecting a secondary computer to the docking station

A secondary computer connected to the docking station through the PC port has access to the optional docking station internal hard drive, and to any USB devices connected to the docking station.

The secondary computer.

Connect the USB cable to the PC (USB type B) port located on the right panel of the docking station (1).

2. Connect the other end of the cable to a USB port (2) on the secondary computer.



NOTE: When a secondary computer is connected to the docking station through the PC port, the docked computer will not be able to access the optional docking station hard drive, or any USB devices connected to the docking station.

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You can insert an HP Personal Media Drive into the docking station for extra storage capacity.

1. Remove the hard drive carrier screw (1) on the rear panel of the docking station and remove the hard drive cover (2) from the hard drive bay.



- \triangle CAUTION: To reduce the possibility of damaging the hard drive cover, grasp the hard drive cover from the bottom to remove it.
- 2. Insert the hard drive (1) into the hard drive bay until the drive is fully seated.
 - **NOTE:** If the hard drive light (2) does not turn on, reseat the hard drive.

3. Replace the hard drive carrier screw (3).



- 4. Connect the hard drive to additional AC power, if desired:
 - a. Connect the hard drive AC adapter to the hard drive power connector (1) on the docking station.
 - b. Connect the power cord to the AC adapter (2).
 - c. Connect the power cord to the AC outlet (3).
 - **NOTE:** Power cords and AC outlets vary in appearance by region and country.

NOTE: For more information on the hard drive, refer to the instructions that were included with the drive.



Installing an HP Pocket Media Drive and HP Pocket Media Drive Adapter



- 1. Remove the hard drive carrier screw (1) on the rear panel of the docking station and remove the hard drive cover (2) from the hard drive bay.
- \triangle CAUTION: To reduce the possibility of damaging the hard drive cover, grasp the hard drive cover from the bottom to remove it.



2. Insert the HP Pocket Media Drive Adapter (1) into the hard drive bay until the adapter is fully seated.

3. Replace the hard drive carrier screw (2).



- 4. Insert the Pocket Media Drive (1) into the adapter until the drive is fully seated.
- If the hard drive light (2) does not turn on, reseat the hard drive.

NOTE: For more information on the HP Pocket Media Drive, refer to the instructions that were included with the kit.

To remove the drive, press the eject button (3) located on the front of the adapter.



Connecting an optional security cable

NOTE: The security cable is designed to act as a deterrent, but it may not prevent the docking station from being mishandled or stolen.

To install a security cable:

- 1. Loop the security cable around a secured object.
- 2. Insert the key (1) into the cable lock (2).
- 3. Insert the cable lock into the security cable slot on the docking station (3), and then lock the cable lock with the key.
- NOTE: Installing a security cable to the docking station will not prevent a docked computer from being mishandled or stolen.



3 Undocking the computer

- 1. Press and hold the buttons (1) on the sides of the expansion cable connector, and then disconnect the cable from the computer (2).
- **NOTE:** The location of the expansion port on the computer varies by computer series and model.





4 Troubleshooting

Solving common problems

The following tables list possible problems and the recommended solutions.

General use and connection problems

Problem	Possible cause	Solution
The connection indicator light is	The computer is not powered on.	Turn on the computer.
not on.	The docking station is not connected to AC power.	Connect the AC adapter to the docking station and to an AC outlet.
	The expansion cable on the docking station is not fully connected to the expansion port on the computer.	Disconnect the expansion cable from the computer, and then reconnect the cable to the expansion port on the computer.
	The computer is in sleep, standby or hibernation.	Exit sleep, standby or hibernation.
The computer shuts down unexpectedly.	The docking station is not connected to AC power, draining the computer battery.	Connect the AC adapter to the docking station and to an AC outlet.
The ports or jacks on the docking station are not working.	The docking station is not connected to AC power.	Connect the AC adapter to the docking station and to an AC outlet.
	The computer is not docked correctly.	Redock the computer.
The optional wireless keyboard or mouse does not work.	The wireless receiver is not connected to a USB port.	Connect the wireless receiver to a USB port.
	The wireless receiver and keyboard or mouse have not been synchronized.	Synchronize the devices by pressing the appropriate buttons.
	The wireless keyboard or mouse has no battery power.	Be sure that batteries are inserted correctly in the wireless keyboard or mouse and that the batteries

Audio problems

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Possible cause	Solution
The docking station speakers are muted or the volume is set too low.	Adjust the volume using the volume scroll zone.
The docking station is not connected to AC power.	Connect the AC adapter from the docking station to an AC outlet.
Headphones or other audio device is connected to the headphone jack of the docking station or computer, muting the docking station speakers.	Unplug the headphones or other audio device connected to the headphone jack of the docking station or computer.
The computer is not docked correctly.	Redock the computer.
The volume scroll zone is not being used correctly.	When increasing volume, slide your finger from left to right on the volume scroll zone, or tap the plu sign.
	When decreasing volume, slide your finger from right to left on the volume scroll zone, or tap the minus sign.
Headphones or other audio device is connected to the headphone jack on the computer. Using the headphone jack on the computer mutes docking station sound.	Disconnect the headphones or other audio device from the headphone jack on the computer
A microphone is connected to the docking station. While a microphone is connected to the docking station, the microphone jack on the computer is disabled.	Either use the microphone connected to the docking station or disconnect it.
Audio is not connected properly.	Be sure that the docking station in properly connected to the home entertainment system.
The home entertainment system may not support digital audio.	Be sure that your home entertainment system is S/PDIF compatible.
	The docking station speakers are muted or the volume is set too low. The docking station is not connected to AC power. Headphones or other audio device is connected to the headphone jack of the docking station or computer, muting the docking station speakers. The computer is not docked correctly. The volume scroll zone is not being used correctly. Headphones or other audio device is connected to the headphone jack on the computer. Using the headphone jack on the computer. Using the headphone jack on the computer mutes docking station sound. A microphone is connected to the docking station. While a microphone is connected to the docking station. A udio is not connected properly.

Video problems

Problem	Possible cause	Solution
A connected home entertainment system does not have video.	The video cable is not connected correctly.	Disconnect and reconnect the video cable.
	The screen image is displaying on the computer.	Press fn+f4 on the computer to switch the image from the computer to the external display
	The docking station is not connected to AC power.	Connect the AC adapter to the docking station and to an AC outlet.
	The computer is not docked correctly.	Redock the computer.

Getting more information

- For comprehensive information about your computer, as well as governmental agency and safety information about the use of your computer, access Help and Support by clicking **Start**, and then clicking **Help and Support**.
- See the HP Web site at http://www.hp.com for product news and software updates.

Contacting technical support

If you cannot solve a problem using the troubleshooting tips in this chapter, contact technical support.

Click Start, click Help and Support, and then click Contact Support to start a chat session with a support specialist.

For the fastest possible resolution of your problem, have the following information available when you call or e-mail:

- The computer and docking station model types
- Serial numbers for the computer and docking station
- Dates the computers and docking station were purchased
- Conditions under which the problem occurred
- Error messages that have been displayed
- Hardware configuration of the computer
- Hardware and software you are using
- The manufacturer and model of the printer or other accessories connected to the computer and docking station
- Configuration settings, including contents of the system files
- Operating system version number and registration number

To display the operating system version number and registration number, click **Start**, click **Help** and **Support**, and then click **System Information**. (On some models, the registration number may be identified in the Operating System table as the Product ID).

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