

# Maintenance and Service Guide

HP Pavilion Widescreen Notebook zt3000 HP Compaq Business Notebook nx7000 Compaq Presario Widescreen Notebook PC X1000

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This guide is a troubleshooting reference used for maintaining and servicing the notebook. It provides comprehensive information on identifying notebook features, components, and spare parts, troubleshooting notebook problems, and performing notebook disassembly procedures.

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Maintenance and Service Guide
HP Pavilion Widescreen Notebook zt3000
HP Compaq Business Notebook nx7000
Compaq Presario Widescreen Notebook PC X1000
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## **Contents**

Product Description
1.1 Models.       1-2         1.2 Features       1-22         1.3 Clearing a Password       1-24         1.4 Power Management       1-25         1.5 External Components       1-26         1.6 Design Overview       1-36
Troubleshooting
2.1 Computer Setup and Diagnostics Utilities2-1Using Computer Setup2-2Selecting from the File Menu2-3Selecting from the Security Menu2-4Selecting from the Advanced Menu2-52.2 Troubleshooting Flowcharts2-7
Illustrated Parts Catalog
3.1 Serial Number Location3-13.2 Notebook Major Components3-23.3 Miscellaneous Plastics Kit Components3-103.4 Miscellaneous Cable Kit Components3-123.5 Miscellaneous Doors/Covers Kit Components3-133.6 Mass Storage Devices3-143.7 Miscellaneous3-15

4	Removal and Replacement Preliminaries
	4.1 Tools Required
	Cables and Connectors
	4.4 Preventing Electrostatic Damage
	4.5 Packaging and Transporting Precautions 4–4
	4.6 Workstation Precautions 4–5
	4.7 Grounding Equipment and Methods 4–6
5	Removal and Replacement Procedures
	5.1 Serial Number
	5.2 Disassembly Sequence Chart 5–3
	5.3 Preparing the Notebook for Disassembly 5–4
	5.4 Notebook Feet
	5.5 Memory Expansion Board 5–9
	5.6 Mini PCI Communications Board 5–11
	5.7 RTC Battery
	5.8 Optical Drive
	5.9 Keyboard
	5.10 Switch Cover
	5.11 Speaker Cover       5–19         5.12 Fan       5–21
	5.13 Heat Sink
	5.14 Processor
	5.15 Display Assembly
	5.16 Top Cover
	5.17 Bluetooth Board
	5.18 SD Card Slot Board and Cable 5–38
	5.19 VGA Board and Shield 5–40
	5.20 Modem and Cable 5–42
	5.21 System Board 5–44

6	Specifications
A	Connector Pin Assignments
В	Power Cord Set Requirements
	3-Conductor Power Cord SetB-1General RequirementsB-1Country-Specific RequirementsB-2
C	Screw Listing
In	dex

# **Product Description**

The HP Pavilion Widescreen Notebook zt3000, HP Compaq Business Notebook nx7000, and Compaq Presario Widescreen Notebook PC X1000 offer advanced modularity, a Mobile Intel® Pentium® 4 Processor-M processor with 64-bit architecture, industry-leading ATI MOBILITY RADEON Accelerated Graphics Port (AGP) implementation, and extensive multimedia support.



HP Pavilion Widescreen Notebook zt3000, HP Compaq Business Notebook nx7000, and Compaq Presario Widescreen Notebook PC X1000

### 1.1 Models

Notebook models are shown in Tables 1-1 through 1-4.

# Table 1-1 HP Pavilion zt3000, HP Compaq nx7000, and Compaq Presario X1000 Model Naming Conventions

Key													
С		Р	170	Y5	80	Υ	Ci	10	Р	XXXXXX-XXX			
1	:	2	3	4	5	6	7	8	9	10			
Key	Desc	rip	tion		Opt	Options							
1	Brand design				C = 1	zt3000	ompaq			P = Compaq Presario X1000			
2	Proce	sso	r type		P = I	Mobile	e Intel F	Pentiu	m 4 Pr	ocessor-M			
3	Proce	sso	r speed	d	160	= 1.7 = 1.6 = 1.5	GHz		140 = 1.4 GHz 130 = 1.3 GHz				
4	Displa size/re				Y = v ( W =	1920 wide \$ 1680 wide	JXGA × 1200 SXGA+ × 1050 XGA × 800)	•	5 = 15.4 in				
5	Hard	driv	e size			80 G 60 G	_		40 =	40 GB			
6	Optica design				D = 1	CD-R DVD-I DVD+	ROM		W = DVD/CD-RW combo drive				
7	Integr comm wirele	nuni	cation/		C = combination LAN/modem b = 802.11b i = 802.11b + Bluetooth®								

# Table 1-1 HP Pavilion zt3000, HP Compaq nx7000, and Compaq Presario X1000 Model Naming Convention (Continued)

8	RAM	10 = 1024 MB 51 = 512 MB	25 = 256 MB					
9	Operating system	H = Microsoft® Windows® XP Home P = Windows XP Pro						
10	SKU#							

#### Table 1-2 HP Pavilion zt3000 Models

All HP Compaq nx7000 models feature:

- TouchPad pointing device
- 8-cell, 4.4-wH lithium ion (Li-lon) battery pack
- 1-year warranty on parts and labor

V	Р	170	Y5	80	Υ	Cb	51	Н	
Asia Pacifi	С		DR2	55A UI	JF				
V	Р	160	Y5	80	Υ	Cb	51	Н	
Asia Pacifi	С		DR2	BOA UI	JF				
V	Р	160	Y5	80	Υ	Cb	25	Н	
Taiwan			DR29 and DR29						
V	Р	160	Y5	80	W	Ci	51	Р	
Korea			DR2	48A AI	31				
V	Р	160	Y5	60	Υ	Ci	51	Н	
Hong Kong	9		DR2	49A AI	35	Thaila	nd		DR250A AKL
V	Р	160	Y5	60	Υ	Ci	51	Р	
Australia/N	lew Ze	aland	DR2	14A AE	3G				

Table 1-2
HP Pavilion zt3000 Models (Continued)

V	Р	160	Y5	60	W	Ci	51	Р	
Korea			DR2	47A AI	31				
V	Р	160	Y5	40	W	Cb	25	Н	
Asia Pacifi	С		DR2	54A U	UF	Taiwa	n	•	DR256A AB0
V	Р	160	W5	60	Υ	Cb	51	Н	
Greece			DP77	78E AE	37	Switze	erland		DP778E UUZ
V	Р	160	W5	60	W	Cb	51	Н	
Hong Kong	9		DR2	57A AI	35	Thaila	nd		DR257A AKL
V	Р	150	Y5	40	W	Ci	25	Р	
People's R of China	People's Republic of China								
V	Р	150	W5	80	Υ	Cb	51	Н	
United Sta	tes		DM7	79A A	ВА				
V	Р	150	W5	60	Υ	Cb	51	Н	
United Sta	tes		DM7	78A A	ВА				
V	Р	150	W5	40	Υ	Cb	51	Н	
Switzerlan	d		DP77	77E UI	JZ				
V	Р	150	W5	40	Υ	Cb	25	Н	
Taiwan			DR2	52A AI	30				
V	Р	150	W5	40	Υ	Cn	51	Р	
Australia/N	lew Ze	aland	DR2	43A AI	3G				
V	Р	150	W5	40	W	Cb	51	Н	
Denmark Europe Germany Italy			DP779E ABY DP779E ABB DP782E ABD DP779E ABZ			The Netherlands Saudi Arabia Spain United Kingdom			DP783E ABH DP779E ABV DP779E ABE DP779E ABU

# Table 1-2 HP Pavilion zt3000 Models (Continued)

V	Р	150	W5	40	W	Cb	25	Н	
Asia Pacifi	С		DR2	59A U	UF				
V	Р	140	W5	80	Υ	Cb	51	Р	
Latin Ame	rica		DR20	05A AI	ЗМ				
V	Р	140	W5	60	W	Cb	51	Н	
United Sta	tes		DM7	81A A	ВА				
V	Р	140	W5	40	Υ	Cb	51	Н	
France			DP78	B6E A	3F				
V	Р	140	W5	40	W	Cb	51	Н	
France Norway Germany United Sta	Norway DP785E								
V	Р	140	W5	40	W	Cb	51	Р	
Latin Ame	rica		DR20	04A AI	ЗМ				
V	Р	140	W5	40	W	Cb	25	Н	
Belgium Denmark France Europe Greece Italy The Nethe	Denmark DP776E ABY France DP776E ABF Europe DP776E ABB Greece DP776E AB7						ay gal Arabia erland I Kingo I State	DP776E ABN DP776E AB9 DP776E ABV DP776E ABE DP776E UUZ DP776E ABU DP479U ABA	
V	Р	140	W5	40	W	Ci	25	Р	
Korea	Korea DR246A AB1								
V	Р	140	W5	40	W	Cn	25	Р	
Australia/New Zealand DR242A ABG									
V	Р	140	W5 40 D			Cb	25	Н	
Taiwan			DR2	51A AI	30				

#### Table 1-3 HP Compaq nx7000 Models

All HP Compaq nx7000 models feature:

- TouchPad pointing device
- 8-cell, 4.4-wH Li-Ion battery pack
- 1-year warranty on parts and labor

С	Р	160	Y5	80	W	Cb	51	Р	
Korea			DM9	42A A	B1				
С	Р	160	Y5	60	Υ	Ci	51	Р	
France			DG7	06T AI	3F				
С	Р	160	Y5	60	W	Cb	51	Р	
Belgium Czech Rep Denmark European Internati France Germany Greece Hungary Israel Italy Japan			DG70 DG70 DG70 DG70 DG70 DG70 DG70 DG70	06A U 06A AI 06A AI 06A AI 06A AI 06A AI 06A AI 06A AI 06A AI	KB BY BB BF BD B7 KC BT BZ	The Netherlands Norway Poland Portugal Russia Saudi Arabia Slovenia Spain Sweden/Finland Switzerland Turkey United Kingdom			DG706A ABH DG706A ABN DG706A AKD DG706A AB9 DG706A ACB DG706A ABV DG706A AKN DG706A ABE DG706A AK8 DG706A UUZ DG706A AB8 DG706A ABU
С	Р	160	Y5	60	W	Ci	51	Р	
Hong Kong	9		DR7	58P AI	35		•		
С	Р	160	W5	80	W	Cb	51	Н	
Taiwan			DR7	49P AI	30				
С	Р	160	W5	80	W	Cb	51	Р	
Asia Pacifi Taiwan	DR752P UUF DR748P AB0			Thailand			DR752P AKL		
С	Р	160	W5	60	Υ	Cb	51	Р	
Thailand DM434A AKL									

Table 1-3
HP Compaq nx7000 Models (Continued)

С	Р	160	W5	60	W	Cb	51	Р	
Asia Pacifi Brazil French Ca			DM945A UUF and DL855A UUF DL855A AC4 DL855A ABC			Japan Latin / Thaila United	Americ .nd		DL855A ABJ DL855A ABM DM945A AKL DL855A ABA
С	Р	160	W5	40	D	Cb	25	Р	
Taiwan	Taiwan DN896A AB0								DS303P AB2
С	Р	160	W5	40	D	CN	25	Р	
Latin Ame	rica		DP09	93A AE	ЗМ	United	d State	s	DP093A ABA
С	Р	150	Y5	80	W	Cb	51	Р	
Australia			DR764P ABG						
С	Р	150	Y5	80	W	Ci	51	Р	
Australia			DR760P ABG						
С	Р	150	Y5	60	W	Cb	51	Р	
Asia Pacifi	С		DN89	94A UI	UF	Korea			DM941A AB1
С	Р	150	Y5	60	W	Cb	25	Р	
Hong Kong	9		DR7	57P AI	35				
С	Р	150	Y5	60	W	Ci	25	Р	
Hong Kong	9		DS30	04P AE	35				
С	Р	150	Y5	40	W	Cb	25	Р	
Australia	62P AE	3G							
С	Р	150	Y5	40	W	Ci	51	Н	
Europe DJ223S ABB									

Table 1-3
HP Compaq nx7000 Models (Continued)

Delgium	С	Р	150	Y5	40	W	Ci	51	Р	
Italy	Czech Rep Denmark Europe France Germany Greece Hungary Israel Italy			DG70 DG70 DG70 and DG70 and DG70 DG70 DG70	DG705A AKB DG705A ABY DG705A ABB DG705A ABF and DG705T ABF DG705A ABD and DG705T ABD DG705A ABT DG705A ABT DG705A ABT DG705A ABT DG705A ABZ			d gal a Arabia nia en/Finl erland	and	DG705A AKD DG705A AB9 DG705A ACB DG705A ABV DG705A AKN DG705A ABE and DG705T ABE DG705A AK8 DG705A UUZ DG705A AB8 DG705A ABU and
C         P         150         Y5         40         C         Cb         51         P           Korea         DM940A AB1         DM943A AB1         DM943A UUF         Korea Taiwan Thailand         DL848A AB1 DL847A AB1 DL847A AB1 DL847A AB1 DL847A AB1 DL847A ABJ Thailand         DM943A UUF         CDM943A UUF         CDM94	С	Р	150	Y5	40	W	Ci	25	Р	
Korea         DM940A AB1           C         P         150         W5         80         W         Cb         51         H           Asia Pacific Australia/New Zealand Japan         DL848A UUF DL848A ABG DL848A ABJ Thailand         Taiwan Thailand         DL848A AKL           C         P         150         W5         80         W         Cb         51         P           Asia Pacific Australia/New Zealand Japan         DL847A ABG DL847A ABG DL847A ABJ Thailand         DL847A AKL         DL847A AKL           C         P         150         W5         80         W         Cb         25         P           Asia Pacific         DM943A UUF         DM943A UUF         Cb         25         H	Italy			DJ21	8S AE	3Z				
C         P         150         W5         80         W         Cb         51         H           Asia Pacific Australia/New Zealand Japan         DL848A UUF DL848A ABG DL848A ABG DL848A ABJ Thailand         Taiwan Thailand DL850A ABO DL848A AKL           C         P         150         W5         80         W         Cb         51         P           Asia Pacific Australia/New Zealand Japan         DL847A ABG DL847A ABG DL847A ABJ Thailand         DL847A ABJ Thailand         DL847A AKL           C         P         150         W5         80         W         Cb         25         P           Asia Pacific         DM943A UUF         Cb         25         H	С	Р	150	Y5	40	С	Cb	51	Р	
Asia Pacific Australia/New Zealand Japan         DL848A ABG DL848A ABJ DL848A ABJ         Korea Taiwan Thailand         DL848A AB1 DL850A AB0 DL848A AKL           C         P         150         W5         80         W         Cb         51         P           Asia Pacific Australia/New Zealand Japan         DL847A UUF DL847A ABG DL847A ABJ DL847A ABJ Thailand         Korea Taiwan Thailand         DL847A AB1 DL849A AB0 DL847A AKL           C         P         150         W5         80         W         Cb         25         P           Asia Pacific         DM943A UUF           C         P         150         W5         60         W         Cb         25         H	Korea			DM9	40A AI	В1				
Australia/New Zealand Japan         DL848A ABG DL848A ABJ DL848A ABJ Thailand         Taiwan Thailand         DL850A AB0 DL848A AKL           C         P         150         W5         80         W         Cb         51         P           Asia Pacific Australia/New Zealand Japan         DL847A ABG DL847A ABG DL847A ABJ Thailand         DL849A ABO DL847A AKL           C         P         150         W5         80         W         Cb         25         P           Asia Pacific         DM943A UUF           C         P         150         W5         60         W         Cb         25         H	С	Р	150	W5	80	W	Cb	51	Н	
Asia Pacific Australia/New Zealand Japan         DL847A UUF DL847A ABG DL847A ABJ         Korea Taiwan Thailand         DL847A AB1 DL849A AB0 DL847A AKL           C         P         150         W5         80         W         Cb         25         P           Asia Pacific         DM943A UUF           C         P         150         W5         60         W         Cb         25         H	Australia/N	Australia/New Zealand			8A AE	3G	Taiwai	n		DL850A AB0
Australia/New Zealand Japan         DL847A ABG DL847A ABJ DL847A ABJ Thailand         Taiwan Thailand         DL849A AB0 DL847A AKL           C         P         150         W5         80         W         Cb         25         P           Asia Pacific         DM943A UUF           C         P         150         W5         60         W         Cb         25         H	С	Р	150	W5	80	W	Cb	51	Р	
Asia Pacific DM943A UUF  C P 150 W5 60 W Cb 25 H	Australia/N	DL84	7A AE	3G	Taiwai	า	1	DL849A AB0		
C P 150 W5 60 W Cb 25 H	С	Р	150	W5	80	W	Cb	25	Р	
	Asia Pacifi	С		DM9	43A U	UF				
Taiwara DD747D AD0	С	Р	150	W5	60	W	Cb	25	Н	
Taiwan DR747P AB0	Taiwan			DR74	17P A	30				

Table 1-3
HP Compaq nx7000 Models (Continued)

С	Р	150	W5	60	W	Cb	25	Р	
People's R of China	epublic	0	DS30	DS302P AB2			n		DR746P AB0
С	Р	150	W5	40	W	Cb	51	Н	
Switzerlan	d		DJ16	9S UL	JZ				
С	Р	150	W5	40	W	Cb	51	Р	
Asia Pacifi	С		DN72	28A U	UF				
С	Р	150	W5	40	W	Cb	25	Р	
Asia Pacifi	С		DM9	44A U	UF	Austra	alia		DS312P ABG
С	Р	150	W5	40	D	Cb	25	Н	
Taiwan			DL84	2A AE	30				
С	P 150 W5 40 D						25	Р	
People's R of China	DQ83 DL83 and DS30	32,							
С	Р	140	Y5	60	W	Cb	25	Р	
Australia	I	I	DR7	59P AI	3G				
С	Р	140	Y5	40	W	Cb	51	Р	
Korea			DM9	39A A	В1				
С	Р	140	Y5	40	W	Cb	25	Р	
Australia			DR76	3P AI	3G	Hong	Kong		DR756P AB5
С	Р	140	Y5	40	D	Cb	25	Р	
Australia	Australia DR761P ABG								
С	Р	140	Y5	30	W	Cb	25	Н	
Hong Kong	9		DR7	55P AI	35				
-									

Table 1-3
HP Compaq nx7000 Models (Continued)

С	Р	140	W5	60	W	Cb	51	Н	
Sweden		11	DJ20	OS AK	(8				
С	Р	140	W5	60	W	Cb	25	Н	
Asia Pacifi Australia/N Hong Kong Japan	ia/New Zealand DL844A A					Korea Taiwa Thaila	n		DL844A AB1 DL846A AB0 DL844A AKL
С	Р	140	W5	60	W	Cb	25	Р	
Asia Pacifi Australia/N Japan	-	aland	DL84	13A UU 13A AE 13A AE	3G	Korea Taiwa Thaila	n		DL843A AB1 DL845A AB0 DL843A AKL
С	Р	140	W5	60	W	Ci	51	Р	
Asia Pacifi	С		DL85	3A UL	JF	Hong Kong			DL853A ABF
С	Р	140	W5	60	W	Nb	51	Н	
Europe			DQ8	22C AI	ВВ				
С	Р	140	W5	40	W	Cb	25	Н	
Japan			DM4	35A AI	BJ	Taiwa	n		DR750P AB0
С	Р	140	W5	40	W	Cb	25	Р	
Thailand			DM4	33A AI	KL				
С	Р	140	W5	40	W	Ci	51	Н	
Germany			DJ20	2S AE	BD.				

Table 1-3
HP Compaq nx7000 Models (Continued)

С	Р	140	W5	40	W	Ci	25	Р	
Belgium			and	04A U		Italy The N Norwa	etherla	ands	DG704A ABZ DG704A ABH DG704A ABN
Czech Rep Denmark	oublic			04A AI 04A AI		Polano Portug	ď		DG704A AKD DG704A AB9
Europe France				04A AI 04A AI		Russia Saudi	a Arabia	a	DG704A ACB DG704A ABV
			DG704T ABF, Slovenia Spain					DG704A AKN DG704A ABE	
Germany			DG4	31S AE 20A AI	ABF Sweden/Finland ABD Switzerland				DG704A AK8 DG704A UUZ
Greece Hungary Israel			DG7	DG704A AB7 DG704A AKC DG704A ABT United Kingdom					DG704A AB8 DG704A ABU
С	Р	140	W5	40	W	Cn	25	Р	
Brazil Latin Ame	rica			94A A( 94A AE		United	State	S	DP094A ABA
С	Р	140	W5	40	D	Cb	51	Р	
Brazil French Ca	nada			54A AC 54A AE			Americ d State		DL854A ABM DL854A ABA and DP076C ABA
С	Р	140	W5	40	D	Cb	25	Н	
Hong Kong	)		DR7	54P AI	35	Taiwa	n		DR745P AB0
С	Р	140	W5	40	D	Cb	25	Р	
Asia Pacifi Australia Korea People's R of China		<b>.</b>	DM438A UUF DS311P ABG DM938A AB1 DL837A AB2 and DM438A AB2			Taiwan Thailand			DR744P AB0 and DR751P AB0 DM438A AKL

Table 1-3
HP Compaq nx7000 Models (Continued)

С	Р	140	W5	40	С	Cb	25	Р	
Asia Pacific	С		DR8	50P U	UF	Korea			DM937A AB1
С	Р	140	W5	30	D	Cb	25	Н	
Hong Kong	3		DR7	53P AI	35				
С	Р	130	Y5	80	W	Cb	51	Р	
United Stat	tes		DP1	13S AI	ВА				
С	Р	130	Y5	40	W	Cb	51	Р	
United Stat	tes		DP1	19S AI	ВА				
С	Р	130	W5	40	W	Cb	25	Р	
Taiwan			DN8	93A AI	30				
С	Р	130	W5	40	W	Ci	25	Р	
Asia Pacific	С		DL85	2A UL	JF	Hong Kong			DL852A AB5
С	Р	130	W5	40	D	Cb	25	Н	
Asia Pacific Australia/N Hong Kong	lew Ze	aland	DL84	10a Ul 10a ae 10a ae	3G	Japan Korea Thailand			DL840A ABJ DL840A AB1 DL840A AKL
С	Р	130	W5	40	D	Cb	25	Р	
Asia Pacific Australia/N Hong Kong Japan Japan (Eng Korea	lew Ze	aland	DL83 DL83 DL83 DL83 DL83 and	39A UU 39A AE 39A AE 39A AC 39A AC	3G 35 3J CF 31	Taiwai Thaila United		s	DL841A AB0 and DN895A AB0 DL839A AKL DH904A ABA
С	Р	130	W5	40	D	Ci	25	Р	
Asia Pacific	С	I	DL851A UUF			Hong	Kong		DL851A AB5
С	Р	130	W5 40 C			Cb 25 P			
Asia Pacific	C		DR8	52P U	UF	Korea		1	DM935A AB1

#### Table 1-4 Compaq Presario X1000 Models

All Compaq Presario X1000 models feature:

- TouchPad pointing device
- 8-cell, 4.4-wH Li-Ion battery pack
- 1-year warranty on parts and labor

X1094	Р	160	Y5	80	Υ	Cb	51	Н	
Australia/N	lew Ze	aland	DR8	24A AI	BG				
X1082	Р	160	Y5	80	Υ	Cb	51	Н	
Australia/N	lew Ze	aland	DR2	78A AI	BG				
X1064	Р	160	Y5	80	Υ	Ci	51	Н	
Korea			DN6	25A AI	B1				
X1081	Р	160	Y5	80	W	Cb	51	Н	
Australia/N	lew Ze	aland	DR2	77A AI	BG	Asia F	Pacific		DR277A UUF
X1045	Р	160	Y5	80	W	Cb	51	Н	
Asia Pacifi	Asia Pacific DN601A U				UF	Korea			DN606A AB1
X1030	Р	160	Y5	60	Υ	Cb	51	Н	
Australia/N	lew Ze	aland	DN591A ABG						
X1071	Р	160	Y5	60	Υ	Cb	25	Н	
People's R of China	epublic	C	DQ9	77A A	B2				
X1046	Р	160	Y5	60	W	Cb	51	Н	
Korea			DN6	07A AI	B1				
X1029	Р	160	Y5	60	W	Cb	25	Н	
Australia/N	a/New Zealand DN600A ABG				BG				
X1073	Р	160	Y5	60	W	Ci	51	Н	
Hong Kong DR269A AB5				B5	Korea			DR269A AB1	

Table 1-4
Compaq Presario X1000 Models (Continued)

V4.070	-	100	\/F	00	_	OI-	0.5		
X1070	Р	160	Y5	60	D	Cb	25	Н	
People's R of China	epublic		DQ9	76A AI	32				
X1074	Р	160	Y5	60	D	Ci	51	Н	
Hong Kong	9		DR2	70A AI	35				
X1091	Р	160	Y5	40	W	Ci	25	Н	
Korea			DR28	37A AI	31				
X1093	Р	160	W5	80	Υ	Cb	51	Н	
Australia/N	lew Ze	aland	DR82	23A AE	3G				
X1097	Р	160	W5	80	W	Ci	51	Н	
Australia/N	lew Ze	aland	DR82	24A AI	3G				
X1140	Р	160	W5	60	Υ	Cb	51	Н	
United Kin	gdom		DP77	72E AE	3U				
X1155	Р	160	W5	60	Υ	Ci	51	Н	
Sweden			DP77	75E Ak	<b>(8</b>				
X1090	Р	160	W5	60	W	Cb	51	Н	
Asia Pacifi	С		DR28	B6A UI	JF				
X1076	Р	160	W5	60	W	Cb	51	Н	
Asia Pacifi	С		DR2	72A UI	JF				
X1066	Р	150	Z5	80	Υ	Ci	51	Н	
Asia Pacifi	Pacific DN627A UUF				JF				
X1015	Р	150	Y5	80	Υ	Cb	10	Н	
United Sta	tes		DN6	24A AI	ВА				
X1086	Р	150	Y5	80	Υ	Cb	51	Н	
Hong Kong	9		DR28	32A AE	35				

Table 1-4 Compaq Presario X1000 Models *(Continued)* 

									a.
X1085	Р	150	Y5	80	W	Cb	51	Н	
Hong Kong	9		DR28	31A AI	35				
X1056	Р	150	Y5	60	Υ	Cb	25	Н	
People's R of China	epublic	C	DN6	17A AI	32				
X1049	Р	150	Y5	60	W	Cb	51	Н	
Hong Kong	9		DN6	10A AI	35				
X1023	Р	150	Y5	60	W	Cb	51	Н	
Asia Pacifi	С		DN58	34A U	UF				
X1069	Р	150	Y5	60	W	Cb	25	Н	
People's R of China	epublio	С	DQ9	75A AI	B2				
X1084	Р	150	Y5	60	W	Ci	25	Н	
Korea			DR28	BOA AI	31				
X1055	Р	150	Y5	60	D	Cb	25	Н	
People's R of China	epublic	C	DN6	16A AI	32				
X1040	Р	150	W5	80	Υ	Cb	51	Н	
United Sta	tes		DM7	74A A	ВА				
X1089	Р	150	W5	80	W	Cb	51	Н	
Taiwan			DR28	35A AI	30				
X1050	Р	150	W5	60	Υ	Cb	51	Н	
Hong Kong	9		DN6	11A AI	35				
X1020	Р	150	W5	60	Υ	Cb	51	Н	
The Nethe	rlands		DM4	16A A	вН				
X1088	Р	150	W5	60	W	Cb	51	Н	
Taiwan			DR28	34A AI	30				

Table 1-4 Compaq Presario X1000 Models *(Continued)* 

X1079	Р	150	W5	60	W	Cb	51	Н	
Taiwan			DR2	75A AI	30				
X1044	Р	150	W5	60	W	Cb	51	Н	
Korea			DN6	D5A AI	31				
X1032	Р	150	W5	60	W	Cb	51	Н	
Asia Pacifi	С		DN5	93A UI	JF				
X1058	Р	150	W5	60	W	Cb	25	Н	
Korea			DN6	19A AI	31				
X1054	Р	150	W5	60	W	Cb	25	Н	
People's R of China	epublio	С	DN6	15A AE	32				
X1010	Р	150	W5	40	W	Cb	51	Н	
Denmark Portugal		1		3A AE	-	Spain United Kingdom			DL963A ABE DL963A ABU
X1068	Р	150	W5	40	W	Cb	25	Н	
				740 01	22			l .	
People's R	epublic	0	DQ9	/4A AI	<i>3</i> 2				
	epublio P	150	DQ9	74A AI 40	W	Cb	25	Н	
of China	Р	T	W5		W	Cb	25	Н	
of China X1028	Р	T	W5	40	W	Cb	25 25	Н	
of China X1028 Asia Pacifi	P c P	150	W5 DN58 W5	40 39A UI	W JF D		-		
of China X1028 Asia Pacifi X1067 People's R	P c P	150	W5 DN58 W5	40 39A UI 40	W JF D		-		
of China X1028 Asia Pacifi X1067 People's R of China	P C P epublic	150 150	W5 DN58 W5 DQ9	40 89A UI 40 73A AI	W JF D 32	Cb	25	Н	
of China X1028 Asia Pacifi X1067 People's R of China X1020	P C P epublic	150 150	W5 DN58 W5 DQ9	40 39A UI 40 73A AI	W JF D 32	Cb	25	Н	
of China X1028 Asia Pacifi X1067 People's Rof China X1020 United Sta	P C P epublic P tes	150 150 140	W5 DN58 W5 DQ9 Y5 DK57	40 39A UU 40 73A AI 80 72A AE	W JF D 32 Y BA W	Cb	25	Н	

Table 1-4 Compaq Presario X1000 Models *(Continued)* 

X1022	Р	140	Y5	60	W	Cb	25	Н	
Asia Pacifi	С		DN58	B3A U	UF				
X1065	Р	140	Y5	60	W	Ci	25	Н	
Asia Pacifi	С		DN62	26A U	UF				
X1048	Р	140	Y5	40	W	Cb	25	Н	
Hong Kong	9		DN6	09A AI	35				
X1083	Р	140	Y5	40	W	Ci	25	Н	
Asia Pacifi	С		DR2	79A U	UF	Korea			DR279A AB1
X1095	Р	140	Y5	40	С	Cb	25	Н	
Asia Pacifi	С		DR82	25A U	UF				
X1028	Р	140	W5	80	Υ	Cb	51	Р	
United Sta	tes		DL89	98A AE	3A				
X1037	Р	140	W5	60	W	Cb	51	Н	
Thailand			DN5	98A AI	ΚL				
X1036	Р	140	W5	60	W	Cb	51	Н	
Taiwan			DN5	97A AI	30				
X1018	Р	140	W5	60	W	Cb	51	Н	
United Sta	tes		DK57	74A AE	ВА				
X1010	Р	140	W5	60	W	Cb	51	Н	
Canada (E	nglish)	)	DL85	7A AE	3L	Frencl	h Cana	ada	DL857A ABC
X1007	Р	140	W5	60	W	Cb	51	Н	
Sweden/Fi	inland		DL96	64A Ak	(8				
X1001	Р	140	W5	60	W	Cb	51	Н	
United States DK575A ABA					ЗА				

Table 1-4 Compaq Presario X1000 Models *(Continued)* 

X1057	Р	140	W5	60	W	Cb	25	Н	
Korea			DN6	18A AI	31				
X1053	Р	140	W5	60	W	Cb	25	Н	
People's R of China	epublic	C	DN6	14A AI	32				
X1092	Р	140	W5	60	W	Ci	25	Н	
Korea			DR82	22A AI	31				
X1087	Р	140	W5	60	D	Cb	51	Н	
Taiwan			DR28	B3A AI	30				
X1078	Р	140	W5	60	D	Cb	51	Н	
Taiwan			DR2	74A AI	30				
X1043	Р	140	W5	40	Υ	Cb	51	Н	
Korea			DN6	04A AI	31				
X1016	Р	140	W5	40	Υ	Cb	51	Н	
France			DM4	15A A	BF	Italy			DM415A ABZ
X1110	Р	140	W5	40	W	Cb	51	Н	
Sweden			DP77	73E A	8				
X1080	Р	140	W5	40	W	Cb	51	Н	
Thailand			DR2	76A AI	<b>K</b> L				
X1062	Р	140	W5	40	W	Cb	51	Н	
Asia Pacifi	С		DN6	22A U	JF				
X1030	Р	140	W5	40	W	Cb	51	Н	
United Sta	tes		DM7	73A A	ВА				
X1012	Р	140	W5	40	W	Cb	51	Н	
X1012 France	Р	140		40 55A AE		Cb	51	Н	

Table 1-4 Compaq Presario X1000 Models *(Continued)* 

X1105	Р	140	W5	40	W	Cb	25	Н	
United Kin	gdom		DP77	71E A	3U				
X1077	Р	140	W5	40	W	Cb	25	Н	
Taiwan			DR2	73A AI	30				
X1075	Р	140	W5	40	W	Cb	25	Н	
Asia Pacifi	С		DR2	71A U	UF				
X1052	Р	140	W5	40	W	Cb	25	Н	
People's R of China	epublic	2	DN6	13A AI	32				
X1050	Р	140	W5	40	W	Cb	25	Н	
Canada Ei French Ca	•			35U AI 35U AI		United	d State	s	DM777A ABA
X1042	Р	140	W5	40	W	Cb	25	Н	
Korea	I	11	DN6	D3A AI	31				
X1002	Р	140	W5	40	W	Cb	25	Н	
United Sta	tes		DM7	71A A	ВА				
X1115	Р	140	W5	40	W	Ci	51	Н	
Sweden			DP77	74E Al	<b>8</b>				
X1096	Р	140	W5	40	W	Ci	25	Н	
Asia Pacifi	С		DR82	26A U	UF	Taiwa	n		DR826A AB0
X1051	Р	140	W5	40	D	Cb	25	Н	
People's R of China					32				
X1072	Р	140	W5	30	W	Cb	25	Н	
Hong Kong	ong Kong DR268A AB5			35					
X1021	Р	130	Y5	40	D	Cb	25	Н	
Asia Pacifi	Asia Pacific DN582A UUF				UF				

Table 1-4 Compaq Presario X1000 Models *(Continued)* 

X1038	Р	130	W5	60	W	Cb	51	Н	
Thailand		I	DN5	99A AI	ΚL				
X1010	Р	130	W5	60	W	Cb	51	Н	
United Sta	tes		DK57	71A AI	ЗА				
X1035	Р	130	W5	60	D	Cb	51	Н	
Taiwan			DN5	96A AI	30				
X1006	Р	130	W5	40	Υ	Cb	51	Н	
France			DM9	33A A	BF			•	
X1060	Р	130	W5	40	W	Cb	51	Н	
Thailand			DN6	20A AI	ΚL			•	
X1012	Р	130	W5	40	W	Cb	51	Н	
United Sta	tes		DN58	B5A AI	ВА				
X1061	Р	130	W5	40	W	Cb	25	Н	
Asia Pacifi	С		DN6	21A U	UF				
X1047	Р	130	W5	40	W	Cb	25	Н	
Hong Kong	9		DN6	D8A AI	35				
X1041	Р	130	W5	40	W	Cb	25	Н	
Korea			DN6	D2A AI	31				
X1031	Р	130	W5	40	W	Cb	25	Н	
Asia Pacifi	С		DN5	92A U	UF				
X1005	Р	130	W5	40	W	Cb	25	Н	
Belgium Denmark France Italy Latin Amer	rica		DL68 DL68	31A UU 31A AE 31A AE 31A AE 58A AE	BY BF BZ	Portug Spain Swede	etherla gal en/Finl d Kingo	and	DL681A ABH DL681A AB9 DL681A ABE DL681A AK8 DL681A ABU

#### Table 1-4 Compaq Presario X1000 Models *(Continued)*

X1034	Р	130	W5	40	D	Cb	25	Н	
Taiwan			DN5	95A AI	30				
X1033	Р	130	W5	40	D	Cb	25	Н	
Asia Pacifi	С		DN5	94A U	UF	Thailand			DN594A AKL
X1027	Р	130	W5	40	D	Cb	25	Н	
Australia/N	lew Ze	aland	DN58	38A AI	3G				
X1040	Р	130	W5	40	С	Cb	25	Н	
Korea			DN6	D1A AI	31				
X1026	Р	130	W5	40	С	Cb	25	Н	
Asia Pacifi Australia/N	-	aland		87A UI 87A AI		Thaila	ind		DN587A AKL

#### 1.2 Features

- Mobile Intel Pentium 4 Processor-M 1.7-, 1.6-, 1.5-, 1.4-, or 1.3-GHz processors with 400-MHz processor side bus and 512-KB L2 cache, varying by notebook model
- 15.4-inch wide UXGA (1920 × 1200), wide SXGA+ (1680 × 1050), or wide XGA (1280 × 800) TFT display with over 16.7 million colors, varying by notebook model
- ATI MOBILITY RADEON graphics with 32- or 64-MB DDR SDRAM
- 80-, 60-, or 40-GB high-capacity hard drive, varying by notebook model
- 256-MB high-performance synchronous DRAM (SDRAM), expandable to 2.0 GB
- Windows XP Home or Windows XP Pro, varying by notebook model
- Full-size Windows 98 keyboard
- TouchPad pointing device with on/off button and dedicated scroll up/down surface
- 56-Kbps V.92 modem integrated on the system board
- Integrated Secure Digital (SD) flash media slot
- Integrated 10/100 network interface card (NIC)
- Integrated wireless support for Mini PCI 802.11a/b/g and Bluetooth<sup>®</sup> local area network (LAN) devices
- Support for one Type II PC Card slot with support for both 32-bit (CardBus) and 16-bit PC Cards
- External 65-watt AC adapter with power cord
- 8-cell Li-Ion battery pack
- Harman/Kardon speakers (HP Pavilion zt3000 models only)

	1.000 models only)			
Support for the following optical drives:				
	24X Max DVD/CD-RW combo drive			
	8X Max DVD-RW drive			
	24X Max CD-ROM drive			
Connectors for:				
	Microphone			
	Stereo speaker/headphone			
	Infrared			
	DC power			
	External monitor			
	S-Video			
	USB (3)			
	RJ-45 (network interface card, [NIC])			
	RJ-11 (modem)			
	Parallel			
	1394 digital			
	One Type II PC Card slot			
	Docking			

### 1.3 Clearing a Password

If the notebook you are servicing has an unknown password, follow these steps to clear the password. These steps also clear CMOS:

- 1. Prepare the notebook for disassembly (refer to Section 5.3, "Preparing the Notebook for Disassembly," for more information).
- 2. Remove the real time clock (RTC) battery (refer to Section 5.7, "RTC Battery").
- 3. Wait approximately five minutes.
- 4. Replace the RTC battery and reassemble the notebook.
- 5. Connect AC power to the notebook. Do **not** reinsert the battery pack at this time.
- 6. Turn on the notebook.

All passwords and all CMOS settings have been cleared.

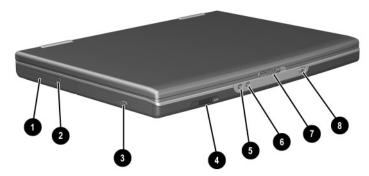
## 1.4 Power Management

The notebook comes with power management features that extend battery operating time and conserve power. The notebook supports the following power management features:

- Standby
- Hibernation
- Setting customization by the user
- Hotkeys for setting level of performance
- Battery calibration
- Lid switch Standby/resume
- Power/Standby button
- Advanced Configuration and Power Management (ACP) compliance

## 1.5 External Components

The external components on the front and left-side of the notebook are shown in the following illustration and described in Table 1-5.

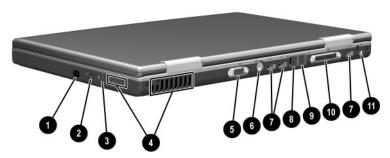


Front and Left-Side Components

# Table 1-5 Front and Left-Side Components

Item	Component	Function
1	PC Card slot	Supports an optional Type I or Type II 32-bit (CardBus) or 16-bit PC Card.
2	PC Card eject button	Ejects an optional PC Card from the PC Card slot.
3	Optical drive	Supports an optical disc.
4	SD (Secure Digital) Memory Card slot	Supports SD Cards and MultiMediaCards.
5	Microphone jack	Connects an optional monaural or stereo microphone.
6	Audio line-out jack	Connects optional headphone or powered stereo speakers. Also connects the audio function of an audio/video device such as a television or VCR.
7	Display release latch	Opens the notebook.
8	Wireless device button	Turns an optional internal wireless device on or off.

The notebook rear panel and right-side components are shown in the following illustration and described in Table 1-6.



Rear Panel and Right-Side Components

Table 1-6
Rear Panel and Right-Side Components

Item	Component	Function
1	Infrared port	Provides wireless communication between the notebook and an optional IrDA-compliant device.
2	Power connector	Connects an AC adapter cable.

Table 1-6
Rear Panel and Right-Side Components (Continued)

Item	Component	Function
3	Security cable slot	Attaches an optional security cable to the notebook.
		The purpose of security solutions is to act as a deterrent. These solutions do not prevent the product from being mishandled or stolen.
4	Vents (2)	Allow airflow to cool internal components.
		To prevent overheating, use the notebook only on hard surfaces which cannot obstruct the vents. Do not allow a soft surface, such as bedding, clothing, or a thick rug, to block airflow.
5	External monitor connector	Connects an optional VGA external monitor or projector.
6	S-Video connector	Connects an optional S-Video device, such as a television, VCR, camcorder, projector, or video capture card.
7	USB connectors (3)	Connect optional 2.0-compliant USB devices.
8	RJ-45 network jack	Connects an Ethernet network cable.
9	RJ-11 telephone jack	Connects a modem cable.
10	Parallel connector	Connects an optional parallel device such as a printer.
11	1394 connector	Connects an optional 1394 device such as a camcorder or digital camera.

The notebook keyboard components are shown in the following illustration and described in Table 1-7.

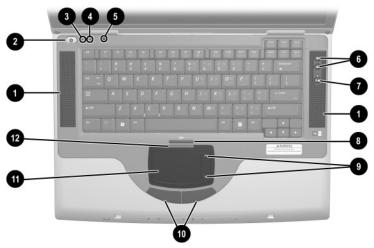


Keyboard Components

#### Table 1-7 Keyboard Components

Item	Component	Function
1	F1 through F12 function keys	Perform system and application tasks. When combined with the Fn key, the function keys F1 and F3 through F12 perform additional tasks as hotkeys.
2	num lk key	Enables numeric lock and the internal keypad.
3	Internal keypad	Can be used like the keys on an external numeric keypad.
4	Cursor control keys	Move the cursor around the screen.
5	Applications key	Displays a shortcut menu for items beneath the pointer.
6	Windows logo key	Display the Windows Start menu.
7	Fn key	Executes frequently used system functions when pressed in combination with another key.

The notebook top components are shown in the following illustration and described in Table 1-8.



Top Components

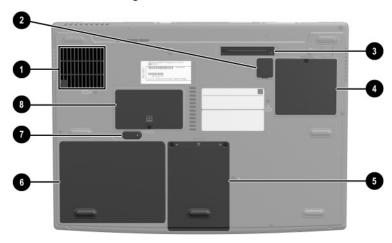
Table 1-8
Top Components

Item	Component	Function	
1	Stereo speakers (2)	Produce stereo sound.	
2	Power button	When the notebook is:	
		Off, press to turn on the notebook.	
		On, briefly press to initiate Hibernation.	
		In Standby, briefly press to resume from Standby.	
		In Hibernation, briefly press to restore from Hibernation.	

Table 1-8
Top Components (Continued)

Item	Component	Function
3	Caps lock light	On: Caps lock is on.
4	Num lock light	On: Num lock or the internal keypad is on.
5	Display lid switch	If the notebook is closed while on, turns off the display.
		If the notebook is opened while in Standby, turns on the notebook (resumes from Standby).
6	Volume buttons (2)	Increase or decrease system volume.
7	Mute button	Mutes or restores volume.
8	TouchPad on/off button	Enables/disables the TouchPad.
9	TouchPad scroll zones (2)	Scroll upward or downward.
10	Left and right TouchPad buttons	Function like the left and right buttons on an external mouse.
11	TouchPad	Moves the pointer and selects or activates items on the screen.
12	TouchPad light	On: TouchPad is enabled.

The external components on the bottom of the notebook are shown in the following illustration and described in Table 1-9.



**Bottom Components** 

Table 1-9
Bottom Components

Item	Component	Function	
1	Fan vent	Allows airflow to cool internal components.	
		To prevent overheating, do not obstruct the vent. Using the notebook on a soft surface, such as a pillow, blanket, rug, or thick clothing, may block airflow.	
2	RTC battery compartment	Contains the RTC battery.	

# Table 1-9 Bottom Components (Continued)

Item	Component	Function
3	Docking connector	Connects the notebook to an optional port replicator.
4	Mini PCI compartment	Contains the Mini PCI wireless card.
5	Hard drive bay	Holds the internal hard drive.
6	Battery bay	Holds the battery pack.
7	Battery pack release latch	Releases a battery pack from the battery bay.
8	Memory expansion compartment	Contains one memory slot for an optional 128-, 256-, 512-, or 1024-MB memory module.

## 1.6 Design Overview

This section presents a design overview of key parts and features of the notebook. Refer to Chapter 3, "Illustrated Parts Catalog," to identify replacement parts, and Chapter 5, "Removal and Replacement Procedures," for disassembly steps. The system board provides the following device connections:

- Memory expansion board
- Hard drive
- Display
- Keyboard and TouchPad
- Audio
- Mobile Intel Pentium 4 Processor-M processors
- Fan
- PC Card
- Modem, NIC, and wireless devices



**CAUTION:** To properly ventilate the notebook, allow at least a 7.6-cm (3-inch) clearance on the left and right sides of the notebook.

The notebook uses an electric fan for ventilation. The fan is controlled by a temperature sensor and is designed to turn on automatically when high temperature conditions exist. These conditions can be caused by high external temperatures, heavy system power consumption, certain power management/battery conservation configurations, battery fast charging, and some software applications. Exhaust air is displaced through the ventilation grill located on the left side of the notebook.

## **Troubleshooting**



**WARNING:** Only authorized technicians trained by HP should repair this equipment. All troubleshooting and repair procedures are detailed to allow only subassembly/module level repair. Because of the complexity of the individual boards and subassemblies, do not attempt to make repairs at the component level or modifications to any printed wiring board. Improper repairs can create a safety hazard. Any indication of component replacement or printed wiring board modification may void any warranty or exchange allowances.

# 2.1 Computer Setup and Diagnostics Utilities

The notebook features two system management utilities:

■ Computer Setup—A system information and customization utility that can be used even when your operating system is not working or will not load. This utility includes settings that are not available in Microsoft® Windows®.

■ <b>Diagnostics for Windows</b> —A system information and diagnostic utility that is used within the Windows operati system. Use this utility whenever possible to:		
	Display system information.	
	Test system components.	
	Troubleshoot a device configuration problem in Windows XP Professional or Windows XP Home.	



It is not necessary to configure a device connected to a USB connector on the notebook or to an optional port replicator.

## **Using Computer Setup**

Information and settings in Computer Setup are accessed from the File, Security, or Advanced menus:

- Turn on or restart the notebook. Press F10 while the F10 = ROM-Based Setup message is displayed in the lower left corner of the screen.
   To change the language, press F2.
   To view navigation information, press F1.
   To return to the Computer Setup menu, press esc.
   Select the File, Security, or Advanced menu.
   To close Computer Setup and restart the notebook:
   Select File > Save Changes and Exit and press enter.
   -or Select File > Ignore Changes and Exit and press enter.
- 4. When you are prompted to confirm your action, press F10.

## Selecting from the File Menu

### Table 2-1 File Menu

Select	To Do This	
System Information	View identification information about the notebook, a port replicator, and any battery packs in the system.	
	View specification information about the processor, memory and cache size, and system ROM.	
Save to Floppy	Save system configuration settings to a diskette.	
Restore from Floppy	Restore system configuration settings from a diskette.	
Restore Defaults	Replace configuration settings in Computer Setup with factory default settings. Identification information is retained.	
Ignore Changes and Exit	Cancel changes entered during the current session, then exit and restart the notebook.	
Save Changes and Exit	Save changes entered during the current session, then exit and restart the notebook.	

## **Selecting from the Security Menu**

### Table 2-2 Security Menu

Select	To Do This		
Administrator Password	Enter, change, or delete an administrator password.		
Power-on Password	Enter, change, or delete a power-on password.		
DriveLock Passwords	Enable/disable DriveLock; change a DriveLock User or Master password.		
	DriveLock Settings are accessible only when you enter Computer Setup by turning on (not restarting) the notebook.		
Device Security	Enable/disable:		
	■ Ports		
	■ Diskette write*		
	■ CD-ROM or diskette startup		
	Settings for a DVD-ROM can be entered in the CD-ROM field.		
System IDs	Enter identification numbers for the notebook, a port replicator, and all battery packs in the system.		

## Selecting from the Advanced Menu

### Table 2-3 Advanced Menu

Select	To Do This
Language	Change the Computer Setup language.
Boot Options	Enable/disable:
	<ul> <li>QuickBoot, which starts the notebook more quickly by eliminating some startup tests.</li> <li>(If you suspect a memory failure and want to test memory automatically during startup, disable QuickBoot.)</li> </ul>
	MultiBoot, which sets a startup sequence that can include most bootable devices and media in the system.
Device Options	Enable/disable the embedded numeric keypad at startup.
	Enable/disable multiple standard pointing devices at startup. (To set the notebook to support only a single, usually nonstandard, pointing device at startup, select Disable.)
	Enable/disable USB legacy support for a USB keyboard. (When USB legacy support is enabled, the keyboard works even when a Windows operating system is not loaded.)
	■ Set an optional external monitor or overhead projector connected to a video card in a port replicator as the primary device. (When the notebook display is set as secondary, the notebook must be shut down before it is undocked from a port replicator.)

# Table 2-3 Advanced Menu (Continued)

Sal	<b>Act</b>
JE	CCL

#### To Do This

## Device Options (continued)

- Change the parallel port mode from Enhanced Parallel Port (EPP, the default setting) to standard, bidirectional EPP, or Enhanced Capabilities Port (ECP).
- Set video-out mode to NTSC (default), PAL, NTSC-J, or PAL-M.\*
- Enable/disable all settings in the SpeedStep<sup>®</sup> window. (When Disable is selected, the notebook runs in Battery Optimized mode.)
- Specify how the notebook recognizes multiple identical port replicators that are identically equipped. Select Disable to recognize the port replicators as a single port replicator; select Enable to recognize the port replicators individually, by serial number.
- Enable/disable the reporting of the processor serial number by the processor to the software.

\*Video modes vary even within regions. However, NTSC is common in North America; PAL, in Europe, Africa, and the Middle East; NTSC-J, in Japan; and PAL-M, in Brazil. Other South and Central American regions can use NTSC, PAL, or PAL-M.

## 2.2 Troubleshooting Flowcharts

# Table 2-4 Troubleshooting Flowcharts Overview

Flowchart	Description
2.1	Initial troubleshooting
2.2	No power, part 1
2.3	No power, part 2
2.4	No power, part 3
2.5	No power, part 4
2.6	No video, part 1
2.7	No video, part 2
2.8	Nonfunctioning port replicator
2.9	No operating system (OS) loading
2.10	No OS loading from hard drive, part 1
2.11	No OS loading from hard drive, part 2
2.12	No OS loading from hard drive, part 3
2.13	No OS loading from CD- or DVD-ROM drive
2.14	No audio, part 1
2.15	No audio, part 2
2.16	Nonfunctioning device
2.17	Nonfunctioning keyboard
2.18	Nonfunctioning pointing device
2.19	No network or modem connection

#### Flowchart 2.1—Initial Troubleshooting Begin troubleshooting. N Go to Is there Flowchart 2.2. power? No Power. Υ N Check Beeps. LED board. LEDs, or error N speaker messages? connections. Go to All drives working? Υ Flowchart 2.17, Nonfunctioning Device. N Υ Go to Is there video? Flowchart 2.6, (no boot) N Go to No Video. Flowchart 2.18, Keyboard Nonfunctioning γ pointing Keyboard or Flowchart 2.19, device working? N Nonfunctioning Υ Pointing Device. Go to Is the OS Flowchart 2.9. loading? N No OS Loading. Go to Υ Connecting Flowchart 2.20. to network No Network or

Υ

N

Is there

sound?

Go to

Flowchart 2.15,

No Audio.

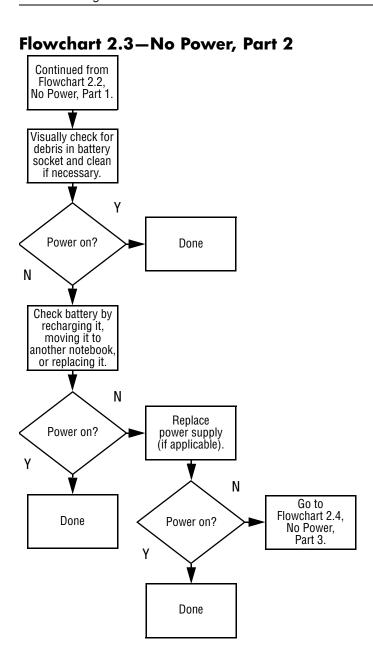
Modem.

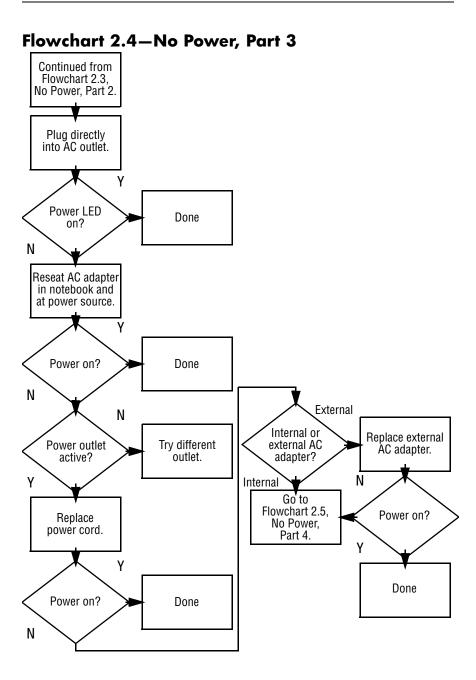
or modem?

End

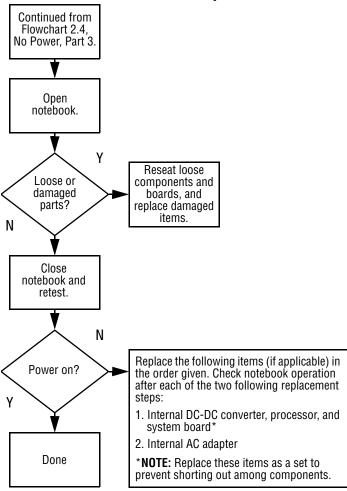
Υ

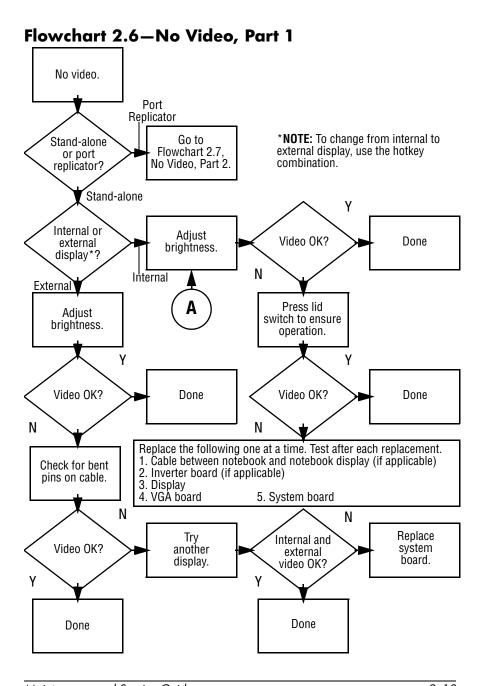
#### Flowchart 2.2—No Power, Part 1 No power (power LED is off). Remove from port replicator (if applicable). N N Go to Power up Power up \*Reset Flowchart 2.3. on battery on battery power. No Power, power? power? Part 2. γ γ N N Go to Power up Power up \*Reset Flowchart 2.4, on AC on AC power. No Power, power? power? Part 3. Υ Υ Power up in Done port replicator? \*NOTES: 1. On some models, there is a separate N reset button. 2. On some models, the notebook can be reset using the Standby switch and either the lid switch or the main power 1. Reseat the power cables in the port switch. replicator and at the AC outlet. 2. Ensure that the AC power source is active. 3. Ensure that the power strip is working. N γ Go to Power up Flowchart 2.8. Done in port Nonfunctioning replicator? Port Replicator.

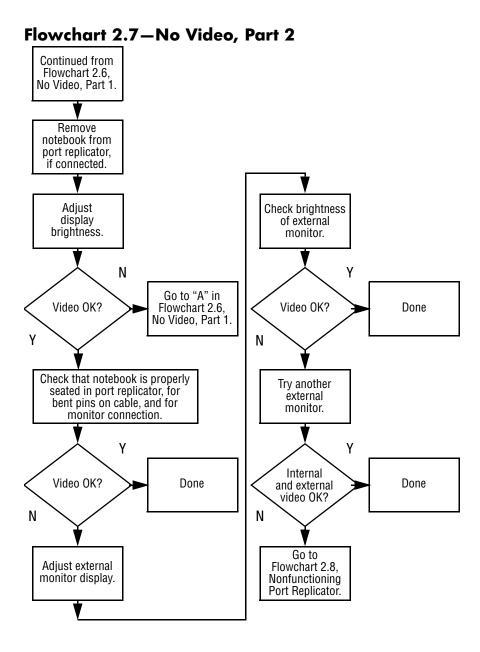




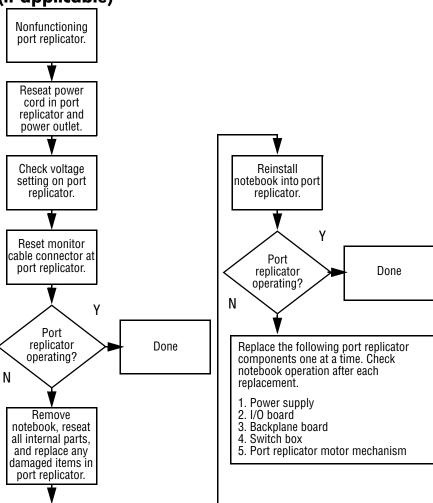
### Flowchart 2.5—No Power, Part 4



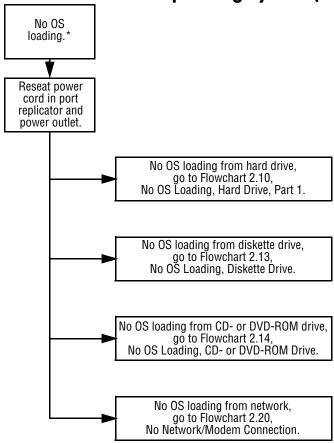




Flowchart 2.8—Nonfunctioning Port Replicator (if applicable)

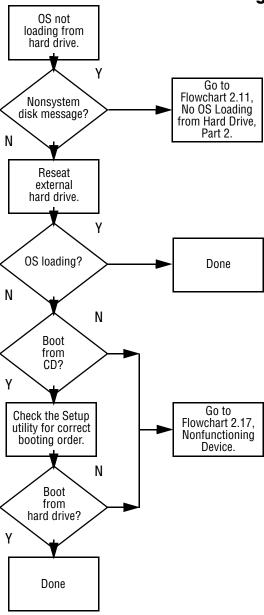


## Flowchart 2.9—No Operating System (OS) Loading

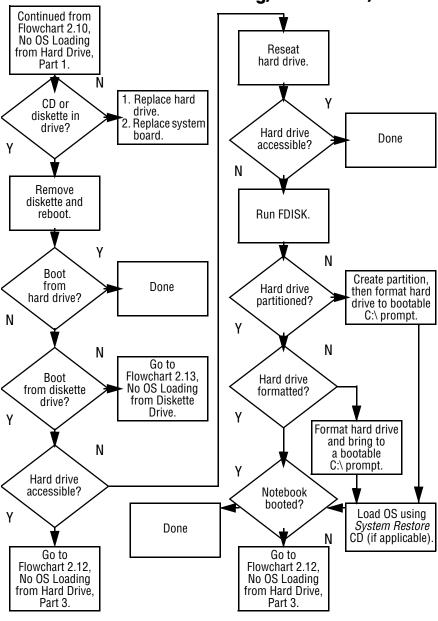


<sup>\*</sup>NOTE: Before beginning troubleshooting, always check cable connections, cable ends, and drives for bent or damaged pins.

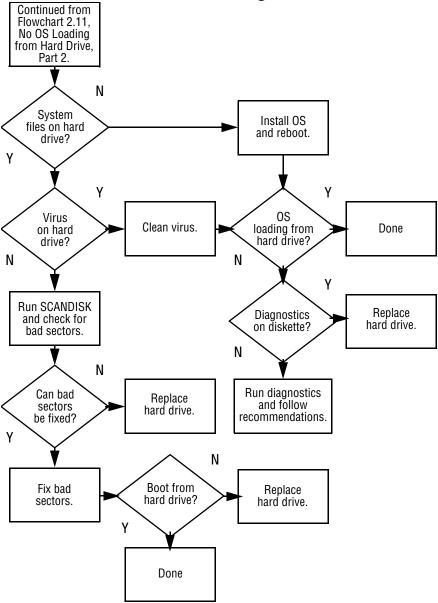
## Flowchart 2.10—No OS Loading, Hard Drive, Part 1



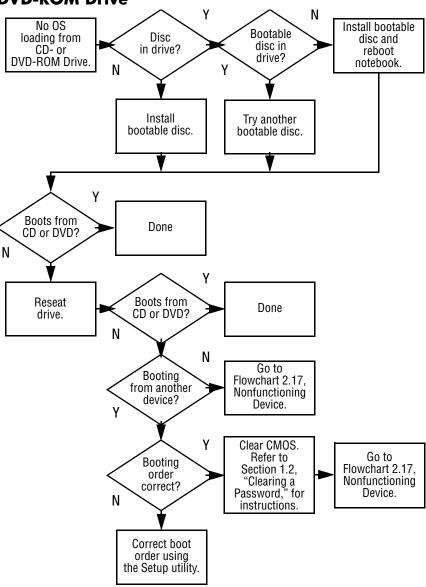
## Flowchart 2.11—No OS Loading, Hard Drive, Part 2

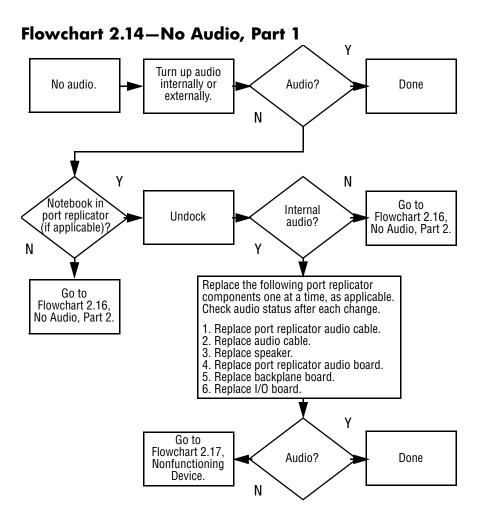


### Flowchart 2.12—No OS Loading, Hard Drive, Part 3



# Flowchart 2.13—No OS Loading, CD- or DVD-ROM Drive

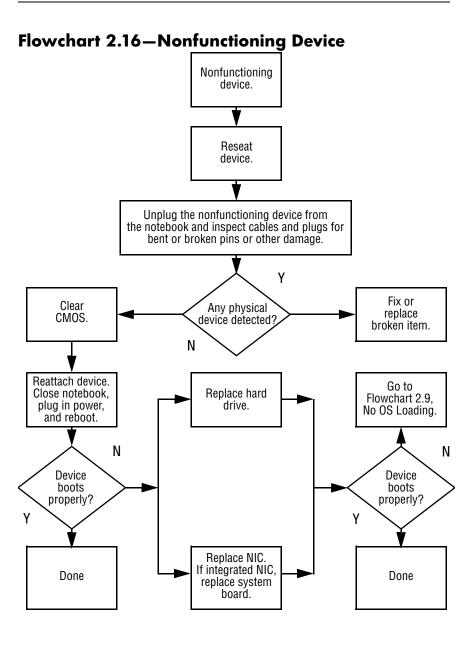




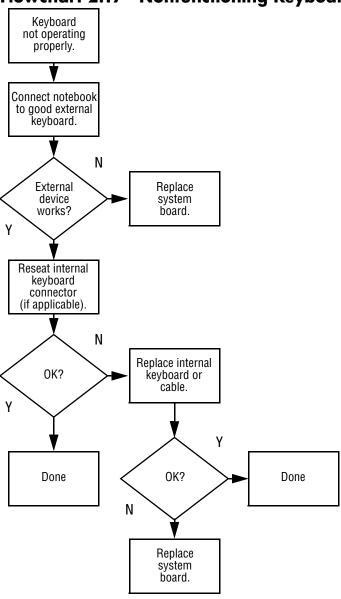
### Flowchart 2.15—No Audio, Part 2 Continued from Flowchart 2.15. No Audio, Part 1. N Audio Reload driver in OS audio drivers. configured? N Correct Load drivers and drivers for set configuration in OS. application? Υ Connect to external speaker. Υ N Replace audio board and speaker Audio? Audio? Done connections in notebook (if applicable). γ N

Replace internal speakers.
 Replace audio board (if applicable).

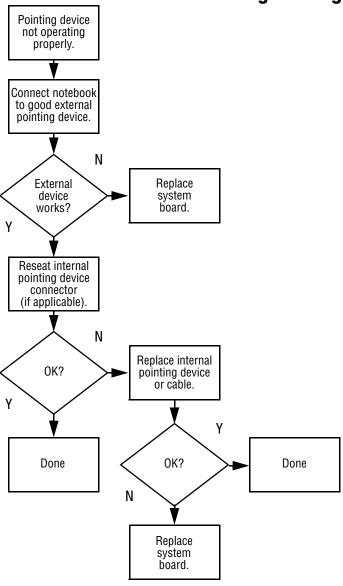
3. Replace system board.



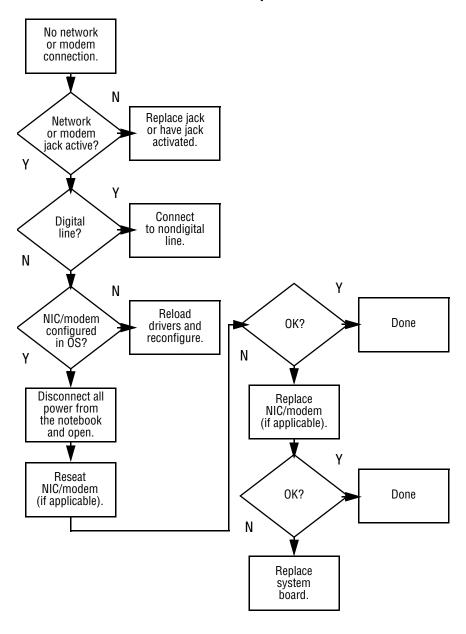
## Flowchart 2.17—Nonfunctioning Keyboard



## Flowchart 2.18—Nonfunctioning Pointing Device



### Flowchart 2.19—No Network/Modem Connection



# **Illustrated Parts Catalog**

This chapter provides an illustrated parts breakdown and a reference for spare part numbers and option part numbers.

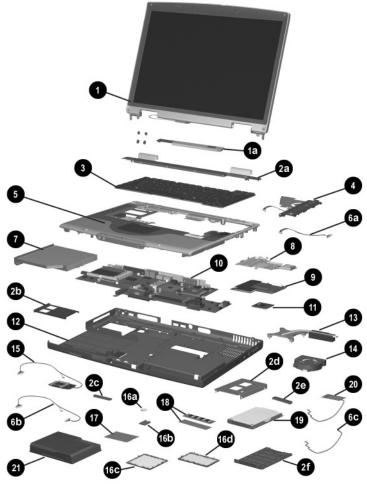
## 3.1 Serial Number Location

When ordering parts or requesting information, provide the notebook serial number and model number located on the bottom of the notebook.



Serial Number Location

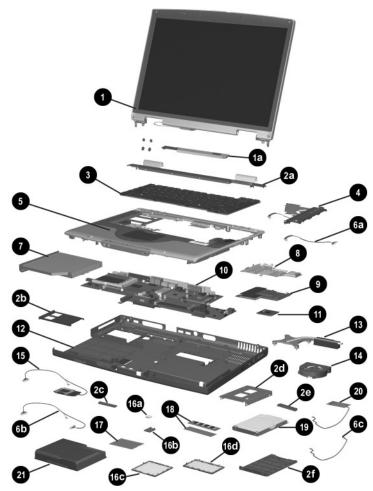
## 3.2 Notebook Major Components



Notebook Major Components

Table 3-1 Spare Parts: Notebook Major Components

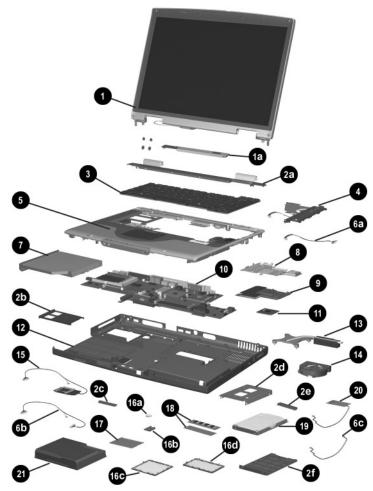
	Spare Parts: Notebook Major Componer	Spare Part	
Item	Description	Number	
1	Display assemblies		
	With carbonite and platinum blue finish for use with HP Pavilion zt3000 notebooks		
	15.4-inch, WUXGA 15.4-inch, WSXGA+ 15.4-inch, WXGA	350084-001 350127-001 350126-001	
	With carbon finish for use with HP Compaq nx7000 n	otebooks	
	15.4-inch, WUXGA 15.4-inch, WSXGA+ 15.4-inch, WXGA	337006-001 337003-001 337008-001	
	With silver finish for use with Compaq Presario X1000	) notebooks	
	15.4-inch, WUXGA 15.4-inch, WSXGA+ 15.4-inch, WXGA	337005-001 337004-001 337007-001	
1a	<b>Display inverter</b> (includes four display rubber screw covers)	336994-001	
	Miscellaneous Plastics Kits		
	Contains parts with carbonite and platinum blue finish for use with HP Pavilion zt3000 notebooks	350130-001	
	Contains parts with carbon finish for use with HP Compaq nx7000 notebooks	338133-001	
	Contains parts with silver finish for use with Compaq Presario X1000 notebooks	337009-001	
2a 2b 2c 2d 2e 2f	Include: Switch cover PC Card slot space saver Docking connector cover Hard drive shield Hard drive connector Hard drive cover Notebook feet (not illustrated)		



Notebook Major Components

Table 3-1
Spare Parts: Notebook Major Components (Continued)

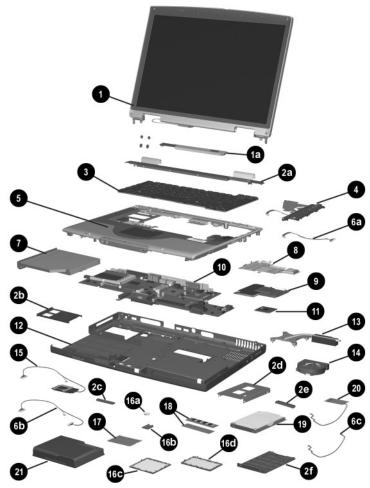
Item	Description			Spare Part Number
3	Keyboards			
	Asia Pacific Australia Belgium	337016-371 337016-011 337016-181	The Netherlands Norway People's Republic	337016-331 337016-091
	Denmark France Germany Greece Hong Kong	337016-081 337016-051 337016-041 337016-151 337016-AC1	of China Portugal Saudi Arabia Spain Switzerland	337016-AA1 337016-131 337016-171 337016-071 337016-111
	International Italy Korea Latin America	337016-B31 337016-061 337016-AD1 337016-161	Taiwan Thailand United Kingdom United States	337016-AB1 337016-281 337016-031 337016-001
4	Speaker covers	with cable		
	For use with HP Pavilion zt3000 notebooks For use with HP Compaq nx7000 and Compaq Presario X1000 notebooks			350122-001 336973-001
5	Top covers (include TouchPad and TouchPad shield)			
	For use with HP Pavilion zt3000 notebooks For use with HP Compaq nx7000 and Compaq Presario X1000 notebooks			350123-001 336983-001
	Bluetooth wireless communications board (not illustrated) 33			338134-001
	Miscellaneous Cable Kit, includes 336973-001			336973-001
6a 6b 6c	Speaker cover cable SD Card slot board cable Modem board cable			
7	Optical drives			
	8X Max DVD-ROM drive 33			336987-001 336986-001 336985-001



Notebook Major Components

Table 3-1
Spare Parts: Notebook Major Components (Continued)

Item	Description	Spare Part Number
8	VGA board shield (includes thermal pads)	337013-001
9	VGA boards (include thermal pads)	
	For use with HP Pavilion zt3000 notebooks ATI MOBILITY RADEON 9200 with 64-MB video memory ATI MOBILITY RADEON 9200 with 32-MB video memory	350129-001 350128-001
	For use with HP Compaq nx7000 and Compaq Presario X1000 notebooks ATI MOBILITY RADEON 9200 with 64-MB video memory ATI MOBILITY RADEON 9200 with 32-MB video memory ATI MOBILITY RADEON 7500c with 32-MB video memory	336970-001 336969-001 336968-001
10	System board (includes thermal pads) PC Card assembly (not illustrated)	336964-001 337014-001
11	Processors (include thermal pads)	
	Mobile Intel Pentium 4 Processor-M, 1.7-GHz Mobile Intel Pentium 4 Processor-M, 1.6-GHz Mobile Intel Pentium 4 Processor-M, 1.5-GHz Mobile Intel Pentium 4 Processor-M, 1.4-GHz Mobile Intel Pentium 4 Processor-M, 1.3-GHz	345566-001 337011-001 337023-001 337024-001 337010-001
12	Base enclosure (includes infrared lens) Left and right wireless antennae with cables (not illustrated)	336960-001 336959-001
	Left and right speakers (not illustrated)	337015-001
13	Heat sink with fan Thermal pad (not illustrated)	337000-001 337001-001
14	Fan	336993-001
15	SD Card slot board with cable	336963-001

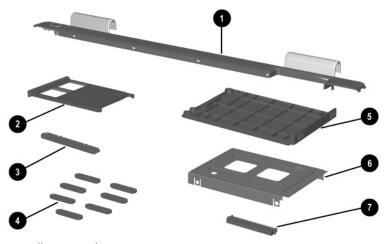


Notebook Major Components

Table 3-1
Spare Parts: Notebook Major Components (Continued)

Item	Description	Spare Part Number
	Miscellaneous Doors/Covers Kit, includes:	336984-001
16a 16b 16c 16d	RTC battery RTC battery cover Mini PCI compartment cover Memory expansion compartment cover	
17	Mini PCI communications boards	
	Mini PCI 802.11b wireless LAN (ROW) Mini PCI 802.11b wireless LAN (MOW) Mini PCI 802.11g wireless LAN	336976-001 336977-001 350083-001
18	Memory expansion boards	
	1024 MB DDR 512 MB DDR 256 MB DDR 128 MB DDR	339099-001 336998-001 336997-001 336996-001
19	Hard drives (hard drive cover, shield, and connector in hard drive and in Miscellaneous Plastics Kits)	cluded with
	80-GB (5400-rpm) 80-GB (4200-rpm) 60-GB (5400-rpm) 60-GB (4200-rpm) 40-GB (4200-rpm) 30-GB (4200-rpm)	350082-001 336992-001 336991-001 336990-001 336989-001 350081-001
20	Modem board with cable	336999-001
21	Battery pack, 8-cell, 4.4-wH	336962-001

# 3.3 Miscellaneous Plastics Kit Components



Miscellaneous Plastics Kit Components

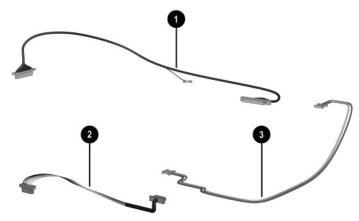
# Table 3-2 Miscellaneous Plastics Kit Components Spare Part Number 350130-001 (contains parts with carbonite and platinum blue finish for use with HP Pavilion zt3000 notebooks)

Spare Part Number 338133-001 (contains parts with carbon finish for use with HP Compaq nx7000 notebooks)

Spare Part Number 337009-001 (contains parts with silver finish for use with Compaq Presario X1000 notebooks)

Item	Description
1	Switch cover
2	PC Card slot space saver
3	Docking connector cover
4	Notebook feet (7)
5	Hard drive cover
6	Hard drive shield
7	Hard drive connector

# 3.4 Miscellaneous Cable Kit Components

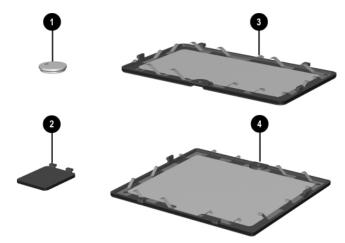


Miscellaneous Cable Kit Components

Table 3-3 Miscellaneous Cable Kit Components Spare Part Number 336973-001

Item	Description
1	SD Card slot board cable
2	Speaker cover cable
3	Modem cable

# 3.5 Miscellaneous Doors/Covers Kit Components

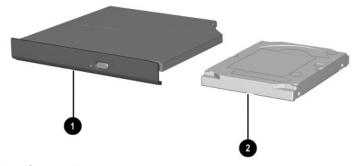


Miscellaneous Doors/Covers Kit Components

Table 3-4
Miscellaneous Doors/Covers Kit Components
Spare Part Number 336984-001

Item	Description
1	RTC battery
2	RTC battery cover
3	Memory expansion compartment cover
4	Mini PCI compartment cover

### 3.6 Mass Storage Devices



Mass Storage Devices

Table 3-5
Mass Storage Devices
Spare Part Number Information

Item	Description	Spare Part Number
1	Optical drives	
	24X Max DVD-ROM/CD-RW combination drive 8X Max DVD-ROM drive 24X Max CD-ROM drive DVD+RW drive	336987-001 336986-001 336985-001 345588-001
2	Hard drives (include hard drive bezel and frame)	
	80-GB (5400-rpm) 80-GB (4200-rpm) 60-GB (5400-rpm) 60-GB (4200-rpm) 40-GB (4200-rpm) 30-GB (4200-rpm)	350082-001 336992-001 336991-001 336990-001 336989-001 350081-001
	USB diskette drive (not illustrated)	336988-001

### 3.7 Miscellaneous

# Table 3-6 Miscellaneous (not illustrated) Spare Part Information

Description			Spare Part Number
AC adapter			338136-001
Logo Kits			
For use with HP Pavilion zt3000 notebooks For use with HP Compaq nx7000 notebooks For use with Compaq Presario X1000 notebooks			350125-001 336995-001 338135-001
Power cords For use with HP Pa	avilion zt3000 note	ebooks	
Asia Pacific Australia Belgium	350055-371 350055-011 350055-181	Norway People's Republic	350055-091
Denmark Europe France	350055-081 350055-021 350055-051	of China Portugal Saudi Arabia	350055-AA1 350055-131 350055-171
Germany Greece	350055-041 350055-151	Spain Switzerland	350055-071 350055-111
Hong Kong Italy Korea	350055-AC1 350055-061 350055-AD1	Taiwan Thailand United Kingdom	350055-AB1 350055-281 350055-031
Latin America The	350055-161	United States	350055-001
Netherlands	350055-331		

# Table 3-6 Miscellaneous (not illustrated) Spare Part Information (Continued)

	are rune initiality	1000011 (0011011100	<del>,</del>
Description			Spare Part Number
Power cords	7000	10 5 : )	(1000 )
For use with HP C	ompaq nx/000 an	id Compaq Presario X	(1000 notebooks
Australia	246959-011	Japan	246959-291
Denmark	246959-081	Korea	246959-AD1
Europe/Middle		Switzerland	246959-AG1
East/Africa	246959-021	United Kingdom	246959-031
Italy	246959-061	United States	246959-001
Screw Kit (includes Appendix C, "Scre screw specification	w Listing," for more	,	337012-001
■ Phillips M2.5×15	.0 screw	■ Phillips M2.5×	3.5 screw
■ Phillips M2.5×7.0	) screw	■ Phillips M2.5×	3.0 screw
■ Phillips M2.5×5.0	) screw	■ Phillips M2.0×	3.0 screw
■ Spring-loaded Ph	nillips M2.0×9.0	•	
screw			

### Removal and Replacement Preliminaries

This chapter provides essential information for proper and safe removal and replacement service.

### 4.1 Tools Required

You will need the following tools to complete the removal and replacement procedures:

- Magnetic screwdriver
- Phillips P0 screwdriver
- 5.0-mm socket for system board standoffs
- Flat-bladed screwdriver
- Tool kit (includes connector removal tool, loopback plugs, and case utility tool)

#### 4.2 Service Considerations

The following sections include some of the considerations that you should keep in mind during disassembly and assembly procedures.



As you remove each subassembly from the notebook, place the subassembly (and all accompanying screws) away from the work area to prevent damage.

#### **Plastic Parts**

Using excessive force during disassembly and reassembly can damage plastic parts. Use care when handling the plastic parts. Apply pressure only at the points designated in the maintenance instructions.

#### **Cables and Connectors**



**CAUTION:** When servicing the notebook, ensure that cables are placed in their proper locations during the reassembly process. Improper cable placement can damage the notebook.

Cables must be handled with extreme care to avoid damage. Apply only the tension required to unseat or seat the cables during removal and insertion. Handle cables by the connector whenever possible. In all cases, avoid bending, twisting, or tearing cables. Ensure that cables are routed in such a way that they cannot be caught or snagged by parts being removed or replaced. Handle flex cables with extreme care; these cables tear easily.

# 4.3 Preventing Damage to Removable Drives

Removable drives are fragile components that must be handled with care. To prevent damage to the notebook, damage to a removable drive, or loss of information, observe the following precautions:

- Before removing or inserting a hard drive, shut down the notebook. If you are unsure whether the notebook is off or in Hibernation, turn the notebook on, then shut it down.
- Before removing a diskette drive or optical drive, ensure that a diskette or disc is not in the drive. Ensure that the optical drive tray is closed.
- Before handling a drive, ensure that you are discharged of static electricity. While handling a drive, avoid touching the connector.
- Handle drives on surfaces that have at least one inch of shock-proof foam.
- Avoid dropping drives from any height onto any surface.
- After removing a hard drive, CD-ROM drive, or a diskette drive, place it in a static-proof bag.
- Avoid exposing a hard drive to products that have magnetic fields, such as monitors or speakers.
- Avoid exposing a drive to temperature extremes or liquids.
- If a drive must be mailed, place the drive in a bubble pack mailer or other suitable form of protective packaging and label the package, "Fragile: Handle With Care."

### 4.4 Preventing Electrostatic Damage

Many electronic components are sensitive to electrostatic discharge (ESD). Circuitry design and structure determine the degree of sensitivity. Networks built into many integrated circuits provide some protection, but in many cases, the discharge contains enough power to alter device parameters or melt silicon junctions.

A sudden discharge of static electricity from a finger or other conductor can destroy static-sensitive devices or microcircuitry. Often the spark is neither felt nor heard, but damage occurs.

An electronic device exposed to electrostatic discharge might not be affected at all and can work perfectly throughout a normal cycle. Or the device might function normally for a while, then degrade in the internal layers, reducing its life expectancy.

# 4.5 Packaging and Transporting Precautions

Use the following grounding precautions when packaging and transporting equipment:

- To avoid hand contact, transport products in static-safe containers, such as tubes, bags, or boxes.
- Protect all electrostatic-sensitive parts and assemblies with conductive or approved containers or packaging.
- Keep electrostatic-sensitive parts in their containers until the parts arrive at static-free workstations.
- Place items on a grounded surface before removing items from their containers.
- Always be properly grounded when touching a sensitive component or assembly.

- Store reusable electrostatic-sensitive parts from assemblies in protective packaging or nonconductive foam.
- Use transporters and conveyors made of antistatic belts and roller bushings. Ensure that mechanized equipment used for moving materials is wired to ground and that proper materials are selected to avoid static charging. When grounding is not possible, use an ionizer to dissipate electric charges.

#### 4.6 Workstation Precautions

Use the following grounding precautions at workstations:

- Cover the workstation with approved static-shielding material (refer to Table 4-2).
- Use a wrist strap connected to a properly grounded work surface and use properly grounded tools and equipment.
- Use conductive field service tools, such as cutters, screwdrivers, and vacuums.
- When using fixtures that must directly contact dissipative surfaces, only use fixtures made of static-safe materials.
- Keep the work area free of nonconductive materials, such as ordinary plastic assembly aids and Styrofoam.
- Handle electrostatic-sensitive components, parts, and assemblies by the case or PCM laminate. Handle these items only at static-free workstations.
- Avoid contact with pins, leads, or circuitry.
- Turn off power and input signals before inserting or removing connectors or test equipment.

# 4.7 Grounding Equipment and Methods

Grounding equipment must include either a wrist strap or a foot strap at a grounded workstation.

- When seated, wear a wrist strap connected to a grounded system. Wrist straps are flexible straps with a minimum of one megohm ±10% resistance in the ground cords. To provide proper ground, wear a strap snugly against the skin at all times. On grounded mats with banana-plug connectors, use alligator clips to connect a wrist strap.
- When standing, use foot straps and a grounded floor mat. Foot straps (heel, toe, or boot straps) can be used at standing workstations and are compatible with most types of shoes or boots. On conductive floors or dissipative floor mats, use foot straps on both feet with a minimum of one megohm resistance between the operator and ground. To be effective, the conductive strips must be worn in contact with the skin.

Other grounding equipment recommended for use in preventing electrostatic damage includes:

- Antistatic tape
- Antistatic smocks, aprons, and sleeve protectors
- Conductive bins and other assembly or soldering aids
- Nonconductive foam
- Conductive tabletop workstations with ground cords of one megohm resistance
- Static-dissipative tables or floor mats with hard ties to the ground
- Field service kits
- Static awareness labels
- Material-handling packages
- Nonconductive plastic bags, tubes, or boxes

- Metal tote boxes
- Electrostatic voltage levels and protective materials

Table 4-1 shows how humidity affects the electrostatic voltage levels generated by different activities.

Table 4-1
Typical Electrostatic Voltage Levels

Relative Humidity		
10%	40%	55%
35,000 V	15,000 V	7,500 V
12,000 V	5,000 V	3,000 V
6,000 V	800 V	400 V
2,000 V	700 V	400 V
11,500 V	4,000 V	2,000 V
14,500 V	5,000 V	3,500 V
26,500 V	20,000 V	7,000 V
21,000 V	11,000 V	5,000 V
	10% 35,000 V 12,000 V 6,000 V 2,000 V 11,500 V 14,500 V 26,500 V	10% 40%  35,000 V 15,000 V  12,000 V 5,000 V  6,000 V 800 V  2,000 V 700 V  11,500 V 4,000 V  14,500 V 5,000 V  26,500 V 20,000 V

Table 4-2 lists the shielding protection provided by antistatic bags and floor mats.

Table 4-2 Static-Shielding Materials

Material	Use	Voltage Protection Level
Antistatic plastic	Bags	1,500 V
Carbon-loaded plastic	Floor mats	7,500 V
Metallized laminate	Floor mats	5,000 V

# Removal and Replacement Procedures

This chapter provides removal and replacement procedures.

There are 50 Phillips screws, in nine different sizes, that must be removed, replaced, and/or loosened when servicing the notebook. Make special note of each screw size and location during removal and replacement.

Refer to Appendix C, "Screw Listing," for detailed information on screw sizes, locations, and usage.

#### 5.1 Serial Number

Report the notebook serial number to HP when requesting information or ordering spare parts. The serial number is located on the bottom of the notebook.



Serial Number Location

# 5.2 Disassembly Sequence Chart

Use the following chart to determine the section number to be referenced when removing notebook components.

#### **Disassembly Sequence Chart**

Section	Description	# of Screws Removed
5.3	Preparing the notebook for disassem	nbly
	Battery pack	0
	Hard drive	2
	Hard drive cover and shield	4
5.4	Notebook feet	0
5.5	Memory expansion board	1
5.6	Mini PCI communications board	1
5.7	RTC battery	0
5.8	Optical drive	1
5.9	Keyboard	2
5.10	Switch cover	0
5.11	Speaker cover	4
5.12	Fan	1
5.13	Heat sink	4
5.14	Processor	0
5.15	Display assembly	7
5.16	Top cover	16
5.17	Bluetooth board	2
5.18	SD Card slot board and cable	2
5.19	VGA board and shield	2
5.20	Modem board and cable	0
5.21	System board	1

# 5.3 Preparing the Notebook for Disassembly

Before you begin any removal or installation procedures:

- 1. Save your work, exit all applications, and shut down the notebook. If you are not sure whether the notebook is off or in Hibernation, briefly press the power button. If your work returns to the screen, save your work, exit all applications, and then shut down the notebook.
- 2. Disconnect all external devices connected to the notebook.
- 3. Disconnect the power cord.
- 4. Remove the battery pack by following these steps:

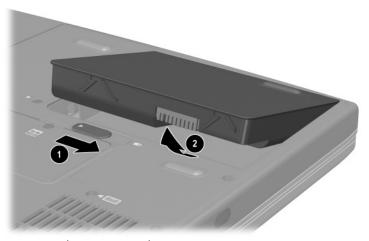
#### **Spare Part Number Information**

Battery pack, 8-cell, 4.4-wH

336962-001

a. Turn the notebook upside down, with the rear panel facing you.

- b. Slide and hold **1** the battery release latch to the right. The front edge of the battery pack releases from the notebook.
- c. Lift the front edge of the battery pack up and swing it back **2**.



#### Removing the Battery Pack

d. Remove the battery pack.

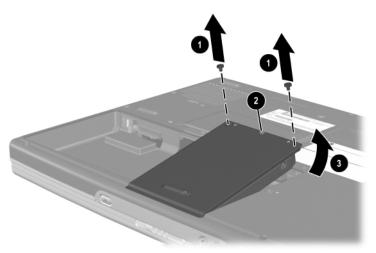
Reverse the above procedure to install the battery pack.

#### **Spare Part Number Information**

Hard drives (hard drive cover, shield, and connector included with hard drive and in Miscellaneous Plastics Kits)

80-GB (5400-rpm)	350082-001
80-GB (4200-rpm)	336992-001
60-GB (5400-rpm)	336991-001
60-GB (4200-rpm)	336990-001
40-GB (4200-rpm)	336989-001
30-GB (4200-rpm)	350081-001

- 5. Remove the hard drive by following these steps:
  - a. Turn the notebook upside down, with the front facing you.
  - b. Remove the two PM2.5×9.5 screws **1** that secure the hard drive to the notebook.
  - c. Use the notch ② on the hard drive cover to lift the rear edge of the hard drive up and swing it forward ③.



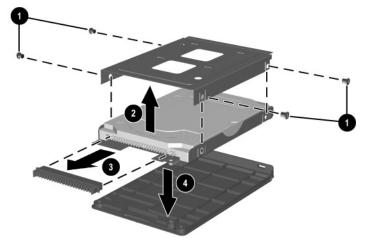
#### Removing the Hard Drive

d. Remove the hard drive.



**CAUTION:** The hard drive cover should be removed only if it is damaged and must be replaced. Unnecessarily removing the cover can result in damage to the cover and hard drive and loss of information.

- e. Remove the four PM2.5×3.5 screws **1** that secure the hard drive to the hard drive cover and shield.
- f. Remove the hard drive shield ② and connector ③ from the hard drive.
- g. Separate the hard drive from the hard drive cover **4**.



Removing the Hard Drive from the Hard Drive Cover



The hard drive cover, shield, and connector are included with the hard drive and also in the Miscellaneous Plastics Kits, spare part number 350130-001 for HP Pavilion zt3000 models, spare part number 338133-001 for HP Compaq nx7000 models, and spare part number 337009-001 for Compaq Presario X1000 models.

Reverse the above procedure to install the hard drive.

#### 5.4 Notebook Feet

The notebook feet are adhesive-backed rubber pads, and are included in the Miscellaneous Plastics Kits, spare part number 350130-001 for HP Pavilion zt3000 models, spare part number 338133-001 for HP Compaq nx7000 models, and spare part number 337009-001 for Compaq Presario X1000 models. The notebook feet attach to the base enclosure as indicated in the following illustration.



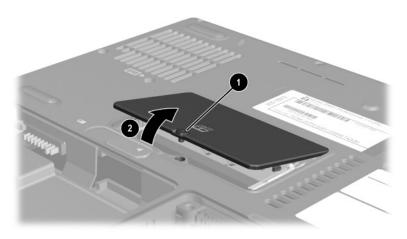
Replacing the Notebook Feet

### 5.5 Memory Expansion Board

#### **Spare Part Number Information**

1024-MB DDR memory expansion board	336909-001
512-MB DDR memory expansion board	336998-001
256-MB DDR memory expansion board	336997-001
128-MB DDR memory expansion board	336996-001

- 1. Prepare the notebook for disassembly (Section 5.3).
- 2. Turn the notebook upside down, with the front facing you.
- 3. Loosen the PM2.5×5.0 screw **①** that secures the memory expansion compartment cover to the notebook.
- 4. Lift the front edge of the cover up ② and swing it back.



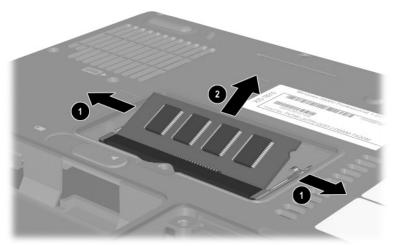
Removing the Memory Expansion Compartment Cover

5. Remove the cover.



The memory expansion compartment cover is included in the Miscellaneous Doors/Covers Kit, spare part number 336984-001.

- 6. Spread the retaining tabs **1** that secure the memory expansion board to the socket. The board rises up at a 45-degree angle.
- 7. Pull the board away from the socket at a 45-degree angle **②**.



Removing the Memory Expansion Board

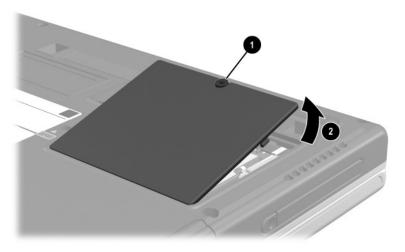
Reverse the above procedure to install a memory expansion board.

#### 5.6 Mini PCI Communications Board

#### **Spare Part Number Information**

Mini PCI 802.11b wireless LAN (ROW)	336976-001
Mini PCI 802.11b wireless LAN (MOW)	336977-001
Mini PCI 802.11g wireless LAN	350083-001

- 1. Prepare the notebook for disassembly (Section 5.3).
- 2. Turn the notebook upside down, with the front facing you.
- 3. Loosen the PM2.5×5.0 screw **1** that secures the Mini PCI compartment cover to the notebook.
- 4. Lift the rear edge of the cover up **2** and swing it forward.



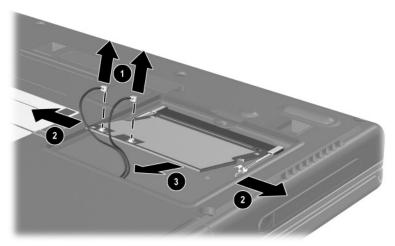
Removing the Mini PCI Compartment Cover

5. Remove the cover.



The Mini PCI compartment cover is included in the Miscellaneous Doors/Covers Kit, spare part number 336984-001.

- 6. Disconnect the two antenna cables from the terminals on the Mini PCI communications board **①**. Note that the longer of the two cables should be connected to the left antenna terminal (marked "AUX") and the shorter cable should be connected to the right terminal (marked "MAIN").
- 7. Spread the retaining tabs **②** that secure the memory expansion board to the socket. The board rises up at a 45-degree angle.
- 8. Pull the board away from the socket at a 45-degree angle **3**.



Removing the Mini PCI Communications Board

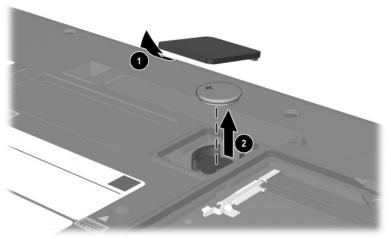
Reverse the above procedure to install a Mini PCI communications board.

### 5.7 RTC Battery



The RTC battery and RTC battery cover are included in the Miscellaneous Doors/Covers Kit, spare part number 336984-001.

- 1. Prepare the notebook for disassembly (Section 5.3).
- 2. Turn the notebook upside down, with the front facing you.
- 3. Insert a flat-bladed tool into the notch **①** on the front edge of the RTC battery cover and separate the front edge of the cover from the notebook.
- 4. Remove the RTC battery from the socket on the system board **2**.



Removing the RTC battery

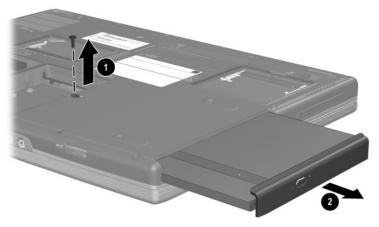
Reverse the above procedure to install an RTC battery.

### 5.8 Optical Drive

#### **Spare Part Number Information**

24X Max DVD-ROM/CD-RW combination drive	336987-001
8X Max DVD-ROM drive	336986-001
24X Max CD-ROM drive	336985-001

- 1. Prepare the notebook for disassembly (Section 5.3).
- 2. Turn the notebook upside down, with the front facing you.
- 3. Remove the PM2.5×9.5 screw ① that secures the optical drive to the notebook.
- 4. Insert a slender tool into the slot in the hard drive bay and push to the right to disengage the optical drive from the notebook 2.



#### Removing the Optical Drive

5. Remove the optical drive.

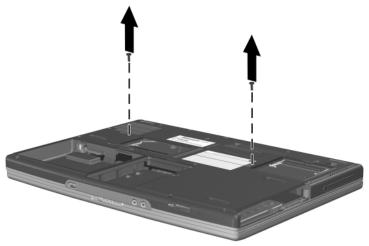
Reverse the above procedure to install an optical drive.

### 5.9 Keyboard

#### **Spare Part Number Information**

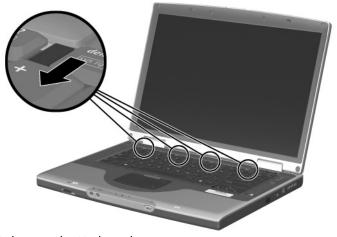
Asia Pacific	337016-371	The Netherlands	337016-331
Australia	337016-011	Norway	337016-091
Belgium	337016-181	People's Republic	
Denmark	337016-081	of China	337016-AA1
France	337016-051	Portugal	337016-131
Germany	337016-041	Saudi Arabia	337016-171
Greece	337016-151	Spain	337016-071
Hong Kong	337016-AC1	Switzerland	337016-111
International	337016-B31	Taiwan	337016-AB1
Italy	337016-061	Thailand	337016-281
Korea	337016-AD1	United Kingdom	337016-031
Latin America	337016-161	United States	337016-001

- 1. Prepare the notebook for disassembly (Section 5.3).
- 2. Turn the notebook upside down, with the front facing you.
- 3. Remove the two PM2.5×15.0 screws that secure the keyboard to the base enclosure.



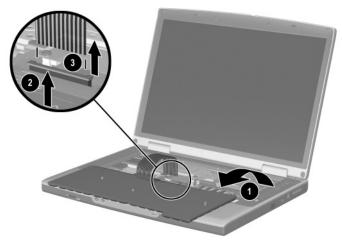
Removing the Keyboard Screws

- 4. Turn the notebook right-side up with the front facing you.
- 5. Open the notebook.
- 6. Slide the four notches on the top edge of the keyboard toward you.



Releasing the Keyboard

- 7. Lift the rear edge of the keyboard, swing it up and forward **①**, and rest it on the top cover.
- 8. Release the ZIF connector ② to which the keyboard cable is attached and disconnect the keyboard cable ③ from the system board.



Disconnecting the Keyboard Cable

9. Remove the keyboard.

Reverse the above procedure to install the keyboard.

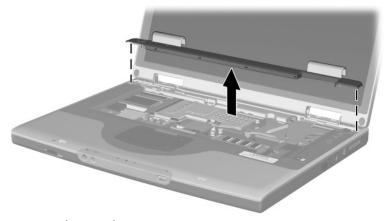
After the keyboard is removed, the internal memory expansion board connector is accessible. Refer to the "Memory Expansion Board" section for instructions on removing the internal memory expansion board.

#### 5.10 Switch Cover



The switch cover is included in the Miscellaneous Plastics Kits, spare part number 350130-001 for HP Pavilion zt3000 models, spare part number 338133-001 for HP Compaq nx7000 models, and spare part number 337009-001 for Compaq Presario X1000 models.

- 1. Prepare the notebook for disassembly (Section 5.3).
- 2. Remove the keyboard (Section 5.9).
- 3. Insert a flat-bladed tool under the outside edges of the hinge cover areas and lift up to disengage the left and right sides of the cover from the notebook.
- 4. Remove the switch cover.



Removing the Switch Cover

Reverse the above procedure to install the switch cover.

# 5.11 Speaker Cover

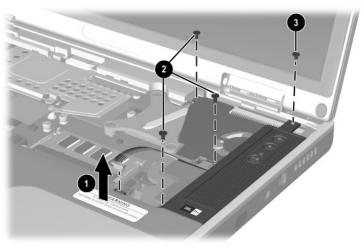
#### **Spare Part Number Information**

Speaker cover with cable

For use with HP Pavilion zt3000 notebooks For use with HP Compaq nx7000 and Compaq Presario X1000 notebooks 350122-001 336973-001

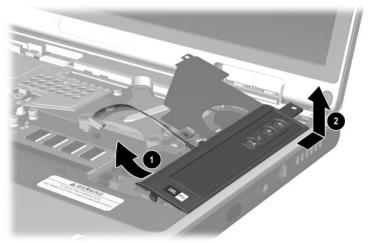
The speaker cover cable is also included in the Miscellaneous Cable Kit, spare part number 336973-001.

- 1. Prepare the notebook for disassembly (Section 5.3).
- 2. Remove the keyboard (Section 5.9).
- 3. Remove the switch cover (Section 5.10).
- 4. Disconnect the audio cable **1** from the system board.
- 5. Remove the three PM2.5×5.0 screws ② and the PM2.5×3.0 screw ③ that secure the speaker cover to the notebook.



Removing the Speaker Cover Screws

- 6. Lift the left side of the speaker cover shield and swing it up and slightly to the right **①**.
- 7. Slide the speaker cover back **②** to disengage it from the notebook.
- 8. Remove the speaker cover.



Removing the Speaker Cover

Reverse the above procedure to install the speaker cover.

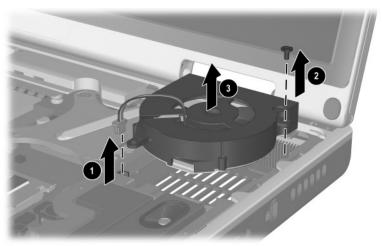
# 5.12 Fan

#### **Spare Part Number Information**

Fan 336993-001

The fan is also included with the heat sink, spare part number 337000-001.

- 1. Prepare the notebook for disassembly (Section 5.3).
- 2. Remove the keyboard (Section 5.9).
- 3. Remove the switch cover (Section 5.10).
- 4. Remove the speaker cover (Section 5.11).
- 5. Disconnect the fan cable **1** from the system board.
- 6. Remove the PM2.5×5.0 screw **2** that secures the fan to the base enclosure.
- 7. Remove the fan **3**.



Removing the Fan

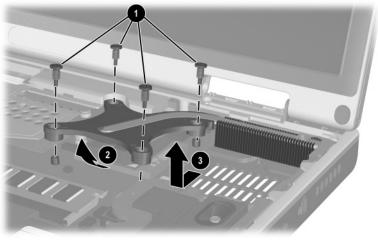
Reverse the above procedure to install the fan.

## 5.13 Heat Sink

#### **Spare Part Number Information**

Heat sink with fan	337000-001
Thermal pad	337001-001

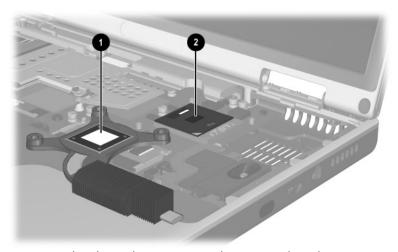
- 1. Prepare the notebook for disassembly (Section 5.3) and remove the following components:
  - ☐ Keyboard (Section 5.9)
  - ☐ Switch cover (Section 5.10)
  - ☐ Speaker cover (Section 5.11)
  - ☐ Fan (Section 5.12)
- 2. Remove the four PM2.0×9.0 spring-loaded shoulder screws **1** that secure the heat sink to the notebook.
- 3. Lift the front edge of the heat sink ② and slide the heat sink out of the notebook at an angle ③.



Removing the Heat Sink



Carefully clean any thermal grease residue from the heat sink **1** and processor surfaces **2** each time you remove the heat sink. Apply new thermal grease to both surfaces.



Removing the Thermal Grease From the Heat Sink and Processor Reverse the above procedure to install the heat sink.

# 5.14 Processor

#### **Spare Part Number Information**

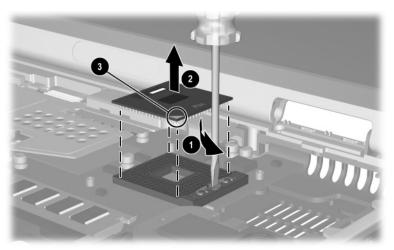
Mobile Intel Pentium 4 Processor-M, 1.7-GHz	345566-001
Mobile Intel Pentium 4 Processor-M, 1.6-GHz	337011-001
Mobile Intel Pentium 4 Processor-M, 1.5-GHz	337023-001
Mobile Intel Pentium 4 Processor-M, 1.4-GHz	337024-001
Mobile Intel Pentium 4 Processor-M, 1.3-GHz	337010-001

- 1. Prepare the notebook for disassembly (Section 5.3) and remove the following components:
  - ☐ Keyboard (Section 5.9)
  - □ Switch cover (Section 5.10)
  - ☐ Speaker cover (Section 5.11)
  - ☐ Fan (Section 5.12)
  - ☐ Heat sink (Section 5.13)

- 2. Use a flat-bladed tool to turn the processor locking screw **1** one-quarter turn counterclockwise.
- 3. Lift the processor straight up **2** and remove it.



Note that the gold triangle **3** should be in the lower right corner when installing the processor.



Removing the Processor

Reverse the above procedure to install the processor.

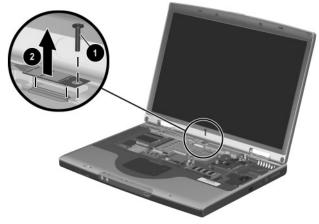
# 5.15 Display Assembly

## **Spare Part Number Information**

With carbonite and platinum blue finish for use with HP Pavilion zt3000 notebooks 15.4-inch, WUXGA 15.4-inch, WSXGA+ 15.4-inch, WXGA	350084-001 350127-001 350126-001
With carbon finish for use with HP Compaq nx7000 notebooks 15.4-inch, WUXGA 15.4-inch, WSXGA+ 15.4-inch, WXGA	337006-001 337003-001 337008-001
With silver finish for use with Compaq Presario X1000 notebooks 15.4-inch, WUXGA 15.4-inch, WSXGA+ 15.4-inch, WXGA	337005-001 337004-001 337007-001
Display inverter (includes four display rubber screw covers)	336994-001

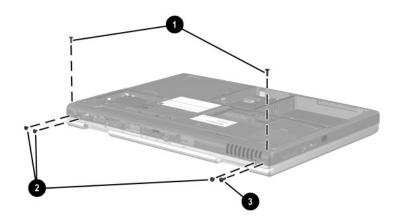
- 1. Prepare the notebook for disassembly (Section 5.3).
- 2. Remove the keyboard (Section 5.9).
- 3. Remove the switch cover (Section 5.10).

- 4. Remove the PM2.5×15.0 screw **1** that secures the display cable to the base enclosure.
- 5. Disconnect the display video cable **2** from the system board.



Disconnecting the Display Cable

- 6. Close the notebook and turn the notebook upside down, with the rear panel facing you.
- 7. Remove the following screws:
  - ☐ Two PM2.5×9.5 screws **①** that secure the display assembly to the base enclosure through the bottom of hte top cover
  - ☐ Three PM2.5×7.0 screws ② that secure the display assembly to the base enclosure through the rear panel
  - One PM2.5×5.0 screw **3** that secures the display assembly to the base enclosure through the rear panel



Removing the Display Screws

- 8. Turn the notebook right-side up with the front facing you.
- 9. Open the display to the fully upright position.
- 10. Lift the display assembly straight up and remove it.



Removing the Display Assembly

Reverse the above procedure to install the display assembly.

# 5.16 Top Cover

#### **Spare Part Number Information**

Top cover (includes TouchPad and TouchPad shield)
For use with HP Pavilion zt3000 notebooks
For use with HP Compaq nx7000 and
Compag Presario X1000 notebooks

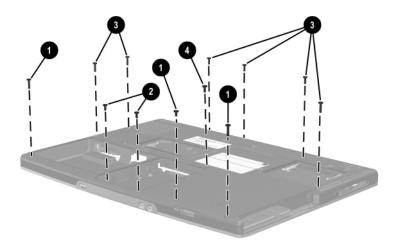
350123-001 336983-001



When replacing the top cover, determine if a Bluetooth board is installed in the defective top cover. If a board is installed, remove it from the defective top cover and install it in the replacement top cover. Refer to Section 5.17, "Bluetooth Board," for instructions on removing and installing a Bluetooth board.

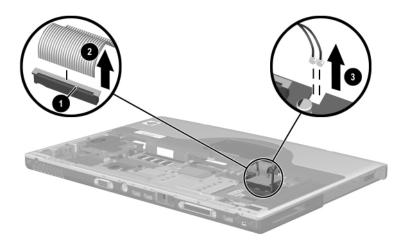
- 1. Prepare the notebook for disassembly (Section 5.3).
- 2. Disconnect the wireless antenna cables from the Mini PCI communications board (Section 5.6).
- 3. Remove the following components:
  - ☐ Optical drive (Section 5.8)
  - ☐ Keyboard (Section 5.9)
  - □ Switch cover (Section 5.10)
  - ☐ Speaker cover (Section 5.11)
  - ☐ Display assembly (Section 5.15)
- 4. Turn the notebook upside down, with the front facing you.

- 5. Remove the following screws:
  - ☐ Three PM2.5×9.5 screws **①** along the front edge of the notebook
  - $\Box$  Two PM2.5×5.0 screws **②** in the hard drive bay
  - $\square$  Six PM2.5×15.0 screws **6**
  - ☐ One PM2.5×9.5 screw **4** behind the hard drive bay



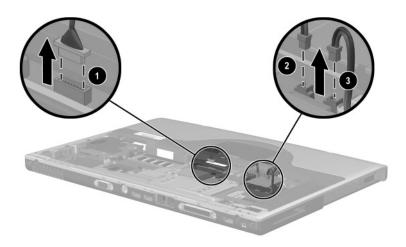
Removing the Top Cover Screws

- 6. Turn the notebook right-side up with the rear panel facing you.
- 7. Release the ZIF connector **①** to which the TouchPad cable is attached and disconnect the TouchPad cable **②** from the system board.
- 8. Route the two antenna cables **3** out of the hole in the system board.



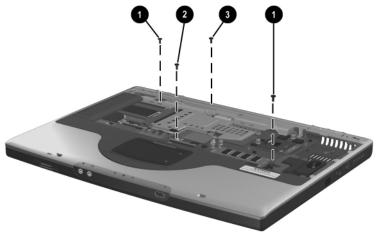
Disconnecting the TouchPad Cable and Routing the Wireless Antenna Cables

- 9. If connected, disconnect the Bluetooth board cable **1** from the system board.
- 10. Disconnect the left **②** and right speaker cables **③** from the system board.



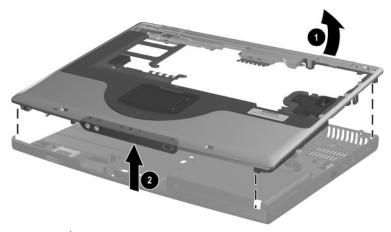
Disconnecting the Bluetooth Wireless Module and Speaker Cables

- 11. Position the notebook so the front faces forward.
- 12. Remove the following screws:
  - ☐ Two PM2.5×7.0 screws **①** that secure the top cover to the base enclosure
  - ☐ One PM2.0×3.0 screw ② that secures the top cover and modem to the base enclosure
  - One PM2.5×5.0 screw **3** that secures the top cover to the base enclosure above the USB connector



Removing the Top Cover Screws

- 13. Lift the back edge of the top cover **①** and swing it forward to disengage it from the base enclosure.
- 14. Remove the top cover **②**.



Removing the Top Cover

Reverse the above procedure to install the top cover.

# 5.17 Bluetooth Board

## **Spare Part Number Information**

Bluetooth wireless communications board

338134-01

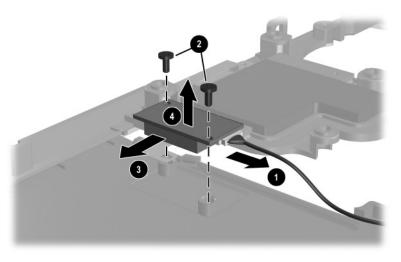
1.	. Prepare the notebook for disassembly (Section 5.3) and remove the following components:				
		Mini PCI communications board (Section 5.6)			
		Optical drive (Section 5.8)			
		Keyboard (Section 5.9)			
		Switch cover (Section 5.10)			
		Speaker cover (Section 5.11)			
		Display assembly (Section 5.15)			
		Top cover (Section 5.16)			
2.	2. Turn the top cover right-side up with the TouchPad facing you.				

3. Disconnect the Bluetooth board cable **1** from the Bluetooth board.



The Bluetooth board cable is included in the Miscellaneous Cable Kit, spare part number 336973-001.

- 4. Remove the two PM1.5×3.0 screws ② that secure the Bluetooth board to the top cover.
- 5. Slide the Bluetooth board forward **3**, then lift it up **4** and remove it from the top cover.



Removing the Bluetooth Board

Reverse the above procedure to install the Bluetooth board.

# 5.18 SD Card Slot Board and Cable

#### **Spare Part Number Information**

SD Card slot board with cable

336963-001

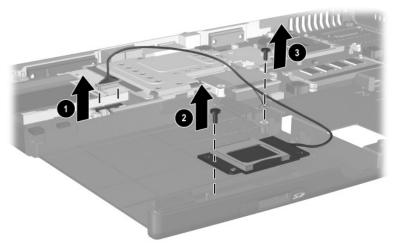
The SD Card slot board cable is also included in the Miscellaneous Cable Kit, spare part number 336973-001.



1.

epare the notebook for disassembly (Section 5.3) and nove the following components:
Mini PCI communications board (Section 5.6)
Optical drive (Section 5.8)
Keyboard (Section 5.9)
Switch cover (Section 5.10)
Speaker cover (Section 5.11)
Display assembly (Section 5.15)
Top cover (Section 5.16)

- 2. Disconnect the SD Card slot board cable **1** from the system board.
- 3. Remove the PM2.5×5.0 screw ② that secures the SD Card slot board to the notebook.
- 4. Remove the PM2.5×5.0 screw 3 that secures the SD Card slot board cable ground loop to the notebook.
- 5. Remove the SD Card slot board and cable.



Removing the SD Card Slot Board and Cable

Reverse the above procedure to install the SD Card slot board and cable.

# 5.19 VGA Board and Shield

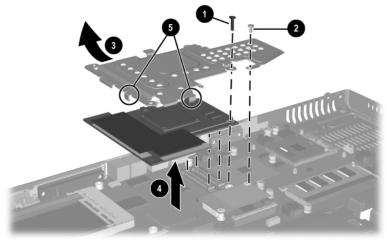
#### **Spare Part Number Information**

VGA boards (include thermal pads)	
For use with HP Pavilion zt3000 notebooks ATI MOBILITY RADEON 9200 with 64-MB video memory ATI MOBILITY RADEON 9200 with 32-MB video memory	350129-001 350128-001
For use with HP Compaq nx7000 and Compaq Presario X1000 notebooks ATI MOBILITY RADEON 9200 with 64 -MB video memory ATI MOBILITY RADEON 9200 with 32-MB video memory ATI MOBILITY RADEON 7500c with 32-MB video memory	336970-001 336969-001 336968-001
VGA board shield (includes thermal pads)	337017-001

1.	Prepare	the	notebool	k for d	isassem	bly (Se	ction	5.3)	and
	remove	the	following	g com	ponents:				

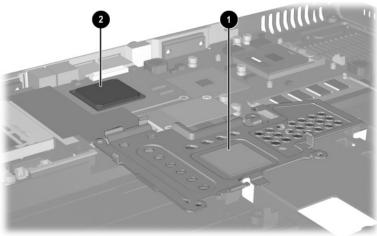
- ☐ Mini PCI communications board (Section 5.6)
- ☐ Optical drive (Section 5.8)
- ☐ Keyboard (Section 5.9)
- ☐ Switch cover (Section 5.10)
- ☐ Speaker cover (Section 5.11)
- ☐ Display assembly (Section 5.12)
- ☐ Top cover (Section 5.16)

- 2. Remove the PM2.5×15.0 and PM2.0×3.0 screws that secure the VGA board shield to the base enclosure.
- 3. Lift the upper left corner of the VGA board **3** to disconnect it from the system board.
- 4. Remove the VGA board and shield **4**.
- 5. Disengage the shield clips **6** to remove the VGA board from the shield.



Removing the VGA Board and Shield

6. The VGA shield thermal pad • and VGA board thermal pad • assist in cooling the notebook. Inspect these pads and replace if necessary each time the shield is removed.



Replacing the Thermal Pads on the VGA Board and Shield Reverse the above procedure to install the VGA board and shield.

# 5.20 Modem and Cable

#### **Spare Part Number Information**

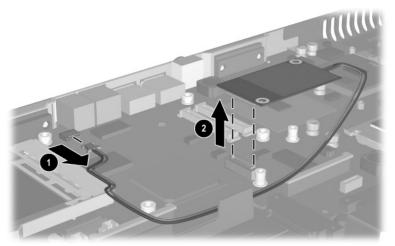
Modem board with cable

336999-001

The modem board cable is also included in the Miscellaneous Cable Kit, spare part number 3361973-001.

- 1. Prepare the notebook for disassembly (Section 5.3) and remove the following components:
  - ☐ Mini PCI communications board (Section 5.6)
  - ☐ Optical drive (Section 5.8)
  - ☐ Keyboard (Section 5.9)
  - □ Switch cover (Section 5.10)

- ☐ Speaker cover (Section 5.11)
- ☐ Display assembly (Section 5.15)
- ☐ Top cover (Section 5.16)
- □ VGA board and shield (Section 5.19)
- 2. Disconnect the modem cable **1** from the system board.
- 3. Lift the left side of the modem board **2** to disconnect it from the system board.
- 4. Remove the modem board.



Removing the Modem Board and Cable

Reverse the above procedure to install the modem and cable.

# 5.21 System Board

#### **Spare Part Number Information**

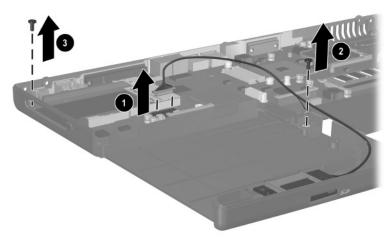
System board (includes thermal pads)	336964-001
PC Card assembly (removal not documented)	337014-001



When replacing the system board, ensure that the following components are removed from the defective system board and installed on the replacement system board:

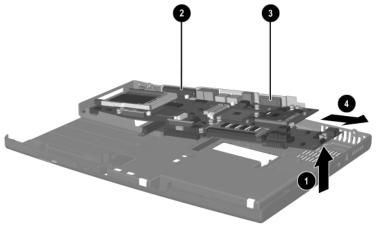
- Memory expansion boards (Section 5.5)
- Mini PCI communications board (Section 5.6)
- RTC battery (Section 5.7)
- Processor (Section 5.14)
- VGA board and shield (Section 5.19)
- Modem and modem cable (Section 5.20)
  - 1. Prepare the notebook for disassembly (Section 5.3) and remove the following components:
    - □ Optical drive (Section 5.8)
    - ☐ Keyboard (Section 5.9)
    - □ Switch cover (Section 5.10)
    - ☐ Speaker cover (Section 5.11)
    - ☐ Display assembly (Section 5.12)
    - ☐ Top cover (Section 5.16)

- 2. Disconnect the SD Card slot board cable **1** from the system board.
- 3. Remove the PM2.5×5.0 screw ② that secures the SD Card slot board cable ground loop to the base enclosure and the PM2.5×5.0 screw ③ that secures the system board to the base enclosure.



Removing the System Board Screws

- 4. Lift the right side of the system board approximately 1 inch ①. If necessary, flex the back edge of the base enclosure out so that the parallel ② and serial connectors ③ clear the base enclosure.
- 5. Slide the system board to the right at an angle **4**.
- 6. Remove the system board.



Removing the System Board

Reverse the above procedure to install the system board.

# **Specifications**

This chapter provides physical and performance specifications.

#### Table 6-1 Notebook

Dimensions		
Height Width Depth	3.45 cm 25.40 cm 35.56 cm	1.4 in 10.0 in 14.0 in
Weight (varies by configu	ıration)	
	2.95 kg	6.5 lbs
Stand-alone power requ	irements	
Nominal operating voltage	14.4 VDC	
Average operating power	15.8 W	
Peak operating power Power in Standby mode	38.0 W < 800 mW	
Power in Hibernation mode	< 100 mW	
Temperature		
Operating (not writing optical)	0°C to 35°C	32°F to 95°F
Operating (writing optical)	5°C to 35°C	41°F to 95°F
Nonoperating	-20°C to 60°C	-4°F to 140°F

#### Table 6-1 Notebook *(Continued)*

#### Relative humidity (noncondensing)

Operating 10% to 90%

Nonoperating 5% to 95%, 38.7°C (101.6°F) maximum wet bulb

temperature

#### Altitude (unpressurized)

Operating (14.7 to -15.24 to 3,048 m -50 to 10,000 ft

10.1 psia)

Nonoperating (14.7 to -15.24 to 12,192 m -50 to 40,000 ft

4.4 psia)

#### Shock

Operating 10 g, 11 ms, half-sine Nonoperating 175 g, 2 ms, half-sine



Applicable product safety standards specify thermal limits for plastic surfaces. The notebook operates well within this range of temperatures.

Table 6-2 15.4-inch, Wide UXGA, TFT Display

Dimensions	·	• •
Height	20.7 cm	8.1 in
Width	33.1 cm	13.0 in
Diagonal	39.1 cm	15.4 in
Number of colors	up to 16.8 million	
Contrast ratio	300:1	
Brightness	170 nits typical	
Pixel resolution		
Pitch	0.173 × 0.173 mm	
Format	1920 × 1200	
Configuration	RGB vertical stripe	
Backlight	Edge lit	
Character display	80 × 25	
Viewing angle	+/- 55° horizontal, +/- 45° vertical typical	

Table 6-3 15.4-inch, Wide SXGA+, TFT Display

Dimensions		
Height	20.7 cm	8.1 in
Width	33.1 cm	13.0 in
Diagonal	39.1 cm	15.4 in
Number of colors	up to 16.8 million	
Contrast ratio	200:1	
Brightness	180 nits typical	
Pixel resolution		
Pitch	0.197 × 0.197 mm	
Format	1680 × 1050	
Configuration	RGB vertical stripe	
Backlight	Edge lit	
Character display	80 × 25	
Viewing angle	+/- 65° horizontal, +/- 50° vertical typical	

### Table 6-4 15.4-inch, Wide XGA+, TFT Display

Dimensions	_	
Height	20.7 cm	8.1 in
Width	33.1 cm	13.0 in
Diagonal	39.1 cm	15.4 in
Number of colors	up to 16.8 million	
Contrast ratio	200:1	
Brightness	180 nits typical	
Pixel resolution		
Pitch	0.259 × 0.259 mm	
Format	1280 × 800	
Configuration	RGB vertical stripe	
Backlight	Edge lit	
Character display	80 × 25	
Viewing angle	+/- 65° horizontal, +/- 50° vertical typical	
	•	·

Table 6-5 Hard Drives

	80-GB	60-GB (5400- rpm)	60-GB (4200- rpm)	40-GB	
User capacity per drive <sup>1</sup>	80-GB	60-GB	40-GB	30-GB	
Dimensions					
Height Width Weight	9.5 mm 70 mm 99 g	9.5 mm 70 mm 102 g	9.5 mm 70 mm 99 g	9.5 mm 70 mm 99 g	
Interface type	ATA-5	ATA-5	ATA-5	ATA-5	
Transfer rate					
Synchronous (maximum) Security	100 MB/ sec ATA security	100 MB/ sec ATA security	100 MB/ sec ATA security	100 MB/ sec ATA security	
Seek times (typical read, including setting)					
Single track Average Maximum	3 ms 13 ms 24 ms				
Logical blocks <sup>2</sup>	156,301,488	117,210,240	78,140,160	58,605,120	
Disk rotational speed	4200 rpm	5400 rpm	4200 rpm	4200 rpm	
Operating temperature	5°C to 55°C (41°F to 131°F)				

<sup>&</sup>lt;sup>1</sup>1 GB = 1,073,741,824 bytes.

Certain restrictions and exclusions apply. Consult the HP Customer Support Center for details.

<sup>&</sup>lt;sup>2</sup>Actual drive specifications may differ slightly.

#### Table 6-6 External AC Adapter

Weight	.304 kg	0.67 lb	
Power supply			
Rated input voltage Rated input current Rated frequency	100 to 240 VAC RMS 1.7 A RMS 47 to 63 Hz		

#### Table 6-7 8-cell, Primary Li-lon Battery Pack

13.4 cm	5.25 in
9.2 cm	3.63 in
1.9 cm	.75 in
.43 kg	.96 lb
14.8 V	
4.4 aH	
64 wH	
0°C to 60°C	32°F to 140°F
-20°C to 60°C	-4°F to 104°F
2 to 3 hours	
2 to 5 hours	
	9.2 cm 1.9 cm .43 kg 14.8 V 4.4 aH 64 wH 0°C to 60°C -20°C to 60°C

#### Table 6-8 24X DVD/CD-RW Drive

24X DVI	24X DVD/CD-RW Drive					
Applicable disc	DVD-5, DVD-9, DVD-10 CD-ROM (Mode 1 and 2) CD Digital Audio CD-XA ready (Mode 2, Form 1 and 2) CD-I ready (Mode 2, Form 1 and 2) CD-R (read only) CD Plus Photo CD (single/multisession) CD-Bridge					
Center hole diameter	1.5 cm	0.59 in				
Disc diameter						
Standard disc Mini disc	12 cm 8 cm	4.72 in 3.15 in				
Disc thickness	1.2 mm	0.047 in				
Track pitch	0.74 μm					
Access time						
Random Full stroke	< 150 ms < 225 ms					
Audio output level	Line-out, 0.7 Vrms					
Cache buffer	128 KB/s					
Data transfer rate						
CD-R (24X) CD-RW (10X) CD-ROM (24X) DVD (8X)  Multiword DMA mode 2	3600 KB/s (150 KB/s at 1X CD rate) 1500 KB/s (150 KB/s at 1X CD rate) 3600 KB/s (150 KB/s at 1X CD rate) 10,800 KB/s (1352 KB/s at 1X DVD rate) 16.6 MB/s					
Startup time	< 15 seconds					
Stop time	< 6 seconds					

### Table 6-9 24X CD-RW Drive

SD-RW Drive	
DVD-5, DVD-9, DVD-10 CD-ROM (Mode 1 and 2) CD Digital Audio CD-XA ready (Mode 2, Form 1 and 2) CD-I ready (Mode 2, Form 1 and 2) CD-R (read only) CD Plus Photo CD (single/multisession) CD-Bridge	
1.5 cm	0.59 in
12 cm 8 cm	4.72 in 3.15 in
1.2 mm	0.047 in
0.74 μm	
< 150 ms < 225 ms	
Line-out, 0.7 Vrr	ms
128 KB/s	
1500 KB/s (150 3600 KB/s (150	KB/s at 1X CD rate) KB/s at 1X CD rate) KB/s at 1X CD rate) 52 KB/s at 1X DVD rate)
< 15 seconds	
< 6 seconds	
	DVD-5, DVD-9, CD-ROM (Mode CD Digital Audio CD-XA ready (Mode CD-XA ready (Mode CD-R (read only CD-R (read only CD Plus Photo CD (singl CD-Bridge 1.5 cm 12 cm 8 cm 1.2 mm 0.74 µm 4 cm 150 ms cm 128 KB/s 1500 KB/s (150 1500 KB/s (150 10,800 KB/s (150 10,800 KB/s (131 16.6 MB/s cm 150 seconds 15 seconds 15 cm 15 cm 15 seconds 15 cm 15 c

### Table 6-10 8X DVD-ROM Drive

8X DVD-ROM Drive			
Applicable disc	DVD-5, DVD-9, DVD-10 CD-ROM (Mode 1 and 2) CD Digital Audio CD-XA ready (Mode 2, Form 1 and 2) CD-I ready (Mode 2, Form 1 and 2) CD-R (read only) CD Plus Photo CD (single/multisession) CD-Bridge		
Center hole diameter	1.5 cm	0.59 in	
Disc diameter			
Standard disc Mini disc	12 cm 8 cm	4.72 in 3.15 in	
Disc thickness	1.2 mm	0.047 in	
Track pitch	0.74 μm		
Access time			
Random DVD media Full stroke DVD media Random CD media Full stroke CD media	< 150 ms < 225 ms < 110 ms < 200 ms		
Audio output level	Line-out, 0.7 Vr	ms	
Cache buffer	512 KB/s		
Data transfer rate			
Max 24X CD Max 8X DVD	3600 KB/s (150 KB/s at 1X CD rate) 10,800 KB/s (1352 KB/s at 1X DVD rate) 16.6 MB/s		
Multiword DMA mode 2			
Startup time	< 10 seconds		
Stop time	< 3 seconds		

### Table 6-11 24X CD-ROM Drive

24X CD-	HOW DIVE		
Applicable disc	DVD-5, DVD-9, DVD-10 CD-ROM (Mode 1 and 2) CD Digital Audio CD-XA ready (Mode 2, Form 1 and 2) CD-I ready (Mode 2, Form 1 and 2) CD-R (read only) CD Plus Photo CD (single/multisession) CD-Bridge		
Center hole diameter	1.5 cm	0.59 in	
Disc diameter			
Standard disc Mini disc	12 cm 8 cm	4.72 in 3.15 in	
Disc thickness	1.2 mm 0.047 in		
Track pitch	1.6 µm		
Access time			
Random Full stroke	< 150 ms < 300 ms		
Audio output level	Line-out, 0.7 Vrm	S	
Cache buffer	128 KB/s		
Data transfer rate			
Sustained (16X) Variable Multiword DMA mode 2	2400 KB/s 1500 to 3600 KB/s (10X to 24X) 16.6 MB/s		
Startup time	< 8 seconds		
Stop time	< 4 seconds		

## Table 6-12 System DMA

Hardware DMA	System Function	
DMA0	Available for audio	
DMA1*	Entertainment audio (default; alternate = DMA0, DMA3, none)	
DMA2*	Diskette drive	
DMA3	ECP parallel port LPT1 (default; alternate = DMA0, none)	
DMA4	DMA controller cascading (not available)	
DMA5*	Available for PC Card	
DMA6	Not assigned	
DMA7	Not assigned	
*PC Card controller can use DMA 1, 2, or 5.		

Table 6-13 System Interrupts

Hardware IRQ	System Function
IRQ0	System timer
IRQ1	Keyboard controller
IRQ2	Cascaded
IRQ3	COM2
IRQ4	COM1
IRQ5	Audio (default)*
IRQ6	Diskette drive
IRQ7	Parallel port
IRQ8	Real time clock (RTC)
IRQ9	Infrared
IRQ10	System use
IRQ11	System use
IRQ12	Internal pointing stick or external mouse
IRQ13	Coprocessor (not available to any peripheral)
IRQ14	IDE interface (hard drive and optical drive)
IRQ15	System use
	PC Cards may assert IRQ3, IRQ4, IRQ5, IRQ7, IRQ9, IRQ10, IRQ11, or IRQ15. Either the infrared or the serial port may assert IRQ3 or IRQ4.

\*Default configuration; audio possible configurations are IRQ5, IRQ7, IRQ9, IRQ10, or none.

Table 6-14 System I/O Addresses

I/O Address (hex)	System Function (shipping configuration)
000 - 00F	DMA controller no. 1
010 - 01F	Unused
020 - 021	Interrupt controller no. 1
022 - 024	Opti chipset configuration registers
025 - 03F	Unused
02E - 02F	87334 "Super I/O" configuration for CPU
040 - 05F	Counter/timer registers
044 - 05F	Unused
060	Keyboard controller
061	Port B
062 - 063	Unused
064	Keyboard controller
065 - 06F	Unused
070 - 071	NMI enable/real time clock (RTC)
072 - 07F	Unused
080 - 08F	DMA page registers
090 - 091	Unused
092	Port A
093 - 09F	Unused
0A0 - 0A1	Interrupt controller no. 2

Table 6-14
System I/O Addresses (Continued)

I/O Address (hex)	System Function (shipping configuration)
0A2 - 0BF	Unused
0C0 - 0DF	DMA controller no. 2
0E0 - 0EF	Unused
0F0 - 0F1	Coprocessor busy clear/reset
0F2 - 0FF	Unused
100 - 16F	Unused
170 - 177	Secondary fixed disk controller
178 - 1EF	Unused
1F0 - 1F7	Primary fixed disk controller
1F8 - 200	Unused
201	Joystick (decoded in ESS1688)
202 - 21F	Unused
220 - 22F	Entertainment audio
230 - 26D	Unused
26E - 26	Unused
278 - 27F	Unused
280 - 2AB	Unused
2A0 - 2A7	Unused
2A8 - 2E7	Unused
2E8 - 2EF	Reserved serial port

Table 6-14
System I/O Addresses (Continued)

I/O Address (hex)	System Function (shipping configuration)
2F0 - 2F7	Unused
2F8 - 2FF	Infrared port
300 - 31F	Unused
320 - 36F	Unused
370 - 377	Secondary diskette drive controller
378 - 37F	Parallel port (LPT1/default)
380 - 387	Unused
388 - 38B	FM synthesizer—OPL3
38C - 3AF	Unused
3B0 - 3BB	VGA
3BC - 3BF	Reserved (parallel port/no EPP support)
3C0 - 3DF	VGA
3E0 - 3E1	PC Card controller in CPU
3E2 - 3E3	Unused
3E8 - 3EF	Internal modem
3F0 - 3F7	"A" diskette controller
3F8 - 3FF	Serial port (COM1/default)
CF8 - CFB	PCI configuration index register (PCIDIVO-1)
CFC - CFF	PCI configuration data register (PCIDIVO-1)



## **Connector Pin Assignments**

## Table A-1 RJ-45 Network Interface



Pin	Signal	Pin	Signal
1	Transmit +	5	Unused
2	Transmit –	6	Receive –
3	Receive +	7	Unused
4	Unused	8	Unused

### Table A-2 RJ-11 Modem



Pin	Signal	Pin	Signal
1	Unused	4	Unused
2	Tip	5	Unused
3	Ring	6	Unused

### Table A-3 Universal Serial Bus



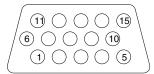
Pin	Signal	Pin	Signal
1	+5 VDC	3	Data +
2	Data –	4	Ground

### Table A-4 S-Video



Pin	Signal	Pin	Signal
1	Ground (Y)	3	Y-Luminance (Intensity)
2	Ground (C)	4	C-Chrominance (Color)

## Table A-5 External Monitor



Pin	Signal	Pin	Signal
1	Red analog	9	+5 VDC
2	Green analog	10	Ground
3	Blue analog	11	Monitor detect
4	Not connected	12	DDC 2B data
5	Ground	13	Horizontal sync
6	Ground analog	14	Vertical sync
7	Ground analog	15	DDC 2B clock
8	Ground analog		

### Table A-6 Audio Line-Out



Pin	Signal	Pin	Signal
1	Audio out	2	Ground

### Table A-7 Microphone



Pin	Signal	Pin	Signal
1	Audio in	2	Ground

### Table A-8 Parallel



Pin	Signal	Pin	Signal
1	Strobe	14	Auto Linefeed
2	Data Bit 0	15	Error
3	Data Bit 1	16	Initialize Printer
4	Data Bit 2	17	Select In
5	Data Bit 3	18	Ground
6	Data Bit 4	19	Ground
7	Data Bit 5	20	Ground
8	Data Bit 6	21	Ground
9	Data Bit 7	22	Ground
10	Acknowledge	23	Ground
11	Busy	24	Ground
12	Paper End	25	Ground
13	Select		

## **Power Cord Set Requirements**

## **3-Conductor Power Cord Set**

The wide range input feature of the notebook permits it to operate from any line voltage from 100 to 120 or 220 to 240 volts AC.

The power cord set included with the notebook meets the requirements for use in the country where the equipment is purchased.

Power cord sets for use in other countries must meet the requirements of the country where the notebook is used. For more information on power cord set requirements, contact an HP authorized reseller or service provider.

## **General Requirements**

The following requirements are applicable to all countries:

- The length of the power cord set must be at least 1.5 meters (5 feet) and a maximum of 2 meters (6.50 feet).
- All power cord sets must be approved by an acceptable accredited agency responsible for evaluation in the country where the power cord set will be used.
- The power cord set must have a minimum current capacity of 10 amps and a nominal voltage rating of 125 or 250 volts AC, as required by each country's power system.
- The appliance coupler must meet the mechanical configuration of an EN 60 320/IEC 320 Standard Sheet C13 connector for mating with the appliance inlet on the back of the notebook.

## **Country-Specific Requirements**

## **3-Conductor Power Cord Set Requirements**

Country	Accredited Agency	Applicable Note Number
Australia	EANSW	1
Austria	OVE	1
Belgium	CEBC	1
Canada	CSA	2
Denmark	DEMKO	1
Finland	FIMKO	1
France	UTE	1
Germany	VDE	1
Italy	IMQ	1
Japan	METI	3
The Netherlands	KEMA	1
Norway	NEMKO	1
Sweden	SEMKO	1
Switzerland	SEV	1

### 3-Conductor Power Cord Set Requirements (Continued)

Country	Accredited Agency	Applicable Note Number
United Kingdom	BSI	1
United States	UL	2

#### Notes

- The flexible cord must be <HAR> Type HO5VV-F, 3-conductor, 1.0 mm<sup>2</sup> conductor size. Power cord set fittings (appliance coupler and wall plug) must bear the certification mark of the agency responsible for evaluation in the country where it will be used.
- The flexible cord must be Type SPT-3 or equivalent, No. 18 AWG, 3-conductor. The wall plug must be a two-pole grounding type with a NEMA 5-15P (15 A, 125 V) or NEMA 6-15P (15 A, 250 V) configuration.
- 3. The appliance coupler, flexible cord, and wall plug must bear a "T" mark and registration number in accordance with the Japanese Dentori Law. The flexible cord must be Type VCT or VCTF, 3-conductor, 1.00 mm<sup>2</sup> conductor size. The wall plug must be a two-pole grounding type with a Japanese Industrial Standard C8303 (7 A, 125 V) configuration.

## **Screw Listing**

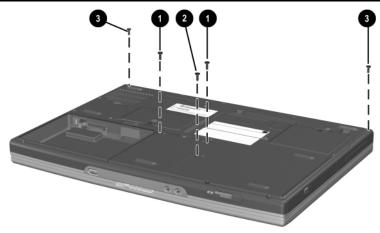
This appendix provides specification and reference information for the screws used in the notebook. All screws listed in this appendix are available in the Miscellaneous Screw Kit, spare part number 337012-001.

### Table C-1 Phillips PM2.5×9.5 Screw

Color	Qty.	Length	Thread	Head Width
Black	9	9.5 mm	2.5 mm	5.0 mm

#### Where used:

- Two screws that secure the hard drive to the notebook (documented in Section 5.3)
- ② One screw that secures the optical drive to the notebook (documented in Section 5.8)
- Two screws that secure the display assembly to the notebook (documented in Section 5.15)

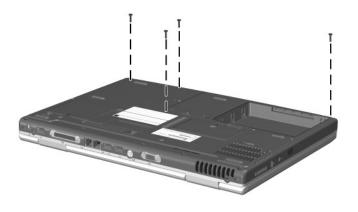


Phillips PM2.5×9.5 Screw Locations

Table C-1
Phillips PM2.5×9.5 Screw (Continued)

Color	Qty.	Length	Thread	Head Width
Black	9	9.5 mm	2.5 mm	5.0 mm

Four screws that secure the top cover to the notebook (documented in Section 5.16)



Phillips PM2.5×7.0 Screw Locations

### Table C-2 Phillips PM2.5×7.0 Screw

Color	Qty.	Length	Thread	Head Width
Black	5	7.0 mm	2.5 mm	5.0 mm

#### Where used:

Three screws that secure the display assembly to the notebook through the rear panel (documented in Section 5.15)

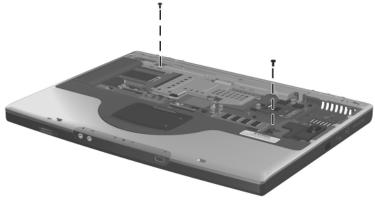


Phillips PM2.5×7.0 Screw Locations

Table C-2
Phillips PM2.5×7.0 Screw (Continued)

Color	Qty.	Length	Thread	Head Width
Black	5	7.0 mm	2.5 mm	5.0 mm

Two screws that secure the top cover to the notebook (documented in Section 5.16)



Phillips PM2.5×7.0 Screw Locations

Table C-3 Phillips PM2.5×3.5 Screw

= = +   [m   mm	Color	Qty.	Length	Thread	Head Width
	Silver	4	3.5 mm	2.5 mm	5.0 mm

Four screws that secure the hard drive to the hard drive cover and shield (documented in Section 5.3)



Phillips PM2.5×3.5 Screw Locations

Table C-4
Phillips PM2.5×5.0 Screw

Color	Qty.	Length	Thread	Head Width
Black	13	5.0 mm	2.5 mm	5.0 mm

- One screw that secures the memory expansion compartment cover to the notebook (documented in Section 5.5)
- 2 One screw that secures the Mini PCI compartment cover to the notebook (documented in Section 5.6)



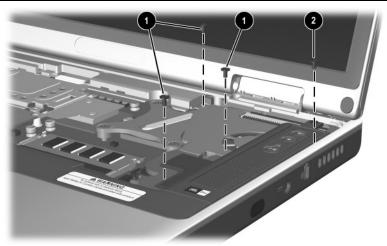
Phillips PM2.5×5.0 Screw Locations

## Table C-4 Phillips PM2.5×5.0 Screw (Continued)

Color	Qty.	Length	Thread	Head Width
Black	13	5.0 mm	2.5 mm	5.0 mm

#### Where used:

- Three screws that secure the speaker cover to the notebook (documented in Section 5.11)
- ② One screw that secures the fan to the notebook (documented in Section 5.12)



Phillips PM2.5×5.0 Screw Locations

Table C-4
Phillips PM2.5×5.0 Screw (Continued)

Color	Qty.	Length	Thread	Head Width
Black	13	5.0 mm	2.5 mm	5.0 mm

One screw that secures the display assembly to the notebook through the rear panel (documented in Section 5.15)

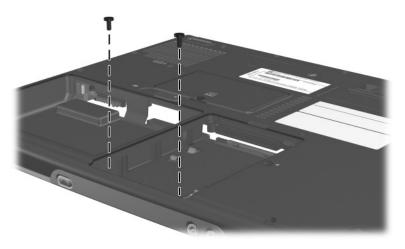


Phillips PM2.5×5.0 Screw Locations

Table C-4
Phillips PM2.5×5.0 Screw (Continued)

Color	Qty.	Length	Thread	Head Width
Black	13	5.0 mm	2.5 mm	5.0 mm

Two screws that secure the top cover to the notebook in the hard drive bay (documented in Section 5.16)

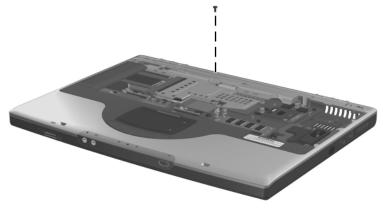


Phillips PM2.5×5.0 Screw Locations

Table C-4
Phillips PM2.5×5.0 Screw (Continued)

mm	Color	Qty.	Length	Thread	Head Width
	Black	13	5.0 mm	2.5 mm	5.0 mm

One screw that secures the top cover to the notebook (documented in Section 5.16)

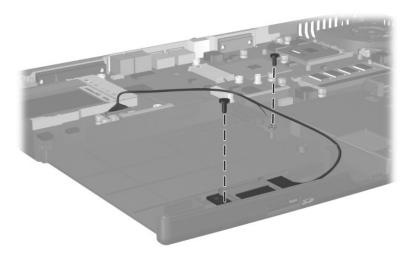


Phillips PM2.5×5.0 Screw Location

Table C-4
Phillips PM2.5×5.0 Screw (Continued)

mm	Color	Qty.	Length	Thread	Head Width
	Black	13	5.0 mm	2.5 mm	5.0 mm

Two screws that secure the SD Card slot board and cable to the notebook (documented in Section 5.18)



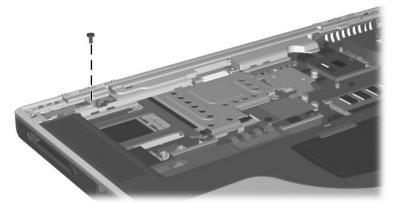
Phillips PM2.5×5.0 Screw Locations

# Table C-4 Phillips PM2.5×5.0 Screw (Continued)

Color	Qty.	Length	Thread	Head Width
Black	13	5.0 mm	2.5 mm	5.0 mm

#### Where used:

One screw that secures the system board to the notebook (documented in Section 5.21)



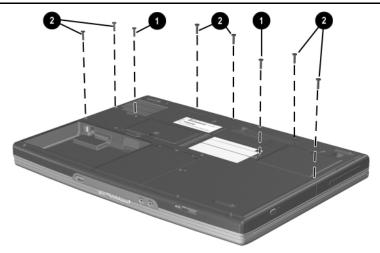
Phillips PM2.5×5.0 Screw Location

## Table C-5 Phillips PM2.5×15.0 Screw

###	Color	Qty.	Length	Thread	Head Width
	Black	10	15.0 mm	2.5 mm	5.0 mm

#### Where used:

- Two screws that secure the keyboard to the notebook (documented in Section 5.9)
- 2 Six screws that secure the top cover to the notebook (documented in Section 5.16)



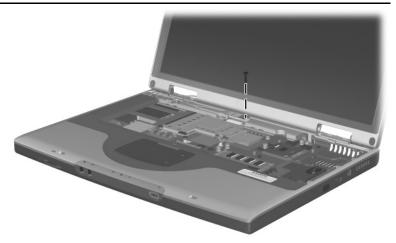
Phillips PM2.5×15.0 Screw Locations

## Table C-5 Phillips PM2.5×15.0 Screw (Continued)

Color	Qty.	Length	Thread	Head Width
Black	10	15.0 mm	2.5 mm	5.0 mm

#### Where used:

One screw that secures the display assembly cable to the notebook (documented in Section 5.15)



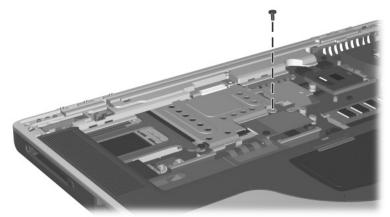
Phillips PM2.5×15.0 Screw Location

## Table C-5 Phillips PM2.5×15.0 Screw (Continued)

###	Color	Qty.	Length	Thread	Head Width
	Black	10	15.0 mm	2.5 mm	5.0 mm

#### Where used:

One screw that secures the VGA shield to the notebook (documented in Section 5.19)



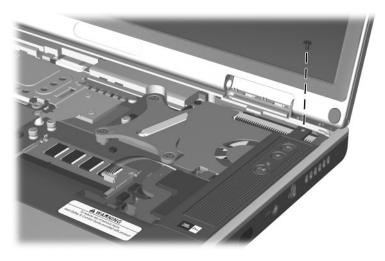
Phillips PM2.5×15.0 Screw Location

## Table C-6 Phillips PM2.5×3.0 Screw

Color	Qty.	Length	Thread	Head Width
Black	1	3.0 mm	2.5 mm	5.0 mm

#### Where used:

One screw that secures the speaker cover to the notebook (documented in Section 5.11)



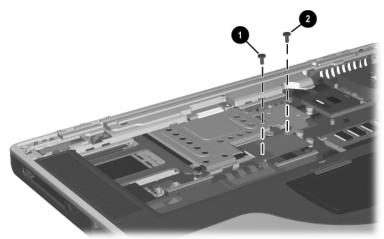
Phillips PM2.5×3.0 Screw Location

### Table C-7 Phillips PM2.0×3.0 Screw

Color	Qty.	Length	Thread	Head Width
Black	2	3.0 mm	2.0 mm	4.0 mm

#### Where used:

- One screw that secures the top cover to the notebook (documented in Section 5.16)
- One screw that secures the VGA shield to the notebook (documented in Section 5.19)

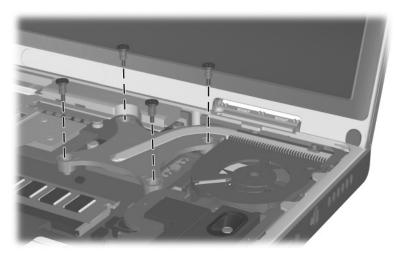


Phillips PM2.0×3.0 Screw Locations

Table C-8
Phillips PM2.0×9.0 Spring-Loaded Screw

Color	Qty.	Length	Thread	Head Width
Silver	4	9.0 mm	2.0 mm	6.0 mm

Four screws that secure the heat sink to the notebook (documented in Section 5.13)



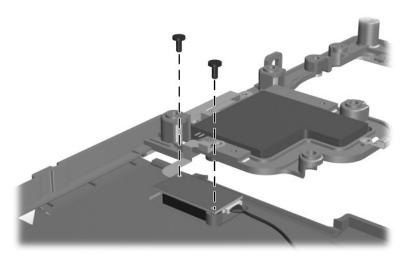
Phillips PM2.0×9.0 Spring-Loaded Screw Locations

## Table C-9 Phillips PM1.5×3.0 Screw

= = =⊕ <b> </b> mm	Color	Qty.	Length	Thread	Head Width
	Silver	2	3.0 mm	1.5 mm	2.0 mm

#### Where used:

Two screws that secure the Bluetooth board to the top cover (documented in Section 5.17)



Phillips PM1.5×3.0 Screw Locations

## Index

1394 connector, location 1–29 802.11b wireless LAN, spare part numbers 3–9, 5–11	Bluetooth wireless communications board removal 5–36 spare part number 3–5, 3–9, 5–11, 5–36
AC adapter spare part number 3–15 specifications 6–7	bottom components 1–34
applications key, location 1–31 audio line-out jack	cables, service considerations 4–2 caps lock light, location 1–33
location 1–27 pin assignments A–4 audio troubleshooting 2–21	CD-ROM drive removal 5–14 spare part number 5–14
<b>B</b> base enclosure, spare part number 3–7	specifications 6–11 CD-RW drive, specifications 6–9
battery bay, location 1–35 battery pack removal 5–4 spare part number 3–9 specifications 6–7 battery pack release latch, location 1–35	components bottom 1–34 front 1–26 keyboard 1–30 left-side 1–26 rear panel 1–28 right-side 1–28 top 1–32

Computer Setup	display lid switch, location
Advanced Menu 2-5	1–33
File Menu 2–3	display release latch, location
overview 2–1	1–27
Security Menu 2-4	DMA specifications 6–12
connector pin assignments	docking connector cover 3–10
audio line-out jack A-4	docking connector, location
external monitor connector	1–35
A-3	drives, preventing damage 4–3
microphone jack A-4	DVD-ROM drive
modem jack A–2	removal 5–14
monitor connector A-3	spare part number 5–14
network jack A-1	specifications 6–10
RJ-11 telephone jack A–2	E
RJ-45 network jack A–1	_
S-Video connector A–2	electrostatic discharge 4–4,
Universal Serial Bus (USB)	4–7
connector A–2	external monitor connector
connectors, service	location 1–29
considerations 4–2	pin assignments A–3
cursor control keys, location	F
1–31	F1 through F12 function keys,
	location 1–31
D	fan
design overview 1–36	removal 5–21
Diagnostics for Windows 2–1	spare part number 3–7,
disassembly sequence chart	5–21
5–3	features 1–22
display assembly	feet
removal 5–26	illustrated 3–10
spare part numbers 3–3,	locations 5–8
5–26	Fn key, location 1–31
specifications 6–3, 6–4,	front components 1–26
6–5	Tom components 1 20
display inverter, spare part	
number 3–3, 5–26	

network jack, pin assignments A-1 network, troubleshooting 2–26 nonfunctioning device, troubleshooting 2–15, 2–23  troubleshooting 2–15 power button 1–32 power connector 1–28 power cord, spare part numbers 3–15, 3–16 power management features 1–25	location 1–29 pointing device, pin assignments A–3 troubleshooting 2–25 mute button, location 1–33 port replicator,	Kit components 3–9 spare part number 3–9 Miscellaneous Plastics Kit components 3–3, 3–10 spare part numbers 3–3, 3–11 models 1–2 modem cable 3–12, 3–13 jack, pin assignments A–2 removal 5–14 spare part numbers 3–3, 3–10 packing precautions 4–4 parallel connector location 1–29 pin assignments A–5 password, clearing 1–24 PC Card assembly, spare part number 3–7 PC Card eject button, location 1–27 PC Card slot, location 1–27 PC Card space saver 3–10 plastic parts 4–2	Mini PCI compartment cover illustrated 3–13 location 1–35 removal 5–11 mum lk key, location 1–31 num lock light, location 1–33 removal 5–11 mum lock light, location 1–33 operating system loading, troubleshooting 2–16 optical drive location 1–27 location 1–27
pin assignments A–3 troubleshooting 2–25		monitor connector plastic parts 4–2	Kit components 3–9 spare part number 3–9 Miscellaneous Plastics Kit components 3–3, 3–10 spare part numbers 3–3, 3–11 models 1–2 modem cable 3–12, 3–13 jack, pin assignments A–2 removal 5–42 removal 5–14 spare part numbers 3–5, 3–14, 5–14  P packing precautions 4–4 parallel connector location 1–29 pin assignments A–5 password, clearing 1–24 PC Card assembly, spare part number 3–7 PC Card eject button, location 1–27 PC Card slot, location 1–27

power, troubleshooting 2–9	SD Card slot board cable 3–12
processor	3–13
removal 5–24	SD Card slot, location 1–27
spare part numbers 3–7, 5–24	1–29
spare part numbers 3–7, 5–24  R rear panel components 1–28 removal preliminaries 4–1 procedures 5–1 replacement preliminaries 4–1 procedures 5–1 right-side components 1–28 RJ-11 telephone jack location 1–29 pin assignments A–2 RJ-45 network jack location 1–29 pin assignments A–1 RTC (real time clock) battery illustrated 3–13 removal 5–13 RTC (real time clock) battery cover illustrated 3–13 location 1–34	security cable slot, location 1–29 serial number 3–1, 5–2 service considerations 4–2 speaker cover removal 5–19 spare part numbers 3–5, 5–19 speaker cover cable 3–12, 3–13 speakers, location 1–32 specifications AC adapter 6–7 battery pack 6–7 CD-ROM drive 6–11 CD-RW drive 6–9 display 6–3, 6–4, 6–5 DMA 6–12 DVD-ROM drive 6–10 hard drive 6–6 I/O addresses 6–14 interrupts 6–13 notebook 6–1 static shielding materials 4–7 S-Video connector location 1–29
Screw Kit, spare part number 3–16	pin assignments A–2
3–10 SD Card slot board	switch cover
removal 5–38	illustrated 3–10
spare part number 3–7, 5–38	removal 5–18

system board	overview 2-1
removal 5–44	pointing device 2–25
spare part number 3–7,	port replicator 2–15
5–44	power 2–9
т	video 2–13
thermal pad	U
replacement 5–22	Universal Serial Bus (USB)
spare part number 3–7,	connector
5–22	location 1–29
tools required 4–1	pin assignments A–2
top components 1–32	v
top cover	vent, location 1–29, 1–34
removal 5–30	VGA board
spare part numbers 3–5,	removal 5–40
5–30	spare part numbers 3–7,
TouchPad buttons, location	5–40
1–33	VGA board shield
TouchPad light, location 1–33	removal 5–40
TouchPad on/off button,	spare part number 3–7,
location 1–33	5–40
TouchPad scroll zones,	video troubleshooting 2–13
location 1–33	volume buttons, location 1–33
TouchPad, location 1–33	
transporting precautions 4–4	W
troubleshooting	Windows logo key, location
audio 2–21	1–31
Computer Setup 2–2	wireless antenna
flowcharts 2–7	disconnection 5–12
keyboard 2–24	spare part number 3–7
modem 2–26	wireless device button,
network 2–26	location 1–27
nonfunctioning device	workstation precautions 4–5
2–15, 2–23	
operating system loading	
2–16	