

# User's Manual

**L450/L450D**

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*TOSHIBA L450/L450D Portable Personal Computer User's Manual*

First edition September 2009

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Responsible for CE-marking:

TOSHIBA EUROPE GMBH, Hammfelddamm 8, 41460 Neuss, Germany  
Manufacturer:

Toshiba Corporation, 1-1 Shibaura 1-chome, Minato-ku, Tokyo, 105-8001, Japan

The complete official EU CE Declaration can be obtained on following internet page: <http://epps.toshiba-teg.com/>

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- Only CE marked options should be connected / implemented
- Only best shielded cables should be connected

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This product was designed to fulfil the EMC (Electromagnetic Compatibility) requirements to be observed for so-called "Residential, commercial and light industry environments".

TOSHIBA do not approve the use of this product in working environments other than the above mentioned "Residential, commercial and light industry environments".

For example, the following environments are not approved:

- Industrial Environments (e.g. environments where a mains voltage of 380 V three-phase is used)
- Medical Environments
- Automotive Environments
- Aircraft Environments

Any consequences resulting from the use of this product in working environments that are not approved are not the responsibility of TOSHIBA.

The consequences of the use of this product in non-approved working environments may be:

- Interference with other devices or machines in the near surrounding area.
- Malfunction of, or data loss from, this product caused by disturbances generated by other devices or machines in the near surrounding area.

Therefore TOSHIBA strongly recommend that the electromagnetic compatibility of this product should be suitably tested in all non-approved working environments before use. In the case of automobiles or aircraft, the manufacturer or airline respectively should be asked for permission before use of this product.

Furthermore, for general safety reasons, the use of this product in environments with explosive atmospheres is not permitted.

## Following information is only for EU-member states:

### **Disposal of products**



The crossed out wheeled dust bin symbol indicates that products must be collected and disposed of separately from household waste. Integrated batteries and accumulators can be disposed of with the product. They will be separated at the recycling centres.

The black bar indicates that the product was placed on the market after August 13, 2005.

By participating in separate collection of products and batteries, you will help to assure the proper disposal of products and batteries and thus help to prevent potential negative consequences for the environment and human health.

For more detailed information about the collection and recycling programmes available in your country, please visit our website (<http://eu.computers.toshiba-europe.com>) or contact your local city office or the shop where you purchased the product.

### **Disposal of batteries and/or accumulators**



The crossed out wheeled dust bin symbol indicates that batteries and/or accumulators must be collected and disposed of separately from household waste.

If the battery or accumulator contains more than the specified values of lead (Pb), mercury (Hg), and/or cadmium (Cd) defined in the Battery Directive (2006/66/EC), then the chemical symbols for lead (Pb), mercury (Hg) and/or cadmium (Cd) will appear below the crossed out wheeled dust bin symbol.

By participating in separate collection of batteries, you will help to assure the proper disposal of products and batteries and thus help to prevent potential negative consequences for the environment and human health.

For more detailed information about the collection and recycling programmes available in your country, please visit our website (<http://eu.computers.toshiba-europe.com>) or contact your local city office or the shop where you purchased the product.



*This symbol may not be displayed depending on the country and region where you purchased.*

## Disposing of the computer and the computer's batteries

- Discard this computer in accordance with applicable laws and regulations. For further information, contact your local government.
- This computer contains rechargeable batteries. After repeated use, the batteries will finally lose their ability to hold a charge and you will need to replace them. Under certain applicable laws and regulation, it may be illegal to dispose of old batteries by placing them in the trash.
- Please be kind to our shared environment. Check with your local government authority for details regarding where to recycle old batteries or how to dispose of them properly. This product contains mercury. Disposal of this material may be regulated due to environmental considerations. For disposal, reuse or recycling information, please contact your local government.

## ENERGY STAR® Program



Your Computer model may be ENERGY STAR® qualified. If the model you purchased is qualified, it is labeled with the ENERGY STAR logo on the computer and the following information applies.

TOSHIBA is a partner in the ENERGY STAR Program and has designed this computer to meet the latest ENERGY STAR guidelines for energy efficiency. Your computer ships with the power management options preset to a configuration that will provide the most stable operating environment and optimum system performance for both AC power and battery modes.

To conserve energy, your computer is set to enter the low-power Sleep mode which shuts down the system and display within 15 minutes of inactivity in AC power mode. TOSHIBA recommends that you leave this and other energy saving features active, so that your computer will operate at its maximum energy efficiency. You can wake the computer from Sleep mode by pressing the power button.

Products that earn the ENERGY STAR prevent greenhouse gas emissions by meeting strict energy efficiency guidelines set by the US EPA and the EU Commission. According to the EPA, a computer meeting the new ENERGY STAR specifications will use between 20% and 50% less energy depending on how it is used.

Visit <http://www.eu-energystar.org> or <http://www.energystar.gov> for more information regarding the ENERGY STAR Program.

## REACH - Compliance Statement

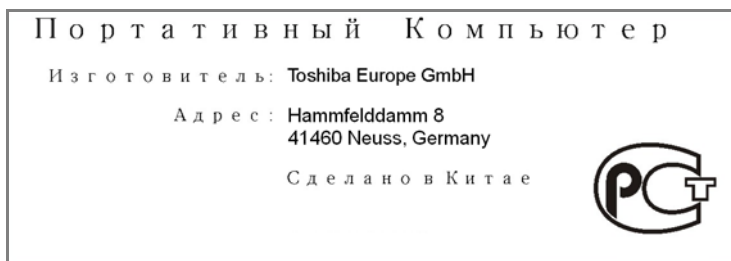
The new European Union (EU) chemical regulation, REACH (Registration, Evaluation, Authorization and Restriction of Chemicals), entered into force on 1 June 2007. Toshiba will meet all REACH requirements and is committed to provide our customers with information about the chemical substances in our products according to REACH regulation.

Please consult the following website [www.toshiba-europe.com/computers/info/reach](http://www.toshiba-europe.com/computers/info/reach) for information about the presence in our articles of substances included on the candidate list according to article 59(1) of Regulation (EC) No 1907/2006 ("REACH") in a concentration above 0.1 % weight by weight.

## Following information is only for Turkey:

- **Compliant with EEE Regulations:** Toshiba meets all requirements of Turkish regulation 26891 "Restriction of the use of certain hazardous substances in electrical and electronic equipment".
- The number of possible pixel failures of your display is defined according to ISO 13406-2 standards. If the number of pixel failures is less than this standard, they will not be counted as defect or failure.
- Battery is a consumption product, since the battery time depends on the usage of your computer. If the battery can not be charged at all, then it is a defect or failure. The changes in battery time is not a defect or failure.

## GOST



## Optical disc drive standards

TOSHIBA L450/L450D computers are shipped with a DVD Super Multi (+-R DL) drive preinstalled.

The drive has one of the following labels:

**CLASS 1 LASER PRODUCT**

**LASER KLASSE 1**

**LUOKAN 1 LASERLAITE**

**APPAREIL A LASER DE CLASSE1**

**KLASS 1 LASER APPARAT**

Before it is shipped, the Class 1 Laser is certified to meet the United States Chapter 21 Standards of the Department of Health and Human Services (DHHS 21 CFR).

For any other country, the drive is certified to meet the Class 1 Laser standards of IEC825 and EN60825.

## Optical disc drive safety instructions

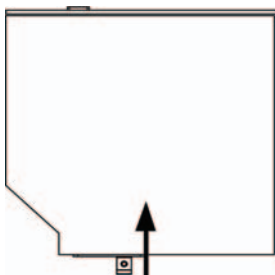


- *The drive employs a laser system. To ensure proper use of this product, please read this instruction manual carefully and retain for future reference.  
Should the unit ever require maintenance, contact an authorized service location.*
- *Use of controls, adjustments or the performance of procedures other than those specified may result in hazardous radiation exposure*
- *To prevent direct exposure to the laser beam, do not try to open the enclosure.*

### **DVD Super Multi (+-R DL) drive**

**Panasonic UJ890A/UJ890E**

#### **Location of the required label**

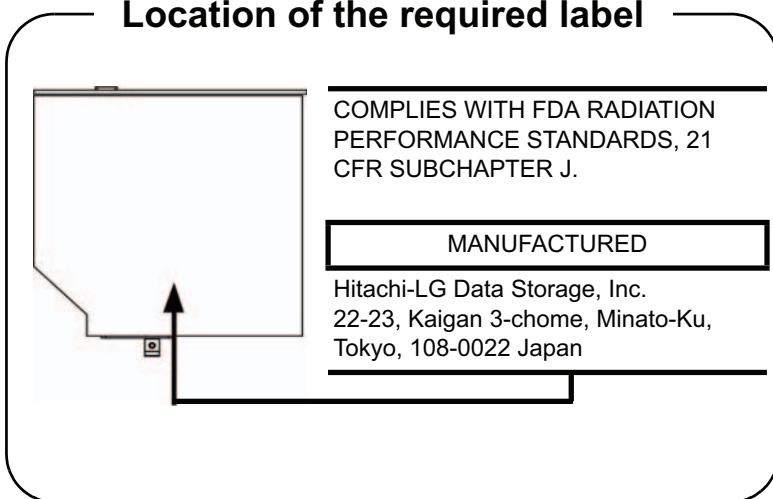
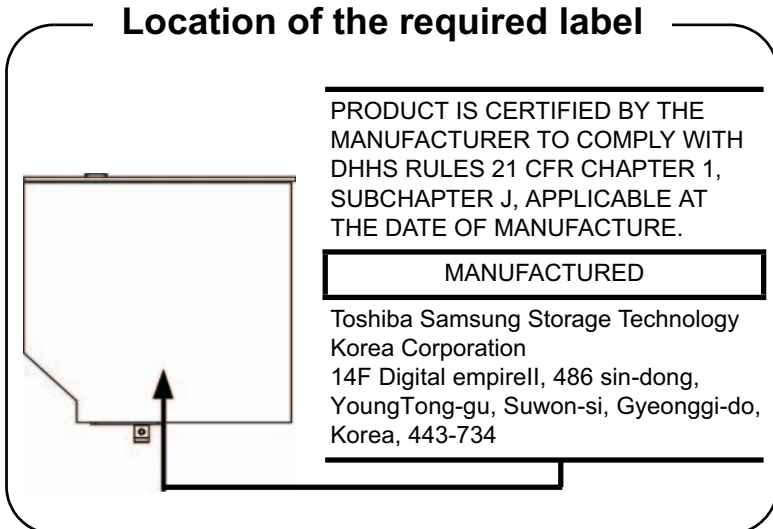


COMPLIES WITH FDA RADIATION  
PERFORMANCE STANDARDS, 21  
CFR SUBCHAPTER J.

**MANUFACTURED**

Panasonic Communications Co., Ltd.  
1-62, 4-Chome Minoshima  
Hakata-ku Fukuoka, Japan



*HLDS GT20N/GT20F***Location of the required label***Toshiba Samsung TS-L633C/TS-L633Y***Location of the required label**

## International precautions

CLASS 1 LASER PRODUCT  
LASER KLASSE 1 PRODUKT  
TO EN 60825-1  
クラス 1 レーザ 製品

**CAUTION:** This appliance contains a laser system and is classified as a "CLASS 1 LASER PRODUCT." To use this model properly, read the instruction manual carefully and keep this manual for your future reference. In case of any trouble with this model, please contact your nearest "AUTHORIZED service station." To prevent direct exposure to the laser beam, do not try to open the enclosure.

CLASS 1 LASER PRODUCT  
LASERSCHUTZKLASSE 1  
PRODUKT  
TOEN60825

**VORSICHT:** Dieses Gerät enthält ein Laser-System und ist als "LASERSCHUTZKLASSE 1 PRODUKT" klassifiziert. Für den richtigen Gebrauch dieses Modells lesen Sie bitte die Bedienungsanleitung sorgfältig durch und bewahren diese bitte als Referenz auf. Falls Probleme mit diesem Modell auftreten, benachrichtigen Sie bitte die nächste "autorisierte Service-Vertretung". Um einen direkten Kontakt mit dem Laserstrahl zu vermeiden darf das Gerät nicht geöffnet werden.

ADVERSEL:USYNLIG  
LASERSTRÅLING VED  
ÅBNING, NÅR  
SIKKERHEDSAF-BRYDER  
ER UDE AF FUNKTION.  
UNDGÅ UDSÆTTSELSE  
FOR STRÅLING

**ADVARSEL:** Denne mærking er anbragt udvendigt på apparatet og indikerer, at apparatet arbejder med laserstråler af klasse 1, hvilket betyder, at der anvendes laserstråler af svageste klasse, og at man ikke på apparatets yderside kan blive udsat for utilladelig kraftig stråling.

APPARATET BOR KUN ÅBNES AF  
FAGFOLK MED SÆRLIGT KENDSKAB  
TIL APPARATER MED  
LASERSTRÅLER!

Indvendigt i apparatet er anbragt den her gængs advarselsmærkning, som advarer imod at foretage sådanne indgreb i apparatet, at man kan komme til at udsatte sig for laserstråling.

**OBS!** Apparaten innehåller laserkomponent som avger laserstråining överstigande gränsen för laserklass 1.

**VAROITUS.** Suojakoteloä si saa avata. Laite sisältää laserdiodin, joka lähettää näkymätöntä silmilie vaarallista lasersäteilyä.

**CAUTION:** USE OF CONTROLS OR ADJUSTMENTS OR PERFORMANCE OF PROCEDURES OTHER THAN THOSE SPECIFIED IN THE OWNER'S MANUAL MAY RESULT IN HAZARDOUS RADIATION EXPOSURE.

**VORSICHT:** DIE VERWENDUNG VON ANDEREN STEURUNGEN ODER EINSTELLUNGEN ODER DAS DURCHFÜHREN VON ANDEREN VORGÄNGEN ALS IN DER BEDIENUNGSANLEITUNG BESCHRIEBEN KÖNNEN GEFÄHRLICHE STRAHLENEXPOSITIONEN ZUR FOLGE HABEN.

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- Avoid using a telephone (other than a cordless type) during an electrical storm. There may be a remote risk of electric shock from lightning.
- Do not use the telephone to report a gas leak in the vicinity of the leak.
- Use only the power cord indicated in this manual.
- Replace only with the same or equivalent type battery recommended by the manufacturer.
- Dispose of used batteries according to the manufacturer's instructions.



*Use only the battery pack that came with the computer or an optional battery pack. Use of wrong battery could damage your computer. TOSHIBA assumes no liability for any damage in such case.*

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# Preface

Congratulations on your purchase of the TOSHIBA L450/L450D computer. This powerful notebook computer provides excellent expansion capability, includes multimedia functionality, and is designed to provide years of reliable, high-performance computing.

This manual tells how to set up and begin using your computer. It also provides detailed information on configuring your computer, basic operations and care, using optional devices and troubleshooting.

If you are a new user of computers or if you're new to portable computing, first read over the [Introduction](#) and [The Grand Tour](#) chapters to familiarize yourself with the computer's features, components and accessory devices. Then read [Getting Started](#) for step-by-step instructions on setting up your computer.

If you are an experienced computer user, please continue reading the preface to learn how this manual is organized, then become acquainted with this manual by browsing through its pages. Be sure to read the [Special features](#) section of the Introduction to learn about features that are uncommon or unique to the computers and carefully read [HW Setup and Passwords](#). If you are going to connect external devices such as a printer, be sure to read Chapter 8, [Optional Devices](#).

## Manual contents

This manual is composed of the following chapters, appendixes, a glossary and an index.

Chapter 1, [Introduction](#), is an overview of the computer's features, capabilities, and options.

Chapter 2, [The Grand Tour](#), identifies the components of the computer and briefly explains how they function.

Chapter 3, [Getting Started](#), provides a quick overview of how to begin operating your computer.

Chapter 4, [Operating Basics](#), includes tips on care of the computer and on using the Touch Pad, optical disc drive, Audio/Video controls, the web camera, the microphone, Wireless LAN and LAN.

Chapter 5, [The Keyboard](#), describes special keyboard functions including the keypad overlay and hot keys.

Chapter 6, [Power and Power-up Modes](#), gives details on the computer's power resources and battery save modes.

Chapter 7, [HW Setup and Passwords](#), explains how to configure the computer using the HW Setup program. It also tells how to set a password.

Chapter 8, [Optional Devices](#), describes the optional hardware available.

Chapter 9, [Troubleshooting](#), provides helpful information on how to perform some diagnostic tests, and suggests courses of action if the computer doesn't seem to be working properly.

Chapter 10, [Disclaimers](#), provides Legal Footnotes information related to your computer.

The [Appendixes](#) provide technical information about your computer.

The [Glossary](#) defines general computer terminology and includes a list of acronyms used in the text.

The [Index](#) quickly directs you to the information contained in this manual.

## Conventions

This manual uses the following formats to describe, identify, and highlight terms and operating procedures.

### Abbreviations

On first appearance, and whenever necessary for clarity, abbreviations are enclosed in parentheses following their definition. For example: Read Only Memory (ROM). Acronyms are also defined in the Glossary.

### Icons

Icons identify ports, dials, and other parts of your computer. The indicator panel also uses icons to identify the components it is providing information on.

### Keys

The keyboard keys are used in the text to describe many computer operations. A distinctive typeface identifies the key top symbols as they appear on the keyboard. For example, **ENTER** identifies the **ENTER** key.

### Key operation

Some operations require you to simultaneously use two or more keys. We identify such operations by the key top symbols separated by a plus sign (+). For example, **CTRL + C** means you must hold down **CTRL** and at the same time press **C**. If three keys are used, hold down the first two and at the same time press the third.

#### ABC

When procedures require an action such as clicking an icon or entering text, the icon's name or the text you are to type in is represented in the typeface you see to the left.



## Display

**ABC** Names of windows or icons or text generated by the computer that appear on its display screen are presented in the type face you see to the left.

## Messages

Messages are used in this manual to bring important information to your attention. Each type of message is identified as shown below.



*Pay attention! A caution informs you that improper use of equipment or failure to follow instructions may cause data loss or damage your equipment.*



*Please read. A note is a hint or advice that helps you make best use of your equipment.*




*Indicates a potentially hazardous situation, which could result in death or serious injury, if you do not follow instructions.*

## Terminology

This term is defined in this document as follows:

### **Start**

The word “**Start**” refers to the “” button in Windows® 7.

# General Precautions

TOSHIBA computers are designed to optimize safety, minimize strain and withstand the rigors of portability. However, certain precautions should be observed to further reduce the risk of personal injury or damage to the computer.

Be certain to read the general precautions below and to note the cautions included in the text of the manual.

## Creating a computer-friendly environment

Place the computer on a flat surface that is large enough for the computer and any other items you are using, such as a printer.

Leave enough space around the computer and other equipment to provide adequate ventilation. Otherwise, they may overheat.

To keep your computer in prime operating condition, protect your work area from:

- Dust, moisture, and direct sunlight.
- Equipment that generates a strong electromagnetic field, such as stereo speakers (other than speakers that are connected to the computer) or speakerphones.
- Rapid changes in temperature or humidity and sources of temperature change such as air conditioner vents or heaters.
- Extreme heat, cold, or humidity.
- Liquids and corrosive chemicals.

## Stress injury

Carefully read the *Instruction Manual for Safety and Comfort*. It contains information on the prevention of stress injuries to your hands and wrists that can be caused by extensive keyboard use.

## Heat injury

- Avoid prolonged physical contact with the computer. If the computer is used for long periods, its surface can become very warm. While the temperature will not feel hot to the touch, if you maintain physical contact with the computer for a long time, for example if you rest the computer on your lap or if you keep your hands on the palm rest, your skin might suffer a low-heat injury.
- If the computer has been used for a long time, avoid direct contact with the metal plate supporting the various interface ports as this can become hot.
- The surface of the AC adaptor can become hot when in use but this condition does not indicate a malfunction. If you need to transport the AC adaptor, you should disconnect it and let it cool before moving it.
- Do not lay the AC adaptor on a material that is sensitive to heat as the material could become damaged.

## Pressure or impact damage

Do not apply heavy pressure to the computer or subject it to any form of strong impact as this can damage the computer's components or otherwise cause it to malfunction.

## Mobile phones

Please be aware that the use of mobile phones can interfere with the audio system. The operation of the computer will not be impaired in any way, but it is recommended that a minimum distance of 30cm is maintained between the computer and a mobile phone that is in use.

## Instruction Manual for Safety and Comfort

All important information on the safe and proper use of this computer is described in the enclosed Instruction Manual for Safety and Comfort. Be sure to read it before using the computer.



# Chapter 1

## Introduction

This chapter provides an equipment checklist, and it identifies the computer's features, options and accessories.



*Some of the features described in this manual may not function properly if you use an operating system that was not pre-installed by TOSHIBA.*

## Equipment checklist

Carefully unpack your computer, taking care to save the box and packaging materials for future use.

### Hardware

Check to make sure you have all the following items:

- TOSHIBA L450/L450D Portable Personal Computer
- AC adaptor and power cord (2-pin plug or 3-pin plug)

### Documentation

- L450/L450D User's Manual
- L450/L450D Quickstart
- Instruction Manual for Safety and Comfort (included in User's Manual)
- Warranty information

If any of the items are missing or damaged, contact your dealer immediately.

## Software

The following Windows® operating system and utility software are pre-installed.

- Windows 7
- Display Driver for Windows
- TOSHIBA Value Added Package
- TOSHIBA Hardware Setup
- TOSHIBA Supervisor Password
- LAN Driver
- Pointing Device Driver
- Sound Driver for Windows
- Wireless LAN Driver (Can be used only for Wireless LAN models)
- Windows Mobility Center
- TOSHIBA Face Recognition (is pre-installed on some models)
- TOSHIBA Disc Creator
- TOSHIBA Recovery Media Creator
- TOSHIBA ConfigFree™
- TOSHIBA SD Memory Utilities
- TOSHIBA Assist
- TOSHIBA DVD PLAYER
- TOSHIBA Web Camera Application (Can be used only for Web Camera models)
- TOSHIBA PC Health Monitor
- TOSHIBA Bulletin Board
- TOSHIBA ReelTime
- TOSHIBA Service Station
- TOSHIBA eco Utility
- Online Manual



*SD Memory Card Format Utility and other SD functions are packaged into TOSHIBA SD Memory Utilities. When uninstalling the SD utilities, click **Start -> Control Panel -> Uninstall a program**, and select TOSHIBA SD Memory Utilities.*

## Features

This computer incorporates the following features and benefits:

### Processor

<b>Built-in</b>	The processor type varies depending on model. To check which type of processor is included in your model, open the TOSHIBA PC Diagnostic Tool Utility by clicking <b>Start -&gt; All programs -&gt; TOSHIBA -&gt; Utilities -&gt; PC Diagnostic Tool</b> .
<b>Chipset</b>	Mobile Intel® GM45 Express Chipset Mobile Intel® GL40 Express Chipset AMD M780V chipset AMD M780G chipset

### Memory

<b>Slots</b>	PC2-6400 1GB, 2GB or 4GB memory modules can be installed in the two memory slots.  Maximum system memory size and speed are depending on the model you purchased.
--------------	---



*For users of a 32-bit version of Windows: If your computer is configured with two 2 GB memory modules or more, the memory might be displayed as approximately 3 GB only (depending on the computer's hardware specifications).*

*This is correct because the operating system usually displays the available memory instead of the physical memory (RAM) built into the computer.*

*Various system components (like the video adapter's GPU and PCI devices like Wireless LAN, etc.) require their own memory space. Since a 32-bit operating system cannot address more than 4 GB of memory these system resources overlap the physical memory. It is a technical limitation that the overlapped memory is not available to the operating system.*

*Even though some tools might display the actual physical memory built into your computer, the memory available to the operating system will still be approximately 3 GB only.*



- *Maximum size of memory that can be installed on Mobile Intel® GL40 Express Chipset models is 4 GB.*
- *PC2-6400 memory module works as PC2-5300 speed on AMD Athlon™ 64x2 Dual-Core Processor.*

**Video RAM**

Video RAM depends on the model you purchased.

Mobile Intel® GM45 Express Chipset model/  
Mobile Intel® GL40 Express Chipset model:  
Video RAM capacity shares with main memory, and the proportion depends on Dynamic Video Memory Technology.

AMD M780G Chipset model/ AMD M780V Chipset model:  
Video RAM capacity shares with main memory, and the proportion depends on ATI HyperMemory™.

**Disks**

**Hard disk drive or Solid state drive**

This computer is equipped with one of the following types of hard disk drives (HDD).

- 160GB
- 250GB
- 320GB
- 400GB
- 500GB



Please note that part of the hard disk drive's overall capacity is reserved as administration space.



*Additional hard disk drive sizes may be introduced.*

**Keyboard**

**Built-in**

The internal keyboard provides the embedded numeric overlay keys, dedicated cursor control overlay keys,  and  Keys. The keyboard is compatible with the IBM® enhanced keyboard. Refer to Chapter 5, [The Keyboard](#), for details.

**Pointing Device**

**Built-in Touch Pad**

The integrated Touch Pad and control buttons in the palm rest allow control of the on-screen pointer and support functions such as the scrolling of windows.



## Power

<b>Battery pack</b>	The computer is powered by one rechargeable lithium-ion battery pack.
<b>RTC battery</b>	The internal RTC battery backs up the Real Time Clock (RTC) and calendar.
<b>AC adaptor</b>	<p>The AC adaptor provides power to the system and recharges the batteries when they are low. It comes with a detachable power cord which will either have a 2-pin or 3-pin plug enclosure.</p> <p>As the AC adaptor is universal, it can receive a range of AC voltages from 100 to 240 volts, however you should note that the output current varies among different models. Using the wrong adaptor can damage your computer. Refer to the <a href="#">AC adaptor</a> section in Chapter 2, <i>The Grand Tour</i>.</p>

## Ports

<b>External monitor</b>	This port provides 15-pin, analog VGA port. This port allows you to connect an external monitor to the computer.
<b>Universal Serial Bus (USB 2.0)</b>	The computer supports multiple Universal Serial Bus ports that comply with the USB 2.0 standard.

## Slots

<b>Bridge media</b>	This slot lets you insert an SD™/SDHC™ memory card, miniSD™/microSD™ Card, Memory Stick® (PRO™) and MultiMediaCard™. Refer to Chapter 8, <a href="#">Optional Devices</a> .
---------------------	---

## Multimedia

<b>Sound system</b>	The integrated sound system provides support for the computer's internal speakers and microphone, also allowing an external microphone and headphones to be connected via the appropriate jacks.
<b>Web Camera</b>	Web Camera is a device that allows you to record video or take photographs with your computer. You can use it for video chatting or video conferences using a communication tool such as <b>Windows Live Messenger</b> . <b>Camera Assistant Software</b> will help you to add various video effects to your video or photograph.

<b>HDMI out port</b>	HDMI out port can connect with Type A connector HDMI cable. HDMI cable can send video and audio signals.
<b>Headphone jack</b>	This jack lets you connect stereo headphones (16 ohm minimum). When you connect headphones, the internal speakers are automatically disabled.
<b>Microphone jack</b>	A 3.5mm mini microphone jack enables connection of a three-conductor mini jack for stereo microphone input, and connection of a stereo device for audio input.

## Communications

<b>LAN</b>	The computer has built-in support for Ethernet LAN (10 megabits per second, 10BASE-T) and Fast Ethernet LAN (100 megabits per second, 100BASE-TX).
<b>Wireless LAN</b>	Some computers in this series are equipped with a Wireless LAN module that is compatible with other LAN systems based on Direct Sequence Spread Spectrum/Orthogonal Frequency Division Multiplexing radio technology that complies with the IEEE 802.11 Standard.



- *The transmission speed over the wireless LAN and the distance over which wireless LAN can reach may vary depending on surrounding electromagnetic environment, obstacles, access point design and configuration, and client design and software/hardware configurations. The Transmit Rate (at X Mbit/s) is the theoretical maximum speed under the IEEE802.11 (a/b/g/n) standards. The actual transmission speed will be lower than the theoretical maximum speed.*

## Security

<b>Security lock slot</b>	Connects a security lock to anchor the computer to a desk or other large object.
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## ***Optical disc drive***

Your computer is equipped with a full-size DVD Super Multi drive module that lets you run CDs or DVDs without using an adaptor.

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### **DVD Super Multi drive**

The drive reads DVD-ROMs at a maximum 8x speed and CD-ROMs at a maximum 24x speed, and writes CD-Rs at up to 24x speed, CD-RWs at up to 24x speed, DVD-Rs and DVD+Rs at up to 8x speed, DVD-RWs at up to 6x speed, DVD+RWs at up to 8x speed, DVD-R (Dual layer) discs at up to 6x speed, DVD+R (Double Layer) discs at up to 6x speed and DVD-RAM discs at up to 5x speed, and supports the following formats:

- CD-R
  - CD-RW
  - DVD-ROM
  - DVD-Video
  - CD-DA
  - CD-Text
  - Photo CD™ (single/multi-session)
  - CD-ROM Mode 1, Mode 2
  - CD-ROM XA Mode 2 (Form1, Form2)
  - Enhanced CD (CD-EXTRA)
  - Addressing Method 2
  - DVD-R
  - DVD-R (Dual Layer)
  - DVD-RW
  - DVD+R
  - DVD+R (Double Layer)
  - DVD+RW
  - DVD-RAM
-

## Software

The computer's internal display panel supports high-resolution video graphics and can be set to a wide range of viewing angles for maximum comfort and readability.

---

<b>Operating system</b>	Windows® 7 is available. Refer to the preinstalled Software section at the front of this chapter.
<b>TOSHIBA Utilities</b>	A number of utilities and drivers are preinstalled to make your computer more convenient to use. Refer to the Utilities and applications section in this chapter.
<b>Plug and Play</b>	When you connect an external device to the computer or when you install a component, Plug and Play capability enables the system to recognize the connection and make the necessary configurations automatically.

---

## Special features

The following features are either unique to TOSHIBA computers or are advanced features which make the computer more convenient to use.

Access each function using the following procedures.

\*1 To access the Power Options, click **Start -> Control Panel -> System and Security -> Power Options**.

---

<b>Hot keys</b>	Hot keys are specific key combinations that let you quickly change the system configuration directly from the keyboard without running a system program.
<b>Display automatic power off *1</b>	This feature automatically cuts off power to the computer's display panel when there is no keyboard input for a specified time, with power being restored the next time a key is pressed. This can be specified in the Power Options.
<b>HDD automatic power off *1</b>	This feature automatically cuts off power to the hard disk drive when it is not accessed for a specified time, with power being restored when the hard disk drive is next accessed. This can be specified in the Power Options.
<b>System automatic Sleep/Hibernation Mode *1</b>	This feature automatically shuts down the system into either Sleep Mode or Hibernation Mode when there is no input or hardware access for a specified time. This can be specified in the Power Options.

---

<b>Keypad overlay</b>	A ten-key numeric keypad is integrated into the keyboard. Please refer to the <a href="#">Keypad overlay</a> section in Chapter 5, <a href="#">The Keyboard</a> , for information on using this feature.
<b>Power on password</b>	Two levels of password security, supervisor and user, are available to prevent unauthorized access to your computer.
<b>Instant security</b>	A specific hot key function automatically locks the system providing data security.
<b>Intelligent power supply *1</b>	A microprocessor in the computer's intelligent power supply detects the battery's charge, automatically calculates the remaining battery capacity and protects electronic components from abnormal conditions such as a voltage overload from the AC adaptor. This can be specified in the Power Options.
<b>Battery save mode *1</b>	This feature lets you configure the computer in order to save battery power. This can be specified in the Power Options.
<b>Low battery automatic Hibernation Mode *1</b>	When battery power is exhausted to the point that computer operation cannot be continued, the system automatically enters Hibernation Mode and shuts itself down. This can be specified in the Power Options.
<b>Heat dispersal *1</b>	To protect against overheating, the processor has an internal temperature sensor so that, if the computer's internal temperature rises to a certain level, the cooling fan is turned on or the processing speed is lowered. This can be specified in the Power Options.



*If the processor's temperature reaches an unacceptably high level with either setting, the computer will automatically shuts down to prevent any damage - in this instance all unsaved data in memory will be lost.*

<b>Hibernation Mode</b>	This feature lets you turn off the power to the computer without exiting from your software. The contents of main memory are automatically saved to the hard disk drive so that when you next turn the power on again, you can continue working right where you left off. Refer to the <a href="#">Turning off the power</a> section in Chapter 3, <a href="#">Getting Started</a> , for more details.
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<b>Sleep Mode</b>	If you have to interrupt your work, you can use this feature to allow you to turn off power to the computer without exiting from your software. Data is maintained in the computer's main memory so that when you next turn on the power, you can continue working right where you left off.
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## TOSHIBA Value Added Package

This section describes the TOSHIBA Component features pre-installed on the computer.

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<b>TOSHIBA Power Saver</b>	TOSHIBA Power Saver provides you with the features of more various power supply managements.
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<b>TOSHIBA Zooming Utility</b>	This utility allows you to enlarge or reduce the icon size on the Windows Desktop, or the zoom factor associated with specific supported applications.
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<b>TOSHIBA PC Diagnostic Tool</b>	The TOSHIBA PC Diagnostic Tool will display basic system configuration information and allow the functionality of some of the computer's built-in hardware devices to be tested.
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<b>TOSHIBA Flash Cards</b>	<p>The TOSHIBA Flash Cards provide a quick way to modify selected system functions and to launch applications.</p> <ul style="list-style-type: none"><li>■ Hot key function</li><li>■ TOSHIBA utility launcher function</li></ul>
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<b>TOSHIBA Accessibility</b>	The TOSHIBA Accessibility utility provides support to movement impaired users when they need to use the TOSHIBA Hot-key functions. In use, the utility allows you to make the <b>FN</b> key "sticky", that is you can press it once, release it, and they press one of the " <b>F</b> " keys in order to access its specific function. When set, the <b>FN</b> key will remain active until another key is pressed.
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## Utilities and Applications

This section describes the pre-installed utilities that come with the computer and details how to start them. For further information on their operation, please refer to each utility's online manual, help files or README.TXT file.

<b>TOSHIBA Face Recognition</b>	TOSHIBA Face Recognition uses a face verification library to verify the face data of users when they log in to Windows. If the verification is successful, the user will be logged into Windows automatically. The user can thus avoid having to enter a password or the like, which makes the login process easier.
<b>TOSHIBA Assist</b>	TOSHIBA Assist is a graphical user interface that provides access to specific tools, utilities and applications that make the use and configuration of the computer easier.
<b>HW Setup utility</b>	To start the utility, click the Windows <b>Start</b> button, point to <b>All Programs</b> , click <b>TOSHIBA</b> , click <b>Utilities</b> , and select <b>HWSetup</b> icon.
<b>TOSHIBA ConfigFree</b>	TOSHIBA ConfigFree is a suite of utilities that improve the ease and control of communication devices and network connections, help in the identification of communication problems and allow the creation of profiles if you need to switch between different locations and communication networks. To access this utility, click <b>Start -&gt; All Programs -&gt; TOSHIBA -&gt; ConfigFree</b> .
<b>TOSHIBA Disc Creator</b>	<p>You can create CD's and DVD's in a number of formats including audio CD's that can be played on a standard CD player, and data CD's/DVD's which can store copies of the files and folders on your computer's hard disk drive. This software can be used on models with a DVD Super Multi drive.</p> <p>To start this utility, click <b>Start -&gt; All Programs -&gt; TOSHIBA -&gt; CD&amp;DVD Applications -&gt; Disc Creator</b>.</p>
<b>TOSHIBA eco Utility</b>	TOSHIBA eco Utility helps you monitor your power savings by showing approximate real time power consumption. Furthermore, it shows approximate accumulated power consumption and approximate accumulated power savings when using eco mode daily, weekly, and monthly. You can track power savings by using eco mode continuously.

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**Windows Mobility Center**

This section describes the Windows Mobility Center. Mobility Center is a utility for accessing several mobile PC settings quickly in one window. A default maximum of eight tiles are provided by the operating system, and the additional two tiles are added to your Mobility Center.

■ Lock Computer:

This can be used to lock your computer without turning it off. This has the same function as the **Lock** button at the bottom of the right pane of the start menu.

■ TOSHIBA Assist:

This can be used to open **TOSHIBA Assist** if it is already installed in your computer.

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**TOSHIBA Web Camera Application**

TOSHIBA Web Camera Application is pre-configured to start when you turn on Windows 7; if you need to restart it, go to **Start -> All Programs -> TOSHIBA -> Utilities -> Web Camera Application**.

---

**TOSHIBA DVD PLAYER**

This software is provided for playback of DVD Video. It has an on-screen interface and functions. Click **Start -> All Programs -> TOSHIBA DVD PLAYER**.

---



*Frame dropping, audio skipping or out of synch audio and video may occur during playback of some DVD Video titles. Make sure to connect the computer's AC adaptor when playing a DVD Video. Power-saving features may interfere with smooth playback.*



## Options

You can add a number of options to make your computer even more powerful and convenient to use. The following options are available:

<b>Memory expansion</b>	1GB, 2GB or 4GB memory module (PC2-6400) can easily be installed in the computer.
<b>Battery Pack</b>	An additional battery pack can be purchased for use as either a spare or replacement. Please refer to Chapter 6, <a href="#">Power and Power-up Modes</a> , for further information.
<b>AC Adaptor</b>	If you frequently use your computer at more than one site, it may be convenient to purchase an additional AC adaptor to be kept at each site in order to remove the need to always carry the adaptor with you.
<b>USB FDD</b>	The USB floppy diskette drive accommodates either a 1.44MB or 720KB floppy diskette through connection to one of the computer's USB ports. In use, please be aware that, while you cannot format 720KB floppy diskettes under Windows® 7, you are able to read and write to diskettes that have already been formatted.
<b>Security lock</b>	A slot is available to attach a security cable to the computer to deter theft.



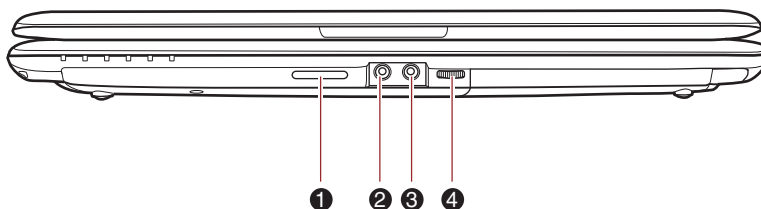
# Chapter 2

## The Grand Tour

This chapter identifies the various components of your computer. Become familiar with each component before you operate the computer.

### Front with the display closed

The following figure shows the computer's front with its display panel in the closed position.



1. Bridge media slot
2. Microphone jack
3. Headphone jack
4. Volume control

*Figure 2-1 Front of the computer with display closed*



#### Bridge media slot

This slot lets you insert an SD™/SDHC™ memory card, miniSD™/microSD™ Card, Memory Stick® (PRO™) and MultiMediaCard™. Refer to Chapter 8, [Optional Devices](#).



*Keep foreign metal objects, such as screws, staples and paper clips, out of the Bridge media slot. Foreign metal objects can create a short circuit, which can cause damage and fire, possibly resulting in serious injury.*



**Microphone jack** A 3.5 mm mini microphone jack enables connection of a three-conductor mini jack for monaural microphone input, and connection of a stereo device for audio input.



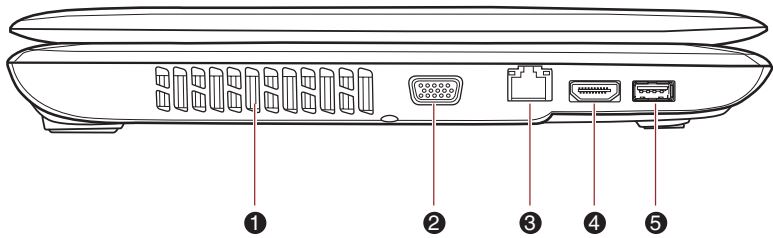
**Headphone jack** This jack lets you connect a stereo headphone (16 ohm minimum). When you connect headphones, the internal speaker is automatically disabled.



**Volume control** Use this dial to adjust the volume of the internal stereo speakers and optional external stereo headphones (if connected).  
Move the Volume control to the left to decrease the volume and to the right to increase the volume.

Left side

The following figure shows the computer's left side.



- 1. Cooling vents
- 2. External monitor port
- 3. LAN jack
- 4. HDMI out port
- 5. Universal Serial Bus (USB 2.0) port

Figure 2-2 The left side of the computer

**Cooling vents** The cooling vents help keep the processor from overheating.



*Do not block the cooling vents. Keep foreign metal objects, such as screws, staples and paper clips, out of the cooling vents. Foreign metal objects can create a short circuit, which can cause damage and fire, possibly resulting in serious injury.*


**External monitor port**

This port allows you to connect an external monitor to the computer.


**LAN jack**

This jack lets you connect to a LAN. The adaptor has built-in support for Ethernet LAN (10 megabits per second, 10BASE-T) and Fast Ethernet LAN (100 megabits per second, 100BASE-TX). The LAN has two indicators. Refer to Chapter 4, [Operating Basics](#), for details.



- *Do not connect any cable other than a LAN cable to the LAN jack. It could cause damage or malfunction.*
- *Do not connect the LAN cable to a power supply. It could cause damage or malfunction.*


**HDMI out port**

HDMI out port can connect with Type A connector HDMI cable. One HDMI cable can send video and audio signals. (Provided with some models)


**Universal Serial Bus (USB 2.0) port**

One Universal Serial Bus port, which complies with the USB 2.0 standard, is provided on the left hand side of the computer.



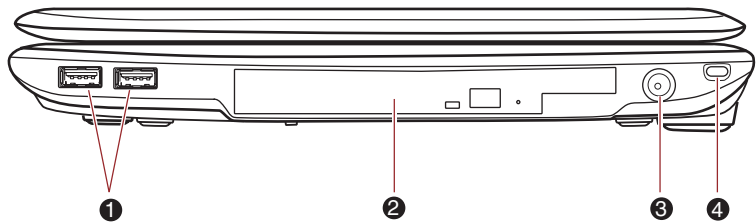
*Keep foreign metal objects, such as screws, staples and paper clips, out of the USB connectors. Foreign metal objects can create a short circuit, which can cause damage and fire, possibly resulting in serious injury.*



*Please note that it is not possible to confirm the operation of all functions of all USB devices that are available. In view of this it may be noted that some functions associated with a specific device might not operate properly.*

Right side

The following figure shows the computer's right side.



- 1. Universal Serial Bus (USB 2.0) ports
- 2. Optical disc drive
- 3. DC IN 19V Jack
- 4. Security lock slot

Figure 2-3 The right side of the computer



**Universal Serial Bus (USB 2.0) ports** Two Universal Serial Bus ports, which comply with the USB 2.0 standard, are provided on the right side of the computer.

**Optical disc drive** The computer is configured with a DVD Super Multi drive.



**DC IN 19V Jack** The AC adaptor connects to this jack in order to power the computer and charge its internal batteries. Please note that you should only use the model of AC adaptor supplied with the computer at the time of purchase - using the wrong AC adaptor can cause damage to the computer.



**Security lock slot** A security cable can be attached to this slot and then connected to a desk or other large object in order to deter theft of the computer.

Back side

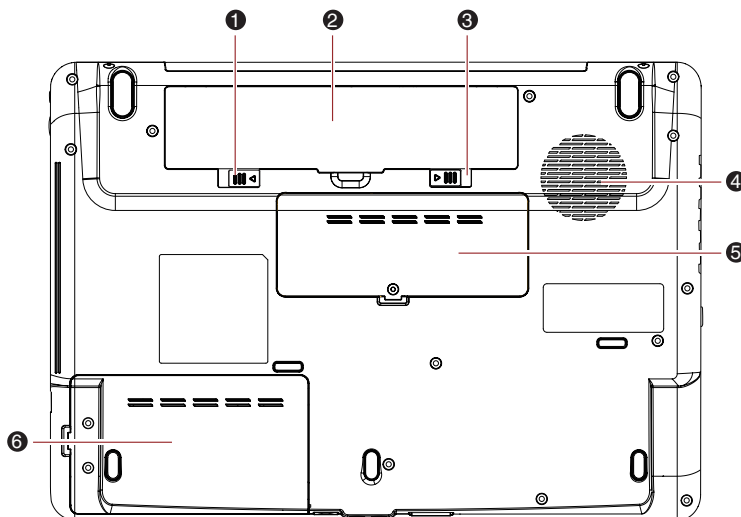
The following figure shows the computer's back side.



Figure 2-4 The computer's back side.

## Underside

The following figure shows the underside of the computer. You should ensure that the display is closed before the computer is turned over to avoid causing any damage.



- 1. Battery safety lock
- 2. Battery pack
- 3. Battery release latch
- 4. Cooling vents
- 5. Memory module slots
- 6. Hard disk drive

*Figure 2-5 The underside of the computer*

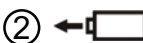


### Battery safety lock

Slide this latch into its “Unlock” position in order to release the battery pack and prepare for removal.

### Battery pack

The battery pack provides power to the computer when the AC adaptor is not connected. For more detailed information on the use and operation of the battery pack please refer to Chapter 6, [Power and Power-up Modes](#).



### Battery release latch

Slide and hold this latch into its “Unlock” position in order to release the battery pack.

For more detailed information on removing the battery pack please refer to Chapter 6, [Power and Power-up Modes](#).

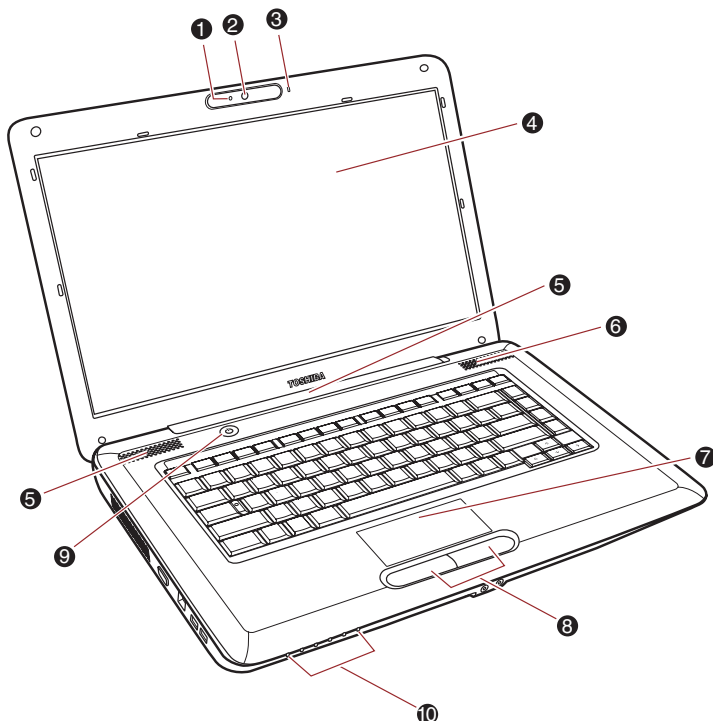


<b>Cooling vents</b>	The computer's cooling vents help keep the processor from overheating.
<b>Memory module slots</b>	The memory module slots are located here. The memory module slots allow for the installation, replacement and removal of additional memory modules. Please refer to the <a href="#">Additional memory module</a> section in Chapter 8, <a href="#">Optional Devices</a> for more information.
<b>Hard disk drive</b>	The hard disk drive contains the main storage for the computer. Disk size varies depending on the model purchased.



## Front with the display open

This section shows the computer with the display panel open. In order to open the display, lift the display panel up and position it at a comfortable viewing angle for you.



1. Web Camera LED
2. Web Camera
3. Microphone
4. Display screen
5. Display hinge
6. Stereo speakers
7. Touch Pad
8. Touch Pad control buttons
9. Power button
10. System indicators

*Figure 2-6 The front of the computer with the display open*

---

### Web Camera LED

The Web Camera LED glows when the Web Camera is operating.

Please remove the protective plastic-film before using the Web Camera.

---

---

**Web Camera**

The Web Camera is a device that allows you to record video or take photographs with your computer. You can use it for video chatting or video conferences using a communication tool such as **Windows Live Messenger**. **TOSHIBA Web Camera Application** will help you to add various video effects to your video or photograph.

The web camera also enables the transmission of video and use of video chat via the internet using specialized applications. The effective pixel count for this web camera is 0.3 million or 1.0 million (0.3M maximum photograph size: 640X480 pixels; 1.0M maximum photograph size: 1280X800 pixels).

Please remove the protective plastic-film before using the Web Camera.

Please refer to the [Using the web camera](#) section in Chapter 4, [Operating Basics](#). Some models are equipped with a Web Camera.

---

**Microphone**

A built-in microphone allows you to import and record sounds for your application - please refer to the [Sound system](#) section in Chapter 4, [Operating Basics](#) for more information.

---

**Display screen**

Please be aware that, when the computer is operating on the AC adaptor, the image displayed on the internal screen will be somewhat brighter than when it operates on battery power. This difference in brightness levels is intended to save power when operating on batteries. For more information on the computer's display, please refer to the [Display Controller](#) section in Appendix B.

---

**Display hinge**

The display hinge allows the display panel to be position at a variety of easy-to-view angles.

---

**Stereo speakers**

The speakers emit sound generated by your software as well as audio alarms, such as low battery condition, generated by the system.

---



*Keep foreign objects out of the speakers. Never allow metal objects, such as screws, staples and paper clips, to enter the computer or keyboard. Foreign metal objects can create a short circuit, which can cause computer damage and fire, possibly resulting in serious injury.*









<b>Touch Pad</b>	The Touch Pad mouse control device located in the center of the palm rest is used to control the movement of the on-screen pointer. For more information, please refer to the <a href="#">Using the Touch Pad</a> section in Chapter 4, <a href="#">Operating Basics</a> .
<b>Touch Pad control buttons</b>	The control buttons located below the Touch Pad allow you to select menu items or manipulate text and graphics as designated by the on-screen pointer.
<b>Power button</b>	Press this button to turn the computer's power on and off.
<b>System indicators</b>	These LED indicators allow you to monitor the status of various computer functions and are described in more detail within the <a href="#">System indicators</a> section.

# System indicators

The LED system indicators for specific computer operations glow when those operations are in progress.



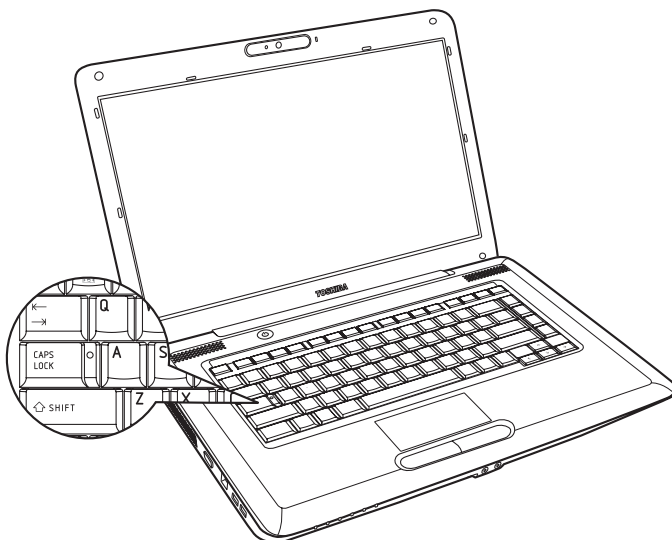
Figure 2-7 System indicators

	<b>Wireless communication</b>	The <b>Wireless communication</b> indicator glows amber when the Wireless LAN functions are turned on.
	<b>DC IN</b>	The <b>DC IN</b> indicator normally glows white when power is being correctly supplied from the AC power adaptor. However, If the output voltage from the adaptor is abnormal, or if the computer's power supply malfunctions, this indicator will go out.
	<b>Power</b>	The <b>Power</b> indicator normally glows white when the computer is turned on. However, if you turn the computer off into Sleep Mode, this indicator will flash amber - approximately one second on, two seconds off - both while the system is shutting down and while it remains turned off.
	<b>Battery</b>	The <b>Battery</b> indicator shows the condition of the battery's charge - white indicates the battery is fully charged, amber indicates the battery is charging, and flashing amber indicates a low battery condition. Please refer to Chapter 6, <a href="#">Power and Power-up Modes</a> for more information on this feature.
	<b>HDD/ODD</b>	The <b>HDD/ODD</b> indicator glows white whenever the computer is accessing the built-in hard disk drive or the other drives.
	<b>Bridge media slot</b>	The <b>Bridge media slot</b> indicator glows white when the computer is accessing the Bridge media slot.

## Keyboard indicators

The following figures show the positions of the CAPS LOCK indicator and the keypad overlay indicators which show the following conditions:

- When the CAPS LOCK indicator glows, the keyboard will produce capitals when any letter is typed.
- When the Arrow Mode indicator glows, the keypad overlay allows you to use cursor functions.
- When the Numeric Mode indicator glows, the keypad overlay allows you to enter numbers.



*Figure 2-8 Keypad indicators*

---

### **CAPS LOCK**

This indicator glows green when letter keys are locked into their uppercase format.

---

# Optical disc drive

The computer is configured with a DVD Super Multi drive. A Serial ATA interface controller is used for CD/DVD-ROM operation. When the computer is accessing a CD/DVD, an indicator on the drive glows. For further information on loading and unloading discs, please refer to the Writing CD/DVD on DVD Super Multi drive section in Chapter 4, [Operating Basics](#).

## Region codes for DVD drives and media

DVD Super Multi drives and their associated media are manufactured according to the specifications of six marketing regions. When you purchase DVD-Video, make sure it matches your drive, otherwise it will not play properly.

Code	Region
1	Canada, United States
2	Japan, Europe, South Africa, Middle East
3	South East Asia, East Asia
4	Australia, New Zealand, Pacific Islands, Central America, South America, Caribbean
5	Russia, Indian Subcontinent, Africa, North Korea, Mongolia
6	China

## Writable discs

This section describes the types of writable CD/DVD discs. Check the specifications of your drive to see the types of discs it can write. Use TOSHIBA Disc Creator to write compact discs. Please refer to Chapter 4, [Operating Basics](#) for further information.

## CDs

- CD-R discs can be written only once. The recorded data cannot be erased or changed.
- CD-RW discs including multi speed CD-RW discs, high-speed CD-RW discs and ultra-speed CD-RW discs can be recorded more than once.

## DVDs

- DVD-R, DVD+R, DVD-R (Dual Layer) and DVD+R (Double Layer) discs can be written only once. The recorded data cannot be erased or changed.
- DVD-RW, DVD+RW and DVD-RAM discs can be recorded more than once.



*Some types and formats of DVD-R (Dual Layer) and DVD+R (Double Layer) discs may be unreadable.*

## DVD Super Multi drive

The full-size DVD Super Multi drive module allows you to record data to recordable CDs and DVDs as well as run either 12cm (4.72") CDs, and DVDs, and 8cm (3.15") CDs and DVDs without using an adaptor.



*The speed is slower at the center of a disc and faster at the outer edge.*

<b>DVD read</b>	8 speed (maximum)
<b>DVD-R write</b>	8 speed (maximum)
<b>DVD-R DL write</b>	6 speed (maximum)
<b>DVD-RW write</b>	6 speed (maximum)
<b>DVD+R write</b>	8 speed (maximum)
<b>DVD+R DL write</b>	6 speed (maximum)
<b>DVD+RW write</b>	8 speed (maximum)
<b>DVD-RAM write</b>	5 speed (maximum)
<b>CD read</b>	24 speed (maximum)
<b>CD-R write</b>	24 speed (maximum)
<b>CD-RW write</b>	24 speed (maximum, Ultra-speed media)

## AC adaptor

The AC adaptor can automatically adjust to any voltage ranging from 100 to 240 volts and to a frequency of either 50 or 60 hertz, enabling you to use this computer in almost any country/region. The adaptor converts AC power to DC power and reduces the voltage supplied to this computer.

To recharge the battery, simply connect the AC adaptor to a power source and to the computer. Please refer to Chapter 6, [Power and Power-up Modes](#) for further information.

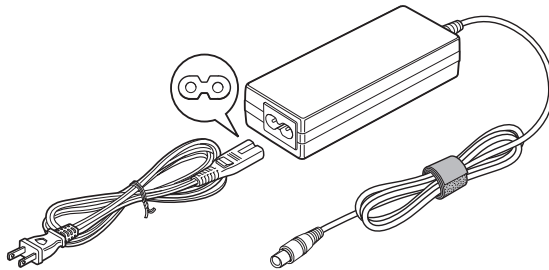


Figure 2-9 The AC adaptor (2-pin plug)

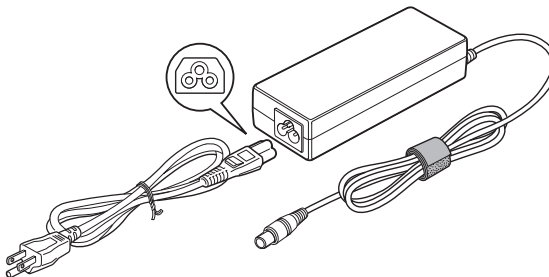


Figure 2-10 The AC adaptor (3-pin plug)



- Depending on the model in question, either a 2-pin or 3-pin adaptor/power lead will be bundled with the computer.
- Do not use a 3-pin to 2-pin conversion plug.
- The supplied power cord conforms to safety rules and regulations in the region the product is bought and should not be used outside of this region. In order to use the adaptor/computer in other regions, you should please buy a power cord that conforms to the safety rules and regulations in that particular region.



Always use the TOSHIBA AC adaptor that was included with your computer, or use AC adaptors specified by TOSHIBA to avoid any risk of fire or other damage to the computer. Use of an incompatible AC adaptor could cause fire or damage to the computer possibly resulting in serious injury.



# Chapter 3

## Getting Started

This chapter provides basic information to start using your computer. It covers the following topics:



- *If the battery pack is not pre-installed in the computer that you purchased, please install the battery pack before you start using the computer.  
Please refer to Chapter 6, [Replacing the battery pack](#), for further information about installing the battery pack.*
- *All users should be sure to read the section [Starting up for the first time](#).*
- *Be sure to read the enclosed Instruction Manual for Safety and Comfort for information on the safe and proper use of this computer. It is intended to help you be more comfortable and productive while using a notebook computer. By following the recommendations in it you may reduce your chance of developing a painful or disabling injury to your hand, arms, shoulders or neck.*
- Connecting the AC adaptor
- Opening the display
- Turning on the power
- Starting up for the first time
- Turning off the power
- Restarting the computer
- System Recovery Options and Restoring the pre-installed software



- *Use an anti-virus software and update it regularly.*
- *Never format storage media without checking its content - formatting destroys all stored data.*
- *It is a good idea to periodically back up the internal hard disk drive or other main storage device to external media. General storage media is not durable or stable over long periods of time and under certain conditions may result in data loss.*
- *Before you install a device or application, save any data in memory to the hard disk drive or other storage media. Failure to do so may result in the loss of data.*

## Connecting the AC adaptor

Attach the AC adaptor when you need to charge the battery or you want to operate from AC power. It is also the fastest way to get started, because the battery pack will need to be charged before you can operate from battery power.

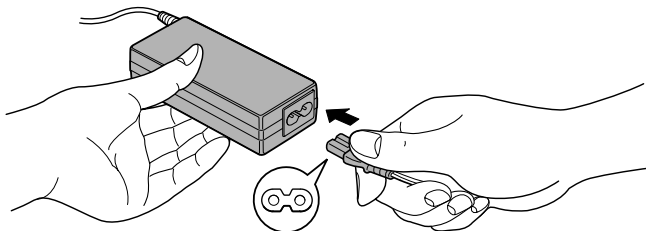
The AC adaptor can be connected to any power source supplying from 100 to 240 volts and 50 or 60 hertz. For details on using the AC adaptor to charge the battery pack, refer to Chapter 6, [Power and Power-up Modes](#).



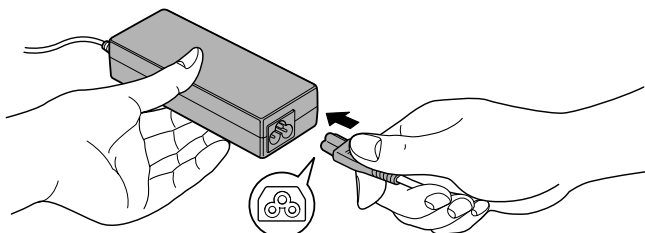
- *Always use the TOSHIBA AC adaptor that was included with your computer or use AC adaptors specified by TOSHIBA to avoid any risk of fire or other damage to the computer. Use of an incompatible AC adaptor could cause fire or damage to the computer possibly resulting in serious injury. TOSHIBA assumes no liability for any damage caused by use of an incompatible adaptor.*
- *Never plug the AC adaptor into a power source that does not correspond to both the voltage and the frequency specified on the regulatory label of the unit. Failure to do so could result in a fire or electric shock, possibly resulting in serious injury.*
- *Always use or purchase power cables that comply with the legal voltage and frequency specifications and requirements in the country of use. Failure to do so could result in a fire or electric shock, possibly resulting in serious injury.*
- *The supplied power cord conforms to safety rules and regulations in the region from which the product is purchased and should not be used outside this region. For use in other regions, please buy power cords that conform to safety rules and regulations in that particular region.*
- *Do not use a 3-pin to 2-pin conversion plug.*
- *When you connect the AC adaptor to the computer, always follow the steps in the exact order as described in the User's Manual. Connecting the power cable to a live electrical outlet should be the last step otherwise the adaptor DC output plug could hold an electrical charge and cause an electrical shock or minor bodily injury when touched. As a general safety precaution, avoid touching any metal parts.*
- *Never place your computer or AC adaptor on a wooden surface, furniture, or any other surface that could be marred by exposure to heat since the computer base and AC adaptor's surface increase in temperature during normal use.*
- *Always place your computer or AC adaptor on a flat and hard surface that is resistant to heat damage.*

*Refer to the enclosed Instruction Manual for Safety and Comfort for detailed precautions and handling instructions.*

1. Connect the power cord to the AC adaptor.



*Figure 3-1 Connecting the power cord to the AC adaptor (2-pin plug)*

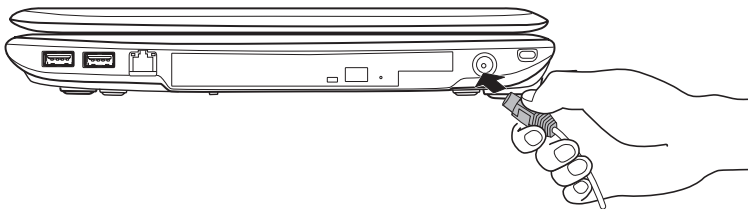


*Figure 3-2 Connecting the power cord to the AC adaptor (3-pin plug)*



*Either a 2-pin or 3-pin adaptor/cord will be included with the computer depending on the model.*

2. Connect the AC adaptor's DC output plug to the DC IN 19V jack on the right side of the computer.



*Figure 3-3 Connecting the adaptor to the computer*

3. Plug the power cord into a live wall outlet - the **Battery** and **DC IN** indicators on the front of the computer should glow.

## Opening the display

The display panel can be opened to a wide range of angles for optimal viewing.

While holding down the palm rest with one hand so that the main body of the computer is not raised, slowly lift the display panel - this will allow the angle of the display panel to be adjusted to provide optimum clarity.

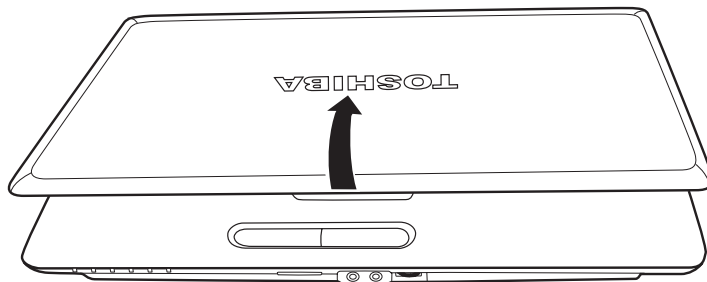


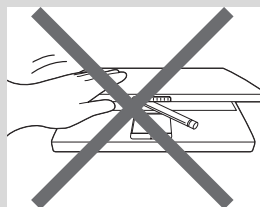
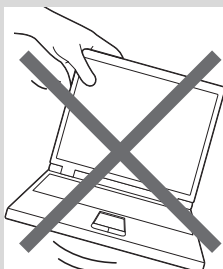
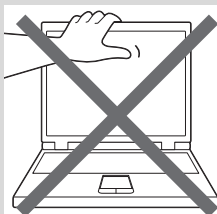
Figure 3-4 Opening the display



*Use reasonable care when opening and closing the display panel. Opening it vigorously or slamming it shut could damage the computer.*



- *As the display panel cannot be flipped to 180 degrees, please be careful of the angle when flipping open the display panel.*
- *Be careful not to open the display panel too far as this could put stress on the display panel's hinges and cause damage.*
- *Do not press or push on the display panel.*
- *Do not lift the computer by the display panel.*
- *Do not close the display panel with pens or any other objects left in between the display panel and the keyboard.*
- *When opening or closing the display panel, place one hand on the palm rest to hold the computer in place and use the other hand to slowly open or close the display panel (Do not use excessive force when opening or closing the display panel).*



## Turning on the power

This section describes how to turn on the power - the **Power** indicator will then indicate the status. Please refer to the Monitoring of power condition section in Chapter 6, [Power and Power-up Modes](#), for more information.



- After you turn on the power for the first time, do not turn it off until you have set up the operating system. Please refer to the section [Starting up for the first time](#) for more information.
- Volume cannot be adjusted during Windows Setup.

1. Open the computer's display panel.
2. Press the computer's power button.

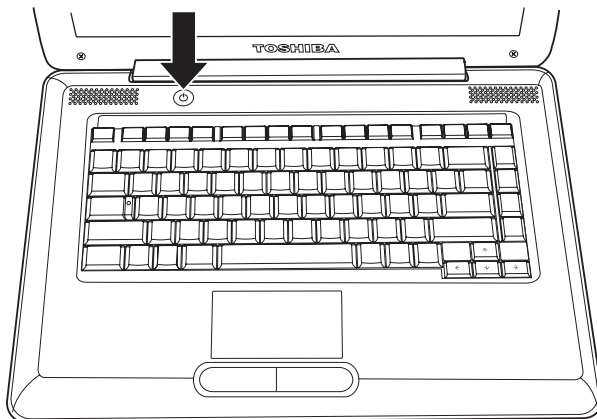


Figure 3-5 Turning on the power

## Starting up for the first time

The Windows 7 Startup Screen will be the first screen displayed when you turn on the power. Follow the on-screen instructions on each screen in order to properly install the operating system.



- When it is displayed, be sure to read the **Software License Terms** carefully.

## Turning off the power

The power can be turned off in one of three modes, either Shut Down Mode, Hibernation Mode or Sleep Mode.


### Shut Down Mode

When you turn off the power in Shut Down Mode no data will be saved and the computer will boot to the operating system's main screen the next time it is turned on.

1. If you have entered data, either save it to the hard disk drive or to other storage media.
2. Make sure all disk/disc activity has stopped before removing the CD/DVD or floppy diskette.



- *Make sure the **Hard Disk Drive** indicator is off. If you turn off the power while a disk (disc) is being accessed, you may lose data or damage the disk.*
- *Never turn off the power while an application is running. Doing so could cause loss of data.*
- *Never turn off the power, disconnect an external storage device or remove storage media during data read/write. Doing so can cause data loss.*

3. Click **Start**.
4. Click the Shut down button (  ).
5. Turn off any peripheral devices connected to your computer.



*Do not turn the computer or peripheral devices back on immediately - wait a short period to avoid any potential damage.*

### Hibernation Mode

The Hibernation Mode feature saves the contents of memory to the hard disk drive when the computer is turned off so that, the next time it is turned on, the previous state is restored. Please note that the Hibernation Mode feature does not save the status of any peripheral devices connected to the computer.



- *Save your data. While entering Hibernation Mode, the computer saves the contents of memory to the hard disk drive. However, for safety sake, it is best to save your data manually.*
- *Data will be lost if you remove the battery or disconnect the AC adaptor before the save is completed. Wait for the **Hard Disk Drive** indicator to go out.*
- *Do not install or remove a memory module while the computer is in Hibernation Mode. Data will be lost.*

## Benefits of Hibernation Mode

The Hibernation Mode feature provides the following benefits:



- Saves data to the hard disk drive when the computer automatically shuts down because of a low battery condition.
- You can return to your previous working environment immediately when you turn on the computer.
- Saves power by shutting down the system when the computer receives no input or hardware access for the time period set by the System Hibernate feature.
- Allows the use of the panel power off feature.

## Starting Hibernation Mode



*You can also enable Hibernation Mode by pressing **FN + F4** - please refer to Chapter 5, [The Keyboard](#), for further details.*

To enter Hibernation Mode, follow the steps below.

1. Click **Start**.
2. Click the arrow (  ) in the power management button (  ) and select **Hibernate** from the menu.

## Automatic Hibernation Mode

The computer can be configured to enter Hibernation Mode automatically when you press the power button or close the lid. In order to define these settings, you can follow the steps as described below:

1. Click **Start** and click the **Control Panel**.
2. Click **System and Security** and click **Power Options**.
3. Click **Choose what the power button does** or **Choose what closing the lid does**.
4. Enable the desired Hibernation Mode settings for **When I press the power button** and **When I close the lid**.
5. Click the **Save changes** button.

## Data save in Hibernation Mode

When you turn off the power in Hibernation Mode, the computer will take a moment to save the current data in memory to the hard disk drive. During this time, the **Hard Disk Drive** indicator will glow.

After you turn off the computer, and the content of memory has been saved to the hard disk drive, turn off the power to any peripheral devices.



*Do not turn the computer or devices back on immediately. Wait a moment to let all capacitors fully discharge.*

## Sleep Mode

If you have to interrupt your work, you are able to turn off the power without exiting from your software by placing the computer into Sleep Mode. In this mode data is maintained in the computer's main memory so that when you turn on the power again, you can continue working right where you left off.



*When you have to turn off your computer aboard an aircraft or in places where electronic devices are regulated or controlled, always completely shut down the computer. This includes turning off any wireless communication switches or devices, and canceling settings that reactivate the computer automatically, such as a timer recording function. Failure to completely shut down the computer in this way could allow the operating system to reactivate and run pre-programmed tasks or preserve unsaved data, which could interfere with aviation or other systems, possibly causing serious injury.*



- *Before entering Sleep Mode, be sure to save your data.*
- *Do not install or remove a memory module while the computer is in Sleep Mode. The computer or the memory module could be damaged.*
- *Do not remove the battery pack while the computer is in Sleep Mode (unless the computer is connected to an AC power source). Data in memory could be lost.*



- *When the AC adaptor is connected, the computer will go into Sleep Mode according to the settings in the Power Options (to access it, **Start -> Control Panel -> System and Security -> Power Options**).*
- *To restore the operation of the computer from Sleep Mode, press and hold the power button or any key on the keyboard for a short amount of time. Please note that keyboard keys can only be used if the Wake-up on Keyboard option is enabled within the HW Setup utility.*
- *If the computer enters Sleep Mode while a network application is active, the application might not be restored when the computer is next turned on and the system returns from Sleep Mode.*
- *To prevent the computer from automatically entering Sleep Mode, disable Sleep Mode within the Power Options (to access it, **Start -> Control Panel -> System and Security -> Power Options**).*
- *To use the Hybrid Sleep function, configure it in the Power Options.*

## Benefits of Sleep Mode

The Sleep Mode feature provides the following benefits:

- Restores the previous working environment more rapidly than does the Hibernation Mode feature.
- Saves power by shutting down the system when the computer receives no input or hardware access for the time period set by the System Sleep Mode feature.
- Allows the use of the panel power off feature.





## Executing Sleep Mode



You can also enable Sleep Mode by pressing **FN + F3** - please refer to Chapter 5, [The Keyboard](#), for further details.

You can enter Sleep Mode in one of three ways:

- Click **Start** then click the arrow (  ) in the power management button (  ) and select **Sleep** from the menu.
- Close the display panel. Please note that this feature must be enabled within the Power Options (to access it, click **Start** -> **Control Panel** -> **System and Security** -> **Power Options**).
- Press the power button. Please note that this feature must be enabled within the Power Options (to access it, click **Start** -> **Control Panel** -> **System and Security** -> **Power Options**).

When you turn the power back on, you can continue where you left when you shut down the computer.



- When the computer is in Sleep Mode, the **Power** indicator will blink amber.
- If you are operating the computer on battery power, you can lengthen the overall operating time by turning it off into Hibernation Mode - Sleep Mode will consume more power while the computer is off.

## Sleep Mode limitations

Sleep Mode will not function under the following conditions:



- Power is turned back on immediately after shutting down.
- Memory circuits are exposed to static electricity or electrical noise.

## Restarting the computer

Certain conditions require that you reset the computer, for example if:

- You change certain computer settings.
- An error occurs and the computer does not respond to your keyboard commands.

If you need to restart the computer, there are three ways this can be achieved:

- Click **Start** then click the arrow (  ) in the power management button (  ) and select **Restart** from the menu.
- Press **CTRL**, **ALT** and **DEL** simultaneously (once) to display the menu window, then select **Restart** from the **Shut down options**.
- Press the power button and hold it down for four seconds. Once the computer has turned itself off, wait between ten and fifteen seconds before turning the power on again by pressing the power button.

## System Recovery Options

A hidden partition is allocated on the hard disk drive for the System Recovery Options.

This partition stores files which can be used to repair the system in the event of a problem.



*The System Recovery Options feature will be unusable if this partition is deleted.*

### System Recovery Options

The System Recovery Options feature is installed on the hard disk when shipped from the factory. The System Recovery Options menu includes tools to repair startup problems, run diagnostics or restore the system.

See the **Windows Help and Support** content for more information about **Startup Repair**.

The System Recovery Options can also be run manually to repair problems.

The procedure is as follows. Follow the instructions shown on the on-screen menu.

1. Turn off the computer.
2. While holding the **F8** key, turn on the computer.
3. The **Advanced Boot Options** menu will be displayed.  
Use the arrow keys to select **Repair Your Computer** and press **ENTER**.
4. Follow the on-screen instructions.



*The Windows 7 CompletePC Backup feature can be used on Windows® 7 Professional and Windows® 7 Ultimate.*

### Restoring the pre-installed Software

Depending on the model you purchased, different ways for restoring the pre-installed software are offered:

- Creating optical Recovery Discs and restoring the pre-installed software from them
- Restoring the pre-installed software from the Recovery hard disk drive
- Ordering Recovery Discs from TOSHIBA and restoring the pre-installed software from them\*

*\* Please note that this service is not free-of-charge.*

## Creating Optical Recovery Discs

This section describes how to create Recovery Discs.



- *Be sure to connect the AC adaptor when you create Recovery Discs.*
- *Be sure to close all other software programs except the TOSHIBA Recovery Media Creator.*
- *Do not run software such as screen savers which can put a heavy load on the CPU.*
- *Operate the computer at full power.*
- *Do not use power-saving features.*
- *Do not write to the disc when the anti-virus software is running. Wait for it to finish, then disable virus detection programs including any software that checks files automatically in the background.*
- *Do not use utilities, including those intended to enhance hard disk drive access speed. They may cause unstable operation and damage data.*
- *Do not shut down/log off or Sleep/Hibernate while writing or rewriting the disc.*
- *Set the computer on a level surface and avoid places subjected to vibrations such as airplanes, trains, or cars.*
- *Do not use on unstable tables or other any other unstable surfaces.*

A recovery image of the software on your computer is stored on the hard disk drive, and can be copied to DVD media by using the following steps:

1. Have a blank DVD media ready.
2. The application will allow you to choose from a variety of different media onto which the recovery image can be copied including DVD-R, DVD-R DL, DVD-RW, DVD+R, DVD+R DL and DVD+RW.



*Please note that some of the above media may not be compatible with the optical disc drive installed into your computer. You should therefore verify the optical disc drive supports the blank media you have chosen before proceeding.*

3. Turn on your computer and allow it to load the Windows 7 operating system from the hard disk drive as normal.
4. Insert the first blank media into the optical disc drive tray.
5. Select the **TOSHIBA Recovery Media Creator** icon from the Windows 7 **Start** menu.
6. After TOSHIBA Recovery Media Creator starts, select the type of media and the title you wish to copy, and then click the **Create** button.

## Restoring the pre-installed software from your created Recovery Discs

If the pre-installed files are damaged, you are able to either use the Recovery Discs you have created to restore the computer to the state it was in when you originally received it. To perform this restoration, follow the steps below:



*When the sound mute feature has been activated by pressing the **FN + ESC** key, be sure to disable this to allow sounds to be heard before starting the restore process. Please refer to Chapter 5, [The Keyboard](#), for further details.*

*You can not use System Recovery Options if restoring the pre-installed software without System Recovery Options.*



*When you reinstall the Windows operating system, the hard disk will be reformatted and all data will be lost.*

1. Load the (1st disc of) Recovery Discs into the optical disc drive and turn off the computer's power.
2. While holding down **F12** key on the keyboard, turn on your computer - when **TOSHIBA Leading Innovation>>>** appears, release the **F12** key.
3. Use the up and down cursor keys to select the CD-ROM icon from the menu.
4. A menu will be displayed from which you should follow the on-screen instructions.

## Restoring the pre-installed software from the Recovery hard disk drive

A portion of the total hard disk drive space is configured as a hidden recovery partition. This partition stores files which can be used to restore pre-installed software in the event of a problem.

If you subsequently set up your hard disk drive again, do not change, delete or add partitions in a manner other than specified in the manual, otherwise you may find that space for the required software is not available.

In addition, if you use a third-party partitioning program to reconfigure the partitions on your hard disk drive, you may find that it becomes impossible to setup your computer.



*When the sound mute feature has been activated by pressing the Mute panel (**Fn+ESC**), be sure to disable this to allow sounds to be heard before starting the restore process. Please refer to Chapter 5, [The Keyboard](#), for further details.*

*You can not use System Recovery Options if restoring the pre-installed software without System Recovery Options.*



*When you reinstall the Windows operating system, the hard disk will be reformatted and all data will be lost.*

1. Turn off your computer.
2. While holding down **0** (zero) key on the keyboard, turn on your computer.

A menu will be displayed from which you should follow the on-screen instructions.

*Please set your BIOS to default before you recover your computer to the factory state!*

### **Ordering Recovery Discs from TOSHIBA\***



You can order Product Recovery discs for your notebook from the TOSHIBA Europe Backup Media Online Shop.

*\* Please note that this service is not free-of-charge.*

1. Visit <https://backupmedia.toshiba.eu> on the Internet.
2. Follow the on-screen instructions.

You will receive your Recovery Discs within two weeks after placing your order.



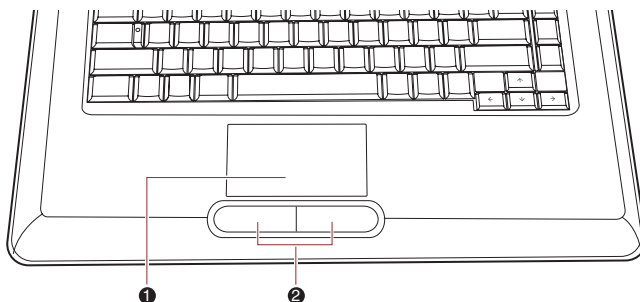
# Chapter 4

## Operating Basics

This chapter describes the basic operations of your computer and highlights the precautions that should be taken when using it.

### Using the Touch Pad

To use the Touch Pad, simply touch and move your fingertip across it in the direction you want the on-screen pointer to go.



1. Touch Pad
2. Touch Pad control buttons

*Figure 4-1 Touch Pad and Touch Pad control buttons*

The two buttons below the Touch Pad are used like the buttons on a standard mouse - press the left button to select a menu item or to manipulate text or graphics designated by the pointer, and press the right button to display a menu or other function depending on the software you are using.



*You can also tap the Touch Pad to perform functions similar to those of the left button on a standard mouse.*

**Click:** Tap once

**Double-click:** Tap twice

**Drag and drop:** Tap to select the item(s) you want to move, leave your finger on the Touch Pad after the second tap and then move the item(s) to their new destination.

## Using the optical disk drive

The full-size drive provides high-performance execution of CD/DVD-ROM-based programs. You can run either 12 cm (4.72") or 8 cm (3.15") CD/DVDs without an adaptor. A Serial ATA interface controller is used for CD/DVD-ROM operation. When the computer is accessing a CD/DVD-ROM, an indicator on the drive glows.

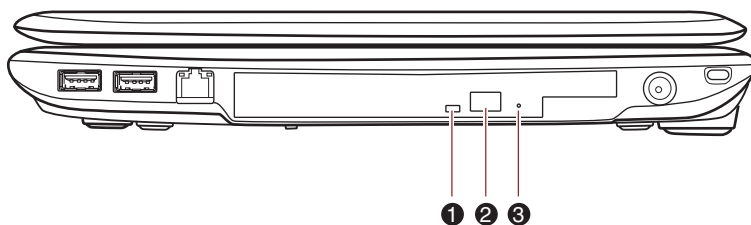


*Use the Toshiba DVD Player application to view DVD-Video discs.*

### Loading discs

To load CD/DVD's, follow the steps as listed below and refer to figures 4-4 to 4-6.

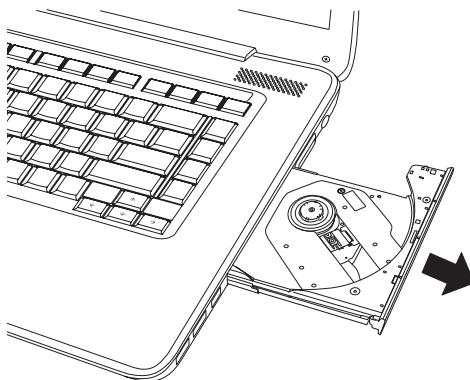
1. When the computer's power is on, press the eject button to open the disc tray slightly.



1. Disc tray LED
2. Eject button
3. Eject hole

*Figure 4-2 Pressing the eject button*

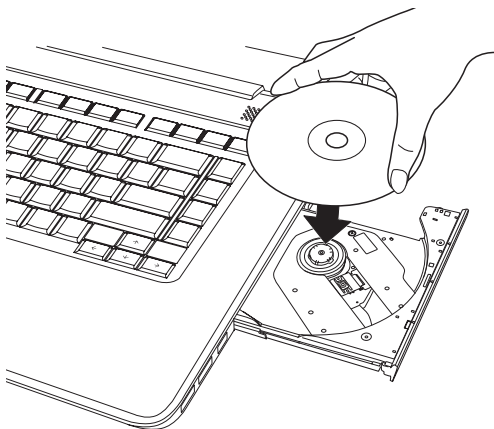
2. Grasp the disc tray gently and pull until it is fully opened.



*Figure 4-3 Pulling the disc tray open*



3. Lay the CD/DVD, label side up, in the disc tray.



*Figure 4-4 Inserting a CD/DVD*



*When the disc tray is fully opened, the edge of the computer will extend slightly over the area where you insert the media. Therefore, when loading a CD or DVD, you will need to turn it slightly at an angle when you place it in the disc tray. After loading the CD/DVD you should ensure that it is properly positioned over the central spindle and that it lies flat within the tray.*



- *Do not touch either the laser lens or the area immediately around it - doing so could cause misalignment and may damage the drive.*
- *Make sure that no foreign objects are inserted into or otherwise enter the drive.  
Check the disc tray, especially the area behind the front edge, to ensure that there are no foreign objects or material present before closing the drive.*

4. Press the center of the CD/DVD gently until you feel it click into place on the center spindle. The disc should be slightly below the top of the spindle and flush with the spindle base.
5. Press the center of the disc tray in order to close it - the tray will click into place when it is locked.



*If the CD/DVD is not seated properly when the disc tray is closed, you may find that the media itself might become damaged, and/or the disc tray might not open fully when you next press the eject button.*

## Removing discs

To remove CD/DVDs, follow the steps as listed below.



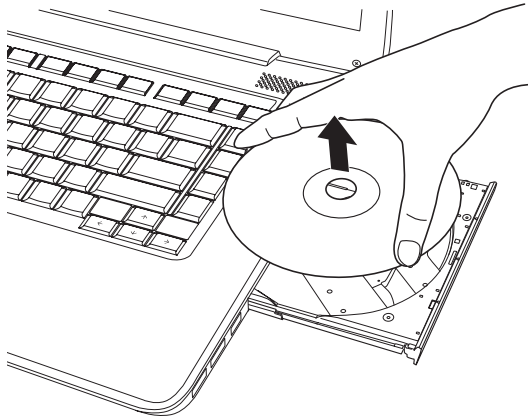
*Do not press the eject button while the computer is accessing the media in the drive, instead wait for the indicator to go out before you open the disc tray. In addition, if the CD/DVD media is spinning when you open the tray, wait for it to fully stop before you remove it.*

1. When the computer's power is on, press the eject button to open the disc tray slightly and then gently pull it out of the system until it is fully opened.



*After the disc tray has opened slightly, you should wait for a moment to ensure the CD/DVD media has stopped spinning before you fully open the tray.*

2. The CD/DVD media will extend slightly over the sides of the disc tray in order that you can hold it. Grasp it carefully by its edges and lift it vertically off of the central spindle and out of the tray.



*Figure 4-5 Removing a CD/DVD*

3. Press the center of the disc tray in order to close it - the tray will click into place when it is locked.

## How to remove a CD/DVD when the disc tray will not open

Pressing the eject button will not open the disc tray when the computer is turned off although, in these circumstances, you can open the tray by inserting a slender object such as a straightened paper clip about 15mm into the eject hole just to the right of the drive's eject button.

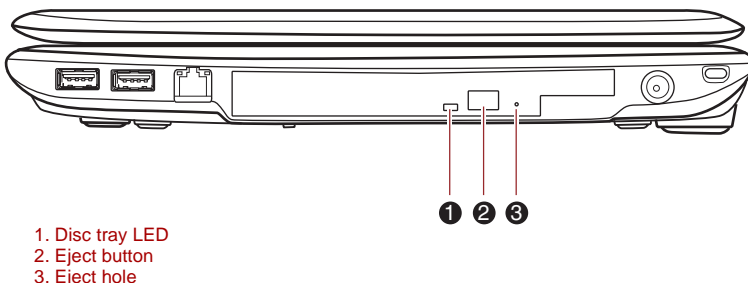


Figure 4-6 Manual release with the eject hole



*You must ensure that you turn off the power before you use the eject hole. If the CD/DVD media is spinning when you open the disc tray, it may fly off of the spindle and cause injury.*

## Writing CD/DVD on DVD Super Multi drive



*The optical drive installed on this computer cannot write multiple sessions on DVD-R Dual Layer disc sessions. Once a disc has been written to once, it will be finalized. Once finalized, no further writing to the disc will be possible regardless of what portion of the total disc capacity was used.*

You can use the DVD Super Multi drive to write data to either CD-R, CD-RW, DVD-R, DVD-R (Dual Layer), DVD-RW, DVD+R, DVD+R (Double Layer), DVD+RW, DVD-RAM, or DVD-R (Dual Layer) discs.

TOSHIBA Disc Creator can be used to write data.



- Please refer to the section [Writable discs](#), Chapter 2 for details about the types of writable CD and DVD discs that can be supported by this computer.
- Do not turn off the power to the optical disc drive while the computer is accessing it as this may cause you to lose data.
- CD-R/RW media cannot be accessed using the Create CD/DVD option in Media Center.
- To write data to CD-R/-RW media, use the **TOSHIBA Disc Creator** feature that is installed on your computer.



*When writing information to media using an optical drive, you should always ensure that you connect the AC adaptor to a live power socket. It is possible that, if data is written while powered by the battery pack, the write process may sometimes fail due to low battery power - in these instances data loss may occur.*

## Important message

Before you write or rewrite to any of the media supported by the DVD Super Multi drive, please read and follow all of the setup and operating instructions in this section. If you fail to do so, you may find that the DVD Super Multi drive may not function properly, and you may fail to write or rewrite information successfully - this may cause you to either lose data or incur other damage to the drive or media.

## Before writing or rewriting

- Based on TOSHIBA's limited compatibility testing, we suggest the following manufacturers of CD-R, CD-RW, DVD-R, DVD-R (Dual Layer), DVD-RW, DVD+R, DVD+R (Double Layer), DVD+RW or DVD-RAM media, however, it must be noted that disc quality can affect write or rewrite success rates. Please also be aware that in no event does TOSHIBA guarantee the operation, quality or performance of any disc.

---

### CD-R:

TAIYO YUDEN CO., Ltd.  
 MITSUBISHI KAGAKU MEDIA CO., LTD.  
 Hitachi Maxell, Ltd.

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### CD-RW: (Multi-Speed and High-Speed)

MITSUBISHI KAGAKU MEDIA CO., LTD.

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### CD-RW: (Ultra-Speed)

MITSUBISHI KAGAKU MEDIA CO., LTD.

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### DVD-R:

#### **DVD Specifications for Recordable Disc for General Version 2.0**

TAIYO YUDEN Co., Ltd. (for 8x and 16x speed media)

MITSUBISHI KAGAKU MEDIA CO., LTD.

(for 4x, 8x and 16x speed media)

Hitachi Maxell, Ltd. (for 8x and 16x speed media)

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### DVD-R (Dual Layer):

MITSUBISHI KAGAKU MEDIA CO., LTD. (for 4x and 8x speed media)

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### DVD-R for Labelflash:

FUJIFILM CORPORATION (for 16x speed media)

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**DVD+R:**

MITSUBISHI KAGAKU MEDIA CO., LTD.  
 (for 8x and 16x speed media)  
 TAIYO YUDEN CO., Ltd. (for 8x and 16x speed media)

**DVD+R (Double Layer):**

MITSUBISHI KAGAKU MEDIA CO., LTD.  
 (for 2.4x and 8x speed media)

**DVD+R for Labelflash:**

FUJIFILM CORPORATION (for 16x speed media)

**DVD-RW:**

DVD Specifications for Recordable Disc for Version 1.1 or version 1.2  
 Victor Company of Japan, Ltd. (JVC) (for 2x, 4x and 6x speed media)  
 MITSUBISHI KAGAKU MEDIA CO., LTD.  
 (for 2x, 4x and 6x speed media)

**DVD+RW:**

MITSUBISHI KAGAKU MEDIA CO., LTD.  
 (for 2.4x, 4x and 8x speed media)

**DVD-RAM:****DVD Specifications for DVD-RAM Disc for Version 2.0, Version 2.1 or Version 2.2**

Panasonic Electric Industrial Co.,Ltd. (for 3x and 5x speed media)  
 Hitachi Maxell, Ltd. (for 3x and 5x speed media)



- *DVD Super Multi drive cannot use discs that allow writing faster than 16x speed (DVD-R and DVD+R media), 8x speed (DVD-R (Dual Layer), DVD+RW and DVD+R (Double Layer) media), 6x speed (DVD-RW media), 5x speed (DVD-RAM media).*
- *Some types and formats of DVD-R (Dual Layer) and DVD+R (Double Layer) discs may be unreadable.*
- *2.6GB and 5.2GB DVD-RAM media cannot be read from or written to.*
- *Discs created in DVD-R (Dual Layer) format4 (Layer Jump Recording) cannot be read.*
- If the disc is poor in quality, or is dirty or damaged, writing or rewriting errors may be noted - ensure that you check all discs for dirt or damage before you use them.
- The actual number of rewrites to CD-RW, DVD-RW, DVD+RW or DVD-RAM media will be affected by the quality of the disc itself and the way in which it is used.
- There are two types of DVD-R media available, authoring discs and general use discs. Do not attempt to use authoring discs as only general use discs can be written to by a computer drive.

- You can use both DVD-RAM discs that can be removed from a cartridge and DVD-RAM discs designed without a cartridge.
- You may find that other computer DVD-ROM drives or other DVD players may not be able to read DVD-R, DVD-R (Dual Layer), DVD-RW, DVD+R, DVD+R (Double Layer) or DVD+RW discs.
- Data written to a CD-R, DVD-R, DVD-R (Dual Layer), DVD+R or DVD+R (Double Layer) discs cannot be deleted either in whole or in part.
- Data deleted/erased from a CD-RW, DVD-RW, DVD+RW or DVD-RAM disc cannot be recovered. You must check the content of the disc carefully before you delete it, taking care that, if multiple drives that can write data to discs are connected, you do not delete data from the wrong one.
- In writing to DVD-R, DVD-R (Dual Layer), DVD-RW, DVD+R, DVD+R (Double Layer), DVD+RW or DVD-RAM media, some space is required for file management, so you may not be able to write to the full capacity of the disc.
- Since the disc is based on the DVD standard, it might be filled with dummy data if the written data is less than about 1GB. Therefore, in these circumstance, even if you write only a small amount of data, it might take additional time to fill in the dummy data.
- When multiple drives that can write data to discs are connected, be sure that you do not write to or delete data from the wrong drive.
- Be sure to connect the AC adaptor to the computer before you write or rewrite any information.
- Before you enter either Sleep Mode or Hibernation Mode, take care to ensure that any DVD-RAM writing has been completed. In this instance, writing is finished if you can eject the DVD-RAM media.
- Be sure to close all other software programs except for the writing software itself.
- Do not run software such as a screen saver which can put a heavy load on the processor.
- Operate the computer at its full power settings - do not use any power-saving features.
- Do not write information while virus checking software is running, instead wait for it to finish, then disable the virus protection applications, including any software that checks files automatically in the background.
- Do not use any hard disk utilities, including those that are intended to enhance hard disk drive access speeds, as they may cause unstable operation and damage data.
- CD-RW (Ultra Speed +) media should not be used as data may be lost or damaged.
- You should always write from the computer's hard disk drive onto the CD/DVD - do not try to write from shared devices such as a server or any other network device.

- Writing with software other than TOSHIBA Disc Creator has not been confirmed, therefore operation with other software applications cannot be guaranteed.

## When writing or rewriting

Please observe the following points while you write or rewrite data to CD-R, CD-RW, DVD-R, DVD-R (Dual Layer), DVD-RW, DVD+R, DVD+R (Double Layer), DVD+RW or DVD-RAM media:

- Always copy data from the hard disk drive to the optical media - do not use the cut-and-paste function as the original data will be lost if there is a write error.
- Do not perform any of the following actions:
  - Change users in the Windows® 7 operating system.
  - Operate the computer for any other function, including such tasks as using a mouse or Touch Pad, or closing/opening the display panel.
  - Start a communication application such as a modem.
  - Apply impact or vibration to the computer.
  - Install, remove or connect external devices, including such items as a SD/SDHC memory card, miniSD/microSD Card, Memory Stick/Memory Stick PRO, MultiMediaCard, USB device, external monitor, or an optical digital device.
  - Open the optical disc drive.
- Do not use shut down, log off, Sleep Mode or Hibernation Mode functions while writing or rewriting.
- Make sure that the write/rewrite operation is completed before going into either Sleep Mode or Hibernation Mode (writing is completed if you can remove an optical media on the DVD Super Multi drive).
- If the media is of poor quality, or is dirty or damaged, writing or rewriting errors may occur.
- Set the computer on a level surface and avoid places subject to vibration such as airplanes, trains or cars. In addition, do not use the computer on an unstable surface such as a stand.
- Keep mobile phones and other wireless communication devices away from the computer.

## Disclaimer

TOSHIBA does not bear responsibility for the following:

- Damage to any CD-R, CD-RW, DVD-R, DVD-R (Dual Layer), DVD-RW, DVD+R, DVD+R (Double Layer), DVD+RW or DVD-RAM disc that may be caused by writing or rewriting with this product.
- Any change or loss of the recorded contents of CD-R, CD-RW, DVD-R, DVD-R (Dual Layer), DVD-RW, DVD+R, DVD+R (Double Layer), DVD+RW or DVD-RAM media that may be caused by writing or rewriting with this product, or for any business profit loss or business interruption that may be caused by the change or loss of the recorded contents.
- Damage that may be caused by using third party equipment or software.

Given the technological limitations of current optical disc writing drives, you may experience unexpected writing or rewriting errors due to disc quality or problems with hardware devices. In view of this, it is good practice to make two or more copies of important data, in case of any undesired change or loss of the recorded contents.

## TOSHIBA Disc Creator

Please be aware of the following limitations when you use the TOSHIBA Disc Creator:


- DVD Video cannot be created using TOSHIBA Disc Creator.
- DVD Audio cannot be created using TOSHIBA Disc Creator.
- You cannot use TOSHIBA Disc Creator's "Audio CD for Car or Home CD Player" function to record music to DVD-R, DVD-R (Dual Layer), DVD-RW, DVD+R, DVD+R (Double Layer) or DVD+RW media.
- Do not use the "Disc Backup" function of TOSHIBA Disc Creator in order to copy DVD Video or DVD-ROM material that has copyright protection.
- DVD-RAM discs cannot be backed up using the "Disc Backup" function of TOSHIBA Disc Creator.
- You cannot back up CD-ROM, CD-R or CD-RW media to DVD-R, DVD-R (Dual Layer) or DVD-RW media using the "Disc Backup" function of TOSHIBA Disc Creator.
- You cannot back up CD-ROM, CD-R or CD-RW media to DVD+R, DVD+R (Double Layer) or DVD+RW media using the "Disc Backup" function of TOSHIBA Disc Creator.
- You cannot back up DVD-ROM, DVD Video, DVD-R, DVD-R (Dual Layer), DVD-RW, DVD+R, DVD+R (Double Layer) or DVD+RW to CD-R or CD-RW media using the "Disc Backup" function of TOSHIBA Disc Creator.
- TOSHIBA Disc Creator cannot record in packet format.



- You might not be able to use the “Disc Backup” function of TOSHIBA Disc Creator to back up a DVD-R, DVD-R (Dual Layer), DVD-RW, DVD+R, DVD+R (Double Layer) or DVD+RW disc that was made with other software on a different optical media recorder.
- If you add data to a DVD-R, DVD-R (Dual Layer), DVD+R or DVD+R (Double Layer) disc that you have already recorded to, you might not be able to read the added data under some circumstances. For example, it cannot be read under 16-bit operating systems, such as Windows 98SE and Windows Me, while in Windows NT4 you will need Service Pack 6 or later, and in Windows 2000, you will need Service Pack 2. In addition to this, some DVD-ROM and DVD-ROM / CD-R/RW drives cannot read this added data regardless of the operating system.
- TOSHIBA Disc Creator does not support recording to DVD-RAM discs - to achieve this you should use Windows Explorer or another similar utility.
- When you back up a DVD disc, be sure that the source drive supports recording to DVD-R, DVD-R (Dual Layer), DVD-RW, DVD+R, DVD+R (Double Layer) or DVD+RW media - if this is not the case then the source disc might not be backed up correctly.
- When you back up a DVD-R, DVD-R (Dual Layer), DVD-RW, DVD+R, DVD+R (Double Layer) or DVD+RW disc, be sure to use the same type of disc.
- You cannot partially delete any data written to a CD-RW, DVD-RW or DVD+RW disc.

### ***Data Verification***

To verify that data has been written or rewritten correctly to a data CD/DVD you should follow the steps below before you begin the write/rewrite process:

1. Select Settings for **Each Mode** -> **Data CD/DVD** in the Setting menu.
2. Display the setting dialog box by one of the following two steps:
  - Click the **Recording settings** button () for writing on the main toolbar in the **Data CD/DVD** mode.
  - Select **Setting for Each Mode** -> **Data CD/DVD** in the **Setting** menu.
3. Mark the **Verify written data** check box.
4. Select **File Open** or **Full Compare** mode.
5. Click the **OK** button.

### ***How to learn more about TOSHIBA Disc Creator***


Please refer to the Help files for additional TOSHIBA Disc Creator information.

- Opening the TOSHIBA Disc Creator Manual  
**Start -> All Programs -> TOSHIBA -> CD&DVD Applications -> Disc Creator Help**

## TOSHIBA DVD Player

Please be aware of the following limitations when you use the TOSHIBA DVD PLAYER:

### *Notes on use*

- Frame dropping, audio skipping or out of sync audio and video may occur during playback of some DVD Video titles.
- Close all other applications when using the “TOSHIBA DVD PLAYER”. Do not open any other applications or carry out any other operations during DVD Video playback. Playback may stop or not function properly in some situations.
- Unfinalized DVDs created on home DVD recorders may not be playable on the computer.
- Use DVD-Video discs with a region code which is either “the same as the factory default setting” or “ALL”.
- Do not playback DVD discs Video while watching or recording television programs using other applications. Doing so may cause DVD Video playback or television program recording errors. In addition, if prescheduled recording starts during DVD Video playback it may cause DVD Video playback or television program recording errors. Please view DVD Video during times when there is no recording prescheduled.
- The resume function cannot be used with some discs on the “TOSHIBA DVD PLAYER”.
- It is recommended the AC adaptor be connected when playing DVDVideo. Power saving features may interfere with smooth playback. When playing DVD-Video using battery power, set the Power Options to “High performance”.
- Screen savers will not display while playing a movie in the “TOSHIBA DVD PLAYER”. The computer will also not go into Sleep Mode, Hibernation Mode or shutdown while using “TOSHIBA DVD PLAYER”.
- Do not configure the Display automatic power off function to run while the “TOSHIBA DVD PLAYER” is running.
- Do not switch to Hibernation or Sleep Mode when running the “TOSHIBA DVD PLAYER”.
- Do not lock the computer using the **Windows logo** (  ) + **L** keys or the **Fn + F1** keys when running the “TOSHIBA DVD PLAYER”.

## Display Devices & Audio

1. "TOSHIBA DVD PLAYER" will only run when "Colors" is set to "Highest (32 bit)". The "Colors" setting can be adjusted on the "Monitor" tab in display device property. To open it, click **Start -> Control Panel -> Appearance and Personalization -> Display -> Change display settings -> Advanced settings**.
2. If the DVD Video image is not displayed on an external display or television, stop the "TOSHIBA DVD PLAYER", and change the screen resolution in **Control Panel -> Appearance and Personalization -> Display -> Change display settings -> Advanced settings**. However, video cannot be output to some external displays and televisions due to output or playback conditions.
3. When viewing DVD-Video on an external display or TV, change the display device before playing. DVD-Video cannot be displayed simultaneously (in clone mode) on both the computer's display panel and an external display.
4. Do not change the screen resolution while running the "TOSHIBA DVD PLAYER".

## TOSHIBA DVD PLAYER

1. "TOSHIBA DVD PLAYER" software is supported for playback of DVD-Video and DVD-VR.
2. The "TOSHIBA DVD PLAYER" does not have a parental control function.
3. In order to protect copyrights, the Windows Print Screen function is disabled when "TOSHIBA DVD PLAYER" is running.
4. (Print Screen functions are disabled even when running other applications besides "TOSHIBA DVD PLAYER" and when "TOSHIBA DVD PLAYER" is minimized.) Please close the "TOSHIBA DVD PLAYER" to use the Print Screen function.
5. Carry out the installation/uninstallation of the "TOSHIBA DVD PLAYER" under a user account with administrator rights.
6. Do not change Windows Users while "TOSHIBA DVD PLAYER" is running.
7. For some DVD Video discs, using the control window to change the audio track will also change the subtitle track.

## Starting TOSHIBA DVD PLAYER

Use the following procedure to start "TOSHIBA DVD PLAYER".

1. Insert an DVD-Video in the DVD Super Multi drive while Windows® 7 is running. When an DVD-Video disc is set in the DVD drive, the following application selection screen may appear. If this occurs, select Play DVD movie, then click OK to launch the TOSHIBA DVD PLAYER.
2. Touch the CD/DVD panel on the Front operation panel. Or select **Start -> All Programs -> TOSHIBA DVD PLAYER** to start "TOSHIBA DVD PLAYER".


## ***Operating TOSHIBA DVD PLAYER***

Notes on Using “TOSHIBA DVD PLAYER”.

1. Screen display and available features may vary amongst DVD-Videos and scenes.
2. Only operation buttons (including remote controller and Front operation panels) which correspond to currently available and active features will be useable during DVD playback.
3. If the menu is opened in the Display Area using the Control window's Top Menu or Menu buttons, touch pad and mouse menu operations may not be able to be used.

## ***Open TOSHIBA DVD PLAYER HELP***

TOSHIBA DVD PLAYER features and instructions are also explained in detail in “TOSHIBA DVD PLAYER Help”. Use the following procedure to open “TOSHIBA DVD PLAYER Help”.

- Click the “Help” button (  ) in the Display Area.

## **Media care**

This section provides tips on protecting data stored on your CD's, DVD's and floppy diskettes. Handle your media with care. Following the simple precautions listed below will increase the lifetime of your media and protect the data stored on it.

### **CD/DVDs**

1. Store your CDs and DVDs in the containers they originally came in to protect them and keep them clean.
2. Do not bend the CDs or DVDs.
3. Do not write on, apply a sticker to, or otherwise mar the surface of the CD or DVD that contains the data.
4. Hold the CD or DVD by its outside edge or the edge on the center hole - any fingerprints on the surface of the disc can prevent the drive from properly reading data.
5. Do not expose the CD or DVD to direct sunlight, extreme heat or cold.
6. Do not place heavy objects on your CDs or DVDs.
7. If your CDs or DVDs become dusty or dirty, wipe them with a clean dry cloth from the center hole outwards - do not wipe in a circular direction. If necessary, you can use a cloth that has been lightly dampened in water or a neutral cleaner but you must not use benzine, thinner or any similar cleaning solution.

## Floppy diskettes



*The USB floppy diskette drive is available only as an option.*

1. Store your floppy diskettes in the container they came in to protect them and keep them clean. If a floppy diskette becomes dirty, clean it with a soft, lightly dampened cloth - do not use cleaning fluid.
2. Never open the shutter or touch the magnetic surface of your floppy diskette - doing this could permanently damage it and lose data.
3. Always handle floppy diskettes with care to prevent the loss of stored data.
4. Always apply the floppy diskette label in the correct location and never apply a new label on top of an existing one - in this instance the label could come loose and damage the floppy diskette drive.
5. Never use a pencil for writing on a floppy diskette label as the dust from the pencil lead could cause a system malfunction if it found its way onto the computer's components. In this instance, always use a felt-tipped pen and write the label first before applying it to the floppy diskette.
6. Never put a floppy diskette in a location where water or other liquid may make contact with it, or where it is excessively damp - either of these conditions could cause data loss.
7. Never use a wet or damp floppy diskette - this could damage the floppy diskette drive or other devices within the computer.
8. Data may be lost if the floppy diskette is twisted, bent, or exposed to direct sunlight, extreme heat or cold.
9. Do not place heavy objects on your floppy diskettes.
10. Do not eat, smoke, or use items such as erasers near your floppy diskettes as foreign particles inside the jacket of the floppy diskette can damage the magnetic surface.
11. Magnetic energy can destroy the data on your floppy diskettes. In view of this you should keep your floppy diskettes away from speakers, radios, televisions and other sources of magnetic fields.

## Sound system

This section describes some of the audio control functions.

### Adjusting System Volume

You can control the overall level of sound using Windows **Volume Mixer**.

To launch Volume Mixer, follow the steps below.

1. Locate the **Speaker** icon on the task tray.
2. Right-click the **Speaker** icon on the task tray.
3. Select **Open Volume Mixer** from the menu.

Click the **Device** button to display available playback devices. Select **Speakers** to use the internal speakers for listening. Adjust speaker volume by moving the slider up or down to raise or lower the volume. Click the

**Mute** button  to mute the sound.

You may see another control under **Applications** in **Volume Mixer**. It is the control for an application which is currently running. The **Windows Sounds** is always displayed since it controls the system sounds' volume.

### Changing System Sounds

System sounds are assigned to inform you when certain events happen. This section explains how select an existing scheme or save one you have modified.

To launch the configuration dialog window for system sounds, follow the steps below.

1. Right-click the **Speaker** icon on the task tray.
2. Select **Sounds** from the menu.

### Realtek HD Audio Manager


You can confirm and change the audio configuration using the **Realtek Audio Manager**. To launch the **Realtek Audio Manager**, click **Start -> Control Panel -> Hardware and Sound -> Realtek HD Audio Manager**.

When you first launch the Realtek Audio Manager, you will see following device tabs. **Speakers** is the default output device. **Microphone** is the default input device. To change the default device, click the **Set Default Device** button under the chosen device tab.


- **Speakers** is the default output device. Select it when using the internal speakers or headphones.
- **HDMI Output** should be selected when connecting the HDMI cable to the HDMI jack for playing digital sound on digital audio equipment.
- **Microphone** is the default input device. It should be selected when using the computer's internal microphone or an external microphone connected to the Microphone jack to record sound.

If an external microphone or audio cable is connected to the Microphone jack, the Realtek HD Audio Manager Connector Settings dialog will be displayed allowing selection of either “Line In” or “Mic In” input.

### **Information**

Click the **information button**  to view hardware information, software information, and language setting.

### **Speaker Configuration**

Click the **playback button**  to confirm the internal speakers or the headphone sound is coming from the right direction.

### **Sound Effects**

This section explains how to select various sound effects.

- **Environment** - simulates reverberations of sound for familiar environments around us. You can select an existing preset in the menu.
- **Equalizer** - raises or lowers a frequency of sound to simulate a popular genre of music. You can select an existing preset in the menu.
- **Karaoke** - cancels the specific frequency of sound and results in the **Vocal Cancellation**. Clicking the **Karaoke** icon, lowers the vocal sound within music. Using the arrow buttons will adjust the musical key of the sound.

### **Microphone Effects**

**Microphone Effects** are only found within **Microphone** window.

- **Noise Suppression** reduces background noise and fan noise.
- **Acoustic Echo Cancellation** reduces feedback and feedback echo.

### **Default Format**

You can change the sample rate and bit depth of sound.

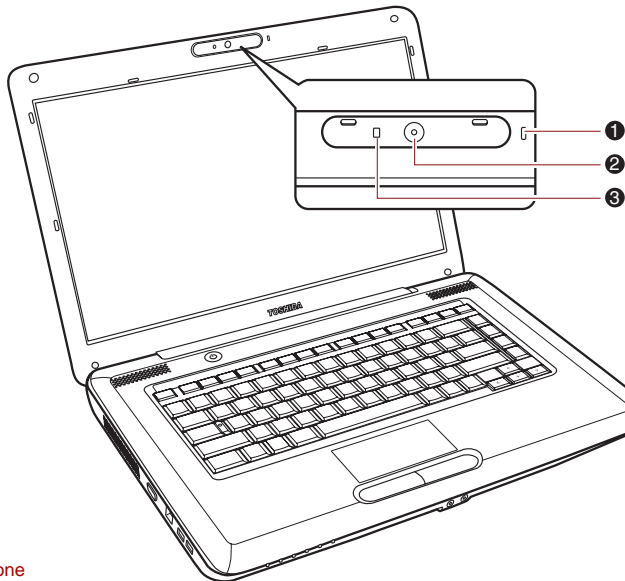
## Using the web camera

Some models are equipped with a Web Camera.

Web Camera is a device that allows you to record video or take photographs with your computer. You can use it for video chatting or video conferences using a communication tool such as **Windows Live Messenger**. **Toshiba Web Camera Application** will help you to add various video effects to your video or photograph.

The Web camera enables the transmission of video and use of video chat via the internet using specialized applications.

The effective pixel count for this web camera is 0.3 million and 1.0 million (0.3M maximum photograph size: 640X480 pixels; 1M maximum photograph size: 1280X800 pixels).



- 1. Microphone
- 2. Web Camera
- 3. Web Camera LED

Figure 4-7 Web Camera

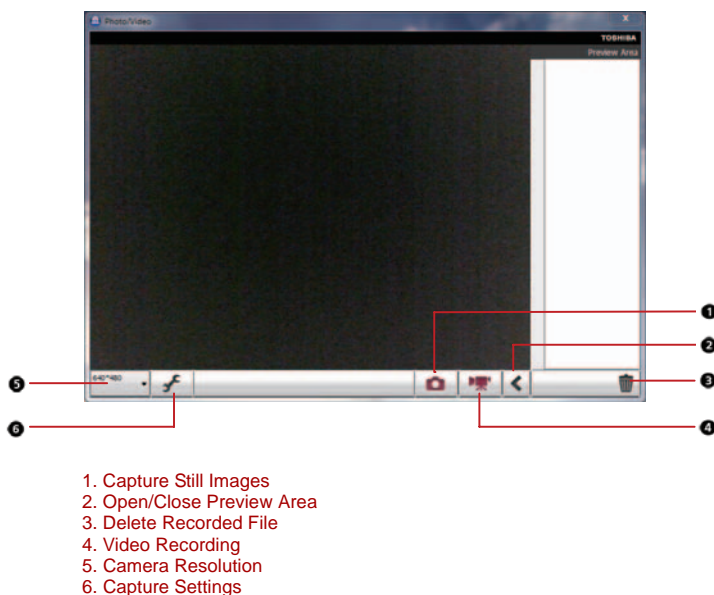


- Please unstick the protective plastic-film before using the Web Camera.
- Do not point the web camera directly at the sun.
- Do not touch or press strongly on the web camera lens. Doing so may reduce image quality. Use an eyeglass cleaner (cleaner cloth) or other soft cloth to clean the lens if it becomes dirty.
- Setting the image "SIZE" to more than "800x600" will cause a larger amount of data to be written to the hard disk drive and may interfere with smooth recording.



## Using TOSHIBA Web Camera Application

TOSHIBA Web Camera Application is pre-configured to start when you turn on Windows 7; if you need to restart it go to **Start -> All Programs -> TOSHIBA -> Utilities -> Web Camera Application.**



*Figure 4-8 Using the Software*

Capture Still Image	Click to capture a still image, and see a preview of the captured image in preview area.
Open/Close Preview Area	Click to open Preview Area. One more to close Preview Area.
Delete Recorded File	Choose a thumbnail of recorded file and click this button to delete this file from hard disk.
Video Recording	Click to start recording. One more to stop recording and see preview of the video in preview area.
Camera Resolution	Choose resolution for Preview, Capture and Record.
Capture Settings	Open Capture Settings dialog box. Chooses from the <b>Basic</b> tab to select photo and video saving location, select Capture Format and Video Quality.

## Using TOSHIBA Face Recognition

This feature uses a face verification library to verify the face data of users when they log in Windows. The user can thus avoid having to enter a password or the like, which makes the login process easier.



- *TOSHIBA Face Recognition does not guarantee the correct identification of a user. Changes to the likeness of a registrant, such as hairstyle changes, wearing a cap, or wearing glasses may affect the recognition rates when such changes occur after the registrant had registered.*
- *TOSHIBA Face Recognition may incorrectly recognize faces that are similar to a registrant.*
- *For high security purposes, TOSHIBA Face Recognition is not a suitable substitute for Windows passwords. When security is a high priority, use your established Windows passwords to log in.*
- *Bright background light and/or shadows may prevent a registrant from being recognized correctly. In that case, log in using your Windows password. If recognition of a registrant fails repeatedly, refer to your computer documentation to learn ways to improve recognition performance.*
- *TOSHIBA Face Recognition records face data in a log when face recognition fails. When transferring ownership or disposing of your computer, please uninstall the application or delete all the logs created by the application. For details on how to do this, see help file.*

### Disclaimer

Toshiba does not guarantee that the face recognition utility technology will be completely secure or error-free. Toshiba does not guarantee that the face recognition utility will accurately screen out unauthorized users at all times. Toshiba is not liable for any failure or damage that might arise out of the use of the face recognition software or utility.

TOSHIBA, ITS AFFILIATES AND SUPPLIERS SHALL HAVE NO RESPONSIBILITY FOR DAMAGE TO OR LOSS OF ANY BUSINESS, PROFITS, PROGRAMS DATA, NETWORK SYSTEMS OR REMOVABLE STORAGE MEDIA ARISING OUT OF OR RESULTING FROM THE USE OF THE PRODUCT, EVEN IF ADVISED OF THE POSSIBILITY THEREOF.

## How to register the Face Recognition Data

Take a picture for facial verification purposes, and register the data needed when you log in. To register the data needed when you log in, follow the steps as described below:

1. To launch this utility, click **Start** -> **All Programs** -> **TOSHIBA** -> **Utilities** -> **Face Recognition**.



- *The **Registration** screen is displayed for a logged-in user whose face has not been registered.*
- *The **Management** screen is displayed for a logged-in user whose face has already been registered.*

2. Click the **Register face** button in the **Management** screen. The **Registration** screen is displayed.



- *If you wish to practice, click on the **Next** button in the **Registration** screen.*
- *If you do not wish to practice, click on the **Skip** button in the **Registration** screen.*

3. Click the **Next** button to start the guide.
4. First, take a picture while moving your neck slightly to the left and right.
5. Now take a picture while moving your neck down and up. Or click the **Back** button to practice the guide once more.
6. Click the **Next** button to start image-capturing process.  
Adjust the position of your face so that it fits within the face-shaped frame.
7. Once your face has been positioned properly, the recording will commence.  
Start moving your neck very slightly to the left and right, and then move your neck down and up.
8. Registration will end after you have repeatedly moved your neck left, right, down and up.  
When the register succeeds, below message will be displayed on the screen: "**Registration successful. Now we'll do the verification test. Click the Next button.**"  
Click the **Next** button to perform the verification test.
9. Perform the verification test. Face the screen as you do when you register.



- *If verification fails, click the **Back** button and re-register. Please refer to step 8 from step 6.*

10. If verification is successful, click the **Next** button and register an account.
11. Register the account. Fill in the account registration fields. Fill in the all fields.

12. The **Management** screen is displayed.

The registered account name will be displayed. Clicking on it will cause the captured image of your face to be displayed on the left.

## How to Delete the Face Recognition Data

Delete image data, account information, and personal record data created during registration. To delete the Face Recognition Data, follow the steps as described below:

1. To launch this utility, click **Start -> All Programs -> TOSHIBA -> Utilities -> Face Recognition**.

The **Management** screen is displayed.

2. Select a user which is deleted in the **Management** screen.
3. Click the **Delete** button. “**You are about to delete the user data. Would you like to continue?**” will be displayed on the screen.
  - If you do not want the data to be deleted, click the **No** button and you will then be returned to the **Management** screen.
  - Clicking on the **Yes** button will remove the selected user from the **Management** screen.

## How to launch the help file

For further information on this utility, please refer to the help file.


1. To launch the help file, click **Start -> All Programs -> TOSHIBA -> Utilities -> Face Recognition Help**.

## Windows Logon via TOSHIBA Face Recognition

This section explains how to login to Windows with TOSHIBA Face Recognition. Two authentication modes are provided.

- **1:N Mode Login screen:** If the face authentication tile is selected by default, you can log in without using the keyboard or mouse.
- **1:1 Mode Login screen:** This mode is essentially the same as 1:N Mode, but the **Select Account** screen will appear before the **Display Captured Image** screen, and you will need to select the user account to be authenticated in order to start the authentication process.

### 1:N Mode Login Screen


1. Turn on the computer.
2. The **Select Tiles** screen will be displayed.
3. Select Start face recognition (  ).
4. “**Please face the camera**” will be displayed.
5. Verification will be performed. If the authentication is successful, the image data taken in step 4 will be faded in and placed over one another.



- *If an error occurs during authentication, you will be returned to the **Select Tiles** screen.*

6. **Windows Welcome** screen will be displayed, and will be logged in automatically to Windows.

### 1:1 Mode Login screen

1. Turn on the computer.
2. The **Select Tiles** screen will be displayed.
3. Select Start face recognition (  ).
4. The **Select Account** screen will be displayed.
5. Select the account, and click the **Arrow** button.
6. **“Please face the camera”** will be displayed.
7. Verification will be performed. If the authentication is successful, the image data taken in step 6 will be faded in and placed over one another.



- *If an error occurs during authentication, you will be returned to the **Select Tiles** screen.*

8. **Windows Welcome** screen will be displayed, and will be logged in automatically to Windows.



- *If authentication was successful, but an authentication error subsequently occurred during the login to Windows, you will be asked to provide your account information.*

## Wireless LAN

The Wireless LAN is compatible with other LAN systems based on Direct Sequence Spread Spectrum/Orthogonal Frequency Division Multiplexing radio technology that complies with the IEEE802.11 Wireless LAN standard.

- Frequency Channel Selection of 5GHz for IEEE 802.11a or n draft 2.0
- Frequency Channel Selection of 2.4GHz for 802.11b/g or n draft 2.0
- Roaming over multiple channels
- Card power management
- Wired Equivalent Privacy (WEP) data encryption based on an 128-bit encryption algorithm
- Wi-Fi Protected Access™ (WPA™) support
- Advanced Encryption Standard (AES) data encryption



*The transmission speed over the wireless LAN, and the distance over which the wireless LAN can reach, may vary depending on surrounding electromagnetic environment, obstacles, access point design and configuration, client design and software/hardware configurations. The transmission rate described is the theoretical maximum speed as specified under the appropriate standard - the actual transmission speed will be lower than the theoretical maximum speed.*

## Setting

1. Click **Start -> Control Panel -> Network and Internet -> Network and Sharing Center -> Connect to a network**.
2. Choose a wireless network from the available connection window and click **Connect**.
3. Follow the wizard. You will need the name of the wireless network together with security settings. Consult the documentation accompanied with your router or ask your wireless network administrator for the settings.

## Security

- TOSHIBA strongly recommend that you enable encryption functionality, otherwise your computer will be open to illegal access by an outsider using a wireless connection. If this occurs, the outsider may illegally access your system, eavesdrop, or cause the loss or destruction of stored data.
- TOSHIBA is not liable for the loss of data due to eavesdropping or illegal access through the wireless LAN and the damage thereof.

## Wireless communication indicator

The wireless communication indicator shows the status of the computer's wireless communication functions.

Indicator status	Indication
Indicator off	No wireless functionality is available.
Indicator glows	Wireless LAN is turned on by an application.

If you used the Taskbar to disable the wireless LAN, restart the computer or perform the following procedure to re-enable it: **Start -> Control Panel -> System and Security -> System -> Device Manager -> Network adapters** and right click the wireless device then choose **enable**.

## LAN

The computer has built-in support for Ethernet LAN (10 megabits per second, 10BASE-T) and Fast Ethernet LAN (100 megabits per second, 100BASE-TX). This section describes how to connect/disconnect to a LAN.



*Do not install or remove a memory module while Wake-up on LAN is enabled.*



- *The Wake-up on LAN function consumes power even when the system is off. Leave the AC adaptor connected while using this feature.*
- *The Link speed (10/100 megabits per second) changes automatically depending on the network conditions (connected device, cable or noise, and so on).*

### LAN cable types



*The computer must be configured properly before connecting to a LAN. Logging onto a LAN using the computer's default settings could cause a malfunction in LAN operation. Check with your LAN administrator regarding set-up procedures.*

If you are using Fast Ethernet LAN (100 megabits per second, 100BASE-TX), be sure to connect with a CAT5 cable or higher. You cannot use a CAT3 cable.

If you are using Ethernet LAN (10 megabits per second, 10BASE-T), you can connect with a CAT3 or higher cable.

### Connecting the LAN cable

To connect the LAN cable, follow the steps as detailed below:



- *Connect the AC adaptor before connecting the LAN cable. The AC adaptor must remain connected during LAN use. If you disconnect the AC Adaptor while the computer is accessing a LAN, the system may hang up.*
- *Do not connect any other cable to the LAN jack except the LAN cable. Otherwise, malfunctions or damage may occur.*
- *Do not connect any power supplying device to the LAN cable that is connected to the LAN jack. Otherwise, malfunctions or damage may occur.*

1. Turn off the power to the computer and to all external devices connected to the computer.
2. Plug one end of the cable into the LAN jack. Press gently until you hear the latch click into place.

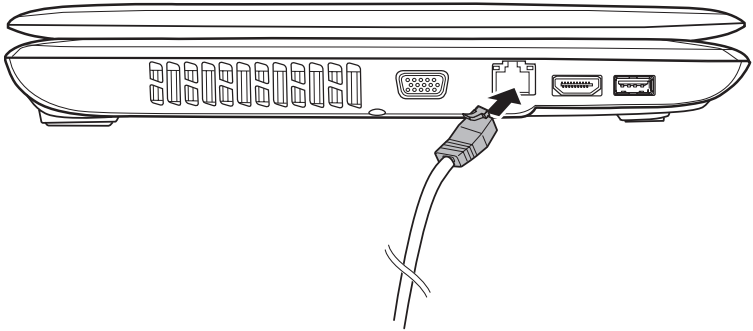


Figure 4-9 Connecting the LAN cable

3. Plug the other end of the cable into a LAN hub connector or router. Check with your LAN administrator and hardware or software vendor before using or configuring a network connection.



When the computer is exchanging data with the LAN, the **LAN Active** indicator glows yellow. When the computer is connected to a LAN hub but is not exchanging data, the **Link** indicator glows.

## Disconnecting the LAN cable

To disconnect the LAN cable, follow the steps as detailed below:



Make sure the **LAN Active** indicator (amber LED) is out before you disconnect the computer from the LAN.

1. Pinch the lever on the connector in the computer's LAN jack and pull out the connector.
2. Disconnect the cable from the LAN hub or router in the same manner. Check with your LAN administrator and hardware or software vendor before disconnecting from the hub.

## Cleaning the computer

To help ensure long, trouble-free operation, keep the computer free of dust and dirt, and use care with all liquids around it.

- Be careful not to spill liquids into the computer. If the computer does get wet, turn the power off immediately and let the computer dry completely - in these circumstance you should get the computer inspected by an authorized service provider in order to assess the scope of any damage.
- Clean the plastics of the computer using a slightly water dampened cloth.
- You can clean the display screen by spraying a small amount of glass cleaner onto a soft, clean cloth and then wiping the screen gently with the cloth.



## Using the cleaning cloth

Some models include 1 cleaning cloth.

The cleaning cloth can be used to wipe away dust and fingerprints from the keyboard and palm rest area of your computer.



- *When wiping the keyboard, palm rest and display panel, do so gently without using excessive pressure.*
- *Do not use the cleaning cloth when it is dirty or wet.*
- *Do not use the cleaning cloth soaked with water, detergents or volatile organic solvents.*

*It is recommended that you wash the cloth if it gets soiled using a gentle, mild detergent and rinse it well. Allow it to air dry completely before using it again on your computer.*



*Never spray cleaner directly onto the computer or let liquid run into any part of it. Never use harsh or caustic chemical products to clean the computer.*

- *Use the cleaning cloth to wipe away dust, fingerprints and similar from the keyboard, palm rest and other parts. For precautions on use refer to the Using the cleaning cloth section in Chapter 4, [Operating Basics](#).*

## Moving the computer

While the computer is designed for rugged durability you should exercise a few simple precautions when moving it in order to help ensure trouble-free operation.

- Make sure all disk/disc activity has ended before moving the computer - check that the HDD and other indicators on the front of the computer are off.
- If a CD or DVD is in the drive, remove it and make sure that the disc tray is securely closed.
- Turn off (shut down) the computer.
- Disconnect the AC adaptor and all peripherals before moving the computer.
- Close the display panel.
- Do not pick up the computer by its display panel.
- Before carrying your computer, shut it down, disconnect the AC adaptor and allow it to cool down - a failure to follow this instruction may result in minor heat injury.
- Be careful not to subject the computer to impact or shock - a failure to follow this instruction could result in damage to the computer, computer failure or loss of data.
- Never transport your computer with any cards installed - this may cause damage to either the computer and/or the card resulting in product failure.

- Always use a suitable carry case when transporting the computer.
- When carrying your computer, be sure to hold it securely so that it does not fall or hit anything.
- Do not carry your computer by holding any of its protruding elements.

## Heat dispersal

To protect from overheating, the CPU has an internal temperature sensor. If the computer's internal temperature rises to a certain level, the cooling fan is turned on or the processing speed is lowered. You can select whether to control the CPU temperature by turning on the fan first, then if necessary, lowering the CPU speed. Or, by lowering the CPU speed first, then if necessary, turning on the fan. These functions are controlled within the Power Options.

When the CPU temperature falls to a normal range, the fan is turned off and the CPU operation returns to standard speed.



*If the CPU temperature reaches an unacceptably high level with either setting, the system automatically shuts down to prevent damage. Data in memory will be lost.*

# Chapter 5

## The Keyboard

The computer's keyboard layouts are compatible with a 104/105-key enhanced keyboard - by pressing some keys in combination, all of the 104/105-key enhanced keyboard functions can be performed on the computer.

The number of keys available on your keyboard will depend on which country/region your computer is configured for, with keyboards being available for numerous languages.

In use there are six different types of keys, specifically typewriter keys, function keys, soft keys, Hot keys, Windows special keys and the keypad overlay.

### Typewriter keys

The typewriter keys produce the upper-case and lower-case letters, numbers, punctuation marks, and special symbols that appear on the screen. However, there are some differences between using a typewriter and using a computer keyboard:

- Letters and numbers produced in computer text vary in width. Spaces, which are created by a "space character" may also vary depending on line justification and other factors.
- The lowercase l (el) and the number 1 (one), together with the uppercase O (oh) and the 0 (zero), are not interchangeable on computers as they are on a typewriter.
- The **CAPS LOCK** function key locks only the alphabetic characters into upper-case while the Shift Lock function on a typewriter places all keys in the shifted position.
- The **SHIFT** keys, the **Tab** key, and the **BACK SPACE** key perform the same function as their typewriter counterparts but also have special computer functions.



*Never remove the key caps on your keyboard. Doing so could cause damage to the parts under the key caps.*

# Function keys: F1 ... F12

The function keys (not to be confused with the special **FN** key) are the twelve keys at the top of your keyboard - these keys function differently from other keys.



**F1** through **F12** are called function keys because they execute programmed functions when pressed and, when used in combination with the **FN** key, those keys marked with icons also execute specific functions on the computer. Please refer to the section, [Soft keys: FN key combinations](#), in this chapter for further information, taking care to note that the function executed by individual keys will depend on the software you are using.

## Soft keys: FN key combinations

The **FN** (function) key is unique to TOSHIBA computers and is used in combination with other keys to form soft keys. Soft keys are key combinations that enable, disable or configure specific features.



*Please note that some software may disable or interfere with soft-key operations, and that the soft-key settings are not restored when the computer returns from Sleep Mode.*

## Emulating keys on an enhanced keyboard

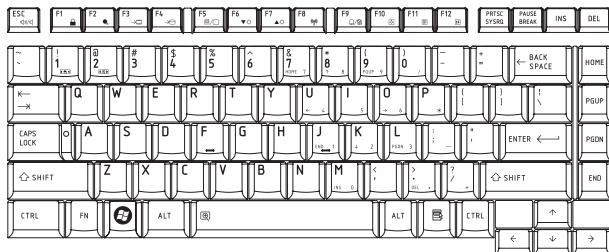
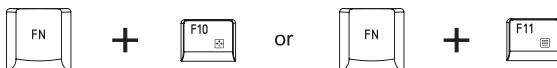


Figure 5-1 A 104-key enhanced keyboard layout

This computer's keyboard is designed to provide all the features of the 104-key enhanced keyboard.

Since the keyboard is smaller and has fewer keys, some of the enhanced keyboard functions must be simulated using two keys instead of one on the larger keyboard.

The **FN** key can be combined with the following keys to simulate functions similar to those of keys on the 104/105 key enhanced keyboard which are not on this computer's keyboard.



Press **FN + F10** or **FN + F11** to access the computer's integrated keypad. When activated, the keys with grey markings on their bottom edge become either numeric keypad keys (**FN + F11**) or cursor control keys (**FN + F10**). Please refer to the [Keypad overlay](#) section in this chapter for more information on how to operate these keys, taking care to note that the power on default for both settings is off.



Press **FN + F12 (ScrLock)** to lock the cursor on a specific line. The power on default is off.



Press **FN + ENTER** to simulate **ENTER** on the enhanced keyboard's numeric keypad.

## Hot keys

Hot keys (pressing **FN** + a function or **ESC** key) let you enable or disable certain features of the computer.



**Mute:** Pressing **FN + ESC** turns the volume on and off.



**Lock:** Pressing **FN + F1** enters "Lock computer mode". To restore your desktop, you need to log on again.



**Power Plan:** Pressing **FN + F2** changes the power settings.



**Sleep:** Pressing **FN + F3** switches the system to Sleep Mode.



**Hibernate:** Pressing **FN + F4** switches the system to Hibernation Mode.



**Output:** Pressing **FN + F5** changes the active display device.



**Brightness (Down):** Pressing **FN + F6** decreases the computer's display panel brightness in individual steps.



**Brightness (Up):** Pressing **FN + F7** increases the computer's display panel brightness in individual steps.



**Wireless:** Pressing **FN + F8** switches the active wireless device.



*If no wireless communication device is installed, no dialog box will appear.*



**Touch Pad:** Pressing **FN + F9** enables or disables the Touch Pad function.



**Zoom:** Pressing **FN + Space** changes the display resolution.



**TOSHIBA Zooming Utility (reduce):** Pressing **FN + 1** reduces the icon size on the desktop or the font sizes within one of the supported application windows.



**TOSHIBA Zooming Utility (enlarge):** Pressing **FN + 2** enlarges the icon size on the desktop or the font sizes within one of the supported application windows.

## FN Sticky key

You can use the TOSHIBA Accessibility Utility to make the **FN** key sticky, that is, you can press it once, release it, and then press an “**F Number**” key. To start the TOSHIBA Accessibility utility, click **Start -> All Programs -> TOSHIBA -> Utilities -> Accessibility**.

## Windows special keys

The keyboard provides two keys that have special functions in Windows: Windows Start Button activates the **Start** menu and the other, the application key, has the same function as the secondary mouse button.



This key activates the Windows **Start** menu.



This key has the same function as the secondary (right) mouse button.

# Keypad overlay

Your computer’s keyboard does not have a separate numeric keypad but includes a numeric keypad overlay which functions like one - this is located in the center of the keyboard with the relevant keys having grey letters at their front edge. The overlay provides the same functions as the numeric keypad on a standard 104/105-key enhanced keyboard.

## Turning on the overlays

The numeric keypad overlay can be used for numeric data input or cursor and page control.

### Arrow mode

To turn on Arrow Mode, press **FN + F10** - the Arrow mode indicator lights and you are able to access cursor and page control functions by using the keys. You are able to press **FN + F10** again to turn off this overlay function.

### Numeric mode

To turn on Numeric Mode, press **FN + F11** - the Numeric Mode indicator lights and you are able to access numeric characters by using the keys. You are able to press **FN + F11** again to turn off this overlay function.

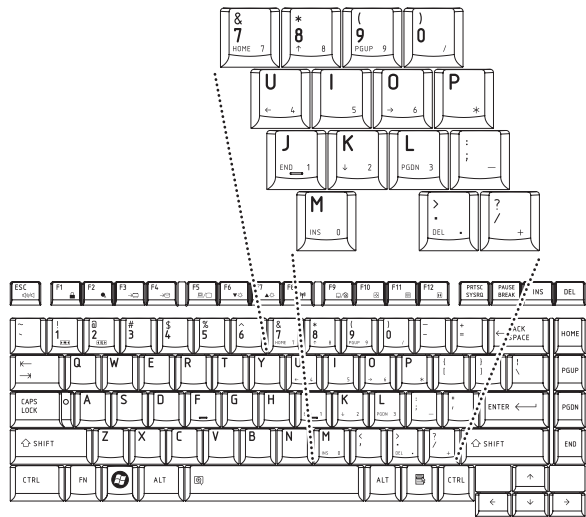


Figure 5-2 The numeric keypad overlay



## Temporarily using normal keyboard (overlay on)

While using the overlay, you can temporarily access the normal keyboard functions without having to turn the overlay off:

1. Hold **FN** and press any other key - this key will operate as if the overlay were off.
2. Type upper-case characters by holding **FN + SHIFT** and pressing a character key.
3. Release **FN** to continue using the selected overlay function.

## Temporarily using overlay (overlay off)

While using the normal keyboard function, you can temporarily use the keypad overlay without having to turn it on:

1. Press and hold down **FN**.
2. Check the keyboard indicators as pressing the **FN** key will turn on the most recently used overlay function - if the Numeric Mode indicator lights you can use the overlay for numeric entry, while if the Arrow Mode indicator lights, you can use the overlay for cursor and page control function.
3. Release **FN** to return to normal keyboard operation.

## Temporarily changing modes

If the computer is in **Numeric Mode**, you can switch temporarily to **Arrow Mode** by pressing a **SHIFT** key, while if it is in **Arrow Mode**, you can switch temporarily to **Numeric Mode** by also pressing a **SHIFT** key.

## Generating ASCII characters

Not all ASCII characters can be generated using normal keyboard operation, but you are able to generate these characters using their specific ASCII codes.

With the overlay on:

1. Hold down **ALT**.
2. Using the overlay keys, type the ASCII code of the character you require.
3. Release **ALT** - the ASCII character will appear on the display screen.

With the overlay off:

1. Hold down **ALT + FN**.
2. Using the overlay keys, type the ASCII code of the character you require.
3. Release **ALT + FN** - the ASCII character will appear on the display screen.



# Chapter 6

## Power and Power-up Modes

The computer's power resources include the AC adaptor and internal batteries. This chapter gives details on making the most effective use of these resources including charging and changing batteries, tips for saving battery power, and power-up modes.

### Power conditions

The computer's operating capability and battery charge status are affected by different power conditions, including whether an AC adaptor is connected, whether a battery pack is installed and what the charge level is for that battery.

*Table 6-1 Power conditions*

		Power on	Power off (no operation)
AC adaptor connected	Battery fully charged	<ul style="list-style-type: none"> <li>Operates</li> <li>LED: <b>Battery</b> green <b>DC IN</b> green</li> </ul>	<ul style="list-style-type: none"> <li>LED: <b>Battery</b> green <b>DC IN</b> green</li> </ul>
	Battery partially charged or no charge	<ul style="list-style-type: none"> <li>Operates</li> <li>Quick Charge</li> <li>LED: <b>Battery</b> amber <b>DC IN</b> green</li> </ul>	<ul style="list-style-type: none"> <li>Quick charge</li> <li>LED: <b>Battery</b> amber <b>DC IN</b> green</li> </ul>
	No battery installed	<ul style="list-style-type: none"> <li>Operates</li> <li>No charge</li> <li>LED: <b>Battery</b> off <b>DC IN</b> green</li> </ul>	<ul style="list-style-type: none"> <li>No charge</li> <li>LED: <b>Battery</b> off <b>DC IN</b> green</li> </ul>

Table 6-1 Power conditions continued

		Power on	Power off (no operation)
AC adaptor not connected	Battery charge is above low battery trigger point	<ul style="list-style-type: none"><li>Operates</li><li>LED: <b>Battery</b> off <b>DC IN</b> off</li></ul>	
	Battery charge is below low battery trigger point	<ul style="list-style-type: none"><li>Operates</li><li>LED: <b>Battery</b> flashes Amber <b>DC IN</b> off</li></ul>	
	Battery charge is exhausted	Computer goes into Sleep Mode and shuts down	
	No battery installed	<ul style="list-style-type: none"><li>Cannot operate</li><li>LED: <b>Battery</b> off <b>DC IN</b> off</li></ul>	

Power indicators

As shown in the below table, the **Battery**, **DC IN** and **Power** indicators on the system indicator alert you to the computer's operating capability and battery charge status.

Battery indicator

Check the **Battery** indicator to determine the status of the battery pack - the following indicator conditions should be noted:

Flashing amber	The battery charge is low, the AC adaptor must be connected in order to recharge the battery.
Amber	Indicates the AC adaptor is connected and the battery is charging.
Green	Indicates the AC adaptor is connected and the battery is fully charged.
No light	Under any other conditions, the indicator does not light.



*If the battery pack becomes too hot while it is being charged, the charge will stop and the **Battery** indicator will go out. When the battery pack's temperature falls to a normal range, charging will resume - this process will occur regardless of whether the computer's power is on or off.*

## DC IN indicator

Check the **DC IN** indicator to determine the power status with the AC adaptor connected - the following indicator conditions should be noted:

<b>Green</b>	Indicates the AC adaptor is connected and is correctly supplying power to the computer.
<b>No light</b>	Under any other conditions, the indicator does not light.

## Power indicator

Check the **Power** indicator to determine the power status of the computer - the following indicator conditions should be noted:

<b>Green</b>	Indicates power is being supplied to the computer and the computer is turned on.
<b>Blinking amber</b>	Indicates that the computer is in Sleep Mode and that there is sufficient power available (AC adaptor or battery) to maintain this condition. In Sleep Mode, this indicator will turn on for one second and off for one second.
<b>No light</b>	Under any other conditions, the indicator does not light.

# Battery

## Battery types

The computer has two different types of batteries:

- Battery pack
- Real Time Clock (RTC) battery

## Battery pack

When the AC adaptor is not connected, the computer's main power source is a removable lithium ion battery pack, also referred to in this manual as the battery. You can purchase additional battery packs for extended use of the computer away from an AC power source although you should not change the battery pack while the AC adaptor is connected.

Before you remove the battery pack, save your data and shut down the computer, or place the computer into Hibernation Mode. Please be aware that, when placing the computer into Hibernation Mode, the contents of memory will be saved to the hard disk drive, although for safety sake, it is best to also save your data manually.



- *The battery pack is a lithium ion battery, which can explode if not properly replaced, used, handled or disposed of. Dispose of the battery as required by local ordinances or regulations. Use only batteries recommended by TOSHIBA as replacements.*
- *Do not remove the battery pack while the computer is in Sleep Mode. In this mode data is stored in memory, so if the computer loses power, it will be lost.*

## Real Time Clock battery

The Real Time Clock (RTC) battery provides power for the internal real time clock and calendar function and also maintains the system configuration while the computer is turned off. If the RTC battery becomes completely discharged, the system will lose this information and the real time clock and calendar will stop working - in this instance the following message will be displayed when you turn on the power:



```
ERROR 0271: Check date and time settings.
WARNING 0251: System CMOS checksum bad - Default
configuration used.
Press <F1> to resume, <F2> to Setup.
```



*The computer's RTC battery is a lithium battery and should be replaced only by your dealer or by a TOSHIBA service representative. The battery can explode if not properly replaced, used, handled or disposed of. Dispose of the battery as required by local ordinances or regulations.*

When this error appears, the following action is recommended.

1. Connect the AC adapter and let the battery charge for 24-hours.
2. Press F2 to enter BIOS setup menu.
3. Set correct time and date.



*If you still see the error message after performing the above actions, please contact your TOSHIBA service representative.*

## Care and use of the battery pack

The battery pack is a vital component of portable computing and, as such, taking proper care of it will help ensure a longer operating time on battery power as well as deliver a longer life for your battery pack. The instructions detailed in this section will help to ensure safe operation and maximum performance.

Refer to the enclosed **Instruction Manual for Safety and Comfort** for detailed precautions and handling instructions.



- *Make sure the battery is securely installed in the computer before attempting to charge the battery pack. Improper installation could generate smoke or fire, or cause the battery pack to rupture.*
- *Keep the battery pack out of reach of infants and children. It can cause injury.*



- *The battery pack is a lithium ion battery, which can explode if not replaced, used, handled or disposed of properly. Dispose of the battery as required by local ordinances or regulations. Use only batteries recommended by TOSHIBA as replacements.*
- *Charge the battery pack only in an ambient temperature between 5 and 35 degrees Celsius. Otherwise, the electrolyte solution might leak, battery pack performance might deteriorate and the battery life might be shortened.*
- *Never install or remove the battery pack without first turning off the power and disconnecting the AC adaptor. Never remove the battery pack while the computer is in Sleep Mode. Data will be lost.*



- *Never remove the battery pack while the Wake-up on LAN function is enabled. Data will be lost. Before you remove a battery pack, disable the Wake-up on LAN function.*

## Charging the batteries

When the power in the battery pack becomes low, the **Battery** indicator will flash amber to indicate that only a few minutes of battery power remain. If you continue to use the computer while the **Battery** indicator flashes, the computer will enable Hibernation Mode so that you do not lose any data, and automatically turn itself off.

You must recharge a battery pack when it becomes discharged.

Procedures

To recharge a battery pack while it is installed in the computer, connect the AC adaptor to the DC IN 19V jack and plug the other end into a working outlet - the **Battery** indicator will glow amber while the battery is being charged.



*Use only the computer connected to an AC power source or the optional TOSHIBA Battery charger to charge the battery pack. Never attempt to charge the battery pack with any other charger.*

Time

The following table shows the approximate time required to fully charge a discharged battery.

Charging time (hours)		
Battery type	Power on	Power off
Battery Pack (3 cell / 6 cell)	about 12 or longer	about 4 or longer
RTC battery	about 24	about 24 with AC or Battery pack



*Please be aware that the charging time when the computer is on is affected by ambient temperature, the temperature of the computer and how you are using the computer - if you make heavy use of external devices for example, the battery might scarcely charge at all during operation. Please refer to the section [Maximizing battery operating time](#) for further information.*

Battery charging notice

The battery may not begin charging immediately under the following conditions:

- The battery is extremely hot or cold (if the battery is extremely hot, it might not charge at all). To ensure the battery charges to its full capacity, you should charge it at room temperature of between 5° to 35°C (41° to 95°F).
- The battery is nearly completely discharged. In this instance you should leave the AC adaptor connected for a few minutes and the battery should begin charging.

The **Battery** indicator may show a rapid decrease in battery operating time when you try to charge a battery under the following conditions:

- The battery has not been used for a long time.
- The battery has completely discharged and been left in the computer for a long time.
- A cool battery is installed in a warm computer.



In such cases you should follow the steps as detailed below:

1. Fully discharge the battery by leaving it in the computer with the power on until the system automatically turns itself off.
2. Connect the AC adaptor to the DC IN 19V jack of the computer, and to a wall outlet that is supplying power.
3. Charge the battery until the **Battery** indicator glows white.

Repeat these steps two or three times until the battery recovers normal capacity.

## Monitoring battery capacity

Remaining battery power can be monitored using the following methods.

- Clicking the battery icon on the task bar
- Via the Battery Status in the Windows Mobility Center window



- *You should wait at least 16 seconds after turning on the computer before trying to monitor the remaining operating time. This is because the computer needs this time to check the battery's remaining capacity and then calculate the remaining operating time, based on this together with the current power consumption.*
- *Please be aware that the actual remaining operating time may differ slightly from the calculated time.*
- *With repeated discharges and recharges, the battery's capacity will gradually decrease. In view of this it will be noted that an often used, older battery will not operate for as long as a new battery even when both are fully charged.*

## Maximizing battery operating time

A battery's usefulness depends on how long it can supply power on a single charge, while how long the charge lasts in a battery depends on:

- Processor speed
- Screen brightness
- System Sleep Mode
- System Hibernation Mode
- Display power off period
- Hard disk drive power off period
- How often and for how long you use the hard disk drive, optical disc and floppy diskette drives.
- How much charge the battery contained to begin with.
- How you use optional devices, such as a PC Cards, to which the battery supplies power.
- Whether you enable Sleep Mode, which can conserve battery power if you are frequently turning the computer off and on.
- Where you store your programs and data.

- Whether you close the display panel when you are not using the keyboard - closing the display saves power.
- The environmental temperature - operating time decreases at low temperatures.
- The condition of the battery terminals - you should always ensure the terminals stay clean by wiping them with a clean dry cloth before installing the battery pack.

Retaining data with power off

When you turn off your computer with fully charged batteries, the batteries retain data for the following approximate time periods.

Retention Time

Battery type	State and Retention Time
Battery pack	1 day for 6 cell, 0.5 day for 3 cell (sleep mode) 10 days for 6 cell, 5 days for 3 cell (shut down mode)
RTC battery	30 days

Extending battery life

To maximize the life of your battery packs:

- At least once a month, disconnect the computer from a power source and operate it on battery power until the battery pack fully discharges. Before doing so, follow the steps as detailed below.
  1. Turn off the computer's power.
  2. Disconnect the AC adaptor and turn on the computer's power - if it does not turn on then go to Step 4.
  3. Operate the computer on battery power for five minutes. If you find that the battery pack has at least five minutes of operating time, continue operating until the battery pack is fully discharged, however, if the **Battery** indicator flashes or there is some other warning to indicate a low battery condition, go to Step 4.
  4. Connect the AC adaptor to the DC IN 19V jack of the computer, and to a wall outlet that is supplying power. The **DC IN** indicator should glow white, and the **Battery** indicator should glow amber to indicate that the battery pack is being charged, however, in the event that **DC IN** indicator does not glow this indicates that power is not being supplied - check the connections for the AC adaptor and the power cord.
  5. Charge the battery pack until the **Battery** indicator glows white.
- If you have extra battery packs, rotate their use.
- If you will not be using the system for an extended period, for example for more than one month, remove the battery pack from the computer.

- Disconnect the AC adaptor when the battery is fully charged - overcharging will make the battery hot and can shorten its operating life.
- If you are not going to use the computer for more than eight hours, disconnect the AC adaptor.
- Store spare battery packs in a cool dry place out of direct sunlight.

## Replacing the battery pack

Please be aware that the battery pack is classified as a consumable item.

The operating life of the battery pack will gradually reduce through repeated charging and discharging, and will need to be replaced when it reaches the end of its operating life. In addition to this, you might also replace a discharged battery pack with a charged spare when you are operating your computer away from an AC power source for an extended period of time.


This section explains how to remove and install the battery pack, and begins with the removal process which is detailed through the following steps.

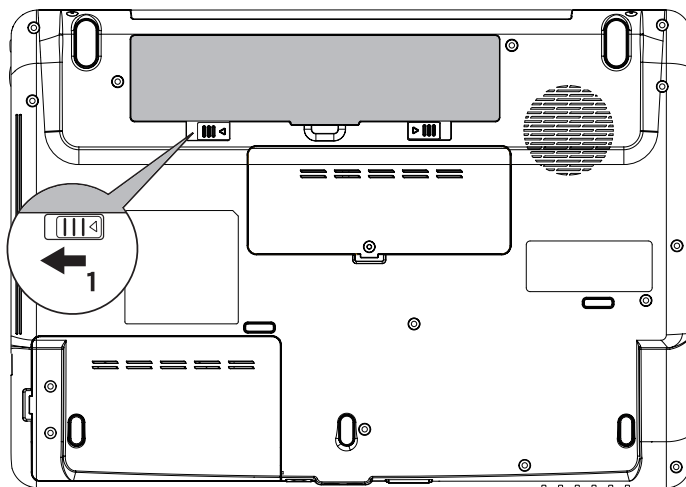


- *Do not remove the battery pack while the computer is in Sleep Mode. Data is stored in RAM, so if the computer loses power it will be lost.*
- *In Hibernation Mode, data will be lost if you remove the battery pack or disconnect the AC adaptor before the save is completed. Wait for the **Hard Disk Drive** indicator to go out.*
- *Do not touch the battery release latch while holding the computer or the battery pack might fall out due to the unintentional release of the battery release latch and cause injuries.*

To remove a discharged battery, follow the steps as detailed below:

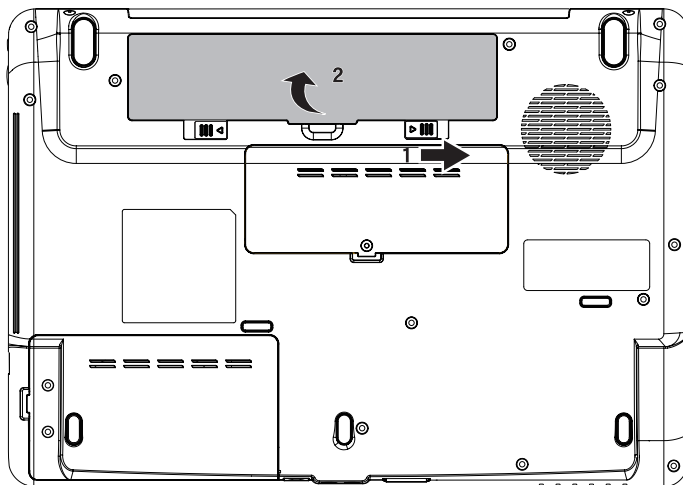
1. Save your work.
2. Turn the computer's power off - ensure that the **Power** indicator is off.
3. Remove all cables and peripherals that are connected to the computer.
4. Close the display panel and turn the computer upside down.

5. Slide the battery safety lock towards the release (  ) position to make the battery release latch movable.



*Figure 6-1 Releasing the battery pack (1)*

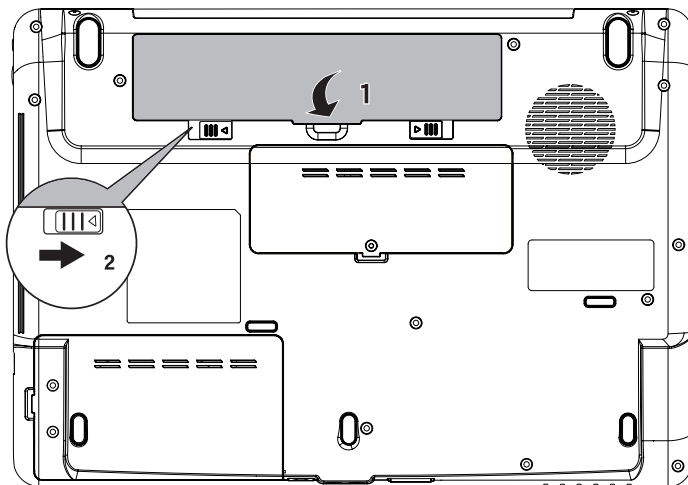
6. Slide and hold the battery release latch (1) to disengage the battery pack and then remove it from the computer (2).



*Figure 6-2 Releasing the battery pack (2)*

To install a battery, follow the steps as detailed below:

1. Insert the battery pack as far as it will go into the computer (1).
2. Ensure that the battery pack is securely in place and the battery safety lock (2) is in its position.



*Figure 6-3 Securing the battery pack*

3. Turn your computer over.

## TOSHIBA Password Utility

The TOSHIBA Supervisor Password Utility provides two levels of password security: User and Supervisor.



*Passwords set in TOSHIBA Supervisor Password Utility are different from the Windows® login password.*

### User Password

To start the utility, point to or click the following items:

**Launch TOSHIBA Assist -> SECURE -> User Password**

#### ■ Registered

Click to register a password of up to 8 characters. After a password is set, you will be prompted to enter it when you start the computer.

#### ■ Not Registered

Click to delete a registered password. Before you can delete a password, you must first enter the current password correctly.

### ■ Owner String (text box)

You can use this box to associate text with the password. After you enter text, click Apply or OK, then, each time the computer is switched on, this text will be displayed along with the prompt for the password.

## Supervisor password

If you set a supervisor password, some functions will be restricted when a user logs on with the user password. To set a supervisor password:

**TOSHIBA Assist -> SECURE -> Supervisor password**

This utility lets you do the following:

- Register or delete the supervisor password.
- Specify restrictions for general users.

## Starting the computer by password

If you have already registered a password, there is one way to start the computer:

- Enter the password manually.



*The password is necessary only if the computer was shut down in boot mode, not in Hibernation or Sleep mode.*

To enter a password manually, follow these steps:

1. Turn on the power as described in Chapter 3, [Getting Started](#). The following message will appear in the LCD:

**Enter Password [xxxxxxxx]**



*At this point, the hotkeys **Fn + F1** to **F9** do not work. They will function after you enter the password.*

2. Enter the Password.
3. Press **Enter**.



*If you enter the password incorrectly three consecutive times, the computer shuts down. You must turn on the computer again and re-enter the password.*

## Power-up modes

The computer has three power-up modes:

- Hibernation (saves data in memory to the hard disk)
- Sleep (power remains on, maintaining the data in memory, but the CPU and all other devices effectively enter a “sleep” mode)
- Boot (does not save data in memory)



*Refer also to the section Turning off the power in Chapter 3, [Getting Started](#).*

## Windows utilities

You can configure various settings associated with both Sleep Mode and Hibernation Mode within the Power Options (to access it, click **Start** -> **Control Panel** -> **System and Security** -> **Power Options**).

## Hot keys

You can use the **FN + F3** hot key to enter Sleep Mode or **FN + F4** to enter Hibernation Mode - please refer to Chapter 5, [The Keyboard](#) for further details.

## Panel power on/off

You can set up your computer so that power is turned off automatically when you close the display panel, and turned on again when you open it. Please note that this function is only available for Sleep Mode or Hibernation Mode, not for Shut Down Mode.



*If the panel power off function is enabled and you manually shut down Windows, do not close the computer's display panel until the shut down process has been completed.*

## System auto off

This feature turns the system off automatically if it is not used for a set duration. The system shuts down in Sleep Mode or Hibernation Mode.





# Chapter 7

## HW Setup and Passwords

This chapter explains how to use TOSHIBA HW Setup program to configure your computer and how to set passwords.

### HW Setup

TOSHIBA HW Setup allows you to configure settings for General, Password, Display, Boot Priority, Keyboard, USB and LAN.



*If the supervisor password is set, access to the TOSHIBA HW Setup program can be prevented when the user password is used to log on to the computer.*

### Accessing HW Setup

Click on **Start -> All Programs -> TOSHIBA -> Utilities -> HWSetup**.

### HW Setup Window

The HW Setup window contains the following tabs: General, Password, Display, Boot Priority, Keyboard, LAN, and USB.

There are also these three buttons:

<b>OK</b>	Accepts your changes and closes the HW Setup window.
<b>Cancel</b>	Closes the window without accepting your changes.
<b>Apply</b>	Accepts all your changes without closing the HW Setup window.

**General**

This window displays the BIOS version and contains two buttons:

<b>Default</b>	Return all HW Setup values to the factory settings.
<b>About</b>	Display the HW Setup version.

**Setup**

This field displays BIOS Version and date.



*When finish BIOS update, please restart your computer and press F2 into BIOS setup manual and load BIOS default one time.*

**Password**

**User Password**

This option allows you to set or reset the user password for power on.

<b>Not Registered</b>	Changes or remove the password. (Default)
<b>Registered</b>	Sets the password. A dialogue box will appear to allow you to set the password.

To enter a user password:

1. Select Registered to display the following prompt:  

**Enter Password:**

Enter a password of up to 10 characters. The character string you enter is displayed as a string of asterisks. For example, if you enter a password consisting of four characters, the display is shown as:

**Enter Password: \*\*\*\***
2. Click the OK button. The following message appears, allowing you to verify the password.  

**Verify Password:**
3. If character strings match, the password is registered click OK button. If they do not match, the following message appears. You must repeat from step 1.  

**Entry Error!!!**

To delete a user password:

1. Select Not Registered to display the following prompt:  

**Enter Password:**
2. Enter the currently registered password. The character string you enter is displayed as a string of asterisks.  

**Enter Password: \*\*\*\***

- Click the OK button. If the character string you enter matches the registered password, the password option is reset and the display changes to:

**Not registered**

If they do not match, the following message appears. You must repeat step 1.

**Incorrect Password!!!**



*If you enter the password incorrectly three times in a row, the computer will shut down.*

*You will not be able to access the password option in the HW Setup. In this case you must turn the power off and back on to retry the procedure.*

- Follow the same procedures described in the earlier section, How to set the password, to set a new user password.

## Display

This tab allows you to customize your computer's display settings for either the internal LCD screen or for an external monitor.

### Power On Display

Allows you to set the display to be used when the computer is booted.

<b>Auto-Selected</b>	Selects an external monitor if one is connected, otherwise, it selects the internal LCD display (Default).
<b>System LCD only</b>	Selects the internal LCD, even if an external monitor is connected.

## Boot Priority

### Boot Priority Options

This option sets the priority for booting the computer.

Select the boot priority from the drop down list.

You can override the settings and manually select a boot device by pressing one of the following keys while the computer is booting:

<b>F</b>	Selects the USB floppy disk drive.
<b>L</b>	Selects the Network.
<b>C</b>	Selects optical device.

To select the boot drive you want, follow the steps below.

- Boot-up your computer and press **F12 to enter the boot menu**.
- The boot select screen will be displayed: HDD, CD/DVD, and LAN.
- Use the upper/lower cursor keys to highlight the boot device you want and press **Enter**.

**Keyboard**

*Wake-up on Keyboard*

When this feature is enabled and the computer is in Sleep Mode, you can turn on the computer by pressing any key. It is effective only for the internal keyboard and only when the computer is in Sleep Mode.

<b>Enabled</b>	Enables the Wake-up on Keyboard feature.
<b>Disabled</b>	Disables the Wake-up on Keyboard function (Default).

**USB**

*Legacy USB Support*

Use this option to enable or disable USB Legacy Emulation. If your operating system does not support USB, you can still use a USB mouse and keyboard by setting the **USB Legacy Emulation** item to enabled.

<b>Enabled</b>	Enables the USB Legacy Emulation. (Default)
<b>Disabled</b>	Disables the USB Legacy Emulation.

**LAN**

*Wake-up on LAN*

This feature lets the computer's power be turned on when it receives a wake-up signal from the LAN. This feature does not affect the Wake-up on LAN from Sleep or Hibernation Mode.

Regarding Wake-up on LAN from Sleep or Hibernation Mode, you must check the "Allow the device to wake the computer" check box within the LAN Device properties.

<b>Enabled</b>	Enables Wake-up on LAN.
<b>Disabled</b>	Disables Wake-up on LAN (Default).



*The Wake-up on LAN function consumes power even when the system is off. Leave the AC adaptor connected while using this feature.*



*Do not install or remove an optional memory module while Wake-up on LAN is enabled.*

*Built-in LAN*

This feature enables or disables the Built-in LAN.

<b>Enabled</b>	Enables Built-in LAN function (Default).
<b>Disabled</b>	Disables Built-in LAN function.

# Chapter 8

## Optional Devices

Optional devices can expand the computer's capabilities and its versatility. This chapter describes the connection or installation of the following devices:



*To connect optional devices (such as USB device or External monitor) to the computer, be sure to check the shape and orientation of the connector before connecting.*

### **Cards/memory**

- Bridge media slot
  - Secure Digital (SD) Card (SD memory card, SDHC memory card, miniSD Card, microSD Card)
  - Memory Stick (Memory Stick, Memory Stick PRO)
  - MultiMediaCard
- Memory expansion

### **Power devices**

- Battery packs
- Universal AC Adaptor
- Battery Charger

### **Peripheral devices**

- Hard disk drive pack
- USB floppy diskette drive
- External monitor
- HDMI

### **Other**

- Security lock

## Bridge media slot

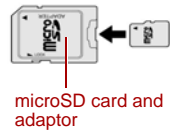
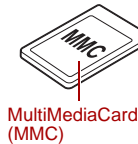
The computer is equipped with a bridge media slot that can accommodate some kinds of memory media with various memory capacities so that you can easily transfer data from devices, such as digital cameras and Personal Digital Assistants.



- *Keep foreign objects out of the bridge media slot. Never allow metal objects, such as screws, staples and paper clips, to enter the computer or Keyboard. Foreign metal objects can create a short circuit, which can cause computer damage and fire, possibly resulting in serious injury.*



- *This bridge media slot supports the following memory media.*
  - *Secure Digital (SD) Card (SD memory card, SDHC memory card, miniSD Card, microSD Card)*
  - *Memory Stick (Memory Stick, Memory Stick PRO)*
  - *MultiMediaCard (MMC)*
- *Please note that an adaptor is required to use miniSD/microSD Card.*
- *Please note that not all memory media have been tested and verified to work correctly. Therefore, it is not possible to guarantee that all memory media will operate properly.*
- *The slot does not support CF or SmartMedia cards, or Magic Gate functions.*



*Figure 8-1 Examples of memory media*

### Memory media

This section provides the important safety precautions in order to handle your memory media.


#### ***Points to note about the SD/SDHC memory card***

SD/SDHC memory cards comply with SDMI (Secure Digital Music Initiative), which is a technology adopted to prevent unlawful copy or playback of digital music. For this reason, you cannot copy or playback protected material on another computer or other device, and you may not reproduce any copyrighted material except for your personal enjoyment.

Below is a simple explanation for distinguishing SD memory cards from SDHC memory cards.

- SD and SDHC memory cards appear the same externally.
- The logo on SD and SDHC memory cards is different, so pay careful attention to the logo when purchasing.



■ The SD memory card logo is (  ).

■ The SDHC memory card logo is (  ).

- The maximum capacity of SD memory cards is 2GB. The maximum capacity of SDHC memory cards is 16GB.

Card Type	Capacities
SD	8MB, 16MB, 32MB, 64MB, 128MB, 256MB, 512MB, 1GB, 2GB
SDHC	4GB, 8GB, 16GB

### Memory media format

New media cards are formatted according to specific standards. If you wish to reformat a media card, be sure to do so with a device that uses media cards.

#### Formatting an SD/SDHC memory card

SD/SDHC memory cards are sold already formatted in conformity to specific standards. If you reformat an SD/SDHC memory card, be sure to reformat it with a device such as digital camera or digital audio player that uses the SD/SDHC memory cards, not with the format command provided within Windows.

## Additional memory module

You can install additional memory into the computer in order to increase the amount of system memory that is available. This section describes how to install and remove optional memory modules.



- *You should place a mat beneath the computer in order to prevent the computer's lid from becoming scratched or damaged when you are installing/replacing the memory module. In this instance you should avoid mats that are made of materials that hold or generate static electricity.*
- *When installing or removing a memory module, you must ensure that you do not touch any other internal areas of the computer.*
- *Insert the two memory modules into Slot A and Slot B respectively. The computer will operate in dual channel mode. You can access the inserted memory modules efficiently in dual channel.*



*Use only memory modules approved by TOSHIBA.*

*Do not try to install or remove a memory module under the following conditions.*

- a. The computer is turned on.*
- b. The computer was shut down in either Sleep or Hibernation Mode.*
- c. Wake-up on LAN is enabled.*
- d. Wireless LAN is turned on.*

*Be careful not to let screws or other foreign matter fall into the computer. It could cause malfunction or electric shock.*

*Additional memory module is a precision electronic component that may be fatally damaged by static electricity. Since the human body can carry static electricity, it is important that you discharge yourself before touching or installing any additional memory modules. To discharge your body's static electricity, simply touch any metal close to you with bare hands.*

*In order to ensure that the computer power is not turned on while working, set the Wireless LAN to OFF.*

### Point to note about memory module error

If you install a memory module that is not compatible with the computer, the **Power** indicator will flash in the following ways:

If there is an error in only Slot A or no memory module is inserted in Slot A: repeatedly flashes amber twice, then green.

If there is an error in Slot B: repeatedly flashes amber, then green twice.

If there are errors in both Slot A and Slot B: repeatedly flashes amber twice, then green twice.

In all instances you should shut down the computer and remove the incompatible module(s).



*Use a # 0-point Phillips screwdriver to remove and fasten the screws - the use of an incorrect screwdriver can damage the screw heads.*

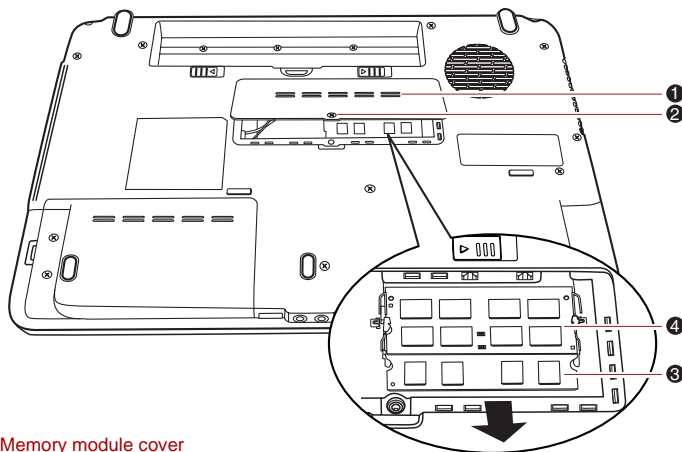
### Installing a memory module

The computer contains slots for two memory modules, one positioned immediately over the other - the procedures are the same for installing either module.

1. Shut down the computer - make sure the Power indicator is off (refer to the [Turning off the power](#) section in Chapter 3, [Getting Started](#) if required).
2. Remove the AC adaptor and all cables and peripherals connected to the computer.



3. Turn the computer upside down and remove the memory module cover.



1. Memory module cover
2. Screw
3. Slot A
4. Slot B

*Figure 8-2 Removing the memory module cover*

4. Align the notch of the memory module with that of the memory module slot and gently insert the module into the slot at about a 45 degree angle before holding it down until the latches on either side snap into place.



*Align the grooves along the edges of the memory module with the locking tabs on the connector and insert the memory module into the connector firmly. If you find it difficult to install the memory module, gently prise the locking tabs outwards using the tip of your finger. Please also ensure that you hold the memory module along its left and right hand edges - the edges with the grooves in.*



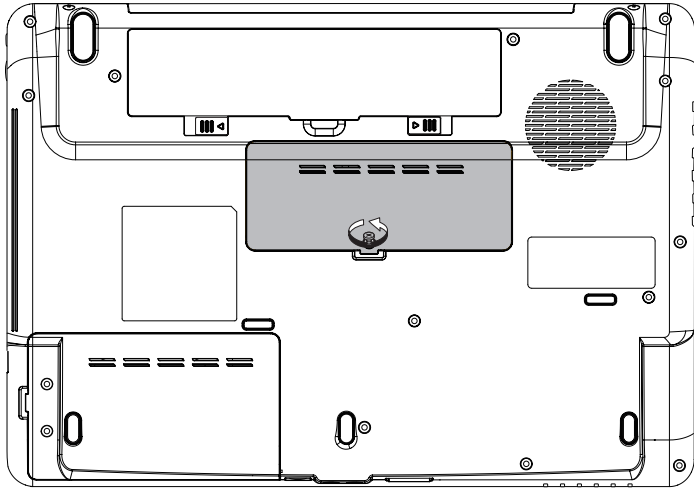
*Never allow metal objects, such as screws, staples and paper clips, to enter the computer or keyboard. Foreign metal objects can create a short circuit, which can cause computer damage and fire, possibly resulting in serious injury.*

*Do not touch the connectors on the memory module or on the computer. Debris on the connectors may cause memory access problems.*

5. Seat the memory module cover in place and secure it with one screw.



*Take care to ensure that the memory module cover is firmly closed.*



*Figure 8-3 Seating the memory module cover*

6. Install the battery pack - refer to [Replacing the battery pack](#) section in Chapter 6, [Power and Power-up Modes](#), if required.
7. Turn your computer over.
8. Turn the computer on and make sure the added memory is recognized - to confirmed it, **Start -> Control Panel -> System and Security -> System** icon.

## Removing a memory module

To remove the memory module, follow the steps as detailed below:

1. Set the computer to Boot Mode and turn its power off - make sure the **Power** indicator is off (refer to the [Turning on the power](#) section in Chapter 3, [Getting Started](#), if required).
2. Remove the AC adaptor and all cables and peripherals connected to the computer.
3. Turn the computer upside down and remove the battery pack (refer to [Replacing the battery pack](#) section in Chapter 6, [Power and Power-up Modes](#), if required).
4. Push the latches away from the module in order to release it.

5. Grasp the memory module by its edges and remove it from the computer.



*If you use the computer for a long time, the memory modules and the circuits locating close to the memory modules will become hot. In this case, let them cool to room temperature before you replace them. Otherwise you will get burnt if you touch any of them.*

*Do not touch the connectors on the memory module or on the computer. Debris on the connectors may cause memory access problems.*

6. Seat the memory module cover in place and secure it with one screw.



*Take care to ensure that the memory module cover is firmly closed.*

7. Install the battery pack - refer to [Replacing the battery pack](#) section in Chapter 6, [Power and Power-up Modes](#), if required.
8. Turn your computer over.

## Battery Packs

You can increase the portability of the computer with additional battery packs so that, if you're away from an AC power source and your battery runs low, you can replace it with a freshly charged battery. Please refer to Chapter 6, [Power and Power-up Modes](#) for further information.

## Universal AC Adaptor

If you frequently use your computer at more than one site, it may be convenient to purchase an additional AC adaptor to be kept at each site in order to remove the need to always carry the adaptor with you.

## Battery Charger

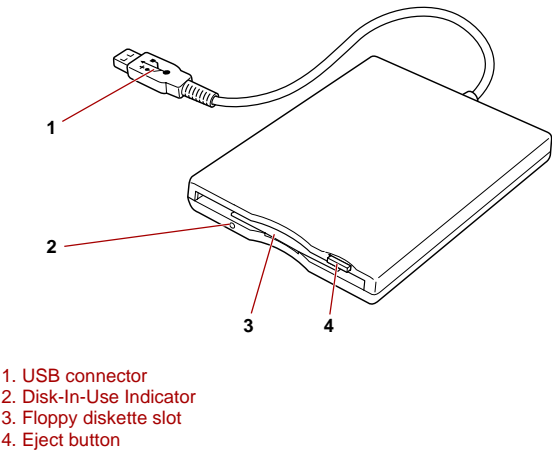
The battery charger provides a convenient way to charge up to two Lithium Ion battery packs without requiring the use of your computer.

# USB floppy diskette drive

The USB floppy diskette drive accommodates either a 1.44MB or 720KB a 3 1/2" floppy diskette and connects to one of the computer's USB ports.



*The USB floppy diskette drive is available only as an option.*



*Figure 8-4 USB floppy diskette drive*

<b>USB connector</b>	Insert this connector into one of the free USB ports of your computer.
<b>Disk-In-Use Indicator</b>	This indicator glows when the floppy diskette is being accessed.
<b>Floppy diskette slot</b>	Insert a floppy diskette into this slot.
<b>Eject button</b>	When a floppy diskette is fully seated in the drive, the eject button will pop out. In order to remove the diskette, push the eject button in order to cause it to partially pop out of the drive and then remove it.



*Check the **Disk-In-Use** indicator when you use the floppy diskette drive. Do not press the eject button or turn off the computer while the light is glowing. Doing so could destroy data and damage the floppy diskette or the drive.*



*In use, the following should be noted regarding the operation of the USB floppy diskette drive:*

*The drive should be placed on a flat, horizontal surface.*

*Do not set the drive on an incline greater than 20° while it is operating.*

*Do not place anything on top of the drive.*

## Using the USB floppy diskette drive

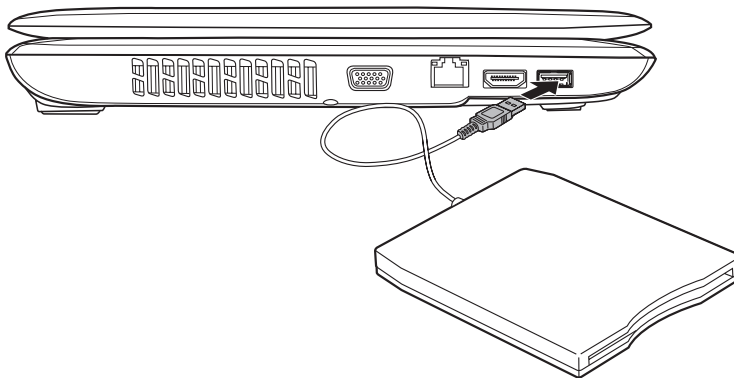
The USB floppy diskette drive accommodates either a 1.44MB or 720KB floppy diskette and connects to one of the computer's USB ports.

### Connecting the USB floppy diskette drive

To connect the drive, plug the floppy diskette drive's USB connector into one of the computer's free USB ports.



*Make sure the connector is right side up and properly aligned with the socket. Do not try to force the connection; doing so can damage the connecting pins.*



*Figure 8-5 Connecting the USB floppy diskette drive*



*If you connect the USB floppy diskette drive after the computer has already been turned on, it will take about ten seconds for it to be recognized by the computer. Do not attempt to disconnect and reconnect the drive before this period has elapsed.*

## Disconnecting the USB floppy diskette drive

When you have finished using the USB floppy diskette drive, you can follow the procedures below in order to disconnect it:

1. Wait for the Disk-In-Use Indicator light to go out to make sure all floppy diskette activity has stopped.



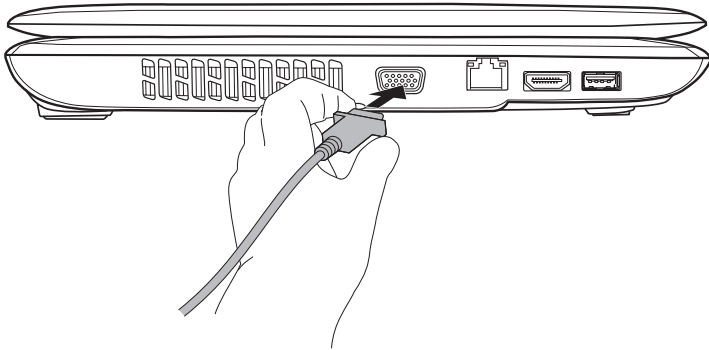
*If you disconnect the floppy diskette drive or turn off the power while the computer is accessing the drive you may lose data or damage the floppy diskette or the drive.*

2. Click the **Safely Remove Hardware** icon on the Task Bar.
3. Click the USB floppy diskette drive device that you want to remove.
4. Carefully pull the floppy diskette drive's USB connector out from within the computer's USB port.

## External monitor

An external analog monitor can be connected to the computer's external monitor port, with the computer supporting WUXGA video mode. In order to connect a monitor, follow the steps as detailed below:

1. Turn the computer's power off.
2. Connect the monitor cable to the external monitor port and tighten the screws on the left and right hand side of the connector as required.



*Figure 8-6 Connecting the monitor cable to the external monitor port*

3. Turn the external monitor's power on.
4. Turn the computer's power on.

When you turn on the power, the computer will automatically recognize the monitor and determine whether it is a color or monochrome device. If you have problems on getting an image displayed on the correct monitor, you should use the **FN + F5** hot key to change the display settings (if you then disconnect the external monitor before you turn the computer's power off, be sure to press **FN + F5** hot key again to switch to the internal display).

Please refer to Chapter 5, [The Keyboard](#), for further details on using hot keys to change the display setting.



*Do not disconnect the external monitor while in Sleep or Hibernation Mode. Turn off the computer before disconnecting the external monitor.*

## HDMI

The Video data on your computer can be viewed on a TV set. To do so, connect your computer's HDMI out port to the TV using the HDMI out cable.

You can use the hotkeys **FN + F5** to change the display device. Refer to Chapter 5, [The Keyboard](#).



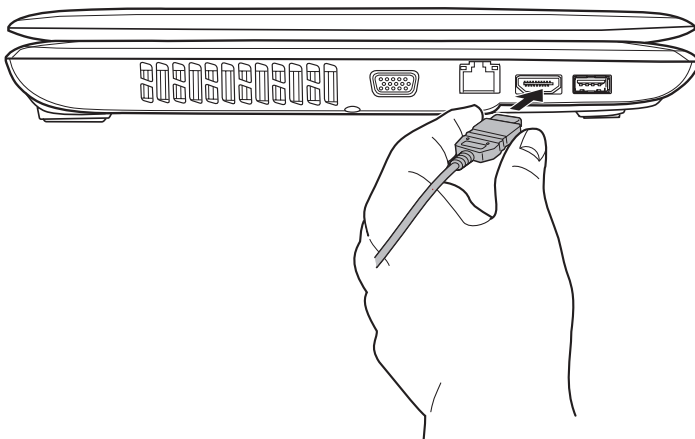
*As the port operation of all HDMI (High-Definition Multimedia Interface) monitors have not been confirmed, some HDMI monitors may not function properly.*

*When you connect a television or external monitor to the HDMI port and the display output device is set to HDMI. When you unplug the HDMI cable and re-plug it in please wait at least 5 seconds before you replug the HDMI cable again.*

*When you connect a television or external monitor to the HDMI port and you connect the television, external monitor or external sound device to another port. When you change the display output or Unplug/re-plug the HDMI cable. The sound output device and the display output device maybe changed automatically by the system.*

### Connecting the HDMI out port

1. Plug one end of the HDMI cable into the HDMI out port of the HDMI device.



*Figure 8-7 Connecting the HDMI out port*

2. Plug the other end of the HDMI cable into the HDMI out port on your computer.



*When connecting or disconnecting an HDMI device to or from the computer, only do so when the computer is turned on or when the computer is completely turned off. Do not do so when the computer is in Sleep Mode or Hibernation Mode.*

## Settings for display video on HDMI

To view video on the HDMI device, be sure to configure the following settings otherwise you may find that nothing is displayed.



*Be sure to use the **FN + F5** HotKey to select the display device before starting to play video. Do not change the display device while playing video.*

*Do not change the display device under the following conditions.*

*While data is being read or written.*

*While communication is being carried out.*

## Select HD Format

To select the display mode, follow the steps as detailed below:

1. Click **Start** and click **Control Panel**.
2. Click **Appearance** and **Personalization**.
3. Click **Personalization**.
4. Click **Display** -> **Change display settings**.
5. Click **Advanced Settings**.
6. Click **List All Modes**.
7. Select the one of the below selection at “**List All Modes**”.

Display mode at “List All Modes”	HD Format
1920 by 1080, True Color (32bit), 60Herts	1080p
1920 by 1080, True Color (32bit), 30Herts (Interlaced)	1080i
1280 by 720, True Color (32bit), 60Herts	720p
720 by 576, True Color (32bit), 50Herts	576p
720 by 480, True Color (32bit), 60Herts	480p



*The above display mode is a typical HDMI display mode. The selectable display modes will vary for different HDMI monitors.*



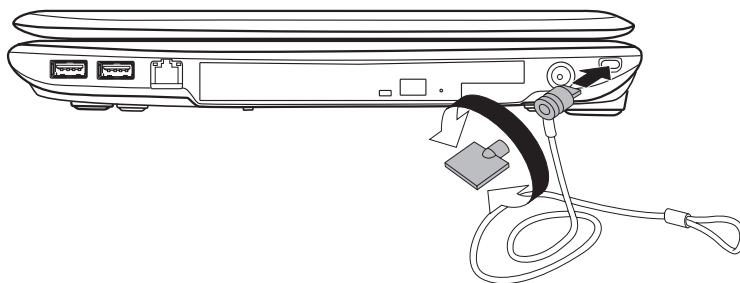
## Security lock

A security locks enable you to anchor your computer to a desk or other heavy object in order to help prevent unauthorized removal or theft. The computer has a security lock slot on its right side into which you can attach one end of the security cable, while the other end attaches to a desk or similar object. The methods used for attaching security cables differ from product to product. Please refer to the instructions for the product you are using for more information.

### Connecting the security lock

In order to connect a security cable to the computer, follow the steps as detailed below:

1. Turn the computer so its left hand side faces you.
2. Align the security cable with the “lock hole” and secure it in place.



*Figure 8-8 Security lock*



# Chapter 9

## Troubleshooting

TOSHIBA have designed this computer for durability, however, should problems occur you are able to use the procedures detailed in this chapter to help determine the cause.

All users should become familiar with this chapter as knowing what might go wrong can help prevent problems from occurring in the first place.

### Problem solving process

Resolving problems will be much easier if you observe the following guidelines:

Stop immediately when you recognize a problem exists as taking further action may result in data loss or damage, or you may destroy valuable problem related information that can help solve the problem.

Observe what is happening - write down what the system is doing and what actions you performed immediately before the problem occurred. If you have a printer attached, print a copy of the screen using the computer's **PRTS** key.

Please also be aware that the questions and procedures described in this chapter are meant only as a guide, they are not definitive problem solving techniques. In reality many problems can be solved simply, but a few may require help from your reseller, dealer or service provider - if you find you need to consult others, be prepared to describe the problem in as much detail as possible.

## Preliminary checklist

You should always consider the simplest solution first - the items detailed in this checklist are easy to fix and yet may cause what appears to be a serious problem:

Make sure you turn on all peripheral devices before you turn on the computer - this includes your printer and any other external device you are using.

Before you attach an external device you should first turn the computer off, then when you turn the computer back on again it will recognize the new device.

Make sure all optional accessories are configured properly in the computer's setup program and that all required driver software has been loaded (please refer to the documentation included with the optional accessories for further information on its installation and configuration).

Check all cables to ensure they are correctly and firmly attached to the computer - loose cables can cause signal errors.

Inspect all connecting cables for loose wires and all connectors for loose pins.

Check that your floppy diskette, CD or DVD media is correctly loaded and, in the case of a floppy diskette, that its write protect tab is correctly set.

Always try to make detailed notes of your observations and keep them in a permanent error log - this will help you to describe your problems to your reseller, dealer or service provider. In addition, if a problem recurs, the log you have made will help to identify the problem faster.

## Analyzing the problem

Sometimes the computer will give you clues that can help you identify why it is malfunctioning. In view of this you should keep the following questions in mind:

Which part of the computer is not operating properly - keyboard, hard disk drive, optical disc drive, display panel, touch pad, touch pad control buttons - as each device will produce different symptoms.

Check the options within the operating system to ensure that its configuration is set properly.

What appears on the display? Does it display any messages or random characters? If you have a printer attached, print a copy of the screen using the **PRtSC** key and, if possible, look up the messages in the documentation included with the computer, software or operating system.

Check that all connecting cables are correctly and firmly attached as loose cables can cause erroneous or intermittent signals.

Do any indicators light up? If so, which ones, what color are they and do they stay on or blink? Write down what you see.

Do you hear any beeps? If so, how many, are they long or short, and are they high pitched or low pitched? In addition, is the computer making any unusual noises? Write down what you hear.

Record your observations so you can describe them in detail to your reseller, dealer or service provider.

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**Software** The problems may be caused by your software or disk. If you cannot load a software package, the media may be damaged or the program might be corrupted - in these instances try loading another copy of the software if possible.

If an error message appears while you are using a software package you should refer to the documentation supplied with it as this will usually include a problem solving section or a summary of error messages.

Next, you should check any error messages against the operating system documentation.

---

**Hardware** If you cannot find a software problem, you should then check the setup and configuration of your hardware. First, run through the items in the preliminary checklist as described previously. Then, if you still cannot correct the problem, try to identify the source - the next section provides checklists for individual components and peripherals.

---



*Before using a peripheral device or application software that is not an authorized Toshiba part or product, make sure the device or software can be used with your computer. Use of incompatible devices may cause injury or may damage your computer.*

## Hardware and system checklist

This section discusses problems caused by your computer's hardware or attached peripherals. Basic problems may occur in the following areas:

System start-up	Pointing device
Self test	USB device
Power	Memory expansion
Password	Recovery Discs
Keyboard	Sound system
Internal display panel	External monitor
Hard disk drive	LAN
SD/SDHC memory card,	Wireless LAN
miniSD/microSD Card	HDMI monitor output function
Memory Stick/Memory Stick PRO	Video Playback
MultiMediaCard	

## System start-up

When the computer does not start properly, check the following items:

- Self Test
- Power Sources
- Power-on Password

## Self test

While booting up the computer, self test is executed automatically and the following will be displayed:

```
TOSHIBA Leading Innovation>>>
```

This message remains on the screen for a few seconds.

If the self test is successful, the computer tries to load the operating system according to how the **Boot Priority** option is set within the TOSHIBA HW Setup program.

If any of the following conditions are present, the self test has failed:

- The computer stops and does not proceed to display information or messages except for the TOSHIBA logo.

- Random characters appear on the screen and the system does not function normally.

- The screen displays an error message.

In these instances, turn off the computer, check all cable connections and then restart it - if the self test fails again, contact your reseller, dealer or service provider.

## Power

When the computer is not plugged into an AC power outlet, the battery pack is the primary power source. However, your computer also has a number of other power resources, including an intelligent power supply and a Real Time Clock (RTC) battery, all of which are interrelated with any one having the ability to produce apparent power problems.

This section provides checklists for AC power and the battery. If you cannot resolve a problem after following them, the cause may lie with another power related resource - in such an instance you should contact your reseller, dealer or service provider.

## Overheating power down

If the processor's temperature reaches an unacceptably high level with either setting, the computer will automatically shut down to prevent any damage - in this instance all unsaved data in memory will be lost.

Problem	Procedure
Computer shuts down and <b>DC IN</b> indicator blinks white	Leave the computer off until the <b>DC IN</b> indicator stops blinking.



*It is recommended to leave the computer off until the its interior reaches room temperature even though the **DC IN** indicator stops blinking.*

If the computer has reached room temperature and it still does not start, or if it starts but shuts down quickly, contact your reseller, dealer or service provider.

Computer shuts down and its <b>DC IN</b> indicator is flashing in white	This indicates a problem with the heat dispersal system - you should contact your reseller, dealer or service provider.
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## AC power

If you have trouble turning on the computer with the AC adaptor connected you should check the status of the **DC IN** indicator. Please refer to Chapter 6, [Power and Power-up Modes](#), for further information.

Problem	Procedure
AC adaptor doesn't power the computer ( <b>DC IN</b> indicator does not glow white)	<p>Check the connections to make sure that the power cord/adaptor is firmly connected to the computer and a working power outlet.</p> <hr/> <p>Check the condition of the cord and terminals. If the cord is frayed or damaged it should be replaced, while if the terminals are soiled, they should be cleaned with a clean cotton cloth.</p> <hr/> <p>If the AC adaptor still does not power the computer, you should contact your reseller, dealer or service provider.</p>

**Battery**

If you suspect a problem with the battery, you should check the status of the **DC IN** indicator as well as the **Battery** indicator. Please refer to Chapter 6, *Power and Power-up Modes*, for more information on these indicators, together with general battery operation.

Problem	Procedure
Battery doesn't power the computer	The battery may be discharged - connect the AC adaptor to recharge the battery.
Battery doesn't charge when the AC adaptor is attached ( <b>Battery</b> indicator does not glow amber).	<p>If the battery is completely discharged, it will not begin charging immediately, in these instances you should wait a few minutes before trying again. If the battery still does not charge, you should check that the power outlet to which the AC adaptor is connected is supplying power - this can be tested by plugging another appliance into it.</p> <p>Check whether the battery is hot or cold to the touch - if so, it will not charge properly and should be allowed to reach room temperature before you try again.</p> <p>Unplug the AC adaptor and remove the battery to make sure its connecting terminals are clean - if necessary wipe them with a soft dry cloth lightly dipped in alcohol.</p> <p>Connect the AC adaptor and replace the battery, taking care to ensure that it is securely seated in the computer.</p> <p>Check the <b>Battery</b> indicator - if it does not glow, allow the computer to charge the battery for at least twenty minutes. If the <b>Battery</b> indicator starts to glow after this period, allow the battery to continue to charge for at least another twenty minutes before turning on the computer. However, if the indicator still does not glow, the battery may be at the end of its operating life and should be replaced. However, if you do not believe the battery is at the end of its operating life, you should speak to your reseller, dealer or service provider.</p>
Battery doesn't power the computer as long as expected	<p>If you frequently recharge a partially charged battery, the battery might not charge to its full potential - in these instances you should fully discharge the battery and then attempt to charge it again.</p> <p>Check the <b>Power saver</b> option under <b>Select a power plan</b> in the <b>Power Options</b>.</p>



## Real Time Clock

Problem	Procedure
The following message is displayed on the LCD: RTC battery is low or CMOS checksum is inconsistent. Press <b>[F2]</b> key to set Date/Time.	The RTC battery charge has become exhausted, you should set the date and time in within the BIOS setup screen through the following steps: <ol style="list-style-type: none"> <li>1. Press <b>[F2]</b> key. BIOS setup will boot up.</li> <li>2. Press <b>[F2]</b> to set the date in <b>[System Date]</b>.</li> <li>3. Press <b>[F2]</b> to set the time in <b>[System Time]</b>.</li> </ol>

## Password

Problem	Procedure
Cannot enter password	Please refer to the <a href="#">TOSHIBA Password Utility</a> section in Chapter 6, <a href="#">Power and Power-up Modes</a> , for further information.

## Keyboard

Keyboard problems can be caused by the setup and configuration of the computer - please refer to Chapter 5, [The Keyboard](#), for further information.

Problem	Procedure
Output to screen is garbled	Please refer to your software's documentation to ensure that its is not remapping the keyboard in any way (remapping involves changing or reassigning the function of each key).  If you are still unable to use the keyboard, you should contact your reseller, dealer or service provider.

## Internal display panel

Apparent display panel problems may be related to the computer's setup and configuration - please refer to Chapter 7, [HW Setup and Passwords](#), for further information.

Problem	Procedure
No display	Press the <b>FN + F5</b> hot keys to adjust the display priority, and to make sure it is not set for output to an external monitor.
Markings appear on the LCD screen.	These marks may have come from contact with the keyboard, or Touch Pad while the display has been closed. You should try to remove the marks by gently wiping the display panel with a clean dry cloth or, if this fails, with a good quality LCD screen cleaner. In this latter instance you should always follow the instructions with the screen cleaner and always ensure you let the LCD screen dry properly before closing it.
Problems above remain unresolved or other problems occur	<p>You should initially refer to the documentation supplied with you software to determine if it is this that is causing the problems. Alternatively you may wish to run the TOSHIBA PC Diagnostic Tool to check the general operation of the computer.</p> <p>If you are still unable to resolve the problem, contact your reseller, dealer or service provider.</p>

## Hard disk drive

Problem	Procedure
Computer does not boot from hard disk drive	<p>Check to see whether a floppy diskette is in the floppy diskette drive or a CD-ROM/DVD-ROM in the optical disc drive - if so remove it and try to start the computer again.</p> <p>If this has no effect, check the <b>Boot Priority</b> setting within the TOSHIBA HW Setup utility - please refer to the <a href="#">Boot Priority</a> section in Chapter 7, <a href="#">HW Setup and Passwords</a>, for further information.</p> <p>Please refer to your operating system documentation in order to determine whether there is a problem with any of the operating system files or settings.</p>

Problem	Procedure
Slow performance	<p>The files on the hard disk drive may be fragmented - in this instance you should run the disk Defragmentation utility to check the condition of your files and the hard disk drive. Please refer to the operating system's documentation or online Help File for further information on operating and using the Defragmentation utility.</p> <hr/> <p>As a last resort you should reformat the hard disk drive and then reload the operating system and all other files and data. If you are still unable to resolve the problem, contact your reseller, dealer or service provider.</p>

## DVD Super Multi drive

For further information, please refer to Chapter 4, [Operating Basics](#).

Problem	Procedure
You cannot access a CD/DVD in the drive	<p>Make sure the drive's disc tray is securely closed - press it gently into the computer until it clicks into place.</p> <hr/> <p>Open the drive's disc tray and ensure the CD or DVD is properly seated - it should lie flat with the label facing upwards.</p> <hr/> <p>A foreign object in the drive's disc slot could block laser light from reading the CD or DVD - remove any foreign objects or obstructions that may be present.</p> <hr/> <p>Check whether the CD or DVD is dirty - if it is, wipe it with a clean cloth lightly dipped in water or a neutral cleaner. Please refer to the <a href="#">Media care</a> section in Chapter 4 for further details on cleaning the media.</p>

Problem	Procedure
Some CD/DVD/DVDs run correctly, but others do not	<p>The computer's software or hardware configuration may be causing a problem - ensure that these configurations match the requirements of the CD/DVD media (refer to the CD's or DVD's documentation if available).</p> <hr/> <p>Check the type of CD or DVD media that you are using - the drive supports the following:</p> <p>DVD: DVD-ROM, DVD-Video</p> <p>CD: CD-DA, CD-Text, Photo CD™ (single/multi-session), CD-ROM Mode 1, Mode 2, CD-ROM XA Mode 2 (Form1, Form2), Enhanced CD (CD-EXTRA), Addressing Method 2</p>

USB floppy diskette drive

The USB floppy diskette drive is available only as an option.  
For further information, please refer to Chapter 4, [Operating Basics](#).

Problem	Procedure
Drive does not operate	Check the connection between the computer and the drive to ensure that it is properly attached.
Some programs run correctly but others do not	The computer's software or hardware configuration may be causing a problem - ensure that these configurations match your requirements (refer to any relevant documentation, for example that supplied with any software in use, for further information).
You cannot access the external floppy diskette drive	<p>Try another floppy diskette in the drive - if you are able to access this disk then it indicates the original disk and not the drive is probably causing the problem.</p> <p>If you are still unable to resolve the problem, contact your reseller, dealer or service provider.</p>

## SD/SDHC memory card, miniSD/microSD Card

For further information, please refer to Chapter 8, [Optional Devices](#).

Problem	Procedure
SD/SDHC memory card, miniSD/microSD Card error occurs	Remove the SD/SDHC memory card, miniSD/microSD Card from the computer and then reinsert it in order to ensure it is firmly connected.  If the problem persists, then you should refer to the documentation supplied with your SD/SDHC memory card, miniSD/microSD Card for further information.
You cannot write to an SD/SDHC memory card	Remove the SD/SDHC memory card from the computer and check to ensure that it is not write protected.
You cannot read a file	Check to ensure the required file is actually on the SD/SDHC memory card, miniSD/microSD Card that is inserted into the computer.  If you are still unable to resolve the problem, contact your reseller, dealer or service provider.

## Memory Stick/Memory Stick PRO

For further information, please refer to Chapter 8, [Optional Devices](#).

Problem	Procedure
Memory Stick/Memory Stick PRO error occurs	Remove the Memory Stick/Memory Stick PRO from the computer and then reinsert it in order to ensure it is firmly connected.  If the problem persists, then you should refer to the documentation supplied with your Memory Stick/Memory Stick PRO for further information.
You cannot write to an Memory Stick/Memory Stick PRO	Remove the Memory Stick/Memory Stick PRO from the computer and check to ensure that it is not write protected.
You cannot read a file	Check to ensure the required file is actually on the Memory Stick/Memory Stick PRO that is inserted into the computer.  If you are still unable to resolve the problem, contact your reseller, dealer or service provider.

## MultiMediaCard

For further information, please refer to Chapter 8, *Optional Devices*.

Problem	Procedure
MultiMediaCard error occurs	Remove the MultiMediaCard from the computer and then reinsert it in order to ensure it is firmly connected.  If the problem persists, then you should refer to the documentation supplied with your MultiMediaCard for further information.
You cannot read a file	Check to ensure the required file is actually on the MultiMediaCard that is inserted into the computer.  If you are still unable to resolve the problem, contact your reseller, dealer or service provider.

## Pointing device

If you are using a USB mouse, you should also refer to both the *USB device* section in this chapter, and the documentation supplied with your mouse.

### Touch Pad

Problem	Procedure
On-screen pointer does not respond to pointing device operation	In this instance the system might be busy - Try moving the mouse again after waiting a short while.
Double-tapping does not work	In this instance, you should initially try changing the double-click speed setting within the Mouse Control utility.  <ol style="list-style-type: none"><li>1. To access this utility, click <b>Start -&gt; Control Panel -&gt; Hardware and Sound -&gt; Mouse</b> icon.</li><li>2. Within the Mouse Properties window, click the <b>Buttons</b> tab.</li><li>3. Set the double-click speed as required and click <b>OK</b>.</li></ol>

Problem	Procedure
The mouse pointer moves too fast or too slow	<p>In this instance, you should initially try changing the speed setting within the Mouse Control utility.</p> <ol style="list-style-type: none"> <li>1. To access this utility, click <b>Start -&gt; Control Panel -&gt; Hardware and Sound -&gt; Mouse</b> icon.</li> <li>2. Within the Mouse Properties window, click the <b>Pointer Options</b> tab.</li> <li>3. Set the pointer speed as required and click <b>OK</b>.</li> </ol> <p>If you are still unable to resolve the problem, contact your reseller, dealer or service provider.</p>
The reaction of Touch Pad is either too sensitive or not sensitive enough.	<p>Adjust the touch sensitivity.</p> <ol style="list-style-type: none"> <li>1. Click <b>Start -&gt; Control Panel -&gt; Hardware and Sound -&gt; Mouse</b> icon.</li> <li>2. Within the Mouse Properties window, click the <b>Device Settings</b> tab.</li> <li>3. Click the <b>Settings</b> button.</li> <li>4. Properties for Synaptics TouchPad V7.0 on PS/2 Port window is displayed.</li> <li>5. Select "<b>Sensitivity</b>" in "<b>Pointing</b>" item from the <b>Select an item</b> list.</li> <li>6. Select <b>Touch Sensitivity</b> and move the slider bar to adjust the sensitivity.</li> <li>7. Click the <b>OK</b> button.</li> </ol>

### **USB mouse**

Problem	Procedure
On-screen pointer does not respond to mouse operation	<p>In this instance the system might be busy - Try moving the mouse again after waiting a short while.</p> <hr/> <p>Remove the mouse from the computer and then reconnect it to a free USB port it in order to ensure it is firmly attached.</p>

Problem	Procedure
Double-clicking does not work	<p>In this instance, you should initially try changing the double-click speed setting within the Mouse Control utility.</p> <ol style="list-style-type: none"><li>1. To access this utility, click <b>Start -&gt; Control Panel -&gt; Hardware and Sound -&gt; Mouse</b> icon.</li><li>2. Within the Mouse Properties window, click the <b>Buttons</b> tab.</li><li>3. Set the double-click speed as required and click <b>OK</b>.</li></ol>
The mouse pointer moves too fast or too slow	<p>In this instance, you should initially try changing the speed setting within the Mouse Control utility.</p> <ol style="list-style-type: none"><li>1. To access this utility, click <b>Start -&gt; Control Panel -&gt; Hardware and Sound -&gt; Mouse</b> icon.</li><li>2. Within the Mouse Properties window, click the <b>Pointer Options</b> tab.</li><li>3. Set the pointer speed as required and click <b>OK</b>.</li></ol>
The mouse pointer moves erratically	<p>The elements of the mouse responsible for detecting movement might be dirty - please refer to the documentation supplied with the mouse for instructions on how to clean it.</p> <p>If you are still unable to resolve the problem, contact your reseller, dealer or service provider.</p>



## USB device

In addition to the information in this section, please also refer to the documentation supplied with your USB device.

Problem	Procedure
USB device does not work	<p>Remove the USB device from the computer and then reconnect it to a free port in order to ensure it is firmly attached.</p> <hr/> <p>Ensure that any required USB device drivers are properly installed - to achieve this you should refer to both the device documentation and the operating system documentation.</p> <hr/> <p>If you are using an operating system that does not support USB, you are still able to use a USB mouse and/or USB keyboard by setting the <b>USB KB/Mouse Emulation</b> option within the TOSHIBA HW Setup utility to <b>Enabled</b>.</p> <p>If you are still unable to resolve the problem, contact your reseller, dealer or service provider.</p>

## Additional memory module

Please also refer to Chapter 8, [Optional Devices](#), for further information on installing and removing memory modules.

Problem	Procedure
<p>If there is a memory malfunction, the <b>Power</b> indicator will repeatedly flash (on for 0.5 seconds, off for 0.5 seconds) in the following patterns:</p> <p>If there is an error in only slot A or no memory module is inserted in Slot A: amber twice, then green once.</p> <p>If there is an error in Slot B: amber once, then green twice.</p> <p>If there are errors in both Slot A and Slot B: amber twice, then green twice.</p>	<p>In the event of <b>Power</b> indicator flashes when the computer is turned on you should initially ensure that the installed memory module(s) are compatible with the computer. If you determine that an incompatible module has been installed, you should follow the steps as detailed below:</p> <ol style="list-style-type: none"> <li>1. Turn off the computer.</li> <li>2. Disconnect the AC adaptor and all peripheral devices.</li> <li>3. Remove the battery pack.</li> <li>4. Remove the incompatible memory module.</li> <li>5. Install the battery and/or connect the AC adaptor.</li> <li>6. Turn on the computer.</li> </ol> <p>If you are still unable to resolve the problem, contact your reseller, dealer or service provider.</p>

Problem	Procedure
An error will occur if a memory module is inserted into Slot B while no memory module is inserted in Slot A.	Remove the memory module from Slot B and insert it into Slot A.

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**Sound system**

In addition to the information in this section, please also refer to the documentation supplied with your audio device.

Problem	Procedure
No sound is heard	Adjust the volume control.
	Turn the dial clockwise to decrease the volume and turn it counter-clockwise to increase the volume.
	Check the software volume settings.
	Please check to see if Mute is turned to Off.
	Check to make sure the headphone connection is secure.
Annoying sound is heard	Check within the Windows Device Manager application to ensure the sound function is enabled.
	If you are still unable to resolve the problem, contact your reseller, dealer or service provider.
	In this instance you may be experiencing feedback from either the internal microphone or an external microphone connected to the computer - please refer to <a href="#">Sound system</a> in Chapter 4, <a href="#">Operating Basics</a> , for further information.
	Volume cannot be adjusted when Windows is turned on or turned off.
	If you are still unable to resolve the problem, contact your reseller, dealer or service provider.

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## Volume control

Problem	Procedure
No sound is heard	<p>Adjust the volume control.</p> <p>Turn the dial clockwise to decrease the volume and turn it counter-clockwise to increase the volume.</p> <p>Turn the volume control while verifying the volume in order to adjust.</p>
Annoying sound is heard	<p>Volume cannot be adjusted when Windows is turned on or turned off.</p> <p>If you are still unable to resolve the problem, contact your reseller, dealer or service provider.</p>

## External monitor

Please also refer to Chapter 8, [Optional Devices](#), and to the documentation supplied with your monitor for further information.

Problem	Procedure
Monitor does not turn on	<p>After confirming that the monitor's power switch is on, you should check the connections to make sure that the power cord/adaptor is firmly connected to the monitor and to a working power outlet.</p>

Problem	Procedure
No display	<p>Try adjusting the contrast and brightness controls on the external monitor.</p> <hr/> <p>Press the <b>FN + F5</b> hot key in order to change the display priority and ensure that it is not set for the internal display panel only.</p> <hr/> <p>Check to see if the external monitor is connected.</p> <p>When the external monitor is set as the primary display device in extended desktop mode, it will not display when the computer wakes up from Sleep Mode if the external monitor has been disconnected while in Sleep Mode.</p> <p>To keep this from happening, do not disconnect the external monitor while the computer is in Sleep or Hibernation Mode.</p> <p>Remember to turn off the computer before disconnecting the external monitor.</p> <hr/> <p>When the display panel and an external monitor are set to clone mode and the monitors are turned off by the timer, the display panel or the external monitor may not display when turned on again.</p> <p>If this occurs, press <b>FN + F5</b> to re-set the display panel and external monitor to clone mode.</p> <hr/>
Display error occurs	<p>Check that the cable connecting the external monitor to the computer is firmly attached.</p> <p>If you are still unable to resolve the problem, contact your reseller, dealer or service provider.</p> <hr/>

## LAN

Problem	Procedure
Cannot access LAN	<p>Check for a firm cable connection between the LAN jack and the LAN HUB.</p> <hr/>
Wake-up on LAN does not work	<p>Make sure the AC adaptor is connected. The Wake-up on LAN function consumes power even when the system is off.</p> <p>If problems persist, consult your LAN administrator.</p> <hr/>

## Wireless LAN

If the following procedures do not restore LAN access, consult your LAN administrator. For more information on wireless communication, refer to Chapter 4, *Operating Basics*.

Problem	Procedure
Cannot access Wireless LAN	Make sure that wireless communication is set to on.

## HDMI monitor output function

Problem	Procedure
No display	<p>Try adjusting the contrast and brightness controls on the television.</p> <hr/> <p>Press the <b>FN + F5</b> hot key in order to change the display priority and ensure that it is not set for the internal display panel only.</p> <p>If you are still unable to resolve the problem, contact your reseller, dealer or service provider.</p>



*If you turn the computer off into Sleep Mode while the display is on TV, the computer will select either the internal LCD or an external computer CRT as the display device the next time is switched on.*

*When you connect a television or external monitor to the HDMI port and the display output device is set to HDMI.*

*When you unplug the HDMI cable and re-plug it in please wait at least 5 seconds before you replug the HDMI cable again.*

*When you connect a television or external monitor to the HDMI port and you connect the television, external monitor or external sound device to another port.*

*When you change the display output or Unplug/re-plug the HDMI cable.*

*The sound output device and the display output device maybe changed automatically by the system.*

## Video Playback

Problem	Procedure
DVD does not play smoothly when using the Windows Media Center of the DVD playing software	<p>Try setting the configuration in the BIOS setup. However, note that when the BIOS setup configuration is modified, the power saving function of PCI Express becomes disabled. Refer to Chapter 7, <i>HW Setup and Passwords</i>, for more information.</p> <p>Set the PCI Express Link ASPM in the BIOS setup using the following steps:</p> <ol style="list-style-type: none"><li>1. Press the <b>F1</b> key. The BIOS setup screen will appear.</li><li>2. Set the PCI Express Link ASPM to <b>Disabled</b> in BATTERY.</li><li>3. Press the <b>END</b> key. A confirmation message will appear.</li><li>4. Press the <b>Y</b> key. The BIOS setup will terminate and the computer will reboot.</li></ol> <p>If you are still unable to resolve the problem, contact your reseller, dealer or service provider.</p>

## TOSHIBA support

If you require any additional help using your computer or if you are having problems operating the computer, you may need to contact TOSHIBA for additional technical assistance.

### Before you call

Some problems you experience may be related to software or the operating system so it is important that you investigate other sources of assistance first. Before contacting TOSHIBA, try the following:

Review troubleshooting sections in the documentation supplied with your software and/or peripheral devices.

If a problem occurs when you are running software applications, consult the software documentation for troubleshooting suggestions and consider calling the software company's technical support department for assistance.

Consult the reseller or dealer from where you purchased your computer and/or software - they are your best resource for current information and support.

### Where to write

If you are still unable to solve the problem and suspect that it is hardware related, write to TOSHIBA at the location listed in the enclosed warranty booklet or visit [www.toshiba-europe.com](http://www.toshiba-europe.com) on the Internet.

# Chapter 10

## Disclaimers

This chapter states the Disclaimer(s) information applicable to TOSHIBA computers.

### CPU

Central Processing Unit ("CPU") Performance Disclaimer.

CPU performance in your computer product may vary from specifications under the following conditions:

- use of certain external peripheral products
- use if battery power instead of AC power
- use of certain multimedia, computer generated graphics or video applications
- use of standard telephone lines or low speed network connections
- use of complex modeling software, such as high end computer aided design applications
- use of several applications or functionalities simultaneously
- use of computer in areas with low air pressure (high altitude > 1,000 meters or > 3,280 feet above sea level)
- use of computer at temperatures outside the range of 5°C to 35°C (41°F to 95°F) or >25°C (77°F) at high altitude (all temperature references are approximate and may vary depending on the specific computer model - please refer to your computer documentation or visit the Toshiba website at [www.pcsupport.toshiba.com](http://www.pcsupport.toshiba.com) for details).

CPU performance may also vary from specifications due to design configuration.

Under some conditions, your computer product may automatically shut-down. This is a normal protective feature designed to reduce the risk of lost data or damage to the product when used outside recommended conditions. To avoid risk of lost data, always make back-up copies of data by periodically storing it on an external storage medium. For optimum performance, use your computer product only under recommended conditions. Read additional restrictions under "Environmental Conditions" in your computer documentation.

Contact Toshiba Technical Service and Support for more information.

## 64-Bit Computing

64-bit processors are designed to take advantage of 32 and 64 bit computing.

64-bit computing requires that the following hardware and software requirements are met:

- 64-bit Operating System

- 64-bit CPU, Chipset and BIOS (Basic Input/Output System)

- 64-bit Device drivers

- 64-bit applications

Certain device drivers and/or applications may not be compatible with a 64-bit CPU and therefore may not function properly. A 32-bit version of the operating system is preinstalled on your computer unless explicitly stated that the operating system is 64-bit.

## Memory (Main System)

Part of the main system memory may be used by the graphics system for graphics performance and therefore reduce the amount of main system memory available for other computing activities. The amount of main system memory allocated to support graphics may vary depending on the graphics system, applications utilized, system memory size and other factors. Computers configured with a 32-bit operating system can address up to 3GB of system memory. Only computers configured with a 64-bit operating system can address 4GB or more of system memory.

## Battery Life

Battery life may vary considerably depending on product model, configuration, applications, power management settings and features utilized, as well as the natural performance variations produced by the design of individual components. Published battery life numbers are achieved on select models and configurations tested by Toshiba at the time of publication. Recharge time varies depending on usage. Battery may not charge while computer is consuming full power.

After a period of time, the battery will lose its ability to perform at maximum capacity and will need to be replaced. This is normal for all batteries. To purchase a new battery pack, see the accessories information that shipped with your computer.



## HDD drive capacity

One Gigabyte (GB) means  $10^9 = 1,000,000,000$  bytes using powers of 10. The computer operating system, however, reports storage capacity using powers of 2 for the definition of  $1 \text{ GB} = 2^{30} = 1,073,741,824$  bytes, and therefore shows less storage capacity. Available storage capacity will also be less if the product includes one or more pre-installed operating systems, such as Microsoft Operating System and/or pre-installed software applications, or media content. Actual formatted capacity may vary.

## LCD

Over a period of time, and depending on the usage of the computer, the brightness of the LCD screen will deteriorate. This is an intrinsic characteristic of LCD technology.

Maximum brightness is only available when operating in AC power mode. Screen will dim when the computer is operated on battery power and you will not be able to increase the brightness of the screen.

## Graphics Processor Unit (“GPU”)

Graphics processor unit (“GPU”) performance may vary depending on product model, design configuration, applications, power management settings and features utilized. GPU performance is only optimized when operating in AC power mode and may decrease considerably when operating in battery power mode.

## Wireless LAN

The transmission speed over the wireless LAN and the distance over which wireless LAN can reach may vary depending on surrounding electromagnetic environment, obstacles, access point design and configuration, and client design and software/hardware configurations.

The actual transmission speed will be lower than the theoretical maximum speed. New wireless network adapter “AR9281, AR9283, AR9285, and RTL8191SE” supports IEEE802.11b/g/draft-n but does not support IEEE802.11a. The wireless adapter is based on a draft 2.0 release version of the IEEE 802.11n specification and; may not be full compatible with, or support some feature (e.g., security) of, certain Wi-Fi equipment.

## External HDD Capacity

One Gigabyte (GB) means  $10^9 = 1,000,000,000$  bytes using powers of 10. A computer operating system, however, reports storage capacity using powers of 2 for the definition of  $1\text{ GB} = 2^{30} = 1,073,741,824$  bytes, and therefore shows less storage capacity. Available storage capacity will also be less if the computer includes one or more pre-installed operating systems, pre-installed software applications, or media content. Actual formatted capacity may vary.

## Non-applicable Icons

Certain notebook chassis are designed to accommodate all possible configurations for an entire product series. Your selected model may not have all the features and specifications corresponding to all of the icons or switches shown on the notebook chassis, unless you have selected all those features.

## Copy Protection

Applicable copy protection standards included in certain media may prevent or limit recording or viewing of the media.

## Images

All images are simulated for purposes of illustration.

## LCD Brightness and Eye Stain

Your display panel has a brightness approaching that of a TV device. We recommend that you adjust the brightness of your LCD to a comfortable level to prevent possible strain on your eyes.

# Appendix A

## Specifications

This appendix summarizes the computer's technical specifications.

### Environmental requirements

	Operating	Non-operating
Ambient temperature	5°C to 35°C	-20°C to 60°C
Relative humidity	20% to 80%	10% to 90%
Altitude (from sea level)	0 to 3,000 meters	0 to 10,000 meters

### Power Requirements

AC adaptor	100-240 volts AC 50 or 60 hertz (cycles per second)
Computer	19V DC



# Appendix B

## Display Controller

### Display controller

The display controller interprets software commands into hardware commands that turn particular pixels on or off.

A high-resolution external monitor connected to the computer can display up to 2048 horizontal and 1536 vertical pixels at up to 16M colors.

The display controller also controls the video mode, which uses industry standard rules to govern the screen resolution and the maximum number of colors that can be displayed on screen.

Software written for a given video mode will run on any computer that supports the mode.

The computer's display controller supports all SVGA and XGA modes, the most widely used industry standards.



*Some of display modes might not be supported depending on the external monitor which you use.*



*If you are running some application (for example a 3D application or video playback and so on), you may see some disturbance, flickering or frame dropping on your screen. If that occurs, adjust the resolution of display, lowering it until the screen is displayed properly. You could also disable Windows Aero™ to help correct this situation.*



# Appendix C

## Wireless LAN

This appendix is intended to help you get your Wireless LAN network up and running, with a minimum of parameters.

### Card Specifications

Form Factor	Mini Card
Compatibility	IEEE 802.11 Standard for Wireless LANS Wi-Fi (Wireless Fidelity) certified by the Wi-Fi Alliance. The “Wi-Fi CERTIFIED” logo is a certification mark of the Wi-Fi Alliance.
Network Operating System	Microsoft Windows® Networking
Media Access Protocol	CSMA/CA (Collision Avoidance) with Acknowledgment (ACK)
Data Rate	54/48/36/24/18/9/6 Mb/s (Revision A and G) 11/5.5/2/1 Mb/s (Revision B)

# Radio Characteristics

Radio Characteristics of Wireless LAN Cards may vary according to:

- Country/region where the product was purchased
- Type of product

Wireless communication is often subject to local radio regulations. Although Wireless LAN wireless networking products have been designed for operation in the license-free 2.4GHz and 5GHz band, local radio regulations may impose a number of limitations to the use of wireless communication equipment.



R-F Frequency	Band 5 GHz (5150-5850 MHz) (Revision A, draft N)
	Band 2.4 GHz (2400-2483.5 MHz) (Revision B, G, draft N)

The range of the wireless signal is related to the transmit rate of the wireless communication. Communications at lower transmit range may travel larger distances.

The range of your wireless devices can be affected when the antennas are placed near metal surfaces and solid high-density materials.

Range is also impacted due to “obstacles” in the signal path of the radio that may either absorb or reflect the radio signal.

## Supported Frequency Sub-bands

Subject to the radio regulations that apply in the countries/regions, your Wireless LAN card may support a different set of 5 GHz/2.4 GHz channels. Consult your Authorized Wireless LAN or TOSHIBA Sales office for information about the radio regulations that apply in the countries/regions.



*Table Wireless IEEE 802.11 Channels Sets (Revision B and G)*

Frequency Range <b>Channel ID</b>	2400-2483.5 MHz
1	2412
2	2417
3	2422
4	2427
5	2432
6	2437
7	2442
8	2447
9	2452
10	<b>2457</b> *1
11	2462
12	<b>2467</b> *2
13	<b>2472</b> *2

When installing Wireless LAN cards, the channel configuration is managed as follows:

For wireless clients that operate in a Wireless LAN infrastructure, the Wireless LAN card will automatically start operation at the channel identified by the Wireless LAN Access Point. When roaming between different access points the station can dynamically switch to another channel if required.

In a Wireless LAN Access Point, the Wireless LAN card will use the factory-set default channel (printed in bold), unless the LAN Administrator selected a different channel when configuring the Wireless LAN Access Point device.

Table Wireless IEEE 802.11 Channels Sets (Revision A)

Frequency Range Channel ID	5150-5850 MHz	Note
36	5180	
40	5200	
44	5220	
48	5240	
52	5260	
56	5280	
60	5300	
64	5320	
100	5500 <sup>*3</sup>	
104	5520 <sup>*3</sup>	
108	5540 <sup>*3</sup>	
112	5560 <sup>*3</sup>	
116	5580 <sup>*3</sup>	
120	5600 <sup>*3</sup>	
124	5620 <sup>*3</sup>	
128	5640 <sup>*3</sup>	
132	5660 <sup>*3</sup>	
136	5680 <sup>*3</sup>	
140	5700 <sup>*3</sup>	
149	5745 <sup>*3</sup>	US only <sup>*4</sup>
153	5765 <sup>*3</sup>	US only <sup>*4</sup>
157	5785 <sup>*3</sup>	US only <sup>*4</sup>
161	5805 <sup>*3</sup>	US only <sup>*4</sup>

- \*1 Factory-set default channels
- \*2 Check if these channels can be used in your country/region.
- \*3 These channels are available to A/B/G combo type only.
- \*4 Available Area: US (USA, CANADA) only.

# Appendix D

## AC Power Cord and Connectors

The AC input plug of power cord must be compatible with various international AC power outlets. Power cords need to meet the local standards and the specifications listed as below:

<b>Length:</b>	Minimum 1.7 meters
<b>Wire size:</b>	Minimum 0.75 mm <sup>2</sup>
<b>Current rating:</b>	Minimum 2.5 amperes
<b>Voltage rating:</b>	125 or 250 VAC (depending on country/region's power standards)

## Certification agencies

### *Europe:*

<b>Austria:</b>	OVE	<b>Italy:</b>	IMQ
<b>Belgium:</b>	CEBEC	<b>The Netherlands:</b>	KEMA
<b>Denmark:</b>	DEMKO	<b>Norway:</b>	NEMKO
<b>Finland:</b>	FIMKO	<b>Sweden:</b>	SEMKO
<b>France:</b>	LCIE	<b>Switzerland:</b>	SEV
<b>Germany:</b>	VDE	<b>United Kingdom:</b>	BSI

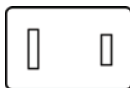
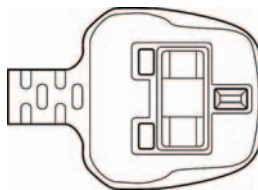
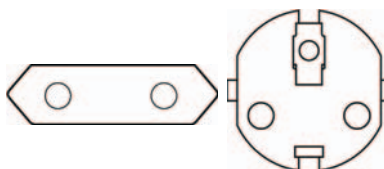
### *Outside of Europe:*

<b>U.S. and Canada:</b>	UL listed and CSA certified No. 18 AWG, Type SVT or SPT-2		
<b>China:</b>	CCC, CQC	<b>India:</b>	STQC
<b>Australia:</b>	AS		

In Europe, two conductors power cord must be VDE type, H05VVH2-F or H03VVH2-F and for three conductors power cord must be VDE type, H05VV-F.

For the United States and Canada, two pin plug configuration must be a 2-15P (250V) or 1-15P (125V) and three pin plug configuration must be 6-15P (250V) or 5-15P (125V) as designated in the U.S. National Electrical code handbook and the Canadian Electrical Code Part II.

The following illustrations show the plug shapes for USA, Australia, Canada, United Kingdom, Europe, and China.

**USA****United Kingdom****Australia****Europe****Canada****China**

# Appendix E

## If your computer is stolen



*Always take care of your computer and try to prevent it from being stolen. You are the owner of a valuable technical device, which may be highly attractive to thieves, so please do not leave it unattended in a public place. To further help protect against theft, security cables can be bought for use with your notebook when it is being used at home or in the office.*

*Make a note of your computer's machine type, model number, and serial number, and put it in a safe place. You will find this information on the underside of your notebook. Please also keep the receipt of the computer you purchased.*

**Should your computer be stolen**, however, we'll help you try to find it. Before contacting TOSHIBA, please prepare the following information which is necessary to uniquely identify your computer:

In which country was your computer stolen?

What type of machine do you have?

What was the model number (PA number)?

What was the serial number (8 digits)?

When was it stolen, i.e. date?

What is your address, phone, and fax number?

***To register the theft on paper, please follow these procedures:***

Fill in the TOSHIBA Theft Registration form (or a copy of it) below.

Attach a copy of your receipt showing where your computer was purchased.

Either fax or send the receipt and registration form to the address below.

***To register the theft online, please follow these procedures:***

Visit [www.toshiba-europe.com](http://www.toshiba-europe.com) on the Internet. In the product area, choose **Computer Systems**.

In the Computer Systems page, open the **Support & Downloads** menu and choose the **Stolen Units Database** option.

Your entries are used to track your computer at our service points.

**TOSHIBA Theft Registration**

Send to: TOSHIBA Europe GmbH  
Technical Service and Support  
Blumenstrasse 26  
93055 Regensburg  
Germany

Fax number: +49 (0) 941 7807 921

---

Country stolen:

---

Machine type:  
(e.g. Satellite L450)

---

Model number:  
(e.g. PSL45E-YXT)

--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--

---

Serial number:  
(e.g. 12345678G)

--	--	--	--	--	--	--	--	--	--

---

Date stolen:

Year

Month

Day

--	--	--	--

--	--

--	--

---

**Owner's details**

Last name, first name:

---

Company:

---

Street:

---

Postal Code/City:

---

Country:

---

Phone:

---

Fax:

---

---

# Glossary

The terms in this glossary cover topics related to this manual. Alternate naming is included for reference.

## Abbreviations

**AACS:** advanced access content system

**AC:** Alternating current

**ACPI:** Advanced Configuration and Power Interface

**ASCII:** American Standard Code for Information Interchange

**BIOS:** basic input/output system

**bps:** bits per second

**CD:** compact disc

**CD-ROM:** Compact Disc Read-Only Memory

**CD-RW:** Compact Disc-ReWritable

**CMOS:** complementary metal-oxide semiconductor

**CPU:** central processing unit

**CRT:** cathode ray tube

**DC:** direct current

**DDC:** display data channel

**DDR:** double data rate

**DIMM:** dual inline memory module

**DVD:** digital versatile disc

**DVD-R:** Digital Versatile Disc Recordable

**DVD-RAM:** Digital Versatile Disc Random Access Memory

**DVD-R (Dual Layer):** Digital Versatile Disc Recordable Dual Layer

**DVD-ROM:** Digital Versatile Disc Read Only Memory

**DVD-RW:** Digital Versatile Disc ReWritable

**DVD+R (Double Layer):** Digital Versatile Disc Recordable Double Layer

**FDD:** floppy diskette drive

**FHD:** Full High Definition

**FIR:** fast infrared

**GB:** gigabyte

**HDD:** hard disk drive

**HD+:** High Definition Plus

**IDE:** integrated drive electronics

**IEEE:** Institute of Electrical and Electronics Engineers

**I/O:** input/output

**IrDA:** Infrared Data Association  
**IRQ:** interrupt request  
**KB:** kilobyte  
**LAN:** local area network  
**LCD:** liquid crystal display  
**LED:** light emitting diode  
**MB:** megabyte  
**MMC:** multi media card  
**OCR:** optical character recognition (reader)  
**PCB:** printed circuit board  
**PCI:** peripheral component interconnect  
**RAM:** random access memory  
**RGB:** red, green, and blue  
**ROM:** read only memory  
**RTC:** real time clock  
**S/P DIF:** Sony/Philips Digital Interface Format  
**SDRAM:** synchronous dynamic random access memory  
**SLI:** Scalable Link Interface  
**SO-DIMM:** small-outline dual in line memory module  
**TFT:** thin-film transistor  
**UART:** universal asynchronous receiver/transmitter  
**USB:** Universal Serial Bus  
**VESA:** Video Electronic Standards Association  
**VGA:** video graphics array  
**XGA:** extended graphics array

## A

**adaptor:** A device that provides a compatible connection between two units. For example, the computer's internal display adapter receives information from the software and translates it into images on the screen. An adapter can take a number of forms, from a microprocessor to a simple connector. An intelligent adapter (one that is capable of doing some processing) may also be called a controller.

**alphanumeric:** Keyboard characters including letters, numbers and other symbols, such as punctuation marks or mathematical symbols.

**alternating current (AC):** Electric current that reverses its direction of flow at regular intervals.

**analog signal:** A signal whose characteristics such as amplitude and frequency vary in proportion to (are an analog of) the value to be transmitted. Voice communications are analog signals.



**application:** A group of programs that together are used for a specific task such as accounting, financial planning, spreadsheets, word processing and games.

**ASCII:** American Standard Code for Information Interchange. ASCII code is a set of 256 binary codes that represent the most commonly used letters, numbers, and symbols.

**asynchronous:** Lacking regular time relationship. As applied to computer communications, asynchronous refers to the method of transmitting data that does not require a steady stream of bits to be transmitted at regular time intervals.

## B

**backup:** A copy of a file, usually on a removable disk, kept in case the original file is lost or damaged.

**binary:** The base two number system composed of zeros and ones (off or on), used by most digital computers. The right-most digit of a binary number has a value of 1, the next a value of 2, then 4, 8, 16, and so on. For example, the binary number 101 has a value of 5. See also ASCII.

**BIOS:** Basic Input/Output System. The firmware that controls data flow within the computer. See also firmware.

**bit:** Derived from “binary digit,” the basic unit of information used by the computer. It is either zero or one. Eight bits is one byte. See also byte.

**board:** A circuit board. An internal card containing electronic components, called chips, which perform a specific function or increase the capabilities of the system.

**boot:** Short for bootstrap. A program that starts or restarts the computer. The program reads instructions from a storage device into the computer's memory.

**boot disk:** See system disk.

**bootable disk:** See system disk.

**bps:** Bits per second. Typically used to describe the data transmission speed of a modem.

**buffer:** The portion of the computer's memory where data is temporarily stored. Buffers often compensate for differences in the rate of flow from one device to another.

**bus:** An interface for transmission of signals, data or electric power.

**byte:** The representation of a single character. A sequence of eight bits treated as a single unit; also the smallest addressable unit within the system.

## C

**cache memory:** A section of very fast memory in which frequently used information is duplicated for quick access. Accessing data from cache is faster than accessing it from the computer's main memory. See also L1 cache, L2 cache.

**capacity:** The amount of data that can be stored on a magnetic storage device such as a floppy diskette or hard disk drive. It is usually described in terms of kilobytes (KB), where one KB = 1024 bytes, megabytes (MB), where one MB = 1024 KB and gigabytes (GB), where one GB = 1024 MB.

**CD:** An individual compact disc. See also CD-ROM.

**CD-R:** A Compact Disc-Recordable disc can be written once and read many times. See also CD-ROM.

**CD-ROM:** A Compact Disc Read-Only Memory is a high capacity disc that can be read from but not written to. The CD-ROM drive uses a laser, rather than magnetic heads, to read data from the disc.

**CD-RW:** A Compact Disc-ReWritable disc can be rewritten many times. See also CD-ROM.

**character:** Any letter, number, punctuation mark, or symbol used by the computer. Also synonymous with byte.

**chassis:** The frame containing the computer.

**chip:** A small semiconductor containing computer logic and circuitry for processing, memory, input/output functions and controlling other chips.

**click:** To press and release the pointing device's primary button without moving the pointing device. In the Windows® operating system, this refers to the pointing device's left button, unless otherwise stated. See also double-click.

**CMOS:** Complementary Metal-Oxide Semiconductor. An electronic circuit fabricated on a silicon wafer that requires very little power. Integrated circuits implemented in CMOS technology can be tightly packaged and are highly reliable.

**cold start:** Starting a computer that is currently off (turning on the power).

**COM1, COM2, COM3 and COM4:** The names assigned to the serial and communication ports.

**commands:** Instructions you enter at the terminal keyboard that direct the actions of the computer or its peripheral devices.

**compatibility:** 1) The ability of one computer to accept and process data in the same manner as another computer without modifying the data or the media upon which it is being transferred. 2) the ability of one device to connect to or communicate with another system or component.

- components:** Elements or parts (of a system) which make up the whole (system).
- Composite Video (YUV):** A standard video signal used to transmit images, e.g. from a VCR to a TV.
- computer program:** A set of instructions written for a computer that enable it to achieve a desired result.
- computer system:** A combination of hardware, software, firmware, and peripheral components assembled to process data into useful information.
- configuration:** The specific components in your system (such as the terminal, printer, and disk drives) and the settings that define how your system works. You use the HW Setup program to control your system configuration.
- controller:** Built-in hardware and software that controls the functions of a specific internal or peripheral device (e.g. keyboard controller).
- co-processor:** A circuit built into the processor that is dedicated to intensive math calculations.
- CPU:** Central Processing Unit. The portion of the computer that interprets and executes instructions.
- CRT:** Cathode Ray Tube. A vacuum tube in which beams projected on a fluorescent screen-producing luminous spots. An example is the television set.
- cursor:** A small, blinking rectangle or line that indicates the current position on the display screen.

## D

- data:** Information that is factual, measurable or statistical that a computer can process, store, or retrieve.
- data bits:** A data communications parameter controlling the number of bits (binary digits) used to make up a byte. If data bits = 7 the computer can generate 128 unique characters. If data bits = 8 the computer can generate 256 unique characters.
- DC:** Direct Current. Electric current that flows in one direction. This type of power is usually supplied by batteries.
- default:** The parameter value automatically selected by the system when you or the program do not provide instructions. Also called a preset value.
- delete:** To remove data from a disk or other data storage device. Synonymous with erase.
- device driver:** A program (called a “driver”) that permits a computer to communicate with a device.
- dialog box:** A window that accepts user input to make system settings or record other information.

**disable:** To turn a computer option off. See also enable.

**Digital Audio:** An audio compression standard that enables high-quality transmission and real-time playback of sound files.

**disk drive:** The device that randomly accesses information on a disk and copies it to the computer's memory. It also writes data from memory to the disk. To accomplish these tasks, the unit physically rotates the disk at high speed past a read-write head.

**disk storage:** Storing data on magnetic disk. Data is arranged on concentric tracks much like a phonograph record.

**display:** A CRT, LCD, or other image producing device used to view computer output.

**documentation:** The set of manuals and/or other instructions written for the users of a computer system or application. Computer system documentation typically includes procedural and tutorial information as well as system functions.

**double click:** To press and release the pointing device's primary button rapidly twice without moving the pointing device. In the Windows® operating system, this refers to the pointing device's left button, unless otherwise stated.

**driver:** A software program, generally part of the operating system, that controls a specific piece of hardware (frequently a peripheral device such as a printer or mouse).

**DVD:** An individual digital versatile (or video) disc. See also DVD-ROM.

**DVB-T (Digital Video Broadcasting - Terrestrial):** Also known as terrestrial digital TV. Digital TV broadcasting standard.

**DVD-R (+R, -R):** A Digital Versatile Disc Recordable disc can be written once and read many times. The DVD-R drive uses a laser to read data from the disc.

**DVD-RAM:** A Digital Versatile Disc-Random Access Memory is a high capacity, high performance disc that lets you store large volumes of data. The DVD-RAM drive uses a laser to read data from the disc.

**DVD-R (Dual Layer):** A disc having two layers on one side with the DVD-R storage capacity about 1.8 times larger than before. The DVD-RW drive uses a laser to read data from the disc.

**DVD-ROM:** A Digital Versatile Disc-Read Only Memory is a high capacity, high performance disc suitable for play back of video and other high-density files. The DVD-ROM drive uses a laser to read data from the disc.

**DVD-RW (+RW, -RW):** A Digital Versatile Disc-ReWritable disc can be rewritten many times.

**DVD+R (Double Layer):** A disc having two layers on one side with the DVD+R storage capacity about 1.8 times larger than before. The DVD-RW drive uses a laser to read data from the disc.

## E

**echo:** To send back a reflection of the transmitted data to the sending device. You can display the information on the screen, or output it to the printer, or both. When a computer receives back data it transmitted to a CRT (or other peripheral device) and then transmits the data to printer, the printer is said to echo the CRT.

**enable:** To turn on a computer option. See also disable.

**erase:** See delete.

**escape:** 1) A code (ASCII code 27), signaling the computer that what follows are commands; used with peripheral devices such as printers and modems. 2) A means of aborting the task currently in progress.

**escape guard time:** A time before and after an escape code is sent to the modem which distinguishes between escapes that are part of the transmitted data, and escapes that are intended as a command to the modem.

**execute:** To interpret and execute an instruction.

## F

**fast infrared:** An industry standard that enables cableless infrared serial data transfer at speeds of up to 4 Mbps.

**file:** A collection of related information; a file can contain data, programs, or both.

**firmware:** A set of instructions built into the hardware which controls and directs a microprocessor's activities.

**flash memory:** Non-volatile memory that can be written to as well as read. Information in flash memory remains whether or not the computer is receiving power. This type of memory is used to retain your fingerprint data. See also memory. Compare RAM and ROM.

**floppy diskette:** A removable disk that stores magnetically encoded data.

**floppy diskette drive (FDD):** An electromechanical device that reads and writes to floppy diskettes.

**Fn-esse:** A TOSHIBA utility that lets you assign functions to hot keys.

**folder:** An icon in Windows used to store documents or other folders.

**format:** The process of readying a blank disk for its first use. Formatting establishes the structure of the disk that the operating system expects before it writes files or programs onto the disk.

**function keys:** The keys labeled **F1** through **F9** that tell the computer to perform certain functions.

## G

**gigabyte (GB):** A unit of data storage equal to 1024 megabytes. See also megabyte.

**graphics:** Drawings, pictures, or other images, such as charts or graphs, to present information.

## H

**hard disk:** A storage device composed of a rigid platter or platters that can be magnetically coded with data. Hard disks hold much more information than diskettes and are used for long-term storage of programs and data. The primary (or only) hard disk in a computer is usually fixed, but some computers have secondary hard disks that are removable. By default, the hard disk is referred to as drive C.

**hard disk drive (HDD):** An electromechanical device that reads and writes a hard disk. See also hard disk.

**hardware:** The physical electronic and mechanical components of a computer system: typically, the computer itself, external disk drives, etc. See also software and firmware.

**hertz:** A unit of wave frequency that equals one cycle per second.

**host computer:** The computer that controls, regulates, and transmits information to a device or another computer.

**hot key:** The computer's feature in which certain keys in combination with the extended function key, **FN**, can be used to set system parameters, such as speaker volume.

**HW Setup:** A TOSHIBA utility that lets you set the parameters for various hardware components.

## I

**icon:** A small graphic image displayed on the screen or in the indicator panel. In Windows, an icon represents an object that the user can manipulate.

**input:** The data or instructions you provide to a computer, communication device or other peripheral device from the keyboard or external or internal storage devices. The data sent (or output) by the sending computer is input for the receiving computer.

**instruction:** Statements or commands that specify how to perform a particular task.

**interface:** 1) Hardware and/or software components of a system used specifically to connect one system or device to another.  
2) To physically connect one system or device to another to exchange information. 3) The point of contact between user, the computer, and the program, for example, the keyboard or a menu.

**interrupt request:** A signal that gives a component access to the processor.

**I/O:** Input/output. Refers to acceptance and transfer of data to and from a computer.

**I/O devices:** Equipment used to communicate with the computer and transfer data to and from it.

**IrDA 1.1:** An industry standard that enables cableless infrared serial data transfer at speeds of up to 4 Mbps.

## K

**K:** Taken from the Greek word kilo, meaning 1000; often used as equivalent to 1024, or 2 raised to the 10th power. See also byte and kilobyte.

**keyboard:** An input device containing switches that are activated by manually pressing marked keys. Each keystroke activates a switch that transmits a specific code to the computer. For each key, the transmitted code is, in turn, representative of the (ASCII) character marked on the key.

**kilobyte (KB):** A unit of data storage equal to 1024 bytes. See also byte and megabyte.

## L

**L1 cache:** Level one cache. Memory cache built into the processor to help improve processing speed. See also cache memory, L2 cache.

**L2 cache:** Memory cache installed on the motherboard to help improve processing speed. It is slower than L1 cache and faster than main memory. See also cache memory, L1 cache.

**LAN:** A group of computers or other devices dispersed over a relatively limited area and connected by a communications link that enables any device to interact with any other on the network.

**Light Emitting Diode (LED):** A semiconductor device that emits light when a current is applied.

**Liquid Crystal Display (LCD):** Liquid crystal sealed between two sheets of glass coated with transparent conducting material. The viewing-side coating is etched into character forming segments with leads that extend to the edge of the glass. Applying a voltage between the glass sheets alters the brightness of the liquid crystal.

## M

**main board:** See motherboard.

**megabyte (MB):** A unit of data storage equal to 1024 kilobytes. See also kilobyte.

**megahertz:** A unit of wave frequency that equals 1 million cycles per second. See also hertz.

**memory:** Typically refers to the computer's main memory, where programs are run and data is temporarily stored and processed. Memory can be volatile and hold data temporarily, such as RAM, or it can be nonvolatile and hold data permanently, such as ROM. A computer's main memory is RAM. See RAM, ROM.

**menu:** A software interface that displays a list of options on the screen. Also called a screen.

**microprocessor:** A hardware component contained in a single integrated circuit that carries out instructions. Also called the central processing unit (CPU), one of the main parts of the computer.

**mode:** A method of operation, for example, the Shut Down Mode, Sleep Mode or the Hibernation Mode.

**modem:** Derived from modulator/demodulator, a device that converts (modulates) digital data for transmission over telephone lines and then converts modulated data (demodulates) to digital format where received.

**monitor:** A device that uses rows and columns of pixels to display alphanumeric characters or graphic images. See also CRT.

**motherboard:** A name sometimes used to refer to the main printed circuit board in processing equipment. It usually contains integrated circuits that perform the processor's basic functions and provides connectors for adding other boards that perform special functions.

**MP3:** An audio compression standard that enables high-quality transmission and real-time playback of sound files.

## N

**network:** A collection of computers and associated devices that are connected by communications facilities. A network allows you to share data and peripheral devices, such as printers, with other users and to exchange electronic mail.

**non-system disk:** A disk for storing programs and data that cannot be used to start the computer. Compare system disk.

**nonvolatile memory:** Memory, usually read-only (ROM), that is capable of permanently storing information. Turning the computer's power off does not alter data stored in nonvolatile memory.

**numeric keypad overlay:** A feature that allows you to use certain keys on the keyboard to perform numeric entry, or to control cursor and page movement.



## O

**OCR:** Optical Character Recognition (reader). A technique or device that uses laser or visible light to identify characters and input them into a storage device.

**online state:** A functional state of a peripheral device when it is ready to receive or transmit data.

**operating system:** A group of programs that controls the basic operation of a computer. Operating system functions include interpreting programs, creating data files, and controlling the transmission and receipt (input/output) of data to and from memory and peripheral device.

**output:** The results of a computer operation. Output commonly indicates data. 1) printed on paper, 2) displayed at a terminal, 3) sent through the serial port of internal modem, or 4) stored on some magnetic media.

## P

**PAL:** PAL (Phase Alternating Line) is the dominant video and broadcasting standard in Europe.

**parity:** 1) The symmetrical relationship between two parameter values (integers) both of which are either on or off; odd or even; 0 or 1.  
2) In serial communications, an error detection bit that is added to a group of data bits making the sum of the bits even or odd. Parity can be set to none, odd, or even.

**password:** A unique string of characters used to identify a specific user. The computer provides various levels of password protection such as user and supervisor.

**PCI:** Peripheral Component Interconnect. An industry standard 32-bit bus.

**peripheral:** Any device, such as a printer or joystick, that is attached to the computer and controlled by the computer's CPU.

**Péritel:** Péritel is a 21-pin connecting cable/port system that allows images and high-quality stereo sound (including Dolby® Pro-Logic sound formats) to be sent from one audio-visual device to another. It is also known as a "SCART connector" or "Euro connector".

**pixel:** A picture element. The smallest dot that can be made on a display or printer. Also called a pel.

**plug and play:** A capability with Windows that enables the system to automatically recognize connections of external devices and make the necessary configurations in the computer.

**pointing device:** Any device, such as the TouchPad or a mouse, that enables you to move the cursor on the screen.

**port:** The electrical connection through which the computer sends and receives data to and from devices or other computers.

**Power Saver:** A TOSHIBA utility that lets you set the parameters for various power-saving functions.

**program:** A set of instructions a computer can execute that enables it to achieve a desired result. See also application.

**prompt:** A message the computer provides indicating it is ready for or requires information or an action from you.

## R

**Radio frequency interference (RFI) shield:** A metal shield enclosing the printed circuit boards of the printer or computer to prevent radio and TV interference. All computer equipment generates radio frequency signals. The FCC regulates the amount of signals a computing device can allow past its shielding. A Class A device is sufficient for office use. Class B provides a more stringent classification for home equipment use. TOSHIBA portable computers comply with Class B computing device regulations.

**Random Access Memory (RAM):** Volatile memory that can be written to as well as read. Volatile here means that information in RAM is lost when you turn off your computer. This type of memory is used for your computer's main memory. See also memory. Compare ROM.

**resolution:** A measure of the sharpness of the images that can be produced by a printer or displayed on a screen. For a printer, resolution is expressed in dots per inch (dpi). For a screen, it is expressed as the number of pixels available horizontally and vertically

**restart:** Resetting a computer without turning it off (also called "warm boot", "soft reset" or "reboot"). *See also* boot.

**RGB:** Red, green and blue. A device that uses three input signals, each activating an electron gun for a primary additive color (red, green and blue) or port for using such a device. *See also* CRT.

**RJ11:** A modular telephone jack.

**RJ45:** A modular LAN jack.

**Read Only Memory (ROM):** Non-volatile memory that can be read but not written to. Non-volatile here means that information in ROM remains whether or not the computer is receiving power. This type of memory is used to store your computer's BIOS, which is essential instructions the computer reads when you start it up. *See also* BIOS, memory. Compare RAM.

## S

**S/P DIF:** A standard of digital interface for audio.

**SCSI:** Small Computer System Interface is an industry standard interface for connection of a variety of peripheral devices.

**SD/SDHC memory card:** Secure Digital cards are flash memory widely used in a variety of digital devices such as digital cameras and Personal Digital Assistants.

**SECAM L:** SECAM (Sequential Color Memory) is a broadcasting standard used in France.

**SIO:** Serial Input/Output. The electronic methodology used in serial data transmission.

**soft key:** Key combinations that emulate keys on the IBM keyboard, change some configuration options, stop program execution, and access the numeric keypad overlay.

**software:** The set of programs, procedures and related documentation associated with a computer system. Specifically refers to computer programs that direct and control the computer system's activities. *See also* hardware.

**stop bit:** One or more bits of a byte that follow the transmitted character or group codes in asynchronous serial communications.

**synchronous:** Having a constant time interval between successive bits, characters or events.

**system disk:** A diskette that contains the operating system files needed to start the computer. Any diskette can be formatted as a system disk. A system disk is also called a "bootable disk", "boot disk" or a "startup disk." Compare non-system disk.

## T

**terminal:** A typewriter-like keyboard and CRT display screen connected to the computer for data input/output.

**TFT display:** A liquid crystal display (LCD) made from an array of liquid crystal cells using active-matrix technology with thin film transistor (TFT) to drive each cell.

**Touch Pad:** A pointing device integrated into the TOSHIBA computer palm rest.

## U

**USB:** Universal Serial Bus. This serial interface lets you communicate with several devices connected in a chain to a single port on the computer.

## V

**VGA:** Video Graphics Array is an industry standard video adaptor that lets you run any popular software.

**volatile memory:** Random access memory (RAM) that stores information as long as power is supplied to the computer.

## W

**warm start:** Restarting or resetting a computer without turning it off.

**Wi-Fi®:** A registered trademark term of the Wi-Fi Alliance that stands for Wireless Fidelity, and is another term for the communication protocol to permit an Ethernet connection using wireless communication components.

**window:** A portion of the screen that can display its own application, document or dialog box. Often used to mean a Microsoft Windows window.

**Wireless LAN:** Local Area Network (LAN) through wireless communication.

**write protection:** A method for protecting a floppy diskette from accidental erasure.

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