



# Panasonic®

## OPERATING INSTRUCTIONS

### Personal Computer

Model No. **CF-T4 Series**

XP

**1**

For first-time and basic operation, refer to the Operating Instructions (this manual).

**2**

For more information on how to use this computer, refer to the onscreen Reference Manual.  
→ page 11

For your technical support office, refer to "LIMITED WARRANTY."

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Preparations

Getting Started

Useful Information

Troubleshooting

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## Customer's Record

<b>Model No.*1</b>	<b>Dealer's Name</b>
<b>Serial No.</b>	
or <b>Code No.</b>	<b>Dealer's Address</b>
<b>Date of Purchase</b>	

\*1 For the Model No., insert the 12 digit number (for example, CF-T4GWCTZBM) located on the bottom of the computer.

### Introduction

Thank you for purchasing the Panasonic computer. Read this manual thoroughly for proper operation of your new computer.

### Copyright

This manual is copyrighted by Matsushita Electric Industrial Co., Ltd. with all rights reserved. No part of this manual may be reproduced in any form without the prior written permission of Matsushita Electric Industrial Co., Ltd. No patent liability is assumed with respect to the use of the information contained herein.

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### Disclaimer

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### Illustrations and Terminology in this Manual

Notations	Meanings
NOTE	NOTE provides a useful fact or helpful information.
CAUTION	CAUTION indicates a condition that may result in minor or a moderate degree of injury.
<b>Enter</b>	This illustration means pressing the <b>Enter</b> key.
<b>Fn+F5</b>	This illustration refers to pressing and holding the Fn key, then pressing the F5 key. When using with the <b>Fn</b> and <b>Ctrl</b> functions interchanged, read with <b>Fn</b> and <b>Ctrl</b> reversed.
[start] - [Run]	This illustration tells you to click [start], then to click [Run].
➔	This symbol indicates related pages.

- Some of the illustrations in this manual may differ slightly in shape from the actual items on your computer. This should make the explanation easier to understand.
- If a user has logged on to Windows without the Administrator Authority, some functions may not be executable, and some screens may not be displayed as shown in this manual.  
If this happens, log-on to Windows with the Administrator Authority to enable these functions.
- In this manual, "Microsoft® Windows® XP Professional Service Pack 2 with Advanced Security Technologies" is indicated as "Windows" or "Windows XP."
- Optional Products or Accessories  
Confirm the latest information on optional products or accessories from other sources.

# Read Me First

## For U.S.A.

### Federal Communications Commission Radio Frequency Interference Statement

Note: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the Panasonic Service Center or an experienced radio/TV technician for help.

### Warning

To assure continued compliance, use only shielded interface cables when connecting to a computer or peripheral. Also, any changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate this equipment.

### FCC RF Exposure Warning:

- This computer is provided with a PC Card slot that could be used with wireless transmitter(s), which will be specifically recommended, when they become available. Other third-party wireless transmitter(s) have not been RF exposure evaluated for use with this computer and may not comply with FCC RF exposure requirements.
- This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment.
- This equipment must be installed and operated in accordance with provided instructions and minimum 1.5 cm spacing must be provided between antenna and all person's body (excluding extremities of hands, wrist and feet) during wireless modes of operation.
- This transmitter must not be co-located or operated in conjunction with any other antenna or transmitter.

This product is restricted to indoor use due to its operation in the 5.15 to 5.25 GHz frequency range.

FCC requires this product to be used indoors for the frequency range 5.15 to 5.25 GHz to reduce the potential for harmful interference to co-channel Mobile Satellite systems.

High power radars are allocated as primary users of the 5.25 to 5.35 GHz and 5.65 to 5.85 GHz bands. These

radar stations can cause interference with and /or damage this product.

This device complies with Part 15 of the FCC Rules.

Operation is subject to the following two conditions:

- (1) This device may not cause harmful interference, and
- (2) This device must accept any interference received, including interference that may cause undesired operation.

Responsible Party: Panasonic Corporation of North America  
One Panasonic Way  
Secaucus, NJ 07094  
Tel No:1-800-LAPTOP5 (1-800-527-8675)

### FCC Regulation Notice for modem

This equipment contains a FCC approved modem.

**FC** Tested To Comply  
With FCC Standards  
FOR HOME OR OFFICE USE

1. This equipment complies with CFR47 Part 68 rules. On the computer is a label that contains, among other information, the FCC registration number and ring equivalence number (REN) for this equipment. If required, this information must be provided to the telephone company.
2. An FCC compliant telephone cord and modular plug is provided with this equipment. This equipment is designed to be connected to the telephone network or premises wiring using a compatible modular jack which is Part 68 compliant. See Installation Instructions for details.
3. The REN is used to determine the quantity of devices which may be connected to the telephone line. Excessive RENs on the telephone line may result in the devices not ringing in response to an incoming call. In most, but not all area, the sum of RENs should not exceed five (5.0). To be certain of the number of devices that may be connected to a line, as determined by the total RENs, contact the local telephone company.
4. If your telephone equipment cause harm to the telephone network, the telephone company will notify you in advance that temporary discontinuance of service may be required. But if advance notice isn't practical, the telephone company will notify the customer as soon as possible. Also, you will be advised of your right to file a complaint with the FCC if you believe it is necessary.
5. The telephone company may take changes in its facilities, equipment, operations or procedures that could affect the operation of the equipment. If this happens the telephone company will provide advance notice in order for you to make necessary modifications to maintain uninterrupted service.

# Read Me First

6. If trouble is experienced with this equipment, for repair or warranty information, please contact Panasonic Corporation of North America at DIAL TOLL FREE 1-800-LAPTOP5 (1-800-527-8675). If the equipment is causing harm to the telephone network, the telephone company may request that you disconnect the equipment until the problem is resolved.
7. There are no user serviceable parts contained in this equipment.
8. This equipment may not be used on coin service provided by the telephone company. Connection to party lines is subject to state tariffs.
9. The Telephone Consumer Protection Act of 1991 makes it unlawful for any person to use a computer or other electronic device to send any message via a telephone fax machine unless such message clearly contains in a margin at the top or bottom of each transmitted page or on the first page of the transmission, the date and time it is sent and an identification of the business or other entry, or other individual sending the message and the telephone number of the sending machine or such business, other entity, or individual. In order to program this information into your fax software, you should refer to the manual of the Fax software being used.

10. According to the FCC's electrical safety advisory, we recommend that you may install an AC surge arrestor in the AC outlet to which this equipment is connected. Telephone companies report that electrical surges, typically lightning transients, are very destructive to customer terminal equipment connected to AC power sources and that this is a major nationwide problem.

"Caution: To reduce the risk of fire, use only No.26 AWG or larger telecommunication line cord."

"ATTENTION: Pour réduire le risque d'incendie, utiliser uniquement des conducteurs de télécommunications 26 AWG ou de section supérieure."

## Notice for the products using LCD

This product uses one or more fluorescent lamps containing a small amount of mercury. It also contains lead in some components. Disposal of these materials may be regulated in your community due to environmental considerations. For disposal or recycling information please contact your local authorities, or the Electronics Industries Alliance: <<http://www.eiae.org/>>

## For Canada

### Industry Canada (IC) Notice for modem

This equipment contains an Industry Canada approved modem unit.

The Industry Canada label is affixed on the modem unit.

### EQUIPMENT ATTACHMENT LIMITATIONS

"NOTICE: The Industry Canada label identifies certified equipment. This certification means that the equipment meets telecommunications network protective, operational and safety requirements as prescribed in the appropriate Terminal Equipment Technical Requirements document(s). The Department does not guarantee the equipment will operate to the user's satisfaction.

Before installing this equipment, users should ensure that it is permissible to be connected to the facilities of the local telecommunications company. The equipment must also be installed using an acceptable method of connection. The customer should be aware that compliance with the above conditions may not prevent degradation of service in some situations.

Repairs to certified equipment should be coordinated by a representative designated by the supplier. Any repairs or alterations made by the user to this equipment, or equipment malfunctions, may give the telecommunications company cause to request the user to disconnect the equipment.

Users should ensure for their own protection that the electrical ground connections of the power utility, telephone lines and internal metallic water pipe system, if present, are connected together. This precaution may be particularly important in rural areas. Caution: Users should not attempt to make such connections themselves, but should

contact the appropriate electric inspection authority, or electrician, as appropriate." "NOTICE: The Ringer Equivalence Number (REN) assigned to each terminal device provides an indication of the maximum number of terminals allowed to be connected to a telephone interface. The termination on an interface may consist of any combination of devices subject only to the requirement that the sum of the Ringer Equivalence Numbers of all the devices does not exceed 5."

REN: See bottom of the computer

### RESTRICTIONS CONCERNANT LE RACCORDEMENT DE MATÉRIEL

"AVIS: L'étiquette d'Industrie Canada identifie le matériel homologué. Cette étiquette certifie que le matériel est conforme aux normes de protection, d'exploitation et de sécurité des réseaux de télécommunications, comme le prescrivent les documents concernant les exigences techniques relatives au matériel terminal. Le Ministère n'assure toutefois pas que le matériel fonctionnera à la satisfaction de l'utilisateur.

Avant d'installer ce matériel, l'utilisateur doit s'assurer qu'il est permis de le raccorder aux installations de l'entreprise locale de télécommunication. Le matériel doit également être installé en suivant une méthode acceptée de raccordement. L'abonné ne doit pas oublier qu'il est possible que la conformité aux conditions énoncées ci-dessus n'empêche pas la dégradation du service dans certaines situations.

Les réparations de matériel homologué doivent être coordonnées par un représentant désigné par le fournisseur.

L'entreprise de télécommunications peut demander à l'utilisateur de débrancher un appareil à la suite de réparations ou de modifications effectuées par l'utilisateur ou à cause de mauvais fonctionnement.

Pour sa propre protection, l'utilisateur doit s'assurer que tous les fils de mise à la terre de la source d'énergie électrique, des lignes téléphoniques et des canalisations d'eau métalliques, s'il y en a, sont raccordés ensemble. Cette précaution est particulièrement importante dans les régions rurales. Avertissement: L'utilisateur ne doit pas tenter de faire ces raccordements lui-même; il doit avoir recours à un service d'inspection des installations électriques, ou à un électricien, selon le cas."

"AVIS: L'indice d'équivalence de la sonnerie (IES) assigné à chaque dispositif terminal indique le nombre maximal de terminaux qui peuvent être raccordés à une interface. La terminaison d'une interface téléphonique peut consister en une combinaison de quelques dispositifs, à la seule condition que la somme d'indices d'équivalence de la sonnerie de tous les dispositifs n'excède pas 5."

IES: Voir sous le fond de l'ordinateur

### Industry Canada

This product complies with RSS210 Industry Canada. Operation is subject to the following two conditions; (1) this device may not cause interference, and (2) this device must accept any interference, including interference that may cause undesired operation of the device.

This product (local network devices) for the band 5150-5250 MHz is only indoor usage to reduce potential for harmful interference to co-channel Mobile Satellite systems.

High power radars are allocated as primary users (meaning they have priority) of 5250-5350 MHz and 5650-5850 MHz and these radars could cause interference and/or damage to LELAN devices.

## Important Safety Instructions / Importantes Mesures De Sécurité

When using your telephone equipment, basic safety precautions should always be followed to reduce the risk of fire, electric shock and injury to persons, including the following:

1. Do not use this product near water, for example, near a bath tub, washbowl, kitchen sink or laundry tub, in a wet basement or near a swimming pool.
2. Avoid using a telephone (other than a cordless type) during an electrical storm. There may be a remote risk of electric shock from lightning.
3. Do not use the telephone to report a gas leak in the vicinity of the leak.
4. Use only the power cord and batteries indicated in this manual. Do not dispose of batteries in a fire. They may explode. Check with local codes for possible special disposal instructions.

SAVE THESE INSTRUCTIONS

Certaines mesures de sécurité doivent être prises pendant l'utilisation de matériel téléphonique afin de réduire les risques d'incendie, de choc électrique et de blessures. En voici quelquesunes:

1. Ne pas utiliser l'appareil près de l'eau, p.ex., près d'une baignoire, d'un lavabo, d'un évier de cuisine, d'un bac à laver, dans un sous-sol humide ou près d'une piscine.
2. Éviter d'utiliser le téléphone (sauf s'il s'agit d'un appareil sans fil) pendant un orage électrique. Ceci peut présenter un risque de choc électrique causé par la foudre.
3. Ne pas utiliser l'appareil téléphonique pour signaler une fuite de gaz s'il est situé près de la fuite.
4. Utiliser seulement le cordon d'alimentation et le type de piles indiqués dans ce manuel. Ne pas jeter les piles dans le feu: elles peuvent exploser. Se conformer aux règlements pertinents quant à l'élimination des piles.

CONSERVER CES INSTRUCTIONS

## Information to the User

### This product and your Health

This product, like other radio devices, emits radio frequency electromagnetic energy. The level of energy emitted by this product however is far much less than the electromagnetic energy emitted by wireless devices like for example mobile phones.

Because this product operates within the guidelines found in radio frequency safety standards and recommendations, we believe this product is safe for use by consumers. These standards and recommendations reflect the consensus of the scientific community and result from deliberations of panels and committees of scientists who continually review and interpret the extensive research literature.

In some situations or environments, the use of this product may be restricted by the proprietor of the building or responsible representatives of the organization. These situations may for example include:

- Using this product on board of airplanes, or
- In any other environment where the risk of interference to other devices or services is perceived or identified as harmful.

If you are uncertain of the policy that applies on the use of wireless devices in a specific organization or environment (e.g. airports), you are encouraged to ask for authorization to use this product prior to turning on the product.

### Regulatory Information

We are not responsible for any radio or television interference caused by unauthorized modification of this product. The correction of interference caused by such unauthorized modification will be the responsibility of the user. We and its authorized resellers or distributors are not liable for damage or violation of government regulations that may arise from failing to comply with these guidelines.

## Lithium Battery

### Lithium Battery!

This computer contains a lithium battery to enable the date, time, and other data to be stored. The battery should only be exchanged by authorized service personnel.

Warning! A risk of explosion from incorrect installation or misapplication may possibly occur.

### Pile au lithium!

Le micro-ordinateur renferme une pile au lithium qui permet de sauvegarder certaines données, notamment la date et l'heure. La pile ne doit être remplacée que par un technicien qualifié.

Danger! Risque d'explosion en cas de non respect de cette mise en garde!

## For Europe

(For models with a “CE” mark on the bottom of the computer)



### Declaration of Conformity (DoC)

“Hereby, we declare, that this Personal Computer is in compliance with the essential requirements and other relevant provisions of the Directive 1999/5/EC.”

Hint:

If you want to get a copy of the original DoC of our products which relates to the R&TTE, please contact to our web address: <http://www.doc.panasonic.de>

Contact:

Panasonic Services Europe

A Division of Panasonic Marketing Europe GmbH

Panasonic Testing Centre

Network connection.

The terminal equipment is intended for connection to the following public network;

In all the countries of European Economical Area;

- Public Switched Telephony Networks

Technical Features.

The terminal equipment includes the following features;

- DTMF dialing
- Maximum bitrate receiving mode: 56 kbit/s
- Maximum bitrate sending mode: 33.6 kbit/s

This product is designed to interwork with the Public Switched Telecommunication Networks in UK, Ireland, Netherlands, Sweden, Denmark, Finland, Switzerland, Luxembourg, Belgium, France, Germany, Spain, Portugal, Iceland, Greece, Italy, Norway and Austria.

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### Compliance Notice - CE Mark

This equipment is in conformance with the requirements of the European Council Directive listed below:

73/23/EEC Low Voltage Directive with amendment 93/68/EEC

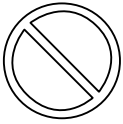
89/336/EEC EMC Directive with amendments 92/31/EEC and 93/68/EEC

1999/5/EC R&TTE

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## Precautions

### ◆ Usage



#### **Avoid Extreme Heat and Cold**

Do not store or use the computer in locations exposed to heat, direct sunlight, or extreme cold.

Avoid moving the computer between locations with large temperature difference.

Operation: 5 °C to 35 °C {41 °F to 95 °F}

Storage: -20 °C to 60 °C {-4 °F to 140 °F}



#### **Avoid Direct Sunlight on the LCD Panel**

The LCD panel should not be exposed to direct sunlight or ultraviolet light.



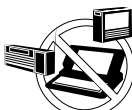
#### **Avoid Humidity, Liquids and Dust**

Do not store or use the computer in locations exposed to high humidity, liquids (including rain) or dust.



#### **Prevent Shock**

Avoid subjecting the computer to severe vibrations or impact. Do not place the computer inside a car trunk.



#### **Avoid Radio Frequency Interference**

Do not place the computer near a television or radio receiver.



#### **Avoiding Low-temperature Burns\*<sup>1</sup>**

Avoid more than casual contact with any heat producing area of the notebook computer, AC adaptor, and any option or accessory you use with it. Even low heat, if warmer than body temperature, can cause a burn, if the skin is exposed to the heat source for a long period of time.



#### **Do not touch the computer and cable when it starts thundering**



#### **Keep SD memory cards (sold separately) away from infants and small children**

Accidental swallowing will result in bodily injury. In the event of accidental swallowing, see a doctor immediately.



#### **Do not connect a telephone line, or a network cable other than the one specified, into the LAN port**

If the LAN port is connected to a network such as the ones listed below, a fire or electric shock may result.

- Networks other than 100BASE-TX or 10BASE-T
- Phone lines (Telephone lines, internal phone lines (on-premise switches), digital public phones, etc.)

### ◆ Handling



#### **Avoid Magnetic Fields**

Keep the computer away from magnets. Data stored on the hard disk may be lost.



#### **Avoid Stacking**

Do not place heavy objects on top of the computer.



#### **Do Not Disassemble the Computer**

Do not disassemble the computer using methods other than those shown in this manual.

This computer contains high-voltage parts, contact with which may result in electrical shock. Modification or incorrect disassembly may result in fire.



#### **Avoid Excessive Force on the Display**

Do not apply excessive downward force on the display.



#### **If a malfunction occurs, immediately unplug the AC cord and the battery pack**

- Computer is damaged
- Foreign object inside computer
- Smoke emitted
- Unusual smell emitted
- Unusually hot

Continuing to use the computer while any of the above conditions are present may result in fire or electrical shock.

- If a malfunction occurs, immediately turn the power off and unplug the AC cord and the battery pack.



#### **Do not do anything that may damage the AC cord, the DC plug, or the AC adaptor**

Do not damage or modify the cord, place it near hot tools, bend, twist, or pull it forcefully, place heavy objects on it, or bundle it tightly.

Continuing to use a damaged cord may result in fire, short circuit, or electrical shock.

\*<sup>1</sup> About low-temperature burns  
Allowing one area of the skin to be in direct contact with an object that is even slightly warmer than body temperature for long periods of time may result in a "low-temperature burn."



**Clean the DC plug of dust and other debris regularly**

If dust or other debris accumulates on the plug, humidity, etc. may cause a defect in the insulation, which may result in a fire.

- Pull the plug, and wipe it with a dry cloth.

Pull the plug if the computer is not being used for a long period of time.

**Do not pull or insert the DC plug if your hands are wet**

May result in electrical shock.

**Insert the AC plug completely**

If the plug is not inserted completely, fire due to overheating or electrical shock may result.

- Do not use a damaged plug or loose electrical socket.

**Do not place metal objects or containers of liquid on top of the computer**

- If water or other liquid spills, or if paper clips, coins, or other metal objects get inside the computer, fire or electrical shock may result.

**Do not place the computer on unstable surfaces**

If balance is lost, the computer may fall over or drop, resulting in an injury.

**Do not move the computer while the DC plug is connected**

The AC cord may be damaged, resulting in fire or electrical shock.

- If the AC cord is damaged, remove the DC plug immediately.

**Hold the plug when unplugging the AC cord**

Pulling on the cord may damage the cord, resulting in a fire or electrical shock.

**Do not turn the volume up to loud when using headphones**

Listening at high volumes that overstimulate the ear for long periods of time may result in loss of hearing.

**Take a break of 10-15 minutes every hour**

Using the computer for long periods of time may have detrimental health effects on the eyes or hands.

**Do not cover the computer with a thick cloth, such as a blanket**

## Precautions (Battery Pack)

- Care should be exercised with regard to the following in order to avoid the possibility of overheating, fire or damage.



### Avoid Heat

Do not throw the battery pack into a fire or expose it to excessive heat.



### Keep Articles Away

Do not place the battery pack together with articles such as necklaces or hairpins when carrying or storing.



### Do Not Disassemble

Do not insert sharp objects into the battery pack, expose it to bumps or shocks, deform, disassemble, or modify it.



### Do Not Short

Do not short the positive (+) and negative (-) contacts.



### Avoid Extreme Heat, Cold and Direct Sunlight

Do not charge, use or leave the battery pack for extended periods where it will be exposed to direct sunlight, in a hot place (in a car on a sunny day, for example), or in a cold place.



**Do not charge the battery using the methods other than indicated in this manual**



**Do not use this computer with a battery pack other than the one specified (the one included with the computer or the specified battery pack sold separately)**



### Do Not Use With Any Other Computer

The battery pack is rechargeable and was intended for the specified computer. Do not use it with a computer other than the one for which it was designed.



### Do Not Put into a Microwave

Do not put the battery pack into a microwave oven or a pressurized chamber.



### Stop Using

Should the battery emit an abnormal odor, become hot to the touch, become discolored, change shape, or become in any way different from normal, remove it from the computer and stop using it.

- Do not touch the terminals on the battery pack. The battery pack may no longer function properly if the contacts are dirty or damaged.
- Do not expose the battery pack to water, or allow it to become wet.
- If the battery pack will not be used for a long period of time (a month or more), charge or discharge (use) the battery pack until the remaining battery level becomes 30% to 40% and store it in a cool, dry place.
- This computer prevents overcharging of the battery by recharging only when the remaining power is less than approx. 95% (when Economy Mode (ECO) is enabled: 75%) of capacity.
- The battery pack is not charged when the computer is first purchased. Be sure to charge it before using it for the first time. When the AC adaptor is connected to the computer, charging begins automatically.
- Should the battery leak and the fluid get into your eyes, do not rub your eyes. Immediately flush your eyes with clear water and see a doctor for medical treatment as soon as possible.

## NOTE

- The battery pack may become warm during recharging or normal use. This is completely normal.
- Recharging will not commence if internal temperature of the battery pack is outside of the allowable temperature range (0 °C to 55 °C {32 °F to 131 °F}). (→ "Battery Power" in onscreen Reference Manual) Once the allowable range requirement is satisfied, charging begins automatically. Note that the recharging time varies based on the usage conditions. (Recharging takes longer than usual when the temperature is 10 °C {50 °F} or below.)
- If the temperature is low, the operating time is shortened. Only use the computer within the allowable temperature range.
- The battery pack is a consumable item. If the amount of time the computer can be run by using a particular battery pack becomes dramatically shorter and repeated recharging does not restore its performance, the battery pack should be replaced with a new one.
- When transporting a spare battery inside a package, briefcase, etc., it is recommended that it be placed in a plastic bag so that its contacts are protected.
- Always power off the computer when it is not in use. Leaving the computer on when the AC adaptor is not connected will exhaust the remaining battery capacity.

# How to Use this Manual

## Manual Types and Contents

Using the hard copy	Operating Instructions (This manual)	This manual explains startup methods and basic operations required when using the computer for the first time.
Using the onscreen manual	Reference Manual (PDF format)	The Reference Manual explains functions for you to make greater use of the computer, such as how to add peripheral devices, how the Setup Utility works, and other useful information.
	Important Tips (PDF format)	Important Tips provides information on how to maximize use of the battery pack, which is necessary for computing away from your home or office. It also offers helpful explanations on how to use the touch-screen more effectively.
	Windows Help	Windows Help explains operations and functions about Windows.

## How to Use the Onscreen Manual

### Contents of the Reference Manual

- Reference Manual (Cover)
- Read Me First
- Using the Touch Pad
- Using the Touchscreen
- Display Rotation
- Using the Fn Key
- Confirm the Status Using the LEDs
- Battery Power
- Computing on the Road
- Standby/Hibernation Functions
- Security Measures
- PC Cards
- SD Memory Card
- SD Memory Card Security Function
- External Display
- USB Devices (External Mouse etc.)
- Modem
- LAN
- Wireless LAN
- Mini Port Replicator
- Setup Utility
- Icon Enlarger
- Loupe Utility
- Dealing with Problems (Advanced)
  - Problems with Starting Up, Shutting Down, and Standby and Hibernation Mode
  - Problems with Passwords and Messages
  - Problems with Operation during Use
  - Problems with Battery
  - Problems with Cursor
  - Problems with Display
  - Problems with Notification Area
  - Problems with Input
  - Problems with Disk
  - Problems with Sound
  - Problems with Peripherals
  - Problems with General Network
  - Problems with Wireless LAN
  - Check the Computer's Usage Status
- Protecting Your Computer from Viruses
- To Update this Computer to its Latest Version
- Windows-related Information
- To View the System Configuration (DMI Viewer)

The manual is saved in the computer's hard disk. To view the manual, start up the computer after completing the settings for "First-time Operation" (→ page 14).

- When the manuals in PDF format (see above) are accessed for the first time, the License Agreement of the Adobe Reader may be displayed. If it is displayed, after reading the agreement, click [Accept].
- Refer to Acrobat Reader Help to use the Acrobat Reader.

### ◆ How to access the Reference Manual

- 1 Click [start] then click [Reference Manual].

### ◆ How to access the Important Tips

- 1 Double-click the  icon on the desktop.

Important Tips can also be accessed from [start] - [All Programs] - [Panasonic] - [On-Line Manuals] - [Important Tips].

### ◆ How to access Windows Help

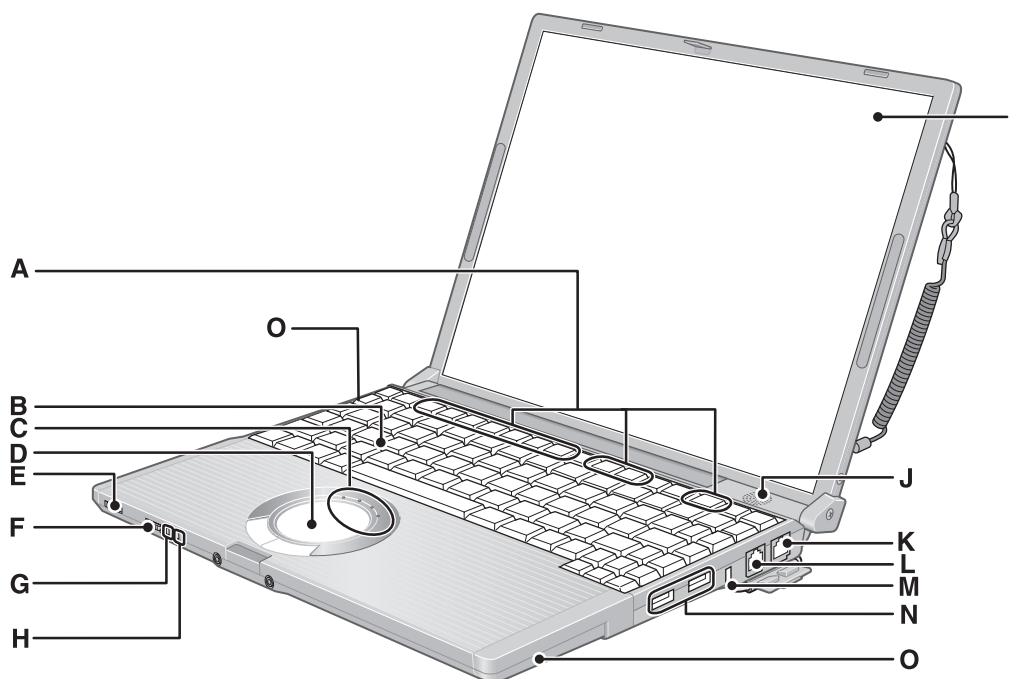
- 1 Log on to Windows with the administrator authority and click [start] - [Help and Support].

#### NOTE






- If a user has logged on to Windows without the administrator authority, some parts in [Help and Support] cannot be displayed.

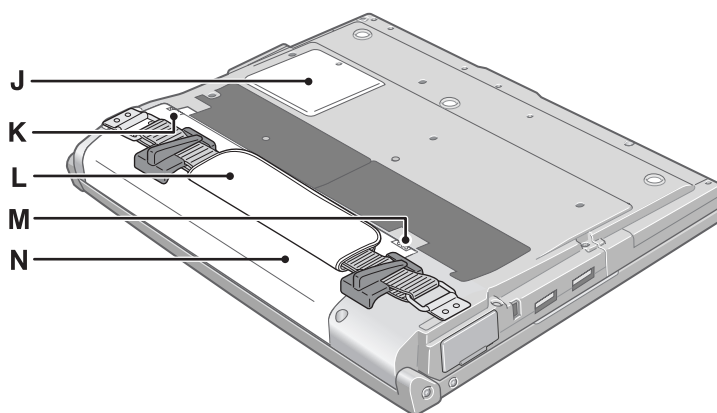
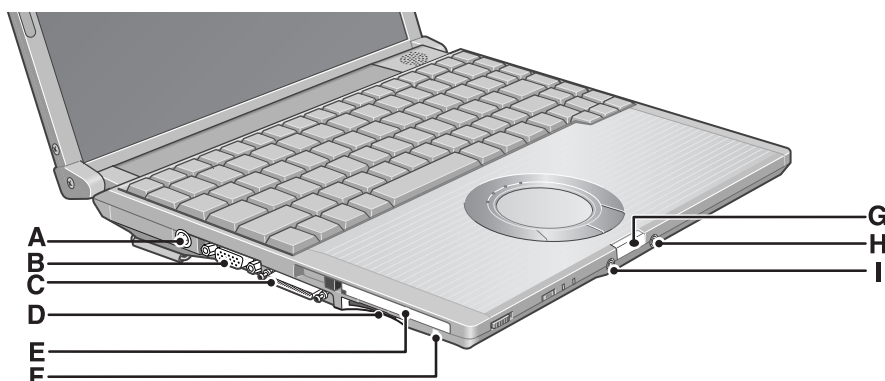
# Names and Functions of Parts

Names		Functions/Reference
A	Function Keys	Press a key in combination with the <b>Fn</b> key to execute the function allocated to that key.
B	Keyboard	—
C	LEDs	→ “Confirm the Status Using the LEDs” in onscreen Reference Manual
D	Touch Pad	→ page 23
E	Power Switch/ Power Indicator	Slide the switch for about one second to turn the power on. → “Confirm the Status Using the LEDs” in onscreen Reference Manual
F	Wireless LAN Switch	Slide the wireless LAN switch to turn the wireless LAN power on or off. → page 28
G	Economy Mode (ECO) Indicator	→ “Confirm the Status Using the LEDs” in onscreen Reference Manual
H	Battery Indicator	→ “Confirm the Status Using the LEDs” in onscreen Reference Manual



I	Display (Internal LCD/ Touchscreen)	To adjust the LCD brightness: <b>Fn+F1</b> (down) / <b>Fn+F2</b> (up) ● You can select a different brightness level setting for when the AC adaptor is connected and for when it is not connected. → “Touchscreen” in onscreen Reference Manual
J	Speaker	● To adjust the volume: <b>Fn+F5</b> (down) / <b>Fn+F6</b> (up) ● Speaker on/off: <b>Fn+F4</b>
K	LAN Port	Connect LAN cable. If the mini port replicator is connected to the computer, connect the LAN cable to the LAN port on the mini port replicator. You cannot use the LAN port on the computer. → “LAN” in onscreen Reference Manual
L	Modem Port	Connect modem telephone cable. → “Modem” in onscreen Reference Manual
M	Security Lock	A Kensington cable can be connected. For more information, read the manual that comes with cable.
N	USB Ports	Connect the USB cable. → “USB Devices (External Mouse etc.)” in onscreen Reference Manual
O	Wireless LAN Antenna (built-in)	This computer has a built-in antenna for wireless LAN communications. → “Wireless LAN” in onscreen Reference Manual

Names		Functions/Reference
<b>A</b>	DC-IN Jack  DC IN 16V	Connect the AC adaptor. → page 15
<b>B</b>	External Display Port 	Connect the external display cable. If the mini port replicator is connected to the computer, connect the external display to the external display port on the mini port replicator. You cannot use the external display port on the computer. → “External Display” in onscreen Reference Manual
<b>C</b>	Mini Port Replicator Connector  EXT.	Connect the Mini Port Replicator (optional)
<b>D</b>	SD Memory Card Slot	→ “SD Memory Card” in onscreen Reference Manual
<b>E</b>	PC Card Slot	→ “PC Cards” in onscreen Reference Manual
<b>F</b>	SD Memory Card Indicator	→ “Confirm the Status Using the LEDs” in onscreen Reference Manual
<b>G</b>	Latch	When the display is closed and the latch is locked, the computer goes into standby or hibernation mode. (→ “Standby/Hibernation Functions” in onscreen Reference Manual) ● When the computer is in standby or hibernation mode, open the display to restart operations.
<b>H</b>	Microphone Jack 	Use only a monaural condenser microphone (miniature jack). Using an input source other than a monaural condenser microphone may not allow audio to be input or may damage the equipment.
<b>I</b>	Headphone Jack 	Use this jack to connect headphones or amplifier-equipped speakers. Audio output from the internal speaker is disabled when headphones or external speakers are connected.



A lithium ion battery that is recyclable powers the product you have purchased. Please call 1-800-8-BATTERY for information on how to recycle this battery.

L'appareil que vous vous êtes procuré est alimenté par une batterie au lithium-ion. Pour des renseignements sur le recyclage de la batterie, veuillez composer le 1-800-8-BATTERY.

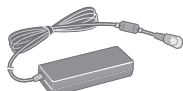
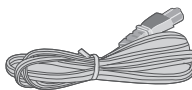
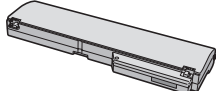

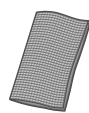

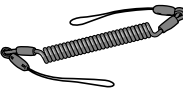
<b>J</b>	RAM Module Slot	→ page 24
<b>K</b>	Latch	This latch is locked automatically when inserting the battery pack properly.
<b>L</b>	Hand strap	→ page 21
<b>M</b>	Latch	This latch is locked manually when inserting/removing the battery pack. → page 14
<b>N</b>	Battery Pack	→ page 14, “Battery Power” in onscreen Reference Manual

# First-time Operation

Explains operating procedures from the time of purchase to the start of first Windows operations.

## 1 Confirm the inclusion of all parts.



Make sure the parts shown in the figure have been supplied. If any of these items are missing or is not working properly, contact your technical support office.

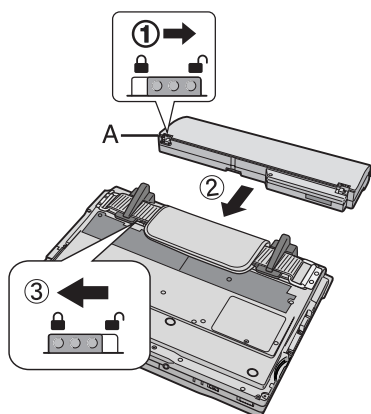
AC Adaptor ..... 1  Model No: CF-AA1623A	AC Cord ..... 1 	Battery Pack ..... 1  Model No: CF-VZSU37
Modem Telephone Cable ..... 1 	Soft Cloth ..... 1 	Stylus ..... 1  (Reference Manual "Touchscreen")
Tether ..... 1 	Operating Instructions (This book) ..... 1 Product Recovery DVD-ROM ..... 1 Windows® Book ..... 1	

## 2 Read the LIMITED USE LICENSE AGREEMENT (→ page 44).

Be sure to read the LIMITED USE LICENSE AGREEMENT before breaking the seal on the computer's packaging.

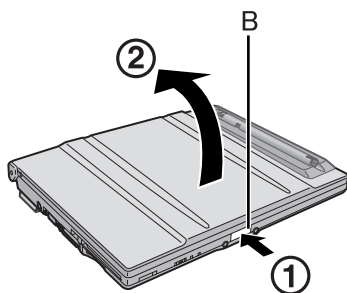
## 3 Turn the computer over and insert the battery pack.

- ① Slide the left-side latch (A) to the unlock position .
- ② Make sure the battery pack is facing the correct direction, slide it in the direction of the arrow.
- ③ Slide the left-side latch to the lock position , and then check to ensure that the battery pack is held firmly. (Right-side latch is locked automatically.)



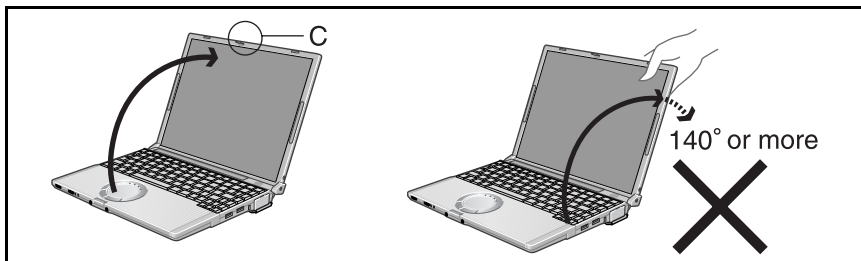
### CAUTION

- Confirm that the latch is properly locked. If it is not, the battery pack may come off while you are carrying the computer.
- Do not touch the terminals on the battery pack and the computer. The battery pack may no longer function properly if the contacts are dirty or damaged. Also, the computer may not operate properly.
- Before using the battery pack, carefully read "Precautions (Battery Pack)" (→ page 10).



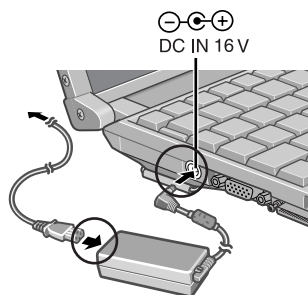
#### 4 Open the display.

- ① Press and hold the latch (B) located at the front.
- ② Lift open the display.
  - Do not open the display wider than necessary (140° or more), and do not apply excessive pressure to the LCD. Do not open or close the computer holding the edge of the LCD segment. Hold the C (below) segment to open or close the computer.



#### 5 Connect your computer to a power outlet.

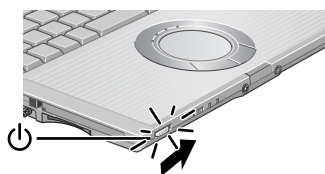
- Be sure the AC adaptor is connected until completing the first-time use operation.
- The battery pack will be charged automatically.  
Charging Time: Approx. 5 hours (Power off), Approx. 7 hours (Power on) (Varies depending on the usage conditions.)
- When using the computer for the first time, do not connect any peripheral device except the battery pack and AC adaptor to the computer.





#### CAUTION

##### Handling the AC adaptor

- Do not subject the AC adaptor to any strong impact.  
Using the AC adaptor after a strong impact such as being dropped may result in electrocution, short circuit, or fire.
- Use only the specified AC adaptor with your computer. Using an AC adaptor other than the one supplied might damage the battery and/or the computer.
- Problems such as sudden voltage drops may arise during periods of thunder and lightning. Since this could adversely affect your computer, an uninterruptible power source (UPS) is highly recommended unless running from the battery pack alone.



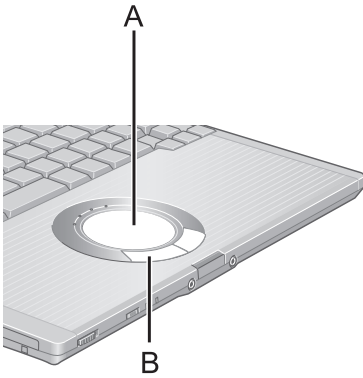
#### 6 Turn your computer on.

- Slide the power switch  and hold it for approximately one second until the power indicator  turns on before releasing it.


#### CAUTION

- Do not slide the power switch and hold it for more than four seconds; this will cause the power to be turned off forcibly.
- Do not slide the power switch repeatedly.
- Do not press any keys or touch the touch pad or touchscreen until [Windows XP Professional Setup] is displayed.
- Do not change the Setup Utility until completing step 7. If you do so, Windows setup may not operate properly.

# First-time Operation





## 7 Setup Windows.

Moving the cursor  or clicking buttons can be performed with the touch pad (A) and left button (B).


- During operations, it may take some time before the next screen is displayed.  
Wait, and do not press any keys, or touch the touch pad, or touchscreen, etc.

- ① At [Welcome to the Windows XP Setup Wizard], click [Next].
- ② After reading the agreement, click [I accept this agreement], then click [Next].
  - If [I don't accept this agreement] is selected, the Windows setup will be aborted.
- ③ Select settings for your region, then click [Next].
- ④ Enter your name and then click [Next]. (You do not need to enter your organization.)
- ⑤ Enter your computer name and administrator password and then click [Next].
  - "Computer name" is for recognizing this computer when multiple computers are connected via the network.
  - Remember this password! This password may be needed to manage the computer.
  - Even if you go on to the next step without setting the password, you can set the password in the [Control Panel] after Windows setup is completed.

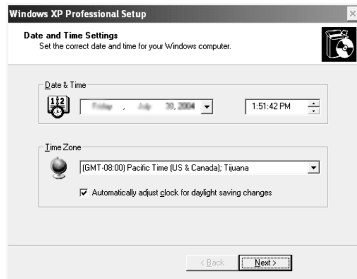
- ⑥ Enter the correct date, time and the time zone, then click [Next].

- Click  or  to set.
- If set properly, click [Next].

- It may take some time before the computer restarts. Wait, and do not press any keys, or touch the touch pad, touchscreen, etc.
- After being set automatically, the computer will restart automatically, and Windows will start.

- ⑦ Enter your password set in step ⑤ and click .

- When inputting the password, confirm that character input is not set to "Caps Lock" or "NumLk."



The screen shown is only an example.



### NOTE

- When Windows setup is completed
  - The following message will be displayed at the bottom right of the screen: "Your computer might be at risk." Continue to the next step.  
The message is generated by the [Security Center] function in [Control Panel], and does not indicate an error or malfunction. For more information about [Security Center]: → page 30



## 8 Create "User Accounts" to recognize this computer's user.

- If you make mail settings or execute other operations (password reset disk (→ page 18) etc.) before creating the user account, you will be unable to use mail history or settings. Create the user account at this time.

① Click [start]<sup>\*1</sup> - [Control Panel] - [User Accounts] - [Create a new account].

<sup>\*1</sup> Immediately after Windows setup, the screen may show a display as though [start] has been clicked (i.e., [All Programs] and other menus may be shown above [start]).

② Enter a new name for the new account, then click [Next].  
(For example: Matsushita)

- The following character strings cannot be used as an account name because they are already being used by the computer system.  
CON, PRN, AUX, CLOCK\$, NUL, COM1 - COM9, LPT1 - LPT9

③ Click [Create Account].

- When you create the first new account, you can only select [Computer administrator].  
Once a "Computer Administrator" account has been created, you can create additional limited user accounts.


④ Set the password.

- When sharing this computer with multiple users, we recommend setting a password for your own account.
- When setting password, click the account for which you will set the password, click [Create a password], and the password following the onscreen instructions, and click [Create Password].
  - Remember the password you have set. It is useful to input a hint in [password hint] in case you forget your password. In addition, we recommend that you create a password reset disk beforehand (→ page 18).

Refer to "When the administrator password is forgotten" (→ page 36) in "Dealing with Problems (Summary)."

⑤ Click [start] - [Turn Off Computer] - [Restart] to restart the computer.

⑥ At the Welcome screen, click the created user (user icon) to log-on.

- If the password has been set, enter the password and click . You cannot operate the computer until the proper password is entered. Confirm that character input is not set to "Caps Lock" or "NumLk."
- Note also that only the added user account will be displayed in the Welcome screen. The account for the administrator created during Windows setup will not be displayed.

## 9 Calibrate the touchscreen.

① Click [start] - [All Programs] - [Fujitsu Touch Panel (USB)] - [Touch Screen Calibration Utility].

② Touch the "+" target mark and keep touching it until it blinks. Repeat this operation for all 12 "+" target marks, then press the **Enter** key.

③ Select [Save & Exit].


### NOTE

- Calibrate the touchscreen for each account created.

◆ This concludes the first-time use operation guidelines.

## NOTE

### ● About the Icon Enlarger:

- If the characters or icons on the screen are too small and difficult to see, after completing step 9, click [start] - [All Programs] - [Panasonic] - [Icon Enlarger]. This will allow you to magnify the display of characters and icons on the screen. (→ "Icon Enlarger" in onscreen Reference Manual)
- The [Icon Enlarger] can be set separately for each account.
- You can also use [Loupe Utility], which enlarges a part of the screen. (→ "Loupe Utility" in onscreen Reference Manual)
- To improve the security of the computer, be sure to refer to "Windows Security Center" (→ page 30) and "Windows Update" (→ page 31).
- If you use the wireless LAN, be sure to refer to "Wireless LAN" (→ page 28).
- At the time of purchase, the power saving function on the USB2.0 USB Root Hub is set to off. To extend battery operation time, turn the power saving function on using the following procedure:
  - ① Click [start] - [Control Panel] - [Performance and Maintenance] - [System] - [Hardware] - [Device Manager].
  - ② Click [View] - [Devices by connection].
  - ③ Click  for the following items in order.  
[ACPI Uniprocessor PC] → [Microsoft ACPI-Compliant System] → [PCI bus] → [Intel(R) 82801FB/FBM USB2 Enhanced Host Controller - 265C]
  - ④ Right-click [USB Root Hub] (displayed below [Intel(R) 82801FB/FBM USB2 Enhanced Host Controller - 265C], and click [Properties].
  - ⑤ Click [Power Management] and add a checkmark to [Allow the computer to turn off this device to save power].
  - ⑥ Click [OK].
    - If a mini port replicator is connected, remove the checkmark from this item. If the checkmark is added, it may be impossible to use the USB ports (2a, 2b, 2c) on the mini port replicator. If this occurs, remove the checkmark, then restart the computer.

## Password Reset Function

### ◆ When you have forgotten a Windows log-on password

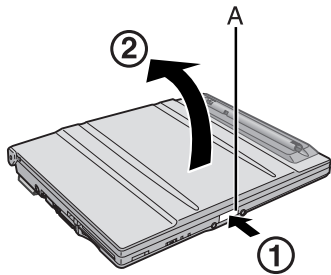
Windows XP has a function to reset a current password and to set a new password. To use this function, you need to create a password reset disk beforehand following the steps below.

- ① Connect the USB floppy disk drive (optional: CF-VFDU03) to your computer. Or insert the SD memory card into the computer's SD memory card slot.
- ② Click [start] - [Control Panel] - [User Accounts].
- ③ Click the account you have logged on, and click [Prevent a forgotten password] from [Related Tasks] menu.  
Create a password reset disk following the onscreen instructions, and store the password reset disk in a safe place.
  - Only the log-on password for each account can be reset. The password set in the Setup Utility cannot be reset.



# Starting Up/Shutting Down

## Starting Up






### 1 Open the display.

- Press and hold the latch (A) located at the front.
- Lift open the display.
  - Do not open the display wider than necessary (140° or more), and do not apply excessive pressure to the LCD. Do not open or close the computer holding the edge of the LCD segment.




### 2 Turn your computer on.


Slide the power switch  and hold it for approximately one second until the power indicator  turns on before releasing it.

- Do not slide the power switch and hold it for more than four seconds; this will cause the power to be turned off forcibly.
- While booting, avoid the following until the hard disk drive indicator  has turned off.
  - Connecting or disconnecting the AC adaptor.
  - Touching the power switch.
  - Performing any keyboard, touch pad, touchscreen, or external mouse operations.
  - Closing the display.
- Do not slide the power switch repeatedly.
- Once the computer is powered off, you must wait at least ten seconds before powering it on again.



### 3 Log-on to Windows.

After confirming that the hard disk drive indicator  has turned off, click the user (user's icon).

- Input the password, then click . Until the correct password is entered, the computer will not operate. Confirm that character input is not set to "Caps Lock" or "NumLK."
- This operation may differ according to [Use the Welcome screen] setting (→ page 29).
- When only one user has been created and no password has been set, the screen for selecting the user will not be displayed (automatic log-on).

### 4 Select your application.

Run various software applications, etc. and operate them.

#### NOTE

- The power saving function is factory set, so if no key is pressed or if no device has been accessed for a certain interval of time:
    - The power to the LCD and hard disk may be turned off. The LCD will resume operation when the touch pad, touchscreen or an external mouse (when one is connected) is used or a key is pressed.
- The power to the LCD may be turned off even when an application software is being installed. In this case, because it is conceivable that a selection dialog box will be shown, do not press the **Space** key or the **Enter** key to attempt to resume from this condition as doing so may trigger a selection, but instead, press a key unrelated to the direct triggering of a selection, like the **Ctrl** key. In addition, when the computer is left alone, it automatically enters the standby or hibernation mode. The computer will resume by sliding the power switch. (→ "Standby/Hibernation Functions" in onscreen Reference Manual)

# Starting Up/Shutting Down

- When the CPU temperature rises, the computer may not power on to prevent the CPU from overheating. Should this happen, allow the computer to cool down then switch the power on again.  
If the computer still does not power on, contact your technical support office.

## ◆ If the screen on the left is displayed immediately after you turn on the power...



A password has been set to ensure the computer's security.

Enter your password\*<sup>1</sup> and press the **Enter** key.

- When the correct password is input, the computer will start.
- When three incorrect password attempts or nothing is input for one minute, the computer will power off.

\*<sup>1</sup> Supervisor Password or User Password set in the Setup Utility (not the Windows password).

## Shutting Down (power off your computer)

**1 Save necessary data and close each application.**

**2 Display the shutdown screen.**

Click [start] - [Turn Off Computer].

**3 Click [Turn Off].**

Your computer will power off automatically.

- Restarting your computer (without shutting down): click [Restart].

## ◆ To shut down using the keyboard:

- ① Press the **Fn** key, the **U** key, and select [Turn Off] with the **→** **←** **↑** **↓** key.
- ② Press the **Enter** key.

### CAUTION

- Do not do the following during the shutdown/restart procedure.
  - Connecting or disconnecting the AC adaptor.
  - Touching the power switch.
  - Performing any keyboard, touch pad, touchscreen or external mouse operations.
  - Closing the display.

### NOTE

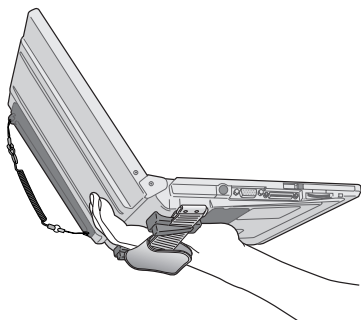
- When the DC plug is not connected to the computer, disconnect the AC cord from your AC wall outlet. About 1.5 W of power is consumed simply by having the AC adaptor plugged into an electrical outlet.
- Note that the computer consumes electricity even when the computer power is off. If the battery pack is fully charged, the battery will fully discharge in Approx. 3 weeks.

## ◆ When you leave the computer or interrupt your work...

If you use the "Standby" or "Hibernation" function, then when you turn on the power next time, the application software and files you were using before will be displayed, and you can restart the same operations. (→ "Standby/Hibernation Functions" in onscreen Reference Manual)



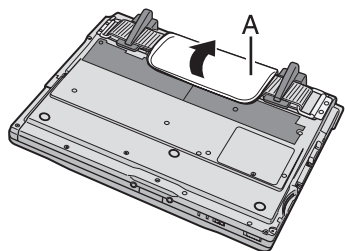
## How to Use the Hand Strap



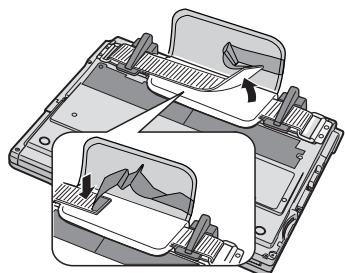
The hand strap is convenient for computing while standing. To carry the computer, put your hand between the computer and the hand strap to prevent it from falling, and firmly hold the computer when using it.

● You can adjust the length of the hand strap.

① Peel back the tape (A) on the hand strap.

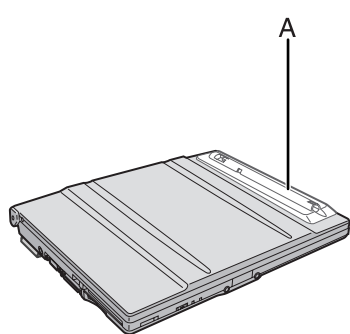


② Adjust the length of the band.



③ Close the tape on the hand strap firmly.

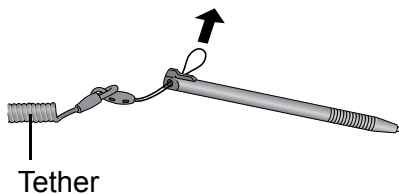
## Using the Tether



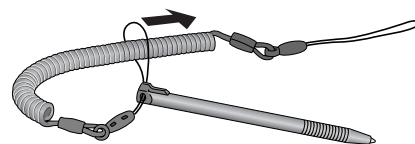
At the time of purchase, the stylus (included) is not attached to the stylus holder (A). The tether prevents the stylus from falling accidentally. It can be attached to the stylus holder.

### ◆ Attaching the Tether

1



2

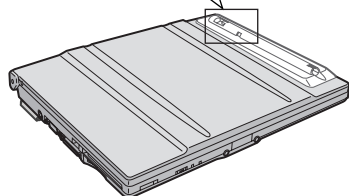
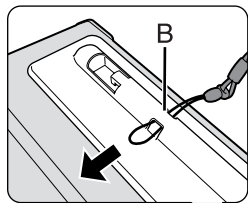


# Starting Up/Shutting Down

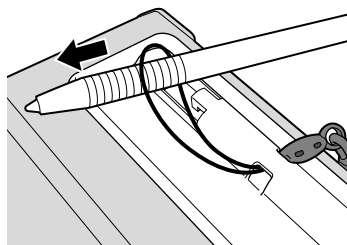
## ◆ Stowing the stylus

Use the following method to attach the supplied stylus to the stylus holder.

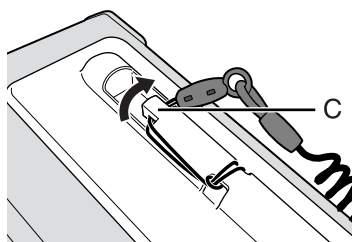
① Thread the stylus strap of the tether from (B) in the direction of the arrow.



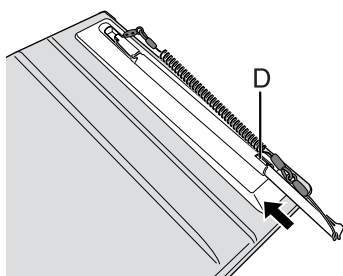
② Pass the stylus through the strap.



③ Fasten the strap to the hook (C).



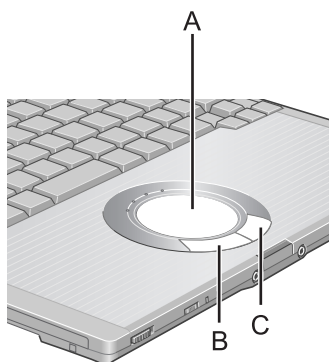
④ To store the stylus, push the end into (D).



### CAUTION


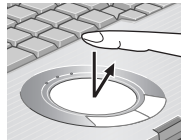
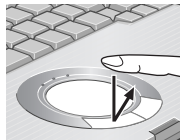
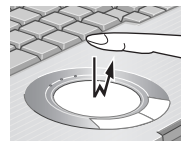

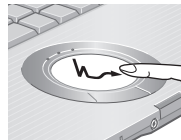
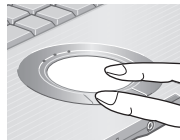
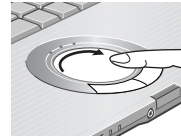
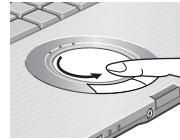
- Do not carry the computer by gripping the stylus holder.

# Using the Touch Pad



Use the touch pad to move the cursor on the screen and perform computer operations.

A. Work Surface (touch pad) B. Left Button C. Right Button

Function	Operation	
Moving the Cursor	 <p>Move the tip of your finger lightly over the work surface.</p>	
Tapping/Clicking	 <p>tapping</p>	 <p>clicking</p>
	<p>or</p> <p>● A right-click: Can only be performed by clicking the right button.</p>	
Double-Tapping/ Double-Clicking	 <p>double-tapping</p>	 <p>double-clicking</p>
	<p>or</p>	
Dragging	  <p>Two quick taps, but on the second tap leave your finger down (applying pressure) and move it on the work surface.</p> <p>or</p> <p>While holding down the button, move your finger on the work surface.</p>	
Vertical Scroll / Horizontal Scroll	  <p>Trace a circle around the touch pad. A setting is required before using the horizontal scrolling function. (→ “Using the Touch Pad” in onscreen Reference Manual)</p>	

## NOTE

- You can change the speed of the double-click or the operations of mouse buttons using [Mouse Properties] screen.
  - To display [Mouse Properties]:  
Click [start] - [Control Panel] - [Printers and Other Hardware] - [Mouse].
- When using the touch pad, keep the following in mind.
  - By design the touch pad is to be used with a finger tip only. Do not place any object or press down forcefully with sharp-pointed objects, i.e. finger nails, pencils, or pens on the work surface.
  - Try to avoid having any harmful substances, such as oil, come in contact with the touch pad. The cursor may not work properly in such cases.

## ◆ When the cursor doesn't move the way you want it to

- Sensitivity when touching the touch pad can be adjusted.  
(→ “Using the Touch Pad” in onscreen Reference Manual)
- When an external mouse is connected and the cursor does not operate properly: In the [Main] menu of the Setup Utility, set [Touch Pad] to [Disable]. When you want to use the touch pad again, return the setting to [Enable].

# Expanding Memory

Depending on the computer, you can expand the RAM module (sold separately). The increase in memory will improve the processing speed of Windows and other application software. (Effects may differ depending on your usage conditions.)

- Use recommended RAM module products. Do not use non-recommended RAM modules. Non-recommended RAM modules may not operate properly, and may cause damage to your computer. Some non-recommended RAM modules may overheat, causing the cover to warp. Refer to "Specifications" (→ page 52) for recommended RAM module specifications. Refer to various sources for recommended RAM module.
- Matsushita Electric Industrial Co., Ltd. will bear no responsibility whatsoever for failures or damage caused by the use of non-recommended RAM modules, or by incorrect installation or removal of such RAM modules. Before installing a RAM module, confirm the product type and the correct installation method.

## CAUTION

- RAM modules are extremely sensitive to static electricity. There are cases where static electricity generated by the human body has adversely affected such RAM modules. When inserting or removing a RAM module, do not touch the terminals or internal components, insert objects other than the module, or allow foreign particles to enter. Doing so has been known to cause damage, fire or electric shock.

## Inserting / Removing the RAM Module

### ◆ Inserting

#### 1 Power off your computer. (→ page 20)

- Do not shut down using the standby or hibernation function.
- Disconnect the AC adaptor.

#### 2 ① Turn the computer over and remove the battery pack.

② Remove the screw (A), then hold up the cover (B).

③ Pull the cover out.

- Use the proper size screw driver to insure that the screw does not get stripped.

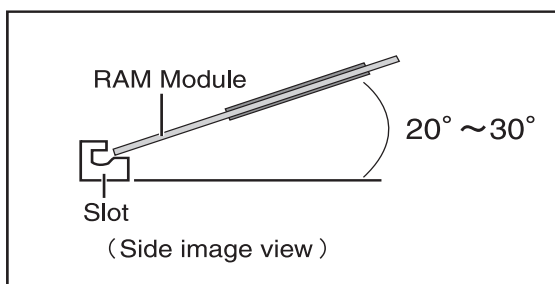
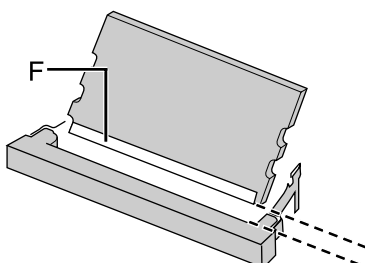
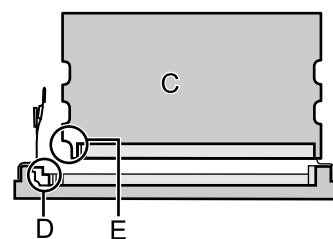
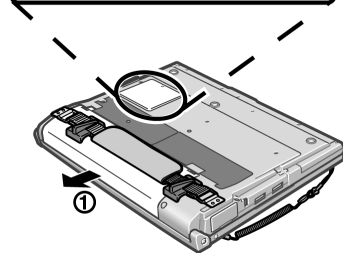
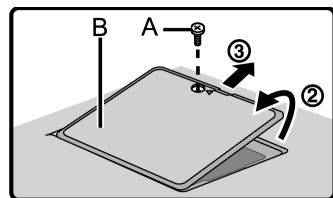
#### 3 Insert the RAM module.

① Check direction of a RAM module (C).

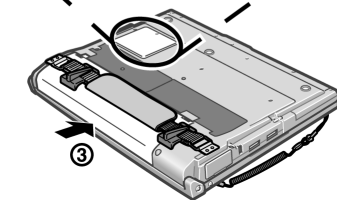
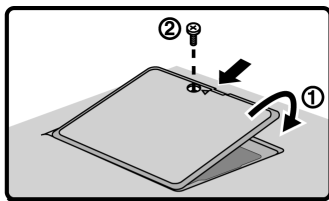
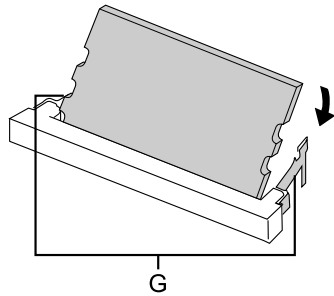
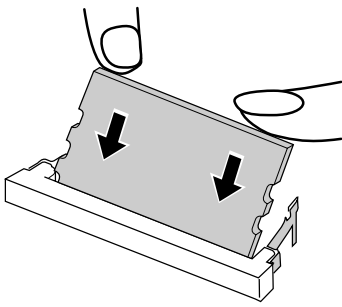
Hold the RAM module in the direction that the notch (E) of the RAM module suits to the protrusion (D) of the slot.

② Place the RAM module lightly in parallel with a slot.

(The gold terminals (F) are visible)







- ③ Insert the module parallel to the slot and press firmly until the gold terminals are no longer visible.
  - If the RAM module is difficult to insert, do not force it. Check once more to ensure that the module is positioned correctly.
  - The slot may be damaged if the following procedure is performed without inserting the module firmly.

- ④ Press the RAM module down until the right and left hooks (G) lock into place.
  - When pressing down the module, the right and left hooks will open slightly and will return after locking.
  - If the RAM module is difficult to press down, do not force it. Check once more to ensure that the module is positioned correctly.

#### 4 Put the cover and battery pack back in place.

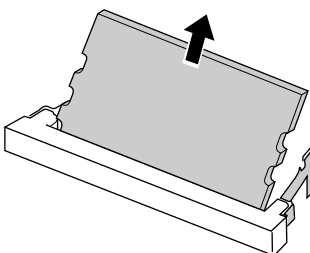
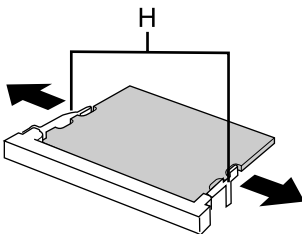
- ① Insert the cover at an angle, then fit it into place.
- ② Fasten the screw.
- ③ Put the battery pack back in place.

#### NOTE

- If the RAM module has not been inserted properly, or if a RAM module other than one matching the specifications has been inserted, a beep will sound and the message “Extended RAM Module Failed” will be displayed when turning the power on. In this case, turn the power off, confirm that the RAM module meets the specifications, and reinsert it.
- Whether the RAM module is properly recognized or not can be confirmed in [Information] menu of the Setup Utility.

#### ◆ Removing

After making the settings in step 1 to 2 of “◆Inserting,” remove the RAM module as follows.



- ① Gently open the left and right hooks (H).  
The RAM module will be raised at an angle.
- ② Gently remove the RAM module from the slot.
- ③ Put the cover back in place.  
Refer to step 4 of “◆Inserting.”

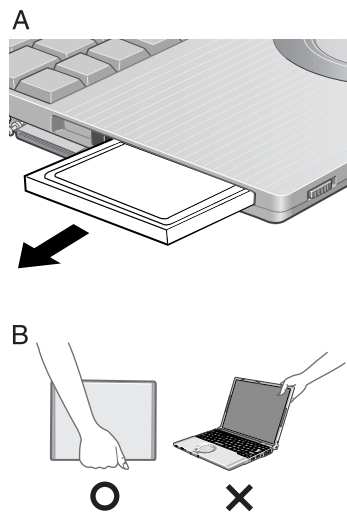
# Usage/Handling/Maintenance

## Usage Environment



- Place the computer on a flat stable surface.  
Do not place the computer to tip over. When the computer receives extremely strong shock after disk may become inoperable.
- Operation: Temperature: 5°C to 35°C {41°F to 95°F}  
Humidity: 30% to 80% RH (No condensation)
- Storage: Temperature: -20°C to 60°C {-4°F to 140°F}  
Humidity: 30% to 90% RH (No condensation)
- Even within the temperature and humidity ranges noted above, using the computer for long periods of time in an environment with exceptionally low or high temperatures or high humidity may result in deterioration of the product, which can lead to a reduction in product life.
- Keep the computer clear of electromagnetic cards and objects that emit electromagnetic waves.
  - Do not place the computer near magnets, electromagnetic bracelets, or other magnetic fields.
  - This computer uses a magnet in the position marked with a circle in the diagram on the left. Do not place a magnetic card or other magnetic field in contact with the computer.

## Handling



Useful Information

### ◆ We recommend the following:

- Preparing a spare battery pack (sold separately).
- Making backup copies on SD memory cards, etc.

### ◆ When Carrying the computer, be sure to keep to the following:

- Turn off the computer.
- Remove all external devices, cables, PC Cards protruding from the computer (see figure A), and SD memory cards before transporting the computer.
- Close the display, and ensure that the latch (→ page 13) is positioned correctly in the slot.  
Do not carry the computer by gripping the display or the cabinet around the display (see figure B).
- Do not drop or hit the computer against solid objects.
- When taking an airplane
  - Always carry your computer and disks, etc with you. Never check it in with luggage.
  - Before using the computer inside an airplane, we recommend asking the airlines regarding their policy on this issue.
- When transporting a spare battery pack (sold separately) inside a package, briefcase, etc., it is recommended that it be placed in a plastic bag in order to protect its contacts.
- If the computer is being carried in a soft bag when the battery pack has been removed, be careful to avoid undue pressure on the body of the computer in a crowded place, etc., as this may result in damage to the LCD.

## Maintenance

### Display (LCD)

Use the soft cloth included with the computer. (For more information, refer to “Suggestions About Cleaning the LCD Surface” that comes with the soft cloth.)  
If the Protective Film becomes damaged, it may be time to replace your Protective Film. The Protective Film is a disposable item. To find out the model number of your Protective Film, contact your technical support office. (For more information, refer to the “Operating Instructions” that come with the Protective Film.)

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**CAUTION**

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- Do not touch or use a touchscreen before you re-attach a Protective Film, as you may leave a mark or a scratch on the touchscreen.
- 

**When areas excluding the display/the touch pad become dirty**

Wipe these area with a soft cloth, after applying water or detergent diluted with water to the soft cloth and firmly wringing out excess water.

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**CAUTION**

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- Do not use benzene, thinner, or rubbing alcohol. Doing so may adversely affect the surface, e.g., discoloration. In addition, do not use commercially-available household cleaners and cosmetics, as they may contain components harmful to the surface.
  - Do not directly add or spray water or detergent onto the computer. If liquid enters the inside of the computer, it may cause it to work improperly or be damaged.
-

# Wireless LAN

## Precautions

- ◆ **Do not use wireless LAN on airplanes, in hospitals, or in other locations where wireless LAN signals may affect the operation of devices in the vicinity**
  - Abide by instructions regarding use in airplanes and hospitals.
  - If you intend to use the computer in the environments described above, turn off the wireless LAN power. (below)
- ◆ **Prevent theft of data or unauthorized access to the hard disk via a wireless LAN**
  - When using the wireless LAN function, there is a danger that data may be stolen from the hard disk, or that shared files may be accessed. If you plan to use wireless LAN functions, we recommend that you do so only after making the appropriate security settings, such as for encryption.

## Turning on/off the Wireless LAN Power

- Before using a wireless LAN, turn it on using the wireless LAN switch.
- After turning the wireless LAN power on or off, it may take some time before the [Available Networks] screen is renewed.



### 1 Slide the wireless LAN switch (A) to turn the wireless LAN power on or off.

- To turn the power on, slide the switch to the right.

The wireless LAN icon  will show.

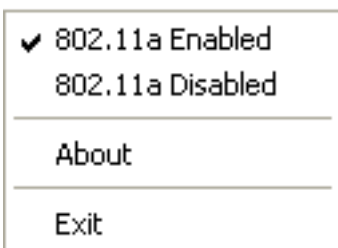
- To turn the power off, slide the switch to the left.

The wireless LAN icon  will show.

## Enable/Disable Wireless LAN Standard IEEE802.11a

In some countries, communication using IEEE802.11a (5 GHz wireless LAN) standard is restricted by law. Comply with the laws in the country concerned. (→ page 3)

### 1 Click the icon (when the wireless LAN is on) or the icon (when the wireless LAN is off) on the notification area.





### 2 To disable IEEE802.11a:

- Click [802.11a Disabled].

### To enable IEEE802.11a:

- Click [802.11a Enabled].

Even when IEEE802.11a is enabled or disabled,  or  will not change.

# Windows/Antivirus Protection

## Windows

Depending on the settings in Windows, installed applications, drivers, menus and other displays may be inoperable.

In some cases, certain functions, such as the password reset disk (→ page 18), may not operate. In this case, refer to the items below, and the applied items from the problem-solving section of this manual and onscreen Reference Manual, Windows Help (→ page 11), and the software application and driver's operating instructions, etc.

### Change the Way Users Log on or off

If the checkmark is added for [Use the Welcome screen] or [Use Fast User Switching] in [start] - [Control Panel] - [User Accounts] - [Change the way users log on or off], the operation differs as follows.

#### ◆ Use the Welcome screen

The operations when starting up or shutting down Windows differ depending on whether this item has a checkmark or not.

- At the time of purchase, it is set with the checkmark added.
- When [Use when logging on to Windows] is set in [SD Card Setup] (→ “SD Memory Card Security Function” in the onscreen Reference Manual), the Welcome screen cannot be used.

#### ◆ Use Fast User Switching



When adding the checkmark for this setting, you can change to another user without logging on again when multiple users use the computer.

This manual explains the procedure for cases where the checkmark is added.

In the following case, Fast User Switching cannot be used.

- When the checkmark is not added for [Use the Welcome screen]
- When joining the network domain
- When the [Use when logging on to Windows] is set in [SD Card Setup] (→ “SD Memory Card Security Function” in the onscreen Reference Manual)

Depending on the software application, the computer may not work properly if this function is used.

When switching to a different user with the Fast User Switching function, it may not be possible to set the display settings. In this case, log-off all users, and retry the operation.

## Security Center/Antivirus Protection

Use the Windows Security Center function to protect Windows from damage by computer viruses, etc.

### Windows Security Center

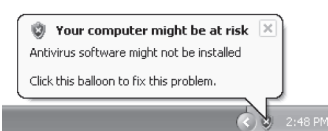



- **What is Windows Security Center?**  
The Windows Security Center allows centralized management of Windows security information, and monitors antivirus measures and other Windows security settings to ensure optimum safety.  
Use the Windows Security Center function to protect your computer from damage by viruses, etc.  
Click [start] - [Control Panel] - [Security Center] to display the current settings for the following security functions.
  - **Windows Firewall**  
A security system for protecting the computer from unauthorized access via the Internet or other external networks.  
The firewall regulates the data exchanged between the computer and the network, so that only approved data can pass through.  
At the time of purchase, the Windows Firewall is set to be enabled.
  - **Automatic Updates**  
If your computer is connected to the Internet, this function regularly checks whether security updates and other important updates for Windows have been made available, and automatically installs these updates in their latest conditions.
  - **Virus Protection**  
This function regularly checks whether antivirus software has been installed in the computer, and whether the version of that software is the latest version available.

#### NOTE

- Some network-related software and some online network games do not operate normally if the Windows Firewall is enabled. Ask the software manufacturer about the Windows Firewall in the case of using such software.
- For further details on the Windows Firewall, see the help displayed by the following methods:
  - ① Click [start] - [Help and Support] and input [Windows Firewall] into [Search].
  - ② Click [Windows Firewall overview].

### If the message "Your computer might be at risk" is displayed



Read the message, click the  (red) on the notification area, and make the appropriate settings.

This message, which the Windows Security Center displays to confirm the security-related settings regularly, will be displayed until the settings are made more properly.

#### NOTE

- This message does not indicate an error. You can use the computer while the message is displayed. However, in order to operate the computer more safely, we recommend making the appropriate measures to reduce damage from virus and other attacks, thus avoiding the appearance of this message.

## The Pop-up Blocker

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In Windows XP, security functions have been strengthened with regard to Web contents.

One of these is the "Pop-up Blocker," which may prevent some Web pages from being displayed.

## Computer Viruses

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**Users are advised to purchase the latest versions of virus protection software and use them regularly.**

We recommend you run the software:

- When booting your computer.
- After receiving data.

We recommend that you check data received on disks or from external sources, such as data downloaded from the Internet, e-mail, etc. (For compressed files, uncompress them before running a check).

For Data Execution Prevention (DEP), you can make one of the settings in the following menu.

[start] - [Control Panel] - [Performance and Maintenance] - [System] - [Advanced] - [Settings] (in [Performance]) - [Data Execution Prevention].

For more information, refer to Windows help.

## Windows Update

---

You can use the latest patches and service packs for Windows with the following menus.

**Do not apply "Driver Updates" even if a message to update a driver appears. If a driver update is required, contact your technical support office.**

[start] - [All Programs] - [Windows Update].

# Use of Peripheral Devices/Internal Hard Disk

## When Using Peripheral Devices

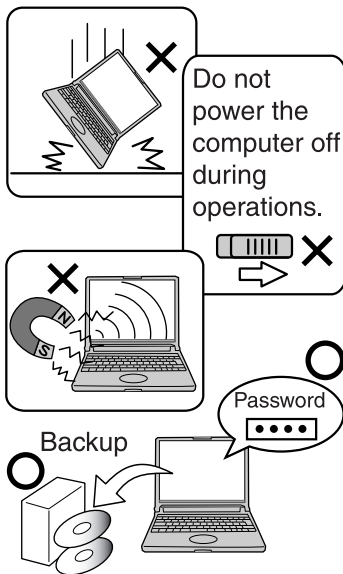
Pay strict attention to the following points to avoid damage to the computer, peripheral devices, cables, etc.

Also, in addition to following this manual and the onscreen Reference Manual, carefully read the instruction manuals for the peripheral devices being used.


- Use only peripheral devices that conform to the computer's specifications.
- Connect the devices properly, paying close attention to the condition and position of the connectors.
- If a connection cannot be made easily, do not apply undue force; check once more to confirm the condition and position of the connector (alignment of pins, etc.).
- If the connector has holding screws, fasten the screws firmly.
- Do not carry the computer with cables attached, and do not pull on the cables forcefully.

## Internal Hard Disk

### To Protect Data



Keep the following.

- **Do not expose your computer to shock.**  
Use care when handling your computer, shock may damage your hard disk or make your software applications, and data unusable.
- **Do not power off your computer while software applications are running or hard disk drive indicator  is on.**  
Properly shut Windows down from the [start] menu to avoid problems. (→ page 20)
- **Do not place the computer close to objects that emit electromagnetic waves (magnets, electromagnetic bracelets, etc.).**  
The data saved on the hard disk may be erased.
- **Important data in the hard disk should be backed up regularly (e.g., in case of failures, unexpected data updates, erasure, etc.).**  
Regular backups are recommended as a means of minimizing damages in the event of trouble.
- **Use the security function for all important data.**  
(→ "Security Measures" and "SD Memory Card Security Function" in onscreen Reference Manual)

### NOTE

- You may hear a mechanical "click" shortly after the hard disk indicator has turned off when there has been no input from a key or device operation, when the computer enters the standby or hibernation mode, or when Windows is shut down. This is the sound of the head shifting positions, to reduce power consumption or to protect the hard disk from shocks. This sound does not indicate a malfunction.

### When Changing Hard Disk Partitions

- During reinstallation, you can divide the hard disk space into two partitions by executing: [Make two partitions, for the operating system and data, and reinstall Windows to the operating system partition].  
Confirm the minimum partition size required for the OS by checking the screen during the reinstallation.  
If you want to create three or more partitions, after creating an OS partition and a data partition during the reinstallation, start up Windows, erase the second partition once using [Disk Management], and then create the partitions in the open space.
- When using the hard disk backup function, divide the hard disk into partitions when backup area is created (→ page 46). If you divide the hard disk into partitions before creating the backup area, the backup area cannot be created.



# List of Error Codes

When turning on the computer, if one of the following error codes or messages is displayed, follow the instructions shown below.

If the problem persists, or if the error code or message displayed is not shown here, contact your technical support office.

Error Code/Message	Action
0211: Keyboard error	<ul style="list-style-type: none"> <li>● If an external keyboard is connected, disconnect these devices.</li> </ul>
0251: System CMOS checksum bad - Default configuration used	<p>An error has occurred in the memory that stores the Setup Utility settings. This error occurs when the memory content is changed through some inadvertent operation by a program or other function.</p> <ul style="list-style-type: none"> <li>● Run the Setup Utility and load the default values, then change the settings to the appropriate values as needed.</li> <li>● If the problem persists, the internal clock battery may need to be replaced. Contact your technical support office.</li> </ul>
0271: Check date and time settings	<p>The date and time setting are incorrect.</p> <ul style="list-style-type: none"> <li>● Set the date and time correctly in the [Main] menu of the Setup Utility.</li> <li>● If the problem persists, the internal clock battery may need to be replaced. Contact your technical support office.</li> </ul>
0280: Previous boot incomplete - Default configuration used	<p>Startup has failed repeatedly, so the Setup Utility settings have been returned to their default values, and the computer has been booted.</p> <ul style="list-style-type: none"> <li>● Run the Setup Utility and load the default values, then change the settings to the appropriate values as needed.</li> </ul>
Press <F2> to Setup	<ul style="list-style-type: none"> <li>● Write down the error details and press the <b>F2</b> key to run the Setup Utility. Confirm the settings, and change the settings to the appropriate values as needed.</li> </ul>
Operating System not found	<p>The OS is not properly installed on the floppy disk or the hard disk that you are trying to boot from.</p> <ul style="list-style-type: none"> <li>● If the computer cannot be booted from the floppy disk, check the floppy disk drive to ensure that the disk is in fact bootable, and change it to another if not.</li> <li>● If the computer cannot be booted from the hard disk, confirm whether the hard disk is properly recognized in the [Information] menu of the Setup Utility. <ul style="list-style-type: none"> <li>• If the hard disk is recognized ("xx GB" is displayed), perform the reinstallation procedure.</li> <li>• If the hard disk is not recognized ("none" is displayed), contact your technical support office.</li> </ul> </li> <li>● If a device is connected to the USB port, disconnect the device, or run the Setup Utility and set [Legacy USB Support] in the [Advanced] menu to [Disable].</li> </ul>

# Dealing with Problems (Summary)

When a problem occurs, refer to this page. The "Reference Manual" also contains detailed information. If a problem appears to be related to a software application, read the software related manual. If you still cannot troubleshoot the problem, contact Panasonic technical support office. You can use the PC Information Viewer to check the computer's usage status. (→ "Dealing with Problems" in onscreen Reference Manual)

## ◆Problems with Starting Up, Shutting Down, and Standby and Hibernation Mode

<p>The computer does not power on/ The battery indicator is not lit</p>	<ul style="list-style-type: none"> <li>● Check that the AC adaptor or a fully-charged battery pack is correctly connected.</li> <li>● Reconnect the AC adaptor or battery pack.</li> <li>● Check that the battery pack latch (the manually operated latch for locking or unlocking) is in the locked position (🔒), and is firmly locked in position.</li> <li>● If an additional RAM module has been inserted, remove the RAM module and turn on the computer again. If the computer turns on when the RAM module is removed, there may be a problem with the RAM module.             <ul style="list-style-type: none"> <li>• Power off your computer, check that the RAM module is the recommended module, and insert it correctly.</li> <li>• Confirm the specifications for the RAM module.</li> </ul> </li> </ul> <p>For details regarding the RAM module, refer to "Expanding Memory" (→ page 24) or "Specifications" (→ page 52).</p>
<p>The computer does not start up</p>	<ul style="list-style-type: none"> <li>● If there is a peripheral connected, remove the peripheral.             <ul style="list-style-type: none"> <li>• If there are USB devices connected, set [Legacy USB Support] to [Disable] in the [Advanced] menu of the Setup Utility.</li> <li>• If the computer starts when the peripheral is removed, there may be a problem with the peripheral. Consult the peripheral manufacturer.</li> </ul> </li> <li>● Using the following procedure, start up in Safe Mode, and check the error details.             <ol style="list-style-type: none"> <li>① Turn on the computer, and when the [Panasonic] boot screen disappears (after entering the password*<sup>1</sup> if one is set) hold down the <b>F8</b> key.</li> <li>② Release the key when the Windows Advanced Options Menu appears, and with the <b>↑</b> key or the <b>↓</b> key, select [Safe Mode], then press the <b>Enter</b> key. Follow the onscreen instructions.</li> </ol> </li> </ul> <p>*<sup>1</sup> Supervisor Password or User Password set with the Setup Utility</p> <ul style="list-style-type: none"> <li>● When the power indicator is lit, after sliding the power switch for at least four seconds to turn off, turn on again.</li> <li>● Restore the Setup Utility's settings to their default values.</li> <li>● If an additional RAM module has been inserted, remove the RAM module and turn on the computer again. Refer to item 4 in "The computer does not power on/The battery indicator is not lit" above.</li> </ul>
<p>There is a beep sound, and either "Extended RAM Module Failed" or "Standard RAM Failed" appears</p>	<ul style="list-style-type: none"> <li>● If "Extended RAM Module Failed" appears, the RAM module is not correctly inserted. Turn off the computer, check that the RAM module is a recommended module, then insert it correctly.</li> <li>● If "Standard RAM Failed" appears, contact your technical support office.</li> </ul>
<p>Cannot log on to Windows with the SD memory card</p>	<ul style="list-style-type: none"> <li>● Since the Windows user name and password are not set correctly on the SD memory card, log on from the SD memory card is not possible. Enter the Windows user name and password without using the SD memory card. After logging on to Windows, set the same user name and the password on the SD memory card and Windows, using the following operation:             <ul style="list-style-type: none"> <li>• Change the setting of the SD memory card side by [SD Card Setup]</li> </ul> </li> </ul> <p>For how to make the change, refer to "SD Memory Card Security Function" (→ "SD Memory Card Security Function" in onscreen Reference Manual).</p>
<p>[Executing Battery Recalibration] screen is displayed</p>	<ul style="list-style-type: none"> <li>● When Windows is shut down during the Battery Recalibration procedure, if you select [Cancel] in the [End Program] screen, Windows shutdown is aborted. In this case, Battery Recalibration will begin the next time the computer is started. To start up Windows, turn off the computer by sliding the power switch, and then turn it back on again.</li> </ul>

## ◆Problems with Starting Up, Shutting Down, and Standby and Hibernation Mode

<p>"Remove disks or other media. Press any key to restart" is displayed</p>	<ul style="list-style-type: none"> <li>● Check whether a floppy disk not allowing system booting is inserted in the floppy disk drive. If it is inserted, remove, then press any key.</li> <li>● If a USB device is connected, remove the USB device, or set [Legacy USB Support] to [Disable] in the [Advanced] menu of the Setup Utility.</li> <li>● If after all the checks, the same message still appears, there may be a problem with the hard disk. Perform the reinstallation procedure and return the hard disk to its condition at the time of purchase. (→ page 40)</li> </ul>
<p>Windows startup is slow</p>	<ul style="list-style-type: none"> <li>● Restore the Setup Utility's settings to their default values.*<sup>1</sup></li> <li>● If you install resident software after purchasing this computer, disable the resident software.</li> <li>● This problem may be eliminated by adding more memory.*<sup>1</sup></li> </ul> <p>*<sup>1</sup> The processing speed depends on the application software used, so this operation may not cause the processing speed to increase.</p>
<p>The computer does not enter standby or hibernation mode</p>	<ul style="list-style-type: none"> <li>● If a peripheral is connected, first remove the peripheral, then enter the standby or hibernation mode. If this still fails to enter standby or hibernation mode, restart the computer.</li> <li>● It may take a minute or two to enter standby or hibernation mode. Wait for a moment.</li> <li>● The computer may not enter standby mode properly and seems to be frozen in the mode that the computer is communicating via the modem. When you cannot execute operations, slide the power switch for four seconds or more to forcibly turn your computer off.</li> <li>● When the internal LCD is closed, the computer may not enter system standby or system hibernation mode.*<sup>2</sup> In order to activate standby or hibernation, set [Touch Pad] to [Disable] in the [Main] menu of the Setup Utility.</li> </ul> <p>*<sup>2</sup> Functions that cause the computer to automatically enter standby or hibernation mode after a certain time interval has passed.</p>
<p>The computer does not resume from standby or hibernation mode</p>	<ul style="list-style-type: none"> <li>● One of the following operations may have been carried out. <ul style="list-style-type: none"> <li>• In standby mode, the AC adaptor or battery pack was disconnected, or a peripheral was connected or disconnected.</li> <li>• The power switch was slid for four seconds or more to forcibly turn off the computer.</li> </ul> </li> </ul> <p>Slide the power switch to turn on the computer. Data not saved is lost.</p>
<p>The computer does not power off (Windows does not shut down)</p>	<ul style="list-style-type: none"> <li>● If a peripheral is connected, disconnect it, and then shut down. If it is possible to shut down when the peripheral is disconnected, then there may be a problem with the peripheral. Consult the peripheral manufacturer.</li> <li>● Also check the items in "No response". (→ page 38)</li> <li>● If it is no longer possible to shut down Windows after installing application software, click [start] - [Control Panel] - [Add or Remove Programs], and remove the installed application. If it is possible to shut down when the application is removed, then consult the application software manufacturer.</li> <li>● Check a disk error using the following procedure: <ol style="list-style-type: none"> <li>① Click [start] - [My Computer], right-click [Local Disk(C:)] and click [Properties].</li> <li>② Click [Tools] - [Check Now].</li> <li>③ In [Check disk options], add the checkmark for [Automatically fix file system errors] and [Scan for and attempt recovery of bad sectors], and click [Start]. The time taken to check the disk depends on the settings in [Check disk options].</li> </ol> <p>If the disk check does not solve the problem, perform the reinstallation procedure and return the hard disk to its condition at the time of purchase. (→ page 40)</p> </li> </ul>

# Dealing with Problems (Summary)

## ◆Problems with Passwords and Messages

Even after entering the password, [Type your password] is displayed again	<ul style="list-style-type: none"> <li>● The computer may be in “ten-key” mode. If <b>[NumLk]</b> lights up, press the <b>NumLk</b> key to disable the ten-key mode, and then input.</li> <li>● The computer may be in Caps Lock mode. If <b>[Caps Lock]</b> lights up, press the <b>Caps Lock</b> key to disable the Caps Lock mode, and then input.</li> </ul>
[Enter Password] is displayed	<ul style="list-style-type: none"> <li>● Input your Supervisor Password or User Password. If you have forgotten it, contact your technical support office.</li> </ul>
When resuming from the standby or hibernation mode, [Enter Password] does not appear	<ul style="list-style-type: none"> <li>● Even when a password has been set in the [Security] menu of the Setup Utility, and [Password on boot] is set to [Enable], [Enter Password] does not appear when the computer resumes from the standby or hibernation mode. Set the Windows password with the following procedure, and make input of the Windows password required.             <ol style="list-style-type: none"> <li>① Click the account to change in [start] - [Control Panel] - [User Accounts] and set the password.</li> <li>② Add the checkmark for [Prompt for password when computer resumes from standby] in [Control Panel] - [Performance and Maintenance] - [Power Options] - [Advanced].</li> </ol> </li> </ul>
When the administrator password is forgotten	<ul style="list-style-type: none"> <li>● Check whether you have created a password reset disk.             <ul style="list-style-type: none"> <li>• If you have: A message is displayed when you fail to correctly enter the password. Follow the message's instructions and set the password again.</li> <li>• If you have not: Perform the reinstallation procedure and return the hard disk to its condition at the time of purchase, then set up Windows and reset the password.</li> </ul> </li> </ul>
Windows does not start up and numbers or messages appear	<ul style="list-style-type: none"> <li>● This is a system startup error. Refer to "List of Error Codes" (→ page 33)</li> <li>● If “Remove disks or other media. Press any key to restart” is displayed: → page 35</li> </ul>

## ◆Problems with Display

Screen is too dark or becomes darker	<ul style="list-style-type: none"> <li>● Press the <b>Fn+F2</b> key. This makes the screen lighter.</li> <li>● If the screen becomes darker after disconnecting the AC adaptor: The computer has different set brightness levels for when the AC adaptor is connected and for when it is not connected. If you press the <b>Fn+F2</b> key to increase the brightness when the AC adaptor is not connected, this brightness is maintained, and determines the brightness next time the AC adaptor is disconnected. (Making the display brighter shortens the battery operating time.)</li> </ul>
An afterimage appears (e.g., the key green, red, and blue dots remain on the display) or there are dots not displaying the correct colors	<ul style="list-style-type: none"> <li>● If an image is displayed for a prolonged period of time, an afterimage may appear. This is not a malfunction. The afterimage will disappear when a different screen is displayed.</li> <li>● High-precision and advanced technologies are used in the production of color liquid crystal displays (color LCDs). Therefore, if 0.002% or less of the picture's elements either fail to light or remain constantly lit (that means that more than 99.998% of the elements are functioning properly), this is not considered a defect.</li> </ul>

## ◆ Problems with Display

Nothing is displayed on the screen	<ul style="list-style-type: none"> <li>● Check if the power-saving mode is active. <ul style="list-style-type: none"> <li>• If the power indicator is lit: The display is turned off. Press a key with no independent effect, such as the <b>Ctrl</b> key or the <b>Shift</b> key. Do not use a key that may make a selection (<b>Enter</b>, <b>Space</b>, <b>Esc</b>, <b>Y</b>, <b>N</b>, numeric keys, and so on).</li> <li>• If the power indicator is blinking or is not lit: The standby mode or hibernation mode is entered. Slide the power switch.</li> </ul> </li> <li>● The display destination may be set to the external display. Try changing the display destination by pressing the <b>Fn+F3</b> key. If you want to switch the display destination repeatedly by pressing the <b>Fn+F3</b> key, make sure that the display destination has switched completely each time before pressing the <b>Fn+F3</b> key again.</li> <li>● The screen may become darker. Press the <b>Fn+F2</b> key to make the screen brighter.</li> </ul>
There is an afterimage	<ul style="list-style-type: none"> <li>● Display a different screen. If the same screen is displayed for a long time, this may leave an afterimage.</li> </ul>
The screen becomes disordered	<ul style="list-style-type: none"> <li>● The screen display may become distorted if the resolution or number of colors is changed, or if an external display is connected or disconnected while the computer is operating. Restart the computer.</li> </ul>
The LCD brightness changes a few times when the AC adaptor is disconnected	<ul style="list-style-type: none"> <li>● If [Intel(R) Display Power Saving Technology] is active, the LCD brightness changes automatically. (→ "Computing on the Road" in onscreen Reference Manual).</li> </ul>
Image colors are not reproduced as expected when displaying photographs or other images	<ul style="list-style-type: none"> <li>● We recommend removing the checkmark from [Intel(R) Display Power Saving Technology]. (→ "Computing on the Road" in onscreen Reference Manual).</li> </ul>
Nothing appears on the external display, or the display is not correct	<ul style="list-style-type: none"> <li>● Check that the external display cables are correctly connected.</li> <li>● Check that the external display is turned on.</li> <li>● Check that the external display settings are correct.</li> <li>● When an external display not compatible with the power-saving mode is used with the computer, the display may not function correctly when the computer enters the power-saving mode. In this case, turn on the external display again. However, in the case of some external displays, the screen display may be distorted or the mouse cursor may not be properly displayed depending on the settings. In this case, try setting the number of colors, screen area (resolution), and refresh rate to smaller values.</li> </ul>
To use both the external display and the internal LCD	<ul style="list-style-type: none"> <li>● Connect the external display, then press the <b>Fn + F3</b> key to switch the display. If this does not switch the display, use the following procedure. <ol style="list-style-type: none"> <li>① Click [start] - [Control Panel], from the [See Also] area click [Other Control Panel Options], then click [Intel(R) GMA Driver for Mobile] - [Devices].</li> <li>② Click the display destination, and click [OK]. <ul style="list-style-type: none"> <li>• When the screen is displayed to a simultaneous display: [Intel(R) Dual Display Clone]</li> <li>• When Extended Desktop mode is set: [Extended Desktop]</li> </ul> </li> </ol> </li> <li>● When [Command Prompt] is set to "Full Screen" by pressing the <b>Alt + Enter</b> key, the screen is displayed on one of the displays only. Press the <b>Alt + Enter</b> key to return to the window display.</li> <li>● Simultaneous display cannot be used until Windows startup is complete (during Setup Utility, etc.).</li> </ul>

# Dealing with Problems (Summary)

## ◆ Problems with Operation during Use

Some applications may not work properly	<ul style="list-style-type: none"> <li>● When switching to a different user with the Fast User Switching function, the following problems may occur:             <ul style="list-style-type: none"> <li>• Some applications may not work properly.</li> <li>• Key combination with the <b>Fn</b> key may not work.</li> <li>• It may not be possible to set the settings of the display.</li> <li>• The wireless LAN cannot be used.</li> </ul> </li> </ul> <p>In this case, log off all users without using Fast User Switching function, and try the operation once more. If the problem persists, restart the computer.</p> <ul style="list-style-type: none"> <li>● Some software applications installed after the time of purchase are not compatible with Windows XP Service Pack 2. Refer to software maker's homepage or other sources.</li> </ul>
No response	<ul style="list-style-type: none"> <li>● Is there an input screen (e.g., password input screen at startup) hidden behind another window? Use the <b>Alt+Tab</b> key to check for other windows being displayed.</li> <li>● Press the <b>Ctrl+Shift+Esc</b> key to open Task Manager and close the software application which is not responding.</li> <li>● After sliding the power switch for at least four seconds to turn off the computer, turn on again.</li> </ul> <p>If Windows runs correctly, but the application software does not start, click [start] - [Control Panel] - [Add or Remove Programs] and remove the failing application software, then reinstall the application software.</p>

## ◆ Problems with Battery

The battery indicator is lights red	<ul style="list-style-type: none"> <li>● The battery level is very low (the charge is approx. 9% or less).</li> <li>● Connect the AC adaptor. You can use the computer when the indicator light is orange. If you do not have an AC adaptor, save your data and power off your computer. After replacing the battery pack with a fully charged one, turn your computer on again.</li> </ul>
The battery indicator is blinking	<ul style="list-style-type: none"> <li>● If blinking red: Quickly save your data and power off your computer. Remove the battery pack and disconnect the AC adaptor, then connect them again. If the problem persists, contact your technical support office. The battery pack or charging circuit may be defective.</li> <li>● If blinking orange:             <ul style="list-style-type: none"> <li>• Battery cannot be recharged temporarily because the internal temperature of the battery pack is outside the acceptable temperature range for recharging. Your computer can be used normally in this state. Once the range requirement is satisfied, charging begins automatically.</li> <li>• Software applications and peripheral devices (USB devices, etc.) are consuming too much power. Exit the software applications currently running. Once the range requirement is satisfied, charging begins automatically.</li> </ul> </li> </ul>
The battery indicator is flashing	<ul style="list-style-type: none"> <li>● The battery is recharging. If [Battery Charging Indicator] in [Main] menu of the Setup Utility is set to [Flashing], the indicator will alternately become lighter and darker.</li> </ul>

## ◆ Problems with Onscreen Reference Manual

The Reference Manual is not displayed	<ul style="list-style-type: none"><li>● Is Adobe Reader installed? If you have uninstalled Adobe Reader, install using the following procedures.<ol style="list-style-type: none"><li>① Log on to Windows with the administrator authority.</li><li>② Click [start] - [Run], input [c:\util\reader\AdbeRdr70_enu_full.exe], then click [OK]. Install Adobe Reader by following the instructions on the screen.</li><li>③ Update Adobe Reader to its latest version. If your computer is connected to the Internet, start up Adobe Reader and click [Help] - [Check for updates now...].</li></ol></li></ul>
---------------------------------------	---

## ◆ Problems with Expanding Memory

You do not know the available RAM module	→ page 52
To check if the additional RAM module has been installed successfully	<ul style="list-style-type: none"><li>● If the installation is successful, the main memory and total RAM module size appears in the [Information] menu of the Setup Utility.</li><li>● If the RAM module is not confirmed:<ul style="list-style-type: none"><li>• Turn the computer off and reinsert the RAM module.</li><li>• Confirm the recommended specifications. Regarding the RAM module, refer to "Expanding Memory" or "Specifications."</li></ul></li></ul>

# Reinstalling Software

When reinstallation procedure is performed, the contents of the hard disk will be erased. Be sure to back up data on your hard disk to another media or to an external hard disk before running the reinstallation procedure.

The reinstallation procedure will return the computer to its original condition.

- If you have created partitions for data, the data may be erased or become corrupt as a result of the reinstallation procedure.

## ◆What is “Reinstallation”?

Reinstallation refers to formatting the hard disk, and reinstalling Windows.

## ◆When is “Reinstallation” necessary?

- When Windows does not start up, or when Windows operation is unstable and cannot be recovered.
- When using the hard disk with two partitions.

## Before Reinstallation

### ◆Preparing

- Product Recovery DVD-ROM (included)
- Panasonic DVD-ROM & CD-R/RW drive (optional): CF-VDRRT1M, CF-VDRRT2W, CF-VDRRT3W

### ◆Confirm the following

- Remove all peripherals (including a mini port replicator) and SD memory cards (except for the DVD-ROM & CD-R/RW drive). Especially, when a USB floppy disk drive is connected, the reinstallation does not operate properly. Remove them.

### ◆Reinstallation Procedure

Connect the DVD-ROM & CD-R/RW drive



Change the settings in the Setup Utility.



Use the Product Recovery DVD-ROM to execute reinstallation. (About 20 minutes)



Return the Setup Utility settings to their default values.



Setup Windows.



Change the settings in the Setup Utility. (Only when necessary)



If you can connect to the Internet, perform Windows Update.  
(→ “To Update this Computer to its Latest Version” in onscreen Reference Manual)



# Reinstalling

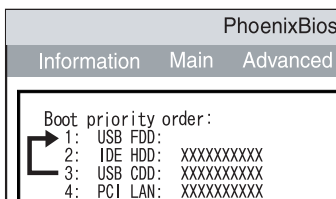
## 1 Turn off the computer and connect the DVD-ROM & CD-R/RW drive to the computer, then connect the AC adaptor.

Do not interrupt the reinstallation procedure before completion, for example by turning off the computer or pressing the **Ctrl + Alt + Del** key, as this may prevent Windows from starting up, or may cause data to be lost so that the reinstallation procedure cannot be executed.

## 2 Change the settings in the Setup Utility.

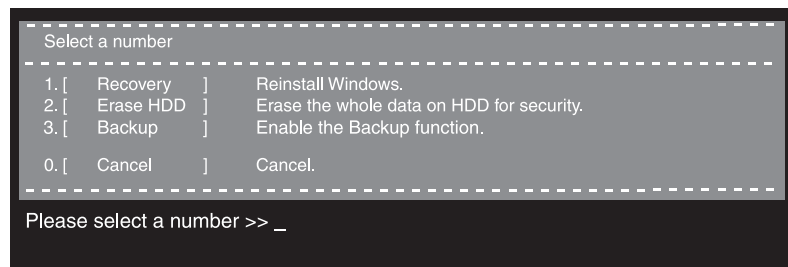
Make the following settings.

- Return settings to the status at the time of purchase.
  - Change settings to enable startup from DVD-ROM & CD-R/RW drive. If you change the settings from that at the time of purchase, we recommend that you make a note of the settings that are changed.
- ① Turn on the computer, and press the **F2** key while [Panasonic] boot screen is displayed.  
The Setup Utility will start up.
    - If the password has been set, enter the Supervisor Password, and press the **Enter** key.
  - ② Press the **F9** key.  
At the confirmation message, select [Yes] and press the **Enter** key.
  - ③ Select the [Boot] menu, then select [USB CDD] and press the **F6** key until [USB CDD] is at the top of [Boot priority order].
  - ④ Place the Product Recovery DVD-ROM into the DVD-ROM & CD-R/RW drive.
  - ⑤ Press the **F10** key.  
At the confirmation message, select [Yes] and press the **Enter** key.  
The Setup Utility will close, and the computer will restart.
    - If the password has been set, enter the Supervisor Password, and press the **Enter** key.



## 3 Use the Product Recovery DVD-ROM to execute reinstallation.

- ① Press the **1** key to execute [1. [Recovery]].  
(All of the screens below are only examples.)



<When the hard disk backup function has been enabled>  
When the message [The Backup function has been enabled. If [Recovery] or [Erase HDD] is executed, the Backup function will be disabled, and your Backup data will be lost.] appears, press the **Y** key.

- ② If you agree, press the **1** key.  
If you do not agree, press the **2** key.
  - If you press the **1** key the menu will be displayed.

- If you press the **2** key the reinstallation will be canceled.

```
-----
In order to continue with the recovery process, you must agree to
the following:
(1) this software may be used only for restoring or reinstalling software on
the hard disk of the computer system with which the Product Recovery
DVD-ROM(s) were originally provided.
(2) the Microsoft product(s) contained on the Product Recovery DVD-ROM(s)
are subject to the terms of each End User License Agreement which is
indicated at installation process in such product(s)
-----

1. Yes, I agree to the provisions above and wish to continue!
2. No, I do not agree to the provisions above and do not wish to continue!

Please select a number >> _
```

③ Make a selection from the menu.

- To return the computer to its status at the time of purchase  
Press the **1** key.
- To divide the hard disk into two partitions (for OS and data)  
Press the **2** key.



Enter the basic partition size (GB) for the operating system installation and press the **Enter** key.

- You can cancel this operation by pressing the **0** key.
- The data partition size is the remainder after subtracting the basic partition size. (Data partition: 1 GB or more)  
Maximum settable size differs depending on the model.
- To reinstall Windows in the first partition without changing the partition configuration  
Press the **3** key.
  - The first partition size must be 6 GB or more of the hard disk size.  
Reinstallation cannot be performed with a small partition size.

<When the hard disk backup function has been enabled>

If you select [1] or [2], the message [The Backup function has been enabled. If [Recovery] is executed, the Backup function will be disabled, and your Backup data will be lost.] appears. In this case, press the **Y** key.

If the message [Computer must be rebooted in order to execute [Recovery]] appears, press the **R** key.

④ At the confirmation message, press the **Y** key.

- The operation of reinstallation for the hard disk starts automatically. (The operations take about 20 minutes.)
- Do not interrupt the reinstallation procedure before completion, for example by turning off the computer or pressing the **Ctrl + Alt + Del** key, as this may prevent Windows from starting up, or may cause data to be lost so that the reinstallation procedure cannot be executed.

⑤ The message "[Recovery] is complete" will be displayed. Remove the Product Recovery DVD-ROM, and press any key to shut down the computer, then remove the DVD-ROM & CD-R/RW drive.

## 4 Return the Setup Utility settings to their default values.

Return the Setup Utility to its settings at the time of purchase to ensure proper setup of Windows.

- ① Turn on the computer, and press the **F2** key while [Panasonic] boot screen is displayed.  
The Setup Utility will start up.  
If the password has been set, enter the Supervisor Password, and press the **Enter** key.
- ② Press the **F9** key.  
At the confirmation message, select [Yes] and press the **Enter** key.
- ③ Press the **F10** key.  
At the confirmation message, select [Yes] and press the **Enter** key.  
The Setup Utility will close, and the computer will restart.

---

**5** Setup Windows. (→ page 16)

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**6** Run the Setup Utility and change the settings where necessary.

(The Setup Utility settings will return to their default values. Even the security settings with the exception of the password(s), date and time will return to their default values.)

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**7** If you can connect to the Internet, perform Windows Update.

(→ "To Update this Computer to its Latest Version" in onscreen Reference Manual)

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# Hard Disk Backup Function

The hard disk backup function creates a backup area (storage area) on the hard disk. This area is to back up (store) hard disk contents or restore backed up contents to their original locations.

By backing up the data on your hard disk to a backup area, you can protect your data from loss or damage resulting from operational errors or other factors. Also, you can back up or restore hard disk contents using this computer alone, without having to use other media or peripheral devices.

At the time of purchase, the hard disk backup function is disabled. If you follow the procedure below to create a backup area, the hard disk backup function will be enabled, and you will be able to back up your data. Note, that once the backup function has been enabled, you will have to perform the reinstallation procedure to disable it again.

The hard disk backup function cannot back up or restore data properly if there is a problem with the hard disk when the data is backed up or restored. Note that if an error occurs while data is being restored, whether as a result of an unexpected malfunction, incorrect operation, or other reason, the data in the hard disk (data before restoration) may be lost.

Matsushita Electric Industrial Co., Ltd. will bear no responsibility for any damages suffered by the user (including loss of data) as a result of the use of this function.

## Before Using a Hard Disk Backup Function

### ◆Preparing

- You will need the Product Recovery DVD-ROM (included) and Panasonic DVD-ROM & CD-R/RW drive (optional): CF-VDRRT1M, CF-VDRRT2W, CF-VDRRT3W.
- Disconnect or remove all peripheral devices (including a mini port replicator), SD memory cards (except for the DVD-ROM & CD-R/RW drive). Take care to disconnect the USB floppy disk drive, as the backup area may not be created properly while these devices are connected.
- Be sure the AC adaptor is connected to the computer.
- If the hard disk malfunctions, it will be impossible to read the data stored on it. We recommend that you also back up important data to a location other than the hard disk (an external hard disk or other media).
- Execute a disk error check using the following procedure.
  - ① Display [Local Disk(C:) Properties].  
Right-click [Local Disk(C:)] in [start] - [My Computer], and click [Properties].
  - ② Click [Check Now] from [Tools].
  - ③ In [Check Disk Local Disk], click [Start] without adding a checkmark beside any of the items.  
If a message is displayed indicating that there is an error in the disk, display [Check Disk Local Disk], and add a checkmark for [Automatically fix file system errors] and [Scan for and attempt recovery of bad sectors], click [Start], and check for disk errors again.

### ◆Precautions

- To divide the partition, make the selection when the backup area is created (→ page 47 step ⑦).
- A backup area cannot be created if the hard disk is already divided into several partitions. Return the computer to its condition at the time of purchase (one partition only), and create the backup area.
- If the partition configuration is changed (partitions created, size changed, etc.) after the backup area has been created, it will no longer be possible to execute the backup function. To change the configuration, it is necessary to return the computer to its condition at the time of purchase, and then create the backup area again.
- The hard disk backup function will only work for the internal hard disk. This function does not work with an external hard disk.
- Backup and restore functions will not operate if the hard disk has been damaged.
- Do not use the NTFS file system compression function, as this may result in insufficient capacity of the backup area.
- The hard disk backup function does not accommodate dynamic disks. Do not convert the hard disk to a dynamic disk.

## NOTE

- Regarding backup area
  - Requires availability of at least half of the entire hard disk. Without sufficient space available, the backup area cannot be created.
  - When the backup area is created, the usable hard disk capacity will be reduced to less than half.
  - The backup area cannot be accessed from Windows. For this reason, backed up data cannot be copied to CD-R or other removable disk media.
  - When the hard disk backup function is executed, data in the backup area will be overwritten. If newly created or edited data is backed up later, data stored previously in the backup area will be lost.

## Create a Backup Area

- ① Turn off the computer and connect the DVD-ROM & CD-R/RW drive to the computer.
- ② Turn the computer on, and press the **F2** key while [Panasonic] boot screen is displayed.  
The Setup Utility will start up.  
If a password has been set, enter the Supervisor Password.  
You cannot register [Boot] menu with a User Password.
- ③ Select the [Boot] menu, then select [USB CDD] and press the **F6** key until [USB CDD] is at the top of [Boot priority order].
- ④ Place the Product Recovery DVD-ROM into the DVD-ROM & CD-R/RW drive, then press the **F10** key.  
At the confirmation message, select [Yes] and press the **Enter** key.  
The computer will restart. If [Enter Password] is displayed during the following procedures, input the Supervisor Password or the User Password.  
This screen should appear.

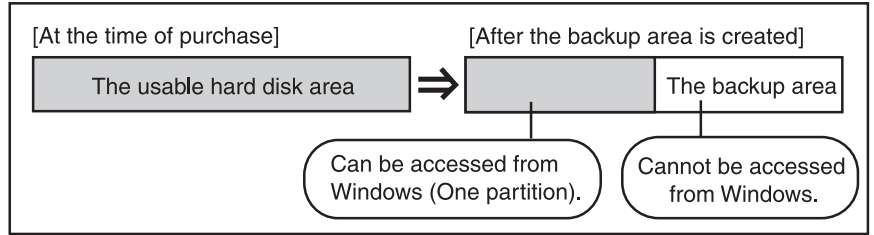
```
-----  
Select a number  
-----  
1. [ Recovery ] Reinstall Windows.  
2. [ Erase HDD ] Erase the whole data on HDD for security.  
3. [ Backup   ] Enable the Backup function.  
  
0. [ Cancel   ] Cancel.  
-----
```

- ⑤ Press the **3** key to execute [3. [Backup]].

## CAUTION

- When dividing the hard disk into partitions  
Do not execute [1. [Recovery]] to divide the hard disk into partitions. The hard disk backup function cannot be enabled after the hard disk has been partitioned.  
Use step ⑦ to divide the hard disk.
- ⑥ At the confirmation message, press the **Y** key.
  - ⑦ Select how to divide the hard disk from the menu.  
<To create a backup area and enable the backup function without dividing the hard disk>  
Select [1].

# Hard Disk Backup Function

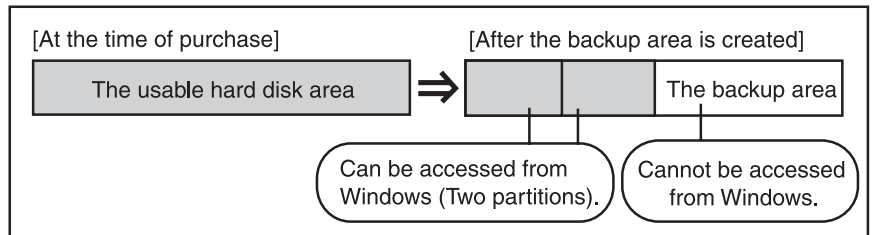


<To create a backup area and divide hard disk into two partitions, for OS and data>

Select [2], enter the partition size (GB), and press the **Enter** key.

- You can cancel this operation by pressing the **0** key.
- The data partition size will be the maximum settable size less the number entered above.

The maximum settable size will differ depending on models.



- ⑧ At the confirmation message, press the **Y** key.  
The backup area is then created.
- ⑨ When the message [You must reboot in order to enable the Backup function.] appears, remove the Product Recovery DVD-ROM, and press any key to restart the computer. The computer is restarted, then the backup process will begin.
- ⑩ When the message [[Backup] is complete] appears, press the **Ctrl + Alt + Del** key to restart the computer.
  - Do not press the **Ctrl + Alt + Del** key until the message is displayed.
- ⑪ After logging on to Windows, a message will appear advising that a new device has been installed and that the computer must be restarted to enable the settings. Select [Yes] to restart the computer.

## NOTE

- The [Boot] menu in the Setup Utility is set to start up from the DVD-ROM & CD-R/RW drive. Change this setting if necessary.
- The next time the backup or restore functions are executed, follow the procedure for [Backing Up and Restoring Data].

## Backing Up and Restoring Data

### CAUTION

- Before executing the backup function, execute a disk error check (→ page 46).
- Do not interrupt the backup or restore functions before completion, for example by turning off the power or pressing the **Ctrl + Alt + Del** key, as this may prevent Windows from starting up, or may cause data to be lost so that the backup and restore functions cannot be executed.

- ① Turn the computer on, and press the **F2** key while [Panasonic] boot screen is displayed.  
The Setup Utility will start up.  
If a password has been set, enter the Supervisor Password or the User Password.



- ② Select [Exit] menu, then select [Hard Disk Backup / Restore] and press the **Enter** key.

At the confirmation message, select [Yes], and press the **Enter** key.

- ③ Select the operation to be executed from the menu.  
<To back up hard disk contents to the backup area>

- (1) Press the **1** key to execute [1. [Backup]].

(When dividing the hard disk into two partitions, select the backup method at next screen.)

- (2) At the confirmation message, press the **Y** key.

The backup process will begin.

- <To restore backed up contents to the hard disk>

- (1) Press the **2** key to execute [2. [Restore]].

(When data is backed up in two partitions, select the restore method at next screen.)

- (2) At the confirmation message, press the **Y** key.

The restore process will begin.

### NOTE

- The time required to complete the backup or restore process differs depending on the data volume.

- ④ When the message [[Backup] is complete] or [[Restore] is complete] is displayed, press the **Ctrl + Alt + Del** key to restart the computer.

- If the backup or restore process was interrupted before completion, for example if the power was turned off, execute the process again.
- When a new device is installed and a message appears advising that the computer must be restarted to enable the settings, select [Yes] to restart the computer.

### CAUTION

- When the hard disk backup function has been enabled, the backed up data will not be erased even if a commercial data erasing utility or similar software is used to erase all data from user-accessible area. You can use the hard disk data erase utility included in this computer (→ page 50) to erase all data on the hard disk, including backed up data. Use this hard disk data erase utility before disposing of or transferring ownership of this computer.
- Occasionally, the message [#1805 cannot write image file] will be displayed, and the backup function will be interrupted. If this error occurs, execute the backup function again. After this, if the backup function is completed properly, then there is no problem in the hard disk.

- **To disable the hard disk backup function**

Perform the reinstallation procedure. All data in the backup area and the hard disk will be erased.

Conduct steps 1-3 ③ for [Reinstalling Software] (→ page 41). Select [1] or [2] to execute the reinstallation at the screen for executing the reinstallation.

- When [1] is selected, the hard disk backup function can be disabled.
- When [2] is selected, the hard disk backup function can be disabled, but in this case, because the hard disk has been divided into partitions, the hard disk backup function cannot be re-enabled (→ page 32).
- When [3] is selected, the hard disk backup function cannot be disabled.

# When Disposing of This Computer

When disposing of or transferring ownership of this computer, erase all data on the hard disk in order to prevent the theft of hard disk data. Even if you delete data or initialize the hard disk through normal Windows commands, data can still be read using special software. In order to erase all data, either have the data erased by a specialist (at a charge) or use the hard disk data erase utility (included). (Note that this hard disk data erase utility does not guarantee that data will be completely erased.)

Also, note that if you transfer ownership of this computer without deleting commercial software that you have installed to the hard disk, you may be in violation of the licensing agreement for that software.

## Hard Disk Data Erase Utility

This computer is equipped with a utility for erasing hard disk data.

When disposing of or transferring ownership of this computer, erase all data on the hard disk in order to prevent the theft of hard disk data following the steps below.

The hard disk data erase utility erases data using an overwriting method, but there is a possibility that due to malfunctions or other operational errors, data may not be completely erased. There are also specialized devices that may be able to read data that has been erased using this method. If you need to erase highly confidential data, we recommend that you contact a company that specializes in this process. Matsushita Electric Industrial Co., Ltd. will bear no responsibility for losses or damages suffered as a result of the use of this utility.

## Before Erasing Data

### ◆ Preparing

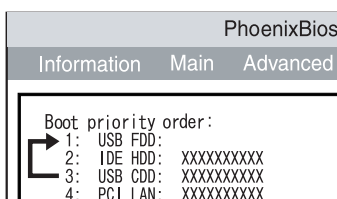
- Product Recovery DVD-ROM (included)
- Panasonic DVD-ROM & CD-R/RW drive (optional): CF-VDRRT1M, CF-VDRRT2W, CF-VDRRT3W

### ◆ Confirm the followings

- Be sure the AC adaptor is connected until the procedure is completed.
- This utility can only be used for internal hard disk. It cannot be used to erase data from external hard disks.
- This utility cannot erase data from damaged disk.
- This utility cannot erase data for specific partitions.
- After executing this utility, the computer cannot be booted from the hard disk.
- The backup area and the data in the backup area will be erased.

## Completely Erasing Data

- ① Turn off the computer and connect the DVD-ROM & CD-R/RW drive.
- ② Turn the computer on, and press the **F2** key while [Panasonic] boot screen is displayed.  
The Setup Utility will start up.  
If the password has been set, enter the Supervisor Password, and press the **Enter** key. The [Boot] menu cannot be changed with User Password.
- ③ Select the [Boot] menu, then select [USB CDD] and press the **F6** key until [USB CDD] is at the top of [Boot priority order].
- ④ Place the Product Recovery DVD-ROM into the DVD-ROM & CD-R/RW drive.
- ⑤ Press the **F10** key.  
At the confirmation message, select [Yes] and press the **Enter** key.  
The Setup Utility will close, and the computer will restart.  
If [Enter Password] is displayed during the following procedure, enter the Supervisor Password or User Password.  
<When the hard disk backup function has been enabled>  
When the message [The Backup function has been enabled...] appears, press the **Y** key.
- ⑥ When the message "Select a number" is displayed, press the **2** key and perform [2. [Erase HDD]].



(You can cancel this operation by pressing the **O** key.)

The confirmation message will be displayed.

<When the hard disk backup function has been enabled>

When the message [The Backup function has been enabled...] appears, press the **Y** key.

When the message [Computer must be rebooted in order to execute [Erase HDD]] appears, press the **R** key.

⑦ Press the **Y** key.

Hard Disk Data Erase Utility will start.

⑧ When [Start menu] is displayed, press the **Enter** key.

⑨ The approximate time required for erasing data will be displayed. Press the **Space** key.

⑩ At the confirmation message, press the **Enter** key.

The operation of erasing the hard disk starts.

- If necessary, the "hard disk data erase" operation can be cancelled after it has begun by pressing the **Ctrl+C** key.

If the operation is cancelled before being completed, a part of data will not be erased.

⑪ The message "Hard disk data has been deleted" will be displayed.

Remove the Product Recovery DVD-ROM, and press any key to shut down the computer.

- If a problem occurred during the operation, an error message will be displayed.

# Specifications

## ● Main Specifications

Model No.		CF-T4GWCTZBM	
CPU/ Secondary cache memory		Intel® Pentium® M Processor Ultra Low Voltage 753 (1.20 GHz, 2 MB*1 L2 cache, 400 MHz FSB)	
Chip Set		Intel® 915 GMS Express chip set	
Main Memory		512 MB*1, DDR2 SDRAM (1024 MB*1 Max.)	
Video Memory		UMA (128 MB*1 Max.)*2	
Hard Disk Drive (Replaceable)		40 GB*3	
Display Method		12.1 XGA type (TFT) (1024 × 768 dots)	
Internal LCD Display		65,536/16,777,216 colors (1024 × 768 dots)*4	
External Display*5		65,536/16,777,216 colors (800 × 600 dots/1024 × 768 dots/1280 × 768 dots/1280 × 1024 dots/1600 × 1200 dots/2048 × 1536 dots)	
Simultaneous Display on LCD + External Display*5		65,536/16,777,216 colors (800 × 600 dots, 1024 × 768 dots)*4	
Wireless LAN		Built-in Intel® PRO/Wireless 2915 ABG (→ page 53)	
LAN*6		IEEE 802.3 10Base-T, IEEE 802.3u 100Base-TX	
Modem		Data: 56 kbps (V.92) FAX: 14.4 kbps	
Sound		WAVE and MIDI playback, Monaural Speaker (built in)	
Card Slots		PC Card Slot × 1: (One Type I or Type II, Allowable current 3.3 V: 400 mA, 5 V: 400 mA) SD Memory Card Slot*7 × 1	
RAM Module Slot		DDR2 SDRAM, 172-pin, 1.8 V, Micro DIMM, PC2-3200 Compliant*8	
Interface		USB Ports × 2 (USB2.0 × 2)*9 / Modem Port (RJ-11) / LAN Port (RJ-45)*6 / External Display Port: Mini Dsub 15-pin female / Microphone Jack: Miniature jack, 3.5 DIA / Headphone Jack: Miniature jack, 3.5 DIA / Mini Port Replicator connector: Dedicated 50-pin male	
Keyboard/Pointing Device		83 keys/Touch Pad/Touchscreen (stylus (included) touch capable)	
Power		AC adaptor or Battery pack	
AC Adaptor*10		Input: 100 V - 240 V AC, 50 Hz/60 Hz Output: 16 V DC, 2.5 A	
Battery Pack		Li-ion 11.1 V, 7.65 Ah	
Operating Time*11		Approx. 6 hours -12 hours*12 (Approx. 8 hours*13) (Disable Economy mode (ECO))	
Charging Time*14		Approx. 5 hours (Power off)/Approx. 7 hours (Power on)	
Power Consumption*15		Approx. 35 W*16 / Approx. 40 W (maximum when recharging in the ON state)	
Physical Dimensions (W × H × D) (excluding the stylus holder)		<ul style="list-style-type: none"> <li>Including protrusion of the hand strap 268 mm × 28.1 mm (at the front)/66.9 mm (at the rear) × 210 mm {10.6 " × 1.1 " /2.7 " × 8.3 "}</li> <li>Excluding protrusion of the hand strap 268 mm × 28.1 mm (at the front)/49.1 mm (at the rear) × 210 mm {10.5 " × 1.1 " /2.0 " × 8.3 "}</li> </ul>	
Weight*17		Approx. 1520 g {3.4 lb.} (including the stylus)	
Environment	Operation	Temperature	5°C to 35°C {41°F to 95°F}
		Humidity	30% to 80% RH (No condensation)
	Storage	Temperature	-20°C to 60°C {-4°F to 140°F}
		Humidity	30% to 90% RH (No condensation)
OS*18		Microsoft® Windows® XP Professional with Service Pack 2 with Advanced Security Technologies (NTFS File system)	
Pre-installed Software*18		Microsoft® Internet Explorer 6 Service Pack 2 / DirectX 9.0 c / Microsoft® Windows® Media Player 10 / Microsoft® Windows® Movie Maker 2.1 / Microsoft® .NET Framework 1.1 / Adobe Reader / Intel® PROSet/Wireless Software / SD Utility / Icon Enlarger / Loupe Utility / Touch Pad Utility / DMI Viewer / PC Information Viewer / Display Rotation Tool / Hotkey Settings / Wireless LAN Switch Utility / Economy Mode (ECO) Setting Utility / Battery Recalibration Utility  Setup Utility / Hard Disk Data Erase Utility*19 / Hard Disk Backup Utility*19	

- \*1 1 MB = 1,048,576 bytes
- \*2 A segment of the main memory is allotted automatically depending on the computer's operating status. The size of the Video Memory cannot be set by the user.
- \*3 1 GB = 1,000,000,000 bytes. Operating system or some application software will report as fewer GB.
- \*4 A 16,777,216 color display is achieved by using the dithering function.
- \*5 Display may be impossible using some connected external displays.
- \*6 Some devices cannot be used depending on the port type.
- \*7 Operation has been confirmed for Panasonic SD memory cards with up to 2 GB capacity. The transfer rate using the SD memory card slot on this computer is 8 MB per second (this is a theoretical value, and differs from actual speeds). The transfer rate is 8 MB per second even if you use an SD memory card that supports high-speed transfer rates. Does not guarantee connection/operation of all SD devices. Does not support MultiMedia card. Do not insert MultiMedia card.
- \*8 Only a RAM module designed for DDR2 (PC2-3200) can be added (Panasonic : CF-BAV0256U / CF-BAV0512U). JEDEC standard 214 pin Micro DIMM cannot be used. PC2100 / PC2700 172 pin Micro DIMM cannot be used.
- \*9 Does not guarantee operation of all USB-compatible peripherals.
- \*10 <Only for North America>  
The AC adaptor is compatible with power sources up to 240 V AC adaptor. This computer is supplied with a 125 V AC compatible AC cord.
- \*11 Varies depending on the usage conditions, CPU speed, etc. Measured value when the power saving function on the USB2.0 USB Root Hub is set to on. (At the time of purchase, the power saving function is set to off. → page 18)  
When Economy Mode (ECO) is enabled, the operating time becomes approximately 20% shorter than when it is disabled.
- \*12 Measured using BatteryMark™ Version 4.0.1 (LCD brightness : Maximum - Minimum).
- \*13 Measured using MobileMark™ 2002 (LCD brightness : 60 cd/m<sup>2</sup>).
- \*14 Varies depending on the usage conditions, CPU speed, etc.  
It may take a long time to charge a fully discharged battery.
- \*15 Approx. 1.5 W when the battery pack is fully charged (or not being charged) and the computer is off.
- \*16 Rated power consumption.
- \*17 Average value. May differ depending on models.
- \*18 Operations of this computer are not guaranteed except for the pre-installed OS.
- \*19 The Product Recovery DVD-ROM is required.

● Wireless LAN

Data Transfer Rates	IEEE802.11a: 54/48/36/24/18/12/9/6 Mbps (automatically switched) <sup>*20</sup> IEEE802.11b: 11/5.5/2/1 Mbps (automatically switched) <sup>*20</sup> IEEE802.11g: 54/48/36/24/18/12/9/6 Mbps (automatically switched) <sup>*20</sup>
Standard Supported	IEEE802.11a/IEEE802.11b/IEEE802.11g
Transmission Method	OFDM system, DS-SS system
Wireless Channels Used	IEEE802.11a: Channels 36/40/44/48/52/56/60/64/149/153/157/161/165 IEEE802.11b/ IEEE802.11g: Channels 1 to 11
RF Frequency Band	IEEE802.11a: 5.18 - 5.32 GHz, 5.745 - 5.825 GHz IEEE802.11b/ IEEE802.11g: 2412 - 2462 MHz

<sup>\*20</sup> These are speeds specified in IEEE802.11a+b+g standards. Actual speeds may differ.

# LIMITED WARRANTY

**For U.S.A.**

## PANASONIC PERSONAL COMPUTER AND PERIPHERALS LIMITED WARRANTY

Panasonic Computer Solutions Company (referred to as "Panasonic") will repair this product (other than software, which is covered by a separate warranty) with new or rebuilt parts, free of charge in the U.S.A. for three (3) years from the date of original purchase in the event of a defect in materials or workmanship. This warranty includes the AC adaptor but excludes the batteries and all other options and accessories which are covered for a period of one (1) year from the date of purchase.

This warranty is extended solely to the original purchaser. A purchase receipt or other proof of date of original purchase will be required before warranty performance is rendered.

This warranty only covers failures due to defects in materials or workmanship which occur during normal use. It does not cover damage which occurs in shipment or failures which are caused by products not supplied by Panasonic, or failures which result from alteration, accident, misuse, introduction of liquid or other foreign matter into the unit, abuse, neglect, installation, maladjustment of consumer controls, improper maintenance, modification or service by anyone other than a Factory Service Center or authorized Panasonic Service Dealer, or damage that is attributable to acts of God.

### **Limits and Exclusions:**

There are no other express warranties except as listed below.

PANASONIC SHALL NOT BE LIABLE FOR LOSS OF DATA OR OTHER INCIDENTAL OR CONSEQUENTIAL DAMAGES RESULTING FROM THE USE OF THIS PRODUCT, OR ARISING OUT OF ANY BREACH OF THIS WARRANTY. ALL EXPRESS AND IMPLIED WARRANTIES, INCLUDING THE WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE ARE LIMITED TO THE APPLICABLE WARRANTY PERIOD SET FORTH ABOVE. Some states do not allow the exclusion or limitation of incidental or consequential damages, or limitations on how long an implied warranty lasts, so the above limitations or exclusions may not apply to you.

This limited warranty gives you specific legal rights, and you may also have other rights which vary from state to state. If a problem with your product develops during or after the warranty period, you may contact our representatives at 1-800-LAPTOP5. If the problem is not handled to your satisfaction, then write to the Consumer Affairs Division at the address indicated below.

## SOFTWARE LIMITED WARRANTY

Panasonic Computer Solutions Company (referred to as "Panasonic") warrants to you only that the disk(s) or other media on which the Programs are furnished will be free from defects in materials and workmanship under normal use for a period of sixty (60) days from the date of delivery thereof to you, as evidenced by your purchase receipt.

This is the only warranty Panasonic makes to you. Panasonic does not warrant that the functions contained in the Programs will meet your requirements or that the operation of the Programs will be uninterrupted or error free.

Panasonic's entire liability, and your exclusive remedy under this warranty shall be limited to the replacement, in the United States, of any defective disk or other media which is returned to Panasonic's Authorized Service Center, together with a copy of the purchase receipt, within the aforesaid warranty period.

Anything in the foregoing to the contrary notwithstanding, Panasonic shall have no obligation for any defects in the disk(s) or other media on which the Programs are furnished resulting from your storage thereof, or for defects that have been caused by operation of the disk(s) or other media otherwise than on the Product or in environmental conditions other than those specified by Panasonic by alteration, accident, misuse, abuse, neglect, mishandling, misapplication, installation, maladjustment of consumer controls, improper maintenance, modification of damage that is attributable to acts of God. In addition, Panasonic shall have no obligation for any defects in the disk(s) or other media if you have modified, or attempted to modify any Program.

DURATION OF IMPLIED WARRANTIES, IF ANY, IS LIMITED TO SIXTY (60) DAYS.

PANASONIC ASSUMES NO RISK OF AND SHALL NOT IN ANY CASE BE LIABLE FOR ANY DAMAGES, INCLUDING, WITHOUT LIMITATION, ANY SPECIAL, INCIDENTAL, CONSEQUENTIAL, OR PUNITIVE DAMAGES ARISING FROM BREACH OF WARRANTY OR CONTRACT, NEGLIGENCE OR ANY OTHER LEGAL THEORY, INCLUDING, WITHOUT LIMITATION LOSS OF GOODWILL, PROFITS OR REVENUE, LOSS OF USE OF THE PROGRAMS OR PRODUCTS OR ANY ASSOCIATED EQUIPMENT, COST OF CAPITAL, COST OF ANY SUBSTITUTE EQUIPMENT, FACILITIES, SERVICES, DOWNTIME COSTS, OR CLAIMS OF ANY PARTY DEALING WITH YOU FOR SUCH DAMAGES.

Some states do not allow the exclusion or limitation of incidental or consequential damages, or limitations on how long an implied warranty lasts, so the above limitations or exclusions may not apply to you.

This limited warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

This Limited Warranty will be governed by the laws the State of New York, without regard to its conflict-of-laws rules.

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To obtain service or technical assistance within the continental U.S.A. and Alaska.

**DIAL TOLL FREE: 1-800-LAPTOP5**

Correspondence requesting product information should be sent to:

Panasonic Computer Solutions Company

50 Meadowlands Parkway, Panazip 2F-5, Secaucus, NJ 07094

## For Canada

### PANASONIC COMPUTER AND PERIPHERALS LIMITED WARRANTY

**Coverage** – Panasonic Canada Inc. (“PCI”) warrants to you, the first end user customer, this computer product (excluding software media), when purchased from PCI or from a PCI authorized reseller, to be free from defects in materials and workmanship under normal use, subject to the terms set forth below, during the period of warranty coverage specified.

Scope of Coverage	Period of Coverage	Type of Failure Coverage
Whole Product (except Batteries), AC adaptor and CD-ROM (if factory installed)	Three (3) Years from Date of Original End User Customer Purchase	Defective Materials or Workmanship
Batteries, CD-ROM (unless factory installed), Port Replicator, Extra Memory Modules and all other Peripherals, Options and Accessories	One (1) Year from Date of Original End User Customer Purchase	Defective Materials or Workmanship

**Remedy** – In the event of a warranty claim, contact PCI’s representatives within the applicable warranty period, identifying the nature of the defect claimed, at 1-800-668-8386 between 9:00 A.M. and 5:00 P.M., Eastern Time Zone, Mon. – Fri. (excluding holidays) for instructions on how to obtain service. A purchase receipt or other proof of date of original purchase is required before warranty service is performed. Defective parts covered by this Limited Warranty will be repaired or replaced with new or comparable rebuilt parts on an exchange basis. Warranty replacement or repair is subject to the terms of this Limited Warranty for the balance of the original period of warranty coverage.

**No Coverage** – This Limited Warranty does not cover products purchased outside Canada. Neither does it cover damage to, failure of, or defects in a product or accessory through mishandling, improper installation, abnormal use, misuse, neglect, accident, introduction of liquid or other foreign matter into the product, alteration or servicing by anyone not authorized by PCI, or act of God.

#### **IF YOU SHIP THE PRODUCT FOR WARRANTY SERVICE**

Carefully pack the product, preferably in the original carton. Include details of defect claimed and proof of date of original purchase. No liability is assumed for loss or damage to the product while in transit, if you chose your own transportation carrier.

### SOFTWARE MEDIA LIMITED WARRANTY

**Coverage** – Panasonic Canada Inc. (“PCI”) warrants to you, the first end user customer, that the disk(s) or other media on which software program(s) is/are supplied will be free from defects in materials and workmanship under normal use in Canada for a period of sixty (60) days from date of receipt as evidenced by your purchase receipt for your Panasonic Computer product.

THIS IS THE ONLY WARRANTY THAT PCI MAKES RESPECTING THE SOFTWARE MEDIA. PCI does not warrant the software. Please refer to the software licensor’s written warranty (accompanying the copy of the software) for any software warranty claim.

**Claim Procedure** – In the event of a defect in material or workmanship in the media during the sixty (60) day warranty period, and you return it, transportation costs prepaid, to Panasonic Canada Inc., Computer Products Marketing, at the above address, within the warranty period, together with a copy of your purchase receipt, and an explanation of the suspected defect, PCI will replace in Canada the defective disk(s) or other media.

**Remedy** – PCI’s entire liability, and your only remedy for any breach of this software media warranty is limited to replacement of the media only. It does not cover any other damages, including, but not limited to, loss of use or profit loss, or special, indirect or consequential damages, or other claims, whether or not of similar character.

**No Coverage** – This limited warranty does not apply if the disk(s) or other media has been used in other than a Panasonic product, or in environmental conditions other than those specified by PCI or the manufacturer, or if subjected to misuse, neglect, mishandling, modification or attempted modification of the program, or if damaged by accident or act of God. PCI is not responsible for damage to or loss of any program, data or removable storage media.

### GENERAL

**NO OTHER WARRANTIES** – PCI DISCLAIMS ALL OTHER WARRANTIES, EITHER EXPRESS OR IMPLIED, INCLUDING, BUT NOT LIMITED TO, IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, WITH RESPECT TO THE SOFTWARE, SOFTWARE MEDIA, COMPUTER PRODUCT, OPTIONS AND ACCESSORIES.

**NO LIABILITY FOR CONSEQUENTIAL DAMAGES** – IN NO EVENT SHALL PCI BE LIABLE FOR ANY SPECIAL, INDIRECT OR CONSEQUENTIAL DAMAGES ARISING FROM ANY BREACH OF THE LIMITED WARRANTIES SET OUT IN THIS DOCUMENT, OR FROM THE USE OF THE COMPUTER PRODUCT, INCLUDING, WITHOUT LIMITATION, LOSS OF DATA, BUSINESS, PROFIT OR GOODWILL.

**IN ANY EVENT, PCI’S MAXIMUM LIABILITY FOR ANY BREACH SHALL NOT EXCEED THE AMOUNT ACTUALLY PAID BY YOU FOR THE COMPUTER PRODUCT.**

**NO ACTION, REGARDLESS OF ITS BASIS, MAY BE BEGUN AGAINST PCI MORE THAN TWO (2) YEARS AFTER THE CAUSE OF ACTION AROSE.**

**Statutory Warranties** – Some jurisdictions do not allow these limitations or exclusions, so they may not apply to you.



As an ENERGY STAR® Partner, Matsushita Electric Industrial Co., Ltd. has determined that this product meets the ENERGY STAR® guidelines for energy efficiency.

**Outline of the International ENERGY STAR® Office Equipment Program**

The international ENERGY STAR® Office Equipment Program is an international program that promotes energy saving through the use of computers and other office equipment. The program backs the development and dissemination of products with functions that effectively reduce energy consumption. It is an open system in which business proprietors can participate voluntarily. The targeted products are office equipment such as computers, displays, printers, facsimiles, and copiers. Their standards and logos are uniform among participating nations.

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