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Maintenance and Service Guide

HP Pavilion ze4900 Notebook PC HP Compaq nx9040, nx9030, and nx9020 Notebook PC Compaq Presario 2200 Series Notebook

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This guide is a troubleshooting reference used for maintaining and servicing the notebook. It provides comprehensive information on identifying notebook features, components, and spare parts; troubleshooting notebook problems; and performing notebook disassembly procedures. © Copyright 2004 Hewlett-Packard Development Company, L.P.

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Maintenance and Service Guide HP Pavilion ze4900 Notebook PC HP Compaq nx9040, nx9030, and nx9020 Notebook PC Compaq Presario 2200 Series Notebook First Edition August 2004 Document Part Number: 371025-001

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Product Description

The HP Pavilion ze4900 Notebook PC ①, HP Compaq nx9040, nx9030, and nx9020 Notebook PCs ②, and Compaq Presario 2200 Series Notebook PCs ③ offer advanced modularity, Intel® Mobile Pentium® M and Celeron® M processors, and extensive multimedia support.



HP Pavilion ze4900, HP Compaq nx9040, nx9030, nx9020, and Compaq Presario 2200

1.1 Models

Notebook model information is shown in Tables 1-1 and 1-2.



The long model name appears only on the bottom of The long mouer name appears HP Compaq nx9000 Notebook PCs.

Table 1-1

Model Naming Conventions

	Кеу											
Hnx9040	U	P735	X5	60	Υ	Сс	51	Ρ	а			
1	2	3	4	5	6	7	8	9	10			
Кеу	Des	scription		÷	Op	otions	•		•			
1	Bra	nd/series c	lesign	ator		= HP C nx902(ղ nx9	040, x	9030,		
2	Gra	phics merr	nory		U =	= UMA						
3		cessor bra speed	$\begin{array}{l} P735 = Intel Pentium M 735 1.7 GHz \\ P725 = Intel Pentium M 725 1.6 GHz \\ P715 = Intel Pentium M 715 1.5 GHz \\ C330 = Intel Celeron M 330 1.4 GHz \\ C320 = Intel Celeron M 320 1.3 GHz \end{array}$									
4		olay type/ /resolution	1		$X = XGA$ $5 = 15.0$ inch (1024×768) $4 = 14.1$ inch							
5	Har	d drive size	Э			= 60 G = 40 G			30 =	30 GB		
6	Optical drive designator C = CD-ROM Drive D = DVD-ROM Drive W = DVD/ CD-RW Co Drive Y = DVD+I RW and CD-RW Co Drive						W Combo WD+R/ Ind W Combo					

Model Naming Conventions (Continued)

Кеу	Description	Options				
7	Integrated communication/ wireless device	C = modem + FE NIC	c = 802.11g (Intel) g = 802.11g (includes 802.11b and g) N = none			
8	RAM	51 = 512 MB	25 = 256 MB			
9	Operating system	H = Microsoft® Wind P = Microsoft Windo				
10	Warranty	a = 1 year on parts and labor				

HP Compaq nx9040, nx9030, and nx9020

All HP Compaq nx9000 models feature:

■ TouchPad pointing device

■ 6-cell lithium ion (Li-Ion) battery pack

Hnx9040	U	P735	X5	60	W	Cg	51	Р	а	
Japan	Japan PK342PA ABJ									
Hnx9040	U	P735	X5	40	W	Cc	51	Р	а	
Asia Pacific		PK34	5PA L	JUF						
Hnx9040	U	P735	X4	40	D	Сс	25	Ρ	а	
People's Republic of China		PK16	3PA A	B2						
Hnx9040	U	P725	X5	40	Υ	Сс	51	Р	а	
Australia		PK15	0PA A	BG						
Hnx9040	U	P725	X5	40	W	Cc	25	Р	а	
Asia Pacific		PK34	4PA L	JUF	Thailand PK350PA AKL					
Hnx9040	U	P725	X4	40	W	Cc	25	Р	а	
Taiwan		PK34	9PA A	B0						
All HP Comp TouchPace 6-cell lith	d poin	iting devi	се							
Hnx9040	U	P725	X4	40	W	CN	25	Н	а	
People's PK165PA AB2 Republic of China										
Hnx9040	U	P725	X4	40	D	Cc	25	Ρ	а	
People's Republic of China	Republic of					an		PK1	59PA	AB0

				Tabl	e 1-2					
HP Co	mpa	q nx90)40, r	1x903	30, ar	nd nx9	020 (0	Conti	nued)
Hnx9040	U	P725	X4	40	D	CN	25	Н	а	
People's Republic of China		PK16	4PA A	AB2						
Hnx9040	U	P725	X4	30	W	Cg	25	Р	а	
Asia Pacific		PK34	6PA L	JUF				•		
Hnx9040	U	P725	X4	30	W	Сс	25	Р	а	
Asia Pacific		PK34	3PA L	JUF						
Hnx9040	U	P725	X4	30	W	CN	25	Р	а	
Japan		PK16	9PA A	∖BJ						
Hnx9040	U	P715	X5	40	W	Cc	25	Р	а	
Asia Pacific		PK15	1PA L	JUF	Thailand PK168PA A			AKL		
Hnx9040	U	P715	X4	40	W	CN	25	Н	а	
People's Republic of China		PK16	2PA A	AB2						
Hnx9040	U	P715	X4	40	D	Cc	25	Р	а	
Taiwan	I	PK34	8PA A	AB0	Taiwa	an		PK3	847PA	AB0
All HP Compaq nx9000 models feature TouchPad pointing device 6-cell lithium ion (Li-Ion) battery pa										
Hnx9040	U	P715	X4	40	D	CN	25	н	а	
People's PK161PA AB2 Republic of China										
Hnx9040	U	P715	X4	30	W	Cg	25	Р	а	
Asia Pacific		PK15	2PA L	JUF						

HP Compaq nx9040, nx9030, and nx9020 (Continued)

Hnx9040	U	P715	X4	30	С	Сс	25	Р	а	
Asia Pacific		PK15	3PA L							
Hnx9040	U	P715	X4	30	С	CN	25	Р	а	
Japan		PK15	6PA A	∖BJ						<u> </u>
Hnx9040	U	C330	X5	40	С	CN	25	Ρ	а	
Australia		PK14	9PA A	BG						
Hnx9040	U	C320	X4	40	W	Cc	25	Н	а	
People's Republic of China		PK16	7PA /	AB2						
Hnx9040	U	C320	X4	40	D	Cc	25	Н	а	
People's Republic of China		PK16	6PA /	AB2						
Hnx9040	U	C320	X4	40	D	Сс	25	Ρ	а	
Japan		PK15	8PA A	٨BJ						
Hnx9040	U	C320	X4	30	W	CN	25	Н	а	
Japan		PK15	7PA A	∖BJ						
All HP Comp TouchPace 6-cell lith	d poin	iting devi								
Hnx9040	U	C320	X4	30	W	CN	25	Р	а	
Asia Pacific		PK15	4PA L	JUF	Japa	n		PK1	55PA	ABJ
Hnx9040	U	C320	X4	30	D	Сс	25	Ρ	а	

Table 1-2												
HP Co	HP Compaq nx9040, nx9030, and nx9020 <i>(Continued)</i>											
Hnx9030	U	P735	X5	40	Y	Сс	51	Р	а			
France Iceland Sweden/Finl	and	PG57	75ET A 75ET A 75ET A	A2M		zerland ed Kingd	lom		575ET 575ET			
Hnx9030	U	P725	X5	40	Y	Сс	51	Н	а			
BelgiumPG572ET AB4EuropePG572EA ABBItalyPG572ET ABZSloveniaPG572EA AKN						n zerland ey		PG5	572ET 572ET 572EA	UUZ		
Hnx9030	U	P725	X5	40	W	Сс	51	Р	а			
Iceland		PG57	'4EA A	A2M	Sweden/Finland PG574ET AK8							
Hnx9030	U	P725	X5	40	W	Сс	25	Н	а			
Saudi Arabia Slovenia	l		0EA A		Sout	h Africa		PG5	70EA	ACQ		
Hnx9030	U	P725	X5	40	W	Сс	25	Р	а			
FrancePG573EA ABFGreecePG573EA B1AIsraelPG573EA ABT				00.00	li Arabia h Africa	•		573EA 573EA				
Hnx9030	U	P715	X5	40	W	Сс	51	Р	а			
French Canada PG523UA ABC					Unite	ed State	S		23UA and 355AA			

HP Compaq nx9040, nx9030, and nx9020 (Continued)

All HP Compaq nx9000 models feature:

- TouchPad pointing device
- 6-cell lithium ion (Li-Ion) battery pack

Hnx9030	U	P715	X5	40	W	Сс	25	Н	а	
Czech Republic PG569EA AKB		Poland PG569EA AKD			AKD					
Denmark		PG56	9ET A	ΒY	Russ	ia		PG569EA ACB		
Europe		PG56	9EA A	ΔBB	Russ	ia		PG5	69ET	ACB
Hungary		PG56	9EA A	KC	Saud	li Arabia	L	PG5	69EA	ABV
Iceland		PG56	9ET A	2M	Slova	akia		PG5	69EA	AKR
Israel		PG56	9EA A	ΔBT	Slove	enia		PG5	69EA	AKN
Italy		PG56	9ET A	ΔBZ	Spair	n		PG5	69ET	ABE
The Netherla	ands	PG56	9ET A	BH	Turke	ey		PG569EA AB8		AB8
Hnx9030	U	P715	X5	40	W	Сс	25	Р	а	
Belgium		PG57	1ET U	IUG	Poland		PG571EA AKD			
Czech Repu	blic	PG57	PG571EA AKB		Russia		PG571EA ACB		ACB	
Europe		PG57	1EA A	ΔBB	Russ	ia		PG5	71ET	ACB
France		PG57	'1EA A	٨BF	Saudi Arabia			PG571EA ABV		
French Cana	ada	PG52	6UA A	BC	Slovakia PG			71EA		
Greece		PG57	'1EA E	31A	Slovenia		PG571EA AKN			
Germany		PG57	1ET A	BD	Turkey			PG571EA AB8		
Hungary		PG571EA AKC		United Kingdom		PG571ET ABU				
Israel		PG571EA ABT		United States		S	PG5	26UA	ABA	
Hnx9030	U	C320	X4	30	D	Cc	25	Р	а	
United States PH854AA ABA				•	<u>.</u>		•			

HP Compaq nx9040, nx9030, and nx9020 (Continued)

All HP Compaq nx9000 models feature:

- TouchPad pointing device
- 6-cell lithium ion (Li-Ion) battery pack

Hnx9020	U	C320	X5	30	W	CN	25	Н	а	
Belgium Czech Repu Denmark Europe France Germany Greece Hungary Israel Italy The Netherla		PG56 PG56 PG56 PG56 PG56 PG56 PG56 PG56	8ET U 8EA A 8EA A	AKB ABY ABB ABF ABD 31A AKC ABT ABZ	Slova Slova Swea	igal ia ia li Arabia akia enia den/Finli zerland	-	PG5 PG5 PG5 PG5 PG5 PG5 PG5	68EA 68ET 68EA 68ET 68EA 68EA 68EA 68ET 68ET 68ET	AB9 ACB ACB ABV AKR AKR AKN AK8 UUZ
Hnx9020	U	C320	X5	30	D	CN	25	Р	а	
Czech Repu Europe France Greece Hungary Poland	blic	PG567EA AKB PG567EA ABB PG567ET ABF PG567EA B1A PG567EA AKC PG567EA AKD		Slova	ia h Africa	and	PG567EA AC PG567ET AC PG567EA AC PG567EA AK PG567ET AK		ACB ACQ AKR	

1.2 Features

- The following processors are available, varying by notebook model:
 - □ Intel Pentium M 745 (1.8-GHz) with 400-MHz front side bus (FSB)
 - □ Intel Pentium M 735 (1.7-GHz) with 400-MHz FSB
 - □ Intel Pentium M 725 (1.6-GHz) with 400-MHz FSB
 - □ Intel Pentium M 715 (1.5-GHz) with 400-MHz FSB
 - □ Intel Pentium M 705 TJ85 (1.6- and 1.5-GHz) with 400-MHz FSB; operate at a lower temperature than other processors
 - □ Intel Celeron M 350 (1.3-GHz) with 400-MHz FSB
 - □ Intel Celeron M 340 (1.5-GHz) with 400-MHz FSB
 - □ Intel Celeron M 330 (1.4-GHz) with 400-MHz FSB
 - □ Intel Celeron M 320 (1.3-GHz) with 400-MHz FSB
- 15.0- or 14.1-inch XGA (1024 × 768) TFT display with over 16.7 million colors, varying by notebook model
- 60-, 40-, or 30-GB high-capacity hard drive, varying by notebook model
- Diskette drive (HP Compaq nx9040 notebook model only)
- 256-MB DDR synchronous DRAM (SDRAM) at 333 MHz, expandable to 2.0 GB or 1.0 GB, varying by notebook model
- Microsoft® Windows® XP Home Edition or Windows XP Professional, varying by notebook model

- Full-size Windows keyboard with embedded numeric keypad
- TouchPad pointing device with on button and dedicated two-way scroll region
- Integrated 10/100 BASE-T Ethernet local area network (LAN) network interface card (NIC) with RJ-45 jack
- Integrated high-speed 56K modem with RJ-11 jack
- Integrated wireless support for Mini PCI IEEE 802.11b/g WLAN device (select models only)
- Support for 1 or 2 Type II PC Card slots, with support for both 32-bit (CardBus) and 16-bit PC Cards (HP Compaq nx9040 notebook models only)
- Support for 2 or 2 Type I PC Card slots, with support for both 32-bit (CardBus) and 16-bit PC Cards (all notebook models except HP Compaq nx9040)
- External 65-watt AC adapter with 3-wire power cord
- 6-cell or 8-cell Li-Ion battery pack
- Altec Lansing stereo speakers with volume up and down buttons (HP Pavilion ze4900 models only)

- Support for the following optical drives:
 - □ 24X Max DVD+RW/R and CD-RW Combo Drive (HP Compaq nx9040 and nx9030 select models only)
 - □ 8X Max DVD-ROM Drive
 - 24X Max CD-ROM Drive (HP Compaq nx9040, nx9030, and nx9020 select models only)
 - □ 24X Max DVD/CD-RW Combo Drive
- Connectors:
 - □ External monitor
 - □ 2 Universal Serial Bus (USB) v. 2.0
 - □ RJ-11 (modem)
 - □ RJ-45 (network)
 - □ Audio-out (headphone)
 - □ Audio-in (microphone)
 - D Power
 - □ IEEE 1394 digital (select models only)
 - □ S-Video (select models only)
 - □ Infrared (select HP Compaq nx9040 notebooks only)
 - □ Parallel (select HP Compaq nx9040 notebooks only)
 - □ Serial (select HP Compaq nx9040 notebooks only)

1.3 Resetting the Notebook

Occasionally, the Windows operating system or the notebook might stop responding, so that you cannot turn the notebook off. If this happens, try the following in the order listed:

- Press the power button to restart.
- If possible, shut down Windows by pressing **ctrl+alt+del**, and then selecting **Shut Down > Restart**.
- Press and hold the power button for about 4 seconds until the display shuts down. Then press the power button again to restart.
- Use a ballpoint pen or a straightened paper clip to press the reset button on the bottom of the notebook.



Resetting the Notebook



To boot from a CD, insert a bootable CD (such as a Recovery disc) into the optical drive, and then restart. Press **esc** when the HP logo appears, and then select the optical drive as the temporary boot device.

1.4 Power Management

The notebook comes with power management features that extend battery operating time and conserve power. The notebook supports the following power management features:

- Standby
- Hibernation
- Setting customization by the user
- Hotkeys for setting the level of performance
- Lid switch standby/resume
- Power/standby button
- Advanced Configuration and Power Management (ACPM) compliance

1.5 External Components

The external components on the front and right side of the HP Pavilion ze4900 notebook are shown below and described in Table 1-3.



Front and Right-Side Components - HP Pavilion ze4900

Front and Right-Side Components

HP Pavilion ze4900

ltem	Component	Function
1	Display release latch	Opens the notebook.
2	Antennae (2)	Send and receive wireless device signals. The antennae are not visible from the outside of the notebook. For optimal transmission, keep the areas immediately around the antennae free from obstructions.
3	Optical drive	Supports an optical disc.
4	Battery bay	Holds a battery pack.
5	Wireless button light (select models only)	On: An integrated wireless device is hardware enabled.
6	Wireless button (select models only)	Enables/disables an internal wireless device.
7	Battery light	Amber: The battery pack is charging.
		 Green: The battery pack is fully charged.
		 Off: The battery pack is discharging or not inserted.
8	IDE (Integrated Drive Electronics) drive light	On or blinking: The internal hard drive or an optical drive is being accessed.
9	Hard drive bay	Holds the internal hard drive.
10	Power/standby light	On: Notebook is turned on.
		Blinking: Notebook is in standby.
		Off: Notebook is off.

The external components on the front and right side of the HP Compaq nx9040, nx9030, nx9020, and Compaq Presario 2200 notebooks are shown below and described in Table 1-4.



Front and Right-Side Components - HP Compaq nx9040, nx9030, nx9020, and Compaq Presario 2200

Front and Right-Side Components

HP Compaq nx9040, nx9030, nx9020,

and Compaq Presario 2200

ltem	Component	Function
1	Display release latch	Opens the notebook.
2	Antennae (2)	Send and receive wireless device signals. The antennae are not visible from the outside of the notebook. For optimal transmission, keep the areas immediately around the antennae free from obstructions.
3	Optical drive	Supports an optical disc.
4	Battery bay	Holds a battery pack.
5	Wireless button light	On: An integrated wireless device is hardware enabled.
6	Wireless button	Enables/disables an internal wireless device.
7	Infrared port (select HP Compaq nx9040 notebooks only)	Links the notebook and an optional remote.
8	Battery light	Amber: The battery pack is charging.
		 Green: The battery pack is fully charged.
		Off: The battery pack is discharging or not inserted.
9	IDE (Integrated Drive Electronics) drive light	On or blinking: The internal hard drive or an optical drive is being accessed.
10	Hard drive bay	Holds the internal hard drive.
11	Power/standby light	On: Notebook is turned on.
		Blinking: Notebook is in Standby.
		Off: Notebook is off.

The external components on the rear and left side of the HP Pavilion ze4900, HP Compaq nx9030, nx9020, and Compaq Presario 2200 notebooks are shown below and described in Table 1-5.



Rear and Left-Side Components - HP Pavilion ze4900, HP Compaq nx9030, nx9020, and Compaq Presario 2200

Table 1-5

Rear and Left-Side Components

HP Pavilion ze4900, HP Compaq nx9030, nx9020,

and Compaq Presario 2200

Item	Component	Function
1	Power connector	Connects an AC adapter cable.
2	USB connectors (2)	Connect an optional USB device.
3	RJ-45 (network) jack	Connects an optional network cable.
4	S-Video jack (select models only)	Connects an optional S-Video device, such as a television, VCR, camcorder, projector, or video capture card.

Rear and Left-Side Components

HP Pavilion ze4900, HP Compaq nx9030, nx9020,

and Compaq Presario 2200 (Continued)

Item	Component	Function
5	External monitor port	Connects an optional VGA external monitor or projector.
6	Exhaust vents (2)	Provide airflow to cool internal components.
		To prevent overheating, do not obstruct vents. Do not allow a hard surface, such as a printer, or a soft surface, such as pillows, thick rugs or clothing, to block airflow.
7	Security cable slot	Attaches an optional security cable to the notebook.
8	RJ-11 (modem) jack	Connects the modem cable.
9	PC Card slot(s) (1 or 2)	Support an optional Type I or Type II 32-bit (CardBus) or 16-bit PC Card.
10	PC Card eject button(s) (1 or 2)	Eject an optional PC Card from the PC Card slot.
11	1394 port (select models only)	Connects an optional 1394a device such as a scanner, a digital camera, or a digital camcorder.
12	Audio-in (microphone) jack	Connects an optional monaural (single sound channel) microphone.
13	Audio-out (headphone) jack	Connect optional headphones or powered stereo speakers. Also connect the audio function of an audio/video device such as a television or VCR.
14	Volume up button	Increases system volume.
15	Volume down button	Decreases system volume.
16	Volume mute button Mute light	Mutes or restores volume. On: Volume is muted.

The external components on the rear and left side of the HP Compaq nx9040 notebook are shown below and described in Table 1-6.



Rear and Left-Side Components - HP Compaq nx9040

Table 1-6

Rear and Left-Side Components

HP Compaq nx9040

ltem	Component	Function
1	Power connector	Connects an AC adapter cable.
2	USB connectors (2)	Connect optional USB devices.
3	RJ-45 (network) jack	Connects an optional network cable.
4	S-Video jack	Connects an optional S-Video device, such as a television, VCR, camcorder, projector, or video capture card.
5	Parallel port	Connects an optional parallel device such as a printer.
6	Serial port	Connects an optional serial device such as keyboard or mouse.

Rear and Left-Side Components

HP Compaq nx9040 (Continued)

ltem	Component	Function
7	External monitor port	Connects an optional VGA external monitor or projector.
8	Exhaust vents (2)	Provide airflow to cool internal components.
		To prevent overheating, do not obstruct vents. Do not allow a hard surface, such as a printer, or a soft surface, such as pillows, thick rugs or clothing, to block airflow.
9	Security cable slot	Attaches an optional security cable to the notebook.
10	RJ-11 (modem) jack	Connects the modem cable.
11	PC Card slot(s) (1 or 2)	Support an optional Type I or Type II 32-bit (CardBus) or 16-bit PC Card.
12	PC Card eject button(s) (1 or 2)	Eject an optional PC Card from the PC Card slot.
13	1394 port	Connects an optional 1394a device such as a scanner, a digital camera, or a digital camcorder.
14	Audio-in (microphone) jack	Connects an optional monaural (single sound channel) microphone.
15	Audio-out (headphone) jack	Connects optional headphones or powered stereo speakers. Also connects the audio function of an audio/video device such as a television or VCR.
16	Volume up button	Increases system volume.
17	Volume down button	Decreases system volume.
18	Volume mute button Mute light	Mutes or restores volume. On: Volume is muted.
19	Diskette drive	Supports a 3.5-inch diskette.

The notebook keyboard components on the HP Pavilion ze4900 notebook are shown below and described in Table 1-7.



Keyboard Components - HP Pavilion ze4900

Keyboard Components

HP Pavilion ze4900

Item	Component	Function
1	num lock key	Enables numeric lock, turns on the embedded numeric keypad, and turns on the num lock light.
2	Keypad keys (15)	In Windows, can be used like the keys on an external numeric keypad.
3	Arrows keys	Moves the cursor around the screen.
4	Windows applications key	In Windows, displays a shortcut menu for items beneath the pointer.
5	Windows logo key	In Windows, displays the Windows Start menu.
6	fn key	Combines with other keys to perform system tasks. For example, pressing fn+f7 decreases screen brightness.
7	caps lock key	Enables caps lock and turns on the caps lock light.
8	f1 to f12 keys (12)	Perform system and application tasks. When combined with the fn key, several keys and buttons perform additional tasks as hotkeys.

The notebook keyboard components on the HP Compaq nx9040, nx9030, nx9020, and Compaq Presario 2200 notebooks are shown below and described in Table 1-8.



Keyboard Components - HP Compaq nx9040, nx9030, nx9020, and Compaq Presario 2200

Keyboard Components

HP Compaq nx9040, nx9030, nx9020,

and Compaq Presario 2200

Item	Component	Function
1	num lock key	Enables numeric lock, turns on the embedded numeric keypad, and turns on the num lock light.
2	Keypad keys (15)	In Windows, can be used like the keys on an external numeric keypad.
3	Arrow keys	Move the cursor around the screen.
4	Windows applications key	In Windows, displays a shortcut menu for items beneath the pointer.
5	Windows logo key	In Windows, displays the Windows Start menu.
6	fn key	Combines with other keys to perform system tasks. For example, pressing fn+f7 decreases screen brightness.
7	caps lock key	Enables caps lock and turns on the caps lock light.
8	f1 to f12 keys (12)	Perform system and application tasks. When combined with the fn key, several keys and buttons perform additional tasks as hotkeys.

The notebook top components on the HP Pavilion ze4900 notebook are shown below and described in Table 1-9.



Top Components - HP Pavilion ze4900

Top Components

HP Pavilion ze4900

ltem	Component	Function
1	Power button	When the notebook is
		Off, press to turn on the notebook.
		On, briefly press to initiate Hibernation.
		In Standby, briefly press to resume from Standby.
		In Hibernation, briefly press to restore from Hibernation.
2	Speakers (2)	Produces stereo sound.
3	Caps lock light	On: Caps lock is on.
4	Num lock light	On: Num lock or the internal keypad is on.
5	Keypad light	On: Keypad is on.
6	One-Touch buttons (5)	Each can be programmed to start any application or open a document or Web site.
7	TouchPad on button	Enables/disables the TouchPad.
8	TouchPad vertical scrolling region	Scrolls upward or downward.
9	Left and right TouchPad buttons	Function like the left and right buttons on an external mouse.
10	TouchPad	Moves the pointer.
11	TouchPad light	On: TouchPad is enabled.

The notebook top components on the HP Compaq nx9040, nx9030, nx9020, and Compaq Presario 2200 notebooks are shown below and described in Table 1-10.



Top Components - HP Compaq nx9040, nx9030, nx9020, and Compaq Presario 2200

Top Components

HP Compaq nx9040, nx9030, nx9020,

and Compaq Presario 2200

ltem	Component	Function
1	Power button	When the notebook is
		Off, press to turn on the notebook.
		On, briefly press to initiate Hibernation.
		In Standby, briefly press to resume from Standby.
		In Hibernation, briefly press to restore from Hibernation.
2	Speakers (2)	Produces stereo sound.
3	Caps lock light	On: Caps lock is on.
4	Num lock light	On: Num lock or the internal keypad is on.
5	Keypad light	On: Keypad is on.
6	One-Touch buttons (5)	Each can be programmed to start any application or open a document or Web site.
7	TouchPad on button	Enables/disables the TouchPad.
8	TouchPad vertical scrolling region	Scrolls upward or downward.
9	Left and right TouchPad buttons	Function like the left and right buttons on an external mouse.
10	TouchPad	Moves the pointer.
11	TouchPad light	On: TouchPad is enabled.



The external components on the bottom of all notebook models are shown below and described in Table 1-11.

Bottom Components
Table 1-11

Bottom Components

Item	Component	Function	
1	Exhaust vents (2)	Exhaust vent provides airflow to cool internal components.	
		To prevent overheating, do not obstruct vents. Do not allow a hard surface, such as a printer, or a soft surface, such as pillows, thick rugs or clothing, to block airflow.	
2	Mini PCI compartment	Holds an optional wireless LAN device.	
		To prevent an unresponsive system and the display of a warning message, install only a Mini PCI device authorized for use in your notebook by the governmental agency that regulates wireless devices in your country. If you install a device and then receive a warning message, remove the device to restore notebook functionality. Then contact Customer Care.	
3	Memory module compartment	Contains 2 memory slots that support replaceable memory modules. The number of preinstalled memory modules varies by notebook model.	
4	Hard drive bay	Holds the internal hard drive.	
5	Battery bay	Holds a battery pack.	
6	Battery pack release latch	Releases a battery pack from the battery bay.	
7	Label areas (2)	Contains the notebook serial number and other applicable regulatory labels.	

1.6 Design Overview

This section presents a design overview of key parts and features of the notebook. Refer to Chapter 3, "Illustrated Parts Catalog," to identify replacement parts, and Chapter 5, "Removal and Replacement Procedures," for disassembly steps.

The system board provides the following device connections:

- Memory module
- Mini PCI communications devices
- Hard drive
- Display
- Keyboard and TouchPad
- Audio
- Intel Pentium M and Celeron M processors
- Fan
- PC Card

CAUTION: To properly ventilate the notebook, allow at least a 7.6-cm (3-inch) clearance on the left and right sides of the notebook.

The notebook uses an electric fan for ventilation. The fan is controlled by a temperature sensor and is designed to be turned on automatically when high temperature conditions exist. These conditions are affected by high external temperatures, system power consumption, power management/battery conservation configurations, battery fast charging, and software applications. Exhaust air is displaced through the ventilation grill located on the left side of the notebook.

2

Troubleshooting



WARNING: Only authorized technicians trained by HP should repair this equipment. All troubleshooting and repair procedures are detailed to allow only subassembly-/module-level repair. Because of the complexity of the individual boards and subassemblies, do not attempt to make repairs at the component level or modifications to any printed wiring board. Improper repairs can create a safety hazard. Any indication of component replacement or printed wiring board modification may void any warranty or exchange allowances.

2.1 Computer Setup

Computer Setup is a system information and customization utility that can be used even when your operating system is not working or will not load. This utility includes settings that are not available in Windows.

Using Computer Setup

Information and settings in Computer Setup are accessed from the Main, Security, Advanced, or Tools menus:

- 1. Turn on or restart the notebook. Press **f10** while the F10 = ROM-Based Setup message is displayed in the lower-left corner of the screen.
 - □ To change the language, use the cursor control keys to navigate to the **Advanced** menu.
 - □ To view navigation information, press **f1**.
 - □ To return to the Computer Setup menu, press esc.
- 2. Select the Main, Security, Advanced, or Tools menu.
- 3. To close Computer Setup and restart the notebook:
 - Select Exit > Exit Saving Changes, and then press enter.
 or -
 - □ Select Exit > Exit Discarding Changes, and then press enter.
 - or -
 - □ Select Exit > Load Setup Defaults, and then press enter.
- 4. When you are prompted to confirm your action, press **f10**.

Selecting from the Main Menu

Table 2-1 Main Menu		
System Information	Change the system time and system date.	
	View identification information about the notebook.	
	View specification information about the processor, memory and cache size, and system ROM.	

Selecting from the Security Menu

	Table 2-2		
Security Menu			
Select To Do This			
Administrator Password	Enter, change, or delete a Administrator password.		
Power-on Password	Enter, change, or delete a power-on password.		
DriveLock Passwords	Enable/disable DriveLock; change a DriveLock user or master password.		
	DriveLock Settings are accessible only when you enter Computer Setup by turning on (not restarting) the notebook.		
Password Options	Enable/disable:		
(Password options can	QuickLock		
be selected only when a power-on password	QuickLock on Standby		
has been set.)	QuickBlank		
	To enable QuickLock on Standby or QuickBlank, you must first enable QuickLock.		
Device Security	Enable/disable:		
	Diskette drive startup*		
	CD-ROM or diskette startup		
	Settings for a DVD-ROM can be entered in the CD-ROM field.		

Selecting from the Advanced Menu

Table 2-3			
Advanced Menu			
Select To Do This			
Language	Change the Computer Setup language.		
Boot Order	Enable/disable:		
	 QuickBoot, which starts the notebook more quickly by eliminating some startup tests. (If you suspect a memory failure and want to test memory automatically during startup, disable QuickBoot). 		
	MultiBoot, which sets a startup sequence that can include most bootable devices and media in the system.		
Accessibility Options	Allows electronic and information technology to be accessible to people with varying ranges of abilities.		
Video Memory	Displays the amount of video memory available on the notebook.		

Selecting from the Tools Menu

Table 2-4		
	Tools Menu	
Select	To Do This	
Hard Drive Self Test	Run a quick comprehensive self test on hard drives in the system that support the test features.	

2.2 Troubleshooting Flowcharts

Table 2-5

Troubleshooting Flowcharts Overview

Flowchart	Description
2.1	"Flowchart 2.1—Initial Troubleshooting"
2.2	"Flowchart 2.2-No Power, Part 1"
2.3	"Flowchart 2.3—No Power, Part 2"
2.4	"Flowchart 2.4—No Power, Part 3"
2.5	"Flowchart 2.5—No Power, Part 4"
2.6	"Flowchart 2.6—No Video, Part 1"
2.7	"Flowchart 2.7—No Video, Part 2"
2.8	"Flowchart 2.8—No Operating System (OS) Loading"
2.9	"Flowchart 2.9-No OS Loading, Hard Drive, Part 1"
2.10	"Flowchart 2.10-No OS Loading, Hard Drive, Part 2"
2.11	"Flowchart 2.11-No OS Loading, Hard Drive, Part 3"
2.12	"Flowchart 2.12-No OS Loading, Diskette Drive"
2.13	"Flowchart 2.13—No OS Loading, CD-ROM or DVD-ROM Drive"
2.14	"Flowchart 2.14-No Audio"
2.15	"Flowchart 2.15—Nonfunctioning Device"
2.16	"Flowchart 2.16—Nonfunctioning Keyboard"
2.17	"Flowchart 2.17—Nonfunctioning Pointing Device"
2.18	"Flowchart 2.18—No Network/Modem Connection"



Flowchart 2.1—Initial Troubleshooting

Flowchart 2.2–No Power, Part 1





Flowchart 2.3–No Power, Part 2

Flowchart 2.4–No Power, Part 3





Flowchart 2.5-No Power, Part 4

Flowchart 2.6–No Video, Part 1





Flowchart 2.7—No Video, Part 2

Flowchart 2.8—No Operating System (OS) Loading



*NOTE: Before beginning troubleshooting, always check cable connections, cable ends, and drives for bent or damaged pins.

Flowchart 2.9—No OS Loading, Hard Drive, Part 1





Flowchart 2.10—No OS Loading, Hard Drive, Part 2

Flowchart 2.11—No OS Loading, Hard Drive, Part 3





Flowchart 2.12–No OS Loading, Diskette Drive



Flowchart 2.13—No OS Loading, CD-ROM or DVD-ROM Drive



Flowchart 2.15-Nonfunctioning Device



Flowchart 2.16-Nonfunctioning Keyboard



Flowchart 2.17—Nonfunctioning Pointing Device



Flowchart 2.18—No Network/Modem Connection



3

Illustrated Parts Catalog

This chapter provides an illustrated parts breakdown and a reference for spare part numbers and option part numbers.

3.1 Serial Number Location

When ordering parts or requesting information, provide the notebook serial number and model number located on the bottom of the notebook.



Serial Number Location

3.2 Notebook Major Components



Notebook Major Components

Table 3-1Spare Parts: Notebook Major Components				
Item	Description	Spare Part Number		
1	Display assemblies			
	for use on HP Pavilion ze4900 notebook models 15.0-inch, XGA 14.1-inch, XGA	371768-001 371767-001		
	for use on HP Compaq nx9040, nx9030, and nx9020 notebook models 15.0-inch, XGA 14.1-inch, XGA	371772-001 371771-001		
	for use on Compaq Presario 2200 notebook models 15.0-inch, XGA 14.1-inch, XGA	371770-001 371769-001		
	Display screw covers (not illustrated)	371813-001		
2a	Keyboard covers (includes speaker grilles and switch board)			
	for use on HP Pavilion ze4900 notebook models for use on HP Compaq nx9040, nx9030, and nx9020 notebook models for use on Compaq Presario 2200 notebook models	371802-001 371804-001 371803-001		
2b	Switch board			

Maintenance and Service Guide



Notebook Major Components

Table 3-1 Spare Parts: Notebook Major Components (Continued)				
Item	Description		· ·	Spare Part Number
3	Keyboards			
	Belgium Brazil Czech Republic Denmark France French Canada Germany Greece Hungary Iceland International Israel Italy Japan	371787-181 371787-201 371787-221 371787-081 371787-051 371787-051 371787-041 371787-041 371787-151 371787-211 371787-0D1 371787-0D1 371787-002 371787-081 371787-061 371787-291	Korea Latin America Norway Portugal Russia Saudi Arabia Slovakia Slovenia Spain Sweden Switzerland Taiwan Thailand Turkey United Kingdom United States	371787-AD1 371787-161 371787-091 371787-251 371787-251 371787-251 371787-231 371787-8A1 371787-071 371787-071 371787-101 371787-111 371787-281 371787-281 371787-281 371787-031 371787-001
4a	-	udes speakers a		371787-001
	for use in HP Pavilion ze4900 notebook models for use in HP Compaq nx9040 notebook models for use in HP Compaq nx9030 and nx9020 notebook models for use in Compaq Presario 2200 notebook models		371799-001 373291-001 371801-001 371800-001	
4b	Speakers			
5	Heat sink			371796-001
	Thermal Pad K	it (not illustrated)	371809-001



Notebook Major Components

Table 3-1 Spare Parts: Notebook Major Components (Continued)			
ltem	Description	Spare Part Number	
6	Processors		
	Intel Pentium M 745 (1.8-GHz) with 400-MHz front side bus (FSB)	371760-001	
	Intel Pentium M 735 (1.7-GHz) with 400-MHz FSB	371759-001	
	Intel Pentium M 725 (1.6-GHz) with 400-MHz FSB	371758-001	
	Intel Pentium M 715 (1.5-GHz) with 400-MHz FSB	371757-001	
	Intel Pentium M 705 and TJ85 (1.6-GHz) with 400-MHz FSB	371762-001	
	Intel Pentium M 705 and TJ85 (1.5-GHz) with 400-MHz FSB	371761-001	
	Intel Celeron M 340 (1.5-GHz) with 400-MHz FSB	371766-001	
	Intel Celeron M 330 (1.4-GHz) with 400-MHz FSB	371765-001	
	Intel Celeron M 320 (1.3-GHz) with 400-MHz FSB	371764-001	
	Intel Celeron M 350 (1.3-GHz) with 400-MHz FSB	371763-001	
	Thermal Pad Kit (not illustrated)	371809-001	
7	System boards		
	for use only on notebook models without S-Video and 1394 digital connectors	371793-001	
	for use only on notebook models with S-Video and 1394 digital connectors	371794-001	
	for use on HP Compaq nx9040 notebook models	371795-001	
	Hard drive guide (not illustrated)	371798-001	
8a	Diskette drive (for use on HP Compaq nx9040 notebook models only)	371779-001	
8b	Diskette drive cover	371805-001	



Notebook Major Components

Table 3-1 Spare Parts: Notebook Major Components (Continued)			
Item	Description	Spare Part Number	
9a	Base enclosures		
	for use only on notebook models without S-Video and 1394 digital connectors	371791-001	
	for use only on notebook models with S-Video and 1394 digital connectors	371792-001	
	for use on HP Compaq nx9040 notebook models	373290-001	
	Rubber notebook feet and screw plugs (not illustrated)	371808-001	
	Wireless LAN antenna cables (not illustrated)	371788-001	
9b	Base enclosure button panels		
	for use on HP Compaq nx9040 notebook models for use on notebook models with wireless only for use on notebook models with neither wireless nor infrared	373020-001 373019-001 373018-001	
10	Wireless button boards (includes cable)		
	for use on notebook models with infrared transceiver for use on notebook models without infrared	373017-001	
	transceiver	373016-001	
11	Optical drives		
	4X Max DVD+R/RW	371784-001	
	2X Max DVD+R/RW	371783-001	
	24X Max DVD/CD-RW Combo Drive	371782-001	
	8X Max DVD-ROM Drive	371781-001	
	24X Max CD-ROM Drive	371780-001	



Notebook Major Components
Table 3-1 Spare Parts: Notebook Major Components (Continued)		
ltem	Description	Spare Part Number
12a	Hard drives, 4200-rpm	
	60-GB 40-GB	371778-001 371777-001
	30-GB	371776-001
12b	Hard drive tray	371797-001
13	Mini PCI communications boards	
	Mini PCI 802.11b wireless LAN, MOW	373023-001
	Mini PCI 802.11b wireless LAN, ROW	373024-001
	Mini PCI 802.11b/g wireless LAN, MOW	373025-001
	Mini PCI 802.11b/g wireless LAN, MOW	373026-001
	Mini PCI 802.11b/g wireless LAN, BC	373027-001
14	Memory modules	
	512-MB DDR	371775-001
	256-MB DDR	371774-001
	128-MB DDR	371773-001
15a	Memory module compartment cover and	371806-001
15b	Mini PCI compartment cover	
16	Battery packs	
	8-cell Li-Ion	371786-001
	6-cell Li-Ion	371785-001

3.3 Mass Storage Devices



Mass Storage Devices

Table 3-2 Mass Storage Devices Spare Part Number Information		
ltem	Description	Spare Part Number
1	Diskette drive	371779-001
2	Hard drives, 4200-rpm (includes hard drive bezel)	
	60-GB	371778-001
	40-GB	371777-001
	30-GB	371776-001
3	Optical drives	
	4X Max DVD+R/RW	371784-001
	2X Max DVD+R/RW	371783-001
	24X Max DVD/CD-RW Combo Drive	371782-001
	8X Max DVD-ROM Drive	371781-001
	24X Max CD-ROM Drive	371780-001

3.4 Miscellaneous

_	Spare Part
Description	Number
Logo Kit	371812-001
65-watt AC adapter	371790-001
Power cords	
Australia	373979-011
Brazil	373979-201
Denmark	373979-081
Europe	373979-021
Israel	373979-BB1
Italy	373979-061
Japan	373979-291
Korea	373979-AD1
People's Republic of China	373979-AA1
Switzerland	373979-111
United Kingdom	373979-031
United States	373979-001
Screw Kit (includes the following screws; refer to Appendix C, "Screw Listing," for more information o specifications and usage).	373294-001 on screw
■ PM2.0×9.0 screw ■ PM2.	.0×3.0 screw
■ PM2.0×8.0 screw ■ HM5	.0×9.0 screwlock
■ PM2.0×6.0 screw ■ PM1.	.5×12.0 screw
PM2.0×5.0 screw PM1	.5×5.0 screw

4

Removal and Replacement Preliminaries

This chapter provides essential information for proper and safe removal and replacement service.

4.1 Tools Required

You will need the following tools to complete the removal and replacement procedures:

- Magnetic screwdriver
- Phillips P0 screwdriver
- 5.0-mm socket for system board screwlocks
- Flat-bladed screwdriver
- Tool kit—includes connector removal tool, loopback plugs, and case utility tool

4.2 Service Considerations

The following sections include some of the considerations that you should keep in mind during disassembly and assembly procedures.



As you remove each subassembly from the notebook, place the subassembly (and all accompanying screws) away from the work area to prevent damage.

Plastic Parts

Using excessive force during disassembly and reassembly can damage plastic parts. Use care when handling the plastic parts. Apply pressure only at the points designated in the maintenance instructions.

Cables and Connectors

CAUTION: When servicing the notebook, ensure that cables are placed in their proper locations during the reassembly process. Improper cable placement can damage the notebook.

Cables must be handled with extreme care to avoid damage. Apply only the tension required to unseat or seat the cables during removal and insertion. Handle cables by the connector whenever possible. In all cases, avoid bending, twisting, or tearing cables. Ensure that cables are routed in such a way that they cannot be caught or snagged by parts being removed or replaced. Handle flex cables with extreme care; these cables tear easily.

4.3 Preventing Damage to Removable Drives

Removable drives are fragile components that must be handled with care. To prevent damage to the notebook, damage to a removable drive, or loss of information, observe the following precautions:

- Before removing or inserting a hard drive, shut down the notebook. If you are unsure whether the notebook is off or in Hibernation, turn the notebook on, and then shut it down through the operating system.
- Before removing a diskette drive or optical drive, ensure that a diskette or disc is not in the drive and ensure that the optical drive tray is closed.
- Before handling a drive, ensure that you are discharged of static electricity. While handling a drive, avoid touching the connector.
- Handle drives on surfaces covered with at least one inch of shock-proof foam.
- Avoid dropping drives from any height onto any surface.
- After removing a hard drive, CD-ROM drive, or a diskette drive, place it in a static-proof bag.
- Avoid exposing a hard drive to products that have magnetic fields, such as monitors or speakers.
- Avoid exposing a drive to temperature extremes or liquids.
- If a drive must be mailed, place the drive in a bubble pack mailer or other suitable form of protective packaging and label the package, "Fragile: Handle With Care."

4.4 Preventing Electrostatic Damage

Many electronic components are sensitive to electrostatic discharge (ESD). Circuitry design and structure determine the degree of sensitivity. Networks built into many integrated circuits provide some protection, but in many cases, the discharge contains enough power to alter device parameters or melt silicon junctions.

A sudden discharge of static electricity from a finger or other conductor can destroy static-sensitive devices or microcircuitry. Often the spark is neither felt nor heard, but damage occurs.

An electronic device exposed to electrostatic discharge might not be affected at all and can work perfectly throughout a normal cycle. Or the device might function normally for a while, then degrade in the internal layers, reducing its life expectancy.

4.5 Packaging and Transporting Precautions

Use the following grounding precautions when packaging and transporting equipment:

- To avoid hand contact, transport products in static-safe containers, such as tubes, bags, or boxes.
- Protect all electrostatic-sensitive parts and assemblies with conductive or approved containers or packaging.
- Keep electrostatic-sensitive parts in their containers until the parts arrive at static-free workstations.
- Place items on a grounded surface before removing items from their containers.
- Always be properly grounded when touching a sensitive component or assembly.
- Store reusable electrostatic-sensitive parts from assemblies in protective packaging or nonconductive foam.
- Use transporters and conveyors made of antistatic belts and roller bushings. Ensure that mechanized equipment used for moving materials is wired to ground and that proper materials are selected to avoid static charging. When grounding is not possible, use an ionizer to dissipate electric charges.

4.6 Workstation Precautions

Use the following grounding precautions at workstations:

- Cover the workstation with approved static-shielding material (refer to "Table 4-2 Static-Shielding Materials").
- Use a wrist strap connected to a properly grounded work surface and use properly grounded tools and equipment.
- Use conductive field service tools, such as cutters, screwdrivers, and vacuums.
- When using fixtures that must directly contact dissipative surfaces, only use fixtures made of static-safe materials.
- Keep the work area free of nonconductive materials, such as ordinary plastic assembly aids and Styrofoam.
- Handle electrostatic-sensitive components, parts, and assemblies by the case or PCM laminate. Handle these items only at static-free workstations.
- Avoid contact with pins, leads, or circuitry.
- Turn off power and input signals before inserting or removing connectors or test equipment.

4.7 Grounding Equipment and Methods

Grounding equipment must include either a wrist strap or a foot strap at a grounded workstation.

- When seated, wear a wrist strap connected to a grounded system. Wrist straps are flexible straps with a minimum of one megohm ±10% resistance in the ground cords. To provide proper ground, wear a strap snugly against the skin at all times. On grounded mats with banana-plug connectors, use alligator clips to connect a wrist strap.
- When standing, use foot straps and a grounded floor mat. Foot straps (heel, toe, or boot straps) can be used at standing workstations and are compatible with most types of shoes or boots. On conductive floors or dissipative floor mats, use foot straps on both feet with a minimum of one megohm resistance between the operator and ground. To be effective, the conductive strips must be worn in contact with the skin.

Other grounding equipment recommended for use in preventing electrostatic damage includes:

- Antistatic tape
- Antistatic smocks, aprons, and sleeve protectors
- Conductive bins and other assembly or soldering aids
- Nonconductive foam
- Conductive tabletop workstations with ground cords of one megohm resistance
- Static-dissipative tables or floor mats with hard ties to the ground
- Field service kits
- Static awareness labels
- Material-handling packages
- Nonconductive plastic bags, tubes, or boxes
- Metal tote boxes
- Electrostatic voltage levels and protective materials

Table 4-1 shows how humidity affects the electrostatic voltage levels generated by different activities.

Table 4-1

Typical Electrostatic Voltage Levels

	Relative Humidity		
Event	10%	40%	55%
Walking across carpet	35,000 V	15,000 V	7,500 V
Walking across vinyl floor	12,000 V	5,000 V	3,000 V
Motions of bench worker	6,000 V	800 V	400 V
Removing DIPS from plastic tube	2,000 V	700 V	400 V
Removing DIPS from vinyl tray	11,500 V	4,000 V	2,000 V
Removing DIPS from Styrofoam	14,500 V	5,000 V	3,500 V
Removing bubble pack from PCB	26,500 V	20,000 V	7,000 V
Packing PCBs in foam-lined box	21,000 V	11,000 V	5,000 V
A product can be degraded by as little as 700 V.			

Table 4-2 lists the shielding protection provided by antistatic bags and floor mats.

Table 4-2

Static-Shielding Materials

Material	Use	Voltage Protection Level
Antistatic plastic	Bags	1,500 V
Carbon-loaded plastic	Floor mats	7,500 V
Metallized laminate	Floor mats	5,000 V

Removal and Replacement Procedures

This chapter provides removal and replacement procedures.

There are 77 screws and screwlocks, in 11 different sizes, that must be removed, replaced, or loosened when servicing the notebook. Make special note of each screw size and location during removal and replacement.

Refer to Appendix C, "Screw Listing," for detailed information on screw sizes, locations, and usage.

5.1 Serial Number

Report the notebook serial number to HP when requesting information or ordering spare parts. The serial number is located on the bottom of the notebook.



Serial Number Location

5.2 Disassembly Sequence Chart

Use the chart below to determine the section number to be referenced when removing notebook components.

Disassembly Sequence Chart			
Section	Description	# of Screws Removed	
5.3	Preparing the notebook for disassembly		
	Battery pack Hard drive	0 2 to remove hard drive 2 to remove hard drive bezel	
5.4	Notebook feet	0	
5.5	Memory module	2 loosened	
5.6	Mini PCI communications board	2 loosened	
5.7	Keyboard cover	2	
5.8	Keyboard	4	
5.9	Switch board	2 on all notebook models except HP Pavilion ze4900 1 on HP Pavilion ze4900	
5.10	Speakers	4	
5.11	Optical drive	2	
5.12	Display assembly	10	
5.13	Top cover	20	
5.14	Heat sink	3	

Section	Description	# of Screws Removed
5.15	Processor	0
5.16	Wireless button board	2
5.17	Diskette drive	2
5.18	Diskette drive cover	2
5.19	System board	8 screws 2 screwlocks on all notebook models except HP Compaq nx9040 6 screwlocks on HP Compaq nx9040

Disassembly Sequence Chart (Continued)

5.3 Preparing the Notebook for Disassembly

Before you begin any removal or installation procedures:

- 1. Shut down the notebook. If you are unsure whether the notebook is off or in Hibernation, turn the computer on and then shut it down through the operating system.
- 2. Disconnect all external devices connected to the notebook.
- 3. Disconnect the power cord.

Spare Part Number Information

Battery packs	
8-cell Li-Ion	371786-001
6-cell Li-Ion	371785-001

- 4. Remove the battery pack by following these steps:
 - a. Turn the notebook upside down with the front panel toward you.
 - b. Slide and hold the battery release latch **1** toward the back of the notebook.
 - c. Use the notch in the battery bezel to slide the battery pack to the left **2**.
 - d. Remove the battery pack.



Removing the Battery Pack

Reverse the above procedure to install the battery pack.

Spare Part Number Information		
Hard drives (all 4200 rpm)		
60-GB	371778-001	
40-GB	371777-001	
30-GB	371776-001	

- 5. Remove the hard drive by following these steps:
 - a. Remove the 2 rubber screw covers **1** that conceal the hard drive retention screws.

Spare part number 371808-001 should be used to replace the hard drive rubber screw covers.

- b. Remove the 2 PM2.0×6.0 screws **2** that secure the hard drive to the notebook.
- c. Use the notch in the hard drive bezel to slide the hard drive forward **③**.
- d. Remove the hard drive.



Removing the Hard Drive

- e. Remove the 2 PM1.5 \times 5.0 shoulder screws **①** that secure the hard drive bezel to the hard drive.
- f. Remove the hard drive bezel **2**.



Removing the Hard Drive Bezel

- g. Remove the 4 PM2.5×4.0 screws **①** that secure the hard drive frame to the hard drive.
- h. Remove the hard drive frame **2**.
- i. Remove the hard drive connector **③**.



Disassembling the hard drive

Reverse the above procedure to reassemble and install the hard drive.

5.4 Notebook Feet

The notebook feet are adhesive-backed rubber pads. Spare part number 371808-001 should be used to replace the notebook feet. The feet attach to the base enclosure as illustrated below.



Replacing the Notebook Feet

5.5 Memory Module

	Spare Part Number Information	
512-MB DDR		371775-001
256-MB DDR		371774-001
128-MB DDR		371773-001

- 1. Prepare the notebook for disassembly (refer to Section 5.3).
- 2. Loosen the 2 PM2.0×4.0 screws **①** that secure the memory module compartment cover to the notebook.
- 3. Lift the back edge of the memory module compartment cover and swing it forward **2**.
- 4. Remove the memory module compartment cover.

Spare part number 371806-001 should be used to replace the memory module compartment cover.



Removing the Memory Module Compartment Cover

- 5. Spread the 2 retaining tabs **①** that secure the memory module to the memory module socket. (The module rises up).
- 6. Remove the memory module by pulling it away from the memory module socket at a 45-degree angle **2**.



Removing a Memory Module

Reverse the above procedure to install a memory module.

5.6 Mini PCI Communications Board

Spare Part Number Information

Mini PCI 802.11b wireless LAN, MOW	373023-001
Mini PCI 802.11b wireless LAN, ROW	373024-001
Mini PCI 802.11b/g wireless LAN, MOW	373025-001
Mini PCI 802.11b/g wireless LAN, MOW	373026-001
Mini PCI 802.11b/g wireless LAN, BC	373027-001

- 1. Prepare the notebook for disassembly (Section 5.3).
- 2. Loosen the 2 PM2.0×4.0 screws **1** that secure the Mini PCI compartment cover to the notebook.
- 3. Lift the front edge of the Mini PCI compartment cover, and then swing it back **②**.
- 4. Remove the Mini PCI compartment cover.

Spare part number 371806-001 should be used to replace the Mini PCI compartment cover.



Removing the Mini PCI Communications Compartment Cover



Make note of which wireless antenna cable is attached to which antenna clip on the Mini PCI communications board before disconnecting the cables.

- 5. Disconnect the wireless antenna cables **1** from the Mini PCI communications board.
- 6. Spread the 2 retaining tabs ② that secure the Mini PCI communications board to the communications compartment socket. (The board rises up).
- 7. Remove the wireless communications board by pulling the board away from the socket at a 45-degree angle ③.



Removing a Mini PCI Communications Board

Reverse the above procedure to install a Mini PCI communications board.

5.7 Keyboard Cover

Spare Part Number Information

For use on HP Pavilion ze4900 notebook models	371802-001
For use on HP Compaq nx9040, nx9030, and nx9020 notebook	371804-001
models For use on Compaq Presario 2200 notebook models	371803-001

- 1. Prepare the notebook for disassembly (Section 5.3).
- 2. Position the notebook with the rear panel toward you.
- 3. Remove the 2 PM2.0×6.0 screws that secure the keyboard cover to the notebook.



Removing the Keyboard Cover Screws

- 4. Turn the notebook display-side up with the front panel toward you.
- 5. Open the notebook as far as possible.
- 6. Press and hold the **f3** key **1** and use a flat tool to separate the cover from the notebook.
- 7. Press and hold the **f8** key **2** and use a flat tool to separate the cover from the notebook.
- 8. Press and hold the f11 key ③ and use a flat tool to separate the cover from the notebook.
- 9. Press and hold the **home** key ④ and use a flat tool to separate the cover from the notebook.
- 10. Lift the cover up to remove it from the notebook **⑤**.



Removing the Keyboard Cover

Reverse the above procedure to install an keyboard cover.

5.8 Keyboard

Spare Part Number Information

Belgium	371787-181	Latin America	371787-161
Brazil	371787-201	Norway	371787-091
Czech Republic	371787-221	Portugal	371787-131
Denmark	371787-081	Russia	371787-251
France	371787-051	Saudi Arabia	371787-171
French Canada	371787-121	Slovakia	371787-231
Germany	371787-041	Slovenia	371787-BA1
Greece	371787-151	Spain	371787-071
Hungary	371787-211	Sweden	371787-101
Iceland	371787-DD1	Switzerland	371787-111
International	371787-002	Taiwan	371787-AB1
Israel	371787-BB1	Thailand	371787-281
Italy	371787-061	Turkey	371787-141
Japan	371787-291	United Kingdom	371787-031
Korea	371787-AD1	United States	371787-001

- 1. Prepare the notebook for disassembly (Section 5.3).
- 2. Remove the keyboard cover (Section 5.7).

- 3. Remove the 3 PM2.0×4.0 screws **1** and 1 PM2.0×3.0 screw **2** that secure the keyboard to the notebook.
- 4. Lift the back edge of the keyboard and swing it forward until it rests on the palm rest **③**.



Releasing the Keyboard

- 5. Release the zero insertion force (ZIF) connector **1** to which the keyboard cable is attached and disconnect the cable **2**.
- 6. Remove the keyboard.



Removing the Keyboard

Reverse the above procedure to install the keyboard.

5.9 Switch Board

The switch board is included with the keyboard cover. Refer to Section 5.7, "Keyboard Cover," for spare part number information.

- 1. Prepare the notebook for disassembly (Section 5.3).
- 2. Remove the keyboard cover (Section 5.7).
- 3. Remove the keyboard (Section 5.8).
- 4. Disconnect the display lid switch **1** and speaker cables **2** from the switch board.



Removing the Switch Board



HP Pavilion ze4900 notebook models use only one PM2.0×4.0 screw to secure the switch board in step 5.

- 5. Remove the 2 PM2.0×4.0 screws ③ that secure the switch board to the notebook.
- 6. Lift the right side of the switch board **4** to disconnect the board from the system board.
- 7. Remove the switch board.



Removing the Switch Board

Reverse the above procedure to install the switch board.

5.10 Speakers

The speakers are included with the top cover. Refer to Section 5.13, "Top Cover," for spare part number information.

- 1. Prepare the notebook for disassembly (Section 5.3).
- 2. Remove the keyboard cover (Section 5.7).
- 3. Remove the keyboard (Section 5.8).
- 4. Disconnect the speaker cable from the switch board \bullet .
- 5. Remove the 4 PM2.0×3.0 screws ② that secure the left and right speakers to the notebook.
- 6. Remove the left and right speakers $\boldsymbol{\Theta}$.



Removing the Speakers Reverse the above procedure to install the speakers.

5.11 Optical Drive

Spare Part Number Information

4X Max DVD+R/RW	371784-001
2X Max DVD+R/RW	371783-001
24X Max DVD/CD-RW Combo Drive	371782-001
8X Max DVD-ROM Drive	371781-001
24X Max CD-ROM Drive	371780-001

- 1. Prepare the notebook for disassembly (Section 5.3).
- 2. Remove the keyboard cover (Section 5.7).
- 3. Remove the keyboard (Section 5.8).
- 4. Remove the PM2.0×8.0 screw **1** and PM2.0×4.0 screw **2** that secure the optical drive to the notebook.
- 5. Push on the back of the optical drive to disconnect it from the system board.
- 6. Remove the optical drive **③**.



Removing the Optical Drive Reverse the above procedure to install the optical drive.

5.12 Display Assembly

Spare Part Number Information	
For use on HP Pavilion ze4900 notebook models 15.0-inch, XGA 14.1-inch, XGA	371768-001 371767-001
For use on HP Compaq nx9040, nx9030, and nx9020 notebook models	
15.0-inch, XGA 14.1-inch, XGA	371772-001 371771-001
For use on Compaq Presario 2200 notebook models 15.0-inch, XGA 14.1-inch, XGA	371770-001 371769-001
Display screw covers	371813-001

1. Prepare the notebook for disassembly (Section 5.3).

2. Remove the keyboard cover (Section 5.7).

3. Remove the keyboard (Section 5.8).

4. Remove the 2 PM2.0×5.0 screws that secure the wireless antenna boards to the notebook.



Removing the Wireless Antenna Boards

- 5. Disconnect the display cable **1** from the system board.
- 6. Remove the 6 PM2.0×6.0 screws ② that secure the display to the notebook.



Removing the Display Assembly Screws
- 7. Position the notebook with the rear panel toward you.
- 8. Position the display perpendicular to the notebook.
- 9. Remove the 2 PM2.0×6.0 screws **1** that secure the display to the notebook.
- 10. Lift the display straight up and remove it **2**.



Removing the Display Assembly

Reverse the above procedure to install the display assembly.

5.13 Top Cover

Spare Part Number Information

For use on HP Pavilion ze4900 notebook models	371799-001
For use on HP Compaq nx9040 notebook models	373291-001
For use on HP Compaq nx9030 and nx9020 notebook models	371801-001
For use on Compaq Presario 2200 notebook models	371800-001

- 1. Prepare the notebook for disassembly (Section 5.3) and remove the following components:
 - □ Keyboard cover (Section 5.7)
 - □ Keyboard (Section 5.8)
 - □ Switch board (Section 5.9)
 - □ Speakers (Section 5.10)
 - □ Optical drive (Section 5.11)
 - □ Display assembly (Section 5.12)
- 2. Turn the notebook upside-down with the front panel toward you.

3. Remove the 4 rubber covers ① that conceal the top cover front edge screws.

Spare part number 371808-001 should be used to replace the top cover rubber screw covers.

- 4. Remove the 15 PM2.0×6.0 screws ② that secure the top cover to the notebook.
- 5. Remove the PM2.0×4.0 screw ③ in the hard drive bay that secures the top cover to the notebook.



Removing the Top Cover Screws

- 6. Turn the notebook top-side up with the rear panel toward you.
- 7. Remove the PM2.0×8.0 screw and the PM2.0×9.0 screw ② that secure the top cover to the notebook.
- 8. Remove the 2 PM2.0×4.0 screws ③ that secure the top cover to the notebook.



Removing the Top Cover Screws (continued)

- 9. Release the ZIF connector to which the TouchPad cable is attached and disconnect the cable ❷ from the system board.
- 10. Lift the top cover straight up and remove it $\boldsymbol{\Theta}$.



Removing the Top Cover

Reverse the above procedure to install the top cover.

5.14 Heat Sink

Spare Part Number Information	
Heat sink	371796-001
Thermal Pad Kit (not illustrated)	371809-001

- 1. Prepare the notebook for disassembly (Section 5.3) and remove the following components:
 - □ Keyboard cover (Section 5.7)
 - □ Keyboard (Section 5.8)
 - □ Switch board (Section 5.9)
 - □ Speakers (Section 5.10)
 - □ Optical drive (Section 5.11)
 - □ Display assembly (Section 5.12)
 - $\Box \quad \text{Top cover} (\text{Section 5.13})$

- 2. Disconnect the fan cable \bullet from the system board.
- 3. Remove the 3 PM1.5×5.0 screws ② that secure the heat sink to the notebook.
- 4. Remove the heat sink **③**.



Removing the Heat Sink



Carefully clean any thermal pad residue from the heat sink and processor surfaces each time you remove the heat sink. Install a new thermal pad.

A thermal pad is included with the replacement heat sink and is also available using spare part number 371809-001.

Reverse the above procedure to install the heat sink.

5.15 Processor

Spare Part Number Information	
Intel Pentium M 745 (1.8-GHz) with 400-MHz front side	371760-001
bus (FSB)	
Intel Pentium M 735 (1.7-GHz) with 400-MHz FSB	371759-001
Intel Pentium M 725 (1.6-GHz) with 400-MHz FSB	371758-001
Intel Pentium M 715 (1.5-GHz) with 400-MHz FSB	371757-001
Intel Pentium M 705 and TJ85 (1.6-GHz) with 400-MHz FSB	371762-002
Intel Pentium M 705 and TJ85 (1.5-GHz) with 400-MHz FSB	371761-001
Intel Celeron M 340 (1.5-GHz) with 400-MHz FSB	371766-001
Intel Celeron M 330 (1.4-GHz) with 400-MHz FSB	371765-001
Intel Celeron M 320 (1.3-GHz) with 400-MHz FSB	371764-001
Intel Celeron M 350 (1.3-GHz) with 400-MHz FSB	371763-001
Thermal Pad Kit (not illustrated)	371809-001

- 1. Prepare the notebook for disassembly (Section 5.3) and remove the following components:
 - □ Keyboard cover (Section 5.7)
 - □ Keyboard (Section 5.8)
 - □ Switch board (Section 5.9)
 - □ Speakers (Section 5.10)
 - □ Optical drive (Section 5.11)
 - □ Display assembly (Section 5.12)
 - $\Box \quad \text{Top cover} (\text{Section 5.13})$
 - □ Heat sink (Section 5.14)

- 2. Turn the processor locking screw **1**/4-turn counterclockwise until you feel a click.
- 3. Lift the processor **2** straight up and remove it.

Note that the gold triangle **③** on the processor should be aligned in the rear left corner when you install the processor.



Removing the Processor

Reverse the above procedure to install the processor.

5.16 Wireless Button Board

Spare Part Number Information	
With infrared transceiver	373017-001
Without infrared transceiver	373016-001

- 1. Prepare the notebook for disassembly (Section 5.3) and remove the following components:
 - □ Keyboard cover (Section 5.7)
 - $\Box \quad \text{Keyboard} (\text{Section 5.8})$
 - □ Switch board (Section 5.9)
 - □ Speakers (Section 5.10)
 - □ Optical drive (Section 5.11)
 - □ Display assembly (Section 5.12)
 - $\Box \quad \text{Top cover} (\text{Section 5.13})$
 - $\Box \text{ Heat sink (Section 5.14)}$

- 2. Disconnect the wireless button board cable **1** from the system board.
- 3. Remove the 2 PM2.0×4.0 screws ② that secure the wireless button board to the notebook.
- 4. Remove the wireless button board **③**.



Removing the Wireless Button Board

Reverse the above procedure to install the wireless button board.

5.17 Diskette Drive



This section applies only to HP Compaq nx9040 notebook models.

Spare Part Number Information

Diskette	drive
Dionotio	anvo

371779-001

- 1. Prepare the notebook for disassembly (Section 5.3) and remove the following components:
 - □ Keyboard cover (Section 5.7)
 - □ Keyboard (Section 5.8)
 - □ Switch board (Section 5.9)
 - □ Speakers (Section 5.10)
 - □ Optical drive (Section 5.11)
 - □ Display assembly (Section 5.12)
 - $\Box \quad \text{Top cover} (\text{Section 5.13})$

- 2. Disconnect the diskette drive cable **1** from the low insertion force (LIF) connector on the system board.
- 3. Remove the 2 PM2.0×4.0 screws ② that secure the diskette drive to the notebook.
- 4. Remove the diskette drive **③**.



Removing the Diskette Drive

Reverse the above procedure to install the diskette drive.

5.18 Diskette Drive Cover

This section applies to HP Pavilion ze4900, HP Compaq nx9030 and nx9020, and Compaq Presario 2200 notebook models.

Spare Part Number Information

Diskette drive cover

371805-001

- 1. Prepare the notebook for disassembly (Section 5.3) and remove the following components:
 - □ Keyboard cover (Section 5.7)
 - □ Keyboard (Section 5.8)
 - □ Switch board (Section 5.9)
 - □ Speakers (Section 5.10)
 - □ Optical drive (Section 5.11)
 - □ Display assembly (Section 5.12)
 - $\Box \quad \text{Top cover} (\text{Section 5.13})$

- 2. Remove the 2 PM2.0×4.0 screws **①** that secure the diskette drive cover to the notebook.
- 3. Remove the diskette drive cover **2**.



Removing the Diskette Drive Cover

Reverse the above procedure to install the diskette drive cover.

5.19 System Board

Spare Part Number Information

For use only on notebook models without S-Video and 1394 digital connectors	371793-001
For use only on notebook models with S-Video and 1394 digital connectors	371794-001
For use on HP Compaq nx9040 notebook models	371795-001
Hard drive guide (not illustrated)	371798-001

When replacing the system board, ensure that the following components are removed from the defective system board and installed on the replacement system board:

- Memory modules (Section 5.5)
- Mini PCI communications board (Section 5.7)
- Heat sink (Section 5.14)
- Processor (Section 5.15)
- 1. Prepare the notebook for disassembly (Section 5.3) and remove the following components:
 - □ Keyboard cover (Section 5.7)
 - □ Keyboard (Section 5.8)
 - □ Switch board (Section 5.9)
 - □ Speakers (Section 5.10)
 - □ Optical drive (Section 5.11)
 - □ Display assembly (Section 5.12)
 - $\Box \quad \text{Top cover} (\text{Section 5.13})$
 - □ Diskette drive cover (Section 5.17)

- 2. Disconnect the wireless button board cable **1** from the system board.
- 3. Remove the 6 PM2.0×4.0 screws ② that secure the system board to the base enclosure.
- 4. Remove the hard drive guide **③**.

Spare part number 371798-001 should be used to replace the hard drive guide.

5. Remove the 2 PM1.5×18.0 PC Card assembly screws ④.



Removing the System Board Screws



Step 6 applies only to HP Pavilion ze4900, HP Compaq nx9030 and nx9020, and Compaq Presario 2200 notebook models.

6. Remove the 2 HM5.0×9.0 locks on each side of the external monitor port.



Removing the System Board Screwlocks - HP Pavilion ze4900, HP Compaq nx9030 and nx9020, and Compaq Presario 2200 Notebook Models Only



7. Remove the 6 HM5.0×9.0 screwlocks on each side of the parallel, serial, and external monitor ports.



Removing the System Board Screwlocks - HP Compaq nx9040 Notebook Models Only

- 8. Flex the right side of the base enclosure near the audio jacks **1** until the jacks clear the base enclosure.
- 9. Lift the rear edge of the system board and swing it up **2** until the board rests at a 45-degree angle.
- Slide the system board away from the base enclosure at an angle 3.



Removing the System Board

Reverse the above procedure to install the system board.

6

Specifications

This chapter provides physical and performance specifications.

Table 6-1 Notebook		
with 15.0-inch display		
Height	4.19 cm	1.65 in
Width	27.23 cm	10.72 in
Depth	32.92 cm	12.96 in
with 14.1-inch display		
Height	3.89 cm	1.53 in
Width	27.23 cm	10.72 in
Depth	32.92 cm	12.96 in
Weight (varies by configuration)		
with 15.0-inch display and 8-cell battery pack	3.17 kg	6.99 lb
with 14.1-inch display and 8-cell battery pack	3.04 kg	6.70 lb
with 15.0-inch display and 6-cell battery pack	3.07 kg	6.78 lb
with 14.1-inch display and 6-cell battery pack	2.90 kg	6.39 lb
Stand-alone power requirements		
Nominal operating voltage	14.8 V dc	
Peak operating power	60.0 W	

Notebook (Continued)

Temperature		
Operating (not writing to optical disc)	0°C to 35°C	32°F to 95°F
Operating (writing to optical disc)	5°C to 35°C	41°F to 95°F
Nonoperating	-20°C to 60°C	-4°F to 140°F
Relative humidity (noncondensing)		
Operating	10% to 90%	
Nonoperating	5% to 95%, 38.7°C (101.6°F) maximum wet bulb temperature	
Maximum altitude (unpressurized)		
Operating (14.7 to 10.1 psia)	-15 m to 3,048 m	-50 ft to 10,000 ft
Nonoperating (14.7 to 4.4 psia)	-15 m to 12,192 m	-50 ft to 40,000 ft
Shock		
Operating	125 g, 2 ms, half-sine	
Nonoperating	200 g, 2 ms, half-sine	
Random Vibration		
Operating	0.75 g zero-to-peak, 10 to 500 Hz,	
	0.25 oct/min sweep rate	
Nonoperating	1.50 g zero-to-peak, 10 to 500 Hz, 0.5 oct/min sweep rate	
Applicable product safety standards specify thermal limits for plastic surfaces. The notebook operates well within this range of temperatures.		

15.0-inch, XGA, TFT Display

Dimensions		
Height	30.0 cm	11.8 in
Width	22.9 cm	9.0 in
Diagonal	38.1 cm	15.0 in
Number of colors	Up to 16.8 million	
Contrast ratio	250:1	
Brightness	150 nits typical	
Pixel resolution		
Pitch	0.264 × 0.264 mm	
Format	1024 × 768	
Configuration	RGB vertical stripe	
Backlight	Edge lit	
Character display	80 × 25	
Total power consumption	5.5 W	
Viewing angle	+/-35° horizontal, + typical	-15/-35° vertical

14.1-inch, XGA, TFT Display

Dimensions		
Height	28.5 cm	11.2 in
Width	21.3 cm	8.4 in
Diagonal	35.8 cm	14.1 in
Number of colors	up to 16.8 million	
Contrast ratio	250:1	
Brightness	180 nits typical	
Pixel resolution		
Pitch	0.279 × 0.279 mm	
Format	1024 × 768	
Configuration	RGB vertical stripe	
Backlight	Edge lit	
Character display	80 × 25	
Total power consumption	4 W	
Viewing angle	+/-40° horizontal, + typical	20/-40° vertical

Table 6-4					
4200-rpm Hard Drives					
60-GB 40-GB 30-GB					
User capacity per drive*	60 GB	40 GB	30 GB		
Dimensions					
Height	9.5 mm	9.5 mm	9.5 mm		
Width	70 mm	70 mm	70 mm		
Weight	102 g	99 g	99 g		
Interface type	ATA-5	ATA-5	ATA-5		
Transfer rate					
Synchronous	100 MB/sec	100 MB/sec	100 MB/sec		
(maximum)	ATA security	ATA security	ATA security		
Security					
Seek times (typical read, including setting)					
Single track	3 ms	3 ms	2.5 ms		
Average	13 ms	13 ms	12 ms		
Maximum	24 ms	24 ms	23 ms		
Logical blocks [†]	117,210,240	78,140,160	58,605,120		
Disk rotational speed	4200 rpm	4200 rpm	4200 rpm		
Operating temperature	5°C to 55°C	5°C to 55°C	5°C to 55°C		
	(41°F to 131°F)	(41°F to 131°F)	(41°F to 131°F)		
Certain restrictions and exclusions apply. Consult Customer Care					

Certain restrictions and exclusions apply. Consult Customer Care for details.

*1 GB = 1 billion bytes when referring to hard drive storage capacity. Accessible capacity is less.

[†]Actual drive specifications may differ slightly.

Primary 6-cell, Li-Ion Battery Pack

Dimensions		
Height	2.00 cm	.79 in
Width	9.40 cm	3.70 in
Depth	13.40 cm	5.28 in
Weight	.34 kg	.75 lb
Energy		
Voltage	11.1 V	
Amp-hour capacity	4.4 Ah	
Watt-hour capacity	48 Wh	
Temperature		
Operating	5°C to 45°C	41°F to 113°F
Nonoperating	0°C to 60°C	32°F to 140°F

Table 6-6 Optional 8-cell, Li-Ion Battery Pack		
Height	2.00 cm	.79 in
Width	9.40 cm	3.70 in
Depth	13.40 cm	5.28 in
Weight	.34 kg	.75 lb
Energy		
Voltage	14.4 V	
Amp-hour capacity	4.4 Ah	
Watt-hour capacity	65 Wh	
Temperature		
Operating	5°C to 45°C	41°F to 113°F
Nonoperating	0°C to 60°C	32°F to 140°F

24X Max DVD+RW/R and CD-RW Drive

Applicable disk	DVD-5, DVD-9, DVD-10 CD-ROM (Mode 1 and 2) CD Digital Audio CD-XA ready (Mode 2, Form 1 and 2) CD-I ready (Mode 2, Form 1 and 2)	
	CD-R (read only) CD Plus	
	Photo CD (single/m CD-Bridge	ultisession)
Center hole diameter	1.5 cm	0.59 in
Disk diameter		
Standard disc	12 cm	4.72 in
Mini disc	8 cm	3.15 in
Disk thickness	1.2 mm	0.047 in
Track pitch	0.74 µm	
Access time		
Random	< 150 ms	
Full stroke	< 225 ms	
Audio output level	Audio-out, 0.7 Vrms	6
Cache buffer	128 KB/s	
Data transfer rate		
CD-R (24X)	3600 KB/s (150 KB	/s at 1X CD rate)
CD-RW (10X)	1500 KB/s (150 KB/s at 1X CD rate)	
CD-ROM (24X)	3600 KB/s (150 KB/s at 1X CD rate)	
DVD (8X)	10,800 KB/s (1352 KB/s at 1X DVD rate)	
Multiword DMA mode 2	16.6 MB/s	
Startup time	< 15 seconds	
Stop time	< 6 seconds	

24X Max DVD/CD-RW Combo Drive

CD-I ready (Mo CD-R (read only CD Plus Photo CD (sing	e 1 and 2) o Mode 2, Form 1 and 2) de 2, Form 1 and 2) y)
1.5 cm	0.59 in
12 cm	4.72 in
8 cm	3.15 in
1.2 mm	0.047 in
0.74 µm	
< 150 ms	
< 225 ms	
Audio-out, 0.7 Vrms	
128 KB/s	
	CD-ROM (Mode CD Digital Audi CD-XA ready (N CD-I ready (Mo CD-R (read only CD Plus Photo CD (sing CD-Bridge 1.5 cm 12 cm 8 cm 1.2 mm 0.74 µm < 150 ms < 225 ms Audio-out, 0.7 M

24X Max DVD/CD-RW Combo Drive (Continued)

Data transfer rate	
CD-R (24X)	3600 KB/s (150 KB/s at 1X CD rate)
CD-RW (10X)	1500 KB/s (150 KB/s at 1X CD rate)
CD-ROM (24X)	3600 KB/s (150 KB/s at 1X CD rate)
DVD (8X)	10,800 KB/s (1352 KB/s at 1X DVD rate)
	16.6 MB/s
Multiword DMA mode 2	
Startup time	< 15 seconds
Stop time	< 6 seconds

Table 6-9		
8X MAX	DVD-ROM Dri	ve
Applicable disk	CD-I ready (M CD-R (read or CD Plus	de 1 and 2) lio (Mode 2, Form 1 and 2) ode 2, Form 1 and 2)
Center hole diameter	1.5 cm	0.59 in
Disk diameter		
Standard disc	12 cm	4.72 in
Mini disc	8 cm	3.15 in
Disk thickness	1.2 mm	0.047 in
Track pitch	0.74 µm	
Access time		
Random DVD media	< 150 ms	
Full stroke DVD media	< 225 ms	
Random CD media	< 110 ms	
Full stroke CD media	< 200 ms	
Audio output level	Audio-out, 0.7	Vrms
Cache buffer	512 KB/s	

8X MAX DVD-ROM Drive (Continued)

Data transfer rate

Max 24X CD Max 8X DVD 3600 KB/s (150 KB/s at 1X CD rate) 10,800 KB/s (1352 KB/s at 1X DVD rate)

Multiword DMA mode 2

Startup time

Stop time

< 10 seconds

16.6 MB/s

Table 6-10

System DMA

Hardware DMA	System Function
DMA0	n/a
DMA1*	n/a
DMA2*	n/a
DMA3	n/a
DMA4	Direct memory access controller
DMA5*	Available for PC Card
DMA6	Not assigned
DMA7	Not assigned
*PC Card controller can use DMA 1, 2, or 5.	

System Interrupts

Hardware IRQ	System Function
IRQ0	System timer
IRQ1	Standard 101-/102-Key or Microsoft Natural Keyboard
IRQ2	Cascaded
IRQ3	Intel 82801DB/DBM USB2 Enhanced Host Controller—24CD
IRQ4	COM1
IRQ5*	Conexant AC—Link Audio Intel 82801DB/DBM SMBus Controller—24C3 Soft V92 Data Fax Modem with SmartCP
IRQ6	Diskette drive
IRQ7*	Parallel port
IRQ8	System CMOS/real time clock
IRQ9*	Microsoft ACPI-compliant system
IRQ10*	Intel USB UHCI controller—24C2 Intel 82852/82855 GM/GME Graphic Controller Realtek RTL8139 Family PCI fast Ethernet Controller

System Interrupts (Continued)

Hardware IRQ	System Function
IRQ11	Intel USB EHCI controller—24CD
	Intel USB UHCI controller—24C4
	Intel USB UHCI controller—24C7
	Intel Pro/Wireless 2200BG
	TI OHCI 1394 host controller
	TI PCI1410 cardbus controller
IRQ12	Synaptics PS/2 touch pad
IRQ13	Numeric data processor
IRQ14	Primary IDE channel
IRQ15	Secondary IDE channel
PC Cards may assert IRQ3, IRQ4, IRQ5, IRQ7, IRQ9, IRQ10, IRQ11, or IRQ15. Either the infrared or the serial port may assert IRQ3 or IRQ4.	
*Default configuration	on; audio possible configurations are IRQ5, IRQ7, IRQ9,

IRQ10, or none.

System I/O Addresses

I/O Address (hex)	System Function (shipping configuration)
000 - 00F	DMA controller no. 1
010 - 01F	Unused
020 - 021	Interrupt controller no. 1
022 - 024	Opti chipset configuration registers
025 - 03F	Unused
02E - 02F	87334 "Super I/O" configuration for CPU
040 - 05F	Counter/timer registers
044 - 05F	Unused
060	Keyboard controller
061	Port B
062 - 063	Unused
064	Keyboard controller
065 - 06F	Unused
070 - 071	NMI enable/RTC
072 - 07F	Unused
080 - 08F	DMA page registers
090 - 091	Unused
092	Port A
093 - 09F	Unused
0A0 - 0A1	Interrupt controller no. 2

System I/O Addresses (Continued)

I/O Address (hex)	System Function (shipping configuration)
0A2 - 0BF	Unused
0C0 - 0DF	DMA controller no. 2
0E0 - 0EF	Unused
0F0 - 0F1	Coprocessor busy clear/reset
0F2 - 0FF	Unused
100 - 16F	Unused
170 - 177	Secondary fixed disk controller
178 - 1EF	Unused
1F0 - 1F7	Primary fixed disk controller
1F8 - 200	Unused
201	Joystick (decoded in ESS1688)
202 - 21F	Unused
220 - 22F	Entertainment audio
230 - 26D	Unused
26E - 26	Unused
278 - 27F	Unused
280 - 2AB	Unused
2A0 - 2A7	Unused
2A8 - 2E7	Unused
2E8 - 2EF	Reserved serial port
Table 6-12

System I/O Addresses (Continued)

I/O Address (hex)	System Function (shipping configuration)
2F0 - 2F7	Unused
2F8 - 2FF	Infrared port
300 - 31F	Unused
320 - 36F	Unused
370 - 377	Secondary diskette drive controller
378 - 37F	Parallel port (LPT1/default)
380 - 387	Unused
388 - 38B	FM synthesizer—OPL3
38C - 3AF	Unused
3B0 - 3BB	VGA
3BC - 3BF	Reserved (parallel port/no EPP support)
3C0 - 3DF	VGA
3E0 - 3E1	PC Card controller in CPU
3E2 - 3E3	Unused
3E8 - 3EF	Internal modem
3F0 - 3F7	"A" diskette controller
3F8 - 3FF	Serial port (COM1/default)
CF8 - CFB	PCI configuration index register (PCIDIVO-1)
CFC - CFF	PCI configuration data register (PCIDIVO-1)

Table 6-13

System Memory Map

Size	Memory Address	System Function
640 KB	00000000-0009FFFF	Base memory
128 KB	000A0000-000BFFFF	Video memory
48 KB	000C0000-000CBFFF	Video BIOS
160 KB	000C8000-000E7FFF	Unused
64 KB	000E8000-000FFFFF	System BIOS
15 MB	00100000-00FFFFFF	Extended memory
58 MB	01000000-047FFFFF	Super extended memory
58 MB	04800000-07FFFFFF	Unused
2 MB	08000000-080FFFFF	Video memory (direct access)
4 GB	08200000-FFFEFFFF	Unused
64 KB	FFFF0000-FFFFFFFF	System BIOS

A

Connector Pin Assignments

Table A-1 Universal Serial Bus					
<u>1234</u>					
			<u>123</u>	4	
Pin	Signal		Р	in	Signal
1	+5 VDC		3		Data +
2	Data –		4		Ground

RJ-45 (Network)



Pin	Signal	Pin	Signal
1	Transmit +	5	Unused
2	Transmit –	6	Receive –
3	Receive +	7	Unused
4	Unused	8	Unused

Table	A-3
-------	-----

S-Video



Pin	Signal	Pin	Signal
1	Ground (Y)	3	Y-Luminance (Intensity)
2	Ground (C)	4	C-Chrominance (Color)

External Monitor



Pin	Signal	Pin	Signal
1	Red analog	9	+5 VDC
2	Green analog	10	Ground
3	Blue analog	11	Monitor detect
4	Not connected	12	DDC 2B data
5	Ground	13	Horizontal sync
6	Ground analog	14	Vertical sync
7	Ground analog	15	DDC 2B clock
8	Ground analog		

RJ-11 (Modem)



Pin	Signal	Pin	Signal
1	Unused	4	Unused
2	Tip	5	Unused
3	Ring	6	Unused

Table A-6

Audio-In (Microphone)



Pin	Signal	Pin	Signal
1	Audio-in	2	Ground



Parallel

Pin	Signal	Pin	Signal
1	Strobe	14	Auto linefeed
2	Data bit 0	15	Error
3	Data bit 1	16	Initialize paper
4	Data bit 2	17	Select in
5	Data bit 3	18	Ground
6	Data bit 4	19	Ground
7	Data bit 5	20	Ground
8	Data bit 6	21	Ground
9	Data bit 7	22	Ground
10	Acknowledge	23	Ground
11	Busy	24	Ground
12	Paper end	25	Ground
13	Select		

	Table A-9 Serial			
		00	9) 5	
Pin	Signal	Pin	Signal	
1	Carrier detect	6	Data set ready	
2	Receive data	7	Ready to send	
3	Transmit data	8	Clear to send	
4	Data terminal ready	9	Ring indicator	
5	Ground			

Power Cord Set Requirements

3-Conductor Power Cord Set

The wide range input feature of the notebook permits it to operate from any line voltage from 100 to 120 or 220 to 240 volts AC.

The power cord set included with the notebook meets the requirements for use in the country where the equipment is purchased.

Power cord sets for use in other countries must meet the requirements of the country where the notebook is used.

General Requirements

The requirements listed below are applicable to all countries.

- The length of the power cord set must be at least 1.5 m (5.0 ft) and a maximum of 2.0 m (6.5 ft).
- All power cord sets must be approved by an acceptable accredited agency responsible for evaluation in the country where the power cord set will be used.
- The power cord sets must have a minimum current capacity of 10 amps and a nominal voltage rating of 125 or 250 V AC, as required by each country's power system.
- The appliance coupler must meet the mechanical configuration of an EN 60 320/IEC 320 Standard Sheet C13 connector for mating with the appliance inlet on the back of the notebook.

Country-Specific Requirements

3-Conductor Power Cord Set Requirements			
Country	Accredited Agency	Applicable Note Number	
Australia	EANSW	1	
Austria	OVE	1	
Belgium	CEBC	1	
Canada	CSA	2	
Denmark	DEMKO	1	
Finland	FIMKO	1	
France	UTE	1	
Germany	VDE	1	
Italy	IMQ	1	
Japan	METI	3	
The Netherlands	KEMA	1	
Norway	NEMKO	1	
Sweden	SEMKO	1	
Switzerland	SEV	1	

Country	Accredited Agency	Applicable Note Number
United Kingdom	BSI	1
United States	UL	2

3-Conductor Power Cord Set Requirements (Continued)

- The flexible cord must be <HAR> Type HO5VV-F, 3-conductor, 1.0 mm² conductor size. Power cord set fittings (appliance coupler and wall plug) must bear the certification mark of the agency responsible for evaluation in the country where it will be used.
- The flexible cord must be Type SPT-3 or equivalent, No. 18 AWG, 3-conductor. The wall plug must be a two-pole grounding type with a NEMA 5-15P (15 A, 125 V) or NEMA 6-15P (15 A, 250 V) configuration.
- 3. The appliance coupler, flexible cord, and wall plug must bear a "T" mark and registration number in accordance with the Japanese Dentori Law. The flexible cord must be Type VCT or VCTF, 3-conductor, 1.00 mm² conductor size. The wall plug must be a two-pole grounding type with a Japanese Industrial Standard C8303 (7 A, 125 V) configuration.

С

Screw Listing

This appendix provides specification and reference information for the screws used in the notebook. All screws listed in this appendix are available in the Miscellaneous Screw Kit, spare part number 373294-001.

Phillips PM2.0×6.0 Screw

mm!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!	Color	Qty.	Length	Thread	Head Width
	Black	27	6.0 mm	2.0 mm	4.0 mm

Where used:

2 screws that secure the hard drive to the notebook (documented in Section 5.3)



Phillips PM2.0×6.0 Screw (Continued)

mm!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!	Color	Qty.	Length	Thread	Head Width
	Black	27	6.0 mm	2.0 mm	4.0 mm

Where used:

6 screws that secure the display assembly to the notebook (documented in Section 5.12)



Phillips PM2.0×6.0 Screw (Continued)

Color	Qty.	Length	Thread	Head Width
Black	27	6.0 mm	2.0 mm	4.0 mm

Where used:

• Two screws that secure the keyboard cover to the notebook (documented in Section 5.7)

Two screws that secure the display assembly to the notebook (documented in Section 5.12)



Table C	;-1
---------	-----

Phillips PM2.0×6.0 Screw (Continued)

Color	Qty.	Length	Thread	Head Width
Black	27	6.0 mm	2.0 mm	5.0 mm

Where used:

15 screws that secure the top cover to the notebook (documented in Section 5.13)



Phillips PM1.5×5.0 Shoulder Screw and

PM2.5×4.0 Screw

	Color	Qty.	Length	Thread	Head Width
	Silver	2	5.0 mm	1.5 mm	5.0 mm
≣⊕ ₪ mm	Color	Qty.	Length	Thread	Head Width
	Silver	4	4.0 mm	2.5 mm	4.0 mm

Where used:

• 2 screws that secure the hard drive bezel to the hard drive (documented in Section 5.3)

Where used:

2 4 screws that secure the hard drive frame to the hard drive (documented in Section 5.3)



Phillips M1.5×5.0 Shoulder Screw and PM2.5×4.0 Screw Locations

Phillips PM2.0×4.0 Screw

■ ■ mm	Color	Qty.	Length	Thread	Head Width
	Black	23	4.0 mm	2.0 mm	4.0 mm
Where used					

Where used:

• Two screws that secure the memory module compartment cover to the notebook (documented in Section 5.5)

2 Two screws that secure the Mini PCI compartment cover to the notebook (documented in Section 5.6)

One screw that secures the top cover to the notebook (documented in Section 5.13)

Phillips PM2.0×4.0 Screw (Continued)

■ ■ mm!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!	Color	Qty.	Length	Thread	Head Width
	Black	23	4.0 mm	2.0 mm	4.0 mm

Where used:

• Three screws that secure the keyboard to the notebook (documented in Section 5.8)

Two screws that secure the switch board to the notebook (documented in Section 5.9)

HP Pavilion ze4900 notebook models use only one PM2.0×4.0 screw to secure the switch board to the notebook.

One screw that secures the optical drive to the notebook (documented in Section 5.11)



Phillips PM2.0×4.0 Screw (Continued)

■ ■ mm	Color	Qty.	Length	Thread	Head Width
	Black	23	4.0 mm	2.0 mm	4.0 mm
Where used					

Where used:

2 screws that secure the top cover to the notebook (documented in Section 5.13)



Phillips PM2.0×4.0 Screw (Continued)

≣ <u> </u>	Color	Qty.	Length	Thread	Head Width
	Black	23	4.0 mm	2.0 mm	4.0 mm

Where used:

• Two screws that secure the wireless button board to the notebook (documented in Section 5.16)

Two screws that secure the diskette drive (documented in Section 5.17) or diskette drive cover (documented in Section 5.17) to the notebook

• Six screws that secure the system board to the notebook (documented in Section 5.19)



Phillips M2.0×4.0 Screw Locations

Phillips PM2.0×3.0 Screw

≣ ≣⊕ ₪ mm:::::::::::::::::::::::::::::::::::	Color	Qty.	Length	Thread	Head Width
	Silver	1	3.0 mm	2.0 mm	4.0 mm

Where used:

One screw that secures the keyboard to the notebook (documented in Section 5.8)



Phillips PM2.0×3.0 Screw (Continued)

≣ = mm mm	Color	Qty.	Length	Thread	Head Width
	Black	4	3.0 mm	2.0 mm	4.0 mm

Where used:

4 screws that secure the speakers to the notebook (documented in Section 5.10)



Phillips PM2.0×8.0 Screw

mm')))))))))))))))))))))))))))))))))))	Color	Qty.	Length	Thread	Head Width
	Black	2	8.0 mm	2.0 mm	4.0 mm

Where used:

One screw that secures the optical drive to the notebook (documented in Section 5.11)



Phillips PM2.0×8.0 Screw (Continued)

mm''''''''''''''''''''''''''''''''''''	Color	Qty.	Length	Thread	Head Width
	Black	2	8.0 mm	2.0 mm	4.0 mm

Where used:

One screw that secures the top cover to the notebook (documented in Section 5.13)



Phillips PM2.0×5.0 Screw

≣ ≣⊕ [■■ mm::::::::::::::::::::::::::::::::::	Color	Qty.	Length	Thread	Head Width
	Silver	2	5.0 mm	2.0 mm	4.0 mm

Where used:

2 screws that secure the wireless antenna boards to the notebook (documented in Section 5.12)



Phillips PM1.5×5.0 Screw

≣ ≣⊕ (₪₪ mm!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!	Color	Qty.	Length	Thread	Head Width
	Black	3	5.0 mm	1.5 mm	5.0 mm

Where used:

3 screws that secure the heat sink to the notebook (documented in Section 5.14)



Phillips PM2.0×9.0 Screw

Color	Qty.	Length	Thread	Head Width
Black	1	9.0 mm	2.0 mm	4.0 mm

Where used:

One screw that secures the top cover to the notebook (documented in Section 5.13)



HM5.0×9.0 Screwlock

Color	Qty.	Length	Thread	Head Width
Silver	8	9.0 mm	2.5 mm	5.0 mm

Where used:

6 screwlocks that secure the system board to the notebook (documented in Section 5.19, HP Compaq nx9040 notebook models only)



HM5.0×9.0 Screwlock Locations - HP Compaq nx9040 Notebook Models

HM5.0×9.0 Screwlock (Continued)

Color	Qty.	Length	Thread	Head Width
Silver	8	9.0 mm	2.5 mm	5.0 mm

Where used:

2 screwlocks that secure the system board to the notebook (documented in Section 5.19, all notebook models except HP Compaq nx9040)



HM5.0×9.0 Screwlock Locations - All Notebook Models Except HP Compaq nx9040

Phillips PM1.5×12.0 Screw

≣ ≣⊕ (₪₪₪₪₪₪₪ mm:!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!!	Color	Qty.	Length	Thread	Head Width
	Silver	2	12.0 mm	1.5 mm	5.0 mm

Where used:

2 screws that secure the system board to the notebook (documented in Section 5.19)



Phillips M1.5×12.0 Screw Locations

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