



HP ProBook 4540s Notebook PC

HP ProBook 4440s Notebook PC

HP ProBook 4441s Notebook PC

Maintenance and Service Guide

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## Safety warning notice

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 **WARNING!** To reduce the possibility of heat-related injuries or of overheating the computer, do not place the computer directly on your lap or obstruct the computer air vents. Use the computer only on a hard, flat surface. Do not allow another hard surface, such as an adjoining optional printer, or a soft surface, such as pillows or rugs or clothing, to block airflow. Also, do not allow the AC adapter to contact the skin or a soft surface, such as pillows or rugs or clothing, during operation. The computer and the AC adapter comply with the user-accessible surface temperature limits defined by the International Standard for Safety of Information Technology Equipment (IEC 60950).

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# 1 Product description

Category	Description	4540s (UMA)	4540s (Disc)	4440s (UMA)	4440s/ 4441s (Disc)
Product Name	HP ProBook 4540s Notebook PC	√	√		
	HP ProBook 4440s Notebook PC			√	√
	HP ProBook 4441s Notebook PC				√
Processors	Intel® Core™ i7 processor, Quad Core (6-MB L3 cache, 35W)				
	3612QM, 2.10-GHz processor	√	√	√	√
	Intel® Core i5 processors, Dual Core (3-MB L3 cache, 35W)				
	3360M, 2.80-GHz processor	√	√	√	√
	3320M, 2.60-GHz processor	√	√	√	√
	2450M, 2.50-GHz processor	√	√	√	√
	Intel Core i3 processors, Dual Core, 3rd generation (3-MB L3 cache, 35W)				
	3110M, 2.40-GHz processor	√	√	√	√
	Intel Core i3 processors, Dual Core, 2nd generation (3-MB L3 cache, 35W)				
	2370M, 2.40-GHz processor	√	√	√	√
	2350M, 2.30-GHz processor	√	√	√	√
	Intel Pentium processor, Dual Core (2-MB L3 cache, 35W)				
	B980, 2.40-GHz processor	√	√	√	√
	B970, 2.30-GHz processor	√	√	√	√
	Intel Celeron processor (2-MB L3 cache, 35W)				
	B840, 1.90-GHz processor	√	√	√	√
Chipset	Mobile Intel HM76 chipset	√	√	√	√
Graphics	Intel HD Graphics (UMA)	√		√	
	AMD Radeon™ HD 7650M, 1-GB or 2-GB (discrete)		√		√

Category	Description	4540s (UMA)	4540s (Disc)	4440s (UMA)	4440s/ 4441s (Disc)
<b>Panel</b>	All display assemblies include 2 wireless local area network (WLAN) antennas	√	√	√	√
	All displays are LED backlit				
	39.6-cm (15.6-inch) HD, 1366x768	√			
	39.6-cm (15.6-inch) HD, 1366x768, includes camera	√	√		
	39.6-cm (15.6-inch) HD, 1366x768, includes camera and WWAN	√			
	35.6-cm (14.0-inch) HD, 1366x768			√	
	35.6-cm (14.0-inch) HD, 1366x768, with camera			√	√
	35.6-cm (14.0-inch) HD, 1366x768, with camera and WWAN			√	
	35.6-cm (14.0-inch) HD, BrightView, 1366x768			√	
	35.6-cm (14.0-inch) HD, BrightView, 1366x768, with camera			√	√
	35.6-cm (14.0-inch) HD, BrightView, 1366x768, with camera and WWAN			√	
<b>Memory</b>	Two customer-accessible/upgradeable memory module slots supporting up to 8 GB of RAM	√	√	√	√
	Supports dual-channel memory	√	√	√	√
	PC3-10600, 1333-MHz, DDR3	√	√	√	√
	Supports the following configurations:	√	√	√	√
	<ul style="list-style-type: none"> <li>8192 (4096 × 2)</li> </ul>				
	<ul style="list-style-type: none"> <li>6144 (4096 + 2048)</li> </ul>				
	<ul style="list-style-type: none"> <li>4096 (2048 × 2)</li> </ul>				
	<ul style="list-style-type: none"> <li>4096 (4096 × 1)</li> </ul>				
	<ul style="list-style-type: none"> <li>2048 (2048 × 1)</li> </ul>				
	<b>Brazil</b>			√	
	<ul style="list-style-type: none"> <li>8192 (4096 × 2; dual channel)</li> <li>4096 (2048 × 2; dual channel)</li> <li>4096 (4096 × 1)</li> <li>2048 (2048 × 1)</li> </ul>				
<b>Hard drives</b>	Supports 7-mm/9.5-mm, 2.5-in SATA hard drives with HP 3D DriveGuard	√	√	√	√
	Supports 12.7-mm. 2.5-inch hard drives with HP 3D DriveGuard	√	√		
	Customer-accessible	√	√	√	√

Category	Description	4540s (UMA)	4540s (Disc)	4440s (UMA)	4440s/ 4441s (Disc)
	Supports the following drives:			√	√
	<ul style="list-style-type: none"> <li>750-GB, 7200-rpm or 5400-rpm</li> <li>640-GB, 5400-rpm</li> <li>500-GB, 7200-rpm or 5400-rpm</li> <li>320-GB, 7200-rpm or 5400-rpm</li> </ul>				
	Supports the following drives:	√	√		
	<ul style="list-style-type: none"> <li>750-GB, 7200-rpm or 5400-rpm</li> <li>640-GB, 5400-rpm</li> <li>500-GB, 7200-rpm</li> <li>320-GB, 7200-rpm</li> </ul>				
<b>Fixed optical drives</b>	Supports the following 12.7-mm SATA optical drives:	√	√	√	√
	<ul style="list-style-type: none"> <li>DVD+/-RW SuperMulti DL</li> <li>Blu-ray ROM DVD+/-RW SuperMulti DL</li> </ul>				
	DVD-ROM drive	√	√		
	Supports no optical drive option	√	√	√	√
<b>Audio/Visual</b>	Integrated dual-array microphone (webcam models only)	√	√	√	√
	Integrated mono (non-webcam models)	√		√	
	Stereo speakers (2)	√	√	√	√
	Integrated webcam (720p HD)	√	√	√	√
	Supports no camera option	√		√	
	Headphone and microphone jacks	√	√	√	√
	IDT 92HD87	√	√	√	√
<b>Ethernet</b>	Realtek RTL8151FH-CG 10/100/1000	√	√	√	√
	S3/S4/S5 wake on LAN (AC mode only)	√	√	√	√
	Ethernet cable not included	√	√	√	√
<b>Wireless</b>	<b>Integrated WLAN options by way of wireless module:</b>				
	Two WLAN antennas built into display assembly	√	√	√	√
	Supports "no WLAN" option	√	√	√	√

Category	Description	4540s (UMA)	4540s (Disc)	4440s (UMA)	4440s/ 4441s (Disc)
	Supports the following WLAN formats:	√	√	√	√
	<ul style="list-style-type: none"> <li>Ralink 802.11 b/g/n 1×1</li> <li>Atheros 802.11 b/g/n 1×1</li> <li>Atheros 802.11 b/g/n + BT Combo</li> <li>Broadcom 802.11 b/g/n + BT Combo</li> <li>Intel 802.11 b/g/n + BT Combo</li> <li>Intel 802.11 a/b/g/n 2×2 + BT Combo</li> </ul>				
	<b>Integrated WWAN options by way of wireless module:</b>				
	Two WWAN antennas built into display assembly (world-wide 5 band, configured with panels)	√		√	
	Subscriber identity module (SIM) security (customer-accessible)	√		√	
	Supports “no WWAN” option	√	√	√	√
	Supports the following WWAN modules:	√		√	
	<ul style="list-style-type: none"> <li>Sierra MC8355 HSPA/CDMA with GPS</li> <li>Ericsson 5321 HSPA+ with GPS</li> </ul>				
	<b>Integrated personal area network (PAN) options by way of Bluetooth® module:</b>				
	Bluetooth 4.0 only supported by combo card	√	√	√	√
<b>External media card</b>	6-in-1 Digital Media Reader Slot	√	√	√	√
<b>Ports</b>	Audio-in (stereo microphone)	√	√	√	√
	Audio-out (stereo headphone)	√	√	√	√
	RJ-45 (Ethernet, includes link and activity lights)	√	√	√	√
	USB 3.0 (2)	√	√	√	√
	USB 2.0 (2)	√	√	√	√
	VGA (Dsub 15-pin) supporting 1600 × 1200 external resolution at 75-GHz (hot plug/unplug with auto-detect)	√	√	√	√
	HDMI	√	√	√	√
	Multi-pin AC port	√	√	√	√
<b>Keyboard/pointing devices</b>	Full-sized keyboard	√	√	√	√
	Numeric keypad	√	√		
	Touchpad includes: supports 2-way scroll with legend, taps enabled by default, 2-finger scrolling and zoom enabled by default	√	√	√	√

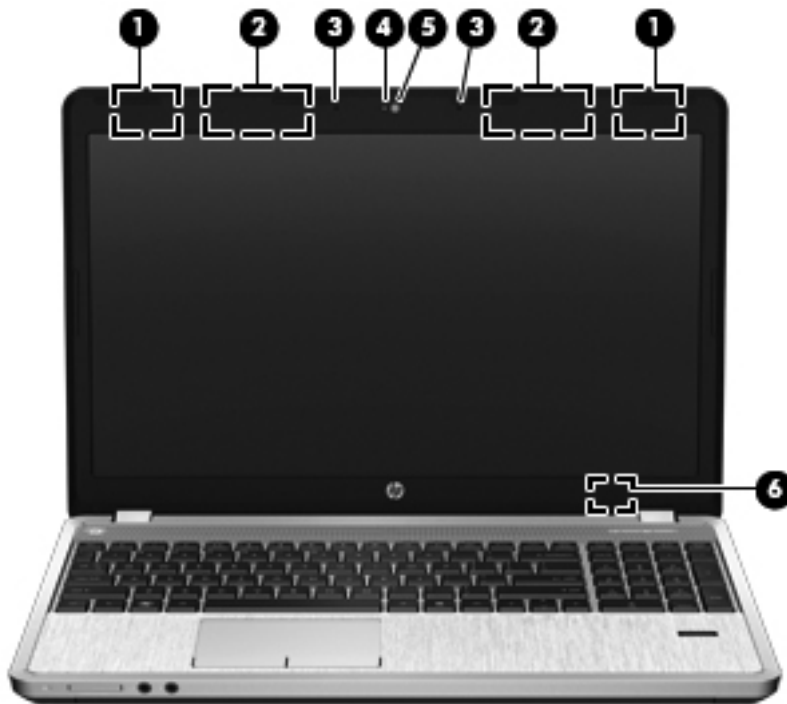
Category	Description	4540s (UMA)	4540s (Disc)	4440s (UMA)	4440s/ 4441s (Disc)
<b>Power requirements</b>	Smart AC adapter with localized cable plug support (3-wire plug with ground pin):	√	√	√	√
	90-W		√		√
	65-W	√		√	
	9-cell, 93-Wh Li-ion battery	√	√	√	√
	6-cell, 47-Wh Li-ion battery	√	√	√	√
<b>Security</b>	Integrated fingerprint reader	√	√	√	√
	Intel AT support	√	√	√	√
	Support Kensington security lock	√	√	√	√
	Support no fingerprint reader option	√	√	√	√
<b>Operating system</b>	<b>Preinstalled:</b>				
	Windows 7 Professional 64 with Microsoft Basics	√	√	√	√
	Windows 7 Professional 32 with Microsoft Basics (Japan only)	√	√		
	Windows 7 Home Premium 64 with Microsoft Basics	√	√	√	√
	Novell™: SuSE Linux™ – SLED 11, 64-bit, SP2 (not available with WWAN)	√	√	√	√
	FreeDOS	√	√	√	√
	<b>Preinstalled with Microsoft Office:</b>				
	Windows 7 Home Basic 64 with Microsoft Office 2010 Starter (not for Japan)	√	√	√	√
	Windows 7 Home Basic 64 with Microsoft Office 2010 Starter – EDGI	√	√	√	√
	Windows 7 Home Basic 64 with Microsoft Office 2010 Professional (Japan only)	√	√	√	√
	Windows 7 Professional 64 with Microsoft Office 2010 Starter MSNA	√	√	√	√
	Windows 7 Professional 64 with Microsoft Office 2010 Starter EDGI	√	√	√	√
	Windows 7 Professional 64 with Microsoft Office 2010 Starter (not for Japan)	√	√	√	√
	Windows 7 Professional 64 with Microsoft Office 2010 Personal (Japan only)	√	√	√	√
	Windows 7 Professional 64 with Microsoft Office 2010 Home & Business (Japan only)	√	√	√	√
	Windows 7 Professional 64 with Microsoft Office 2010 Professional (Japan only)	√	√	√	√

Category	Description	4540s (UMA)	4540s (Disc)	4440s (UMA)	4440s/ 4441s (Disc)
	Windows 7 Professional 32 with Microsoft Office 2010 Personal (Japan only)	√	√		
	Windows 7 Professional 32 with Microsoft Office 2010 Home & Business (Japan only)	√	√		
	Windows 7 Professional 32 with Microsoft Office 2010 Professional (Japan only)	√	√		
	Windows 7 Home Premium 64 with Microsoft Office 2010 Starter EDGI	√	√	√	√
	Windows 7 Home Premium 64 with Microsoft Office 2010 Starter (not for Japan)	√	√	√	√
	Windows 7 Home Premium 64 with Microsoft Office 2010 Personal (Japan only)	√	√	√	√
	Windows 7 Home Premium 64 with Microsoft Office 2010 Home & Business (Japan only)	√	√	√	√
	Windows 7 Home Premium 64 with Microsoft Office 2010 Professional	√	√	√	√
	<b>Restore Media:</b>				
	Windows 7 Professional 64	√	√	√	√
	Windows 7 Professional 32	√	√		
	Windows 7 Home Premium 64	√	√	√	√
	Windows 7 Home Basic 64	√	√	√	√
	DRDVD Windows 7	√	√	√	√
	<b>Web-only support:</b>				
	Windows XP Professional (Discrete graphic drive not supported)	√	√	√	√
	Windows 7 Home Basic 32	√	√	√	√
	Windows 7 Home Premium 32	√	√	√	√
	Windows 7 Professional 32	√	√	√	√
	<b>Certified:</b>				
	Microsoft WHQL	√	√	√	√
<b>Serviceability</b>	<b>End-user replaceable parts:</b>				
	AC adapter	√	√	√	√
	Battery (system)	√	√	√	√
	Hard drive	√	√	√	√
	Memory module	√	√	√	√
	Optical drive	√	√	√	√
	WLAN module	√	√	√	√

Category	Description	4540s (UMA)	4540s (Disc)	4440s (UMA)	4440s/ 4441s (Disc)
	WWAN module	√		√	
	Keyboard	√	√	√	√

## 2 External component identification

### Display



Component		Description
(1)	WWAN antennas (2)* (select models only)	Send and receive wireless signals to communicate with wireless wide-area networks (WWAN).
(2)	WLAN antennas (2)*	Send and receive wireless signals to communicate with wireless local area networks (WLAN).
(3)	Internal microphone(s) (1 or 2 depending on model)	Record sound.
(4)	Webcam light (select models only)	On: The webcam is in use.
(5)	Webcam (select models only)	Records video and captures still photographs.  To use the webcam, select <b>Start &gt; All Programs &gt; Music, Photos and Videos&gt;WebCam Companion</b> .



Component		Description
(6)	Internal display switch	Turns off the display or initiates Sleep if the display is closed while the power is on.  <b>NOTE:</b> The display switch is not visible from the outside of the computer.
*The antennas are not visible from the outside of the computer. For optimal transmission, keep the areas immediately around the antennas free from obstructions. To see wireless regulatory notices, refer to the section of the <i>Regulatory, Safety, and Environmental Notices</i> that applies to your country or region. These notices are located in Help and Support.		

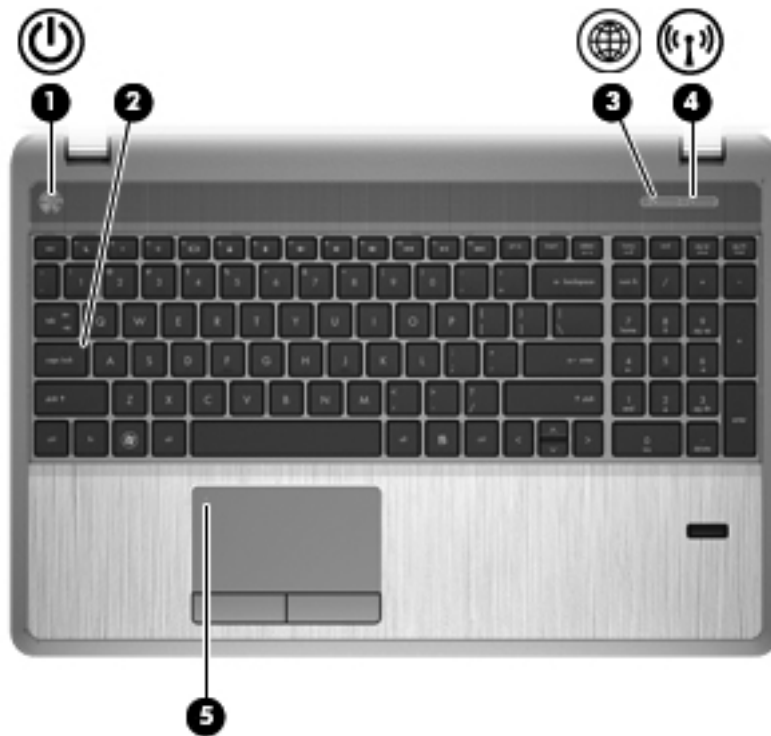
# Top




## TouchPad



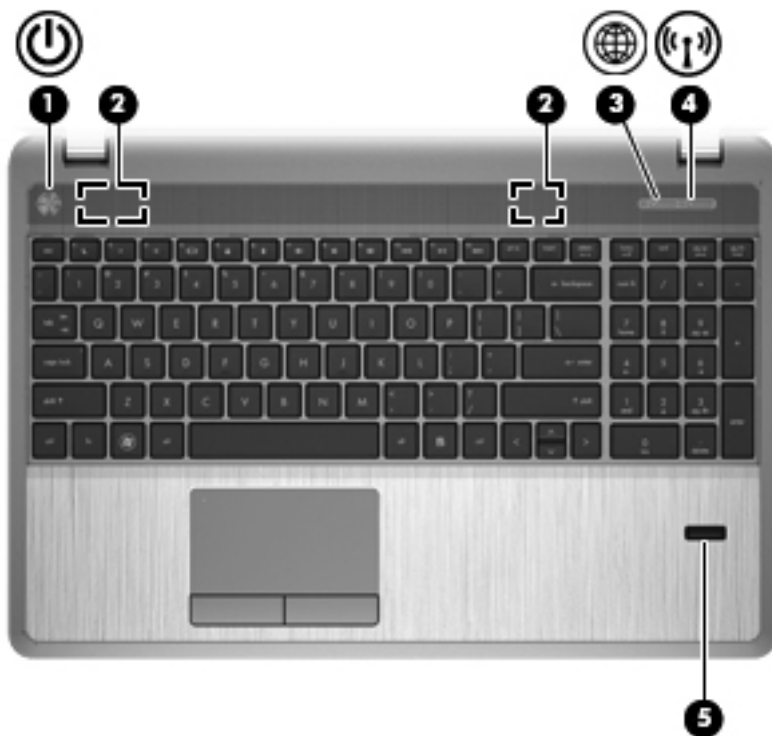
Component		Description
(1)	TouchPad on/off button	Turns the TouchPad on and off.
(2)	TouchPad zone	Moves the pointer and selects or activates items on the screen.
(3)	Left TouchPad button	Functions like the left button on an external mouse.
(4)	Right TouchPad button	Functions like the right button on an external mouse.



## Lights




Components	Description
(1)  Power light	<ul style="list-style-type: none"> <li>On: The computer is on.</li> <li>Blinking: The computer is in the Sleep state.</li> <li>Off: The computer is off or in Hibernation.</li> </ul>
(2) Caps lock light	On: Caps lock is on.
(3)  Web browser light	<ul style="list-style-type: none"> <li>On: The computer is on.</li> <li>Off: The computer is off, in Suspend mode, or in Hibernation.</li> </ul>
(4)  Wireless light	<ul style="list-style-type: none"> <li>White: An integrated wireless device, such as a wireless local area network (WLAN) device and/or a Bluetooth® device, is on</li> <li>Amber: All wireless devices are off.</li> </ul>
(5) TouchPad light	<ul style="list-style-type: none"> <li>Amber: The TouchPad is off.</li> <li>Off: TouchPad is on.</li> </ul>

## Buttons, speakers, and fingerprint reader (select models only)

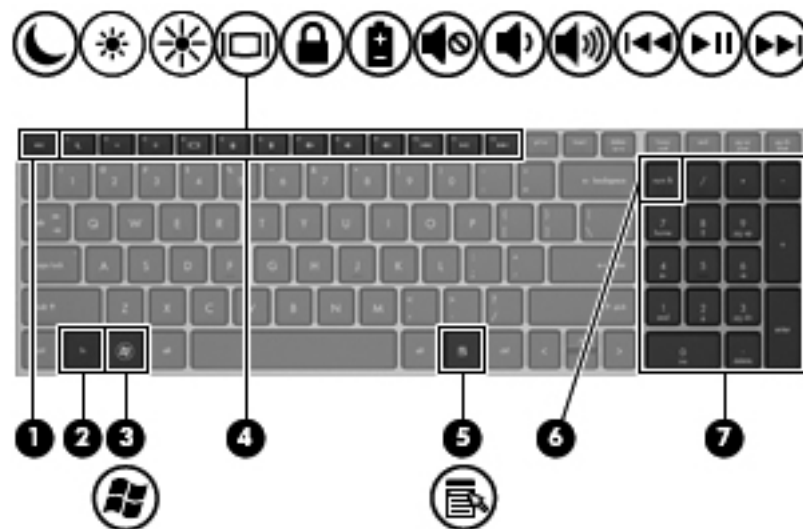




Component	Description
(1)  Power button	<ul style="list-style-type: none"> <li>When the computer is off, press the button to turn on the computer.</li> <li>When the computer is on, press the button briefly to initiate Sleep.</li> <li>When the computer is in the Sleep state, press the button briefly to exit Sleep.</li> <li>When the computer is in Hibernation, press the button briefly to exit Hibernation.</li> </ul> <p>If the computer has stopped responding and Microsoft® Windows® shutdown procedures are ineffective, press and hold the power button down for at least 5 seconds to turn off the computer.</p> <p><b>CAUTION:</b> Pressing and holding down the power button will result in the loss of unsaved information.</p> <p>To learn more about your power settings:</p> <ul style="list-style-type: none"> <li>Select <b>Start &gt; Control Panel &gt; System and Security &gt; Power Options</b>.</li> <li>Refer to the <i>HP Notebook Reference Guide</i>.</li> </ul>
(2) Speakers (2)	Produce sound.
(3)  Web browser button	Opens the default Web browser.

Component		Description
(4)		Wireless button
(5)		Fingerprint reader (select models only)

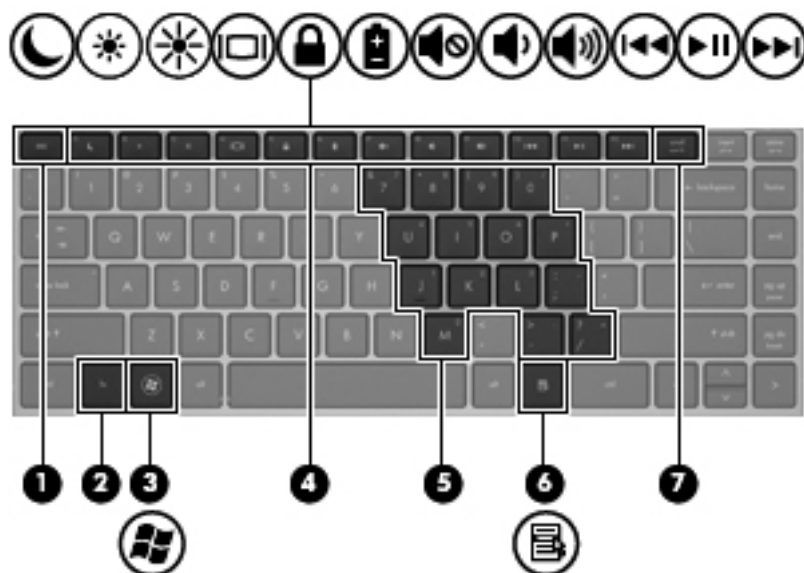
## Keys



### Model 4540s



Component		Description
(1)	<a href="#">esc</a> key	Displays system information when pressed in combination with the <a href="#">fn</a> key.
(2)	<a href="#">fn</a> key	Executes frequently used system functions when pressed in combination with a function key, the <a href="#">num lk</a> key, the <a href="#">esc</a> key, or other keys.
(3)		Windows logo key
(4)		Function keys
(5)		Windows applications key
(6)	<a href="#">num lk</a> key	Alternates between the navigational and numeric functions on the integrated numeric keypad.
(7)		Integrated numeric keypad




## Model 4440s/4441s



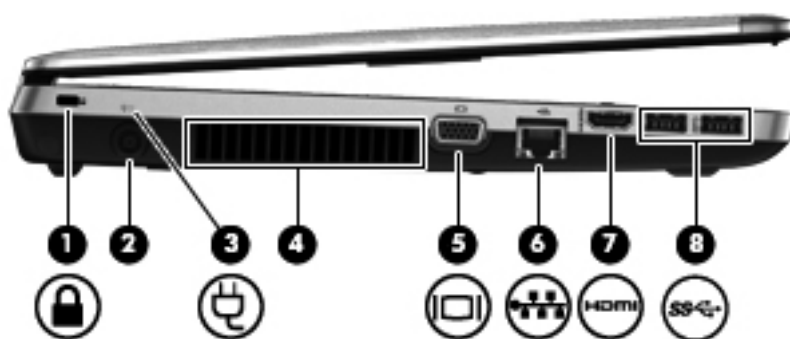
Component	Description
(1) <a href="#">esc</a> key	Displays system information when pressed in combination with the <a href="#">fn</a> key.
(2) <a href="#">fn</a> key	Executes frequently used system functions when pressed in combination with a function key, the <a href="#">num lk</a> key, the <a href="#">esc</a> key, or other keys.
(3)  Windows logo key	Displays the Windows Start menu.
(4) Function keys	Execute frequently used system functions when pressed in combination with the <a href="#">fn</a> key.
(5) Embedded numeric keypad keys	When the keypad is turned on, it can be used like an external numeric keypad.  Each key on the keypad performs the function indicated by the icon in the upper-right corner of the key.
(6)  Windows applications key	Displays a shortcut menu for items beneath the cursor.
(7) <a href="#">num lk</a> key	Turns the embedded numeric keypad on and off when pressed in combination with the <a href="#">fn</a> key.







# Front



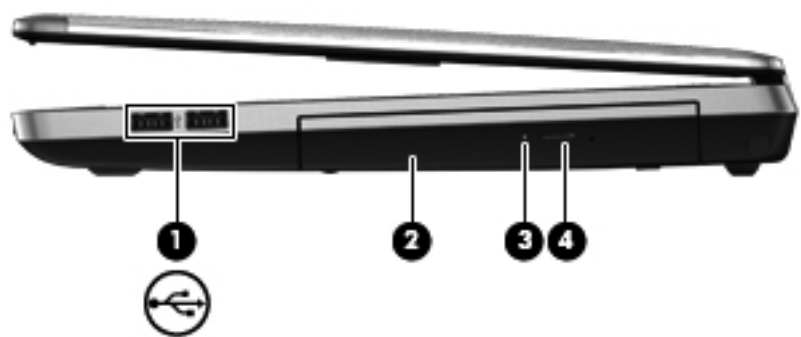
Component		Description
(1)	 Drive light	<ul style="list-style-type: none"><li>• White: The hard drive is being accessed.</li><li>• Amber: HP 3D DriveGuard has temporarily parked the hard drive.</li></ul> <p><b>NOTE:</b> For information on HP 3D DriveGuard, refer to the <i>HP Notebook Reference Guide</i>.</p>
(2)	Media Card Reader	<p>Supports the following digital card formats:</p> <ul style="list-style-type: none"><li>• Memory Stick PRO</li><li>• Memory Stick PRO Duo (needs an adapter)</li><li>• MultiMediaCard (MMC)</li><li>• MultiMediaCardplus (MMC+)</li><li>• Secure Digital (SD) Card</li><li>• Secure Digital High Capacity (SDHC) Card</li><li>• Secure Digital Extra Capacity (SDXC) Card</li></ul>
(3)	 Audio-out (headphone) jack	<p>Connects optional powered stereo speakers, headphones, earbuds, a headset, or a television audio cable.</p> <p><b>WARNING!</b> To reduce the risk of personal injury, adjust the volume before putting on headphones, earbuds, or a headset. For additional safety information, refer to the <i>Regulatory, Safety, and Environmental Notices</i></p> <p><b>NOTE:</b> When a device is connected to the jack, the computer speakers are disabled.</p>
(4)	 Audio-in (microphone) jack	<p>Connects an optional computer headset microphone, stereo array microphone, or monaural microphone.</p>


## Left



Component	Description
(1)  Security cable slot	Attaches an optional security cable to the computer.  <b>NOTE:</b> The security cable is designed to act as a deterrent, but it may not prevent the computer from being mishandled or stolen.
(2) Power connector	Connects an AC adapter.
(3)  AC adapter/battery light	<ul style="list-style-type: none"> <li>• White: The computer is connected to external power and the battery is charged from 90 to 99 percent.</li> <li>• Amber: The computer is connected to external power and the battery is charged from 0 to 90 percent.</li> <li>• Blinking amber: A battery that is the only available power source has reached a low battery level. When the battery reaches a critical battery level, the battery light begins blinking rapidly.</li> <li>• Off: The battery is fully charged.</li> </ul>
(4) Vent	Enables airflow to cool internal components.  <b>NOTE:</b> The computer fan starts up automatically to cool internal components and prevent overheating. It is normal for the internal fan to cycle on and off during routine operation.
(5)  External monitor port	Connects an external VGA monitor or projector.
(6)  RJ-45 (network) jack	Connects a network cable.
(7)  HDMI port	Connects an optional video or audio device, such as a high-definition television, or any compatible digital or audio device.
(8)  USB 3.0 ports (2)	Connect optional USB devices. For more information about USB devices, see the <i>HP Notebook Reference Guide</i> .

# Right



Component		Description
(1)	 USB 2.0 ports (2)	Connect optional USB devices. For more information about USB devices, see the <i>HP Notebook Reference Guide</i> .
(2)	Optical drive (select models only)	Reads an optical disc.  <b>NOTE:</b> On select models, the optical drive also writes to an optical disc.
(3)	Optical drive light (select models only)	<ul style="list-style-type: none"><li>• On: The optical drive is being accessed.</li><li>• Off: The optical drive is idle.</li></ul>
(4)	Optical drive eject button (select models only)	Releases the optical drive disc tray.

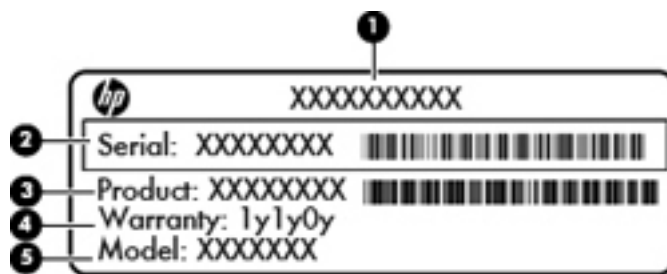


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## 3 Illustrated parts catalog

### Service tag

When ordering parts or requesting information, provide the computer serial number and model description provided on the service tag.

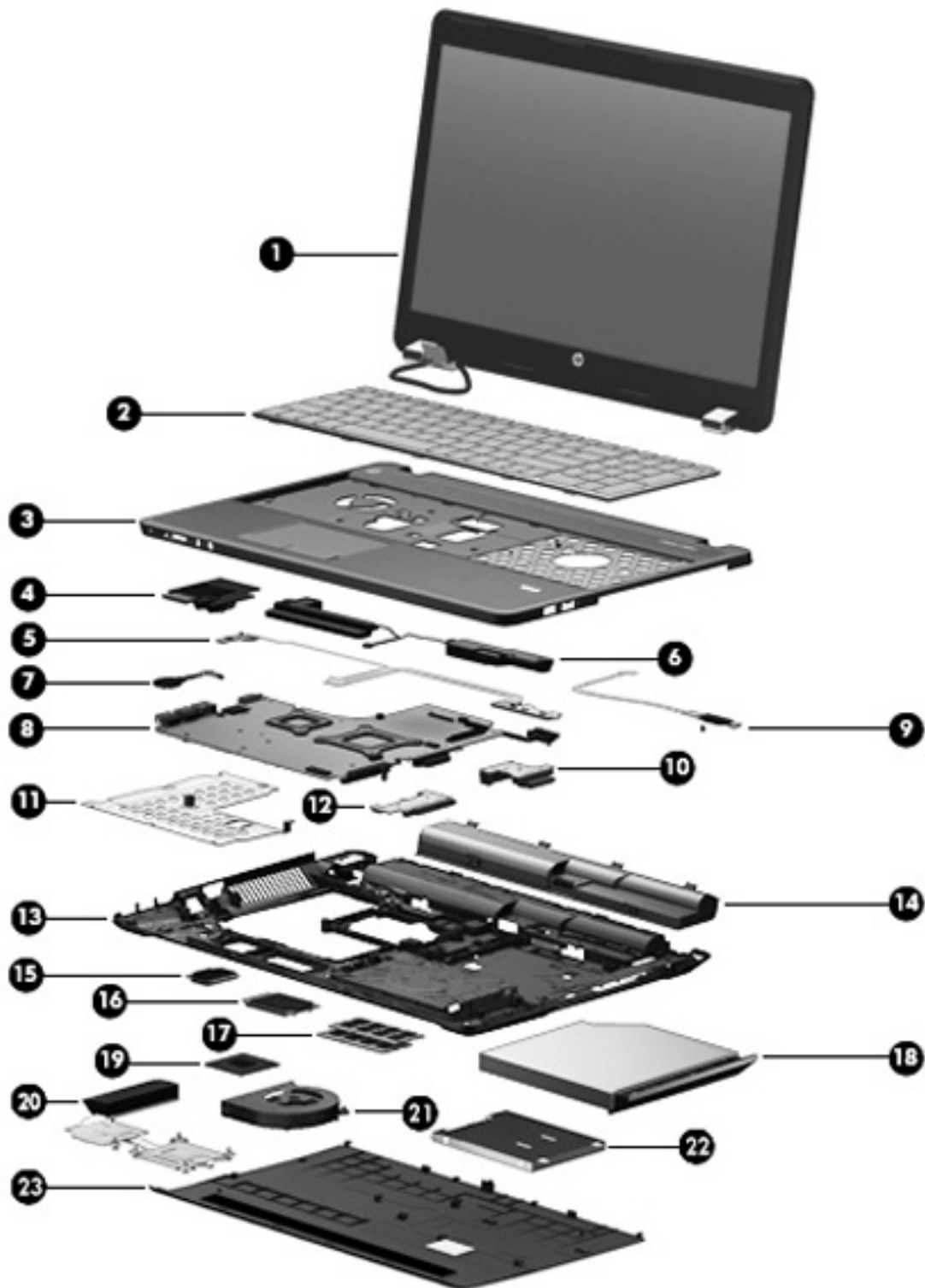


- Product name **(1)**. This is the product name affixed to the front of the computer.
- Serial number (s/n) **(2)**. This is an alphanumeric identifier that is unique to each product.
- Part number/Product number (p/n) **(3)**. This number provides specific information about the product's hardware components. The part number helps a service technician to determine what components and parts are needed.
- Warranty period **(4)**. This number describes the duration (in years) of the warranty period for the computer.
- Model description (select models only) **(5)**. This is the alphanumeric identifier used to locate documents, drivers, and support for the computer.

# Computer major components

## Model 4540s

Figure 3-1 Model 4540s



Item	Description	Spare part number
<b>(1) Display panel</b>		
	39.6-cm (15.6-inch) HD, anti-glare, without webcam	683481-001
	39.6-cm (15.6-inch) HD, anti-glare, with webcam	683482-001
	39.6-cm (15.6-inch) HD, anti-glare, with webcam and WWAN	683483-001
<b>(2) Keyboard</b> (includes cable)		683491-xxx
	<b>NOTE:</b> For a detailed list of available keyboards, see <a href="#">Sequential part number listing on page 30</a> .	
<b>(3) Top cover</b> (includes touchpad assembly and cable)		
	With a fingerprint reader	683506-001
	Without a fingerprint reader	683507-001
<b>(4) Audio board</b>		683475-001
<b>(5) Function board/Power button board assembly</b> (includes cable)		683486-001
<b>(6) Speaker assembly</b>		683505-001
<b>(7) RTC battery</b>		683502-001
<b>(8) System board</b> (includes replacement thermal material)		
	UMA graphics with WWAN	683496-001
	UMA graphics without WWAN	683495-001
	1-GB discrete graphics memory	683493-001
	2-GB discrete graphics memory	683494-001
<b>(9) Fingerprint reader assembly</b> (includes cable, bracket, and screws)		683485-001
<b>(10) Optical drive extension board</b>		683498-001
<b>(11) Heat shield</b>		687696-001
<b>(12) Hard drive extension board</b>		683487-001
<b>(13) Base enclosure</b>		683476-001
<b>(14) Battery, Li-ion</b>		
	9-cell (93 WHr, 2.8 Ah)	633809-001
	6-cell (47 WHr, 2.2 Ah)	633805-001
<b>(15) WLAN module</b>		
	Atheros 9485GN 802.11b/g/n 1x1 WiFi and 3012 Bluetooth 4.0 Combo Adapter	655795-001
	Broadcom 4313GN 802.11b/g/n 1x1 WiFi and 20702 Bluetooth 4.0 Combo Adapter	657325-001
	Intel Centrino Wireless-N 2230	670290-001
	Intel Centrino Advanced-N 6235	670292-001
	Ralink WLAN Ralink Ripple3 RT5390F_802.11 b/g/n 1x1 PCIe HMC	670691-001
	Atheros AR9485 802.11b/g/n 1x1 WiFi Adapter	675794-001

Item	Description	Spare part number
<b>(16)</b>	<b>WWAN modules</b>	
	Ericsson F5321 HSPA+ with GPS	668969-001
	Sierra MC8355 HSPA/CDMA with GPS	634400-001
<b>(17)</b>	<b>Memory modules</b> (PC3-12800, 1600-MHz, DDR3)	
	4-GB	641369-001
	2-GB	652972-001
<b>(18)</b>	<b>Optical drive</b> (includes bracket, bezel, and screws)	
	DVD±RW Double-Layer Drive	683500-001
	Blu-ray ROM DVD±RW SuperMulti DL Drive	683499-001
<b>(19)</b>	<b>Processor</b> (includes thermal material)	
	<b>Intel Core i7 processor, Quad Core</b>	
	3612QM, 2.1-GHz processor with 6-MB L3 cache	680647-001
	<b>Intel Core i5 processors, Dual Core</b>	
	3360M, 2.8-GHz processor with 3-MB L3 cache (includes thermal grease)	681953-001
	3320M, 2.6-GHz processor with 3-MB L3 cache (includes thermal grease)	681952-001
	2450M, 2.5-GHz processor with 3-MB L3 cache (includes thermal grease)	676359-001
	<b>Intel Core i3 processors, Dual Core</b>	
	3110M, 2.3-GHz processor with 3-MB L3 cache (includes thermal grease)	682417-001
	2370M, 2.4-GHz processor with 3-MB L3 cache (includes thermal grease)	677152-001
	2350M, 2.3-GHz processor with 3-MB L3 cache (includes thermal grease)	653340-001
	<b>Intel Pentium processor, Dual Core</b>	
	B980, 2.4-GHz, with 2-MB L3 cache	692428-001
	B970, 2.3-GHz, with 2-MB L3 cache	676785-001
	<b>Intel Celeron processor</b>	
	B840, 1.9-GHz, with 2-MB L3 cache	664663-001
<b>(20)</b>	<b>Heat sink</b> (includes replacement thermal material)	
	For use in models with discrete graphics	683489-001
	For use in models with UMA graphics	683490-001
<b>(21)</b>	<b>Fan</b>	683484-001
<b>(22)</b>	<b>Hard drive</b>	
	750-GB, 7200-rpm	633252-001
	750-GB, 5400-rpm	634250-001
	640-GB, 5400-rpm	669300-001
	500-GB, 7200-rpm	634925-001

Item	Description	Spare part number
	320-GB, 7200-rpm	641672-001
(23)	Bottom door	690978-001

## Model 4440s/4441s

Figure 3-2 Model 4440s/4441s



Item	Description	Spare part number
<b>(1)</b>	<b>Display panel</b>	
	35.6-cm (14.0-inch), anti-glare, without webcam	683644-001
	35.6-cm (14.0-inch), anti-glare, with webcam	683645-001
	35.6-cm (14.0-inch), anti-glare, with webcam and WWAN	683646-001
	35.6-cm (14.0-inch), BrightView, without webcam	683647-001
	35.6-cm (14.0-inch), BrightView, with webcam	683648-001
	35.6-cm (14.0-inch), BrightView, with webcam and WWAN	683650-001
<b>(2)</b>	<b>Keyboard</b> (includes cable)	683657-xxx
	<b>NOTE:</b> For a detailed list of available keyboards, see <a href="#">Sequential part number listing on page 30</a> .	
<b>(3)</b>	<b>Top cover</b> (includes touchpad assembly)	
	With a fingerprint reader	683666-001
	Without a fingerprint reader	683667-001
<b>(4)</b>	<b>Audio board</b>	683475-001
<b>(5)</b>	<b>RTC battery</b>	683502-001
<b>(6)</b>	<b>Function board/Power button board assembly</b> (includes cable)	683653-001
<b>(7)</b>	<b>Fingerprint reader assembly</b> (includes cable, bracket, and screws)	683652-001
<b>(8)</b>	<b>System board</b> (includes replacement thermal material)	
	For use in models with 1-GB discrete graphics	683493-001
	For use in models with 2-GB discrete graphics	683494-001
	For use in models with UMA graphics without WWAN	683495-001
	For use in models with UMA graphics and with WWAN	683496-001
<b>(9)</b>	<b>Speaker assembly</b>	683665-001
<b>(10)</b>	<b>Heat shield</b>	683497-001
<b>(11)</b>	<b>Battery, Li-ion</b>	
	9-cell (93 WHr, 2.8 Ah)	633809-001
	6-cell (47 WHr, 2.2 Ah)	633805-001
<b>(12)</b>	<b>Base enclosure</b>	683639-001
<b>(13)</b>	<b>WLAN module</b>	
	Atheros 9485GN 802.11b/g/n 1x1 WiFi and 3012 Bluetooth 4.0 Combo Adapter	655795-001
	Broadcom 4313GN 802.11b/g/n 1x1 WiFi and 20702 Bluetooth 4.0 Combo Adapter	657325-001
	Intel Centrino Wireless-N 2230	670290-001
	Intel Centrino Advanced-N 6235	670292-001
	Ralink WLAN Ralink Ripple3 RT5390F_802.11 b/g/n 1x1 PCIe HMC	670691-001

Item	Description	Spare part number
	Atheros AR9485 802.11b/g/n 1x1 WiFi Adapter	675794-001
<b>(14)</b>	<b>WWAN modules</b>	
	Ericsson F5321 HSPA+ with GPS	668969-001
	Sierra MC8355 HSPA/CDMA with GPS	634400-001
<b>(15)</b>	<b>Memory modules (PC3-12800, 1600-MHz, DDR3)</b>	
	4-GB	641369-001
	2-GB	652972-001
<b>(16)</b>	<b>Optical drive (includes bracket, bezel, and screws)</b>	
	DVD±RW and CD-RW Super Multi Double-Layer Combo Drive	691110-001
	Blu-ray ROM DVD±RW SuperMulti DL Drive	691111-001
<b>(17)</b>	<b>Processor (includes thermal material)</b>	
	<b>Intel Core i7 processor, Quad Core</b>	
	3612QM, 2.1-GHz processor with 6-MB L3 cache	680647-001
	<b>Intel Core i5 processors, Dual Core</b>	
	3360M, 2.8-GHz processor with 3-MB L3 cache (includes thermal grease)	681953-001
	3320M, 2.6-GHz processor with 3-MB L3 cache (includes thermal grease)	681952-001
	2450M, 2.5-GHz processor with 3-MB L3 cache (includes thermal grease)	676359-001
	<b>Intel Core i3 processors, Dual Core</b>	
	3110M, 2.3-GHz processor with 3-MB L3 cache (includes thermal grease)	682417-001
	2370M, 2.4-GHz processor with 3-MB L3 cache (includes thermal grease)	677152-001
	2350M, 2.3-GHz processor with 3-MB L3 cache (includes thermal grease)	653340-001
	<b>Intel Pentium processor, Dual Core</b>	
	B980, 2.4-GHz, with 2-MB L3 cache	692428-001
	B970, 2.3-GHz, with 2-MB L3 cache	676785-001
	<b>Intel Celeron processor</b>	
	B840, 1.9-GHz, with 2-MB L3 cache	664663-001
<b>(18)</b>	<b>Hard drive</b>	
	750-GB, 7200-rpm	633252-001
	750-GB, 5400-rpm	634250-001
	640-GB, 5400-rpm	669300-001
	500-GB, 7200-rpm	634925-001
	500-GB, 5400-rpm	669299-001
	320-GB, 7200-rpm	641672-001
	320-GB, 5400-rpm	622643-001



Item	Description	Spare part number
	128-GB solid-state drive	684253-001
(19)	<b>Heat sink</b> (includes replacement thermal material)	
	For use in models with discrete graphics	683655-001
	For use in models with UMA graphics	683656-001
(20)	<b>Fan</b>	683651-001
(21)	<b>Bottom door</b>	690979-001

## Display components



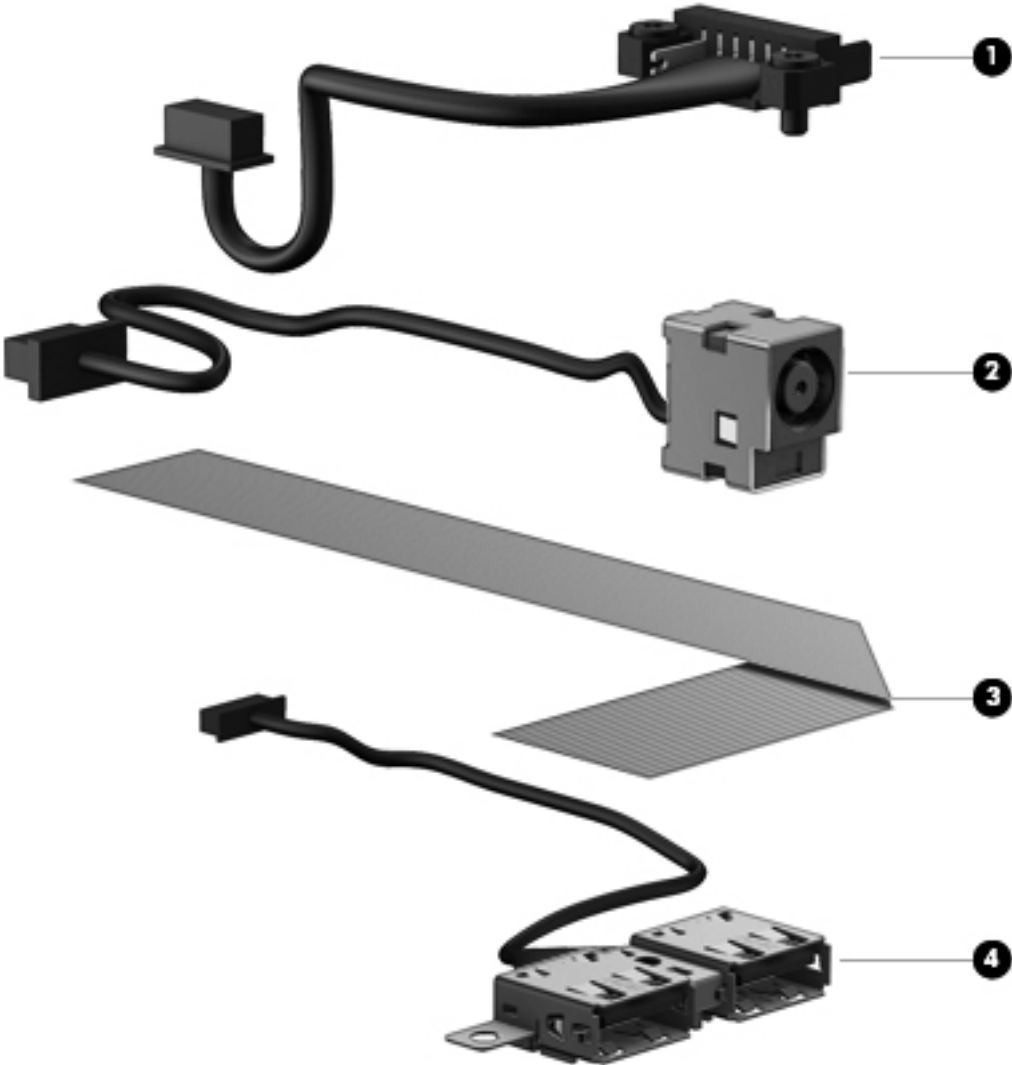
Item	Description	Spare part number
(1)	<b>Display bezel</b>	
	For use with 4540s models with a webcam	683478-001
	For use with 4540s models without a webcam	683479-001
	For use with 4440/4441s models with a webcam	683641-001
	For use with 4440/4441s models without a webcam	683642-001
(2)	<b>Webcam module</b> for use in all models	683508-001
	<b>Microphone module</b> (not illustrated)	647675-001
	<b>Display Hinge Kit</b>	
	For use with 4540s models	683480-001
	For use with 4440/4441s models	683643-001
(3)	<ul style="list-style-type: none"> <li>Display hinge covers</li> </ul>	
(4)	<ul style="list-style-type: none"> <li>Display hinges</li> <li>Screw covers (not illustrated)</li> </ul>	

# Plastics Kit



Item	Description	Spare part number
	<b>Plastics Kit</b> for use in 4540s models	683501-001
	<b>Plastics Kit</b> for use in 4440s/4441s models	683662-001
(1)	Optical drive protective insert	
(2)	Secure Digital card protective insert	

# Cable Kit



Item	Description	Spare part number
	<b>Cable Kit</b> for use in 4540s models	683477-001
	<b>Cable Kit</b> for use in 4440s/4441s models	683640-001
(1)	Battery connector cable	
(2)	Power connector cable	
(3)	Audio cable	
(4)	USB connector and cable	

## Mass storage devices



	Description	Spare part number
(1)	<b>Hard drives</b>	
	750-GB, 7200-rpm	633252-001
	750-GB, 5400-rpm	634250-001
	640-GB, 5400-rpm	669300-001
	500-GB, 7200-rpm	634925-001
	500-GB, 5400-rpm (4440s/4441s models only)	669299-001
	320-GB, 7200-rpm	641672-001
	320-GB, 5400-rpm (4440s/4441s models only)	622643-001
	128-GB solid-state drive	684253-001
	<b>Hard Drive Hardware Kit</b> (includes hard drive bracket and screws; not illustrated)	683488-001
(2)	<b>Optical drives</b>	
	For use in 4540s models:	
	• DVD±RW and CD-RW Super Multi Double-Layer Combo Drive	683500-001
	• Blu-ray ROM DVD±RW SuperMulti DL Drive	683499-001
	For use in 4440s/4441s models:	
	• DVD±RW and CD-RW Super Multi Double-Layer Combo Drive	691111-001
	• Blu-ray ROM DVD±RW SuperMulti DL Drive	691110-001

## Miscellaneous parts

Description	Spare part number
<b>AC adapters</b>	
65-W AC adapter	693711-001
65-W AC adapter for use in India and the People's Republic of China	693710-001
90-W AC adapter	693712-001
90-W AC adapter for use in India and the People's Republic of China	693713-001
<b>Power cords:</b>	
For use in Argentina	490371-D01
For use in Brazil	490371-202
For use in Denmark	490371-081
For use in Europe, the Middle East, and Africa	490371-021
For use in Israel	490371-BB1
For use in Italy	490371-061
For use in South Africa	490371-AR1
For use in South Korea	490371-AD1
For use in Switzerland	490371-111
For use in Thailand	490371-201
For use in the United Kingdom	490371-031
For use in the United States	490371-001
<b>Rubber Kit</b> (includes LCD screw covers rubber feet)	
For use with model 4540s	683503-001
For use with model 4440s/4441s	683663-001
<b>Screw Kit</b>	
For use with model 4540s	683504-001
For use with model 4440s/4441s	683664-001
<b>Locks</b>	
Notebook combination lock	591699-001
HP keyed cable lock	626729-001
<b>Mice</b>	
HP USB Optical Travel Mouse	434594-001
Optical mouse	390632-001
<b>Cases</b>	
Slim top load case	592923-001

Description	Spare part number
Nylon case	612757-001
Top load case	679921-001

## Sequential part number listing

CSR flag designations:

A = Mandatory

B = Optional

C = Service technician recommended

N = Non-user replaceable

Spare part number	CSR flag	Description
390632-001	A	Optical mouse
434594-001	A	HP USB Optical Travel Mouse
490371-001	A	Power cord for use in North America
490371-011	A	Power cord for use in Australia and New Zealand
490371-021	A	Power cord for use in Europe, the Middle East, and Africa
490371-031	A	Power cord for use in the United Kingdom
490371-061	A	Power cord for use in Italy
490371-081	A	Power cord for use in Denmark
490371-111	A	Power cord for use in Switzerland
490371-201	A	Power cord for use in Thailand
490371-291	A	Power cord for use in Japan
490371-AA1	A	Power cord for use in the People's Republic of China
490371-AB1	A	Power cord for use in Taiwan
490371-AD1	A	Power cord for use in South Korea
490371-AR1	A	Power cord for use in South Africa
490371-BB1	A	Power cord for use in Israel
490371-D01	A	Power cord for use in Argentina
490371-D61	A	Power cord for use in India
591699-001	A	Notebook combination lock
592923-001	A	Slim top load case
612757-001	A	Nylon case
626729-001	A	HP keyed cable lock

Spare part number	CSR flag	Description
679921-001	A	Top load case
693711-001	A	65-W AC adapter
693712-001	A	90-W AC adapter
693713-001	A	90-W AC adapter for use in India and the People's Republic of China
693710-001	A	65-W AC adapter for use in India and the People's Republic of China
622643-001	A	320-GB, 5400-rpm hard drive (4440s/4441s models only)
631255-001	A	Intel Pentium B970 processor, 2.3-GHz, 2-MB L3 cache (includes thermal material)
633252-001	A	750-GB, 7200-rpm hard drive
633805-001	A	6-cell, 47 WHr, 2.2 Ah Li-ion battery
633809-001	A	9-cell, 93 WHr, 2.8 Ah Li-ion battery
634250-001	A	750-GB, 5400-rpm hard drive
634400-001	A	Sierra MC8355 HSPA/CDMA with GPS
634925-001	A	500-GB, 7200-rpm hard drive
641369-001	A	4-GB memory module (PC3-12800, 1600-MHz, DDR3)
641672-001	A	320-GB, 7200-rpm hard drive
647675-001	N	Microphone module
652972-001	A	2-GB memory module (PC3-12800, 1600-MHz, DDR3)
653340-001	N	Intel Core i3 processor, 2350M, 2.3-GHz processor, 3-MB L3 cache (includes thermal material)
655795-001	A	Atheros 9485GN 802.11b/g/n 1x1 WiFi and 3012 Bluetooth 4.0 Combo Adapter
657325-001	A	Broadcom 4313GN 802.11b/g/n 1x1 WiFi and 20702 Bluetooth 4.0 Combo Adapter
664663-001	N	Intel Celeron B840 processor, 1.9-GHz processor, 3-MB L3 cache (includes thermal material)
668969-001	A	Ericsson F5321 HSPA+ with GPS
669299-001	A	500-GB, 5400-rpm hard drive (4440s/4441s models only)
669300-001	A	640-GB, 5400-rpm hard drive
670290-001	A	Intel Centrino Wireless-N 2230 WLAN card
670292-001	A	Intel Centrino Advanced-N 6235 WLAN card
670691-001	A	Ralink WLAN Ralink Ripple3 RT5390F_802.11 b/g/n 1x1 PCIe HMC
675794-001	A	Atheros AR9485 802.11b/g/n 1x1 WiFi Adapter
676359-001	N	Intel Core i5 processor, 2450M, 2.5-GHz, 3-MB L3 cache (include thermal material)
676785-001	N	Intel Pentium B970 processor, 2.3-GHz, 2-MB L3 cache (includes thermal material)
677152-001	N	Intel Core i3 processor, 2370M, 2.4-GHz, 3-MB L3 cache (includes thermal material)
680647-001	N	Intel Core i7 processor, 3612QM, 2.1-GHz, 6-MB L3 cache (include thermal material)
681952-001	N	Intel Core i5 processor, 3320M, 2.6-GHz, 3-MB L3 cache (include thermal material)
681953-001	N	Intel Core i5 processor, 3360M, 2.8-GHz, 3-MB L3 cache (include thermal material)

Spare part number	CSR flag	Description
682417-001	N	Intel Core i3 processor, 3110M, 2.3-GHz, 3-MB L3 cache (include thermal material)
683475-001	N	Audio board
683476-001	N	Base enclosure for use with 4540s models
683477-001	N	Cable Kit for use in 4540s models (see <a href="#">Cable Kit on page 27</a> for more Cable Kit spare part information)
683478-001	N	Display bezel for use with HP ProBook 4540s models with a webcam
683479-001	N	Display bezel for use with HP ProBook 4540s models without a webcam
683480-001	N	Display Hinge Kit for use on 4540s models (includes left and right hinges, hinge covers, screw covers, and screws)
683481-001	N	39.6-cm (15.6-inch) display assembly, HD, anti-glare, without webcam, for use in 4540s models
683482-001	N	39.6-cm (15.6-inch) display assembly, HD, anti-glare, with webcam, for use in 4540s models
683483-001	N	39.6-cm (15.6-inch) display assembly, HD, anti-glare, with webcam and WWAN, for use in 4540s models
683484-001	N	Fan
683485-001	N	Fingerprint reader assembly for use in 4540s models (includes cable, bracket, and screws)
683486-001	N	Function board/power button board assembly for use in 4540s models (includes cable)
683487-001	N	Hard drive extension board for use in 4540s models
683488-001	N	Hard Drive Hardware Kit (includes hard drive bracket and screws)
683489-001	N	Heat sink for use in computers with discrete graphics (includes thermal material)
683490-001	N	Heat sink for use in computers with UMA graphics (includes thermal material)
683491-001	A	Keyboard for use in 4540s models in the United States
683491-031	A	Keyboard for use in 4540s models in the United Kingdom
683491-041	A	Keyboard for use in 4540s models in Germany
683491-051	A	Keyboard for use in 4540s models in France
683491-061	A	Keyboard for use in 4540s models in Italy
683491-071	A	Keyboard for use in 4540s models in Spain
683491-131	A	Keyboard for use in 4540s models in Portugal
683491-141	A	Keyboard for use in 4540s models in Turkey
683491-151	A	Keyboard for use in 4540s models in Greece
683491-161	A	Keyboard for use in 4540s models in Latin America
683491-171	A	Keyboard for use in 4540s models in Saudi Arabia
683491-211	A	Keyboard for use in 4540s models in Hungary
683491-251	A	Keyboard for use in 4540s models in Russia
683491-261	A	Keyboard for use in 4540s models in Bulgaria
683491-271	A	Keyboard for use in 4540s models in Romania



Spare part number	CSR flag	Description
683491-281	A	Keyboard for use in 4540s models in Thailand
683491-291	A	Keyboard for use in 4540s models in Japan
683491-A41	A	Keyboard for use in 47540s models in Belgium
683491-AB1	A	Keyboard for use in 4540s models in Taiwan
683491-AD1	A	Keyboard for use in 4540s models in South Korea
683491-B31	A	Keyboard for use in 4540s models in the Netherlands and Europe
683491-BA1	A	Keyboard for use in 4540s models in Slovakia
683491-BB1	A	Keyboard for use in 4540s models in Israel
683491-BG1	A	Keyboard for use in 4540s models in Switzerland
683491-D61	A	Keyboard for use in 4540s models in India
683491-DB1	A	Keyboard for use in 4540s models in Canada and England
683491-DD1	A	Keyboard for use in 4540s models in Iceland
683491-DH1	A	Keyboard for use in 4540s models in the Netherlands
683491-FL1	A	Keyboard for use in 4540s models in the Czech Republic and Slovakia
683491-FP1	A	Keyboard for use in 4540s models — Arabic
683493-001	A	System board for use in models with 1-GB of discrete graphics memory (includes thermal material)
683494-001	A	System board for use in models with 2-GB of discrete graphics memory (includes thermal material)
683495-001	A	System board for use in models with UMA graphics without WWAN (includes thermal material)
683496-001	A	System board for use in models with UMA graphics with WWAN (includes thermal material)
683498-001	N	Optical drive extension board for use in 4540s models
683499-001	A	Blu-ray ROM DVD±RW SuperMulti DL Drive (includes bezel, bracket, and screws)
683500-001	A	DVD±RW and CD-RW SuperMulti DL Combo Drive (includes bezel, bracket, and screws)
683501-001	A	Plastics Kit for use in 4540s models (for more information, see <a href="#">Plastics Kit on page 26</a> )
683502-001	A	RTC battery
683503-001	A	Rubber Kit for use with model 4540s (includes rubber LCD screw covers and rubber feet)
683504-001	A	Screw Kit for use in 4540s models
683505-001	N	Speaker assembly for use in 4540s models
683506-001	N	Top cover for use in 4540s models with a fingerprint reader (includes touchpad)
683507-001	N	Top cover for use in 4540s models without a fingerprint reader (includes touchpad)
683508-001	N	Webcam module
683639-001	N	Base enclosure for use with 4440s/4441s models
683640-001	N	Cable Kit for use in 4440s/4441s models (see <a href="#">Cable Kit on page 27</a> for more Cable Kit spare part information)
683641-001	N	Display bezel for use with HP ProBook 4440s/4441s models with a webcam

Spare part number	CSR flag	Description
683642-001	N	Display bezel for use with HP ProBook 4440s/4441s models without a webcam
683643-001	N	Display Hinge Kit for use in 4440s/4441s models (includes left and right hinges, hinge covers, bezel screw covers, and screws)
683644-001	N	35.6-cm (14.0-inch) display assembly, anti-glare, without webcam
683645-001	N	35.6-cm (14.0-inch) display assembly, anti-glare, with webcam
683646-001	N	35.6-cm (14.0-inch) display assembly, anti-glare, with webcam and WWAN
683647-001	N	35.6-cm (14.0-inch) display assembly, BrightView, without webcam
683648-001	N	35.6-cm (14.0-inch) display assembly, BrightView, with webcam
683650-001	N	35.6-cm (14.0-inch) display assembly, BrightView, with webcam and WWAN
683651-001	N	Fan for use in 4440s/4441s models
683652-001	N	Fingerprint reader assembly for use in 4440s/4441s models (includes cable, bracket, and screws))
683653-001	N	Function board/Power button board for use in 4440s/4441s models (includes cable)
683655-001	N	Heat sink for use in 4440s/4441s models with discrete graphics (includes thermal material)
683656-001	N	Heat sink for use in 4440s/4441s models with UMA graphics (includes thermal material)
683657-001	A	Keyboard for use in 4440s/4441s models in the United States
683657-161	A	Keyboard for use in 4440s/4441s models in Latin America
683657-201	A	Keyboard for use in 4440s/4441s models in Brazil
683657-281	A	Keyboard for use in 4440s/4441s models in Thailand
683657-291	A	Keyboard for use in 4440s/4441s models in Japan
683657-AB1	A	Keyboard for use in 4440s/4441s models in Taiwan
683657-AD1	A	Keyboard for use in 4440s/4441s models in South Korea
683657-D61	A	Keyboard for use in 4440s/4441s models in India
683657-DB1	A	Keyboard for use in 4440s/4441s models in Canada/England
683662-001	N	Plastics Kit for use in 4440s/4441s models
683663-001	N	Rubber Kit for use with model 4440s/4441s (includes rubber LCD screw covers and rubber feet)
683664-001	N	Screw Kit for use in 4440s/4441s models
683665-001	N	Speaker assembly for use in 4440s/4441s models
683666-001	N	Top cover for use in 4440s/4441s models with a fingerprint reader (includes touchpad)
683667-001	N	Top cover for use in 4440s/4441s models without a fingerprint reader (includes touchpad)
684631-001	N	43.9-cm (17.3-inch) display assembly, HD+ anti-glare, with webcam
687696-001	N	Heat shield for use in 4540s models
690978-001	A	Bottom door for use in 4540s models
690979-001	A	Bottom door for use in 4440s/4441s models
691110-001	A	Blu-ray ROM DVD±RW SuperMulti DL Drive (includes bezel, bracket, and screws)

Spare part number	CSR flag	Description
691111-001	A	DVD±RW and CD-RW Super Multi Double-Layer Combo Drive (includes bezel, bracket, and screws)
692428-001	N	Intel Pentium B980 processor, 2.4-GHz, 2-MB L3 cache (includes thermal material)

---

## 4 Removal and replacement procedures

### Preliminary replacement requirements

#### Tools required

You will need the following tools to complete the removal and replacement procedures:

- Flat-bladed screwdriver
- Phillips P0 and P1 screwdrivers
- Torx T8 screwdriver

#### Service considerations

The following sections include some of the considerations that you must keep in mind during disassembly and assembly procedures.



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**NOTE:** As you remove each subassembly from the computer, place the subassembly (and all accompanying screws) away from the work area to prevent damage.

---

#### Plastic parts




---

**CAUTION:** Using excessive force during disassembly and reassembly can damage plastic parts. Use care when handling the plastic parts. Apply pressure only at the points designated in the maintenance instructions.

---


## Cables and connectors

 **CAUTION:** When servicing the computer, be sure that cables are placed in their proper locations during the reassembly process. Improper cable placement can damage the computer.

---

Cables must be handled with extreme care to avoid damage. Apply only the tension required to unseat or seat the cables during removal and insertion. Handle cables by the connector whenever possible. In all cases, avoid bending, twisting, or tearing cables. Be sure that cables are routed in such a way that they cannot be caught or snagged by parts being removed or replaced. Handle flex cables with extreme care; these cables tear easily.

## Drive handling

 **CAUTION:** Drives are fragile components that must be handled with care. To prevent damage to the computer, damage to a drive, or loss of information, observe these precautions:

Before removing or inserting a hard drive, shut down the computer. If you are unsure whether the computer is off or in Hibernation, turn the computer on, and then shut it down through the operating system.

Before handling a drive, be sure that you are discharged of static electricity. While handling a drive, avoid touching the connector.

Before removing a diskette drive or optical drive, be sure that a diskette or disc is not in the drive and be sure that the optical drive tray is closed.

Handle drives on surfaces covered with at least one inch of shock-proof foam.

Avoid dropping drives from any height onto any surface.

After removing a hard drive, an optical drive, or a diskette drive, place it in a static-proof bag.

Avoid exposing a hard drive to products that have magnetic fields, such as monitors or speakers.

Avoid exposing a drive to temperature extremes or liquids.

If a drive must be mailed, place the drive in a bubble pack mailer or other suitable form of protective packaging and label the package "FRAGILE."

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## Grounding guidelines

### Electrostatic discharge damage

Electronic components are sensitive to electrostatic discharge (ESD). Circuitry design and structure determine the degree of sensitivity. Networks built into many integrated circuits provide some protection, but in many cases, ESD contains enough power to alter device parameters or melt silicon junctions.

A discharge of static electricity from a finger or other conductor can destroy static-sensitive devices or microcircuitry. Even if the spark is neither felt nor heard, damage may have occurred.

An electronic device exposed to ESD may not be affected at all and can work perfectly throughout a normal cycle. Or the device may function normally for a while, and then degrade in the internal layers, reducing its life expectancy.

 **CAUTION:** To prevent damage to the computer when you are removing or installing internal components, observe these precautions:

Keep components in their electrostatic-safe containers until you are ready to install them.


Use nonmagnetic tools.

Before touching an electronic component, discharge static electricity by using the guidelines described in this section.

Avoid touching pins, leads, and circuitry. Handle electronic components as little as possible.

If you remove a component, place it in an electrostatic-safe container.

The following table shows how humidity affects the electrostatic voltage levels generated by different activities.

 **CAUTION:** A product can be degraded by as little as 700 V.

Typical electrostatic voltage levels			
Event	Relative humidity		
	10%	40%	55%
Walking across carpet	35,000 V	15,000 V	7,500 V
Walking across vinyl floor	12,000 V	5,000 V	3,000 V
Motions of bench worker	6,000 V	800 V	400 V
Removing DIPS from plastic tube	2,000 V	700 V	400 V
Removing DIPS from vinyl tray	11,500 V	4,000 V	2,000 V
Removing DIPS from Styrofoam	14,500 V	5,000 V	3,500 V
Removing bubble pack from PCB	26,500 V	20,000 V	7,000 V
Packing PCBs in foam-lined box	21,000 V	11,000 V	5,000 V

## Packaging and transporting guidelines

Follow these grounding guidelines when packaging and transporting equipment:

- To avoid hand contact, transport products in static-safe tubes, bags, or boxes.
- Protect ESD-sensitive parts and assemblies with conductive or approved containers or packaging.
- Keep ESD-sensitive parts in their containers until the parts arrive at static-free workstations.
- Place items on a grounded surface before removing items from their containers.
- Always be properly grounded when touching a component or assembly.
- Store reusable ESD-sensitive parts from assemblies in protective packaging or nonconductive foam.
- Use transporters and conveyors made of antistatic belts and roller bushings. Be sure that mechanized equipment used for moving materials is wired to ground and that proper materials are selected to avoid static charging. When grounding is not possible, use an ionizer to dissipate electric charges.

## Workstation guidelines

Follow these grounding workstation guidelines:

- Cover the workstation with approved static-shielding material.
- Use a wrist strap connected to a properly grounded work surface and use properly grounded tools and equipment.
- Use conductive field service tools, such as cutters, screwdrivers, and vacuums.
- When fixtures must directly contact dissipative surfaces, use fixtures made only of static-safe materials.
- Keep the work area free of nonconductive materials, such as ordinary plastic assembly aids and Styrofoam.
- Handle ESD-sensitive components, parts, and assemblies by the case or PCM laminate. Handle these items only at static-free workstations.
- Avoid contact with pins, leads, or circuitry.
- Turn off power and input signals before inserting or removing connectors or test equipment.

## Equipment guidelines

Grounding equipment must include either a wrist strap or a foot strap at a grounded workstation.

- When seated, wear a wrist strap connected to a grounded system. Wrist straps are flexible straps with a minimum of one megohm  $\pm 10\%$  resistance in the ground cords. To provide proper ground, wear a strap snugly against the skin at all times. On grounded mats with banana-plug connectors, use alligator clips to connect a wrist strap.
- When standing, use foot straps and a grounded floor mat. Foot straps (heel, toe, or boot straps) can be used at standing workstations and are compatible with most types of shoes or boots. On conductive floors or dissipative floor mats, use foot straps on both feet with a minimum of one megohm resistance between the operator and ground. To be effective, the conductive strips must be worn in contact with the skin.

The following grounding equipment is recommended to prevent electrostatic damage:

- Antistatic tape
- Antistatic smocks, aprons, and sleeve protectors
- Conductive bins and other assembly or soldering aids
- Nonconductive foam
- Conductive tabletop workstations with ground cords of one megohm resistance
- Static-dissipative tables or floor mats with hard ties to the ground
- Field service kits
- Static awareness labels
- Material-handling packages
- Nonconductive plastic bags, tubes, or boxes
- Metal tote boxes
- Electrostatic voltage levels and protective materials

The following table lists the shielding protection provided by antistatic bags and floor mats.

Material	Use	Voltage protection level
Antistatic plastic	Bags	1,500 V
Carbon-loaded plastic	Floor mats	7,500 V
Metallized laminate	Floor mats	5,000 V



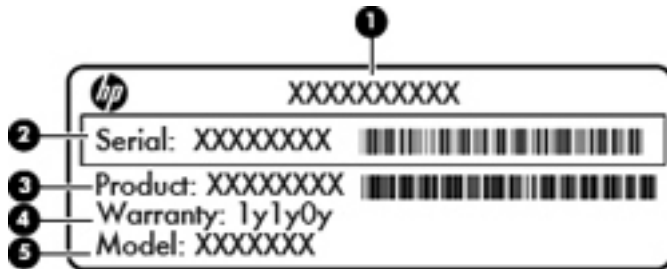
# Component replacement procedures

This chapter provides removal and replacement procedures.

There are as many as 95 screws and screw locks, in 15 different sizes, that must be removed, replaced, or loosened when servicing the computer. Make special note of each screw and screw lock size and location during removal and replacement.

## Service tag

When ordering parts or requesting information, provide the computer serial number and model description provided on the service tag.



- Product name **(1)**. This is the product name affixed to the front of the computer.
- Serial number (s/n) **(2)**. This is an alphanumeric identifier that is unique to each product.
- Part number/Product number (p/n) **(3)**. This number provides specific information about the product's hardware components. The part number helps a service technician to determine what components and parts are needed.
- Warranty period **(4)**. This number describes the duration (in years) of the warranty period for the computer.
- Model description (select models only) **(5)**. This is the model number of the computer.

## Battery


Description	Spare part number
9-cell, 93 WHr, 2.8 Ah Li-ion battery	633809-001
6-cell, 47 WHr, 2.2 Ah Li-ion battery	633805-001

Before disassembling the computer, follow these steps:

1. Shut down the computer. If you are unsure whether the computer is off or in Hibernation, turn the computer on, and then shut it down through the operating system.
2. Disconnect all external devices connected to the computer.
3. Disconnect the power from the computer by first unplugging the power cord from the AC outlet, and then unplugging the AC adapter from the computer.

Remove the battery:

1. Position the computer upside-down on a flat surface.
2. Slide the battery release latches (1) to release the battery.

 **NOTE:** You can slide the battery release latches simultaneously or one at a time.

3. Tilt the battery upward (2), and remove it from the battery bay (3).



Install the battery by inserting it into the battery bay until you hear a click.

## Using the optional security screw

Use the optional security screw to lock the service door to the bottom of the computer. When not in use the security screw can be stored inside the battery bay.

Remove the battery:

To use the security screw:

1. Remove the battery.
2. Remove the security screw from inside the battery bay **(1)** and insert it **(2)** to lock the service door in place.



## Bottom door

Description	Spare part number
Bottom door for use in 4540s models	690978-001
Bottom door for use in 4440s/4441s models	690979-001

Before disassembling the computer, follow these steps:

1. Shut down the computer. If you are unsure whether the computer is off or in Hibernation, turn the computer on, and then shut it down through the operating system.
2. Disconnect all external devices connected to the computer.
3. Disconnect the power from the computer by first unplugging the power cord from the AC outlet, and then unplugging the AC adapter from the computer.
4. Remove the battery (see [Battery on page 42](#)).

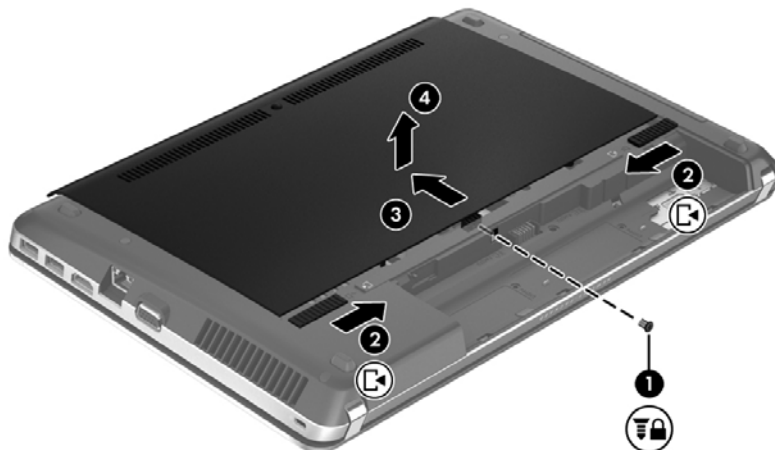
Remove the bottom door:

1. Position the computer upside-down on a flat surface with the battery bay toward you.
2. With the battery bay toward you, remove the security screw **(1)** (if the security screw is being used). For additional information about the security screw, see [Using the optional security screw on page 43](#).
3. Slide the service door release latches **(2)** to release the service door.



**NOTE:** You can slide the service door release latches simultaneously or you can slide them one at a time.

4. Slide the service door towards the front of the computer **(3)** and then lift it **(4)** away from the computer.



Reverse the removal procedures to install the bottom door.

## SIM



**NOTE:** This section applies only to computer models with WWAN capability.



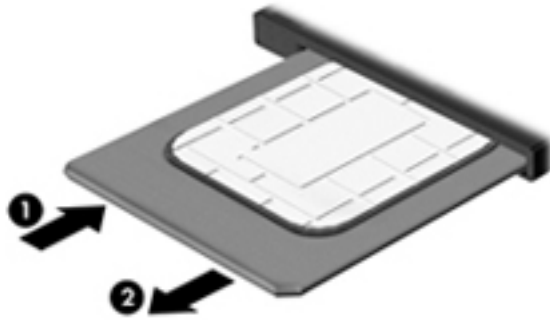
**NOTE:** The SIM is provided by the end-user as a security measure for the WWAN module. The SIM should be removed, placed into a static-dissipative container, and then replaced when the computer is reassembled.

Before removing the SIM, follow these steps:

1. Shut down the computer. If you are unsure whether the computer is off or in Hibernation, turn the computer on, and then shut it down through the operating system.
2. Disconnect all external devices connected to the computer.
3. Disconnect the power from the computer by first unplugging the power cord from the AC outlet, and then unplugging the AC adapter from the computer.
4. Remove the battery (see [Battery on page 42](#)).
5. Remove the bottom door (see [Bottom door on page 44](#)).

Remove the SIM:

1. Press in on the SIM **(1)**. (The module is partially ejected from the SIM slot.)
2. Remove the SIM **(2)** from the SIM slot.



Reverse this procedure to install the SIM.

## Optical drive



**NOTE:** All optical drive spare part kits include an optical drive bezel, bracket, and screws.

Description	Spare part number
<b>For use in 4540s models</b>	
DVD±RW and CD-RW Super Multi Double-Layer Combo Drive	683500-001
Blu-ray ROM DVD±RW SuperMulti DL Drive	683499-001
<b>For use in 4440s/4441s models</b>	
DVD±RW and CD-RW Super Multi Double-Layer Combo Drive	691111-001
Blu-ray ROM DVD±RW SuperMulti DL Drive	691110-001

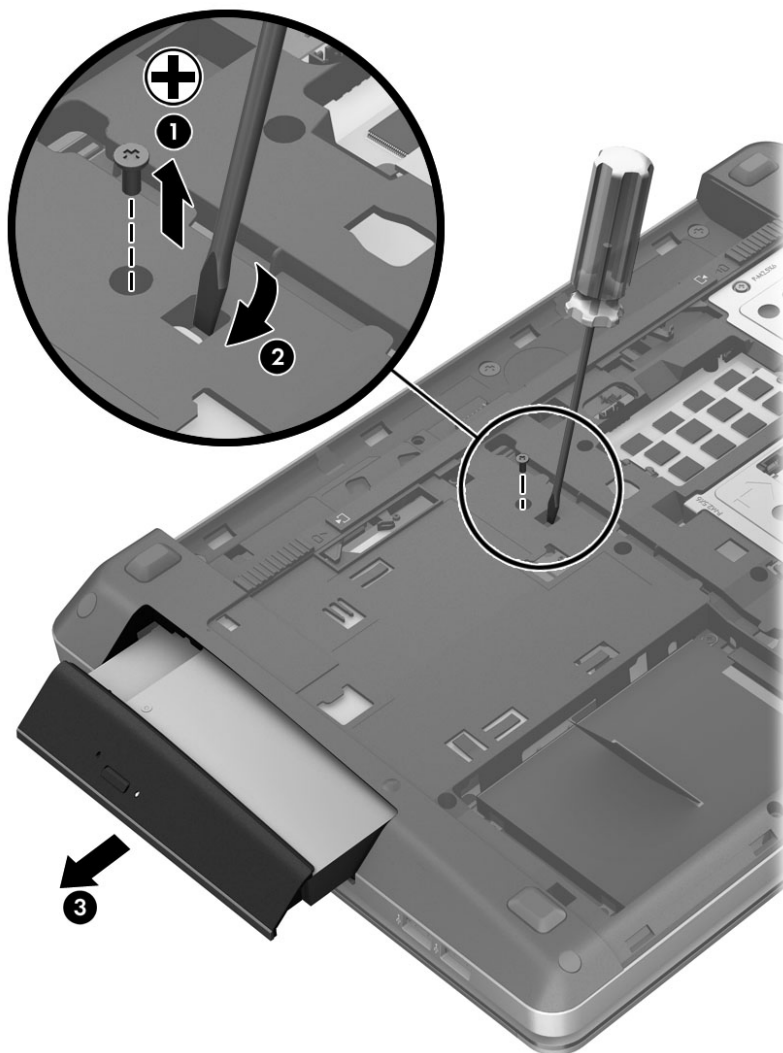
Before removing the optical drive, follow these steps:

1. Shut down the computer. If you are unsure whether the computer is off or in Hibernation, turn the computer on, and then shut it down through the operating system.
2. Disconnect all external devices connected to the computer.
3. Disconnect the power from the computer by first unplugging the power cord from the AC outlet, and then unplugging the AC adapter from the computer.
4. Remove the battery (see [Battery on page 42](#)).
5. Remove the bottom door (see [Bottom door on page 44](#)).

Remove the optical drive:

1. Position the computer upside-down.
2. Remove the Phillips PM2.5×6.0 screw **(1)** that secures the optical drive to the computer.
3. Push the optical drive tab **(2)** to release the optical drive from the computer.

4. Remove the optical drive (3) from the computer.



Reverse this procedure to install an optical drive.

## Hard drive



**NOTE:** All hard drive spare part kits include a hard drive bracket and screws.

Description	Spare part number
750-GB, 7200-rpm hard drive	633252-001
750-GB, 5400-rpm hard drive	634250-001
640-GB, 5400-rpm hard drive	669300-001
500-GB, 7200-rpm hard drive	634925-001
500-GB, 5400-rpm hard drive (4440s/4441s models only)	669299-001
320-GB, 7200-rpm hard drive	641672-001
320-GB, 5400-rpm hard drive (4440s/4441s models only)	622643-001
128-GB solid-state drive	684253-001
Hard Drive Hardware Kit (includes hard drive bracket and screws)	683488-001

Before disassembling the computer, follow these steps:

1. Shut down the computer. If you are unsure whether the computer is off or in Hibernation, turn the computer on, and then shut it down through the operating system.
2. Disconnect all external devices connected to the computer.
3. Disconnect the power from the computer by first unplugging the power cord from the AC outlet, and then unplugging the AC adapter from the computer.
4. Remove the battery (see [Battery on page 42](#)).
5. Remove the bottom door (see [Bottom door on page 44](#)).




**NOTE:** Instructions for removing the hard drive are imprinted on the service door.

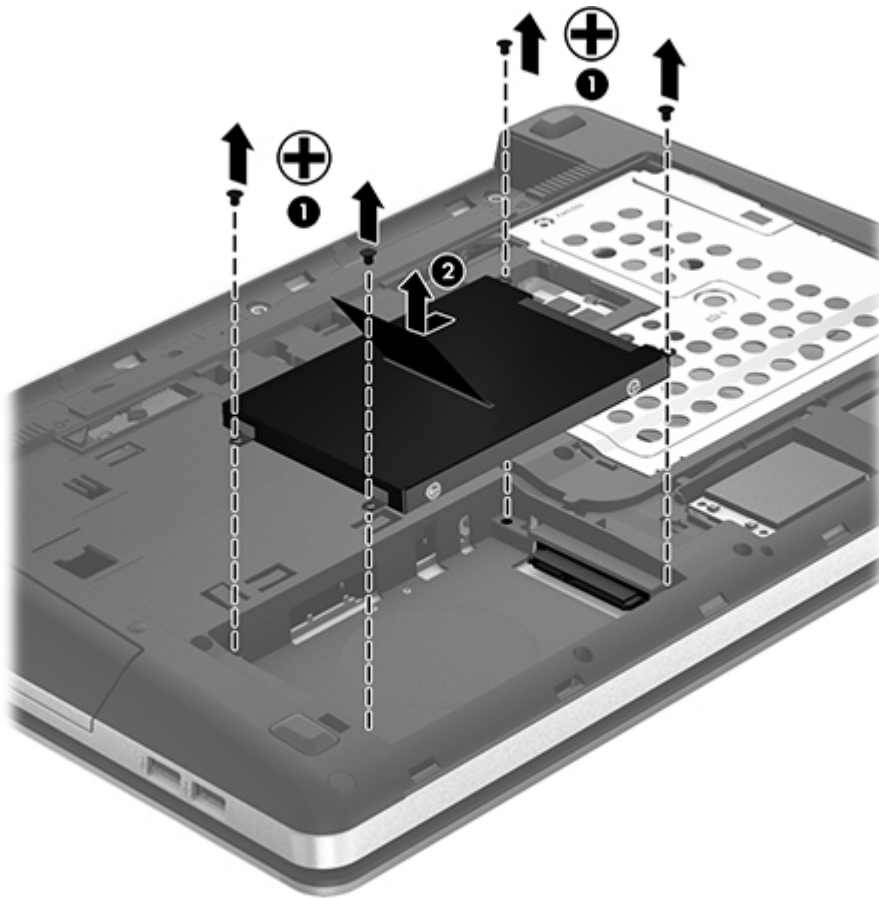
Remove the hard drive:

1. Position the computer upside-down.
2. Remove the four Phillips PM2.0×4.0 screws (1) that secure the hard drive to the computer.

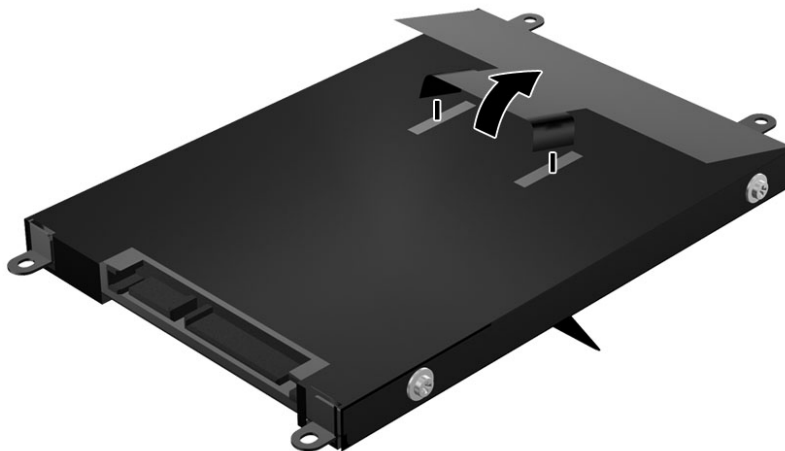


3. Pull the Mylar tab on the hard drive (2) toward the side of the computer to disengage the hard drive from the connector, and then lift the hard drive out of the hard drive bay.

 **NOTE:** Model 4540s shown.

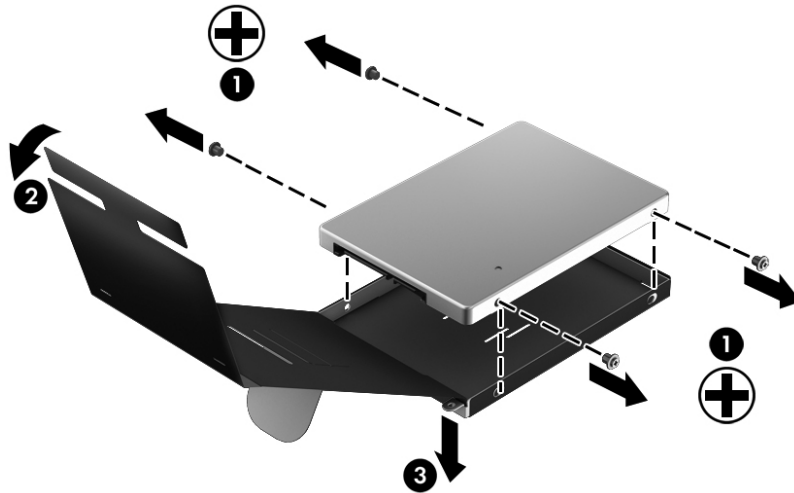


4. If it is necessary to replace the hard drive cover, lift the Mylar tab to unlock it.




5. Remove the four Phillips PM3.0×3.0 hard drive cover screws (1) that secure the cover to the hard drive.

6. Lift the top of the Mylar cover (2) from the drive, and then remove the cover from the hard drive (3).



Reverse this procedure to reassemble and install the hard drive.


## Memory modules

 **NOTE:** Primary and expansion memory is installed in a stacked configuration in the bottom of the computer.

Description	Spare part number
2-GB (PC3-12800, 1600-MHz, DDR3)	652972-001
4-GB (PC3-12800, 1600-MHz, DDR3)	641369-001

### Update BIOS before adding memory modules

Before adding new memory, make sure you update the computer to the latest BIOS.

 **CAUTION:** Failure to update the computer to the latest BIOS prior to installing new memory may result in various system problems.

To update BIOS:

1. Navigate to [www.hp.com](http://www.hp.com).
2. Click **Support & Drivers** > click **Drivers & Software**.
3. In the **Enter a product name/number** box, type the computer model information, and then click **Search**.
4. Click the link for the computer model.
5. Select the operating system, and then click **Next**.
6. Under **Step 2: Select a Download**, click the **BIOS** link.

7. Click the link for the most recent BIOS.
8. Click the **Download** button, and then follow the on-screen instructions.


Before removing the memory module, follow these steps:


1. Shut down the computer. If you are unsure whether the computer is off or in Hibernation, turn the computer on, and then shut it down through the operating system.
2. Disconnect all external devices connected to the computer.
3. Disconnect the power from the computer by first unplugging the power cord from the AC outlet, and then unplugging the AC adapter from the computer.
4. Remove the battery (see [Battery on page 42](#)).
5. Remove the bottom door (see [Bottom door on page 44](#)).

Remove the memory module:

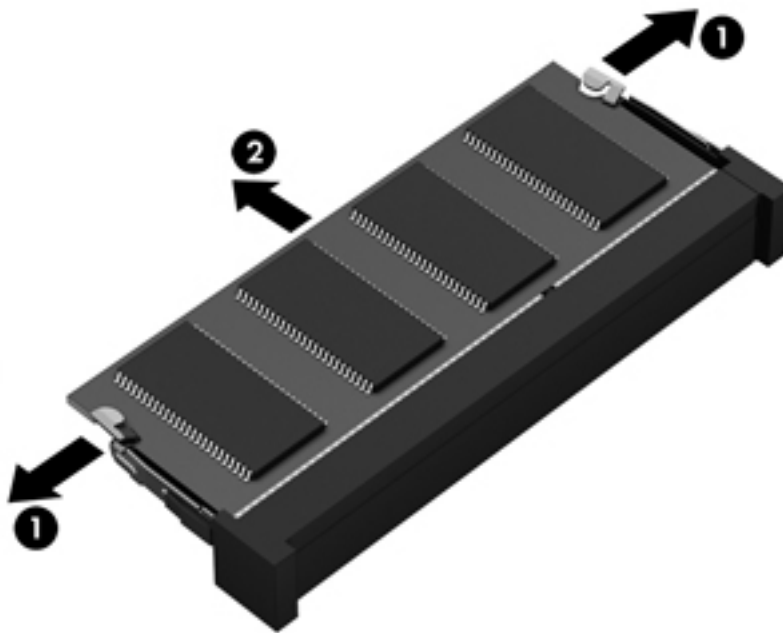
1. Position the computer upside-down.
2. Spread the retaining tabs **(1)** on each side of the memory module slot to release the memory module. (The edge of the module opposite the slot rises away from the computer.)
3. Remove the memory module **(2)** by pulling the module away from the slot at an angle.

---

 **NOTE:** Memory modules are designed with a notch to prevent incorrect insertion into the memory module slot.

 **NOTE:** The computer uses two memory sockets. The top socket houses the expansion memory module and the bottom socket houses the primary memory module. The removal procedure is the same for both memory sockets.

---



Reverse this procedure to install a memory module.

## WWAN module



**CAUTION:** The WWAN module and the WLAN module are not interchangeable.

Description	Spare part number
Ericsson F5321 HSPA+ with GPS	668969-001
Sierra MC8355 HSPA/CDMA with GPS	634400-001

Before removing the WWAN module, follow these steps:

1. Shut down the computer. If you are unsure whether the computer is off or in Hibernation, turn the computer on, and then shut it down through the operating system.
2. Disconnect all external devices connected to the computer.
3. Disconnect the power from the computer by first unplugging the power cord from the AC outlet, and then unplugging the AC adapter from the computer.
4. Remove the battery (see [Battery on page 42](#)).
5. Remove the bottom door (see [Bottom door on page 44](#)).

Remove the WWAN module:


1. Position the computer upside-down.
2. Disconnect the WWAN antenna cables **(1)** from the terminals on the WWAN module.



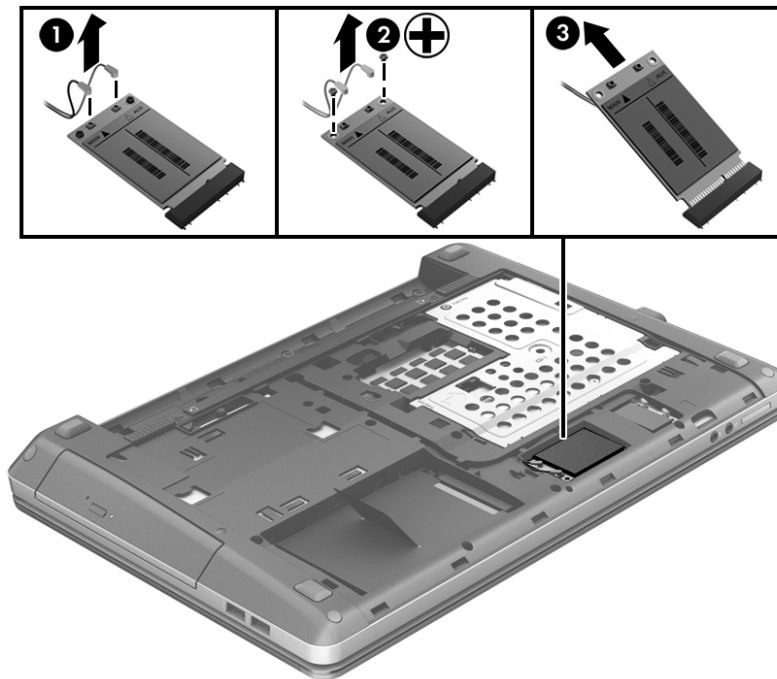
**NOTE:** The red WWAN antenna cable is connected to the WWAN module “Main” terminal. The blue WWAN antenna cable is connected to the WWAN module “Aux” terminal.


3. Remove the two Phillips PM2.0×3.0 screws **(2)** that secure the WWAN module to the computer. (The edge of the module opposite the slot rises away from the computer.)

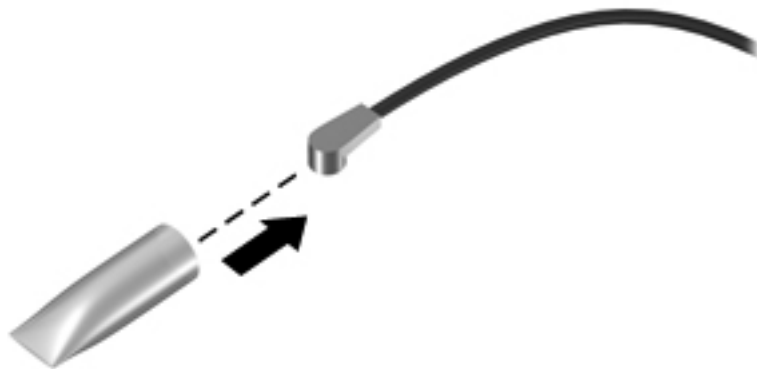
4. Remove the WWAN module (3) by pulling the module away from the slot at an angle.

 **NOTE:** WWAN modules are designed with a notch to prevent incorrect insertion.

**Figure 4-1** Removing the WWAN module




 **NOTE:** If the WWAN antennas are not connected to the terminals on the WWAN module, the protective sleeves must be installed on the antenna connectors, as shown in the following illustration.



Reverse this procedure to install the WWAN module.

## WLAN/Bluetooth combo card

The computer uses a card that provides both WLAN and Bluetooth functionality.

 **CAUTION:** The WLAN module and the WWAN module are not interchangeable.


Description	Spare part number
Atheros 9485GN 802.11b/g/n 1x1 WiFi and 3012 Bluetooth 4.0 Combo Adapter	655795-001
Broadcom 4313GN 802.11b/g/n 1x1 WiFi and 20702 Bluetooth 4.0 Combo Adapter	657325-001
Intel Centrino Wireless-N 2230	670290-001
Intel Centrino Advanced-N 6235	670292-001
Ralink WLAN Ralink Ripple3 RT5390F_802.11 b/g/n 1x1 PCIe HMC	670691-001
Atheros AR9485 802.11b/g/n 1x1 WiFi Adapter	675794-001

Before removing the WLAN module, follow these steps:

1. Shut down the computer. If you are unsure whether the computer is off or in Hibernation, turn the computer on, and then shut it down through the operating system.
2. Disconnect all external devices connected to the computer.
3. Disconnect the power from the computer by first unplugging the power cord from the AC outlet, and then unplugging the AC adapter from the computer.
4. Remove the battery (see [Battery on page 42](#)).
5. Remove the bottom door (see [Bottom door on page 44](#)).


Remove the WLAN module:

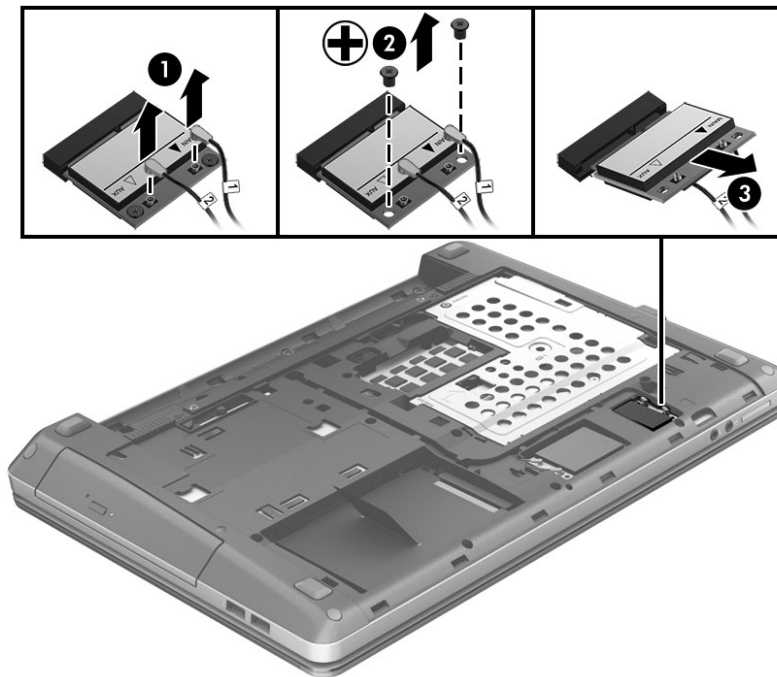
1. Position the computer upside-down.
2. Disconnect the WLAN antenna cables **(1)** from the terminals on the WLAN module.


 **NOTE:** The WLAN antenna cable labeled “1” connects to the WLAN module “Main” terminal labeled “1”. The WLAN antenna cable labeled “2” connects to the WLAN module “Aux” terminal labeled “2”. If the computer is equipped with an 802.11a/b/g/n WLAN module, the yellow WLAN antenna cable connects to the middle terminal on the WLAN module.

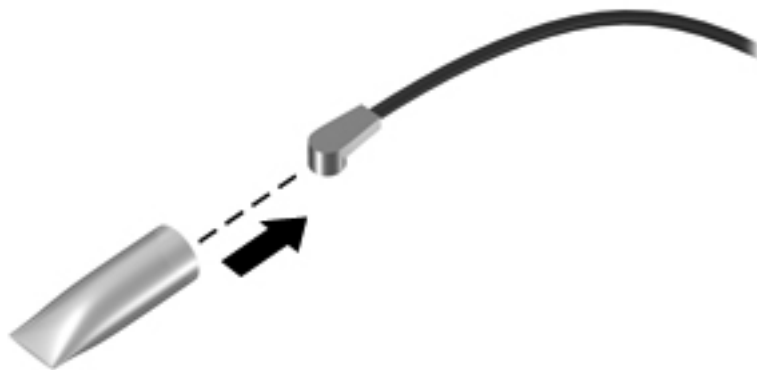
3. Remove the two Phillips PM2.0×3.0 screws **(2)** that secure the WLAN module to the computer. (The edge of the module opposite the slot rises away from the computer.)

4. Remove the WLAN module (3) by pulling the module away from the slot at an angle.

 **NOTE:** WLAN modules are designed with a notch to prevent incorrect insertion.



 **NOTE:** If the WLAN antennas are not connected to the terminals on the WLAN module, the protective sleeves must be installed on the antenna connectors, as shown in the following illustration.



Reverse this procedure to install the WLAN module.

# Keyboard



**NOTE:** For a detailed list of available keyboards, see [Sequential part number listing on page 30](#).

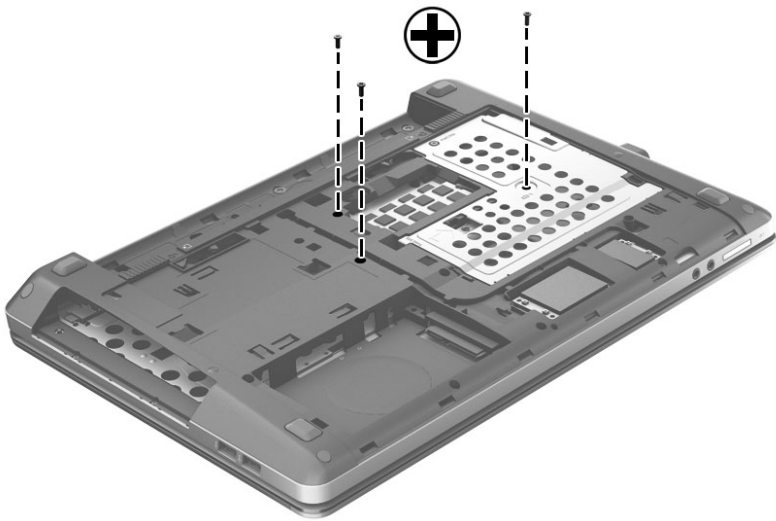
Description	Spare part number
Keyboard for use in 4540s models	683491-xxx
Keyboard for use in 4440s/4441s	683657-xxx

Before removing the keyboard, follow these steps:

1. Shut down the computer. If you are unsure whether the computer is off or in Hibernation, turn the computer on, and then shut it down through the operating system.
2. Disconnect all external devices connected to the computer.
3. Disconnect the power from the computer by first unplugging the power cord from the AC outlet, and then unplugging the AC adapter from the computer.
4. Remove the battery (see [Battery on page 42](#)).
5. Remove the bottom door (see [Bottom door on page 44](#)).

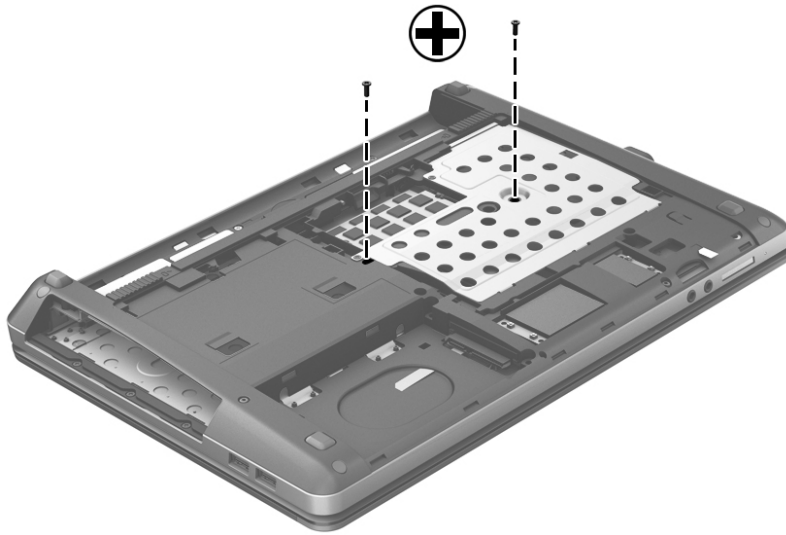
Remove the keyboard:

1. Position the computer upside-down with the front toward you.
2. For model 4540s, remove the three Phillips PM2.5×6.0 screws that secure the keyboard to the computer.






3. For model 4440s/4441s, remove the two Phillips PM2.5×6.0 screws that secure the keyboard to the computer.

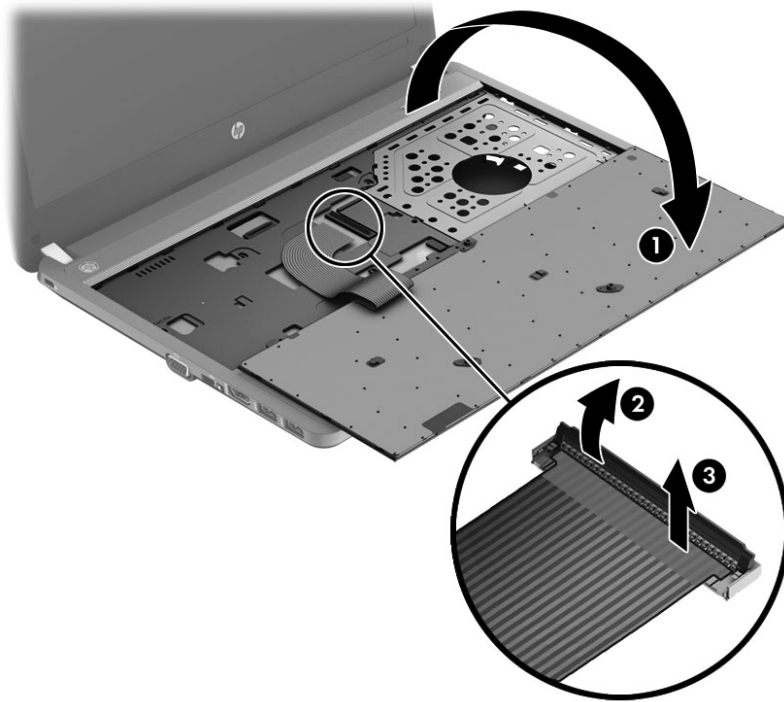


4. Position the computer right-side up with the front toward you.
5. Open the computer as far as possible.
6. Slide the keyboard downward toward the palm rest (1).
7. Lift the top of the keyboard at an angle (2), and then pull the keyboard up to remove it from the palm rest (3).

 **NOTE:** Only pull the keyboard up enough to release it from the computer and flip it over onto the palm rest. Under the keyboard, the cable is connected to the system board.



8. Rotate the keyboard until it rests on the palm rest (1), and then disconnect the keyboard cable by lifting the keyboard connector latch (2), and then disconnecting the keyboard cable from the system board (3).



9. Remove the keyboard.

Reverse this procedure to install the keyboard.

## Heat shield

Description	Spare part number
Heat shield for use in 4540s models	687696-001
Heat shield for use in 4440s/4441s models	683497-001

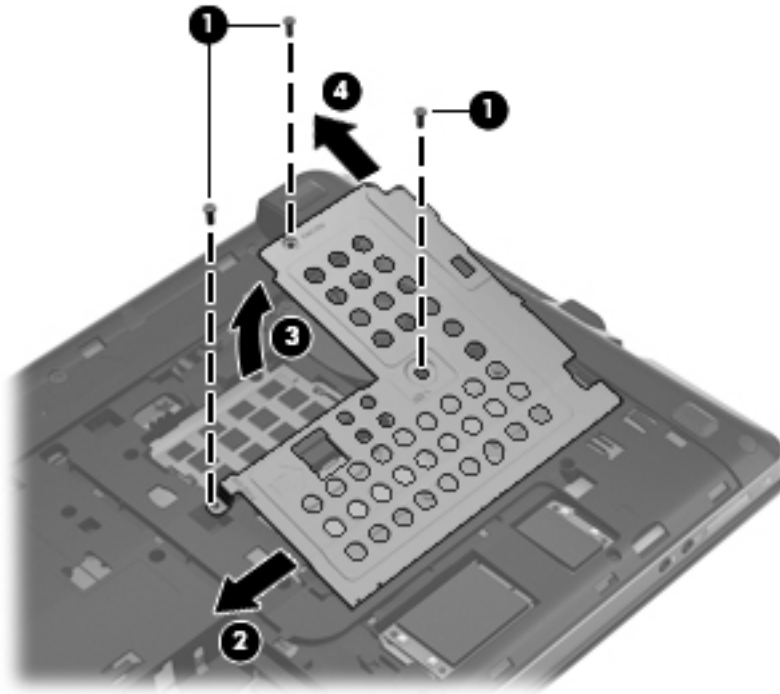
Before removing the heat shield, follow these steps:

1. Shut down the computer. If you are unsure whether the computer is off or in Hibernation, turn the computer on, and then shut it down through the operating system.
2. Disconnect all external devices connected to the computer.
3. Disconnect the power from the computer by first unplugging the power cord from the AC outlet, and then unplugging the AC adapter from the computer.
4. Remove the battery (see [Battery on page 42](#)).
5. Remove the following components:
  - a. Bottom door (see [Bottom door on page 44](#)).
  - b. Keyboard (see [Keyboard on page 56](#))

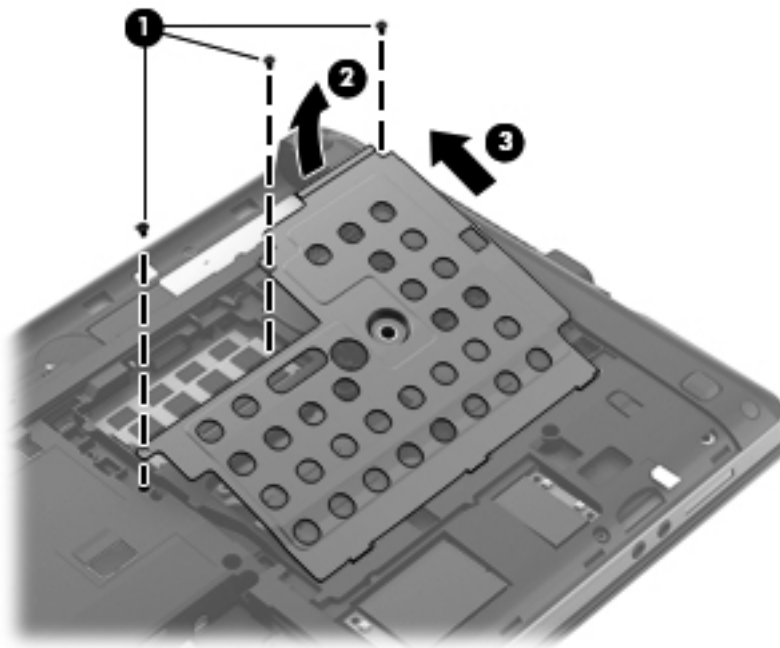
Remove the heat shield:

1. Position the computer upside-down with the front toward you.
2. If disassembling model 4440s/4441s, skip to step 7.
3. For model 4540s, remove the three Phillips PM2.5×6.0 screws **(1)** that secure the heat shield to the computer.
4. Slide the shield toward the inside of the computer **(2)**.
5. Rotate the top of the shield upward **(3)**.

6. Remove the heat shield from the computer (4).



7. For model 4440s/4441s, remove the three Phillips PM2.0×3.0 screws (1) that secure the heat shield to the computer.
8. Rotate the top of the shield upward (2).
9. Lift the heat shield from the computer (3).



Reverse this procedure to install the heat shield.

## Fan

Description	Spare part number
Fan for use in 4540s models	683484-001
Fan for use in 4440s/4441s models	683651-001

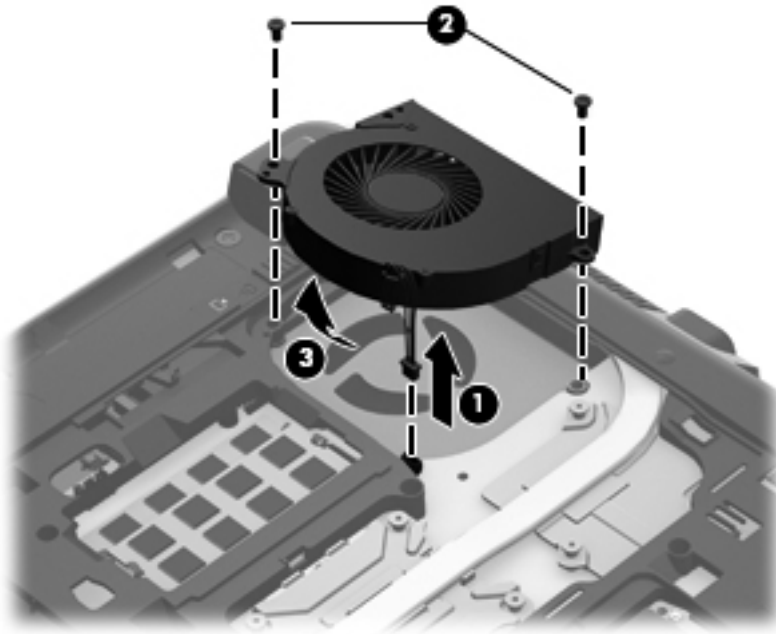
Before removing the fan, follow these steps:

1. Shut down the computer. If you are unsure whether the computer is off or in Hibernation, turn the computer on, and then shut it down through the operating system.
2. Disconnect all external devices connected to the computer.
3. Disconnect the power from the computer by first unplugging the power cord from the AC outlet, and then unplugging the AC adapter from the computer.
4. Remove the battery (see [Battery on page 42](#)).
5. Remove the following components:
  - a. Bottom door (see [Bottom door on page 44](#)).
  - b. Keyboard (see [Keyboard on page 56](#))
  - c. Heat shield (see [Heat shield on page 59](#))

Remove the fan:

1. Position the computer upside-down.
2. Disconnect the fan cable **(1)** from the system board.
3. Remove the two Phillips PM2.5×5.0 screws **(2)** that secure the fan to the system board.

4. Remove the fan from the system board (3).



Reverse this procedure to install the fan.



**NOTE:** To properly ventilate the computer, allow at least a 7.6-cm (3-in) clearance on the left side of the computer.

The computer uses an electric fan for ventilation. The fan is controlled by a temperature sensor and is designed to turn on automatically when high temperature conditions exist. These conditions are affected by high external temperatures, system power consumption, power management/battery conservation configurations, battery fast charging, and software requirements. Exhaust air is displaced through the ventilation grill located on the left side of the computer.

## Heat sink

All heat sink spare part kits include replacement thermal material.

Description	Spare part number
<b>For use in 4540s models:</b>	
Heat sink for use in models with UMA graphics	683489-001
Heat sink for use in models with discrete graphics	683490-001
<b>For use in 4440s/4441s models:</b>	
Heat sink for use in models with discrete graphics	683655-001
Heat sink for use in models with UMA graphics	683656-001

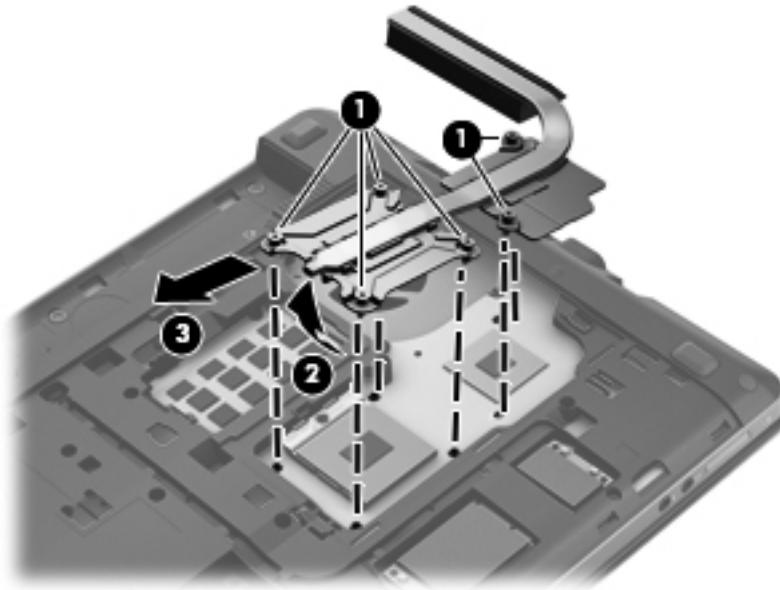
Before removing the heat sink, follow these steps:

1. Shut down the computer. If you are unsure whether the computer is off or in Hibernation, turn the computer on, and then shut it down through the operating system.
2. Disconnect all external devices connected to the computer.
3. Disconnect the power from the computer by first unplugging the power cord from the AC outlet, and then unplugging the AC adapter from the computer.
4. Remove the battery (see [Battery on page 42](#)).
5. Remove the following components:
  - a. Bottom door (see [Bottom door on page 44](#)).
  - b. Keyboard (see [Keyboard on page 56](#))
  - c. Heat shield (see [Heat shield on page 59](#))
  - d. Fan (see [Fan on page 61](#))

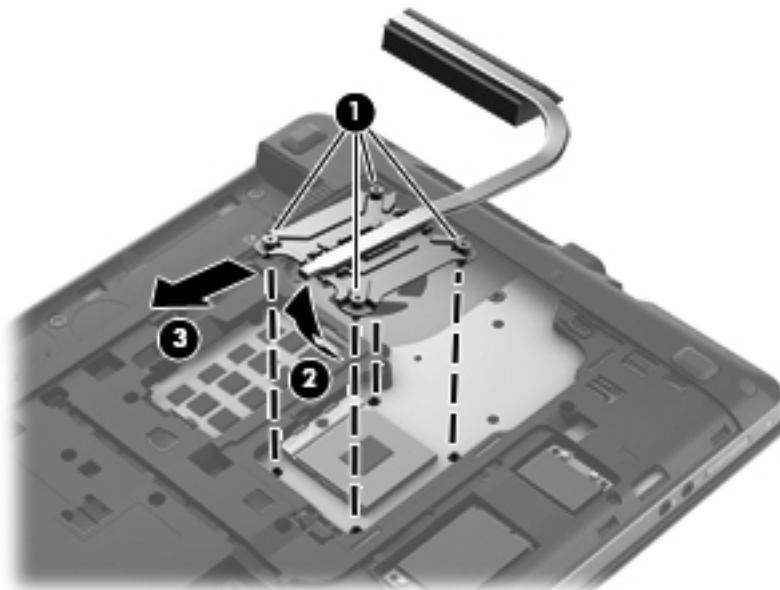
Remove the heat sink:


1. Position the computer upside-down.
2. To remove the discrete heat sink, in the order indicated, loosen the six captive Phillips screws (1) that secure the heat sink to the system board.

3. Lift the left side of the heat sink up at an angle (2), and then pull it away from the side of the computer to remove it (3).

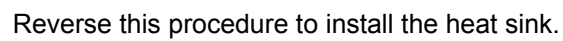
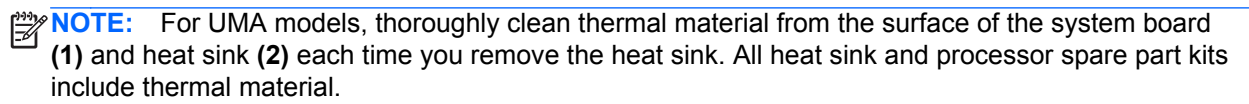


4. To remove the UMA heat sink, in the order indicated, loosen the four captive Phillips screws (1) that secure the heat sink to the system board.
5. Lift the left side of the heat sink up at an angle (2), and then pull it away from the side of the computer to remove it (3).



 **NOTE:** For discrete models, thoroughly clean thermal material from the surfaces of the system board components (1)(3) and the heat sink (2)(4) each time you remove the heat sink. All heat sink and processor spare part kits include thermal material.





## Processor



**NOTE:** All processor spare part kits include replacement thermal material.


Description	Spare part number
<b>Intel Core i7 processor, Quad Core:</b>	
3612QM, 2.1-GHz processor with 6-MB L3 cache	680647-001
<b>Intel Core i5 processors, Dual Core:</b>	
3360M, 2.8-GHz processor with 3-MB L3 cache (includes thermal grease)	681953-001
3320M, 2.6-GHz processor with 3-MB L3 cache (includes thermal grease)	681952-001
2450M, 2.5-GHz processor with 3-MB L3 cache (includes thermal grease)	676359-001
<b>Intel Core i3 processors, Dual Core:</b>	
3110M, 2.3-GHz processor with 3-MB L3 cache (includes thermal grease)	682417-001
2370M, 2.4-GHz processor with 3-MB L3 cache (includes thermal grease)	677152-001
2350M, 2.3-GHz processor with 3-MB L3 cache (includes thermal grease)	653340-001
<b>Intel Pentium processor, Dual Core:</b>	
B980, 2.4-GHz, with 2-MB L3 cache	692428-001
B970, 2.3-GHz, with 2-MB L3 cache	676785-001
<b>Intel Celeron processor:</b>	
B840, 1.9-GHz, with 2-MB L3 cache	664663-001

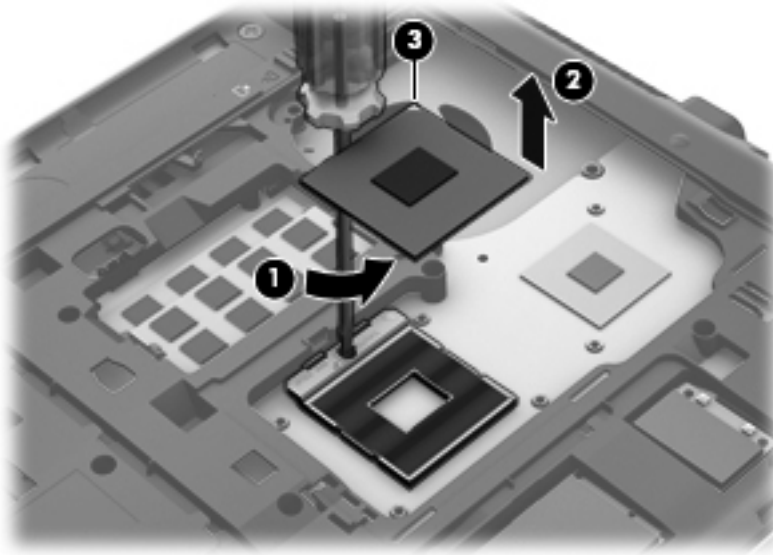
Before removing the processor, follow these steps:

1. Shut down the computer. If you are unsure whether the computer is off or in Hibernation, turn the computer on, and then shut it down through the operating system.
2. Disconnect all external devices connected to the computer.
3. Disconnect the power from the computer by first unplugging the power cord from the AC outlet, and then unplugging the AC adapter from the computer.
4. Remove the battery (see [Battery on page 42](#)).
5. Remove the following components:
  - a. Bottom door (see [Bottom door on page 44](#)).
  - b. Keyboard (see [Keyboard on page 56](#))
  - c. Heat shield (see [Heat shield on page 59](#))
  - d. Fan (see [Fan on page 61](#))
  - e. Heat sink (see [Heat sink on page 63](#))

Remove the processor:


1. Position the computer upside-down.
2. Use a flat-bladed screwdriver to turn the processor locking screw **(1)** one-half turn counterclockwise until you hear a click.
3. Lift the processor **(2)** straight up and remove it.

 **NOTE:** The gold triangle **(3)** on the processor must be aligned with the triangle embossed on the processor slot when you install the processor.



Reverse this procedure to install the processor.

## Top cover

 **NOTE:** All top covers include the touchpad assembly.

Description	Spare part number
<b>Top cover for use in model 4540s:</b>	
With a fingerprint reader	683506-001
Without a fingerprint reader	683507-001
<b>For use in model 4440s/4441s:</b>	
With a fingerprint reader	683666-001
Without a fingerprint reader	683667-001

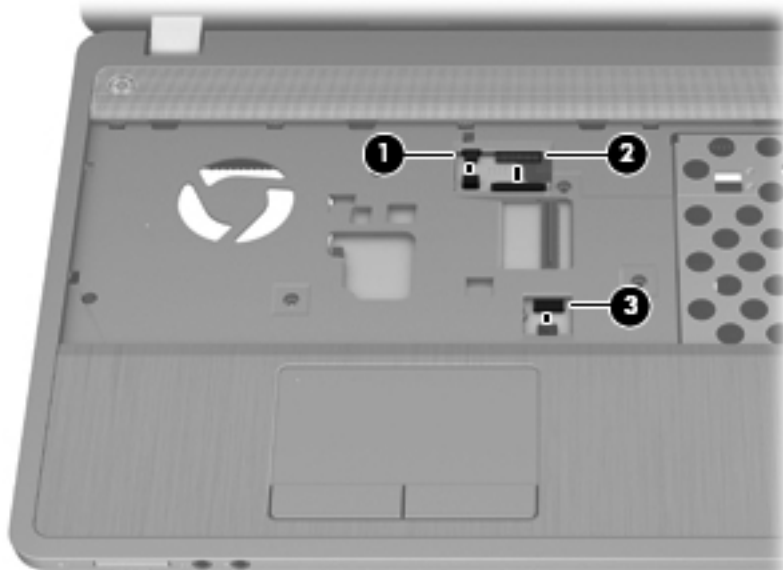
Before removing the top cover, follow these steps:

1. Shut down the computer. If you are unsure whether the computer is off or in Hibernation, turn the computer on, and then shut it down through the operating system.
2. Disconnect all external devices connected to the computer.

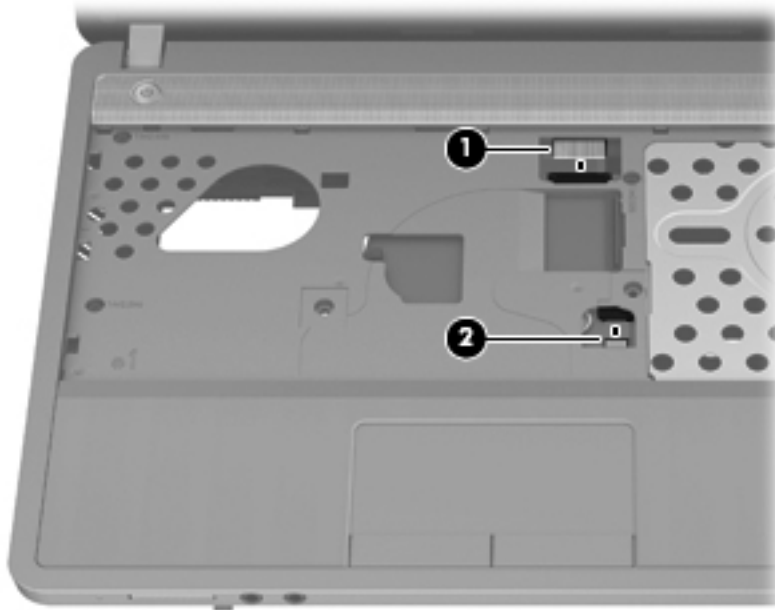
3. Disconnect the power from the computer by first unplugging the power cord from the AC outlet, and then unplugging the AC adapter from the computer.
4. Remove the battery (see [Battery on page 42](#)).
5. Remove the following components:
  - a. Bottom door (see [Bottom door on page 44](#)).
  - b. Memory modules (see [Memory modules on page 50](#))
  - c. WLAN/Bluetooth module (see [WLAN/Bluetooth combo card on page 54](#))
  - d. WWAN module (see [WWAN module on page 52](#))
  - e. Keyboard (see [Keyboard on page 56](#))
  - f. Heat shield (see [Heat shield on page 59](#))

Remove the top cover:

1. Position the computer upright with the front toward you.
2. For 4540s models, disconnect the following cables from the system board:
  - (1) Speaker cable
  - (2) Function board/Power button board cable
  - (3) Fingerprint reader board cable

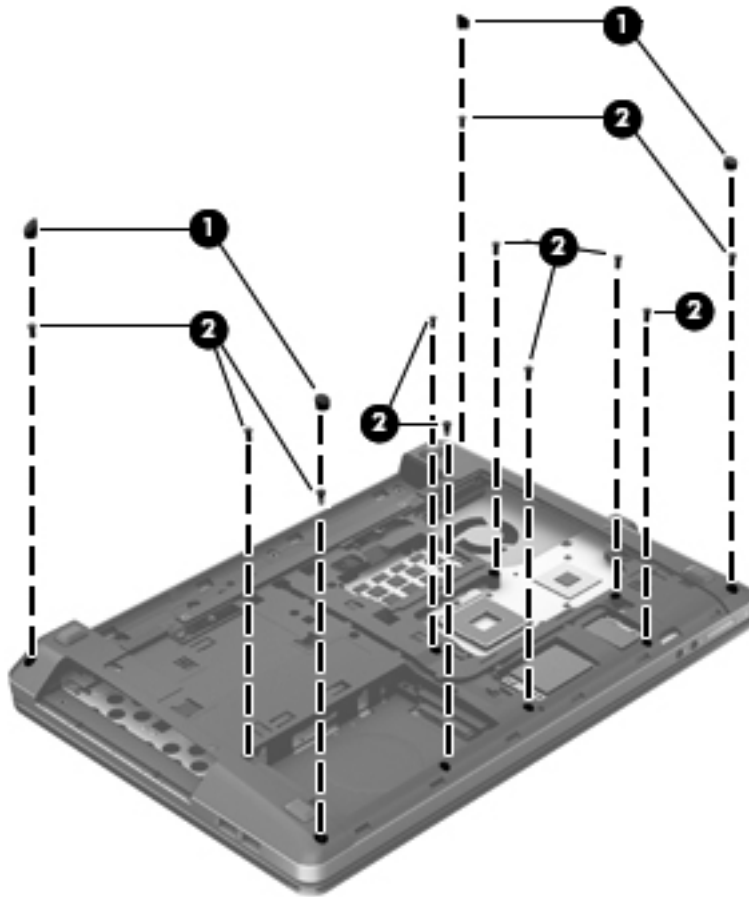


3. For 4440s/4441 models, disconnect the following cables from the system board:
  - (1) Function board/Power button board cable
  - (2) Finger print reader board cable

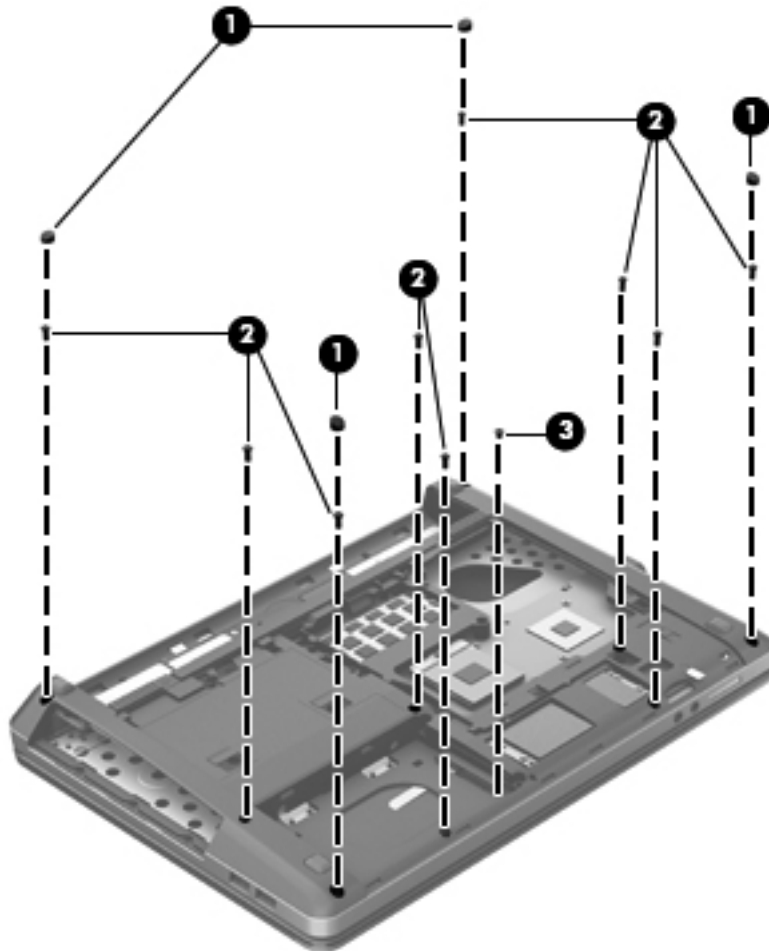


4. Position the computer upside down.

5. For 4540s models, remove the following screws that secure the top cover to the computer:
- (1) 4 rubber screw covers from the corners of the computer
  - (2) 11 Torx T8M2.5×6.0 screws



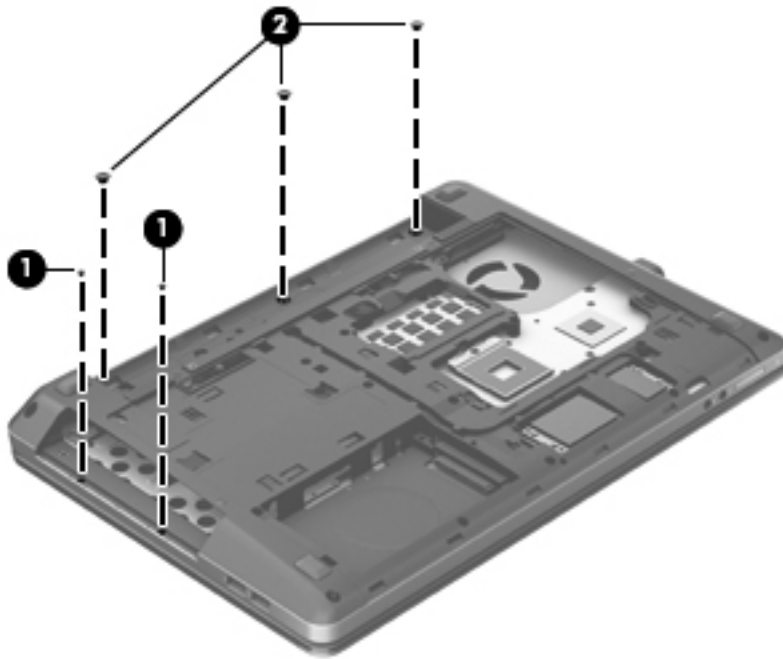
6. For 4440s/4441s models, remove the following screws that secure the top cover to the computer:
- (1) 4 rubber screw covers from the corners of the computer
  - (2) 9 Torx T8M2.5×6.0 screws
  - (3) 1 Phillips PM2.5×3.0 screw from the hard drive bay



7. For 4540s models, remove the following screws that secure the top cover to the computer:

(1) 2 Phillips PM2.0×2.5 screws from the optical drive bay

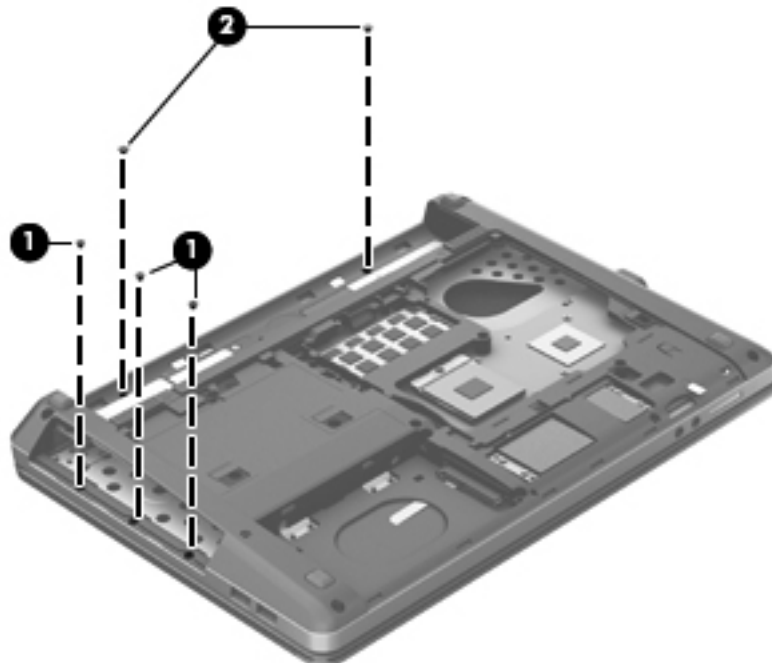
(2) 3 Phillips PM2.0×2.0 broadhead screws from the battery bay



8. For 4440s/4441s models, remove the following screws that secure the top cover to the computer:

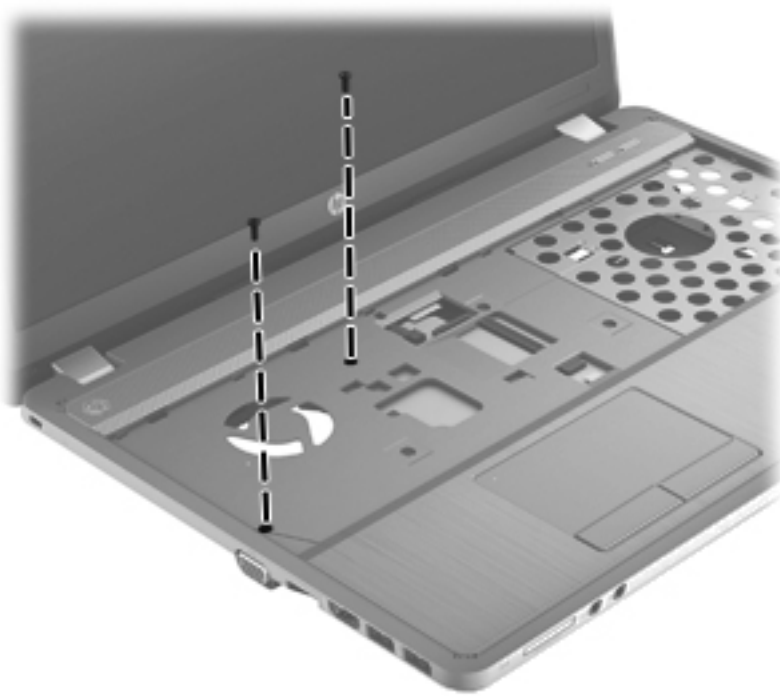
(1) 3 Phillips PM2.0×2.5 screws from the optical drive bay

(2) 2 Phillips PM2.0×2.0 screws from the battery bay

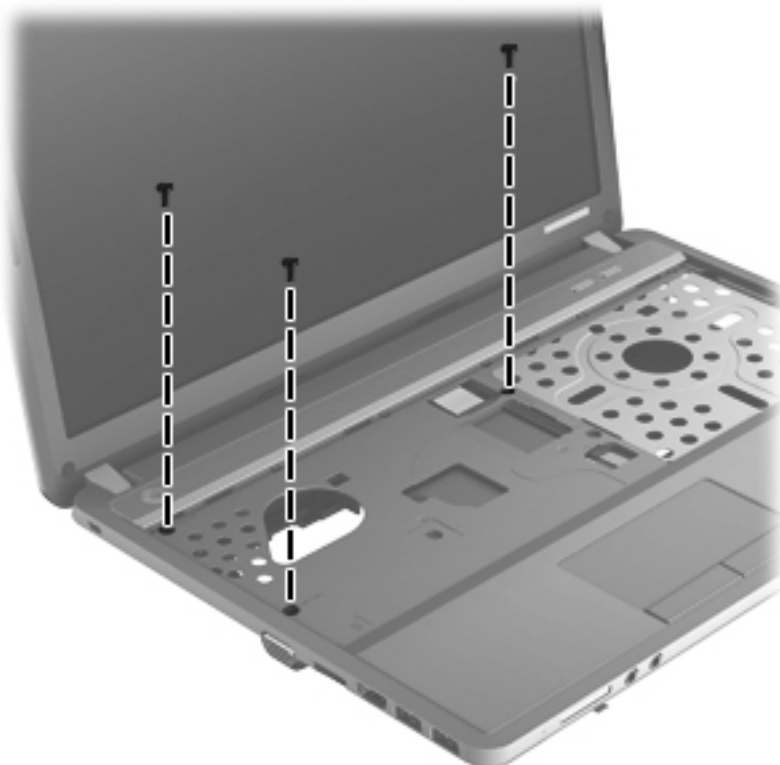




9. Position the computer upright.
10. For 4540s models, remove the two 2 Torx T8M2.5×6.0 screws that secure the top cover to the computer.



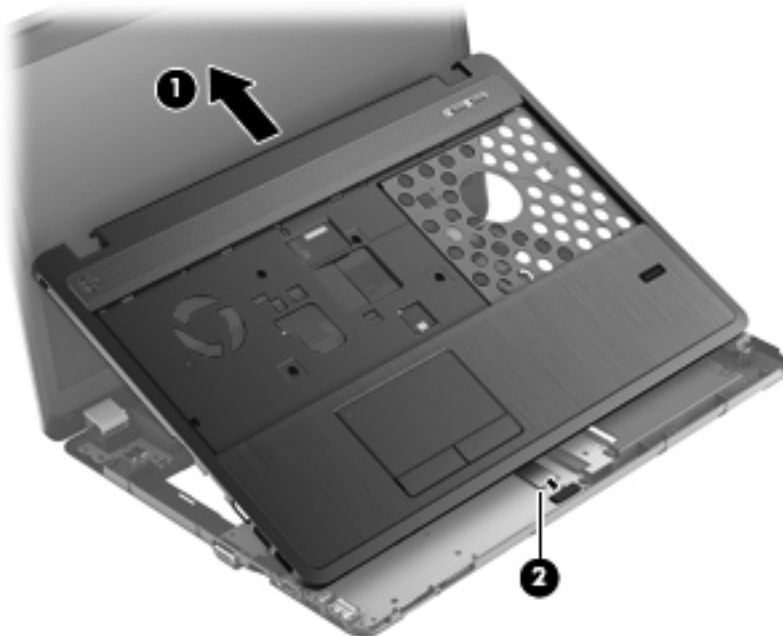
11. For 4440s/4441s models, remove the three 2 Torx T8M2.5×6.0 screws that secure the top cover to the computer.



12. Turn the computer upright and open it as far as possible.
13. Pry the top of the top cover loose from the computer (1).
14. Lift the top cover up slightly (2), enough not to inadvertently disconnect the touch pad cable from the system board.



15. Lift the top cover upward enough to access the audio board cable (1), and disconnect the cable from the system board (2).



16. Remove the top cover from the computer.
- Reverse this procedure to install the top cover.

## Fingerprint reader board



**NOTE:** Fingerprint assembly spare part kits include cable, bracket, and screws.

Description	Spare part number
Fingerprint reader board for use in 4540s models	683485-001
Fingerprint reader board for use in 4440s/4441s models	683652-001

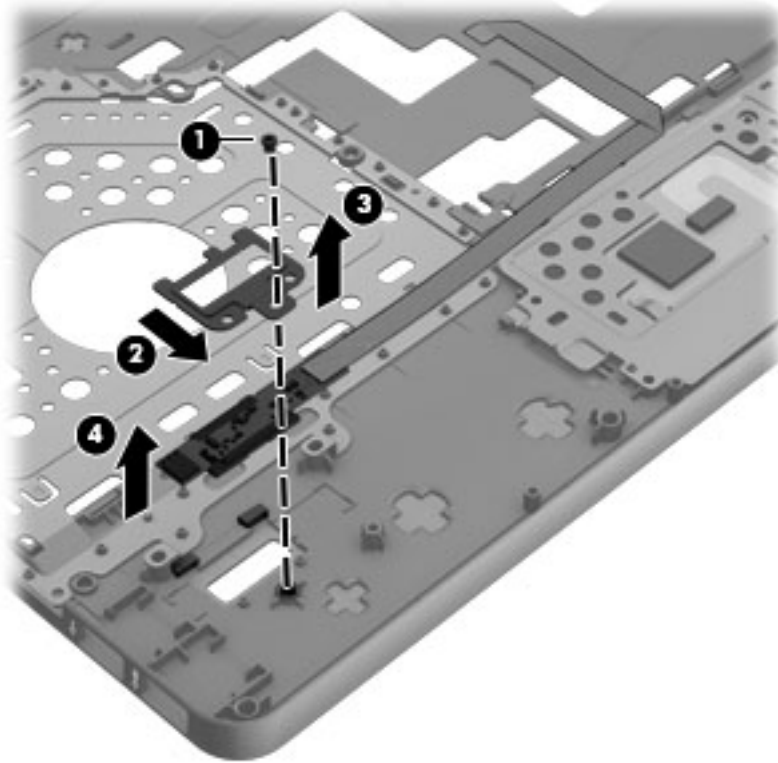
Before removing the fingerprint reader board, follow these steps:

1. Shut down the computer. If you are unsure whether the computer is off or in Hibernation, turn the computer on, and then shut it down through the operating system.
2. Disconnect all external devices connected to the computer.
3. Disconnect the power from the computer by first unplugging the power cord from the AC outlet, and then unplugging the AC adapter from the computer.
4. Remove the battery (see [Battery on page 42](#)).
5. Remove the following components:
  - a. Bottom door (see [Bottom door on page 44](#)).
  - b. Keyboard (see [Keyboard on page 56](#))
  - c. Top cover (see [Top cover on page 67](#))

Remove the fingerprint reader board:


1. Position the top cover upside-down with the front toward you.
2. Remove the Phillips PM2.0×4.0 screw **(1)** that secures the fingerprint reader board bracket to the top cover.
3. Slide the bracket toward the bottom of the top cover **(2)**, and then lift it off the top cover **(3)**.

4. Remove the reader and cable assembly from the top cover (4).



Reverse this procedure to install the fingerprint reader board.

## Speaker assembly

 **NOTE:** In 4540s models, the speakers are mounted to the bottom of the top cover.

 **NOTE:** In 4440s/4441s models, the speakers are mounted to the base enclosure.

Description	Spare part number
Speaker assembly for use in 4540s models	683505-001
Speaker assembly for use in 4440s/4441s models	683665-001

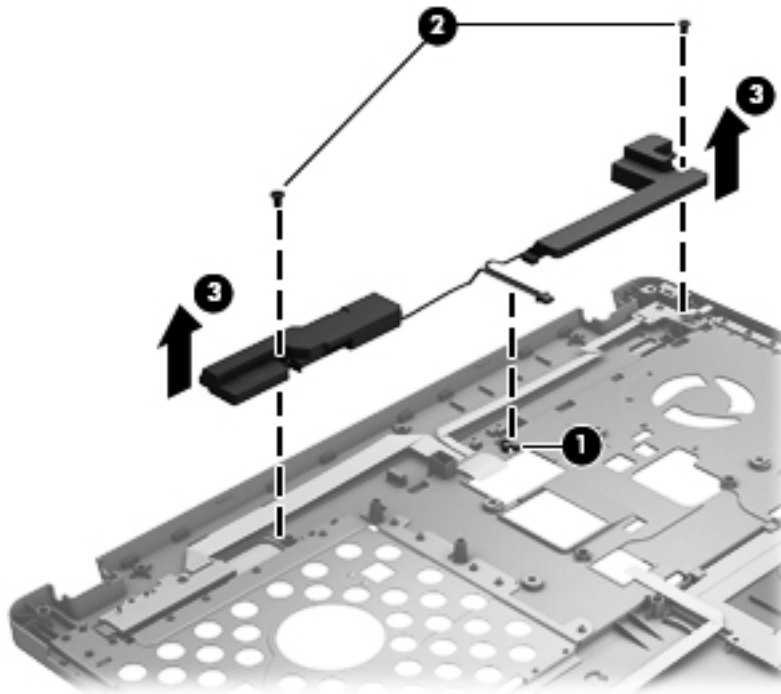
Before removing the speaker assembly, follow these steps:

1. Shut down the computer. If you are unsure whether the computer is off or in Hibernation, turn the computer on, and then shut it down through the operating system.
2. Disconnect all external devices connected to the computer.
3. Disconnect the power from the computer by first unplugging the power cord from the AC outlet, and then unplugging the AC adapter from the computer.

4. Remove the battery (see [Battery on page 42](#)).
5. Remove the following components:
  - a. Bottom door (see [Bottom door on page 44](#)).
  - b. Keyboard (see [Keyboard on page 56](#))
  - c. Top cover (see [Top cover on page 67](#))

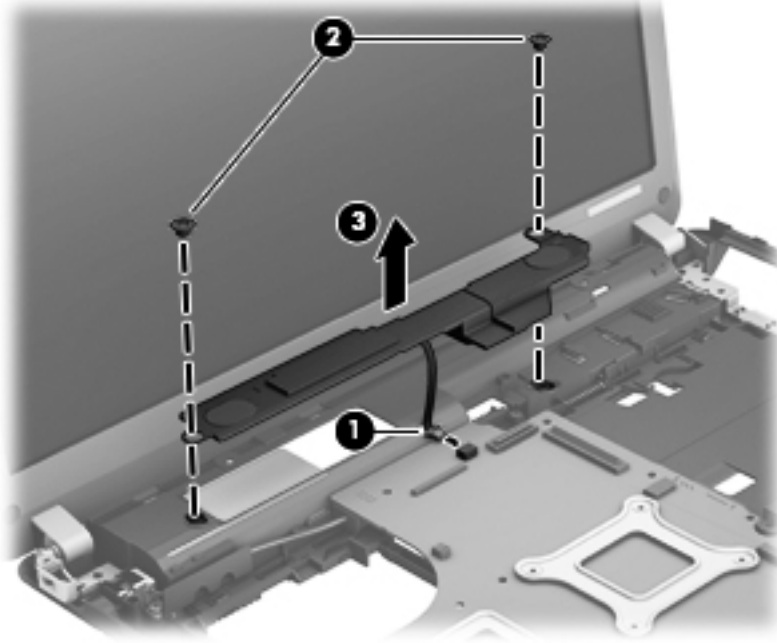
Remove the speaker assembly:

1. If disassembling model 4440s/4441s, skip to step 7.
2. Position the top cover upside-down with the front toward you.
3. For model 4540s, disconnect the speaker cable from the system board **(1)** and remove the cables from under the power button board cable and from the clips.
4. Remove the cables from under the power button board cable and from the clips.
5. Remove the two Phillips PM2.0×7.0 screws **(2)** that secure the speakers to the computer.
6. Lift the opposite end of each speaker away from the tab and up at an angle, and then pull the speaker away from tab and up and off the top cover **(3)**.



7. For model 4440s/4441s, position the computer upright and open as far as possible.
8. Disconnect the speaker cable from the system board **(1)**.

9. Remove the two broadhead PM2.0×3.0 screws **(2)** that secure the speakers to the computer, and the remove the speakers from the computer **(3)**.



Reverse these procedures to install the speaker assembly.

## Function board/Power button board assembly

Description	Spare part number
Function board/Power button board assembly for use in 4540s models (includes cable)	683486-001
Function board/Power button board for use in 4440s/4441s models (includes cable)	683653-001

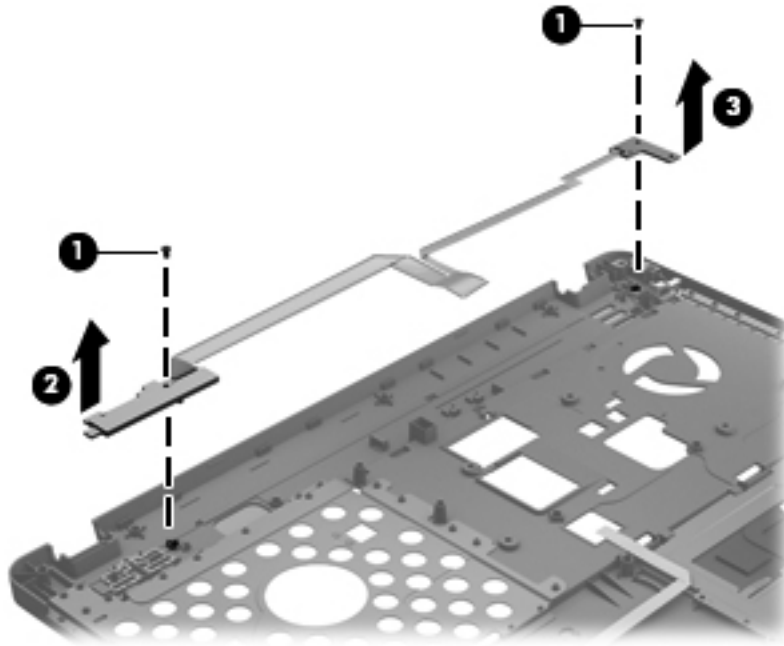
Before removing the function board and power button board, follow these steps:

1. Shut down the computer. If you are unsure whether the computer is off or in Hibernation, turn the computer on, and then shut it down through the operating system.
2. Disconnect all external devices connected to the computer.
3. Disconnect the power from the computer by first unplugging the power cord from the AC outlet, and then unplugging the AC adapter from the computer.
4. Remove the battery (see [Battery on page 42](#)).
5. Remove the following components:
  - a. Bottom door (see [Bottom door on page 44](#)).
  - b. Keyboard (see [Keyboard on page 56](#))
  - c. Top cover (see [Top cover on page 67](#))
  - d. Speaker (see [Speaker assembly on page 76](#))

Remove the function board/power button board assembly:

1. Position the top cover upside-down with the front toward you.
2. Remove the two Phillips PM2.0×4.0 screws **(1)** that secure the boards to the top cover.
3. Remove the function board from the top cover **(2)**.

4. Remove the power button board from the top cover. (3).



Reverse this procedure to install the function board/power button board assembly.



## Audio board

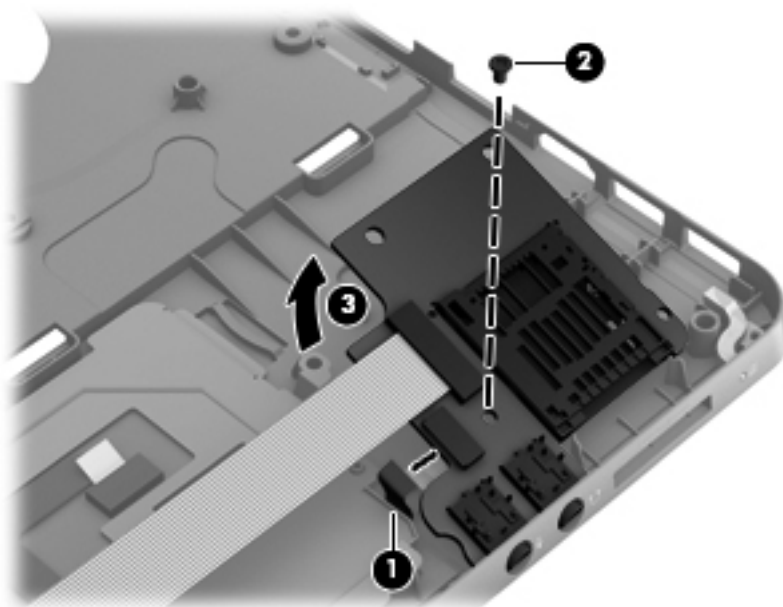
Description	Spare part number
Audio board (includes cable)	683475-001

Before removing the audio board, follow these steps:

1. Shut down the computer. If you are unsure whether the computer is off or in Hibernation, turn the computer on, and then shut it down through the operating system.
2. Disconnect all external devices connected to the computer.
3. Disconnect the power from the computer by first unplugging the power cord from the AC outlet, and then unplugging the AC adapter from the computer.
4. Remove the battery (see [Battery on page 42](#)).
5. Remove the following components:
  - a. Bottom door (see [Bottom door on page 44](#)).
  - b. Keyboard (see [Keyboard on page 56](#))
  - c. Top cover (see [Top cover on page 67](#))

Remove the audio board:

1. Position the top cover upside-down.
2. Disconnect the smaller touchpad button cable (1).
3. Remove the Phillips PM2.0×4.0 screw (2) that secures the audio board to the computer.
4. Rotate the top of the board upward, pull the board away from the connectors (to remove them from top cover holes), and then lift the board off the top cover (3).



Reverse this procedure to install the audio board.

## USB connector assembly

The USB connector assembly is included in the Cable Kit, spare part number 683477-001 for 4540s models and 683640-001 for 4440s/4441s models.


Before removing the USB connector assembly, follow these steps:

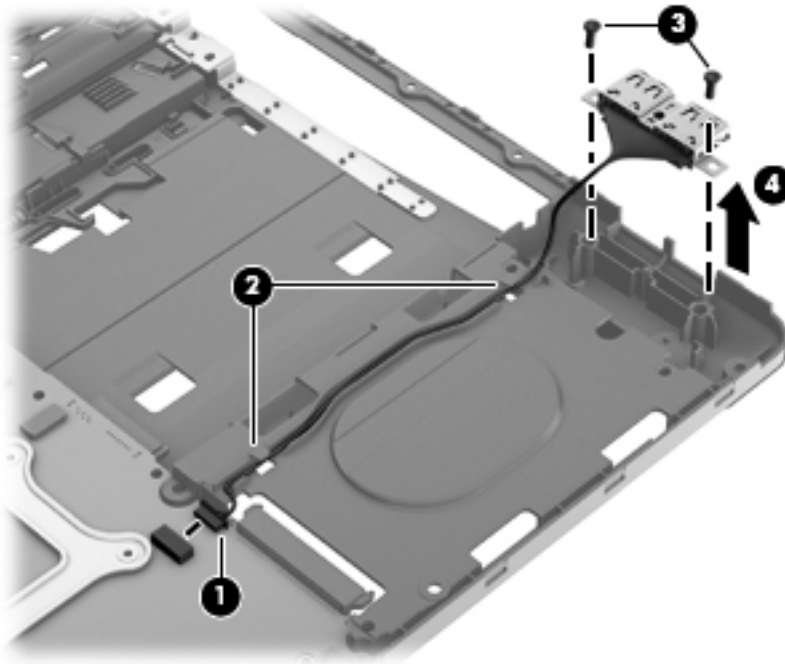
1. Shut down the computer. If you are unsure whether the computer is off or in Hibernation, turn the computer on, and then shut it down through the operating system.
2. Disconnect all external devices connected to the computer.
3. Disconnect the power from the computer by first unplugging the power cord from the AC outlet, and then unplugging the AC adapter from the computer.
4. Remove the battery (see [Battery on page 42](#)).
5. Remove the following components:
  - a. Bottom door (see [Bottom door on page 44](#)).
  - b. Keyboard (see [Keyboard on page 56](#))
  - c. Top cover (see [Top cover on page 67](#))

Remove the USB connector assembly:

1. Position the computer upright.
2. Disconnect the cable from the system board **(1)**.
3. Remove the cables from the routing path **(2)**.

4. Remove the two Phillips PM2.5×4.5 screws (3) that secure the USB connector to the computer.

 **NOTE:** Model 4540s has only one screw securing the USB connector. Model 4440s/4441s has two screws.



Reverse this procedure to install the USB connector assembly.

## Battery cable

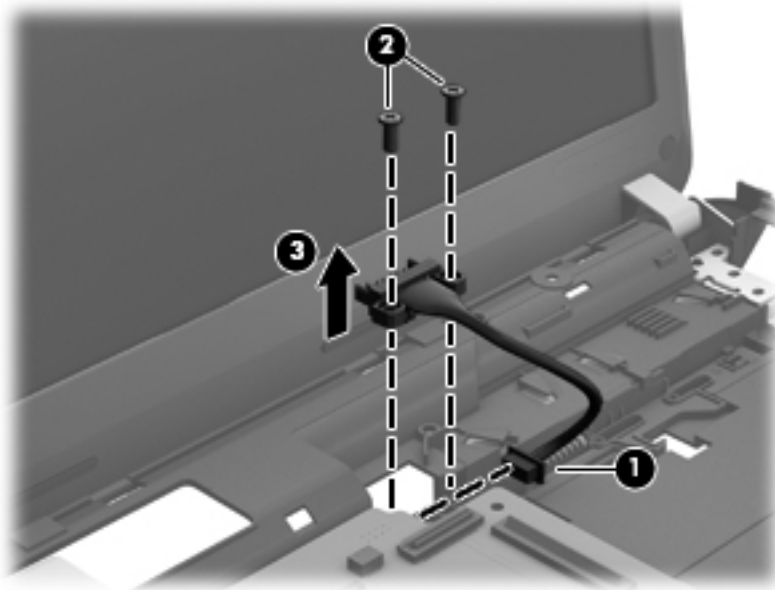
The battery cable is included in the Cable Kit, spare part number 683477-001 for 4540s models, 684640-001 for 4440s/4441s models.

Before removing the battery cable, follow these steps:

1. Shut down the computer. If you are unsure whether the computer is off or in Hibernation, turn the computer on, and then shut it down through the operating system.
2. Disconnect all external devices connected to the computer.
3. Disconnect the power from the computer by first unplugging the power cord from the AC outlet, and then unplugging the AC adapter from the computer.
4. Remove the battery (see [Battery on page 42](#)).
5. Remove the following components:
  - a. Bottom door (see [Bottom door on page 44](#)).
  - b. Keyboard (see [Keyboard on page 56](#))
  - c. Top cover (see [Top cover on page 67](#))

Remove the battery cable:

1. Position the computer upright.
2. Disconnect the battery cable connector from the system board **(1)**.
3. Remove the two Phillips PM2.5×4.5 screws that secure the cable to the computer **(2)**.
4. Remove the battery cable from the computer **(3)**.



Reverse this procedure to install the battery cable.

## System board



**NOTE:** All system board spare part kits include replacement thermal material.

Description	Spare part number
<b>For use in 4540s models with:</b>	
UMA graphics with WWAN	683496-001
UMA graphics without WWAN	683495-001
1-GB of discrete graphics memory	683493-001
2-GB of discrete graphics memory	683494-001
<b>System board for use in 4440s/4441s models with:</b>	
1-GB discrete graphics	683493-001
2-GB discrete graphics	683494-001
UMA graphics without WWAN	683495-001
UMA graphics and with WWAN	683496-001

Before removing the system board, follow these steps:

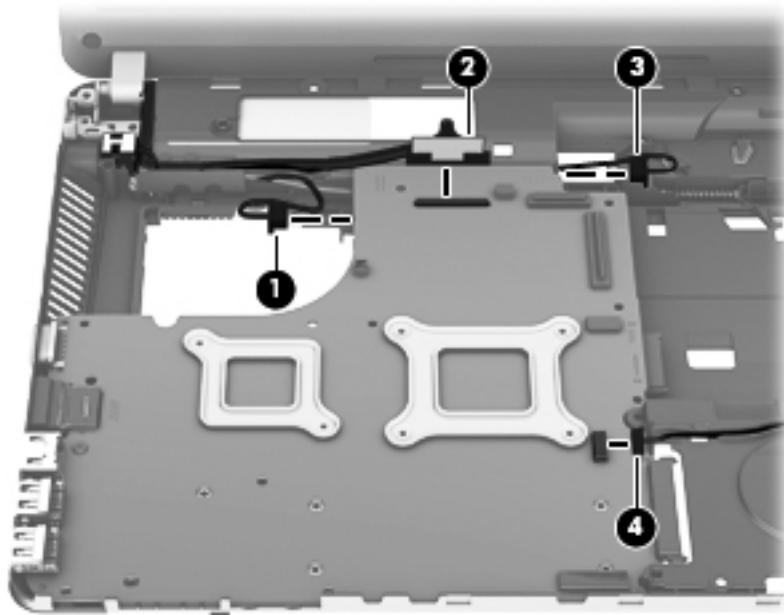
1. Shut down the computer. If you are unsure whether the computer is off or in Hibernation, turn the computer on, and then shut it down through the operating system.
2. Disconnect all external devices connected to the computer.
3. Disconnect the power from the computer by first unplugging the power cord from the AC outlet, and then unplugging the AC adapter from the computer.
4. Remove the battery (see [Battery on page 42](#)).
5. Remove the following components:
  - a. Bottom door (see [Bottom door on page 44](#)).
  - b. Hard drive (see [Hard drive on page 48](#))
  - c. Optical drive (see [Optical drive on page 46](#))
  - d. Keyboard (see [Keyboard on page 56](#))
  - e. Heat shield (see [Heat shield on page 59](#))
  - f. Fan (see [Fan on page 61](#))
  - g. Heat sink (see [Heat sink on page 63](#))
  - h. Top cover (see [Top cover on page 67](#))

When replacing the system board, be sure to remove the following components from the defective system board and install on the replacement system board:

- Memory module (see [Memory modules on page 50](#))
- SIM (see [SIM on page 45](#))
- WLAN/Bluetooth module (see [WLAN/Bluetooth combo card on page 54](#))
- WWAN module (see [WWAN module on page 52](#))
- Processor (see [Processor on page 66](#))

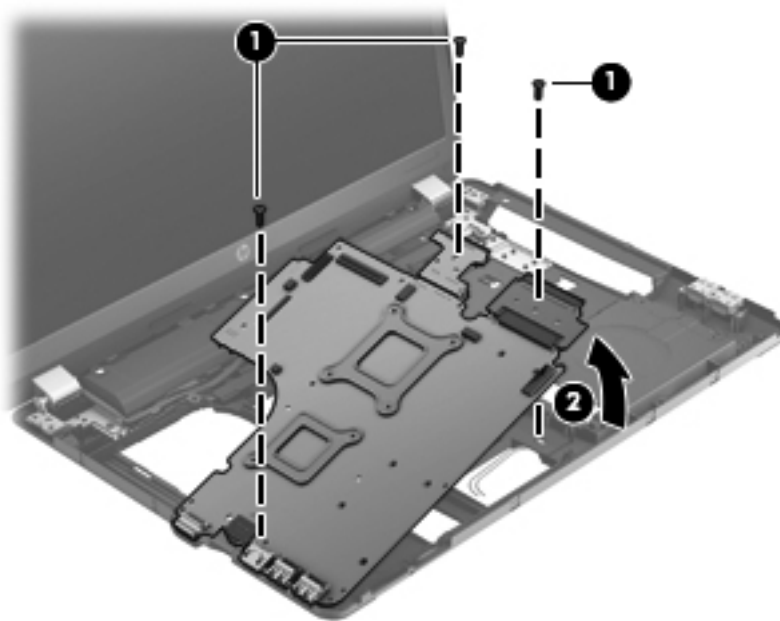
Remove the system board:

1. Position the computer upright with the front toward you.
2. Disconnect the following cables from the system board (model 4440s/4441s shown):
  - (1) Power cable
  - (2) Display cable
  - (3) Battery connector cable
  - (4) USB connector cable

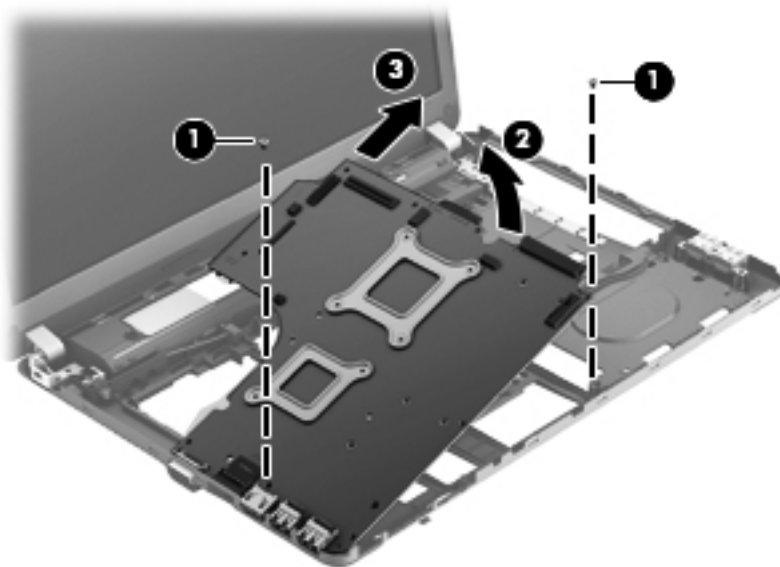


3. If disassembling 4440s/4441s models, skip to step 7.
4. For model 4540s, remove the three Phillips PM2.5×4.5 screws (1) that secure the system board to the computer. Note that two of the screws secure the optical drive connector board and hard drive connector board.
5. Disconnect the display cable from the system board (if necessary).

6. Lift the right side of the system board up at an angle (2), and then lift it up and off the computer.



7. For 4440s/4441s models, remove the two Phillips PM2.5×4.5 screws (1) that secure the system board to the computer, lift the right side of the board up at an angle (2), and then pull the board up and toward the right to remove it from the computer (3).



Reverse this procedure to install the system board.

## RTC battery

Description	Spare part number
RTC battery	683502-001

Before removing the RTC battery, follow these steps:

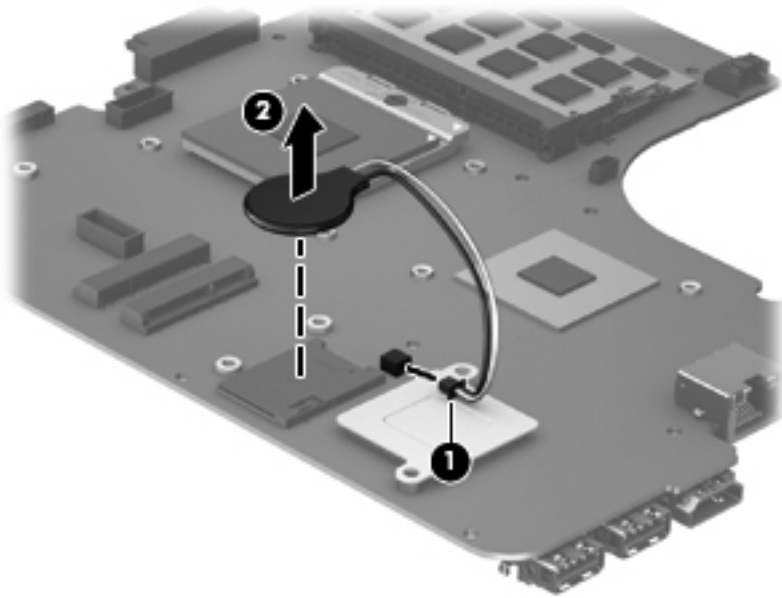
1. Shut down the computer. If you are unsure whether the computer is off or in Hibernation, turn the computer on, and then shut it down through the operating system.
2. Disconnect all external devices connected to the computer.
3. Disconnect the power from the computer by first unplugging the power cord from the AC outlet, and then unplugging the AC adapter from the computer.
4. Remove the battery (see [Battery on page 42](#)).
5. Remove the following components:
  - a. Bottom door (see [Bottom door on page 44](#)).
  - b. Hard drive (see [Hard drive on page 48](#))
  - c. Optical drive (see [Optical drive on page 46](#))
  - d. Keyboard (see [Keyboard on page 56](#))
  - e. Heat shield (see [Heat shield on page 59](#))
  - f. Fan (see [Fan on page 61](#))
  - g. Heat sink (see [Heat sink on page 63](#))
  - h. Top cover (see [Top cover on page 67](#))
  - i. System board (see [System board on page 85](#))

Remove the RTC battery:

1. Position the system board upside-down.
2. Disconnect the battery cable from the system board (1).



3. Lift the battery from the system board (2).



Reverse this procedure to install the RTC battery.

## Optical drive extension board (4540s models only)

Description	Spare part number
Optical drive extension board	683498-001

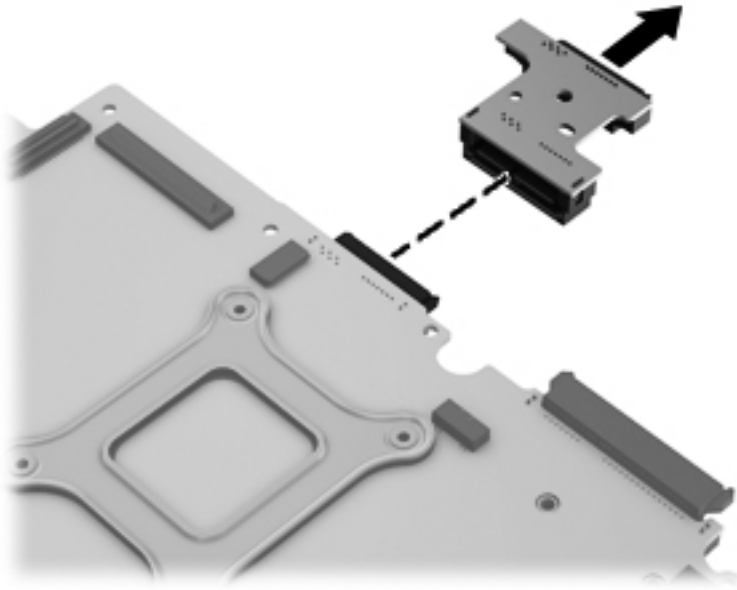
Before removing the optical drive extension board, follow these steps:

1. Shut down the computer. If you are unsure whether the computer is off or in Hibernation, turn the computer on, and then shut it down through the operating system.
2. Disconnect all external devices connected to the computer.
3. Disconnect the power from the computer by first unplugging the power cord from the AC outlet, and then unplugging the AC adapter from the computer.
4. Remove the battery (see [Battery on page 42](#)).
5. Remove the following components:
  - a. Bottom door (see [Bottom door on page 44](#)).
  - b. Hard drive (see [Hard drive on page 48](#))
  - c. Optical drive (see [Optical drive on page 46](#))
  - d. WLAN/Bluetooth module (see [WLAN/Bluetooth combo card on page 54](#))
  - e. WWAN module (see [WWAN module on page 52](#))
  - f. Keyboard (see [Keyboard on page 56](#))
  - g. Heat shield (see [Heat shield on page 59](#))
  - h. Fan (see [Fan on page 61](#))
  - i. Heat sink (see [Heat sink on page 63](#))
  - j. Top cover (see [Top cover on page 67](#))
  - k. System board (see [System board on page 85](#))

Remove the optical drive extension board:

1. Lift the right side of the system board up.

2. Pull the optical drive extension board straight away from the system board.



Reverse this procedure to install the optical drive extension board.

## Hard drive extension board (4540s models only)

Description	Spare part number
Hard drive extension board	683487-001

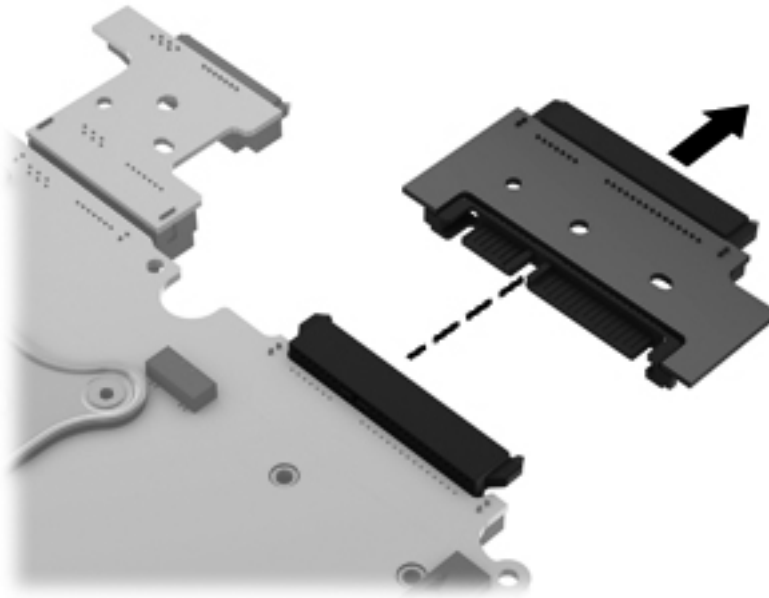
Before removing the hard drive extension board, follow these steps:

1. Shut down the computer. If you are unsure whether the computer is off or in Hibernation, turn the computer on, and then shut it down through the operating system.
2. Disconnect all external devices connected to the computer.
3. Disconnect the power from the computer by first unplugging the power cord from the AC outlet, and then unplugging the AC adapter from the computer.
4. Remove the battery (see [Battery on page 42](#)).
5. Remove the following components:
  - a. Bottom door (see [Bottom door on page 44](#)).
  - b. Hard drive (see [Hard drive on page 48](#))
  - c. Optical drive (see [Optical drive on page 46](#))
  - d. WLAN/Bluetooth module (see [WLAN/Bluetooth combo card on page 54](#))
  - e. WWAN module (see [WWAN module on page 52](#))
  - f. Keyboard (see [Keyboard on page 56](#))
  - g. Heat shield (see [Heat shield on page 59](#))
  - h. Fan (see [Fan on page 61](#))
  - i. Heat sink (see [Heat sink on page 63](#))
  - j. Top cover (see [Top cover on page 67](#))
  - k. System board (see [System board on page 85](#))

Remove the hard drive extension board:

1. Lift the right side of the system board up.

2. Pull the hard drive extension board straight away from the system board.



Reverse this procedure to install the hard drive extension board.

## Power cable

The power cable is included in the Cable Kit, spare part number 683477-001 for 4540s models, 683640-001 for 4440s/4441s models.

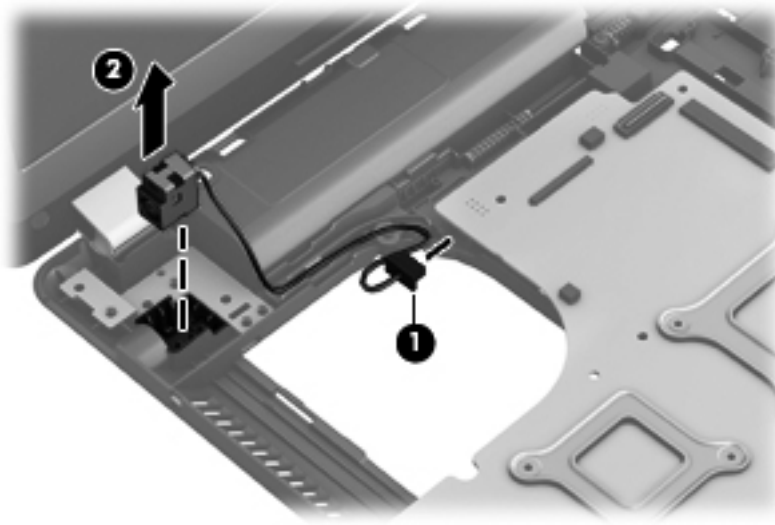
Before removing the power cable, follow these steps:

1. Shut down the computer. If you are unsure whether the computer is off or in Hibernation, turn the computer on, and then shut it down through the operating system.
2. Disconnect all external devices connected to the computer.
3. Disconnect the power from the computer by first unplugging the power cord from the AC outlet, and then unplugging the AC adapter from the computer.
4. Remove the battery (see [Battery on page 42](#)).
5. Remove the following components:
  - a. Bottom door (see [Bottom door on page 44](#)).
  - b. Optical drive (see [Optical drive on page 46](#))
  - c. WLAN/Bluetooth module (see [WLAN/Bluetooth combo card on page 54](#))
  - d. WWAN module (see [WWAN module on page 52](#))
  - e. Keyboard (see [Keyboard on page 56](#))
  - f. Top cover (see [Top cover on page 67](#))
  - g. Speaker assembly (see [Speaker assembly on page 76](#))
  - h. System board (see [System board on page 85](#))

Remove the power cable:


1. Position the computer upright with the front toward you.
2. If necessary, disconnect the cable from the bottom of the system board **(1)**.

3. Lift the power cable assembly from the computer (2).



Reverse this procedure to install the power cable.

## Latch assembly

 **NOTE:** The Latch Kit includes the latch, bracket, two screws, and spring.

Description	Spare part number
Latch Kit	684635-001

Before removing the latch assembly, follow these steps:

1. Shut down the computer. If you are unsure whether the computer is off or in Hibernation, turn the computer on, and then shut it down through the operating system.
2. Disconnect all external devices connected to the computer.
3. Disconnect the power from the computer by first unplugging the power cord from the AC outlet, and then unplugging the AC adapter from the computer.
4. Remove the battery (see [Battery on page 42](#)).
5. Remove the following components:
  - a. Bottom door (see [Bottom door on page 44](#)).
  - b. Optical drive (see [Optical drive on page 46](#))
  - c. WLAN/Bluetooth module (see [WLAN/Bluetooth combo card on page 54](#))
  - d. WWAN module (see [WWAN module on page 52](#))
  - e. Keyboard (see [Keyboard on page 56](#))
  - f. Top cover (see [Top cover on page 67](#))

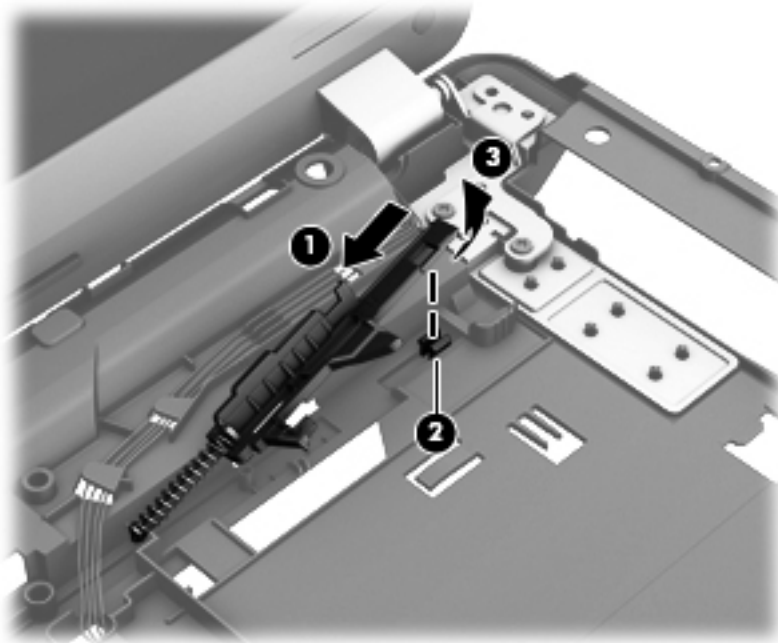
- g. Speaker assembly (see [Speaker assembly on page 76](#))
- h. System board (see [System board on page 85](#))



**NOTE:** The latch mechanism includes a small spring. Note the location of the spring.

Remove the latch assembly:

1. Position the computer right-side up, with the front toward you.
2. Slide the latch toward the left (1).
3. Lift the latch from the tab that holds it in place (2).
4. Rotate the latch up and lift it out of the computer (3).



Reverse this procedure to install the latch assembly.



## Display assembly

All display assemblies include WLAN antenna transceivers and cables. WWAN models include 2 WWAN antenna transceivers and cables.

For a list of individual display spare parts, see [Display components on page 25](#).

Description	Spare part number
For use in silver HP ProBook 4540s models:	
• 39.6-cm (15.6-inch) HD, anti-glare, without webcam	683481-001
• 39.6-cm (15.6-inch) HD, anti-glare, with webcam	683482-001
• 39.6-cm (15.6-inch) HD, anti-glare, with webcam and WWAN	683483-001
For use in HP ProBook 4440s/4441s models:	
• 35.6-cm (14.0-inch), Anti-glare, without webcam	683644-001
• 35.6-cm (14.0-inch), Anti-glare, with webcam	683645-001
• 35.6-cm (14.0-inch), Anti-glare, with webcam and WWAN	683646-001
• 35.6-cm (14.0-inch), BrightView, without webcam	683647-001
• 35.6-cm (14.0-inch), BrightView, with webcam	683648-001
• 35.6-cm (14.0-inch), BrightView, with webcam and WWAN	683650-001

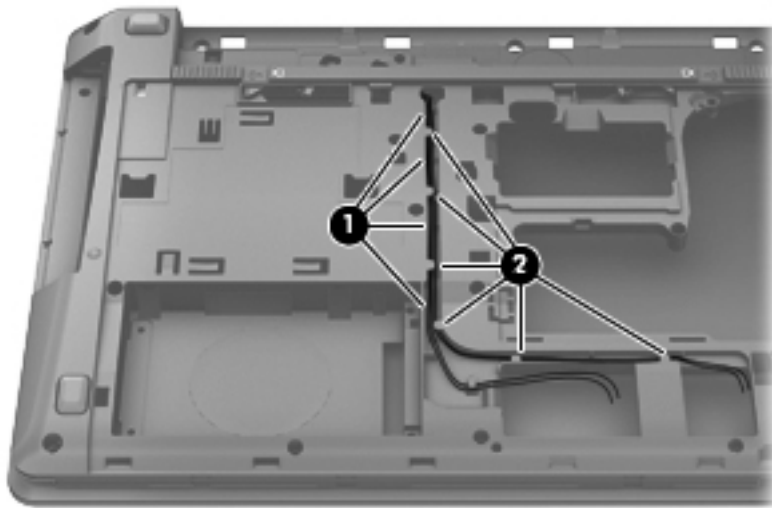
Before removing the display assembly, follow these steps:

1. Shut down the computer. If you are unsure whether the computer is off or in Hibernation, turn the computer on, and then shut it down through the operating system.
2. Disconnect all external devices connected to the computer.
3. Disconnect the power from the computer by first unplugging the power cord from the AC outlet, and then unplugging the AC adapter from the computer.
4. Remove the battery (see [Battery on page 42](#)).
5. Remove the following components:
  - a. Bottom door (see [Bottom door on page 44](#)).
  - b. WLAN module (see [WLAN/Bluetooth combo card on page 54](#))
  - c. WWAN module (see [WWAN module on page 52](#))
  - d. Keyboard (see [Keyboard on page 56](#))
  - e. Top cover (see [Top cover on page 67](#))

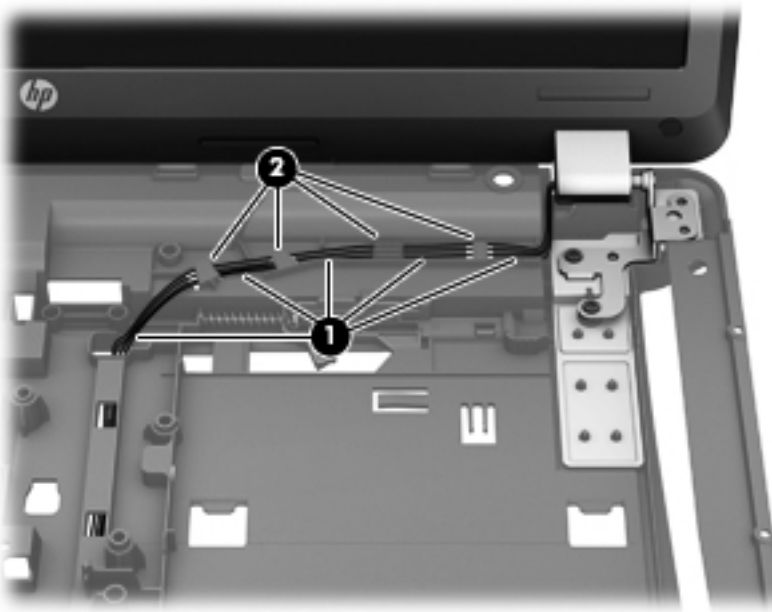
Remove the display assembly:

1. Position the computer upright with the front toward you.
2. Open the computer as far as possible.
3. If necessary, disconnect the display cable from the system board.

4. Position the computer upside down.
5. Remove the WWAN antenna cables (1) and the WLAN antenna cables (2) from the routing path on the bottom of the computer.

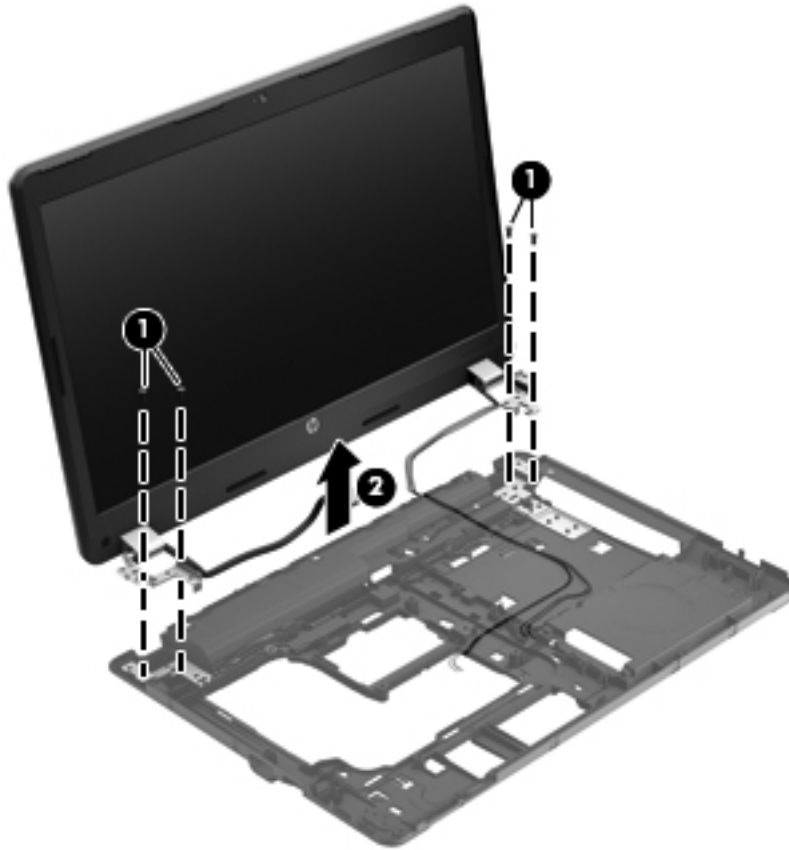


6. Position the computer upright.
7. Remove the antenna cables (1) from the routing path (2) in the base enclosure.



8. Pull the antenna cables through the hole that routes to the bottom of the computer .
9. Remove four Phillips PM2.5×7.0 screws (1) from the hinges.

10. Lift the display assembly straight up and remove it (2).



**⚠ CAUTION:** When installing the display assembly, be sure that the wireless antenna cables are routed and arranged properly.

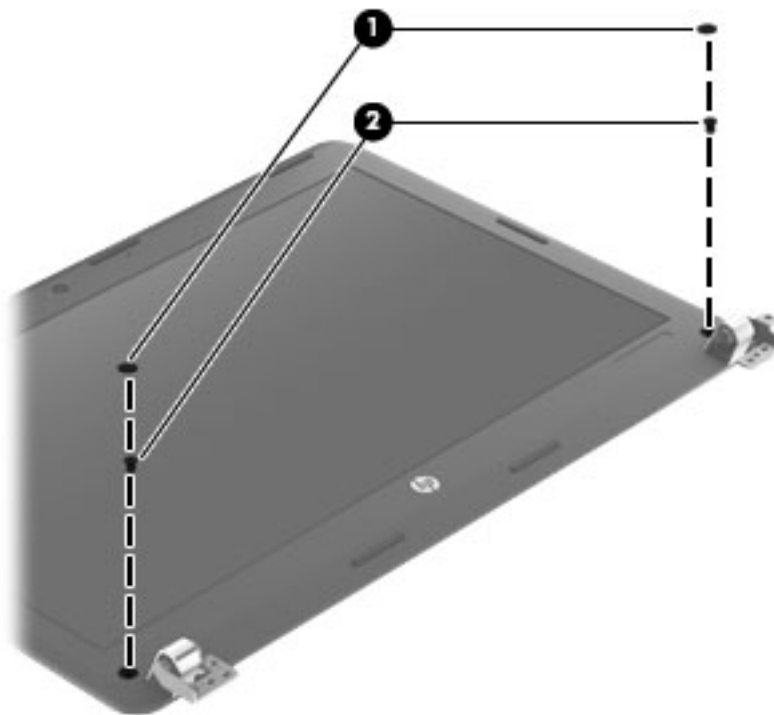
Failure to properly route the antennas can result in degradation of the computer's WLAN and WWAN performance.

11. If you need to remove the hinge covers from the display hinges, pull the hinges straight up and off the display to remove them.

Display hinge covers are available in the Display Hinge Kit using spare part number 683480-001 for 4540s models and 683643-001 for 4440s/4441s models.



12. To replace the display bezel, remove the two rubber screw covers (1) and the two Phillips PM2.5×4.0 screws (2) in the bottom corners of the display bezel.



13. Flex the top **(1)** of the bezel, the inside edges of the left and right sides **(2)**, and then the bottom **(3)** of the bezel until it disengages from the display enclosure.
14. Remove the display bezel **(4)**.

The bezel is available using the following spare part numbers:

683478-001: 4540s models with a webcam

683479-001: 4540s models without a webcam

683641-001: 4440s/4441s models with a webcam

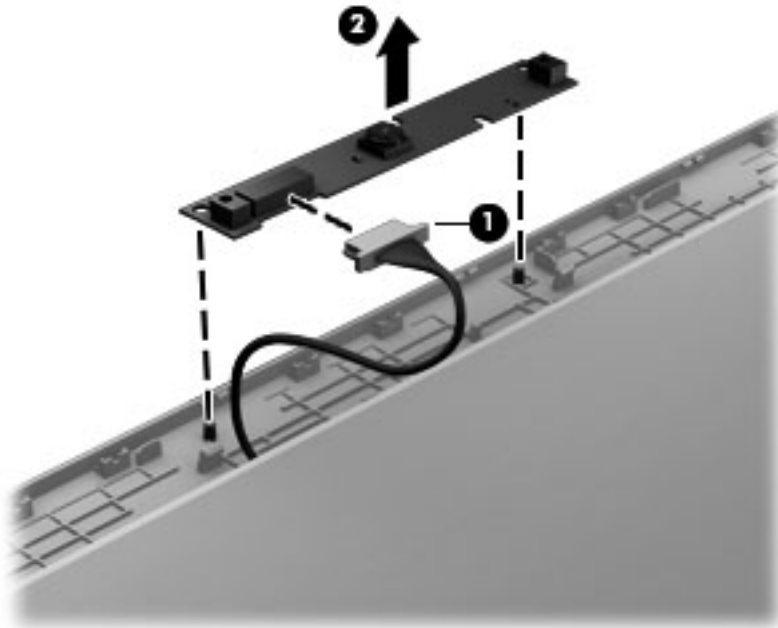
683642-001: 4440s/4441s models without a webcam



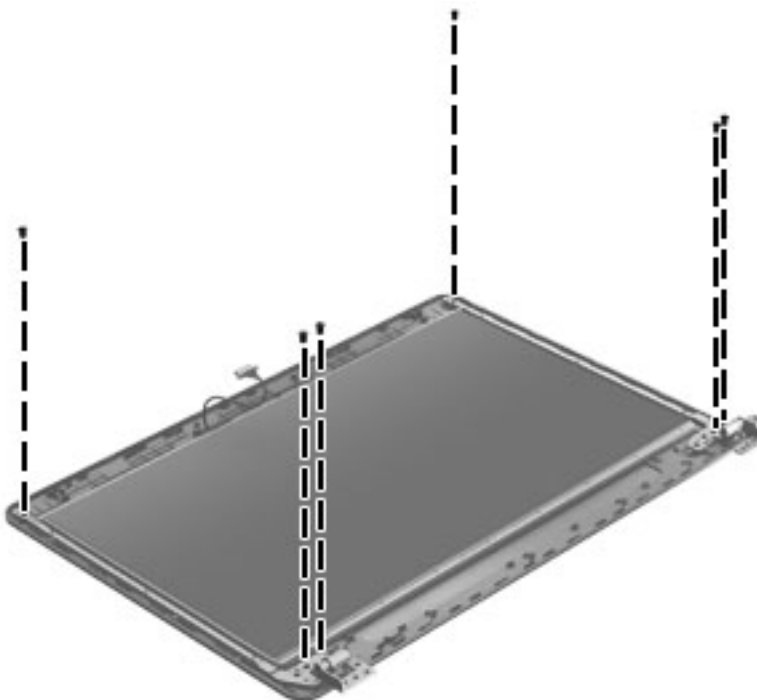
15. If it is necessary to replace the webcam module (shown in the following image) or microphone module from the display enclosure, disconnect the cable from the module (1), and then gently pull the module away from the double-sided tape on the display enclosure (2).

The webcam module is available using spare part number 683508-001.

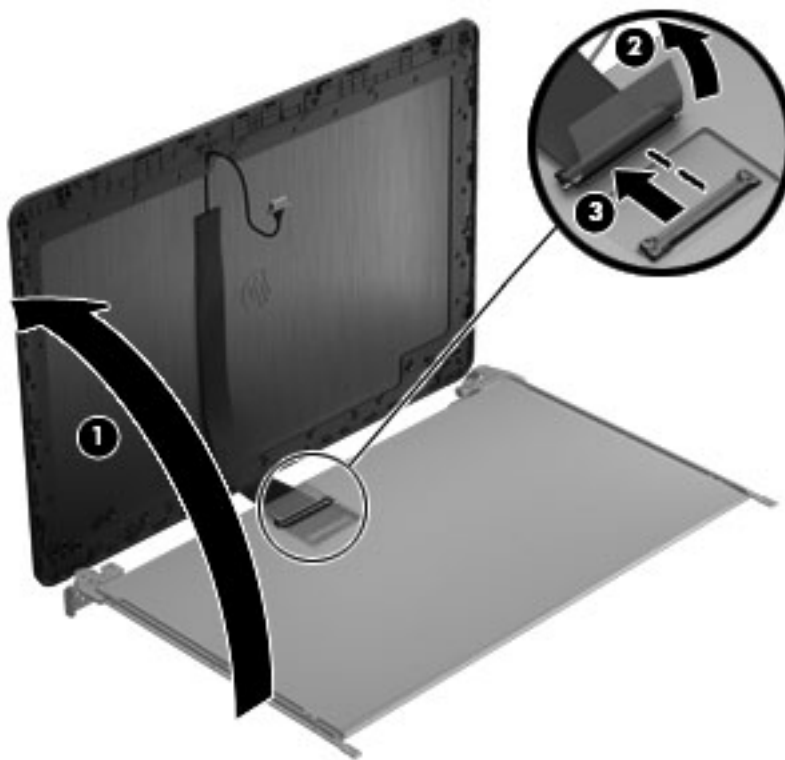
The removal procedure for the microphone module is the same as for the webcam module. The microphone module is available using spare part number 647675-001.



16. If it is necessary to replace the display hinges, remove the six Phillips PM2.5×3.0 screws that secure the display hinges and panel to the display enclosure.



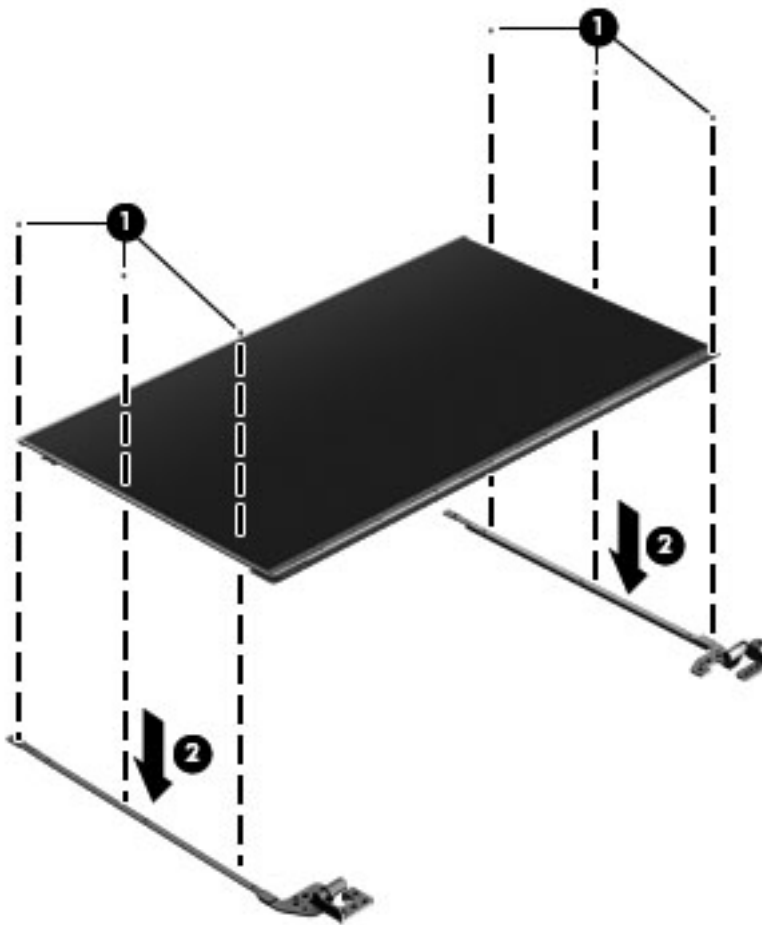
17. Remove the display hinges and panel from the display enclosure.
18. Disconnect the display panel cable by rotating the display enclosure (1), lifting the tape (2) that covers the connector, and disconnecting the cable from the panel (3).



19. Remove the three Phillips PM2.0×3.0 screws (1) that secure each display hinge to the display panel.

**20.** Remove the display hinges **(2)**.

Display hinges are available in the Display Hinge Kit using spare part number 683480-001 for 4540s models and 683643-001 for 4440s/4441s models.



Reverse this procedure to reassemble and install the display assembly.




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# 5 Computer Setup (BIOS) and Advanced System Diagnostics


## Using Computer Setup

Computer Setup, or Basic Input/Output System (BIOS), controls communication between all the input and output devices on the system (such as disk drives, display, keyboard, mouse, and printer). Computer Setup includes settings for the types of devices installed, the startup sequence of the computer, and the amount of system and extended memory.

 **NOTE:** Use extreme care when making changes in Computer Setup. Errors can prevent the computer from operating properly.

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## Starting Computer Setup

 **NOTE:** An external keyboard or mouse connected to a USB port can be used with Computer Setup only if USB legacy support is enabled.

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To start Computer Setup, follow these steps:

1. Turn on or restart the computer, and then press **esc** while the “Press the ESC key for Startup Menu” message is displayed at the bottom of the screen.
2. Press **f10** to enter Computer Setup.

## Navigating and selecting in Computer Setup

To navigate and select in Computer Setup, follow these steps:

1. Turn on or restart the computer, and then press **esc** while the “Press the ESC key for Startup Menu” message is displayed at the bottom of the screen.
  - To select a menu or a menu item, use the **tab** key and the keyboard arrow keys and then press **enter**, or use a pointing device to click the item.
  - To scroll up and down, click the up arrow or the down arrow in the upper-right corner of the screen, or use the up arrow key or the down arrow key.
  - To close open dialog boxes and return to the main Computer Setup screen, press **esc**, and then follow the on-screen instructions.

 **NOTE:** You can use either a pointing device (TouchPad, pointing stick, or USB mouse) or the keyboard to navigate and make selections in Computer Setup.

---

2. Press **f10** to enter Computer Setup.

To exit Computer Setup menus, choose one of the following methods:

- To exit Computer Setup menus without saving your changes:

Click the **Exit** icon in the lower-left corner of the screen, and then follow the on-screen instructions.

– or –

Use the **tab** key and the arrow keys to select **File > Ignore Changes and Exit**, and then press **enter**.

- To save your changes and exit Computer Setup menus:

Click the **Save** icon in the lower-left corner of the screen, and then follow the on-screen instructions.

– or –

Use the **tab** key and the arrow keys to select **File > Save Changes and Exit**, and then press **enter**.

Your changes go into effect when the computer restarts.

## Restoring factory settings in Computer Setup



**NOTE:** Restoring defaults will not change the hard drive mode.

To return all settings in Computer Setup to the values that were set at the factory, follow these steps:

1. Turn on or restart the computer, and then press **esc** while the “Press the ESC key for Startup Menu” message is displayed at the bottom of the screen.
2. Press **f10** to enter Computer Setup.
3. Use a pointing device or the arrow keys to select **File > Restore Defaults**.
4. Follow the on-screen instructions.
5. To save your changes and exit, click the **Save** icon in the lower-left corner of the screen, and then follow the on-screen instructions.

– or –

Use the arrow keys to select **File > Save Changes and Exit**, and then press **enter**.

Your changes go into effect when the computer restarts.



**NOTE:** Your password settings and security settings are not changed when you restore the factory settings.

## Updating the BIOS

The next sections describe different ways of updating the BIOS.

### Downloading *SoftPaqs* to update the BIOS

Most BIOS updates on the HP website are packaged in compressed files called *SoftPaqs*.

To install BIOS updates from the HP website, follow the steps below:

1. Download the *SoftPaq* from the HP website.
2. Click **Run**, and then follow the on-screen instructions to update the BIOS.



**NOTE:** Some download packages contain a file named Readme.txt, which contains information regarding installing and troubleshooting the file.

### BIOS management using system diagnostics

1. Download the *SoftPaq* from the HP website.



**NOTE:** Verify that the UEFI system diagnostics is installed on your computer (or USB flash drive).

2. Click **Run**, and then click **Cancel** at the Update/USB bootable dialog box.
3. Navigate to the folder located in [c:\swsetup](#) that corresponds to your *SoftPaq* number.
4. Locate the .bin file in the ROMpaq folder (for example, 68CDD.bin) and then copy it to the Hewlett-Packard\BIOS\New\ folder in either the HP\_Tools partition of the hard drive, or the USB flash drive.
5. Locate the .sig file in the ROM.cab file and rename it with the same prefix as the .bin file (for example, 68CDD.sig). Copy the renamed file to the Hewlett-Packard\BIOS\New\ folder in either the HP\_Tools partition of the hard drive, or the USB flash drive.
6. Restart the computer, and then press **esc** while the “Press the ESC key for Startup Menu” message is displayed at the bottom of the screen.
7. Press **f2** to enter Computer Setup.
8. Click **BIOS Management** from the menu and then select **Update BIOS**.

### Using **f10** setup to update the BIOS

1. Download the *SoftPaq* from the HP website.



**NOTE:** Verify that the UEFI system diagnostics is installed on your computer (or USB flash drive).

2. Click **Run**, and then click **Cancel** at the Update/USB bootable dialog box.
3. Navigate to the folder located in [c:\swsetup](#) that corresponds to your *SoftPaq* number.
4. Locate the .bin file in the ROMpaq folder (for example, 68CDD.bin) and then copy it to the Hewlett-Packard\BIOS\New\ folder in either the HP\_Tools partition of the hard drive, or the USB flash drive.

5. Locate the .sig file in the ROM.cab file and rename it with the same prefix as the .bin file (for example, 68CDD.sig). Copy the renamed file to the Hewlett-Packard\BIOS\New\ folder in either the HP\_Tools partition of the hard drive, or the USB flash drive.
6. Restart the computer, and then press **esc** while the “Press the ESC key for Startup Menu” message is displayed at the bottom of the screen.
7. Press **f10** to enter Computer Setup.
8. Click **Update System BIOS**, and then click **Accept** to update the BIOS.

## Determining the BIOS version

To determine whether available BIOS updates contain later BIOS versions than those currently installed on the computer, you need to know the version of the system BIOS currently installed.


BIOS version information (also known as *ROM date* and *System BIOS*) can be displayed by pressing **fn+esc** (if you are already in Windows) or by using Computer Setup.

1. Start Computer Setup.
2. Use a pointing device or the arrow keys to select **File > System Information**.
3. To exit Computer Setup without saving your changes, click the **Exit** icon in the lower-left corner of the screen, and then follow the on-screen instructions.

– or –

Use the **tab** key and the arrow keys to select **File > Ignore Changes and Exit**, and then press **enter**.

## Downloading a BIOS update

 **CAUTION:** To reduce the risk of damage to the computer or an unsuccessful installation, download and install a BIOS update only when the computer is connected to reliable external power using the AC adapter. Do not download or install a BIOS update while the computer is running on battery power, docked in an optional docking device, or connected to an optional power source. During the download and installation, follow these instructions:


Do not disconnect power from the computer by unplugging the power cord from the AC outlet.

Do not shut down the computer or initiate Sleep or Hibernation.

Do not insert, remove, connect, or disconnect any device, cable, or cord.

1. Select **Start > Help and Support > Maintain**.
2. Follow the on-screen instructions to identify your computer and access the BIOS update you want to download.
3. At the download area, follow these steps:
  - a. Identify the BIOS update that is later than the BIOS version currently installed on your computer. Make a note of the date, name, or other identifier. You may need this information to locate the update later, after it has been downloaded to your hard drive.
  - b. Follow the on-screen instructions to download your selection to the hard drive.

Make a note of the path to the location on your hard drive where the BIOS update is downloaded. You will need to access this path when you are ready to install the update.


 **NOTE:** If you connect your computer to a network, consult the network administrator before installing any software updates, especially system BIOS updates.

BIOS installation procedures vary. Follow any instructions that are displayed on the screen after the download is complete. If no instructions are displayed, follow these steps:

1. Open Windows Explorer by selecting **Start > Computer**.
2. Double-click your hard drive designation. The hard drive designation is typically Local Disk (C:).
3. Using the hard drive path you recorded earlier, open the folder on your hard drive that contains the update.
4. Double-click the file that has an .exe extension (for example, *filename.exe*).

The BIOS installation begins.

5. Complete the installation by following the on-screen instructions.

 **NOTE:** After a message on the screen reports a successful installation, you can delete the downloaded file from your hard drive.

## BIOS Setup Menu

The tables in this section provide an overview of the BIOS Setup menu options.

## Main menu

Select	To do this
System information	<ul style="list-style-type: none"><li>• View and change the system time and date.</li><li>• View identification information about your computer.</li><li>• View specification information about the processor, memory size, and system BIOS.</li></ul>

## Security menu

Select	To do this
Administrator password	Control access to Setup Utility.
Power-on password	Control access to your computer.

## Diagnostics menu

Select	To do this
Primary Hard Disk Self Test	Run a quick or comprehensive self-test on the hard drive.
Memory Test	Run a diagnostic test on the system memory.

## Using Advanced System Diagnostics

Advanced System Diagnostics allows you to run diagnostic tests to determine if the computer hardware is functioning properly. The following diagnostic tests are available in Advanced System Diagnostics:

- **Start-up test**—This test analyzes the main computer components that are required to start the computer.
- **Run-in test**—This test repeats the start-up test and checks for intermittent problems that the start-up test does not detect.
- **System Tune-Up**—This group of additional tests checks your computer to make sure that the main components are functioning correctly. System Tune-Up runs longer and more comprehensive tests on memory modules, hard drive SMART attributes, the hard drive surface, the battery (and battery calibration), video memory, and the WLAN module status.
- **Hard disk test**—This test analyzes the physical condition of the hard drive, and then checks all data in every sector of the hard drive. If the test detects a damaged sector, it attempts to move the data to a good sector.
- **Memory test**—This test analyzes the physical condition of the memory modules. If it reports an error, replace the memory modules immediately.
- **Battery test**—This test analyzes the condition of the battery and calibrates the battery if necessary. If the battery fails the test, contact support to report the issue and purchase a replacement battery.

You can view system information and error logs in the Advanced System Diagnostics window.

To start Advanced System Diagnostics:

1. Turn on or restart the computer. While the “Press the ESC key for Startup Menu” message is displayed in the lower-left corner of the screen, press **esc**. When the Startup Menu is displayed, press **f2**.
2. Click the diagnostic test you want to run, and then follow the on-screen instructions.



---

**NOTE:** If you need to stop a diagnostics test while it is running, press **esc**.

---

# 6 Specifications

## Computer specifications

	Metric	U.S.
<b>Dimensions, 4540s models</b>		
Length	25.6 cm	10.1 in
Width	37.5 cm	14.8 in
Height (front to rear)	2.9 to 3.6 cm	1.1 to 1.4 in
<b>Weight</b> (equipped with optical drive, 1 DIMM, hard drive, optical drive, WLAN module, 6 cell battery)	2.5 kg	5.5 lbs
<b>Dimensions, 4440s/4441s models</b>		
Length	23.5 cm	9.3 in
Width	33.9 cm	13.4 in
Height (front to rear)	2.8 to 3.5 cm	1.1 to 1.4 in
<b>Weight</b> (equipped with optical drive, 1 SODIMM, hard drive, WLAN module, 6 cell battery)	2.1 kg	4.6 lbs
<b>Input power</b>		
Operating voltage	19.0 V dc @ 4.74 A – 90 W or 18.5 V dc @ 3.5 A - 65 W	
Operating current	4.74 A or 3.5 A	
<b>Temperature</b>		
Operating (not writing to optical disc)	0°C to 35°C	32°F to 95°F
Operating (writing to optical disc)	5°C to 35°C	41°F to 95°F
Nonoperating	-20°C to 60°C	-4°F to 140°F
<b>Relative humidity</b>		
Operating	10% to 90%	
Nonoperating	5% to 95%	
<b>Maximum altitude</b> (unpressurized)		
Operating (14.7 to 10.1 psia)	-15 m to 3,048 m	50 ft to 10,000 ft
Nonoperating (14.7 to 4.4 psia)	-15 m to 12,192 m	-50 ft to 40,000 ft
<b>Shock</b>		



	Metric	U.S.
Operating	125 g, 2 ms, half-sine	
Nonoperating	200 g, 2 ms, half-sine	
<b>Random vibration</b>		
Operating	0.75 g zero-to-peak, 10 Hz to 500 Hz, 0.25 oct/min sweep rate	
Nonoperating	1.50 g zero-to-peak, 10 Hz to 500 Hz, 0.5 oct/min sweep rate	
<b>NOTE:</b> Applicable product safety standards specify thermal limits for plastic surfaces. The computer operates well within this range of temperatures.		

## 39.6-cm (15.6-in), HD display specifications

	Metric	U.S.
Active diagonal size	39.6-cm	15.6-in
Resolution	1366x768 (HD)	
Active area	344.232x193.536	
PPI	100	
Surface treatment	Anti-glare or BrightView	
Contrast ratio	300:1 (typical) – Anti-glare 500:1 – BrightView	
Response time	8 ms	
Brightness	200 nits (typical)	
Viewing angle	SVA	
Backlight	LED	
Luminance uniformity @ 13 points	1.4 (typ), 1.6 (max)	
Lifetime (1/2 luminance)	12,000 hours	
Color coordinate (white)	(0.313, 0.329)	
Color tolerance (White)	+/- 0.02	
Color tolerance (R, G, B)	+/- 0.03	
Color gamut	60% (typical)	

## 35.6-cm (14.0-in), HD display specifications

	<b>Metric</b>	<b>U.S.</b>
Active diagonal size	35.6-cm	14.0-in
Resolution	1366x768 (HD)	
Active area	309.399x173.952	
PPI	112	
Surface treatment	Anti-glare or BrightView	
Contrast ratio	300:1 (typical) – Anti-glare	
	500:1 – BrightView	
Response time	8 ms	
Brightness	200 nits (typical)	
Viewing angle	SVA	
Backlight	LED	
Luminance uniformity @ 13 points	1.4 (typ), 1.6 (max)	
Lifetime (1/2 luminance)	12,000 hours	
Color coordinate (white)	(0.313, 0.329)	
Color tolerance (W, R, G, B)	+/- 0.03	
Color gamut	45% typ	

## Hard drive specifications

	750-GB*	640-GB*	500-GB*	320-GB*
Dimensions				
Height	9.5 mm	9.5 mm	9.5 mm	9.5 mm
Width	70 mm	70 mm	70 mm	70 mm
Weight	115 g	101 g	101 g	101 g
Interface type	SATA	SATA	SATA	SATA
Transfer rate	100 MB/sec	100 MB/sec	100 MB/sec	100 MB/sec
Security	ATA security	ATA security	ATA security	ATA security
Seek times (typical read, including setting)				
Single track	1.5 ms	2 ms	3 ms	3 ms
Average	11 ms	12 ms	13 ms	13 ms
Maximum	14 ms	22 ms	24 ms	24 ms
Logical blocks	1,465,149,168	1,250,263,728	1,048,576,000	625,141,400
Disc rotational speed	7200 rpm or 5400 rpm			
Operating temperature	5°C to 55°C (41°F to 131°F)			
*1 GB = 1 billion bytes when referring to hard drive storage capacity. Actual accessible capacity is less. Actual drive specifications may differ slightly.				
NOTE: Certain restrictions and exclusions apply. Contact technical support for details.				

# DVD±RW and CD-RW SuperMulti DL Combo Drive specifications

Applicable disc	Read:	Write:
	CD-DA, CD+(E)G, CD-MIDI, CD-TEXT, CD-ROM, CD-ROM XA, MIXED MODE CD, CD-I, CD-I Bridge (Photo-CD, Video CD), Multisession CD (Photo-CD, CD-EXTRA, Portfolio, CD-R, CD-RW), CD-R, CD-RW, DVD-ROM (DVD-5, DVD-9, DVD-10, DVD-18), DVD-R, DVD-RW, DVD+R, DVD+RW, DVD-RAM	CD-R and CD-RW  DVD+R, DVD+RW, DVD-R, DVD-RW, DVD-RAM
<b>Center hole diameter</b>	1.5 cm (0.59 in)	
<b>Disc diameter</b>		
Standard disc	12 cm (4.72 in)	
Mini disc	8 cm (3.15 in)	
<b>Disc thickness</b>	1.2 mm (0.047 in)	
<b>Track pitch</b>	0.74 µm	
<b>Access time</b>	<b>CD</b>	<b>DVD</b>
Random	< 175 ms	< 230 ms
Full stroke	< 285 ms	< 335 ms
<b>Audio output level</b>	Line-out, 0.7 Vrms	
<b>Cache buffer</b>	2 MB	
<b>Data transfer rate</b>		
24X CD-ROM	3,600 KB/sec	
8X DVD-ROM	10,800 KB/sec	
24X CD-R	3,600 KB/sec	
16X CD-RW	2,400 KB/sec	
8X DVD+R	10,800 KB/sec	
4X DVD+RW	5,400 KB/sec	
8X DVD-R	10,800 KB/sec	
4X DVD-RW	5,400 KB/sec	
2.4X DVD+R(9)	2,700 KB/sec	
5X DVD-RAM	6,750 KB/sec	
<b>Transfer mode</b>	Multiword DMA Mode	
<b>Startup time</b>	< 15 seconds	
<b>Stop time</b>	< 6 seconds	

## Blu-ray Disc ROM with SuperMulti DVD±R/RW DL Drive

Applicable disc	Read:	Write:	
	CD-DA, CD+(E)G, CD-MIDI, CDTEXT, CD-ROM, CD-ROM XA, MIXED MODE CD, CD-I, CD-I Bridge (Photo-CD, Video CD), Multisession CD (Photo-CD, CD-EXTRA, Portfolio, CD-R, CD-RW), CD-R, CD-RW, DVDROM (DVD-5, DVD-9, DVD-10, DVD-18), DVD-R, DVD-RW, DVD+R, DVD+RW, DVD-RAM, HD-ROM (Single Layer), HD-ROM (Dual Layer), HD DVD-R, HD DVD-R for Dual Layer, HD DVD-RW	CD-R and CD-RW DVD+R, DVD+R(9), DVD+RW, DVD-R, DVD-R(9), DVD-RW, DVD-RAM	
Access time	CD	DVD	HD
Random	170 ms	170 ms	230 ms
Cache buffer	8 MB		
Data transfer rate			
24X CD-ROM	3,600 KB/sec		
8X DVD	10,800 KB/sec		
24X CD-R	3,600 KB/sec		
16X CD-RW	2,400 KB/sec		
8X DVD+R	10,800 KB/sec		
4X DVD+RW	5,400 KB/sec		
8X DVD-R	10,800 KB/sec		
4X DVD-RW	5,400 KB/sec		
2.4X DVD+R(9)	2,700 KB/sec		
5X DVD-RAM	6,750 KB/sec		
1X BD-ROM	4,500 KB/sec		
1X BD-R read	4,500 KB/sec		
1X BD-RE read	4,500 KB/sec		
Transfer mode	Multiword DMA Mode		

# Specification information in Device Manager

Device Manager allows you to view and control the hardware attached to the computer, as well as provides hardware specification information.

You can also add hardware or modify device configurations using Device Manager.



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**NOTE:** Windows 7 includes the User Account Control feature to improve the security of your computer. You may be prompted for your permission or password for tasks such as installing software, running utilities, or changing Windows settings. Refer to Windows Help and Support for more information.

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After you open Device Manager, drill-down to a device and double-click it to access its properties.

## To access Device Manager in Windows 7:

1. Select **Start > Computer > System properties**.
2. In the left pane, click **Device Manager**.

## To access Device Manager in Windows XP:

1. Select **Start > My Computer**.
2. In the left pane of the System Tasks window, select **View system information**.
3. Select **Hardware tab > Device Manager**.

---


## 7 Backup and recovery

To protect your information, use Windows Backup and Restore to back up individual files and folders, back up your entire hard drive (select models only), create system repair discs (select models only) by using the installed optical drive (select models only) or an optional external optical drive, or create system restore points. In case of system failure, you can use the backup files to restore the contents of your computer.


Windows Backup and Restore provides the following options:

- Creating a system repair disc (select models only) by using the installed optical drive (select models only) or an optional external optical drive
- Backing up your information
- Creating a system image (select models only)
- Scheduling automatic backups (select models only)
- Creating system restore points
- Recovering individual files
- Restoring the computer to a previous state
- Recovering information using recovery tools

---

 **NOTE:** For detailed instructions, perform a search for these topics in Help and Support.

In case of system instability, HP recommends that you print the recovery procedures and save them for later use.

 **NOTE:** Windows includes the User Account Control feature to improve the security of your computer. You may be prompted for your permission or password for tasks such as installing software, running utilities, or changing Windows settings. Refer to Help and Support for more information.

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# Creating recovery media with HP Recovery Disc Creator

HP Recovery Disc Creator is a software program that offers an alternative way to create recovery media. After you successfully set up the computer, you can create recovery media using HP Recovery Disc Creator. This recovery media performs a system recovery if the hard drive becomes corrupted. A system recovery reinstalls the original operating system and the software programs installed at the factory, and then configures the settings for the programs.

HP Recovery Disc Creator can create two kinds of recovery DVDs as follows:

- **Windows DVD**—Installs the operating system without additional drivers or applications. Choosing this selection creates a DVD that restores the original operating system and the software programs installed at the factory.
- **Driver DVD**—Installs specific drivers and applications only, in the same way that the HP Software Setup utility installs drivers and applications.

## Creating recovery media



**NOTE:** Operating system recovery media can be created only once. Thereafter, the option to create that media will not be available.

1. Select **Start > All Programs > Productivity and Tools > HP Recovery Disc Creator**.
2. Select **Windows disk** or **Driver disk**.
3. From the drop-down menu, select the drive for burning the recovery media.
4. Click the **Create** button to start the burning process.



# Backing up your information

Recovery after a system failure is as good as your most recent backup. Immediately after software setup, you should create system repair discs (select models only) using HP Recovery Disc Creator and the installed optical drive (select models only) or an optional external optical drive to back up your system. As you add new software and data files, you should continue to back up your system on a regular basis to maintain a reasonably current backup. The system repair discs (select models only) are used to start up (boot) the computer and repair the operating system in case of system instability or failure. Your initial and subsequent backups allow you to restore your data and settings if a failure occurs.

You can back up your information to an optional external hard drive, a network drive, or discs.

Note the following when backing up:

- Store personal files in the Documents library, and back it up regularly.
- Back up templates that are stored in their associated programs.
- Save customized settings that appear in a window, toolbar, or menu bar by taking a screen shot of your settings. The screen shot can be a time-saver if you have to reset your preferences.
- When backing up to discs, use any of the following types of discs (purchased separately): CD-R, CD-RW, DVD+R, DVD+R DL, DVD-R, DVD-R DL, or DVD±RW. The discs you use will depend on the type of external optical drive you are using.



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**NOTE:** DVDs and DVDs with double-layer (DL) support store more information than CDs, so using them for backup reduces the number of recovery discs required.

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- When backing up to discs, number each disc before inserting it into the external drive.

To create a backup using Backup and Restore:



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**NOTE:** Be sure that the computer is connected to AC power before you start the backup process.

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**NOTE:** The backup process may take over an hour, depending on file size and the speed of the computer.

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1. Select **Start > All Programs > Maintenance > Backup and Restore**.
2. Follow the on-screen instructions to set up your backup, create a system image (select models only), or create a system repair disc (select models only).

# Performing a system recovery

In case of system failure or instability, the computer provides the following tools to recover your files:

- Windows recovery tools: You can use Windows Backup and Restore to recover information you have previously backed up. You can also use Windows Startup Repair to fix problems that might prevent Windows from starting correctly.
- **f11** recovery tools: You can use the **f11** recovery tools to recover your original hard drive image. The image includes the Windows operating system and software programs installed at the factory.



**NOTE:** If you are unable to boot (start up) your computer and you cannot use the system repair discs you previously created (select models only), you must purchase a Windows 7 operating system DVD to reboot the computer and repair the operating system. For additional information, refer to [Using a Windows 7 operating system DVD \(purchased separately\) on page 123](#).

## Using the Windows recovery tools

To recover information you previously backed up:

1. Select **Start > All Programs > Maintenance > Backup and Restore**.
2. Follow the on-screen instructions to recover your system settings, your computer (select models only), or your files.

To recover your information using Startup Repair, follow these steps:



**CAUTION:** Using Startup Repair completely erases hard drive contents and reformats the hard drive. All files you have created and any software installed on the computer are permanently removed. When reformatting is complete, the recovery process restores the operating system, as well as the drivers, software, and utilities from the backup used for recovery.

1. If possible, back up all personal files.
2. If possible, check for the presence of the Windows partition and the HP Recovery partition.

To check for the Windows partition, select **Start > Computer**.

To check for the HP Recovery partition, click **Start**, right-click **Computer**, click **Manage**, and then click **Disk Management**.




**NOTE:** If the HP Recovery partition has been deleted, the **f11** restore option will not function. You must recover your operating system and programs using the Windows 7 operating system DVD and the *Driver Recovery* disc (both purchased separately) if the Windows partition and the HP Recovery partition are not listed. For additional information, refer to [Using a Windows 7 operating system DVD \(purchased separately\) on page 123](#).

3. If the Windows partition and the HP Recovery partition are listed, restart the computer, and then press **f8** before the Windows operating system loads.
4. Select **Startup Repair**.
5. Follow the on-screen instructions.




**NOTE:** For additional information on recovering information using the Windows tools, perform a search for these topics in Help and Support.

## Using f11 recovery tools

 **CAUTION:** Using **f11** recovery tools completely erases hard drive contents and reformats the hard drive. All files you have created and any software installed on the computer are permanently removed. The **f11** recovery tool reinstalls the operating system and HP programs and drivers that were installed at the factory. Software not installed at the factory must be reinstalled.

To recover the original hard drive image using **f11**:


1. If possible, back up all personal files.
2. If possible, check for the presence of the HP Recovery partition: click **Start**, right-click **Computer**, click **Manage**, and then click **Disk Management**.

 **NOTE:** If the HP Recovery partition is not listed, you must recover your operating system and programs using the Windows 7 operating system DVD and the *Driver Recovery* disc (both purchased separately). For additional information, refer to [Using a Windows 7 operating system DVD \(purchased separately\) on page 123](#).


3. If the HP Recovery partition is listed, restart the computer, and then press **esc** while the “Press the ESC key for Startup Menu” message is displayed at the bottom of the screen.
4. Press **f11** while the “Press <F11> for recovery” message is displayed on the screen.
5. Follow the on-screen instructions.

## Using a Windows 7 operating system DVD (purchased separately)

To order a Windows 7 operating system DVD, go to <http://www.hp.com/support>, select your country or region, and follow the on-screen instructions. You can also order the DVD by calling technical support. For contact information, refer to the *Worldwide Telephone Numbers* booklet included with the computer.

 **CAUTION:** Using a Windows 7 operating system DVD completely erases hard drive contents and reformats the hard drive. All files you have created and any software installed on the computer are permanently removed. When reformatting is complete, the recovery process helps you restore the operating system, as well as drivers, software, and utilities.

To initiate recovery using a Windows 7 operating system DVD:

 **NOTE:** This process takes several minutes.

1. If possible, back up all personal files.
2. Restart the computer, and then insert the Windows 7 operating system DVD into the optical drive before the Windows operating system loads.
3. When prompted, press any keyboard key.
4. Follow the on-screen instructions.
5. Click **Next**.
6. Select **Repair your computer**.
7. Follow the on-screen instructions.

After the repair is completed:

1. Eject the Windows 7 operating system DVD, and then insert the *Driver Recovery* disc.
2. Install the Hardware Enabling Drivers first, and then install Recommended Applications.

---

## 8 Power cord set requirements

The wide-range input feature of the computer permits it to operate from any line voltage from 100 to 120 volts ac, or from 220 to 240 volts ac.

The 3-conductor power cord set included with the computer meets the requirements for use in the country or region where the equipment is purchased.

Power cord sets for use in other countries and regions must meet the requirements of the country or region where the computer is used.

### Requirements for all countries and regions

The following requirements are applicable to all countries and regions:

- The length of the power cord set must be at least **1.5 m** (5.0 ft) and no more than **2.0 m** (6.5 ft).
- All power cord sets must be approved by an acceptable accredited agency responsible for evaluation in the country or region where the power cord set will be used.
- The power cord sets must have a minimum current capacity of 10 A and a nominal voltage rating of 125 or 250 V ac, as required by the power system of each country or region.
- The appliance coupler must meet the mechanical configuration of an EN 60 320/IEC 320 Standard Sheet C13 connector for mating with the appliance inlet on the back of the computer.

## Requirements for specific countries and regions

Country/region	Accredited agency	Applicable note number
Argentina	IRAM	1
Australia	SAA	1
Austria	OVE	1
Belgium	CEBEC	1
Brazil	ABNT	1
Canada	CSA	2
Chile	IMQ	1
Denmark	DEMKO	1
Finland	FIMKO	1
France	UTE	1
Germany	VDE	1
India	ISI	1
Israel	SII	1
Italy	IMQ	1
Japan	JIS	3
The Netherlands	KEMA	1
New Zealand	SANZ	1
Norway	NEMKO	1
The People's Republic of China	CCC	4
Saudi Arabia	SASO	7
Singapore	PSB	1
South Africa	SABS	1
South Korea	KTL	5
Sweden	SEMKO	1
Switzerland	SEV	1
Taiwan	BSMI	6
Thailand	TISI	1
The United Kingdom	ASTA	1

Country/region	Accredited agency	Applicable note number
The United States	UL	2
<ol style="list-style-type: none"> <li>1. The flexible cord must be Type HO5VV-F, 3-conductor, 0.75mm<sup>2</sup> conductor size. Power cord set fittings (appliance coupler and wall plug) must bear the certification mark of the agency responsible for evaluation in the country or region where it will be used.</li> <li>2. The flexible cord must be Type SVT/SJT or equivalent, No. 18 AWG, 3-conductor. The wall plug must be a two-pole grounding type with a NEMA 5-15P (15 A, 125 V ac) or NEMA 6-15P (15 A, 250 V ac) configuration. CSA or C-UL mark. UL file number must be on each element.</li> <li>3. The appliance coupler, flexible cord, and wall plug must bear a "T" mark and registration number in accordance with the Japanese Dentori Law. The flexible cord must be Type VCTF, 3-conductor, 0.75mm<sup>2</sup> or 1.25mm<sup>2</sup> conductor size. The wall plug must be a two-pole grounding type with a Japanese Industrial Standard C8303 (7 A, 125 V ac) configuration.</li> <li>4. The flexible cord must be Type RVV, 3-conductor, 0.75mm<sup>2</sup> conductor size. Power cord set fittings (appliance coupler and wall plug) must bear the CCC certification mark.</li> <li>5. The flexible cord must be Type H05VV-F 3X0.75mm<sup>2</sup> conductor size. KTL logo and individual approval number must be on each element. Corset approval number and logo must be printed on a flag label.</li> <li>6. The flexible cord must be Type HVCTF 3X1.25mm<sup>2</sup> conductor size. Power cord set fittings (appliance coupler, cable, and wall plug) must bear the BSMI certification mark.</li> <li>7. For 127 V ac, the flexible cord must be Type SVT or SJT 3 x 18 AWG, with plug NEMA 5-15P (15 A, 125 V ac), with UL and CSA or C-UL marks. For 240 V ac, the flexible cord must be Type H05VV-F 3X0.75/1.00mm<sup>2</sup> conductor size, with plug BS 1363/A with BSI or ASTA marks.</li> </ol>		

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## 9 Recycling

### Battery

When a non-rechargeable or rechargeable battery has reached the end of its useful life, do not dispose of the battery in general household waste. Follow the local laws and regulations in your area for battery disposal.

HP encourages customers to recycle used electronic hardware, HP original print cartridges, and rechargeable batteries. For more information about recycling programs, see the HP Web site at <http://www.hp.com/recycle>.

### Display

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**WARNING!** The backlight contains mercury. Exercise caution when removing and handling the backlight to avoid damaging this component and causing exposure to the mercury.

**CAUTION:** The procedures in this chapter can result in damage to display components. The only components intended for recycling purposes are the LCD panel and the backlight. When you remove these components, handle them carefully.

**NOTE: Materials Disposal.** This HP product contains mercury in the backlight in the display assembly that might require special handling at end-of-life. Disposal of mercury may be regulated because of environmental considerations. For disposal or recycling information, contact your local authorities, or see the Electronic Industries Alliance (EIA) Web site at <http://www.eiae.org>.

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This section provides disassembly instructions for the display assembly. The display assembly must be disassembled to gain access to the backlight (1) and the liquid crystal display (LCD) panel (2).



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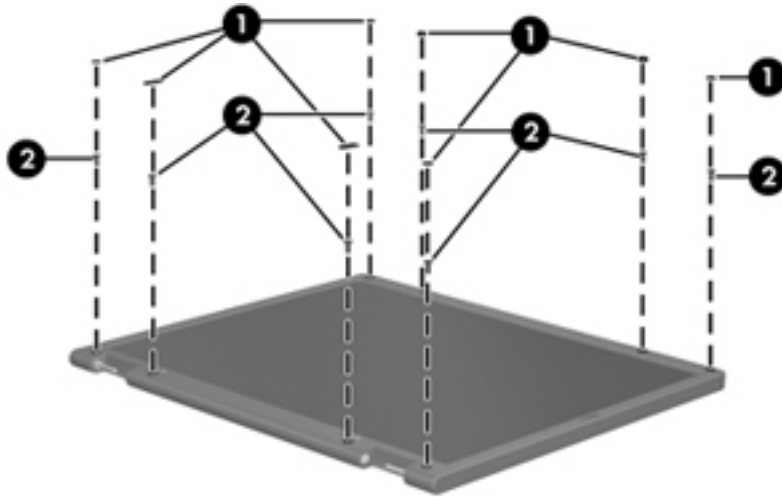
**NOTE:** The procedures provided in this chapter are general disassembly instructions. Specific details, such as screw sizes, quantities, and locations, and component shapes and sizes, can vary from one computer model to another.

---

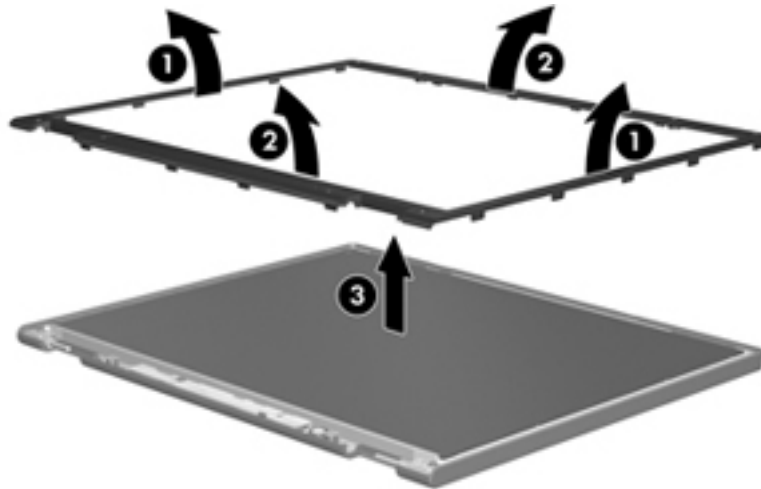


Perform the following steps to disassemble the display assembly:

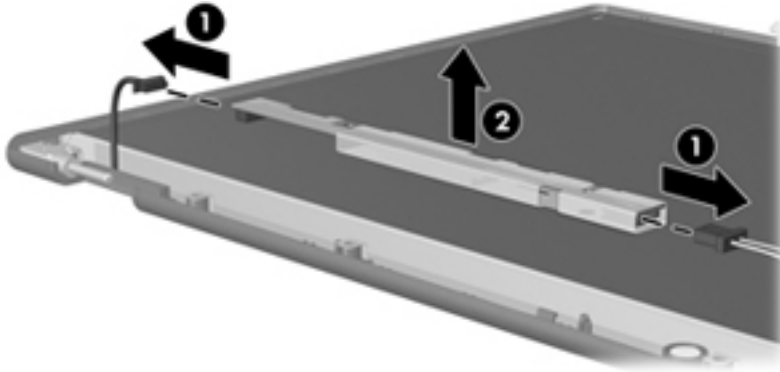
1. Remove all screw covers (1) and screws (2) that secure the display bezel to the display assembly.



2. Lift up and out on the left and right inside edges (1) and the top and bottom inside edges (2) of the display bezel until the bezel disengages from the display assembly.
3. Remove the display bezel (3).

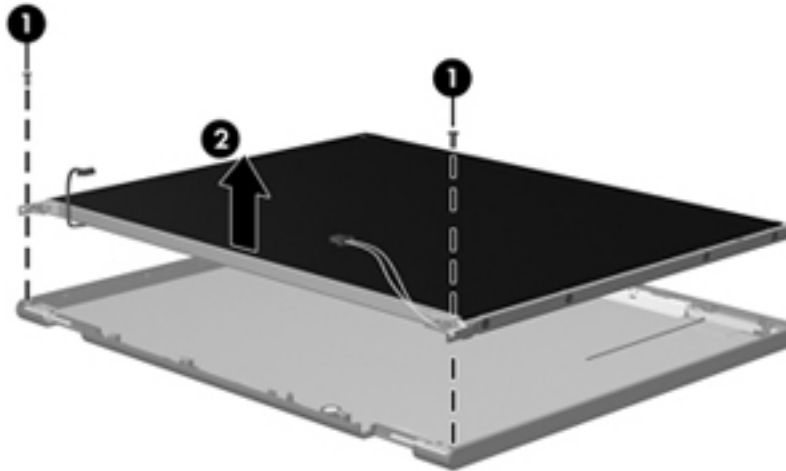


4. Disconnect all display panel cables (1) from the display inverter and remove the inverter (2).



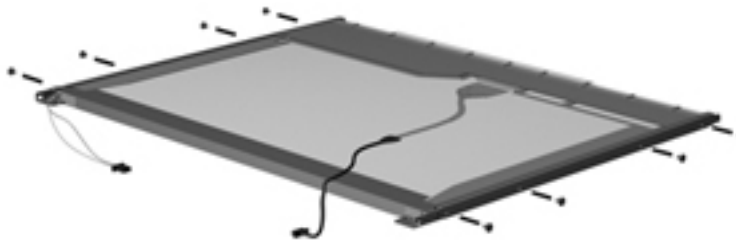
5. Remove all screws (1) that secure the display panel assembly to the display enclosure.

6. Remove the display panel assembly (2) from the display enclosure.



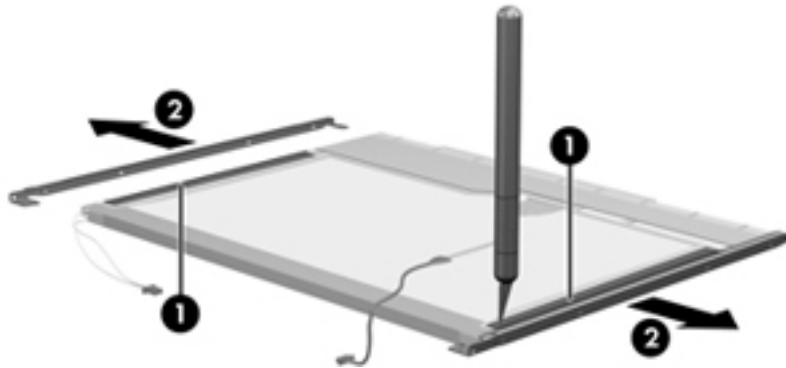
7. Position the display panel assembly upside-down.

8. Remove all screws that secure the display panel frame to the display panel.



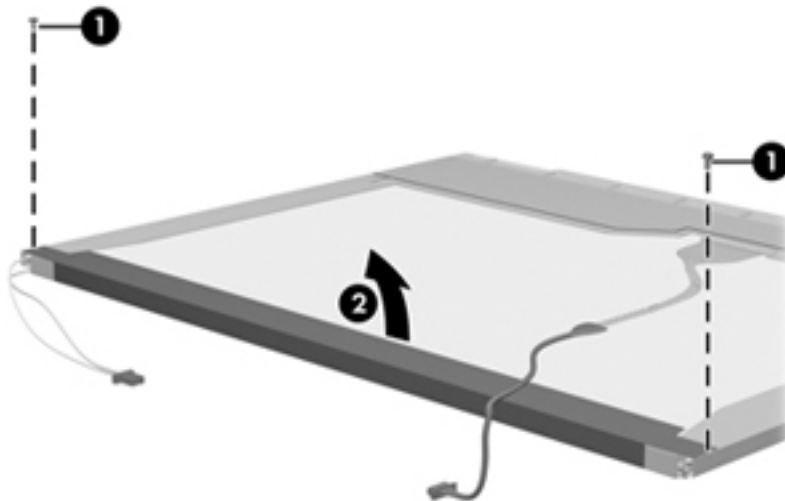
9. Use a sharp-edged tool to cut the tape (1) that secures the sides of the display panel to the display panel frame.

10. Remove the display panel frame (2) from the display panel.



11. Remove the screws (1) that secure the backlight cover to the display panel.

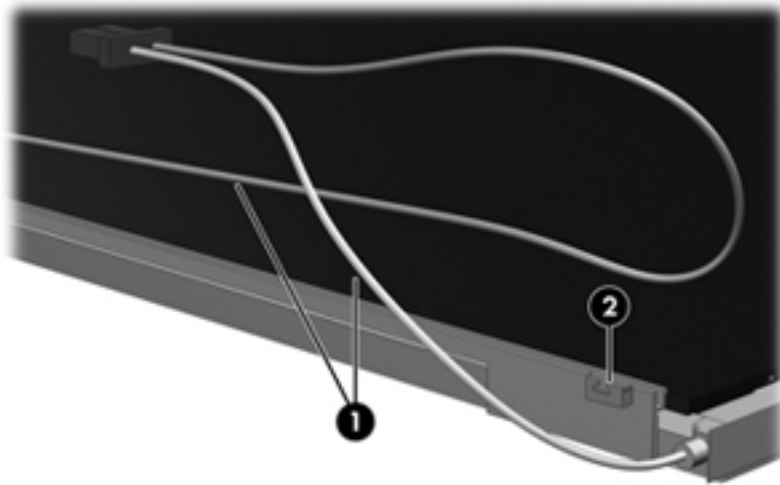
12. Lift the top edge of the backlight cover (2) and swing it outward.



13. Remove the backlight cover.

14. Position the display panel right-side up.

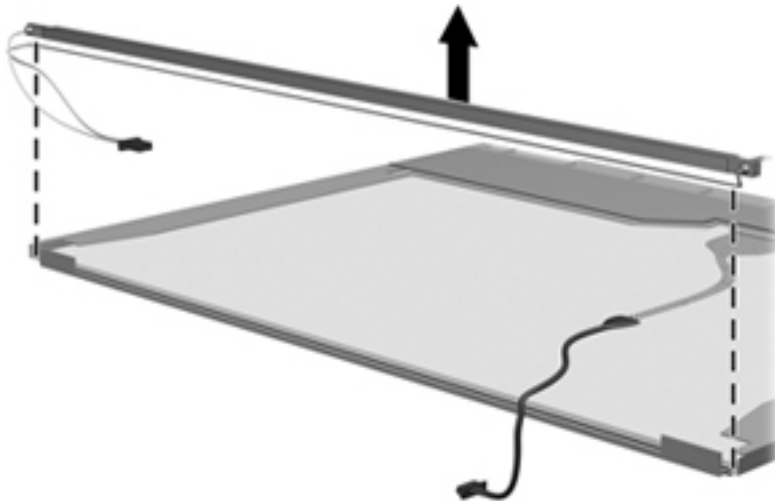
15. Remove the backlight cables (1) from the clip (2) in the display panel.



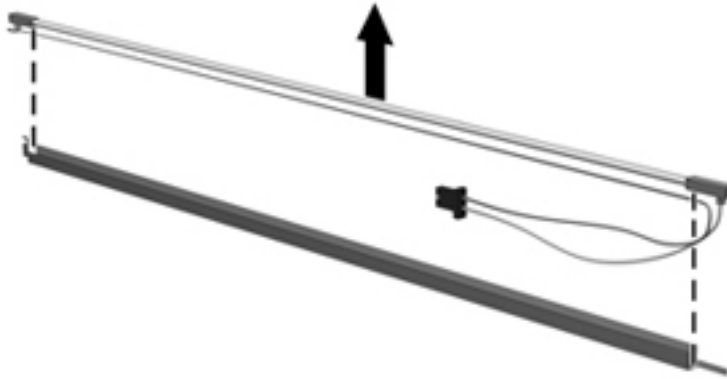
16. Position the display panel upside-down.

**⚠ WARNING!** The backlight contains mercury. Exercise caution when removing and handling the backlight to avoid damaging this component and causing exposure to the mercury.

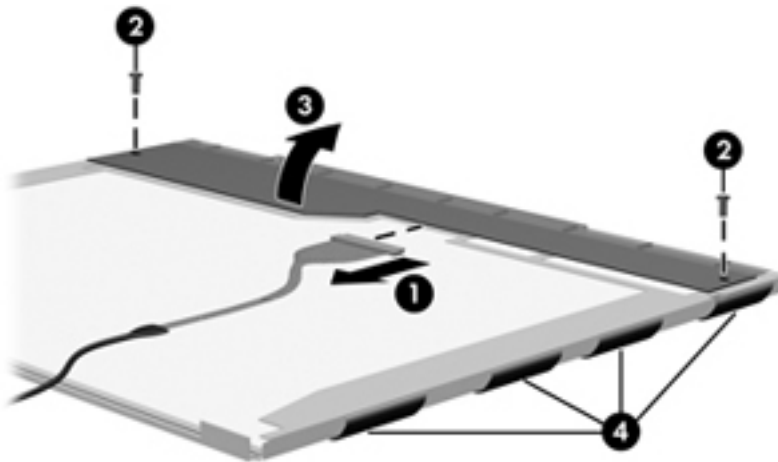
17. Remove the backlight frame from the display panel.



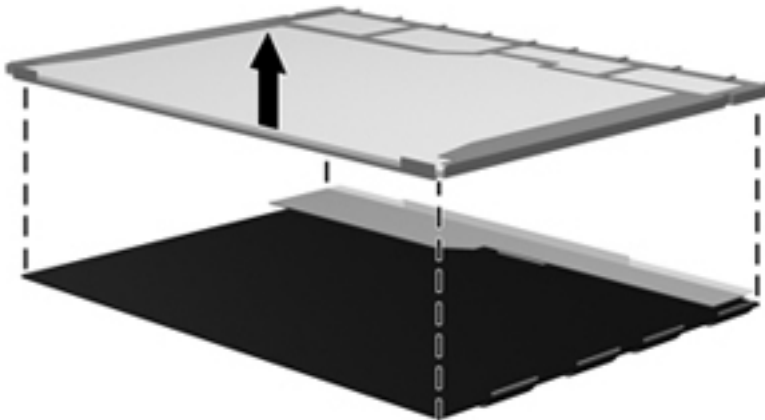
18. Remove the backlight from the backlight frame.



19. Disconnect the display panel cable (1) from the LCD panel.
20. Remove the screws (2) that secure the LCD panel to the display rear panel.
21. Release the LCD panel (3) from the display rear panel.
22. Release the tape (4) that secures the LCD panel to the display rear panel.



23. Remove the LCD panel.



24. Recycle the LCD panel and backlight.

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