SERVICE LEVEL: 2

REPLACING THE REMOTE CONTROL

To ensure that Human Touch® products are repaired in a manner that is fully consistent with the practices used during the manufacturing process, Human Touch requires that all product repairs are performed using only factory-new parts and in accordance with these product repair instructions.

Tools Required: Phillips-head screwdriver. NOTE: SAVE ALL SCREWS FOR USE DURING REASSEMBLY.

REMOVING THE REMOTE CONTROL

- 1. Power off the chair and unplug it.
- 2. Open the backrest pad zippers, then remove the backrest pad.
- 3. Press the backrest release lever on the back of the chair to release the backrest from the actuator, then tip the backrest forward onto the chair seat (Fig.1).
- 4. Using a Phillips-head screwdriver, remove the two screws that secure the remote control bracket to the power panel (Fig.2).
- 5. Pull the remote control bracket and cables gently out of the backrest as far as they will go. Do one of the following:
 - A. If you can see the cable connectors, then disconnect the connectors.
 - B. If you cannot see the cable connectors, use your fingers to locate the two screws beneath the power panel label, then use a Phillips-head screwdriver to punch through the label and remove the two screws (Fig.3). Pull the power panel out of the backrest, then disconnect the remote control connector.
- 6. Remove the remote control from the power panel.







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INSTALLING THE NEW REMOTE CONTROL

NOTE: If the remote control cable harness falls into the backrest, you will need to remove the backrest cover to retrieve it. To do this, open the nylon backrest cover zippers, then push the cover up over the headrest. Using a Phillips-head screwdriver, remove the four screws that secure the backrest cover. Remove the cover enough to feed the remote control cable harness through the backrest cover, then connect it to the new remote control connector.

- 1. Reconnect the remote control connectors to the corresponding backrest connector, then push all connectors into the backrest.
- 2. If you removed the power panel, position the power panel flush with the backrest, then replace the two screws to secure it.
- 3. Secure the remote control bracket to the power panel using the two screws.
- 4. Pull up on the backrest to return it to the upright position.
- 5. Replace the backrest pad.
- 6. Plug in the chair, power it on, and verify that the chair is now receiving power.