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Congratulations on your purchase of the Sony NHS-502 Home Entertainment Solution. It's designed to open up a world of audio and video enjoyment throughout your home.

- You can throw a party and have the same music playing in five rooms.
- You can enjoy two different entertainment sources at a time.
- You can have remote control access to as many as 5 DVDs plus 5 CDs.
- You can control the system using sleek, unobtrusive, wallmounted keypads (in the remote rooms) and a single wireless remote control (in the main room).

IMPORTANT NOTICE: If you have a single, centrally-located Cable TV, Satellite TV or High Definition TV set-top box, you will not be able to control that box from the remote rooms. Full channel control from Satellite TV or High Definition TV requires a separate set-top box in each room. Full channel control from Cable TV may require a separate set-top box in each room, depending on your cable system. When tuning TV channels in remote rooms, you will hear television sound through the television speakers in that room, not in the system's speakers, and you will control television volume through the television remote, not the system's keypad.



The NHS-502 is a five-room/two zone system that receives entertainment from a central rack of equipment in the main room. The main room system incorporates the following components:

- Sony A/V receiver
- · Sony 5-disc DVD changer with progressive scan
- · Sony 5-disc CD changer
- · Sony VHS videocassette recorder
- · Sony television
- · Stereo amplifier for Zone 2
- · Surround-sound speakers

Optional, Compatible Cable, Satellite or High Definition TV Set-top Boxes*

The main system may also include a cable, satellite or High Definition TV receiver, integrated by your installer. This may be compatible with the remote control codes of the Sony NHS-502 wireless remote control. (Not all brands and models are compatible.) This guide includes instructions for operating a compatible cable, satellite or High Definition TV receiver.

A/V Enjoyment in Remote Rooms

The NHS-502 supplies entertainment to five rooms, organized in two "zones."

Zone 1 is the main room, which provides a comprehensive choice of audio and video entertainment.

Zone 2 consists of a second, third and fourth room, which can receive both audio and video from the main room and a fifth room that can receive audio only. People in Zone 2 can enjoy the same entertainment as in Zone 1, or choose entertainment from a different source. However, all four rooms in Zone 2 will receive the same source. If your system includes whole-house TV distribution, you can also watch television in Zone 2 rooms, independently of the sources or TV stations selected in any other room.

Set-Up and Audio/Video Adjustments

These Operating Instructions cover such basic functions as selecting entertainment sources and enjoying them. For information on additional component functions, including setup, advanced picture adjustments, advanced sound adjustments, loading tapes and discs and VCR timer recording, please consult the Operating Instructions for the individual components that make up the NHS-502.

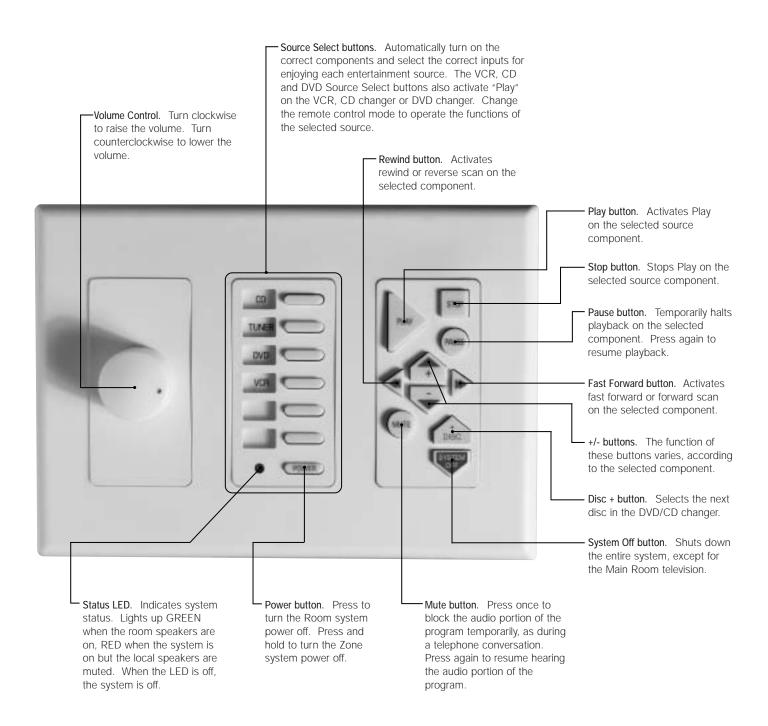
Parts and Controls

Main Room Wireless Remote Control



Parts and Controls

Remote Room Wall Panel



Basic **Operations**: Main Room

In the Main Room, if you want to	Pick up the wireless remote control and
watch television when no cable, satellite or High Definition TV box is in use.	 Press the TV Source Select button. Select the TV channel with the Numeric Keypad and Enter button or select the channel with the Ch/Track +/- buttons. Adjust the A/V receiver volume with the Volume +/- buttons.
watch an optional, compatible cable, satellite or High Definition TV set-top boxes.*	 Press the Source Select button for the Cable, Satellite or High Definition TV set-top box. You can go directly to a channel with the Numeric Keypad and Enter button. You can tune channels with the Ch/Track +/- buttons. You can also find channels with the Program Guide. a. Press the Guide button to activate the Program Guide, b. Use the Up/Down/Left/Right Cursor buttons to find your channel. c. Press the center "- -" "OK" button to make your selection. d. To exit the Program Guide without making a selection, press the Exit Button. Adjust the A/V receiver volume with the Volume +/- buttons.
to watch TV while listening to an audio source.	 If you watch over-the-air television or if you watch cable TV without a cable set-top box, you can listen to an AM, FM or CD while you watch television. Press TV. Select TV channel to view. Select the Audio source you want to hear. For CD, select DVD. Press TV Power button to turn the television back on.
watch a DVD.	 Press the Source Select button for DVD. Press the Disc button to advance the DVD changer to the desired DVD. Press the Play button to play the selected DVD. Adjust the A/V receiver volume with the Volume +/- buttons. To temporarily halt playback, press the Pause button. To resume playback, press the Play button or press the Pause button a second time. Note: If using DVD to listen to CD, the TV will remain on.

Basic **Operations:** Main Room

In the Main Room, if you want to	Pick up the wireless remote control and
watch a VHS cassette.	 Press the Source Select button for VCR. Press the Play button to play the tape. Adjust the A/V receiver volume with the Volume +/- buttons. To temporarily halt playback, press the Pause button. To resume playback, press the Play button or press the Pause button a second time.
listen to a Compact Disc.	 Press the Source Select button for CD. The TV will shut down if it was previously on. Press the Disc button to advance the CD changer to the desired CD. Press the Play button to play the selected CD. Adjust the A/V receiver volume with the Volume +/- buttons. To temporarily halt playback, press the Pause button. To resume playback, press the Play button or press the Pause button a second time.
listen to AM and FM stationschange to a different source.	 Press the Tuner Source Select button. TV will shut down if it was previously on. To switch between AM and FM, use the Jump button. To cycle through the preset stations, use the Ch/Track +/- buttons. Adjust the A/V receiver volume with the Volume +/- buttons. Press the Source Select button for the new source you want to enjoy.
turn the system off.	Press the TV Off button if you're switching from audio/video entertainment to audio only. Press the System Off button to shut the entire system down.

Basic Operations: Remote Room

In a Remote Room, if you want to	Go to the in-wall keypad and
watch television from a centralized set-top-box* (Remote Rooms 1, 2 and 3 only).	The following directions apply when you want to watch channels from a single, centralized cable TV, satellite TV or High Definition TV set-top box* located in the Main Room. 1. Press the Source Select button for TV. (You will not be able to change channels from the remote room.) 2. Turn on your local television with the TV remote control. 3. Sound will be heard through the system's speakers. 4. Adjust the volume with the in-wall Volume control.
watch television when no set-top box is required (Remote Rooms 1, 2 and 3 only).	The following directions apply when over-the-air channels are distributed to the remote room television, or when cable TV is distributed to the remote room television and no set-top box is required. 1. Use your local TV controls, not the keypad. 2. Sound will be heard through the local television, not the system's speakers.
watch television from a remote room set-top box (Remote Rooms 1, 2 and 3 only).	The following directions apply when your installer has located a cable TV, satellite TV or High Definition TV set-top box in the remote room. 1. Use your local TV and set-top box controls, not the keypad. 2. Sound will be heard through the local television, not the system's speakers. 3. Adjust the volume with the TV volume control.
watch a DVD (Remote Rooms 1, 2 and 3 only).	 Press the Source Select button for DVD. Turn on your local television with the TV remote control. Press the Disc + button to advance the DVD changer to the desired DVD. Press the Play button (on keypad) to play the selected DVD. Adjust the volume with the in-wall Volume control. To temporarily halt playback, press the Pause button. To resume playback, press the Play button or press the Pause button a second time.

Basic **Operations:** Remote Room

In the Main Room, if you want to	Pick up the wireless remote control and
watch a VHS cassette (Remote Rooms 1, 2 and 3 only).	 Press the Source Select button for VCR. Turn on your local television with the TV remote control. Press the Play button (on keypad) to play the tape. Adjust the volume with the in-wall Volume control. To temporarily halt playback, press the Pause button. To resume playback, press the Play button or press the Pause button a second time.
listen to a Compact Disc (All Rooms).	 Press the Source Select button for CD. Press the Disc + button to advance the CD changer to the desired CD. Press the Play button (on keypad) to play the selected CD. Adjust the volume with the in-wall Volume control. To temporarily halt playback, press the Pause button. To resume playback, press the Play button or press the Pause button a second time.
listen to AM and FM stations (All Rooms).	Press the Tuner Source Select button. Select a preset station (on keypad) with the +/- buttons. Adjust the volume with the in-wall Volume control.
change to a different sourceturn the room off.	 Choose another source with the Source Select buttons. Press the Power button to shut down the remote room system.
turn the system off.	Press the System Off button to shut the entire home system down, except for the Main Room television.

Each time you press a Source Select button on the wireless remote control, the functions of the remote unit change to operate the specific source you've selected. The following section describes the action that each button performs in each operating mode. Note: Not all buttons are active in all modes.

Watching Television

- 1. System Off button. Shuts off power to the entire system, regardless of which components happen to be on at the time.
- 2. Numeric Keypad. Use these keys to enter TV channels.
- 3. Mute button. Press once to block the audio portion of the program temporarily, as during a telephone conversation. Press again to resume hearing the audio portion of the program.
- 4. Enter button. Enters the numbers you've pressed on the numeric keypad.
- 5. Jump button. Returns to the previous TV channel.
- 6. TV/Video button. Cycles through television input modes, advancing to the next input each time you press the button. For example: TV -> Video 1 -> Video 2 -> Video 3 -> Video 4 -> Video 5 -> TV.
- 7. Exit button. Exits the TV menu.
- 8. Volume +/- buttons. Adjusts the A/V receiver volume.
- 9. Ch/Track +/- buttons. Changes the television channel up and down.
- 10. Up/Down/Left/Right/OK cursor buttons. Navigate the TV menu. The central "-|-" or "OK" button accepts the current menu selection.
- 11. Display button. Activates TV channel display.
- 12. Menu button. Activates the TV on-screen menu.
- 13. TV off button. Turns off the television. Useful when switching from video entertainment to audio only.
- 14. TV wide button. Cycles through TV widescreen viewing modes.
- 15. TV Source Select button. Automatically turns on the TV, the cable, satellite or High Definition TV receiver (if required), and the A/V receiver. Automatically selects the correct inputs on all components. Changes the remote control mode to operate the television.

NOTE: If you have a cable TV, satellite TV or High Definition TV set-top box*, your installer may have programmed one of the buttons for your favorites. Please recommend a button you will always remember (e.g., Disc).

Watching an Optional, Compatible Cable, Satellite or High Definition TV Set-Top Box*

- 1. System Off button. Shuts off power to the entire system, regardless of which components happen to be on at the time.
- 2. Numeric Keypad. Use these keys to enter cable channels.
- 3. *Mute button.* Press once to block the audio portion of the program temporarily, as during a telephone conversation. Press again to resume hearing the audio portion of the program.

Watching an Optional, Compatible Cable, Satellite or High Definition TV Set-Top Box* (CONTINUED)

- 4. Enter button. Enters the numbers you've pressed on the numeric keypad.
- 5. Jump button. Returns to the previous cable channel.
- 6. TV/Video button. For cable set-top boxes only. Cycles through input modes, advancing to the next input each time you press the button. For example: Cable Bypass -> Input A -> Input B -> Cable Bypass.
- 7. Guide Button. Activates the program guide.
- 8. Exit button. Exits the program guide.
- 9. Volume +/- buttons. Adjusts the A/V receiver volume.
- 10. Ch/Track +/- buttons. Changes the channel up and down.
- 11. Up/Down/Left/Right/OK cursor buttons. Navigate set-top box menus. The central "-|-" or "OK" button accepts the current menu selection.
- 12. Display button. Activates the channel display.
- 13. Menu button. Activates the set-top box on-screen menu.
- 14. TV off button. Turns off the television. Useful when switching from video entertainment to audio only.
- 15. TV wide button. Cycles through TV widescreen viewing modes.
- 16. Cable, Satellite and High Definition Source Select buttons. Automatically turn on the TV, the A/V receiver and the cable, satellite or High Definition TV set-top box. Automatically selects the correct inputs on all three components. Changes the remote control mode to operate the cable, satellite or High Definition TV set-top box.

Watching DVDs

- 1. System Off button. Shuts off power to the entire system, regardless of which components happen to be on at the time.
- 2. Numeric Keypad. Use these keys to enter DVD chapter numbers.
- 3. Mute button. Press once to block the audio portion of the program temporarily, as during a telephone conversation. Press again to resume hearing the audio portion of the program.
- 4. Enter button. Enters the numbers you've pressed on the numeric keypad.
- 5. Disc button. Advances the 5-disc DVD changer to the next disc.
- 6. Guide Button. Activates the DVD top menu.
- 7. Exit button. Exits the DVD menu.
- 8. Volume +/- buttons. Adjusts the A/V receiver volume.
- 9. Ch/Track +/- buttons. Press + to go to the next DVD chapter. Press to go to the beginning of the current DVD chapter or to the previous chapter if you're already at the beginning. Press repeatedly to skip forward or back multiple chapters.
- 10. Up/Down/Left/Right/OK cursor buttons. Navigate DVD menus. The central "-|-" or "OK" button accepts the current menu selection.

Watching DVDs (CONTINUED)

- 11. Display button. Activates the DVD on-screen time display.
- 12. Menu button. Activates the DVD on-screen menu.
- 13. Rewind button. Activates DVD reverse scan. Press again for higher-speed reverse scan.
- 14. Play button. Activates DVD Play.
- 15. Fast Forward button. Activates DVD forward scan. Press again for higher-speed forward scan.
- 16. Pause button. Temporarily halts DVD playback. Press again to resume playback.
- 17. TV off button. Turns off the television. Useful when switching from video entertainment to audio only.
- 18. TV wide button. Cycles through TV widescreen viewing modes.
- 19. DVD Source Select button. Automatically turns on the DVD changer, A/V receiver and TV. Automatically selects the correct inputs on the A/V receiver and TV. Changes the remote control mode to operate the DVD functions.

Watching VHS Tapes

- 1. System Off button. Shuts off power to the entire system, regardless of which components happen to be on at the time.
- 2. Numeric Keypad. Use these keys to enter channel numbers on your VCR.
- 3. Mute button. Press once to block the audio portion of the program temporarily, as during a telephone conversation. Press again to resume hearing the audio portion of the program.
- 4. Enter button. Enters the numbers you've pressed on the numeric keypad.
- 5. Volume +/- buttons. Adjusts the A/V receiver volume.
- 6. Ch/Track +/- buttons. Changes the VCR channel up and down.
- 7. *Up/Down/Left/Right/OK cursor buttons*. Navigate VCR menus. The central "-|-" or "OK" button accepts the current menu selection.
- 8. Display button. Activates the VCR on-screen display of recording speed (SP/LP/EP) and recording time.
- 9. Menu button. Activates the VCR on-screen menu.
- 10. Rewind button. From the Stop mode, activates rewind. From the Play mode, activates reverse scan.
- 11. Play button. Activates Play on the VCR.
- 12. Fast Forward button. From the Stop mode, activates fast forward. From the Play mode, activates forward scan.
- 13. Record button. Activates Record on the VCR.
- 14. Pause button. Temporarily halts VCR playback. Press again to resume playback.
- 15. TV off button. Turns off the television. Useful when switching from video entertainment to audio only.
- 16. TV wide button. Cycles through TV widescreen viewing modes.
- 17. VCR Source Select button. Automatically turns on the TV, A/V receiver and VCR and selects the correct inputs on the TV and A/V receiver. Changes the remote control mode to operate the VCR.

Listening to CDs

- 1. System Off button. Shuts off power to entire system, regardless of which components happen to be on at the time.
- 2. Numeric Keypad. Use these keys to enter CD track numbers.
- 3. Mute button. Press once to block the audio portion of the program temporarily, as during a telephone conversation. Press again to resume hearing the audio portion of the program.
- 4. Enter button. Enters the numbers you've pressed on the numeric keypad.
- 5. TV/Video button. Acts as the +10 button when accessing CD tracks by number.
- 6. Disc button. Advances the 5-disc DVD changer to the next disc.
- 7. Volume +/- buttons. Adjusts the A/V receiver volume.
- 8. Ch/Track +/- buttons. Press + to go to the next CD track. Press to go to the beginning of the current CD track or to the previous track if you're already at the beginning. Press repeatedly to skip forward or back multiple tracks.
- 9. Rewind button. Activates CD reverse scan.
- 10. Play button. Activates CD Play.
- 11. Fast Forward button. Activates CD forward scan.
- 12. Pause button. Temporarily halts CD playback. Press again to resume playback.
- 13. DVD Source Select button. Automatically turns on the DVD changer and A/V receiver. Automatically selects the correct input on the A/V receiver. Changes the remote control mode to operate the DVD/CD functions.

Listening to AM/FM Stations

- 1. System Off button. Shuts off power to entire system, regardless of which components happen to be on at the time.
- Numeric Keypad. Use these keys for choosing AM/FM preset stations or for Direct Tuning of stations by radio frequency. (For Direct Tuning, first press the Enter button.)
- 3. Mute button. Press once to block the audio portion of the program temporarily, as during a telephone conversation. Press again to resume hearing the audio portion of the program.
- 4. Enter button. Selects the direct tuning mode, which enables you to use the Numeric Keypad to tune a station by entering its radio frequency.
 - a. For example, to tune 103.7 FM, press Enter, 1, 0, 3, and 7.
 - b. To tune 92.3 FM, press Enter, 9, 2, and 3.
 - c. To tune 880 AM, press Enter, 8 and 8. There is no need to press 0.
 - d. To tune 1010 AM, press Enter, 1, 0, and 1.
- 5. Jump button. Cycles between AM and FM tuning.
- 6. Volume +/- buttons. Adjusts the A/V receiver volume.
- 7. Ch/Track +/- buttons. Moves up and down through AM/FM tuner preset stations.
- 8. Up/Down cursor buttons. Scan up and down the radio band.
- 9. Tuner Source Select button. Automatically turns on the A/V receiver and selects the Tuner mode. Changes the remote control mode to operate the tuner functions.

Each time you press a Source Select button on the remote room keypad, the functions of the keypad change to operate the specific source you've selected. The following section describes the action each button performs in each operating mode. Note: Not all buttons are active in all modes.

Watching Television (Remote Rooms 1, 2 and 3 Only)

Depending on your installation, there are three ways to watch television in the remote rooms.

- When you want to watch channels from a single, centralized cable TV, satellite TV or High Definition TV set-top box located in the Main Room.*
- · When no set-top box is required.
- When your installer has located a cable TV, satellite TV or High Definition TV set-top box in the s room.

Watching Television from a centralized set-top box* (Remote Rooms 1, 2 and 3 Only)

IMPORTANT NOTE: In this mode, you will not be able to change channels from the remote room.

- 1. Volume Control. Turn clockwise to raise the volume. Turn counterclockwise to lower the volume.
- 2. TV Source Select button. Automatically turns on the Main Room television, the A/V receiver and the zone amplifier. Selects the correct input on the A/V receiver. Changes the keypad mode to operate the television.
- 3. Power button. Press to turn the Room system power off. Press and hold to turn the Zone system power off.
- 4. Status LED. Indicates system status. Lights up GREEN when the room speakers are on, RED when the system is on but the local speakers are muted. When the LED is off, the system is off.
- 5. Mute button. Press once to block the audio portion of the program temporarily, as during a telephone conversation. Press again to resume hearing the audio portion of the program.
- 6. System Off button. Shuts down the entire system, except for the Main Room television.

Watching Television when no set-top box is required (Remote Rooms 1, 2 and 3 Only)

IMPORTANT NOTE: In this mode you will be listening to TV sound through the television's speakers only, not through the system speakers.

· Use your local TV controls, not the keypad.

Watching Television from a remote room set-top box (Remote Rooms 1, 2 and 3 Only)

IMPORTANT NOTE: In this mode you will be listening to TV sound through the television's speakers only, not through the system speakers.

· Use your local TV controls, not the keypad.

Watching DVDs (Remote Rooms 1, 2 and 3 Only)

- 1. Volume Control. Turn clockwise to raise the volume. Turn counterclockwise to lower the volume.
- 2. DVD Source Select button. Automatically turns on the DVD changer, A/V receiver and the zone amplifier. Sets the correct A/V receiver input. Activates "Play" on the DVD changer. Changes the keypad mode to operate DVD functions.
- 3. Power button. Press to turn the Room system power off. Press and hold to turn the Zone system power off.
- 4. *Status LED.* Indicates system status. Lights up GREEN when the room speakers are on, RED when the system is on but the local speakers are muted. When the LED is off, the system is off.
- 5. Play button. Activates DVD Play.
- 6. Stop button. Stops DVD playback.
- 7. Pause button. Temporarily halts DVD playback. Press again to resume playback.
- 8. Rewind button. Activates DVD reverse scan. Press again for high-speed scan.
- 9. Fast Forward button. Activates DVD forward scan. Press again for high-speed scan.
- 10. + button. Goes to the next DVD chapter. Press repeatedly to skip forward multiple chapters.
- 11. button. Press to go to the beginning of the current DVD chapter or to the previous chapter if you're already at the beginning. Press repeatedly to skip back multiple chapters.
- 12. Mute button. Press once to block the audio portion of the program temporarily, as during a telephone conversation. Press again to resume hearing the audio portion of the program.
- 13. Disc + button. Advances the 5-disc DVD changer to the next disc.
- 14. System Off button. Shuts down the entire system, except for the Main Room television.

Watching VHS Tapes (Remote Rooms 1, 2 and 3 Only)

- 1. Volume Control. Turn clockwise to raise the volume. Turn counterclockwise to lower the volume.
- 2. VCR Source Select button. Automatically turns on the VCR and A/V receiver and sets the A/V receiver to the correct input. Changes the wall panel mode to operate the VCR functions.
- 3. Power button. Press to turn the Room system power off. Press and hold to turn the Zone system power off.
- 4. Status LED. Indicates system status. Lights up GREEN when the room speakers are on, RED when the system is on but the local speakers are muted. When the LED is off, the system is off.
- 5. Play button. Activates VCR Play.
- 6. Stop button. Stops VCR playback.
- 7. Pause button. Temporarily halts playback on the selected component. Press again to resume playback.
- 8. Rewind button. From the Stop mode, activates rewind. From the Play mode, activates reverse scan.
- 9. Fast Forward button. From the Stop mode, activates fast forward. From the Play mode, activates forward scan.
- 10. +/- buttons. Moves up and down through the VCR channels.
- 11. Mute button. Press once to block the audio portion of the program temporarily, as during a telephone conversation. Press again to resume hearing the audio portion of the program.
- 12. System Off button. Shuts down the entire system, except for the Main Room television.

Listening to a CD (All Rooms)

- 1. Volume Control. Turn clockwise to raise the volume. Turn counterclockwise to lower the volume.
- 2. CD Source Select button. Automatically turns on the CD changer, A/V receiver and the zone amplifier. Sets the correct A/V receiver input. Activates "Play" on the CD changer. Changes the keypad mode to operate CD functions.
- 3. Power button. Press to turn the Room system power off. Press and hold to turn the Zone system power off.
- 4. Status LED. Indicates system status. Lights up GREEN when the room speakers are on, RED when the system is on but the local speakers are muted. When the LED is off, the system is off.
- 5. Play button. Activates CD Play.
- 6. Stop button. Stops CD playback.
- 7. Pause button. Temporarily halts CD playback. Press again to resume playback.
- 8. Rewind button. Activates CD reverse scan.
- 9. Fast Forward button. Activates CD forward scan.
- 10. + button. Goes to the next CD track. Press repeatedly to skip forward multiple tracks.
- 11. button. Press to go to the beginning of the current CD track or to the previous track if you're already at the beginning. Press repeatedly to skip back multiple tracks.
- *12. Mute button.* Press once to block the audio portion of the program temporarily, as during a telephone conversation. Press again to resume hearing the audio portion of the program.
- 13. Disc + button. Advances the 5-disc CD changer to the next disc.
- 14. System Off button. Shuts down the entire system, except for the Main Room television.

Listening to AM/FM Stations (All Rooms)

- 1. Volume Control. Turn clockwise to raise the volume. Turn counterclockwise to lower the volume.
- 2. Tuner Source Select button. Turns on the A/V receiver and selects the tuner input. Changes the keypad mode to operate the tuner functions.
- 3. Power button. Press to turn the Room system power off. Press and hold to turn the Zone system power off.
- 4. Status LED. Indicates system status. Lights up GREEN when the room speakers are on, RED when the system is on but the local speakers are muted. When the LED is off, the system is off.
- 5. Rewind button. Moves down through the tuner preset stations.
- 6. Fast Forward button. Moves up through the tuner preset stations.
- 7. +/- buttons. Moves up and down through the tuner preset stations
- 8. Mute button. Press once to block the audio portion of the program temporarily, as during a telephone conversation. Press again to resume hearing the audio portion of the program.
- 9. System Off button. Shuts down the entire system, except for the Main Room television.

Control Conflcts

The NHS-502 is one system with five remote controls — the Main Room wireless remote plus the four remote room wall panels. For maximum versatility, no individual remote control has "priority." No remote control can "lock out" any other.

While extremely convenient, this design does create opportunity for users in different rooms to operate at cross purposes. For example, a person in a Zone 2 remote room might change a station that someone else in a different Zone 2 room was enjoying. This is something like arguing about which TV channel to watch, however with different remote controls in different rooms.

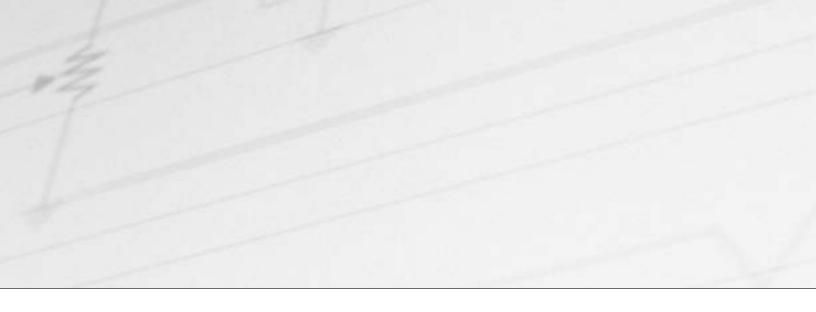
As you become accustomed to the system, you will be able to recognize when other family members are enjoying a source. And you will be able to keep control conflicts to a minimum.

Troubleshooting

If, after reading the following instructions, you still have problems relating to the operation of this System, please call our Customer Support Hotline:

1-877-619-7669 or email: sonynewhome@info.sel.sony.com

Problem	Possible Remedies
No sound in Main Room	 Make sure the muting is not engaged. If playing a CD, make sure that a disc is loaded. Try pressing the Source Select button for the desired source again, to reset the correct inputs and power up the correct components.
No sound in additional rooms	 Make sure the muting is not engaged. Make sure the power button on all the amps at the bottom of the rack are pushed in and are lit.
No picture and no sound	 Try another TV station. It may be a station issue. If playing a DVD, make sure that a disc is loaded. Try pressing the Source Select button for the desired source again, to reset the correct inputs and power up the correct components.
Wireless remote does not operate	 Replace the remote control batteries. Confirm a direct line of sight from the remote control to the system rack and/or infrared repeater "eye."
Playback stops suddenly	Confirm that no one else is operating the system from another room.
Channel changes suddenly	Confirm that no one else is operating the system from another room.
Source changes suddenly	Confirm that no one else is operating the system from another room.
TV channel instead of a VHS tape.	Confirm that a VHS cassette is loaded into the VCR.
Aspect ratio of the TV picture is wrong.	Cycle through the options on the TV Wide button of the infrared remote control.



SONY

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* Cable, Satellite, and HD set-top boxes. These are optional products that may accompany your Sony NHS-502 system. These may require monthly subscriber fees, not included. These products may or may not be compatible with the remote control codes of the Sony NHS-502.