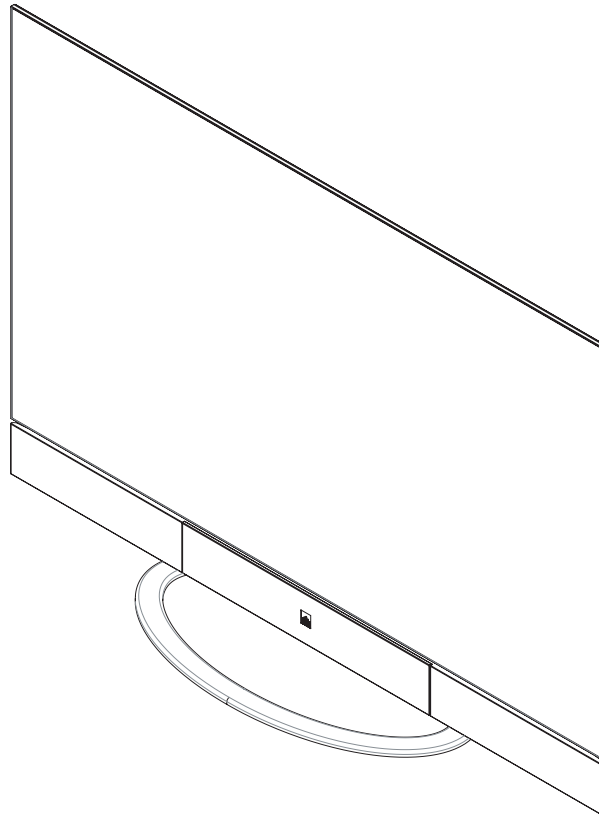




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# INSTALLATION/OPERATION MANUAL

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## **Vistage™ Series**

Ultra-Thin Flat-Panel Displays  
Models V-50HD and V-63HD



**THE WORLD'S FINEST HOME THEATER PRODUCTS™**



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# RuncoCare™ Standard Two Year Limited Warranty

Congratulations on your purchase of a Runco® product! With proper installation, setup and care, you should enjoy many years of unparalleled video performance.

This RuncoCare Standard Limited Warranty is provided free of charge by Runco International, LLC (“Runco”) with the purchase of a covered Runco product. The following sets forth Runco’s Standard Limited Warranty applicable to all Runco projectors, processors, LCD display and plasma display products, with the exception of the following models: XP-103DHD, SC-1, SC-1a, CW-95DHD and VW-100HD<sup>1</sup>.

The following terms and conditions of the RuncoCare Standard Limited Warranty represent a contract between us, Runco, and you, the customer, who has purchased a Runco product. This contract applies to purchases of covered Runco products occurring on or after **February 11, 2010**. Runco reserves the right to change the terms of this contract, and such changes shall apply to purchases of covered Runco products that occur on or after any future effective date.

## RuncoCare Standard Features

- Two-year protection from defects in material and workmanship
- Access to 24x7 phone support
- Complimentary, second-day one-way shipping

## Warranty Coverage

Runco warrants its products to be free from defects in material and workmanship during the warranty period provided below. If, in Runco’s sole determination, a product proves to be defective in material or workmanship during the warranty period, Runco will repair the product, replace the product with a substantially similar new or like-new product, or refund a prorata share of the purchase price (calculated based on the remainder of the warranty period and the then-current MSRP<sup>2</sup> of a similar product), if repair or replacement of the product is determined by Runco to not be feasible. Runco has sole discretion in determining whether a same or like model is offered, and what constitutes a “substantially similar model.”

## Length of Warranty

Runco products are warranted for two (2) years from the date of shipment from Runco. Lamps are warranted six (6) months from the date of shipment or 1000 hours of use, whichever comes first. All other accessories, which include but are not limited to, cables, remotes, carrying cases, lens cap and other peripherals sold with the Runco product, are warranted for ninety (90) days from the date of the original shipment of the accessory.

## Eligibility

This RuncoCare Standard Limited Warranty is valid only for the first customer who purchases the covered product from an authorized Runco dealer or distributor. This warranty is not transferable. You may be required to provide proof of purchase in order to receive warranty services.

- 
1. Runco may update this list of products excluded from this warranty from time to time at Runco’s sole discretion, but updates to the list of covered products will not apply on a retroactive basis.
  2. MSRP is defined as the most recent product price listed on Runco’s price list.

---

## RuncoCare Claim Procedure

In the event of a product defect, please follow the warranty claim procedure provided below:

1. The Customer is required to contact a Runco dealer or Runco Technical Support via email at [support@runco.com](mailto:support@runco.com) or via phone at (toll free) (800) 23RUNCO (800-237-8626). If the customer is located outside North America, call +3589 4200 554 in Europe for product service.
2. Be prepared to provide the date of purchase, the place of purchase, serial number, product model number, description of the problem and troubleshooting steps already attempted.
3. Runco Technical Support staff will attempt to correct any minor issues that may be causing the problem. If Runco is unable to resolve the problem through troubleshooting, a Return Material Authorization (RMA) number will be issued for the exchange of the defective product if it is determined that the claim was made within the coverage period of the Standard Limited Warranty.
4. If it is determined that the Standard Limited Warranty applies to the claim, the customer will need to return the defective product to the Runco repair depot location specified by the Runco technical support representative. The customer will need to properly package the defective product, consisting of the product only, and not include any accessories (e.g., cables, remotes, carrying cases, lens, lens cap and other peripherals) and return it to the Runco repair depot specified by the technical support representative. It is the customer's responsibility to properly package the hardware, include all appropriate materials, and return it to the location specified by the Runco technical support department. The customer will need to address and resolve any shipping damage claims directly with the shipping company.
5. The customer is responsible for providing a suitable box to ship the defective product to an authorized Runco repair depot. Boxes may be purchased from a Runco technical support representative.
6. The customer is responsible for paying freight charges to ship the defective product to an authorized Runco repair depot.
7. For in-warranty repairs, Runco will pay freight charges to return the repaired/replacement product (which shall not include accessories--e.g., cables, remotes, carrying cases, lens cap and other peripherals sold with the Runco product) to the customer from the Runco repair depot.
8. Once an RMA has been created, the customer may contact [serviceorders@runco.com](mailto:serviceorders@runco.com) for followup questions or confirmation status of the claim process.

## Warranty Exclusions

This RuncoCare Standard Limited Warranty does not include or is limited by the following:

1. Products not purchased from an authorized Runco dealer
2. Rental costs incurred by the customer in the event of product defect or failure
3. Any product with a defaced, modified, or removed serial number
4. Damage, deterioration, or malfunction resulting from:
  - a Accident, abuse, misuse, neglect, improper ventilation, fire, water, disaster, lightning, or other acts of nature, smoke exposure (cigarette or otherwise), unauthorized product modification (including use of an unauthorized mount), or failure to follow instructions supplied with the product
  - b Repair or attempted repair by anyone not authorized by Runco
  - c Any damage to the product due to shipment
  - d Removal or installation of the product
  - e Causes external to the product, such as electric power fluctuations or failure
  - f Use of supplies or parts (including lamps) that are not purchased from Runco or do not meet Runco's specifications
  - g Normal wear and tear

- 
- h Expected lamp degradation and normal decrease in lamp output over a period of time or as the lamp is consumed
  - i Customer caused defects, including but not limited to, scratched/defaced/altered plastics
  - j Failure to follow maintenance procedures as outlined in the product's user guide where a schedule is specified for regular cleaning of the product
  - k Opening the product and/or tampering with internal circuitry
  - l Products lost, stolen or discarded
  - m Any damage or dissatisfaction associated with latent images, "burnin," or any other damage determined by Runco to be the result of customer use patterns
  - n Any other cause, which does not relate to a product defect in material or workmanship
5. Removal, installation, and setup service charges are excluded from this Standard Limited warranty
  6. Black uniformity issues or other LCD issues associated with usage outside the Runco recommended guidelines and specifications for the product
  7. Bright or dark sub pixels that are characteristic of LCD technology and considered by Runco to be acceptable and within Runco's manufacturing specifications. (See "Sub Pixel Policy," below.)
  8. Second day shipment delivery time and availability may vary based on origin and destination and Runco is unable to deliver to PO Box and FPO Box addresses

### **Sub Pixel Policy**

It is not uncommon for one or more sub pixels to become bright or dark during or after the manufacturing process. A bright sub pixel is one that remains in the on position, and a dark sub pixel is one that appears black or off. The sub pixels are usually hard to see and will not detract from the display quality or usability at normal viewing distance. The following are Runco's criteria for identifying bright or dark sub pixels that would be considered unacceptable: a) the number of bright or dark sub pixels; b) the location of the bright or dark sub pixels; c) the color of the bright sub pixels; and d) the Runco model size. If sub pixels have been identified as unacceptable by Runco the LCD will be deemed faulty and will be replaced if reported within the warranty period. If there are issues with bright or dark sub pixels, gather the information listed above and call or email [support@runco.com](mailto:support@runco.com).

### **Other Terms and Conditions**

1. Runco will not accept returned Product unless an RMA number has been issued by Runco.
2. If an Advance Exchange return occurs, it is the customer's responsibility to properly package the defective product and ship it to the address provided by the Runco technical support representative with the RMA number prominently displayed. If the defective product is not properly packaged and is damaged in transit during its return to Runco, you may be invoiced for either the repair costs, if repairable, or the MSRP of a replacement product and shipping costs incurred by Runco.
3. The repaired or replaced product will assume the remainder of your original product's RuncoCare Service Plan term or 90 days from the date the repaired unit is shipped, whichever is longer.
4. If a replacement product is sent, the customer agrees to retain the replacement for the product you purchased and your defective product becomes the property of Runco.

### **Extended Service Options**

Runco offers extended and expanded service plans. For information on additional product protection, please email [serviceorders@runco.com](mailto:serviceorders@runco.com) or call (toll free) (800) 23RUNCO (800-237-8626).

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## **Online Product Registration**

Please visit <http://www.runco.com/support/product-registration/> to register product.

## **Limitation of Implied Warranties**

RUNCO PROVIDES NO WARRANTIES, EXPRESS OR IMPLIED, EXCEPT THOSE EXPRESSLY PROVIDED HEREIN. RUNCO EXPRESSLY DISCLAIMS ALL OTHER WARRANTIES, INCLUDING THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE.

## **Exclusion of Damages**

RUNCO'S MAXIMUM AGGREGATE LIABILITY HEREUNDER IS LIMITED TO THE COST OF REPAIR OR REPLACEMENT OF THE PRODUCT.

1. RUNCO SHALL NOT BE LIABLE FOR DAMAGE TO OTHER PROPERTY CAUSED BY ANY DEFECT IN THE PRODUCT, DAMAGES BASED UPON INCONVENIENCE, LOSS OF USE OF THE PRODUCT, LOSS OF TIME, LOSS OF PROFITS, LOSS OF BUSINESS OPPORTUNITY, LOSS OF GOODWILL, INTERFERENCE WITH BUSINESS RELATIONSHIPS, OR OTHER COMMERCIAL LOSS, EVEN IF THE CUSTOMER HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES.
2. RUNCO SHALL NOT BE LIABLE FOR ANY CONSEQUENTIAL, INCIDENTAL, INDIRECT, SPECIAL, OR PUNITIVE DAMAGES.
3. RUNCO SHALL NOT BE LIABLE FOR ANY CLAIM AGAINST THE CUSTOMER BY ANY OTHER PARTY.

## **Effect of Local Law**

This warranty gives you specific legal rights, and you may have other rights, which vary from locality to locality. Some localities do not allow limitations on implied warranties and/or do not allow the exclusion of incidental or consequential damages, so the above limitations and exclusions may not apply to you.

## **COPYRIGHT AND TRADEMARKS:**

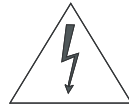
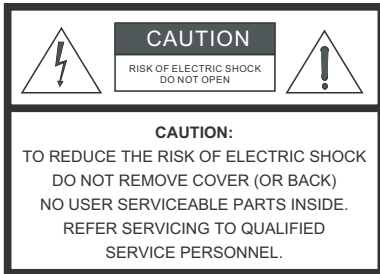
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Runco Products are manufactured under one or more of the following patents: US. Patent 6755540 and Other Patents Pending.

# Important Safety Instructions

Thank you for your purchase of this quality Runco video product! For the best performance, please read this manual carefully as it is your guide through the menus and operation.



## WARNING

This symbol is intended to alert the user to the presence of uninsulated "dangerous voltage" within the product's enclosure that may be of sufficient magnitude to constitute a risk of electric shock.



This symbol is intended to alert the user to the presence of important operating and maintenance (servicing) instructions in the literature accompanying the appliance.

1. Read these instructions.
2. Keep these instructions.
3. Heed all warnings.
4. Follow all instructions.
5. Do not use this apparatus near water.
6. Clean only with a dry cloth.
7. Do not block any of the ventilation openings. Install in accordance with the manufacturer's instructions.
8. Do not install near any heat sources such as radiators, heat registers, stoves, or other apparatus (including amplifiers) that produce heat.
9. Do not defeat the safety purpose of the polarized or grounding type plug. A polarized plug has two blades with one wider than the other. A grounding type plug has two blades and a third grounding prong. The wide blade or the third prong is provided for your safety. When the provided plug does not fit into your outlet, consult an electrician for the replacement of the obsolete outlet.
10. Protect the power cord from being walked on or pinched particularly at plugs, convenience receptacles and the point where they exit from the apparatus.
11. Only use the attachments/accessories specified by the manufacturer.
12. Use only with a cart, stand, tripod, bracket or table specified by the manufacturer or sold with the apparatus. When a cart is used, use caution when moving the cart/apparatus to avoid injury from tip-over.
13. Unplug this apparatus during lightning storms or when unused for long periods of time.
14. Refer all servicing to qualified service personnel. Servicing is required when the apparatus has been damaged in any way, such as power supply cord or plug is damaged, liquid has been spilled or objects have fallen into the apparatus, the apparatus has been exposed to rain or moisture, does not operate normally, or has been dropped.
15. Keep the packing material in case the equipment should ever need to be shipped.
16. Batteries (battery pack or batteries installed) shall not be exposed to excessive heat such as sunshine, fire or the like.



## PRODUCT DISPOSAL:

The Product contains small amounts of tin, lead and/or mercury. Disposal of these materials may be regulated due to environmental considerations.

## IMPORTANT RECYCLE INSTRUCTIONS



Lamp(s) inside this product contain mercury. This product may contain other electronic waste that can be hazardous if not disposed of properly. Recycle or dispose in accordance with local, state, or federal Laws.

For more information, contact the Electronic Industries Alliance at [WWW.EIAE.ORG](http://WWW.EIAE.ORG).

For lamp specific disposal information check [WWW.LAMPRECYCLE.ORG](http://WWW.LAMPRECYCLE.ORG).

## DISPOSAL OF OLD ELECTRICAL AND ELECTRONIC EQUIPMENT (Applicable throughout the European Union and other European countries with separate collection programs)



This symbol found on your product or on its packaging, indicates that this product should not be treated as household waste when you wish to dispose of it. Instead, it should be handed over to an applicable collection point for the recycling of electrical and electronic equipment. By ensuring this product is disposed of correctly, you will help prevent potential negative consequences to the environment and human health, which could otherwise be caused by inappropriate disposal of this product. The recycling of materials will help to conserve natural resources. This symbol is only valid in the European Union. If you wish to discard this product, please contact your local authorities or dealer and ask for the correct method of disposal.



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## Notes:

# 1. Introduction

This Owner's Manual describes how to install, set up and operate the Runco Vistage™ Series Flat Panel Display and DHD Controller.

Throughout this manual, the Runco Vistage™ Series Flat Panel Display and DHD Controller is referred to as the "V-50HD/V-63HD."

Runco has prepared this manual to help installation personnel and end users get the most out of the V-50HD/V-63HD.

Runco has made every effort to ensure that this manual is accurate as of the date it was printed. However, because of ongoing product improvements and customer feedback, it may require updating from time to time. You can always find the latest version of this and other Runco product manuals on-line, at [www.Runco.com](http://www.Runco.com).

Runco welcomes your comments about this manual. Send them to [support@Runco.com](mailto:support@Runco.com).

**Text Conventions:** The following conventions are used in this manual, in order to clarify the information and instructions provided:

- Remote control unit button identifiers are set in upper-case bold type; for example, "Press **EXIT** to return to the previous menu."
- Computer input (commands you type) and output (responses that appear on-screen) is shown in monospace (fixed-width) type; for example: "To change the aspect ratio to Letterbox, type LETTERBOX **<Enter>**."
- All keys with functional names are initial-capped, set in bold type and enclosed in angle brackets. These keys are the following: **<Enter>**, **<Spacebar>**, **<Control>**, **<Esc>** and **<Tab>**.
- **<Enter>** indicates that you may press either the RETURN or ENTER key on your keyboard if it has both keys.

In addition to these conventions, underlining, boldface and/or italics are occasionally used to highlight important information, as in this example:



## Note

*A carriage return **must** be used after each command or string.*

## 1.1

### About This Manual

#### ◀ Target Audience

#### ◀ If You Have Comments About This Manual...

#### ◀ Textual and Graphic Conventions

**Graphic Conventions:** These symbols appear in numerous places throughout the manual, to emphasize points that you must keep in mind to avoid problems with your equipment or injury:



**Tip**

*TIPS highlight time-saving short cuts and helpful guidelines for using certain features.*



**Note**

*NOTES emphasize text with unusual importance or special significance. They also provide supplemental information.*



**Caution**

*CAUTIONS alert users that a given action or omitted action can degrade performance or cause a malfunction.*



**WARNING**

*WARNINGS appear when a given action or omitted action can result in damage to the equipment, or possible non-fatal injury to the user.*



**DANGER!**

*DANGER appears when a given action can cause severe injury or death.*

## 1.2 Using This Manual

Use the following table to locate the specific information you need in this manual.

If you need...	... Turn to page:
Information about obtaining service	iv
General information about the Vistage™ Series Flat Panel Display and DHD Controller	3
Installation instructions	13
First-time configuration instructions	25
Advanced configuration instructions	41
Troubleshooting tips	57
Specifications for the Vistage™ Series Flat Panel Display and DHD Controller	71

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Runco introduces its Vistage™ Series of ultra-thin flat panel displays, combining elegance, beauty and unparalleled customization with the stellar video performance that is synonymous with the Runco brand. These flat panel displays offer a stylish solution that can be personalized to reflect the style and passion of its homeowner.

Unlike most other thin panel televisions, the entire front of the Vistage display is comprised of solid glass, creating a better viewing performance when the display is on and a more uniform finish when it is off. Beyond its sheer beauty, the glass front improves optical performance of the flat panel, because there are no surface uniformity issues common to the acrylic or plastic surfaces used on most televisions.

The Vistage Series utilizes the latest in display technology, including Runco's Emissive Cell Structure™, which delivers exceptional brightness and viewing angles. Using a proprietary algorithm, each sub-pixel is individually modulated to turn on or off based on the content being played, creating exceptional contrast and black levels previously unachieved in the industry. The Emissive Cell Structure performs best in light-controlled environments and offers amazing black levels and dark-content performance. Because the light sources turn off for black content and because so much content is black, the Runco Vistage Series also offers incredible operating efficiency.

The Vistage Series includes Runco's new DHD-LS™, an ultra-slim (measuring just more than 1 inch tall) video processor and scaler. The Runco DHD-LS allows connection to a myriad of multiple sources, and its elegant design includes an all-glass front that complements the sleek design of the Vistage Series. The DHD-LS includes Runco's latest ViVix™ processing for exceptional scaling and analog-to-digital signal conversion. It also allows single-wire connectivity to the display and enables individual calibration and control.

---

## **1.3 Description, Features and Benefits**

- Key Features and Benefits** ➤ The V-50HD/V-63HD offers these key features and benefits:
- Ultra-thin 1.7" panel inside a sleek, elegant design
  - 50" (V-50HD) or 63" (V-63HD) diagonal screen size
  - Completely customizable finish options with Runco FinishPalette™
  - Emissive Cell Structure™ that delivers exceptional brightness and viewing angles
  - Solid glass front for better viewing performance when the display is on and a more uniform finish when it is off
  - Ships with Runco's new DHD-LS™ ultra-slim video processor and scaler
  - Optional bottom-mount speaker bar and halo-shaped table stand
- Parts List** ➤ Your V-50HD/V-63HD is shipped with the following items. If any items are missing or damaged, please contact your Runco dealer or Runco Customer Service at (800) 23RUNCO.
- Vistage™ Series Flat Panel Display and DHD Controller
  - DHD Controller Remote Control Unit and batteries
  - AC power cords for display panel and DHD Controller
  - Rack-mounting brackets and hardware for the DHD Controller
  - Vistage™ Series Quick Setup Guide
- Optional Accessories:**
- Wall-Mount Kit (part number 955-0239-00)
  - Table Stand for V-50HD (part number 955-0225-00)
  - Table Stand for V-63HD (part number 955-0226-00)
  - Speaker Bar for V-50HD (part number 997-6255-00)
  - Speaker Bar for V-63HD (part number 997-6257-00)

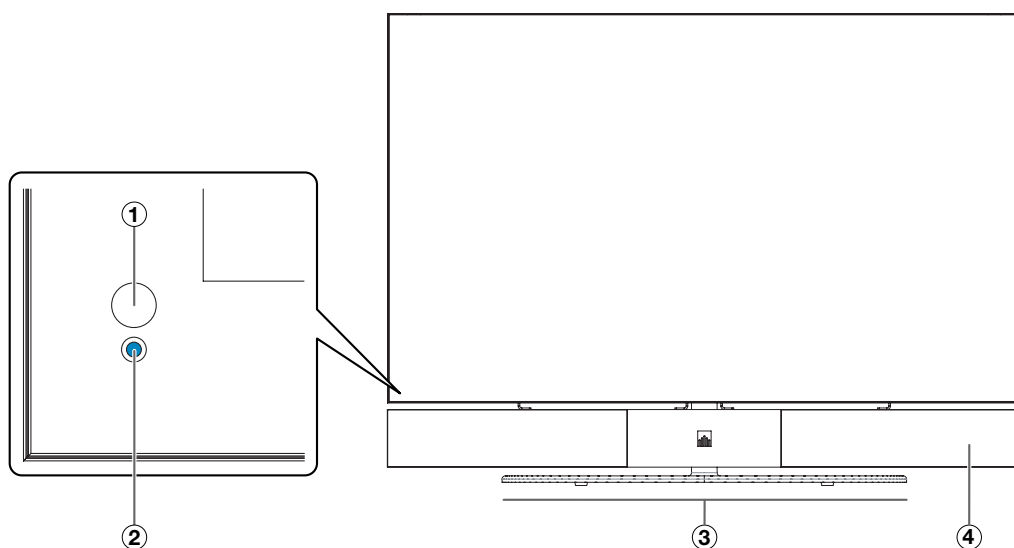


## 2. Controls and Functions

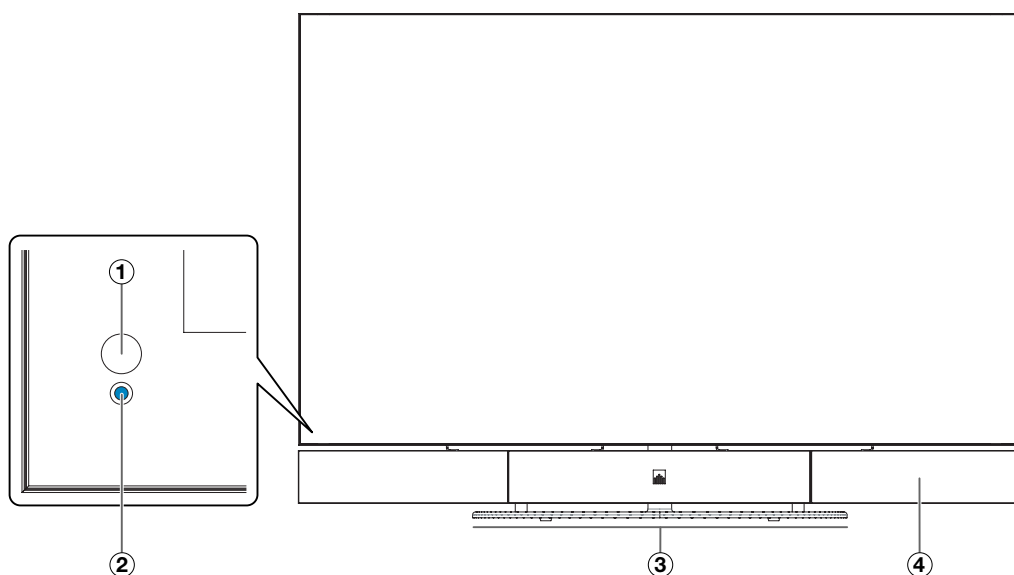
### 2.1 Vistage Series at a Glance

Figure 2-1 and Figure 2-2 show the V-50HD/V-63HD front-panel controls and indicators.

#### ◀ **Front-Panel Controls and Indicators**



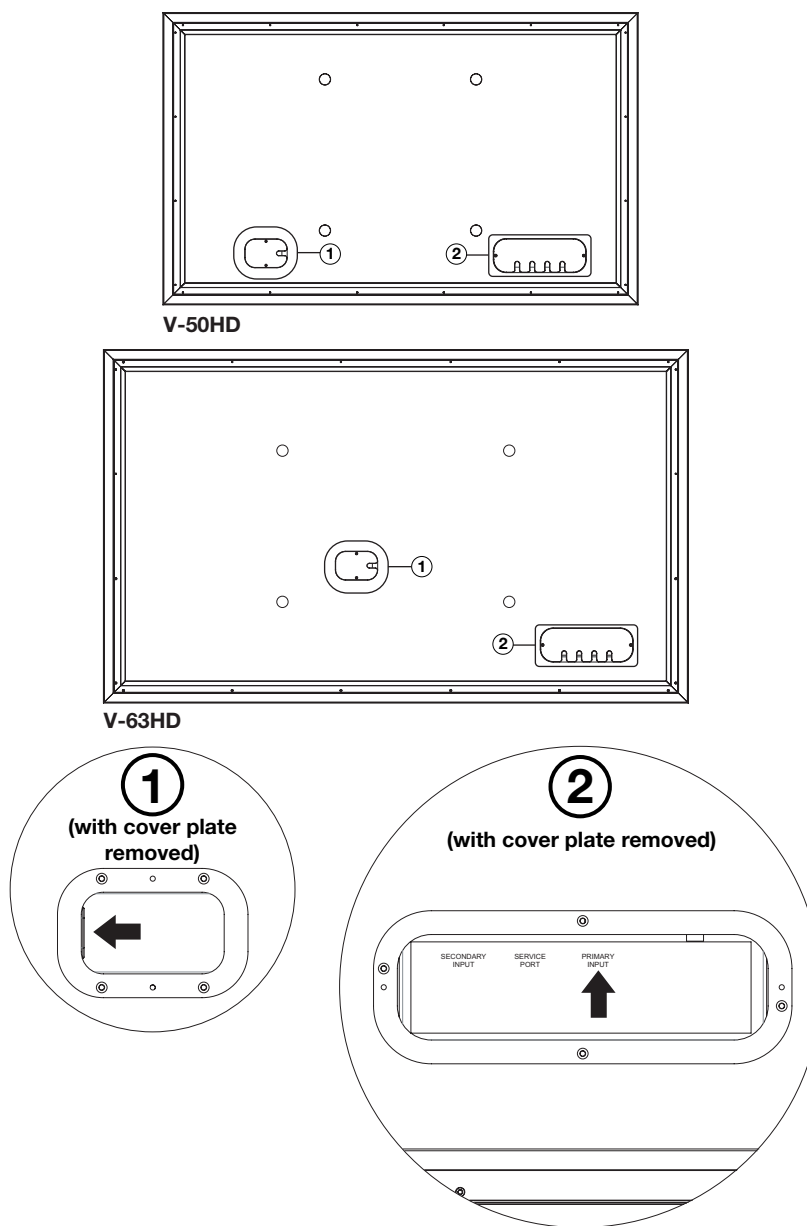
**Figure 2-1. V-50HD Front-Panel Controls and Indicators**



**Figure 2-2. V-63HD Front-Panel Controls and Indicators**

1. **REMOTE CONTROL SENSOR**  
Receives the signals from the remote control.
2. **STANDBY INDICATOR**  
Lights blue to indicate that the V-50HD/V-63HD is in standby mode; otherwise, it is off.
3. **DISPLAY STAND**  
Optional accessory for table-top installations.
4. **SPEAKER BAR**  
Optional accessory that can be mounted to the bottom of the panel.

**Rear-Panel Connectors** ➤ Figure 2-3 shows the rear-panel connector locations on the V-50HD/V-63HD.



**Figure 2-3. V-50HD/V-63HD Rear Panel**

The rear-panel connectors reside behind protective cover plates with cable routing slots. Use a Phillips screwdriver to remove the plates in order to connect cables, and to re-attach them afterward.



### Note

*To minimize the amount of space required behind the panel when wall-mounted, the connectors are recessed and right-angled relative to the rear panel surface (the AC input faces right and the other input connectors face downward).*

#### 1. AC POWER INPUT

Connect the V-50HD/V-63HD to AC power here.

#### 2. DHD INPUT PANEL

##### • SECONDARY INPUT

For future use.

##### • SERVICE PORT

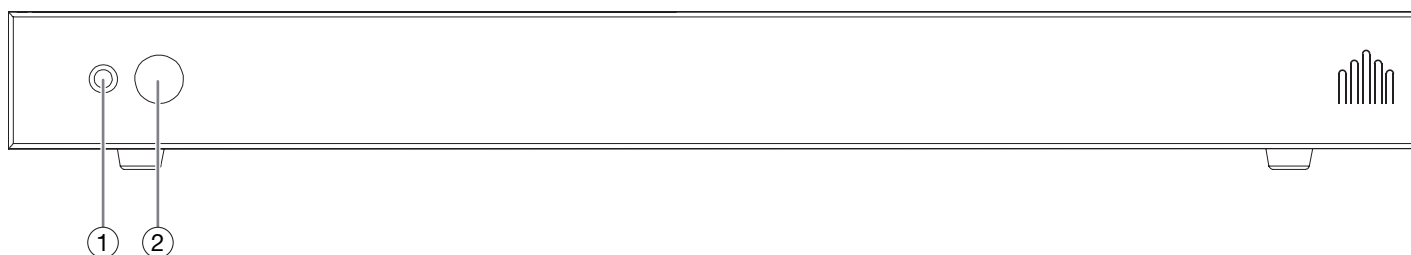
For future use.

##### • PRIMARY INPUT

HDCP-compliant digital video input. **Connect the HDMI output from the DHD Controller to this input.**

Figure 2-4 shows the controls and indicators on the DHD Controller front panel; the paragraphs that follow describe them.

## 2.2 DHD Controller Front Panel



**Figure 2-4. DHD Controller Front Panel**

#### 1. STATUS LED

Indicates DHD Controller status as follows:

- Solid yellow = DHD Controller is in standby mode (off)
- Flashing blue = DHD Controller is starting up
- Solid blue = normal operation
- Off = DHD Controller is shutting down (“cool-down” mode)
- Flashing yellow = error condition
- Alternately flashing blue/yellow = firmware upgrade in progress

#### 2. REMOTE CONTROL SENSOR

Receives the signals from the remote control.

## 2.3 DHD Controller Rear Panel

Figure 2-5 shows the rear connector panel on the DHD Controller.

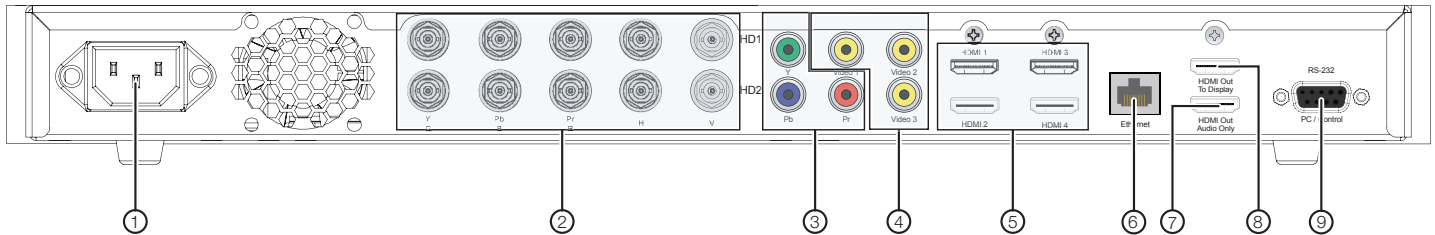


Figure 2-5. DHD Controller Rear Panel

1. **POWER INPUT (100 to 240 VAC)**  
Connect the DHD Controller to power here.
2. **HD1 / HD2 (5 x Analog BNCs)**  
Two inputs (five BNCs per input) for connecting standard-definition (SD = 480i/576i), enhanced-definition (ED = 480p/576p) or high-definition (HD = 720p/1080i/1080p) component video sources, or RGBHV sources such as personal computers.
3. **Component / SCART (3 x RCA connectors)**  
SD/HD input for connecting SDTV, EDTV or HDTV component video sources. Also provides RGB input for SCART RGBS sources.
4. **Video 1 / Video 2 / Video 3**  
Standard, composite video inputs for connecting a VCR, camcorder or other composite video source. The Video 1 input also provides composite sync input for SCART RGBS sources.
5. **HDMI 1 / HDMI 2 / HDMI 3 / HDMI 4 (Digital)**  
HDCP-compliant digital video inputs for connecting an HDMI or DVI source.
6. **Ethernet**  
A female RJ-45 connector for wired network communications.
7. **HDMI Out (Audio Only)**  
Connect this output to an audio control system to pass through HDMI audio.



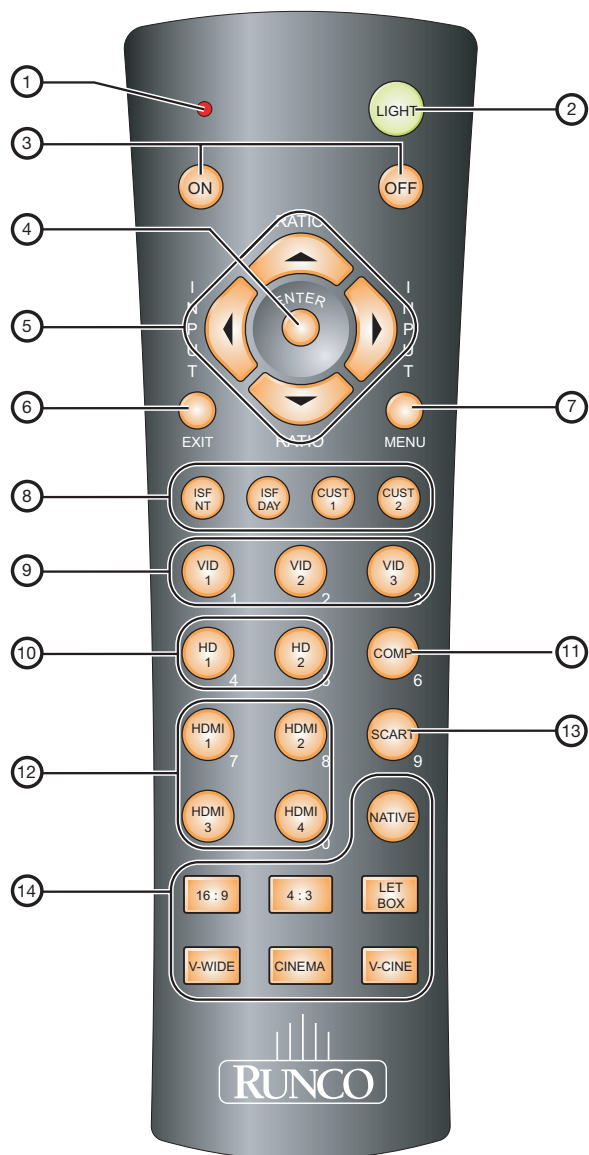
**Note**

*The DHD Controller does not transmit HDMI CEC control messages from the "HDMI Audio Out" connector.*

8. **HDMI Out (To Display)**  
Connect this to an HDMI input on your display device.
9. **RS-232 (PC / Control)**  
A female, 9-pin D-sub connector for interfacing with a PC or automation/control system.

Figure 2-6 shows the V-50HD/V-63HD remote control, and the paragraphs that follow describe its functionality.

## 2.4 V-50HD/V-63HD Remote Control Unit



**Figure 2-6. DHD Controller/V-50HD/V-63HD Remote Control**

1. **IR OUTPUT INDICATOR**  
Lights when a button is pressed to indicate that an IR signal is being transmitted.
2. **LIGHT**  
Press to illuminate the buttons.
3. **ON / OFF**  
Press to turn the DHD Controller and display on or off.
4. **ENTER**  
Press to select a highlighted menu item or confirm a changed setting.
5. **Cursor Buttons (▲, ◀, ▼, ▶)**  
Use these buttons to select items or settings, adjust settings or switch display patterns.

When no menu is present on-screen, the **UP** and **DOWN** buttons toggle through the available aspect ratios, in this order:

**UP** Button = Native - Virtual Cinema - Cinema - VirtualWide - Letterbox - 4:3 - 16:9

**DOWN** Button = 16:9 - 4:3 - Letterbox - VirtualWide - Cinema - Virtual Cinema - Native



**Note**

*For more information about aspect ratios, refer to Table 4-1.*

Likewise, the **LEFT** and **RIGHT** buttons toggle through the different source inputs, in this order:

**LEFT** Button = HDMI 4 - HDMI 3 - HDMI 2 - HDMI 1 - SCART - HD 2 - HD 1 - Component - Composite 3 - Composite 2 - Composite 1

**RIGHT** Button = Composite 1 - Composite 2 - Composite 3 - Component - HD 1 - HD 2 - SCART - HDMI 1 - HDMI 2 - HDMI 3 - HDMI 4

6. **EXIT**  
Press this button to exit the current menu and return to the previous one.
7. **MENU**  
Press this button to access the OSD controls, or to exit the current menu and return to the previous one.
8. **Memory Preset Buttons:**  
  
**ISF NIGHT**  
Press to recall settings for the current input from the “ISF Night” memory preset.  
  
**ISF DAY**  
Press to recall settings for the current input from the “ISF Day” memory preset.  
  
**CUST 1**  
Press to recall settings for the current input from the “Custom 1” memory preset.  
  
**CUST 2**  
Press to recall settings for the current input from the “Custom 2” memory preset.
9. **VID 1 (1) / VID 2 (2) / VID 3 (3)**  
Press to select a composite video input as the source or to enter the numeric character “1,” “2” or “3.”

---

**10. HD 1 (4) / HD 2 (5)**

Press to select a HD (RGBHV or YPbPr component) input or to enter the numeric character "4" or "5."

**11. COMP (Component) (6)**

Press to select the Component video input as the source or to enter the numeric character "6."

**12. HDMI 1 (7) / HDMI 2 (8) / HDMI 3 / HDMI 4 (0)**

Press to select an HDMI input as the source or to enter the numeric character "7," "8" or "0."

**13. SCART (9)**

Press to select the SCART video input as the source or to enter the numeric character "9."

**14. Aspect Ratio Selection Buttons**

Use these buttons to select an aspect ratio directly, as follows:

**NATIVE**

Displays the source signal in its native resolution, centered in the display area.

**16:9**

For viewing 16:9 DVDs or HDTV programs in their native aspect ratio.

**4:3**

Scales the input signal to fit 4:3 display mode in the center of the screen.

**LETBOX (Letterbox)**

For viewing non-anamorphic ("full-screen") DVDs on a 16:9 screen.

**V-WIDE (VirtualWide)**

Enlarges a 4:3 image horizontally in a non-linear fashion to fit 16:9 full screen display.

**CINEMA**

For viewing 2.35:1 source material.

**V-CINE**

Selects the Virtual Cinema aspect ratio.

## **Notes:**



## 3. Installation

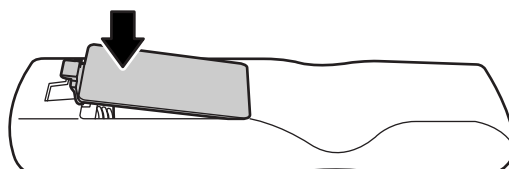
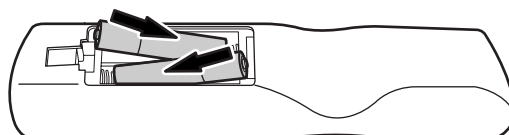
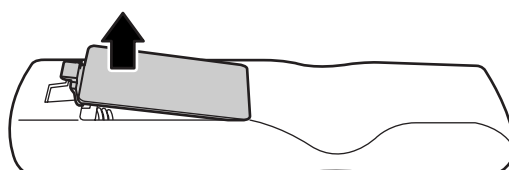


### Note

Installation **must** be performed by a qualified custom video installation specialist.

To install batteries in the remote control:

1. Press down the tab on the cover and pull the cover in the direction of the arrow.
2. Insert the included batteries. Ensure that the polarities correctly match the  $\oplus$  and  $\ominus$  markings inside the battery compartment.
3. Insert the lower tab of the cover into the opening, and press down the cover until it clicks in place.



### 3.1 Remote Control

- Make sure that the battery polarities are correct when installing the batteries.
- Do not mix an old battery with a new one or different types of batteries.
- If you will not use the remote control for a long time, remove the batteries to avoid damage from battery leakage.
- Do not expose batteries to excessive heat such as from sunshine, fire or the like.

#### ◀ Notes on Batteries

### Notes on Remote Control Operation ➤

- Make sure that there is nothing obstructing the infrared beam between the remote control and the IR receiver on the DHD Controller.
- If the effective range of the remote control decreases, or it stops working, replace the batteries with new ones.
- The remote control may fail to operate if the infrared remote sensor is exposed to bright sunlight or fluorescent lighting.
- Ambient conditions may possibly impede the operation of the remote control. If this happens, point the remote control at the DHD Controller, and repeat the operation.

## 3.2 Quick Setup

Table 3-1 gives a quick overview of the V-50HD/V-63HD installation process. The sections following this one provide detailed instructions.

**Table 3-1. Installation Overview**

Step	Procedure	For Details, Refer to page...
<b>1</b>	Mount the V-50HD/V-63HD on a wall (refer to instructions provided with the wall-mount kit) —OR— Attach table stand (refer to instructions provided with the stand)	15
<b>2</b>	Connect the DHD Controller to the display	17
<b>3</b>	Connect signal sources to the DHD Controller	18
<b>4</b>	Connect other external equipment to DHD Controller (optional): <ul style="list-style-type: none"> <li>• Audio processor or secondary display device</li> <li>• Control system interface (RS-232)</li> <li>• Network hub, router or gateway (Ethernet)</li> </ul>	22
<b>5</b>	Apply power to the display and DHD Controller	24
<b>6</b>	If using the V-50HD/V-63HD with a computer, adjust computer display properties	25, 38
<b>7</b>	DHD Controller input calibration: adjust the following <b>for each DHD Controller input and display mode (resolution/frame rate)</b> ; save settings when finished: <ul style="list-style-type: none"> <li>• Aspect ratio</li> <li>• Brightness</li> <li>• Contrast</li> <li>• Color temperature and white balance</li> <li>• Color level</li> <li>• Tint</li> <li>• Input position</li> </ul>	29 through 44

Proper installation of your V-50HD/V-63HD will ensure the highest possible picture quality. Whether you are installing the V-50HD/V-63HD temporarily or permanently, you should take the following into account to ensure that it performs optimally.

To install the V-50HD/V-63HD, you will need either an optional table stand or wall-mounting kit.

If you are wall-mounting a V-50HD/V-63HD, ensure that the wall-mount bracket is installed according to the instructions included with it. The wall must be capable of supporting a redundant weight factor three (3) times the weight of the display, or be reinforced.

Runco recommends that this be done by a custom installation specialist.



#### Note

1. Use only a Runco-approved wall-mount kit or table stand that is specifically designed for your display. Refer to **Parts List** on page 4 for ordering information.
2. If you are wall-mounting the V-50HD/V-63HD, you must attach the video and power cables to the display before mounting it.

Due to its extraordinarily high level of video processing performance, the DHD Controller may distribute video signals with a perceptible level of audio latency. In order to easily solve this issue, Runco recommends using the DHD Controller with a high-quality audio receiver that has the ability to effectively synchronize audio and video signals.

Most mainstream audio receiver/switchers have the ability to synchronize the audio and video to the Advanced Television Systems Committee (ATSC) prescribed tolerances. According to the ATSC, the sound program should never lead the video program by more than 15 milliseconds, and should never lag behind the video program by more than 45 milliseconds.

In addition, many video displays and A/V receivers introduce additional latency that needs to be compensated for during the installation.

Table 3-2 shows the amount of possible audio latency given different signal input timings.

**Table 3-2. Possible Audio Latency for Various Input Timings**

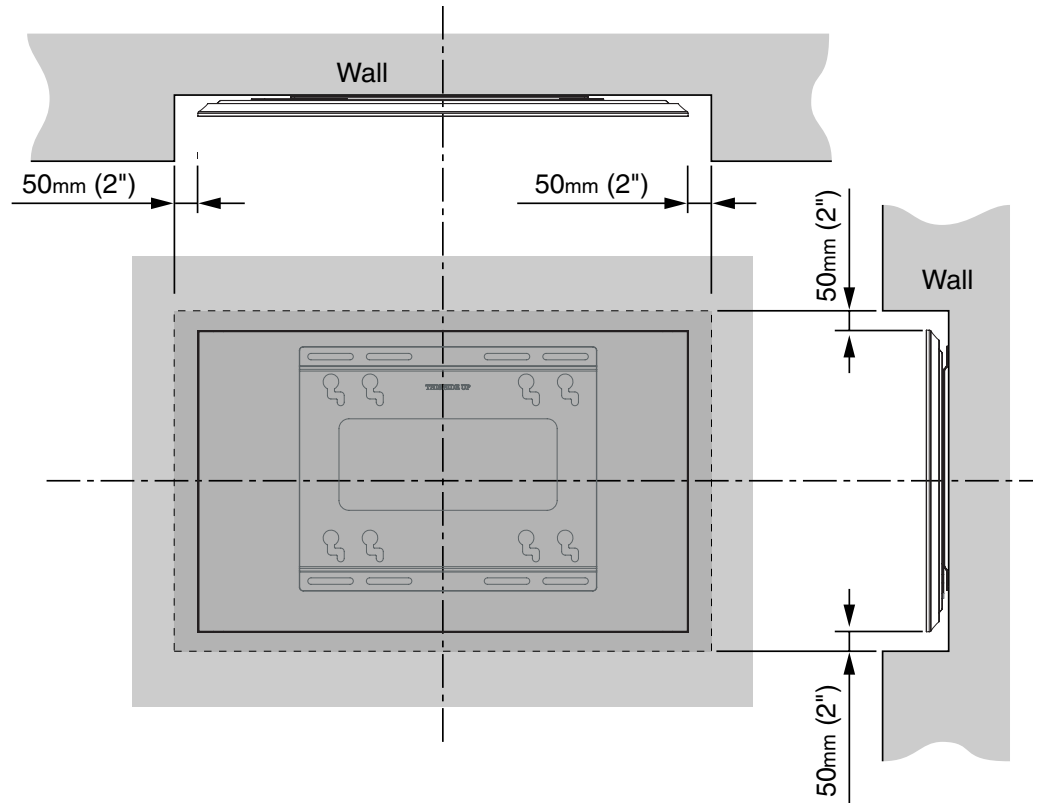
Input Timing	Possible Audio Latency (milliseconds)
480i	133
480p	83
576i	160
576p	100
720p/50	100
720p/60	83
1080i/25	160
1080i/30	133
1080p/24	125
1080p/50	80
1080p/60	67

### 3.3 Installation Considerations

#### ◀ Mounting the V-50HD/V-63HD on a Wall or Table Stand

#### ◀ Audio/Video Synchronization Issues

- Ventilation** ➤ If you are mounting the V-50HD/V-63HD in an enclosure, leave sufficient space on all sides between it and surrounding objects, as shown in Figure 3-1. This allows heat to disperse, maintaining the proper operating temperature.



**Figure 3-1. Ventilation Requirements for Enclosure Mounting**

- Ambient Light** ➤ In general, minimize or eliminate light sources directed at the display. Contrast ratio in your images will be noticeably reduced if light directly strikes the display, such as when a shaft of light from a window or floodlight falls on the image. Images may then appear washed out and less vibrant.

- Other Considerations** ➤ Other considerations and tips that can help improve your installation:
- Keep the ambient temperature constant and below 35°C (95°F). Keep the display away from heating and/or air conditioning vents. Changes in temperature may cause drifts in the display circuitry, which may affect performance.
  - Keep the display away from devices that radiate electromagnetic energy such as motors and transformers. Common sources of these include slide projectors, speakers, power amplifiers and elevators.

- Rack-Mounting the DHD Controller** ➤ The DHD Controller can be placed on any flat, stable surface such as a shelf or table, or it can be rack-mounted using the supplied mounting hardware. Place the DHD Controller in a location that provides easy access to the power connector.

To mount the DHD Controller in a standard, 19-inch equipment rack, install the mounting ears on either side of the chassis using the supplied screws. Then, secure the mounting ears to the rack.

Proceed as follows to connect the DHD Controller to the V-50HD/V-63HD, your video sources, external controller(s) – if present – and AC power.

To access the rear-panel connectors, use a Phillips screwdriver to loosen the screws securing the protective cover plates (see Figure 2-3) to the panel, then remove the plates.

When connecting your equipment:

- Turn off all equipment before making any connections.
- Use the correct signal cables for each source.
- For best performance and to minimize cable clutter, use high-quality cables that are only as long as necessary to connect two devices. (Don't use a 20-foot cable when a 6-foot cable will suffice.)
- Ensure that the cables are securely connected. Tighten the thumbscrews on connectors that have them.

Connect the **HDMI Out To Display** connector on the DHD Controller to the **PRIMARY INPUT** connector on the V-50HD/V-63HD. See Figure 3-2. Then, re-attach the input cover plate, routing the cable through the nearest slot on the plate.

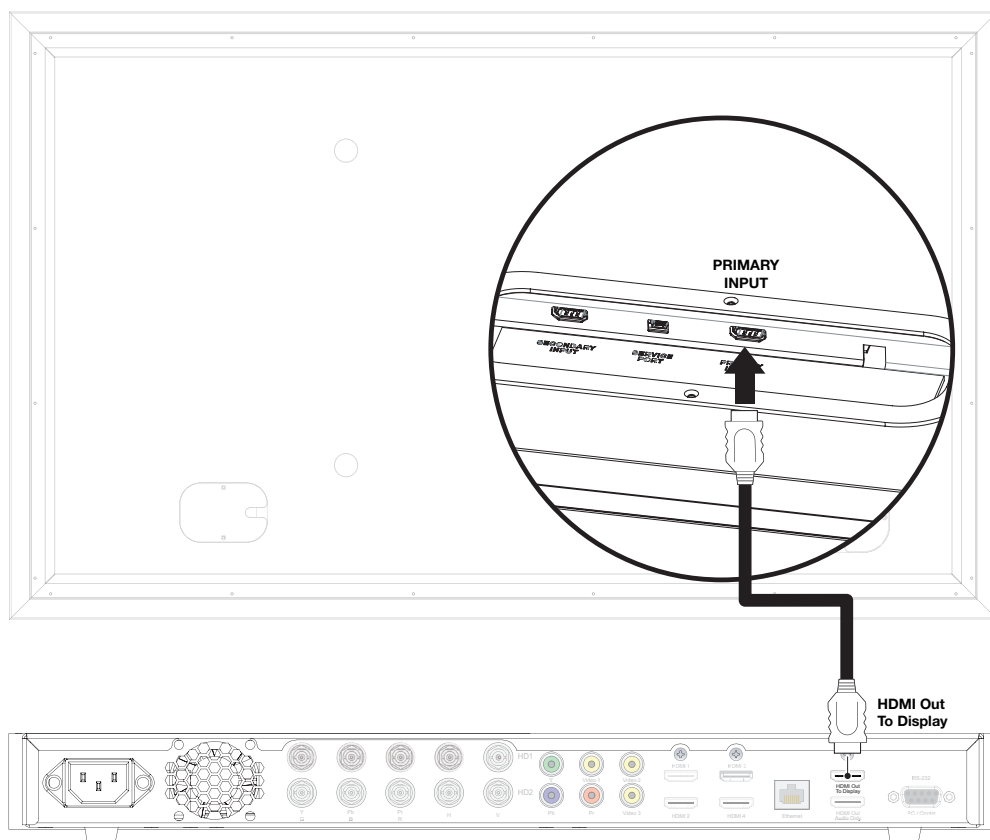
### 3.4 Connections to the V-50HD/V-63HD and DHD Controller

#### ◀ Connecting the DHD Controller to the V-50HD/V-63HD



#### Caution

**Use an HDMI cable for this connection.** A DVI cable with DVI-to-HDMI adapters will not work.



**Figure 3-2. Connecting the V-50HD/V-63HD to the DHD Controller**

## Connecting Source Components to the DHD Controller

Connect your video sources to the DHD Controller as shown and described in the sections that follow.

**HDMI Source Connections:** See Figure 3-3.



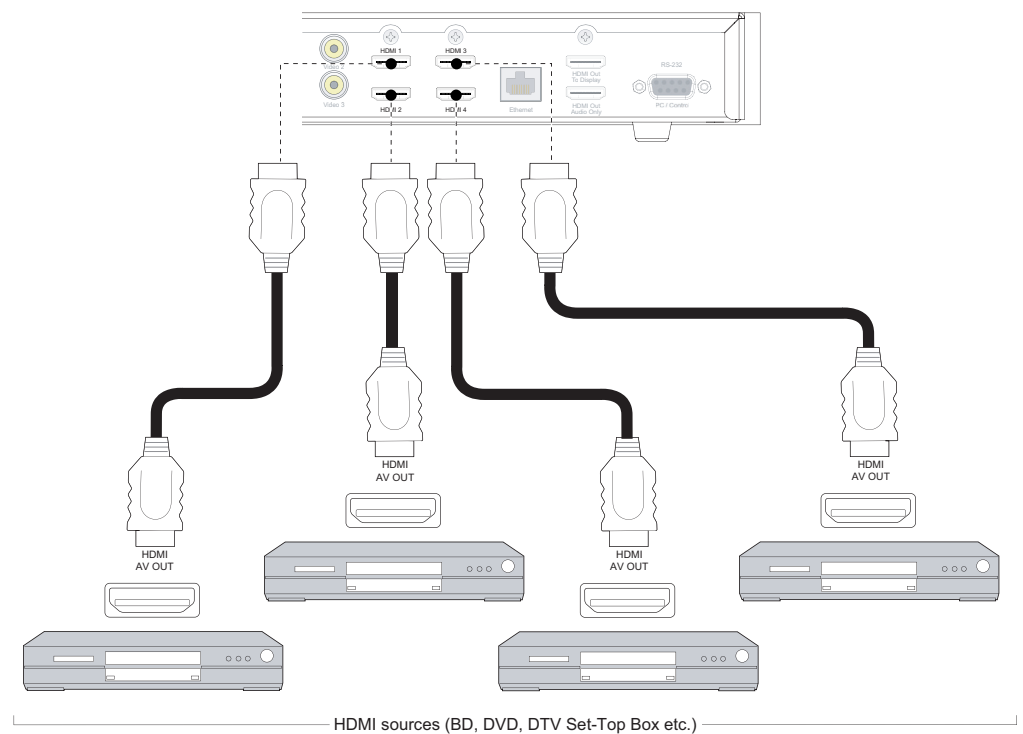
### Tip

Use the HDMI inputs whenever possible. Not only does this ensure the best possible picture quality, it provides a communication channel for CEC command messages between the display and source component (if both support CEC).



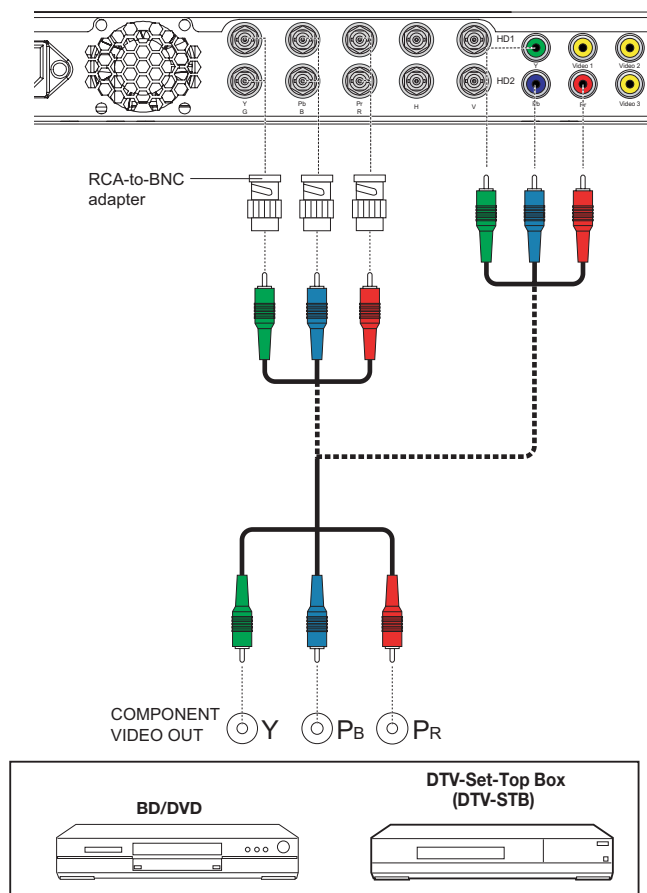
### Note

You can also connect computers with DVI output to these inputs. Refer to **Supported Timings** on page 75 for a list of compatible input signals.



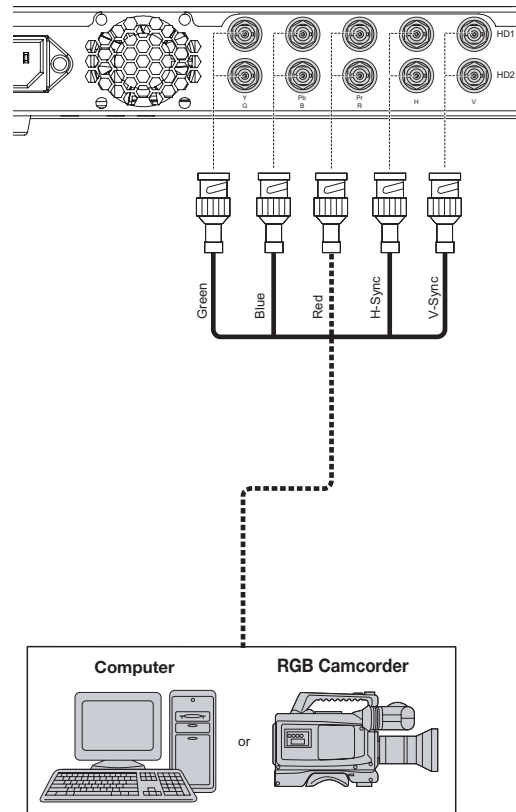
**Figure 3-3. HDMI Source Connections**

**Component Video Source Connections:** Connect your component video sources to the HD1, HD2 and/or Component/SCART inputs as shown in Figure 3-4.



**Figure 3-4. Component Video Source Connections**

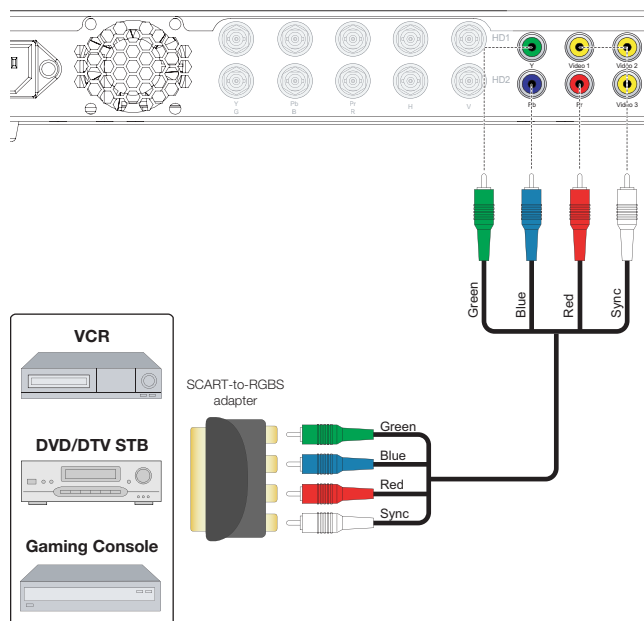
**RGBHV Source Connections:** Connect personal computers and/or other RGB sources to the HD1 and/or HD2 inputs as shown in Figure 3-5.



**Figure 3-5. RGBHV Source Connections**

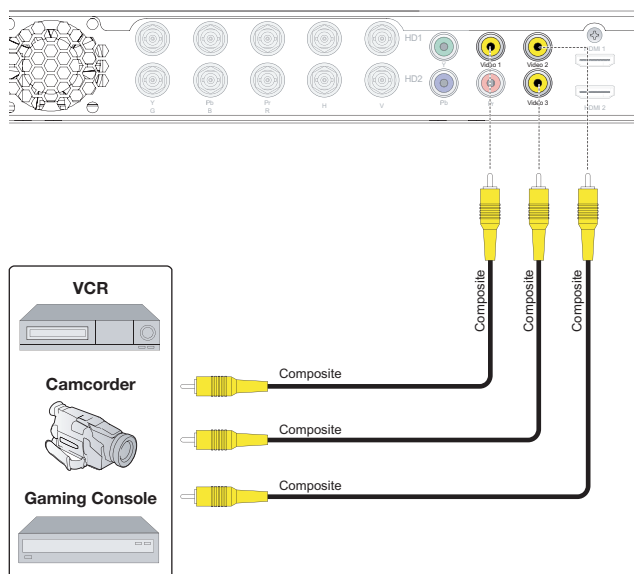


**SCART RGBS Source Connections:** Connect the green, blue and red outputs from your SCART source to the Component/SCART input on the DHD Controller. Connect the sync output from your SCART source to the **Video 1** input on the DHD Controller. See Figure 3-6.



**Figure 3-6. SCART RGBS Source Connection**

**Composite Source Connections:** See Figure 3-7.



**Figure 3-7. Composite Video Source Connections**

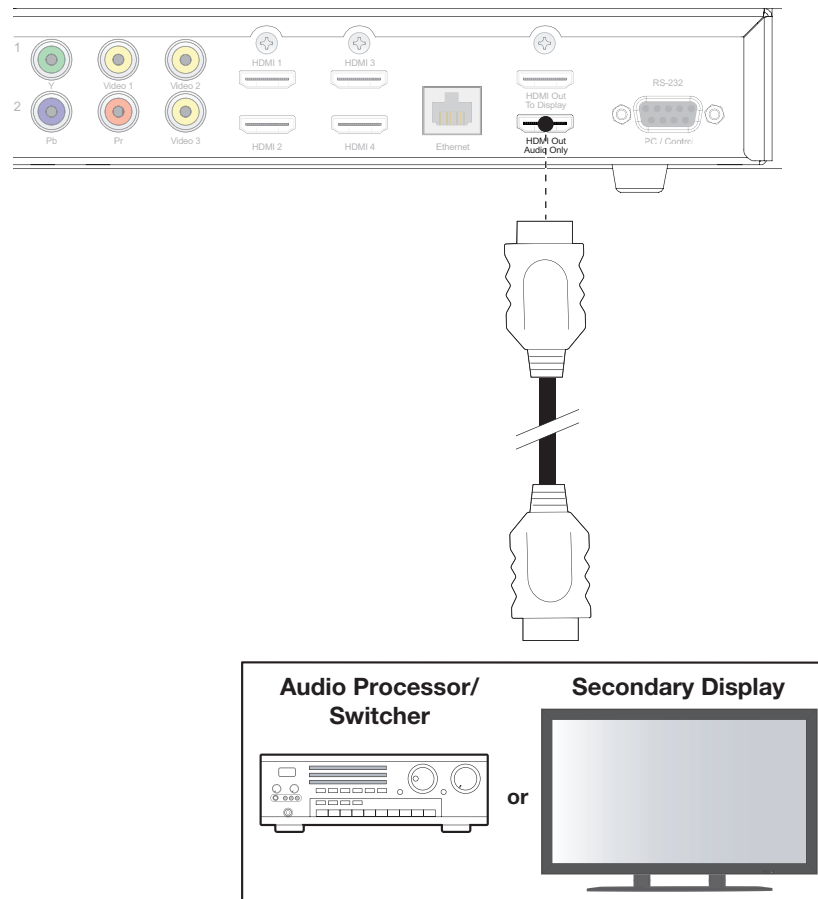
**Connecting an Audio Processor or Secondary Display Device to the DHD Controller (Optional)**

The DHD Controller provides a second HDMI output (labeled **HDMI Out (Audio Only)**) for connection to an audio receiver/switching system or secondary display device for monitoring purposes. See Figure 3-8.



**Note**

*The DHD Controller does not transmit HDMI CEC control messages from the "HDMI Audio Out" connector. For more information about CEC, refer to **Using HDMI CEC Messages** on page 68.*

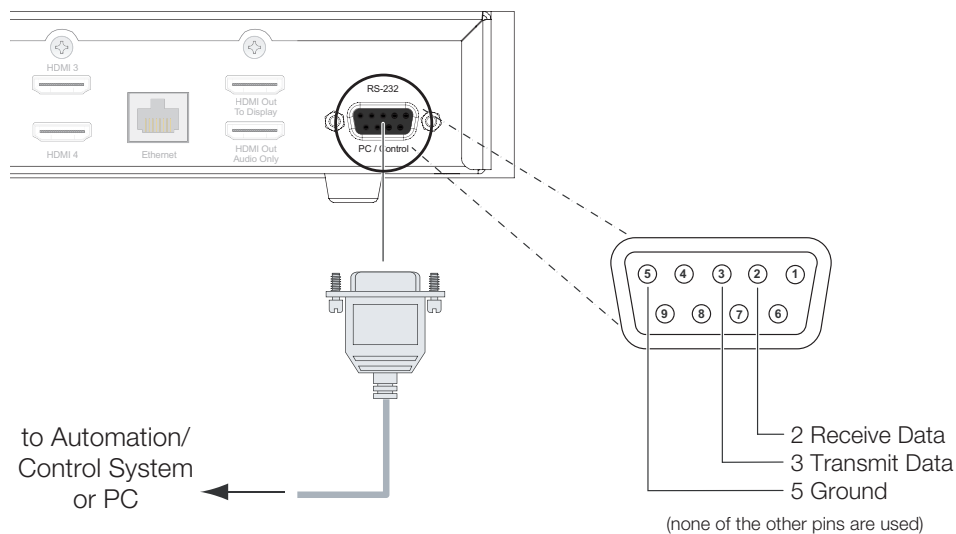


**Figure 3-8. Audio Processor Connection to DHD Controller**

Use a straight-through, 9-pin RS-232 cable to connect a PC or control/automation system (if present) to the RS-232 port on the DHD Controller; see Figure 3-9.

### ◀ **RS-232 Controller Connection**

For more information about using this connection, refer to **External Control** on page 59.

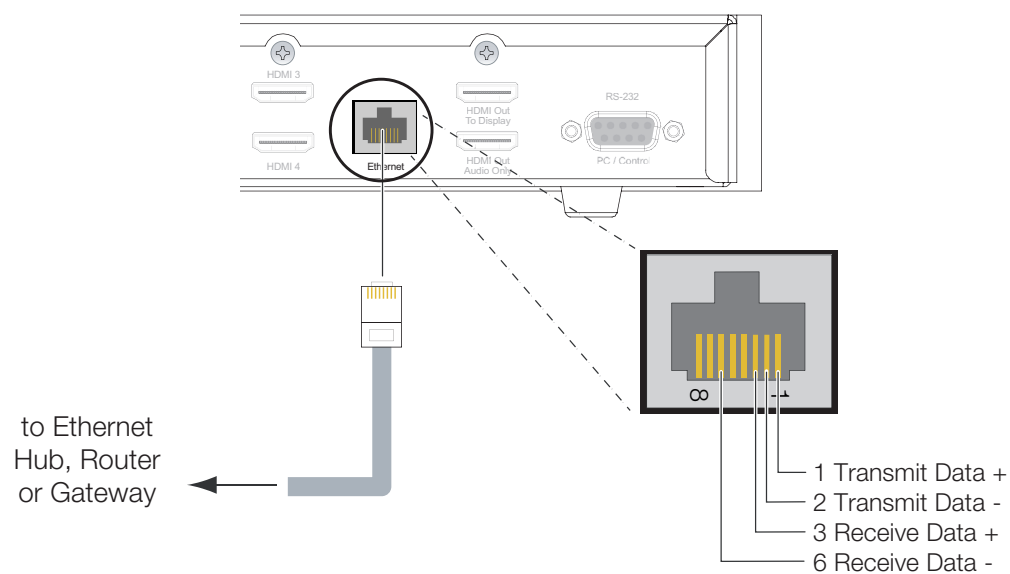


**Figure 3-9. RS-232 Control System Connection**

Use a standard, Category 5 network cable with an RJ-45 plug to connect a network hub, router or gateway to the Ethernet port on the Primary DHD Controller; see Figure 3-10.

### ◀ **Ethernet Network Connection**

For more information about configuring and using this connection, refer to **Network** on page 48.



**Figure 3-10. Ethernet Network Connection to Primary DHD Controller**

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**Connecting to AC Power** ➤

The V-50HD/V-63HD ships with two (2), AC power cords: one for the DHD Controller and one for the display.

1. Plug the female end of one of the power cords into the AC receptacle on the rear of the V-50HD/V-63HD (AC 100V ~ 240V); see Figure 2-3.
2. Connect the other end to your AC power source.
3. Re-attach the AC input cover plate, routing the power cord through the slot on the plate.
4. Connect the DHD Controller to a nearby AC outlet using the other AC power cord.

---

**3.5**  
**Turning on the Power**

1. Power up your source components.
2. Press the **ON** button on the remote control to turn on the system. The front-panel status indicator on the DHD Controller flashes blue to indicate that it is powering up.
3. When the display is ready for use, the front-panel status indicator on the DHD Controller lights solid blue.

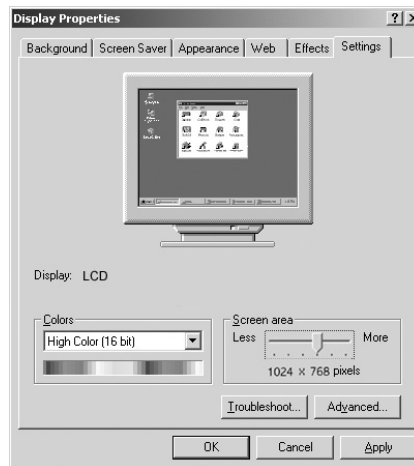
## 4. Operation

To maximize image quality when using the V-50HD/V-63HD with a personal computer, you may need to adjust the display properties of your computer's video card. To do this on a Microsoft® Windows®-based PC:

1. Choose Settings from the Windows Start Menu and click on "Control Panel."



2. Double click on the **Display** icon.
3. Click the **Settings** tab on the display dialog box.
4. Set the **Screen area** to 1024x768 pixels.



5. Click the **Advanced** button and click the **Monitor** tab on the dialog box. Set the **Refresh Frequency** to 60Hz and click **OK**.



**Note**

1. The native resolution of the V-50HD/V-63HD is 1920 x 1080. Other horizontal or vertical resolutions may be scaled upward or downward to fit the display.
2. With most computers, you can get the best picture at 1024 x 768 @ 60Hz.



**WARNING**

To prevent image retention (burn) on your display, **ALWAYS** use a screen saver and set it to the shortest possible time.

To display the Main Menu, press the **MENU** button on the remote control or DHD Controller front panel (Figure 2-4).

To select a menu item, use the **▲** and **▼** buttons on the remote control or DHD Controller front panel to highlight it. Then, to confirm your selection, press **ENTER** on the remote control or DHD Controller front panel.

The V-50HD/V-63HD OSD menus are arranged hierarchically, as shown in Figure 4-1. Some menu options apply only to certain input signal types. For example, Phase and Tracking can only be adjusted for RGB, Component video or SCART signals.

## 4.2 Using the On-Screen Menus

Input Source	Composite 1	Information	Signal	(read-only)		
	Composite 2		System			
	Composite 3		Network			
	Component		Field Service			
	HD 1		Manufacturing			
	HD 2		Calibration	Display Color - Common Settings	Gain	-100, -99... <b>0</b> ... 99, 100 (Red, Green, Blue)
	SCART				Offset	
	HDMI 1				Gamma	Mode <b>(Simple / Advanced)</b>
	HDMI 2					Simple (1.8, 2.0, <b>2.2</b> , 2.35 or 2.5)
	HDMI 3				Color Temp	Advanced <b>(0</b> (2.2 gamma curve), 1, 2, 3 ... 20 (custom gamma tables))
HDMI 4	Simple (3200K, 5500K, <b>6500K</b> , 7500K or 9300K)					
Aspect Ratio	16:9	Display Color - Panel Settings		Panel Brightness	0, 1, 2, 3 ... <b>100</b>	
	4:3			Power Mode	<b>High</b> / Normal / Eco	
	Letterbox	Input Image		Brightness	-50, -49 ... <b>0</b> ... 49, 50	
	VirtualWide			Contrast		
	Cinema			Color		
	Virtual Cinema			Tint		
Screen	Native	Input Color		Sharpness	-32, -31... <b>0</b> ... 31, 32 (HD 1, HD 2 and Component inputs only)	
	Screen 1 / Screen 2			Gain		
Picture	Brightness			Offset		<b>0</b> , 1, 2 ... 7 (Composite inputs only)
	Contrast			Chroma Delay		
	Color	Noise Filter		<b>0</b> , 1, 2 ... 63		
	Tint	Save ISF Night		Back / Confirm		
	Sharpness	Save ISF Day				
	Noise Filter					
Input Position	Left/Right	Calibration	Copy/Paste	Memory Preset	Copy Settings	
	Up/Down			Paste Settings		
	Width		Aspect Ratio	Copy Settings	Copy Settings	
	Height			Paste Settings	Paste Settings	
	Overscan		Output Shift	Left/Right	-50, -49 ... <b>0</b> ... 49, 50	
	Overscan Mode (Zoom/Crop)			Up/Down		
	Phase (RGB/Component/SCART signals only)			Width	-50, -49, 48 ... <b>0</b>	
Tracking (RGB/Component/SCART signals only)	Height					
Memory Presets	Recall ISF Night or ISF Day		Image Alignment	Corner Alignment	Top Left / Top Right / Bottom Left / Bottom Right	
	Recall/Save Custom 1 or Custom 2			Midpoint Alignment	Center / Top Middle / Left Middle / Right Middle / Bottom Middle	
	Reset Custom 1 and Custom 2 to Factory Default		Splash Configure	Owner Name		
	Sleep Timer			ISF Calibrated		
ISF Other						
	Splash Timer	5, 6, 7 ... <b>15</b> ... 59, 60				
		Splash Enable	On/Off			
		OSD Position	Hor. / Ver.	<b>0</b> , 1, 2 ... 100		

**Note:** Default settings appear in **bold type**.

**Figure 4-1. V-50HD/V-63HD OSD Menu Structure**

<b>Service</b>	Test Video	Color Bars 1	
		Color Bars 2	
		Focus	
		Grey Bars	
	Input Names	Rename/Restore	
	Display Device - Configure	Picture Orientation	Auto, <b>Floor Front</b> , Ceiling Front, Floor Rear or Ceiling Rear
		Diagnostics	White, Red, Green, Blue, Yellow, Cyan, Magenta
	Network	IP Configuration	DHCP ( <b>On</b> / Off), IP Address, Subnet Mask, Default Gateway, Communication Test
		Auto Firmware Upgrade	Auto Check for New Firmware, Auto Perform Upgrade, Check for New Firmware
		E-Mail Notification	E-Mail Address, Error Notification, Error Notification to Runco, Periodic Service Notification, Customer Information, E-Mail Calibration Data
		Remote Network Control	<b>On</b> / Off
	Color Space	<b>Auto</b> , REC601, REC709, RGB-PC or RGB-Video	(Not available on Composite 1, Composite 2 or Composite 3 inputs)
	Miscellaneous	Language	<b>English</b> , Français, Deutsch, Italiano, Español, Svenska, 简体中文 (Simplified Chinese), 繁體中文 (Traditional Chinese), Português, Русский (Russian), 日本語 (Japanese) or 한국어 (Korean)
		OSD Timer	0 (no timeout) or 5, 6, 7 ... <b>15</b> ... 60 sec.
		OSD Messages	On / Off
		Blank Screen Color	Red/Green/Blue = <b>0</b> , 1, 2, 3 ... 255
		Sidebar Color	
		Film Mode (SD sources only)	On / Off
		CUE (Chroma Upsampling Error)	On / Off
		Remote Code	00, 01, 02 ... <b>17</b> ... 31
	Sync Threshold	0, 1, 2 ... 15	(HD 1, HD 2 and Component inputs only)
	HDMI	HDMI EDID Extension	<b>On</b> / Off (per HDMI input)
		Audio Format	Combined / HDMI Out (To Display) / <b>HDMI Out (Audio Only)</b>
		CEC	<b>On</b> / Off
		HPD Toggle Rejection	On / <b>Off</b>
	Front Panel Brightness	Logo LED	0 (off), 1, 2 ... <b>31</b>
		Standby LED	<b>On</b> / Off
	Auto Power Off	Enable	On / <b>Off</b>
		Hours	1, 2, 3, 4, ... <b>8</b> ... 23, 24
	Standby Mode	<b>Low Power</b> / Fast Startup	
	System Reset		

Figure 4-1. V-50HD/V-63HD OSD Menu Structure (continued)



The Main Menu is the starting point for accessing all DHD Controller functions.  
(You must enter a passcode to access the Calibration and Service menus.)

### ◀ Main Menu

Runco Video	
Input Source	
Aspect Ratio	
Screen	
Picture	
Input Position	
Memory Presets	
Sleep Timer	
Information	
Calibration	
Service	

From the Main Menu, select Input Source to choose a video signal source.

The active source is indicated by an arrow (➔) to its left; in this example, Composite is the active source.

### ◀ Input Source

Input Source	
➔ Composite 1	
Composite 2	
Composite 3	
Component	
HD 1	
HD 2	
SCART	
HDMI 1	
HDMI 2	
HDMI 3	
HDMI 4	

To change the aspect ratio (size and shape) of the projected image, select Aspect Ratio from the Main Menu and press **ENTER**. Select the appropriate aspect ratio for your screen size and the type of program material being viewed; refer to Table 4-1.

The currently-selected aspect ratio is indicated by a "☒" to its left; in this example, 16:9 is selected.

Note that some aspect ratios are unavailable and/or not useful with certain types of source material. The optimal setting depends on a number of factors, such as:

- The aspect ratio of the source material, as broadcast or encoded on the playback medium.
- The "display type" (16:9 or 4:3) and output resolution settings at the source component. Most modern DVD/BD players and set-top boxes have such controls.
- Viewer preference (original aspect ratio with "black bars," or a full-screen presentation with some distortion or cropping).

### ◀ Aspect Ratio

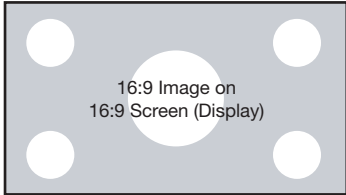
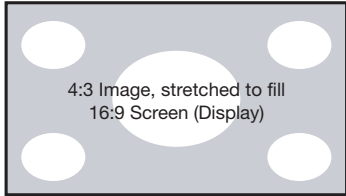
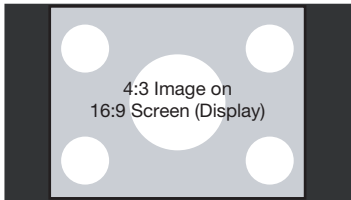
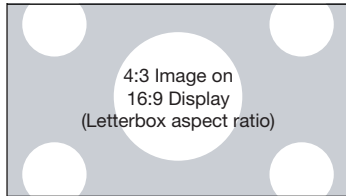
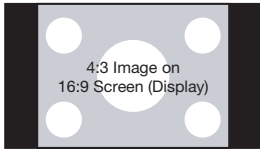
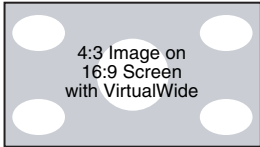
Aspect Ratio	
☒ 16:9	
<input type="checkbox"/> 4:3	
<input type="checkbox"/> Letterbox	
<input type="checkbox"/> VirtualWide	
<input type="checkbox"/> Cinema	
<input type="checkbox"/> Virtual Cinema	
<input type="checkbox"/> Native	



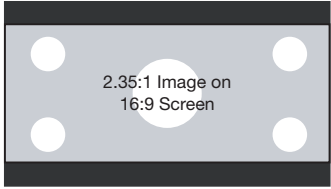
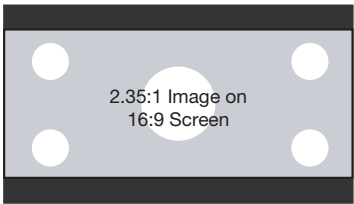
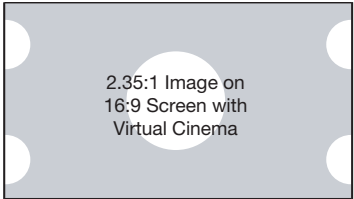

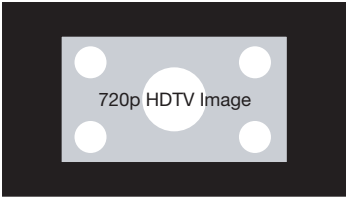
#### Note

*The aspect ratio selection is automatically saved for each input and resolution.*

**Table 4-1. Aspect Ratio Settings**

Aspect Ratio	Remote Control Key	Description	
16:9	16:9	 <p>16:9 Image on 16:9 Screen (Display)</p>  <p>4:3 Image, stretched to fill 16:9 Screen (Display)</p>	<p>Select 16:9 to view 16:9 DVDs and HDTV programs in their native aspect ratio.</p> <p>4:3 images are stretched horizontally to fit a 16:9 screen.</p>
4:3	4:3	 <p>4:3 Image on 16:9 Screen (Display)</p>	<p>4:3 scales the input signal to fit in the center of the 16:9 screen. 4:3 is the aspect ratio used by older computer monitors, standard television programming and most VHS video cassettes.</p>
Letterbox	LET BOX	 <p>4:3 Image on 16:9 Display (Letterbox aspect ratio)</p>	<p>Letterbox mode scales (zooms in on) a 4:3 image linearly (by the same amount on all sides) to fill a 16:9 display. Use Letterbox for viewing LaserDisc movies or “full-screen” DVDs on a 16:9 screen.</p>
VirtualWide	V-WIDE	 <p>4:3 Image on 16:9 Screen (Display)</p>  <p>4:3 Image on 16:9 Screen with VirtualWide</p>	<p>VirtualWide scales a 4:3 image NON-linearly (more on the sides than in the center) to fit a 16:9 screen.</p>

**Table 4-1. Aspect Ratio Settings (continued)**

Aspect Ratio	Remote Control Key	Description	
Cinema	CINEMA	 <p>2.35:1 Image on 16:9 Screen</p>	Select Cinema to view 2.35:1 source material on a 16:9 screen. The upper and lower portions of the screen are masked, but the geometry of the active image area is not changed.
Virtual Cinema	V-CINE	 <p>2.35:1 Image on 16:9 Screen</p>	A 2.35:1 image is stretched anamorphically in both directions to fill a 16:9 display area.
		 <p>2.35:1 Image on 16:9 Screen with Virtual Cinema</p>	The 2.35:1 image is cropped on all sides.
Native	NATIVE	 <p>1080i HDTV Image</p>	Select Native to display the source signal in its native resolution, centered in the display area with no re-sizing or overscan.
		 <p>720p HDTV Image</p>	<p>This means, for example, that 720p HDTV programs will display with unused pixels on all sides: 320 on the left and right sides and 180 above and below.</p> <p>With SDTV and EDTV sources, the DHD Controller scales the image horizontally to achieve a 16:9 aspect ratio.</p>

**Screen** ➤

Screen
Screen 1
Screen 2

The Screen Menu allows you to recall multiple sets of stored values for certain controls (Output Shift and Image Alignment, to name two) that are saved for each aspect ratio. Such settings are also saved “per screen.” To recall the Output Shift and Image Alignment settings associated with “Screen 1” or “Screen 2,” make that selection here.

**Picture** ➤

Picture
Brightness
Contrast
Color
Tint
Sharpness
Noise Filter

Use the controls in the Picture Menu to calibrate each DHD Controller input to achieve optimum picture quality.

The DHD Controller has been designed to incorporate setup and calibration standards established by the Imaging Science Foundation (ISF). The ISF has developed carefully crafted, industry-recognized standards for optimal video performance and has implemented a training program for technicians and installers to use these standards to obtain optimal picture quality from Runco video display devices. Accordingly, Runco recommends that setup and calibration be performed by an ISF certified installation technician.

All signal types require separate processing. Therefore, you need to calibrate each DHD Controller input separately.

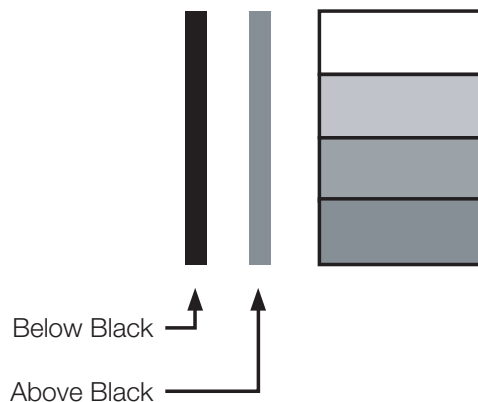
**Note**

*When you change a picture quality setting, save the change to a preset afterwards. Otherwise, the change will be lost when a different input is selected. (Picture quality settings are saved for each input and display mode separately.) For information about saving settings, refer to **Memory Presets** on page 38.*

Although it may be possible to obtain satisfactory picture quality using the naked eye and regular program material, Runco recommends using an external test pattern source (Ovation Multimedia, Digital Video Essentials or AVIA test DVD or equivalent) for best results.

Connect your test pattern source to the input that you are calibrating and proceed as follows. **Perform the adjustments in the order listed here.**

**Brightness:** On your external test pattern source, select a PLUGE pattern. (PLUGE is an acronym for “Picture Line-Up Generation Equipment.”) Figure 4-2 shows a typical PLUGE pattern.



**Figure 4-2. Typical PLUGE Pattern for Adjusting Brightness**

PLUGE patterns vary but generally consist of some combination of black, white and gray areas against a black background. The example above includes two vertical bars and four shaded boxes.

Select Brightness from the Picture menu and press **ENTER**. Adjust the brightness so that:

- The darkest black bars disappear into the background.
- The dark gray areas are barely visible.
- The lighter gray areas are clearly visible.
- The white areas are a comfortable level of true white.
- The image contains only black, gray and white (no color).

**Contrast:** On your external test pattern source, select a stepped, gray-bar pattern like the one shown in Figure 4-3.



**Figure 4-3. Typical Gray Bar Pattern for Adjusting Contrast**

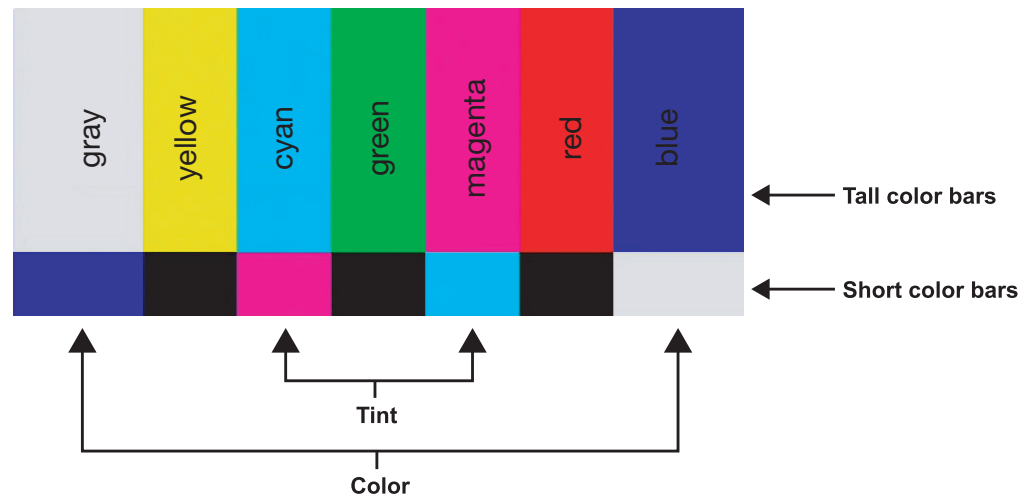
Select Contrast and press **ENTER**. Adjust the contrast to a point just below which the white rectangle starts to increase in size.



**Note**

*Brightness and contrast controls are interactive. A change to one may require a subtle change to the other in order to achieve the optimum setting.*

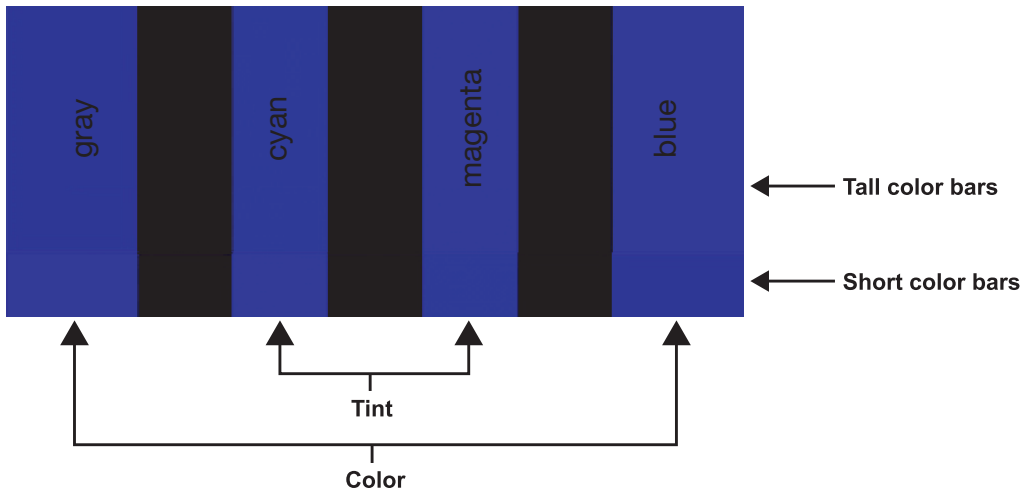
**Color Saturation:** On your external test pattern source, select a color bar pattern like the one shown in Figure 4-4.



**Figure 4-4. Typical Color Bar Pattern for Adjusting Color Saturation and Tint**

1. Press the **MENU** button on the remote control or DHD Controller front panel.
2. Select Service from the Main Menu and press **ENTER**.
3. Enter the Service menu passcode.
4. Select Display Device from the Service menu and press **ENTER**.
5. Press **ENTER** again to select Configure.
6. Select Diagnostics and press **ENTER**.
7. Select Blue from the Diagnostics menu, then press **ENTER** to display only the blue color channel.
8. Press **EXIT** (or **MENU**) repeatedly to return to the Main Menu.
9. Select Picture from the Main Menu and press **ENTER**.
10. Select Color from the Picture menu and press **ENTER**.

11. Adjust the color saturation level until the outermost (gray and blue) color bars appear to be a single shade of blue:



**Tint:** Tint or “hue” is essentially the ratio of red to green in the color portion of the image. When tint is decreased, the image appears redder; when it is increased the image appears greener.

To adjust the tint, enable “blue only” display mode in the Diagnostics menu, as you would for adjusting color saturation (refer to the previous section, **Color Saturation**).

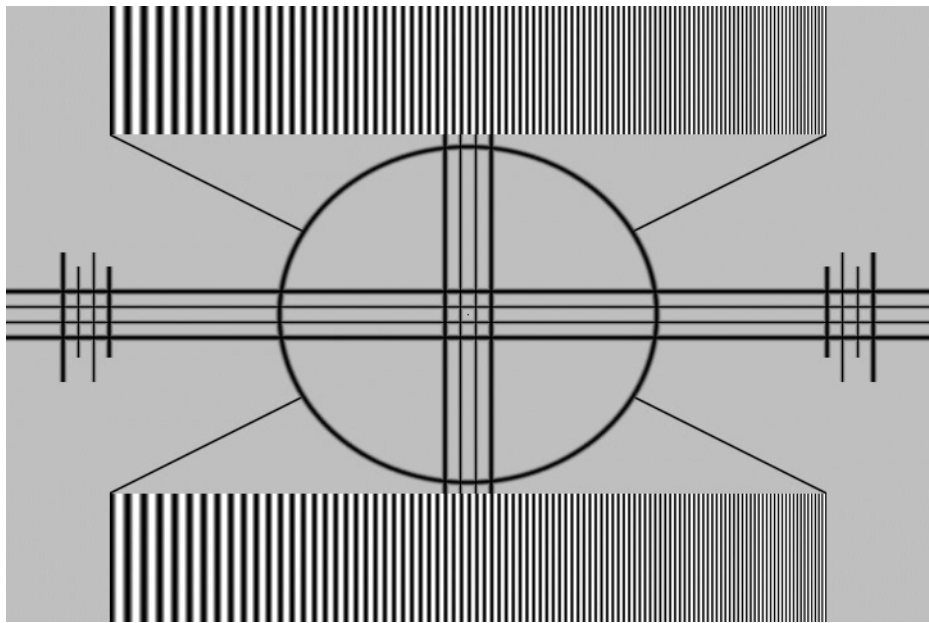
Select Tint from the Picture menu and press **ENTER**. Adjust the tint level until the cyan and magenta color bars (on either side of the green bar) appear to be a single shade of blue.



### Note

*Like the brightness and contrast controls, the color and tint controls are interactive. A change to one may require a subtle change to the other in order to achieve the optimum setting.*

**Sharpness:** “Sharpness” is the amount of high-frequency detail in the image. To adjust sharpness, select Sharpness from the Picture menu and press **ENTER**. On your external test pattern source, select a pattern like the one shown in Figure 4-5. Adjust as needed, looking for white edges around the transitions from black to gray and differently-sized lines in the “sweep” patterns at the top and bottom. Lower the sharpness setting to eliminate them.



**Figure 4-5. Typical Test Pattern for Adjusting Sharpness**

**Noise Filter:** To apply noise filtering to the input signal, select Noise Filter from the Picture menu. The Noise Filter is useful for clearing up noisy images from 480i video sources.

Use the left- or right-arrow buttons to select the desired amount of noise reduction, keeping in mind that higher settings (which reduce high frequencies) may also “soften” the image.

**Input Position** ➤

Use the controls in the Input Position Menu to fine-tune the aspect ratio and image position for the current source.

Input Position
Left/Right
Up/Down
Width
Height
Overscan
Overscan Mode
Phase
Tracking



**Note**

*The input position settings are automatically saved for each input and resolution.*

**Left/Right:** Select Left/Right from the Input Position menu to shift the projected image horizontally. Press ➤ to shift the image to the right; press ◀ to shift it to the left.

**Up/Down:** Select Up/Down from the Input Position menu to shift the projected image vertically. Press ➤ to shift the image upward; press ◀ to shift it downward.

**Width:** Select Width from the Input Position menu to change the projected image width. Press ➤ to increase the width; press ◀ to decrease it.



**Height:** Select Height from the Input Position menu to change the projected image height. Press ► to increase the height; press ◀ to decrease it.

**Overscan/Overscan Mode:** Overscan pushes the outside edge of the active picture area of the video signal out beyond the edge of the display area.

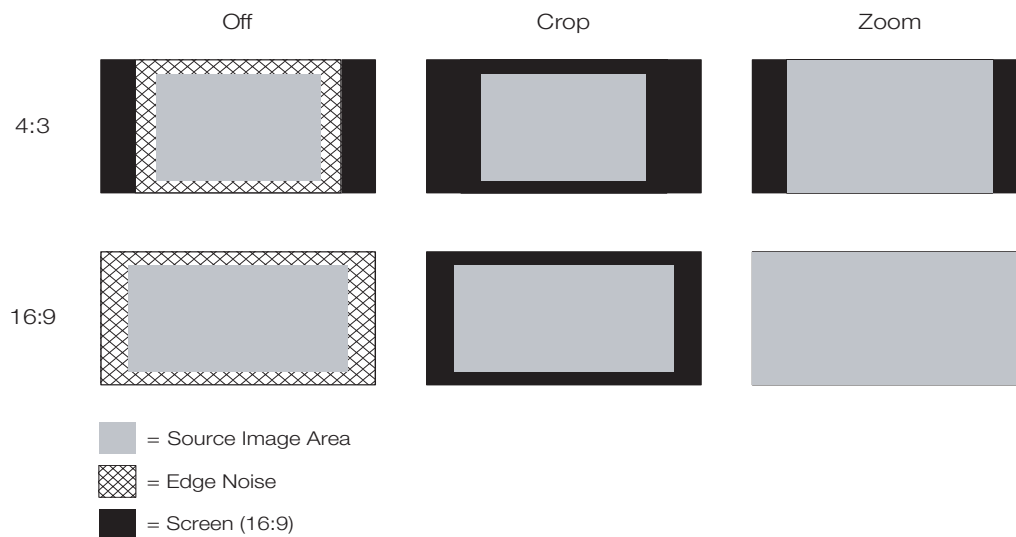
Some television programs are produced based on the assumption that older television sets may not display the outer edges of the broadcast picture area. Overscan effectively trims away these inactive, outer edges and enlarges the remaining portion of the image to fill the display area.

For HDTV, DVDs and other video sources, Overscan is generally not necessary or desirable.

This control defines the amount of overscan applied to the image. The range is from 0 to 20. There are two overscan modes:

- In **Crop** mode, each increment adds a mask at the top, bottom, left and right edges of the source image equal to 0.5% of the displayed horizontal resolution (1% total). A setting of 10, for example, crops the image 5% on all sides or 10% total.
- In **Zoom** mode, each increment adds a factor to the scaling of the source image so that the vertical and horizontal resolutions are 100% plus 1% increments of the size determined by the aspect ratio function. A setting of 10, for example, zooms in on the image 5% on all sides or 10% total.

Figure 4-6 illustrates the effect of each overscan mode setting.



**Figure 4-6. Overscan Modes**

**Phase (RGB, Component or SCART sources):** This control adjusts the phase of the pixel sampling clock relative to the incoming signal. Adjust the phase when an RGB, Component or SCART image still shows shimmer or “noise” after Tracking has been optimized.



**Tip**

*Adjust the Phase after adjusting Tracking (see below).*

For best results, use a good test pattern such as a smooth gray consisting of a clear pattern of black and white pixels, or a similar “half on, half off” graphic image. Adjust the slider until the image stabilizes and each pixel is clearly defined. You may notice that you can stabilize the image at more than one point. Use either setting in such cases.

**Tracking (RGB, Component or SCART sources):** Tracking determines the frequency of the pixel sampling clock, indicated by the number of incoming pixels per line, so that all pixels generated by a particular source are sampled.

Steady flickering or several soft vertical stripes or bands across the entire image indicates poor pixel tracking. Proper pixel tracking helps ensure that the image quality is consistent across the screen, that aspect ratio is maintained and that pixel phase (see above) can be optimized.

**Memory Presets ➤**

Memory Presets			
➔	ISF Night		
	ISF Day		
	Custom 1	Save	Reset
	Custom 2	Save	Reset

For each input, the DHD Controller lets you save image quality settings as presets that you can recall at a later time. You can create up to four presets per input and display mode (resolution and frame rate).

The DHD Controller stores the following display modes in each memory preset:

- 480i
- 480p
- 576i
- 576p
- 720p/24 Hz
- 720p/25 Hz
- 720p/30 Hz
- 720p/50 Hz
- 720p/60 Hz
- 1080i/50 Hz
- 1080i/50 Hz (Australia)
- 1080i/60 Hz
- 1080p/24 Hz
- 1080p/25 Hz
- 1080p/30 Hz
- 1080p/50 Hz
- 1080p/60 Hz

Use the Memory Presets menu to recall saved image presets, or to save image settings in the “Custom 1” or “Custom 2” memory location. The currently-selected preset is indicated by a “➔” to its left; in the example shown here, ISF Night is selected.

You should save changes to any of the following settings to a preset; otherwise they will be lost when a new input source or resolution is selected:

- Brightness
- Contrast
- Color saturation
- Tint
- Sharpness
- Gamma
- Color temperature and white balance

To select a memory preset, press ▲ or ▼ to highlight it and press **ENTER**.

To save the settings for the current input and display mode to the Custom 1 or Custom 2 memory preset, select it, press ◀ or ▶ to highlight Save and press **ENTER**.



**Note**

*To save the settings for the current input and display mode to the ISF Night or ISF Day memory preset, select Save ISF Night or Save ISF Day from the Calibration menu (refer to **Save ISF Night/Save ISF Day** on page 44).*

To reset the Custom 1 or Custom 2 memory preset to its factory-default state, select it, press ◀ or ▶ to highlight Reset and press **ENTER**.

Select Sleep Timer from the Main Menu to turn off the V-50HD/V-63HD after a specified interval. Press ▲ or ▼ to select Off, 30 Minutes, 60 Minutes, 90 Minutes, 2 Hours or 4 Hours. Then, press **ENTER**.

◀ **Sleep Timer**

Sleep Timer	
→	Off
	30 Minutes
	60 Minutes
	90 Minutes
	2 Hours
	4 Hours

**Information** ➤

Information
Signal
System
Network
Field Service
Manufacturing

**Signal / System:** Select Information from the Main Menu, then choose either Signal or System to display information about the current input signal (resolution, frequency, type et cetera) and installed firmware versions, as well as other information that uniquely identifies your DHD Controller and display device.

Should you ever need to contact Runco Technical Support, this information will help them answer your questions or resolve product performance issues.

Signal	
Input Source	HDMI 1
Signal Format	1080p/60
Input Resolution	1920x1080
Vertical Freq	59.94 Hz
Horizontal Freq	67.500 kHz
Pixel Clock	148.500 MHz
Color Space	REC709
Sync Type	Separate
Memory Preset	ISF Night

System	
Model	DHD-LS
Display Name	V-50HD/V-63HD
Output Resolution	1920x1080
Serial Number	00000000
Boot Version	4.0
Firmware Version	4.0
Micro Version	4.0

Network	
MAC Address	1A:2B:3C:4D:5E:6F
IP Address	192.168.0.150
Subnet Mask	255.255.0.0
Default Gateway	192.168.1.1
DHCP	Enabled
Network Status	Connected

**Network:** Select Information from the Main Menu, then choose Network to display information about the Ethernet network connection.

To enable network communication via Ethernet, refer to **IP Configuration** on page 48.

**Field Service / Manufacturing:** The Field Service and Manufacturing menus are password-protected and intended for use only by Runco service personnel and factory technicians.

Use the Calibration menu to perform advanced picture quality adjustments. **This menu should be used by ISF-certified technicians only.**



**Note**

*You must enter a passcode to access the Calibration menu.*

To recall the ISF Night or ISF Day settings, select “ISF Night” or “ISF Day” from the Memory Presets menu (see page 38) or use the corresponding remote control buttons.

**Display Color - Common Settings:** Use the Display Color - Common Settings menu to adjust the color balance at the DHD Controller output. These settings are saved independently for each input and display mode.

- **Gain:** Use the Gain controls to correct color imbalances in the bright areas of the image. A good way to do this is to use a test pattern consisting mostly of solid white areas, such as an 80 IRE “window” pattern. If the white areas contain traces of red (Pr), green (Y) or blue (Pr), decrease the Gain for that color.
- **Offset:** Use the Offset controls to correct color imbalances in the dark areas of the image. A good way to do this is to use a test pattern consisting mostly of dark gray areas, such as a 30 IRE “window” pattern. If the gray areas contain traces of red (Pr), green (Y) or blue (Pr), decrease the Offset for that color.
- **Gamma:** Select Gamma from the Display Color - Common Settings menu to choose a de-gamma curve. Used correctly, the Gamma control can improve contrast while maintaining good details for blacks and whites. If excess ambient light washes out the image and it becomes difficult or impossible to see details in dark areas, lower the gamma setting to compensate. This improves contrast while maintaining good details for blacks. Conversely, if the image is washed out and unnatural, with excessive detail in black areas, increase the setting.
- **Mode:** With the V-50HD/V-63HD, two Gamma adjustment modes are available: Simple or Advanced. The two modes are mutually exclusive; when you select the Simple mode, the Advanced selection in the Gamma menu is grayed out. Likewise, when you select Advanced, the Simple selection is grayed out.
- **Simple:** Use the Simple Gamma control to perform gamma correction at the display according to a simple power law gamma function. The value chosen here corresponds to the power variable in this equation:

$$\text{Output} = \text{Input}^{\text{Power}}$$

The DHD Controller applies this gamma curve to all three primary color channels (red, green and blue).

- **Advanced:** To select a custom gamma curve, select Mode from the Gamma menu and set it to Advanced. Then, select Advanced from the Gamma menu to select one of up to 20 pre-programmed gamma tables. Custom gamma tables provide the ability to perform complex, non-linear gamma correction on each primary color channel independently of the others.

◀ **Calibration**

Calibration
<b>ISF Settings</b>
Display Color
Input Image
Input Color
Save ISF Night
Save ISF Day
Copy/Paste
Output Shift
Image Alignment
Splash Configure
OSD Position

- **Color Temp:** Select Color Temp from the Display Color - Common Settings menu to adjust the color temperature. Color temperature establishes the “color of gray” by adjusting the 75% white point to various color points.

**What are “color points?”** A “color point” is an x/y coordinate pair that defines a color’s location on the standard CIE chromaticity graph, shown in Figure 4-7. (CIE stands for “Commission Internationale de l’Éclairage” (International Commission on Illumination), the organization responsible for color measurement and management standards.)

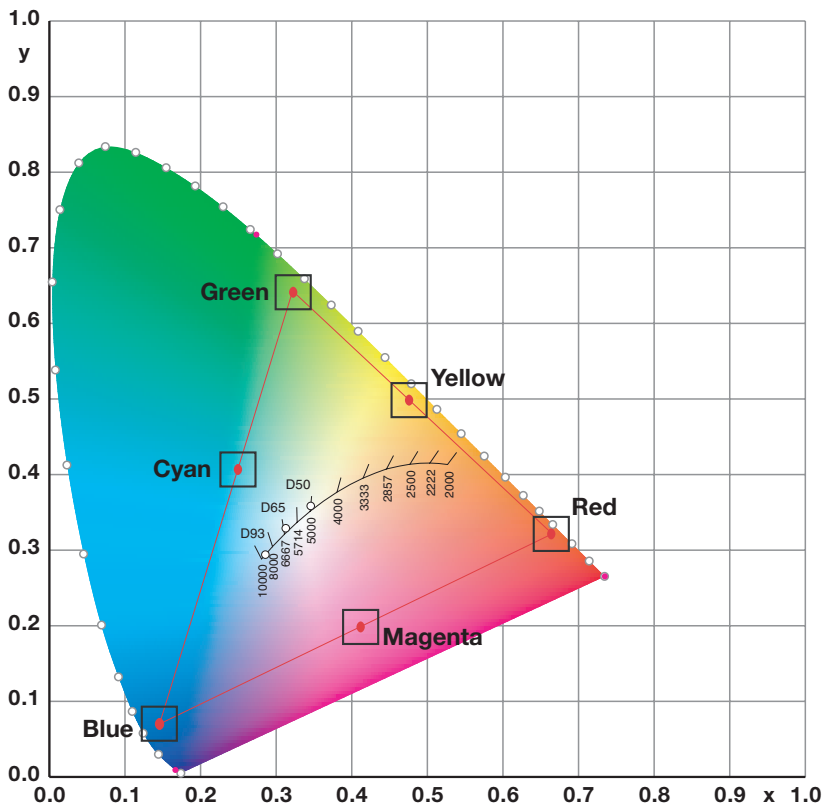


Figure 4-7. CIE 1931 Chromaticity Diagram

- **Simple:** Select Simple mode from the Color Temp menu to choose one of five color temperature presets: 3200K, 5500K, 6500K, 7500K and 9300K. The default setting, 6500K, is appropriate for most situations. Higher settings produce a “bluer” picture; lower ones impart a reddish hue to the image.

Table 4-2 lists the x- and y-coordinates for each color temperature preset in “Simple” mode.

Table 4-2. Color Temperature Presets and Associated Color Points

Color Temperature Preset	Associated x/y Values	
	x	y
3200K	0.423	0.404
5500K	0.332	0.348

**Table 4-2. Color Temperature Presets and Associated Color Points**

Color Temperature Preset	Associated x/y Values	
	x	y
6500K	0.313	0.329
7500K	0.299	0.315
9300K	0.284	0.298

**Display Color - Panel Settings:** These settings are also saved independently for each input and display mode.

- **Panel Brightness:** The Panel Brightness control changes the apparent brightness of the displayed image. Its effect is similar to that of a lamp intensity control on a projector. Use a higher setting for rooms with a lot of ambient light. Use a lower setting for more “theater-like” viewing conditions (little or no ambient light).

**Tip**

*To prolong the life of the display, set the Panel Brightness only as high as is necessary to produce the desired brightness.*

- **Power Mode:** Select Power Mode from the Display Color - Panel Settings menu to set the power consumption threshold for the panel: **High**, **Normal** or **Eco**. The default setting is **High**.

**Input Image:** The Input Image controls are functionally similar to those in the Picture menu (refer to page 32), but are accessible only by entering the Calibration menu passcode.

**Note**

*The Input Image settings establish the “zero point” for the Picture menu settings, whose values represent offsets from the Input Image settings. For example, if you set Brightness to 10 in this menu, setting Brightness to 10 in the Picture menu results in an actual setting value of 20 (10+10).*

**Input Color:** The Input Color controls are similar to those in the Display Color menu (see above), but adjust the color balance of the incoming signal. These settings are also saved independently for each input and display mode.

- **Gain/Offset (HD1, HD2 and Component/SCART inputs only):** These controls operate similarly to those in the **Display Color - Common Settings** menu (described on page 41), but affect the Y, Pb and Pr signal components rather than the red, green and blue channels.
- **Chroma Delay:** use the Chroma Delay control to correct a mis-aligned image from a composite video source. Chroma delay in an image causes color shifts to occur to the left of the vertical edge transitions, producing artificial shadows or a “halo” effect. If necessary, adjust this setting to eliminate them.
- **Noise Filter:** To apply noise filtering to the input signal, select Noise Filter from the Input Color menu. The Noise Filter is useful for clearing up noisy images from 480i video sources.

Use the left- or right-arrow buttons to select the desired amount of noise reduction, keeping in mind that higher settings (which reduce high frequencies) may also “soften” the image.

Copy/Paste	
Memory Preset	
Aspect Ratio	

Memory Preset	
Copy Settings	
Paste Settings	
Copied From:	
Input Source	HDMI 1
Signal Format	1080p/60
Memory Preset	ISF Night

**Save ISF Night/Save ISF Day:** Whenever you make a change to the ISF settings, you should always save it. Select Save ISF Night or Save ISF Day from the Calibration menu to do this.

**Copy/Paste - Memory Preset:** You can copy and paste settings from one memory preset to another. This gives you a convenient starting point for creating a new preset based on an existing one, to make the calibration process less time-consuming.

For example, you can use the Copy/Paste Memory Preset feature to:

- Apply settings from HDMI 1 to HDMI 2, or from HD1 to HD2.
- Calibrate an input for 720p source signals, then use those settings for 1080i sources.
- Duplicate ISF Night settings for a given source and signal format and save them in the Custom 1 memory preset.

To use this feature, select Copy/Paste from the Calibration menu, then select Memory Preset.

- **Memory Preset - Copy Settings:** Select Copy Settings from the Copy/Paste Memory Preset menu to place the settings for the current input source, signal format (resolution and frame rate) and memory preset onto a “clipboard,” which is a temporary memory location. When you do, the message “Settings Copied” briefly appears on-screen. The Copy/Paste menu then re-appears, indicating the source of the copied settings.

**Note**

*Copied settings are not retained after a power cycle.*

- **Memory Preset - Paste Settings:** To apply the settings on the clipboard to a different input source, signal format and/or memory preset, do **any or all** of the following:
  - Switch to another input (for example, from HD1 to HD2).
  - Change the output signal format at the source (for example, from 720p/60 to 1080i/60).
  - Switch to another Memory Preset (for example, from ISF Night to Custom 1).

Then, select Paste Settings from the Copy/Paste Memory Preset menu. ***If you want to keep these new settings, you must save them!*** (Refer to **Save ISF Night/Save ISF Day** on page 44 or **Memory Presets** on page 38.)

Copy/Paste	
Memory Preset	
Aspect Ratio	

Aspect Ratio	
Copy Settings	
Paste Settings	
Copied From:	
Aspect Ratio	16:9
Screen	Screen 1

**Copy/Paste - Aspect Ratio:** You can also copy and paste certain settings, such as those for Output Shift and Image Alignment (refer to page 45) from one aspect ratio or “screen” (refer to **Screen** on page 32) to another.

To do this, select Copy/Paste from the Calibration menu, then select Aspect Ratio.

- **Aspect Ratio - Copy Settings:** Select Copy Settings from the Copy/Paste Aspect Ratio menu to place the Output Shift and Image Alignment settings for the current aspect ratio onto a “clipboard,” which is a temporary memory location. When you do, the message “Settings Copied” briefly appears on-screen. The Copy/Paste menu then re-appears, indicating the source of the copied settings.

**Note**

*Copied settings are not retained after a power cycle.*



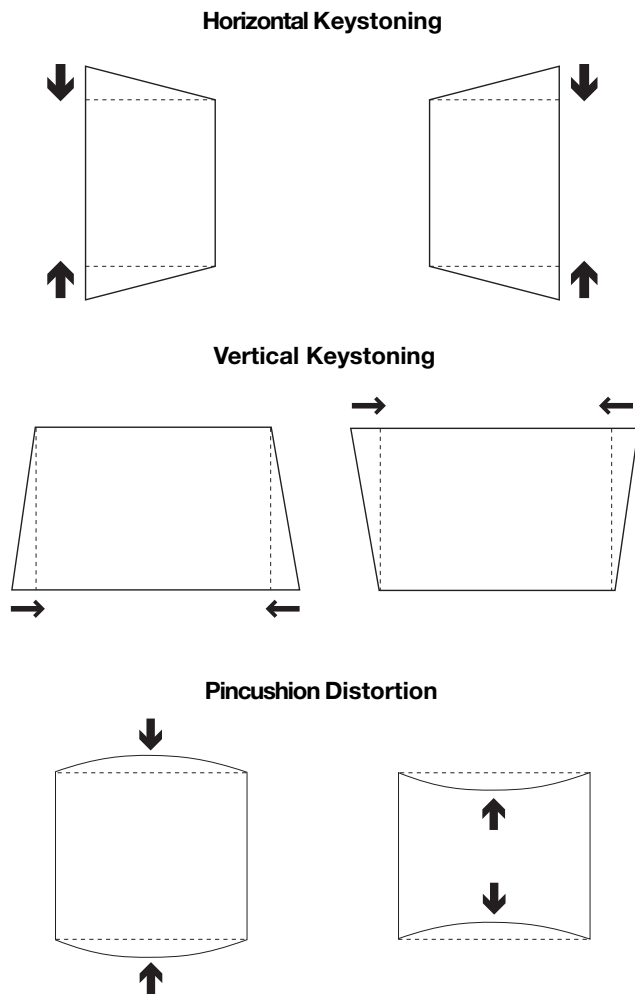
- **Aspect Ratio - Paste Settings:** To apply the Output Shift and Image Alignment settings on the clipboard to a different aspect ratio and/or screen, do **either** of the following:

- Switch to another aspect ratio (for example, from 16:9 to Cinema).
- Switch from Screen 1 to Screen 2 or vice versa.

Then, select Paste Settings from the Copy/Paste Aspect Ratio menu. The new settings are saved automatically.

**Output Shift:** The controls in the Output Shift menu are similar to those in the Input Position menu, except that they change the characteristics of the output signal. These settings are saved independently **for each aspect ratio**.

**Image Alignment:** The Image Alignment menu provides precise, nine-point control over the displayed image geometry. Use these controls as (and **only if**) needed to re-position the image corners, mid-points and center to eliminate “keystoning” (mis-aligned corners) or “pincushion” distortion (mid-points not aligned with corners). See Figure 4-8.



**Figure 4-8. Keystone and Pincushion Distortion**

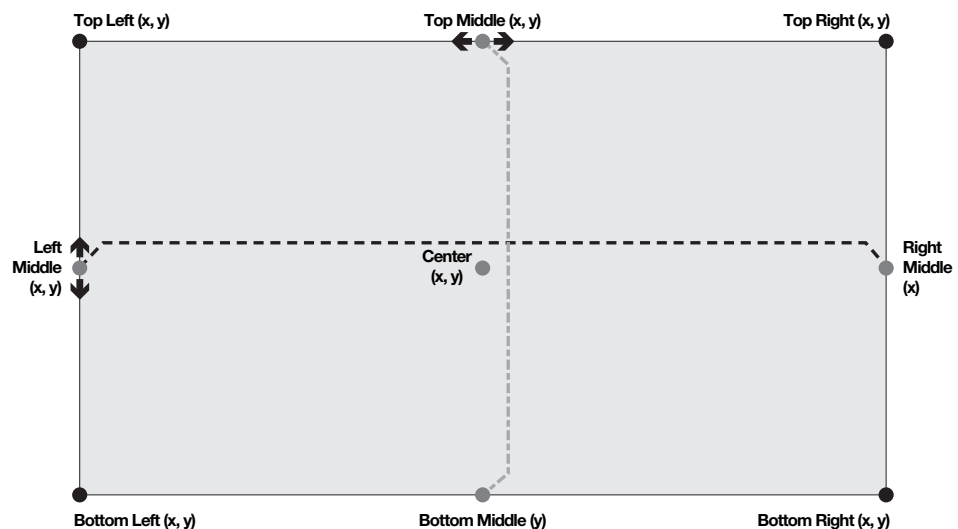
To correct keystoneing or pincushion distortion:

1. On the DHD Controller remote control or front panel, press **MENU**.
2. Select **Calibration** from the Main Menu and enter the Calibration Menu passcode.
3. Select **Image Alignment** from the Calibration Menu.
4. Select **Corner Alignment** to correct a “keystoned” image by adjusting the image corner positions. Select **Midpoint Alignment** to correct pincushion distortion by adjusting the image edge mid-points. See Figure 4-9.



**Tip**

Use the built-in test pattern when adjusting the image corners or midpoints. To access it, check the **Test Pattern** box in the Corner Alignment or Midpoint Alignment menu.



**Notes:**

1. Bottom Middle x = Top Middle x
2. Right Middle y = Left Middle y
3. Smaller “x” values move a point to the left; larger values move it to the right.
4. Smaller “y” values move a point up; larger values move it down.

**Figure 4-9. Image Alignment Controls**



**Note**

The “Left Middle y” setting also controls the “Right Middle” y-coordinate. Similarly, the “Top Middle x” setting also controls the “Bottom Middle” x-coordinate.

**Splash Configure:** Use the Splash Configure menu to control the appearance and behavior of the “splash” screen that appears on the display upon power-up.

- **Owner Name/ISF Calibrated/ISF Other:** You can have the V-50HD/V-63HD display the owner’s name, your name, the phrase “ISF Calibrated” and/or any other string, up to 30 characters in length.

Use the up or down cursor button to select a character. Use the right and left cursor buttons to change the cursor position. Press **MENU** when you have finished entering text.

- **Splash Timer:** When you turn on the V-50HD/V-63HD, it projects a welcome screen with the Runco and ISF logos, along with the personalized information you enter as described above. Select Splash Timer from the Splash Configure menu to set the amount of time for which this screen appears. The range is from 5 to 60 seconds, in one-second increments. Press ◀ or ▶ to set the timer, then press **MENU**.
- **Splash Enable:** When you have finished customizing the splash screen, select Splash Enable from the Splash Configure menu. Then, select On and press **ENTER**.

**OSD Position:** To adjust the position of the OSD, select OSD Position from the Calibration menu and press **ENTER**.

Press ▲ or ▼ to select “Hor.” or “Ver.” Then, press ◀ or ▶ to change the position.

Use the Service menu to access advanced display configuration settings. **This menu should be used by ISF-certified technicians only.**

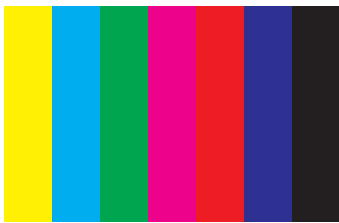
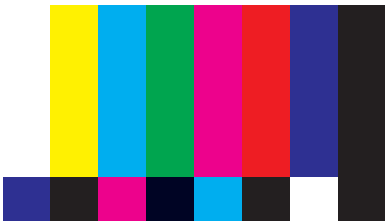
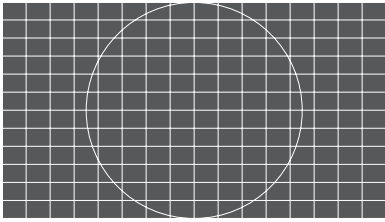


**Note**

*You must enter a passcode to access the Service menu.*

**Test Video:** Select Test Video from the Service Menu to access the internal test patterns on the DHD Controller. Table 4-3 lists the available test patterns and describes their suggested usage.

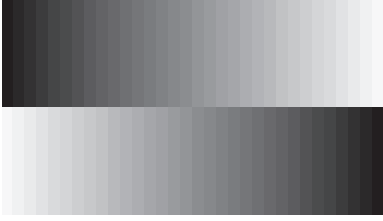
**Table 4-3. Test Patterns and Their Suggested Usage**

Pattern	Suggested Usage
<b>Color Bars 1</b> 	Use this pattern when making color saturation and tint adjustments.
<b>Color Bars 2</b> 	Use this pattern when making color saturation and tint adjustments.
<b>Focus</b> 	Typically not used with flat-panel displays.

## ◀ Service

Service
Test Video
Input Names
Display Device
Network
Color Space
Miscellaneous
Sync Threshold
HDMI
Front Panel Brightness
Auto Power Off
Standby Mode
System Reset

**Table 4-3. Test Patterns and Their Suggested Usage**

	Pattern	Suggested Usage
<b>Grey Bars</b>		Use this pattern when making brightness, contrast or white balance (gain/offset) adjustments.

Press **MENU** to exit test pattern mode.

**Input Names:** You can give each input a descriptive name. For example, you may want to change the default input name to the type of source component connected to it: “VCR,” “DVD,” “Laptop” et cetera. Input names can be up to 12 characters long.

To edit an input name, select Input Names from the Service menu. Press **▲** or **▼** to select an input and press **ENTER**. Use the **▲** or **▼** buttons to change a character; press **◀** or **▶** to select a character to change. When you have finished editing the input name, press **ENTER** or **MENU**.

To restore the default input name, press **▼** repeatedly to highlight that input name in the “Restore” column. Then, press **ENTER**.

Input Names		
		Restore
Composite 1	Composite 1	
Composite 2	Composite 2	
Composite 3	Composite 3	
Component	Component	
HD 1	HD 1	
HD 2	HD 2	
SCART	SCART	
HDMI 1	HDMI 1	
HDMI 2	HDMI 2	
HDMI 3	HDMI 3	
HDMI 4	HDMI 4	

**Display Device - Configure:** The options in the Display Device - Configure menu allow you to change the picture orientation or access other, display-device specific functions.

- **Installation – Orientation:** Select Picture Orientation from the Display Device - Configure menu, then select Orientation to change the picture orientation to suit the method of installation (Floor Front, Floor Rear, Ceiling Front or Ceiling Rear). Or, use the **Auto** setting to have the display automatically determine the orientation (floor or ceiling) using an internal sensor.
- **Diagnostics:** Select Diagnostics from the Display Device - Configure menu, then select Red, Green, Blue, Yellow, Cyan or Magenta to display only that color channel (simulating a filter of that color). This can be useful for calibration or measurement purposes.

To restore the normal picture (all colors), select White.

**Network:** The options in the Network menu allow you to configure the network communication features.

- **IP Configuration:** Select IP Configuration from the Network menu to either set the IP address, subnet mask and default gateway of the DHD Controller manually or obtain these settings automatically, from a DHCP (Dynamic Host Configuration Protocol) server. (Most broadband routers and gateways support DHCP.) You can also test the network connection from this menu.

- **DHCP:** To enable the DHCP client in the DHD Controller, select DHCP from the IP Configuration menu and set it to **On**. With this setting, the DHD Controller's IP address, subnet mask and default gateway are assigned by the local DHCP server.

To manually configure these values, set DHCP to **Off**.



**Note**

*The IP Address, Subnet Mask and Default Gateway items in the IP Configuration menu are disabled (grayed out) when DHCP is enabled.*

- **IP Address:** Select IP Address from the IP Configuration menu to manually configure the IP Address of the DHD Controller, as follows:
  1. Press ▲ or ▼ to select the first, second, third or fourth byte of the address.
  2. Press ► or ◀ to set the value of that byte. The range is from 0 to 255 inclusive.
  3. Repeat Steps 1 and 2 for all four bytes of the address.
  4. Press **MENU** when you have finished setting the address.
- **Subnet Mask:** Select Subnet Mask from the IP Configuration menu to manually configure the IP subnet mask. The procedure is similar to that for setting the IP address.
- **Default Gateway:** Select Default Gateway from the IP Configuration menu to manually configure the default IP gateway. The procedure is similar to that for setting the IP address.
- **Communication Test:** Select Communication Test from the IP Configuration menu to verify proper operation of the network communication link.

To start the test, select Start Test from the Communication Test menu. The DHD Controller displays the message "Performing Communication Test." When the test completes, the DHD Controller displays either "Failed" (along with the error that occurred) or "Succeeded."

- **Auto Firmware Upgrade:** Select Auto Firmware Upgrade from the Network menu to enable automatic detection of a newer version of the DHD Controller firmware. If one is found, you can configure the DHD Controller to install it automatically. These features make it easier to keep your DHD Controller firmware up-to-date.
- **Auto Check For New Firmware:** To have the DHD Controller automatically check for firmware updates at periodic intervals, select Auto Check for New Firmware from the Auto Firmware Upgrade menu and set it to **On**. If you prefer to do this manually, set it to **Off** and use the Check For New Firmware sub-menu (described below).
- **Auto Perform Upgrade:** If the "Auto Check For New Firmware" process determines that a newer firmware version than the one currently installed is available, you can have the DHD Controller automatically download and install it. To do this, select Auto Perform Upgrade from the Auto Firmware Upgrade menu and set it to **On**. The upgrade will occur the next time the DHD Controller is "power-cycled" (powered off, then on again).  
If you prefer to do this manually, set it to **Off**. The DHD Controller will ask if you want to perform the upgrade the next time it is power-cycled.
- **Check For New Firmware:** To have the DHD Controller check for new firmware on demand (and perform an upgrade if it finds a new version), select Check For New Firmware from the Auto Firmware Upgrade menu. If the DHD Controller finds a new firmware version, select **Yes** to perform the upgrade or **No** to return to the previous menu.

- **E-Mail Notification:** Select E-Mail Notification from the Network menu to specify when and to whom the DHD Controller sends error and service notification messages via e-mail.

The notification messages are in the following format:

```
To: [E-Mail Address; see below]
From: do-not-reply@runco.com
Subject: [Type of notification] from Runco DHD-LS
Body:
```

This is an automated message sent from the Runco DHD-LS:

```
Notification: [One of the following:
               "DHD Error" / "Display Error"
               "Periodic Service Notification"
               "Calibration Data"]
```

```
Detailed Description: [ If a DHD Error, one of the following:
                       "Fan Failure 1" / "Fan Failure 2"
                       "Overtemp 1" / "Overtemp 2"
                       "Initialization Failure"
```

```
                       If a Display Error, a device-specific
                       error message
```

```
                       If a Periodic Service Notification, the elapsed
                       time since the last notification
```

```
                       If a Calibration Data message,
                       "See Attached File" ]
```

```
Serial Number: [DHD Controller serial number]
Customer Information: [From "Customer Information" sub-menu;
                      see below]
```

Best Regards,

```
Runco International, LLC
1195 NW Compton Drive
Beaverton, OR 97006
1-800-237-8262
```

- **E-Mail Address:** To specify the destination e-mail address for error and service notifications, select E-Mail Address from the E-Mail Notification menu. The procedure is similar to that for setting the IP address (refer to **IP Configuration** on page 48). Enter up to 45 alphanumeric characters.
- **Error Notification:** To have the DHD Controller send a message to the destination e-mail address when a "DHD Error" or "Display Error" occurs, select Error Notification from the E-Mail Notification menu and set it to **On**.
- **Error Notification to Runco:** To have the DHD Controller send an e-mail message to Runco Customer Support when a "DHD Error" or "Display Error" occurs, select Error Notification to Runco from the E-Mail Notification menu and set it to **On**.

- **Periodic Service Notification:** You can have the DHD Controller send periodic reminders via e-mail to perform regular maintenance tasks. To do this:
  1. Select Periodic Service Notification from the E-Mail Notification menu.
  2. Highlight **Enable** and press **ENTER**.
  3. Highlight **On** and press **ENTER**.
  4. Press **MENU**.
  5. Highlight **Timer** and press **ENTER**.
  6. Press **►** or **◄** to set the notification interval in months. The range is from 1 to 255 inclusive; the default is 12 months.
  7. Press **MENU**.
- **Customer Information:** Select Customer Information from the E-Mail Notification menu to supply this information to the DHD Controller, which includes it in all e-mail notification messages. Six lines (up to 30 characters per line) of text are provided; use them however you wish.
  1. Press **▲** or **▼** repeatedly to select a line of text to edit.
  2. Press **ENTER**.
  3. Press **▲** or **▼** repeatedly to set the highlighted character.
  4. Press **►** (or **◄**) to select the next (or previous) character. Use the **▲** and **▼** buttons to change it.
  5. Press **ENTER** when you have finished editing that line of text.
  6. Repeat Steps 1 through 5 for each line of text you want to edit.
  7. Press **MENU** when you have finished entering customer information.
- **E-Mail Calibration Data:** To have the DHD Controller collect all calibration data, attach it to a message and send it to the destination e-mail address, select E-Mail Calibration Data from the E-Mail Notification menu. To confirm this action, select **Yes** and press **ENTER**.

To cancel and return to the previous menu, select **No**.

- **Remote Network Control:** Select Remote Network Control from the Network menu to enable or disable control of the DHD Controller via an IP connection (typically using a web browser). Set it to **On** to allow all incoming remote network connectivity. Set it to **Off** to disable any incoming network communication that was not initiated by the DHD Controller.



**Note**

*This setting has no effect on the E-Mail Notification or Auto Firmware Upgrade functions.*

**Color Space:** Select Color Space from the Service menu to choose the color space of the source signal for HDMI, RGB, and component connections.

- The default setting, **Auto**, functions as follows:
  - **HDMI:** If the Auxiliary Video Information (AVI) infoframe contains color space and/or range data, the DHD Controller uses that information. Otherwise, for RGB sources, the DHD Controller uses the **RGB-Video** color space. For component SDTV and EDTV resolutions, **REC601** is used. For other component video resolutions, **REC709** is used.
  - **RGB:** If Hsync or Vsync signals are present, the DHD Controller uses the **RGB-PC** color space. Otherwise, **REC601** is used for SDTV and EDTV sources, and **REC709** for all other sources.
  - **Component:** For SDTV and EDTV resolutions, the DHD Controller uses the **REC601** color space. For all other resolutions, REC709 is used.

In most cases, the **Auto** setting determines the correct color space to use. If it does not, you can force the DHD Controller to use a specific color space. Choose one of the following:

- **REC709** sets the color space matrix to that defined in ITU-R BT.709.
- **REC601** sets the color space matrix to that defined in ITU-R BT.601.
- **RGB-PC** uses RGB color space and sets black at 0,0,0 RGB and white at 255,255,255 RGB, assuming an 8-bit image.
- **RGB-Video** uses RGB color space and sets black at 16,16,16 RGB and white at 235,235,235, assuming an 8-bit image, to correspond to the luminance values defined in digital component standards.

**Miscellaneous:** Select Miscellaneous from the Service menu to set the following options:

- **Language:** Select Language from the Miscellaneous menu and press the up- or down-arrows to select the OSD Language (English, Français, Deutsch, Italiano, Español, Svenska, 简体中文 (Simplified Chinese), 繁體中文 (Traditional Chinese), Português, Русский (Russian), 日本語 (Japanese) or 한국어 (Korean).
- **OSD Timer:** Select OSD Timer from the Miscellaneous menu to set the OSD Timer, which controls how long the menus remain on-screen after selecting them. Select from 5 to 60 seconds, in one-second increments. Or, set the timer to 0 (disabled) if you want the menus to remain on-screen indefinitely.
- **OSD Messages:** When you select a new aspect ratio, input source or memory preset, the DHD Controller briefly displays an on-screen message confirming your new selection. To prevent the display of these messages, select OSD Messages from the Miscellaneous menu to and set it to **Off**.
- **Blank Screen Color:** Select Blank Screen Color from the Miscellaneous menu to select the color that appears when no incoming signal is present. The range is from 0 to 255 inclusive for each color component (red, green and blue).
- **Sidebar Color:** Select Sidebar Color from the Miscellaneous menu to change the color of the inactive image area. The range is from 0 to 255 inclusive for each color component (red, green and blue). The inactive image area is on either side of the active image area when using the 4:3 aspect ratio.
- **Film Mode:** Use Film Mode to smooth out moving images from interlaced, standard-definition (SD) sources. In most cases, the DHD Controller detects the proper “pull-down” rate and vertical frequency. However, if your source is jittery and/or tearing you may want to enable Film Mode to ensure stable processing for that source.



- **CUE (Chroma Upsampling Error) Correction:** Some DVD players use MPEG decoders that do not correctly “upsample” the 4:2:0 format chroma information on the DVD to the 4:2:2 or 4:4:4 format required by the video encoder of the display device.

This so-called “chroma bug” sometimes causes streaky or spiky horizontal lines running through the chroma channel. It is most noticeable in static, interlaced scenes and on diagonal edges (especially red ones). Set CUE to **On** to correct this issue.

- **Remote Code:** Select Remote Code from the Miscellaneous menu to set the infrared (IR) code set to which the DHD Controller will respond. By default, it is set to 17. You can change this setting if either:
  - Another device in the theater (a DVD player, for example) is responding to commands from the DHD Controller remote control (Figure 2-6) in ways that are unpredictable or undesirable.
  - You have multiple DHD Controllers and want to control them independently, as opposed to broadcasting commands from a single remote to all of them. In this scenario, you can use multiple remotes programmed to use different IR codes. Or, you can use a single remote and change the IR code as needed to address a specific DHD Controller.

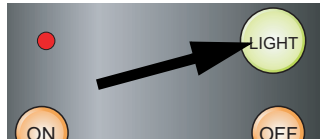


**Tip**

Use the serial command `REMOTECODE [0 ... 31]` to change the IR code to which the controller will respond (refer to **Miscellaneous Commands** on page 63). Then, change the code sent by the remote to match as described below.

When you change a remote code on the DHD Controller, you must re-program the DHD Controller remote control to send that same code. To do this:

1. Press and hold the **LIGHT** button on the remote control for approximately three seconds, or until the LED on the remote lights solid red.
2. Enter a new two-digit code between 00 and 31 inclusive. Include a leading zero for single-digit codes; for example, enter 9 as “09.”
3. The LED turns off to confirm the code change. If you enter an invalid code, the LED flashes for three or four seconds. Try again, entering a valid code.



**Sync Threshold:** Select Sync Threshold to adjust the threshold at which negative pulses on the component video green/luma channel are interpreted to be sync pulses.

Sync Threshold adjustment is occasionally necessary when a DVD player or HDTV source signal drops “below black” (for example, during scenes with explosions or when subtitles are present) and causes the display to temporarily lose sync. If the sync level from the source is persistently too low, the display device won’t sync with the source at all.

The range is from 0 (approximately 60 millivolts (mV)) to 15 (approximately 300mV).

**HDMI:** Select HDMI from the Service menu to set the following options affecting communication between HDMI sources, the DHD Controller and the V-50HD/V-63HD.

- **HDMI EDID Extension:** Extended display identification data (EDID) is a data structure provided by a display device to describe its capabilities to a graphics card. It is what enables a modern personal computer to know what kind of monitor is connected.

Some modern display devices provide more information via EDID than others, in the form of “extensions.” Some computer graphics cards do recognize or properly interpret this extended EDID information.

Select HDMI EDID Extension from the HDMI menu to specify whether or not the EDID extensions from the display device are passed through to the sources connected to the HDMI 1, HDMI 2, HDMI 3 or HDMI 4 inputs. By default, the extensions are on. Change these settings only if HDMI EDID incompatibility issues arise.

- **Audio Format:** Select Audio Format from the HDMI menu to choose an option for routing the audio signal from an HDMI source. With the V-50HD/V-63HD, the recommended setting is **HDMI Out (Audio Only)**. (This is also the default setting.)
- **CEC:** This control chooses whether or not the DHD Controller responds to HDMI CEC control messages from a disc player, set-top box or other HDMI source. It also enables or disables CEC communication between the DHD Controller and display.

The default (and recommended) setting is **On**. For more information about CEC, refer to **Using HDMI CEC Messages** on page 68.



#### Caution

**Do not set CEC to “Off” unless specifically instructed to do so by Runco Technical Support.** If you do, the system will not work properly.



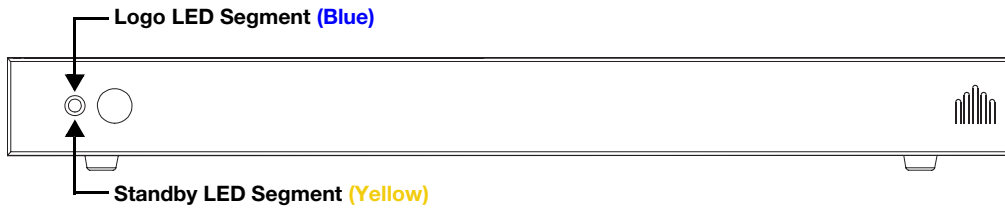
#### Note

*The DHD Controller does not transmit HDMI CEC control messages from the “HDMI Audio Out” connector, regardless of the CEC setting.*

- **HPD Toggle Rejection:** Select HPD Toggle Rejection from the HDMI menu to specify whether or not the DHD Controller ignores extraneous Hot Plug Detect (HPD) signal state changes from a downstream HDMI device (third-party display or audio/video receiver).

The default setting is **Off**. Set it to **On** when troubleshooting compatibility issues or to reduce the amount of time needed to lock to an incoming signal.

**Front Panel Brightness:** Select Front Panel Brightness from the Service menu to adjust the brightness of the front-panel LED status indicator.



- **Logo LED:** Select Logo LED from the Front Panel Brightness menu to adjust the brightness of the blue LED segment. The range is from 0 (off) to 31.

**Note**

*During a firmware upgrade, this LED lights at full brightness regardless of the Logo LED setting.*

- **Standby LED:** Select Standby LED from the Front Panel Brightness menu to change the behavior of the yellow LED segment. When set to ON, the LED lights amber when the system is in standby mode; otherwise, it is off. When set to OFF, the LED is always off.

**Note**

*During a firmware upgrade, this LED lights at full brightness regardless of the Standby LED setting.*

**Auto Power Off:** Select Auto Power Off from the Service menu to have the V-50HD/V-63HD turn itself off after a period of inactivity (no source signal present).

- **Enable:** By default, Auto Power Off is disabled. To enable it, select Enable from the Auto Power Off sub-menu and set it to On.
- **Hours:** The default time-out period is eight (8) hours; the range is from 1 to 24 hours.

**Standby Mode:** Select Standby Mode from the Service menu to control the DHD Controller's power management feature.

- Choose **Low Power** (the default setting) to have the DHD Controller shut down completely when it is turned off. This conserves power but increases the amount of time required by the DHD Controller to start up when it is turned on.
- **Fast Startup** is a "quick-start" mode that keeps the DHD Controller running when it is turned off even though it appears to be in standby mode. This allows for much quicker startup times but consumes more power.

**System Reset:** To reset ALL controller settings (including image settings) back to their factory defaults, choose System Reset from the Service menu.

A confirmation message appears. Select Yes to continue with the reset or select No to cancel.

**Caution**

***This action is not undoable. Proceed with caution!*** Before you perform a System Reset, save your "Custom" Memory Presets (page 38) and ISF Day/Night Memory Presets (page 44).

## Notes:

## 5. Maintenance and Troubleshooting

Table 5-1 provides some general guidelines for troubleshooting problems you may encounter with the V-50HD/V-63HD. If the suggested solutions fail to resolve the problem or if you encounter an issue not described here, please contact Runco Technical Support.

### 5.1 Troubleshooting Tips

**Table 5-1. Troubleshooting Chart**

Symptom	Possible Cause(s)	Solution
The system does not turn on.	<ul style="list-style-type: none"> <li>The V-50HD/V-63HD is not plugged in and switched on, or the AC outlet is not active.</li> <li>The DHD Controller is not plugged in and switched on, or the AC outlet is not active.</li> <li>The remote control batteries have run out.</li> <li>The HDMI connection from the DHD Controller to the V-50HD/V-63HD is incorrect.</li> </ul>	<ul style="list-style-type: none"> <li>Ensure that the V-50HD/V-63HD is plugged in and switched on, and that the AC outlet is active.</li> <li>Ensure that the DHD Controller is plugged in and switched on, and that the AC outlet is active.</li> <li>Replace the batteries.</li> <li>Ensure that the DHD Controller is properly connected to the V-50HD/V-63HD (see Figure 3-2).</li> </ul>
The display and DHD Controller are both on, but there is no picture and on-screen menus do not appear.	<ul style="list-style-type: none"> <li>Faulty or incorrect video connection between the DHD Controller and the V-50HD/V-63HD.</li> </ul>	<ul style="list-style-type: none"> <li>Ensure that the HDMI output from the DHD Controller is properly connected to the <b>PRIMARY INPUT</b> on the V-50HD/V-63HD (see Figure 3-2).</li> </ul>
The display is on and menus appear, but there is no picture.	<ul style="list-style-type: none"> <li>Incorrect source selection.</li> <li>Source component is not turned on.</li> <li>Source component is connected incorrectly or not at all.</li> </ul>	<ul style="list-style-type: none"> <li>Select the correct source.</li> <li>Turn on the source component.</li> <li>Check connections from source component to DHD Controller.</li> </ul>
A projected image from a DVD is split or otherwise scrambled.	<ul style="list-style-type: none"> <li>DVD player is connected to the Component input and set to progressive scan mode.</li> </ul>	<ul style="list-style-type: none"> <li>Turn off progressive scan on the DVD player. Or, connect the DVD player to the HD1 or HD2 input.</li> </ul>
Image geometry is incorrect.	<ul style="list-style-type: none"> <li>Incorrect aspect ratio selection.</li> </ul>	<ul style="list-style-type: none"> <li>Select a different aspect ratio.</li> </ul>

**Table 5-1. Troubleshooting Chart (continued)**

Symptom	Possible Cause(s)	Solution
The display is jittery or unstable.	<ul style="list-style-type: none"><li>Poor-quality or improperly connected source.</li><li>The horizontal or vertical scan frequency of the input signal may be out of range for the display.</li></ul>	<ul style="list-style-type: none"><li>Ensure that the source is properly connected and of adequate quality for detection.</li><li>Correct at the source.</li></ul>
Image is too bright and/or lacks definition in the bright areas of the image.	<ul style="list-style-type: none"><li>Contrast is set too high.</li></ul>	<ul style="list-style-type: none"><li>Lower the contrast setting.</li></ul>
Image appears “washed out” and/or dark areas appear too bright.	<ul style="list-style-type: none"><li>Brightness is set too high.</li></ul>	<ul style="list-style-type: none"><li>Lower the brightness setting.</li></ul>
Colors in the image are swapped; for example, reds appear blue or vice versa.	<ul style="list-style-type: none"><li>The Red/Pr, Green/Y or Blue/Pb outputs from the source are connected to the wrong inputs on the DHD Controller.</li></ul>	<ul style="list-style-type: none"><li>Ensure that the source outputs are connected to the correct DHD Controller input.</li></ul>

## 6. External Control

In addition to using the DHD Controller remote control unit, there are three methods of controlling the V-50HD/V-63HD and DHD Controller externally:

- Using a serial (RS-232) link to send ASCII commands and receive responses to those commands.
- Using discrete infrared (IR) codes to program a third-party remote control unit.
- Using an HDMI connection to send Consumer Electronics Control (CEC) commands from a BD player or other source component that supports CEC.

The following sections describe these methods.

The DHD Controller uses a simple text-based control protocol to take requests from control devices and to provide responses to such devices. This section describes how to send control messages over a serial link between the DHD Controller and an automation/control system or a PC running terminal emulation software.

Connect your control system or PC to the RS-232 input of the DHD Controller as shown in Figure 3-9.

Configure the RS-232 controller or PC serial port as follows: no parity, 8 data bits, 1 stop bit and no flow control. Set the baud rate to 19200, to match that of the DHD Controller RS-232 port.

Serial commands to the DHD Controller take the following form:

- Commands are not case-sensitive.
- For a single command that takes no parameters, type the command followed by a carriage return; for example, to set the aspect ratio to Letterbox, type `LETTERBOX <Enter>`.
- For a single command that takes a parameter, type the command, a space or a comma and the desired value followed by a carriage return; for example, to set the brightness to -10, type `BRIGHTNESS -10 <Enter>` or `BRIGHTNESS,-10 <Enter>`.
- You can also send a string of multiple commands on a single line, separated by commas. For example, `COMPOSITE,BRIGHTNESS 50,16:9 <Enter>` switches to the Composite video input, sets the brightness to 50 and sets the aspect ratio to 16:9. Command strings can be up to 255 characters long.



### Note

Avoid combining the `ON` or `POWER 1` commands with other commands on a single line. After sending `ON` or `POWER 1`, allow at least five (5) seconds for the DHD Controller to power up. If you have enabled the ISF splash screen (refer to **Splash Configure** on page 46), allow 15 seconds for the DHD Controller to power up.

Once it does, it will accept and properly execute multiple serial commands.

### 6.1 Serial Communications

#### ◀ RS-232 Connection and Port Configuration

#### ◀ Serial Command Syntax

Table 6-1 lists the RS-232 command set. The “Parameter (min/max)” column shows the valid parameter ranges, or “NA” for commands that take no parameters.

When you enter a valid command, the DHD Controller executes it and acknowledges it with a plus sign on the command line (+ >). When you enter an invalid command – one that is misspelled or followed by values outside the valid range for that command – the DHD Controller ignores it and returns a minus sign (- >).

**Table 6-1. Serial Commands**

Command	Parameter (min/max)	Value Stored?	Description
<b>Power On/Off Commands</b>			
OFF	NA	NA	Turns display off
ON	NA	NA	Turns display on
POWER	0/1	NA	Turns display on and off
POWER?	NA	NA	Returns power status
<b>Input Selection Commands</b>			
COMPONENT	NA	YES	Selects the Component input
COMPOSITE or COMPOSITE1	NA	YES	Selects the Composite 1 video input
COMPOSITE2	NA	YES	Selects the Composite 2 video input
COMPOSITE3	NA	YES	Selects the Composite 3 video input
HDMI1	NA	YES	Selects the HDMI 1 input
HDMI2	NA	YES	Selects the HDMI 2 input
HDMI3	NA	YES	Selects the HDMI 3 input
HDMI4	NA	YES	Selects the HDMI 4 input
HD1	NA	YES	Selects the RGB HD 1 input
HD2	NA	YES	Selects the RGB HD 2 input
INPUT?	NA	NA	Returns active input
SCART	NA	YES	Selects the SCART input



**Table 6-1. Serial Commands (continued)**

Command	Parameter (min/max)	Value Stored?	Description
<b>Aspect Ratio Commands</b>			
16:9	NA	YES	Selects the 16:9 aspect ratio
4:3	NA	YES	Selects the 4:3 aspect ratio
ASPECT?	NA	NA	Returns current aspect ratio
CINEMA	NA	YES	Selects the Cinema aspect ratio
LETTERBOX	NA	YES	Selects the Letterbox aspect ratio
NATIVE	NA	YES	Selects the Native aspect ratio
VIRTUALWIDE	NA	YES	Selects the VirtualWide aspect ratio
VIRTUALCINEMA	NA	YES	Selects the Virtual Cinema aspect ratio
<b>Picture Adjust Commands</b>			
BRIGHTNESS	-50/50	YES	Sets a value for brightness
BRIGHTNESS?	NA	NA	Returns brightness setting value
CHROMADELAY	-7/7	YES	Sets a value for input color chroma delay
CHROMADELAY?	NA	NA	Returns input color chroma delay setting
COLOR	-50/50	YES	Sets a value for color
COLOR?	NA	NA	Returns color setting value
CONTRAST	-50/50	YES	Sets a value for contrast
CONTRAST?	NA	NA	Returns contrast setting value
FILMMODE	0/1	YES	Sets Film Mode off (0) or on (1)
FILMMODE?	NA	NA	Returns Film Mode setting (0 = off; 1 = on)
FILTER	0/10	YES	Sets a value for input color noise filter
FILTER?	NA	NA	Returns input color noise filter setting
PHASE	0/31	YES	Adjusts phase
PHASE?	NA	NA	Returns phase setting value
SHARPNESS	-50/50	YES	Sets a value for sharpness
SHARPNESS?	NA	NA	Returns sharpness setting value
TINT	-50/50	YES	Sets a value for tint
TINT?	NA	NA	Returns tint setting value

**Table 6-1. Serial Commands (continued)**

Command	Parameter (min/max)	Value Stored?	Description
<b>Image Preset Commands</b>			
CUSTOM1	NA	YES	Loads “Custom 1” image preset
CUSTOM2	NA	YES	Loads “Custom 2” image preset
DAY	NA	YES	Loads “ISF Day” image preset
NIGHT	NA	YES	Loads “ISF Night” image preset
PRESET?	NA	NA	Returns currently-selected preset (ISF Day, ISF Night, Custom 1 or Custom 2)
<b>Input Position Commands</b>			
IHEIGHT	0/20	YES	Sets the value for input height
IHEIGHT?	NA	NA	Returns input height value
IHPOS	-50/50	YES	Sets a value for horizontal input position
IHPOS?	NA	NA	Returns input horizontal position value
IVPOS	-50/50	YES	Sets a value for vertical input position
IVPOS?	NA	NA	Returns input vertical position value
IWIDTH	0/50	YES	Sets the value for input width
IWIDTH?	NA	NA	Returns input horizontal width value
OVERSCAN	0/20	YES	Sets the overscan percentage
OVERSCAN?	NA	NA	Returns overscan percentage
OVERSCANMODE	0/1	YES	Sets the overscan mode (0=zoom; 1=crop)
OVERSCANMODE?	NA	NA	Returns the overscan mode (0=zoom; 1=crop)
<b>Output Shift Commands</b>			
OHEIGHT	-50/50	YES	Sets the value for output height
OHEIGHT?	NA	NA	Returns output height value
OHPOS	-50/50	YES	Sets the value for output horizontal position
OHPOS?	NA	NA	Returns output horizontal position value
OVPOS	-50/50	YES	Sets the value for output vertical position
OVPOS?	NA	NA	Returns output vertical position value
OWIDTH	-50/50	YES	Sets the value for output width
OWIDTH?	NA	NA	Returns output horizontal width value

**Table 6-1. Serial Commands (continued)**

Command	Parameter (min/max)	Value Stored?	Description
<b>Sleep Timer Commands</b>			
SLEEPTMR?	NA	NA	Returns sleep timer setting
STOFF	NA	YES	Sets the sleep timer to Off
ST30MIN	NA	YES	Sets the sleep timer to 30 minutes
ST60MIN	NA	YES	Sets the sleep timer to 60 minutes
ST90MIN	NA	YES	Sets the sleep timer to 90 minutes
ST2HRS	NA	YES	Sets the sleep timer to 2 hours
ST4HRS	NA	YES	Sets the sleep timer to 4 hours
<b>Screen Commands</b>			
SCREEN?	NA	NA	Returns the screen setting
SCREEN1	NA	NA	Sets the screen to Screen 1
SCREEN2	NA	NA	Sets the screen to Screen 2
<b>Miscellaneous Commands</b>			
DISPLAY?	NA	NA	Returns display device input source value, as follows: 1 = Auto 52 = V-50HD 53 = V-63HD
INRES?	NA	NA	Returns input resolution
MACADDR?	NA	NA	Returns DHD Controller MAC address
MODEL?	NA	NA	Returns product model name
OUTRES?	NA	NA	Returns output resolution
REMOTECODE	0/31	YES	Sets the remote code
REMOTECODE?	NA	NA	Returns the remote code
SERNUM?	NA	NA	Returns DHD Controller serial number
SWVER?	NA	NA	Returns software version number
SYSSTATE?	0/4	NA	Returns current system state 0 = Off 1 = Initializing 2 = On 3 = Powering Down 4 = Error

**Table 6-1. Serial Commands (continued)**

Command	Parameter (min/max)	Value Stored?	Description
The following serial commands are meant to emulate buttons on the remote control. Each button has its own serial command, so effectively it is as if you were using the IR remote only you'll be doing so via serial commands. These commands provide active OSD responses just like the IR remote.			
DOWN	NA	NA	Down-Arrow (▼) key
ENTER	NA	NA	<b>ENTER</b> key
EXIT	NA	NA	<b>EXIT</b> key
LEFT	NA	NA	Left-Arrow (◀) key
MENU	NA	NA	<b>MENU</b>
RIGHT	NA	NA	Right-Arrow (▶) key
UP	NA	NA	Up-Arrow (▲) key

## 6.2 Using Discrete IR Codes

The DHD Controller accepts commands in the form of IR signals that conform to the Phillips RC5 protocol. Each DHD Controller remote control button has an RC5 control code associated with it.

You can use these codes to program a third-party, "universal" remote control unit to work with the DHD Controller. These third-party products usually come with a computer software application for this purpose. For more information, consult the documentation provided with the remote control unit.

### **IR Command Protocol** ➤

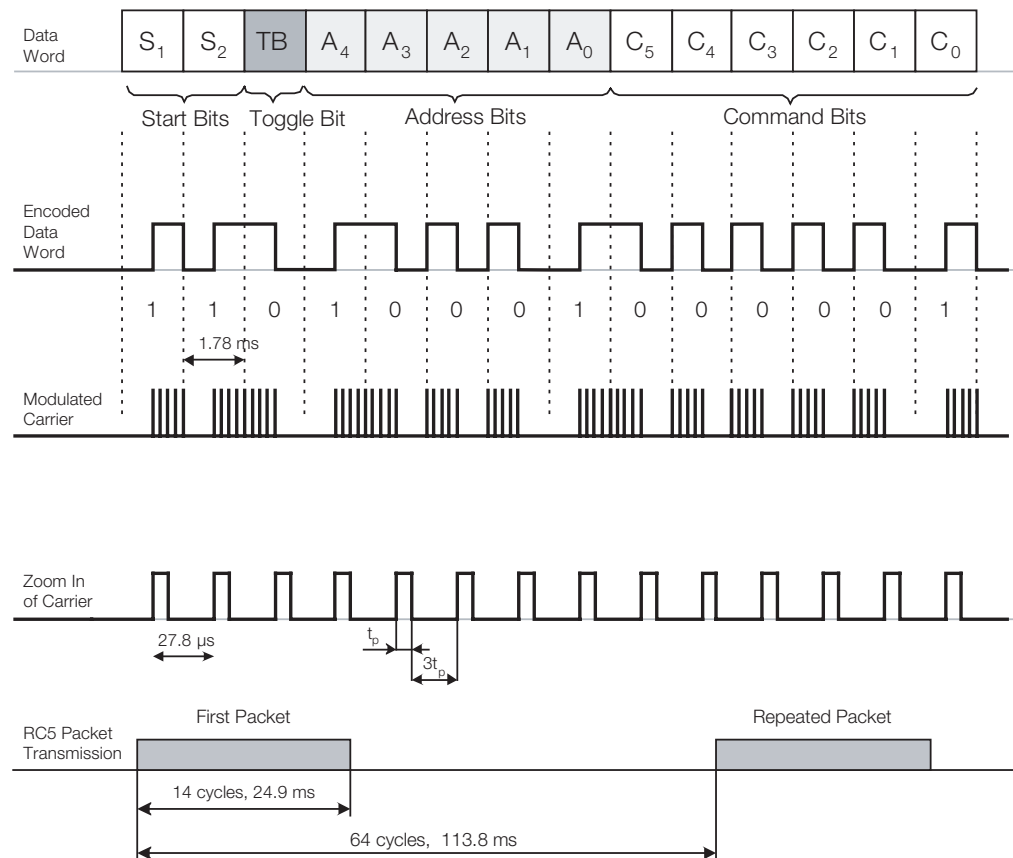
The IR control codes have the following characteristics:

- Each code consists of 14 bits:
  - Two (2) **start bits** (always 1);
  - A **toggle bit**. This bit is inverted every time a key is released and pressed again. This allows the DHD Controller to distinguish between a button that remains down and one that is pressed repeatedly.
  - Five (5) **address bits**. The default address is **17** (binary 10001). To change it, select Remote Code from the Miscellaneous menu (in the Service menu) and follow the steps given on page 53.
  - Six (6) **data bits**.
- The carrier frequency is 36 kHz, with the modulated pulses having a 25% duty cycle.
- Commands are sent at a maximum rate of 9 Hz.

For example, here is the RC5 control code for the **ON** button on the DHD Controller remote control unit (assuming the default address is used):

With Toggle Bit = 0													
Hex	3		4				4				1		
Binary	1	1	0	1	0	0	0	1	0	0	0	0	1
With Toggle Bit = 1													
Hex	3		C				4				1		
Binary	1	1	1	1	0	0	0	1	0	0	0	0	1
Function	Start Bits		Toggle Bit	Address				Command					

Figure 6-1 shows the pulse train for this command (with the toggle bit set to zero).



**Figure 6-1. RC5 Message Format**

**IR Command List** ➤ Table 6-2 lists the RC5 control codes for the DHD Controller.

**Table 6-2. RC5 Control Codes for the DHD Controller**

Remote Control Button Name	RC5 Data from Remote Control (Note)	RC5 Data with Toggle Bit = 1 (Note)	Description
16:9	0x3449	0x3C49	16:9 aspect ratio
4:3	0x344A	0x3C4A	4:3 aspect ratio
CINEMA	0x346C	0x3C6C	Cinema aspect ratio
COMP	0x344E	0x3C4E	Component video input
CUST 1	0x3472	0x3C72	Custom 1 memory preset
CUST 2	0x3473	0x3C73	Custom 2 memory preset
DOWN	0x3446	0x3C46	Down-Arrow (▼)
ENTER	0x3444	0x3C44	<b>ENTER</b>
EXIT	0x3474	0x3C74	<b>EXIT</b>
HD 1	0x3451	0x3C51	HD1 video input
HD 2	0x3452	0x3C52	HD2 video input
HDMI 1	0x3453	0x3C53	HDMI1 video input
HDMI 2	0x3454	0x3C54	HDMI2 video input
HDMI 3	0x3455	0x3C56	HDMI3 video input
HDMI 4	0x3456	0x3C56	HDMI4 video input
ISF DAY	0x3471	0x3C71	ISF Day memory preset
ISF NT	0x3470	0x3C70	ISF Night memory preset
LEFT	0x3447	0x3C47	Left-Arrow (◀)
LET BOX	0x344B	0x3C4B	Letterbox aspect ratio
MENU	0x3443	0x3C43	<b>MENU</b>
NATIVE	0x346E	0x3C6E	Native aspect ratio
OFF	0x3442	0x3C42	Power off
ON	0x3441	0x3C41	Power on
RIGHT	0x3448	0x3C48	Right-Arrow (▶)
SCART	0x3457	0x3C57	SCART video input
STOFF	0x3460	0x3C60	Sets the sleep timer to Off
ST30MIN	0x3461	0x3C61	Sets the sleep timer to 30 minutes

**Note:** These codes assume that the default address of 17 is used. If you change it to something other than 17, you will need to modify these codes accordingly.

**Table 6-2. RC5 Control Codes for the DHD Controller (continued)**

Remote Control Button Name	RC5 Data from Remote Control (Note)	RC5 Data with Toggle Bit = 1 (Note)	Description
ST60MIN	0x3462	0x3C62	Sets the sleep timer to 60 minutes
ST90MIN	0x3463	0x3C63	Sets the sleep timer to 90 minutes
ST2HRS	0x3464	0x3C64	Sets the sleep timer to 2 hours
ST4HRS	0x3465	0x3C65	Sets the sleep timer to 4 hours
UP	0x3445	0x3C45	Up-Arrow (▲)
VID 1	0x344D	0x3C4D	Composite video input 1
VID 2	0x3458	0x3C58	Composite video input 2
VID 3	0x3459	0x3C59	Composite video input 3
V-CINE	0x346D	0x3C6D	Virtual Cinema aspect ratio
V-WIDE	0x344C	0x3C4C	VirtualWide aspect ratio
<b>Note:</b> These codes assume that the default address of 17 is used. If you change it to something other than 17, you will need to modify these codes accordingly.			

### 6.3 Using HDMI CEC Messages

The DHD Controller accepts and can respond to CEC command messages from a disc player, satellite receiver or DVR/set-top box via an HDMI connection. Using CEC, the DHD Controller can perform the following actions:

- Turn itself and the display device on and select the correct input when the source component initiates playback of a disc or recorded program.
- Turn the source component on when you switch to its corresponding input on the DHD Controller.
- Turn the source component off when the DHD Controller is turned off (unless the source component is in playback mode).
- Change its OSD language when a similar change is made at the source.

To use CEC, connect your CEC-compatible sources to the HDMI inputs on the V-50HD/V-63HD. Set the CEC option to **On** (refer to **CEC** on page 54). Additional steps may be needed to enable CEC at the source. Refer to the documentation for your source device for more information.

#### CEC Command List ➤

Table 6-3 lists the CEC commands supported by the DHD Controller.

**Table 6-3. CEC Commands Supported by the DHD Controller**

Opcode	Value	Supported? (√ = Yes, – = No)	
		Initiator	Follower
Feature Abort	0x00	√	√
Standby	0x36	√	√
Routing Change	0x80	√	√
Routing Information	0x81	√	√
Active Source	0x82	√	√
Request Active Source	0x85	√	√
Device Vendor ID	0x87	√	√
Give Device Vendor ID	0x8C	√	√
Vendor Command With ID	0xA0	√	√
Polling Message	N/A	√	√
Text View On	0x0D	√	–
Report Physical Address	0x84	√	–
Inactive Source	0x9D	√	–
CEC Version	0x9E	√	–
Set OSD Name	0x47	√	–
Menu Status	0x8E	√	–
Report Power Status	0x90	√	–
Set Menu Language	0x32	–	√



**Table 6-3. CEC Commands Supported by the DHD Controller (continued)**

Opcode	Value	Supported? (√ = Yes, – = No)	
		Initiator	Follower
Give Physical Address	0x83	–	√
Set Stream Path	0x86	–	√
Get CEC Version	0x9F	–	√
Abort Message	0xFF	–	√
User Control Pressed	0x44	–	√
User Control Released	0x45	–	√
Give OSD Name	0x46	–	√
Menu Request	0x8D	–	√
Give Device Power Status	0x8F	–	√

**Note**

*The DHD Controller does not transmit HDMI CEC control messages from the “HDMI Audio Out” connector.*

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**Notes:**

## 7. Specifications

Table 7-1 lists the V-50HD/V-63HD specifications.

**Table 7-1. V-50HD/V-63HD Specifications**

### 7.1 V-50HD/V-63HD Specifications

<b>Native Resolution:</b>	Full HD 1920 x 1080 (1080p)
<b>Diagonal Size:</b>	<b>V-50HD</b> - 50 inches <b>V-63HD</b> - 63 inches
<b>Aspect Ratios:</b>	Refer to Table 7-2
<b>DTV Compatibility:</b>	Refer to Table 7-3
<b>Processing:</b>	Runco DHD-LS Processor with ViVix IV™ technology and BRiC (Backup, Recovery and Clone) tool
<b>Control Options:</b>	<ul style="list-style-type: none"> <li>• Serial commands via RS-232</li> <li>• Discrete infrared (IR) remote</li> <li>• Consumer Electronics Control (CEC) protocol support via HDMI</li> <li>• Ethernet</li> </ul>
<b>Inputs:</b>	Refer to Table 7-2
<b>Video Standards:</b>	NTSC, PAL, SECAM, CEA-861D
<b>Calibration:</b>	ISF Certified Calibration Configuration
<b>Contrast Ratio (sequential):</b>	1,000,000:1 typical; 10,000:1 minimum
<b>Power Requirements:</b>	100 VAC to 240 VAC +/- 10% @ 50/60Hz
<b>Power Consumption:</b>	<b>V-50HD</b> - 400W maximum; 1W standby <b>V-63HD</b> - 625W maximum; 1W standby
<b>Operating Temperature:</b>	10°C to 40°C, up to 9,100 feet altitude
<b>Operating Humidity:</b>	20 - 80% humidity (non-condensing)
<b>Dimensions:</b>	<b>V-50HD</b> - See Figure 7-1 <b>V-63HD</b> - See Figure 7-2
<b>Weight:</b>	<b>V-50HD</b> - 75 lbs. (34.0 kg) <b>V-63HD</b> - 125 lbs. (56.7 kg)
<b>Regulatory Approvals:</b>	FCC Class B, CE, C-Tick
<b>Limited Warranty:</b>	Two (2) years parts and labor from the date of shipment from Runco. Extended RuncoCare™, Runco Red Carpet™ and PremierCare™ plans also available.
<b>Specifications are subject to change without notice.</b>	

## 7.2

### DHD Controller Specifications

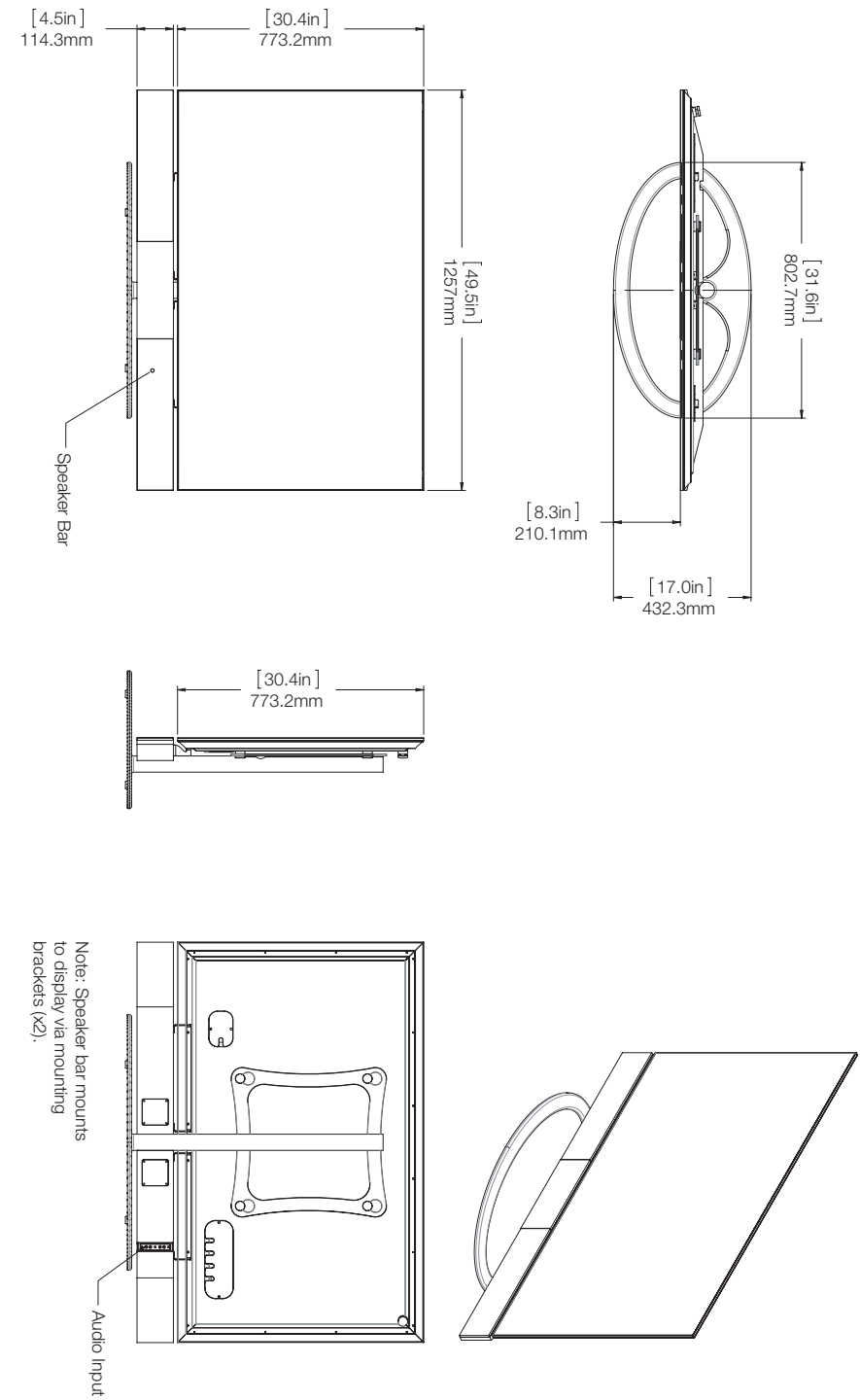
Table 7-2 lists the DHD Controller specifications.

**Table 7-2. DHD Controller Specifications**

<b>Aspect Ratios:</b>	4:3, Letterbox, 16:9, VirtualWide, Cinema, Virtual Cinema, Native
<b>Video Standards:</b>	<ul style="list-style-type: none"> <li>• HDMI and DVI with HDCP for digital video</li> <li>• Component and RGB HDTV (1080p, 1080i, 720p)</li> <li>• Component and RGB EDTV (576p, 480p)</li> <li>• Component and Composite SDTV (576i, 480i)</li> <li>• RGB SCART with adaptor</li> <li>• NTSC (M, 4.43)</li> <li>• PAL (B, G, H, I, N, M)</li> <li>• SECAM (M)</li> </ul>
<b>Inputs:</b>	(4) HDMI with CEC and Deep Color (1) Component/SCART (3 x RCA) (2) Component/RGBHV (5 x BNC) (3) Composite
<b>Outputs:</b>	(1) HDMI with Deep Color to V-50HD/V-63HD (1) HDMI with Deep Color to second display or audio processor
<b>Control Options:</b>	<ul style="list-style-type: none"> <li>• Discrete infrared (IR) remote</li> <li>• RS-232 (female DB9) for serial commands</li> <li>• Consumer Electronics Control (CEC) protocol support via HDMI</li> <li>• Ethernet</li> </ul>
<b>Ethernet Communication:</b>	RJ45 (female) for web server, e-mail, auto firmware upgrade and Telnet
<b>RS-232 Communication Parameters:</b>	19200 bps, no parity, 8 data bits, 1 stop bit, no flow control
<b>Accessory Applications:</b>	Runco Firmware Upgrader, Runco BRiC (backup, restore, clone), CalMAN by SpectraCal for automatic calibration
<b>Power Requirements:</b>	100-240V~, 47-63Hz, 0.45 Amps
<b>Operating Environment:</b>	41°F to 104°F (5°C to 40°C), 0% to 90% humidity (non-condensing); up to 10,000 feet (3,048 meters) altitude
<b>Dimensions:</b>	Width = 17.50 inches (444.5 mm) Depth = 11.19 inches (284.1 mm) Height = 3.75 inches (95.3 mm)
<b>Weight:</b>	15.4 lbs. (7.00 kg)
<b>Regulatory Approvals:</b>	cTUVus, FCC class B, CE, RoHS, China RoHS, WEEE, C-Tick, CCC, local conformances as required
<b>Limited Warranty:</b>	Two (2) years parts and labor from the date of shipment from Runco.
<b>Specifications are subject to change without notice.</b>	

Figure 7-1 shows the V-50HD dimensions.

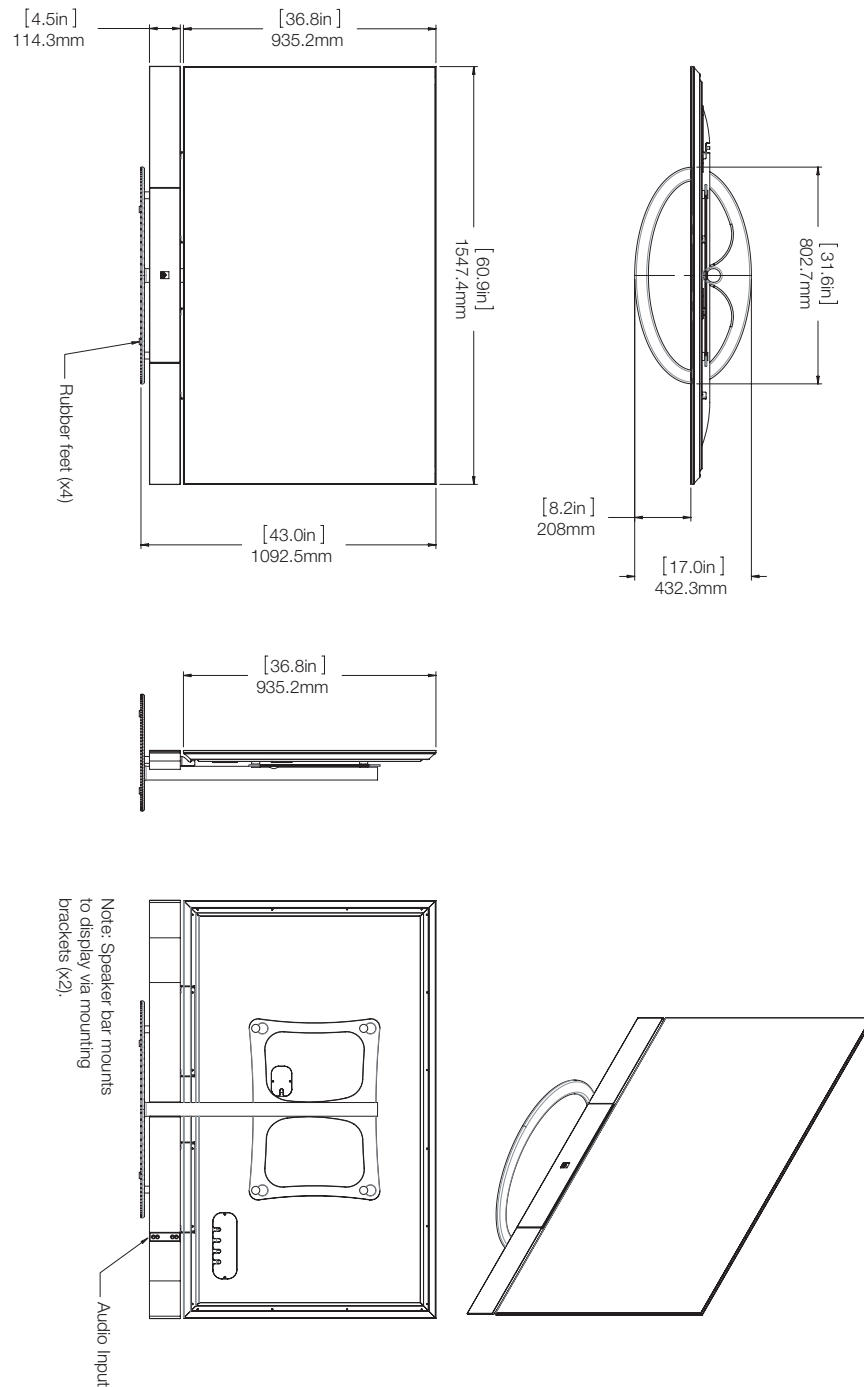
**7.3**  
**V-50HD Dimensions**



**Figure 7-1. V-50HD Dimensions (with Optional Speaker Bar)**

## 7.4 V-63HD Dimensions

Figure 7-2 shows the V-63HD dimensions.



**Figure 7-2. V-63HD Dimensions (with Optional Speaker Bar)**

Table 7-3 lists the signal types supported by each input on the DHD Controller.

## 7.5 Supported Timings

**Table 7-3. Supported Signal Timings by Input**

Format	Resolution	Refresh Rate (Hz)	Horizontal Frequency (kHz)	Pixel Frequency (MHz)	Supported? (√ = Yes, – = No)				
					HD 1 HD 2	HDMI 1 HDMI 2 HDMI 3 HDMI 4	Component	SCART	Composite 1 Composite 2 Composite 3
640x480	640x480	60.00	31.469	25.175	√	√	√	–	–
		66.59	35.892	29.862	√	√	√	–	–
		72.00	37.861	31.500	√	√	√	–	–
		75.00	37.500	31.500	√	√	√	–	–
		85.00	43.269	36.000	√	√	√	–	–
800x600	800x600	60.00	37.879	40.000	√	√	√	–	–
		72.00	48.077	50.000	√	√	√	–	–
		75.00	46.875	49.500	√	√	√	–	–
		85.00	53.674	56.250	√	√	√	–	–
832x624	832x624	74.54	52.849	60.036	√	√	√	–	–
848x480	848x480	47.95	25.270	27.089	√	√	√	–	–
		60.00	31.020	33.750	√	√	√	–	–
1024x768	1024x768	60.00	48.363	65.000	√	√	√	–	–
		70.00	56.476	75.000	√	√	√	–	–
		75.00	60.023	78.750	√	√	√	–	–
		85.00	68.677	94.500	√	√	√	–	–
1152x864	1152x864	75.00	67.500	108.000	√	√	√	–	–
1280x720	1280x720	47.95	37.833	64.769	√	√	√	–	–
1280x768	1280x768	60.00	47.396	68.250	√	√	√	–	–
		60.00	47.776	79.500	√	√	√	–	–
		75.00	60.289	102.250	√	√	√	–	–
		85.00	68.633	117.500	√	√	√	–	–
1280x960	1280x960	60.00	60.000	108.000	√	√	√	–	–
		85.00	85.938	148.500	√	√	√	–	–

**Table 7-3. Supported Signal Timings by Input (continued)**

Format	Resolution	Refresh Rate (Hz)	Horizontal Frequency (kHz)	Pixel Frequency (MHz)	Supported? (√ = Yes, – = No)				
					HD 1 HD 2	HDMI 1 HDMI 2 HDMI 3 HDMI 4	Component	SCART	Composite 1 Composite 2 Composite 3
1280x1024	1280x1024	60.00	63.981	108.000	√	√	√	–	–
		75.00	79.976	135.000	√	√	√	–	–
		85.00	91.146	157.500	√	√	√	–	–
1360x768	1360x768	60.00	47.712	85.500	√	√	√	–	–
1400x1050	1400x1050	60.00	64.744	101.000	√	√	√	–	–
		60.00	65.317	121.750	√	√	√	–	–
		75.00	82.278	156.000	√	√	√	–	–
1600x1200	1600x1200	60.00	75.000	162.000	√	√	√	–	–
1680x1050	1680x1050	60.00	64.674	119.000	√	√	√	–	–
1920x1080	1920x1080	47.95	56.821	150.007	√	√	√	–	–
1920x1200	1920x1200	60.00	74.038	154.000	√	√	√	–	–
SCART RGBS	–	50.00	–	–	–	–	–	√	–
480/60i	720x487	59.94	15.734	13.500	√	√	√	–	–
480/60p	720x483	59.94	31.469	27.000	√	√	√	–	–
576/50i	720x576	50.00	15.625	14.750	√	√	√	–	–
576/50p	720x576	50.00	31.250	29.000	√	√	√	–	–
720/24p	1280x720	23.98/24.00	17.982/18.000	59.341/59.400	√	√	√	–	–
720/25p	1280x720	25.00	18.750	74.250	√	√	√	–	–
720/30p	1280x720	29.97/30.00	22.478/22.500	74.175/74.250	√	√	√	–	–
720/50p	1280x720	50.00	37.500	75.250	√	√	√	–	–
720/60p	1280x720	60.00	45.000	74.250	√	√	√	–	–
1080/50i	1920x1080	50.00	28.125/31.250	74.250/72.000	√	√	√	–	–
1080/60i	1920x1080	59.94/60.00	33.716/33.750	74.175/74.250	√	√	√	–	–
1080/24p	1920x1080	23.98/24.00	26.978/27.000	74.175/74.250	√	√	√	–	–
1080/50p	1920x1080	50.00	56.250	148.500	√	√	√	–	–
1080/60p	1920x1080	59.94/60.00	67.433/67.500	148.350/148.500	√	√	√	–	–
NTSC 3.58	–	59.94/60.00	15.734/15.750	3.580	–	–	–	–	√
NTSC 4.43	–	59.94/60.00	15.734/15.750	4.430	–	–	–	–	√
PAL-B/G/H/I	–	50.00	15.625	4.430	–	–	–	–	√



**Table 7-3. Supported Signal Timings by Input (continued)**

Format	Resolution	Refresh Rate (Hz)	Horizontal Frequency (kHz)	Pixel Frequency (MHz)	Supported? (√ = Yes, – = No)				
					HD 1 HD 2	HDMI 1 HDMI 2 HDMI 3 HDMI 4	Component	SCART	Composite 1 Composite 2 Composite 3
PAL-M	–	59.94/60.00	15.734/15.750	3.580	–	–	–	–	√
PAL-N	–	50.00	15.625	3.580	–	–	–	–	√
SECAM	–	50.00	15.625	13.500	–	–	–	√	√

## Notes:



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