



C407SM (10/99) EH2100/EH2100P Ceiling Enclosures

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Clovis, CA 93612-5699
USA

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Pelco Online
<http://www.pelco.com>

This maintenance/service manual consists of an exploded assembly diagram and parts list. Use this manual when ordering replacement parts for EH2100/EH2100P camera enclosures.

MAINTENANCE

Regularly scheduled maintenance helps prolong the operational life and appearance of the equipment. Clean the window with a nonabrasive cleaning cloth and antistatic cleaner that is safe for use on acrylic plastic. Do not use kerosene or similar substances that can scratch the surface.

EXPLODED ASSEMBLY DIAGRAM

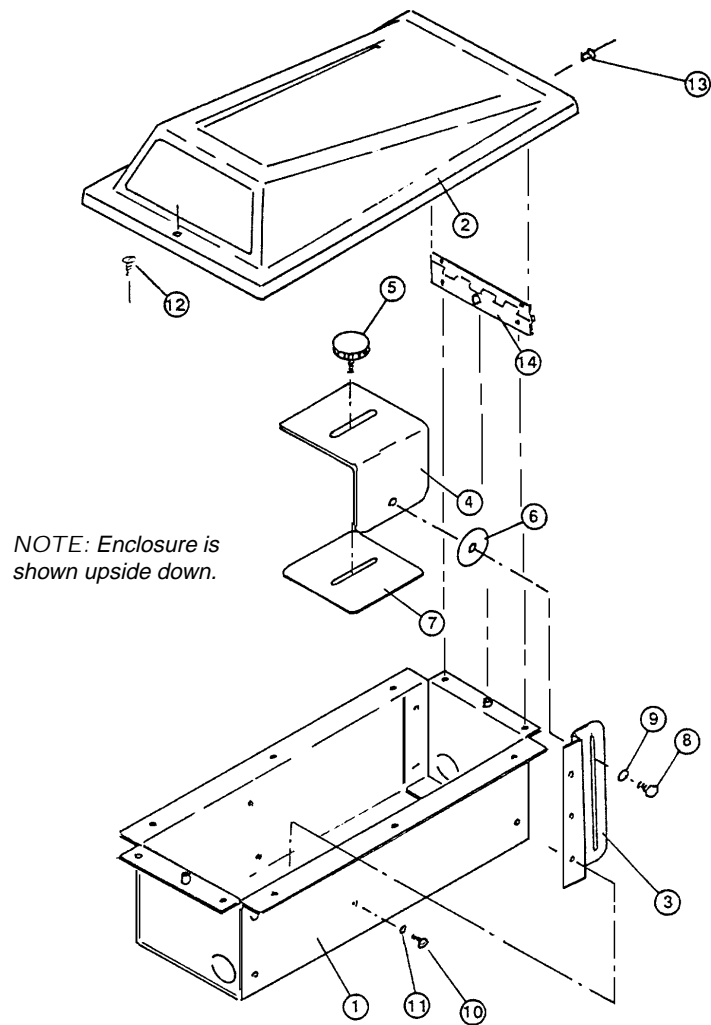


Figure 1. Exploded Assembly Diagram

Table A. Exploded Assembly Parts List

Item	Qty	Description	Part Number
1	1	Back box assembly* EH2100 EH2100P	EH20101000ASSY EH20201000ASSY
2	1	Cover	EH201011000
3	1	Cradle mounting bracket	EH20104101COMP
4	1	Camera cradle	EH20104102COMP
5	1	Camera mounting knob screw, 1/4-20 x .5-inch	P10000
6	1	Clutch	PS710000
7	1	Camera pad	EH200010004
8	1	Screw, 1/4-20 x .5-inch, hex head	ZH1/4-20X.500CH
9	1	Internal tooth lock washer, .25-inch	ZH1/4LWSIS
10	2	Screw, 6-32 x .25-inch, Phillips, pan head	ZH6-32X.250SPP
11	2	Internal tooth lock washer, #6	ZH6LWSIS
12	1	Screw, 8-32 x .375-inch, button head	ZH8-32X.375CRS
13	2	Rivet	ZHRIVIT1/8X1/4P
14	1	Hinge	EH20104103COMP
15	1	Push nut, #6, black (not shown)	ZH6NUTPUSH
16	1	Button head screw, 8-32 x .375-inch (not shown)	ZH8-32X.275CRS
17	1	Screw, 8-32 x .5-inch, Phillips, white (not shown)	ZH8-32X.5SPPWHT
18	1	Push nut, #8, black (not shown)	ZH810000
19	2	Flange extender (not shown)	EH20004005COMP

*Includes hinge, item #14

WARRANTY AND RETURN INFORMATION

WARRANTY

Pelco will repair or replace, without charge, any merchandise proved defective in material or workmanship for a period of one year after the date of shipment. Exceptions to this warranty are as noted below:

- Three years on Genex™ Series (multiplexers, server, and keyboard).
- Two years on all standard motorized and fixed focal length lenses.
- Two years on Esprit™, Legacy®, Intercept®, PV1000 Series, CM6700/CM8500/CM9500/CM9750/CM9760 Matrix, Spectra®, DF5 Series and DF5 Fixed Dome products.
- Two years on WW5700 series window wiper (excluding wiper blades).
- Two years on cameras.
- Six months on all pan and tilts, scanners or preset lenses used in continuous motion applications (that is, preset scan, tour and auto scan modes).

Pelco will warrant all replacement parts and repairs for 90 days from the date of Pelco shipment. All goods requiring warranty repair shall be sent freight prepaid to Pelco, Clovis, California. Repairs made necessary by reason of misuse, alteration, normal wear, or accident are not covered under this warranty.

Pelco assumes no risk and shall be subject to no liability for damages or loss resulting from the specific use or application made of the Products. Pelco's liability for any claim, whether based on breach of contract, negligence, infringement of any rights of any party or product liability, relating to the Products shall not exceed the price paid by the Dealer to Pelco for such Products. In no event will Pelco be liable for any special, incidental or consequential damages (including loss of use, loss of profit and claims of third parties) however caused, whether by the negligence of Pelco or otherwise.

The above warranty provides the Dealer with specific legal rights. The Dealer may also have additional rights, which are subject to variation from state to state.

If a warranty repair is required, the Dealer must contact Pelco at (800) 289-9100 or (559) 292-1981 to obtain a Repair Authorization number (RA), and provide the following information:

1. Model and serial number
2. Date of shipment, P.O. number, Sales Order number, or Pelco invoice number
3. Details of the defect or problem

If there is a dispute regarding the warranty of a product which does not fall under the warranty conditions stated above, please include a written explanation with the product when returned.

Ship freight prepaid to: Pelco
300 West Pontiac Way
Clovis, CA 93612-5699

Method of return shipment shall be the same or equal to the method by which the item was received by Pelco.

RETURNS

In order to expedite parts returned to the factory for repair or credit, please call the factory at (800) 289-9100 or (559) 292-1981 to obtain an authorization number (CA number if returned for credit, and RA number if returned for repair). Goods returned for repair or credit should be clearly identified with the assigned CA/RA number and freight should be prepaid. All merchandise returned for credit may be subject to a 20% restocking and refurbishing charge.

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REVISION HISTORY

Manual #	Date	Comments
C407SM	10/99	Original version.