



TomTom Application Update for Sony XNV-660BT/Sony XNV-770BT

TomTom Customer Support
December 2012

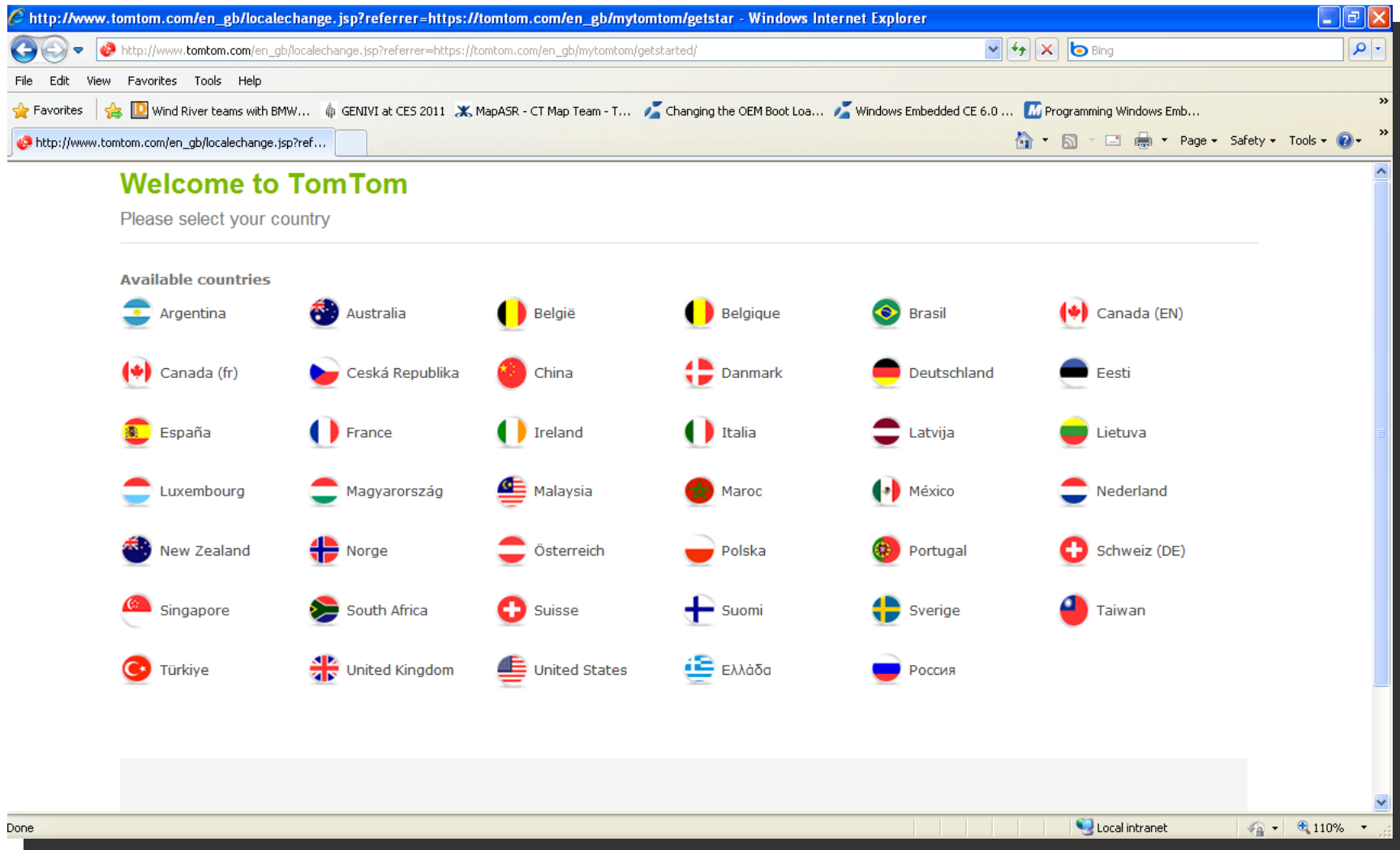
Important Application Update to Your Sony XNV Navigation Module

- Some consumers have experienced GPS reception problems using the SONY XNV navigation module.
- TomTom has just released an important application update to correct problems related to GPS reception.
- This application update is free of charge. All you need to do is install myTomTom to your computer; create an account; connect your navigation module with your computer; and install this update.
- This document includes the necessary steps to install this important update.



Install myTomTom on Your Home Computer

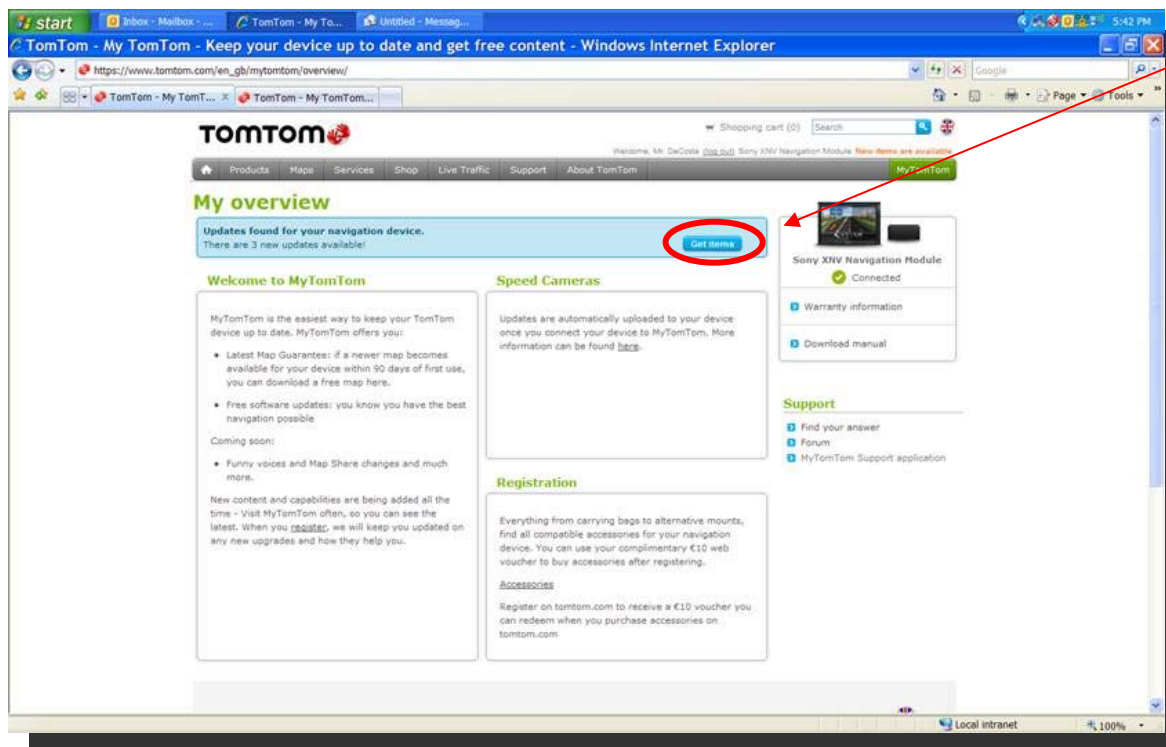
Go to www.tomtom.com/getstarted



Step 1: Connect Navigation Module to Your Computer

- Connect your Sony navigation module to a PC.
- **IMPORTANT:** Make sure to use the original TomTom cable. If not available, make sure you use a cable shorter than 1 meter!
- After the device driver is found, your default browser should open with information regarding available updates for your Sony product.
- Click on "Get items".

Get items



Step 2: Login to Your myTomTom Account – or, Create an Account

- Either select “Login” or “Create account”

The screenshot shows the TomTom MyTomTom website. The browser title is "TomTom - My TomTom - Keep your device up to date and get free content - Windows Internet Explorer". The address bar shows the URL: https://www.tomtom.com/en_us/mytomtom/overview/index.jsp?dwc_settings=port:4000&dcp=12424. The page features a navigation menu with links for Products, Maps, Services, Live Traffic, Shop, Where to Buy, Support, and About TomTom. The main content area is titled "My overview" and includes a section for "Updates found for your navigation device" with a "Get items" button. Below this is a "Login" section with a "Login" button and a "Create account" button. The "Create account" button is highlighted with a red arrow pointing to a callout box. The "Login" button is also highlighted with a red arrow pointing to another callout box. The page also features sections for "Welcome to MyTomTom", "Speed Cameras", "Registration", and "Support".

“Login” to an existing myTomTom account

“Create account” if you do not yet have a myTomTom account

Step 3: Select Updates to be Installed

- Files to be offered for installation will depend on your navigation module.
- The next screen allows you to select the files wanted and their size.
- **IMPORTANT:** Make sure that “Navigator for Sony XNV Navigation Module” is selected since this file will improve the GPS reception of your product.
- Once you have selected the files wanted, click on “Start downloading”.

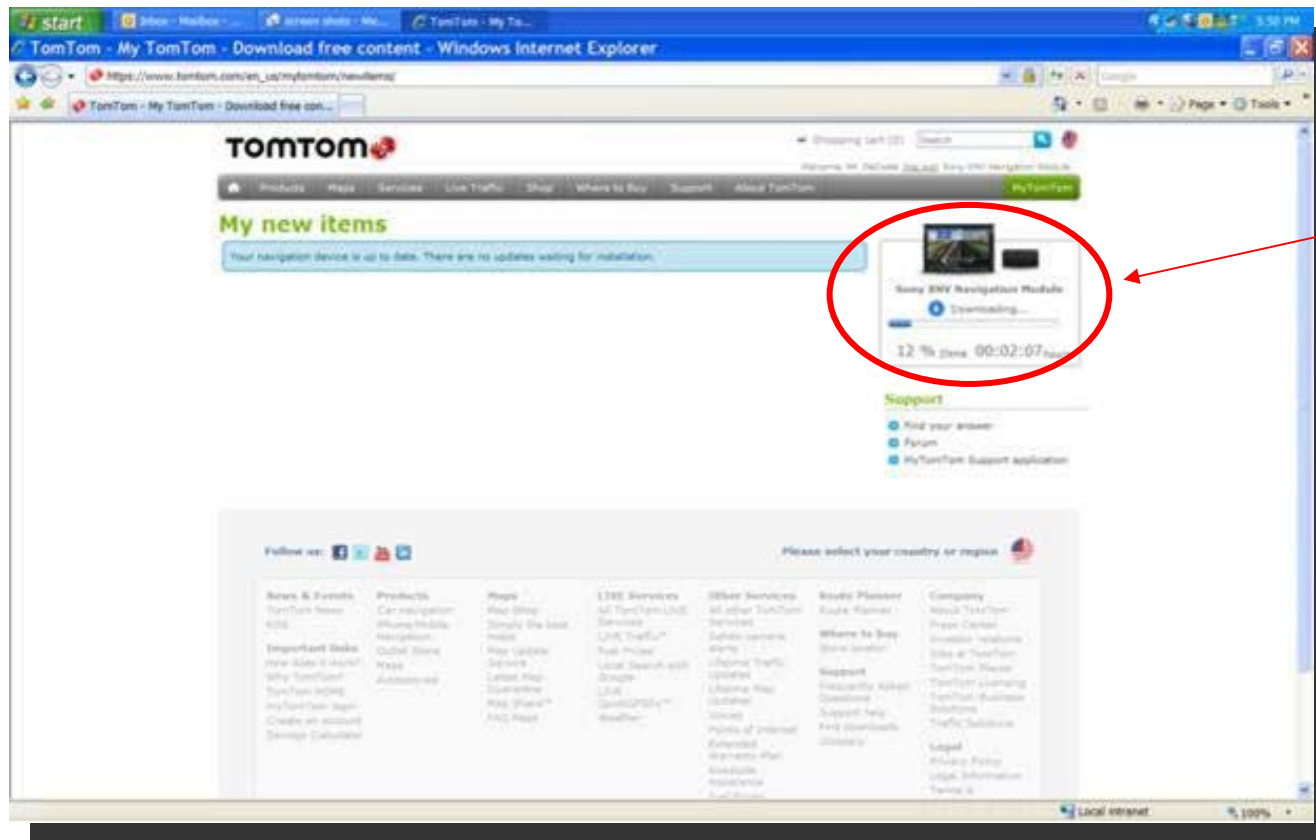
The screenshot shows the TomTom website interface. At the top, there's a navigation bar with 'Products', 'Maps', 'Services', and 'Live Traffic'. Below that, the main heading is 'My new items'. A section titled 'Select your new items to download' contains a table with the following items:

Item	Size
<input checked="" type="checkbox"/> Navigator for Sony XNV Navigation Module (300Kb)	32.6 KB
<input type="checkbox"/> Hikey (300Kb)	312.0 B
<input checked="" type="checkbox"/> Speed Camera US - 3 New update	90.3 KB

Below the table is a 'Start downloading' button. A red callout box points to the 'Navigator' item with the text: 'The "Navigator" is the file needed to improve your GPS reception.' Another red callout box points to the 'Start downloading' button with the text: 'This button will start the download process'.

Step 4: Download Files Selected

- myTomTom will show the progress of your download.



Download progress

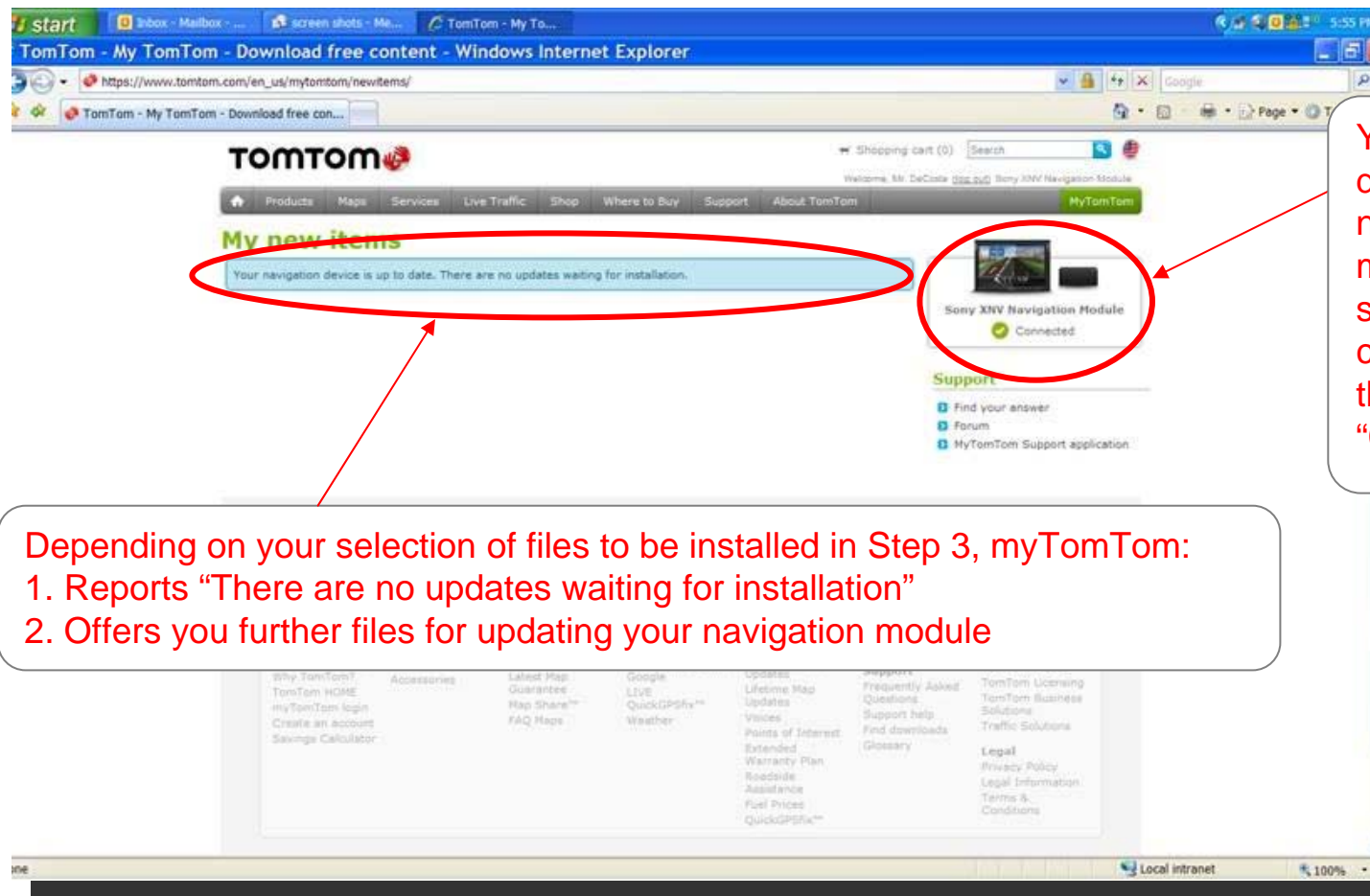
Step 5: Transfer Files to Your Navigation Module

- After the download is complete, myTomTom will automatically transfer the downloaded files to your navigation module (no additional action is needed).
- **Important:** Do not disconnect your navigation module while the transfer is still in progress.

The screenshot shows the TomTom website interface. A green progress window titled 'Sony XNV Navigation Module' is overlaid on the page, showing '4% done, 1:52 min. remaining'. A blue banner on the website reads 'Keep your device connected Please keep your navigation device connected'. A red circle highlights the progress window and the banner. A red arrow points from the progress window to the banner. A callout box labeled 'Transfer progress' points to the progress window. Another callout box labeled 'Reminder to keep your device connected' points to the banner.

Step 6: Disconnect Your Navigation Module after the Transfer is Completed

- **Important:** Only disconnect your navigation module after the reminder “Keep your device connected” disappears and myTomTom reports “Connected”.



You can safely disconnect your navigation module if you see the green checkmark and the text “Connected”

Depending on your selection of files to be installed in Step 3, myTomTom:

1. Reports “There are no updates waiting for installation”
2. Offers you further files for updating your navigation module

Step 7: Confirmation that the Application was Correctly Installed

- Connect your navigation module with the Sony in-car unit.
- In navigation mode:
 - 1) Touch the screen to select the main menu
 - 2) Select "Settings"
 - 3) Select "Version information"
- Confirm that "App" shows the following application version (or higher):
10.873.783778.514 (3010, 26/10/2011).

Questions ?

Web Support: http://us.support.tomtom.com/app/home/?Lid=4&locale=en_US

Call us: 866 486 6866

Monday - Friday: 7:00 a.m. to 11:00 p.m. EST

Saturday: 9:00 a.m. to 8:00 p.m. EST