

# WINDOWS NT/2000 INSTALLATION GUIDE

**REVISION/UPDATE INFORMATION:** 

01/02/2002

OPERATING SYSTEM VERSION:

WINDOWS NT 4.0 OR LATER WINDOWS 2000

SOFTWARE VERSION:

VERSION 1.5-0

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# 1. This Guide

# 1-1. Purpose

This guide describes how to install and configure ConsoleWorks on a host using Windows NT version 4.0 with Service Pack 3 or later or Windows 2000 operating system.

# 1-2. Intended Audience

This guide is written for system administrators and managers installing and configuring the ConsoleWorks application on a Windows NT or Windows 2000 host.

# 1-3. Organization and Chapter Layouts of This Guide

This section describes the purpose of the guide, intended audience, organization and features of this guide, reader feedback, customer support, and conventions used in this guide.

# 1-4. Introduction, Overview and Concepts

This section introduces the ConsoleWorks application. It also describes an overview of the installation process, terms and concepts used during the installation, some of the concepts used in configuration and has a special note for Polycenter Console Manager (PCM) users.

# 1-5. Pre-Installation

This section helps the installer prepare to install ConsoleWorks by listing the hardware and software needed to install and run ConsoleWorks and by suggesting some installation design hints and techniques.

### 1-6. Installation

This section contains the first stage of the installation procedure for installing ConsoleWorks onto a host machine. Once the default installation file set is installed, optional functions, such as:

- importing supplied event definitions, and/or
- adding ConsoleWorks to the system startup,

are added based on the desired ConsoleWorks functionality.

The second stage of the installation procedure for installing ConsoleWorks onto a host machine is called Configuration and is covered in the document: ConsoleWorks Administrator and User Guide.

# 1-7. Appendices

The appendices include a additional information that may be useful during installation.

# 1-8. Reader Feedback

TDi welcomes comments to this guide and other products. Readers are encouraged to send feedback to TDi at:

TECSys Development Inc (TDi)Phone: 972.881.15531600 10th StreetFAX:972.424.9181Suite BEmail:support@tditx.comPlano, TX 75074 USAWEB:http://www.tditx.com/attn:ConsoleWorks Customer Feedback

# 1-9. Customer Support

TDi customer support is offered through several venues: internet website, email, phone and fax. When requesting customer support, an active Service Agreement and the following information will be needed from the customer:

- Name and Contact Information
- Company Name
- Customer ID
- Model of host running ConsoleWorks
- Host operating system version and patch level
- ConsoleWorks version
- Description of problem

Customer support offices are staffed Monday through Friday, 8:00am to 5:00pm Central Time. TDi customer support can be reached as follows:

internet website:	http://www.tditx.com/
email:	support@tditx.com
phone:	972.881.1553
fax:	972.424.9181

If requesting fax support, please be sure to include a return fax number in the Contact Information.

#### 1-10. Conventions used in this Guide

- Enter Indicates a key on a PC or terminal keyboard, this example indicates pressing the Enter key.
- Ctrl-X A hyphen between keyboard keys indicates a combination of keys on a PC or terminal keyboard to be pressed simultaneously, this example indicates pressing the Ctrl key and the X key simultaneously.
- cw\_add\_invo Italics indicates a filename, command, variable name or other screen text.
- cw\_add\_invo Boldface type in examples indicates input the user types.
- [] Indicates optional information to be included with the command at the installers discretion.
- [Y] or [N] Items contained within square brackets [] are default settings in the ConsoleWorks application. For example, when queried with a Yes or No answer the default setting will show a [Y] or [N].
- ••• Continuation. Usually used when the script responses being shown in the text or body of the guide continue beyond what is shown on the page.

# 2. Introduction and Overview

# 2-1. Introduction to ConsoleWorks

ConsoleWorks is an application built to monitor console port text or SYSLOG messages and to directly manage any device supporting console port connections. It runs on OpenVMS, Unix and NT/2000 platforms. In addition, ConsoleWorks can manage devices indirectly by using script-initiated management applications running on the ConsoleWorks host.

ConsoleWorks accomplishes this management with three major components:

- a standard web browser (or a command line user interface)
- a specialized web server, and
- a host connected via cable to the device's serial console port (direct management) or by network (indirect management).

Other than the original installation and some preliminary configurations, most ConsoleWorks operations are managed and configured using a standard web browser.

ConsoleWorks' flexibility provides the capability:

- to manage any device allowing management from a console port from any workstation on the network connected to the ConsoleWorks host,
- to manage hosts on a network remotely, either via the internet or a dialup network,
- for a ConsoleWorks server to use host-based utilities to contact a person based on event driven criteria, and
- to organize managed devices into logical groupings.
- note: The V1.5-0 ConsoleWorks server for the Windows NT/2000 platform supports one server invocation. Future releases will provide the capability for multiple invocations on one server. Each ConsoleWorks invocation is a separate entity. Two concurrently running invocations do not share resources (profiles, users or console ports).

ConsoleWorks Windows NT/2000 server requires a system running Windows NT 4.0 with at least Service Pack 3 or Windows 2000. ConsoleWorks also requires a TCP/IP protocol stack.

The V1.5-0 ConsoleWorks Product Kit contains the files required for installing the following ConsoleWorks components:

- 1. ConsoleWorks Web Server, and
- 2. ConsoleWorks public domain scan and event definitions.

This guide describes how to install ConsoleWorks on a Windows NT/2000 host.

• note: ConsoleWorks requires a valid license to operate.

### 2-2. Overview of the ConsoleWorks Installation Process

It is strongly recommended that installers design and plan their implementation of a ConsoleWorks installation. ConsoleWorks components require configuration that proceeds much more smoothly when an installation plan is followed. Suggestions and recommendations can be found in the **Installation Concepts** section of this chapter.

ConsoleWorks installs in two stages.

1) The first stage of the installation includes:

- downloading ConsoleWorks from the internet or mounting the CD,
- installing ConsoleWorks from the distribution kit,

and optionally,

- adding ConsoleWorks to the system startup,
- editing templates to customize event and user templates, and
- importing existing Users, Consoles, Scans, Events and/or Databases.
- note: Technically, ConsoleWorks has created an invocation after this stage of installation is completed. However, the invocation has no configured Ports, Profiles, Users, or Events. These components must be configured to make ConsoleWorks useful.

2) The second stage of installation uses a web browser to add/delete/configure items such as:

- accounts,
- consoles,
- profiles,
- scans,
- events, and
- actions.

#### 2-3. Installation Terms

The following terms are provided as reference. It is recommended these terms be studied in conjunction with the next section in this document: **Installation Concepts**.

#### Agent

If the device being managed has Windows NT/2000 as its operating system, that Windows NT or Windows 2000 system requires an agent to gather and transmit its events since Windows does not have a serial console.

#### Alpha

A host running an Alpha processor as its primary CPU.

#### CD

Refers to a Compact Disc.

#### Console

Console refers to a representation created and configured within ConsoleWorks, corresponding to a managed device. The console may be physically attached to a device console port or it may be mapped to Syslog events. Privileges are read, write, acknowledge and control.

#### ConsoleWorks Root Directory

The base directory on the ConsoleWorks server system in which all ConsoleWorks directories reside. On Windows NT/2000, this directory is C:\Program Files\TECSys Development, Inc\ConsoleWorks Server\.

### **Device Console Port**

A Device Console Port is a serial port on a device that is used to manage that device.

#### **Default Files**

Default Files are a basic set of files created by ConsoleWorks installation kits when ConsoleWorks is first installed. Those files are subsequently used to make invocation directory trees. Each invocation has its own directory tree based from the ConsoleWorks root directory.

#### Display

Display refers to a particular Window or Splash Screen displayed during a step in the installation. Screen, Window and Display are used interchangeably in this guide.

# Distribution Kit or Package

A Distribution Kit or Package is a file or files that enable a person to install the ConsoleWorks application. Each operating system (Windows NT/200 OpenVMS, Tru64, Linux, HP UX and Solaris) uses a unique distribution kit.

### Events

Events are conditions occurring on devices which cause the devices to post status messages to their console ports or onto the network with Syslog. ConsoleWorks scans console text and Syslog messages for information and to use as triggers to initiate actions.

#### Installer

An Installer is the person installing the ConsoleWorks application and configuring the invocations and profiles. The installer is required to have Administrator access privileges.

#### Intel

A host running an Intel processor as its primary CPU.

#### Invocation

An Invocation is a copy of the ConsoleWorks application running on the host. Each invocation is an application/web server hybrid that allows remote management of devices. Each invocation uses a private set of consoles, profiles, and user accounts.

• note: Each invocation is required to have a unique name since two invocations using the same invocation name cannot operate concurrently on the same host system.

#### Linux

A host running Redhat Linux 6.0 (or later) as its operating system.

#### PCM

POLYCENTER Console Manager in this document refers to Computer Associates' Unicenter Console Management for OpenVMS which includes technologies formerly available as: Command/T Enterprise Edition, Unicenter TNG for OpenVMS Console Manager, POLYCENTER Console Manager

### Product Authorization Key (PAK)

ConsoleWorks licenses are composed of ConsoleWorks Product Authorization Keys (PAK). The Base PAK includes five connections. Extra connections can also be added. Additional features such as Telnet and Syslog capabilities can be added with additional PAKs.

#### Profile

Profile refers to a set of privileges to consoles and/or ConsoleWorks server administration.

Some aspects of a profile are:

- a profile may contain some or all of the privileges available on a console port,
- multiple users may have the same profile,
- multiple profiles can provide privileges to the same console port(s), and
- a user may have access to one or more profiles, but may use only one profile at a time.

In addition, profiles are used to access ConsoleWorks invocation management as well. ConsoleWorks management has the ability to read, write, control and delete console ports, profiles and user accounts.

#### Scans

A scan is a collection of events, other scans or a combination of the two. As a result, a scan could contain only events, only other scans or both scans and events.

#### Screen

Screen refers to a particular Window or Splash Screen displayed during a step in the installation. Screen, Window and Display are used interchangeably in this guide.

# Solaris

A host running SUN Solaris 7.0 (or later) as its operating system.

# SPARC

A host running a SUN SPARC processor as its primary CPU.

# TCP/IP or Transmission Control Protocol/ Internet Protocol port

The Transmission Control Protocol/Internet Protocol port(s) each host controls. Each invocation is assigned a specific TCP/IP port to use.

### User Account

User account refers to the access a person receives when logging into ConsoleWorks. A user's access to a console port and to ConsoleWorks management is defined by what profiles the user is given permission to use.

• note: Users may have access to more than one profiles, but may only use one profile at a time.

# VMS

A host running Compaq OpenVMS V7.2 (or later) as its operating system

# Web Browser

Commonly used Web Browsers such as Netscape Navigator 4.7 or Internet Explorer 5.0 (or later) web browsers are required to complete the configuration of the installed elements.

### Window

Window refers to a particular Window or Splash Screen displayed during a step in the installation. Screen, Window and Display are used interchangeably in this guide.

# 2-4. Installation Concepts

The following describe the relationships between some of the functional components used by ConsoleWorks. Understanding the following concepts will:

- assist in designing an installation,
- prepare the installer for the installation and configuration processes, and
- reduce the need for large scale configuration changes and installation redesigns after installation.

# **Installation Phases**

### **Pre-Installation**

The period prior to Installation where the installer collects required software and verifies the host system meets the requirements for ConsoleWorks installation and operation.

### Installation



This phase includes the steps involving installing the ConsoleWorks application on the target host, setting up a basic invocation, adding ConsoleWorks to the system startup and selectively adding prepackaged event definitions.

ConsoleWorks invocations are highly configurable. During the installation phase the installer is presented opportunities to edit files that will be used globally by each invocation, such as event template files. Most of these changes can also be made later.

Figure 1 - Invocation

# Configuration

Configuration is the period after Installation involving creating and configuring consoles, profiles, and user accounts. Invocations are in a default mode after installation and are not fully functional until configured. Configuration operations are performed using a web browser and are described in the ConsoleWorks Administration and User Guide.

# Invocation Components (Figure 2)

### Invocation

A copy of the ConsoleWorks application running on the host. Users, profiles, and consoles are exclusive to each invocation.



Figure 2 - Invocation Components

# **Device Console Port**

The physical connection between the host and the external device.

# Console

The representation within Console*Works* of the a device console including all the parameters necessary to communicate with that console. A console has four privileges: Read, Write, Acknowledge and Control (RWAC). Access to a console is controlled via profiles. Each user is given access to a specific profile or profiles.

# Profile

A configured set of privileges providing access to consoles and/or to ConsoleWorks administration within an invocation. Users are given profile access by user(s) with access to ConsoleWorks management profile (s). Console privileges are Read, Write, Acknowledge and Control (RAWC). ConsoleWorks administration privileges are Read, Write, Delete and Control (RWDC).

Some rules for configuring and using profiles per invocation are:

- rule 1: each profile has only one set of privileges per console,
- rule 2: each profile may have access to one or more console,
- rule 3: each user may have only one active profile at a time,
- rule 4: more than one user may have access to and use a profile, and
- rule 5: privileges to a console may vary between profiles.

A tabular example of these rules is shown below in Table 1. In Table 1, the profiles User 1, User 2, Manager 1 and Manager 2 were created solely for the purpose of the example and are not standard profiles in ConsoleWorks.

### User

A person logging into a ConsoleWorks invocation's user account. Generally speaking, the difference between an administrative account and a user account is the access to ConsoleWorks management profiles. All users are permitted to have access to more than one profile, but can only use one profile at a time per invocation.

### ConsoleWorks Manager

A person logging into a ConsoleWorks invocation with the ConsoleWorks Administrative privileges which are the ability to Read, Write,

Delete and Control (RWDC) user accounts, profiles and console ports. ConsoleWorks Managers are permitted to access more than one profile, but can only use one profile at a time per invocation.

profiles	device a	device b	device c	consoleworks app
user 1	R	R	-	-
user 2	RW	-	R	R
manager 1	RW	RWAC	RW	RWDC
manager 2	RWAC	-	-	RWDC

Table 1. Profiles to device mapping example

#### Installation Tips and Recommendations

ConsoleWorks supports customizing an invocation's templates. Each invocation has its own directory and subdirectories. The original templates created during installation are located in the Config subdirectory under the installation directory specified during the installation process. For Windows NT/2000, the default is C:\Program Files\TECSys Development, Inc\ConsoleWorks Server\Config.

An installer intending to use the same modifications to the templates across several invocations could save significant effort by editing the templates made during the original installation, make the modifications to the ConsoleWorks root directory templates. This may be especially useful when the HTML templates are modified with company specific data, company policy comments or HTML jumps to company specific files (such as networked documentation).

Each invocation opens all of its device consoles when it is invoked, therefore the installer should make sure invocations expected to run concurrently do not attempt to access the same devices.

#### Special Note for Polycenter Console Manager (PCM) owners

ConsoleWorks comes with an array of predefined scans/events, many exported from PCM. These events can be imported during the installation process or later. The procedures for importing the events for are in the chapter on Installation in the Adding Functionality section.

# 3. Pre-Installation

This section contains information on the fundamentals required for installation.

**Note:** 1) When installing the ConsoleWorks Server on Windows an error will be displayed if you try to install V1.5 when a previous version is installed. You must uninstall the previous version before attempting to install V1.5.

2) the ConsoleWorks directory structure for Version 1.5-0 is significantly different from Version 1.4-0. The base directory for Version 1.4-0 was C:\Cwks where there base directory for Version 1.5-0 is C:\Program Files \TECSys Development, Inc\ConsoleWorks Server.

# 3-1. Host System Criticality and ConsoleWorks Exclusivity

ConsoleWorks' primary function is to monitor the health and status of chosen devices, at all times. As a monitoring application, ConsoleWorks requires unobstructed access to host system resources at all times. It is the **strongest recommendation** that ConsoleWorks be hosted on a dedicated, independent machine. Interference from other applications, for example email or printer server support, may interrupt support at critical times, delaying and possibly precluding recovery efforts.

# 3-2. Host Operating Systems Supported

ConsoleWorks is written for hosting on OpenVMS, Unix and Windows platforms. This guide is the manual for the Windows platform hosts running the following (or later) versions: Windows NT 4.0 with Service Pack 3 or Windows 2000 (right click on the My Computer icon and choose Properties to verify current version of the operating system).

• note: ConsoleWorks can run under its own account or under the Administrator account.

# 3-3. ConsoleWorks is available on CD ROM or from the Internet

ConsoleWorks is available on CD ROM or the latest version can be downloaded from the TDi website at http://www.tditx.com/. Contact TDi to obtain ConsoleWorks in another format.

# 3-4. Product Authorization Key (PAK) is required

release

A Product Authorization Key (PAK) is not required for installation, but is required to activate a ConsoleWorks invocation. TDi will supply the appropriate permanent license with receipt of a purchase order. A temporary demo license may be downloaded from the same place the ConsoleWorks kit was downloaded.

### 3-5. Files at the TDi Website

Table 2 has a list files that will be referenced during installation. These ConsoleWorks installation files are available at the TDi Website (http://www.tditx.com/).

host system	ConsoleWorks version and kit type	Filename on website*
Windows NT Intel (4.0+) or Windows 2000	ConsoleWorks (v1.5-0) kit	ConsoleWorksServer. exe

### 3-6. Release Notes

ConsoleWorks

Table 2. List of available ConsoleWorks installation files at the TDi Website (http://www.tditx.com)

notes contain information updated since the written manuals were published. These release notes are stored as installation CD, and once ConsoleWorks is installed, via the web browser. The locations of the RELNOTES-1\_5.\*\*\* files are shown in Table 3.

	On CD before installation	ConsoleWorks version and kit type	Filename on website*
	Location on CD ROM from root directory:	Location on host after installing kit:	From the ConsoleWorks home page:
3-7. Host System Requirements	C:\Program Files\TECSys Development, Inc\ConsoleWorks Server\Doc	C:\Program Files\TECSys Development, Inc\ConsoleWorks Server\Doc	HELP(left panel): Online Doc (left panel lower): Click either Text or HTML (description: ConsoleWorks V1.5-0 release notes)

Hard Disk require-

Table 3. Location of the RELNOTES-1\_5\*\*\* files

### ments

Systems targeted for running a ConsoleWorks invocation are required to support the minimum disk space requirements shown in Table 4.

### **RAM requirements**

A minimum of 128MBytes of operating system RAM is recommended. RAM requirements are installation type dependent. Requirements are affected by quantity and activity level of devices monitored by ConsoleWorks in addition to the amount required by the scan files which will be loaded.

# **CPU requirements**

ConsoleWorks minimum recommended CPU is the Intel 450 MHz Pentium class processor.

Package	Minimum Drive Space
ConsoleWorks Base	10 MBytes
ConsoleWorks Command Line Interface	Included
ConsoleWorks Documentation	Included
ConsoleWorks Log Files	Site Dependent
Recommended Minimum	10 MBytes

Table 4. Hard Disk Requirements

### System Software requirements

ConsoleWorks is written to be hosted on a machine running Windows NT with Service Pack 3 or later installed or Windows 2000.

### TCP/IP running on host

Hosting platforms must be running TCP/IP. ConsoleWorks requires a TCP/IP address that it will use for listening. The default for ConsoleWorks is to listen to all the interfaces on the ConsoleWorks host (0.0.0.0). The TCP address for ConsoleWorks to listen to is configurable after installation is complete.

### TCP/IP port requirement

The ConsoleWorks invocation requires a TCP/IP port on the host machine. By default, ConsoleWorks installations use port 5176. The port number is configurable after installation is complete.

# 3-8. Administrator Account Privileges are Required

The installation procedure creates the ConsoleWorks directory tree. This requires the installer to be logged into the Administrator account (or another fully privileged account) when performing the installation. Console-Works installation will fail if not installed from an Administrator account, however, once installed ConsoleWorks can be run under a non-privileged account.

### 3-9. Ongoing Disk Space Requirements

Ongoing disk space requirements are installation dependent. Requirements are affected by quantity of and activity level of devices monitored by ConsoleWorks.

Each device may produce require different amounts of data which precludes recommending a single quantity of disk space for all installations. It is recommended that the daily log file sizes be reviewed periodically in order to predict future disk space usage. Each addition of a device to the Console*Works* invocation warrants re-evaluating the disk space usage.

Further, it is recommended that ConsoleWorks log files, which are text files, be archived or deleted based on the user's criteria. Installers can contact TDi for details and allocation recommendations.

### 3-10. Web Browser Requirements

Netscape Navigator 4.7 or Internet Explorer 4.0 for Intel systems or Internet Explorer 4.5 for Macintosh systems (or later) web browsers are required to complete the configuration of the installed elements.

# 4. Installation

This section contains information on the first stage of the installation procedure. The second stage of the installation procedure uses a web browser and is discussed in the ConsoleWorks Administrator and User Guide.

**Note:** If ConsoleWorks is being installed as an update to Version 1.4-0, a new directory structure will be created. Save existing template files, action routines, etc. prior to the installation and move them to the proper directory upon completion of the install.

# 4-1. Make backup of system disk(s)

As a precaution, make a backup copy of the system disk(s). This is a standard precaution. ConsoleWorks installs all of its files into a single directory tree, which should preclude any conflicts, however caution is recommended.

# 4-2. Installation Process

ConsoleWorks installation can be accomplished directly from a CD or from a TDI web site.

- note: The installer may not be notified about files about to be overwritten.
- note: Installation requires Administrator privileges. If the activity to this point has been done from a common user account, the installer will have to logout and log back in as a user with Administrator access privileges.

### Administrator privileges

Log in to an account with Administrator privileges. Once ConsoleWorks is installed it can be run from a common user account, but the installation is required to be performed from an account with full access privileges.

### Uninstall all versions of Field Test Software (if applicable)

Please uninstall all versions of ConsoleWorks Server V1.5 Field Test. This install will not work if the ConsoleWorks Server V1.5 Field Test is installed. Failure to uninstall the field test version could cause loss of data during install or uninstall of ConsoleWorks Server.

### Mount the CD

The ConsoleWorks CD contains the same files as the TDI installation web site. Open the CD directory and click on the *index.html* file. Installation from the CD now proceeds exactly as it would from the web site. If using the CD for installation, skip to **Installation** below otherwise continue with the next paragraph.

### Open the TDI Installation Web Site

The latest copy of the ConsoleWorks software can be found on the TDI Installation Web site (http://www.tditx. com/).

### Move the software Installation Kit to the Local Disk

Find the section of the web page containing the Windows NT/2000 installation kits. The name of the installation executable for the Windows platform is ConsoleWorksServer.exe. The file contains all of the necessary files and information required to install a ConsoleWorks invocation on a Windows platform. Click on the link for this installation kit and save the file to the local disk.

- note: A ConsoleWorks license, known as a PAK, must be installed in order to run a ConsoleWorks invocation.

### Begin the Installation

The installation kit can be started using any of the three common Windows methods for starting executables: using Run from the Start menu, running *ConsoleWorksServer.exe* from the MS-DOS prompt or by double clicking the executable in Windows Explorer. The installation splash screens are shown in the section below.

When the user launches ConsoleWorksserver.exe, the InstallShield Wizard progress box will appear.



After the initial systems checks are completed the following Welcome panel will appear.



The local system is now checked for previous versions that might be incompatible with this version. If such a version is currently installed, the following panel will be displayed. Should this panel be displayed, the user should press the Cancel button and proceed to de-install the previous version before continuing.

🛃 Console	Works Server Installation	×
Previous A previo	s Version Installed ous version is installed.	Ð
<u>.</u>	ERROR: A previous version is installed. Please uninstall it before continueing. Afte uninstalling the previous version restart the installation procedure for this version. This version will not install till the previous version is uninstalled.	91
	< <u>B</u> aok. <u>N</u> ext >	Cancel

Note: If the V1.5 install finds the previous version (v1.3 or V1.4) data it will allow you to copy the data to the new version. The previous version data will be copied automatically if you choose the "Typical" setup type. The "Custom" setup type will default to copy the data but it can be changed to not copy the data by selecting the "Copy Previous Version Data" feature and choosing "This feature will not be available". License files, console log files, and all files in the config directory will be copied to the new version when the feature is installed. The ability to copy the previous version data is only allowed during the initial install. You can not rerun the install and choose modify or repair to copy the previous version data. You must uninstall before you can install again to be asked for the copy the previous version data feature.

When all checks are completed successfully, the following panel will be displayed.



Depress the Next> button to continue. The installation process will now display the License Agreement.

License Agreement Please read the following license agreement carefully. Please read the following license agreement carefully. Copyright © TECSys Development, Inc., 1999 - 2001 All rights reserved This software is furnished under a license and may be used and copied only in accordance with the terms of such license and with the inclusion of the above copyright notice. This software or any other copies thereof may not be provided or otherwise made available to any other person. No title to and ownership of the software is hereby transferred.	🖟 ConsoleWorks Server Installation 🛛 🛛 🔀
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	I accept the terms in the license agreement of do not accept the terms in the license agreement

Select the I accept the terms in the license agreement item and press Next>. The Customer Information panel will be displayed. Fill in the blanks and press Next>.

The installation type panel will be displayed.

ConsoleWorks Server Installation Customer Information Please enter your information.			Þ
User Name: Bill Johnson Ωrganization: TECSys Development, Inc			
	< <u>B</u> ack	<u>N</u> ext >	Cancel

Under normal circumstances, select the Complete installation and press Next>.



If ConsoleWorks is to be installed in a non-standard directory, select Custom and follow the direction panels.

When the Ready to Install the Program panel is presented select Install.

ConsoleWorks Server Installation
Ready to Install the Program         The wizard is ready to begin installation.
Click Install to begin the installation.
If you want to review or change any of your installation settings, click Back. Click Cancel to exit the wizard.
< <u>B</u> ack Install Cancel

The installation progress panel will be displayed.

🙀 Console	Works Server Installation				
Installing The pro	g ConsoleWorks Server gram features you selected are being installed.				
B	Please wait while the InstallShield Wizard installs ConsoleWorks Server. This may take several minutes.				
	Status:				
	Generating script operations for action:				
_					
	< Back Next > Cancel				

When the installation is complete, the following panel will be displayed.



Press the Finish button to exit the installation.

# 4-3. State of Installation after Completion

When the ConsoleWorks installation is completed a new directory structure has been created in either the Default Installation Directory or in the Directory specified during the installation process.

If an older version of ConsoleWorks was present, the configuration files and other customized files were copied from their old location to the new directory structure.

Two executables are installed as registered services, consoleworksImfservice.exe and cworksserverservice.exe. ConsoleWorks LMF Server Service is the licensing software and is required to run alongside the primary ConsoleWorks application, ConsoleWorks Server Service.

At this point the installation of ConsoleWorks is complete. A default version of the application is **NOT** running.

### 4-4. Installing ConsoleWorks License(s)

Before starting the ConsoleWorks server you should move the licenses you received from TDI to:

C:\Program Files\TECSys Development, Inc\ConsoleWorks Server\LMF\TDI\_Licenses

• note: license files are text files that must be named as *filename*.LIC (where *filename* is a descriptive name of your choosing, but should indicate the actual product license being loaded)

### 4-5. Starting the ConsoleWorks Server

To start the ConsoleWorks server access the Services Control Panel and start each executable,

#### 1) ConsoleWorks LMF Server

• note: if you would like to make certain all of your licenses loaded properly, you may check the contents of the following file:

C:\Program Files\TECSys Development, Inc\ConsoleWorks Server\Log\ConsoleWorksLMFService\_Err.Log

And if should look similar to the following:

%CONWRKS-S-LICLOAD, License loaded for TECSYS-DEVELOPMENT/CONWRKS-DB-HSG %CONWRKS-S-LICLOAD, License loaded for TECSYS-DEVELOPMENT/CONWRKS-DB-HSX %CONWRKS-S-LICLOAD, License loaded for TECSYS-DEVELOPMENT/CONWRKS-SYSLOG %CONWRKS-S-LICLOAD, License loaded for TECSYS-DEVELOPMENT/CONWRKS-DEMO -CONWRKS-I-LICTERMAT, License TECSYS-DEVELOPMENT/CONWRKS-DEMO terminates 1-DEC-2001

#### 2) ConsoleWorks Server

Once the ConsoleWorks server is running it will use the ConsoleWorks invocation name Default, the TCP/IP address of the host machine, and the port address 5176. By default, the ConsoleWorks server is listening to the host's IP default port number, port 0.0.0.

#### 4-6. ConsoleWorks and the Services Control Panel

Once ConsoleWorks is installed, some of the applications functions can be controlled through the Services Control Panel. A typical Services Control Panel is shown at the right. The panel is accessed through the Start Menu: Settings: Services.

ConsoleWorks adds two services: ConsoleWorks LMF Server Service and ConsoleWorks Server Service.

ConsoleWorks LMF Server Service is the licensing software and is required to run alongside the primary ConsoleWorks application, ConsoleWorks Server Service. The display shown above shows the settings after an installation is completed (defaults).

#### 4-7. Add ConsoleWorks to the system startup

ConsoleWorks can be added to the host system startup by accessing the settings for it in the Services Control

Panel. Using the display shown above as an example, select the ConsoleWorks Server Service and hit the 'Startup ...' button. The display below will show. Select the radio button for 'Automatic' in the Startup Type subwindow. Click 'OK' to exit. Clicking 'Cancel' will leave the application as a manual startup.

#### 4-8. ConsoleWorks manual starts and manual shutdowns

Console*Works* will automatically be gracefully shutdown under normal operations by the system during system shutdown.

Services				×
Ser <u>v</u> ice	Status	Startup		Close
Alerter		Manual		
ARCserve Message Engine	Started	Automatic		Start
Cheyenne Discovery Service	Started	Automatic		
ClipBook Server	Started	Manual		Stop
COM+ Event System	Started	Manual		
Computer Browser	Started	Automatic		Pause
ConsoleWorks LMF Server Service	Started	Manual		Continue
ConsoleWorks Server Service	Started	Manual		Douguas
DHCP Client		Disabled		Charlum
Directory Replicator		Manual	-	stajtup
				HW Profiles
Startup Parameters:				
[			-	Help
1				<u></u>

It is required that ConsoleWorks LMF Server Service (the licensing service) be started before the ConsoleWorks Server Service is started. To manually start the ConsoleWorks LMF Server Service, access the Services Control Panel, select ConsoleWorks LMF Server Service and click on "Startup...' Then select ConsoleWorks Server Service and click on "Startup...'

To manually shutdown ConsoleWorks, access the Services Control Panel, select ConsoleWorks Server Service

and click on 'Stop.' Then select ConsoleWorks LMF Server Service and click on 'Stop.' It is recommended that the licensing service be shutdown when the ConsoleWorks Server Service is shutdown.

#### 4-9. Adding functionality

#### Import existing scan definitions

ConsoleWorks comes with several scans. The scans can be imported during the installation process or later. The *import\_pcm.exe* command is used to import the scans and events, which follow a PCM format from a command line interface. The format for the command is:

#### import\_pcm.exe filename.ext,

where *filename.ext* is the name of a PCM formatted file. The import utility, *import\_pcm.exe*, has no restrictions on the filename and extension. When using the import utility, the importer must have foreknowledge that the file targeted for import is an authentic PCM formatted file.

#### 4-10. Importing PolyCenter Console Manager (PCM) Port files

ConsoleWorks can import PCM port files. The import\_pcm.exe command is used to import PCM databases, consoles, events and/or users, depending on what is contained in the files exported from PCM from a command line interface. The format for the command is:

#### import\_pcm.exe filename.ext,

where *filename.ext* is a file created during the export of a PCM database. The import utility, *import\_pcm.* exe, has no restrictions on the filename and extension. When using the import utility, the importer must have foreknowledge that the file targeted for import is an authentic PCM database file.

#### 4-11. ConsoleWorks databases

#### Importing ConsoleWorks Database

The *importab.exe* program is used to import ConsoleWorks databases from a command line interface. The format for the command is:

#### importdb.exe filename.ext,

where *filename.ext* is a file created by the ConsoleWorks application exportdb.exe. The filename and extension have no restrictions. When using the import utility, the importer must have foreknowledge that the file targeted for import is an authentic ConsoleWorks database file.

Two more features of ConsoleWorks NT import utility are: 1) ConsoleWorks will import databases from previous ConsoleWorks versions, and 2) ConsoleWorks databases can be exported and imported between supported host operating systems (NT, VMS, Tru64, Solaris and Linux).

#### Exporting ConsoleWorks Databases

The exportable program is used to export ConsoleWorks databases from a command line interface. The format for the command is:

#### exportdb.exe filename.ext,

where the filename and extension have no restrictions. The file will be exported as an ASCII file with mostly readable text and some encoded text. The exported database does not include \*.INFO files created for Event, Consoles and Users, the LOG files or the public domain PCM scan files provided in the distribution.

### 4-12. Editing ConsoleWorks Default Templates

ConsoleWorks comes with four templates: Event, Event Common, Console and User. Events, Consoles and Users are created in ConsoleWorks, using a web browser (see Users Guide) or they can be imported as part of a database import (ConsoleWorks or PCM).

Help files are affiliated with each Event, Console and User. When an Event, Console or User is created, the

corresponding template file is used for the help file. When Help (?) is selected in the web browser the contents of the applicable template file are displayed. Once the Event, Console or User is modified, a separate \*.info (where \* is the name of the Event, Console or User) file is created for that specific Event, Console or User and is stored in the Config subdirectory under the installation directory for the server. The next time the help (?) is selected, the \*.info file is displayed.

The default versions of these templates are located in the Config sub-directory of the ConsoleWorks root directory and are called: CONSOLE.TEMPLATE, EVENT\_COMMON.TEMPLATE, EVENT.TEMPLATE and USER.TEMPLATE.

The User and the Console templates files are text only files. The Event template text file can also include HTML tags. The templates created during installation can be edited once installed using a standard text editor. Once the templates are edited, all subsequent \*.info files that are created will contain the modified versions of the template files. This is often a convenience if particular information, such as company contacts or references are desired to be in all of the help files.

# Event Template Files

ConsoleWorks supports each Event with a specific help file for each Event. Initially, the text displayed in the help window will be the text and/or HTML tags contained in the *EVENT.TEMPLATE* file. The text in the file can be edited and can include HTML tags. The file is used in a web browser environment where the HTML references can be clicked on to jump to another document. The HTML tags can point to any online documentation retrievable to the ConsoleWorks NT client via HTTP (the client's access may not be the same access as the ConsoleWorks server's access).

note: When the link is clicked on, the requested file is shown in the target window specified. Accordingly, it
is recommended that a new target window be specified unless the requested link will display well
within the ConsoleWorks Event info box containing the link.

Each event help window can be edited to contain whatever information is deemed necessary, some suggestions are:

site and/or event specific procedures,

explanations to the ConsoleWorks user responding to the event what the event means,

provide a URL to other web documents or vendor documentation.

### Event Template Files

ConsoleWorks supports each Event with a specific help file for each Event. Additionally, information that is considered common to all events can also be displayed. The text displayed in the topside of the help window will be the text and/or HTML tags contained in the EVENT.TEMPLATE file. The text displayed at the bottom of the help window will be the text and/or HTML tags contained in the EVENT\_COMMON.TEMPLATE file.

The text in the EVENT\_COMMON.TEMPLATE file can be edited and can include HTML tags. The file is used in a web browser environment where the HTML references can be clicked on to jump to another document. The HTML tags can point to any online documentation retrievable to the ConsoleWorks client via HTTP (the client's access may not be the same access as the ConsoleWorks server's access).

note: When the link is clicked on, the requested file is shown in the target window specified. Accordingly, it
is recommended that a new target window be specified unless the requested link will display well
within the ConsoleWorks Event info box containing the link.

Event information common to all events can be posted in to the EVENT\_COMMON.TEMPLATE file to contain whatever information is deemed necessary, some suggestions are:

site or company specific procedures, and to

provide a URL to other web documents or vendor documentation.

# Console Template

ConsoleWorks supports each Console with a specific help file for the Console. Initially, the text displayed in the

help window will be the text contained in the CONSOLE.TEMPLATE file. The text in the file can be modified or completely replaced. If HTML tags are included, they are displayed only as the raw HTML tags and are not interpreted in the window. The file is used in a text box in a web browser environment.

#### **User Template Files**

ConsoleWorks supports each User having information specific to the User, such as phone number, pager or email information or any text desired to be placed in the text window, in a User specific file. Initially, the text displayed in the help window will be the text contained in the USER.TEMPLATE file. The text in the file can be modified or completely replaced. If HTML tags are included, they are displayed only as raw HTML tags and are not interpreted in the window. The file is used in a text box in a web browser environment.

#### 4-13. LOG Directory

By default, this directory contains files for each managed device. Each file contains time-stamped console data for each day. Log files are created for each device and are named using the format: *DEVICE*. *LOG\_YYYY\_MM\_DD*. At one-hour intervals, ConsoleWorks will issue a "Timestamp" in these log files, indicating that ConsoleWorks was actually running at that time.

For auditing purposes, there is a ConsoleWorks auditing log (called ACCESS.LOG) logging each access to the server by whom and what they did or retrieved. By default, this log file is diabled. The ConsoleWorks administrator may enable this log file usually for diagnostic purposes. ACCESS.LOG is created if it does not exist and is appended to each time the server is started.

A log file named ConsoleWorks.log, containing the output from the server process, is created each time the server is run.

The combination of the ConsoleWorks.log file and the ACCESS.LOG file are sometimes required to be submitted to TDi for problem resolution. The database may also need to be provided.

> At this point installation is complete, however, ConsoleWorks requires configuration.

Refer to the ConsoleWorks Administrator and User Guide for information on how to add, setup, and delete users, consoles, profiles, events and scans.

# 5. Software Update

This section provides information regarding an Update of the ConsoleWorks software.

**Note:** If ConsoleWorks is being installed as an update to Version 1.4-0, a new directory structure will be created. Save existing template files, action routines, etc. prior to the installation and move them to the proper directory upon completion of the install.

### 5-1. Stop the ConsoleWorks Server and License Manager

Access the Services Control Panel to stop the currently running ConsoleWorks services. The Services Control Panel is accessed through the Start Menu: Settings: Services. The following services must be stopped:

- 1) Stop the ConsoleWorks Server
- 2) Stop the ConsoleWorks LMF Server

#### 5-2. Remove the ConsoleWorks Client and Server Programs

Access the Add/Remove Programs Panel to remove the ConsoleWorks Client and Server from the system. The Add/Remove Programs Panel is accessed through the Start Menu: Settings: Add/Remove Programs. The following programs are to be removed:

- 1) Remove the ConsoleWorks Client (if necessary)
- 2) Remove the ConsoleWorks Server

#### 5-3. Re-install the ConsoleWorks Server and Client Programs

Find the section of the web page containing the Windows NT/2000 installation kits. The name of the installation executable for the ConsoleWorks Server for the Windows platform is Setup.exe. Run the setup program and respond to the questions appropriately (refer to Section 4-4 for applicable screens).

If appropriate, find the section of the web page containing the Windows NT/2000 installation kits. The name of the installation executable for the Console*Works* Client for the Windows platform is Setup.exe. Run the setup program and respond to the questions appropriately.

#### 5-4. Install ConsoleWorks License(s)

Before starting the ConsoleWorks server you should move the licenses you received from TDI to:

C:\Program Files\TECSys Development, Inc\ConsoleWorks Server\LMF\TDI\_Licenses

• note: license files are text files that must be named as *filename*.LIC (where *filename* is a descriptive name of your choosing, but should indicate the actual product license being loaded)

#### 5-5. Start the ConsoleWorks Server

To start the ConsoleWorks server access the Services Control Panel and start each executable,

1) ConsoleWorks LMF Server

• note: if you would like to make certain all of your licenses loaded properly, you may check the contents of the following file:

C:\Program Files\TECSys Development, Inc\ConsoleWorks Server\Log\ConsoleWorksLMFService\_Err.Log

%CONWRKS-S-LICLOAD, License loaded for TECSYS-DEVELOPMENT/CONWRKS-DB-HSG %CONWRKS-S-LICLOAD, License loaded for TECSYS-DEVELOPMENT/CONWRKS-DB-HSX %CONWRKS-S-LICLOAD, License loaded for TECSYS-DEVELOPMENT/CONWRKS-SYSLOG %CONWRKS-S-LICLOAD, License loaded for TECSYS-DEVELOPMENT/CONWRKS-DEMO -CONWRKS-I-LICTERMAT, License TECSYS-DEVELOPMENT/CONWRKS-DEMO terminates 1-DEC-2001

2) ConsoleWorks Server

Once the ConsoleWorks server is running it will use the ConsoleWorks invocation name Default, the TCP/IP address of the host machine, and the port address 5176. By default, the ConsoleWorks server is listening to the host's IP default port number, port 0.0.0.

#### 5-7. Add ConsoleWorks to the system startup

ConsoleWorks can be added to the host system startup by accessing the settings for it in the Services Control Panel. Set the ConsoleWorks LMF Server and ConsoleWorks Server for automatic startup.

# Appendices

- Appendix 1: Profile Rules and Examples
- Appendix 2: HTML Directory Edits
- Appendix 3: Directory Listing of a default ConsoleWorks installation on Windows NT/2000
- Appendix 4: ConsoleWorks Version 1.4-0 to Version 1.5-0 Directory Cross-Reference.

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# Appendix 1: Profile Rules and Examples

#### **Profile Rules**

- rule 1: each profile has only one set of privileges per console port,
- rule 2: each profile may have access to one or more console ports,
- rule 3: each user may have only one active profile at a time,
- rule 4: more than one user may have access to and use a profile, and
- rule 5: privileges to a console port may vary between profiles.

The following table can be used to help demonstrate the profile rules.

user	profiles	console a	console b	console c	consoleworks app
Bill	basic 1	R	R	-	-
Ted	basic 2	RW	-	R	R
-	manager 1	RW	RAWC	RW	RWDC
Dave	manager 2	RAWC	-	-	RWDC

#### Example:

Three users, Bill, Ted and Dave were given access to the invocation using the three profiles in the table. Bill is given access to profiles basic 1, manager 1 and manager 2,

- Ted is given access to profile basic 2, and
- Dave is given access to profiles manager 2.

Assume all three users are logged in at the same time.

The first question that must be answered is, which profile is each user using?

If Bill uses basic 1, Ted basic 2 (only option) and Dave manager 2 (only option), then the following is true or can happen:

Bill can see console a and b but not console c or the ConsoleWorks management screens,

Ted can see and write to console a, read console c and ConsoleWorks management but cannot see console b, and

Dave has read, acknowledge, write and control on console a and read, write, delete and control to ConsoleWorks management but cannot see console b or c.

further,

- If Bill, Ted and Dave are all connected<sup>1</sup> to console a, and if Ted writes to console a, then the typing will appear on Bill's screen and Dave's screen,
- If Bill, Ted and Dave are all connected<sup>1</sup> to console a, and if Dave writes to console a, then the typing will appear on Bill's screen and Ted's screen, and

Dave has the read, write, delete, and control ConsoleWorks privileges which allows him to create, edit, and delete user accounts, profiles and/or consoles.

<sup>&</sup>lt;sup>1</sup> Each user has intentionally 'connected' to the console by selecting the icon in the left column from the ConsoleWorks Operations:Consoles display screen.

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# Appendix 2: HTML Directory Edits

The ConsoleWorks HTML directory contains static HTML files used by the ConsoleWorks web server. These files are NOT intended to be modified by ConsoleWorks customers. If these files are modified, the results may be unpredictable and are not supported by TDi customer support. Replacement of the files with the default files is recommended.

TECSys Development does provide for the exception that the TDI\_MINI.GIF file with may be replaced with a company logo of the same size. This will allow "re-branding" of the ConsoleWorks invocation.

There are no other files that can be user modified in this directory.

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# Appendix 3: Directory Listing - of a default ConsoleWorks installation on Windows NT/2000

Below is an example directory listing for a ConsoleWorks installation on Windows NT/2000.

Volume in drive C has no label. Volume Serial Number is 1380-0FE3 Directory of C:\Program Files\TECSys Development, Inc 08/20/2001 01:42p <DIR> . . ConsoleWorks Client ConsoleWorks Server 11/28/2001 03:07p 0 dir.txt 1 File(s) 0 bytes Directory of C:\Program Files\TECSys Development, Inc\ConsoleWorks Client 10/03/2001 09:05a <DIR> . 10/03/2001 09:05a <DIR> 10/03/2001 01:11p <DIR> Bin 0 File(s) 0 bytes Directory of C:\Program Files\TECSys Development, Inc\ConsoleWorks Client\Bin 10/03/2001 01:11p <DIR> 10/03/2001 01:11p <DIR> 10/01/2001 11:32a 10/01/2001 11:25a 10/01/2001 11:34a <DIR> 409,695 CwTProx.exe 431 TermEm.ini 221,277 cwterm.exe 3 File(s) 631,403 bytes Directory of C:\Program Files\TECSys Development, Inc\ConsoleWorks Server 11/28/2001 02:38p <DIR> <DIR> <DIR> <DIR> <DIR> 11/28/2001 02:38p . . 11/28/2001 02:38p Actions 11/28/2001 02:38p Default <DIR> 11/28/2001 02:38p HTML 
 11/28/2001
 02:38p
 <DIR>

 11/28/2001
 02:38p
 <DIR>

 11/28/2001
 02:38p
 <DIR>

 11/28/2001
 02:38p
 <DIR>
 Loq Doc LMF 

 11/28/2001
 02:38p
 <DIR>

 11/28/2001
 02:38p
 <DIR>

 11/28/2001
 02:38p
 <DIR>

 09/28/2001
 03:33p

 Freeware Bin Config 1,486 MIME.TYPES 1 File(s) 1,486 bytes Directory of C:\Program Files\TECSys Development, Inc\ConsoleWorks Server\Actions 11/28/2001 02:38p <DIR> 11/28/2001 02:38p <DIR> . . 11/28/2001 02:38p 11/28/2001 02:38p <DIR> Acknowledge Event 11/28/2001 02:38p <DIR> 11/28/2001 02:38p <DIR> Purge 0 File(s) 0 bytes Directory of C:\Program Files\TECSys Development, Inc\ConsoleWorks Server\Actions\Acknowledge 11/28/2001 02:38p 11/28/2001 02:38p 10/24/2001 01:40p <DIR> <DIR> 1,394 AUTOCANCEL.BAT 09/28/2001 03:33p 915 BROADCAST.BAT 2 File(s) 2,309 bytes Directory of C:\Program Files\TECSys Development, Inc\ConsoleWorks Server\Actions\Event 11/28/2001 02:38p <DIR> 11/28/2001 02:38p <DIR>

1,370 AUTOCANCEL.BAT

07/15/2001 11:10p

10/24/2001	01:40p	1,299 AUTOLOGIN.BAT
07/15/2001	11:10p	915 BROADCAST.BAT
	3 File(s)	3,584 bytes

Directory of C:\Program Files\TECSys Development, Inc\ConsoleWorks Server\Actions\Purge

11/28/2001	02:38p	<dir></dir>		
11/28/2001	02:38p	<dir></dir>		
07/15/2001	11:10p		1,370	AUTOCANCEL.BAT
07/15/2001	11:10p		915	BROADCAST.BAT
	2 File	(s)	2,28	5 bytes

Directory of C:\Program Files\TECSys Development, Inc\ConsoleWorks Server\Default

11/28/2001	02:38p	<dir></dir>	
11/28/2001	02:38p	<dir></dir>	
11/28/2001	02:38p	<dir></dir>	Config
11/28/2001	02:38p	<dir></dir>	HTML
11/28/2001	02:38p	<dir></dir>	Log
11/28/2001	02:38p	<dir></dir>	Actions
09/28/2001	03:33p		1,486 MIME.TYPES
	1 File(	s)	1,486 bytes

Directory of C:\Program Files\TECSys Development, Inc\ConsoleWorks Server\Default\Config

11/28/2001	02·38n	CDTRS		
11/20/2001	02.30p			•
11/20/2001	02:30p	<dir></dir>		••
09/28/2001	03:33p		245	CONSOLE.TEMPLATE
09/26/2001	04:55p		1,020	EVENT.TEMPLATE
09/26/2001	04:55p		1,067	EVENT_COMMON.TEMPLATE
10/24/2001	01:40p		888	EVENT CONWRKS-AUTHFAIL.INFO
09/28/2001	03:33p		664	EVENT_CONWRKS-ENDOFDAY.INFO
09/28/2001	03:33p		350	EVENT_CONWRKS-EVENTMOD.INFO
09/28/2001	03:33p		491	EVENT_CONWRKS-LATDOWN.INFO
09/28/2001	03:33p		302	EVENT_CONWRKS-LOGFAIL.INFO
09/28/2001	03:33p		611	EVENT_CONWRKS-LOSTCOMM.INFO
09/28/2001	03:33p		413	EVENT_CONWRKS-NOSENSYS.INFO
09/28/2001	03:33p		326	EVENT_CONWRKS-NOSYSLOG.INFO
09/28/2001	03:33p		194	EVENT_CONWRKS-RESTORED.INFO
09/28/2001	03:33p		350	EVENT_CONWRKS-UNKSYSLOG.INFO
09/28/2001	03:33p		410	EVENT_CONWRKS-WRITEFAIL.INFO
09/28/2001	03:33p		283	EVENT_CONWRKS-WRITERESUME.INFO
09/28/2001	03:33p		181	USER.TEMPLATE
	16 File(s)	)	7,795	5 bytes

Directory of C:\Program Files\TECSys Development, Inc\ConsoleWorks Server\Default\HTML

11/28/2001	02:38p	<dir></dir>		
11/28/2001	02:38p	<dir></dir>		
11/28/2001	02:38p	<dir></dir>		PC
10/24/2001	01:40p		807	0DOT-1.GIF
10/24/2001	01:40p		810	0DOT.GIF
10/24/2001	01:40p		807	1DOT-1.GIF
10/24/2001	01:40p		810	1DOT.GIF
10/24/2001	01:40p		1,088	ACTIVE.GIF
10/24/2001	01:40p		580	ACT CONNECT.GIF
10/24/2001	01:40p		311	ACT MON.GIF
10/24/2001	01:40p		144	ALERT.GIF
10/24/2001	01:40p		995	ALL.GIF
10/24/2001	01:40p		7,779	APPWRAPPER.CLASS
10/24/2001	01:40p		387	BLANKBUTTON.GIF
09/28/2001	03:31p		69	BLANKINDEX.HTML
10/24/2001	01:40p		90	BLUE-I.GIF
10/24/2001	01:40p		1,712	BUTTON.GIF
10/24/2001	01:40p		668	CANCELBUTTON.GIF
10/24/2001	01:40p		400	CLRCELBUTTON.GIF
10/24/2001	01:40p		402	CLRCOLBUTTON.GIF
10/24/2001	01:40p		389	CLRROWBUTTON.GIF
09/28/2001	03:31p		5,610	CONMONSETUP.HTML
10/24/2001	01:40p		266	CONNECT.GIF
10/24/2001	01:40p		400	CPYCELBUTTON.GIF

10/24/2001	01·40p
10/24/2001	01.40p
10/24/2001	01.40p
10/24/2001	01:40p
09/28/2001	03:31p
10/24/2001	01:40p
09/28/2001	03:31p
09/28/2001	03:31p
09/28/2001	03·31p
10/20/2001	03.31p
10/24/2001	01:40p
09/28/2001	03:31p
09/28/2001	03:32p
10/24/2001	01:40p
10/24/2001	01:40p
10/24/2001	01.400
10/21/2001	01.40p
10/24/2001	01:400
09/28/2001	03:32p
09/28/2001	03:32p
11/26/2001	04:04p
09/28/2001	03:32p
09/28/2001	03:32p
09/28/2001	03.320
10/24/2001	01.40p
10/24/2001	01:40p
10/24/2001	01.400
09/28/2001	03.322
09/20/2001	03.320
09/28/2001	03:32p
10/24/2001	01:40p
10/24/2001	01:40p
09/28/2001	03:32p
10/24/2001	01:40p
10/24/2001	01 · 4 0 p
10/21/2001	01.40p
10/24/2001	01:40p
10/24/2001	01:40p
10/24/2001	01:40p
09/28/2001	03:32p
10/24/2001	01:40p
09/28/2001	03.320
10/24/2001	01 · 4 0 p
10/24/2001	01.40p
10/24/2001	01:40p
09/28/2001	03.320
10/24/2001	01.40p
10/24/2001	01:400
10/24/2001	01:40p
10/24/2001	01:40p
10/24/2001	01:40p
09/28/2001	03:32p
10/24/2001	01:40p
10/24/2001	01:40p
10/24/2001	01.40n
10/24/2001	01.10p
10/24/2001	01:40p
11/26/2001	04.040
10/24/2001	01.400
10/24/2001	01.400
10/24/2001	01.40P
10/24/2001	01:40p
10/24/2001	01.400
10/24/2001	01.400
10/24/2001	01.40m
10/24/2001	01:40p
-,,	

400	
402	CPYCOLBUITON.GIF
389	CPIROWBUITON.GIF
10 600	CW_LOGIN.GIF
19,000	DAIL-FICKER.05
753	FDITCONTROL HTML
6 213	EDITERAMES HTML
78	EDITINGSAGES HTML
3 249	FRAME CLASS
24,689	FRAMEEDIT
696	FRAMESET HTML
807	GDOT-1.GIF
810	GDOT.GIF
54	GRDOT-LF.GIF
54	GRDOT-RT.GIF
1,566	HELP ABOUT.HTML
1,544	HELP ABOUT. TEMPLATE
56,584	INDEX.HTML
472	INDEX_CONSOLE.HTML
260	INDEX_INDEX.HTML
452	INDEX_USER.HTML
404	INVCELBUTTON.GIF
414	INVCOLBUTTON.GIF
399	INVROWBUTTON.GIF
572	LOADBUTTON.GIF
76	LOCKED.GIF
1,307	LOGGED_IN.HTML
206	LOGGED_OUT.HTML
391	LOGO.HTML
229	MAILO.GIF
250	MAILI.GIF
343	MAIN.HTML
182,480	MAPEDITOR.CAB
20,4/1	MAPEDIIOR.JAR
38 368	MARVIEWER TAR
215	MON GIF
978	NETSCAPE TPROX HTML
670	NOLERT GIF
17	NULLPAGE HTML
43	ONEDOT.GIF
400	PASCELBUTTON.GIF
402	PASCOLBUTTON.GIF
389	PASROWBUTTON.GIF
1,066	PAUSE.GIF
67,584	POPUP.GIF
292	POPUP.HTML
72	Q_MARK3.GIF
1,128	REFRESH.GIF
1,058	REQD_FEATURE.GIF
639	RESETBUTTON.GIF
1,645	RESTART_FORM.HTML
661	SAVEASBUTTON.GIF
572	SAVEBUTTON.GIF
56	SDOT-DN.GIF
54	SDOT DT CIT
54	SDOI-RI.GIF
20	SDOT GIF
3.037	SELECTOR1-1.GIF
6,991	SESSION MGR JIS
400	SETCELBUTTON.GIF
402	SETCOLBUTTON.GIF
389	SETROWBUTTON.GIF
2,512	SEV GRPS.GIF
200	SHOW-CALENDAR.GIF
118	SICK.GIF
47	SITEBG.GIF
1,428	STATUSFRAME.CLASS
943	TDICACERT.CRT
15,360	TDIOCT-50.GIF
1,628	TDI_MINI.GIF
1,536	TDI_MINI_PVT.GIF
807	TDOT-1.GIF
818	TDOT.GIF
57,897	TELNET.CAB
ю/,143	IGUNGI.JAK

09/28/2001 10/24/2001	03:32p 01:40p	15,049 13,283	9 TFSHOW.JS 3 TPROX.CAB		
10/24/2001	01:40p	8,925	5 TPROX.CLASS		
10/24/2001	01:40p	15,91	7 TPROX.JAR		
10/24/2001	01:40p	860	0 TRIDOWN.GIF	-	
10/24/2001	01:40p	86.	3 TRIRIGHT.GI	F.	
10/24/2001	01:40p 105 File(g)	726 81	J A.GIF 52 bytes		
	105 FILE(S)	120,03	52 Dytes		
Directory	of C.\Program	Files\TECSvs	Development	Inc\ConsoleWorks	Server\Default\HTML\DC
11/28/2001	02.385		2010202.000007	1	
11/28/2001	02:30p	<dir></dir>	•		
10/24/2001	01:40p	2,440,412	2 WINNTAGT.EX	E	
	1 File(s)	2,440,41	12 bytes		
Directory	of C:\Program	N Files\TECSys	Development,	Inc\ConsoleWorks	Server\Default\Log
11/28/2001	02:38p	<dir></dir>			
11/28/2001	02:38p	<dir></dir>			
	0 File(s)		0 bytes		
Directory	of C.\Program	Files\TECSvs	Development	Inc\ConsoleWorks	Server\Default\Actions
Directory	or e. (rrogram	11100 (1100)0	Deveropmente,		Server (Beruare (neerons
11/28/2001	02:38p	<dir></dir>			
11/28/2001	02:38p	<dir></dir>			
11/28/2001	02:38p	<dir></dir>	Acknowledge		
11/28/2001	02:38p	<dir></dir>	Event		
11/28/2001	02:38p	<dir></dir>	o bytog		
	0 1116(5)		0 Dyces		
Directory	of C:\Program	n Files\TECSys	Development,	Inc\ConsoleWorks	Server\Default\Actions\Acknowledge
11/20/2001	02.285				
11/28/2001	02:36p 02:38p	<dir></dir>	•		
10/24/2001	01:40p	1,394	AUTOCANCEL.	BAT	
09/28/2001	03:33p	915	5 BROADCAST.B.	AT	
	2 File(s)	2,30	09 bytes		
Directory	of C:\Program	N Files\TECSys	Development,	Inc\ConsoleWorks	Server\Default\Actions\Event
11/28/2001	02:38p	<dir></dir>			
11/28/2001	02:38p	<dir></dir>			
07/15/2001	11:10p	1,370	0 AUTOCANCEL.	BAT	
10/24/2001	01:40p	1,299	9 AUTOLOGIN.B.	AT	
07/15/2001	II:IUP 3 File(g)	91: 3 5/	5 BRUADCASI.B. 84 hvtes	AI	
	5 1110(6)	5750	or byeeb		
			_		
Directory	of C:\Program	I Files\TECSys	Development,	Inc\ConsoleWorks	Server\Default\Actions\Purge
11/28/2001	02:38p	<dir></dir>			
11/28/2001	02:38p	<dir></dir>			
07/15/2001	11:10p	1,370	D AUTOCANCEL.	BA'l'	
07/15/2001	2 File(s)	2.28	85 bytes	AI	
	2 1110(0)	2,2	55 27005		
Directory	of C:\Program	n Files\TECSys	Development,	Inc\ConsoleWorks	Server\HTML
11/20/2001	02.205	- קדת			
11/28/2001	02:30P	<dir></dir>	•		
10/24/2001	01:40p	80'	 7 ODOT-1.GIF		
10/24/2001	01:40p	810	0 0DOT.GIF		
10/24/2001	01:40p	80	7 1DOT-1.GIF		
10/24/2001	01:40p	810	0 1DOT.GIF		
10/24/2001	01:40p	1,088	8 ACTIVE.GIF		
10/24/2001	01:40p	580	0 ACT_CONNECT	.GIF	
10/24/2001	01:40p	311	1 ACT_MON.GIF		
10/24/2001	01:40p	144	4 ALERT.GIF		
10/24/2001	01:40p	995	ALL.GIF	CTACC	
T0/24/2001	01:405	/,//	AFFWRAPPER.	CIADO	

10/24/2001	01:40p
09/28/2001	03:31p
10/24/2001	01:40p
09/28/2001	03:31p
10/24/2001	01:40p
10/24/2001	01:40p
10/24/2001	01:40p
10/24/2001	01.40p
09/28/2001	01.40p 03.31p
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09/28/2001	03:31p
09/28/2001	03:31p
10/24/2001	01:40p
09/28/2001	03:31p
09/28/2001	03:32p
10/24/2001	01:40p
09/28/2001	03:32p
09/28/2001	03:32p
11/26/2001	04:04p
09/28/2001	03:32p
09/28/2001	03:32p
09/28/2001	03:32p
10/24/2001	01:40p
09/28/2001	03:32p
09/28/2001	03:32p
10/24/2001	01:40p
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09/28/2001	03:32p
10/24/2001	01:40p
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09/28/2001	03:32p
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09/28/2001	03:32p
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11/24/2001	01:40p
10/24/2001	04:04p
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10/24/2001	0⊥:40p 01.40∽
10/24/2001	01.40p
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	07.JOD

387	BLANKBUTTON.GIF
69	BLANKINDEX.HTML
90 1 712	BLUE-I.GIF BUTTON GIF
668	CANCELBUTTON.GIF
400	CLRCELBUTTON.GIF
402	CLRCOLBUTTON.GIF
389	CLRROWBUTTON.GIF
5,610	CONNECT CIE
400	CPYCELBUTTON.GIF
402	CPYCOLBUTTON.GIF
389	CPYROWBUTTON.GIF
6,781	CW_LOGIN.GIF
19,688	DAIE-PICKER.JS DISABLED GIF
753	EDITCONTROL.HTML
6,213	EDITFRAMES.HTML
78	EDITMESSAGES.HTML
3,249	FRAME.CLASS
24,009	FRAMESET HTML
807	GDOT-1.GIF
810	GDOT.GIF
54	GRDOT-LF.GIF
1 566	GRDOT-RT.GIF
1,544	HELP ABOUT. TEMPLATE
56,584	INDEX.HTML
472	INDEX_CONSOLE.HTML
260	INDEX_INDEX.HTML
452	INVCELBUTTON GIF
414	INVCOLBUTTON.GIF
399	INVROWBUTTON.GIF
572	LOADBUTTON.GIF
76 1 307	LOCKED.GIF
206	LOGGED OUT.HTML
391	LOGO.HTML
229	MAILO.GIF
250	MAILI.GIF MAIN HTMI.
182,480	MAPEDITOR.CAB
26,471	MAPEDITOR.JAR
29,287	MAPVIEWER.CAB
38,368	MAPVIEWER.JAR
978	NETSCAPE TPROX.HTML
670	NOLERT.GIF
17	NULLPAGE.HTML
43	ONEDOT.GIF
400	PASCOLBUTTON.GIF
389	PASROWBUTTON.GIF
1,066	PAUSE.GIF
67,584	POPUP.GIF
72	O MARK3.GIF
1,128	REFRESH.GIF
1,058	REQD_FEATURE.GIF
639	RESETBUTTON.GIF
1,045	SAVEASBUTTON GIF
572	SAVEBUTTON.GIF
56	SDOT-DN.GIF
54	SDOT-LF.GIF
54 56	SDOT-RT.GIF SDOT-UP GIF
40	SDOT.GIF
3,037	SELECTOR1-1.GIF
6,991	SESSION_MGR.JS
400	SETCELBUTTON.GIF
38.9	SETROWBUTTON.GIF
2,512	SEV_GRPS.GIF

512	DHV_OKID.OII
200	SHOW-CALENDAR.GIF

10/24/2001	01:40p		118	SICK.GIF
10/24/2001	01:40p		47	SITEBG.GIF
10/24/2001	01.400		1 428	STATUSFRAME CLASS
10/21/2001	01.40m		1,120	
10/24/2001	01:40p		943	TDICACERI.CRI
10/24/2001	01:40p		15,360	TDIOCT-50.GIF
10/24/2001	01:40p		1,628	TDI_MINI.GIF
10/24/2001	01:40p		1,536	TDI MINI PVT.GIF
10/24/2001	01:40p		807	TDOT-1.GIF
10/24/2001	01.40p		Q1 Q	
10/24/2001	01.400		CT 000	
10/24/2001	01:40p		57,897	TELNET.CAB
10/24/2001	01:40p		67,143	TELNET.JAR
09/28/2001	03:32p		15,049	TFSHOW.JS
10/24/2001	01:40p		13,283	TPROX.CAB
10/24/2001	01.400		8.925	TPROX CLASS
10/24/2001	01,40p		15 917	קגד. צרססי
10/24/2001	01.400		13,917	TEROX.DAR
10/24/2001	01:40p		860	TRIDOWN.GIF
10/24/2001	01:40p		863	TRIRIGHT.GIF
10/24/2001	01:40p		870	X.GIF
11/28/2001	02:38p	<dir></dir>		PC
	105 File(	a)	726 85	bytes
	105 1110()	57	720,002	2 Dyceb
Directory	of C:\Progra	am Files	\TECSys I	Development, Inc\ConsoleWorks Server\HTML\PC
11/28/2001	02:38p	<dir></dir>		
11/28/2001	02.380	CDTRS		
10/24/2001	01.40p	201102	440 412	WINNTACT EVE
10/24/2001	01:40p		,440,412	
	l File(	S)	2,440,412	2 bytes
Directorv	of C:\Progra	am Files	\TECSvs I	Development, Inc\ConsoleWorks Server\Log
1			( <u> </u>	
11/00/0001	00.00-			
11/28/2001	02:38p	<dir></dir>		•
11/28/2001	02:38p	<dir></dir>		••
11/28/2001	02:54p		134	ConsoleWorksLMFService_Out.Log
11/28/2001	00 54m			
11/20/2001	0Z:54P		749	ConsoleWorksLMFService Err.Log
11/20/2001	02:54p 2 File(:	s)	749 883	ConsoleWorksLMFService_Err.Log
11/20/2001	02:54p 2 File(:	s)	749 883	ConsoleWorksLMFService_Err.Log 3 bytes
11/20/2001	02:54p 2 File(;	s)	749 883	ConsoleWorksLMFService_Err.Log 3 bytes
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Directory	2 File(; of C:\Progra	s) am Files	749 883	ConsoleWorksLMFService_Err.Log 3 bytes Development, Inc\ConsoleWorks Server\Doc
Directory	02:34p 2 File(; of C:\Progra	s) am Files <dir></dir>	749 88: \TECSys 1	ConsoleWorksLMFService_Err.Log 3 bytes Development, Inc\ConsoleWorks Server\Doc
Directory 11/28/2001	02:34p 2 File(; of C:\Progra	s) am Files <dir> <dir></dir></dir>	749 883	ConsoleWorksLMFService_Err.Log 3 bytes Development, Inc\ConsoleWorks Server\Doc 
Directory 11/28/2001 11/28/2001 09/28/2001	02:34p 2 File(; of C:\Progra 02:38p 02:38p 03:31p	s) am Files <dir> <dir></dir></dir>	749 88: \TECSys 1	ConsoleWorksLMFService_Err.Log 3 bytes Development, Inc\ConsoleWorks Server\Doc CWK0140 TITLE
Directory 11/28/2001 11/28/2001 09/28/2001	02:38p 2 File(; of C:\Progra 02:38p 02:38p 03:31p	s) am Files <dir> <dir></dir></dir>	749 88: \TECSys 1 129	ConsoleWorksLMFService_Err.Log 3 bytes Development, Inc\ConsoleWorks Server\Doc CWK0140.TITLE CWK0000_TITLE
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Directory 11/28/2001 11/28/2001 09/28/2001 09/28/2001 10/24/2001	02:34p 2 File(; of C:\Progr. 02:38p 02:38p 03:31p 03:31p 03:31p 01:40p	s) am Files <dir> <dir></dir></dir>	749 88: \TECSys 1 129 146 345,030	ConsoleWorksLMFService_Err.Log 3 bytes Development, Inc\ConsoleWorks Server\Doc CWK0140.TITLE CWK9999.TITLE CWKIGN01400.PDF
Directory 11/28/2001 11/28/2001 09/28/2001 09/28/2001 09/28/2001	02:34p 2 File(; of C:\Progr. 02:38p 02:38p 03:31p 03:31p 01:40p 03:31p	s) am Files <dir> <dir></dir></dir>	749 88: \TECSys 1 129 146 345,030 190	ConsoleWorksLMFService_Err.Log 3 bytes Development, Inc\ConsoleWorks Server\Doc
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Directory 11/28/2001 11/28/2001 09/28/2001 10/24/2001 09/28/2001 10/24/2001 09/28/2001	02:34p 2 File(; of C:\Progr. 02:38p 03:31p 03:31p 01:40p 03:31p 01:40p 03:31p	s) am Files <dir> <dir></dir></dir>	749 88: \TECSys 1 129 146 345,030 190 180,944 184	ConsoleWorksLMFService_Err.Log 3 bytes Development, Inc\ConsoleWorks Server\Doc  CWK0140.TITLE CWK19999.TITLE CWKIGN01400.PDF CWKIGU01400.PDF CWKIGU01400.TITLE CWKIGU01400.TITLE
Directory 11/28/2001 11/28/2001 09/28/2001 09/28/2001 10/24/2001 09/28/2001 10/24/2001	02:34p 2 File(; of C:\Progr. 02:38p 03:31p 03:31p 01:40p 03:31p 01:40p 03:31p 01:40p	s) am Files <dir> <dir></dir></dir>	749 88: \TECSys 1 129 146 345,030 190 180,944 184 231 007	ConsoleWorksLMFService_Err.Log 3 bytes Development, Inc\ConsoleWorks Server\Doc  CWK0140.TITLE CWK0140.TITLE CWKIGN01400.PDF CWKIGU01400.PDF CWKIGU01400.PDF CWKIGU01400.PDF CWKIGU01400.PDF CWKIGU01400.PDF
Directory 11/28/2001 11/28/2001 09/28/2001 10/24/2001 09/28/2001 10/24/2001 09/28/2001 10/24/2001	02:34p 2 File(; of C:\Progra 02:38p 03:31p 03:31p 01:40p 03:31p 01:40p 03:31p 01:40p	s) am Files <dir> <dir></dir></dir>	749 88: \TECSys 1 129 146 345,030 190 180,944 184 231,007	ConsoleWorksLMFService_Err.Log 3 bytes Development, Inc\ConsoleWorks Server\Doc
Directory 11/28/2001 11/28/2001 09/28/2001 09/28/2001 10/24/2001 09/28/2001 10/24/2001 09/28/2001	02:54p 2 File(; of C:\Progra 02:38p 03:31p 01:40p 03:31p 01:40p 03:31p 01:40p 03:31p 01:40p 03:31p	s) am Files <dir> <dir></dir></dir>	749 88: \TECSys I 129 146 345,030 190 180,944 184 231,007 187	ConsoleWorksLMFService_Err.Log 3 bytes Development, Inc\ConsoleWorks Server\Doc CWK0140.TITLE CWK01400.TITLE CWKIGN01400.PDF CWKIGU01400.PDF CWKIGU01400.PDF CWKIGV01400.PDF CWKIGV01400.TITLE CWKIGV01400.TITLE
Directory 11/28/2001 11/28/2001 09/28/2001 10/24/2001 09/28/2001 10/24/2001 09/28/2001 10/24/2001 09/28/2001 10/24/2001	02:34p 2 File(; of C:\Progr. 02:38p 03:31p 03:31p 01:40p 03:31p 01:40p 03:31p 01:40p 03:31p 01:40p	s) am Files <dir> <dir> 2</dir></dir>	749 88: \TECSys 1 129 146 345,030 190 180,944 184 231,007 187 ,132,717	ConsoleWorksLMFService_Err.Log 3 bytes Development, Inc\ConsoleWorks Server\Doc  CWK0140.TITLE CWK0140.TITLE CWKIGN01400.PDF CWKIGN01400.PDF CWKIGU01400.TITLE CWKIGU01400.TITLE CWKIGV01400.TITLE CWKIGV01400.TITLE CWKIGV01400.TITLE CWKIGV01400.TITLE CWKIGV01400.TITLE
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Directory 11/28/2001 11/28/2001 09/28/2001 09/28/2001 10/24/2001 09/28/2001 10/24/2001 09/28/2001 10/24/2001 09/28/2001 10/24/2001	02:54p 2 File(; of C:\Progra 02:38p 02:38p 03:31p 01:40p 03:31p 01:40p 03:31p 01:40p 03:31p 01:40p 03:31p 01:40p 03:31p 01:40p	s) am Files <dir> <dir> 2</dir></dir>	749 88: \TECSys I 129 146 345,030 190 180,944 184 231,007 187,717 185 85,257	ConsoleWorksLMFService_Err.Log 3 bytes Development, Inc\ConsoleWorks Server\Doc CWK0140.TITLE CWK01400.TITLE CWKIGN01400.PDF CWKIGU01400.PDF CWKIGU01400.TITLE CWKIGV01400.PDF CWKIGV01400.PDF CWKIGV01400.PDF CWKIGV01400.PDF CWKIGV01400.PDF CWKUGX01400.TITLE CWKUGX01400.TITLE CWKUGX01400.PDF
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Directory of C:\Program Files\TECSys Development, Inc\ConsoleWorks Server\LMF

11/28/2001	02:38p	<dir></dir>	
11/28/2001	02:38p	<dir></dir>	
11/28/2001	02:38p	<dir></dir>	TDI Licenses
	0 File	e(s)	0 bytes

Directory of C:\Program Files\TECSys Development, Inc\ConsoleWorks Server\LMF\TDI\_Licenses

11/28/2001	02:38p	<dir></dir>		
11/28/2001	02:38p	<dir></dir>		
08/06/2001	11:23a		285	CONWRKS-DB-HSG.lic
08/06/2001	11:23a		285	CONWRKS-DB-HSX.lic
08/06/2001	11:23a		283	CONWRKS-SYSLOG.lic
08/06/2001	11:23a		283	CONWRKS-SYSLOG-6.lic
08/08/2001	12:00p		308	demo.lic
	9 File(s)		2,583	3 bytes

Directory of C:\Program Files\TECSys Development, Inc\ConsoleWorks Server\Freeware

11/00/0001		<b></b>		
11/28/2001	02:38p	<dir></dir>		•
11/28/2001	02:38p	<dir></dir>		••
09/28/2001	03:33p		16,377	FREEWARE_COPYRIGHT.TXT
09/28/2001	03:33p		868	FREEWARE_README.TXT
09/28/2001	03:33p		18,736	GNU GENERAL PUBLIC LICENSE.TXT
09/28/2001	03:33p		671	PCM SCAN AIX.PORT
09/28/2001	03:33p		8,154	PCM SCAN DCPS.PORT
09/28/2001	g22:33p		1,371	PCM SCAN DCSC.PORT
09/28/2001	03:33p		1,542	PCM SCAN DECNSR.PORT
09/28/2001	03:33p		3,630	PCM SCAN HSC50.PORT
09/28/2001	g22:33		5,289	PCM SCAN HSC70.PORT
09/28/2001	g22:33p		1,657	PCM SCAN HSJ40.PORT
09/28/2001	g22:33p		1,452	PCM SCAN KL10.PORT
09/28/2001	g22:33		644	PCM SCAN KS10.PORT
09/28/2001	g22:33p		1,919	PCM SCAN LANBRIDGE.PORT
09/28/2001	g22:33p		5,958	PCM SCAN LPS40.PORT
09/28/2001	g22:33		. 404	PCM SCAN MICROVAX2000.PORT
09/28/2001	g22:33p		411	PCM SCAN MICROVAX3000.PORT
09/28/2001	g22:33p		1,535	PCM SCAN MICROVAXII.PORT
09/28/2001	g22:33		6,499	PCM SCAN PCM INTERNALS.PORT
09/28/2001	03:33p		589	PCM SCAN PLY PERF ADV.PORT
09/28/2001	g22:33p		2,068	PCM SCAN POLY NETWORKER.PORT
09/28/2001	q22:33p		3,570	PCM SCAN RAID5.PORT
09/28/2001	g22:33		3,771	PCM SCAN RSTSV9.PORT
09/28/2001	03:33p		3,920	PCM SCAN SCHEDULER.PORT
09/28/2001	q22:33p		26,773	PCM SCAN SLS.PORT
09/28/2001	g22:33		. 27,696	PCM SCAN ULTRIX.PORT
09/28/2001	g22:33p		30,631	PCM SCAN UNIX. PORT
09/28/2001	g22:33p		11,655	PCM SCAN VAX4000.PORT
09/28/2001	g22:33		5,547	PCM SCAN VAX6000.PORT
09/28/2001	g22:33p		394	PCM SCAN VAX6300.PORT
09/28/2001	g22:33p		1,496	PCM SCAN VAX750.PORT
09/28/2001	g22:33		13,316	PCM SCAN VAX7600.PORT
09/28/2001	g22:33p		1,501	PCM SCAN VAX780.PORT
09/28/2001	03:33p		396	PCM SCAN VAX8200.PORT
09/28/2001	g22:33		394	PCM SCAN VAX8300.PORT
09/28/2001	g22:33p		4,471	PCM SCAN VAX8500.PORT
09/28/2001	g22:33p		, 7,119	PCM SCAN VAX8600.PORT
09/28/2001	03:330		4,464	PCM SCAN VAX8700.PORT
09/28/2001	03:33p		4,760	PCM SCAN VAX8800.PORT
09/28/2001	03:33p		8,310	PCM SCAN VAX9000.PORT
09/28/2001	03:330		11,050	PCM SCAN VMSV5.PORT
09/28/2001	03:33p		8,377	PCM SCAN VMSV6.PORT
09/28/2001	03:33p		5,051	PCM SCAN WANROUTER 90.PORT
,	42 File(s)		264,436	5 bytes

Directory of C:\Program Files\TECSys Development, Inc\ConsoleWorks Server\Bin

11/28/2001	02:38p	<dir></dir>		
11/28/2001	02:38p	<dir></dir>		
11/26/2001	04:18p		77,943	ConsoleWorksService.exe
11/26/2001	04:18p		151,677	ConsoleWorksLMFService.exe
11/26/2001	04:21p		110,689	exportdb.exe
11/26/2001	04:22p		659,557	import_pcm.exe
11/26/2001	04:23p		110,689	importdb.exe
11/26/2001	04:20p		151,687	consoleworks_reset_password.exe
11/28/2001	01:45p		815,209	ConsoleWorks.exe
11/26/2001	04:17p	1	,835,111	cwterm.exe
11/26/2001	04:19p		409,695	CwTProx.exe
11/26/2001	04:10p		511	TermEm.ini
	10 File(s)	) 4	4,322,768	3 bytes

Directory of C:\Program Files\TECSys Development, Inc\ConsoleWorks Server\Config

11/28/2001	02:38p	<dir></dir>		
11/28/2001	02:38p	<dir></dir>		
09/28/2001	03:33p		245	CONSOLE.TEMPLATE
09/26/2001	04:55p		1,020	EVENT.TEMPLATE
09/26/2001	04:55p		1,067	EVENT_COMMON.TEMPLATE
10/24/2001	01:40p		888	EVENT CONWRKS-AUTHFAIL.INFO
09/28/2001	03:33p		664	EVENT_CONWRKS-ENDOFDAY.INFO
09/28/2001	03:33p		350	EVENT_CONWRKS-EVENTMOD.INFO
09/28/2001	03:33p		491	EVENT_CONWRKS-LATDOWN.INFO
09/28/2001	03:33p		302	EVENT_CONWRKS-LOGFAIL.INFO
09/28/2001	03:33p		611	EVENT_CONWRKS-LOSTCOMM.INFO
09/28/2001	03:33p		413	EVENT_CONWRKS-NOSENSYS.INFO
09/28/2001	03:33p		326	EVENT_CONWRKS-NOSYSLOG.INFO
09/28/2001	03:33p		194	EVENT_CONWRKS-RESTORED.INFO
09/28/2001	03:33p		350	EVENT_CONWRKS-UNKSYSLOG.INFO
09/28/2001	03:33p		410	EVENT_CONWRKS-WRITEFAIL.INFO
09/28/2001	03:33p		283	EVENT_CONWRKS-WRITERESUME.INFO
09/28/2001	03:33p		181	USER.TEMPLATE
	16 File(s	)	7,795	5 bytes

Total Files Listed:

351 File(s) 14,862,565 bytes 77 Dir(s) 6,723,207,168 bytes free

# Appendix 4: ConsoleWorks Version 1.4-0 to Version 1.5-0 Directory Cross-Reference

This section provides a guide to locating files from earlier versions of ConsoleWorks on Windows NT/2000.

ConsoleWorks Version 1.4-0	ConsoleWorks Version 1.5-0	Description
C:\ \Cwks	C:\ \Program Files	
	\TECSys Development, Inc	
	\ConsoleWorks Server	Detice Douting Memolate Isostics
	\ACLIONS	Action Routine Template Location
	\ACKNOwledge	Original Acknowledge Scripts
	Durgo	Original Burgo Scripts
	\Fuige \Bin	ConsoleWorks Binary Executables (Note, in Version 1 4-0
		found in the C.\Cwks Directory)
	\Config	ConsoleWorks Configuration and Event Files
\Doc	\Doc	ConsoleWorks Documentation
\Port	\Freeware	PORT files - Compag OpenVMS Freeware
·	\HTML	Default HTML FilesGIF, etc.
	\PC	Windows NT Agent
\LMF	\LMF	ConsoleWorks License Directory
\TDI Licenses	\TDI Licenses	Site-Specific ConsoleWorks Licenses
	\Log	ConsoleWorks LMF Log Directory
	\Default	Invocation Top-Level Directory
\Actions	\Actions	Invocation-Specific Action Routines
\Acknowledge	\Acknowledge	Invocation-Specific Acknowledge Scripts
\Event	\Event	Invocation-Specific Event Scripts
\Purge	\Purge	Invocation-Specific Purge Scripts
\Config	\Config	Invocation-Specific ConsoleWorks Configuration and Event Files
\HTML	\HTML	Invocation-Specific HTML FilesGIF, etc.
\PC \LOG	\PC	Windows NT Agent
/TOG	/rog	Directory contains both ConsoleWorks and Console Logs)

# Document End