

C58/C58P VoIP Phone User

Manual



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Please read the following safety notices before installing or using this phone. They are crucial for the safe and reliable operation of the device.

- Please use the external power supply that is included in the package. Other power supplies may cause damage to the device, affect the behavior or induce noise.
- Before using the external power supply, please be sure it is for use with your power voltage. Incorrect power voltage may cause fire and damage.
- Please do not damage the power cord. If the power cord or plug is damaged, do not use it. This may cause fire or electric shock.
- The power plug should be accessible at all times because this is the only way to remove power from the device.
- Handle the phone carefully. Do not drop it or shake it. Rough handling can cause internal damage.
- Do not install the device in direct sunlight. Also do not put the device on carpets or cushions, or other poorly ventilated locations. This may cause fire or overheating.
- Avoid exposure to temperatures above 40°C, below 0°C or high humidity. Avoid wetting the unit with any liquid.
- Do not use harsh chemicals, cleaning solvents, or strong detergents to clean the device. If cleaning is necessary use a soft cloth that has been slightly dampened in a mild soap and water solution.
- Do not touch the power cord or network cable during a thunderstorm. There is a slight risk of electrical shock.
- Do not attempt to open the device. Consult your authorized dealer for repair.

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1 Introducing C58/C58P VoIP Phone

1.1 Thank you

Thank you for purchasing the C58/C58P Voice Over Internet Protocol (VoIP) telephone. The C58/C58P is a fully featured telephone that provides voice communication over the data network. This phone has all the features of a traditional telephone and gives access to many data service features. The C58 and C58P are identical except that the C58P can be powered via Power over Ethernet (PoE). This guide will help you easily use the various features and services available on your phone.

1.2 Box Contents

The following items should be packed with your telephone. Please contact your dealer if any of them are missing.

- Telephone (Main body) with display and keypad
- Handset
- Handset cord
- Power supply
- Ethernet cable



1.3 Keypad

Key	Key name	Function Description
		These keys are used in many areas of phone operation.
	Depending on t	Depending on the application they will have different
I OK F	Navigation	functions.
		They may be configured through the web page.
		Use this key to access the phone book. Records may then
DIRECTORY	Directory	be displayed, edited or deleted. New records may also be
Contraction of the second seco		added. To exit Phone Book mode, press and hold this key.
AUTO		During a call press this key to prevent the distant party from
MUTE	Mute	hearing the conversation. The distant party will still be

		heard.
+	Volume -/+	Adjust the volume by pressing these two keys.
REDIAL	Redial	When off hook, this will dial the last called number. In stand-by mode, it will check the Outgoing Call.
1())	Speaker phone	Activate speakerphone mode.
	Indicator light	This light blinks to indicate a missed call.
Soft ke	y 1/2/3/4	Various functions depending on the phone mode. Description will be shown in LCD.
HISTORY	History	View Missed Calls, Incoming Calls and Outgoing Calls
1 2лвс Зрег 4сня 5лк. 6ммо 7ровз 8тил 9чост *. 0 #sem		Dial phone numbers
Line 2	DSS keys	Various functions which can be configured in the web interface. See Section 8.3.5.

1.4 Input/Output Ports

Port	Port name	Description	
	Power switch	Input: 5V AC, 1A	
	WAN	10/100M Connect to Network	

LAN	10/100M Connect to PC
Headset	Port type: RJ-9 connector
Handset	Port type: RJ-9 connector

1.5 Icon Introduction

Icon	Description
_∕ <u>→</u>	Call out
***	Call in
1	Call hold
AA	Auto answer
1	Call mute
1	Contact
DND	DND(Do not Disturb)
li (j)	In hand free mode
6	In handset mode
Δ	In headset mode
X	SMS
년	Missed call
C *	Call forward

1.6 LED Introduction

1.6.1 Programmable key LEDs for BLF

LED Status	Description
Steady green	The object is idle.
Slow blinking red	The object is ringing.
Steady red	The object is active.
Fast blinking red	The object has failed.
Off	Not subscribed.

1.6.2 Programmable key LEDs for Presence

LED Status	Description
Steady green	The object is online.
Slow blinking red	The object is ringing.
Steady red	The object is active.
Fast blinking red	The object has failed.
Off	Not subscribed.

1.6.3 Programmable key LEDs for MWI

LED Status	Description
Blinking Green	There are new voice mails.
Off	There is no new voice mail.

1.6.4 Power Indication LED (Power Light Enabled)

LED Status	Description
Steady red	Power on.
Blinking red	There is an incoming call.
Off	Power off.

1.6.5 Power Indication LED (Power Light Disabled)

LED Status	Description
Blinking red	There is an incoming call

2 Initial Connection and Setting

2.1 Connecting the phone

1. Connect to the network. Use the Ethernet cable in the package to connect the WAN port

on the back of your phone to an Ethernet port. The following two figures show connection options.

- a. Direct network connection—This method requires at least one available Ethernet port. Connect the WAN port on the back of your phone to the Ethernet port. Since the phone has a built-in router, it can be connected directly to the network.
- b. Shared network connection—Use this method if you have a single Ethernet port which is already in use. Disconnect the Ethernet cable from the Ethernet port and attach it to the WAN port on the back of the phone. Then use the Ethernet cable in the package to connect the LAN port on the back of the phone to the other device. The IP Phone now shares a network connection.



- 2. Connect the handset to the handset jack using the handset cable in the package.
- 3. Connect the power supply to the DC port on the back of the phone. Connect the power supply to a standard power outlet. Note that the power supply will not be needed if your network provides Power over Ethernet (PoE).
- 4. The phone's LCD screen displays "INITIALIZING". Later, a ready screen displays the date, time and current network mode.

If your LCD screen displays different information from the above, more information may need to be entered. Please refer to the next section. If your phone registers into your IP telephony Server, it is ready to use. If not, continue to read for more configuration information.



2.2 Network Settings

DHCP is supported by default. This allows the phone to receive an IP address and other network-related settings (Netmask, IP gateway, DNS server) from the DHCP server. If no DHCP server is available, the network connection settings must be changed. Follow the

instructions below to change to either PPPoE or static IP.

2.2.1 **PPPoE Mode**

- 1. Press the MENU softkey.
- 2. Scroll down to "3. Settings."
- 3. Press OK.
- 4. Scroll down to "2. Advanced Settings."
- 5. Press OK.
- 6. The LCD will display "INPUT PASSWORD".
- 7. Input the password (default value is 123).
- 8. Press ENTER.
- 9. Scroll down to "2. Network."
- 10. Press OK.
- 11. Press OK to select WAN Settings.
- 12. Scroll down to "4. PPPoE Settings."
- 13. Press OK.
- 14. Use the keypad to enter the User Name.
- 15. Press SAVE softkey.
- 16. Press DOWN ARROW.
- 17. Use the keypad to enter the Password.
- 18. Press SAVE softkey.
- 19. Press DOWN ARROW.
- 20. Use LEFT ARROW or RIGHT ARROW to enable PPPoE.
- 21. Press SAVE softkey.
- 22. Press BACK softkey to return to the WAN Settings screen.
- 23. Press UP ARROW or DOWN ARROW to scroll to "1. Connection Mode."
- 24. Press OK.
- 25. Use LEFT ARROW or RIGHT ARROW to select "PPPoE."
- 26. Press SAVE softkey.
- 27. Press BACK or EXIT 6 times to return to idle screen.
- 28. Disconnect and reconnect the power supply so the phone will reboot and apply the new settings.

2.2.2 Static IP Mode

- 1. Press the MENU softkey.
- 2. Scroll down to "3. Settings."
- 3. Press OK.
- 4. Scroll down to "2. Advanced Settings."
- 5. Press OK.
- 6. The LCD will display "INPUT PASSWORD".
- 7. Input the password (default value is 123).
- 8. Press ENTER.
- 9. Scroll down to "2. Network."

- 10. Press OK.
- 11. Press OK to select WAN Settings.
- 12. Scroll down to "2. Static IP Settings."
- 13. Press OK.
- 14. Use the keypad to enter the IP Address.
- 15. Press SAVE softkey.
- 16. Press DOWN ARROW.
- 17. Use the keypad to enter the Subnet Mask.
- 18. Press SAVE softkey.
- 19. Press DOWN ARROW.
- 20. Use the keypad to enter the Gateway Address.
- 21. Press SAVE softkey.
- 22. Press DOWN ARROW.
- 23. Use the keypad to enter the DNS 1 Address.
- 24. Press SAVE softkey.
- 25. Press DOWN ARROW.
- 26. Use the keypad to enter the DNS 2 Address if desired.
- 27. Press SAVE softkey.
- 28. Press BACK softkey.
- 29. Press UP ARROW or DOWN ARROW to scroll to "1. Connection Mode."
- 30. Press OK.
- 31. Use LEFT ARROW or RIGHT ARROW to select "Static IP."
- 32. Press SAVE softkey.
- 33. Press BACK or EXIT 6 times to return to idle screen.
- 34. Disconnect and reconnect the power supply so the phone will reboot and apply the new settings.

2.2.3 DHCP Mode

- 1. Press the MENU softkey.
- 2. Scroll down to "3. Settings."
- 3. Press OK.
- 4. Scroll down to "2. Advanced Settings."
- 5. Press OK.
- 6. The LCD will display "INPUT PASSWORD".
- 7. Input the password (default value is 123).
- 8. Press ENTER.
- 9. Scroll down to "2. Network."
- 10. Press OK.
- 11. Press OK to select WAN Settings.
- 12. Scroll down to "3. DHCP Settings."
- 13. Press OK.
- 14. Use LEFT ARROW or RIGHT ARROW to enable or disable DHCP DNS.
- 15. Press SAVE softkey.
- 16. Press DOWN ARROW.

- 17. Use LEFT ARROW or RIGHT ARROW to enable or disable DHCP Time.
- 18. Press SAVE softkey.
- 19. Press BACK softkey.
- 20. Press UP ARROW or DOWN ARROW to scroll to "1. Connection Mode."
- 21. Press OK.
- 22. Use LEFT ARROW or RIGHT ARROW to select "DHCP."
- 23. Press SAVE softkey.
- 24. Press BACK or EXIT 6 times to return to idle screen.
- 25. Disconnect and reconnect the power supply so the phone will reboot and apply the new settings.

3 Basic Functions

3.1 Making a call

3.1.1 Call Device

Calls can be made using three different devices:

- 1. Handset Pick up the handset. The **C** icon will be shown on the LCD screen.
- 2. Speakerphone Press the Speaker button. The 📫 icon will be shown on the LCD screen.
- 3. Headset Press the Headset button. The icon will be shown in the LCD screen.

The number may also be dialed first. Then the method of speaking can be chosen.

3.1.2 Call Methods

Press an available line button then use one of the following methods to place a call.

- 1. Dial the desired number using the keypad.
- Press the History softkey. Use the navigation buttons to highlight the number to call. Use the LEFT ARROW or RIGHT ARROW to choose Missed Calls, Incoming Calls and Outgoing Calls.
- 3. Press the REDIAL button to redial the last number called.
- 4. Press a programmable key which has been configured as a speed dial button.
- 5. Press the Dial softkey to make the call if necessary.

3.2 Answering a call

If the phone is idle, lift the handset, press the Speaker button or Answer softkey to answer using the speaker phone, or press the headset button to answer using the headset.

If the phone is in use, press the answer softkey.

During the conversation, you can alternate between headset, Handset and Speaker phone by pressing the corresponding buttons or picking up the handset.

3.3 Do Not Disturb (DND)

Press the DND softkey to active DND Mode. New incoming calls will be rejected and the display will show: DND icon. Press the DND softkey twice to deactivate DND mode. Incoming calls will be stored in the Call History.

3.4 Call Forward

This feature allows forwarding an incoming call to another phone number. The display shows \Box^{\bullet} icon.

The following call forwarding events can be configured:

Off: Call forwarding is deactivated by default.

Always: Incoming calls are immediately forwarded.

Busy: Incoming calls are immediately forwarded when the phone is busy.

No Answer: Incoming calls are forwarded when the phone is not answered after a specific period.

To configure Call Forward via Phone interface:

- 1. Press Menu ->Features->OK>Call Forwarding->OK.
- 2. Select the line to be forwarded.
- 3. Use LEFT ARROW or RIGHT ARROW to select Disabled, Always, Busy, or No Answer.
- 4. After choosing a mode (except Disabled), press DOWN ARROW and then enter the phone number for forwarding.
- 5. Press Save to save the changes.

3.5 Call Hold

- 1. Press the Hold softkey to put the active call on hold.
- 2. If there is only one call on hold, press the Hold softkey to retrieve the call.
- 3. If there is more than one call on hold, press the line button, and the Up/Down button to highlight the call, then press the Resume button to retrieve the call.

3.6 Call Waiting

- 1. Press Menu ->Features->Enter->Call Waiting->Enter.
- 2. Use the navigation keys to activate or deactivate call waiting.
- 3. Press SAVE to save the changes.

3.7 Call Waiting Tone

- 1. Press Menu ->Features->Enter->Call Waiting Tone->Enter.
- 2. Use the navigation keys to activate or deactivate call waiting tone.
- 3. Press SAVE to save the changes.

3.8 Mute

When the Mute button is pressed during a conversation, the $ilde{U}$ icon will be shown in the

LCD. The distant party will not hear the party on the C58/C58P, but the distant party can still be heard.

Press Mute again to return to normal conversation.

3.9 Call transfer

3.9.1 Blind Transfer

During a conversation, press the XFER key, dial the number to which the call is to be transferred followed by "#" and then hang up.

3.9.2 Attended Transfer

During a conversation, press the XFER key, dial the number to which the call is to be transferred followed by "#" and press Send. After the third party answers, press XFER to complete the transfer.

NOTE: Call waiting and call transfer must be enabled.

NOTE: The SIP server must support RFC3515.

3.9.3 Semi-Attended Transfer

During a conversation, press the XFER key, dial the number to which the call is to be transferred. Then press the Send softkey. When the third party phone begins to ring, press XFER to complete the transfer.

NOTE: Call waiting and call transfer must be enabled.

3.10 3-way conference call

- 1. Press the CONF softkey during an active call.
- 2. The first call will be placed on hold and dial tone will be heard.
- 3. Dial the number to be added to the conference.
- 4. Press Send.
- 5. When the call is answered, press CONF to add the caller to the conference.
- 6. To release the conference, press SPLIT.

3.11 Multiple-way call

To add a fifth party to four active calls

- 1. Press CONF softkey or XFER softkey
- 2. Press OK
- 3. Enter the number

- 4. Press Send and wait for the other party to answer.
- 5. Use the arrow keys to select a call.

4 Advanced Functions

4.1 Call pickup

This allows a third party to answer a call by dialing a code. For example: A calls B, but there is no answer. C can go off hook, dial a code plus B's number, and pick up the call. The following chart shows how to configure this in the dial peer screen.

Number	Destination	Port	Mode	Alias	Suffix	Deleted Length
*1*T	0.0.0	5060	SIP	rep:pickup	no suffix	3

1 is the code. After saving the above configuration, C can dial *1* plus B's phone number to pick up A's call. The prefix can be set to anything the user desires that does not interfere with other dialing rules.

4.2 Join call

This allows a third party to join an existing call. For example: If B and C are on a call, A can join by dialing a code plus the number for B or C. This assumes that B or C also support Join Call.

The following chart shows how to configure this in the dial peer screen.

Number	Destination	Port	Mode	Alias	Suffix	Deleted Length
*2*T	0.0.0.0	5060	SIP	rep:joincall	no suffix	3

2 is the code. After saving the above configuration, A can dial *2* plus the number for B or C to join B and C's call. The prefix can be set to anything the user desires that does not interfere with other dialing rules.

4.3 Redial / Unredial

If B is on a call when A calls, A will get busy tone. If A wants to connect to B as soon as B is available, he can use the redial function. To use this feature, A dials a prefix and then B's number.

When the redial function is activated, A will check B's calling status every 60 seconds. When B is available, A's phone will ring. When A goes off hook, the phone will call B automatically. If A does not want to call B, the redial function can be cancelled by dialing a prefix plus B's number.

Number	Destination	Port	Mode	Alias	Suffix	Deleted Length
*З*Т	0.0.0.0	5060	SIP	rep:redial	no suffix	3
*4*T	0.0.0.0	5060	SIP	rep:unredial	no suffix	3

3 is the redial prefix code. A can dial *3* plus B's phone number to activate the redial function.

4 is the unredial prefix code. A can dial *4* to cancel the redial function.

The user can select any prefix as long as it does not interfere with dialing rules.

4.4 Click to dial

If User A browses to User B's phone number or SIP address in the contact page and clicks it, User A's phone will ring. After he goes off hook, the phone will call User B. **Note:** This feature requires that the PBX support click to dial.

4.5 Call back

This function will redial the last received call.

4.6 Auto answer

If this feature is activated, the phone will answer incoming calls after a programmable delay.

4.7 Hotline/Warmline

This feature will cause the phone to place a call to a programmed number whenever it goes off-hook. A different hotline number can be set for each SIP line.

4.8 Application

4.8.1 SMS

- 1. Press Menu ->Applications->Enter->SMS->Enter.
- 2. Use the navigation keys to highlight the options. Messages can be read in the Inbox/Outbox.
- 3. Press Reply to reply to a message. Use the 2aB softkey to change the Input Method. After entering the reply, press OK, use the navigation keys to select the line from which you want to send, then press Send.
- 4. To write a new message, press New. Use the 2aB softkey to change the Input Method. After entering the reply, press OK, use the navigation keys to select the line from which you want to send, and press Send.
- 5. To delete a message, press Del. You have three options to choose: Yes, All, No.

4.8.2 Memo

Memos can be recorded in the phone as reminders.

Press Menu->Application->Memo->Enter->Add.

Options for Mode, Date, Time, and Ring Tone can then be configured. The reminder text can also be entered. When the configuration is completed, press Save.

4.8.3 Voice Mail

1. Press Menu->Application->Voice Mail->Enter.

- 2. Use the navigation keys to highlight the line for which you want to set voicemail.
- 3. Press Edit
- 4. Use the navigation keys to enable voicemail.
- 5. Input the number. Press 2aB softkey if necessary to change the input method.
- 6. Press Save to save the change.
- 7. To hear a new voicemail, press the Voicemail softkey. Then press Dial. It may then be necessary to enter a password.

4.8.4 Ping

- 1. Press Menu->Application->Ping->Enter.
- 2. Enter the IP Address to be pinged.
- 3. Press Start
- 4. Display will show "Ping IP Address"
- 5. After approximately 5 seconds, the display will show "OK" if the ping is successful or "Failed" is the ping is unsuccessful.

4.9 **Programmable Key Configuration**

The phone has 4 programmable keys which can be set to various functions. The functions are discussed in the following sections. The default configuration for each key is None which means the key has not been set for any function.

To configure any function

- 1. Press Menu->Settings->Basic Settings->Keyboard->DSS Key Settings.
- 2. Choose Line Key Settings or Function Key Settings.
- 3. Use the UP ARROW or DOWN ARROW to choose the key.
- 4. Use LEFT ARROW or RIGHT ARROW to choose the function.

4.9.1 Memory Key

- 1. Use the UP ARROW or DOWN ARROW keys to move to Tel.
- 2. Enter the number to be stored.
- 3. Press SAVE.

4.9.2 Line

Access a SIP or IAX2 line registered to the phone.

- 1. Use the UP ARROW or DOWN ARROW keys to move to Line.
- 2. Use LEFT ARROW or RIGHT ARROW to select the Line.
- 3. Press SAVE.

4.9.3 Key Event

This subtype has many options. They are listed below along with brief explanations.

- None
- F_MWI Message Waiting
- F_DND Do Not Disturb
- F_HOLD Hold
- F_B_TRANSFER Blind Transfer
- F_PBOOK Phonebook
- F_REDIAL Redial
- F_PICKUP Call Pickup
- F_JOIN Join a call
- F_AUTOREDIAL Auto Redial On
- F_UNAUTOREDIAL Auto Redial Off
- F_CFWD Call Forward
- F_CALLERS Call List
- F_FLASH Flash
- F_MEMO Memo
- F_RELEASE Release Drop call
- F_LOCK Locks the keypad.
- F_SMS Send SMS
- F_HEADSET Activate Headset Mode
- F_LOR Call Back
- F_POWER Turn Power LED On or Off
- F_SDTMF Send DTMF
- F_PREFIX Enter prefix to be dialed. Ex: Access Code for outside line.
- F_HOTDESKING Clears all SIP information and registers new SIP information.

4.9.4 DTMF

Dials a programmed number.

4.9.5 URL

Directly accesses a remote XML phonebook.

4.9.6 None

No function.

5 Other Functions

5.1 Auto Answer

If this feature is enabled, the phone will answer a ringing line after a specified time.

- 1. Press Menu ->Features-> Enter->Auto Answer-> Enter.
- 2. Use UP ARROW or DOWN ARROW to select line.

- 3. Use LEFT ARROW or RIGHT ARROW to Enable.
- 4. Use UP ARROW or DOWN ARROW to access time setting.
- 5. Use keypad to enter time in seconds.

5.2 Auto Handdown

This is the time after a call ends before the phone returns to the idle state.

- 1. Press Menu ->Features-> Enter->Auto Handdown-> Enter.
- 2. Use LEFT ARROW or RIGHT ARROW to Enable.
- 3. Use UP ARROW or DOWN ARROW to access time setting.
- 4. Use keypad to enter time in minutes.

5.3 Ban Anonymous Call

If this function is enabled, the phone will block calls with no Caller ID information.

- 1. Press Menu ->Features-> Enter->Ban Anonymous Call-> Enter.
- 2. Choose the SIP Account from which to Ban Anonymous Call.
- 3. Press OK
- 4. Use LEFT ARROW or RIGHT ARROW to Enable.

5.4 Ban Outgoing

If this function is enabled, the phone cannot make outgoing calls. Press Menu ->Features-> Ban Outgoing-> Enter.

5.5 Dial Plan

- 1. Press Menu ->Features-> Enter->Dial Plan-> Enter.
- 2. The following items in the dial plan can be enabled or disabled: Press # to Send, Timeout to Send, Timeout, Fixed Length Number, Press # to Do BXFER, BXFER On Onhook, AXFER On Onhook.

Note: It is recommended that Dial Plan be configured from the web interface.

5.6 Dial Peer

- 1. Press Menu ->Features-> Enter->Dial Peer-> Enter.
- 2. Select Add to enter the Edit interface, and input information.
- **Note:** It is recommended that Dial Peer be configured from the web interface. Refer to Section 8.3.3.4.

5.7 Intercom

Enables/Disables Intercom calls

Press Menu ->Features-> Enter->Intercom-> Enter.

5.8 Auto Redial

If Auto Redial is enabled, the phone will continue to retry a busy call. The user sets the retry interval and the number of times to redial. The user is also given the option to activate this feature on each busy call.

- 1. Press Menu ->Features-> Enter->Auto Redial-> Enter.
- 2. Use LEFT ARROW or RIGHT ARROW to Enable.
- 3. Use UP ARROW or DOWN ARROW to select Interval and Times.
- 4. Press Save.

5.9 Call completion

This is similar to Auto Redial except that it detects the state of the called number before making a new call attempt.

- 1. Press Menu ->Features-> Enter->Call Completion-> Enter.
- 2. Use LEFT ARROW or RIGHT ARROW to Enable.
- 3. Press Save.

5.10 Ring from Headset

When this function is enabled, ring sound will be passed to a connected headset. Press Menu ->Features-> Enter-> Headset Ring -> Enter.

5.11 Power Light

This feature enables the power light at the bottom of the phone. Press Menu ->Features-> Enter->Power LED-> Enter.

5.12 Hide DTMF

This feature sets how DTMF digits are displayed after a call is in progress. For example, dialing a PIN code to access banking information.

- 1. Press Menu ->Features-> Enter->Hide DTMF-> Enter.
- 2. Use LEFT ARROW or RIGHT ARROW to select one of the following 4 choices.
 - a) Disabled All the digits will be shown on the LCD.
 - b) All None of the digits will be shown on the LCD. The "*" will be shown.
 - c) Delay The last digit entered will be shown for a short time and then replaced by "*."
 - d) Last Show The last digit entered will be shown. Previous digits are replaced by "*."

5.13 Password Dial

This feature controls the display of dialed digits. When enabled, a password and length can

be set.

Example: A call is placed to 6625551212. Password is set to 662 and length is set to 3. Display will show 662***1212.

- 1. Press Menu ->Features-> Enter->Passwd Dial-> Enter.
- 2. Use LEFT ARROW or RIGHT ARROW to enable the feature.
- 3. Use UP ARROW or DOWN ARROW to move to Prefix.
- 4. Use keypad to enter prefix.
- 5. Use UP ARROW or DOWN ARROW to move to Length.
- 6. Use keypad to enter Length.
- 7. Use BACK or EXIT to return to idle screen.

5.14 Pre Dial

If this feature is enabled, digits dialed on-hook will be transmitted when the phone goes off-hook

Press Menu ->Features-> Pre Dial-> Enter.

6 Basic Setting

6.1 Keyboard

- 1. Press Menu ->Settings-> Enter->Basic Settings-> Enter->Keyboard->Enter.
- 2. There are four sets of keys which can be configured.
 - a) DSS Keys Keys on the right side of the phone beside the Speakerphone button or Line Keys.
 - b) Programmable Keys Arrow keys and OK key
 - c) Desktop Long Pressed Action to take when Programmable Key is pressed and held.
 - d) Soft Key Keys under the display
- 3. Use UP ARROW or DOWN ARROW and Enter to select the key.
- 4. Use LEFT ARROW or RIGHT ARROW to select the function.
- 5. Press OK to save.
- 6. Use BACK or EXIT to return to idle screen.

6.2 Screen Settings

- 1. Press Menu ->Settings-> Enter->Basic Settings-> Enter->Screen Settings->Enter.
- 2. The following items can be set.
 - a) Contrast Set the contrast of the LCD.
 - b) Contrast Calibration Set the level of contrast that the current contrast setting provides.
 - c) Backlight Enable or disable LCD backlight.
- 3. Press OK to save.
- 4. Use BACK or EXIT to return to idle screen.

6.3 Ring Settings

6.3.1 Ring Volume

- 1. Press Menu ->Settings->Enter->Basic Settings->Enter->Ring Settings->Enter->Ring Volume->Enter.
- 2. Use LEFT ARROW or RIGHT ARROW to select the desired ring volume from the 9 choices. The phone will ring at the selected volume shortly after it is selected.
- 3. Press Save.
- 4. Use BACK or EXIT to return to idle screen.

6.3.2 Ring Type

- 1. Press Menu ->Settings-> Enter->Basic Settings-> Enter->Ring Settings->Enter->Ring Type->Enter.
- Use LEFT ARROW or RIGHT ARROW to select the desired ring type. There are 9 standard types and 3 user types. The user type can be configured from the web interface. The phone will ring at the selected type shortly after it is selected.
- 3. Press Save.
- 4. Use BACK or EXIT to return to idle screen.

6.4 Voice Volume

- 1. Press Menu ->Settings-> Enter->Basic Setting-> Enter->Voice Volume->Enter.
- 2. Use LEFT ARROW or RIGHT ARROW to select the desired voice volume from the 9 choices.
- 3. Press Save.
- 4. Use BACK or EXIT to return to idle screen.

6.5 Time & Date

- 1. Press Menu ->Settings->Enter->Basic Settings->Enter->Time & Date->Enter.
- 2. Use LEFT ARROW or RIGHT ARROW to choose Auto or Manual. If Auto is chosen, the phone will get date and time information from a time server. The IP address of this server may need to be entered. If Manual is chosen, the date and time must be entered.
- 3. Use UP ARROW or DOWN ARROW to move to the following items. Use LEFT ARROW or RIGHT ARROW to make selection.
 - a) SNTP Server Time Server IP address This is the only item that must be configured if auto is chosen.
 - b) Time Zone This is shown as an offset from GMT.
 - c) Format Date Display format.
 - d) Type Character used as delimiter in date display.
 - e) 12 Hour Clock If disabled, clock is 24 hour.
 - f) Daylight Saving Time

- 4. Press Save.
- 5. Use BACK or EXIT to return to idle screen.

6.6 Greeting Words

This feature shows the words displayed in the upper left of the LCD. Default is VOIP PHONE.

- 1. Press Menu ->Settings-> Enter->Basic Settings-> Enter->Greeting Word->Enter.
- 2. Enter the message using the keypad. It may be necessary to change the input mode using the soft keys. Use DELETE to remove characters and 0 for space. Maximum message length is 12 characters.
- 3. Press Save.
- 4. Use BACK or EXIT to return to idle screen.

6.7 Language

- 1. Press Menu ->Settings-> Enter->Basic Settings-> Enter->Language Set ->Enter.
- 2. Use LEFT ARROW or RIGHT ARROW to choose English or Chinese.
- 3. Press Save.
- 4. Use BACK or EXIT to return to idle screen.

7 Advanced Settings

7.1 General

For all the items in this section, Press Menu->Settings->Enter->Advanced settings->Enter, and then enter the password. The default password is 123. It can be changed in the web interface.

7.2 Account

This allows configuration of SIP account parameters. After selecting one of the three available accounts, the following items may be configured.

7.2.1 Basic Settings

- 1. Display Name Name send in Caller ID
- 2. Outbound Proxy SIP Outbound Proxy IP Address
- 3. Registration Enable or disable registration for this account.
- 4. Server Address SIP Server IP Address
- 5. Server Port SIP Port Default 5060
- 6. SIP User SIP User name
- 7. Auth User User name for authentication
- 8. Auth Password Password for authentication

7.2.2 Advanced Settings

- 1. Domain Realm SIP Domain
- 2. Dial Without Registered Enable or disable dialing with no SIP registration
- 3. Anonymous Privacy Support. Choose RFC3323, RFC3325 or None
- 4. DTMF Mode Choose RFC2833, SIP_Info, In-band, or Auto
- 5. Use STUN Enable or disable use of STUN Server. If enabled, the IP address of the STUN server must be entered.
- 6. Local Port Local SIP Port Default 5060
- 7. Ring Type Select ring type for this account. See Section 6.3.2.
- 8. MWI Number Number for Message Waiting
- 9. Pickup Number Code for call pickup
- 10. Park Number Code for call park
- 11. Join Call Number Code to join a call
- 12. Missed Call Logs Enable or disable

7.2.3 Service Code

Sets the codes to be dialed to an IP PBX to enable or disable the following functions.

- 1. Mode Selects whether or not all these codes are active.
- 2. DND
- 3. Always CFW Always Call Forward
- 4. Busy CFW Call Forward Busy
- 5. No Answer CFW Call Forward No Answer
- 6. Anonymous

7.3 Network

Enter Network settings as discussed in Section 2.2.

7.4 Security

- 1. Menu Password Password to enter configuration menu.
- 2. Keyboard Password If this feature is enabled, this password must be entered whenever the keypad is used.
- 3. Keyboard Status Enable or disable key lock as described above.

7.5 Maintenance

See Section 8.3.6 for a detailed explanation of each option. It is recommended that these features be accessed through the web interface.

- 1. Auto Provision Select DHCP Option, Plug and Play, or Phone Flash for autoprovision.
- 2. TR069 Enable or disable configuration via TR069.
- 3. Backup Select Config, Phonebook or none for backup. File name must be entered.
- 4. Upgrade Select Image, MMI Set, BMF, Ring, Config, or Phonebook for upgrade. File

name must be entered.

7.6 Factory Reset

Choose Yes to return the phone to factory default settings.

8 Web Configuration

8.1 Introduction of configuration

8.1.1 Configuration Methods

There are three methods which can be used to configure this phone:

- Phone keypad As discussed in previous sections
- Web browser Recommended way
- Telnet with CLI command

8.1.2 Password Configuration

There are two levels of access: root level and general level. A user with root level access can browse and set all configuration parameters, while a user with general level can set all configuration parameters for SIP or IAX2.

- Default user with general level:
 - Username: guest
 - Password: guest
- Default user with root level:
 - Username: admin
 - Password: admin

The default password for the phone screen menu is 123.

8.2 Setting via web browser

Enter the phone's IP address into the address bar of the web browser. This assumes that the pc and the phone are on the same subnet. Note: Internet Explorer, Firefox, Chrome, or Safari are supported browsers.

If the IP address is not known, it can be displayed on the phone's LCD by pressing the Menu->Status.

After entering the IP address, the following screen is displayed.

User:	
Password:	
Language:	English 🔻
Languager	Logon

After configuring the IP phone, remember to click SAVE under the Maintenance tab. If this is not done, the phone will lose the modifications when it is rebooted.

8.3 Configuration via WEB

8.3.1 **BASIC**

8.3.1.1 Status

STATUS	WIZARD	CALL LOG	LANGUAGE	
Network				
WAN			LAN	
Connection Mode	DHCP		IP Address	192.168.10.1
MAC Address	00:a8:59:d	5:1f:80	DHCP Service	Enabled
IP Address	192.168.1.3	30	Bridge Mode	Enabled
IP Gateway	192.168.1.3	1		
Accounts				
SIP Line 1	8201@192	168.1.2:5060	Regist	ered
SIP Line 2	4143@192	168.1.4:5060	Regist	ered
IAX2	@:4569		Unapp	lied

Field Name	Explanation
Network	Shows the configuration information for WAN and LAN port,
	including connection mode of WAN port (Static, DHCP, PPPoE),
	MAC address, IP address of WAN port and LAN port, DHCP server
	status for LAN port (ENABLED or DISABLED).
Accounts	Shows the phone numbers and registration status for the 2 SIP LINES
	and 1 IAX2 server.

8.3.1.2 Wizard

STATUS	WIZARD	CALL LOG	LANGUAGE
Network Mode			
Static IP Mode	۲		
DHCP Mode	\circ		
PPPoE Mode	\bigcirc		
			Next

Select the appropriate network mode. The phone supports three network modes:

- 1 Static: The parameters of a Static IP connection must be provided by your ISP.
- 2 DHCP: In this mode, network parameter information will be obtained automatically from a DHCP server.
- 3 PPPoE: In this mode, you must enter your ADSL account and password.

Refer to Section 2.2 for detailed information about configuring the network parameters.

8.3.1.2.1 Static IP

If Static IP is selected, this screen will be displayed. Information provided by the ISP should be entered.

ſ	STATUS	WIZARD	CALL LOG	LANGUAGE	
S	tatic IP Settings				
	IP Address	192.168.1	1.179		
	Subnet Mask	255.255.2	255.0		
	IP Gateway	192.168.1	.1		
	DNS Domain				
	Primary DNS	202.96.13	34.133		
	Secondary DNS	202.96.12	28.68		
		Back			Next

Click Back to return to the Wizard screen. Click Next to go to Quick SIP Settings

8.3.1.2.2 DHCP

After selecting DHCP and clicking NEXT, the Quick SIP Settings screen will appear. Click Back to return to the Wizard screen. Click Next to go to the Summary screen.

8.3.1.2.3 PPPoE

If PPPoE is selected, this screen will appear. Enter the information provided by the ISP.

STATUS	WIZARD	CALL LOG	LANGUAGE	
PPoE Settings				
PPOE Settings Service Name	ANY			
	ANY user123			
Service Name				

Click Back to return to the Wizard screen. Click Next to go to Quick SIP Setting.

8.3.1.2.4 Quick SIP Settings

STATUS	VIZARD	CALL LOG	LANGUAGE	
Quick SIP Settings				
Display Name				
Server Address	192.168.	1.2		
Server Port	5060			
Authentication User	8201			
Authentication Password	••••			
SIP User	8201			
Enable Registration	1			
	Back			Next
Field Name			Explan	ation

Field Name	Explanation		
Display Name	The name shown in caller ID.		
Server Address	SIP server address either IP address or URI.		
Server Port	SIP server port (usually 5060).		
Authentication User	Login name or Authentication ID.		
Authentication Password	SIP password.		
SIP User	Phone number.		
Enable Registration	Submits registration information. Normally checked.		
Click Pack to return to the IP Address screen Click Next to see summery screen			

Click Back to return to the IP Address screen. Click Next to see summary screen.

	STATUS	WIZARD	CALL LOG	LANGUAGE	
WA	IN				
***	Connection Mode	Static IP			
	Static IP Address	192.168.1	170		
	IP Gateway	192.168.1			
	in Oddowdy	172,100,1			
SIF)				
	Server Address	192.168.1	.2		
	Account	8201			
	Phone Number	8201			
	Registration	Enabled			
		Back			Finish
			_		

Click Finish button to save settings and reboot. After the reboot, SIP calls can be made.

8.3.1.3 Call Log

Outgoing call logs can be seen on this page.

Call Information				
Start Time	Duration	Dialed Calls		
Field Name Explanation				
Start Time	Start time of the outgo	Start time of the outgoing call		
Duration	Duration of the outgoing call.			
Dialed Calls	Account, protocol, and line of the outgoing call.			

8.3.1.4 Language

STATUS	WIZARD	CALL LOG	LANGUAGE	
Language				
Language Sele	ction	English 👻		
Greeting Words				
Greeting Words	5	VOIP PHONE	(0-12 chara	acter(s))
			Apply	
Field nar	ne		Expl	anation
Language	Set	the language	of phone. Ei	nglish is default.
Greeting Words	The	e greeting disp	layed on LCE	when phone is idle. It has a
	max	ximum of 12 c	characters. De	fault is VOIP PHONE.

8.3.2 Network

MAC Address

MAC Timestamp

8.3.2.1	WAN	Config
---------	-----	--------

WAN	LAN	QoS&VLAN	SERVICE PORT	DHCP SERVICE	TIME&DATE
WAN Status					
Active IP Addres	s	192.168.250.159			
Current Subnet I	Mask	255.255.255.0			
Current IP Gatev	vay	192.168.250.9			
MAC Address		00:a8:59:c6:05:e	e4		
MAC Timestamp		20120220			
WAN Settings					
Obtain DNS Serv	er Automatically	Enabled 🗸			
Static IP 🔾		DHCP 🖲		PPPoe O	
			Apply		
802.1X Settings					
User		admin			
Password		••••			
Enable 802.1X					
			Apply		
Field Name			Explana	ation	
ctive IP Address	The c	The current IP address of the phone.			
urrent Subnet Ma	isk The c	The current Subnet Mask.			
urrent IP Gatewa	y The c	The current Gateway IP address.			

Time the MAC address was obtained. WAN Settings

The phone supports three network modes. These are also discussed in Section 2.2.

The MAC address of the phone.

- Static: Network parameters must be entered manually and will not change. All parameters are provided by the ISP.
- DHCP: Network parameters are provided automatically by a DHCP server.
- PPPoE: Account and Password must be input manually. These are provided by your ISP.

8.3.2.1.1 Static IP

If Static IP is chosen, the screen below will appear. Enter values provided by the ISP.

WAN Settings		
Static IP 💿	DHCP O	PPPoe O
IP Address	192.168.1.179	
Subnet Mask	255.255.255.0	
IP Gateway	192.168.1.1	
DNS Domain		
Primary DNS	202.96.134.133	
Secondary DNS	202.96.128.68	
	Apply	

8.3.2.1.2 DHCP

If DHCP is chosen, all configuration information will be provided by a DHCP server. Contact the ISP to determine if DHCP is used.

8.3.2.1.3 PPPoE

Password

If PPPoE is chosen, the screen below will appear. Enter the information provided by the ISP.

WAN Settings					
Obtain DNS Ser	ver Automatically	Enabled 🗸			
Static IP 🔾		DHCP 🔾		PPPoE 🦲)
Service Name		ANY			
User		user123			
Password		•••••			
			Apply		
Service Name	IP Address or nam	e of DSL Serv	er		
User	DSL User Name o	or Login ID			

After entering the new settings, click the APPLY button. The phone will save the new settings and apply them. If a new IP address was entered for the phone, it must be used to login to the phone after clicking the APPLY button.

DSL Password

8.3.2.2 LAN Config

WAN	LAN	QoS&VLAN	SERVICE PORT	DHCP SERVICE	TIME&DATE
LAN Settings 😡					
IP Address		192.168.10.1			
Subnet Mask		255.255.255.0			
DHCP Service		\checkmark			
NAT		\checkmark			
Port Mirror		🗹 (Only works in	n the bridge mode!)		
Enable Bridge N	1ode				
			Apply		

Field Name	Explanation			
IP Address	LAN static IP.			
Subnet Mask	LAN Subnet Mask.			
DHCP Service	Activate DHCP server for LAN port. The phone must be rebooted			
	for the DHCP server setting to take effect.			
NAT	Enable NAT operation			
Port Mirror	Port Mirror can only be activated in bridge mode. If activated, the			
	data stream from the WAN port is copied to the LAN port of the			
	phone.			
Enable Bridge Mode	If Bridge Mode is activated, the phone will not provide an IP address			
	for the LAN port. Instead, the LAN and WAN will be part of the			
	same network. If this is activated, clicking Apply, will cause the			
	phone will reboot.			
Note: When LAN IP or	Note: When LAN IP or bridge mode status is changed, the system will reboot! If bridge			
mode is chosen, static LAN configuration will be disabled automatically.				

8.3.2.3 Qos & VLAN Config

The phone supports 802.1Q/P protocol and DiffServ configuration. Use of a Virtual LAN (VLAN) allows voice and data traffic to be separated.



Chart 1 shows a network switch with no VLAN. Any broadcast frames will be transmitted to all other ports. For example, and frames broadcast from Port 1 will be sent to Ports 2, 3, and 4.



Chart 2 shows an example with two VLANs indicated by red and blue. In this example, frames broadcast from Port 1 will only go to Port 2 since Ports 3 and 4 are in a different VLAN. VLANs can be used to divide a network by restricting the transmission of broadcast frames.

Note: In practice, VLANs are distinguished by the use of VLAN IDs.
	QoS&VLAN	SERVICE PORT DHCP SERVIC	
nk Layer Discovery Protoco	(LLDB) Sottings		
Enable LLDP	(LLDP) Settings	Packet Interval(1~3600)	60 second(s)
Enable Learning Function		Facker (108) (al(1~3000)	second(s)
uality of Service (Qos) Sett	ings		
Enable DSCP		SIP DSCP	46 (0~63)
Audio RTP DSCP	46 (0~63)		
AN Port VLAN Settings			
Enable WAN Port VLAN		WAN Port VLAN ID	256 (0~4095)
SIP 802.1P Priority	0 (0~7)	Audio 802.1P Priority	0 (0~7)
AN Port VLAN Settings			
LAN Port VLAN Mode	Follow WAN 🔻	LAN Port VLAN ID	254 (0~4095)
		Apply	

Field Name	Explanation	
Enable LLDP	Enable or Disable Link Layer Discovery Protocol (LLDP)	
Packet Interval	The time interval for sending LLDP Packets	
Enable Learning Function	Enables the telephone to synchronize its VLAN data with the	
	Network Switch. The telephone will automatically synchronize	
	DSCP, 802.1p, and VLAN ID values even if these values differ	
	from those provided by the LLDP server.	
Enable DSCP	Enable or Disable Differentiated Services Code Point (DSCP)	
SIP DSCP	Specify the value of the SIP DSCP in decimal	
Audio DSCP	Specify the value of the Audio DSCP in decimal	
Enable WAN Port VLAN	Enable or Disable WAN Port VLAN	
WAN Port VLAN ID	Specify the value of the WAN Port VLAN ID. Range is 0-4095	
SIP 802.1P Priority	Specify the value of the voice 802.1p priority. Range is 0-7	
Audio 8021P Priority	Specify the value of the signal 8021.p priority. Range is 0-7	
LAN Port VLAN Mode	Follow WAN: LAN Port ID is same as WAN ID	
	Disable: Disable Port VALN	
	Enable: Specify a VLAN ID for the LAN port which is different	
	from WAN ID	
LAN Port VLAN ID	Used when the VLAN ID is different from WAN ID. Range is	
	0-4095	

8.3.2.4 Service Port

Set the port values for Telnet/HTTP/RTP on this page.

WAN	LAN	QoS&VLAN	SERVICE PORT	DHCP SERVICE	TIME&DATE
Service Port Setting	qs 😧				
Web Server Typ		НТТР 🔻			
HTTP Port		80			
HTTPS Port		443			
Telnet Port		23			
RTP Port Range	e Start	10000			
RTP Port Quant	ity	180			
			Apply		

Field Name	Explanation		
Web Server Type	Specify Web Server Type – HTTP or HTTPS		
HTTP Port	Port for web browser access. Default value is 80. To enhance		
	security, change this from the default. Setting this port to 0 will		
	disable HTTP access.		
	Example: The IP address is 192.168.1.70 and the port value is 8090,		
	the accessing address is http://192.168.1.70:8090.		
HTTPS Port	Port for HTTPS access. Before using https, an https authentication		
	certification must be downloaded into the phone.		
	Default value is 443. To enhance security, change this from the		
	default.		
Telnet Port	Port for Telnet access. The default is 23.		
RTP Port Range Start	Set the beginning value for RTP Ports. Ports are dynamically		
	allocated.		
RTP Port Quantity	Set the maximum quantity of RTP Ports. The default is 200.		
Notes:			
1. Any changes made of	on this page require a reboot to become active.		

1. Any changes made on this page require a reboot to become active.

- 2. It is suggested that changes to HTTP Port and Telnet ports be values greater than 1024. Values less than 1024 are reserved.
- 3. If the HTTP port is set to 0, HTTP service will be disabled.

8.3.2.5 DHCP SERVICE

WAN	LAN	QoS&VLAN	SERVICE PORT	DHCP SERVICE	TIME&DATE
DHCP Client Table					
Leased IP Addre	<<		Client MAC 4	ddress	
			0.00000000000		
DHCP Lease Table					
Name Start IP	End IP	Leased Tin	ne Subne	et Mask 🛛 IP Ga	ateway DNS
DHCP Lease Table Se	ettings				
Leased Table Nai	me				
Start IP Address End IP Address					
Leased Time			minute(s)		
Subnet Mask					
IP Gateway					
DNS Server Addr	ess		Add		
			Had		
DHCP Lease Table De	elete				
Leased Table Na	me 🔻			Delete	
DNS Relay					
Enable DNS Rela	у 🔽		Apply]	
Field Name	9		Expla	anation	
DHCP Client Tab	le IP-	MAC mapping	table. If the LA	N port of the	phone connects to a
	de	vice, this table w	vill show its IP a	and MAC add	dress.
Leased Table Nan	ne Na	Name of the lease table.			
Start IP Address	Be	ginning IP addre	ess of the lease	table.	
End IP Address	En	ding IP address	of the lease tab	le. A device	e connected to the
	LA	N port will get a	an IP address be	etween Start	IP and End IP.
Subnet Mask	Su	Subnet Mask of the lease table.			
IP Gateway	Ne	Network Gateway of the lease table.			
Leased Time	Tii	ne IP address as	signments will	persist. Unit	is minutes.
DNS Server Addr	ress IP	IP address of DNS server.			
Add	Cl	Click this button to add this lease table			
DHCP Lease Tabl	le En	ter the table nam	ne and click the	Delete butto	n to remove a DHCP
Delete	lea	lease table.			
Enable DNS Rela	y Ac	Activates DNS Relay in the phone. Default is enabled.			
Notes:	I				
1. The size of le	ase table ca	nnot be larger th	an the quantity	of C network	c IP address. It is

- recommended to use the default lease table without modification
- 2. If the DHCP lease table is modified, the phone must be rebooted.

8.3.2.6 **TIME&DATE**

Set the time zone and SNTP (Simple Network Time Protocol) server on this page. Daylight savings time configuration and manual time and date entry are also done on this page

WAN	LAN	QoS&VLAN	SERVICE PORT	DHCP SERVICE	TIME&DATE
				I	
Simple Network Time F	Protocol (SNTF) Settings			
Enable SNTP	✓				
Enable DHCP Time					
Primary Server	0.us.po	ol.ntp.org			
Secondary Server	1.us.po	ol.ntp.org			
Timezone		6:00)Central Time(U.	S. & Canada)	~	
Resync Period	60	second(s)			
12-Hour Clock Date Format	MM DD	YYYY 🔽			
Date Seperator	/	✓			
	-		Apply		
Daylight Saving Time S	ettings				
Enable	\checkmark				
Offset	60	minutes(s)			
Month	March	~		October 🗸	
Week	5 🗸			5 🗸	
Day	Sunday	~		Sunday 🗸	
Hour Minute	2	_		2	
Pinute	U		Apply	0	
Manual Time Settings					
Year					
Month					
Day					
Hour					
Minute			Apply		
Field Name				lanation	
				NTP) Settings	
Enable SNTP		e or Disable S			
Enable DHCP Time	If this	is enabled, p	hone will syn	chronize time	with DHCP server.
Primary Server		IP address of Primary SNTP Server			
Secondary Server	IP add	IP address of Secondary SNTP Server			
Time Zone		Time Zone			
Resync Period	Time l	between resy	nc to SNTP se	erver. Default	is 60 seconds.
12 -Hour Clock	If chee	cked, clock is	12 hour mod	le. If unchecke	d, 24 hour mode.
	Defau	lt is 24 hour i	node.		

Four date separators are available: /, - , . , space

Date Format
Date Separator

Specify the date format. Fourteen different formats are available.

Daylight Saving Time Settings			
Enable	Enable daylight saving time.		
Offset(minutes)	DST offset. Default is 60 minutes.		
Month	Start and end month for DST		
Week	Start and end week for DST		
Day	Start and end day for DST		
Hour	Start and end hour for DST		
Minute	Start and end minute for DST		
Manual Time Settings			
Enter the values for the current year, month, day, hour and minute. All values are required.			
Note: Be sure to disable SNTP service before entering manual time and date.			

8.3.3 VOIP

8.3.3.1 SIP Configuration

Configure a SIP server on this page.

SIP	IAX2 STUN	DIAL PEER	
SIP Line SIF	21 ▼		
Basic Settings >> Status Server Address Server Port Authentication User Authentication Passw SIP User Display Name Enable Registration	Registered 192.168.1.2 5060 8201 €●●● 8201 ✓	Domain Realm Proxy Server Address Proxy Server Port Proxy User Proxy Password Backup Server Address Backup Server Port Server Name	
Codecs Settings >> Disabled Codecs G.711A G.721U G.722 G.723.1 G.726-32 G.729AB		Enabled Codecs	



Display Name	Set the display name. This name is shown on Caller ID.		
Enable Registration	Check to submit registration information.		
Domain Realm	SIP Domain if different than the SIP Registrar Server.		
Proxy Server Address	SIP proxy server IP address or URI (This is normally the same as		
	the SIP Registrar Server)		
Proxy Server Port	SIP Proxy server port. Normally 5060.		
Proxy User	SIP Proxy server account.		
Proxy Password	SIP Proxy server password.		
Backup Server Address	Backup SIP Server Address or URI (This server will be used if the		
	primary server is unavailable)		
Backup Server Port	Backup SIP Server Port		
Server Name	Name of SIP Backup server		
	Codecs Settings		
Click on the desired codec	to select it. Then use the Left/Right arrow keys to move to the		
Enabled or Disabled List.	Use the Up/Down arrow to change the priority of enabled codecs.		
	Advanced SIP Settings		
Forward Type	There are 3 call forwarding modes plus Disabled.		
JI	Disabled: No call forwarding – Default mode		
	Busy: If the phone is busy, incoming calls will be forwarded.		
	No answer: If there is no answer, incoming calls will be forwarded		
	after a specified time.		
	Always: All incoming calls will be forwarded.		
Forward Number	Number to which calls are to be forwarded.		
No Ans. Fwd Wait Time	Used in conjunction with Call Forward No Answer. Wait time in		
	seconds before call is forwarded.		
Transfer Timeout	Time interval between sending "bye" message and hanging up		
	after the phone transfers a call.		
Enable Hotline	Activate Hot Line feature. Automatically call a number by going		
	off hook.		
Hotline Number	Number to be called in Hot Line Mode.		
Warm Line Wait Time	Used in Hot Line Mode. Time the phone waits after off hook		
	before dialing the hot line number.		
SIP Encryption	Enable/Disable SIP Encryption.		
SIP Encryption Key	SIP Encryption key.		
RTP Encryption	Enable/Disable RTP Encryption.		
RTP Encryption Key	RTP encryption key		
	RTP encryption key Activate Auto Answer mode. If activated, phone will		
RTP Encryption Key			
RTP Encryption Key	Activate Auto Answer mode. If activated, phone will		
RTP Encryption Key Enable Auto Answer	Activate Auto Answer mode. If activated, phone will automatically answer an incoming call.		
RTP Encryption Key Enable Auto Answer	Activate Auto Answer mode.If activated, phone will automatically answer an incoming call.Used in conjunction with Auto Answer.The phone will answer		

Subscribe For MWI	If enabled, the phone will send Message Waiting Indication
	(MWI) Subscribe message to the SIP Server
MWI Number	Specify the number to call to retrieve Voice Messages.
Subscribe Period	Time interval between MWI Subscribe Messages.
Conference Type	Choose Conference Type, either local or network
Conference Number	Number to dial to access network conference server. Not needed
Conference Number	if Local conference mode is chosen
Registration Expires	SIP re-registration time. Default is 3600 seconds. If the server
Registration Expires	requests a different time, the phone will change to that value.
Enable Service Code	Enables or disables the services described below. These codes
	will be sent to the SIP server to activate or deactivate the service.
DND On Code	Do Not Disturb (DND) – When this hot key is pressed, all calls to
	the extension to be rejected by the server. The incoming call
	record will not be displayed in the Call History.
DND Off Code	Disable Server DND as described above.
Always CFwd On Code	Always Call Forward On – When this function is enabled, the
	server will forward all calls to a designated number. The
	incoming call record will not be displayed in the Call History.
Always CFwd Off Code	Disable Server Always CFwd as described above.
Busy CFwd On Code	Busy Call Forward On - When this function is enabled, the server
	will forward all calls to a designated number if the telephone is
	busy. The call record will not be displayed in Call History.
Busy CFwd Off Code	Disable Server Busy CFwd as described above.
No Ans. CFwd On Code	No Answer Call Forward On - When this function is enabled, the
	server will forward all calls to a designated number if there is no
	answer within a designated time. The incoming call record will not
	be displayed in the Call History.
No Ans. CFwd Off Code	Disable Server No Ans. CFwd as described above.
Anonymous On Code	Anonymous On – When this function is enabled, the server will
	allow the phone to make anonymous calls. In other words
	"Anonymous" will be transmitted for Caller ID.
Anonymous Off Code	Disable Anonymous Calling function described above.
Keep Alive Type	Specifies the NAT keep alive type. If OPTION is selected, the
	phone will send OPTION sip messages to the server every NAT
	Keep Alive Period. The server will then respond with 200 OK.
	If UDP is selected, the phone will send a UDP message to the
	server every NAT Keep Alive Period.
Keep Alive Interval	Set the NAT Keep Alive Interval. Default is 60 seconds
User Agent	Set SIP User Agent value.
DTMF Type	DTMF sending mode. There are four modes:
	• In-band (Relay)
	• RFC2833
	• SIP_INFO
	• AUTO

	Different VoIP Service providers may require different modes.		
Local port	SIP port. Default is 5060.		
Ring type	Set ring tone. There are 9 standard options and 3 user options.		
Enable Rport	Enable/Disable support for NAT traversal via RFC3581 (Rport).		
Enable PRACK	Enable or disable SIP PRACK function. Default is OFF. It is		
	suggested this be used.		
Enable Long Contact	Allow more parameters in contact field per RFC 3840		
Convert URI	Converts # to %23 when sending URI information.		
Dial Without Registered	Allow outgoing calls without registration.		
Ban Anonymous Call	Refuse Anonymous Calls		
Enable DNS SRV	Enables use of DNS SRV records		
Enable Missed Call Log	If enabled, the phone will save missed calls into the call history		
	record.		
BLF List Number	BLF List allows one BLF key to monitor the status of a group.		
	Multiple BLF lists are supported.		
Enable BLF List	Enable/Disable BLF List		
Server Type	Configures phone for unique requirements of selected server.		
RFC Protocol Edition	Select SIP protocol version RFC3261 or RFC2543. Default is		
	RFC3261. Used for servers which only support RFC2543.		
Transport Protocol	Set transport protocol TCP, UDP or TLS.		
Anonymous Call Edition	Set privacy support RFC3323, RFC3325 or none		
Keep Authentication	Enable /disable registration with authentication. It will use the		
	last authentication field which passed authentication by server.		
	This will decrease the load on the server if enabled.		
Ans. With a Single Codec	If enabled phone will respond to incoming calls with only one		
	codec.		
Auto TCP	Force the use of TCP protocol to guarantee usability of transport		
	for SIP messages above 1500 bytes		
Enable Strict Proxy	Enables the use of strict routing. When the phone receives		
	packets from the server, it will use the source IP address, not the		
	address in via field.		
Enable GRUU	Support for Globally Routable User-Agent URI (GRUU)		
Enable Displayname	Puts quotation marks around the display-name in SIP messages.		
Quote	For servers that require this.		
Enable user=phone	Sets user=phone in SIP messages. For compatibility with servers		
	that require this.		
Click to Talk	Set click to Talk (needs support from server).		
	SIP Global Settings		
Strict Branch	Enable Strict Branch - The value of the branch must be after		
	"z9hG4bK" in the VIA field of the INVITE message received, or		
	the phone will not respond to the INVITE.		
	Note: This will affect all lines		
Enable Group	Enable SIP Group Backup. This will affect all lines		

Registration Failure Retry	Registration failure retry time – If registration fails, the phone will
Time	attempt to register again after registration failure retry time.
	This will affect all lines



SIP	IAX2	STUN	DIAL PEER
IAX2			
		the same line d	
Status		Unapplied	
Server Address			
Server Port		4569	
Account			
Password			
Phone Number			
Local Port		4569	
Voice Mail Number	r	0	
Voice Mail Text		mail	
Echo Test Number		1	
Echo Test Text		echo	
Refresh Time		60 second	l(s)
Enable Registration	on		
Enable G.729AB			
			Apply

Field Name	Explanation					
Status	Shows registration status. Will show "Registered" if registered					
	or "Unapplied" if not registered.					
Server Address	IAX2 server address.					
Server Port	IAX2 server port. Default is 4569.					
Account	IAX2 account name for registration					
Password	IAX2 registration password.					
Phone Number	IAX2 phone number (usually the same as IAX2 account name).					
Local Port	IAX2 local port. Default is 4569.					
Voice Mail Number	Voice mail number.					
Voice Mail Text	Voice mail name.					
Echo Test Number	If the IAX2 server supports echo test and the echo test number is					

	non- numeric, this number can be used to replace the echo test text. This allows dialing a number to perform an echo voice test. This function is provided to test whether communication through the server.			
Echo Test Text	Echo test text			
Refresh Time	Expiration time of IAX2 server registration. Allowed values are			
	between 60 and 3600 seconds.			
Enable Registration	Enable/Disable IAX2 registration.			
Enable G.729AB	Enable/Disable G.729 codec.			

8.3.3.3 STUN Config

STUN support is configured in this page.

STUN - Simple Traversal of UDP through NAT - A STUN server allows a phone in a private network to know its public IP and port as well as the type of NAT being used. The phone can then use this information to register itself to a SIP server so that it can make and receive calls while in a private network.



SIP	IAX2	STUN	DIAL PEER
Simple Traversal of UD	P through NAT	s (STUN) Settings	
STUN NAT Traversa	I	FALSE	
Server Address			
Server Port		3478	
Binding Period		50	second(s)
SIP Waiting Time		800	millisecond(s)
Local SIP Port		5060	
			Apply
SIP Line Using STUN			
SIP 1			
Use STUN			
			Apply

Field Name	Explanation			
STUN NAT Transversal	Shows whether or not STUN NAT Transversal was successful.			
Server Address	STUN Server IP address			
Server Port	STUN Server Port – Default is 3478.			
Binding Period	STUN blinding period – STUN packets are sent at this interval			
	to keep the NAT mapping active.			
SIP Waiting Time	Waiting time for SIP. This will vary depending on the			
	network.			
	SIP Line Using STUN			
SIP Line Using STUN	Select the Line for use with STUN (SIP 1 - SIP 2)			
Use STUN	Enable/Disable STUN on the selected line.			

8.3.3.4 DIAL PEER

This feature allows the user to create rules to make dialing easier. There are several different options for dial rules. The examples below will show how this can be used.

Example 1: Substitution – Assume that it is desired to place a direct IP call to IP address 192.168.119. Using this feature, 156 can be substituted for 192.168.1.119.

Dial Peer Table

Number	Destination	Port	Mode	Alias	Suffix	Del Length
156	192.168.1.119	5060	SIP	no alias	no suffix	0

Example 2: Substitution – To dial a long distance call to Beijing requires dialing area code 010 before the local phone number. Using this feature 1 can be substituted for 010. For example, to call 62213123 would only require dialing 162213123 instead of 01062213123.

al Peer Table							
Number	Destination	Port	Mode	e Alia	S	Suffix	Del Length
1T	0.0.0.0	5060	SIP	rep	:010	no suffix	1
)ial Peer Table							
ial Peer Table Number		Destination	Port	Mode	Alias	Suffix	Deleted Length
		Destination 0.0.0.3	Port 5060	Mode SIP	Alias add:0	Suffix no suffix	Deleted Length 0

Example 3: Addition – Two examples are shown. In the first case, it is assumed that 0 must be dialed before any 11 digit number beginning with 13. In the second case, it is assumed that 0 must be dialed before any 11 digit number beginning with 135, 136, 137, 138, or 139. Two different special characters are used.

x – Matches any single digit that is dialed.

[] – Specifies a range of numbers to be matched. It may be a range, a list of ranges separated by commas, or a list of digits.

Destination 0.0.0.3	Port 5060	Mode SIP	Alias add:0	Suffix	Deleted Length
0.0.0.3	5060	SIP	othe		
			auu.u	no suffix	0
0.0.0.3	5060	SIP	add:0	no suffix	0
192.168.1.24	5060	SIP	no alias	no suffix	0
0.0.0.3	5060	SIP	rep:010	no suffix	1
SIP	-				
		Apply			
	192.168.1.24 0.0.0.3	192.168.1.24 5060 0.0.0.3 5060	192.168.1.24 5060 SIP 0.0.0.3 5060 SIP	192.168.1.24 5060 SIP no alias 0.0.0.3 5060 SIP rep:010	192.168.1.24 5060 SIP no alias no suffix 0.0.0.3 5060 SIP rep:010 no suffix

Field Name	Explanation				
Phone number	There are two types of matching: Full Matching or Prefix Matching.				
	In Full matching, the entire phone number is entered and then				
	mapped per the Dial Peer rules.				
	In prefix matching, only part of the number is entered followed by				
	T. The mapping with then take place whenever these digits are				
	dialed. Prefix mode supports a maximum of 30 digits.				
Destination	Set Destination address. This is optional. For a peer to peer call,				
	enter the destination IP address or domain name. To use a dial rule				
	on the SIP2 line, enter 0.0.0.2. For SIP3 enter 0.0.0.3				
Port	Set the Signaling port, the default is 5060.				
Alias	Set the Alias. This is the text to be added, replaced, or deleted. It is				
	optional.				

Note: There are four types of aliases.

Γ

1) Add: xxx – xxx will be dialed before any phone number.

2) All: xxx – xxx will replace the phone number.

3) Del: The characters will be deleted from the phone number.

4) Rep: xxx – xxx will be substituted for the specified characters.

Call Mode	Select either SIP or IAX2 protocol.
Suffix	Characters to be added at the end of the phone number. This is
	optional.
Delete Length	Sets the number of characters to be deleted. For example, if this is
	set to 3, the phone will delete the first 3 digits of the phone number.
	This is optional.

Dial Peer Examples

Web Interface		Explanation	Example
Phone Number Destination (optional) Port(optional) Alias(optional) Call Mode Suffix(optional) Delete Length (optional)	9T 255.255.255 del SIP V 1	Set phone number, Destination, Alias and Delete Length. Phone number is XXXT; Destination is 255.255.255.255 (0.0.0.2) and Alias is del. Any phone number that begins with XXX will be sent via SIP2 after the first several digits are deleted depending on the delete length.	Dial "93333" The SIP2 server will receive "3333"
Phone Number Destination (optional) Port(optional) Alias(optional) Call Mode Suffix(optional) Delete Length (optional)	2 all:33334444 SIP V	This creates a speed dial function. Dialing "2", will cause the entire alias number to be sent out.	Dial "2" The SIP1 server will receive 33334444

Phone Number	8T	The phone will add the alias to	Dial "8309"
Destination (optional) Port(optional)	8	the end of the dialed number if	The SIP1 server will
Alias(optional)	add:0755	the dialed number matches the	receive "07558309"
Call Mode Suffix(optional)	SIP -	template in the Phone Number	
Delete Length (optional)		box.	
Phone Number Destination(Optional)	010T	Set Phone Number, Alias and	Dial "0106228"
Port(Optional)		Delete Length. Phone number	The SIP1 server will
Alias(Optional) Call Mode	rep:8610	is XXXT and Alias is rep: xxx	receive "86106228"
Suffix(Optional) Deleted Length(Optional)	3	If the dialed phone number	
		starts with the digits in the	
		Phone Number box, the	
		matching digits will be	
		replaced by the alias number.	
Phone Number Destination (optional)	147	If the dialed phone number	Dial "147"
Port(optional)		starts with the digits in the	The SIP1 server will
Alias(optional) Call Mode	SIP -	Phone Number box, the phone	receive "1470011"
Suffix(optional)	0011	will send out the dialed phone	
Delete Length (optional)		· ·	
		number and add the suffix	
		number.	

8.3.4 Phone

8.3.4.1 AUDIO

This page configures audio parameters such as voice codec, handset volume, and ringer volume.

AUDIO FEATU	RE DIAL PLAN		
Audio Settings			
First Codec	G.711A 🔻	Second Codec	G.711U 🔻
Third Codec	G.729AB 🔻	Fourth Codec	None 🔻
Fifth Codec	None 👻	Sixth Codec	None 👻
Onhook Time	200 millisecond(s)	Default Ring Type	Type 1 🔻
Handset Input Volume	3 (1~9)	Handset Output Volume	9 (1~9)
Speakerphone Volume	1 (1~9)	Ring Volume	1 (1~9)
G.729AB Payload Length	20ms 🔻	Tone Standard	China 👻
G.722 Timestamps	160/20ms 👻	G.723.1 Bit Rate	6.3kb/s 👻
Enable VAD		DTMF Payload Type	101 (96~127)
		Apply	

Field Name	Explanation
First Codec	The first codec choice: G.711A/u, G.722, G.723, G.729, G.726
Second Codec	The second codec choice: G.711A/u, G.722, G.723, G.729, G.726,
	None

Third Codec	The third codec choice: G.711A/u, G.722, G.723, G.729, G.726,			
	None			
Fourth Codec	The forth codec choice: G.711A/u, G.722, G.723, G.729, G.726,			
	None			
Fifth Codec	The fifth codec choice G.711A/u, G.722, G.723, G.729, G.726,			
	None			
Sixth codec	The sixth codec choice G.711A/u, G.722, G.723, G.729, G.726,			
	None			
Onhook Time	Time the handset must be on hook to disconnect a call. Default is			
	200ms.			
Default Ring Type	Ring Sound – There are 9 standard types and 3 User types			
Handset Input Volume	Handset Microphone volume – 9 levels			
Handset Output	Handset receiver volume - 9 levels			
Volume				
Speakerphone Volume	Speaker volume in hands free mode - 9 levels			
Ring Volume	Ringer Volume - 9 levels			
G729 Payload Length	G729 Payload Length – Adjusts from 10 – 60 mSec			
Tone Standard	Select tone plan for the country of operation			
G722 Timestamps	Choices are 160/20ms or 320/20ms			
G723.1 Bit Rate	Choices are 5.3kb/s or 6.3kb/s			
Enable VAD	Enable or disable Voice Activity Detection (VAD). If VAD is			
	enabled, G729 Payload length cannot be set greater than 20 mSec.			
DTMF Payload Type	The RTP Payload type that indicates DTMF. Default is 101			

8.3.4.2 FEATURE

This page configures various features such as Hotline, Call Transfer, Call Waiting, etc.

AUDIO	FEATURE	DIAL PLAN	CONTACT	REMOTE CONTACT	WEB DIAL]
Feature Settings						
DND (Do Not Dis	sturb) 📃		Ban Outgoing			
Enable Call Tran	nsfer 🛛 🕅		Enable Call Wa	aiting 🔽		
Semi-Attended	Transfer 🛛 🔽		Enable 3-way	Conference 🛛 🗹		
Enable Auto Hai	nddown 🛛 🕅		Accept Any Ca			
Auto Handdown	Time 3	second(s)	Enable Call Co	mpletion		
Enable Auto Red	dial 📃		Enable Pre-Dia	l V		
Auto Redial Inte	erval (s)	(1~180)seco	ond Enable Silent M	1ode 📃		
Auto Redial Time	es 10	(1~100)	Hide DTMF	Dis	abled 💌	
Auto Headset			Ring From Hea	dset 📃		
Enable Intercom	n 🔽		Enable Interco	m Mute 📃		
Enable Intercom	n Tone 🛛 🕅		Enable Interco	m Barge 🛛 🔽		
P2P IP Prefix			DND Return Co	de 480	(Temporarily Not Ava	ailable) 💌
Turn Off Power	Light 🛛 🕅		Busy Return C	ode 486	(Busy Here)	-
Emergency Call	Number 11	0	Reject Return	Code 603	(Decline)	-
Enable Passwor	rd Dial 📃		Active URI Limi	t IP		
Password Dial P	refix		Push XML Serv	er 🗌		
Password Lengt	th 0	(0~31)	Enable Call Wa	aiting Tone 🛛 🔽		
			Apply			

Field Name	Explanation			
Do Not Disturb	If enabled, the phone will reject incoming calls. The callers receive			
	busy tone. Outgoing calls may be made.			
Enable Call Transfer	If enabled, Call Transfer is allowed.			
Semi-Attended	If enabled, Semi-Attended Transfer is allowed.			
Transfer				
Enable Auto	If enabled in speakerphone mode, the phone will automatically hang			
Handdown	up and return to idle when the distant party terminates the call. In			
	handset mode, it will play dial tone instead of returning to idle.			
Auto Handdown Time	Wait time before the phone performs the Auto Handdown behavior			
	described above.			
Enable Auto Redial	If enabled, the phone will automatically redial a call if a busy tone is			
	received.			
Auto Redial Interval	Wait time between auto redial attempts in seconds.			

Auto Redial Times	Maximum number of auto redial attempts.
Auto Headset	Automatically answers call on headset.
Enable Intercom	If enabled, allows intercom calls.
Enable Intercom Tone	If enabled, plays intercom ring tone to alert to an intercom call.
P2P IP Prefix	Set Prefix for peer to peer IP call. For example: You wish to dial
	192.168.1.119. If the P2P IP Prefix is defined as 192.168.1., it is
	only necessary to dial #119. The default is ".". If this box is left
	blank, IP dialing is disabled.
Turn Off Power Light	Disables Power Light if selected.
Emergency Call	The phone will dial the emergency call number even if the keyboard
Number	is locked.
Enable Password Dial	When a number is entered beginning with the password prefix, the
	following N numbers after the password prefix will be displayed as
	*. N is the value entered in the Password Length field.
	For example: If the password prefix is 3 and the Password Length is
	2, then dialing the number 34567 will display 3**67 on the phone.
Password Dial Prefix	Prefix for password dialing as described above.
Password Dial Length	Length for password dialing as described above.
Ban Outgoing	If enabled, no outgoing calls can be made.
Enable Call Waiting	If enabled, notifies user of a second call during a call. Caller ID of
	the new caller will be displayed. Press HOLD button to place
	existing call on hold and answer new call. Press HOLD again to
	return to first call.
Enable 3-way	If enabled, allows 3-way conference.
Conference	
Accept Any Call	If enabled, the phone will accept a call even if the called number
	does not belong to the phone.
Enable Call	This is similar to Auto Redial except that the phone detects the state
Completion	of the called number before making a new call attempt.
Enable Pre-Dial	If this feature is enabled, digits dialed on-hook will be transmitted
	when the phone goes off-hook.
Enable Silent Mode	If enabled, the phone will not ring to indicate a new call. Instead,
	the light below the key pad will blink to indicate a new call.
Hide DTMF	This feature sets how DTMF digits are displayed after a call is in
	progress. For example, dialing a PIN code to access banking
	1 8 1 7 8
	information. There are 4 choices.
	information. There are 4 choices.
	information. There are 4 choices.3. Disabled – All the digits will be shown on the LCD.
	 information. There are 4 choices. 3. Disabled – All the digits will be shown on the LCD. 4. All – None of the digits will be shown on the LCD. The "*"
	 information. There are 4 choices. 3. Disabled – All the digits will be shown on the LCD. 4. All – None of the digits will be shown on the LCD. The "*" will be shown. 5. Delay – The last digit entered will be shown for a short time and then replaced by "*."
	 information. There are 4 choices. 3. Disabled – All the digits will be shown on the LCD. 4. All – None of the digits will be shown on the LCD. The "*" will be shown. 5. Delay – The last digit entered will be shown for a short time and then replaced by "*." 6. Last Show – The last digit entered will be shown. Previous
	 information. There are 4 choices. 3. Disabled – All the digits will be shown on the LCD. 4. All – None of the digits will be shown on the LCD. The "*" will be shown. 5. Delay – The last digit entered will be shown for a short time and then replaced by "*."

Ring from Headset	If this is enabled and a headset is connected, ring tone will be played		
	in the headset.		
Enable Intercom Mute	If enabled, mutes incoming calls during an intercom call		
Enable Intercom Barge	If enabled, the phone will auto-answer an intercom call during an		
	outside call. If an intercom call is established, a second intercom		
	call will be rejected.		
DND Return Code	Specify SIP Code returned for DND. Default is 480 - Temporarily		
	Not Available.		
Busy Return Code	Specify SIP Code returned for Busy. Default is 486 – Busy Here.		
Reject Return Code	Specify SIP Code returned for Rejected call. Default is 603 –		
	Decline.		
Active URI Limit IP	IP address of the server for the Action URL messages described		
	below.		
Push XML Server	IP address for XML server which can send display content to the		
	phone.		
Enable Call Waiting	Enables audible notification of call waiting.		
Tone			
Action URL Settings	URL for various actions performed by the phone. These actions		
	are recorded and sent as xml files to the server. Sample format is		
	http://InternalServer /FileName.xml		
Block Out Settings	Add or Delete Blocked numbers – Enter the prefix of numbers		
	which should not be dialed by the phone. For example, if 001 is		
	entered, the phone will not dial any numbers beginning with 001.		
	X and x are wildcards which match single digits. For example, if		
	4xxx or 4XXX is entered, the phone will not dial any 4 digit		
	numbers beginning with 4. It will dial numbers beginning with 4		
	which are longer or shorter than 4 digits.		

AUDIO	FEATURE	DIAL PLAN	CONTACT	REMOTE CONTACT	WEB DIAL
Action URL Settings					
Setup Complete	d				
Registration Suc	cess				
Registration Dis	abled				
Registration Fail					
Off Hook					
On Hook					
Incoming Call					
Outgoing Call					
Call Established					
Call Terminated					
DND Enabled					
DND Disabled					
Always Forward	Enabled				
Always Forward	Disabled				
Busy Forward E	nabled				
Busy Forward D	isabled				
No Ans. Forward	d Enabled				
No Ans. Forward	d Disabled				
Transfer Call					
Blind Transfer Ca	all				
Attended Transf	er Call				
Hold					
Resume					
Mute					
Unmute					
Missed Call					
IP Changed					
Idle To Busy					
Busy To Idle					
			Apply		
k Out Settings					
			Block Out		
		Add	_		Delete

8.3.4.3 **DIAL PLAN**

This phone supports 7 dialing modes:

- 1. End with "#"- Dial the desired number, and press # to send it to the server.
- 2. Fixed Length The number will be sent to the server after the specified number of digits are dialed.
- 3. Time Out Number will be sent to the server after the specified time.
- 4. User Defined Customized rules created by the user.

There is a special feature in the dial plan for the case where the user must dial an access code to get an external line. A digit followed by a "," will cause secondary dial tone to be generated. For example, assume a rule "9,xxxxxx" is added. When the user dials 9, the phone will generate secondary dial tone. Then, when 8 digits have been dialed, they will all be sent to the server.

- 5. Press # to Do Blind Transfer Press # after entering the target number for the transfer. The phone will transfer the current call to the third party.
- 6. Blind Transfer on Onhook Hang up after entering the target number for the transfer. The phone will transfer the current call to the third party.
- 7. Attended Transfer on Onhook Hang up after the third party answers. The phone will transfer the current call to the third party.

AL		DIAL PLAN	CONTACT		WEB DIAL		
Basic Set	ttings						
V	Press "#" to Send						
	Dial Fixed Length 11		to Send				
1	Send after 5	Send after 5 second(s)(3~30)					
1	Press # to Do Blind Tr	ansfer					
	Blind Transfer on Onh	ook					
	Attended Transfer on	Onhook					
			Apply				
Dial Plan	Table						
			Plans:				
		Add	•	Delete			

	Dial Plan Special Characters			
[]	[] Specifies a range of digits to match. May be a range, a list of ranges separated by			
	commas, or a list of digits.			
*	Match any single digit that is dialed.			
•	Match any arbitrary number of digits including none.			
Tn	A time out period before digits are sent of n seconds in length. n is mandatory and can			
	have a value of 0 to 9 seconds. Tn must be the last 2 characters of a dial plan. If Tn is not			
	specified it is assumed to be T0 by default on all dial plans.			

RULE	
"[1-8]xxx"	
"9xxxxxx"	
"911"	
"99T4"	
"9911x.T4"	

Cause extensions 1000-8999 to be dialed immediately

Cause 8 digit numbers beginning with 9 to be dialed immediately

Cause 911 to be dialed immediately

Cause 99 to be dialed after 4 seconds.

Cause any number beginning with 9911 to be dialed 4 seconds after dialing ceases.

Note: End with "#", Fixed Length, Time out and Digital Map Table can be used simultaneously.

8.3.4.4 CONTACT

AUDIO	FEATURE	DIAL PLAN CON	TACT REMOTE CONTACT	WEB DIAL
Phonebook Table				
Group All				Hangup
Index Name	e Office Number	Mobile Number	Other Number Rin	g Type Group 📃
Page: 💌 P	re Next friend	Add 😡 🔺	dd to Blacklist Delete	Delete All
Add Contact				
Name		Ring Type	Default 💌	
Office Number		Line	Auto	
Mobile Number		Line	Auto	•
Other Number		Line	Auto	
Group Setting	Unselected		Selected	
	friend home work business classmate Add	▲ → ← Modify	Clear	
Import Contact List				
Select File:		Browse (*.xm	l,*.vcf,*.csv) Update	
Export Contact List	Export XML	Export CSV	Export VCF	
Group Option				
Group	friend 💌			
Name	friend			
Ring Type	Default 💌			
Blacklist Settings				
Blacklist Item	~		Delete Delete All]
Туре	Number 💌			
Value			Add	
Line	Auto 💌	Blackli	st	
		Bidokii.		

Enter the name, phone number and ring type for each contact here.

Field Name	Explanation			
Phonebook Tables				
Group	Dropdown box to select group			
Name	Contact name			

Contact phone numbers
Ring type for this contact
Contact group for this contact
Add Contact
Contact name
Contact phone numbers
Select line for associated contact number
Ring type for this contact
Choose the group or groups for this contact and move them to the
Selected list on the right.
Import Contact List
Click the browse button to select the phonebook file to import.
Then click the update button and the selected file will be added to
the phone. File must be xml, vcf or csv format.
Export Contact File
Export contacts to xml file.
Export contacts to csv file.
Export contacts to vcf file.
Group Option
Lists existing groups
Enter name for new group
Ring type for group
Blacklist Settings
Select the blacklist type - number or prefix
Input number or prefix
Select the sip line
lity of the phonebook is 500 contacts.
l characters in the black list. "x" matches any single digit and "."
ts. For example, "4xxx" matches any 4 digit number beginning
ligit string beginning with 6.
ed number list feature if the user only wants to allow a limited
e this, precede the number with "-". For example, -123456, or
end with an entry which is only a "."
Black List -4119

This will forbid incoming calls from any number except 4119.

8.3.4.5 REMOTE CONTACT

Allows access to remote contact lists either via XML or LDAP.

VOICE	FEATURE	DIAL PLAN	PHONE BO			
Remote Phon	eBook Settings					
1ndex	Phonebook Name	Server URL	SIP Line	Authentication	Username	Password
1			Default 💌	NONE 🗠		
2			Default 💌	NONE 💌		
3			Default 💌	NONE 💌		
4			Default 💌	NONE 💌		
		Ap	ply			

TFTP example: Set the Phonebook Name as cortelco - Server URL is tftp://192.168.1.3/admin/phonebook/index.xml.

LDAP example: Server URL is ldap://192.168.1.3/dc= winline,dc=com.

Remote Phonebook Setting			
Phonebook Name	Phonebook name displayed on the phone.		
Server URL	Server url of the remote phonebook.		
SIP Line	SIP line for the remote phonebook.		
Authentication	Authentication mode for remote phonebook.		
User/password	Authentication username and password.		

8.3.4.6 WEB DIAL

VOICE	FEATURE	DIAL PLAN	PHONE BOOK	REMOTE PBOOK	WEB DIAL
Web Dial Settings					
Dial Number Line Selection			~	Dial	Hungup

This feature allows a call to be initiated by a computer. To place a call, enter the number in the Dial Number box, select the line in the Line Selection box and press the Dial button. To end the call, press the Hangup button.

8.3.5 Function Key

The phone has 4 programmable DSS/Function keys with associated LEDs. The 4 directional arrow keys and the OK button are also programmable. This screen also sets the LCD contrast and enables the backlight.

FU	INCTION KEY	SOFTKE	Y						
Scre	en Configura	ition							
	Contrast	5	(1~9)			Ena	ble Backlight		V
					Apply				
Func	tion Key Set	tings							
	Кеу	Туре		Value	Line	9	Subtype	Picku	ip Number
	DSS Key 1	Key Event	•		SIP1	-	MWI	•	
	DSS Key 2	Key Event	▼		SIP1	-		-	
	DSS Key 3 DSS Key 4	Line	• •		SIP1 SIP2	• •		▼	
	DOO KEY 4	Line	•		51P2	•	None	×	
					Apply				
Prog	rammable K	ey Settings							
	Key	Desl	ktop	Dialer			Calling		ong Pressed
	Up	History	•	Prev. Line	-			Status	•
	Down Left	Status None	•	Next Line None			None	-	
	Right	None	• •	None	• •		lume Up 👻	Speed Dial	• •
	OK	Menu	- -	None	• •	No		None	
					Apply				
				Screen Co	onfigur	atio	n		
	Field N	ame				Ex	planation		
Con	trast		Set scre	en contrast					
Ena	ble Backl	ight	Enable/	disable LCD	backlig	ght.			
				Function H	Key Se	ttin	gs		
	Field N	ame				Ex	planation		
Key			Key Na	me					
Тур	Type Select the type of function the key is to perform. Choices are:					es are:			
			None						
					If the S	SIP	server supports t	his function	on, the key
			• BLF List Key – If the SIP server supports this function, the key can monitor the status of a group of phones.					· •	
				 DTMF – Send DTMF during a call 					
							÷	e Section	4.9.3 for a
			list						

8.3.5.1 Function Keys

	• Line – Seize a programmed line (SIP1/SIP2/IAX2)			
	• Memory Key – See Section 4.9.1.			
	• URL – Directly access a remote XML phonebook			
Value	Parameters associated with the function. For example: The digits to			
	be dialed by a key programmed for DTMF.			
Line	Line on which the function is to be performed.			
Subtype	Used with Key Event and Memory Key. Further specifies the type			
	of function to perform.			
Pickup Number	Used with devices which support RFC 5359 Call Pickup			
	Programmable Key Settings			
Key	Choose key to be programmed			
Desktop	Choose function in idle mode			
Dialer	Choose function while dialing			
Calling	Choose function during a call			
Desktop Long Pressed	Choose function when key is held down			

8.3.5.2 Softkeys

Softkey Mode Screen]
<)	Selected Softkeys Delete None Dial Exit	
	E) None Dial Exit

Configure the functions performed by the softkeys under the LCD in various phone operating modes.

8.3.6 Maintenance

8.3.6.1 Auto Provision

The phone supports PnP, DHCP, and Phone Flash to obtain configuration parameters. They will be queried in the following order when the phone boots. DHCP \rightarrow PnP server \rightarrow Phone Flash

AUTO PROVISION SYSLOG	CONFIG	UPDATE	ACCESS	REBOOT	
Auto Provision Settings					
Current Config Version	2.0002				
Common Config Version	2.14080				
CPE Serial Number	00100400XH020	010000000010e597	052		
User	user				
Password	••••				
Config Encryption Key					
Common Config Encryption Key					
Save Auto Provision Information					
DHCP Option Settings >>					
Plug and Play (PnP) Settings >>					
Phone Flash Settings >>					
TR069 Settings >>					
		Apply			

	Auto Provision Setting			
Field Name	Explanation			
Current Config Version	Show the current config file's version. If the version of			
	configuration downloaded is higher than this, the configuration will			
	be upgraded. If the endpoints confirm the configuration by the			
	Digest method, the configuration will not be upgraded unless it			
	differs from the current configuration.			
Common Config	Show the common config file's version. If the configuration			
Version	downloaded and this configuration are the same, the auto provision			
	will stop. If the endpoints confirm the configuration by the Digest			
	method, the configuration will not be upgraded unless it differs from			
	the current configuration.			
CPE Serial Number	Serial number of the phone			
User	Username for configuration server. Used for FTP/HTTP/HTTPS.			
	If this is blank the phone will use anonymous.			
Password	Password for configuration server. Used for FTP/HTTP/HTTPS.			
Config Encryption Key	Encryption key for the configuration file			
Common Config	Encryption key for common configuration file			

Encryption Key					
Save Autoprovision	Save the Autoprovision username and password in the phone until				
Information	the server url changes				
DHCP Option Settings >>					
DHCP Option Setting	DHCP Option 66				
Custom DHCP Option	66 (128~254)				
	DHCP Option Settings				
Field Name	Explanation				
DHCP Option Setting	The phone supports configuration from Option 43, Option 66, or a				
	Custom DHCP option. It may also be disabled.				
Custom DHCP Option	Custom option number. Must be from 128 to 254.				

Plug and Play (PnP) Settings >>

Enable PnP		
PnP Server	224.0.1.75	
PnP Port	5060	
PnP Transport	UDP 🔻	
PnP Interval	1 ۲	nour(s)

Plug and Play Settings				
Enable PnP	If this is enabled, the phone will send SIP SUBSCRIBE messages to			
	a multicast address when it boots up. Any SIP server understanding			
	that message will reply with a SIP NOTIFY message containing the			
	Auto Provisioning Server URL where the phones can request their			
	configuration.			
PnP Server	PnP Server Address			
PnP Port	PnP Server Port			
PnP Transport	PnP Transfer protocol – UDP or TCP			
PnP Interval	Interval time for querying PnP server. Default is 1 hour.			

Phone Flash Settings >>

Server Address	0.0.0.0	
Config File Name		
Protocol Type	FTP 🔻	
Update Interval	1	hour(s)
Update Mode	Disabled	-

Phone Flash Settings				
Server Address	Set FTP/TFTP/HTTP server IP address for auto update. The address			
	can be an IP address or Domain name with subdirectory.			
Protocol Type	Specify the Protocol type FTP, TFTP or HTTP.			
Config File Name	Specify configuration file name. The phone will use its MAC ID			
	as the config file name if this is blank.			
Update Interval	Specify the update interval time. Default is 1 hour.			
Update Mode	1. Disable – no update			
	2. Update after reboot – update only after reboot.			

	3. Update at time interval – update at periodic update interval			
TR069 Settings >>				
Enable TR069				
ACS Server Type	Common 🗸			
ACS Server URL	0.0.0.0			
ACS User	admin			
ACS Password	••••			
TR069 Auto Login				
"Inform" Sending Period	3600 second(s)			
	Apply			
	TR069 Settings			
Enable TR069	Enable/Disable TR069 configuration			
ACS Server Type	Select Common or CTC ACS Server Type.			
ACS Server URL	ACS Server URL.			
ACS User	User name for ACS.			
ACS Password	ACS Password.			
TR069 Auto Login	Enable/Disable TR069 Auto Login.			
"Inform" Sending Period	Time between transmissions of "Inform" Unit is seconds.			

8.3.6.2 Syslog

Syslog is a protocol used to record log messages using a client/server mechanism. The Syslog server receives the messages from clients, and classifies them based on priority and type. Then these messages will be written into a log by rules which the administrator has configured. There are 8 levels of debug information.

Level	Name	Description			
0	Emergency	System is unusable. This is the highest debug info level.			
1	Alert	Action must be taken immediately.			
2	Critical	Critical conditions. System is probably working incorrectly.			
3	Error	Error conditions. System may not work correctly.			
4	Warning	Warning conditions. System may work correctly but needs			
		attention.			
5	Notice	Normal but significant condition.			
6	Informational	Normal daily messages.			
7	Debug	Debug messages normally used by system designer. This level			
		can only be displayed via telnet.			

AUTO PROVISION	SYSLOG	CONFIG	UPDATE	ACCESS	REBOOT
Syslog Settings					
Server Address		0.0.0			
Server Port		514			
MGR Log Level		None 👻			
SIP Log Level		None 👻			
IAX2 Log Level		None 👻			
Enable Syslog					
			Apply		
Web Capture					
Start		Stop			

Syslog Configuration				
Field Name Explanation				
Syslog Settings				
Server IP	Syslog server IP address.			
Server Port	Syslog server port.			
MGR Log Level	Set the level of MGR log.			
SIP Log Level	Set the level of SIP log.			
IAX2 Log Level	Set the level of IAX2 log.			
Enable Syslog	Enable or disable syslog.			
Web Capture				
Start	Capture a packet stream from the phone. This is normally used to			
	troubleshoot problems.			
Stop	Stop capturing the packet stream			

8.3.6.3 Config Setting

AUTO PROVISION	SYSLOG	CONFIG	UPDATE	ACCOUNT	REBOOT
Save Configuration					
		Press the "Save" bu	tton to save the cor	figuration files!	
			Save		
Backup Configuration					
		Save all ne	etwork and VOIP set	tings.	
		Right Click he	re to Save as Config	File(.txt)	
		Right Click her	e to Save as Config	File(.xml)	
Clear Configuration					
	ſ	Press the "Clear" bu	tton to Clear the cor	nfiguration files!	
			Clear		

Config Setting					
Field Name	Explanation				
Save Configuration	Save the current phone configuration. Clicking this saves all				
	configuration changes and makes them effective immediately.				
Backup Configuration	Save the phone configuration to a txt or xml file. Please note to				
	Right click on the choice and then choose "Save Link As."				
Clear Configuration	Logged in as Admin, this will restore factory default and remove all				
	configuration information.				
	Logged in as Guest, this will reset all configuration information				
	except for VoIP accounts (SIP1-6 and IAX2) and version number.				

8.3.6.4 Update

This page allows uploading configuration files to the phone.

AUTO PROVISION SYS	
Web Update	
Select File:	Browse (*.z,*.txt,*.xml,*.au,*.vcf,*.csv,*.wav) Update
TFTP/FTP Update Server Address	
User	
Password	
File Name	Apply
Туре	Application Update
Protocol	FTP 💌
Update Logo File	
	Select File: Browse Update
Delete Logo File	
-	Select File: screensaver.txt 🔍 Delete
Logo File	
	screensaver.txt (5203 Bytes)
	Update
Field Name	Explanation
	Web Update
	Browse to the config file, and press Update to load it to the phone.
Web Update	Various types of files can be loaded here including firmware, ring
	tones, local phonebook and config files in either text or xml format.
	TFTP/FTP Update
Server Address	FTP/TFTP server address for download/upload. The address can be
	IP address or Domain name with subdirectory.
User	FTP server Username for download/upload.
Password	FTP server password for download/upload.
File name	Name of update file or config file. The default name is the MAC of
	the phone.
Note: The exported cor	fig file can be modified. The config file is made up of modules.
-	need changes may be deleted. For example, a config file can be
	dules removed except the SIP module. After rebooting, only the SIP
settings will be changed	
0	

Туре	 Action to be executed by the phone. Application update - download system update file Config file export - Upload config file to FTP/TFTP server. It can then be named and saved. Config file import - Download the config file from FTP/TFTP server. The configuration will be effective after the phone is reset. Phone book export (.vcf, .csv, .xml) - Upload the phonebook file to FTP/TFTP server. It can then be named and saved. Phone Book import (.vcf, .csv, .xml) - Download phonebook file from FTP/TFTP server.
Protocol	Select FTP/TFTP server.
	Update Logo File
Select File	URL of the logo file.
	Delete Logo File
Select File	Logo file name to be deleted.
	Logo File
Logo File	Logo file in use.

8.3.6.5 Access

User accounts can be added or deleted from this page. The authority of accounts can also be changed.

AUTO PROVISION	SYSLOG	CONFIG	UPDATE	ACCESS	REBOOT
LCD Menu Password Sett	tings				
Menu Password	-	•••			Apply
Keyboard Lock Settings					
PIN to Lock	[
Keyboard Password		•••			Apply
Enable Keyboard Loo	:k				
User Settings					
	Jser			User Level	
	dmin			Root	
g	uest			General	
Add User					
User	[
Password					Apply
Confirm User Level		Root 👻			
		Root 🔻			
User Management					
admin 🔻		De	lete Modify		
		Access	Configurat	tion	
Field Name			Ex	planation	
		LCD Menu	Password Se	ettings	
Menu Password	Sets	the password	l for entering	the setup men	u from the phone
	keyp	ad. The pass	word must be	only digits.	
		Use	er Settings		
This table shows th	e current use	er accounts			
	I		dd User		
User	Set U	Jser Account	name		
User Level		e are two lev		•	the configuration.
	Gene	General user can only read the configuration.			
Password	Set t	Set the password			
Confirm	Confirm Confirm the password				
User Management					
Select the account and click Modify to modify the selected account. Click Delete to delete					
the selected account	ıt.				
A General user can	only add an	other Genera	ıl user.		

8.3.6.6 Reboot

AUTO PROVISION	SYSLOG	CONFIG	UPDATE	ACCOUNT	REBOOT
Reboot Phone					
		Press the "Reb(oot" button to reboo	ot Phone !	
			Reboot		

Some configuration modifications require a reboot to become effective. Clicking the Reboot button will cause the phone to reboot immediately.

Note: Be sure to save the configuration before rebooting.

8.3.7 Security

8.3.7.1 WEB FILTER

WEB FILTER FIREWA		VPN	SECURITY		
Web Filter Table					
Start IP Address	En	d IP Address		Option	
Web Filter Table Settings					
Start IP Address	En	d IP Address		Add	
Web Filter Setting					
Enable Web Filter 📃		Apply			
	W	/EB Filter			
The Web filter is used to	limit access to the	phone. When	the web filter is	enabled, only the	
IP addresses between the	start IP and end IF	can access the	phone.		
Field Name		Expl	anation		
Start IP Address	Beginning IP Ad	dress for MMI H	Filter		
End IP Address	Ending IP Addre	ss for MMI Filte	er		
Add	Add this filter rat	nge to the Web I	Filter Table		
Enable Web Filter	Select to enable MMI Filter.				
Apply	Make filter settings effective.				
Note: Once a range is add	Note: Once a range is added, it can be modified or deleted.				
Note: Be sure that the filter range includes the IP address of the configuration computer.					

8.3.7.2 Firewall

WEB FILTER	FIREWALL		/PN SE			
Firewall Type	Enable Input Rules 🗖	Appl		inable Output Ri	ıles 🗖	
Firewall Input Rule	Table					
Index Deny/Pe	ermit Protocol Src Address	Src Mask	Dest Address	Dest Mask	Range	Port
Firewall Output Rule	e Table ermit Protocol Src Address	Src Mask	Dest Address	Dest Mask	Range	Port
Firewall Settings						
Input/Output Deny/Permit Protocol Port Range	Input Deny UDP more than	Src Add Dest Ac Src Mas Dest Ma	ldress			Add
Rule Delete Option	Input 🔻	Index T	o Be Deleted		í	Delete

Firewall Configuration

Firewall rules can be used to prevent unauthorized Internet users from accessing private networks connected to this phone (input rule), or prevent unauthorized devices connected to this phone from accessing the Internet (output rule). Each rule type supports a maximum of 10 items.

Field Name	Explanation
Enable Input Rules	Enable rules limiting access from the Internet.
Enable Output Rules	Enable rules limiting access to the Internet.
Input/Output	Specify if the current rule is input or output.
Deny/Permit	Specify if the current rule is Deny or Permit.
Protocol	Filter protocol type (TCP/ UDP/ ICMP/ IP)
Port Range	Set the filter Port range
Src Address	Set source address. It can be a single IP address or use * as a wild
	card. For example: 192.168.1.14 or *.*.*.14.
Dest Address	Set destination address. It can be a single IP address or use * as a
	wild card. For example: 192.168.1.14 or *.*.*.14.
Src Mask	Set the source address mask. For example: 255.255.255.255 points to
	one host while 255.255.255.0 points to a C type network.
Dest Mask	Set the destination address mask. For example: 255.255.255.255
	points to one host while 255.255.255.0 points to a C type network.

```
      Firewall Input Rule Table

      Index
      Deny/Permit
      Protocol
      Src Address
      Src Mask
      Dest Address
      Dest Mask
      Range
      Port

      1
      Deny
      UDP
      192.168.1.14
      255.255.255.0
      192.168.1.118
      255.255.255.0
      More than 1

      When a connected device tries to access 192.168.1.118, the phone will deny the request because of the out_access rule. Access to any other IP address will be allowed.

      Click the Delete button to delete the selected rule.
```

8.3.7.3 Network Address Translation (NAT)

NAT is the process of modifying IP address and port information in transition from a private to a public network. NAT allows the use of one public address to support many private addresses.



DMZ Configuration

Servers in a network most vulnerable to attack are those which provide services to users outside the local network. Many times these computers are placed into their own sub-network to provide more protection to the rest of the local network. This sub-network is called a DMZ (taken from "demilitarized zone"). Computers in the DMZ have limited

connectivity to specific hosts in the internal network, although communication with other hosts in the DMZ and to the external network is allowed. This allows hosts in the DMZ to provide services to both the internal and external network, while a firewall controls the traffic between the DMZ servers and the internal network clients.

The following chart describes the network access control of DMZ.



Application Layer Gateway (ALG) Settings			
Field Name	Explanation		
IPSec ALG	Enable/Disable IPSec encryption. Default is enabled.		
FTPALG	Allow the ALG to securely pass FTP traffic. Default is enabled.		
PPTP ALG	Allow the ALG to securely pass PPTP traffic. Default is enabled.		

Network Address Translation (NAT) Table				
Shows the NAT TCP and	Shows the NAT TCP and UDP mapping tables			
	NAT Table Option			
Transfer Type	Select the TCP or UDP protocol.			
Inside IP	Set the local IP address of device.			
Inside Port	Set the LAN (inside) port for NAT mapping			
Outside Port	Set the WAN (outside) port for NAT mapping			
Note: After entering settings, click the Add button to add new mapping table data. To delete				
an entry, enter its information and then click the Delete button.				
Notice: The phone supports 10M/100M adaptive. Under loaded conditions traffic through the				
phone NAT may not reach 100M.				

8.3.7.4 VPN

The phone supports remote connection via VPN. It supports both Layer 2 Tunneling Protocol (L2TP) and OpenVPN protocol. This allows users at remote locations on the public network to make secure connections to local networks.

WEB FILTER	FIREWALL	NAT	VPN	SECURITY	
Virtual Private Netv	vork (VPN) Status		IP Address	0.0.0.0	
			IP Address	0.0.0.0	
VPN Mode					
Enable VPN 🗌					
L2TP 〇		OpenVPN 🔿			
Layer 2 Tunneling F	Protocol (L2TP)				
VPN Server Add	ress		VPN User		
VPN Password					
			Apply		

Field Name	Explanation		
VPN Status	Shows the current VPN IP address.		
VPN Mode			
Select L2TP. You can cho	oose only one for current state. After you select it, save the		
configuration and reboot	the phone.		
Enable VPN	Enable/Disable VPN.		
L2TP	Select Layer 2 Tunneling Protocol		
OpenVPN	Select OpenVPN Protocol		
Only one protocol may be activated. After the selection is made, the configuration should be			
saved and the phone rebooted.			

VPN Server Address	Set VPN L2TP Server IP address.
VPN User	Set User Name access to VPN L2TP Server.
VPN Password	Set Password access to VPN L2TP Server.

8.3.7.5 Security

WEB FILTER	FIREWALL	NAT	VPN	SECURITY	
Update Security File					
	Selec	t Security File:		Browse	pdate
Delete Security File					
	Se	lect Security File:	https.pem	Delete	
SIP TLS File					
HTTPS File					
		https.pem		(4499 Bytes)	
OPEN VPN File					

Field Name	Explanation		
	Update Security File		
Select Security File	Browse to the security file to be updated. Click the Update button to		
	update.		
Delete Security File			
Select Security File	Select the security file to be deleted. Click the Delete button to		
	Delete.		
SIP TLS File	Show SIP TLS authentication certificate.		
HTTPS File	Show HTTPS authentication certificate.		
OpenVPN Files	Show OpenVPN File authentication certificate file.		

8.3.8 Logout

Logout

Press the "Logout" button to Logout Phone !

Click **Logout** to exit the phone web page.

9 Appendix

9.1 Specification

9.1.1 Hardware

-	Item	Specification		
Power Ada	pter	Input: 100-240V		
		Output: 5V 1A		
Port	WAN	10/100Base- T RJ-45 1 PORT		
	LAN	10/100Base- T RJ-45 1 PORT		
	Headset	RJ9 1 PORT		
Power Con	sumption	Idle: 2.5W		
		Active: 2.8W		
LCD Size		128x48		
		74x28mm		
Operation '	Temperature	0∼40°C		
Relative H	umidity	10~65%		
CPU		Broadcom		
SDRAM		16MB		
Flash		4MB		
Dimension(L x W x H)		295×295×175mm		
Weight		1.5kg		

9.1.2 Voice Features

- Supports 2 SIP servers
- Supports RFC3261
- Codecs
 - G.711A/u
 - G.723.1 high/low
 - G.729a/b
 - G.722
 - G.726
 - Codec Setting per SIP line
- Echo cancellation: G.168 Compliance in LEC, additional acoustic echo cancellation(AEC) can reach 96ms max filter length in hands-free mode
- Supports Voice Gain Setting, VAD, CNG
- Full duplex hands-free
- Multi line HD Voice
- SIP support
 - SIP domain

SIP authentication

≻ none

- ≻ basic
- ≻MD5
- DNS
- Peer to Peer/ IP call
- Automatic line selection
- 9 Standard ring tones and 3 user-defined ring tones
- DTMF
 - SIP info
 - DTMF Relay (In-Band)
 - RFC2833
 - AUTO
- SIP applications
 - Call Forward
 - Call Transfer (Blind/Attended)
 - Hold
 - Call Waiting
 - 3 Way Conference
 - SMS
 - Remote Pickup
 - Join Call
 - Redial
 - Unredial
 - Multi-line
 - Intercom
 - BLF
 - Presence
 - Push to talk
 - Auto Redial
 - Call Back
- Call control features
 - Flexible dial plan
 - Hotline
 - Anonymous Call Reject
 - Black List (Reject Authenticated Call)
 - Approved Caller List
 - Limit Call
 - Do Not Disturb
 - Caller ID
 - CLIR (reject anonymous call)
 - CLIP(make anonymous call)
 - Dial without Registration
- Phonebook 500 records

- Incoming Calls
- Outgoing Calls
- Missed Calls
- Max of 300 Records Each
- Supports vCard/XML/CSV
- Support IAX2
- 4 DSS keys
- Programmable Soft Keys
- Programmable Function Keys
- Code synchronization
 - IP PBX
 - IMS
- Supports Click to Dial via Web Phone Book
- Keypad Lock with Emergency Call
- Customized LCD logo as screensaver
- Ring Tone via Headset or Speaker
- Customized Signal Tone Parameters
- Time Display
 - 12/24 Hour
 - Support Daylight Saving Time
- Supports Path, Group
- Supports SIP Privacy
- Supports MWI
- Supports Speed Dial
- Supports XML

9.1.3 Network Features

- WAN/LAN
 - Bridge
 - Bridge with port mirror
 - Router
- Supports PPPoE for xDSL
- Supports Basic NAT and NAPT
- Supports VLAN
 - 802.1Q
 - 802.1P
- Supports STUN
- Supports DMZ
- Supports VPN
 - L2TP
 - OpenVPN
- Wan Port Supports Main DNS and Secondary DNS
- Supports DNS via DHCP or Static DNS
- Supports DHCP client on WAN

- Supports DHCP server on LAN
- QoS with DiffServ
- Network Tools in Telnet Server
 - Ping
 - Trace Route
 - Telnet Client

9.1.4 Maintenance and management

- Firmware Upgrade
 - POST
 - HTTP
 - FTP
 - TFTP
 - HTTPS
- Configuration
 - Web
 - Telnet
 - Phone Keypad
- Two Account Levels
- Multi-Language Support
 - English
 - Chinese
 - Spanish
 - French
 - Portuguese
 - German
 - Russian
- Supports Syslog
- Supports Auto Provisioning
 - Firmware Upgrade
 - Auto-Provisioning

Keypad	Character	Keypad	Character
1	1@	7PORS	7
2авс	2 A B C a b c	8тич	8 T U V t u v
3DEF	3 D E F d e f	9 _{wxyz}	9 W X Y Z w x y z
4 _{сні}	4 G H I g h i	*.	*/.
5JKL	5 J K L j k l	0	0
6мно	6 M N O m n o	#send	#/SEND

9.2 Digit-character map table